THIS EQUIPMENT IS DESIGNED TO WORK WITH A TWO WIRE ANALOGUE PSTN LINE FITTED WITH THE APPROPRIATE CONNECTOR.

APPROVAL INFORMATION

Brother advises that this product may not function correctly in a country other than where it was originally purchased, and does not offer any warranty in the event that this product is used on public telecommunication lines in another country.

Use only GENUINE brother supplies

DO NOT refill the toner cartridges. Attempting to use refilled toner cartridges or the use of incompatible toners, may cause damage to your product. Any such damages will not be covered by warranty. Warranty coverage does not apply to problems caused by the use of 3rd party consumables. We can only recommend the use of genuine Brother consumables.
Using This Manual

Thank you for purchasing a Brother machine.
This machine has been designed to be simple to use, with LCD screen prompts to guide you through functions. However, you can use the machine to its fullest potential by taking a few minutes to read this manual.

Additionally, the machine has a Reports key. Press Reports and 1 to print a help list of basic operational steps and functions.

Finding Information

All chapter headings and subheadings are listed in the Table of Contents. You will also be able to find information about a specific feature or function by checking the Index at the back of this manual. Also, throughout this manual, you will see special symbols alerting you to important information, cross-references, and warnings. Illustrations of some screen displays also help you choose the correct key-presses.

Symbols Used In This Manual

- **Note or additional information.**

- **The machine may be damaged or may not work correctly if this is not observed.**

- **Warnings detail precautions you must take to avoid possible personal injury.**
User-Friendly Programming

We have designed the machine with on-screen programming. User-friendly programming helps you take full advantage of all the functions the machine has to offer.

Since your programming is done on the LCD, we have created step-by-step on-screen prompts to help you program the machine. All you need to do is to follow the prompts as they guide you through the function menu selections, programming options and settings. Additionally, you can program settings more quickly by pressing Menu and the menu number using the dial pad.

For complete list of the function selections, options, and settings, see Menu Mode, page 10.
Sending Faxes

Automatic Transmission
1 Place the original face up in the Automatic Document Feeder, or face down on the scanner glass.
2 Enter the fax number using One Touch, Speed Dial, Search or the dial pad.
3 Press Fax Start.

Sending a Cover Page
1 Place the original face up in the Automatic Document Feeder, or face down on the scanner glass.
2 Press Menu, 2, 2, 7.
3 When NEXT FAX ONLY appears, press Set.
4 Press ◀ or ▶ to select ON (or OFF), and then press Set.
5 Press ◀ or ▶ to select a comment, and then press Set.
6 Enter two digits to indicate the number of pages being sent, and then press Set.
7 Press 1 to select additional settings —OR—Press 2 if you are ready to fax.
8 Enter the fax number.
9 Press Fax Start.

Real Time Transmission
You can send faxes in real time.
1 Place the original face up in the Automatic Document Feeder, or face down on the scanner glass.
2 Press Menu, 2, 2, 5.
3 Press ◀ or ▶ to select ON (or OFF), and then press Set—OR—For the next transmission only, press ◀ or ▶ to select NEXT FAX ONLY, and then press Set.
4 For the next fax only, press ◀ or ▶ to select ON (or OFF), and then press Set.
5 Press 1 to select additional settings —OR—Press 2 to fax.
6 Enter the fax number.
7 Press Fax Start.

Receiving Faxes

Select Receive Mode
There are four Receive modes: FAX ONLY, FAX/TEL, TAD: ANSWER MACH., and MANUAL. Press Receive Mode until the LCD shows your selection. After two seconds the LCD returns to the Data and Time prompt and shows the new Receive mode.
(You need to have an External Telephone to select FAX/TEL or MANUAL mode, and an External Answering machine, to select TAD: ANSWER MACH., connected to your machine.)
Storing Numbers

Storing One Touch Dial Numbers
1 Press Menu, 2, 3, 1.
2 Press the One Touch key where you want to store the number.
3 Enter a number (up to 20 digits), and then press Set.
4 Enter a name (or leave it blank), and then press Set.
5 Press Stop/Exit.

Storing Speed Dial Numbers
1 Press Menu, 2, 3, 2.
2 Enter a two-digit Speed Dial number, and then press Set.
3 Enter a number (up to 20 digits), and then press Set.
4 Enter a name (or leave it blank), and then press Set.
5 Press Stop/Exit.

Dialing Operations

One Touch Dialing / Speed Dialing
1 Place the original face up in the Automatic Document Feeder, or face down on the scanner glass.
2 Press the One Touch key of the number you want to call—OR—Press Search/Speed Dial, press #, and then press the two-digit Speed Dial number.
3 Press Fax Start.

Search/Speed Dial
1 Place the original face up in the Automatic Document Feeder, or face down on the scanner glass.
2 Press Search/Speed Dial, and then enter the first letter of the name you’re looking for.
3 Press 📋 or 📊 to search the memory.
4 Press Fax Start, when the LCD shows the name you want to call.

Making Copies

Single Copy
1 Place the original face up in the Automatic Document Feeder, or face down on the scanner glass.
2 Press Copy.

Sorting Multiple Copies (Using the Automatic Document Feeder)
1 Place the original face up in the Automatic Document Feeder.
2 Use the dial pad to enter the number of copies you want (up to 99).
3 Press Options, press 📊 or 📋 to select STACK/SORT, and then press Set.
4 Press 📊 or 📋 to select SORT, and then press Set.
5 Press Copy.
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Steps to prepare and use the machine simply

Follow the steps below to prepare and use the machine simply.

However, before you perform these steps, see Important Safety Information (page 149), and Advice for Preparation and Simple User Guide (page 4).

If you need further information, refer to BASIC FAX USE or ADVANCED FAX USE.

1 Read the Quick Setup Guide

Follow the instructions on the Brother Quick Setup Guide to set up the machine.

2 Setting the Document

You can scan the document for faxing and copying from either the Automatic Document Feeder or from the glass platen.

Using the Automatic Document Feeder

The Automatic Document Feeder can hold up to 50 pages, feeding each one individually through the machine. Use standard (75 gsm) paper when using the Automatic Document Feeder. Always fan the pages well before placing them in the feeder.

Recommended Environment

Temperature: 20-30°C (68-86°F)
Humidity: 50%-70%

DO NOT use curled, wrinkled, folded, or ripped paper, or paper with staples, paper clips, paste or tape attached. DO NOT use cardboard, newspaper, or fabric. (To copy or scan this kind of document, see Using the Glass Platen, page 2)

- Make sure documents written with ink are completely dry.
- Documents must be from 14.7 to 21.6 cm wide, and from 12.7 to 35.6 cm long.

1 Insert documents face up, top edge first.
2 Adjust the paper guides to fit the width of your pages.
3 Stagger the pages. Then place them in the Automatic Document Feeder, until you feel the first page lightly touch the feed roller.
Pull up the document stopper.

If the original “double-feeds”, try to straighten the paper or try again by inserting a simple sheet of original in the Automatic Document Feeder or use glass platen.

**Using the Glass Platen**
To use the glass platen, the Automatic Document Feeder must be empty.

1. Lift the document cover.
2. Using the document guidelines on the left, centre the document FACE DOWN on the glass platen.
3. Close the document cover.

If the document is a book or is thick, do not slam the cover or press on it, as damage to the glass platen may result.
3 Faxing from the Automatic Document Feeder

1. Insert the document face up in the Automatic Document Feeder.
2. Dial the fax number, then press Fax Start.

4 Faxing from the Glass Platen

1. Place the document face down on the glass platen.
2. Dial the fax number, then press Fax Start. The machine starts scanning the first page.
3. To send a single page, go to Step 5—OR—To send multiple pages, go to Step 4.

   MEMORY #001 99%
   NEXT:PRESS SET
   DIAL:PRESS START

4. Place the next page on the glass platen and press Set. The machine starts scanning. (Repeat Step 4 for each additional page.)
5. Press Fax Start to begin dialling.

5 Making a Single copy

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press Copy.

   To stop the copy process and release the original, press Stop/Exit. (See Making Copies, page 50)

6 Multiple Copies (Using the Automatic Document Feeder)

1. Insert the document face up in the Automatic Document Feeder.
2. Using the dial pad, enter the number of copies you want (up to 99).
   For example, press 3, 8 for 38 copies.
3. Press Copy.
Advice for Preparation and Simple User Guide

Choosing a Location

Place the machine on a flat, stable surface, such as a desk. Select a place that is free of vibration and shocks. Locate the machine near a telephone wall socket and a standard earthed electrical socket, grounded power outlet.

Avoid placing the machine where it may be knocked. Do not place near heaters, air conditioners, water, chemicals or refrigerators. Do not expose the machine to direct sunlight, excessive heat, moisture or dust. Do not connect the machine to electrical outlets controlled by wall switches or automatic timers as disruption of power can wipe out information in the unit’s memory. Do not connect the machine to electrical outlets on the same circuit as large appliances or other equipment that might disrupt the power supply. Avoid interference sources, such as speakers or the base units of cordless phones. Ensure the airflow from the fan on the right hand side of the machine is not impeded.

- Never touch telephone wires or terminals that are not insulated unless the telephone line has been disconnected at the network interface.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
Connecting the Power Cord

- This machine must be fitted with an earthed plug.
- Since the machine is earthed via the mains plug, you can protect yourself from potentially hazardous electrical conditions on the telephone network by keeping the power to the machine on when you connect it to a telephone line. Similarly, you can protect yourself when you want to move the machine, by disconnecting the telephone line first, and then the power cord.

**IMPORTANT:**
If you need to remove the moulded mains plug in order to fit an appropriate type, you must discard the moulded plug immediately having cut it off, in order that it is not inadvertently inserted into a live socket, thus presenting a shock hazard. The wires in the mains lead of this appliance are coloured in accordance with the following code.

- Green-and-yellow : Earth
- Blue : Neutral
- Brown : Live

As the wires in the mains lead of this apparatus may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:
The wire which is coloured green-and-yellow must be connected to the terminal in the plug which is marked by the letter “E” or by the safety earth symbol \( \equiv \) or coloured green or green-and-yellow.
The wire which is coloured blue must be connected to the terminal which is marked with the letter “N” or coloured black.
The wire which is coloured brown must be connected to the terminal which is marked with the letter “L” or coloured red.

Memory Storage

In the event of a power failure, all settings in the menus are stored permanently except for the settings that are valid for the next fax only (e.g. contrast, overseas mode).
Connecting an External Telephone Answering Device (TAD)

Sequence
You might choose to connect an additional answering machine. When you have an external TAD on the same telephone line as the machine, the TAD answers all calls. The machine “listens” for fax calling (CNG) tones. If it hears them, the machine takes over the call and receives the fax. If it doesn’t hear the CNG tones, the machine will not answer the call, and messages can be left on the TAD by callers in the normal way.

The TAD must answer within a maximum of four rings. However, we recommend two rings as the TAD setting. The machine cannot hear CNG tones until the TAD has answered the call, and with four rings there are only 8–10 seconds of CNG tones left for the fax “handshake.” Make sure you carefully follow instructions in this manual for recording your outgoing message. Do not use a “toll-saver” ring setting on the TAD.

It is important that the TAD is connected via the EXT socket on the machine or on the line jack unit. Do not use a line doubler on the line jack as this can cause answering problems.

Connections
1. You may connect an external TAD to the machine, as shown below.

2. Set your external TAD to two rings or less.
3. Record the outgoing message (see next page).
4. Set the TAD to answer calls.
5. Set the Receive Mode to TAD: ANSWER MACH. (See Receive Mode Settings, page 24)
Outgoing Message (OGM) of External TAD
Timing is important in recording this message. The message sets up the ways to handle both manual and automatic fax reception.

1. We recommend the outgoing message (OGM) is no longer than 20 seconds.
2. Allow 5 seconds of silence at the beginning of your message.
   (This allows the fax to detect the calling tone prior to OGM, so reception can be faster.)
3. We recommend that you end your OGM by giving your Remote Activation Code for people sending manual faxes. For example:
   “After the beep, leave a message or send a fax manually by pressing *51 (for New Zealand) and Start”

Please note that some faxes that are sent manually cannot be received automatically because some fax machines do not send a fax tone if the call is manually dialled. In these cases you must inform callers that they must enter the remote activation code to send a fax.

Connecting an External or Extension Telephone
You can connect a separate telephone to the machine, as shown below.

Whenever this external phone (or TAD) is in use, the screen displays TELEPHONE.
Control Panel Overview

One Touch Dial Keys
These 16 keys give you access to 32 previously stored phone numbers.

Reports
Accesses the Reports menu so you can select a report to print: Help, Quick Dial, Journal, Xmit Verify, System Setup List and Order Form.

Broadcast
Use this key when you want to send a fax to several different locations (maximum 182 locations at once).

Shift
This key is used to access the “17” through “32” One Touch keys.

Liquid Crystal Display
Displays messages to help you set up and operate the machine.

Toner Empty LED
The Toner Indicator flashes on and off when toner is low, so you will know to order another toner cartridge. You will still be able to print until the Indicator stays on.

Resolution Indicator Lights
These LEDs show the resolution mode you selected.

Resolution
Sets the resolution when you send a fax.

Programming Keys:

Menu
Lets you access the function and programming mode.

(Left Arrow)
Moves the LCD cursor to the left and displays the previous menu option/function.

Set
Stores a function setting into the machine.

(Right Arrow)
Moves the LCD cursor to the right and displays the next menu option/function.

Clear
Deletes entered data or moves back one step in function menu.

Print Key:

Reset
Clears data from the printer memory.
Scan Keys:
Scan to E-mail
Press this key to start scanning an original into your E-mail application, setting it up automatically as an attachment.

Scan to Image
Press this key to scan a picture into your graphics application for viewing and editing.

Scan to OCR
Press this key to start scanning a text document. ScanSoft™ TextBridge® will convert it to editable text and display it in your word processor application for further editing.

Dial Pad
Dials phone and fax numbers, and can be used as a keyboard for entering information into the machine.
# key lets you switch the dialling type during a telephone call from “PULSE” to “TONE”. (Not available in New Zealand)

Copy Keys:
(For the Next Copy Only)
Enlarge/Reduce
Lets you select an enlargement or reduction ratio: 25%, 50%, 71%, 100%, 141%, 150%, 200%, 400%. For more choices, select MANUAL and use dial pad to type any percentage 25% and 400%.

Contrast
Press this key to temporarily change the contrast.

Options
You can quickly and easily select temporary settings.

Clear Settings
Resets your temporary copy settings back to the user default settings. Use this key when you do not want to wait 45 seconds for the temporary settings to clear automatically.

Copy
Makes a copy.

Fax and Telephone Keys:
Search/Speed Dial
Lets you look up numbers stored in the dialling memory. Also, lets you dial stored phone numbers by pressing # and two-digit number.

Receive Mode
Select how the machine will handle incoming calls.

Redial/Pause
Redials the last number called. Also inserts a pause in autodial numbers.

Hook
This key is used to have a telephone conversation having picked up the external handset in F/T pseudo-ringing etc.

Stop/Exit
Stops a fax, cancels an operation or exits from function mode.

Fax Start
Starts an operation (such as Sending a fax).
Menu Mode

After pressing **Menu** key the following options are available.

Then press 1 for General Setup Menu—**OR**—press 2 for Fax Menu—**OR**—press 3 for Copy Menu—**OR**—press 4 for Printer Menu.

When you enter the Menu Mode, the machine displays a list of Level One Menus from which you can choose. These menu options appear one after the other on the display. Select an option by pressing **Set** when the option appears on the LCD.

You can “scroll” more quickly through options by pressing  or . When the screen displays your selection, press **Set**. (Use  to scroll backward if you passed your choice or to save key strokes. Both arrow keys show all options, in the opposite order.)

When you finish selection, the screen displays **ACCEPTED**.

If you want to exit the Menu Mode, press **Stop/Exit**.

<table>
<thead>
<tr>
<th>Main Menu</th>
<th>Submenu</th>
<th>Menu Selections</th>
<th>Options</th>
<th>Descriptions</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. GENERAL</td>
<td>1. DATE/TIME</td>
<td>—</td>
<td>—</td>
<td>Enter date and time for LCD display and to print on transmissions.</td>
<td>14</td>
</tr>
<tr>
<td>SETUP</td>
<td>2. STATION ID</td>
<td>—</td>
<td>—</td>
<td>Program the name and fax number to appear on each transmitted page.</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>3. VOLUME</td>
<td>1. RING</td>
<td>HIGH</td>
<td>Adjusts ring volume.</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>MED</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>LOW</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. BEEPER</td>
<td></td>
<td>HIGH</td>
<td>Adjusts beeper volume.</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>LOW</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. SPEAKER</td>
<td></td>
<td>HIGH</td>
<td>Adjusts speaker volume.</td>
<td>15</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>MED</td>
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<td></td>
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<td>LOW</td>
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<td>OFF</td>
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<tr>
<td></td>
<td>4. TONER SAVE</td>
<td>—</td>
<td>ON</td>
<td>Increase life of toner cartridge.</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5. POWER SAVE</td>
<td>—</td>
<td>ON</td>
<td>Power save mode.</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* The factory setting (option) is shown in bold
# Main Menu | Submenu | Menu Selections | Options | Descriptions | Page
--- | --- | --- | --- | --- | ---
1. GENERAL SETUP (Continued) | 6. SLEEP MODE | — | — | Set the time before the machine drops into sleep mode. | 16
2. FAX 1. SETUP RECEIVE | 6. SLEEP MODE | — | — | Set the time before the machine drops into sleep mode. | 16
7. TONE/PULSE (Not available in New Zealand) | — | TONE PULSE | Select the dialling mode. | 16
2. FAX 1. SETUP SEND | 1. RING DELAY | 10 09 08 07 06 05 04 03 (Example for 02 Australia) | Number of rings before the machine answers in Fax/Tel (F/T) or Fax Mode. | 25
2. F/T RING TIME | 70 40 30 (Example for 20 Australia) | Sets the time for “F/T pseudo-ring” in Fax/Tel (F/T) Mode. | 26
3. FAX DETECT | ON OFF | Receive fax messages without pressing the Fax Start key. | 26
4. REMOTE CODE | ON OFF | Activate or deactivate the machine from a remote location. You can also personalize these codes. | 42
5. AUTO REDUCTION | ON OFF | Reduces size of image. | 27
6. MEM. RECEIVE | ON OFF | Automatically stores any incoming faxes in its memory if it runs out of paper. | 28
7. PRINT DENSITY | STANDARD + | Adjusts printing to be lighter or darker. | 28
8. POLLING RX | STANDARD SECURE TIMER | You call another fax machine to receive a fax from it. | 43
2. SETUP SEND | 1. CONTRAST | AUTO LIGHT DARK | Change the lightness or darkness of a fax you are sending. | 20
2. FAX RESOLUTION | STANDARD FINE S.FINE PHOTO | Changes the default setting of fax resolution. | 20
3. TIMER | — | Set the machine to send your documents later. | 35

* The factory setting (option) is shown in bold. 
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<td>2. FAX</td>
<td>2. SETUP SEND</td>
<td>4. BATCH TX</td>
<td>ON</td>
<td>Sends all delayed faxes that are to the same fax number and at the same time as one transmission.</td>
<td>35</td>
</tr>
<tr>
<td>(Continued)</td>
<td>(Continued)</td>
<td></td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>5. REAL TIME TX</td>
<td>NEXT FAX ONLY</td>
<td>When memory is full, you can send faxes in real time.</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>ON</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>OFF</td>
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* The factory setting (option) is shown in bold.
Initial Settings

Setting the Date and Time

The machine displays the date and time, and prints it on every fax you send. In the event of a power failure, the machine maintains date and time information for several hours. All other settings remain unaffected.

1. Press Menu, 1, 1.
2. Enter the two digits of the year, and press Set. “02” is registered as 2002 in the machine.
3. Enter two digits for the month and press Set.
4. Enter two digits for the day and press Set.
5. Enter the time in 24 hour format and press Set.
6. Press Stop/Exit.

Setting the Station ID

You can store your name, fax number and telephone number in this setting. The name and fax number will be printed on the fax cover pages and all fax pages that you send. (The telephone number will be printed only on your cover pages.) (See Electronic Cover Page, page 33)

It is important that you enter the fax and telephone numbers in the internationally standardized format, i.e. in accordance with the following strict sequence:
- The “+” (plus) character (press * key)
- Your Country Code
- Your local area code minus any leading “0”
- A space
- Your number on the local exchange, using spaces to aid readability as appropriate.

1. Press Menu, 1, 2.
2. Enter your fax number (up to 20 digits) and press Set.
3. Enter your telephone number (up to 20 digits) and press Set.
4. Enter your name (up to 20 characters) using the dial pad and the chart. (See Entering Text, page 165) To enter a space press twice.
5. Press Set.
6. Press Stop/Exit.

- When you enter your name, see Entering Text, page 165.
- The telephone number you enter is used only for the Cover Page features.
- If you do not enter a fax number, no additional information can be entered.
- To enter a space, press twice once between numbers and twice between characters.
- If your Station ID has already been programmed, the screen prompts “1” to make a change, or “2” to exit without changing.
Custom Settings

Volume Settings

Ring Volume
You can select how loud, the machine rings. The ring volume can be turned off for silent reception if required.

1 Press Menu, 1, 3, 1.
2 Press ▼ or ▲ to select OFF, LOW, MED, or HIGH.
3 Press Set when the screen displays your selection.
4 Press Stop/Exit.

Beeper Volume
You can set the beeper to LOW, HIGH or OFF. The machine comes with this volume set to LOW. When the beeper is set to LOW or HIGH, the machine beeps every time you press a key or make an error, and at the end of sending or receiving a fax.

1 Press Menu, 1, 3, 2.
2 Press ▼ or ▲ to select your setting.
3 When the screen displays the setting you want, press Set.
4 Press Stop/Exit.

Speaker Volume
You can set the volume of the machine speaker.

1 Press Menu, 1, 3, 3.
2 Press ▼ or ▲ to select your volume setting (OFF, LOW, MED, or HIGH).
3 Press Set when the screen displays your selection.
4 Press Stop/Exit.

—OR—
You can adjust the speaker volume when the machine is onhook (after you pressed Hook). You can turn the volume OFF or you can select a volume level.
Press ▼ or ▲ to adjust the volume level. The display shows the setting you are choosing. Each key press changes the volume to the next setting. The new setting will remain until you change it again. Press Hook to disconnect the line.

Toner Save
You can conserve toner using this feature. When you set Toner Save to ON, print appears somewhat lighter. The default setting is OFF.

1 Press Menu, 1, 4.
2 Press ▼ or ▲ to select ON (or OFF).
3 Press Set.
4 Press Stop/Exit.
Power Save

Setting Power Save Mode more reduces power consumption by turning off the CPU inside the machine. If Power Save Mode is switched ON, when the machine is idle, it drops into power save mode automatically. In the Power Save Mode, you cannot use fax detect function or remote activation. The machine will not display the date and time in this condition.

1. Press Menu, 1, 5.
2. Press 🔄 or ❯ to select ON (or OFF).
3. Press Set when the screen displays your selection.
4. Press Stop/Exit.

Sleep Mode

Setting the Sleep Mode reduces power consumption by turning off the fuser inside the machine, while the machine is idle. You can choose how long the machine is idle (from 00 to 99 minutes) before it drops into sleep mode. The timer automatically resets when the machine receives a Fax or PC data, or makes a copy. The factory setting is 05 minutes. While the machine is in sleep mode, you will see SLEEP in the LCD. When you try to print or copy in sleep mode, there will be a short delay whilst the fuser warms up to working temperature.

1. Press Menu, 1, 6.
2. Use the dial pad to enter the amount of time the machine is idle before it drops into sleep mode (00 to 99).
3. Press Set.
4. Press Stop/Exit.

Turning Off the Scanner Lamp

The scanner lamp stays on for 16 hours before switching off to preserve the life of the lamp. You can turn off the scanner lamp manually if you wish by pressing the 🔄 and ❯ keys simultaneously. The scanner lamp will remain turned off until the next time you use the scanning feature. Turning off the scanner lamp will also reduce the power consumption.

Please note that turning the lamp off regularly will reduce the lamps life. Some people prefer to turn the lamp off as they leave the office, or late at night at home. This is not necessary during normal day to day use.

Setting the Dialling Mode (Tone/Pulse) (Not available in New Zealand)

The machine is initially set to TONE. If you are using a PULSE dial line, you can change the setting to PULSE by following the steps below.

1. Press Menu, 1, 7. The screen prompts you to select PULSE (or TONE).
2. Use 🔄 or ❯ to select the dialling mode.
3. Press Set when the screen displays the dialling mode you want.
4. Press Stop/Exit.
**Lower Tray (With Optional Paper Tray Only)**

You can set the machine to recognize the optional lower tray. When Lower Tray is set to **ON**, you can set which tray you want to use for faxes or for copies. For Printer setting, see *Paper Source*, page 68.

