IMPORTANT SAFETY INSTRUCTIONS

Please read these safety instructions before attempting to use the machine.

**DANGER** - To reduce the risk of electric shock

1. **Always** unplug the machine from the electrical outlet immediately after using, when cleaning, when making any user servicing adjustments mentioned in this manual, or if you are leaving the machine unattended.

**WARNING** - To reduce the risk of burns, fire, electric shock, or injury to persons.

2. **Always** unplug the machine from the electrical outlet when removing covers, lubricating, or when making any adjustments mentioned in the instruction manual.
   - To unplug the machine, switch the machine to the symbol “O” position to turn it off, then grasp the plug and pull it out of the electrical outlet. **Do not** pull on the cord.
   - Plug the machine directly into the electrical outlet. Do not use an extension cord.
   - **Always** unplug your machine if the power is cut.
3. **Never** operate this machine if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or water is spilled on the unit. Return the machine to the nearest authorized dealer or service center for examination, repair, electrical or mechanical adjustment.

4. **Always** keep your work area clear:
   - Never operate the machine with any air openings blocked. Keep ventilation openings of the machine free from the build up of lint, dust, and loose cloth.
   - **Do not** use extension cords. Plug the machine directly into the electrical outlet.
   - **Never** drop or insert any object into any opening.
   - **Do not** operate where aerosol (spray) products are being used or where oxygen is being administered.

5. **Special care is required when embroidering**:
   - **Always** pay close attention to the needle. Do not use bent or damaged needles.
   - Keep fingers away from all moving parts. Special care is required around the machine needle.
   - Switch the machine to the symbol “O” position to turn it off when making any adjustments in the needle area.
   - **Do not** use a damaged or incorrect needle plate, as it could cause the needle to break.
   - **Do not** push or pull the fabric when embroidering.
This machine is not a toy:

- Your close attention is necessary when the machine is used by or near children.
- Do not use outdoors.

For a longer service life:

- When storing this machine, avoid direct sunlight and high humidity locations. Do not use or store the machine near a space heater, iron, halogen lamp, or other hot objects.
- Use only neutral soaps or detergents to clean the case. Benzene, thinner, and scouring powders can damage the case and machine, and should never be used.
- Always consult the operation manual when replacing or installing any assemblies, the presser feet, needle, or other parts to assure correct installation.

For repair or adjustment:

- If the Light unit is damaged, it must be replaced by authorized dealer.
- In the event a malfunction occurs or adjustment is required, first follow the troubleshooting table in the back of the operation manual to inspect and adjust the machine yourself. If the problem persists, please consult your local authorized Brother dealer.

Use this machine only for its intended use as described in the manual.

Use accessories recommended by the manufacturer as contained in this manual.

The contents of this manual and specifications of this product are subject to change without notice.

For additional product information and updates, visit our web site at www.brother.com

SAVE THESE INSTRUCTIONS
This machine is intended for household use.
FOR USERS IN THE UK, EIRE, MALTA AND CYPRUS ONLY

IMPORTANT

• In the event of replacing the plug fuse, use a fuse approved by ASTA to BS 1362, i.e. carrying the mark, rating as marked on plug.
• Always replace the fuse cover. Never use plugs with the fuse cover omitted.
• If the available electrical outlet is not suitable for the plug supplied with this equipment, you should contact your authorized dealer to obtain the correct lead.

FOR USERS IN AC INPUT 220-240V COUNTRIES AND MEXICO

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
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Introduction

Thank you for purchasing this embroidery machine. Before using the machine, carefully read the “IMPORTANT SAFETY INSTRUCTIONS”, and then study this manual for the correct operation of the various functions. In addition, after you have finished reading this manual, store it where it can quickly be accessed for future reference.

Machine Features

1. **Simple bobbin-winding**
   The bobbin can quickly and easily be wound with thread (page 24).

2. **Quick-set bobbin**
   You can start embroidering without pulling up the bobbin thread (page 28).

3. **Automatic thread cutting**
   The thread can be cut automatically after embroidering (page 51).

4. **Embroidery**
   You can embroider built-in embroidery patterns, characters, framed decorations, and designs from optional embroidery cards (page 39).
Accessories

Included accessories

After opening the box, check that the following accessories are included. If any item is missing or damaged, contact your retailer.

<table>
<thead>
<tr>
<th>No.</th>
<th>Part Name</th>
<th>Part Code</th>
<th>No.</th>
<th>Part Name</th>
<th>Part Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Seam ripper</td>
<td>X54243-051</td>
<td>10</td>
<td>Spool net</td>
<td>XA5523-020</td>
</tr>
<tr>
<td>2</td>
<td>Bobbin (4)</td>
<td>SA156</td>
<td>11</td>
<td>Operation manual</td>
<td>XD1628-121</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SFB: XA5539-151</td>
<td>12</td>
<td>Quick reference guide</td>
<td>XD1629-021</td>
</tr>
<tr>
<td>3</td>
<td>Needle set</td>
<td>X59535-051</td>
<td>13</td>
<td>Embroidery foot &quot;Q&quot;</td>
<td>XD0474-151</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(on machine)</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Cleaning brush</td>
<td>X59476-021</td>
<td>14</td>
<td>Embroidery set (large)</td>
<td>SA444/EF84</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>H 18cm X W 13 cm</td>
<td>EF84: XD0600-002</td>
</tr>
<tr>
<td>5</td>
<td>Screwdriver (large)</td>
<td>XC8349-021</td>
<td>15</td>
<td>Scissors</td>
<td>XC1807-121</td>
</tr>
<tr>
<td>6</td>
<td>Screwdriver (small)</td>
<td>X55468-051</td>
<td>16</td>
<td>Dust cover</td>
<td>XZ5004-021</td>
</tr>
<tr>
<td>7</td>
<td>Spool cap (large)</td>
<td>130012-024</td>
<td>17</td>
<td>Accessory bag</td>
<td>XC4487-021</td>
</tr>
<tr>
<td>8</td>
<td>Spool cap (medium)</td>
<td>EXT372-001</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Spool cap (small)</td>
<td>130013-124</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*75/11 3 needles
90/14 1 needle
Optional accessories

The following are available as optional accessories.

1. Brother poly #90 bobbin thread
   - USA / Canada: EBT-PE
   - Other: X5996-001

2. Water soluble stabilizer
   - Part Name: Stabilizer material for embroidery
   - USA / Canada: X520
   - Other: BM4: X81267-001

3. Embroidery card
   - USA / Canada: X519
   - Other: BM3: X81175-001

4. Embroidery set (small)
   - Part Name: Embroidery set (small)
   - USA / Canada: XA422
   - Other: XEF82: XD0598-002

5. Embroidery set (medium)
   - Part Name: Embroidery set (medium)
   - USA / Canada: XA433
   - Other: EF83: XD0599-002

6. Embroidery set (extra large (multi-position))
   - Part Name: Embroidery set (extra large (multi-position))
   - USA / Canada: XA445
   - Other: EF85: XD0601-002

---

**Memo**

- To obtain optional accessories or parts, contact your sales representative or the nearest authorized service center.
- All specifications are correct at the time of printing. The part codes are subject to change without notice.
- Visit your nearest authorized retailer for a complete listing of optional accessories available for your machine.
Names of Machine Parts and Their Functions

The names of the various parts of the machine and their functions are described below. Before using the machine, carefully read these descriptions to learn the names of the machine parts.

**Front view**

1. **Thread guide plate**
   - Pass the thread around the thread guide plate when threading the upper thread.

2. **Thread guide cover**
   - Like with the thread guide plate, pass the thread around the thread guide cover when threading the upper thread.

3. **Spool pin**
   - Place a spool of thread on the spool pin.

4. **Bobbin winding thread guide**
   - Pass the thread around this thread guide when winding the bobbin thread.

5. **Top cover**
   - Open the top cover to place the spool of thread on the spool pin.

6. **Bobbin winder**
   - Use the bobbin winder when winding the bobbin.

7. **Operation panel**
   - From the operation panel, patterns can be selected and edited, and operations for using the machine can be displayed (page 11).

8. **Embroidery unit connector slot**
   - Plug in the connector for the embroidery unit.

9. **Presser foot lever**
   - Raise and lower the presser foot lever to raise and lower the presser foot.

