If you need to call Customer Service
Please complete the following information for future reference:
Model Number: FAX-878

Serial Number:* ________________________________

Date of Purchase: ______________________________

Place of Purchase: ______________________________

* The serial number is on the bottom of the unit. Retain this User’s Guide with your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.
THIS EQUIPMENT IS DESIGNED TO WORK WITH A TWO WIRE ANALOGUE PSTN LINE FITTED WITH THE APPROPRIATE CONNECTOR.

APPROVAL INFORMATION

Brother advises that this product may not function correctly in a country other than where it was originally purchased, and does not offer any warranty in the event that this product is used on public telecommunication lines in another country.

Compilation and Publication Notice

Under the supervision of Brother Industries Ltd., this manual has been compiled and published, covering the latest product descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.
Safety precautions
To use the fax machine safely

Please refer to these instructions for later reference and before attempting any maintenance.

⚠️ WARNING

| ![Warning icon] | There are high voltage electrodes inside the fax machine. Before you clean the fax machine, make sure you have unplugged the telephone line cord first and then the power cord from the electrical socket. |
| ![Warning icon] | Do not handle the plug with wet hands. Doing this might cause an electrical shock. DO NOT pull on the middle of the AC power cord. Doing this might cause an electrical shock. |
| ![Warning icon] | After you have just used the fax machine, some internal parts are extremely HOT! Please be careful. |

⚠️ WARNING

- Use caution when installing or modifying telephone lines. Never touch telephone wires or terminals that are not insulated unless the telephone line has been disconnected at the wall socket. Never install telephone wiring during a lightning storm. Never install a telephone socket in a wet location.
- This product must be installed near an electrical socket that is easily accessible. In case of emergencies, you must disconnect the power cord from the electrical socket in order to shut off power completely.
- If the machine becomes hot, releases smoke, or generates any strong smells, immediately unplug the machine from the electrical socket. Call your Brother dealer or Brother Customer Service.
- If metal objects, water or other liquids get inside the machine, immediately unplug the machine from the electrical socket. Call your Brother dealer or Brother Customer Service.
- This product should be connected to an AC power source within the range indicated on the rating label. DO NOT connect it to a DC power source or inverter. If you are not sure, contact a qualified electrician.
- Always make sure the plug is fully inserted.
- DO NOT use the machine if the power cord is frayed or damaged, doing so may cause a fire.
Choosing a location

Place the fax machine on a flat, stable surface that is free of vibration and shocks, such as a desk. Put the fax machine near a telephone socket and a standard, grounded electrical socket. Choose a location where the temperature remains between 10°C - 35°C.

Caution

- Avoid placing the fax machine in a high-traffic area.
- Do not place near heaters, air conditioners, water, chemicals, or refrigerators.
- Do not expose the fax machine to direct sunlight, excessive heat, moisture, or dust.
- Do not connect the fax machine to electrical sockets controlled by wall switches or automatic timers.
- Disruption of power can wipe out information in the fax machine's memory.
- Do not connect the fax machine to electrical sockets on the same circuit as large appliances or other equipment that might disrupt the power supply.
- Avoid interference sources, such as speakers or the base units of cordless phones.
Quick Reference Guide

Sending faxes

Automatic transmission
1 Insert the document face down in the ADF (up to 10 pages).
2 Enter the fax number you want to call.
3 Press Fax Start.

Receiving faxes

Select Receive Mode
1 Press Receive Mode to select FAX ONLY, FAX/TEL, TAD:ANSWER MACH. or MANUAL.
If you select FAX/TEL, make sure you set Ring Delay and F/T Ring Time. (See Setting the Ring Delay on page 5-2 and Setting the F/T Ring Time (FAX/TEL mode only) on page 5-2.)

Storing numbers

Storing One-Touch Dial numbers
1 Press Menu/Set, 6, 1.
2 Press a One-Touch key where you want to store a number.
3 Enter a number (up to 20 digits), and then press Menu/Set.
4 Enter a name up to 15 characters (or leave it blank), and then press Menu/Set.
5 Press ▲ or ▼ to select the type of number and press Menu/Set.
6 Press ▲ or ▼ to select if you set ANTI JUNK (Not available in Australia and New Zealand) to ON (or OFF) and press Menu/Set.
7 Press Stop/Exit.

Storing Speed-Dial numbers
1 Press Menu/Set, 6, 2.
2 Using the dial pad, enter a two-digit Speed-Dial location number (00-99), and then press Menu/Set.
3 Enter a number (up to 20 digits), and then press Menu/Set.
4 Enter a name (up to 15 characters) or leave it blank, and then press Menu/Set.
5 Press ▲ or ▼ to select the type of number and press Menu/Set.
6 Press ▲ or ▼ to select if you set ANTI JUNK (Not available in Australia and New Zealand) to ON (or OFF) and press Menu/Set.
7 Press Stop/Exit.
Dialling operations

One-Touch Dialling

1 Insert the document face down in the ADF.
2 Press the One-Touch key of the number you want to call.
3 Press Fax Start.

Speed-Dialling

1 Insert the document face down in the ADF.
2 Press Search/Mute, then press # and the two-digit Speed-Dial number.
3 Press Fax Start.

Using Search

1 Insert the document face down in the ADF.
2 Press Search/Mute and use the dial pad to enter the first letter of the name you are looking for.
3 Press ▼ or ► to search the memory.
4 Press Fax Start, when the LCD shows the name you want to call.

Making copies

Making a single copy

1 Insert the document face down in the ADF.
2 Press Copy/Reports twice.

Sorting multiple copies

1 Insert the document face down in the ADF.
2 Press Copy/Reports.
3 Enter the number of copies you want (up to 99).
4 Press Menu/Set.
5 Press ▲ or ▼ to select SORT, and then press Copy/Reports.
Table of Contents

1 Introduction ...........................................................1-1
   Using this Guide ....................................................... 1-1
   Finding information .................................................. 1-1
   Symbols used in this Guide ......................................... 1-1
   Part names ................................................................. 1-2
   FAX-878 control panel overview ................................... 1-3
   Fax tones and handshake ............................................ 1-5
   ECM (Error Correction Mode) ...................................... 1-5
   Connections ............................................................... 1-6
   Connecting an external telephone .................................. 1-6
   Connecting an external telephone answering device (TAD) .................................................. 1-6
   Multi-Line connections (PABX) ..................................... 1-8

2 Paper ......................................................................2-1
   About paper ............................................................... 2-1
   Handling and using plain paper ..................................... 2-1
   How to load paper ...................................................... 2-2

3 On-Screen Programming ....................................3-1
   User-friendly programming ........................................ 3-1
   Menu table ................................................................. 3-1
   Navigation keys .......................................................... 3-2

4 Initial Setup ............................................................4-1
   Getting started ........................................................... 4-1
   Setting the Date and Time ........................................... 4-1
   Setting the Station ID .................................................. 4-2
   Setting the Beeper Volume .......................................... 4-4
   Setting the Speaker Volume ......................................... 4-4
   Setting the Ring Volume ............................................. 4-4
   Setting PABX (Australia and New Zealand only) ......... 4-5
   Setting Tone or Pulse dialling mode (Not available for New Zealand) ........................................ 4-5

5 Setup Receive ........................................................5-1
   Basic receiving operations ......................................... 5-1
   Choosing the Receive Mode ........................................ 5-1
   Setting the Ring Delay ................................................. 5-2
   Setting the F/T Ring Time (FAX/TEL mode only) ....... 5-2
   Fax Detect ................................................................. 5-3
   Printing a reduced incoming fax (Auto Reduction) ...... 5-4
   Reception into memory ............................................... 5-4
   Receiving a fax at the end of a conversation ............... 5-4
   Advanced receiving operations .................................... 5-5
   Operation from extension telephones ....................... 5-5
   For FAX/TEL mode only ............................................ 5-5
   Remote Call Transfer ................................................ 5-5
Changing the remote codes ...................................... 5-6
Printing a fax from the memory.................................. 5-7
Polling...................................................................... 5-7
Sequential Polling...................................................... 5-8
Telephone Services..................................................... 5-9
   Caller ID (Caller IDentification)
      (Not available for some countries) ...................... 5-9
   Advantages of Caller ID........................................ 5-9
   How Does the Caller ID Work?............................. 5-10
   Selecting a Caller ID from the Memory
      for Call Reply.................................................. 5-11
   Telephone Service for Australia
      (Telstra® FaxStream® Duet®)............................... 5-13
      Distinctive Ringing (Telstra® FaxStream® Duet®).... 5-13
   Telephone Service for New Zealand....................... 5-15
   FaxAbility............................................................ 5-15
   Telephone Service for Some Countries................... 5-17
      Distinctive Ringing
         (For Singapore and Hong Kong)...................... 5-17
6     Setup Send................................................................ 6-1
      How to dial..................................................... 6-1
         Manual dialling.............................................. 6-1
         One-Touch dialling...................................... 6-1
         Speed-dialling.............................................. 6-1
         Search ....................................................... 6-1
         Fax Redial.................................................... 6-2
      How to fax....................................................... 6-2
         Automatic transmission................................. 6-2
         Manual transmission..................................... 6-3
         Sending a fax at the end of a conversation......... 6-3
      Basic sending operations................................... 6-3
         Sending faxes using multiple settings.............. 6-3
         Contrast ...................................................... 6-4
         Fax resolution ............................................ 6-4
         Multiple Resolution Transmission.................... 6-5
         Cancelling a fax in progress......................... 6-5
         Cancelling a scheduled job............................ 6-5
      Advanced sending operations............................. 6-6
         Composing the electronic Cover Page.............. 6-6
         Broadcasting.............................................. 6-8
         Overseas Mode............................................ 6-8
         Call Reservation.......................................... 6-9
         Delayed Fax................................................. 6-10
         Setting up Polled Transmit (Standard).............. 6-11
         Setup for Polled Transmit with Secure Code........ 6-11
         Secure Polling............................................. 6-11
         Memory Transmission.................................... 6-12
         Out of Memory message.................................. 6-13
         Interrupting Delayed Fax and Polled Transmit jobs. 6-13
         TX Lock System............................................ 6-13
7 Quick-Dial numbers and dialling options............7-1

Storing numbers for easy dialling ............................................. 7-1
Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers ............................................. 7-1
Storing Speed-Dial numbers/Storing Junk Fax/Call numbers ............................................. 7-2
Changing One-Touch and Speed-Dial numbers............................................. 7-3
Setting up Groups for Broadcasting............................................. 7-4

Dialling options ......................................................................... 7-5
Manual dialling ........................................................................... 7-5
On Hook dialling ........................................................................... 7-5
One-Touch dialling ........................................................................... 7-5
Speed-Dialling ............................................................................. 7-5
Search ......................................................................................... 7-6
Pause ............................................................................................ 7-6
Mute ......................................................................................... 7-6
Redial (Telephone) ........................................................................... 7-6
Redial (Fax) ................................................................................ 7-6
Tone or Pulse ............................................................................... 7-7

8 Remote Fax Options.............................................................8-1

Fax Forwarding ......................................................................... 8-1
Setting up Fax Forwarding ............................................................................. 8-1
Setting Fax Storage ........................................................................... 8-2
Turning off Remote Fax Options ............................................................................. 8-2
Setting your remote access code ............................................. 8-2
Remote Retrieval ............................................................................. 8-3
Using your remote access code ............................................. 8-3
Remote commands ........................................................................ 8-4
Retrieving fax messages ..................................................... 8-5
Changing your Fax Forwarding number ............................................. 8-5

9 Printing reports .....................................................................9-1

FAX settings and activity .................................................... 9-1
Customizing the Transmission Verification Report ................................. 9-1
Setting the Journal Period ............................................................ 9-1
Printing reports ............................................................................. 9-2
How to print a report ............................................................................. 9-2

10 Making copies ....................................................................10-1

Using the fax machine as a copier ............................................. 10-1
Copy operations ............................................................................. 10-1
Making a single copy ............................................................................. 10-1
Copy options: Single or Multiple copies, Sort/Stack, Reduce/Enlarge ............................................................................. 10-2
Legal limitations ............................................................................. 10-3

11 Important information .....................................................11-1

Important safety instructions for Australia ............................................. 11-1
Important Information for New Zealand ............................................. 11-2
Important Safety Instructions ............................................................. 11-2
Important Information for Some Countries ............................................. 11-5
Important Safety Instructions ............................................................. 11-5
12 Troubleshooting and routine maintenance......12-1

Troubleshooting.......................................................12-1
  Error messages ...................................................12-1
  Compatibility .......................................................12-4
Document Jam or Paper Jam .......................................12-4
  If you are having difficulty with the fax machine ......12-6
Routine maintenance ................................................12-8
  Cleaning the print head ...........................................12-8
  Cleaning the scanner .............................................12-9
  Changing the ribbon ..............................................12-9

G Glossary ................................................................G-1

S Specifications ......................................................S-1
  General .....................................................................S-1
  Copy .........................................................................S-1
  Fax ..........................................................................S-2

I Index .......................................................................I-1

A Accessory List ......................................................A-1
Introduction

Using this Guide

Thank you for buying a Brother fax machine. This fax machine is simple to use, with LCD screen instructions to guide you through programming it. You can make the most of the fax machine by reading this Guide.

Finding information

All the chapter headings and subheadings are listed in the Table of Contents. You will be able to find information about a specific feature or operation by checking the Index at the back of this Guide.

Symbols used in this Guide

Throughout this Guide you'll see special symbols alerting you to important warnings, notes and actions. To make things clearer and to help you press the correct keys, we used special fonts and added some of the messages that will appear in the LCD.

**Bold** Bold typeface identifies specific keys on the fax machine control panel.

**Italics** Italicized typeface emphasizes an important point or refers you to a related topic.

**Courier New** Courier New typeface identifies the messages on the LCD of the fax machine.

⚠ Warnings inform you what to do to avoid possible personal injury.

⚠ Electrical Hazards alert you to possible electrical shock.

⚠ Cautions specify procedures you must follow or avoid to prevent possible damage to the fax machine.

👋 Notes tell you how you should respond to a situation that may arise or give tips about how the current operation works with other features.

🚫 Improper Setup alerts you to devices and operations that are not compatible with the fax machine.
Part names

Front view

1 Power Cord (Example for Australia)
2 Telephone Line Cord
3 Telephone Handset
4 Handset Curled Cord
5 Document Support
6 Paper Wire Extension
7 Paper Tray
8 Paper Guides
9 Control Panel
10 Cover Open Lever

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power Cord</td>
<td>Use to connect the fax machine to the electrical socket.</td>
</tr>
<tr>
<td>2</td>
<td>Telephone Line Cord</td>
<td>Connect the fax machine to a telephone wall socket.</td>
</tr>
<tr>
<td>3</td>
<td>Telephone Handset</td>
<td>Use when receiving or making voice calls.</td>
</tr>
<tr>
<td>4</td>
<td>Handset Curled Cord</td>
<td>Use to connect the handset to the fax machine.</td>
</tr>
<tr>
<td>5</td>
<td>Document Support</td>
<td>Supports the document in the ADF.</td>
</tr>
<tr>
<td>6</td>
<td>Paper Wire Extension</td>
<td>Supports the paper in the paper tray.</td>
</tr>
<tr>
<td>7</td>
<td>Paper Tray</td>
<td>Load paper here.</td>
</tr>
<tr>
<td>8</td>
<td>Paper Guides</td>
<td>Press and slide to fit the document width.</td>
</tr>
<tr>
<td>9</td>
<td>Control Panel</td>
<td>Use the keys and display to control the fax machine.</td>
</tr>
<tr>
<td>10</td>
<td>Cover Open Lever</td>
<td>To open the top cover, lift this lever.</td>
</tr>
</tbody>
</table>

Back view

11 AC Power Connector
12 Telephone Line Socket
13 External Telephone Line Socket

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>AC Power Connector</td>
<td>Plug in the power cord here.</td>
</tr>
<tr>
<td>12</td>
<td>Telephone Line Socket (LINE)</td>
<td>Plug in the telephone line here.</td>
</tr>
<tr>
<td>13</td>
<td>External Telephone Line Socket (EXT.)</td>
<td>Plug in the telephone line of an external telephone here.</td>
</tr>
</tbody>
</table>
FAX-878 control panel overview

1. **LCD (Liquid Crystal Display)**
   Displays messages on the screen to help you set up and use your fax machine.

2. **One-Touch Keys**
   These 6 keys give you instant access to 12 previously stored Quick-Dial numbers.

3. **Shift**
   To access One-Touch numbers 7 to 12, hold down Shift as you press One-Touch key.

4. **Dial Pad**
   Use these keys to dial telephone and fax numbers and as a keyboard for entering information into the fax machine. The # key lets you temporarily switch the dialling type during a telephone call from "PULSE" to "TONE" (not available in New Zealand).

5. **Recall**
   Use this key to gain access to an outside line (for Australia and New Zealand only) and/or to recall the operator or transfer a call to another extension when it is connected to a PABX.

6. **Search/Mute**
   Lets you look up numbers stored in the dialling memory, lets you put calls on hold and lets you dial stored numbers by pressing # and a two-digit number.

7. **Stop/Exit**
   Stops a fax, cancels an operation or exits from the menu.

8. **Copy/Reports**
   With document in the ADF: Makes a copy.
   Without document in the ADF: Lets you access the Reports menu.

9. **Receive Mode**
   Use to select how your fax machine will handle incoming calls.

10. **Fax Start**
    Starts an operation, such as sending a fax.
Resolution
Adjusts the resolution when you send a fax or make a copy.

Hook
Lets you dial telephone and fax numbers without lifting the handset.

Redial/Pause
Redials the last number you called. It also inserts a pause in Quick-Dial numbers.

Navigation Keys:
Menu/Set
The same key is used for menu and set operations. Lets you access the menu to program and store your settings in the fax machine.

Press to scroll forward or backward to see a menu selection.
—OR—
You can press these keys to adjust the beeper, ring or speaker volume.

Press to scroll through the menus and options. You can also use these keys to do a numerical search for stored numbers.
Fax tones and handshake

When someone is sending a fax, the fax machine sends fax calling tones (CNG tones). These are quiet, intermittent beeps every 4-seconds. You'll hear them after you dial and press Fax Start and they will continue for about 60 seconds after dialling. During that time, the sending machine must begin the “handshake” with the receiving machine.

Each time you use automatic procedures to send a fax, you are sending CNG tones over the phone line. You'll soon learn to listen for these quiet beeps each time you answer a phone on your fax line, so you will know if you are receiving a fax message.