1. After setting up the optional paper tray, press **Menu, 2, 0, 2**.
2. Press [←] or [→] to turn **ON** (or **OFF**) the optional paper tray.
3. Press **Set**.

When the optional **LOWER TRAY** is set to **ON**, you can set the tray usage.

The default setting of **AUTO** allows the machine to choose the lower tray if paper is out in the upper tray. Choose **UPPER** or **LOWER** if you want to keep special paper in the other tray and control when it is used.

4. To set tray usage for faxes, press [←] or [→] to select **FOR FAX**, and then press **Set**.
   — **OR** —
   To set tray usage for copies, press [←] or [→] to select **FOR COPY**, and then press **Set**.
5. Press [←] or [→] to select **AUTO**, **UPPER** or **LOWER** and press **Set**.
6. Press **Stop/Exit**.
Storing Numbers for Easy Dialling

You can set up the machine to do three types of easy dialling: One Touch, Speed Dial and Groups for Broadcasting of faxes. (See Broadcasting, page 36)

Even if you lose electrical power, numbers stored in memory will not be lost.

Storing One Touch Dial Numbers

You can store 32 fax/phone numbers that you can dial by pressing one key. You can also store names with these numbers. When you press a One Touch key, the screen displays the name or number as the call is dialled. (See One Touch Dialling, page 21)

One Touch Dial keys are not the dial pad keys. They are the 16 keys (numbers 1-32) on the left side of the panel. One Touch Dial Numbers 17-32 are accessed by holding down Shift while you press the appropriate One Touch Dial key.

1 Press Menu, 2, 3, 1.
2 Press the One Touch Dial key where you want to store a number. The screen displays the location you selected.
3 Enter a number (up to 20 digits), and press Set. The screen prompts you to enter a name for this number.
4 Use the dial pad to enter the name (up to 15 characters). (See Entering Text, page 165)—OR—Go to Step 5 to store the number without a name.
5 Press Set. Return to Step 2 to store another One Touch dial number—OR—Press Stop/Exit.

When you dial a One Touch dial number, the screen displays the name you have stored or if you have not stored a name, the number you have stored.

Storing Speed Dial Numbers

You can store Speed Dial numbers, which you dial by pressing only four keys. There are 100 Speed Dial locations. (See Speed Dialling, page 21)

1 Press Menu, 2, 3, 2.
   The screen prompts you to enter a location.
2 Use the dial pad to enter a two-digit location (00-99), and press Set. The screen displays your entry, then prompts you to enter the number you’re storing.
3 Enter the number (up to 20 digits), and press Set.
   The screen now prompts you to store a name with this number.
4 Use the dial pad to enter the name (up to 15 characters). (See Entering Text, page 165)—OR—Go to Step 5 to store the number without a name.
5 Press Set. Return to Step 2 to store another Speed Dial number—OR—Press Stop/Exit.
When you dial a Speed dial number, the screen displays the name you have stored or if you have not stored a name, the number you have stored.
Changing One Touch and Speed Dial Numbers

If you try to store a One Touch or Speed Dial number in a location where a number is already stored, the screen displays the current name stored there, then prompts you to either change it or exit.

1  Press Menu, 2, 3, 1 and press the One Touch Dial key where you want to change the number. —OR—
   Press Menu, 2, 3, 2 and use the dial pad to enter a two-digit location (00-99), and press Set.
2  Press 1 to change the number stored, or press 2 to exit without making a change.
3  Enter a new number.
   ◆ If you want to erase the number, press Clear when the cursor is below the first digit of the number.
   ◆ If you want to change a digit, use ‹ or › to position the cursor under the digit you want to change, then enter the new digit—OR—Press Clear to delete all characters above and to the right of the cursor.
4  Follow the directions in Storing One Touch Dial or Speed Dial Numbers.

You can print a list of all stored numbers. (See Using the Reports Key, page 32)
Sending a Fax

Scanning Adjustment

Contrast

If your document is very light or very dark, you might want to set the contrast accordingly. Use LIGHT to send a light document. Use DARK to send a dark document. After sending the document the contrast setting is set to AUTO (suitable for most documents) automatically.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen. (See Setting the Document, page 1)

2. Press Menu, 2, 2, 1.

3. Use ← or → to select AUTO, LIGHT, or DARK.

4. When the screen displays your selection, press Set.

5. Press 2 if you are finished choosing settings, and go to Step 6—OR—Press 1 if you want to select additional settings. The display returns to Setup Send menu.

6. Enter a fax number and press Fax Start.

Fax Resolution

When you have a document in the Automatic Document Feeder, or on the glass platen, you can use the Resolution key to temporarily change the setting. Press Resolution repeatedly until the LEDs show the setting you want.

—OR—

You can change the default setting.

1. Press Menu, 2, 2, 2.

2. Press ← or → to select the resolution you want, and then press Set.

3. Press Stop/Exit.

**STANDARD:** Suitable for most typed documents. (Fine and S.Fine lights are OFF)

**FINE:** Good for small print; transmits a little slower than Standard resolution. (Only the Fine light is ON)

**S.FINE:** Good for small print or artwork; transmits slower than Fine resolution. (Only the S.Fine light is ON)

**PHOTO:** Use when document has varying shades of grey; slow transmission time. (Both Fine and S.Fine lights are ON)
Dialling a Number

One Touch Dialling

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2 Press the One Touch key of the location you want to call.
3 Press Fax Start.

If you try to use a One Touch or Speed Dial location with no number stored in it, you hear a warning sound, and screen displays NOT ASSIGNED. The display returns to normal after 2 seconds.

Speed Dialling

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2 Press Search/Speed Dial, then press # and the two-digit Speed Dial number.
3 Press Fax Start.

Search

You can search for names you have stored in One Touch and Speed Dial memories. (See Storing One Touch Dial Numbers, page 18 and Storing Speed Dial Numbers, page 18)

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen by using the dial pad.
2 Press Search/Speed Dial.
3 To search for numbers alphabetically by name, enter the first letter of the name by using the dial pad, and then press ☐ or ☑.
4 When the screen displays the name you want to call, press Fax Start.

Chain Dialling

You can store very long dialling sequences by dividing them and setting them up as One Touch and Speed Dial numbers. Then while dialling, you can combine two or more One Touch and/or Speed Dial numbers and even include manual dialling using the dial pad. You can use these numbers in any combination. The combined number will be dialled, in the order you entered it, as soon as you press Fax Start.

For example:

You can store “555” on One Touch Dial key 01 and “7000” on One Touch Dial key 02. If you press One Touch 01, 02 and Fax Start, you can dial “555 7000”. To temporarily change a number, you can substitute part of the number with manual dialling using the dial pad. So, if you platen go to One Touch 01 and press 7001 using the dial pad, you can dial “555 7001”.

Using access codes is easy. Sometimes you may want to choose from the among several long distance carriers when you make a call; rates may vary depending upon the time and destination. To take advantage of low rates, you can store the access codes or long-distance carriers as One Touch and Speed Dial numbers.
Manual and Automatic Fax Redial

If you’re sending a fax manually (with external telephone) and the line is busy, press **Redial/Pause** and **Fax Start** to try again. Anytime you want to make a second call to the last number dialled, press **Redial/Pause** and **Fax Start** to save time.

If you’re sending a fax automatically and the line is busy, the machine will automatically redial up to 2 times at 2 minute intervals for Australia or up to 2 times at 3 minute intervals for New Zealand (10 times at 3 minute intervals for some countries).

Pause

Press **Redial/Pause** to insert a pause between digits to be dialled.

![Pause icon]

When you press **Redial/Pause**, a dash “-” will appear on the display. By storing a pause, you can create a delay of 3.5 seconds.

Sending Operation

Automatic Transmission

This is the easiest way to send a fax.

**IMPORTANT:** Do not pick up the external telephone’s handset.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Enter the fax number using One Touch, Speed Dial, Search or the dial pad.
3. Press **Fax Start**.

Manual Transmission

Manual transmission lets you hear the dial tone, ringing and fax receiving tones before sending a fax.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press **Hook** for a dial tone.
3. Enter the fax number you want to call. (You can dial the number by using One Touch, Speed Dial, Search or dial pad.) (See *Dialling a Number*, page 21)
4. When you hear the fax tone, press **Fax Start**.—**OR**—If you are using the glass platen, go to Step 5.
5. Press 1.

Manual Transmission (With an External Telephone)

Manual transmission lets you hear the dial tone, ringing and fax receiving tones before sending a fax.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Pick up the handset of the external telephone and listen for a dial tone.
3. Enter the fax number you want to call. (You can dial the number by using One Touch, Speed Dial, Search or dial pad.) (See *Dialling a Number*, page 21)
4 When you hear the fax tone, press Fax Start.—OR—if you are using the glass platen, go to Step 5.
5 Press 1, and replace the handset of the external telephone.

Dual Access
You can scan up to 50 messages into the fax memory, even while the machine is receiving or sending another fax (from the memory) or prints PC data. You can set temporary settings for each fax you’re scanning, except Timer and Polling.

If you get an OUT OF MEMORY message while scanning the first page of a fax, press Stop/Exit to cancel the scan. If you get an OUT OF MEMORY message while scanning in a subsequent page, you will have the option to press Fax Start to transmit the pages scanned so far, or to press Stop/Exit to cancel the operation.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2 Enter the fax number.
3 Press Fax Start. The machine starts scanning the document and the screen displays the job number (#XXX) of the fax, and how much memory is available. When the machine starts dialling you can immediately repeat Steps 1 through 3 for the next fax.

Real Time Transmission
When you are sending a fax, the machine will scan documents into memory before sending. Then, as soon as the phone line is free, the machine will start dialling and sending the fax. If memory becomes full, the machine will send the document in real time (even if REAL TIME TX is set to OFF).

Sometimes you may want to send an important document immediately, without waiting for memory transmission. You can set REAL TIME TX to ON.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2 Press Menu, 2, 2, 5.
3 To change the default setting, press  or  to select ON (or OFF) and press Set. Go to Step 6—OR—for the next fax transmission only, press  or  to select NEXT FAX ONLY.
4 Press Set.
5 For the next fax only, press  or  to select ON (or OFF) and press Set.
6 Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 if you have finished choosing settings and go to Step 7.
7 If you switched on Real Time Transmission for the next fax only, enter the fax number and press Fax Start.
### Receive Mode Settings

#### Select Receive Mode

There are four different receive modes for the machine. You may choose the mode that best suits your needs by pressing the Receive Mode button repeatedly until the screen displays the setting you want to use.

You will need to connect an external telephone to select Fax/Tel (F/T) or Manual Mode or an external TAD to select TAD Mode.

The factory setting is FAX ONLY Mode.

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<th>Receive Mode</th>
<th>For</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. <strong>FAX ONLY</strong></td>
<td>Use this function if you want to receive fax messages only (no telephone calls). The machine should be connected on its own line. The machine automatically answers every call as a fax call. You cannot receive a voice call but, if you have connected an External telephone, you can still dial out and make voice calls. (This setting is recommended if the machine is on its own dedicated fax line.)</td>
</tr>
<tr>
<td>2. <strong>FAX/TEL (F/T)</strong></td>
<td>Use this function if you expect to receive many fax messages and few phone calls. The machine automatically answers every call. If the call is a fax, it prints the fax. If the call is not a fax, it signals you with an F/T pseudo-ring, different from the phone company ringing, to alert you to pick up the call. Lift the external telephone’s handset, and then press <strong>Hook</strong> to answer. If you select this setting, you will need to set the Ring Delay and F/T Ring Time features (on the following pages).</td>
</tr>
<tr>
<td>3. <strong>TAD:ANSWER MACH.</strong></td>
<td>This is the only setting in which you can use an <strong>external</strong> answering machine. Your telephone answering device answers every call. Once the external telephone answering device (TAD) answers, the machine listens for fax tones. If it detects fax tones, fax messages are printed. The TAD setting works only with an external telephone answering device (TAD). Ring Delay and F/T Ring Time do not work in this setting.</td>
</tr>
<tr>
<td>4. <strong>MANUAL</strong></td>
<td>Use this function if you receive many telephone calls and few fax messages. You must answer all calls yourself. If you hear fax tones, wait until the machine takes over the call automatically, then hang up (see Fax Detect function).</td>
</tr>
</tbody>
</table>
To select or change your Receive Mode

1. Press Receive Mode. The screen displays your current selection.

2. Press the key again and the next selection appears. After 2 seconds, the screen returns to the date and time display, along with your new Receive Mode setting.

Setting the Ring Delay

The Ring Delay setting determines the number of times the machine rings before it answers in FAX ONLY or FAX/TEL mode. (See Operation from an External or Extension Telephone, page 41 and For Fax/Tel Mode Only, page 41)

1. Press Menu, 2, 1, 1.

2. Press or to select how many times the line rings before the machine answers (02-10 for Australia, 01-10 for New Zealand, 00-10 for some countries).

3. Press Set when the screen displays your selection.

4. Press Stop/Exit.
Setting the F/T (Fax/Tel) Ring Time (Fax/Tel Mode Only)

You need to determine how long the machine will notify you with its special F/T pseudo-ring when you have a voice call. This ringing happens after the initial ringing from the phone company. Only the fax machine rings, for 20, 30, 40 or 70 seconds; no other phones on the same line ring the special F/T pseudo-ring. However, you can answer the call on any extension phone (in a separate wall socket) on the same line as the machine. (See Operation from an External or Extension Telephone, page 41)

1 Press Menu, 2, 1, 2.
2 Press or to select how long the machine will ring to alert you that you have a voice call, and then press Set.
3 Press Stop/Exit.

Now, when a call comes in and the machine is set to Fax/Tel (F/T) Mode, all phones on this line will ring the number of times you selected in Ring Delay.

You can let the machine pick up and detect if it’s a fax or voice call. If it’s a fax call, the machine prints the fax. If it’s a voice call, the machine signals you with an F/T pseudo-ring for the length of time you selected in F/T Ring Time. Lift the external telephone’s handset, and then press Hook to answer.

Even if the caller hangs up during the F/T pseudo-ringing, the machine continues the F/T pseudo-ringing for the set time.

Fax Detect (with an External or Extension Telephone)

When you use this feature, you don’t have to press Fax Start or * 5 1 (* 9 1 for New Zealand) when you answer a fax call with an external or extension telephone and hear calling beeps. Just hold the handset of an external or extension telephone and wait for several seconds. When you see RECEIVING on the fax screen or when you hear “chirps” through the handset of an extension phone connected to another wall socket, just replace the handset, and the machine does the rest.

Selecting ON allows the machine to receive fax calls automatically, even if you lift the handset of an external or extension telephone. Selecting OFF means you will have to activate the machine yourself, by pressing Fax Start or * 5 1 (* 9 1 for New Zealand) at the external or extension telephone. (You have to set Remote Activation to ON in Menu, 2, 1, 4 to use * 5 1 (* 9 1 for New Zealand).) (See Operation from an External or Extension Telephone, page 41)

In case Fax Detect does not work, because of a poor phone line connection, just press the Activation Code * 5 1 (* 9 1 for New Zealand) at the external or extension telephone.

1 Press Menu, 2, 1, 3.
2 Use or to select ON or OFF and press Set.
3 Press Stop/Exit.
Receiving a Fax

Printing a Reduced Incoming Document (Auto Reduction)

If you choose ON, the machine reduces an incoming document automatically, so that it fits on one page of A4 recording paper, regardless of the size of the original document.

1. Press Menu, 2, 1, 5. The screen displays

2. Use $\downarrow$ or $\uparrow$ to select ON (or OFF).

3. Press Set when the screen displays your selection.

4. Press Stop/Exit.

If you receive faxes that are split on two pages, change this setting to ON.

- When you use Auto Reduction to reduce incoming documents to fit on one page of recording paper, you can do so only as long as the original document is not longer than 35 cm. If the original is longer than 35 cm, the data will not be reduced and will carry over to print on a second page.

- When you use Auto Reduction and you receive an incoming document that is smaller than your recording paper, no reduction will take place, and you will get the same size recorded as the original.
Setting the Print Density

If the machine is printing too light or too dark, you can adjust the print density level. The new setting will remain until you change it again. This setting also adjusts the print density of copy function.

1. Press Menu, 2, 1, 7.

2. Press \( \text{or} \) to select your setting. Each key press changes the print density to the next setting.

3. When the screen shows the setting you want, press Set.

4. Press Stop/Exit.

Reception into Memory

As soon as the paper tray becomes empty during fax reception, the screen will display “CHECK PAPER”; please put some paper in the paper tray.

If the MEMORY RECEPTION switch is ON at this time…

The current fax reception will continue, with the remaining page(s) being stored in memory, subject to available memory. Subsequent incoming faxes will also be stored into memory until the memory is full, following with no further incoming fax calls will be automatically answered. To print all data, put fresh paper in the paper tray.

If the MEMORY RECEPTION switch is OFF at this time…

The current fax reception will continue, with the remaining page(s) being stored in memory, subject to available memory. Subsequent incoming fax calls will not be automatically answered until fresh paper is put in the paper tray. To print the last fax received, put paper in the paper tray.

1. Press Menu, 2, 1, 6.

2. Use \( \text{or} \) to select ON (or OFF), and press Set when the screen displays your selection.

3. Press Stop/Exit.

Printing a Fax from Memory

If you have fax storage ON for remote retrieval or fax forwarding, you can still print a fax from the machine’s memory when you are at the machine: (See Setting Fax Storage, page 46)

1. Press Menu, 2, 5, 4.

2. Press Fax Start.

3. After all the data saved in the memory is printed out, press Stop/Exit.
Making Voice Calls with an External Telephone

If you connect an external telephone to the machine, the machine can be used to make normal telephone calls. You can dial numbers, by using One Touch or Speed Dial memory, Search function or using the dial pad.

You can also use Pause function. (See Pause, page 22)

Manual Dialling with an External Telephone

Manual dialling is simply pressing all of the digits of the phone number.

1. Pick up the external telephone’s handset.
2. When you hear a dial tone, dial the number, using the dial pad.
3. To hang up, replace the external telephone’s handset.

Search

You can search for names you have stored in One Touch and Speed Dial memories. (See Storing One Touch Dial Numbers, page 18 and Storing Speed Dial Numbers, page 18)

1. Pick up the external telephone’s handset.
2. Press Search/Speed Dial, then enter the first letter of the name you’re looking for by using the dial pad.
3. Press or to search the names that are displayed alphabetically.
4. When the screen displays the name you want to call, press Fax Start to begin dialling.
5. When the call is over, hang up.

One Touch Dialling

1. Pick up the external telephone’s handset.
2. When you hear a dial tone, press the One Touch Dial key of the location you want to call. To use One Touch Dial numbers 17-32, hold down Shift and press the appropriate One Touch Dial key.
3. To hang up, replace the external telephone’s handset.

If you try to use a One Touch or Speed Dial location with no number stored in it, you hear a warning sound, and screen displays NOT ASSIGNED. The display returns to normal after 2 seconds.
Speed Dialling

1  Pick up the external telephone’s handset.
2  When you hear a dial tone, press Search/Speed Dial, then press # and the two-digit Speed Dial number. (See Storing Speed Dial Numbers, page 18)
3  To hang up, replace the external telephone’s handset.

Tone/Pulse (Not available in New Zealand)

If you have pulse dialling service, but need to send tone signals (for telephone banking, for example), follow the directions below. If you have touch tone service, you do not need this feature to send tone signals.

1  Lift the external telephone’s handset and dial the number.
2  When you are asked to enter any number, press # on the control panel of the machine. Any digits dialled after this sends tone signals.
3  When you hang up, the machine returns to pulse dialling service.

Fax/Tel (F/T) Mode

When you share one line for your telephone and fax machine, in the Fax/Tel (F/T) Mode, the machine can determine whether an incoming call is a fax or a telephone call. (See Select Receive Mode, page 24)

Hook Key

This key is used to enter into a telephone conversation having picked up the handset of an external telephone in F/T pseudo-ringing.
Transmission Report and Journal Setting

Two reports require initial setup in the Menu table: Transmission Verification Report and Journal Period. For initial setup:

Press **Menu, 2, 4, 1.**

——OR——

Press **Menu, 2, 4, 2.**

Customizing the Transmission Verification Report

You can use the Xmit Report as confirmation that you sent a fax. This report lists the name or fax number of the receiving party, the time and date of transmission, and if the transmission was successful.

When the feature is **OFF**, the report is printed automatically only if an error occurred during transmission. If the report indicates **ERROR**, send the document again. If the report indicates you should check the readability of certain pages, resend those pages.

If you typically send multiple faxes to the same destinations, you may need a reminder to identify each fax transmission. You can select **OFF+IMAGE** or **ON+IMAGE** to print a portion of the first page of the fax message on the report.

1. Press **Menu, 2, 4, 1.**
2. Press **or** to select **OFF, OFF+IMAGE, ON and ON+IMAGE.**
3. Press **Set.**
4. Press **Stop/Exit.**

Setting the Journal Period

You can set the machine to print activity reports at specific intervals (1, 3, 6, 12, 24 hours, 2, 4 or 7 days). If you set the interval to **OFF**, you can print the report by following the steps in the next section.

1. Press **Menu, 2, 4, 2.**
2. Press **or** to choose your setting, and then press **Set.**
3. If you choose 7 days, the screen prompts you to choose a day at which to begin the 7-day countdown. Press **or** to choose your setting and press **Set.**
4. Enter the time to begin printing, in 24-hour format (for example, enter 19:45 for 7:45 PM), and press **Set.**
5. Press **Stop/Exit.**
# Using the Reports Key

Six lists are available.

<table>
<thead>
<tr>
<th>List</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. HELP</td>
<td>Lists basic operational steps and functions.</td>
</tr>
<tr>
<td>2. QUICK-DIAL</td>
<td>Lists names and numbers stored in One Touch Dial or Speed</td>
</tr>
<tr>
<td>3. JOURNAL</td>
<td>Dial memory, in numerical order.</td>
</tr>
<tr>
<td>4. XMIT VERIFY</td>
<td>Journal lists information about the last 200 incoming and</td>
</tr>
<tr>
<td></td>
<td>outgoing faxes. TX means Transmit; RX means Receive.</td>
</tr>
<tr>
<td>5. SYSTEM SETUP</td>
<td>Prints a Transmission Verification Report for your last</td>
</tr>
<tr>
<td></td>
<td>transmission.</td>
</tr>
<tr>
<td>6. ORDER FORM</td>
<td>Lists settings for GENERAL SETUP, SETUP RECEIVE,</td>
</tr>
<tr>
<td></td>
<td>SETUP SEND, REPORT SETTING, REMOTE FAX OPT and MISCELLANEOUS.</td>
</tr>
<tr>
<td></td>
<td>You can print an accessories order form to your Brother</td>
</tr>
<tr>
<td></td>
<td>dealer for service.</td>
</tr>
</tbody>
</table>

## To Print a Report

1. Press **Reports**.

2. Press ** or ** to select the report you want, and then press **Set**.

   — OR —

   Enter the number of the report you want to print. For example, press 1 to print the Help List.
Advanced Sending

Advanced Operations

Electronic Cover Page

The cover page is sent to the receiving party’s machine. Your cover page includes the name stored in the One Touch or Speed Dial memory, if you have used this feature to start the call.

The cover page indicates the fax is from your Station ID, and the number of pages you’re sending. If you have COVERPG SETUP set to ON (Function menu 2-2-7), the number of pages on the cover page remains blank.

You can select a comment to include on your cover page, or you can select 1.NOTE OFF if you do not wish to include a comment.

As well as using one of the comments shown on the right, you can also enter up to two customized messages, each 27 characters long. (See Composing Your Own Comments, page 34)

Cover Page for Next Fax Only

Make sure Station ID is set up. (See Setting the Station ID, page 14) This feature does not work without the Station ID.

You can set the machine to send a cover page with a particular document. This cover page will include the number of pages in your document.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2. Press Menu, 2, 2, 7.

3. Press Set when the screen displays NEXT FAX ONLY.

4. Press (or ) to select ON (or OFF), and press Set.

5. Press (or ) to view the comment selections.

6. Press Set when the screen displays your selection.

7. Enter two digits to indicate the number of pages you are sending. (Enter 00 to leave the number of pages blank.) If you make a mistake, press ( or ) to back up and re-enter the number of pages.

8. Press Set. The screen prompts you to continue.

9. Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 if you are finished choosing settings, and go to Step 10.

10. Enter the fax number and then press Fax Start.
Always Send Cover Page
Make sure Station ID is set up. (See Setting the Station ID, page 14) This feature does not work without the Station ID.

You can set the machine to send a cover page whenever you send a fax. The number of pages in your fax is not included when you use this setting.

1 Press Menu, 2, 2, 7.
2 Press ↔ or → to select COVERPAGE:ON (or OFF).
3 Press Set. (If you select ON, a coverpage is always sent when you send a fax.)
4 If you selected ON, the screen displays the cover page comment options. Press ↔ or → to view comment selections.
5 Press Set when the screen displays your selection. The screen prompts you to continue.
6 Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 to exit if you are finished choosing settings.