10. **Operation buttons**
    - Use these buttons to operate the machine.

11. **Embroidery unit**
    - Attach the embroidery unit to the machine, and then attach the embroidery frame.

12. **Thread cutter**
    - Pass the threads through the thread cutter to cut them.

13. **Needle threader lever**
    - Use the needle threader lever to thread the needle.

14. **Thread take-up lever check window**
    - Look through the window to check the position of the take-up lever.
Needle and embroidery foot section

1. **Thread guide disk**
   Pass the thread through the thread guide disk when using the needle threader to thread the needle.

2. **Needle bar thread guide**
   Pass the upper thread through the needle bar thread guide.

3. **Needle plate**
   When the needle is lowered, it enters the hole in the needle plate.

4. **Needle plate cover**
   Remove the needle plate cover to clean the bobbin case and race.

5. **Bobbin cover/bobbin case**
   Remove the bobbin cover, and then insert the bobbin into the bobbin case.

6. **Embroidery foot “Q”**
   This presser foot is used for embroidering.

Right-side/rear view

1. **Handle**
   Carry the machine by its handle when transporting the machine.

2. **Handwheel**
   Turn the handwheel toward you (counterclockwise) to raise and lower the needle.

3. **Embroidery card slot**
   Insert the embroidery card.

4. **Air vent**
   The air vent allows the air surrounding the motor to be exchanged. Do not cover the air vent while the machine is being used.

5. **Power supply jack**
   Insert the plug on the power supply cord into the power supply jack.

6. **Main power switch**
   Use the main power switch to turn the machine on and off.

---

**Memo**

- Refer to pages 8 through 11 while you are learning to use your machine.
Operation buttons

The operation buttons help you to easily perform various basic machine operations.

1. **Start/stop button**
   Press the start/stop button to start or stop embroidering. The machine embroiders at a slow speed while the button is pressed. When embroidering is stopped, the needle is lowered in the fabric. The button changes color according to the machine’s operation mode.
   - Green: The machine is ready to embroider or is embroidering.
   - Red: The machine cannot embroider.
   - Orange: The machine is winding the bobbin thread, or the bobbin winder shaft is moved to the right side.

2. **Needle position button**
   Press the needle position button to raise or lower the needle. Pressing the button twice sews one stitch.

3. **Thread cutter button**
   Press the thread cutter button after embroidering is stopped to cut both the upper and the bobbin threads.

**CAUTION**

- Do not press the thread cutter button after the threads have already been cut, otherwise the needle may break, the threads may become tangled or damage to the machine may occur.

**Note**

- Do not press the thread cutter button if there is no fabric under the presser foot or while the machine is embroidering, otherwise damage to the machine may occur.
- When cutting thread thicker than #30, nylon thread or other special threads, use the thread cutter on the side of the machine.
Operation panel

The front operation panel has an LCD (liquid crystal display) and operation keys.

① **LCD (liquid crystal display) (touch panel)**
   Touch the keys displayed on the LCD to perform operations.
   For details, refer to “LCD (Liquid Crystal Display) Operation” (page 20).

② **Back key**
   Press to return to the previous screen.

③ **Previous page key**
   Press to display the previous screen when there are items that are not displayed on the LCD.

④ **Next page key**
   Press to display the next screen when there are items that are not displayed on the LCD.

⑤ **Memory key**
   Press to store patterns in the machine’s memory.

⑥ **Embroidery key**
   Press to display the pattern type selection screen.

⑦ **Settings key**
   Press to display the settings screen.

⑧ **Help key**
   Press to get help on using the machine.
   Displays simple explanations of setting upper thread / bobbin winding / setting bobbin thread / embroidery unit attachment / embroidery frame attachment / needle replacement.
GETTING READY

The various preparations to start embroidering are described in this chapter.

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## Embroidery Step by Step

The basic steps for embroidery are as follows.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><strong>Attaching the embroidery unit</strong>&lt;br&gt;Attach the embroidery unit. (If the embroidery unit is not attached, the machine does not operate.)&lt;br&gt;For details, refer to “Attaching the embroidery unit” (page 15).</td>
</tr>
<tr>
<td>2</td>
<td><strong>Checking the needle</strong>&lt;br&gt;Use a needle matched to the fabric.&lt;br&gt;For details on replacing the needle, refer to “Replacing the needle” (page 36).</td>
</tr>
<tr>
<td>3</td>
<td><strong>Setting up the bobbin thread</strong>&lt;br&gt;For the bobbin thread, wind embroidery bobbin thread and set it in place.&lt;br&gt;For details, refer to “Winding/Installing the Bobbin” (page 24).</td>
</tr>
<tr>
<td>4</td>
<td><strong>Preparing the fabric</strong>&lt;br&gt;Attach a stabilizer material to the fabric, and hoop it in an embroidery frame.&lt;br&gt;For details, refer to “Preparing the Fabric” (page 42).</td>
</tr>
<tr>
<td>5</td>
<td><strong>Attaching the embroidery frame</strong>&lt;br&gt;Attach the embroidery frame to the embroidery unit.&lt;br&gt;For details, refer to “Attaching the Embroidery Frame” (page 47).</td>
</tr>
<tr>
<td>6</td>
<td><strong>Selecting a pattern</strong>&lt;br&gt;Select an embroidery pattern.&lt;br&gt;For details, refer to “Selecting Embroidery Patterns” (page 49).</td>
</tr>
<tr>
<td>7</td>
<td><strong>Checking the layout</strong>&lt;br&gt;Check and adjust the size and position of the embroidery pattern.&lt;br&gt;For details on adjusting the layout, refer to “Adjusting the layout” (page 61).</td>
</tr>
<tr>
<td>8</td>
<td><strong>Setting up the embroidery thread</strong>&lt;br&gt;Set up the embroidery thread according to the pattern.&lt;br&gt;For details, refer to “Upper Threading” (page 30).</td>
</tr>
</tbody>
</table>
Attaching the Embroidery Unit

This section describes how to attach the embroidery unit. Before turning on the machine, attach the embroidery unit to it. If the embroidery unit is not attached, the machine does not operate.

Embroidery unit precautions

Cautions for the embroidery unit will be explained below.

**CAUTION**

- Do not move the machine with the embroidery unit in place. The embroidery unit may be dropped and cause injury.
- Keep your hands and other objects away from the embroidery carriage and frame. Otherwise injury may result.

**Note**

- Do not touch the connector in the embroidery unit connector slot. The connector could be damaged, and it may cause malfunctions.
- Do not lift up on the embroidery carriage, and do not forcefully move it. It may cause malfunctions.

Attaching the embroidery unit

Get the included embroidery unit ready.

1. Turn off the machine.

2. Slide the embroidery unit onto the machine arm.
   Push it in until it clicks and stops.

   ![Diagram](image1)

   The embroidery unit is attached.

3. Turn on the machine.
   - For details, refer to “Turning on the machine” (page 19).

   ![Diagram](image2)

   The confirmation message is displayed.
Be sure that no objects or hands are near the embroidery unit and press \( \text{OK} \).

When an animation is displayed on the screen, the message above will be displayed if you touch the screen with your finger.

The carriage moves to its initial position.

**CAUTION**

- Do not put your hands or other objects near the carriage. It may cause injury.

**Note**

- If the machine is initialized with hands or objects near the carriage, the screen may return to the initial display. After removing whatever is near the carriage, turn the power on again.

The screen for selecting the embroidery pattern type is displayed.

- For details on the embroidery patterns, refer to “Selecting Embroidery Patterns” (page 49).

---

**Removing the embroidery unit**

Make sure that the machine is completely stopped and follow the instructions below.

1. **Remove the embroidery frame.**
   - For details on removing the embroidery frame, refer to “Removing the embroidery frame” (page 48).

2. **Press \( \text{OK} \), and then press \( \text{OK} \).**
   - The embroidery carriage moves into a position where it can be stored.

3. **Turn off the machine.**
   - For details, refer to “Turning off the machine” (page 19).

**CAUTION**

- Always turn off the machine before removing the embroidery unit. It may cause malfunctions if removed when the machine is turned on.
4 Hold the release button on the bottom left of the embroidery unit, and slowly pull the embroidery unit to the left.

① Release button

The embroidery unit separates from the machine.