The receiving fax responds with fax receiving tones, which are loud, chirping sounds. A receiving fax chirps for about 40 seconds over the phone line, and the LCD shows RECEIVE.

If the fax machine is set to the FAX ONLY mode, it will answer every call automatically with fax receiving tones. If the other person hangs up, the fax machine will continue to send the “chirps” for about 40 seconds, and the LCD continues to show RECEIVE. To cancel the receiving, press Stop/Exit.

The fax ‘handshake’ is the time in which the sending machine’s CNG tones and the receiving machines “chirps” overlap. This must be for at least 2 to 4 seconds, so the fax machines can understand how each is sending and receiving the fax. The handshake cannot begin until the call is answered, and the CNG tones only last for about 60 seconds after the number is dialled. So it is important for the receiving machine to answer the call in as few rings as possible.

When you have an external Telephone Answering Device (TAD) on your fax line, your TAD will decide the number of rings before the call is answered.

Pay special attention to the directions for connecting a TAD in this chapter. (See Connecting an external telephone answering device (TAD) on page 1-6.)

ECM (Error Correction Mode)

The Error Correction Mode (ECM) is a way for the fax machine to check a fax transmission while it is in progress. ECM transmissions are only possible between machines that both have this feature. If they do, you may send and receive fax messages that are continuously being checked by the fax machine.

The fax machine must have enough memory for this feature to work.
Connections

Connecting an external telephone

You can connect a separate telephone as shown in the diagram below.

Before you connect the external telephone, remove the protective film from the EXT. jack on the machine.

Whenever this phone (or TAD) is in use, the LCD shows EXT. TEL IN USE and, if the fax handset is lifted, an alarm sounds.

To disconnect the call on the external phone and switch to the fax, lift the handset and press Hook.

Connecting an external telephone answering device (TAD)

Sequence

You may choose to connect an answering device. However, when you have an external TAD on the same telephone line as the fax machine, the TAD answers all calls and the fax machine “listens” for fax calling (CNG) tones. If it hears them, the fax machine takes over the call and receives the fax. If it doesn’t hear CNG tones, the fax machine lets the TAD continue playing your outgoing message so your caller can leave you a voice message.

The TAD must answer within four rings (the recommended setting is two rings). The fax machine cannot hear CNG tones until the TAD has answered the call, and with four rings there are only 8 to 10 seconds of CNG tones left for the fax “handshake”. Make sure you carefully follow the instructions in this manual for recording your outgoing message. We do not recommend using the toll saver feature on your external answering machine if it exceeds four rings.

If you do not receive all your faxes, you must reset the setting on your external TAD to four rings or less.
Do not connect a TAD elsewhere on the same phone line.

Before you connect the external telephone answering machine, remove the protective film from the EXT. jack on the machine.

Connections
The external TAD must be connected as shown above.

1. Set your external TAD to one or two rings. (The fax machine’s Ring Delay setting does not apply.)
2. Record the outgoing message on your external TAD.
3. Set the TAD to answer calls.
4. Set the Receive Mode to TAD: ANSWER MACH.

Recording outgoing message (OGM) on an external TAD
Timing is important in recording this message. The message sets up the ways to handle both manual and automatic fax reception.

1. Record 5 seconds of silence at the beginning of your message. (This allows the fax machine time to listen for the fax CNG tones of automatic transmissions before they stop.)
2. Limit your speaking to 20 seconds.

We recommend beginning your OGM with an initial 5-second silence because the fax machine cannot hear fax tones over a resonant or loud voice. You may try omitting this pause, but if the fax machine has trouble receiving, then you must re-record the OGM to include it.
Multi-Line connections (PABX)

Most offices use a central telephone system. While it is often relatively simple to connect the fax machine to a key system or a PABX (Private Automatic Branch Exchange), we suggest that you contact the company that installed your telephone system and ask them to connect the fax machine for you. We recommended all our fax machines be connected to a discreet line. Although same fax machines will work with a particular PABX, we cannot guarantee that the unit will operate properly.

If the fax machine is to be connected to a multi-line system, ask your installer to connect the unit to the last line on the system. This prevents the unit from being activated each time a telephone call is received.

If you are installing the fax machine to work with a PABX

1. It is not guaranteed that the unit will operate correctly under all circumstances with a PABX. Any cases of difficulty should be reported first to the company that handles your PABX.

2. If all incoming calls will be answered by a switchboard operator, it is recommended that the Receive Mode be set to MANUAL. All incoming calls should initially be regarded as telephone calls.
About paper

Handling and using plain paper

Store paper in its original packaging, and keep it sealed. Keep the paper flat and away from moisture, direct sunlight and heat.

Paper specifications for the paper tray

<table>
<thead>
<tr>
<th>Size</th>
<th>A4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight</td>
<td>64 to 90 g/m²</td>
</tr>
<tr>
<td>Thickness</td>
<td>0.08 to 0.12 mm</td>
</tr>
<tr>
<td>Capacity</td>
<td>up to 30 sheets</td>
</tr>
</tbody>
</table>

The fax machine can only scan an image 208 mm wide, regardless of how wide the paper is.

Do not use cardboard, newspaper, or fabric.

Do not use paper:

- that is extremely shiny or highly textured
- that was previously printed by a printer
- that cannot be arranged uniformly when stacked
- that is made with a short grain
- that is curled, wrinkled, folded, ripped, stapled, paper-clipped, pasted, or taped
How to load paper

To load paper
Before you add paper, remove all of the paper from the paper tray.

1 Fan the stack of paper well to avoid paper jams and mis-feeds.

2 Gently insert the paper.
   The side to be printed on must be face down.

When you use letter size paper, remove paper guides as shown in the illustration.

1 Press the small click of the paper tray.
2 Press the paper guide to the direction of the arrow.
User-friendly programming

The fax machine is designed to be easy to use with LCD on-screen programming using the navigation keys. User-friendly programming helps you take full advantage of all the menu selections the fax machine has to offer.

Since your programming is done on the LCD, we have created step-by-step on-screen instructions to help you program the fax machine. All you need to do is follow the instructions as they guide you through the menu selections and programming options.

Menu table

You can probably program the fax machine without the User’s Guide if you use the Menu table that begins on page 3-3. These pages will help you understand the menu selections and options that are found in the fax machine programs.

You can program the fax machine by pressing Menu/Set, followed by the menu numbers.

For example to set RESOLUTION to FINE:
Press Menu/Set, 3, 4 and ▲ or ▼ to select FINE.
Press Menu/Set.
Navigation keys

| Menu Set | Access the menu
| Go to the next menu level
| Accept an option
| Scroll through the current menu level
| Go back to the previous menu level
| Go forward to the next menu level
| Exit the menu |

You can access the menu mode by pressing Menu/Set.

When you enter the menu, the LCD scrolls.

Press 1 for Initial Setup
—OR—
Press 2 for Setup Receive menu
—OR—
Press 3 for Setup Send menu
—OR—
Press 4 for Cancel Job menu
—OR—
Press 5 for Interrupt menu
—OR—
Press 6 for Set Quick-Dial menu
—OR—
Press 7 for Setup Reports menu
—OR—
Press 8 for Remote Fax Opt menu
—OR—
Press 0 for Miscellaneous menu

You can scroll more quickly through each menu level by pressing the arrow key (▲ or ▼) for the direction you want. Select an option by pressing Menu/Set when that option appears on the LCD. Then the LCD shows the next menu level.

Press ▲ or ▼ to scroll to your next menu selection. Press Menu/Set. When you finish setting an option, the LCD shows ACCEPTED.
### Main Menu

#### 1. INITIAL SETUP

<table>
<thead>
<tr>
<th>Menu Selections</th>
<th>Options</th>
<th>Descriptions</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. TONE/PULSE</td>
<td>TONE PULSE</td>
<td>Selects the dialling mode.</td>
<td>4-5</td>
</tr>
<tr>
<td>2. DATE/TIME</td>
<td>—</td>
<td>Puts the date and time on the LCD and in the headings of faxes you send.</td>
<td>4-1</td>
</tr>
<tr>
<td>3. STATION ID</td>
<td>—</td>
<td>Program your name, fax number to appear on each page you fax.</td>
<td>4-2</td>
</tr>
<tr>
<td>4. BEEPER</td>
<td>OFF LOW HIGH</td>
<td>Adjust the volume level of the beeps that sound when you press a key, an error occurs or a document is sent or received.</td>
<td>4-4</td>
</tr>
<tr>
<td>5. PBX</td>
<td>ON OFF</td>
<td>Turn on if PABX (Private Automatic Branch Exchange) is connected to your machine.</td>
<td>4-5</td>
</tr>
</tbody>
</table>

#### 2. SETUP RECEIVE

<table>
<thead>
<tr>
<th>Menu Selections</th>
<th>Options</th>
<th>Descriptions</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. RING DELAY</td>
<td>02–10 (example for Australia)</td>
<td>Sets the number of rings before your fax machine answers in FAX/TEL, FAX ONLY.</td>
<td>5-2</td>
</tr>
<tr>
<td>2. F/T RING TIME</td>
<td>20–55 (20) (for New Zealand) 20–70 (20)</td>
<td>Sets the time for “FAX/TEL pseudo-ring” in FAX/TEL (F/T) Mode.</td>
<td>5-2</td>
</tr>
<tr>
<td>3. FAX DETECT</td>
<td>ON SEMI OFF</td>
<td>Receive fax messages without pressing the Fax Start key.</td>
<td>5-3</td>
</tr>
</tbody>
</table>

The factory setting (option) is shown in bold.

Press the Menu numbers. (ex. Press 1, 2 for Date/Time) —OR—

Press the Menu numbers.
(ex. Press 1, 2 for Date/Time)

—OR—

Press the Menu numbers.
(ex. Press 1, 2 for Date/Time)
Press the Menu numbers.  
(ex. Press 1, 2 for Date/Time)

--- OR ---

Press Menu numbers to select or accept.

### Main Menu

<table>
<thead>
<tr>
<th>Selections</th>
<th>Options</th>
<th>Descriptions</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. SETUP RECEIVE (Continued)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. REMOTE CODE</td>
<td>ON (*51, #51, *81) (*91, #91, *81 for New Zealand) OFF</td>
<td>You can answer calls at an external or extension phone and use codes to turn the fax machine on or off. You can also transfer a voice call from your cordless phone to your fax machine. You can personalize these codes.</td>
<td>5-5</td>
</tr>
<tr>
<td>5. AUTO REDUCTION</td>
<td>ON OFF</td>
<td>Reduces size of incoming faxes.</td>
<td>5-4</td>
</tr>
<tr>
<td>6. MEM. RECEIVE</td>
<td>ON OFF</td>
<td>Automatically stores any incoming faxes in its memory if it runs out of paper.</td>
<td>5-4</td>
</tr>
<tr>
<td>7. POLLING RX</td>
<td>STANDARD, SECURE, TIMER</td>
<td>Sets up your fax machine to poll another fax machine.</td>
<td>5-7</td>
</tr>
<tr>
<td>1. COVERPG SETUP</td>
<td>NEXT FAX ONLY ON OFF PRINT SAMPLE</td>
<td>Automatically sends a programmable cover page or prints a sample coverage page.</td>
<td>6-6</td>
</tr>
<tr>
<td>2. COVERPAGE NOTE</td>
<td>---</td>
<td>Program a customized message for fax cover page.</td>
<td>6-6</td>
</tr>
<tr>
<td>3. CONTRAST</td>
<td>AUTO, LIGHT, DARK</td>
<td>Change the lightness or darkness of a fax you are sending.</td>
<td>6-4</td>
</tr>
<tr>
<td>4. RESOLUTION</td>
<td>STANDARD, FINE S, FINE PHOTO</td>
<td>Allows you to change resolutions page by page.</td>
<td>6-4</td>
</tr>
<tr>
<td>5. OVERSEAS MODE</td>
<td>ON OFF</td>
<td>If you are having difficulty sending faxes overseas, set this to on.</td>
<td>6-8</td>
</tr>
<tr>
<td>6. CALL RESERVE</td>
<td>ON OFF PRINT SAMPLE</td>
<td>You can send a fax, then speak or print a sample call back message.</td>
<td>6-9</td>
</tr>
</tbody>
</table>

The factory setting (option) is shown in bold.
Press the Menu numbers. (ex. Press 1, 2 for Date/Time)
—OR—

<table>
<thead>
<tr>
<th>Main Menu</th>
<th>Menu Selections</th>
<th>Options</th>
<th>Descriptions</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>3. SEND (Continued)</td>
<td>7. DELAYED FAX</td>
<td>—</td>
<td>Set the time of day in 24 hour format that the delayed faxes will be sent.</td>
<td>6-10</td>
</tr>
<tr>
<td></td>
<td>8. POLLED TX</td>
<td>STANDARD SECURE</td>
<td>Set up your fax machine with a document to be retrieved by another fax machine.</td>
<td>6-11</td>
</tr>
<tr>
<td></td>
<td>9. MEMORY TX</td>
<td>NEXT FAX ONLY ON OFF</td>
<td>You can send faxes from memory.</td>
<td>6-12</td>
</tr>
<tr>
<td>4. CANCEL JOB</td>
<td>—</td>
<td>—</td>
<td>Cancel a delayed fax or polling job.</td>
<td>6-5</td>
</tr>
<tr>
<td>5. INTERRUPT</td>
<td>—</td>
<td>—</td>
<td>Send a fax now, even if you have your fax machine set to send a fax later, or if you have it set for Polling.</td>
<td>6-13</td>
</tr>
<tr>
<td>1. ONE-TOUCH DIAL</td>
<td>—</td>
<td>Stores One-Touch Dial numbers, so you can dial by pressing one key.</td>
<td>7-1</td>
<td></td>
</tr>
<tr>
<td>2. SPEED-DIAL</td>
<td>—</td>
<td>Stores Speed-Dial numbers, so you can dial by pressing a few keys.</td>
<td>7-2</td>
<td></td>
</tr>
<tr>
<td>3. SETUP GROUPS</td>
<td>—</td>
<td>Sets up a Group number for broadcasting.</td>
<td>7-4</td>
<td></td>
</tr>
<tr>
<td>1. XMIT REPORT</td>
<td>ON OFF</td>
<td>Initial setup for Transmission Verification Report and Fax Journal period.</td>
<td>9-1</td>
<td></td>
</tr>
<tr>
<td>2. JOURNAL PERIOD</td>
<td>EVERY 30 FAXES EVERY 6 HOURS EVERY 12 HOURS EVERY 24 HOURS EVERY 2 DAYS EVERY 7 DAYS OFF</td>
<td>The factory setting (option) is shown in bold.</td>
<td>9-1</td>
<td></td>
</tr>
<tr>
<td>Main Menu</td>
<td>Menu Selections</td>
<td>Options</td>
<td>Descriptions</td>
<td>Page</td>
</tr>
<tr>
<td>----------</td>
<td>----------------</td>
<td>------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td></td>
<td>1. FORWARD/ STORE</td>
<td>OFF</td>
<td>Sets the fax machine to forward fax messages or to store incoming faxes in the memory so you can retrieve them while you are away from your fax machine.</td>
<td>8-2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>FAX FORWARD</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>FAX STORAGE</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. REMOTE ACCESS</td>
<td>---*</td>
<td>You must set your own code for Remote Retrieval.</td>
<td>8-3</td>
</tr>
<tr>
<td></td>
<td>3. PRINT</td>
<td>DOCUMENT</td>
<td>Print incoming faxes stored in the memory.</td>
<td>5-7</td>
</tr>
<tr>
<td></td>
<td>1. TX LOCK</td>
<td>---</td>
<td>Prohibits most functions except receiving faxes.</td>
<td>6-13</td>
</tr>
<tr>
<td></td>
<td>2. COMPATIBILITY</td>
<td>NORMAL</td>
<td>If interference on your phone line interrupts your faxes, try the 'BASIC' setting.</td>
<td>12-4</td>
</tr>
<tr>
<td></td>
<td></td>
<td>BASIC</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. CALLER ID</td>
<td>DISPLAY ID</td>
<td>View and dial back, or print a list of the last 30 Caller IDs stored in memory.</td>
<td>5-9</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PRINT REPORT</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. DISTINCTIVE</td>
<td>ON</td>
<td>The telephone company's Distinctive Ring allows you to have a voice number and fax number on the one phone line.</td>
<td>5-14</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. FAXABILITY</td>
<td>ON</td>
<td>If you have FaxAbility from Telecom, you can use this function to store the ringing pattern of your fax number. And if you set it to ON, you should use the registered number as a fax number only.</td>
<td>5-15</td>
</tr>
<tr>
<td></td>
<td>(New Zealand only)</td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The factory setting (option) is shown in bold.
Getting started

Setting the Date and Time

When the fax machine is not in use, it will display the date and time. If you set up the Station ID, the date and time displayed by your fax machine will be printed on every fax you send. If there is a power failure, you may have to reset the date and time.

1. Press Menu/Set, 1, 2.
2. Enter the last two digits of the year.
   Press Menu/Set.
3. Enter two digits for the month.
   Press Menu/Set.
   (For example, enter 09 for September, or 10 for October.)
4. Enter two digits for the day.
   Press Menu/Set.
   (For example, enter 06.)
5. Enter the time in 24-Hour format.
   Press Menu/Set.
   (For example, enter 15:25 for 3:25 P.M.)
6. Press Stop/Exit.
   The LCD now shows the date and time whenever the fax machine is in Standby mode.
Setting the Station ID

You should store your name or company name and fax number so they print on all fax pages that you send. The telephone number will appear only on cover pages and call back messages.

It is important that you enter the fax and telephone numbers in the internationally standardised format, i.e. in accordance with the following strict sequence:

- The “+” (plus) character (by pressing  key)  
  (See Entering text on page 4-3.)
- Your Country Code  
  (e.g. “61” for Australia, “64” for New Zealand)
- Your local area code minus any leading “0”
- A space
- Your number on the local exchange, using spaces to aid readability as appropriate.

1. Press Menu/Set, 1, 3.  
2. Enter your fax number (up to 20 digits).  
   Press Menu/Set.  
   You must enter a fax number to continue (up to 20 digits).  
   If you do not enter a fax number, you cannot enter any more information.  
   You can not enter a hyphen.  
3. Enter your telephone number (up to 20 digits).  
   Press Menu/Set.  
4. Use the dial pad to enter your name (up to 20 characters).  
   Press Menu/Set.  
   (See Entering text on page 4-3.)  
5. Press Stop/Exit.  
   The LCD will show the date and time.  
   If the Station ID has already been programed, the Station ID will ask you to press 1 to make a change or 2 to exit without changing the setting.
Entering text

When you are setting certain menu selections, such as the Station ID, you may need to type text into the fax machine. Most number keys have three or four letters printed on them. The keys for 0, # and ∗ do not have printed letters because they are used for special characters.