Using a Printed Cover Page
If you prefer using a printed cover page that you can write on, you can print the sample page and attach it to your fax.

1 Press Menu, 2, 2, 7.
2 Press ↔ or → to select PRINT SAMPLE, and press Set when the screen displays your selection.
3 Press Fax Start. The machine prints a copy of your cover page.
4 Press Stop/Exit.

Composing Your Own Comments
1 Press Menu, 2, 2, 8. The screen displays: COVERPAGE NOTE.
2 Use ↔ or → to choose position 5 or 6 for your customized comment, and press Set.
3 Use the dial pad to enter your customized comment (up to 27 characters.) (See Entering Text, page 165)
4 Press Set. The screen prompts you to continue.
5 Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 to exit.
Overseas Mode

Sometimes, when sending a fax to overseas numbers, problems can be experienced. This mode makes the machine work better for such calls.

After you send a fax using this feature, the feature turns itself off.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2 Press Menu, 2, 2, 9.

3 Press ☑️ or ☐️ to select ON (or OFF), and press Set when the screen displays your selection.

4 Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 if you are finished choosing settings and go to Step 5.

5 Enter the fax number you’re calling, and press Fax Start.

Delayed Transmission (Timer)

You can use this function to send a fax up to 24 hours later.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2 Press Menu, 2, 2, 3.

3 Enter the time you want the fax to be sent, in 24-hour format (for example, enter 19:45 for 7:45 PM), and press Set.

4 Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 if you are finished choosing settings and go to Step 5. The screen prompts you to enter the fax number.

5 Enter the fax number, and press Fax Start. The machine will wait until the time you have entered to send the fax.

Delayed Batch Transmission

Before sending the delayed faxes, your Brother machine will economize by sorting all the documents in memory by destination and scheduled time. If you set Batch Transmission to ON, all delayed faxes scheduled at the same time to the same fax number will be sent as one transmission.

1 Press Menu, 2, 2, 4.

2 Press ☑️ or ☐️ to select ON (or OFF) and press Set.

3 Press Stop/Exit.
Broadcasting

Broadcasting is automatically sending the same fax message to multiple fax numbers. Using the **Broadcast** key, you can include up to 32 One Touch locations, up to 100 Speed Dial locations, and up to 50 manually dialled numbers (maximum of 182 locations if you did not use up any locations for Groups, access codes or credit card numbers). However, available memory will vary with the types of jobs in memory and numbers of locations used for broadcasting. If you broadcast to more than the maximum locations available, you will not be able to setup transmissions using dual access and the timer.

The easiest way to broadcast is to first combine frequently used One Touch and Speed Dial numbers as a Group, which uses up a One Touch key or a Speed Dial #. (Remember, you can have up to six Groups and Quick Dial numbers can be included in more than one Group). Then by pressing **Broadcast** between each location, you can include One Touch, Speed Dial, Groups, and manual dialling (using the dial pad) in the same broadcast. Use the **Search/Speed Dial** to help you choose the numbers easily.

After the broadcast is completed, a Broadcast Report will be printed automatically to let you know the results.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2. Enter a number using One Touch, Speed Dial, Search, Group number or the dial pad. (See **Setting Up Groups for Broadcasting**, page 37)

   Example: Group number

3. Press **Broadcast**. You will be prompted to enter the next number.

4. Enter the next number.

   Example: Speed Dial

5. Press **Broadcast**.

6. Enter the next fax number.

   Example: Manual dialling, using the dial pad.

7. Press **Fax Start**.

The machine will read the documents into memory and then start sending faxes to all the numbers you entered.

- To stop the broadcasting in progress, press **Stop/Exit**. The display asks if you want to cancel all locations or just the location that is being sent to.

- Enter the long dialling sequence numbers as you normally would, but keep in mind that each One Touch key or Speed Dial counts as one location, so the number of locations you can call becomes limited.

- If the line is busy or a connection could not be made for some other reasons while broadcasting, the machine will redial the number automatically.

- If the memory is full, press **Stop/Exit** to abort the job or press **Fax Start** to send the portion that is in the memory (if more than one page has been scanned).
Setting Up Groups for Broadcasting

Groups allow you to send the same fax message to many fax numbers by pressing only one One Touch key. (This is called Broadcasting.) First, you will need to store each fax number as a One Touch or Speed Dial number. (See Storing One Touch Dial Numbers, page 18, also see Storing Speed Dial Numbers, page 18) Then, you can combine them into a Group. Each Group uses up a One Touch or Speed Dial key. Finally, you can have up to 6 small Groups, or you can assign up to 131 numbers to one large Group.

1 Press Menu, 2, 3, 3.

2 Select a One Touch or Speed Dial key where you wish
to store the number. (For example, press One Touch
key 02 to use as a Group.).

3 Use the dial pad to enter the Group Number (for
example, press 1 for Group 1).

4 To include One Touch or Speed Dial numbers in the
Group, enter them as if you were dialling. For example,
for One Touch Dial key 05, press One Touch Dial key
05. For Speed Dial location 09, press
Search/Speed Dial, then press 0, 9 on the dial pad.
The LCD shows *05, #09.

5 Press Set. The screen prompts you to enter a name.

6 Use the dial pad to enter a name for the group (up to 15 characters) (for example, NEW
CLIENTS) and press Set. (See Entering Text, page 165)

7 Press Stop/Exit.

- You can print a list of all One Touch and Speed Dial numbers. Group numbers
  will be marked in the column of “GROUP”. (See Printing Reports, page 31)
- Select a One Touch or Speed Dial key that has not already been used to store
  a number. Otherwise Step 2 does not work.

Cancelling a Job While Scanning the Document

You can cancel a job while you are scanning it into memory by pressing Stop/Exit. Eject the
document by pressing Stop/Exit again.
Checking and Cancelling a Scheduled Job in Memory

You can check or cancel a job that is waiting in memory.

If the machine is idle,

1 Press **Menu**, 2, 6.

   Any waiting jobs appear on the display. If nothing is waiting, the screen displays **NO JOB WAITING**.

2 If you have more than one job waiting, use ↵ or ➔ to select the job you want to cancel. Press **Set** when the screen displays your selection—**OR**—If you have only one job waiting, go to Step 3.

3 Press 1 to cancel—**OR**—Press 2 to exit without cancelling.

   To cancel another job, return to Step 2.

4 Press **Stop/Exit**.

   You can check which jobs are remaining in memory by following Steps 1 and 2 above.

Memory Security

This feature allows you to prevent unauthorised access to the machine. When switched ON, Memory Security prohibits most functions. The following functions listed are available while Memory Security is switched ON.

- Receiving faxes into memory [limited by Memory Capacity].
- Scheduled Delayed Transmission*
- Polling*
- Fax Forwarding*
- Remote Retrieval

* Provided it was set before Memory Security was switched ON.

Using Memory Security

You need to use a password to switch Memory Security ON or OFF.

Setting Up Memory Security for the First Time

1 Press **Menu**, 2, 0, 1.

   NEW PASSWD:XXXX
   ENTER & SET KEY

2 Enter a 4-digit number as a password.

3 Press **Set**.

   The screen prompts you to re-enter the password.

4 Re-enter the password and press **Set**.

5 Press ↵ or ➔ to choose **SET SECURITY**.

6 Press **Set**.

   The screen prompts you to enter the password.

   PASSWORD:XXXX
   ENTER & SET KEY
7 Enter a 4-digit password, followed by Set.
   This is the same as the security password of the machine already stored.

The screen displays ACCEPTED for 2 seconds, followed by SECURE MODE - Memory Security is now switched ON.

If the password you enter at Step 7 is incorrect, the screen would display WRONG PASSWORD. After 2 seconds the display will then return to normal (displaying the date & time). You must then switch ON Memory Security again. (See Switching Memory Security ON, page 39)

Changing the Memory Security Password
1 Press Menu, 2, 0, 1.
2 Press or to choose SET PASSWORD.
3 Press Set.
   The screen prompts you to enter the old password.
4 Enter the current password.
5 Press Set.
6 Enter a 4-digit number as a new password.
7 Press Set.
   The screen prompts you to re-enter the new password.
8 Enter the new password again and press Set.
9 Press Stop/Exit.

Switching Memory Security ON
1 Press Menu, 2, 0, 1.
2 Press or to choose SET SECURITY.
3 Press Set.
   The screen prompts you to enter the password.
4 Enter a 4-digit password, followed by Set.
   This is the same as the security password of the machine already stored.

The screen displays ACCEPTED for 2 seconds, followed by SECURE MODE - Memory Security is now switched ON.

If the password you enter at Step 4 is incorrect, the screen would display WRONG PASSWORD. After 2 seconds the display will then return to normal (displaying the date & time). You must then start from Step 1 to set Memory Security.
Switching OFF Memory Security

1  When Memory Security is switched ON, press **Menu**.  

2  Enter a 4-digit password and press **Set**.

The screen displays **ACCEPTED**, then after 2 seconds the display reverts to normal. Memory Security is now switched OFF. Then all the data saved in the memory will be printed out.

If the password you enter at Step 2 is incorrect, the screen would display **WRONG PASSWORD**. After 2 seconds the display will then return to displaying **SECURE MODE**. You must then start from Step 1 to switch OFF Memory Security.

If you forget the Memory Security password, please contact your Brother dealer for service or the help number given with the warranty documentation.
Advanced Receiving

Operation from an External or Extension Telephone

An external phone is a telephone that is plugged into the machine (either into the machine’s EXT socket or into the back of the connector that plugs into the telephone wall socket).

An extension phone is another phone on the same phone number as the machine, but plugged into a different telephone wall socket. For example, the machine may be connected to a phone line in your study, and you may have another phone on the same line (and same phone number) in your kitchen. This feature enables you to answer the phone in the kitchen if it rings while you are making a coffee, knowing that you can transfer the call to the machine if the incoming call is a fax.

If you answer a fax call on an external or extension phone, you can make the machine take over by using the Activation Code. When you press the Activation Code *51 (*91 for New Zealand), the machine starts to receive a fax. If you set FAX DETECT to ON, you don’t have to press *51 (*91 for New Zealand), just hold the handset and wait for several seconds. (See Fax Detect (with an External or Extension Telephone), page 26)

If the machine answers a voice call and F/T pseudo-rings for you to take over, use the Deactivation Code #51 (#91 for New Zealand) to take the call at an extension phone. (You have to set Remote Activation to ON in Menu, 2, 1, 4 to use *51 or #51 (*91 or #91 for New Zealand).)

If you answer a call, and no one is on the line, assume you’re receiving a fax. At an extension phone, press *51 (*91 for New Zealand), wait for fax receiving tones (chirps), then hang up. At an external phone, press *51 (*91 for New Zealand) and wait for the phone to be disconnected (the screen displays RECEIVING) before you hang up. (Your caller will have to press Start to send the fax.)

If you accidentally pick up an extension phone when a fax message is being received, you may disrupt the transmission or render some portions unreadable.

- *51 (*91 for New Zealand)—From an extension phone, or an external phone, *51 (*91 for New Zealand) will set the machine in receive mode.
- #51 (#91 for New Zealand)—From an extension phone, #51 (#91 for New Zealand) can stop the machine receiving. This is effective in F/T and Fax Detect modes.

The Remote Activation Code can also be used by your callers. When you are using an external TAD, your outgoing message (OGM) should end with the statement “to send a fax, press *51 (*91 for New Zealand)” . (See Outgoing Message (OGM) of External TAD, page 7)

For Fax/Tel Mode Only

When the machine is in Fax/Tel (F/T) Mode, it will use the F/T Ring Time (F/T pseudo-ringing) to alert you to a voice call. If you’re at the machine, you can lift the external telephone’s handset and press Hook to answer.

If you’re at an extension phone, you will need to lift the handset during the F/T Ring Time and press #51 (#91 for New Zealand) between the F/T pseudo-rings. If no one is on the line, or if someone wants to send you a fax, send the call back to the machine by pressing *51 (*91 for New Zealand).
Switching ON Remote Activation and Changing Remote Codes

Remote Codes might not work with some telephone systems. The preset Activation Code is * 5 1 (* 9 1 for New Zealand). The preset Deactivation Code is # 5 1 (# 9 1 for New Zealand).

If you are always disconnected when accessing your external TAD remotely, try changing the Activation Code from * 5 1 (* 9 1 for New Zealand) to # # # and the Deactivation Code from # 5 1 (# 9 1 for New Zealand) to 1 1 1. You cannot use the same number for the Activation Code, the Deactivation Code and the Remote Access Code.

To switch Remote Activation ON and change Remote Codes

1 Press Menu, 2, 1, 4.
2 Press ← or → to select ON (or OFF), and press Set when the screen displays the setting you want.
3 If you want to, enter a new Remote Activation Code, then press Set.
4 If you want to, enter a new Remote Deactivation Code, then press Set.
5 Press Stop/Exit.
Polling is the process of retrieving faxes from another machine. You can use the machine to “poll” other machines, or you can have someone poll your machine.

All parties involved in polling need to set up their machines to accommodate polling. When someone polls the machine to receive a fax, they pay for the call; if you poll someone’s fax machine to receive a fax, you pay for the call. (See Polling Transmit, page 45)

Some machines do not respond to the polling function.

Secure Polling
Secure Polling is a way to keep your documents and others’ from falling into the wrong hands while the fax machines are set up for polling. You can use Secure Polling only with another Brother fax machine. Anyone who polls to receive a fax must enter the polling secure code.

Polling Receive
Polling Receive is when you call another fax machine to receive a fax from it.

Setup for Polling Receive (Standard)

1. Press Menu, 2, 1, 8.
2. Press or to choose STANDARD, and press Set.
3. Enter the fax number you are polling, and press Fax Start. The screen displays DIALING #XXX.

Setup for Polling Receive with Secure Code

You need to make sure you are using the same secure code as the other party.

1. Press Menu, 2, 1, 8.
2. Press or to choose SECURE, and press Set.
3. Enter a four-digit secure code. This is the same as the security code of the fax machine you are polling.
4. Press Set.
5. Enter the fax number you are polling.
6. Press Fax Start.
Setup Delayed Polling Receive

You can set the machine to begin Polling Receive at a later time.

1 Press Menu, 2, 1, 8.
2 Press or to choose TIMER, and press Set.
3 The screen prompts you to enter the time you want to begin polling.
4 Enter the time (in 24-hour format) you want to begin polling. For example, enter 21:45 for 9:45 PM.
5 Press Set. The screen prompts you to enter the fax number you are polling.
6 Enter the fax number, and press Fax Start. The machine makes the polling call at the time you entered.

You can set up only one Delayed Polling.

Sequential Polling

The machine can request documents from several fax units in a single operation. You just specify several destinations in Step 4. Afterward, a Sequential Polling Report will be printed.

1 Press Menu, 2, 1, 8.
2 Press or to choose STANDARD, SECURE or TIMER, and press Set when the screen displays the setting you want.
3 If you selected STANDARD, go to Step 4.
   • If you selected SECURE, enter a four-digit number and press Set, and then go to Step 4.
   • If you selected TIMER, enter the time (in 24-hour format) you want to begin polling and press Set, and then go to Step 4.
4 Specify the destination fax machines (up to 182), which you wish to poll by using One Touch, Speed Dial, Search, a Group or the dial pad. You must press Broadcast between each location.
5 Press Fax Start. The machine polls each number or group number in turn for a document.
Polling Transmit

Polling Transmit is when you set up the machine to wait with a document so another fax machine can retrieve it.

The document will be stored and can be retrieved from any other fax machine until you delete the fax in memory by using the Cancelling a Job function. (See Checking and Cancelling a Scheduled Job in Memory, page 38)

Setup for Polling Transmit (Standard)

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press Menu, 2, 2, 6.
3. Press ← or → to choose STANDARD, and press Set.
4. Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 if you finished choosing settings.
5. Press Fax Start and wait for the fax to be polled.

Setup for Polling Transmit with Secure Code

When you choose POLLING:SECURE, anyone who polls the machine must enter the polling secure code.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press Menu, 2, 2, 6.
3. Press ← or → to choose SECURE, and then press Set.
4. Enter a four-digit number, and press Set.
5. Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu—OR—Press 2 if you finished choosing settings.
6. Press Fax Start and wait for the fax to be polled.

You can use Secure Polling only with another Brother fax machine.
Remote Fax Options

Setting Fax Storage

Memory Receive must be switched to ON for Faxes to be received into memory. (See Reception into Memory, page 28)

If you set Fax Storage to ON, you will be able to retrieve fax messages from another location, using Fax Forwarding or Remote Retrieval functions. The screen will indicate when you have a fax stored in memory.

1. Press Menu, 2, 5, 2.
2. Press or to select ON (or OFF), and press Set when the screen displays your selection.
3. Press Stop/Exit.

If there are faxes in memory when you turn the Fax Storage OFF, the screen prompts you to erase any faxes in memory.
If you press 1, all fax data is erased and Fax Storage is turned OFF. If the fax data in memory has not been printed before, it will be printed first, and then erased. If you press 2, data is not erased, and Fax Storage remains ON.

Backup Print

If you’ve set FAX STORAGE to ON, the machine automatically prints fax messages as they are received into memory. This is a safety feature in case the power goes out for several days so you won’t lose the messages.

Fax Forwarding

You cannot use Fax Forwarding when “Fax Storage” is set to OFF.

Programming a Fax Forwarding Number

When Fax Forwarding and Fax Storage are set to ON, the machine stores the received fax in memory, then dials the fax machine phone number you’ve programmed, and forwards the fax message. You can change a Fax Forwarding number remotely. (See Changing the Fax Forwarding Number, page 49)

1. Press Menu, 2, 5, 1.
2. Press or to select ON (or OFF), and press Set.
   The screen prompts you to enter the number of the fax machine where faxes will be forwarded.
3. Enter the forwarding number (up to 20 digits), and press Set.
4. Press Stop/Exit.

You can also dial into the machine from a remote location to switch this feature on, or to change the number you want your faxes forwarding to.
Changing the Remote Access Code

Enter your Remote Access Code when the machine picks up your call, so you can access features remotely. The access code is preset to 159*, but you can change this.

1 Press Menu, 2, 5, 3.

2 Enter a three-digit number from 000 to 999, and press Set.
   The * cannot be changed. Do not use the same digits that appear in your Remote Activation or Deactivation Code.

3 Press Stop/Exit.

Remote Retrieval

Using Your Remote Access Code

To receive faxes at your location, you must call from a fax machine using touch tone. For convenience, you can retrieve faxes from a touch tone phone by having them sent to a fax machine. For example, if your hotel room does not have a fax machine, you can enter the number of the fax machine at the hotel’s Front Desk.

1 Dial your fax number from a touch tone phone.

2 When the machine answers and beeps, immediately enter your Remote Access Code (the factory setting is 159*).

3 The machine signals the kinds of messages received:
   1 long beep — Fax message(s)
   No beep — No messages

4 The machine prompts you with two short beeps to enter a command. If you wait longer than 30 seconds to enter a command, the machine hangs up. If you enter an invalid command, the machine beeps three times.

5 Press 90 to reset the machine when you finish.

6 Hang up.
Remote Commands

Follow the commands below to access features remotely. When you call the machine and enter your Remote Access Code (the factory setting is 1 5 9 *), the system will signal you with two short beeps to enter a remote control command.

Change Fax Forwarding Setting

Press 9 5

then to

Turn Fax Forwarding OFF—Press 1.
Turn Fax Forwarding ON—Press 2.
Program Fax Forward Number—Press 4. Automatically turns Fax Forwarding ON.
Turn Fax Storage ON—Press 6.
Turn Fax Storage OFF—Press 7. (This is only possible if there are no faxes stored in the memory, or if all faxes have been erased using Remote Control 9 6 3).

Retrieve or Erase a Fax

Press 9 6

then to

Retrieve all faxes—Press 2, then enter the number of remote fax machine and then press # #. After the beep, hang up and wait.
Erase all fax messages—Press 3. If the data stored in the memory has not been printed before, it will be printed first and then erased.

Check the Receiving Status

Press 9 7

then Press 1.

1 long beep—Received fax messages.
3 short beeps—No messages.

Change Receive Mode

Press 9 8

then for

TAD—Press 1.
F/T (FAX/TEL)—Press 2.
FAX—Press 3.

Exit Remote Operation

Press 9 0
**Retrieving Fax Messages**

1. Dial the machine’s number.
2. When you hear the beep, immediately enter your Remote Access Code (the factory setting is 159 *).
3. As soon as you hear two short beeps, use the dial pad to press 962.
4. Using the dial pad, enter the number (up to 20 digits) of the remote fax machine where you want your fax messages forwarded, and then press # #.

   ![Note]

   You cannot use * and # as dial numbers. However, if you want to store a pause, press #.

5. After you hear the machine beep, hang up and wait.
   The machine calls the remote fax machine and sends the stored documents. The remote fax machine prints your fax messages.

**Changing the Fax Forwarding Number**

You can change the default setting of your fax forwarding number from a remote telephone/fax machine using touch tone.

1. Dial the machine’s number.
2. When you hear the beep, immediately enter your Remote Access Code (the factory setting is 159 *).
3. When you hear two short beeps, use the dial pad to press 954.
4. Enter the new number (up to 20 digits) of the remote fax machine where you want your fax messages forwarded, and then press # #.

   ![Note]

   You cannot use * and # as dial numbers. However, if you want to store a pause, press #.

5. After you hear the machine beep, hang up.
**Basic Copy Operations**

**Using the Machine as a Copier**

You can use the machine as a copy machine, making up to 99 copies at a time.

Do NOT pull on the paper while copying is in progress.

The scannable area of the machine begins at approximately 4 mm from the edge of the paper.

**Making a Single Copy**

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press **Copy**.

To stop the copy process and release the original, press **Stop/Exit**.
Making Multiple Copies (Using the Automatic Document Feeder)

1 Insert the document face up in the Automatic Document Feeder.

2 Using the dial pad, enter the number of copies you want (up to 99).
   For example, press 3, 8 for 38 copies.

3 Press Copy.

   To sort the copies, use Options key. (See Sorting Multiple Copies (Using Automatic Document Feeder), page 54)

Making Multiple Copies (Using the Glass Platen)

1 Lift the Document Cover.

2 Using the document guidelines on the left, centre the document face down on the glass platen.

3 Close the Document Cover.

4 Using the dial pad, enter the number of copies you want (up to 99). For example, press 3, 8 for 38 copies.

5 Press Copy.

Out of Memory Message

If the memory becomes full while you’re making copies, the screen displays

OUT OF MEMORY
100% AUTO

If you were scanning the first page to be copied, press Stop/Exit to cancel the operation and restart to make a single copy. If you were scanning a subsequent page, you will have the option to press Copy to copy the pages scanned so far—OR—Press Stop/Exit to cancel.

You will need to clear some fax messages to make some additional memory available before you can continue.

   To gain extra memory, you can turn off Fax Storage—OR—Print fax messages in memory. (See Setting Fax Storage, page 46)
Temporary Copy Setting

You can improve your copies by using the Copy keys: **Enlarge/Reduce, Contrast, and Options**. These settings are temporary, and the machine returns to its default settings 45 seconds after it finishes copying. If you want to use these temporary settings again, place the next original in the Automatic Document Feeder or glass platen before the 45 seconds expire.

Copying Using Multiple Settings

You can try different combinations of settings for the best results. After you finish your settings using the **Enlarge/Reduce, Contrast, and Options** keys, the LCD shows:

- Press ☐ or ☐ if you want to select additional settings.
- Press **Copy** if you are finished choosing settings.

To clear your settings and start over, press **Clear Settings**.

The LCD shows current copy setting status. You can set multiple settings.
Making Enlarged or Reduced Copies

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2 Using the dial pad, enter the number of copies you want (up to 99).

3 Press **Enlarge/Reduce**.

4 Press \( \text{ or } \) to choose an enlargement or reduction ratio.
   - You can reduce to 71%, 50% or 25% of the original size by pressing \( \text{ key.
   - You can enlarge to 141%, 150%, 200% or 400% by pressing \( \text{ key.
   - You can press \( \text{ or } \) to select **MANUAL** and use the dial pad to enter an enlargement or reduction ratio between 25% and 400%. For example, press 5, 3 to enter 53%.

5 Press **Set**.

6 Press **Copy**—**OR**—Press \( \) or \( \) for additional settings.

Special Copy Options (2 in 1, 4 in 1 or Poster) are not available with **Enlarge/Reduce**.

Copy Contrast

You can adjust copy contrast to make copies darker or lighter.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2 Using the dial pad, enter the number of copies you want (up to 99).

3 Press **Contrast**.

4 Press \( \) to make a copy lighter, or \( \) to make a copy darker, and then press **Set**.

5 Press **Copy**—**OR**—Press \( \) or \( \) for additional settings.
Using the Options Key

The Options key changes the settings for number of copies, stack/sort and special copy options for the next copy only. See the explanation below the table.