⚠️ CAUTION

- Do not carry the embroidery unit by holding the release button compartment.
Turning the Machine On/Off

This section explains how to turn the machine on and off.

Power supply precautions

Be sure to observe the following precautions concerning the power supply.

⚠️ WARNING

- Use only regular household electricity for the power source. Using other power sources may result in fire, electric shock, or damage to the machine.
- Turn off the main power and remove the plug in the following circumstances:
  - When you are away from the machine
  - After using the machine
  - When the power fails during use
  - When the machine does not operate correctly due to a bad connection or a disconnection
  - During electrical storms

⚠️ CAUTION

- Do not use extension cords or multi-plug adapters with many other appliances plugged in to them. Fire or electric shock may result.
- Do not touch the plug with wet hands. Electric shock may result.
- When unplugging the machine, always turn off the main power first. Always grasp the plug to remove it from the outlet. Pulling on the cord may damage the cord, or lead to fire or electric shock.
- Do not allow the power cord to be cut, damaged, modified, forcefully bent, pulled, twisted, or bundled. Do not place heavy objects on the cord. Do not subject the cord to heat. These things may damage the cord and cause fire or electric shock. If the cord or plug is damaged, take the machine to your authorized dealer for repairs before continuing use.
- Unplug the power cord if the machine is not to be used for a long period of time. Otherwise a fire may result.
Turning on the machine

Before turning on the machine, be sure to attach the embroidery unit to it. If the embroidery unit is not attached, the machine does not operate. (For details, refer to “Attaching the Embroidery Unit” (page 15).)

Prepare the included power cord.

1. Make sure that the machine is turned off (the main power switch is set to “○”), and then plug the power supply cord into the power supply jack on the right side of the machine.

2. Insert the plug of the power supply cord into a household electrical outlet.

3. Press the right side of the main power switch on the right side of the machine to turn the machine on (set it to “‖”).

   ▶️ The lamps, LCD and (Start/stop button) light up when the machine is turned on.

Turning off the machine

When you are finished using the machine, turn it off. In addition, before transporting the machine to another location, be sure to turn it off.

1. Make sure that the machine is completely stopped.

2. Press the left side of the main power switch on the right side of the machine to turn the machine off (set it to “○”).

   ▶️ The lamps go off when the machine is turned off.

3. Unplug the power supply cord from the electrical outlet.
   Grasp the plug when unplugging the power supply cord.

4. Unplug the power supply cord from the power supply jack.

Note

- If a power outage occurs while the machine is being operated, turn off the machine and unplug the power supply cord. When restarting the machine, follow the necessary procedure to correctly operate the machine. (For U.S.A. only)
- This appliance has a polarized plug (one blade wider than the other). To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not modify the plug in any way.
LCD (Liquid Crystal Display) Operation

From the LCD, patterns can be selected and edited, and operations for using the machine can be displayed (page 11).

Viewing the LCD

When the machine is turned on, the opening screen appears. The screen shown below appears after the confirmation message was displayed by lightly touching the LCD. (The machine can be set so that the opening screen is not displayed (page 21).)

Pattern type selection screen

- Embroidery patterns
- Additional embroidery patterns
- Alphabet patterns
- Frame patterns
- Embroidery card
- Patterns stored in the machine's memory
- Moves the embroidery unit carriage to its storage position

Memo

- Refer to “Error messages” (page 78) for messages displayed on the LCD.
- Depending on the model, a different screen may be displayed when the machine is turned on.
# Changing the machine settings

Various machine operations and embroidery settings can be changed.
The attributes that can be set are listed below.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Icon</th>
<th>Details</th>
<th>Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thread color display</td>
<td></td>
<td>Changes the thread color display on the embroidery screen.</td>
<td>Thread color/Time to embroider/Needle count/Thread number (#123)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(When “Thread No. #123” is selected)</td>
<td>Embroidery/Country/Madeira poly/Madeira rayon/Sulky/Robison anton</td>
</tr>
<tr>
<td>Display unit</td>
<td></td>
<td>Selects the measurement units that are displayed (only for embroidering).</td>
<td>mm/INCH</td>
</tr>
<tr>
<td>Embroidery tension</td>
<td></td>
<td>Adjusts the thread tension for embroidering (only for embroidering).</td>
<td>-8 to +8</td>
</tr>
<tr>
<td>Max embroidery speed</td>
<td></td>
<td>Specifies the maximum embroidering speed.</td>
<td></td>
</tr>
<tr>
<td>Buzzer</td>
<td></td>
<td>Specifies whether or not a beep is sounded with each operation (page 82).</td>
<td></td>
</tr>
<tr>
<td>Opening screen</td>
<td></td>
<td>Sets whether or not to display the opening screen when the power is turned on. (There are models where this cannot be changed.)</td>
<td></td>
</tr>
<tr>
<td>Language</td>
<td></td>
<td>Allows the language used in the screens to be changed.</td>
<td>English/German/French/Italian/Dutch/Spanish/Japanese/Danish/Norwegian/Finnish/Swedish/Portuguese/Russian/Korean/Thai/others</td>
</tr>
<tr>
<td>LCD brightness</td>
<td></td>
<td>Adjusts the brightness of the LCD.</td>
<td>Lighter [ ] + Darker</td>
</tr>
<tr>
<td>Stitch counter</td>
<td></td>
<td>Display the service count and the total number of embroidery stitches. The service count is a reminder to take your machine in for regular servicing. (Contact your authorized dealer for details.)</td>
<td></td>
</tr>
<tr>
<td>Product number</td>
<td></td>
<td>The “NO.” is the number for the machine.</td>
<td></td>
</tr>
<tr>
<td>Program version</td>
<td></td>
<td>Display the program version.</td>
<td></td>
</tr>
</tbody>
</table>

**Note**

- The items shown in reverse highlighting are the settings at the time of purchase.
- For details on the embroidering settings, refer to “LCD (liquid crystal display) operation” (page 50).
1. Turn on the machine.

   ▶ The LCD comes on.

2. Press (Settings key) on the operation panel.

   ▶ The settings screen appears.

3. Press the item to be set. Switch screens using (Previous page key) and (Next page key).

   † Example: Changing the maximum embroidering speed

4. When settings are complete, press (Back key).

   ▶ The initial screen appears again.

Note

• Settings that are changed are not lost when the power is turned off.
Checking machine operating procedures

Displays simple explanations of setting upper thread / bobbin winding / setting bobbin thread / embroidery unit attachment / embroidery frame attachment / needle replacement on the LCD.

1 Turn on the machine.
   - The LCD comes on.

2 Press (Help key) on the operation panel.
   - The help screen appears.

3 Press the item to be displayed.


   ▶ The first screen describing the procedure for the selected topic appears.

   - Press (Back key) to return to the item selection screen.

4 Press (Next page key) to switch to the next page.

   Press (Previous page key) to return to the previous page.

   Example: Upper threading

5 After you finish checking, press (Back key) two times.

   ▶ The initial stitch screen appears again.

Note

- For details on each topic, refer to the corresponding page in this Operation Manual.
Winding/Installing the Bobbin

This section describes how to wind the thread onto the bobbin, and then insert the bobbin thread.

Bobbin precautions

Be sure to observe the following precautions concerning the bobbin.

**CAUTION**

- Only use the Bobbin (part code: SA156, SFB: XA5539-151) designed specifically for this machine. Use of any other bobbin may result in injuries or damage to the machine.
- The included bobbin was designed specifically for this machine. If bobbins from other models are used, the machine will not operate correctly. Use only the included bobbin or bobbins of the same type (part code: SA156, SFB: XA5539-151).

Winding the bobbin

Wind the thread around the bobbin to prepare the bobbin thread.

1. Turn on the machine.

2. Open the top cover.

3. Place the bobbin on the bobbin winder shaft so that the spring on the shaft fits into the notch in the bobbin. Press down on the bobbin until it snaps into place.

4. Slide the bobbin winder in the direction of the arrow until it snaps into place.

- (Start/stop button) lights up in orange.

5. Remove the spool cap that is inserted onto the spool pin.

- 1 Spool pin
- 2 Spool cap
6 Place the spool of thread for the bobbin onto the spool pin.
Slide the spool onto the pin so that the spool is horizontal and the thread unwinds to the front at the bottom.