By pressing the appropriate dial pad key repeatedly, you can access the character you want.

<table>
<thead>
<tr>
<th>Press Key</th>
<th>one time</th>
<th>two times</th>
<th>three times</th>
<th>four times</th>
<th>five times</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>A</td>
<td>B</td>
<td>C</td>
<td>2</td>
<td>A</td>
</tr>
<tr>
<td>3</td>
<td>D</td>
<td>E</td>
<td>F</td>
<td>3</td>
<td>D</td>
</tr>
<tr>
<td>4</td>
<td>G</td>
<td>H</td>
<td>I</td>
<td>4</td>
<td>G</td>
</tr>
<tr>
<td>5</td>
<td>J</td>
<td>K</td>
<td>L</td>
<td>5</td>
<td>J</td>
</tr>
<tr>
<td>6</td>
<td>M</td>
<td>N</td>
<td>O</td>
<td>6</td>
<td>M</td>
</tr>
<tr>
<td>7</td>
<td>P</td>
<td>Q</td>
<td>R</td>
<td>S</td>
<td>7</td>
</tr>
<tr>
<td>8</td>
<td>T</td>
<td>U</td>
<td>V</td>
<td>8</td>
<td>T</td>
</tr>
<tr>
<td>9</td>
<td>W</td>
<td>X</td>
<td>Y</td>
<td>Z</td>
<td>9</td>
</tr>
</tbody>
</table>

Inserting spaces

To enter a space in the fax number, press ▶ once between numbers. To enter a space in the name, press ▶ twice between characters.

Making corrections

If you entered a letter incorrectly and want to change it, press ◀ to move the cursor under the incorrect character. Then press Stop/Exit. All the letters above and to the right of the cursor will be deleted. Re-enter the correct characters. You can also back up and type over incorrect letters.

Repeating letters

If you need to enter a character that is on the same key as the previous character, press ▶ to move the cursor to the right before you press the key again.

Special characters and symbols

Press ∗, # or 0, and then press ◀ or ▶ to move the cursor under the special character or symbol you want. Then press Menu/Set to select it.

Press ∗ for (space)! " # $ % & ’ ( ) ∗ , - . /
Press # for : ; < > ? @ [ ] ^ _
Press 0 for Ä É Ö Ù À Ç È É 0
Setting the Beeper Volume

You can change the beeper volume. The default (factory) setting is **LOW**. When the beeper is on, the fax machine will beep when you press a key, make a mistake or after you send or receive a fax.

1. Press **Menu/Set**, 1, 4. (LOW, HIGH or OFF)
2. Press ▲ or ▼ to select your option.
   - Press **Menu/Set**.
3. Press **Stop/Exit**.

Setting the Speaker Volume

You can adjust the speaker volume.

1. Press **Hook**.
2. Press ◄◄ or ►► to adjust the volume level.
   - The LCD shows the setting you are choosing. Each key press changes the volume to the next setting. The new setting will remain until you change it again.
3. Press **Hook**.

Setting the Ring Volume

You can turn the ring off or you can select a ring volume level when your machine is idle (not being used).

Press ◄◄ or ►► to adjust the volume level. Every time you press these keys, the fax machine will ring so you can hear the active setting as the LCD shows it. The volume changes with each key press. The new setting will stay until you change it again.
Setting PABX (Australia and New Zealand only)

If your machine is connected to a PABX system, set **PBX: ON**. If not, set **OFF**.

1. Press Menu/Set, 1, 5. The screen displays **PBX: OFF**.
2. Press ▲ or ▼ to select **ON** (or **OFF**).
   Press Menu/Set.
3. Press Stop/Exit.

**PABX and TRANSFER**

The fax machine is initially set to be connected with PSTN (Public Switched Telephone Network) lines. However, many offices use a central telephone system or Private Automatic Branch Exchange (PABX). It is not guaranteed that the unit will operate properly under all circumstances with a PBX. Any cases of difficulty should be reported first to the company that handles your PBX. If all incoming calls will be answered by a switchboard operator, it is recommended that the **Receive Mode** be set to **MANUAL**. All incoming calls should initially be regarded as telephone calls. The fax machine’s recall feature supports timed break recall only (TBR). TBR will work with most PABX systems allowing you to gain access to an outside line (for Australia and New Zealand only), or transfer calls to another extension. The feature works when the Recall key is pressed.

You can program an Recall keypress as part of a number stored in a One-Touch or Speed-Dial location. When programming the One-Touch or Speed-Dial number (Menu/Set, 6, 1 or 6, 2) press Recall first (the screen displays “!”), then enter the telephone number. If you do this, you do not need to press Recall each time before you dial using a One-Touch or Speed-Dial location. (See One-Touch dialling on page 6-1 and Speed-dialling on page 6-1.)

However, if PABX is set to OFF, you can’t use the One-Touch or Speed-Dial number that an Recall keypress is programmed into.

**Setting Tone or Pulse dialling mode**

(Not available for New Zealand)

Your fax machine comes set for Tone dialling service (multi-frequency). If you have Pulse dialling service (rotary), you need to change the dialling mode.

1. Press Menu/Set, 1, 1.
2. Press ▲ or ▼ to select **PULSE** (or **TONE**).
   Press Menu/Set.
3. Press Stop/Exit.
## Basic receiving operations

### Choosing the Receive Mode

There are four different Receive Modes for the fax machine. You can choose the mode that best suits your needs.

<table>
<thead>
<tr>
<th>LCD</th>
<th>How it works</th>
<th>When to use it</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FAX ONLY</strong> (automatic receive)</td>
<td>The fax machine automatically answers every call as a fax.</td>
<td>For dedicated fax lines.</td>
</tr>
<tr>
<td><strong>FAX/TEL</strong> (fax and telephone)</td>
<td>The fax machine controls the line and automatically answers every call. If the call is a fax it will receive the fax. If the call is not a fax it will ring (pseudo/double ring) for you to pick up the call.</td>
<td>Use this mode if you expect to receive lots of fax messages and few telephone calls. You cannot have an answering machine on the same line, even if it is on a separate wall socket/phone socket on the same line.</td>
</tr>
<tr>
<td><strong>TAD:ANSWER MACH.</strong> (with an external answering machine)</td>
<td>The external answering machine (TAD) automatically answers every call. Voice messages are stored on the external TAD. Fax messages are printed.</td>
<td>Use this mode if you have connected an external answering machine to your machine. The TAD setting works only with an external answering machine. Ring Delay and F/T Ring Time do not work in this setting.</td>
</tr>
<tr>
<td><strong>MANUAL</strong> (manual receive)</td>
<td>You control the phone line and must answer every call yourself.</td>
<td>Use this mode if you do not receive many fax messages. If you answer and hear fax tones, wait until the fax machine takes over the call, then hang up. (See Fax Detect on page 5-3.)</td>
</tr>
</tbody>
</table>

*In **FAX/TEL** mode you must set the **RING DELAY** and **F/T RING TIME**. If you have extension phones on the line, keep the **RING DELAY** set to 4 rings.*
To select or change your Receive Mode

1 Press Receive Mode.
The LCD shows your current selection.
The options are:  

- FAX ONLY
- FAX/TEL
- TAD: ANSWER MACH.
- MANUAL

2 Continue to press Receive Mode until your new selection appears. After 2 seconds, the screen returns to the date and time display, along with your new Receive Mode setting.

If you are changing the Receive Mode while in another operation, the screen returns to the current operation display.

Setting the Ring Delay

The Ring Delay sets the number of times the fax machine rings before it answers in FAX ONLY and FAX/TEL.

1 Press Menu/Set, 2, 1.

2 Press ▲ or ▼ to select how many times the line rings before the machine answers, and press Menu/Set.

3 Press Stop/Exit.

Setting the F/T Ring Time (FAX/TEL mode only)

If you set the Receive Mode to FAX/TEL, you’ll need to decide how long the fax machine will signal you with its special pseudo/double-ring when you have a voice call. (If it’s a fax call, the fax machine prints the fax.) This pseudo double ringing happens after the initial ringing from the phone company. Only the fax machine rings and no other phones on the same line will ring with the special pseudo/double-ring. However, you can still answer the call on any extension phone (in a separate phone socket) on the same line as the fax machine. (See Operation from extension telephones on page 5-5.)

1 Press Menu/Set, 2, 2.

2 Press ▲ or ▼ to select how long the fax machine will ring to alert you that you have a voice call (20, 30, 40 or 70 seconds) (20, 30, 40 or 55 for New Zealand).

Press Menu/Set.
3 Press Stop/Exit.

Even if the caller hangs up during the pseudo/double-ringing, the fax machine will continue to ring for the set time.

Fax Detect

When you use this feature, you don’t have to press Fax Start or the Fax Receive Code * 5 1 (* 9 1 for New Zealand) when you answer a fax call and hear calling beeps. Just hold the handset and wait a few seconds. Selecting ON allows the fax machine to receive fax calls automatically, even if you lift the machine’s handset or the handset of an extension or external phone. When you see RECEIVE on the LCD or when you hear “chirps” through the handset of an extension phone connected to another wall socket/phone socket, just replace the handset and the fax machine will do the rest. SEMI lets the fax machine receive the fax only if you’ve answered it at the fax machine.

If you have set this feature to FAX DETECT:ON, but your machine does not automatically connect a fax call when you lift an external or extension phone handset, press the Fax Receive Code * 5 1 (* 9 1 for New Zealand). At the machine lift the handset and then press Fax Start.

If you send faxes from a computer on the same phone line and the machine intercepts them, set this feature to FAX DETECT:OFF. (We do not recommend having a PC plus fax on the same line.)

Selecting FAX DETECT:OFF means you’ll have to activate the machine yourself by pressing Fax Start.

OR—

Press * 5 1 (* 9 1 for New Zealand) on the external or extension phone if you are not at your machine.

1 Press Menu/Set, 2, 3.

2 Use ▲ or ▼ to select ON, SEMI or OFF.

Press Menu/Set.

3 Press Stop/Exit.
Printing a reduced incoming fax (Auto Reduction)

If you choose **ON**, the fax machine automatically reduces an incoming fax to fit on one page of A4 size paper, regardless of the paper size of the document.

2. Use ▲ or ▼ to select **ON** (or **OFF**).
   - Press **Menu/Set**.
3. Press **Stop/Exit**.

- If you receive faxes that are split on two pages, turn on this setting. If the document is too long, however, the fax machine may print it on two pages.
- When Auto Reduction is turned on and an incoming document is smaller than your paper, no reduction will take place, and you will get the same size as the sender’s document.

Reception into memory

As soon as the paper tray becomes empty during fax reception, the screen will display **CHECK PAPER**; please put some paper in the paper tray. (See **How to load paper** on page 2-2.)

**If the Memory Receive is set to ON at this time...**

If sufficient memory is available, the current fax reception will continue. Subsequent incoming faxes will also be stored into memory until the memory becomes full, following which no further incoming fax calls will be answered automatically. To print all the faxes stored in memory, insert paper into the paper tray.

**If the Memory Receive is set to OFF at this time...**

If sufficient memory is available, the current fax reception will continue and remaining pages will be stored in memory, subject to available memory. Subsequent incoming faxes will not be answered automatically until fresh paper is put in the paper tray.

2. Use ▲ or ▼ to select **ON** (or **OFF**).
   - Press **Menu/Set**.
3. Press **Stop/Exit**.

Receiving a fax at the end of a conversation

At the end of a conversation you can ask the other party to fax you information before you both hang up.

1. Ask the other party to place the document in their machine and to press Start. Tell the other party to wait until the fax machine sends receiving tones (chirps) before hanging up.
2. When you hear the other machine’s CNG tones (beeps), press **Fax Start**.
   - The LCD shows: **RECEIVE**
3. Replace the handset.
Advanced receiving operations

Operation from extension telephones

If you answer a fax call on an extension telephone, or an external telephone into the correct socket on the machine, you can make the fax machine take the call by using the Fax Receive Code. When you press the Fax Receive Code \* 5 1 (\* 9 1 for New Zealand), the fax machine starts to receive a fax. (See Fax Detect on page 5-3.)

If the fax machine answers a voice call and pseudo/double-rings for you to take over, use the Telephone Answer Code # 5 1 (# 9 1 for New Zealand) to take the call at an extension phone. (See Setting the F/T Ring Time (FAX/TEL mode only) on page 5-2.)

If you answer a call and no one is on the line, you should assume that you’re receiving a manual fax.

- At an extension phone (on a separate telephone wall socket), press \* 5 1 (\* 9 1 for New Zealand), wait for fax-receiving tones (chirps), and then hang up.
- At an external phone (connected to the correct socket on the machine), press \* 5 1 (\* 9 1 for New Zealand) and wait for the phone to be disconnected before you hang up (the LCD shows RECEIVE).

Your caller will have to press the Start key to send the fax.

For FAX/TEL mode only

When the fax machine is in FAX/TEL mode, it will use the F/T Ring Time (pseudo/double-ringing) to alert you to pick up a voice call. If you’re at an extension or external phone, you’ll need to lift the handset during the F/T Ring Time and then press # 5 1 (# 9 1 for New Zealand) between the double rings. If no one is on the line, or if someone wants to send you a fax, send the call back to the fax machine by pressing \* 5 1 (\* 9 1 for New Zealand).

Remote Call Transfer

In order to use this feature, you should first set REMOTE CODE to ON. (See Changing the remote codes on page 5-6.)

You can use the Remote Call Transfer feature to transfer a voice call received on a remote cordless phone externally connected to the fax machine. (See Connecting an external telephone on page 1-6.) You can transfer an incoming voice call to your fax machine, but you cannot transfer a call from your fax machine to your cordless phone.
To transfer a telephone call to the fax machine

When you pick up the voice call at the remote cordless phone and would like to transfer it to the fax machine,

1 Press DECT Activation Voice Code * 8 1 at remote cordless phone.
2 The fax machine rings (pseudo-ring same as current F/T ring) and the display shows “PICK UP PHONE”.
3 Pick up the handset and press Hook.

Don’t hang up the call from the cordless phone until the voice call has been transferred to the fax machine. You will know when this is because you will no longer be able to hear or talk to the caller via the cordless phone. If you do not wait until this point before hanging up from the cordless phone, the call will be lost.

If nobody answers at the fax machine, pseudo-ringing stops after 30 seconds. In that case, it may still be possible to speak with the caller from the cordless phone. Speech between the fax machine and the cordless phone (as with an intercom system) is not possible.

Changing the remote codes

Remote Codes might not work with some telephone systems. The preset Fax Receive Code is * 5 1 (* 9 1 for New Zealand). The preset Telephone Answer Code is # 5 1 (# 9 1 for New Zealand). The preset Activation Voice Code * 8 1.

If you are always disconnected when accessing your external TAD remotely, try changing the Fax Receive Code, Telephone Answer Code, or Activation Voice Code to other three-digit codes using numbers 0-9, *, or #.

1 Press Menu/Set, 2, 4.
2 Press ▲ or ▼ to select ON (or OFF).
   Press Menu/Set.
3 Enter the new Fax Receive Code.
   Press Menu/Set.
4 Enter the new Telephone Answer Code.
   Press Menu/Set.
5 Enter the new Activation Voice Code.
   Press Menu/Set.
6 Press Stop/Exit.
Printing a fax from the memory

If you have selected FAX Forwarding or Fax Storage (Menu/Set, 8, 1) you can still print a fax from the memory when you are at the fax machine. (See Setting Fax Storage on page 8-2.)

1 Press Menu/Set, 8, 3.
2 Press Fax Start.
3 After printing has finished, press Stop/Exit.

Polling

Polling is the process of retrieving faxes from another fax machine. You can use the fax machine to ‘poll’ other machines, or you can have someone poll the fax machine.

Everyone who is involved in Polling needs to set up their fax machines for Polling. When someone polls the fax machine to receive a fax, they pay for the call. If you poll someone’s fax machine to receive a fax, you pay for the call.

Some fax machines do not respond to the Polling feature.

Secure Polling

Secure Polling is a way to keep your documents and others from falling into the wrong hands while the machine is set up for polling. You can use Secure Polling only with another Brother fax machine. Anyone who polls to receive a fax must enter the polling secure code.

Setting up Polling Receive (Standard)

Polling Receive is when you call another fax machine to receive a fax from it.

1 Press Menu/Set, 2, 7.
2 Press ▲ or ▼ to select STANDARD.
   Press Menu/Set.
3 Enter the fax number you are polling.
   Press Fax Start.

Setup for Polling Receive with Secure Code

You need to make sure you are using the same secure code as the other party.

1 Press Menu/Set, 2, 7.
2 Press ▲ or ▼ to select SECURE.
   Press Menu/Set.
3 Enter a four-digit secure code.
   This is the same as the security code of the fax machine you are polling.
4 Press Menu/Set.
5 Enter the fax number you are polling.
6 Press Fax Start.
Setup Delayed Polling Receive
You can set the machine to begin Polling Receive at a later time.

1. Press Menu/Set, 2, 7.
2. Press ▲ or ▼ to select TIMER.
   Press Menu/Set.
3. The screen prompts you to enter the time you want to begin polling.
4. Enter the time (in 24-hour format) you want to begin polling. For example, enter 21:45 for 9:45 PM.
5. Press Menu/Set.
6. Enter the fax number you are polling.
7. Press Fax Start.
   The machine makes the polling call at the time you entered.
   ■ If the other fax machine that you are calling has not been set-up for Polling, you will receive message CONNECTION FAIL.
   ■ You can set up only one Delayed Polling.

Sequential Polling
The machine can request documents from several fax units in a single operation. You just specify several destinations in Step 4. Afterwards, a Sequential Polling Report will be printed.

1. Press Menu/Set, 2, 7.
2. Press ▲ or ▼ to choose STANDARD, SECURE or TIMER.
   Press Menu/Set when the screen displays the setting you want.
3. If you selected STANDARD, go to Step 4.
   ■ If you selected SECURE, enter a four-digit number and press Menu/Set, and then go to Step 4.
   ■ If you did not enter the correct secure code, you will receive the following message DISCONNECTED.
   ■ If you selected TIMER, enter the time (in 24-hour format) you want to begin polling and press Menu/Set, and then go to Step 4.
4. Specify the destination fax machines, which you wish to poll by using One-Touch, Speed-Dial, Search or a Group. For example, for One-Touch 3 and Speed-Dial location 09, press One-Touch Dial key 3, Search/Mute, # and 09. (See How to dial on page 6-1.)
5. Press Fax Start.
6. The machine polls each number or group number in turn for a document.
Telephone Services

Your fax machine supports the Caller ID telephone services offered by some telephone companies.