<table>
<thead>
<tr>
<th>Press Options</th>
<th>Menu Selections</th>
<th>Options</th>
<th>Factory Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Options</td>
<td>NO. OF COPIES</td>
<td>NO. OF COPIES:XX</td>
<td>01</td>
</tr>
<tr>
<td></td>
<td>COPY MODE</td>
<td>AUTO/TEXT/PHOTO</td>
<td>AUTO</td>
</tr>
<tr>
<td></td>
<td>STACK/SORT</td>
<td>STACK/SORT</td>
<td>STACK</td>
</tr>
<tr>
<td></td>
<td>SPECIAL</td>
<td>2 IN 1/4 IN 1/PAPER/</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>PAPER TYPE</td>
<td>THIN/PLAIN/THICK/</td>
<td>PLAIN</td>
</tr>
<tr>
<td></td>
<td></td>
<td>TRANSPARENCY</td>
<td></td>
</tr>
</tbody>
</table>

Copy Mode

You can select the Copy resolution for your type of the original document (TEXT, AUTO or PHOTO). Select the right kind of image you’re copying.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Using the dial pad, enter the number of copies you want (up to 99).
3. Press Options and ▼ or ▲ to select COPY MODE and then press Set.
4. Press ▼ or ▲ to select the right kind of image you’re copying, and press Set.
   - TEXT (text only)
   - AUTO (line art, graphs, or any combination including photograph)
   - PHOTO (photograph only)
5. Press Copy—OR—Press ▼ or ▲ for additional settings.

Sorting Multiple Copies (Using Automatic Document Feeder)

1. Insert the document face up in the Automatic Document Feeder.
2. Using the dial pad, enter the number of copies you want (up to 99).
3. Press Options and ▼ or ▲ to select STACK/SORT, and then press Set.
4. Press ▼ or ▲ to select SORT, and then press Set.
5. Press Copy—OR—Press ▼ or ▲ for additional settings.
Special Copy Options (Using Automatic Document Feeder)

You can save paper by copying either two or four pages onto one page.

1. Insert the document face up in the Automatic Document Feeder.
2. Using the dial pad, enter the number of copies you want (up to 99).
3. Press Options and or to select SPECIAL, and then press Set.
4. Press or to select 2 IN 1, 4 IN 1 or OFF, and then press Set.
5. Press Copy—OR—Press or for additional settings.

Special Copy Options (Using the Glass Platen)

You can save paper by copying either two or four pages onto one page or you can create a poster size copy of a photograph.

1. Insert the document face down on the glass platen.
2. Using the dial pad, enter the number of copies you want (up to 99).
3. Press Options and or to select SPECIAL, and then press Set.
4. Press or to select 2 IN 1, 4 IN 1, POSTER or OFF, and then press Set.
5. Press Copy.

If you selected 2 IN 1 or 4 IN 1 in Step 4, place the next document on the glass platen, and then press Set. After all document have been scanned, press Copy.

2 in 1

\[
\begin{array}{c}
1 \\
2 \\
\end{array}
\rightarrow
\begin{array}{c}
1 \\
2 \\
\end{array}
\]
Poster
You can create a poster size copy of a photograph.

Special Copy Options (2in1, 4in1 or Poster) are not available with Enlarge/Reduce. Poster size copy can be made only by using glass platen. Poster is not available for multiple copies.
Paper Type

You can use the following types of paper for copying. For the best print quality, select the type of media that you are using.

**THIN** (60-69 gsm)  For thin paper
**PLAIN** (70-95 gsm)  For ordinary plain paper
**THICK** (96-120 gsm)  For heavy weight paper or rough paper
**THICKER** (121-161 gsm)  For heavier weight paper, rough paper or bond paper
**TRANSPARENCY**  For transparency (OHP)

1. Press **Options** and or to select **PAPER TYPE**, and then press **Set**.
2. Press or to select your type of paper, and then press **Set**.
3. Press **Copy—OR—Press** or for additional settings.

Changing Default Settings

Press **Menu, 3** to change default settings for Copy mode. These settings will remain until you change them again by pressing **Menu**. Adjust the Copy Mode and Contrast and Paper Type settings.

By pressing a number, you can adjust copy settings as shown in the following chart. Press or to move through the selections for each setting. Press **Set** to save your selection. Press **Stop/Exit—OR—Press** to select the next setting you want to change.

Press **Menu, and 3**.

```
1. COPY MODE
   AUTO
   TEXT
   PHOTO

2. CONTRAST
   –

3. PAPER TYPE
   THIN
   PLAIN
   THICK
   THICKER
```

is default
Copy Mode (Type of Original)
You can select the Copy resolution for your type of original. The default setting is AUTO, which is used for originals that contain both text and photographs. TEXT is used for originals containing only text. PHOTO is used for copying photographs.

1. Press Menu, 3, 1.
2. Press  or  to choose the type of original (AUTO, TEXT or PHOTO), and then press Set.

Copy Contrast
You can adjust copy contrast to make copies darker or lighter.

1. Press Menu, 3, 2.
2. Press  to make a copy lighter—OR—Press  to make a copy darker, and then press Set.

Paper Type
You can use the following types of paper for copying. For the best print quality, select the type of media that you use most often.

- THIN (60-69 gsm) For thin paper or transparency
- PLAIN (70-95 gsm) For ordinary plain paper
- THICK (96-120 gsm) For heavy weight paper or rough paper
- THICKER (121-161 gsm) For heavier weight paper, rough paper or bond paper

1. Press Menu, 3, 3.
2. Press  or  to select your type of paper, and then press Set.
3. Press Stop/Exit.
Using the machine as a Printer

Special Printing Features

Windows® Printing
The dedicated printer driver for Microsoft® Windows® 95, 98, 98SE, Me, 2000 Professional and Windows NT® Workstation Version 4.0 are available on the CD-ROM supplied with the MFC. You can easily install them into your Windows® system using our installer program (see Quick Setup Guide). The driver supports our unique compression mode to enhance printing speed in Windows® applications, and allows you to set various printer settings including economy printing mode and custom paper size.

Enhanced Memory Management
The machine has its own Data Compression Technology, which automatically compresses graphic data and downloads font data efficiently into the MFC’s memory. You can avoid memory errors and print most full-page, 600 dpi graphic and text data, including larger fonts, with the machine’s standard memory.

Printing From Your PC

Paper Tray
The machine’s paper tray can feed plain paper and transparencies. When the machine receives data from your computer, it begins the print process by loading paper from the paper tray.
- Select the print command from your PC.
Your PC sends a print command and data to the machine. The screen displays the date and time, and RECEIVING DATA. If there are more pages, the machine begins to print the next page automatically.

You may select the proper paper source, paper size, and orientation in your application software.

If your application software does not support your custom paper size, select the next larger paper size. Then adjust the print area by changing the right and left margins in your application software. (See Acceptable Paper, page 65)

When you use labels, envelopes, card stock or thicker paper, be sure to use the manual feed slot.
Two-Sided Printing (Manual Duplexing)

The supplied printer driver for Windows® 95, 98, 98SE, Me and for Windows NT® Workstation Version 4.0 enables manual duplex printing. (For more information, see the Help screen for the printer driver.)

The machine prints all the even-numbered pages on one side of the paper first. Then, the Windows® driver instructs you (with a pop-up message) to reinsert the paper. Before reinserting the paper, straighten it well, or you may get a paper jam. Very thin or very thick paper is not recommended.

Please ensure that after making the first print of your “DUPLEX PRINT JOB” the printed sheet goes into the paper tray face-up. Please note the correct orientation, as in the diagram.

When you use the manual duplex function, it is possible that a paper jam may occur or the printer quality might not be satisfactory.

Manual Feed Slot

The machine has a manual feed slot above the paper tray. You can load envelopes and special print media one at a time into this slot. You do not have to remove paper from the paper tray. (See Acceptable Paper, page 65)

Use the manual feed slot to print or copy on labels, envelopes, card stock or thicker paper. (See Printing on Thicker Paper and Card Stock, page 62)

If you use labels and envelopes, they must be of a type suitable for use with a laser printer. If you use incorrect types it is possible to damage or contaminate the drum surface and cause printing problems.
**Loading One Sheet of Paper**

You do not have to choose manual feed in the Setup dialog box of your printer driver. Insert the sheet of paper for Portrait (vertical) or Landscape (horizontal), with the side you wish to print on face up in the manual feed slot.

1. Align the paper at the centre of the manual feed slot, and be sure to insert the paper into the manual feed slot until the front edge of the paper touches the paper feed roller.

2. Adjust the paper guide of the manual feed slot to the width of the paper you are using.

**Loading more than One Sheet of Paper**

1. Open the Setup dialog box of the Windows® printer driver and select Manual Feed in the Paper Source section. Follow Steps 1 and 2 above to load the first page. The machine starts printing automatically.

2. After the first page is printed, the screen displays: Insert the next sheet of paper to resume printing.

3. Repeat Steps 1 and 2 until you have finished printing.

If you do not select manual paper feed, and insert a page in the manual feed slot, the machine will load the first page from the manual feed slot and subsequent pages from the paper tray.
Printing on Thicker Paper and Card Stock

When the rear cover is lifted up, the machine has a straight paper path from the manual feed slot to the rear of the printer. Use this paper feed and output method when you want to print on envelopes, thicker paper or card stock.

1. Select manual feed mode in the printer driver.
2. Send the print data as usual.
3. Lift up the rear cover of the machine.

4. Adjust the manual feed paper guides to the width of the paper you are using.
5. Insert a single sheet of paper into the manual feed slot until the front edge touches the paper feed rollers. Let go of the paper as the machine pulls it into position.
6. After the machine ejects the printed page, return to Step 5 to insert the next sheet of paper. The machine will wait until you insert the next sheet of paper. Repeat Steps 5 and 6 for each page to be printed.
7. When you have finished printing, close the rear cover of the machine.

To prevent the possibility of transparencies smudging as they stack in the output bin, remove each transparency after it exits.
**Face Down Output Bin**

The machine ejects paper with printed surfaces face down into the output bin in the front of the machine. Pull out the output bin extension to support the printed pages.

To prevent the possibility of transparencies smudging as they stack in the output bin, remove each transparency after it exits.

**Reset Key**

Press this key to clear data from the memory.

**Simultaneous Printing/Faxing**

Your machine can print data from your computer while sending or receiving a fax in the memory, or while scanning information into the computer. However, when the machine is copying or receiving a fax on paper, it pauses the PC printing operation, and resumes when copying or fax receiving is complete. Fax sending continues during PC printing.
**Printer Menu Functions**

**Printing the Internal Font List**
You can print a list of the machine’s internal (or resident) fonts to see how each font looks before you select it.

1. Press **Menu**, 4, 1, 1.
2. Press **Fax Start**. The machine prints the list.
3. Press **Stop/Exit**.

**Printing the Print Configuration List**
You can print a list of current settings for the printer.

1. Press **Menu**, 4, 1, 2.
2. Press **Fax Start**. The machine prints the settings.
3. Press **Stop/Exit**.

**Restoring Factory Default Settings**
You can return the machine to original factory settings. Permanent fonts are restored, macros in the temporary settings are cleared. You can change user settings using the Remote Printer Console program.

1. Press **Menu**, 4, 2. The screen displays 

   1. **RESET**  
   2. **QUIT**

2. Please choose 1 to restore the factory setting—**OR**—Press 2 to exit without making a change.
3. Press **Stop/Exit**.
Acceptable Paper

To achieve high quality printing using the machine, it’s very important to select the right kind of paper.

<table>
<thead>
<tr>
<th>Paper Type</th>
<th>Paper Size</th>
</tr>
</thead>
</table>
| Upper Tray & Lower Tray           | Cut sheet  
A4, Letter, B5 (ISO), A5, A6 (for Upper Tray Only), Executive           |
| Manual Feed Slot:                | Cut sheet  
A4, Letter, Legal, B5 (ISO), A5, A6, Executive, Custom size  
70-216 × 116-356 mm (2.75-8.5 × 4.57-14 inches) |
| Envelopes                        | DL, C5, COM-10, Monarch                                                   |
| Post Card                        | ____                                                                        |
| Labels and Transparencies        | A4, Letter                                                                 |

Paper Capacity

- **Paper Tray:** Up to 27 mm (1.06 inches) in height (up to the mark) Approx. 250 sheets of 75 gsm (20 lb), or 10 transparencies
- **Output Tray (in front of the machine):** Approx. 150 sheets of 75 gsm (20 lb) A4/Letter paper

Paper Specification for the Paper Tray

<table>
<thead>
<tr>
<th>Basis Weight</th>
<th>Cut Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caliper</td>
<td>60 to 105 gsm (16 to 28 lb)</td>
</tr>
<tr>
<td>Moisture Content</td>
<td>0.08 to 0.13 mm (0.003 to 0.005 inches)</td>
</tr>
<tr>
<td>Smoothness</td>
<td>4% to 6% by weight</td>
</tr>
<tr>
<td></td>
<td>100 to 250 (Sheffield)</td>
</tr>
</tbody>
</table>

**Manual Feed Slot:**

<table>
<thead>
<tr>
<th>Basis Weight</th>
<th>Cut Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caliper</td>
<td>60 to 161 gsm (16 to 43 lb)</td>
</tr>
<tr>
<td>Moisture Content</td>
<td>0.08 to 0.2 mm (0.003 to 0.008 inches)</td>
</tr>
<tr>
<td>Smoothness</td>
<td>4% to 6% by weight</td>
</tr>
<tr>
<td></td>
<td>100 to 250 (Sheffield)</td>
</tr>
</tbody>
</table>

Recommended paper types:

- **Plain Paper:** Xerox Premier 80
- **Transparency:** 3M CG3300 for laser printers or equivalent
- **Label:** Avery laser label L7163
Using the Brother MFC-9880 Printer Driver

A Printer Driver is software that translates data from the format used by a computer into the format required by a particular printer, using a printer command language or page description language. The printer drivers are on the supplied CD-ROM. The latest printer driver can also be downloaded from the Brother Solutions Centre at http://solutions.brother.com

Features in the Printer Driver
(For Windows® 95/98/Me and Windows NT® 4.0 Users Only)

The screens shown in this section are from Windows® 98. The screens on your PC may vary depending on your Windows® Operating System.

For more detailed information, please see the on-line Help in the printer driver.
You can also change settings by clicking the illustration on the left side of the tab screen.

Basic Tab

1. Select the Paper Size, Multiple Page and Orientation.
2. Select number of Copies and Media Type.
Paper Size

From the drop-down box select the **Paper Size** you are using.

Multiple Page

The **Multiple Page** selection can reduce the image size of a page allowing multiple pages to be printed on one sheet of paper or enlarging the image size for printing one page on multiple sheets of paper.

Border Line

When printing multiple pages on one sheet with the Multiple Page feature you can select to have a solid border, dash border or no border around each page on the sheet.

Orientation

**Orientation** selects the position of how your document will be printed (**Portrait** or **Landscape**).

Copies

The **Copies** selection sets the number of copies that will be printed.

Collate

The collate selection is active if more than one copy is selected. With the collate check box selected, one complete copy of your document will be printed and then repeated for the number of copies you selected. If the collate check box is not selected then each page will be printed for all the copies selected before the next page in the document is printed.
Media Type

You can use the following types of media in your printer. For the best print quality, select the type of media that you wish to use.

Plain Paper
Thin Paper
Thick Paper
Thicker Paper
Bond Paper
Transparencies

When using ordinary plain paper, select *Plain Paper*. When using heavier weight paper, envelopes or rough paper select *Thick Paper* or *Thicker Paper*. For bond paper, select *Bond Paper* and for OHP transparencies, select *Transparencies*.

Paper Source

First Page

The **First Page** selection sets the source of where the 1st page of your document will feed paper.

<table>
<thead>
<tr>
<th>Auto Select</th>
<th>Will feed the 1st page from the first tray available that has the paper size set to match your document setting. (See <em>Accessories Tab</em>, page 75)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tray1</td>
<td>Feeds the 1st page from Tray1.</td>
</tr>
<tr>
<td>Tray2 (Option)</td>
<td>Feeds the 1st page from the optional Tray 2.</td>
</tr>
<tr>
<td>Manual</td>
<td>Feeds the 1st page from the Manual Feed Slot.</td>
</tr>
</tbody>
</table>

If you choose *Tray 1, Tray 2* or *Manual* the tray you select will be highlighted on the driver screen.

Other Pages

Feeds the remaining pages of your document from the selected source.

*Same as First page*

*Tray 1*

*Tray 2 (Option)*

*Manual*
Advanced Tab

Change the tab settings by selecting one of the following icons:

1. **Print Quality**
2. **Duplex Printing**
3. **Watermark**
4. **Page Setting**
5. **Device Option**
Print Quality

Resolution
You can change the resolution as follows:

- 300 dpi
- 600 dpi

Toner Save
You can save running costs by turning on the **Toner Save Mode**, which reduces the print density and toner usage.

Print Setting (For Windows® 95/98/98SE/Me Users Only)
Print Setting is used for optimizing your print quality for the type of document being printed (Photos, Graphics or Scanned Images). When you choose **Auto (Recommended)**, the printer automatically prints with the most suitable print settings.

With the Print Setting set to **Manual**, you can change the **Brightness**, **Contrast** and **Graphics Quality** options manually.

Duplex Printing
Choosing the **Duplex Printing** icon displays the **Manual Duplex** features available.

**Manual Duplex**
Check the **Manual Duplex** box and there are six types of duplex directions available for each orientation. In this mode, the machine prints all the even numbered pages first. Then the printer stops and shows the instructions required to re-install the paper. When you click **OK** the odd numbered pages are printed.

**Binding Offset**
Check the **Binding Offset** option, you can specify the offset value of the binding side in inches or millimetres (0 – 8 inches) [0 – 203.2 mm].
**Watermark**

You can place a logo or text into your document as a Watermark by using a bitmap file as your source file or select one of the preset Watermarks.

![Watermark Settings](image)

**Print Watermark**

The **Print Watermark** feature offers printing choices of:
- **On all pages**
- **On first page only**
- **From second page**
- **Custom**

**In background**

With the **In background** feature checked the Watermark will print behind your document on the page. If this feature is not checked then the Watermark will print on top of your document.

You can change the size and the **position** of the Watermark on the page by selecting the Watermark and clicking the **Edit** button. If you want to add a new Watermark, click the **New** button and select **Text** or **Bitmap** from the **Watermark Style**.

**Watermark Text**

Enter your **Watermark Text** into the Text Box and select the **Font**, **Size**, **Darkness** and **Style**.
Watermark Bitmap
Enter the file name and location of your bitmap image in the **File** box or **Browse** for the file location. You can also set the scaling size of the image.

Position
The position settings offer controls on where the Watermark can be positioned on the page.

Page Setting
You can change the print size of your document with the **Scaling** feature.

1. Check **Off** if you want to print the document as it appears on your screen.
2. Check **Fit to Paper Size**, if your document has an unusual size, or if you have only the standard size paper.
3. Check the **Free** box if you want to reduce or enlarge the output.
You can also use the **Mirror Print** or **Reverse Print** feature for your page setting.
Device Options

Set one of the following Printer Functions:

- **Quick Print Setup**
- **Administrator** (For Windows® 95/98/98SE/Me Users Only)
- **Print Date & Time**

Quick Print Setup

The **Quick Print Setup** feature allows you to quickly select driver settings. To view settings, simply click your mouse button on the task tray icon. This feature can be set to **ON** or **OFF** from the Device Options section.
The administrator selection permits the Copy, Scaling and Watermark features to be locked and Password protected.

Record your password and keep it in a safe place for future reference. If you forget your password these settings can not be accessed.
Print Date & Time

When enabled the Print Date and Time feature will automatically print the date and time on your document from your computers system clock.

Click the Setting button to change the Date and Time Format, Position and Font. To include a background with the Date and Time select Opaque. When Opaque is selected you can set the Darkness of the Date and Time background by changing the percentage.

The Date and Time indicated in the selection box represents the format that will be printed. The actual Date and Time printed on your document is automatically retrieved from the settings of your computer.

Accessories Tab

The Accessories Tab includes the settings for configuring the printer driver for what size paper is being used for each paper source. This tab also installs any additional options into the driver settings.

Paper Source Setting

To configure the paper size for each paper source, highlight the source from the Paper Source Setting list. Select the Paper Size from the pull-down box and click Update. (The Paper Source Setting is used when selecting Auto Select in the Basic Tab.)
Default Source

The **Default Source** allows you to choose which paper source will be used when the paper size of the document being sent does not match the Paper Source Settings.

Available Options

In order to access the optional 2nd paper tray the option must be installed in the driver. Highlight the model number from the **Available Options** list and click **Add**. The optional tray will then be listed in the **Installed** box, **Paper Source Setting** list and the screen illustration will display the 2nd tray.
Support Tab

The Support Tab provides driver version information and setting information. In addition there are links to the Brother Solution Centre and Driver Update Web sites.

Brother Solutions Centre

The Brother Solutions Centre is a Web site offering information about your Brother product including FAQ’s, User Guides, Driver updates and Tips for using the machine.

Web Update

Web Update checks the brother web site for updated drivers and automatically downloads and updates the driver on your computer.

Check Setting

The Check Setting selection displays a list of your current drivers settings.
Features in the Printer Driver (For Windows® 2000)

The Windows® 2000 printer driver utilizes Microsoft’s uni-driver architecture. The following section describes the driver features and selections available for Windows® 2000.

**General Tab**

![Diagram of General Tab]

**Printing Preferences**

In the General tab, click the **Printing Preferences**... button to access the Layout tab.

**Layout Tab**

![Diagram of Layout Tab]

**Orientation**

**Orientation** selects the position of how your document will be printed (*Portrait* or *Landscape*).
Pages Per Sheet
You can select 1, 2, 4, 6, 9 or 16 pages to be printed on one sheet of paper. The image of each page will be reduced as needed to fit on the paper.

Paper/Quality Tab

Tray Selection

Paper Source
Possible paper sources are: Automatically Select, Auto, Upper Paper Tray, Lower Paper Tray (optional paper tray) and Manual Feed Slot.

- When Automatically Select is chosen the machine automatically will choose the tray with the appropriate size of paper.

The paper size for each paper source must be set in the Device Settings tab for the Automatically Select feature to work properly.

- The Auto option is for machines that can automatically detect the size of paper that is loaded in the paper source; Auto is not active for the machine.
Media
For the best print quality, select the type of media you are using:

- Regular
- Thick Paper
- Thicker Paper
- Transparency

When using ordinary plain paper, select Regular. When using heavier weight paper, envelopes, or rough paper, select Thick Paper or Thicker Paper. For OHP transparencies, select Transparency.

Advanced Options
Click the Advanced... button in the Paper/Quality tab to access the screen below:

Paper/Output

**Paper Size**—Select the paper size of the document you are printing. This size should be the same as the paper size that is set in your application software.

**Copy Count**—Type the number of copies you want.

Graphic

**Print Quality**—You can change the resolution as follows:

- $600 \times 600$ dots per inch
- $300 \times 300$ dots per inch

Document Options

**Advanced Printing Features**—You can Enable or Disable Advanced Printing Features from this selection. If you disable it, Page Order, Pages Per Sheet, Copy and Collate will be disabled.

**Halftoning**—This selection is for changing the dither pattern to achieve the best print results when printing graphics. The choices are as follows:

- Auto Select
- Super Cell
- Dither $6 \times 6$
- Dither $8 \times 8$
Device Settings Tab

Form To Tray Assignment

This selection assigns the paper size to each paper source. For auto paper selection (Automatically Select) to work properly, the paper size set for each source must match the actual size of paper loaded.

The available options are:
- A4
- A5
- B5 (JIS)
- Executive
- Legal
- Letter

Installable Options

Printer Memory—If you installed optional memory into the machine, you must select the correct size of total memory in the machine for the driver to access the additional memory.

Lower Paper Tray—If an optional lower tray is installed, this selection must be set to ON to enable access to the lower tray.
**Brother Control Centre**

The Brother Control Centre is a software utility that pops up on the PC screen whenever paper is placed in the Automatic Document Feeder. This allows you to access the most frequently used scanning applications only with a few mouse clicks. Using the Control Centre eliminates the need to manually launch the specific applications.

If you want to scan the document from the glass platen, please use Scan keys on the control panel (see *Using the Control Panel Keys*, page 84) or TWAIN driver (see *Scanning a Document into your PC*, page 98).

The Brother Control Centre provides three categories of functions:

1. Scan directly to a file, E-mail, word processor or graphic application of choice
2. Copy functions.
3. PC-Faxing using the Brother PC-FAX Software.

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**AutoLoad the Brother Control Centre**

The Control Centre is initially configured to automatically load each time Windows® is started.

When the Control Centre is loaded, the Control Centre icon will appear in the task bar. If you don’t want the Control Centre to load automatically, you can turn off AutoLoad.