- If the spool is not positioned so that the thread unwinds correctly, the thread may become tangled around the spool pin.

7 Slide the spool cap onto the spool pin.
Slide the spool cap as far as possible to the right, as shown, with the rounded side on the left.

**CAUTION**
- If the spool or the spool cap is not installed correctly, the thread may become tangled around the spool pin, causing the needle to break.
- Three spool cap sizes are available, allowing you to choose a spool cap that best fits the size of spool being used. If the spool cap is too small for the spool being used, the thread may catch on the slit in the spool or the needle may break.

**Memo**

- When embroidering with fine, cross-wound thread, use the small spool cap, and leave a small space between the cap and the spool.

- When using thread that winds off quickly, such as transparent nylon thread or metallic thread, place the spool net over the spool before placing the spool of thread onto the spool pin. If the spool net is too long, fold it to fit the size of the spool.
While holding the thread near the spool with your right hand, as shown, pull the thread with your left hand, and then pass the thread behind the thread guide cover and to the front.

Pass the thread under the thread guide cover, and then pull it to the front.

Pass the thread under the thread guide plate, and then pull it to the right.

Pass the thread under the hook on the thread guide, and then wind it counterclockwise under the pretension disk.

Note
- Make sure that the thread passes under the pretension disk.

While holding the thread with your left hand, wind the thread that was pulled out clockwise around the bobbin five or six times with your right hand.

Note
- Make sure that the thread between the spool and the bobbin is pulled tight.
- Be sure to wind the thread clockwise around the bobbin, otherwise the thread will become wrapped around the bobbin winder shaft.
12 Pass the end of the thread through the guide slit in the bobbin winder seat, and then pull the thread to the right to cut it.

![Guide slit in bobbin winder seat (with built-in cutter)](image)

14 Use scissors to cut the end of the thread wound around the bobbin.

![Start/stop button](image)

15 Slide the bobbin winder shaft to the left, and then remove the bobbin from the shaft.

16 Remove the spool for the bobbin thread from the spool pin, and then close the top cover.

**Memo**
- When the machine is started or the handwheel is turned after winding the bobbin, the machine will make a clicking sound; this is not a malfunction.

**CAUTION**
- Be sure to cut the thread as described. If the bobbin is wound without cutting the thread using the cutter built into the slit in the bobbin winder seat, the thread may become tangled in the bobbin or the needle may bend or break when the bobbin thread starts to run out.

13 Press (Start/stop button) once to start winding the bobbin.

![Start/stop button](image)

- When the bobbin winding becomes slow, press (Start/stop button) once to stop the machine.

**CAUTION**
- When the bobbin winding becomes slow, stop the machine, otherwise the machine may be damaged.
Installing the bobbin

Install the bobbin wound with thread.

**CAUTION**

- Use a bobbin that has been correctly wound with thread, otherwise the needle may break or the thread tension will be incorrect.

- The bobbin was designed specifically for this machine. If bobbins from other models are used, the machine will not operate correctly. Use only the included bobbin or bobbins of the same type (part code: SA156, SFB: XA5539-151).

---

1. Slide the bobbin cover latch to the right.

   - Bobbin cover
   - Latch
   - The bobbin cover opens.

2. Remove the bobbin cover.

3. Hold the bobbin with your right hand and hold the end of the thread with your left.

   - Be careful not to drop the bobbin.

4. Insert the bobbin into the bobbin case so that the thread unrolls to the left.

   - Be sure to insert the bobbin correctly.

**CAUTION**

- Be sure to install the bobbin so that the thread unwinds in the correct direction, otherwise the thread may break or the thread tension will be incorrect.

---

Memo

- The order that the bobbin thread should be passed through the bobbin case is indicated by marks around the bobbin case. Be sure to thread the machine as indicated.

5. Lightly hold down the bobbin with your right hand, and then guide the thread as shown with your left hand.

**CAUTION**

- When installing the bobbin, be sure to hold it down with your finger. If the bobbin is not correctly installed, the thread tension will be incorrect.
6 Pass the thread through the slot as shown, and then pull the thread out toward the front.

   ① Cutter
   ▶ The cutter cuts the thread.

Note

- Make sure that the thread is correctly inserted through the tension-adjusting spring of the bobbin case. If it is not inserted correctly, reinsert the thread.

7 Reattach the bobbin cover.
Insert the tab in the lower-left corner of the bobbin cover, and then lightly press down on the right side.

   ① Tension-adjusting spring
   ▶ The lower threading is finished.

Next, thread the upper thread. Continue with the procedure in “Upper Threading” (page 30).

Memo

- You can start embroidering without pulling up the bobbin thread.
Upper Threading

This section describes how to position the spool for the upper thread, and then thread the needle.

**CAUTION**

● When threading the upper thread, carefully follow the instructions. If the upper threading is not correct, the thread may become tangled or the needle may bend or break.

**About the spool of thread**

Information about the spools of thread is described below.

**CAUTION**

● Three spool cap sizes are available, allowing you to choose a spool cap that best fits the size of spool being used. If the spool cap is too small for the spool being used, the thread may catch on the slit in the spool or the needle may break.

![Spool caps](image)

**Threading the upper thread**

Set the spool of thread on the spool pin, and then thread the machine.

1. **Turn on the machine.**

   ![Turn on the machine](image)

2. **Raise the presser foot lever to raise the presser foot.**

   ![Presser foot lever](image)

   1. Presser foot lever

   **Note**

   ● If the presser foot is not raised, the machine cannot be threaded.

3. **Press (Needle position button) once or twice to raise the needle.**

   ![Needle position button](image)

   1. Needle position button

   The needle is correctly raised when the mark on the handwheel is at the top, as shown below. Check the handwheel and, if this mark is not at this position, press (Needle position button) until it is.

   ![Mark on handwheel](image)

   1. Mark on handwheel
4 Open the top cover.

5 Remove the spool cap that is inserted onto the spool pin.

6 Place the spool of thread onto the spool pin. Slide the spool onto the pin so that the spool is horizontal and the thread unwinds to the front at the bottom.

7 Slide the spool cap onto the spool pin. Slide the spool cap as far as possible to the right, as shown, with the rounded side on the left.

8 While holding the thread lightly with your right hand, pull the thread with your left hand, and then pass the thread behind the thread guide cover and to the front.

9 Pass the thread under the thread guide plate, and then pull it up.

CAUTION

- If the spool or the spool cap is not positioned correctly, the thread may become tangled around the spool pin or the needle may break.
While using your right hand to lightly hold the thread passed under the thread guide plate, pass the thread through the guides in the order shown below.

---

**Threading the needle**

This section describes how to thread the needle.

**Memo**
- The needle threader can be used with sewing machine needles 75/11 through 100/16.
- Thread with a thickness of 130/20 or thicker cannot be used with the needle threader.
- If the needle threader cannot be used, refer to “Threading the needle manually (without using the needle threader)” (page 34).

1. Pull the end of the thread passed through the needle bar thread guide to the left, and then pass the thread through the thread guide disk from the front.

---

**Note**
- If the embroidery foot has been lowered and the shutter is closed, the machine cannot be threaded. Be sure to raise the embroidery foot and open the shutter before threading the machine. In addition, before removing the upper thread, be sure to raise the embroidery foot and open the shutter.
- This machine is equipped with a window that allows you to check the position of the take-up lever. Look through this window and check that the thread is correctly fed through the take-up lever.

---

Pass the thread behind the needle bar thread guide.
The thread can easily be passed behind the needle bar thread guide by holding the thread in your left hand, then feeding the thread with your right hand, as shown.
2 Cut the thread with the cutter on the left side of the machine.

![Cutter Diagram]

**Note**
- If the thread is pulled through and cannot be cut correctly, lower the embroidery foot so that the thread is held in place before cutting the thread. If this operation is performed, skip step 3.
- When using thread that quickly winds off the spool, such as metallic thread, it may be difficult to thread the needle if the thread is cut. Therefore, instead of using the thread cutter, pull out about 80 mm (approx. 3 inches) of thread after passing it through the thread guide disks (marked “7”).

![80mm or more Diagram]

3 Lower the presser foot lever to lower the embroidery foot.

![Presser Foot Lever Diagram]

4 Lower the needle threader lever on the left side of the machine until it clicks, and then slowly return the lever to its original position.