Caller ID (Caller IDentification) (Not available for some countries)

Caller ID is a telephone service that allows the subscriber to see a display of the caller’s phone number as the telephone rings. It is a fast way to screen your calls. You can respond quickly to calls you missed, because Caller IDs are received and stored in your machine’s memory. In addition to the standard Caller ID features, you can select a Caller ID and have your machine dial the number for you.

You will need to speak to your telephone company if you want to apply for the Caller ID Service.

To PABX Users:
Calling line identification signals are not generally delivered to your Brother fax machine if it is connected behind a private automatic branch exchange (PABX) system or other call routing device.

Advantages of Caller ID

For Business
All businesses profit from a quicker response to customer calls.

At Home
Residential customers can protect themselves from unwanted calls by seeing the callers name or number before they answer.
How Does the Caller ID Work?

The Caller ID Appears on the Display When Your Telephone Rings
As your telephone rings, the screen displays the caller's phone number. If the caller's name is stored in your machine as a Speed-Dial, or One-Touch dial, the caller's name will be displayed. Once you pick up the handset, the caller's ID disappears.

- If # UNAVAILABLE appears on the display, it means that the call came from outside your caller ID service area or from a public phone.
- If # WITHHELD appears on the display, it means the caller intentionally blocked the transmission of his/her ID.
- If no caller ID was transmitted to your fax machine, PICK UP PHONE will remain on the display.

The Caller ID is Stored in Your Machine's Memory
The machine can store a maximum of the last 30 incoming caller IDs in the memory, along with the time and date of reception. The 31st call will cause the oldest ID to be erased.

The Caller ID information stored in the memory can be used for the following.

- Selecting a Caller ID from the Memory for Call Reply.
  You can scroll through the Caller IDs on the display and select one for your machine to dial. (See Selecting a Caller ID from the Memory for Call Reply on page 5-11.)

- Printing the Caller ID List.
  You can review calls you received by checking the Caller IDs in memory. This report will list the Date, Time, Phone Number (Caller ID), and type of call (Comment).

Please set up the number of rings to more than 02 in the Ring Delay (See Setting the Ring Delay on page 5-2) before you use the Caller ID. If you set up the number of rings to 01, you cannot receive the Caller ID.
Selecting a Caller ID from the Memory for Call Reply

You can display the caller IDs currently stored in the memory and select the number of the caller you want your machine to dial. Call Reply is a convenient feature whereby your Brother fax can dial back a voice/fax call “on-hook” to the opposite party associated with a Caller ID number which has been captured into memory. This saves you from having to copy and dial back to that number manually.

1 Press Menu/Set, 0, 3.
2 Press ▲ or ▼ to select DISPLAY ID, and press Menu/Set.
   The caller ID of the last call will appear on the display. If no ID is stored, the beeper will sound and NO CALLER ID will appear on the display.
3 Press ▲ or ▼ to scroll through the Caller IDs in the memory, and press Menu/Set to automatically dial the Caller ID number. Wait until the screen prompts you to press the Fax Start key.
4 Press Fax Start.
5 If you wish to send a fax, insert a document into the ADF.
   Then press Fax Start.

To cancel the Call Reply (for example, when you selected the Wrong Caller ID), simply press Stop/Exit and begin again; the Caller ID will not be lost.
To Activate Certain Network Services When Using Call Reply

You may wish (in order to activate certain network services), to insert a special prefix to be dialled in front of the Caller ID number when using the Call Reply feature.

For example, - Your outgoing Caller ID withheld

The required prefix, typically three to six digits (including # and * symbols) in length, may be inserted after displaying the desired Caller ID in step 3 on the previous page. (You can enter the prefix up to 20 digits on the machine.) The complete number string including the prefix will then be dialled by pressing Fax Start.

Select the desired Caller ID, wait 2 seconds until you see the date and time the Caller ID was received.

Enter the prefix by using number keys up to 20 digits.

- The display will be cleared when you press any of the number keys.
- To cancel the prefix (such as when you entered the wrong number), simply press Stop/Exit.
- The display will return to the desired Caller ID you selected.
- If you press Stop/Exit again, the machine will return to the current date and time display. You are no longer in the call reply mode.
- Any problems or queries in using network services should be raised in the first instance with your phone company.
- With Call Reply, automatic redial does not function in cases where the called party is busy or doesn't answer.

Printing Caller ID List

1. Press Menu/Set, 0, 3.
2. Press ▲ or ▼ to select PRINT REPORT, and press Menu/Set.
3. Press Stop/Exit.

Do you have Voice Mail?

If you have Voice Mail on the phone line that you will install your new fax on, there is a strong possibility that Voice Mail and the fax will conflict with each other while receiving incoming calls.

However, the Distinctive Ring feature allows you to use more than one number on your line, so both Voice Mail and the fax can work together without any problems. If each one has a separate phone number, neither will interfere with the other's operations.

If you decide to get the Distinctive Ring service from the telephone company, you will need to follow the directions below to 'register' the new Distinctive Ring pattern they give you. This is so your fax can recognize its incoming calls.
Telephone Service for Australia (Telstra® FaxStream® Duet®)

Distinctive Ringing (Telstra® FaxStream® Duet®)

Telstra® FaxStream® Duet® is an enhanced Public Switched Telephone Service (PSTS) offered by Telstra® that allows you to have an additional number on one phone line, with its own distinctive ring pattern. Telstra® FaxStream® Duet® is a call handling feature that helps users distinguish voice and facsimile calls. With FaxStream® Duet®, incoming calls to a fax number are announced by a different, distinctive ring signal. Only one call can be answered (or made) at any one time and while this call is in progress, incoming calls to either number will be presented with a busy tone.

Your machine has a Distinctive Ringing function, allowing you to dedicate one phone number just for receiving faxes.

After you have set the Distinctive Ring feature to On, the receive mode is set to Manual automatically. Your Distinctive Ring Number does not allow Voice calls-only Faxes. You can not change the receive mode from Manual mode while the Distinctive Ring is set to on.

What is the Advantage of using Telstra® FaxStream® Duet® Function?

Using Telstra® FaxStream® Duet® is the most efficient way to receive both fax and telephone calls on the same line. When the voice call comes in, all phones (extension and external) and the fax machine will ring to alert you to pick it up. If a fax call comes in, the fax machine will answer automatically without ringing, whereas the extension and external phones will ring with a distinctive ring pattern. It is also a more efficient way of operating a Fax machine with an extension phone as you do not have to use the remote activation codes. It gives you two independent numbers without the higher cost of a second line.
How does Telstra® FaxStream® Duet® Work?

Incoming calls to the voice number, will have the standard ring pattern of long, long tone, followed by a pause, repeated, while the new fax number will have a different ring pattern of three short bursts of ring, repeated at regular intervals.

When FaxStream® Duet® is ON and you receive a voice call all extension and external phones will ring with a standard ring pattern. The fax machine will ring on the third ring with a standard ring pattern. All external and the extension phones will continue to ring, until you or a telephone answering device can answer the voice number.

When FaxStream® Duet® is ON and you receive a fax call on the Duet® number the Fax machine will answer and automatically receive the fax message without ringing. On the other hand, all extension and external phones will ring with a distinctive ring pattern. Do not answer the phone as you are receiving a fax message.

Flowchart Sequence of Incoming Call

Set the Distinctive Ringing to ON

1. Press Menu/Set, 0, 4. The screen displays the current setting of this feature.
2. Press ▲ or ▼ to select **ON** (or **OFF**).
3. Press Menu/Set.
4. Press Stop/Exit.

- If you set the Distinctive Ringing to ON, the receive mode will turn to Manual mode automatically.
- When Distinctive Ring is set to **ON**, the fax machine does not ring when receiving fax message.
Telephone Service for New Zealand

FaxAbility

FaxAbility is a service offered by Telecom that allows you to have an additional number on one phone line, with its own distinctive ring pattern. This way, when you get an incoming call, you can identify the number being called by its ring.

How Will the Fax Machine Treat All Other Numbers?
FaxAbility mode ensures that the machine will answer calls to the FaxAbility (secondary) number. When a call comes in to your main number, all the phones will ring. You can set an external answering device (TAD) to answer calls on the other number(s). (See the chart in the following page.)

If you change the answer mode on the fax machine to FAX/TEL (F/T) or FAX ONLY mode, that setting will override the FaxAbility setup. In FAX/TEL (F/T) or FAX ONLY mode, your fax machine will answer all the phone numbers (including its own ring pattern).

What is the Advantage of Using the FaxAbility Function?
Using FaxAbility is the most efficient way to receive both fax and telephone calls on the same line. It is much easier for your callers who dial manually. The fax machine will answer with receiving tones so they will not have to press an Fax Receive Code. And the people who call to talk on your main number will not have to talk to your fax machine. Basically, it gives you two independent numbers without the higher cost of a second line.

How Does FaxAbility Work?
Your telephone number will have the standard ring pattern of long, long tone, while the new number will have a ring pattern of long, silence, long, etc. When FaxAbility is ON, you will not hear the first ring of all incoming calls on the fax machine. Extension phones will ring as usual. If the fax machine recognizes the ring pattern, all ringing will stop and the fax machine will answer and automatically receive the fax message. Otherwise, you will hear the extension phones and the fax machine continue to ring. The fax machine always listens to the ring pattern before it answers, so do not pick up the phone during that time. You will quickly learn to recognize the ring pattern for faxes, so you will not be tempted to answer that number. Either you or a telephone answering device can answer the main number(s).
How to Turn FaxAbility OFF or ON

The FaxAbility function is designed to accommodate the FaxAbility service provided by Telecom. To change the setting, repeat Steps 1-3; Step 2 is where you can select either **ON** or **OFF**.

Call Waiting beeps caused by incoming calls on your main number can affect fax transmissions.

If you have FaxAbility Service but **don't** have Call Waiting, you need do nothing at this stage.

If you **do** have Call Waiting as well as FaxAbility, set the Call Waiting menu option to **ON**. See below. The machine can suspend Call Waiting when incoming faxes are being sent to you.

1. Set the fax machine to Manual Mode.
2. Press **Menu/Set**, 0, 4.
3. Press ▲ or ▼ to select **ON** (or **OFF**).
4. Press **Menu/Set**.
   
   Only when **FaxAbility** is set **ON**, Call Waiting can be selected **ON**.

   In case of **FaxAbility** is set **OFF**, Call Waiting is automatically **OFF** without choice.
5. Press **Menu/Set**.
6. Press **Stop/Exit**.
Telephone Service for Some Countries

Distinctive Ringing (For Singapore and Hong Kong)

This fax machine feature lets you use the Distinctive Ringing subscriber service offered by some telephone companies, which allows you to have several telephone numbers on one phone line. Each phone number has its own Distinctive Ringing pattern, so you'll know which phone number is ringing. This is one way you can have a separate phone number for your fax machine.

Your fax machine has a Distinctive Ringing function, allowing you to dedicate one phone number just for receiving faxes. You'll need to set Distinctive Ringing to ON.

You can switch it off temporarily, then turn it back on. When you get a new fax number, make sure you reset this function.

- The fax machine will answer only calls to the Distinctive Ringing number.
- To have your external TAD answer only the main number, the fax machine must be in Manual Mode.
- In FAX/TEL (F/T) or FAX ONLY mode, the fax machine will answer all numbers on the phone line.

If you set the Distinctive Ringing to ON, the receive mode will turn to Manual mode automatically.

Setting the Distinctive Ringing

1. Press Menu/Set, 0, 4.
2. Press ▲ or ▼ to select ON (or OFF).
3. Press Menu/Set.
4. Press Stop/Exit.
How to dial

You can dial in any of the following ways.

**Manual dialling**

Press all of the digits of the phone or fax number.

![Digits](image)

**One-Touch dialling**

Press the One-Touch key of the location you want to call.

(See Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers on page 7-1.)

If the LCD shows NOT REGISTERED when you enter the One-Touch Dial number, a number has not been stored for it.

**Speed-dialling**

Press Search/Mute, #, and then the two digit Speed-Dial number.

(See Storing Speed-Dial numbers/Storing Junk Fax/Call numbers on page 7-2.)

If the LCD shows NOT REGISTERED when you enter the Speed-Dial number, a number has not been stored for it.

**Search**

You can search for names you have stored in One-Touch and Speed-Dial memories. Press Search/Mute and the navigation keys (◀ or ▶) to search.

(See Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers on page 7-1 and Storing Speed-Dial numbers/Storing Junk Fax/Call numbers on page 7-2.)

To search alphabetically, you can use the dial pad to enter the first letter of the name you are looking for.
Fax Redial

If you are sending a fax manually and the line is busy, press Redial/Pause, and then press Fax Start to try again. If you want to make a second call to the last number dialled, you can save time by pressing Redial/Pause and Fax Start.

Redial/Pause only works if you dialled from the control panel. If you are sending a fax automatically and the line is busy, the fax machine will automatically redial three times at five minute intervals.

How to fax

Automatic transmission

This is the easiest way to send a fax. Documents must be between 150 and 600 mm long and between 148 and 216 mm wide, regardless of the paper width.

IMPORTANT: Do not pick up the handset or press Hook.

1 Insert the document face down, top edge first in the Automatic Document Feeder (ADF).
2 Adjust the paper guides to fit the width of your document.
3 Enter the fax number using One-Touch, Speed-Dial, Search or the dial pad. (See One-Touch dialling on page 6-1, Speed-dialling, page 6-1 and Search on page 6-1.)
4 Press Fax Start.

- Do not use paper that is curled, wrinkled, folded, ripped, stapled, paper clipped, pasted, or taped.
- Do not use cardboard, newspaper or fabric.

The ADF can hold up to 10 pages, feeding each one individually through the fax machine. Use standard 64 g/m² - 90 g/m² paper when using the ADF; if you are using heavier paper, feed each sheet individually to prevent paper jams.
Manual transmission

Manual transmission lets you hear the dialling, ringing and fax-receiving tones while sending a fax.

1. Insert the document face down in the ADF.
2. Pick up the handset or press Hook and listen for a dial tone.
3. Enter the fax number you want to call. (You can enter the digits using the dial pad, or you can enter a One-Touch or Speed-Dial number, or you can call using Search/Mute.) (See How to dial on page 6-1.)
4. When you hear the fax tone, press Fax Start.
5. If you pick up the handset, hang up.

Sending a fax at the end of a conversation

At the end of a conversation you can send a fax to the other party before you both hang up.

1. Ask the other party to wait for fax tones (beeps) and then to press Start before hanging up.
2. Insert the document face down in the ADF.
   - Press Fax Start.
   - The LCD shows:
3. Replace the handset.

Basic sending operations

Sending faxes using multiple settings

When you send a fax you can choose any combination of these settings such as contrast, resolution, overseas mode, delayed fax timer, polling transmission or memory transmission.

After each setting is accepted, the LCD will ask if you want to enter more settings:

Press 1 to select more settings. The LCD will return to the SETUP SEND menu.

—OR—

Press 2 if you have finished choosing settings and go to the next step.
Contrast

If your document is very light or very dark, you may want to set the contrast.

Use **LIGHT** to make the document darker.

Use **DARK** to make the document lighter.

1. **Insert the document face down in the ADF.**
2. **Press** **Menu/Set**, 3, 3.
3. **Press ▲ or ▼ to select** **AUTO, LIGHT or DARK.**
   **Press Menu/Set.**
4. **Press 1 if you want to choose more settings and the LCD will return to the SETUP SEND menu.**
   —OR—
   **Press 2 if you have finished choosing settings for this page, and then go to Step 5.**
5. **Enter a fax number.**
6. **Press Fax Start to send the fax.**
   The fax machine starts scanning the first page.

Fax resolution

When you have an document in the ADF you can use the **Resolution** key to change the setting temporarily (for this fax only). Press **Resolution** repeatedly until the LCD shows the setting you want.

- **STANDARD** — Suitable for most typed documents.
- **FINE** — Good for small print and transmits a little slower than Standard resolution.
- **S.FINE** — Good for small print or artwork and transmits slower than Fine resolution.
- **PHOTO** — Use when the document has varying shades of gray or is a photograph. This has the slowest transmission time.
Multiple Resolution Transmission

Use this feature to select separate resolution settings for each page of the fax you are sending. This could be useful if you are sending a fax with photos and text, or some pages with small print and others with larger print. Resolution settings return to STANDARD after the fax is sent.

1. Insert the document face down in the ADF.
2. Press Menu/Set, 3, 4.
3. Use ▲ or ▼ to select the resolution for page 1. Press Menu/Set.
4. Repeat Step 2 for each page. Press Stop/Exit when you are finished. The screen displays: 
5. Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu.
   —OR—
   Press 2 if you are finished choosing settings, and go to Step 6. The screen prompts you to enter the fax number you want to call.
6. Enter the fax number, and press Fax Start.

Cancelling a fax in progress

If you want to cancel a fax, while the fax machine is scanning, dialling or sending it, press Stop/Exit.

Cancelling a scheduled job

You can cancel a fax job that is stored and waiting in memory.

1. Press Menu/Set, 4. Any jobs that are waiting will appear on the LCD.
2. If you have more than one job waiting, press ▲ or ▼ to select the job you want to cancel. Press Menu/Set.
   —OR—
   If you only have one job waiting, go to Step 3.
3. Press 1 to cancel.
   —OR—
   Press 2 to exit without cancelling.
   To cancel another job go to Step 2.
4. Press Stop/Exit.
Advanced sending operations

Composing the electronic Cover Page

The cover page is sent to the receiving party’s machine. Your cover page includes the name or number stored in the One-Touch or Speed-Dial memory. If you are dialling manually, the name is left blank.

The cover page shows your Station ID, and the number of pages you are sending. If you have COVERPG SETUP set to ON (See Send a cover page for all faxes on page 6-7), the number of pages is left blank.

You can select a comment to include on your cover page.

1. COMMENT OFF
2. PLEASE CALL
3. URGENT
4. CONFIDENTIAL

Instead of using one of the preset comments, you can enter two personal messages of your own, up to 27 characters. (See Entering text on page 4-3.)

5. (USER DEFINED)
6. (USER DEFINED)

Most of the SETUP SEND settings are temporary to allow you to make changes for each fax you send. However when you set up your Cover Page and Cover Page Comments, you are changing the default settings so they will be available while faxing.