If the Control Centre icon does not appear in your taskbar, you will have to launch this software. From the Start menu, select Programs, PaperPort, and then double-click Brother SmartUI PopUp.
How to Turn Off AutoLoad

1. Left click the Control Centre icon and click Show.

2. When the Control Centre main screen appears, left click on the Configuration Control Centre button. A dialog box with a check box labelled “AutoLoad Pop-up” will appear:

3. Uncheck the AutoLoad Pop-Up option.

Using the Scan Key with Windows PC

If you have connected a Macintosh, the Scan keys will not work with your computer. (See Using the Brother MFC with a New Power Macintosh® G3, G4 or iMac™/iBook™, page 114)

You can use the Scan keys on the control panel to scan documents into your word processing, graphics or E-mail applications. The advantage of using the Scan keys is that you avoid the mouse clicks required to scan from your PC.
Using the Control Panel Keys

Before you can use the Scan keys on the control panel, you must have connected the machine to your Windows® based PC and loaded the appropriate Brother Drivers for your version of Windows®. When you are ready to use the Scan keys, make sure the Brother Control Centre application is running on your PC.

Scan to E-mail

You can scan either black and white or colour documents into your E-mail application as a file attachment. The default setting is black and white but this can easily be changed thought the Brother Control Centre. (See Scan to E-mail, page 89)

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press Scan to E-mail.
3. The machine will scan the document, create a file attachment, and launch your E-mail application, displaying the new message waiting to be addressed.

Scan to Image

You can scan a black and white or a colour picture into your graphics application for viewing and editing.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press Scan to Image.
3. The machine will scan the document and send a image to your graphics application.

Scan to OCR

If your document is text, you can have it automatically converted by ScanSoft™ TextBridge® to an editable text file and then displayed in your word processing application for further editing.

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.
2. Press Scan to OCR.
3. The machine will scan the document perform OCR in ScanSoft™ TextBridge®, and then display the result in your word processing application for viewing and editing.
Brother Control Centre Features

Auto Configuration

During the installation process the Control Centre checks your system to determine the default applications for E-mail, word processing and graphics viewer/editor. For example, if you are using Outlook as your default E-mail application, the Control Centre automatically will create a link and a scanning application button for Outlook.

You can change a default application by right clicking on any of the scan buttons in the Control Centre and selecting a different application. For example, you can change a scan button from MS Word to MS Word Pad by changing the application that is listed for the Word Processor.

Scanning Operations

Scan to File—allows you to scan directly to a disk file with two mouse clicks. You can change the file type, destination directory and file name, as needed.

Scan to E-mail—enables you, with just two mouse clicks, to scan a picture or text document directly into an E-mail application as a standard attachment. You have the option of selecting the file type and resolution for the attachment.

Scan to Word Processor—enables you to scan a text document, run ScanSoft TextBridge OCR and insert the text original (not graphic image) into a word processing file with just two mouse clicks. You have the option of selecting the destination word processing program, such as Word Pad, MS Word, Word Perfect, etc.

Scan to Graphic Application—allows you to scan an image directly into any graphic viewer/editor application. You can select the destination application, such as MS Paint or Corel PhotoPaint.
Copy Operations

Copy—allows you to use the PC and any Windows® printer driver for enhanced copy functions. You can scan the page on the Brother MFC and print the copies using any of the features of the Brother MFC printer driver—OR—You can direct the copy output to any standard Windows® printer driver installed on the PC.

PC-FAX Operation

Send a Fax—allows you to scan a picture or text original and automatically send the image as a fax from the PC using the Brother PC-FAX software.

Scanner Settings

When the Pop-Up screen is displayed, you can access the Scanner Settings window.

Click the Configuration icon at the top right of the Brother Control Centre screen—OR—Click the Modify Settings… button on any of the Configuration screens.

Global Settings

AutoLoad Pop-Up—Click this checkbox if you want Brother MFL Control Centre to load when you boot your computer.
Setting Up the Scanner Configurations

The Pop-Up application stores eight different scanning modes. Each time you scan an original, you will choose the most appropriate scanning mode from the following:

- Faxing, Filing and Copying
- Text for OCR
- Photos
- Photos (High Quality)
- Photos (Quick Scan)
- Custom
- Draft Copy
- Fine Copy

Each mode has its own set of stored settings. You can keep the factory default settings or change them at any time:

- Resolution—Select the scanning resolution you most frequently use.
- Colour Mode—From the pull-down list.
- Scan Size—From the pull-down list.
- Brightness—Slide the adjuster from 0% to 100%
- Contrast—Slide the adjuster from 0% to 100%

Click OK to save your changes. If you make a mistake or later decide to return to the original default setting, just click the Restore Defaults button when the scanning mode is displayed.

To access the Scanner Configurations screen:

1. Insert the document face up in the Automatic Document Feeder.
2. Right-click the appropriate Control Centre button to display Configurations, then click it. The configuration screen for that Control Centre button will appear.
3. To save your settings, press the OK button—OR—To return to the factory default settings, press the Restore Defaults button.

Perform an Operation from the Brother Control Centre Screen

If you see this screen it means you left-clicked a button in the Brother Control Centre screen without first placing an document in the Automatic Document Feeder.

Place the document in the Brother machine’s Automatic Document Feeder, then click OK to return to the Brother Control Centre screen.

If you want to scan the document from the glass platen, please use the Scan keys on the control panel. (See Using the Control Panel Keys, page 84)
Scan to File

Scan To File

Scanner Setting

From the pull-down list, select the scanning mode that is appropriate for the type of file: Faxing, Filing and Copying; Text for OCR; Photos; Photos (High Quality); Photos (Quick Scan); Custom; Draft Copy or Fine Copy.

To change any of the settings for that mode, click the Modify Settings… button.

Destination Folder

PaperPort Folder—Select this checkbox to scan the document into your PaperPort folder.

Other Folder—Select this checkbox, to scan the document as another file type and/or into another directory/folder.

File—If you selected Other Folder, from the pull-down list select the type of file:

- PaperPort Files (*.MAX)
- Self Viewing Files (*.EXE)
- PaperPort 5.0 Files (*.MAX)
- PaperPort 4.0 Files (*.MAX)
- PaperPort 3.0 Files (*.MAX)
- Windows Bitmap (*.BMP)
- PC Paintbrush (*.PCX)
- Multi-page PCX (*.DCX)
- JPEG Image Files (*.JPG)
- TIFF-Uncompressed (*.TIF)
- TIFF Group 4 (*.TIF)
- TIFF Class F (*.TIF)
- Multi-Page TIFF-Uncompressed (*.TIF)
- Multi-Page TIFF Group 4 (*.TIF)
- Multi-Page TIFF Class F (*.TIF)
- PDF Files (*.PDF)
- Portable Network Graphics (*.PNG)
- FlashPix (*.FPX)
- HFX Fax Files (*.HFX)

To Search your system for the directory and folder you want, click the Browse… button. Click OK to save your settings.

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Scan to E-mail

Scanner Settings
From the pull-down list, select the scanning mode that is appropriate for the type of file: Faxing, Filing and Copying; Text for OCR; Photos; Photos (High Quality); Photos (Quick Scan); Custom; Draft Copy or Fine Copy.

To change any of the settings for that mode, click the Modify Settings… button.

E-mail Application

E-mail Application—From the pull-down list, select your E-mail application.

E-mail Settings—Click the E-mail Settings… button to set up links.

The Link Preferences window will appear:
File Attachments

Do not convert files—Click this checkbox if you do not want to change the file type of attachments. The Conversion Options will not be available (greyed).

Convert MAX files only—Click this checkbox if you want to convert only attachments that are PaperPort files.

Convert all files when possible—Click this checkbox if you want to change the file type of all attachments.

Conversion Options

Format

Combine all files into one file when possible—Click this checkbox to combine all files of the same type into one file.

(For Brother Models with colour scanner only) Convert non-image files to colour—Click this checkbox to convert all files that have been processed through OCR to colour.

Show QuickSend Menu

Click this checkbox if you want the Select QuickSend Recipient window to be displayed when you choose Scan to E-mail. This feature works only with MAPI type E-mail applications, such as Microsoft Exchange, Microsoft Outlook and Eudora.

QuickSend List

You can create a list of E-mail names and addresses for quick selection.

Click the New button to add a name(s) to your QuickSend list. Your E-mail phone book listing is displayed, so you can select stored names or create new ones:

Highlight the name(s) you want to add to your list, click the User button, then click OK to return to the Link Preferences window.

From the Link Preferences window, you can remove a name from the QuickSend list, by highlighting the name and clicking the Delete button.
Scan to Word Processor

Scanner Settings

From the pull-down list, select the scanning mode that is appropriate for the type of file: Faxing, Filing and Copying; Text for OCR; Photos; Photos (High Quality); Photos (Quick Scan); Custom; Draft Copy or Fine Copy.

To change any of the settings for that mode, click the Modify Settings… button.

Word Processor

Word Processor—From the pull-down list, select the word processor you want to use.

Click the Link Settings… button to display a screen to set up a link to the version of OCR and document format that you want to use:
OCR Package—From the pull-down list, select *TextBridge Classic OCR* if you want to use the OCR package that was installed with the Brother MFC Software Suite.

Click the **OCR Settings**… button to choose how the OCR application will read the pages you scan into your word processor application.

The Preferences window will appear:

![TextBridge Preferences](image)

Select your setting and click **OK**.
- **Auto Orientation**—Check this checkbox if you want your word processor application to read the page as it is set up.
- **Decolumnized Output**—Check this checkbox if you want your word processor application to read across the entire page from left to right.

**Document Format**—From the pull-down list, select the file format you want to use for your word processor or text documents.

**User Defined Button**

![User Defined Button](image)

**Scanner Settings**

From the pull-down list, select the scanning mode that is appropriate for the type of file: *Faxing, Filing and Copying; Text for OCR; Photos; Photos (High Quality); Photos (Quick Scan); Custom; Draft Copy or Fine Copy.*

To change any of the settings for that mode, click the **Modify Settings**… button.

**Target Application**

**Application**—From the pull-down list, select the application you want to add to this Pop-Up screen. Click the **Custom Link Settings**… button to set up links for your user-defined application.
Copy

Scanner Settings

From the pull-down list, select the scanning mode that is appropriate for the type of file: Faxing, Filing and Copying; Text for OCR; Photos; Photos (High Quality); Photos (Quick Scan); Custom; Draft Copy or Fine Copy.

To change any of the settings for that mode, click the Modify Settings… button.

Copy Settings

Brother MFC9880

Copies—Enter the number of copies you want to print.

To change the copy options, click the Copy Options… button.

Click the OK button to save your Copy settings.
Send a Fax

Scanner Settings

From the pull-down list, select the scanning mode that is appropriate for the type of file: Faxing, Filing and Copying; Text for OCR; Photos; Photos (High Quality); Photos (Quick Scan); Custom; Draft Copy or Fine Copy.

To change any of the settings for that mode, click the Modify Settings… button.

FAX Settings

Brother PC-FAX

FAX Resolution—Fine (200 × 200)

1 To change the fax options, click the FAX Options… button.

The Brother PC-FAX Properties screen appears:

2 Select the Paper Size and Orientation (Portrait or Landscape) and click OK.

To return to the factory default settings, click the Restore Defaults button.
ScanSoft™ Paper Port® for Brother is a document management application. You will use PaperPort® to view scanned documents. PaperPort® has a sophisticated, yet easy-to-use, filing system that will help you organize your documents. It allows you to combine or “stack” documents of different formats for printing or filing. PaperPort® can be accessed through the PaperPort® program group.

The complete ScanSoft™ PaperPort® User’s Guide, including ScanSoft™ TextBridge® OCR, is in the Manuals Section on the CD-ROM. This chapter is only an introduction to the basic operations. When you install MFC Software Suite, ScanSoft™ PaperPort® for Brother and ScanSoft™ TextBridge® OCR are installed with it automatically.

To uninstall PaperPort® and ScanSoft™ TextBridge® select Start, Settings, Control Panel, Add/Remove Programs and the Install/Uninstall tab. Select PaperPort® from the list and click the Add/Remove button.

Viewing Items in ScanSoft™ PaperPort® for Brother

PaperPort® provides several ways to view items: Desktop View displays a thumbnail, a small graphic that represents each item in a Desktop or folder. Items in the selected folder appear on the PaperPort® Desktop. You can see PaperPort® items (MAX files) and non-PaperPort® items (files created using other applications).

Non-PaperPort® items include an icon that indicates the application that was used to create the item; a non-PaperPort® item is represented by a small rectangular thumbnail and not an actual image.

Page View displays a close-up of a single page and you can open a PaperPort® item by double-clicking on it. As long as you have the appropriate application on your computer to display it, you can also double-click a non-PaperPort® item to open it.
Organizing Your Items in Folders

PaperPort® has an easy-to-use filing system for organizing your items. The filing system consists of folders and items that you select to view in Desktop View. An item can be a PaperPort® item or a non-PaperPort® item:

- Folders are arranged in a “tree” structure in the Folder View. You use this pane to select folders and view their items in Desktop View.
- You can simply drag and drop an item onto a folder. When the folder is highlighted, release the mouse button and the item is stored in that folder.
- Folders can be “nested”—that is, stored in other folders.
- When you double-click a folder, its items (both PaperPort® MAX files and other files) appear on the Desktop.
- You can also use Windows® Explorer to manage the folders and items shown in Desktop View.

Links to Many Other Applications

PaperPort® automatically recognizes many other applications on your computer and creates a “working link” to them. The Link Bar at the bottom of Desktop view shows icons of those linked applications. To use a link, drag an item onto one of the icons to start the application represented by the icon. This sample Link Bar shows several applications with links to PaperPort®.

If PaperPort® does not automatically recognize one of the applications on your computer, you can manually create a link using the Create New Link command. (See PaperPort® Help for more information about creating new links.)
Using ScanSoft™ TextBridge® OCR (Converting Image Text to Text You Can Edit)

ScanSoft™ TextBridge® OCR is automatically installed when you install PaperPort® on your computer.

PaperPort® can quickly convert the text on a PaperPort® item (which is really just a picture of the text) into text that you can edit with a word processing application. PaperPort® uses the optical character recognition application ScanSoft™ TextBridge®, which comes with PaperPort®—OR—PaperPort® uses your application if it is already on your computer. You can convert the entire item, or by using the Copy As Text command, you can select only a portion of the text to convert.

Dragging an item onto a word-processing link icon starts PaperPort®’s built-in OCR application, or you can use your own OCR application.

Importing Items from Other Applications

In addition to scanning items, you can bring items into PaperPort® in a variety of ways and convert them to PaperPort® (MAX) files in several different ways:

- Print to the Desktop View from another application, such as Microsoft Excel.
- Import files saved in other file formats, such as Windows® Bitmap (BMP) or Tag Image File Format (TIFF).

Exporting Items in Other Formats

You can export or save PaperPort® items in several popular file formats. You can export formats BMP, PCX, DCX, JPG, TIF, PDF, PNG, FPX, HFX, or self-viewing. For example, you could create a file for an Internet Web site and export it as a JPEG file. Web pages often use JPEG files for displaying images.

Exporting an Image File

1. Select the Export command from the File pull-down menu in the PaperPort® window. The Export ‘XXXXXXXX’ as dialog box will be displayed.
2. Select the drive and directory where you want to store the file.
3. Enter the new file name and choose the file type or select a name from the File Name text box. (You can scroll through the Directories and File Name listing for prompting.)
4. Select the OK button to save your file, or Cancel to return to the PaperPort® without saving it.
Accessing the Scanner

To choose **TWAIN_32 Brother MFL Pro Colour** as your scanner driver, select it under the “**Select scanner**”—OR—“**Select source**” option in your software.

From the PaperPort® window, select **Acquire** from the File drop-down menu or select the **TWAIN** or **Scan** button. The Scanner Setup dialog box will appear:

![Scanner Setup Dialog Box](image)

**Scanning a Document into your PC**

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2. Adjust the following settings, if needed, in the Scanner Setup window:
   - **Resolution**
   - **Scan Type** (Black & White, Gray [Error Diffusion], True Gray, 256 Colour, 24 bit Colour, 24 bit Colour (fast))
   - **Brightness**
   - **Contrast**
   - **Size**

3. Select the **Start** button from the Scanner window.

When scanning is completed, close the scanner window. The PaperPort® screen will appear showing the image you scanned highlighted in red.
Settings in the Scanner Window

Image

Resolution
Select the scanning resolution from the Resolution drop down list. Higher resolutions take more memory and transfer time, but can achieve a finer scanned image.

Scan Type
Black & White: Set the Scan Type to Black & White for text or line art. For photographic images, set the Scan Type to Grey (Error Diffusion) or True Grey.

Grey (Error Diffusion): is used for documents that contain photographic images or graphics. (Error Diffusion is a method for creating simulated grey images by placing black dots in a specific matrix instead of true grey dots.)

True Grey: also is used for documents containing photographic images or graphics. This mode is more exact because it uses up to 256 shades of grey. It requires the most memory and longest transfer time.

Colours: Choose either 256 Colour, which scans up to 256 colours, 24 Bit colour which scans up to 16.8 million colours. Although using 24 Bit colour creates an image with the most accurate colours, the image file will be approximately three times larger than a file created with 256 Colour.

Brightness
Adjusting the brightness settings to obtain the best image. The MFC Software Suite offers 100 brightness settings (-50 to 50). The default value is 0, representing an “average” setting.

You can set the brightness level by dragging the slidebar to the right to lighten the image or to the left to darken the image. You can also type a value in the box to set the settings.

If the scanned image is too light, set a lower brightness value and scan the document again.

If the image is too dark, set a higher brightness value and scan the document again.

Contrast
The contrast setting is adjustable only when you have selected one of the Scan Type settings, but it is not available when Black & White is selected as the Scan Type.

Increasing the contrast level (by dragging the slidebar to the right) emphasizes dark and light areas of the Image, while decreasing the contrast level (by dragging the slidebar to the left) reveals more detail in grey areas. Instead of using the slidebar, you can type a value in the box to set the contrast.
Custom

Size

Set the **Size** to one of the following:

- **Letter (8 1/2 × 11 inches)**
- **A4 (210 × 297 mm)**
- **Legal (8 1/2 × 14 inches)**
- **A5 (148 × 210 mm)**
- **B5 (182 × 257 mm)**
- **Executive (7 1/4 × 10 1/2 inches)**
- **Business Card (60 × 90 mm)**
- **Custom (User adjustable from 0.35 × 0.35 inches to 8.5 × 14 inches)**

After you select a custom size, you can adjust the scanning area further by using the left mouse button to drag the dotted outline of the scanning area. This is required when you want to crop an image when scanning.

**Business Card Size**

To scan business cards, select the **Business Card (60 × 90 mm) size** setting and place the business card at the centre of the glass platen.

When scanning photographs or other images for use in a word processor or other graphics application, you should try different settings for the contrast, mode and resolution to see which settings best suit your needs.
PreScanning an Image

PreScanning allows you to scan an image quickly at a low resolution. A thumbnail version of the image will appear in the Scanning Area. This is only a preview of the image so you can see how it will look. The PreScan button is used to preview an image for cropping any unwanted portions from the image. When you are satisfied with the preview, select the Start button to scan the image.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2 Select the PreScan button:
   The entire document will be scanned into the PC and will appear in the Scanning Area of the Scanner window.

3 To crop a portion of the document to be scanned, drag any side or corner of the dotted outline in the Scanning Area with the left mouse button. Adjust the dotted outline until it surrounds only the portion of the document you wish to scan.

4 Insert the document face up in the Automatic Document Feeder, again, if you use the Automatic Document Feeder in Step 1.

5 Adjust the settings for Resolution, Scan Type, Brightness, Contrast, and Size in the Scanner Setup window, as needed.

6 Select the Start button.
   This time only the selected area of the document will appear in the PaperPort® window.

7 In the PaperPort® window, use the options available in the Markups pull-down menu and the Crop option in the Options pull-down menu to refine the image.
**Introduction**

This chapter outlines the basics of the Brother software, so you can get started using the MFC Software Suite.

MFC Software Suite for the machine includes ScanSoft™ PaperPort® for Brother and ScanSoft™ TextBridge®. (See Using ScanSoft™ PaperPort® for Brother and ScanSoft™ TextBridge®, page 95)

**Brother Resource Manager**

The Brother Resource Manager application must be running for you to use the machine with your Windows® computer. MFC Software Suite and the Printer Driver automatically load the Resource Manager, as needed. The Resource Manager allows the single bi-directional Parallel port on the machine to simulate a Communications port for faxing and scanning and to simulate a Parallel port for Windows® GDI printing.

**MFC Remote Setup**

The MFC Remote Setup application allows you to quickly set up the machine by taking advantage of the ease and speed of programming on your PC. When you access this application, the settings on the machine will be downloaded automatically to your PC and displayed on your computer screen. If you change the settings, you can upload them directly to the machine.

![MFC Remote Setup Application](image)

**OK**

This starts the process of uploading the data to the machine and exiting the remote setup program. If an error message is displayed enter the correct data again, then click **OK**.

**Cancel**

This exits the remote setup application without uploading the data to the machine.
Apply
This uploads the data to the machine, but does not exit the remote setup application.

Print
This command prints the selected items on the machine. You cannot print the data until it is uploaded to the machine. Click Apply to upload the new data to the machine and click Print.

Export
This command saves the current configuration settings to a file.

Import
This command reads the settings from a file.

PC-FAX Sending (For Windows® Only)

The Brother PC-FAX feature allows you to use your PC to send a file. You can create a file in any application on your PC, and then send it as a PC-FAX. You can even attach a cover page. All you have to do is set up the receiving parties as Members or Groups in your PC-FAX Address Book. Then you can use the Address Book Search feature to quickly find them to address your fax.

Setting Up User Information

1. From the Start menu, select Programs, Brother, MFC Software Suite, and then select PC-FAX Setting.

You can also access the Brother PC-FAX Setup dialog box from the FAX Sending dialog box by clicking . (See User interface, page 105)

The Brother PC-FAX Setup dialog box will appear:

2. Enter the required User information. This information is required to create the Fax Header and Cover Page.

3. To save the User Information, click OK.
Setting Up Sending

To access the Sending tab from the Brother PC-FAX Setup dialog box, click the Sending tab.

Outside line access
Enter the number needed to access an outside line. This is sometimes required by the local PBX telephone system.

Include header
To add header information to the top of the fax pages being sent, check the Header box.

Addressbook file
You can select different database files for use with the address book. You must enter the path and file name of the database file or use the Browse button to view the file system to select the file.

Internet PC-FAX
You can use the Internet PC-FAX if you have the optional NC-8100h network board. When you use it, check the Enable box. (See Chapter 14 in NC-8100h User’s Guide.)
User interface
To select User Interface for the sending dialog box. You have a choice of the Simple Style or the Facsimile Style.

Setting Up Speed Dial
Access the Speed Dial tab from the Brother PC-FAX Setup dialog box by clicking the Speed Dial tab. (To use the feature you must select the Facsimile Style user interface.)

You can register any address or group on one of the ten Speed Dial buttons.

To register an address on a Speed Dial location:
1. Click the Speed Dial location you want to program.
2. Click the address or group you wish to assign to the Speed Dial location.
3. Click the Add>> button to program the Speed Dial location.

To clear a Speed Dial location:
1. Click the Speed Dial location you want to clear.
2. Click the Clear button.
The Address Book

From the Start menu, select Programs, Brother, MFC Software Suite, and then click Address Book.

The Brother Address Book dialog box will appear:

Setting Up a Member in the Address Book

In the Brother Address Book dialog box you can add, edit and delete stored information for members and groups.

1 In the Address Book dialog box, click the icon to add a member.

The Brother Address Book Member Setup dialog box will appear:

2 In the Brother Address Book Member Setup dialog box, type the member’s information. Name and Fax are required fields. Click the OK button to save the member’s information.
Setting Up a Group for Broadcasting

If you repeatedly send the same PC-FAX to multiple recipients, you can combine members into a Group.

1. In the Brother Address Book dialog box, click the icon to create a group. The Brother Address Book Group Setup dialog box appears:

   ![Brother Address Book Group Setup](image)

2. Type the name of the new group in the Group Name field.
3. In the Available Names box, select each member to be included in the Group, and then click Add>>.
   Members you add to the group will be listed in the Group Members box.
4. After all the members have been added, click OK.

Editing Member Information

To edit a Member or Group:

1. In the Brother Address Book dialog box, select the Member or Group you want to edit.
2. Click the icon.
3. Edit the Member or Group information.
4. Click OK to save your changes.

Deleting a Member or Group

To delete a Member or Group:

1. In the Brother Address Book dialog box, select the Member of Group you want to delete.
2. Click the icon.
3. Click OK when the Delete OK? dialog appears.
Exporting the Address Book

You can export the address book to an ASCII text file (*.csv).