![Needle Threader Lever Diagram]

**Note**
- The thread is passed through the eye of the needle.

**CAUTION**
- When pulling out the thread, do not pull it with extreme force, otherwise the needle may break or bend.

---

1 Presser foot lever

---

x Cut the thread with the cutter on the left side of the machine.

a Cutter

Note

- If the thread is pulled through and cannot be cut correctly, lower the embroidery foot so that the thread is held in place before cutting the thread. If this operation is performed, skip step 3.
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a Cutter

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Note

- If the thread is pulled through and cannot be cut correctly, lower the embroidery foot so that the thread is held in place before cutting the thread. If this operation is performed, skip step 3.
- When using thread that quickly winds off the spool, such as metallic thread, it may be difficult to thread the needle if the thread is cut. Therefore, instead of using the thread cutter, pull out about 80 mm (approx. 3 inches) of thread after passing it through the thread guide disks (marked “7”).

![80mm or more Diagram]

3 Lower the presser foot lever to lower the embroidery foot.

![Presser Foot Lever Diagram]

4 Lower the needle threader lever on the left side of the machine until it clicks, and then slowly return the lever to its original position.

![Needle Threader Lever Diagram]

Note

- The thread is passed through the eye of the needle.

**CAUTION**
- When pulling out the thread, do not pull it with extreme force, otherwise the needle may break or bend.
Raise the presser foot lever, pass the end of the thread through the embroidery foot hole.

The upper threading is finished. Now that the upper threading and the lower threading are finished, you are ready to start embroidering.

**Note**
- If the needle is not raised, the needle threader cannot thread the needle. Be sure to press (Needle position button) to raise the needle before using the needle threader.

---

**Threading the needle manually (without using the needle threader)**

When using special thread, thread with a thickness of 130/20 or thicker which cannot be used with the needle threader, thread the needle as described below.

1. **Thread the machine to the needle bar thread guide.**
   - For details, refer to “Threading the upper thread” (page 30).

2. **Lower the presser foot lever.**

3. **Pass the thread through the eye of the needle from front to back.**

4. **Raise the presser foot lever, pass the end of the thread through the embroidery foot hole.**
Replacing the Needle

This section describes how to replace the needle.

Needle precautions

Be sure to observe the following precautions concerning the handling of the needle. Failure to observe these precautions is extremely dangerous, for example, if the needle breaks and fragments are dispersed. Be sure to read and carefully follow the instructions below.

**CAUTION**

- Only use home sewing machine needles. Use of any other needle may bend the needle or damage the machine.
- Never use bent needles. Bent needles can easily break, possibly resulting in injuries.

Checking the needle

Embroidering with a bent needle is extremely dangerous since the needle may break while the machine is being operated. Before using the needle, place the flat side of the needle on a flat surface and check that the distance between the needle and the flat surface is even.

**CAUTION**

- If the distance between the needle and the flat surface is not even, the needle is bent. Do not use a bent needle.
Replacing the needle

Replace the needle as described below. Use the screwdriver and a needle that has been determined to be straight according to the instructions in “Checking the needle” (page 35).

1 Press 〈Needle position button〉 once or twice to raise the needle.

2 Turn off the machine.

3 Lower the presser foot lever.

4 Place fabric or paper under the embroidery foot to cover the hole in the needle plate.

Note

- Before replacing the needle, cover the hole in the needle plate with fabric or paper to prevent the needle from falling into the machine.

5 Hold the needle with your left hand, and then use a screwdriver to turn the needle clamp screw toward you (counterclockwise) to remove the needle.

Caution

- Before replacing the needle, be sure to turn off the machine, otherwise injuries may occur if 〈Start/stop button〉 is accidentally pressed and the machine starts embroidering.

- Do not apply a strong force when loosening or tightening the needle clamp screw, otherwise certain parts of the machine may be damaged.
6. With the flat side of the needle toward the rear of the machine, insert the needle until it touches the needle stopper.

![Diagram of needle stopper](image)

7. While holding the needle with your left hand, use the screwdriver to tighten the needle clamp screw.

---

**CAUTION**

- Be sure to insert the needle until it touches the needle stopper and securely tighten the needle clamp screw with the screwdriver, otherwise the needle may break or damage may result.
The steps for embroidering are described in this chapter.

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## Embroidering Neatly

This section describes the preparations and basic procedures for embroidering.

### What to prepare

The following is necessary for embroidering.

- **Fabric**
  Prepare the fabric for embroidery. Prepare a piece of fabric a little larger than the embroidery frame that matches the size of the pattern you want to embroider.

  **Note**
  - Always use stabilizer for embroidery projects, especially when embroidering on lightweight or stretch fabrics. Not using a stabilizer may result in poor quality embroidery designs.

- **Stabilizer material**
  Attach a stabilizer material for embroidery to the fabric to prevent poor quality embroidery designs.

  We recommend stabilizer material for embroidery. Use a water soluble sheet on thin materials like organdy and fabrics with a nap like towels. For details, refer to “Optional accessories” (page 7).

- **Embroidery thread**
  For the upper thread, use the embroidery thread or country thread.

  For the bobbin thread, use the embroidery bobbin thread. For details, refer to “Optional accessories” (page 7).

  **Note**
  - For good quality embroidery designs be sure to use embroidery thread designed for embroidery machines.
  - Before starting to embroider, be sure there is enough bobbin thread. If you continue embroidering when the bobbin thread is low, the thread may become tangled.

- **CAUTION**
  - Do not embroider fabrics that are too thick. To check the fabric thickness, attach the embroidery frame to the embroidery unit, and use (Needle position button) to raise the needle. If there is space between the embroidery foot and the fabric, the fabric can be embroidered. If there is not space, do not embroider the fabric. Otherwise, the needle may break, resulting in injury.
  - Be careful when embroidering overlapping patterns. The needle may not easily pierce the fabric, causing the needle to break.
■ Needle
Use a 75/11 home sewing machine needle. When embroidering on thick fabrics such as denim, use a 90/14 home sewing machine needle.

Memo
- A 75/11 needle is already installed when the machine is purchased.
- When replacing the needle, refer to “Replacing the needle” (page 36).

■ Other
Embroidery frames “small”, “medium” and “extra large (multi-position)” are optional. For details, refer to “Optional accessories” (page 7).
Preparing the Fabric

After attaching a stabilizer material to the embroidery fabric, it is stretched on an embroidery frame.

Attaching a stabilizer material to the fabric

Attach a stabilizer material for embroidery to the fabric to prevent poor quality embroidery designs.

Memo
- We recommend the stabilizer material for embroidery. Use a water soluble stabilizer on thin materials like organdy and fabrics with a nap like towels. For details, refer to “Optional accessories” (page 7).

Note
- Always use stabilizer material for embroidery with stretch fabrics, thin fabrics, fabrics with a loose weave and fabrics where stitches easily contract.

CAUTION
- Always use stabilizer material for embroidery projects. The needle may break or bend if you embroider without using a stabilizer material for thin fabrics or stretch fabrics. Furthermore, the pattern may not turn out correctly.

1. Prepare stabilizer material that is larger than the embroidery frame being used.

2. If you are using stabilizers with adhesive, place the adhesive surface of the stabilizer material against the wrong side of the fabric, and iron it with a steam iron.

   - When it cannot be ironed or placed in the hoop.
   - For fabrics, such as towels, which cannot be ironed or for embroidering in places where ironing is difficult, place the stabilizer material under the fabric, and stretch the fabric in the embroidery frame without attaching the stabilizer.
Setting the fabric in the embroidery frame

The fabric is stretched in the embroidery frame. If the fabric is loose, the quality of the embroidery pattern may be poor. Put the fabric in the frame without slack following the steps below. Have a fabric with a stabilizer material attached and the embroidery frame (medium, small, large or extra large (multi-position)) ready.

**Embroidery frame (large)**
Embroidery can be done in an area with a height of up to 18 cm (7 inches) and a width of up to 13 cm (5 inches). This is used to embroider multiple patterns without changing the fabric position in the frame.

**Embroidery frame (medium)**
Patterns with a height of up to 10 cm (4 inches) and a width of up to 10 cm (4 inches) can be embroidered.