Composing your own comments

1. Press Menu/Set, 3, 2.
   The screen displays: 2.COVERPAGE NOTE
2. Use ▲ or ▼ to choose position 5 or 6 for your own comment.
   Press Menu/Set.
3. Use the dial pad to enter your customized comment.
   (See Entering text on page 4-3.)
4. Press Menu/Set.
   The screen displays:
5. Press 1 if you want to choose more settings. The display returns to the SETUP SEND menu.
   —OR—
   Press 2 to exit.
Cover page for next fax only

This feature does not work unless you have set up the Station ID. (See Setting the Station ID on page 4-2.)

If you only want to send a cover page with a particular fax, this cover page will include the number of pages in your document.

1. Insert the document face down in the ADF.
2. Press Menu/Set, 3, 1.
3. When the LCD shows NEXT FAX ONLY, press Menu/Set.
4. Press ▲ or ▼ to select NEXT FAX:ON (or NEXT FAX:OFF), and press Menu/Set.
5. Press ▲ or ▼ to select one of the standard or your own comments.
6. Press Menu/Set.
7. Enter two digits to show the number of pages you are sending. (Enter 00 to leave the number of pages blank.) If you have made a mistake, press ▼ to back up and re-enter the number of pages.
8. Press Menu/Set.
9. Press 1 if you want to choose more settings. The LCD returns to the SETUP SEND menu.
   —OR—
   Press 2 if you have finished choosing settings.
10. Enter the fax number you are calling and then press Fax Start.

Send a cover page for all faxes

Make sure you have set up the Station ID before continuing. This feature does not work without the Station ID. (See Setting the Station ID on page 4-2.)

You can set your machine to send a cover page whenever you send a fax. The number of pages in your fax is not included when you use this setting.

1. Press Menu/Set, 3, 1.
2. Press ▲ or ▼ to select ON (or OFF). (If you select ON, a cover page is always sent when you send a fax.)
3. Press Menu/Set.
4. If you selected ON, press ▲ or ▼ to select one of the standard or your own comments.
5. Press Menu/Set when the screen displays your selection. The screen displays:
   ACCEPTED
   NEXT
   1.YES 2.NO
5. Press 1 if you want to choose more settings. The LCD returns to the SETUP SEND menu.
   —OR—
   Press 2 to exit if you have finished choosing settings.
Using a printed Cover Page

If you prefer using a printed cover page that you can write on, you can print the sample page and attach it to your fax.

1. Press Menu/Set, 3, 1.
2. Press ▲ or ▼ to select PRINT SAMPLE.
   Press Menu/Set.

Broadcasting

Using the numbers you have stored in Groups, One-Touch and Speed-Dial memory, you can “Broadcast” faxes automatically to a maximum of 112 different locations in a few simple steps.

You must set MEMORY TX, either ON or NEXT FAX ONLY.

After the Broadcast is completed, a Broadcast Report will be printed automatically to let you know the results.

1. Insert the document face down in the ADF.
2. Press Menu/Set, 3, 9 to select ON for Memory Transmission.
   (See Memory Transmission on page 6-12.)
3. Press Menu/Set.
4. Enter the One-Touch and Speed-Dial numbers (one after the other), Search numbers or a Group number you have stored.
5. Press Fax Start. The fax machine stores the document in memory, and then transmits it to all the numbers you entered. If the line is busy, your machine will redial.

Press Stop/Exit during transmission to cancel the current fax Broadcast.

To cancel all locations, press Menu/Set, 4.
(See Cancelling a scheduled job on page 6-5.)
To turn Memory Transmission back off, after the Broadcast has finished go to Step 2 and select OFF.

Overseas Mode

If you are having difficulty sending a fax overseas due to possible interference on the phone line, we recommend that you turn on the Overseas Mode. After you send a fax using this feature, the feature will turn itself off.

1. Insert the document face down in the ADF.
3. Press ▲ or ▼ to select ON (or OFF).
   Press Menu/Set.
4. Press 1 if you want to choose more settings and the LCD will return to the SETUP SEND menu.
   —OR—
   Press 2 if you have finished choosing settings, and then go to Step 5.
5. Enter the fax number you’re calling.
6. Press Fax Start.
Call Reservation

You can send a fax and let the other party know that you want to speak to him after the fax transmission is completed. The other fax machine will ring as if it was receiving a telephone call; if the other party picks up the handset, your machine will ring. To have a conversation, lift the handset.

If you set Call Reservation and Call Back message to ON, your machine leaves a message if the other party does not answer.

1. Insert the document face down in the ADF.
2. Press Menu/Set, 3, 6. The screen displays the current setting for Call Reservation.
3. Press ▲ or ▼ to select ON (or OFF). Press Menu/Set.
4. If you set Call Reservation to ON, the LCD shows the current setting for Call Back Message. Press ▲ or ▼ to select ON (or OFF). Press Menu/Set.
5. Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu.
   —OR—
   Press 2 if you are finished choosing settings, and go to Step 6.
6. Enter the fax number, and press Fax Start.
7. If you’ve set Call Reservation to ON, pick up your handset if your machine rings.

You cannot use auto redial with Call Reservation. You cannot use Call Reservation with Delayed Transmission or with Polling. You must register your Station ID to set Call Back Message to ON.

Print Sample Call Back Message

1. Press Menu/Set, 3, 6.
2. Press ▲ or ▼ to select PRINT SAMPLE. Press Menu/Set.
Delayed Fax

Depending on the size of the data, you can use this menu setting to send up to 3 faxes at later times within the next 24 hours.

1. Insert the document face down in the ADF.
3. Enter the time you want the fax to be sent (in 24-hour format).
   - Press Menu/Set.
   - (For example, enter 19:45 for 7:45 P.M.)
4. Press 1 if you want to leave the document in the ADF.
   - Press 2 to scan the document into the memory.
5. Press 1 if you want to choose more settings and the LCD will return to the SETUP SEND menu.
   - Press 2 if you have finished choosing settings, and then go to Step 6.
6. Enter the fax number.
7. Press Fax Start. The fax machine will wait until the time you have entered to send the fax.

- The number of pages you can scan into the memory depends on the amount of data that is printed on each page.
- If you press 2 in Step 4, the scanned document data will be stored until you delete the fax in memory by using the Cancelling a Job menu setting.
Setting up Polled Transmit (Standard)

Polled Transmit is when you set up the fax machine to wait with a document so another fax machine can call and retrieve it.

1. Insert the document face down in the ADF.
2. Press Menu/Set, 3, 8.
3. Press ▲ or ▼ to choose STANDARD.
   Press Menu/Set.
4. Press 1 if you want to leave the document in the ADF.
   —OR—
   Press 2 to scan the document into the memory.
5. Press 1 if you want to choose more settings and the LCD will return to the setup send menu.
   —OR—
   Press 2 if you have finished choosing settings, and go to step 6.
6. Press Fax Start.

   ■ If you pressed 1 in Step 4, the document remains in the ADF until your fax machine is polled. If you must use your fax machine before the polled Transmit occur, you can “interrupt” it to send another fax. (See Interrupting Delayed Fax and Polled Transmit jobs on page 6-13.) The document in the ADF can only be polled once.
   ■ If you pressed 2 in Step 4, the document will be stored in the memory and can be retrieved from any other fax machine until you delete the fax in memory by using the Cancelling a Job menu setting.
   ■ Once a document has been stored in memory for Polling Transmit, it can be sent and received more than once.

Setup for Polling Transmit with Secure Code

When you choose POLLING:SECURE, anyone who polls your machine must enter the polling secure code.

1. Insert the document face down in the ADF.
2. Press Menu/Set, 3, 8.
3. Press ▲ or ▼ to choose SECURE, and press Menu/Set.
4. Enter a four-digit number, and press Menu/Set.
5. Press 1 to select DOC if you want your machine to scan the printed document at the time it is polled.
   —OR—
   Press 2 to select MEMORY to scan the document into memory.
6 Press 1 if you want to select additional settings. The display returns to the SETUP SEND menu.
—OR—
Press 2 if you have finished choosing settings and go to Step 7.

7 Press Fax Start and wait for the fax to be polled.

Secure Polling

Secure Polling is a way to keep your documents from “falling into the wrong hands” while the fax machine is set up for polling. You can use Secure Polling only with another Brother fax machine. Your four-digit ID number must be entered on the fax machine that polls for your documents.

Some machines do not respond to the polling function.

Memory Transmission

This feature allows the fax machine to scan a fax into its memory and send it as soon as the scan is complete. This way, you don’t have to wait for the entire fax to be transmitted before you retrieve your document.

1 Insert the document face down in the ADF.

2 Press Menu/Set, 3, 9.

3 To change the default setting, press ▲ or ▼ to select ON (or OFF).

Press Menu/Set.
Go to Step 5.
—OR—
For the next fax transmission only, press ▲ or ▼ to select NEXT FAX ONLY.

Press Menu/Set.

4 For the next fax only, press ▲ or ▼ to select ON (or OFF).
Press Menu/Set.

5 Press 1 to choose more settings. The LCD returns to the SETUP SEND menu.
—OR—
Press 2 if you have finished choosing settings and go to Step 6.

6 Enter fax number and press Fax Start.
Out of Memory message

If you get an OUT OF MEMORY message while scanning the first page of a fax, press Stop/Exit to cancel the scan. If you get an OUT OF MEMORY message while scanning a subsequent page, you will have the option to press Fax Start to send the pages scanned so far, or to press Stop/Exit to cancel the operation.

If the faxes you send are typically very large or detailed, you may get OUT OF MEMORY errors frequently. If this happens, change the Memory Transmission setting back to OFF.

Interrupting Delayed Fax and Polled Transmit jobs

Even if you have your machine set to send a fax later, or if you have it set to be polled, you can interrupt the scheduled job to send a fax or make a copy now. However, you cannot use automatic redial or the Menu mode.

1. Press Menu/Set, 5.
2. Wait 2 seconds, then remove the documents that are waiting in the ADF.
3. Insert the document you want to send now in the ADF.
4. Enter the number for the fax you want to send now, and press Fax Start.
5. After the transmission is finished, return the first document to the ADF.
6. Press Menu/Set, 5 to restore the Delayed Fax or Polled Transmit.

If you set Delayed Fax or Polled Transmit using the memory (that is, if you have already scanned the document into your machine’s memory and will send it from there), you don’t have to interrupt to send a fax or make a copy.

TX Lock System

TX Lock lets you prevent unauthorised access to the fax machine. While TX Lock is ON, the following operations are available:

- Receiving faxes
- Answering calls
- Fax Forwarding (If Fax Forwarding was already ON.)
- Remote Retrieval (If Fax Storage was already ON.)

While TX Lock is ON the following operations are NOT available:

- Sending faxes
- Copy

You will not be able to continue to schedule Delayed Faxes or Polling jobs. However, any pre-scheduled Delayed Faxes will be sent when you turn TX Lock ON, so they won't be lost. If you have selected Fax Forwarding or Fax Storage (Menu/Set, 8, 1) before you turn TX Lock On, then Fax Forwarding and Remote Retrieval will continue to work.

To print the faxes in memory, turn TX Lock OFF.

5. INTERRUPT
Setting up the password

If you forget the TX Lock password, please contact your Brother dealer or Brother for assistance.

1 Press Menu/Set, 0, 1.
2 Enter a 4-digit number for the password.
   Press Menu/Set.
3 If the LCD shows VERIFY:, re-enter the password.
   Press Menu/Set.

Changing the TX Lock password

1 Press Menu/Set, 0, 1.
2 Press ▲ or ▼ to select SET PASSWORD.
   Press Menu/Set.
3 Enter a 4-digit number for the current password.
   Press Menu/Set.
4 Enter a 4-digit number for a new password.
   Press Menu/Set.
5 If the LCD shows VERIFY:XXXX, re-enter the password.
   Press Menu/Set.

Turning TX Lock on

1 Press Menu/Set, 0, 1.
2 Press ▲ or ▼ to select SET TX LOCK.
   Press Menu/Set.
3 Enter the registered 4-digit password.
   Press Menu/Set.
   The machine goes offline and the LCD shows TX LOCK MODE.

Turning TX Lock off

1 Press Menu/Set.
2 Enter the registered 4-digit password.
   Press Menu/Set.
   TX lock is automatically turned off.

If you enter the wrong Password, the LCD shows WRONG PASSWORD and stays offline. The machine will stay in TX Lock Mode until the registered password is entered.
Quick-Dial numbers and dialling options

Storing numbers for easy dialling

You can set up the fax machine to do following types of easy dialling: One-Touch, Speed-Dial and Groups for Broadcasting faxes. When you dial a quick-dial number, the LCD shows the name, if you stored it, or the number.

If you use the Caller ID subscriber service offered by your local phone company (For Singapore, Hong Kong and Philippine only), you can register the number for Anti-Junk Fax/Call in One Touch and Speed Dial locations.

If you lose electrical power, the quick-dial numbers that are in the memory will not be lost.

Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers

Your fax machine has One-Touch keys where you can store fax or phone numbers for automatic dialling. (See On Hook dialling on page 7-5.) One-Touch keys are located on the left side of the control panel.

1. Press Menu/Set, 6, 1.
2. Press the One-Touch key where you want to store a number.
3. Enter the number (up to 20 digits). Press Menu/Set.
4. Use the dial pad to enter the name (up to 15 characters). Press Menu/Set. You can use the chart to help you enter letters. (See Entering text on page 4-3.)
5. Press ▲ or ▼ to select the type of number and press Menu/Set.

- FAX a fax only number
- TEL a telephone (voice) number
- FAX/TEL both a fax and telephone (voice) number

If you want to store a Junk number, you have to set ANTI JUNK to ON in Step 6. (Not available in Australia and New Zealand)
Quick-Dial numbers and dialling options

6 Press ▲ or ▼ to select if you set ANTI JUNK to ON (or OFF) and press Menu/Set. (Not available in Australia and New Zealand)

If you set ANTI JUNK to ON, the number is registered as the Junk Fax or Call in the machine. The machine will reject receiving the fax message or telephone call. (Not available in Australia and New Zealand)

7 Return to Step 2 to store another One-Touch number.

—OR—

Press Stop/Exit to exit.

Storing Speed-Dial numbers/Storing Junk Fax/Call numbers

You can store Speed-Dial numbers, so that when you dial you will only have to press a few keys (Search/Mute, #, the two-digit number, and Fax Start). The fax machine can store 100 Speed-Dial numbers.

If you want to store a Junk number, you have to set ANTI JUNK to ON in Step 6. (Not available in Australia and New Zealand)

1 Press Menu/Set, 6, 2.

2 Use the dial pad to enter a two-digit Speed-Dial number (00-99).

   (For example, press 0 5.)

Press Menu/Set.

3 Enter the phone or fax number (up to 20 digits).

Press Menu/Set.

4 Use the dial pad to enter the name (up to 15 characters).

Press Menu/Set.

(You can use the chart on page 4-3 to help you enter letters.)

—OR—

Press Menu/Set to store the number without a name.

5 Press ▲ or ▼ to select the type of number and press Menu/Set.

FAX  a fax only number
TEL  a telephone (voice) number
FAX/TEL  both a fax and telephone (voice) number

6 Press ▲ or ▼ to select if you set ANTI JUNK to ON (or OFF) and press Menu/Set. (Not available in Australia and New Zealand)

7 Go to Step 2 to store another Speed-Dial number.

—OR—

Press Stop/Exit.
Changing One-Touch and Speed-Dial numbers

If you try to store a One-Touch or Speed-Dial number where a number has already been stored, the LCD will show the name stored there (or number) and will ask you to do one of the following:

1. Press 1 to change the stored number.
   —OR—
   Press 2 to exit without making a change.

How to change the stored number or name:

- If you want to change a character, use ← or → to position the cursor under the character you want to change, and then type over it.
- If you want to erase the whole number or whole name, press Stop/Exit when the cursor is under the first digit or letter. The characters above and to the right of the cursor will be deleted.

2. Enter a new number.
   Press Menu/Set.

3. Follow the directions beginning at Step 4 in Storing One-Touch Number or Storing Speed-Dial numbers.
Setting up Groups for Broadcasting

Groups, which can be stored on a One-Touch key location, allow you to send the same fax message to many fax numbers by pressing only a One-Touch key and Fax Start.

First, you will need to store each fax number as a One-Touch or Speed-Dial number. Then, you can combine them into a Group, Each Group uses up a One-Touch key. Finally, you can have up to four small Groups, or you can assign up to 111 numbers to one large Group.

(See Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers on page 7-1 and Storing Speed-Dial numbers/Storing Junk Fax/Call numbers on page 7-2.)

1 Press Menu/Set, 6, 3.

2 Select a One-Touch key where you wish to store the number. (For example, press One-Touch key 2 to store a Group.)

Please select a "One-Touch key" that has not already been used to store a number. (otherwise step 2 does not work)

3 Use the dial pad to enter the Group number (1 to 4) and press Menu/Set.

(For example, press 1 for Group 1.)

To include One-Touch or Speed-Dial numbers in the Group, enter them as follows. For example, for One-Touch key 3, press One-Touch key 3. For Speed-Dial location 09, press Search/Mute, then press 0, 9 on the dial pad.

The LCD shows *03,#09.

4 Press Menu/Set to accept the numbers for this group.

5 Use the dial pad to enter a name for the group and press Menu/Set.

(For example, NEW CLIENTS)

(See Entering text on page 4-3.)

6 Press Stop/Exit.

You can print a list of all One-Touch and Speed-Dial numbers. Group numbers will be marked in the GROUP column.

(See Printing reports on page 9-1.)
Dialling options

You can use the fax machine to make voice telephone calls by dialling manually or by using Search, One-Touch or Speed-Dial memory. You can use the handset to make calls.

When you dial a quick-dial number, the LCD shows the name you’ve stored, or if you haven’t stored a name, the fax number you’ve stored.

Manual dialling

Manual dialling is simply pressing all of the digits of the phone number.

1. Pick up the handset.
2. When you hear a dial tone, dial the call using the dial pad.
3. To hang up, replace the handset.

On Hook dialling

1. Dial the number by using the dial pad or Quick-Dial keys. The number you are dialling, or the name you have stored for One-Touch or Speed-Dial is displayed on the LCD.
2. Press Fax Start and pick up the handset when you hear the call answered on the monitor speaker. (If you press Hook before lifting the handset, the call will be disconnected. Replace the handset to finish the call.)

One-Touch dialling

1. Pick up the handset.
2. When you hear a dial tone, press the One-Touch key of the location you want to call.
3. To hang up a voice call, replace the handset.