To export the current telephone book:

1. From the Address Book select File, point to Export, and then click Text—OR—Click Vcard and go to Step 5.

2. Select the data fields you wish to Export from the Available Items column, and then click Add>>.

3. If you are exporting to an ASCII file (Text), select Divide Character - Tab or Comma. This selection inserts a Tab or Comma between each data field when it is exported.

4. Select the OK button to save the data.

5. Type in the name of the file, and then select Save.
Importing to the Address Book

You can import ASCII text files (*.csv) or Vcards into your Address Book.

To import an ASCII text file:

1. From the Address Book select File, point to Import, and then click Text—OR—Click Vcard and go to Step 5.

2. Select the data fields you wish to Import from the Available Items column and click Add>>.

   Select the fields from the Available Items list in the same order they are listed in the Import text file.

3. Select Divide Character - Tab or Comma based on what file format you are importing.

4. Select the OK button to import the data.

5. Type the name of the file and select Open.
Setting Up Cover Page

Access the Brother PC-FAX Cover Page Setting from the FAX Sending dialog box by clicking . (See User interface, page 105) The Brother PC-FAX Cover Page Setup dialog box will appear:

To
You can enter information in each box.

From
You can enter information in each box.

Comment
Type the comment you want to add to the cover page.

Select Cover Page Form
Select the cover page form you want.

Import BMP file
You can insert a bitmap file, such as your company logo, in the cover page. Select the BMP file by using the Browse button, and then select the alignment style.

Count Cover Page
When this box is checked, the Cover Page will be included in the page numbering. When this box is not checked, the Cover Page will not be included.

If you are sending a fax to multiple recipients, the recipient information will not be printed on the Cover Page.
Sending a File as a PC-FAX Using the Simple Style

1. Create a file in Word, Excel, Paint, Draw, or any other application on your PC.

2. From the **File** menu, select **Print**.
   The **Print** dialog box will appear:

3. Select **Brother PC-FAX** as your printer, and then click **OK**.
   The FAX Sending dialog box will appear:

4. In the **To:** field, type the fax number of the receiving party. You can also use the Address Book to select destination fax numbers by clicking **To:** button. If you made a mistake entering a number, click the **Clear** button to clear all entries.

5. To send a Cover Page and note, check the **Cover page On** check box. You can also click the **** to create or edit an existing cover page.

6. When you are ready to send your fax, click the **** icon.

7. If you wish to cancel the fax, click the **** icon.
Sending a File as a PC-FAX using the Facsimile Style

1. Create a file in Word, Excel, Paint, Draw, or any other application on your PC.

2. From the File menu, select Print. The Print dialog box will appear:

3. Select Brother PC-FAX as your printer, and then click OK. The FAX Sending dialog box will appear:

4. Enter a telephone number by using any of the following methods:
   A. Enter the number using the numeric keypad.
   B. Click any of the 10 Speed Dial buttons.
   C. Click the Address Book button, and then select a Member or Group from the Address Book.

5. If you make a mistake you can use the Clear button to clear all the entries.

6. To include a cover page, click the Cover Page On. You can also click the icon to create or edit an existing cover page.

7. Click Start to send the fax.

8. If you wish to cancel the fax, click Stop.

Redial:
If you wish to redial a number, press Redial to scroll through the last five fax numbers.
**PC-FAX Receiving**

You can receive incoming faxes into your PC.

**Running PC-FAX Receiving**

Form the Start menu, select Program File, Brother, MFC Software Suite and then select “PC-FAX Receiving”.

The PC-FAX icon will appear on your PC Task tray for this Windows session.

**Setting Up Your PC**

1. Right-click the PC-FAX icon on your PC Task Bar, and then click PC-Fax RX Setup.

2. The PC-Fax RX Setup dialog box will appear:

3. In Ring Delay, select the number of rings before your PC answers incoming calls.

4. In Save file to, use the Browse button if you want to change the path where PC-FAX files will be saved.

5. Make sure File Format is checked for .max (Default Required to use with PaperPort).

6. If you want to, you can check the Play wave file when receiving FAX check box, and then enter the path.

7. To load PC-FAX receiving automatically when you startup Windows, select the Add to Startup folder check box.
Set up Your USB Equipped Apple® Macintosh® G3, G4 or iMac™ with Mac OS 8.5/8.5.1/8.6/9.0/9.0.4/9.1

Before you can connect the machine to your Macintosh®, you must purchase a USB cable that is no longer than 6 feet (1.8 meters).

To work with the machine, your USB-Equipped Apple® Macintosh® must be set up with Mac OS 8.5/8.5.1/8.6/9.0/9.0.4/9.1. (The Brother Scanner Driver works only with Mac OS 8.6/9.0/9.0.4/9.1.)

Using Brother Printer Driver with your Apple® Macintosh®

To select the Printer:

1. From the Apple menu, open the Chooser.

2. Click the HL-1200/MFL Pro icon. On the right side of the Chooser, click the printer to which you want to print. Close the Chooser.
To print the document:

3 From your Macintosh application software, click **File** menu and select **Page Setup**. You can change the settings for **Paper Size**, **Orientation** and **Scaling**, then click **OK**.

![Page Setup settings](image)

4 From application software, click **File** menu and select **Print**. Click **Print** to start printing.

![Print settings](image)

If you want to change **Copies**, **Pages**, **Resolution**, **Paper Source** and **Media Type**, select your settings before clicking **Print**. **Option Setup** allows you to change **Duplex**.

![Option Setup settings](image)
Sending a Fax from your Macintosh Application

You can send a fax directly from your Macintosh application using the following steps:

1. Create a document in a Macintosh application.

2. To begin the fax transmission, select **Print** from the **File** menu.

   The **Printer** dialog box appears:

   ![Printer Dialog Box]

   When **Printer** is selected, the top button shows **Print** and the **Address** button is greyed.

3. From the **Output** pull-down menu, select **Facsimile**.

   ![Facsimile Dialog Box]

   When **Facsimile** is selected, the top button shows **Send Fax** and the **Address** button is available.

   To select and send only certain pages of the document, enter the page numbers in the **From**: and **To**: boxes in the Facsimile dialog box.
4 Click **Send Fax**.

The **Send Fax** dialog box appears:

The **Send Fax** dialog box has two list boxes. The left box shows all the previously **Stored Fax Numbers**; the right box will show the **Destination Fax Numbers** as you select them.

5 To address the fax, type a fax number in the **Input Fax Number** box.
   —OR—
   Select a name/number from the **Stored Fax Numbers** box, and then click >>. Your recipient will appear in the **Destination Fax Numbers** box.

You can select several stored numbers at once by using the Shift and Ctrl keys.

6 If you want to, you can add your new recipients to the **Stored Fax Numbers** at this time by clicking **New**. (See **Adding a New Member**, page 118)
   —OR—
   You can add a new group by clicking **Group**. (See **Adding a New Group**, page 119)

7 If you are finished addressing your fax, click **Send Fax**.

   If you click **Send Fax** without addressing your fax, the following error message appears:

   ![Error Message](image)

   Click **OK** to return to the **Send Fax** dialog box.
Setting Up Your Address Book

You can add new members and groups to your Address Book, even while you are addressing a fax.

Adding a New Member

1. To add a new member to the Address Book, in the Facsimile dialog box click Address. The Address Book dialog box appears:

2. Click New.
   The following dialog box appears:

3. Type the name and fax number.
4. If you want to, you can store a comment in the Memo field (up to 15 characters).
5. Click OK to return to the Address Book dialog box.
Adding a New Group
You can set up a group of multiple recipients.

1 Click **Group**.
   The **Group Setting** dialog box appears:

2 In the **Group Name** field, type a name for your Group.

3 From the **Stored Fax Numbers** box select the recipients for your Group, and then click >>. Your selection will appear in the box under the **Group Name** field.

4 Click **OK**.
   The **Address Book** dialog box reappears:

5 Click **OK**.
   The **Print/Facsimile** dialog box reappears:

6 If you are ready to send your fax, click **Send Fax**.
   (Follow the steps on page 116 for sending a fax.)
Using Brother TWAIN Scanner Driver with Your Apple® Macintosh®

The Brother MFC Software Suite includes a TWAIN Scanner driver for Macintosh®. This Macintosh® TWAIN Scanner driver can be used with applications that support the TWAIN specification. You can use PaperPort for scanning.

Accessing the Scanner

Run your Macintosh TWAIN-compliant application software. The first time you use the Brother Twain driver, set it as default by choosing the Select Source. Afterwards, for each document you scan choose Acquire Image or select Scan. The scanner setup dialog box will appear.

![Scanner Setup Dialog Box](image)

Scanning a Document into Your Macintosh G3, G4 or iMac

1. Insert the document face up in the Automatic Document Feeder, or face down on the glass platen, again.

2. Adjust the following settings, if needed, in the scanner setup dialog box:
   - Resolution
   - Colour Type
   - Brightness
   - Contrast
   - Scanning Area

3. Click Start.

When scanning is finished, the image will appear in your graphics application.
Settings in the Scanner Window

Image
Resolution

Choose the scanning resolution from the Resolution pop-up menu. Higher resolutions take more memory and transfer time, but can achieve a finer scanned image.

[Image of Scanner Window with Resolution options: 100 x 100 dpi, 150 x 150 dpi, 200 x 200 dpi, 300 x 300 dpi, 400 x 400 dpi, 600 x 600 dpi, 1200 x 1200 dpi, 2400 x 2400 dpi, 4800 x 4800 dpi, 9600 x 9600 dpi]

Colour Type

Black & White—Set the Colour Type to Black & White for text or line art. For photographic images, set the Colour Type to Grey (Error diffusion) or True Grey.

Grey (Error Diffusion)—is used for documents that contain photographic images or graphics. (Error Diffusion is a method for creating simulated grey images by placing black dots in a specific matrix instead of true grey dots.)

True Grey—also is used for documents containing photographic images or graphics. This mode is more exact because it uses up to 256 shades of grey. It requires the most memory and longest transfer time.

Colours: Choose either 8 Bit Colour, which scans up to 256 colours or 24 Bit Colour which scans up to 16.8 million colours. Although using 24 Bit Colour creates an image with the most accurate colours, the image file will be approximately three times larger than a file created with 8 Bit Colour.
Scanning Area

Set the Size to one of the following:
- Letter (8.5 × 11 inches)
- A4 (210 × 297 mm)
- Legal (8.5 × 14 inches)
- A5 (148 × 210 mm)
- B5 (182 × 257 mm)
- Executive (7.25 × 10.5 inches)
- Business Card (90 × 60 mm)
- Custom (User adjustable from 0.35 × 0.35 inches to 8.5 × 14 inches)

After you choose a custom size, you can adjust the scanning area. Click and hold the mouse button as you drag the mouse to crop the image.

**Width:** Enter the width of the custom size.

**Length:** Enter the length of the custom size.

Business Card Size

To scan business cards, select the Business Card size setting (90 × 60 mm), and then place the business card at the centre of the glass platen.

When scanning photographs or other images for use in a word processor or other graphics application, it is a good idea to try different settings for the Contrast, Mode and Resolution to determine which settings look best.

Adjust Image

Brightness

Adjust the brightness settings to obtain the best image. The Brother TWAIN Scanner driver offers 100 brightness settings (-50 to 50). The default value is 0, representing an “average” setting.

You can set the brightness level by dragging the slidebar to the right to lighten the image or to the left to darken the image. You can also type a value in the box to set the setting. Click OK.

If the scanned image is too light, set a lower brightness value and scan the document again.

If the image is too dark, set a higher brightness value and scan the document again.
Contrast
The contrast setting is adjustable only when you have selected one of the grey scale or colour settings, but it is not available when Black & White is selected as the Colour Type.
Increasing the contrast level (by dragging the slidebar to the right) emphasizes dark and light areas of the Image, while decreasing the contrast level (by dragging the slidebar to the left) reveals more detail in grey areas. Instead of using the slidebar, you can type a value in the box to set the contrast. Click OK.

PreScanning an Image
PreScanning allows you to scan an image quickly at a low resolution. A thumbnail version will appear in the Scanning Area. This is only a preview of the image, so you can see how it will look. The PreScan button is used to preview an image for cropping any unwanted portions from the image. When you are satisfied with the preview, click Start to scan the image.

1 Insert the document face up in the Automatic Document Feeder, or face down on the glass platen.

2 Click PreScan.
The entire document will be scanned into your Macintosh will appear in the Scanning Area of the Scanner dialog box:

3 To scan a portion of the prescanned image, click and drag the mouse to crop it.

4 Insert document face up in the Automatic Document Feeder again, if you use the Automatic Document Feeder in Step 1.

5 Adjust the settings for Resolution, Colour Type, Brightness, Contrast, and Size in the Scanner Setup dialog box, as needed.

6 Click Start.
This time only the selected area of the document will appear in the Scanning Area.

7 Use your application, software for editing and refining the image as usual.
How to Use the machine with Your DOS Application Software

Before working with your application software that runs on DOS, check that the machine’s name appears in the printer selection of your application software. If the machine is not listed, you must install the printer driver that corresponds to HP LaserJet 5P’s emulations.

The following table shows the combination of printer driver and emulation mode. To get the most out of this machine, you should install an HP printer driver in your application software.

<table>
<thead>
<tr>
<th>Printer driver supported in your application software</th>
<th>Emulation mode to be selected with the remote printer console program</th>
</tr>
</thead>
<tbody>
<tr>
<td>HP LaserJet 5P™</td>
<td>HP LaserJet 5P emulation mode</td>
</tr>
</tbody>
</table>

• Be sure to choose the proper printer driver in your application software.
• Be sure the printing resolution is set to 600 dpi in your DOS application software.

What Does the Remote Printer Console Do?

The Remote Printer Console (RPC) is a utility program that can run in the DOS environment:

This program allows you to change various printer settings such as emulation, print quality, fonts, page setup etc., from your computer screen. Since most DOS applications have a Printer Settings menu that overrides the settings made by the RPC, you may not have to use this utility program. This utility program is useful for application software that does not control the printer’s settings and features.

Installing the Remote Printer Console

Before you install the program, make sure you have the following hardware and software to install the program:

- DOS: Version 3.3 or later
- Monitor: EGA/VGA or compatible
- Option: Mouse; the mouse driver must be installed.
  (You can also operate the program with the keyboard.)

Follow these steps to install the remote printer console program:

1. Make sure the machine is connected to your computer.
2. Start your computer and go to the DOS prompt. If you are in Windows®, exit and return to the DOS prompt.
3. Insert the Brother CD-ROM into your CD-ROM drive (substitute your appropriate drive letter for “X”).
4. At the DOS prompt (C:\>) type X: (X is the letter of your CD-ROM drive) and press Enter.
5 Type CD DOS and press Enter.

X:\>CD DOS

6 Type RPCSETUP and press Enter.

X:\DOS>RPCSETUP

7 Follow the instructions from the installer.

**Running the Remote Printer Console Main Program**

Type C:\DOS>RPCX and press the Enter key to start the Remote Printer Console main program. The Main Screen will appear on your computer screen.

- Do not use this program from a DOS window running under Windows.
## Error Messages

You may occasionally encounter a difficulty with the machine or telephone line. If this happens, the machine often identifies the problem and displays an error message. The list below explains the most common error messages, in alphabetical order.

<table>
<thead>
<tr>
<th>ERROR MESSAGE</th>
<th>CAUSE</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHANGE DRUM SOON</td>
<td>The drum unit is near the end of its life.</td>
<td>If you have a print quality problem, replace the drum unit with a new one.</td>
</tr>
<tr>
<td></td>
<td>The drum counter was not reset after a new drum was fitted.</td>
<td>1. Open the front cover and press <strong>Clear</strong>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. Press 1 to reset.</td>
</tr>
<tr>
<td>CHANGE TONER</td>
<td>If the display shows CHANGE TONER and at the same time the Toner Empty LED on the control panel flashes on and off, you can still print. But the toner is depleted and the machine is telling you that the toner will soon run out.</td>
<td>Order a new toner cartridge now.</td>
</tr>
<tr>
<td>CHECK CASSETTE</td>
<td>MFC cassette is not installed properly.</td>
<td>Install cassette properly.</td>
</tr>
<tr>
<td>CHECK SCAN LOCK</td>
<td>The scanner lock is locked.</td>
<td>Release the scanner lock lever and press <strong>Stop/Exit</strong>.</td>
</tr>
<tr>
<td>CHECK DOCUMENT</td>
<td>Documents were not inserted or fed properly or document was too long.</td>
<td>Do not pull paper out until you see <em>Document Jams and Paper Jams</em>, page 129.</td>
</tr>
<tr>
<td>CHECK PAPER #1*</td>
<td>The machine is out of paper or paper is not properly loaded in the paper tray.</td>
<td>Refill the paper or remove the paper and load it again.</td>
</tr>
<tr>
<td>CHECK PAPER #2*</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHECK PAPER SIZE</td>
<td>Paper Size is improper for fax receiving.</td>
<td>Load A4 paper in the paper tray.</td>
</tr>
<tr>
<td>COMM.ERROR</td>
<td>A poor quality phone line caused communications error.</td>
<td>Try the call again.</td>
</tr>
<tr>
<td>CONNECTION FAIL</td>
<td>You tried to poll a fax machine that is not in Polled Waiting mode.</td>
<td>Verify the other party’s polling setup.</td>
</tr>
<tr>
<td>ERROR MESSAGE</td>
<td>CAUSE</td>
<td>ACTION</td>
</tr>
<tr>
<td>-----------------------</td>
<td>----------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>COOLING DOWN</td>
<td>The temperature of the drum unit or toner cartridge is too hot. The machine will pause its current print job and go into cooling down mode. During the cooling down mode, you will hear the cooling fan running while the display on the machine shows COOLING DOWN.</td>
<td>You must wait and allow the machine to resume printing when it is ready.</td>
</tr>
<tr>
<td>COVER OPEN</td>
<td>The front cover was not completely closed.</td>
<td>Open, then close the front cover.</td>
</tr>
<tr>
<td>DISCONNECTED</td>
<td>The other party or other party’s fax machine terminated the call.</td>
<td>Try to re-transmit or call the other party to see what happened.</td>
</tr>
<tr>
<td>MACHINE ERROR XX</td>
<td>Machine has a mechanical problem.</td>
<td>Turn off the power. Then contact your Brother dealer for service.</td>
</tr>
<tr>
<td>NO RESPONSE/BUSY</td>
<td>The number you called does not answer or is busy. You may have reached number that is not connected to a fax machine.</td>
<td>Check the number and try again.</td>
</tr>
<tr>
<td>NOT ASSIGNED</td>
<td>You tried to access a One Touch or Speed Dial number that is not programmed.</td>
<td>Set up the One Touch or Speed Dial number. (See Storing One Touch Dial Numbers, page 18 and Storing Speed Dial Numbers, page 18)</td>
</tr>
<tr>
<td>OUT OF MEMORY</td>
<td>The machine memory capacity has been exceeded.</td>
<td>- Press Reset to delete data remaining in the memory of the machine.</td>
</tr>
<tr>
<td>(When the machine is used as a printer.)</td>
<td></td>
<td>- If you have installed the Windows® driver, try again after setting the True Type mode to “Print as Graphics” in the PRINT menu of your application software.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Reduce the print resolution or reduce the complexity of your document.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Expand the printer memory with the optional memory board.</td>
</tr>
<tr>
<td>OUT OF MEMORY</td>
<td>The machine memory capacity has been exceeded.</td>
<td>See Out of Memory Message, page 51.</td>
</tr>
<tr>
<td>(When the machine is used as a copier.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PAPER JAM</td>
<td>The recording paper is jammed in the machine.</td>
<td>See Printer Jam or Paper Jam, page 129.</td>
</tr>
<tr>
<td>ERROR MESSAGE</td>
<td>CAUSE</td>
<td>ACTION</td>
</tr>
<tr>
<td>------------------</td>
<td>----------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>PLS CLEAN DRUM</td>
<td>The primary corona wire of drum unit is dirty.</td>
<td>Clean the primary corona wire of drum unit. (See <em>Cleaning the Drum Unit</em>, page 140)</td>
</tr>
<tr>
<td>PLS OPEN COVER</td>
<td>A page, piece of paper or paper clip, etc. may be jammed inside the machine.</td>
<td>Open the front cover and remove the drum unit. If you see any jammed paper or other item, gently pull it out. Reinstall the drum unit, then close the front cover. If the error message remains, open and close the front cover again. If the machine cannot reset itself and return to the date and time prompt, it will display <strong>MACHINE ERROR XX</strong>. Then contact your Brother dealer for service.</td>
</tr>
<tr>
<td>TONER EMPTY</td>
<td>Toner is used up and printing is not possible, or toner cartridge is not installed into the drum unit.</td>
<td>Replace the toner cartridge with a new one, or install the toner cartridge into the drum unit. (See <em>Replacing the Toner Cartridge</em>, page 141)</td>
</tr>
</tbody>
</table>
Document Jams and Paper Jams

Based upon where the original document or printed sheet is jammed, follow the appropriate set of instructions to remove it.

Document Jam in the Top of the Automatic Document Feeder Unit

1. Remove any paper from the document feeder that is not jammed.
2. Lift the Automatic Document Feeder cover.
3. Pull the jammed document out to the left.
5. Press Stop/Exit.

Document Jam inside the Automatic Document Feeder Unit

1. Remove any paper from the document feeder that is not jammed.
2. Open the document cover.
3. Lift the Automatic Document Feeder unit.
4. Pull the jammed document out to the right.
5. Close the Automatic Document Feeder unit.
6. Close the document cover.
7. Press Stop/Exit.

Printer Jam or Paper Jam

Before you can clear a paper jam error, you must find out where the paper is stuck. Review the following two types of printer jams and follow the instructions.

- Do not force the jammed paper from the paper tray because you may damage the machine and cause toner to scatter on the next printed pages.
- After you have used the machine, some internal parts of the machine are extremely HOT! When you open the front or rear cover of the machine, never touch the internal parts shown in the following picture.
Paper is Jammed in the Paper Tray
1 Pull the paper tray out of the machine.
2 Remove any crinkled sheets.
3 Adjust the guides inside the paper tray according to the paper you are using.
4 Press down the paper to flatten it in the paper tray.
5 Reinstall the paper tray.

Paper is Jammed near the Drum Unit
1 Open the front cover.
2 Remove the drum unit but do not force it if it cannot be removed easily. Instead, pull the edge of the jammed paper from the paper tray.
3 Gently pull out the jammed paper.
4 Reinstall the drum unit.
5 Close the front cover.

Paper is Jammed in the Fuser Unit
1 Open the rear cover.
2 Pull out jammed paper. When you have to pull paper out the back of the machine, the fuser may get dirty with toner powder causing the next few printed page(s) to look messy. Print a few copies of the test page until the pages print clearly.
3 Close the rear cover.
## Difficulty with Operation

If you think there is a problem with the machine, make a copy first. If the copy looks good, the problem is probably not the machine. Check the table below and follow the troubleshooting tips.