**Embroidery frame (small)**
Patterns with a height of up to 2 cm (1 inch) and a width of up to 6 cm (2-1/2 inches) can be embroidered. This is used for letters and other small embroidery.

- There are patterns for which embroidery frame (small) cannot be used.

**Embroidery frame (extra large (multi-position))**
Embroidery can be done in an area with a height of up to 30 cm (12 inches) and a width of up to 13 cm (5 inches). This is used to embroider connected or combined characters or patterns, or large patterns.

---

**CAUTION**

- Use the embroidery frame that matches the size of the pattern being embroidered. Otherwise, the embroidery frame may be hit by the embroidery foot and cause injury or needle breakage.

1. Loosen the embroidery frame adjustment screw and remove the inner and outer frames, placing the outer frame on a flat surface. Separate the inner and outer frame by removing inner frame upward.

   - Inner frame
   - Outer frame
   - Adjustment screw

2. Place the fabric with the stabilizer material on top of the outer frame. Have the right side of the cloth up.

   - Right side

---

Preparing the Fabric  43
3 Press the inner frame in from the top of the fabric. Line up △ on the inner frame and ▽ on outer frame.

4 Tighten the adjustment screw by hand just enough to secure the fabric.

5 Gently remove the fabric from the frame without loosening the adjustment screw.

Memo

- This precautionary step will help reduce pattern distortion while embroidering.

6 Press the inner frame in from the top of the fabric again, lining up △ on the inner frame and ▽ on outer frame.

7 Tighten the adjustment screw while removing any slack in the fabric by hand. The goal is to have a drum-like sound when the stretched fabric is struck lightly.

- Press down firmly until the inner frame is securely pressed against the ledge of the outer frame.
Using embroidery sheets
If the embroidery sheet attached to the embroidery frame is used, the pattern can be embroidered in exactly the right position on the fabric.

1 Make a mark with a chalk pen at the center of the position for the pattern to be embroidered.

2 Place the embroidery sheet on the inner frame.

3 Line the mark on the fabric up with the base line on the embroidery sheet.

4 Place the inner frame with the fabric on the outer frame and stretch the fabric.
   • For details, refer to page 43.

5 Remove the embroidery sheet.
**Embroidery on fabrics that cannot be stretched on an embroidery frame**

When small pieces of fabric that cannot be stretched on an embroidery frame or thin pieces like ribbon are being embroidered, use stabilizer material as a base to stretch on the frame. We recommend stabilizer material for all embroidery.

1. Stabilizer material
2. Tack or spray glue
3. Fabric

After completing the embroidery, remove the stabilizer material carefully.
Attaching the Embroidery Frame

This section describes how to attach the embroidery frame.

Attaching the embroidery frame

1 Wind the embroidery bobbin thread onto the bobbin and set it into the bobbin case.
   • For details, refer to “Winding/Installing the Bobbin” (page 24).

2 Raise the presser foot lever.

3 Pass the embroidery frame under the embroidery foot while raising the presser foot lever even further.

CAUTION

• Do not hit the needle with your finger or the embroidery frame. It may cause injury or needle breakage.

While lightly holding the lever on the frame holder to the left, align the two pins on the embroidery frame holder with the mounting brackets on the frame, and then press the frame into the embroidery frame holder until a click is heard.
After pressing the front mounting bracket onto the pin so that it clicks into place, press the back mounting bracket into place.

Note

• Be sure to insert both pins. If only the forward or the back pin is inserted, the pattern may not turn out correctly.

CAUTION

• Correctly set the embroidery frame into the embroidery frame holder. Otherwise, the embroidery foot may hit the embroidery frame, resulting in injury.
Removing the embroidery frame

Make sure that the machine is completely stopped and follow the instructions below.

1. **Raise the presser foot lever.**

   - Presser foot lever

2. **While pushing the lever of the embroidery frame holder to the left, lift the embroidery frame up to remove it.** Remove the back mounting bracket from the pin, and then remove the front mounting bracket from the pin.

   - Lever
   - Mounting brackets
   - Pins

3. **Pass the embroidery frame under the embroidery foot while raising the presser foot lever even further.**

   - CAUTION
   - Do not hit the needle with your finger or the embroidery frame. It may cause injury or needle breakage.
Selecting Embroidery Patterns

This section provides details on the various types of embroidery patterns available and the procedure for selecting a pattern.

Copyright information

The patterns stored in the machine and embroidery cards are intended for private use only. Any public or commercial use of copyrighted patterns is an infringement of copyright law and is strictly prohibited.

Embroidery pattern types

An embroidery pattern can be selected from the following types available.

1. Embroidery patterns
2. Additional embroidery patterns
3. Alphabet patterns
4. Frame patterns
5. Embroidery card
6. Patterns stored in the machine’s memory

■ Embroidery patterns (Embroidery patterns/Additional embroidery patterns)
There are total 136 patterns. The patterns are completed by changing the upper thread according to the instructions displayed on the screen.

- For details, refer to “Selecting an embroidery pattern” (page 53).

■ Alphabet patterns
There are 6 types of characters (European characters): upper case/lower case/numbers/symbols.

- For details, refer to “Selecting characters” (page 52).

■ Frame patterns
10 shapes, such as squares and circles, can be combined with 12 stitch types.

- For details, refer to “Selecting a frame pattern” (page 54).

■ Embroidery card (sold separately)
Patterns from an embroidery card can be embroidered.

- For details, refer to “Using an embroidery card (sold separately)” (page 55).

■ Patterns stored in the machine’s memory
Patterns, such as frequently used character combinations, can be stored in the machine’s memory to be recalled later and embroidered. Patterns consisting of up to 12 patterns or 512 KB can be stored.

- For details, refer to “Storing patterns” (page 63).
LCD (liquid crystal display) operation

The LCD (liquid crystal display) is operated using the operation keys on the operation panel. The use of the keys for embroidery will be explained below.

■ Operation keys

Returns to the previous screen.

When there are patterns that are not displayed on the screen (when or is displayed), the previous patterns/subsequent patterns are displayed.

Returns to the type selection screen.

The selected pattern is cancelled.

Press this key to adjust language or change the thread color display or other settings.

Press (Settings key).

NAME OF COLOR: Typical color name
TIME: Time required for embroidering
NEEDLE COUNT: Needle progress number
#123: Select from the following thread color number sets

- EMBROIDERY (POLYESTER) THREAD#
- COUNTRY (COTTON) THREAD#
- MADEIRA POLY THREAD#
- MADEIRA RAYON THREAD#
- SULKY THREAD#
- ROBISON-ANTON POLY THREAD#

DISPLAY UNIT
The measurement units that are displayed can be selected. [mm/inch]

EMBROIDERY TENSION
The thread tension for embroidering can be adjusted. [-8 to +8]

MAX EMBROIDERY SPEED (SPM)
The maximum embroidering speed can be selected. [650SPM/350SPM]
### LCD button

**CHECK**

When a specific pattern is selected, press this key and then, press [▶] to switch the display. The embroidery settings such as the specified character string and color are confirmed.

**MULTI COLOR**

Press this key when you want to change the color character by character in character embroidery. Since the machine stops at the end of each character, the upper thread is changed as you embroider. Press this key again to cancel multi-color.

**1/1 BLACK**

Press this key to change the thread settings.

**Back one color**
**Forward one color**

Press this key to select or cancel programmed thread cutting.

**+** or **-** Press [▶] to adjust the thread tension.

**▶** or **◀** Press [▶] or [◀] to change the thread density (alphabet and frame patterns only).

Press this key to adjust the pattern.

**Memo**

- Keys that appear surrounded with a dotted line cannot be used.

When a specific pattern is selected, press this key and then, press [▶] to switch the display. The embroidery settings such as the specified character string and color are confirmed.

The needle progresses one color or one stitch (if pressed continuously, 9 stitches to 20 stitches) at a time and changes the position for starting the embroidery. This is used when a specific color is not embroidered or when restarting the machine after power has been turned off in the middle of the operation.

The position of the pattern within the embroidery frame can be checked, and the size and angle can be changed.

For details, refer to “Resewing” (page 65).

For details, refer to “Adjusting the layout” (page 61).
Selecting characters

Specify the characters for embroidery.

**Memo**
- When “The pattern is too large for the embroidery frame.” is displayed, no more characters can be entered.
- Characters of different styles (sans serif, serif, and outline, etc.) cannot be combined.