If you try to use a One-Touch location with no number stored in it, you will hear a warning sound, and LCD will show NOT REGISTERED. The LCD returns to normal after two seconds.

If you are sending a fax, press Fax Start after pressing the One-Touch key. If you picked up the handset, press Fax Start when the receiving fax machine answers with fax tones.

Speed-Dialling

1. Pick up the handset.
2. When you hear a dial tone, press Search/Mute, press #, and then press the two-digit Speed-Dial number.
3. To hang up a voice call, replace the handset.

If you are sending a fax, press Fax Start after entering the Speed-Dial number. If you picked up the handset, press Fax Start when the receiving fax machine answers with fax tones.
Search

You can search for names you have stored in One-Touch and Speed-Dial memories. (See Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers on page 7-1 and Storing Speed-Dial numbers/Storing Junk Fax/Call numbers on page 7-2.)

1. Pick up the handset.
2. Press Search/Mute, then enter the first letter of the name you are looking for by using the dial pad.
3. Press or to search the names that are displayed alphabetically.
4. When the screen displays the name you want to call, press Fax Start to begin dialling.
5. To hang up, replace the handset.

Pause

Press Redial/Pause to insert a 3.5-second pause between numbers. If you are dialling overseas, you can press Redial/Pause as many times as needed to increase the length of the pause.

Mute

1. Press Search/Mute to put a call on hold.
2. You can replace the handset without disconnecting the call.
3. Pick up the fax machine’s handset to release the call from hold.

If you press Search/Mute without lifting the handset, this key works as the Search key.

Redial (Telephone)

If you are calling someone and the line is busy, you can retry the number by pressing Redial/Pause.

1. Pick up the handset.
2. Press Redial/Pause.
3. To hang up, replace the handset.

Redial (Fax)

If you’re sending a fax manually and the line is busy, press Redial/Pause to try again. Any time you want to make a second call to the last number dialled, press Redial/Pause to save time.

If you’re sending a fax automatically and the line is busy, the fax machine will automatically redial three times at five minutes intervals after the transmission.
Tone or Pulse

If you have a Pulse dialling service, but need to send Tone signals (for example, for telephone banking), follow the instructions below. If you have Touch Tone service, you will not need this feature to send tone signals.

1. Pick up the handset.
2. Press #. Any digits dialled after this will send tone signals.
3. When you hang up, the fax machine will return to the Pulse dialling service.
Fax Forwarding

Setting up Fax Forwarding

When you select Fax Forward, your fax machine stores the received fax in the memory. The fax machine will then dial the fax number you’ve programmed and forwards the fax message.

1. Press Menu/Set, 8, 1.
2. Press ▲ or ▼ to select FAX FORWARD. Press Menu/Set.
3. Enter the forwarding number (up to 20 digits). Press Menu/Set.
4. Press ▲ or ▼ to select BACKUP PRINT:ON or BACKUP PRINT:OFF. Press Menu/Set.

- If you select BACKUP PRINT:ON, faxes will also be printed at your fax machine so you will have a copy if there is a power failure before it is forwarded.
- If you select BACKUP PRINT:OFF, the data in the memory might be lost when there is a power failure.

The LCD will ask you to enter the fax number to which faxes will be forwarded.
5. Press Stop/Exit.
Setting Fax Storage

If you select Fax Storage, your fax machine stores the received fax in the memory. You will be able to retrieve fax messages from another location using the Remote Retrieval commands.

1. Press Menu/Set, 8, 1.
2. Press ▲ or ▼ to select FAX STORAGE.
   Press Menu/Set.
3. Press Stop/Exit.

If you have set Fax Storage, a backup copy will automatically be printed at the fax machine.

Turning off Remote Fax Options

If you set the FORWARD/STORE to OFF and there are faxes in your fax machine’s memory, the LCD will give you two options.

■ If you press 1, all unprinted faxes will be printed and erased before the setting turns off. If a backup copy has already been printed it will not be printed again.
■ If you press 2, the memory will not be erased and the setting will be unchanged.

Setting your remote access code

The remote access code lets you access the Remote Retrieval features when you are away from the fax machine. Before you use the remote access and retrieval features, you have to set up your own code. The default code is inactive code (--- ‡ ).

1. Press Menu/Set, 8, 2.
2. Enter a three-digit code using numbers 0-9.
   Press Menu/Set. (The “ ‡ ” cannot be changed.)
3. Press Stop/Exit.

Do not use the same code which is set in your Fax Receive Code ( ‡ 51 ( ‡ 91 for New Zealand)) or Telephone Answer Code (#51 (#91 for New Zealand)) or Activation Voice Code ( ‡ 81). (See Operation from extension telephones on page 5-5.)

If you have set Fax Storage, a backup copy will automatically be printed at the fax machine.

You can change your code at any time by entering a new one.
If you want to make your code inactive, press Stop/Exit in Step 2 to restore the inactive setting (--- ‡ ).
Remote Retrieval

You can call your fax machine from any touch tone telephone or fax machine, then use the Remote Access Code and remote commands to retrieve fax messages. Be sure to cut out the Remote Retrieval Access Card on the last page and keep it with you at all times.

Using your remote access code

1. Dial the fax number from a telephone or another fax machine using touch tone.
2. When the fax machine answers, during a period of silence enter your Remote Access Code (3 digits followed by *).
3. The fax machine signals if it has received fax messages:
   1 long beep — Fax messages
   No beeps — No fax messages
4. The fax machine gives two short beeps, which tells you to enter a command. The fax machine will hang up if you wait longer than 30 seconds to enter a command. The fax machine will beep three times, if you enter an invalid command.
5. Press 90 to reset the fax machine when you’ve finished.
6. Hang up.
Remote commands

Follow the commands below to access features when you are away from the fax machine. When you call the fax machine and enter your Remote Access Code (3 digits followed by *), the system will give two short beeps and you must enter a remote command.

<table>
<thead>
<tr>
<th>Remote commands</th>
<th>Operation details</th>
</tr>
</thead>
<tbody>
<tr>
<td>95 Change the Fax Forwarding</td>
<td></td>
</tr>
<tr>
<td>1 OFF</td>
<td>You can select OFF after you have registered or erase all the fax messages.</td>
</tr>
<tr>
<td>2 Fax Forwarding</td>
<td>If you hear one long beep, the change has been accepted. If you hear three short beeps, you cannot change it because something has not been set up (for example, perhaps a fax forwarding had not been registered). You can register your Fax Forwarding number by entering 4 (see page 8-5). Once you have registered the number, Fax Forwarding will work.</td>
</tr>
<tr>
<td>4 Fax Forwarding number</td>
<td></td>
</tr>
<tr>
<td>6 Fax Storage</td>
<td></td>
</tr>
<tr>
<td>96 Retrieve a fax</td>
<td></td>
</tr>
<tr>
<td>1 Print a memory status list</td>
<td>Enter the number of a remote fax machine to print a memory status list.</td>
</tr>
<tr>
<td>2 Retrieve all faxes</td>
<td>Enter the number of a remote fax machine to receive stored fax messages. (See page 8-5.)</td>
</tr>
<tr>
<td>3 Erase faxes from the memory</td>
<td>If you hear one long beep, you can erase fax messages from the memory.</td>
</tr>
<tr>
<td>97 Check the Receiving Status</td>
<td></td>
</tr>
<tr>
<td>1 Document</td>
<td>You can check whether the fax machine has received any faxes. If yes, you will hear one long beep. If no, you will hear three short beeps.</td>
</tr>
<tr>
<td>98 Change the Receive Mode</td>
<td></td>
</tr>
<tr>
<td>1 TAD:ANSWER MACH.</td>
<td>If you hear one long beep, your change has been accepted.</td>
</tr>
<tr>
<td>2 FAX/TEL</td>
<td></td>
</tr>
<tr>
<td>3 FAX ONLY</td>
<td></td>
</tr>
<tr>
<td>90 Exit</td>
<td>Press 9 0 to exit Remote Retrieval. Wait for the long beep, then replace the handset.</td>
</tr>
</tbody>
</table>
Retrieving fax messages

1. Dial your fax number.
2. When your fax machine answers, during a period of silence enter your Remote Access Code (3 digits followed by `*`). If you hear one long beep, you have messages.
3. As soon as you hear two short beeps, use the dial pad to press 9 6 2.
4. Wait for the long beep, and then use the dial pad to enter the number of the remote fax machine where you want your fax messages sent to followed by `#` (up to 20 digits).

You cannot use `*` and `#` as dial numbers. However, press `#` if you want to store a pause.
5. Hang up after you hear your fax machine beep. Your fax machine will call the other machine, which will then print your fax messages.

Changing your Fax Forwarding number

The default setting of your fax forward number that has been previously stored can be changed from another telephone or fax machine using Touch Tone.

1. Dial your fax number.
2. When your fax machine answers, immediately enter your Remote Access Code (3 digits followed by `*`). If you hear one long beep, you have messages.
3. When you hear two short beeps, use the dial pad to press 9 5 4.
4. Wait for the long beep, and then use the dial pad to enter the new number of the remote fax machine you want your fax messages forwarded to followed by `#` (up to 20 digits).

You cannot use `*` and `#` as dial numbers. However, press `#` if you want to store a pause.
5. Hang up after you hear the fax machine beep.
9 Printing reports

FAX settings and activity

Your fax machine can print a XMIT Report after each fax you send. Also, a journal of sent and received faxes can be printed at specified intervals.

Customizing the Transmission Verification Report

You can use the Transmission Report as proof that you sent a fax. This report lists the time and date of transmission and whether the transmission was successful (OK). If you select ON, the report will print for every fax you send.

- When the feature is OFF, the Report will only print if there is a transmission error (NG).

1. Press Menu/Set, 7, 1.

2. Press ▲ or ▼ to select ON or OFF.

3. Press Menu/Set.

Setting the Journal Period

You can set the fax machine to print a journal at specific intervals (every 30 faxes, 6, 12 or 24 hours, 2 or 7 days). If you set the journal period to OFF, you can print the report by following the steps on the next page.

The default setting is EVERY 30 FAXES.

1. Press Menu/Set, 7, 2.

2. Press ▲ or ▼ to choose a journal period.

3. Press Menu/Set.

(If you choose 7 days, the LCD will ask you to choose a day on which to begin the 7-day countdown.)

4. Enter the time to begin printing in 24-hour format.

5. Press Stop/Exit.

If you select 6, 12, 24 hours, 2 or 7 days, the fax machine will print the report at the selected time and then erase all jobs from its memory. If the fax machine’s memory becomes full with 30 jobs before the time you selected has passed, the fax machine will print the Journal early and then erase all jobs from memory. If you want an extra report before it is due to print, you can print it without erasing the jobs from memory.
Printing reports

Following reports are available:

1. **XMIT VERIFY**
   - Prints a Transmission Verification Report for the last fax that was sent. This information will remain until you pick up the handset or press **Hook**.

2. **HELP LIST**
   - Prints the Help List so you can see at-a-glance how to quickly program your fax machine.

3. **QUICK-DIAL**
   - Lists names and numbers stored in One-Touch and Speed-Dial memory, in numerical order.

4. **FAX JOURNAL**
   - Lists information about the last incoming and outgoing faxes. (TX means Transmit.) (RX means Receive.)

5. **TEL.INDEX**
   - Quick-Dial list (above), alphabetically.

6. **USER SETTINGS**
   - Lists your settings.

7. **MEMORY STATUS**
   - Lists summary information and amount of occupied memory.

**How to print a report**

1. Make sure that there is no document in the ADF.
2. Press **Copy/Reports**, then enter the number (see list above) of the report you want to print. For example, press **6** to print the **USER SETTINGS**.
Using the fax machine as a copier

You can use this fax machine as a copier. Always make sure you have paper in the paper tray before making copies.

Copy operations

To make a single copy that is not reduced, enlarged or sorted, you only have to press one key. Remember, your fax machine cannot scan anything closer than 4 mm from the edge of the paper.

Making a single copy

1 Insert the document face down in the ADF.
2 Press **Copy/Reports** twice.
   To cancel, press **Stop/Exit**.
   Do NOT pull on the paper while copying is in progress.

The default resolution for a single copy is **S.FINE**. Set the resolution to **PHOTO** for photographs by using the **Resolution** key.
Copy options: Single or Multiple copies, Sort/Stack, Reduce/Enlarge

You can choose additional copy options. First, you can select the number of copies. Next, you can choose whether multiple copies will be STACKED (all copies of page 1, then all copies of page 2, etc.) or SORTED (collated). Finally, you can choose an enlargement or reduction ratio. To automatically reduce the copy to the paper size you have set for the paper tray, select AUTO. To reduce the copy by a fixed percentage, choose 93%, 87%, 75% or 50%. Or, to enlarge the copy, select 150%, 125% or 120%. To copy a document at its document size, select 100%.

1. Insert the document face down in the ADF.
2. Press Copy/Reports.
3. Enter the number of copies you want (1-99).
   To start copying now, press Copy/Reports.
   If you would like to select additional copy options, like SORT, ELG/RDC (Enlarge or Reduce) press Menu/Set.
4. Press ▲ or ▼ to select SORT or STACK.
   To start copying now without enlarging or reducing, press Copy/Reports.
   To reduce or enlarge the image, press Menu/Set.
5. Press ▲ or ▼ to select an enlargement or reduction ratio.
6. Press Copy/Reports.

If you are making multiple copies and get a OUT OF MEMORY message while you are scanning the first page, press Stop/Exit to cancel the job. Then make a single copy. If you selected SORT and the OUT OF MEMORY message appears while scanning subsequent pages, you can press Copy/Reports to copy the portion that is in memory, or press Stop/Exit to cancel. To restart the copy job using less memory, press Copy/Reports for stacked copies.

The default resolution for multiple copies or reducing and enlarging copies is FINE. Set the resolution to S.FINE for small print or artwork and PHOTO for photographs by using the Resolution key. S.FINE and PHOTO resolutions use up more memory than FINE mode.
Legal limitations

Any reproductions of certain documents are illegal and may result in either criminal or civil liability. This memorandum is intended to be a guide rather than a complete listing of every possible prohibition. In case of doubt, we suggest that you check with relevant authorities as to any particular questionable documents. The following are examples of documents which should not be copied:

- Money
- Bonds or other certificates of debt
- Certificates of Deposit
- Service or Draft paper of the Armed Forces.
- Passports
- Postage Stamps (cancelled or uncancelled)
- Immigration Papers
- Welfare documents
- Cheques or Drafts drawn by Governmental Agencies
- Documents, badges or insignias of identification
- Licences and Certificates of Title to motor vehicles

Works subject to Copyright cannot be copied. Sections of works subject to Copyright can be copied for ‘fair use’. Multiple copies would indicate improper use.

Works of art should be considered as works subject to Copyright.
Important safety instructions for Australia

1. Read all of these instructions.
2. Save them for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the wall socket before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not use this product near water.
6. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
7. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should never be placed in a built-in installation unless proper ventilation is provided.
8. This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, call your dealer or local power company.
9. This product is equipped with a 3-wire grounded type plug, a plug having a third (grounded) pin. This plug will only fit into a grounded-type electrical socket. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounded-type plug.
10. Do not allow anything to rest on the power cord. Do not place this product where people can walk on the cord.
11. Do not place anything in front of the fax machine that will block received faxes. Do not place anything in the path of received faxes.
12. Wait until pages have exited the fax machine before picking them up.
13. Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in the risk of fire or electric shock. Never spill liquid of any kind on the product.
14. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points and/or other risks, and may void your warranty. Refer all servicing to service personal.
This product has no mains ON/OFF switch. It is therefore highly important that access to the mains plug and the mains socket to which the plug is connected, is never obstructed, in case for some reason the mains power to the machine must be quickly disconnected.

Unplug this product from the power socket and refer servicing to Authorized Service Personnel under the following conditions:

- When the power cord is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the cabinet has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).

Important Information for New Zealand

Important Safety Instructions

1. Read all of these instructions.
2. Save them for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the telephone and AC sockets (in this order) before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not use this product near water.
6. The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom’s network services.
7. This equipment does not fully meet Telecom’s impedance requirements. Performance limitations may occur when used in conjunction with some parts of the network. Telecom will accept no responsibility should difficulties arise in such circumstances.
8 If a charge for local calls is unacceptable, the “Dial Button” should not be used for local calls. Only the 7-digits of the local number should be dialled from your telephone. Do not dial the area code digit or the “0” prefix.

9 This equipment shall not be set to make automatic calls to the Telecom ‘111’ Emergency Service.

10 IMPORTANT NOTICE
Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use in emergencies.

11 The call log incorporated in this equipment does not record all answered calls. The call log, therefore may not agree with the Telecom account which may include calls not shown on the log.

12 Some parameters required for compliance with Telecom’s Telepermit requirements are dependent on the equipment (PC) associated with this device. In order to operate within the limits for compliance with Telecom’s Specifications, the associated equipment shall be set to ensure that automatic calls to different numbers are spaced such that there is no less than 5 seconds between the end of one call attempt and the beginning of another.

13 Some parameters required for compliance with Telecom’s Telepermit requirements are dependent on the equipment (PC) associated with this device. In order to operate within the limits for compliance with Telecom’s Specifications, the associated equipment shall be set to ensure that calls are answered between 3 and 30 seconds of receipt of ringing.

14 This equipment should not be used under any circumstances which may constitute a nuisance to other Telecom customers.

15 Not all telephones will respond to incoming ringing when connected to the extension socket.

16 This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

17 The answer delay setting of this equipment shall not be set to less than two rings to answer as this will destroy Caller ID information.

18 All persons using this device for recording telephone conversations shall comply with New Zealand law. This requires that at least one party to the conversation is to be aware that it is being recorded. In addition, the Principles enumerated in the Privacy Act 1993 shall be complied with in respect to the nature of the personal information collected, the purpose for its collection, how it is to be used and what it disclosed to any other party.
19 The Caller ID Information is presented in the form: Area Code + Directory number
When dialling back, always insert a zero in front of the area code for a toll call and omit the area code for a local call. If a zero is inserted in front of the area code for a local call, the call will still proceed correctly but if the line has non-code access to another toll carrier, you should check with that carrier before inserting zero on a local call.

20 Do not place this product on an unstable surface.

21 Slots and openings in the case and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar soft surface. This product should never be placed near or over a radiator or heater. This product should not be placed in a built-in installation unless proper ventilation is provided.

22 This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, consult with your dealer or local power company.

23 This product is equipped with a 3-wire earthed plug. This plug will fit into only an earthed socket. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete socket. Do not defeat the purpose of an earthed plug.