<table>
<thead>
<tr>
<th>DIFFICULTY</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Printing and Receiving Faxes</strong></td>
<td></td>
</tr>
<tr>
<td>Condensed print and horizontal streaks/top and bottom of sentences are cut off.</td>
<td>This can be caused by static or interference on the telephone line. You can make a copy using the Copy function and see if the same problem occurs. If the copy is also bad, call your Brother dealer for service.</td>
</tr>
<tr>
<td>Vertical streaks/black lines appear on the fax you receive</td>
<td>Sometimes you may see vertical streaks/black lines on the faxes you receive. Either the machine’s primary corona wire for printing may be dirty, or the sending party’s fax scanner may be dirty. Clean your primary corona wire, or ask the sender to make a copy to see if the problem is with the sending machine. Try receiving from another fax machine. If the problem continues, call Brother dealer for service.</td>
</tr>
<tr>
<td>Machine “hears” voice as CNG tone</td>
<td>If the machine is set to Fax Detect (with an External Telephone) ON, it is more sensitive to sounds. The machine may mistakenly interpret certain voices or music on the line as a calling fax machine and respond with fax receiving tones. Deactivate the fax by pressing Stop/Exit. Try avoiding this problem by turning Fax Detect (with an External Telephone) to OFF. (See Fax Detect (with an External or Extension Telephone), page 26)</td>
</tr>
<tr>
<td>Horizontal streaks</td>
<td>You may get a fax with horizontal streaks or with missing lines. Usually this is caused by a poor telephone connection. Ask the other party to send the fax again.</td>
</tr>
</tbody>
</table>

<p>| <strong>Phone Line or Connections</strong>                                             |                                                                                                                                                                                                          |
| Diailling does not work                                                  | Check for a dial tone. Change TONE/PULSE setting. (See Setting the Dialling Mode (Tone/Pulse) (Not available in New Zealand), page 16) Check all line cord connections. Check power cord connection. Send a manual fax by lifting the external telephone’s handset, and dialling the number. Wait to hear fax receiving tones before pressing Fax Start. |
| The machine does not answer when called                                  | Make sure the machine is in the correct receiving mode for your setup (either Fax, Fax/Tel (F/T) or TAD). Check for dial tone. If possible, call the machine to hear it answer. If there is still no answer, check the telephone line cord connection. If there is no ringing when you call the machine, call your Telephone Company to check the line. |
| No dial tone on the external telephone’s handset                         | Lifting the external phone’s handset. If you hear no dial tone, check telephone line cord connections at the machine and wall socket. Check that the external telephone is connected to the machine correctly. Test the wall socket with another single line telephone. If no dial tone on the wall outlet, call your Telephone Company. |</p>
<table>
<thead>
<tr>
<th><strong>DIFFICULTY</strong></th>
<th><strong>SUGGESTIONS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sending Faxes</strong></td>
<td></td>
</tr>
<tr>
<td>Poor transmitting quality</td>
<td>Try changing your resolution to FINE or SUPERFINE. (See Fax Resolution, page 20) Make a copy to verify the machine’s scanner operation.</td>
</tr>
<tr>
<td>Transmission verification prints “Results:NG”</td>
<td>There is probably temporary noise or static on the phone line. Try sending the fax again. If the problem continues, call the Telephone Company to check your phone line.</td>
</tr>
<tr>
<td>When the receiving party says the picture is not clear</td>
<td>Sometimes the resolution mode you chose when you sent your fax may not have been appropriate. Send the fax again, but try using the FINE or S.FINE mode. Also, the machine’s scanner may be dirty, so try cleaning it.</td>
</tr>
<tr>
<td>When the receiving party says vertical streaks appear on the faxes they receive</td>
<td>The machine’s scanner may be dirty or the receiving party’s print head may be dirty. Clean your scanner and make a copy to check if the problem was caused by the machine.</td>
</tr>
<tr>
<td><strong>Handling Incoming Calls (with external telephone)</strong></td>
<td></td>
</tr>
<tr>
<td>F/T pseudo-ring in Fax/Tel (F/T) Mode.</td>
<td>The machine knows the incoming call is not a fax so it is signalling you to answer the telephone call. Pick up the external telephone’s handset and press Hook or answer from an extension phone and press the machine’s Deactivation Code (default setting is #51 (#91 for New Zealand)).</td>
</tr>
<tr>
<td>Transferring a fax call to the machine.</td>
<td>If you answered at the machine, press Fax Start and hang up immediately. If you answered at an extension phone, press your Remote Activation Code (default setting is *51 (*91 for New Zealand)). When the machine answers, hang up.</td>
</tr>
<tr>
<td><strong>General Printing Difficulties</strong></td>
<td></td>
</tr>
<tr>
<td>The machine does not print.</td>
<td>Make sure the machine is turned on. The toner cartridge and drum unit are installed properly. The interface cable is securely connected between the machine and computer. Check to see if LCD is showing an error message.</td>
</tr>
<tr>
<td>The machine prints unexpectedly or it prints garbage.</td>
<td>Unplug the machine. Make sure your application software is correctly set up to use the machine by checking the primary settings in your application software.</td>
</tr>
<tr>
<td>The machine prints the first couple of pages correctly, then some pages have text missing.</td>
<td>Your computer is not recognizing the printer’s “input buffer full” signal. Please make sure you connect the printer cable correctly.</td>
</tr>
<tr>
<td>The machine cannot print full pages of a document. An OUT OF MEMORY error message occurs.</td>
<td>Reduce the print resolution. Reduce the complexity of your document and try again. Reduce the graphic quality or the number of font sizes within your application software.</td>
</tr>
<tr>
<td>My headers or footers appear when I view my document on the screen but do not show up when I print them.</td>
<td>Most laser printers have a restricted area that will not accept print. Usually these are the first two lines and last two lines, leaves 62 printable lines. Adjust the top and bottom margins in your document to allow for this.</td>
</tr>
<tr>
<td>DIFFICULTY</td>
<td>SUGGESTIONS</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td><strong>Windows® Setup Printing Difficulties</strong></td>
<td></td>
</tr>
<tr>
<td>I cannot print from my application software.</td>
<td>Make sure the Windows® printer driver is installed and you select it in your application software.</td>
</tr>
<tr>
<td><strong>Software Difficulties</strong></td>
<td></td>
</tr>
<tr>
<td>“MFC Connect Failure”</td>
<td>If the machine is not connected to your PC and you have loaded the Brother software, the PC will show “MFC Connect Failure” each time you restart Windows®. You can ignore this message or you can turn it off by deselect the AutoLoad PopUp check box in the Brother Control Centre chapter. (See How to Turn Off AutoLoad, page 83)</td>
</tr>
<tr>
<td><strong>Paper Handling Difficulties</strong></td>
<td></td>
</tr>
<tr>
<td>The machine does not load paper. The LCD shows CHECK PAPER or PRINTER JAM</td>
<td>Check to see if the CHECK PAPER or PRINTER JAM message appears on the LCD. If so, the paper tray may be out of paper. If it is empty, load a new stack of paper into the paper tray. If there is paper in the paper tray, make sure it is straight. If the paper is curled, you should straighten it. Sometimes it is helpful to remove the paper, turn the stack over and put it back into the paper tray. Reduce the amount of paper in the paper tray, then try again. Check the manual feed mode is not selected in the printer driver. (See Paper Source, page 68)</td>
</tr>
<tr>
<td><strong>Copy Quality Difficulties</strong></td>
<td></td>
</tr>
<tr>
<td>Vertical streaks appear in copies</td>
<td>Sometimes you may see vertical streaks on your copies. Either the scanner or the primary corona wire for printing is dirty. Clean them both.</td>
</tr>
<tr>
<td><strong>Print Quality Difficulties</strong></td>
<td></td>
</tr>
<tr>
<td>Printed pages are curled.</td>
<td>Thin Paper (60-69 gsm) can cause this problem. Make sure you select the Paper Type that suits the paper in your paper tray. (See Paper Type, page 57 and 58 and Media Type, page 68)</td>
</tr>
<tr>
<td>Printed pages are smeared.</td>
<td>Rough surfaces or thick media can cause “smeread pages”—OR—“the toner to smear”. Make sure you select the correct Paper Type that suits the paper in your paper tray. (See Paper Type, page 57 and 58 and Media Type, page 68)</td>
</tr>
<tr>
<td>Printouts are too dark or light</td>
<td>Adjust the print conditions by setting the Print Density function, it has been factory set to the middle position. (See Setting the Print Density, page 28)</td>
</tr>
<tr>
<td>Printed pages contain white stripes.</td>
<td>You may fix this by wiping the scanner windows with a clean soft cloth. (See Regular Maintenance, page 138 and Cleaning the Printer, page 139) If you still see white stripes or faint images and the display shows CHANGE DRUM SOON, replace the drum unit with a new one.</td>
</tr>
</tbody>
</table>

**White Stripes or Faint Images**
<table>
<thead>
<tr>
<th>DIFFICULTY</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Printed pages are stained with toner or have vertical stripes.</td>
<td>Clean the machine’s interior and the primary corona wire of drum unit. (See <em>Regular Maintenance</em>, page 138 and <em>Cleaning the Drum Unit</em>, page 140) Make sure that the tab of the corona wire is at the home position. If after cleaning, you still see dark stripes or toner stains and the display shows <strong>CHANGE DRUM SOON</strong>, replace the drum unit with a new one.</td>
</tr>
<tr>
<td><strong>Dark Stripes or Toner Stains</strong></td>
<td></td>
</tr>
<tr>
<td>Printed pages have white spots in black text and graphic areas.</td>
<td>Make sure that you use paper that meets the specifications. (See <em>Acceptable Paper</em>, page 65) Rough surface or thick media can cause the problem. If you still see white spots and the display shows <strong>CHANGE DRUM SOON</strong>, replace the drum unit with a new one.</td>
</tr>
<tr>
<td><strong>White Spots</strong></td>
<td></td>
</tr>
<tr>
<td>Toner scatters and stains the printed page.</td>
<td>Adjust the print conditions by setting the Print Density function. (See <em>Setting the Print Density</em>, page 28) Clean the machine’s interior. (See <em>Regular Maintenance</em>, page 138 and <em>Cleaning the Drum Unit</em>, page 140) Make sure that you use paper that meets specifications. (See <em>Acceptable Paper</em>, page 65) If you still have scattered toner and the display shows <strong>CHANGE DRUM SOON</strong>, replace the drum unit with a new one.</td>
</tr>
<tr>
<td><strong>Scattering Toner</strong></td>
<td></td>
</tr>
<tr>
<td>The whole page is printed black.</td>
<td>Clean the machine’s interior and the primary corona wire of the drum unit. (See <em>Regular Maintenance</em>, page 138 and <em>Cleaning the Drum Unit</em>, page 140) Also, do not use heat-sensitive paper as it will cause this problem. After cleaning, if the printed pages are still black or the display shows <strong>CHANGE DRUM SOON</strong>, replace the drum unit with a new one. The drum unit may be damaged.</td>
</tr>
<tr>
<td><strong>Black Page</strong></td>
<td></td>
</tr>
<tr>
<td>Nothing is printed on the page.</td>
<td>Make sure that the toner cartridge is not empty. If the toner cartridge is empty, replace the toner cartridge. (See <em>Replacing the Toner Cartridge</em>, page 141)</td>
</tr>
<tr>
<td><strong>White page</strong></td>
<td></td>
</tr>
<tr>
<td>Printed pages are marked regular intervals.</td>
<td>Markings may disappear by themselves. Try copying at multiple pages to clear this problem. Markings may occur if the machine has not been used for a long time. A possible cause is that the surface of the drum is marked or damaged by excessive exposure to light. In this case, replace the drum unit with a new one.</td>
</tr>
<tr>
<td><strong>Example of Regular Marking</strong></td>
<td></td>
</tr>
<tr>
<td>DIFFICULTY</td>
<td>SUGGESTIONS</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Printed pages are blurred at the centre or at either edge.</td>
<td>Certain environmental conditions such as humidity, high temperatures, etc. may cause this condition to occur. Make sure the machine is placed on a flat, horizontal surface. Remove the drum unit with the toner cartridge installed. Try rocking them from side to side. You may clear a blurred page by wiping the scanner window with a clean soft cloth. (See Regular Maintenance, page 138) If a blurred page occurs after cleaning and the display shows CHANGE DRUM SOON, replace the drum unit with a new one.</td>
</tr>
<tr>
<td>Ghost images appear on printed page.</td>
<td>Adjust the print conditions by changing the Print Density setting. (See Setting the Print Density, page 28)—OR—Rough surfaces or thick media can cause a ghost image. Make sure you select the Paper Type that suits the paper in your paper type. (See Paper Type, page 57 and 58 and Media Type, page 68)</td>
</tr>
</tbody>
</table>

The drum unit is a consumable and it is necessary to replace it periodically.
Packing and Shipping the Machine

Whenever you transport the machine, use the packing materials that came with the machine. If you do not pack the machine correctly, you could void your warranty.

1. Unplug the machine from the telephone wall socket.
2. Unplug the machine from the mains socket.
3. Unplug the Parallel cable or USB cable from the machine.

⚠️ **Do not unplug the machine until a print job is finished.**

4. Open the front cover.
5. Lock the scanner lock lever.
   The blue scanner lock lever is on the left side of the machine. Press it backward to lock it.

![Scanner Lock Lever](image)

⚠️ **Damage caused to the machine by failure to lock the scanner lock lever before moving and shipping will not be covered under your warranty.**

6. Remove the drum unit assembly.

⚠️ **Remove the drum unit and toner cartridge assembly. Leave the toner cartridge installed in the drum unit.**

![Drum Unit and Front Cover](image)
7 Place the drum unit and toner cartridge assembly into the plastic bag and seal the bag completely.

8 Close the front cover. Put the front output bin extension into position.

9 Wrap the machine in the plastic bag and place it in the original carton with the original packing material.

10 Place documents (manual, printed material and CD-ROM), filter cores, cable ties, the printer cable, drum unit and toner cartridge assembly, telephone line cord and power cord into the carton as shown below.

11 Close the carton and tape it shut.
Regular Maintenance

You can keep the machine in optimum condition by cleaning it on a regular basis. It is a good idea to clean the drum unit during this routine. Avoid using thinners or other organic solvents to clean the machine and do not use water.

Cleaning the Scanner

Unplug the machine and lift the document cover. Clean the glass platen and white film with methylated sprit on a lint-free cloth.

Lift the Automatic Document Feeder unit. Clean the white roller, and the glass strip under the roller with methylated sprit on a lint-free cloth.
Cleaning the Printer

- Do not use isopropyl alcohol to remove dirt from the control panel. It may cause a crack on the panel.
- Do not use isopropyl alcohol to clean the scanner window or the toner sensor.
- Do not touch the scanner window with your finger.
- Handle the drum unit carefully as it contains toner. If toner scatters and your hands or clothes get dirty, immediately wipe or wash it off with cold water.

1. Open the front cover.
2. Remove the drum unit assembly.

After you have used the machine, some internal parts of the machine are extremely HOT! When you open the front cover of the machine, never touch the shaded parts shown in the diagram below.

3. Gently clean the scanner window with a clean soft dry cloth. Do not use isopropyl alcohol.
Cleaning the Drum Unit

We recommend you place the drum unit on a drop cloth or large piece of disposable paper to avoid spilling and scattering toner.

1. Clean the primary corona wire inside the drum unit by gently sliding the tab from right to left several times.

2. Return the tab to the home position (▼ mark position) before reinstalling the drum unit.

3. Install the drum unit into the machine. (See Replacing the Drum Unit, page 146)

4. Close the front cover.

If you do not position the tab at the home position, printed pages may have vertical stripes.
Replacing the Toner Cartridge

The machine can print up to 6,000 pages using a high yield toner cartridge (TN-6600). When the toner cartridge is running low, the display shows CHANGE TONER. The machine is supplied with a standard toner cartridge (TN-6300) that must be replaced after approximately 3,000 pages. Actual page count will vary depending on your average document type.

It is a good idea to keep a new toner cartridge ready for use when you see the toner low warning. Discard the used toner cartridge according to local regulations. If you are not sure of them, consult with Brother dealer for service. Be sure to seal the toner cartridge tightly so toner powder does not spill out of the cartridge. When discarding used toner cartridges, keep them separate from domestic garbage.

It is recommended that you clean the machine when you replace the toner.

Toner Empty Indicator

When the toner cartridge is running low, the display shows CHANGE TONER and the Toner Empty LED on the control panel flashes on and off to indicate the toner is low.

The Toner Empty LED light stays on and the display shows TONER EMPTY to indicate that the toner is empty. Once this indication appears, the machine will not resume printing until you have installed a new toner cartridge.

DO NOT refill the toner cartridges. Attempting to use refilled toner cartridges or the use of incompatible toners, may cause damage to your product. Any such damages will not be covered by warranty. Warranty coverage does not apply to problems caused by the use of 3rd party consumables. We can only recommend the use of genuine Brother consumables.
Steps for Replacing Toner Cartridge

After you have just used the machine, some internal parts of the machine will be extremely HOT! So, never touch the shaded parts shown in the illustration below.
1 Open the front cover and pull out the drum unit.

Place the drum unit on a drop cloth or large piece of disposable paper to avoid spilling and scattering the toner.

2 Hold down the lock lever on the right and pull the toner cartridge out of the drum unit assembly.

Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe it off or wash them with cold water.
3 Unpack the new toner cartridge. Place the used toner cartridge into the aluminium bag and discard it according to local regulations.

- **Wait to unpack the toner cartridge until immediately before you install it into the machine. If a toner cartridge is left unpacked for a long period of time, the toner life is shortened.**

4 Gently rock the toner cartridge from side to side five or six times.

5 Remove the protective cover.
6 Install the new toner cartridge into the drum unit until it clicks into place.

7 Clean the primary corona wire inside the drum unit by gently sliding the blue tab from right to left several times. Return the blue tab to the home position before reinstalling the drum unit assembly.

8 Reinstall the drum unit into the machine and close the front cover.
Drum Life Considerations for Your Brother Fax Machine

Your Brother fax machine uses a drum and toner assembly for document printing. The toner life is directly dependent upon the amount of black printing on the printed pages. The estimated drum life is up to 20,000 A4 sized pages. Maintaining quality print during this period will depend on factors such as the number of pages printed per day, time between print jobs (and/or fax receptions), the quality of the printing paper and the environment in which the machine is used.

The drum unit (DR-6000) is a consumable and to maintain an acceptable printing quality it should be replaced at the end of its up to 20,000 A4 page life. Printing quality is a subjective issue and the drum should be replaced at a time when the printing quality becomes unacceptable to the user in relation to the documents being printed. The print quality will deteriorate over time and replacing the drum will return the printing quality to its optimum level. In order to maintain optimum print quality, we also recommend that the drum is replaced after 18 months service.

To assist you, the machine will advise when approximately 5-15% of the drum life remains by showing the message CHANGE DRUM SOON on the display.

This indication takes the number of pages printed and the total printing time into consideration. When the message appears we advise that a new drum be obtained for replacement at a convenient future time.

1. To check the remaining drum life, press Menu, 2, 0, 3.

2. The following indication appears on the LCD for 5 sec, and the display returns automatically to MISCELLANEOUS menu.

   DRUM LIFE REMAINING:####%

3. Press Stop/Exit.

   We emphasise that even if the drum life remaining indicates 0%, you only need to replace the drum if the print quality is unacceptable. By using a drum past the 0% indication no damage will be caused to the machine and whilst the print quality remains acceptable then the drum may be used beyond its designed life.

Replacing the Drum Unit

The machine uses a drum unit to create the print images on paper. If the screen displays CHANGE DRUM SOON, the drum unit is nearly at the end of its life. Prepare a new drum unit to replace the current one. You may need to order one from your Brother dealer.

Even if the display shows CHANGE DRUM SOON, you may be able to continue to print without replacing the drum unit for a while. However, if there is a noticeable deterioration in the output print quality even before CHANGE DRUM SOON is shown, then the drum unit should be replaced. You should clean the machine when you replace the drum unit.

   When removing the drum unit, handle carefully because it contains toner. When you replace the drum unit, you should clean the machine.
The actual number of pages your drum will print may be significantly less than these estimates. Because we have no control over the many factors that determine the actual drum life, we cannot guarantee a minimum number of pages that will be printed by your drum.

For best performance, use only genuine Brother toner, and the product should be used only in a clean, dust-free environment with adequate ventilation.

After you have just used the machine, some internal parts of the machine will be extremely HOT! So please be careful.

Follow these steps to replace the drum unit:

1. Open the front cover.
2. Remove the old drum unit. Place the drum unit on an old cloth or large piece of disposable paper to avoid spilling and scattering the toner.
3 Pull the toner cartridge out of the drum unit assembly while holding down the lock lever with your right hand. (See Replacing the Toner Cartridge, page 141)

4 Wait to unpack the new drum unit until immediately before installing it. Place the old drum unit into the aluminium bag and discard it according to local regulations.

- If an unpacked drum unit is subjected to excessive direct sunlight or room light, the unit may be damaged.
- Handle the toner cartridge and the drum unit carefully because they contain toner. If toner scatters and your hands or clothes get dirty, immediately wipe or wash with cold water.
- Do not touch the scanner window with your finger.

5 Reinstall the toner cartridge into the new drum unit. (See Replacing the Toner Cartridge, page 141)

6 Reinstall the new drum unit, keeping the front cover open.

7 Press **Clear** to reset the drum life counter.

8 Press 1 and when the display shows **ACCEPTED**, and close the front cover.
Important Information

Important Information for Australia

Important Safety Instructions

1. Read all of these instructions.
2. Save them for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the telephone and AC sockets (in this order) before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not place this product on an unstable surface.
6. Slots and openings in the case and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar soft surface. This product should never be placed near or over a radiator or heater. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, consult with your dealer or local power company.
8. This product is equipped with a 3-wire earthed plug. This plug will fit into only an earthed socket. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete socket. Do not defeat the purpose of an earthed plug.
9. Do not allow anything to rest on the power cord. Do not locate this product where people can walk on the cord.
10. Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
11. Do not touch a document during printing.
12. Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.
13. Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.
14. This product has no mains ON/OFF switch. It is therefore highly important that access to the mains plug and the mains socket to which the plug is connected, is never obstructed, in case for some reason the mains power to the machine must be quickly disconnected.
Unplug this product from the mains power and telephone line sockets, and refer servicing to qualified service personnel under the following conditions:

- When the power cord is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the cabinet has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

We do not advise the use of an extension lead.

**Important Information for New Zealand**

**Important Safety Instructions**

1. Read all of these instructions.
2. Save them for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the telephone and AC sockets (in this order) before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not use this product near water.
6. The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom’s network services.
7. This equipment does not fully meet Telecom’s impedance requirements. Performance limitations may occur when used in conjunction with some parts of the network. Telecom will accept no responsibility should difficulties arise in such circumstances.
8. If a charge for local calls is unacceptable, the “Dial Button” should not be used for local calls. Only the 7-digits of the local number should be dialled from your telephone. Do not dial the area code digit or the “0” prefix.
9. This equipment shall not be set to make automatic calls to the Telecom ‘111’ Emergency Service.
10. IMPORTANT NOTICE
    Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use in emergencies.
11. Some parameters required for compliance with Telecom’s Telepermit requirements are dependent on the equipment (PC) associated with this device. In order to operate within the limits for compliance with Telecom’s Specifications, the associated equipment shall be set to ensure that calls are answered between 3 and 30 seconds of receipt of ringing.
12 This equipment should not be used under any circumstances which may constitute a nuisance to other Telecom customers.

13 Not all telephones will respond to incoming ringing when connected to the extension socket.

14 This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

15 The answer delay setting of this equipment shall not be set to less than the default setting as this will destroy Caller ID information.

16 All persons using this device for recording telephone conversations shall comply with New Zealand law. This requires that at least one party to the conversation is to be aware that it is being recorded. In addition, the Principles enumerated in the Privacy Act 1993 shall be complied with in respect to the nature of the personal information collected, the purpose for its collection, how it is to be used and what it disclosed to any other party.

17 The Caller ID Information is presented in the form: Area Code + Directory number. When dialling back, always insert a zero in front of the area code for a toll call and omit the area code for a local call. If a zero is inserted in front of the area code for a local call, the call will still proceed correctly but if the line has non-code access to another toll carrier, you should check with that carrier before inserting zero on a local call.

18 Do not place this product on an unstable surface.

19 Slots and openings in the case and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar soft surface. This product should never be placed near or over a radiator or heater. This product should not be placed in a built-in installation unless proper ventilation is provided.

20 This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, consult with your dealer or local power company.

21 This product is equipped with a 3-wire earthed plug. This plug will fit into only an earthed socket. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete socket. Do not defeat the purpose of an earthed plug.

22 Do not allow anything to rest on the power cord. Do not locate this product where people can walk on the cord.

23 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.

24 Do not touch a document during printing.

25 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.

26 Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.

27 This product has no mains ON/OFF switch. It is therefore highly important that access to the mains plug and the mains socket to which the plug is connected, is never obstructed, in case for some reason the mains power to the machine must be quickly disconnected.
Unplug this product from the mains power and telephone line sockets, and refer servicing to qualified service personnel under the following conditions:

- When the power cord is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the cabinet has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

We do not advise the use of an extension lead.
Important Information for Some Countries

Important Safety Instructions

1. Read all of these instructions.
2. Save them for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not place this product near water.
6. Do not place this product on an unstable cart, stand, or table. The product may drop, causing serious damage to the product.
7. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or on a radiator or heater. This product should never be placed in a built-in installation unless proper ventilation is provided.
8. This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, consult with your dealer or local power company.
9. This product is equipped with a 2-wire grounding type plug and a 3-wire grounding type plug, a plug having two or three pins. This plug will only fit into only a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounding-type plug.
10. Do not allow anything to rest on the power cord. Do not place this product where people can walk on the cord.
11. If an extension cord is used with this product, make sure that the total ampere ratings on the products plugged into the extension cord do not exceed the extension cord ampere rating.
12. Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
13. Do not touch a document during printing.
14. Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in the risk of fire or electric shock. Never spill liquid of any kind on the product.
15 Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points and/or other risks, and may void your warranty. Please refer all servicing to our Authorized Service Personnel. A list of Authorized Service Centres has been included for your convenience, or you may contact the Brother Dealer for Service.

16 This product has no mains ON/OFF switch. It is therefore highly important that access to the mains plug and the mains socket to which the plug is connected, is never obstructed, in case for some reason the mains power to the machine must be quickly disconnected.

17 Unplug this product from the wall outlet and refer servicing to Authorized Service Personnel under the following conditions:

- If the power cord is damaged or frayed.
- If the product has been spilled by liquid.
- If the product has been exposed to rain or water.
- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the cabinet has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

18 To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).

19 We do not advise the use of an extension lead.

⚠️ For protection against the risk of electrical shock, always disconnect all cables from the wall outlet before servicing, modifying or installing the equipment.