1. Select the alphabet patterns.

2. Select the character style.

3. Select the characters.
   - If a wrong character was selected, press DELETE.
   - **Example**: Welcome
     - Aa  Switch between uppercase/lowercase
     - LMS  Switch among large/medium/small sizes
**Memo**

- The alphabet pattern you created can be stored for later use. For details, refer to “Storing patterns” (page 63).

---

**Selecting an embroidery pattern**

There are total of 136 embroidery patterns, such as fruits and animals, stored in the machine's memory.

- 70 Embroidery patterns
- 66 Embroidery patterns

**Memo**

- Refer to “Embroidery Pattern Color Change Table” in the Quick reference guide for samples of completed patterns and the thread used.

---

1. **Select the type of the embroidery pattern.**

   - The pattern selection screen is displayed.

2. **Select the pattern.**

   - Switch the screen using \(<\) (Previous page key) and \(>\) (Next page key).

   - When \([-10]/[+10]\) is pressed, the display of patterns moves backward/forward 10 patterns.

   - When a pattern is selected, it can be embroidered.
Selecting a frame pattern

10 shapes, such as squares and circles, can be combined with 12 stitch types.

**Memo**

- Refer to “Frame patterns” in the Quick reference guide for frame pattern shapes and stitches.

1. **Press the frame pattern.**

> The frame shape selection screen is displayed.

2. **Select the frame shape.**

Switch the screen using `<` (Previous page key) `>` (Next page key), and select from the ten types.

> The stitch selection screen is displayed.

3. **Select the stitch.**

Switch the screen using `<` (Previous page key) `>` (Next page key), and select from the 12 stitches.

> When a stitch is selected, it can be embroidered.
Using an embroidery card (sold separately)

If an embroidery card is used, you can embroider patterns other than the patterns stored in the machine. There are various cards with different themes.

**Note**
- Always turn off the machine to insert and remove embroidery cards.
- Insert the embroidery card into the embroidery card slot, facing it in the right direction.
- Do not put anything other than an embroidery card in the embroidery card slot.
- When embroidery cards are not in use, keep them in their storage cases.
- Use only embroidery cards manufactured for this machine. Using unauthorized cards may cause your machine to operate incorrectly.
- Embroidery cards purchased in foreign countries may not work with your machine.
- Large patterns supplied on embroidery cards may be difficult to view on the screen.

1. **Turn off the machine.**

2. Insert the embroidery card in the embroidery card slot on the right side of the machine. Face the arrow on the embroidery card toward you, and insert it in the direction of the arrow.

3. **Turn on the machine.**

4. **Press the embroidery card on the screen.**

   - The selection screen for the patterns stored in the card is displayed.

5. **Select a pattern.**

   - The operation is the same as in “Selecting Embroidery Patterns” (page 49).
Embroidering

After the preparations are done, you can try embroidering. This section describes the steps for embroidering and appliquing.

Embroidering attractive finishes

There are many factors that go into sewing beautiful embroidery. Using the appropriate stabilizer (page 42) and hooping the fabric in the frame (page 43) are two important factors mentioned earlier. Another important point is the appropriateness of the needle and thread being used. See the explanation of threads below.

<table>
<thead>
<tr>
<th>Thread</th>
<th>Upper thread</th>
<th>Bobbin thread</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Use embroidery thread, or country embroidery thread</td>
<td>Use embroidery bobbin thread intended for use with</td>
</tr>
<tr>
<td></td>
<td>intended for use with this machine.</td>
<td>this machine.</td>
</tr>
<tr>
<td></td>
<td>Other embroidery threads may not yield optimum results.</td>
<td>For details, refer to “Optional accessories” (page 7).</td>
</tr>
</tbody>
</table>

Memo

- If you use threads other than those listed above, the pattern may not turn out correctly.

Note

- Before embroidering, check that there is enough thread in the bobbin. If you continue embroidering without enough thread in the bobbin, the thread may tangle.
- Do not leave objects in the range of motion of the embroidery frame. The frame may strike the object and cause a poor finish to the embroidery pattern.
- When embroidering on large garments (especially jackets or other heavy fabrics), do not let the fabric hang over the table. Otherwise, the embroidery unit cannot move freely, and the pattern may not turn out as planned.
**Embroidering a pattern**

Embroidery patterns are embroidered with a change of thread after each color.

1. **Prepare embroidery thread of the color shown on the screen.**

   - Embroidery frames that can be used for embroidering
   - Current color step/Number of colors in design
   - Current name of color
   - Current color part
   - Next color part

   - The thread color number set displayed for the thread colors can be changed. Press (Settings key), and then change the setting in the settings screen. For details, refer to “LCD (liquid crystal display) operation” (page 50).

2. **Set the embroidery thread, thread the needle, then pass the end of the thread through the embroidery foot hole.**

   - Give the thread a little slack.

   - Refer to “Threading the upper thread” (page 30) and “Threading the needle” (page 32).

   - **Note**
     - Before using the needle threader, be sure to lower the embroidery foot.

   - **CAUTION**
     - If the thread is pulled too tight, the needle may break or bend.
     - Do not let hands or objects hit the carriage while embroidering. The pattern may misalign.
3 Lower the presser foot lever.

4 Press (Start/stop button).

5 After progressing 5-6 stitches, press (Start/stop button) to stop the machine.

6 Use scissors to cut the thread at the beginning of the stitching.
   Cut the thread at the edge of the stitching.

7 Press (Start/stop button) again.
   - The embroidery starts again and stops automatically with reinforcement after one color has been completed. When automatic thread cutting is set, the thread is cut.

8 Press (Thread cutter button) once.

   - The needle is raised and the threads are cut.

**CAUTION**

- Do not press (Thread cutter button) after threads have already been cut, otherwise the needle may break, the threads may become tangled or damage to the machine may occur.
- Do not press (Thread cutter button) if there is no fabric under the embroidery foot or while the machine is embroidering, otherwise damage to the machine may occur.

9 Set up embroidery thread for the next color, and repeat steps 1 through 8.

10 Cut the excess thread.
   - When the last color is embroidered, “Finished sewing.” will appear on the display. Press [OK], and the display will return to the initial screen.

**Memo**

- For the automatic cutting setting, refer to “LCD (liquid crystal display) operation” (page 50).
Apply the appliqué method.

Prepare the base fabric and the appliqué fabric (appliqué piece). Press \( \) (Settings key), and set the thread color display to NAME OF COLOR, so “APPLIQUE MATERIAL”, “APPLIQUE POSITION” and “APPLIQUE” are displayed on the screen.

1. Select an appliqué pattern.

2. When “APPLIQUE MATERIAL” is displayed on the screen, apply iron-on stabilizer to the back of the appliqué piece fabric, and stretch it on the embroidery frame.

3. Lower the presser foot lever, and press (Start/stop button).

4. The cut-out for the appliqué piece is sewn, and the machine stops.

5. Stretch the base fabric on the embroidery frame.

6. Set up the thread for appliquéing.

7. Lower the presser foot lever, and press (Start/stop button).

8. Apply a thin layer of fabric glue or spray adhesive to the back of the appliqué piece, and attach it in the appliqué position.

- If it is not cut right on the stitching, it will not be finished neatly.
9 Lower the presser foot lever, and press (Start/stop button).

Note
• When “APPLIQUE MATERIAL”, “APPLIQUE POSITION” and “APPLIQUE” are displayed, a specific color thread does not appear. Use a proper color thread to match the appliqué piece.

10 Follow the instructions on the screen, and change thread colors as you embroider.
Editing and Saving Patterns

This section describes ways to edit, adjust, reposition and memorize patterns.

Adjusting the layout

The pattern is normally positioned in the center of the embroidery frame. You can check the layout before starting embroidery and change the position and the size.

**Memo**
- Keys that appear surrounded with a dotted line cannot be used.

1. **After selecting the embroidery pattern, press**.
   - The embroidery screen is displayed.

   ![](image1)

2. **Press**.
   - The layout screen is displayed.