24 Do not allow anything to rest on the power cord. Do not locate this product where people can walk on the cord.

25 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.

26 Do not touch a document during printing.

27 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.

28 Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.

29 This product has no mains ON/OFF switch. It is therefore highly important that access to the mains plug and the mains socket to which the plug is connected, is never obstructed, in case for some reason the mains power to the machine must be quickly disconnected.

30 Unplug this product from the mains power and telephone line sockets, and refer servicing to qualified service personnel under the following conditions:
- When the power cord is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.

If the product has been dropped or the cabinet has been damaged.

If the product exhibits a distinct change in performance, indicating a need for service.

We do not advise the use of an extension lead.

This device only responds to Distinctive Alert Cadences DA1, DA2 and DA4.

Configuration of the machine with Faxability ON will result in Caller ID information being destroyed when ring cadence DA4 is received.

**Important Information for Some Countries**

**Important Safety Instructions**

1. Read all of these instructions.
2. Save them for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not place this product near water.
6. Do not place this product on an unstable cart, stand, or table. The product may drop, causing serious damage to the product.
7. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or on a radiator or heater. This product should never be placed in a built-in installation unless proper ventilation is provided.
8. This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, consult with your dealer or local power company.
9. This product is equipped with a 2-wire grounding type plug and a 3-wire grounding type plug, a plug having two or three pins. This plug will only fit into only a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounding-type plug.
10 Do not allow anything to rest on the power cord. Do not place this product where people can walk on the cord.

11 If an extension cord is used with this product, make sure that the total ampere ratings on the products plugged into the extension cord do not exceed the extension cord ampere rating.

12 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.

13 Do not touch a document during printing.

14 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in the risk of fire or electric shock. Never spill liquid of any kind on the product.

15 Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points and/or other risks, and may not be covered under your warranty. Please refer all servicing to our Authorized Service Personnel. A list of Authorized Service Centres has been included for your convenience, or you may contact the Brother Dealer for Service.

16 This product has no mains ON/OFF switch. It is therefore highly important that access to the mains plug and the mains socket to which the plug is connected, is never obstructed, in case for some reason the mains power to the machine must be quickly disconnected.

17 Unplug this product from the wall outlet and refer servicing to Authorized Service Personnel under the following conditions:

- If the power cord is damaged or frayed.
- If the product has been spilled by liquid.
- If the product has been exposed to rain or water.
- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the cabinet has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

18 To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).

19 We do not advise the use of an extension lead.
For protection against the risk of electrical shock, always disconnect all cables from the wall outlet before servicing, modifying or installing the equipment.

This equipment may not be used on coin service lines provided by the telephone company or connected to party lines.

Brother cannot accept any financial or other responsibilities that may be the result of your use of this information, including direct, special or consequential damages. There are no warranties extended or granted by this document.

For Your Safety
To ensure safe operation the three-pin plug supplied must be inserted only into a standard three-pin power point which is effectively grounded through the normal household wiring.

The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

Disconnect device
This product must be installed near a socket outlet that is easily accessible. In case of emergencies, you must disconnect the power cord from the socket outlet in order to shut off power completely.

Trademarks
The Brother logo is a registered trademark of Brother Industries, Ltd.
Brother is a registered trademark of Brother Industries, Ltd.
© 2008 Brother Industries, Ltd. All rights reserved.

All other brand and product names mentioned in this manual are registered trademarks of their respective companies.

Shipment of the fax machine
If for any reason you must ship your fax machine, carefully package the fax machine to avoid any damage during transit. We recommend that you save and use the original packaging. The fax machine should also be adequately insured with the carrier.
Troubleshooting

**Important**
For technical help, you must call the country where you bought the fax machine. Calls must be made from within that country.

**Error messages**
As with any sophisticated office product, errors may occur. If this happens, your fax machine identifies the problem and displays an error message. The most common error messages are shown below.

You can correct most problems by yourself. If you need more help, the Brother Solutions Center offers latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com

**ERROR MESSAGES**

<table>
<thead>
<tr>
<th>ERROR MESSAGE</th>
<th>CAUSE</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHECK PAPER RELOAD PAPER PRESS STOP KEY</td>
<td>The fax machine is out of paper or paper is not properly loaded in the paper tray.</td>
<td>Refill the paper or remove the paper and load it again. If this error appears while receiving a fax, load paper to restart printing. If you were copying or printing reports, load paper and try again. (See How to load paper on page 2-2.)</td>
</tr>
<tr>
<td>COVER IS OPEN CLOSE COVER</td>
<td>The cover is not closed completely.</td>
<td>Close the cover.</td>
</tr>
<tr>
<td>DOCUMENT JAM REMOVE JAM PRESS STOP KEY</td>
<td>The documents were not inserted or fed properly, or were too long. (See Document Jam on page 12-4.)</td>
<td>Insert the document again.</td>
</tr>
<tr>
<td>LINE DISCONNECT</td>
<td>The other person or other person’s fax machine stopped the call.</td>
<td>Try to send again.</td>
</tr>
<tr>
<td>MEMORY NEAR ZERO CLEAR MEMORY</td>
<td>The fax machine is almost out of memory.</td>
<td>Clear the faxes and scheduled jobs from the memory. OR Print the faxes that are in the memory. (See Printing a fax from the memory on page 5-7.)</td>
</tr>
</tbody>
</table>
# ERROR MESSAGES

<table>
<thead>
<tr>
<th>ERROR MESSAGE</th>
<th>CAUSE</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>NOT REGISTERED</td>
<td>You tried to access a One-Touch or Speed-Dial number that is not programmed.</td>
<td>Set up the One-Touch or Speed-Dial number. (See Storing One-Touch Dial numbers/Storing Junk Fax/Call numbers on page 7-1 and Storing Speed-Dial numbers/Storing Junk Fax/Call numbers, page 7-2.)</td>
</tr>
<tr>
<td>OUT OF MEMORY CLEAR MEMORY</td>
<td>The data is too large for the fax machine's memory.</td>
<td>(Fax sending or copy operation in process) Press Stop/Exit and wait until the other operations in progress finish and then try again. —OR— Clear the faxes and schedule jobs in the memory. To gain extra memory, you can turn off Fax Storage. (See Setting Fax Storage on page 8-2.) —OR— Print the faxes that are in the memory. (See Printing a fax from the memory on page 5-7.)</td>
</tr>
<tr>
<td>PAPER JAM PLS OPEN COVER REMOVE JAM</td>
<td>The paper is jammed in the fax machine.</td>
<td>(See Document Jam or Paper Jam on page 12-4.)</td>
</tr>
<tr>
<td>PHONE LINE BUSY</td>
<td>The number you dialled does not answer or is busy.</td>
<td>Verify the number and try again.</td>
</tr>
<tr>
<td>POLLING FAILED</td>
<td>You tried to poll a fax machine that is not in Polled Waiting mode.</td>
<td>Check the other fax machine's polling setup.</td>
</tr>
<tr>
<td>PRINTHEAD OVERHEATED WAIT TO COOL</td>
<td>The print head has overheated.</td>
<td>Wait 30 minutes for it to cool or wait until the message disappears automatically.</td>
</tr>
<tr>
<td>RECEIVE FAILED</td>
<td>Poor phone line quality caused a communication error.</td>
<td>If the problem continues, call the telephone company and ask them to check your phone line.</td>
</tr>
<tr>
<td>RIBBON EMPTY RESET OR REPLACE</td>
<td>Your fax machine is out of ribbon or the print cartridge is not properly installed.</td>
<td>Install the print cartridge again or change the ribbon. (See Changing the ribbon on page 12-9.)</td>
</tr>
</tbody>
</table>
The fax machine has a mechanical problem.
—OR—
A foreign obstacle, such as a clip or ripped paper, is in the fax machine.

Open the top cover and remove any foreign obstacles from inside the fax machine. If the error message continues, disconnect the fax machine from the power for several minutes then reconnect it. You will lose all faxes in the memory. Please follow the steps below before disconnecting the fax machine so you will not lose any important messages.

Check whether the fax machine has faxes in the memory
1. Press Menu/Set, 0, 0, 1.
2. If the fax machine does not have faxes in its memory, disconnect the fax machine from the power source for several minutes and then reconnect it.
—OR—
If faxes are present, you can transfer them to another fax machine. Go to Step 3.

Transfer faxes to another fax machine
3. Enter the fax number to which faxes will be forwarded.
4. Press Fax Start.
5. After the faxes are transferred, disconnect the fax machine from the power source for several minutes and then reconnect it.

Transfer Journal report to another fax machine
You can transfer the Fax Journal report to another fax machine.
1. Press Menu/Set, 0, 0, 2.
2. Enter the fax number to which faxes will be forwarded.
3. Press Fax Start.

If you have not set up your Station ID, you cannot enter fax transfer mode.

If the error message still continues, contact Brother or your dealer for service.
Compatibility

If you are having difficulty sending or receiving a fax due to possible interference on the phone line, we recommend that you try setting the compatibility to **BASIC**.

1. Press **Menu/Set**, 0, 2.
2. Press ▲ or ▼ to select **BASIC** (or **NORMAL**).
   Press **Menu/Set**.
3. Press **Stop/Exit**.

**Document Jam or Paper Jam**

**Document Jam**
The documents were not inserted or fed properly, or were too long.

1. Remove any paper that is not jammed from the ADF.
2. Open the top cover by lifting the lever on the right side of the top cover.

3. Pull the document toward the front of your fax machine.

4. Close the top cover. Press down on both sides of the top cover until it clicks.
Paper Jam
The paper is jammed in your fax machine.

1. Remove any paper that is not jammed.

2. Open the top cover by lifting the lever on the right side of the top cover.

3. Pull the jammed paper gently from the paper feeder toward the front of the fax machine as per diagram A. If you can’t, pull the jammed paper towards the back and remove it as per diagram B.

4. Close the top cover. Press down on both sides of the top cover until it clicks.

5. Put the paper back into the paper tray.
If you are having difficulty with the fax machine

If you think there is a problem with your fax machine or the way your faxes look, make a copy first. If the copy looks good, the problem is probably not the fax machine. Check the chart below and follow the troubleshooting tips.

<table>
<thead>
<tr>
<th>DIFFICULTY</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Printing or Receiving Faxes</strong></td>
<td></td>
</tr>
<tr>
<td>Condensed print and white streaks across the page or the top and bottom of sentences are cut off.</td>
<td>If your copy looks good, you probably had a bad connection, with static or interference on the phone line. If the copy looks bad, clean the scanner. (See Cleaning the scanner on page 12-9.) If the problem continues, call Brother or your dealer for service.</td>
</tr>
<tr>
<td>Vertical black lines when receiving.</td>
<td>Your machine’s print head might be dirty. Clean the print head. (See Cleaning the print head on page 12-8.) The sender’s scanner may be dirty. Ask the sender to make a copy to see if the problem is with the sending machine. Try receiving from another fax machine. If the problem continues, call Brother or your dealer for service.</td>
</tr>
</tbody>
</table>

**Phone Line or Connections**

<table>
<thead>
<tr>
<th>DIFFICULTY</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>The fax machine does not answer when called.</td>
<td>Make sure receive mode is not set to MANUAL. (See Choosing the Receive Mode on page 5-1.) Check for a dial tone. If possible, call the fax machine to hear it answer. If there is still no answer, check the telephone line cord connection. Connect a standard telephone to the fax machine’s telephone socket. If there is no ringing when you call the fax machine, ask your telephone company to check the line.</td>
</tr>
<tr>
<td>External Telephone answering device (TAD) does not answer when called</td>
<td>Make sure that the external TAD is connected correctly. (See Connecting an external telephone answering device (TAD) on page 1-6.) Make sure the TAD is set to answer calls.</td>
</tr>
<tr>
<td>No dial tone on the handset</td>
<td>Lift the handset. If you don’t hear a dial tone, check telephone line cord connections at the fax machine and wall socket. Check that the handset is connected to the fax machine’s handset socket. Test the wall socket with another single line telephone. If there is no dial tone at the wall socket, call your telephone company.</td>
</tr>
</tbody>
</table>

**Receiving Faxes**

<table>
<thead>
<tr>
<th>DIFFICULTY</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot receive a fax</td>
<td>Make sure that the fax machine is in the correct receiving mode for your setup. (See Choosing the Receive Mode on page 5-1.) If there seems to be interference on your phone line, try setting the Compatibility to BASIC. (See Compatibility on page 12-4.) If you connect your fax machine to PABX, set the PBX to ON. (See Setting PABX (Australia and New Zealand only) on page 4-5.)</td>
</tr>
</tbody>
</table>

**Sending Faxes**

<table>
<thead>
<tr>
<th>DIFFICULTY</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot send a fax</td>
<td>Ask the other party to check that the receiving machine has paper. Print the Transmission Verification Report and check for an error. (See Printing reports on page 9-1.)</td>
</tr>
<tr>
<td>Poor sending quality.</td>
<td>Try changing your resolution to FINE or S.FINE. Make a copy to check the fax machine’s scanner operation.</td>
</tr>
<tr>
<td>DIFFICULTY</td>
<td>SUGGESTIONS</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Dialling does not work</td>
<td>Check all line cord connections. Check the power cord connection. Send a manual fax by lifting the handset and dialling the number. Wait to hear fax receiving tones before pressing Fax Start. Change the Tone/Pulse setting. (See Setting Tone or Pulse dialling mode (Not available for New Zealand) on page 4-5.)</td>
</tr>
<tr>
<td>Vertical black lines when sending</td>
<td>Use the fax machine to make a copy. If the copy shows the same problem, the scanner area is dirty. Lift the top cover and check the document path. Clean the white film and the scanner’s glass strip using isopropyl alcohol and a lint-free cloth. (See Cleaning the scanner on page 12-9.)</td>
</tr>
<tr>
<td>Transmission Verification Report prints “RESULT ERROR”</td>
<td>There is probably temporary noise or static on the phone line. Try sending the fax again. Try setting the Compatibility to BASIC. (See Compatibility on page 12-4.) If the problem continues, call the telephone company to check your phone line.</td>
</tr>
<tr>
<td>Handling Incoming Calls</td>
<td>Double-ring in FAX/TEL mode</td>
</tr>
<tr>
<td></td>
<td>Transferring a call to the fax machine</td>
</tr>
<tr>
<td></td>
<td>The fax machine “hears” voice as fax tone</td>
</tr>
<tr>
<td></td>
<td>Custom features on a single line</td>
</tr>
</tbody>
</table>
Routine maintenance

Cleaning the print head

Clean the print head when you want to improve the print quality and also as part of your routine maintenance.

⚠️ After you have just used the fax machine, some internal parts of the fax machine are extremely HOT! So please be careful.

1. Unplug the telephone line cord and the power cord for safety.
2. Open the top cover by lifting the lever on the right side of the top cover.
3. Take out the print cartridge.

4. To clean your fax machine’s print head, wipe the print head with a lint-free cloth that is dry or lightly moistened with isopropyl alcohol.

5. Wait until the alcohol on the print head is completely dry.
6. Install the print cartridge. (See Changing the ribbon on page 12-9.)
7. Close the top cover. Press down on both sides of the top cover until it clicks.
Cleaning the scanner

1. Unplug the telephone line cord and the power cord for safety.
2. Open the top cover by lifting the lever on the right side of the top cover.
3. Clean the white film and the glass strip with isopropyl alcohol on a lint-free cloth.
4. Close the top cover. Press down on both sides of the top cover until you hear it click into place.

Changing the ribbon

Your original ribbon that came with the fax machine may be either a starter (up to 30 pages) or full (up to 144 pages), and depends on the country you bought the machine in.

1. Open the top cover by lifting the lever on the right side of the top cover.
2. Remove the print cartridge containing the used ribbon and set it upside–down with the blue gear in the upper left corner.
3 Take the used ribbon out of the cartridge:
   ① Snap out the upper and lower right white spools.
   ② Slide the roll off the blue gear and lower left white spool. (Do not remove the blue gear and lower left white spool).

4 Slide the white elastic off the new refill rolls and set them down with the full roll in the lower position. (The ribbon’s shiny side is facing down.)

5 Remove the white spools from the ends of the used cardboard cores. Then insert them into the same positions in the new cores.

6 Install the new ribbon in the cartridge:
   ① Slip the lower left cardboard core onto white spool of the cartridge and then slip the upper blue core onto the blue gear of the cartridge.
   ② Insert the upper and lower right white spools into the holders.

   Insert the teeth of the white spool into the cutouts of the cardboard core.
7 Turn the upper left blue gear anti-clockwise to tighten the ribbon as shown.

8 Turn the cartridge over and re-install it in your fax machine: Insert the recessed △ first and place the cartridge into its four holders.

9 Press down on both sides of the top cover to close it securely.
ADF (automatic document feeder) The document can be placed in the ADF and scanned one page at a time automatically.

Anti Junk (Not available for Australia and New Zealand) Allows you to reject receiving the fax message or telephone call if you register a particular number with this function on.

Automatic fax transmission Sending a fax without picking up the handset.

Automatic Redial A feature that enables your fax machine to redial the last fax number after five minutes if the fax did not go through because the line was busy.

Auto Reduction Reduces size of incoming faxes.

Backup Print Sets the fax machine to print a copy of every fax that is received and stored in memory. This is a safety feature so you will not lose message during a power failure.

Beeper Volume Volume setting for the beep when you press a key or make an error.

Broadcasting The ability to send the same fax message to more than one location.

Call Reservation Allows you send a fax and then at the end of transmission, you can talk with the other party.

Caller ID A service purchased from the Telephone Company that lets you see the number (or name) of the party calling you.

Cancel Job Cancels a programmed job, like Delayed Fax or Polling.

CNG tones The special tones (beeps) sent by fax machines during automatic transmission to tell the receiving machine that a fax machine is calling.

Communication error (or Comm. Error) An error during fax sending or receiving, usually caused by line noise or static.

Contrast Setting to compensate for dark or light documents, by making faxes or copies of dark documents lighter and light documents darker.

Cover Page Prints a page at the other party’s machine that contains the sender and recipient’s name and fax number, number of pages and comment. You can generate an electronic cover page at the other end with pre-programmed information from memory or you can print a sample cover page to fax with your document.

Delayed Fax Sends your fax at a specified later time that day.

Distinctive Ringing A service purchased from the Telephone Company that provides another phone number on an existing phone line. The fax machine uses the new number to simulate a dedicated fax line.
ECM (Error Correction Mode) Detects errors during fax transmission and resends the pages of the fax that had an error.

Extension telephone A telephone on the fax number that is plugged into a separate telephone wall socket.