- This equipment may not be used on coin service lines provided by the telephone company or connected to party lines.
- Brother cannot accept any financial or other responsibilities that may be the result of your use of this information, including direct, special or consequential damages. There are no warranties extended or granted by this document.
Important Information for All Countries

IEC 60825 Specification

This machine is a Class 1 laser product as defined in IEC 60825 specifications. The label shown below is attached in countries where required.

This machine has a Class 3B Laser Diode which emits invisible laser radiation in the Scanner Unit. The Scanner Unit should not be opened under any circumstances.

Laser Diode

Wave length: 760 - 810 nm
Output: 5 mW max.
Laser Class: Class 3B

Caution

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

The following caution label is attached near the scanner unit.

CAUTION

ADVARSEL

WARNING

VARO!

ADVARSEL

ATTENTION

VORSICHT

ATENCIÓN

INVISIBLE LASER RADIATION WHEN OPEN AND INTERLOCK OEFECTED. AVOID DIRECT EXPOSURE TO BEAM. CLASS 3B LASER PRODUCT.

USYNLIG LASER STRÅLING NÄR KABINETLÅGET STÅR ÅBENT. UNGDÆ DIREKTE UDSÆTTELSE FOR STRÅLING. KLASSE 3B LASER.

OSYNLIG LASERSTRÅLING NÄR DEN HÄR DELEN ÄR ÖPPNAD OCH SPÄRRAR ÄR URKOPPLADE. STRÅLEN ÄR FARLIG. KLASSE 3B LASER APPARAT.

AVATTAESSA JA SUOJALUKITUS OHITETTAESSA OLET ALTITIINA NÄKYMATTOIMALLE LASERSÄTEILYLLE. ÄLÄ KATSO SÄTEESEEN. LUOKAN 3B LASERLAITE.

USYNLIG LASERSTRÅLING. UNGNGÅ DIREKTE KONTAKT MED LASERENHETEN NÄR TOPPODESELET ER ÅPENT. KLASSE 3B LASERPORDUKT.

RADIATIONS LASER INVISIBLES QUAND OUVERT ET VERROUILLAGE ENLÈVE. EVITER EXPOSITIONS DIRECTES AU FAISCEAU. PRODUIT LASER CLASSE 3B.

UNSICHTBARE LASERSTRAHLUNG WENN ABDECKUNG GEÖFFNET UND SICHERHEITSVERRIGELUNG ÜBERBRÜCKT. NICHT DEM STRAHL AUSSETZEN. SICHERHEITSKLASSE 3B.

RADIOACIÓN LASER INVISIBLE CUANDO SE ABRE LA TAPA Y EL INTERRUPTOR INTERNO ESTÁ ATASCADO. EVITE LA EXPOSICIÓN DIRECTA DE LOS OJOS. PRODUCTO LASER CLASE 3B.
For Your Safety
To ensure safe operation the three-pin plug supplied must be inserted only into a standard three-pin power point which is effectively grounded through the normal household wiring.
The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

Disconnect device
This product must be installed near a socket outlet that is easily accessible. In case of emergencies, you must disconnect the power cord from the socket outlet in order to shut off power completely.
Optional Accessories

Memory Board

The memory board is installed on the main controller board inside the machine. When you add the optional memory board, it increases the performance for both fax and printer operations.

<table>
<thead>
<tr>
<th>Model Name</th>
<th>Optional Memory (recommended)</th>
</tr>
</thead>
<tbody>
<tr>
<td>MFC-9880 with Standard Memory: 8MB</td>
<td>16 MB  BUFFARO TECHNOLOGY 12323-0001</td>
</tr>
<tr>
<td></td>
<td>32 MB  BUFFARO TECHNOLOGY 12324-0001</td>
</tr>
</tbody>
</table>

In general, the DIMM must have the following specifications:

- **Type:** 100 pin and 32 bit output
- **CAS Lantency:** 2 or 3
- **Clock Frequency:** 66 MHz or more
- **Capacity:** 16 or 32 MB
- **Height:** 46 mm (1.8 inches) or less
- **Parity:** NONE
- **DRAM Type:** SDRAM 4 Bank

Some DIMMs may not work with the machine. For more information, consult the dealer where you purchased the machine. For the latest information from Brother visit: [http://solutions.brother.com](http://solutions.brother.com)

Installing the Optional Memory Board

1. Disconnect the telephone line cord, unplug the machine power cord from the AC mains outlet, and then disconnect the interface cable.

   - **Unplug the power cord before installing (or removing) the memory board.**
2 Remove the screws securing the rear cover and remove the cover.

3 Remove the screws securing the access plate and remove the plate.

4 Disconnect the connector of the back up battery.
5 To install the memory board, align it with the memory socket on the main controller board and push firmly into place, as shown below.

- Hold the memory board by its edges. Do not touch the surface of the board.

- Make sure the memory board is securely seated in the main controller board.

6 Reconnect the connector of the back up battery.

7 Reinstall Refit the access plate and the rear cover, using the removed screws.

8 Reconnect the interface cable, and then plug the power cord into the AC mains outlet.
Optional Paper Tray

You can purchase the Paper Tray accessory (LT400) to use as a third paper source. The paper tray holds up to 250 sheets of 75 gsm (20 lb) paper.

Network (LAN) Board

When you add the NC-8100h Print/Fax Server you can connect the machine into your network (LAN) and use the machine for Internet Fax, Network PC-FAX, Network Scanner, Network Printer. To manage these network features Brother supplies Network Management tools in the form of BRAdmin software and an embedded web server.
### Fax Specifications

<table>
<thead>
<tr>
<th>Specifications</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compatibility</td>
<td>ITU-T Group 3</td>
</tr>
<tr>
<td>Coding system</td>
<td>MH/MR/MMR/JBIG</td>
</tr>
<tr>
<td>Modem speed</td>
<td>33600 - 2400 bps; Automatic Fallback</td>
</tr>
<tr>
<td>Document input width</td>
<td>147 mm to 216 mm (Automatic Document Feeder) Max. 216 (Scanner)</td>
</tr>
<tr>
<td>Document input length</td>
<td>127 mm to 356 mm (Automatic Document Feeder) Max. 297 (Scanner)</td>
</tr>
<tr>
<td>Scanning/Printing width</td>
<td>208 mm</td>
</tr>
<tr>
<td>Automatic Document Feeder (Automatic Document Feeder)</td>
<td>Up to 50 sheets (75 gsm)</td>
</tr>
<tr>
<td>Paper tray</td>
<td>250 sheets (75 gsm)</td>
</tr>
<tr>
<td>Printer type</td>
<td>Laser Printer</td>
</tr>
<tr>
<td>Grey scale</td>
<td>64 levels (Error Diffusion)</td>
</tr>
<tr>
<td>Display</td>
<td>LCD, 16 characters × 2</td>
</tr>
<tr>
<td>Polling types</td>
<td>Standard, Secure, Delayed, Sequential</td>
</tr>
<tr>
<td>Contrast control</td>
<td>Automatic/Light/Dark (manual setting)</td>
</tr>
</tbody>
</table>
| Resolution                         | • Horizontal 8 dots/mm  
|                                    | • Vertical Standard—3.85 lines/mm  
|                                    |  Fine, Photo—7.7 lines/mm  
|                                    |  Superfine, Photo (copy)—15.4 lines/mm |
| Out of paper Reception             | Up to 500 pages* in memory |
| One Touch Dial                     | 32 stations |
| Speed Dial                         | 100 stations |
| Automatic redial                   | 2 times at 2 minute intervals (for Australia)  
|                                    | 2 times at 3 minute intervals (for New Zealand)  
|                                    | 10 times at 3 minute intervals (for some countries) |
| Speaker type                       | Monitor |
| Automatic answer                   | 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings (for Australia)  
|                                    | 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings (for New Zealand)  
|                                    | 0, 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings (for some countries) |
| Communication source               | Public switched telephone network (PSTN) |

*“Pages” refers to the “ITU-T No.1 Chart” with JBIG cording and standard resolution.
Printer Specifications

Emulation
Brother Printing System for Windows®, emulation mode of HP LaserJet 5P (PCL level 5e)

Printer Driver
Windows® 95, 98, 98SE, Me, 2000 Professional and Windows NT® Workstation Version 4.0 driver supporting Brother Native Compression mode and bi-directional capability
Apple® Macintosh® Quick Draw® Driver for OS 8.5/8.5.1/8.6/9.0/9.0.4/9.1

Interface
Bi-directional parallel (IEEE-1284)
USB (Universal Serial Bus) 1.1

Printer Method
Electrophotography by semiconductor laser beam scanning

Resolution
600 dots/inch

Print Quality
Normal printing mode
Economy printing mode

Print Speed
Up to 14 pages/minute (when loading A4 paper from the paper tray)

Print Media
Toner cartridge:
Life Expectancy:
   Up to 6,000 pages/high yield toner cartridges (TN-6600)
   Up to 3,000 pages/standard toner cartridges (TN-6300)
   (when printing A4 paper at 5% print coverage)

   Toner life expectancy will vary depending on the type of average print job.

   Drum Unit:
   Life Expectancy: Up to 20,000 pages

   There are many factors that determine the actual drum life, such as temperature, humidity, type of paper and toner that you use, the number of pages per print job, etc.

TrueType Fonts on CD-ROM TrueType-compatible soft-fonts for Windows® on the supplied CD-ROM
## Computer Requirement

### For Windows®

<table>
<thead>
<tr>
<th>Operating System</th>
<th>CPU (Pentium)</th>
<th>RAM</th>
<th>Hard Disk Space</th>
</tr>
</thead>
<tbody>
<tr>
<td>95, 98, 98SE</td>
<td>75 MHz</td>
<td>24 MB (32 MB recommended)</td>
<td>50 MB</td>
</tr>
<tr>
<td>NT Workstation4.0</td>
<td>75 MHz</td>
<td>32 MB (64 MB recommended)</td>
<td></td>
</tr>
<tr>
<td>2000 Professional</td>
<td>133 MHz</td>
<td>64 MB (128 MB recommended)</td>
<td></td>
</tr>
<tr>
<td>Me</td>
<td>150 MHz</td>
<td>32 MB (64 MB recommended)</td>
<td></td>
</tr>
</tbody>
</table>

### For Macintosh®

<table>
<thead>
<tr>
<th>Operating System</th>
<th>CPU</th>
<th>RAM</th>
<th>Hard Disk Space</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple® Macintosh® QuickDraw® G3, G4, iMac or iBook with OS 8.5/8.5.1 (Only Printer) OS 8.6/9.0/9.0.4/9.1 (Printer &amp; Scanner)</td>
<td>All base models meet minimum requirements.</td>
<td>50 MB</td>
<td></td>
</tr>
</tbody>
</table>

## Electrical and Environment

- **Temperature**
  - (Allowable) 10 - 32.5°C
  - (Storage) 0 - 40°C

- **Warm-up**
  - Approx. 25 seconds at 23°C

- **Power source**
  - 220 ~ 240V AC 50/60Hz

- **Power consumption**
  - Operating (Copying); 350 W or less (25°C)
  - Peak: 940 W
  - Sleep Mode: 15 W or less
  - Stand by: 75 W or less (25°C)

- **Noise**
  - Operating: 53 dB A or less
  - Stand by: 39 dB A or less

- **Humidity**
  - Operating: 20 to 80% (without condensation)
  - Storage: 20 to 80% (without condensation)

- **Dimensions <W×D×H>**
  - 492 × 456 × 429 mm

- **Weight**
  - 17 kg

- **Memory**
  - 8 MB

Specifications are subject to change for improvement without prior notice.
Compilation and Publication Notice

Under the supervision of Brother Industries Ltd., this manual has been complied and published, covering the latest product’s descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

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NT is a trademark of Northern Telecom Limited.
Macintosh is a registered trademark, and iMac is a trademark of Apple Computer, Inc.
PaperPort and TextBridge are registered trademarks of ScanSoft, Inc.
Each company whose software title is mentioned in this manual has a Software License Agreement specific to its proprietary programs.
IBM and IBM PC are registered trademarks of International Business Machines Corporation.
Hewlett Packard is a registered trademark and HP LaserJet 5P is trademark of Hewlett-Packard Company.
All other brand and product names mentioned in this User’s Guide are registered trademarks of their respective companies.

Ordering Accessories and Supplies

For the best quality results use only genuine Brother accessories. These are available from most Brother dealers.

<table>
<thead>
<tr>
<th>Model Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laser Fax Toner</td>
<td>TN-6300 (Able to print up to 3,000 pages)</td>
</tr>
<tr>
<td></td>
<td>TN-6600 (Able to print up to 6,000 pages)</td>
</tr>
<tr>
<td>Laser Fax Drum</td>
<td>DR-6000</td>
</tr>
</tbody>
</table>
**Entering Text**

When you are setting certain functions, such as the Station ID, you may need to enter text into the machine. Most keys on the dial pad have three or four letters printed above them. The keys for 0, #, and * don’t have printed letters because they are used for special characters.

By pressing the appropriate number on the dial pad the correct number of times, you can access the character you want.

<table>
<thead>
<tr>
<th>Press Key</th>
<th>one time</th>
<th>two times</th>
<th>three times</th>
<th>four times</th>
<th>five times</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>A</td>
<td>B</td>
<td>C</td>
<td>2</td>
<td>A</td>
</tr>
<tr>
<td>3</td>
<td>D</td>
<td>E</td>
<td>F</td>
<td>3</td>
<td>D</td>
</tr>
<tr>
<td>4</td>
<td>G</td>
<td>H</td>
<td>I</td>
<td>4</td>
<td>G</td>
</tr>
<tr>
<td>5</td>
<td>J</td>
<td>K</td>
<td>L</td>
<td>5</td>
<td>J</td>
</tr>
<tr>
<td>6</td>
<td>M</td>
<td>N</td>
<td>O</td>
<td>6</td>
<td>M</td>
</tr>
<tr>
<td>7</td>
<td>P</td>
<td>Q</td>
<td>R</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>T</td>
<td>U</td>
<td>V</td>
<td>8</td>
<td>T</td>
</tr>
<tr>
<td>9</td>
<td>W</td>
<td>X</td>
<td>Y</td>
<td>9</td>
<td></td>
</tr>
</tbody>
</table>

**Inserting spaces**

If you want to enter a blank space, press twice.

**Making corrections**

If you entered a letter incorrectly and want to change it, press to move the cursor after the last correct letter. Then press **Clear**; all letters above and to the right of the cursor are deleted. Re-enter the correct text and/or digits. You can also back up and type over incorrect letters.

**Repeating letters**

If you need to enter a character assigned to the same key as the previous character, press to move the cursor to the right.

**Special characters and symbols**

Press the *, #, or 0 key repeatedly or press to move the cursor under the special character or symbol you want. Then press **Set** to select it.

- 0 key: Å Æ Ö Ü Å Ç È É Ö
- * key: (space) ! ” # $ % & ’ ( ) * + , - . / €
- # key: : ; <= > ? @ [ ] ^ _
About Fax Machines

If you are a first-time fax machine user, fax operation might seem a little mysterious. You will soon get used to the unusual fax tones on your phone line, and be able to send and receive faxes easily.

Fax Tones and Handshake

When someone is sending a fax, the fax machine sends fax calling tones, (CNG tones)—soft, intermittent beeps at 4-second intervals. You will hear them when you dial and press Fax Start, and they continue for about 60 seconds after dialling. During that time, the sending machine must begin the “handshake” with the receiving machine. Each time you use automatic procedures to send a fax, you are sending CNG tones over the phone line. You will soon learn to listen for these soft beeps each time you answer a phone on your fax line, so you can know if you are receiving a fax message.

The receiving fax responds with fax receiving tones—loud, chirping sounds. A receiving fax chirps for about 60 seconds over the phone line, and the screen displays RECEIVING. If the machine is set to the Fax Only Mode, it will answer every call automatically with fax receiving tones. Even if the other party hangs up, the machine continues to send the “chirps” for about 60 seconds, and the screen continues to display RECEIVING. To cancel the receiving mode, press Stop/Exit.

When the machine is in Fax/Tel (F/T) Mode, it answers with a short beep. After this beep, the fax machine listens for CNG tones, and then responds with receiving tones.

The fax “handshake” is the time in which the sending machine’s CNG tones and the receiving machines “chirps” overlap. This must be for at least 2 to 4 seconds, so the fax machines can understand how each is sending and receiving the fax. The handshake cannot begin until the call is answered, and the CNG tones only last for about 60 seconds after the number is dialled. Therefore, it’s important for the receiving machine to answer the call in as few rings as possible.

When you have an external telephone answering device (TAD) on your fax line, your TAD will determine the number of rings before the call is answered. Pay special attention to the directions in the Preparation and Simple Use Guide for connecting a TAD (or answering machine) to the machine.

ECM (Error Correction Mode)

The Error Correction Mode (ECM) is a way for the fax machine to check the integrity of a fax transmission while it is in progress. ECM transmissions are possible only between machines that both have the ECM feature. If they do, you may send and receive fax messages that are continuously checked for their integrity.

Sufficient memory must be available in the machine for this feature to work.
Glossary

**Automatic Document Feeder Capacity**  Refers to the number of pages that can be placed in the document feeder and fed one at a time automatically.

**Automatic Fax Transmission**  Sending a fax without picking up the handset of an external telephone.

**Automatic Redial**  A feature that enables the machine to redial the fax number if the original fax did not go through because the line was busy or there was no answer.

**Backup Print**  Sets the machine to print a copy of faxes that are received and stored in memory.

**Beeper**  The sound the keys make when they are pressed, an error occurs or a document has been received or transmitted.

**Beeper Volume**  Volume setting for the beep when you press a key or make an error.

**Broadcasting**  The ability to send the same fax message to more than one location.

**CNG tones**  The special tones (beeps) sent by fax machines during automatic transmission to tell the receiving machine that they are from a fax machine.

**COMM. ERROR (Communication error)**  An error during fax sending or receiving, usually caused by line noise or static.

**Coding Method**  Method of coding the information contained in a document. All fax machines must use a minimum standard of Modified Huffman (MH). The machine is capable of greater compression method, Modified Read (MR), Modified Modified Read (MMR) and JBIG if the receiving machine has the same capability.

**Compatibility Group**  The ability of one fax unit to communicate with another. Compatibility is assured between ITU-T Group.

**Contrast**  Setting to compensate for dark or light documents, by lightening dark documents or darkening light documents.

**Cover Page**  Prints a page at the other party’s machine, that contains the sender and recipient’s name and fax number, number of pages and comment. You can generate an electronic cover page at the other end with pre-programmed information from memory or you can print a sample cover page to fax with your document.

**Cover Page Message**  The comment that is on the Cover Page. This is a programmable feature.

**Delayed Transmission**  Sends your fax at a later time that day.

**Drum unit**  A printing device for the machine.

**Dual Access**  The machine can scan outgoing faxes or scheduled jobs into memory at the same time it is sending a fax or receiving or printing an incoming fax.

**ECM (Error Correction Mode)**  Detects errors during fax transmission and resends the parts of the document that had errors.

**Electronic Cover Page**  A preprogrammed cover page that is transmitted from the machine’s memory, eliminating the need for making up cover pages manually.

**Extension Phone**  A telephone on the fax number that is plugged into a separate wall jack.

**External Phone**  A TAD (telephone answering device) or telephone that is plugged into the Ext. socket of the machine.
F/T Ring Time  The length of time the machine rings (when the receive mode setting is Fax/Tel) to notify you to pick up a voice call that has been automatically answered.

Fax/Tel mode  You can receive faxes and telephone calls. Do not use Fax/Tel if you are using an external answering machine. (With external telephone only)

Fax Forwarding  Sends a fax received in memory to another preprogrammed fax number.

Fax Storage  You can store faxes in memory for remote retrieval.

Fax tones  The signals sent by sending and receiving fax machines while communicating information.

Fine Mode  Resolution is 203 × 196 dpi. It is used for small print and graphs.

Grey scale  The shades of grey available for copying and faxing photographs.

Group number  A combination of One Touch and/or Speed Dial numbers that are stored on a One Touch Dial key or Speed Dial # for Broadcasting.

Journal  Lists information about the last 200 incoming and outgoing faxes. TX means Transmit. RX means Receive.

Journal Period  The preprogrammed time period between automatically printed Journal Reports. You can print Journal on demand without interrupting this cycle.

LCD (Liquid crystal display)  The display screen on the machine that shows interactive messages during On-Screen Programming and defaults to the date and time when the machine is idle.

Manual fax  When you lift the external telephone’s handset so you can hear the receiving fax machine answer before you press Fax Start to begin transmission.

Menu Mode  The programming mode for changing the setting of the machine.

One Touch Dial  Keys on the machine control panel where you can store numbers for easy dialling. You must use a separate key for each number.

Out of Paper Reception  Receives faxes into the machine’s memory when the machine is out of paper.

Overseas Mode  Makes temporary changes to the fax tones to accommodate noise and static on overseas phone lines.

Pause  Allows you to place a 3.5 second delay in the dialling sequence stored.

Photo Mode  A resolution setting that uses varying shades of grey for the best representation of photographs.

Polling  The process of a fax machine calling another fax machine to retrieve waiting fax messages.

Pulse  A form of dialling on a telephone line.

Quick-Dial List  A listing of names and numbers stored in One Touch and Speed Dial memory, in numerical order.

Real Time transmission  When memory is full, you can send documents in real time.

Reduction  Reduces the size of incoming faxes.

Remaining Jobs  You can check which jobs are waiting in memory and cancel jobs individually.

Remote activation  Allows you to transfer a fax call, answered at an extension phone, to the machine.

Remote retrieval access  The ability to access the machine remotely from a touch tone phone.
Remote retrieval access code The four-digit code that allows you to call and access the machine to retrieve fax messages or change fax storage settings.

Resolution The number of horizontal and vertical lines per inch.

Ring Delay The number of telephone rings before the machine answers a call in Fax/Tel (F/T) or Fax Only Mode.

Ring Volume Volume setting for the machine’s ring.

Scanning The process of sending an electronic image of an original paper document into your computer.

Search You can search for names you have stored in One Touch and Speed Dial memories.

Speaker Volume You can set the volume of the machine speaker.

Speed dial A preprogrammed number for easy dialling. You must press the Search/Speed Dial key and #, then two digit code to start the dialling process.

Standard resolution 203 × 98 dpi. It is used for regular size text and quickest transmission.

Station ID The stored information that appears on the top of faxed pages. It includes the sender’s name and fax number.

Super fine resolution 203 × 391 dpi. Best for very small print and line art.

System Setup List A printed report that shows the current setting of the machine.

Temporary Setting You can select certain options for each fax transmission or copy without changing the default settings.

Timer A feature that lets you program a fax to go out at a certain time, such as Delayed Fax or Delayed Polling Receive.

Tone A form of dialling on the telephone line used for Touch Tone telephones.

Toner cartridge An accessory that holds toner for the drum unit on Brother laser models.

Toner Save A process that causes less toner to be affixed to the page to extend the life of the toner assembly. This will make the receiving document significantly lighter.

Transmission The process of sending documents over the phone lines from the machine to the receiving fax machine.

Transmission Report A listing of each transmission, showing date, time, and number of pages.
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### Remote Access Card

#### Using Remote Access Code

1. **Dial the machine phone number from a touch tone phone.**
2. **Enter your Remote Access Code (159*) after the beep.**
3. The machine signals the kinds of messages received:
   **1 long beep** — Fax message(s)
   **No beeps** — *no messages*
4. **After 2 short beeps, enter a command.**
5. **Press 9 0** to reset the machine when you finish.
6. **Hang up.**

#### Change Remote Access Code

1. **Press Menu, 2, 5, 3.**
2. Enter the 3-digit number. The * cannot be changed.
3. **Press Set.**
4. **Press Stop/Exit.**

#### Change Receive Mode

**Press 9 8 then for**

- **TAD**, press 1.
- **FAX/TEL (F/T)**, press 2.
- **FAX**, press 3.

#### Exit Remote Operation

**Press 9 0.**
Remote Commands

Change Fax Forwarding Setting
Press 9 5
then to
Turn Fax Forwarding OFF press 1.
Turn Fax Forwarding ON press 2.
Program Fax Forward Number
press 4. Enter the new number of
the remote fax machine where you
want your fax message forwarded
and then press # #.
Turn Fax Storage ON press 6.
Turn Fax Storage OFF press 7.

Retrieve Fax
Press 9 6
then to
Retrieve all faxes press 2, then enter
the number of remote fax machine,
and then # #. After the beep, hang
up and wait.
Erase all fax messages press 3.

Check the Receiving Status
Press 9 7 1.
1 long beep — Fax message(s)
3 short beeps — no messages
This machine is approved for use in the country of purchase only, local Brother companies or their dealers will only support machines purchased in their own countries.