External telephone A TAD (telephone answering device) or telephone that is connected to your fax machine.

F/T Ring Time The length of time that the Brother fax machine rings (when the receive mode setting is FAX/TEL) to notify you to pick up a voice call that it answered.

Fax Detect Enables the fax machine to respond to CNG tones if you interrupt a fax call by answering it.

Fax Forwarding Sends a fax received in memory to another pre-programmed fax number.

Fax Receive Code Press this code ( ⋆ 5 1 or ⋆ 9 1 for New Zealand) when you answer a fax call from an extension or external phone.

Fax Storage You can store faxes in memory.

Fax tones The signals sent by sending and receiving fax machines while communicating information.

FAX/TEL You can receive faxes and telephone calls. Do not use this mode if you are using a telephone answering device (TAD).

Fine resolution Resolution is 203 x 196 dpi. It is used for small print and graphs.

Group number A combination of One-Touch and/or Speed-Dial numbers that are stored on a One-Touch key for Broadcasting.

LCD (liquid crystal display) The display screen on the fax machine that shows interactive messages during On-Screen Programming and shows the date and time when the fax machine is idle.

Manual fax When you lift the handset so you can hear the receiving fax machine answer before you press Fax Start to begin transmission.

Menu mode Programming mode for changing your fax machine’s settings.

Next Fax Reservation Accepts the next document in the ADF for transmission while the fax machine is still receiving.

One-Touch Keys on the fax machine’s control panel where you can store numbers for easy dialling. You must use a separate key for each number.

Out of Paper Reception Receives faxes into the fax machine’s memory when the fax machine is out of paper.

Overseas Mode Makes temporary changes to the fax tones to accommodate noise and static on overseas phone lines.

Pause Allows you to place a 3.5 second delay in the dialling sequence stored on One-Touch keys or Speed-Dial numbers.
**Photo resolution**  A resolution setting that uses varying shades of gray for the best representation of photographs.

**Polling**  The process of a fax machine calling another fax machine to retrieve waiting fax messages.

**Pulse**  A form of rotary dialling on a telephone line.

**Quick Dial List**  A listing of names and numbers stored in One-Touch and Speed-Dial memory, in numerical order.

**Remote Access Code**  Your own four-digit code (---*) that allows you to call and access the fax machine from a remote location.

**Resolution**  The number of vertical and horizontal lines per inch. See: Standard, Fine, Super Fine and Photo.

**Ring Delay**  The number of rings before the fax machine answers in **FAX ONLY**, and **FAX/TEL** mode.

**Search**  An electronic, alphabetical listing of stored One-Touch, Speed-Dial and Group numbers.

**Speed-Dial**  A pre-programmed number for easy dialling. You must press the **Search/Mute** key and then #, two digit code to start the dialling process.

**Standard resolution**  203 x 98 dpi. It is used for regular size text and quickest transmission.

**Station ID**  The stored information that appears on the top of faxed pages. It includes the sender’s name and fax number.

**Super fine resolution**  203 x 392 dpi. Best for very small print and line art.

**TAD (telephone answering device)**  You can connect an external TAD to your fax machine.

**Telephone Answer Code (Fax/Tel mode only)**  When the fax machine answers a voice call, it pseudo/double-rings. You can pick up at an extension phone by pressing this code (# 5 1 or # 9 1 for New Zealand).

**Tel-Index List**  A listing of names and numbers stored in One-Touch and Speed-Dial memory, in alphabetical order.

**Tone**  A form of dialling on the telephone line used for Touch Tone telephones.

**Transmission**  The process of sending documents over the phone lines from the fax machine to a receiving fax machine.

**User Settings**  A printed report that shows the current settings of the fax machine.

**XMIT Report (Transmission Verification Report)**  A listing for each transmission, that shows its date, time and number.
## Specifications

### General

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td>Desktop facsimile transceiver</td>
</tr>
<tr>
<td><strong>Memory Capacity</strong></td>
<td>512 KB</td>
</tr>
<tr>
<td><strong>Paper Tray</strong></td>
<td>64 g/m² – 90 g/m²: Up to 30 sheets</td>
</tr>
<tr>
<td><strong>Paper Output</strong></td>
<td>64 g/m² – 90 g/m²: Up to 20 sheets</td>
</tr>
<tr>
<td><strong>Printer Type</strong></td>
<td>Line Thermal with Ribbon</td>
</tr>
<tr>
<td><strong>LCD</strong></td>
<td>16 characters x 1 Line</td>
</tr>
<tr>
<td><strong>Operating Environment</strong></td>
<td>Temperature: 5-35 °C, Humidity: 20-80%</td>
</tr>
<tr>
<td><strong>Best Print Quality</strong></td>
<td>20-30 °C</td>
</tr>
<tr>
<td><strong>Power Source</strong></td>
<td>220-240V AC 50/60 Hz</td>
</tr>
<tr>
<td><strong>Power Consumption</strong></td>
<td>Standby: under 4.0 watts, Operating: under 160 watts</td>
</tr>
</tbody>
</table>

### Dimensions

<table>
<thead>
<tr>
<th>Dimension</th>
<th>Measurement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Width</td>
<td>294 mm</td>
</tr>
<tr>
<td>Depth</td>
<td>342 mm</td>
</tr>
<tr>
<td>Height</td>
<td>340 mm</td>
</tr>
<tr>
<td>Width</td>
<td>271 mm</td>
</tr>
<tr>
<td>Depth</td>
<td>149 mm</td>
</tr>
<tr>
<td>Height</td>
<td>147 mm</td>
</tr>
</tbody>
</table>

### Weight

2.8 kg (with components)

### Copy

<table>
<thead>
<tr>
<th>Enlarge/Reduce</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>50% to 150%</td>
</tr>
<tr>
<td></td>
<td>(50, 75, 87, 93, 100, 120, 125, 150% &amp; Auto)</td>
</tr>
</tbody>
</table>
Fax

Compatibility ITU-T Group 3
Coding System Modified Huffman (MH)
Modem Speed 9600/7200/4800/2400 bps; Automatic Fallback
Document Size
Document Input Width 148 mm to 216 mm
Paper Size A4
Automatic Document Feeder (ADF) Up to 10 pages
Paper Tray Up to 30 sheets (64 g/m² - 90 g/m²)
Gray Scale 64 levels (Dithered)
Polling Types Standard, Sequential, Secure, Delayed Fax
Contrast Control Automatic/Light/Dark (manual setting)
Resolution • Horizontal 8 dot/mm
• Vertical Standard — 3.85 line/mm
  Fine, Photo — 7.7 line/mm
  Superfine, Photo (copy) — 15.4 line/mm
One-Touch Dial 12 stations
Speed-Dial 100 stations
Groups Up to 4 groups
Broadcasting Up to 112 locations
Automatic Redial 3 times at 5 minutes intervals
Auto Answer 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings
  (for Australia)
  1, 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings
  (for New Zealand)
  0, 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings
  (for some countries)
Speaker Type Monitor
Communication Source Public switched telephone network
<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memory Transmission</td>
<td>Up to 20 pages <em>(in Out of Paper Reception in ECM mode)</em></td>
</tr>
<tr>
<td>Out of Paper Reception</td>
<td>Up to 25 pages <em>(in Out of Paper Reception in ECM mode)</em></td>
</tr>
<tr>
<td>Starter Ribbon (Australia and New Zealand only)</td>
<td>Yield: Up to 30 pages (A4)</td>
</tr>
<tr>
<td>Refill Ribbon Rolls</td>
<td>Up to 144 pages (A4)</td>
</tr>
<tr>
<td></td>
<td>for PC-501, PC-402RF, PC-404RF</td>
</tr>
<tr>
<td></td>
<td>Up to 178 pages (A4)</td>
</tr>
<tr>
<td></td>
<td>for PC-AS4RF (Not available in Australia and New Zealand)</td>
</tr>
</tbody>
</table>

* “Pages” refers to the ITU-T Test Chart #1 (in Out of Paper Reception in ECM mode). Specifications and printed materials are subject to change without prior notice.
The items in all upper case represent LCD messages.

<table>
<thead>
<tr>
<th>A</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>ADF (automatic document feeder)</td>
<td>6-2</td>
<td></td>
</tr>
<tr>
<td>Answering machine (TAD)</td>
<td>1-6, 5-1</td>
<td></td>
</tr>
<tr>
<td>Anti Junk</td>
<td>7-1, 7-2</td>
<td></td>
</tr>
<tr>
<td>Automatic fax receive</td>
<td>5-1</td>
<td></td>
</tr>
<tr>
<td>Fax Detect</td>
<td>5-3</td>
<td></td>
</tr>
<tr>
<td>fax redial</td>
<td>6-2</td>
<td></td>
</tr>
<tr>
<td>transmission</td>
<td>6-2</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>B</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Broadcasting</td>
<td>6-8</td>
<td></td>
</tr>
<tr>
<td>setting up Groups</td>
<td>7-4</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>C</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Back Message</td>
<td>6-9</td>
<td></td>
</tr>
<tr>
<td>Call Reservation</td>
<td>6-9</td>
<td></td>
</tr>
<tr>
<td>Caller ID</td>
<td>5-9–5-12</td>
<td></td>
</tr>
<tr>
<td>Canceling a scheduled fax job</td>
<td>6-5</td>
<td></td>
</tr>
<tr>
<td>while scanning a fax</td>
<td>6-5</td>
<td></td>
</tr>
<tr>
<td>Cleaning</td>
<td>12-8</td>
<td></td>
</tr>
<tr>
<td>print head</td>
<td>12-8</td>
<td></td>
</tr>
<tr>
<td>scanner</td>
<td>12-9</td>
<td></td>
</tr>
<tr>
<td>Connecting external TAD</td>
<td>1-6</td>
<td></td>
</tr>
<tr>
<td>external telephone</td>
<td>1-6</td>
<td></td>
</tr>
<tr>
<td>Control panel overview</td>
<td>1-3–1-4</td>
<td></td>
</tr>
<tr>
<td>Copy multiple operations reduce/enlarge Resolution single sort specifications</td>
<td>10-2 10-1 10-2 10-1 10-2 10-2 5-1</td>
<td></td>
</tr>
<tr>
<td>Cover Page</td>
<td>6-6–6-8</td>
<td></td>
</tr>
<tr>
<td>Custom telephone features</td>
<td>12-7</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>D</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Date and Time</td>
<td>4-1</td>
<td></td>
</tr>
<tr>
<td>Delayed Fax</td>
<td>6-10</td>
<td></td>
</tr>
<tr>
<td>Dialling a pause fax redial Groups manual Quick-Dial</td>
<td>7-6 6-2 7-4 7-5 7-1</td>
<td></td>
</tr>
<tr>
<td>Distinctive Ringing (Duet)</td>
<td>5-13</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>E</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>ECM (Error Correction Mode)</td>
<td>1-5</td>
<td></td>
</tr>
<tr>
<td>Error messages on LCD</td>
<td>12-1–12-3</td>
<td></td>
</tr>
<tr>
<td>Extension telephones using</td>
<td>5-5</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>F</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>External telephone</td>
<td>1-6</td>
<td></td>
</tr>
<tr>
<td>Fax codes</td>
<td>8-2</td>
<td></td>
</tr>
<tr>
<td>changing</td>
<td>8-2</td>
<td></td>
</tr>
<tr>
<td>Fax Receive Code</td>
<td>5-5</td>
<td></td>
</tr>
<tr>
<td>Remote Access Code</td>
<td>8-2</td>
<td></td>
</tr>
<tr>
<td>Telephone Answer Code</td>
<td>5-5</td>
<td></td>
</tr>
<tr>
<td>Fax Detect</td>
<td>5-3</td>
<td></td>
</tr>
<tr>
<td>Fax Forwarding</td>
<td>8-1</td>
<td></td>
</tr>
<tr>
<td>changing remotely</td>
<td>8-4, 8-5</td>
<td></td>
</tr>
<tr>
<td>programming a number</td>
<td>8-1</td>
<td></td>
</tr>
<tr>
<td>Fax Journal</td>
<td>9-2</td>
<td></td>
</tr>
<tr>
<td>Fax Receive Code</td>
<td>5-5, 5-6</td>
<td></td>
</tr>
<tr>
<td>Fax Storage</td>
<td>8-2</td>
<td></td>
</tr>
<tr>
<td>Fax Forwarding</td>
<td>8-1</td>
<td></td>
</tr>
<tr>
<td>printing from memory</td>
<td>5-7</td>
<td></td>
</tr>
<tr>
<td>turning on</td>
<td>8-2</td>
<td></td>
</tr>
<tr>
<td>Fax, stand-alone receiving at end of conversation</td>
<td>5-1</td>
<td></td>
</tr>
<tr>
<td>difficulties</td>
<td>12-6</td>
<td></td>
</tr>
<tr>
<td>erasing from the memory</td>
<td>8-4</td>
<td></td>
</tr>
<tr>
<td>Fax Forwarding</td>
<td>8-1, 8-4</td>
<td></td>
</tr>
<tr>
<td>reducing to fit on paper</td>
<td>5-4</td>
<td></td>
</tr>
<tr>
<td>retrieving from a remote site</td>
<td>8-4, 8-5</td>
<td></td>
</tr>
<tr>
<td>ring delay, setting</td>
<td>5-2</td>
<td></td>
</tr>
<tr>
<td>sending at end of conversation</td>
<td>6-3</td>
<td></td>
</tr>
<tr>
<td>contrast</td>
<td>6-4</td>
<td></td>
</tr>
<tr>
<td>delayed</td>
<td>6-10</td>
<td></td>
</tr>
<tr>
<td>fax redial</td>
<td>7-6</td>
<td></td>
</tr>
<tr>
<td>manual</td>
<td>6-3</td>
<td></td>
</tr>
<tr>
<td>Memory Transmission</td>
<td>6-12</td>
<td></td>
</tr>
<tr>
<td>multiple settings</td>
<td>6-3</td>
<td></td>
</tr>
<tr>
<td>overseas</td>
<td>6-8</td>
<td></td>
</tr>
<tr>
<td>Polling Transmit</td>
<td>6-11</td>
<td></td>
</tr>
<tr>
<td>resolution</td>
<td>6-4</td>
<td></td>
</tr>
<tr>
<td>specifications</td>
<td>5-2</td>
<td></td>
</tr>
<tr>
<td>FAX/TEL mode</td>
<td>5-1</td>
<td></td>
</tr>
<tr>
<td>answering at extension phones</td>
<td>5-5</td>
<td></td>
</tr>
<tr>
<td>double-ringing (voice calls)</td>
<td>5-2</td>
<td></td>
</tr>
<tr>
<td>Fax Detect</td>
<td>5-3</td>
<td></td>
</tr>
<tr>
<td>Fax Receive Code</td>
<td>5-6</td>
<td></td>
</tr>
<tr>
<td>receiving faxes</td>
<td>5-5</td>
<td></td>
</tr>
<tr>
<td>setting F/T Ring Time</td>
<td>5-2</td>
<td></td>
</tr>
<tr>
<td>Setting Ring Delay</td>
<td>5-2</td>
<td></td>
</tr>
<tr>
<td>Telephone Answer Code</td>
<td>5-5</td>
<td></td>
</tr>
<tr>
<td>FaxStream® Duet®</td>
<td>5-13</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>G</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Gray scale</td>
<td>5-2</td>
<td></td>
</tr>
<tr>
<td>Groups, setting up</td>
<td>7-4</td>
<td></td>
</tr>
</tbody>
</table>

**Index**
special characters ...............4-3
Tone signals on Pulse line ......7-7
Troubleshooting ................12-1
error messages on LCD
................................ 12-1–12-3
if you are having difficulty
incoming calls ................12-7
phone line difficulties .......12-6
printing or receiving faxes
................................12-6
sending faxes .................12-6
Turning ..........................6-14
TX Lock ........................6-13–6-14

U
User Settings List ...............9-2

V
Volume, setting
beeper ............................4-4
ring ...............................4-4
speaker ..........................4-4
### Accessory List

<table>
<thead>
<tr>
<th>Model Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PC-501</td>
<td>Printing Cartridge and a re-fill (1 set per box)</td>
</tr>
<tr>
<td>PC-402RF</td>
<td>2 re-fills for use in PC-501 Printing Cartridge</td>
</tr>
<tr>
<td>PC-404RF</td>
<td>4 re-fills for use in PC-501 Printing Cartridge</td>
</tr>
<tr>
<td>PC-AS4RF</td>
<td>4 re-fills for use in PC-501 Printing Cartridge (Not available in Australia and New Zealand)</td>
</tr>
</tbody>
</table>

*For optimum print quality and product performance within published specifications, use only the correct Brother replacement ribbon. Brother does not recommend the use of consumables other than genuine Brother consumables. Failure to use the genuine Brother consumable may damage the machine and any repair required as a result may not be covered under warranty.*

---

**Using Remote Control Access Code**

1. Dial your machine phone number from a touch tone phone.
2. Enter your Remote Control Access Code (3 digits followed by #) after the beep.
3. Your machine signals the kinds of messages received:
   - 1 long beeps – Fax message(s)
   - No beeps – no messages
4. After 2 short beeps, enter a command.
5. Press 9 0 to reset your machine when you finish.
6. Hang up.

**Remote Control Access Card**

1. Press 9 8.
2. Press 1.
4. Enter a three-digit number. The # cannot be changed.
5. Press 9 0.
6. Hang up.
Remote Commands

Change Fax Forwarding Setting
Press 9 5.

Turn feature off press 1.
Enter Fax Forwarding press 2.
Program Fax Forward Number press 4. Enter the new number of the remote fax machine where you want your fax messages forwarded, and then press # #.
Press 9 6 1 after two short beeps, then enter the number of remote fax machine, and then # # to retrieve Memory Status List.

Turn Fax Storage on press 6.
Retrieve a Fax
Press 9 6.
Retrieving all messages press 2.
Retrieve all messages press 2.
Retrieve all fax messages press 2.

Check the Receiving Status
Press 9 7 1.

1 long beep – Fax message(s)
3 short beeps – no messages
1 long beep – Fax message(s)
2 short beeps – no messages

Retrieve a Memory Status List
Press 9 6 1, then enter the number of remote fax machine, and then # #.
After the beep, hang up and wait.

Retrieve all faxes press 2, then enter the number of remote fax machine, and then # #.
After the beep, hang up and wait.

Erase all fax messages press 3.

Check the Receiving Status
Press 9 7 1.

Press 9 5.
This machine is approved for use in the country of purchase only, local Brother companies or their dealers will only support fax machines purchased in their own countries.