   ![](image2)

3. **Check and adjust the layout.**

   ![Layout Screen Diagram]

   - Layout within the frame
   - Available embroidery frames
   - Display unit (cm/INCH)
   - Change position keys
   - Size key
   - Layout key
   - Rotation key
   - Horizontal mirror image key
   - Distance from the center
   - Embroidery size
   - Starting point key

**Embroidery frame size**
These flash if the pattern was resized, the layout was adjusted, or the recommended embroidery frame size was changed. Embroidery frame icons that appear in gray cannot be used.

**Size key**
Increases/decreases the size of the pattern. Press **to return to the previous screen.**

![Size Adjustment Diagram]

- Decreases size
- Returns to original size
- Returns to center position (when the pattern was moved with the change position key)
- Increases size

**Change position keys**
Moves the embroidery position up, down, left and right.
Memo

- If you make a note of the values in the lower part of screen when you change the size and position, you can embroider with the same size and layout even if you have to turn the power back on in the middle of your work.

Layout key
Press this key to move to rotation screen.

Rotation key
Rotates the pattern one degree, 10 degrees or 90 degrees at a time.
- Press (Back key) to return to the previous screen.

Starting point key
Moves the needle start position to align the needle with the pattern position.
- Press (Back key) to return to the previous screen.

CAUTION
- Never lower the needle when the embroidery frame is moving. The needle may break or bend.
- When you have revised the pattern, check the display of available embroidery frames and use an appropriate frame. If you use an embroidery frame not displayed as available for use, the presser foot may strike the frame and possibly cause injury.

Horizontal mirror image key
Mirrors the pattern left and right.
Press (Back key) to return to the original screen.

Memo

- When the machine is turned off, the layout returns to the original setting.
- You can also check the pattern size and distance from the center by pressing after starting embroidering.

---

Storing patterns

The embroidery patterns and the alphabet patterns you have customized can be stored in the machine's memory. Since the stored patterns will not be erased when the machine is turned off, you can always recall them for embroidery. This is convenient for storing names and the like. You can store up to 12 patterns or 512 KB of data.

■ Storing a pattern

1. After selecting the pattern to be stored, press (Memory key).

   After the pattern is stored, the initial screen appears again.

Note

- Do not turn off the machine while the pattern is being stored, otherwise the pattern data may be lost.

■ Recalling a pattern.

1. Press (Recall key).

   The stored patterns are displayed.
2. Select the pattern you wish to recall.
   Switch screens using ← (Previous page key) and → (Next page key).

   ▶ The selected pattern is shown in reverse highlighting.

3. Press SET.
   To delete the stored pattern, press DELETE.

   ▶ The stored pattern is recalled and the embroidery screen appears. You can embroider the recalled pattern.

Note
- Characters saved from an embroidery card must have the embroidery card inserted in the machine in order to retrieve the memory saved from the embroidery card.

---

Adjusting the thread tension

If embroidery fails, it is difficult to undo the thread and the fabric may be damaged. Before embroidering, use a scrap of the same fabric to check the adjustment of the thread tension, etc.

To adjust the thread tension, press (Settings key).

Press - to weaken the thread tension. 
Press + to tighten the thread tension.

- Correct thread tension
   The thread tension is correct when upper thread is just visible on back of the fabric.

   ![Correct thread tension](image)

   ① Right side  
   ② Wrong side

- Upper thread is too tight
   The lower thread will be visible on the front of the fabric. In this instance, decrease the upper thread tension.

   ![Upper thread too tight](image)

   ① Right side  
   ② Wrong side

- Upper thread is too loose
   The upper thread has slack. In this instance, increase the upper thread tension.

   ![Upper thread too loose](image)

   ① Right side  
   ② Wrong side
Resewing

When the wrong upper thread color has been sewn, it can be resewn with the correct color.

1. Press (Start/stop button) to stop the machine.

2. Press .

3. Press .

4. Press (Back one color) to return to the beginning of the mistaken color.

5. Set up the correct color for the upper thread.

6. Press (Start/stop button) to continue the design.

Thread runs out partway through a design

When the upper thread or the bobbin thread runs out while embroidering, the machine stops. Move the needle back about 10 stitches and resume embroidering.

1. Set up the upper or bobbin thread.

2. Press .

3. Press .

4. Press (Back one stitch) to move the needle back about 10 stitches. (Forward one stitch) increases the stitch number.

5. Restart the embroidery.
**Stopping while embroidering**

If the embroidery is stopped before it is complete, check the current needle count before turning off the machine.

**Memo**

- When the machine is turned off, the embroidery size and layout return to the original setting.

1. Press  (Start/stop button) to stop the machine.
2. Check the current needle count on the screen and make a note of it.

   If the needle count is not displayed, press  (Settings key), and then use  to display the following screen.

   - Press  (Back key) to return to the embroidery screen.

3. Press  (Embroidery key).

   ▶ The confirmation message is displayed.

4. Press  .

   ▶ The selected pattern is deleted, and the screen for selecting the embroidery pattern type is displayed.

5. Turn off the machine.

   - Always remove the embroidery unit when you move the machine.

6. Turn on the machine and select the pattern.

7. Press  .

9. Press ▼+ (Forward one color) to move to the beginning of the color you want to embroider.

10. Press ▼+ (Forward one stitch) to increase the needle count.
    If ▼+ is pressed continuously, it moves forward 1 → 9 → 30 stitches.

Move forward to about 10 stitches before the total number of stitches confirmed in 3.

11. Restart the embroidery.
Bobbin Case Adjustment

The bobbin case installed in this machine can be adjusted, if necessary, to accommodate the bobbin tension for embroidering. The insertion below describes how to adjust the bobbin tension for embroidery use. Using a small slotted screwdriver, turn the slotted-head (b) screw to adjust the bobbin case tension.

Do not turn a phillips screw (+).
Adjust with a screwdriver (small).

Correct tension

Upper thread slightly appears on the wrong side of fabric.

Bobbin thread is loose

Bobbin thread appears slightly on the right side of fabric.

Bobbin thread is tight

Upper thread on the right side of fabric seems to be lifting/looping and bobbin thread is not seen on the wrong side of fabric.

If this occurs, turn the slotted-head screw (b) counterclockwise being careful not to over-loosen the screw, approximately 30-45 degrees to decrease bobbin tension.

CAUTION

● When adjusting the bobbin case, be sure to remove the bobbin from the bobbin case.
● DO NOT adjust the position of the Phillips (a) screw on the bobbin case as this may result in damage to the bobbin case, rendering it unusable.
● If the slotted-head screw (b) is difficult to turn, do not use force. Turning the screw too much or providing force in either (rotational) direction may cause damage to the bobbin case. Should damage occur, the bobbin case may not maintain proper tension.
APPENDIX

The various maintenance and troubleshooting procedures are described in this chapter.

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   Cleaning the race .................................................................70
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Index ......................................................................................83
Care and Maintenance

Simple machine maintenance operations are described below.

**Cleaning the machine surface**

If the surface of the machine is dirty, lightly soak a cloth in neutral detergent, squeeze it out firmly, and then wipe the surface of the machine. After cleaning it once with a damp cloth, wipe it again with a dry cloth.

**CAUTION**

- Unplug the power supply cord before cleaning the machine, otherwise injuries or an electric shock may occur.

**Cleaning the race**

Embroidery performance will suffer if dust collects in the bobbin case, therefore, it should be cleaned periodically.

1. Turn off the machine.

2. Unplug the power cord from the power supply jack on the right side of the machine.

**CAUTION**

- Unplug the power supply cord before cleaning the machine, otherwise injuries or an electric shock may occur.

3. Remove the embroidery unit.

4. Grasp both sides of the needle plate cover, and then slide it toward you.

   - Needle plate cover
   - The needle plate cover is removed.

5. Remove the bobbin case.

   Grasp the bobbin case, and then pull it out.

   - Bobbin case
6. Use the cleaning brush or a vacuum cleaner to remove any lint and dust from the race and bobbin thread sensor and their surrounding area.

7. Insert the bobbin case so that the projection on the bobbin case aligns with the spring.

8. Insert the tabs on the needle plate cover into the needle plate, and then slide the cover back on.

**CAUTION**
- Never use a bobbin case that is scratched, otherwise the upper thread may become tangled, the needle may break or embroidering performance may suffer. For a new bobbin case (part code: XD1855-251), contact your nearest authorized service center.
- Be sure that the bobbin case is correctly installed, otherwise the needle may break.

**Note**
- If lint or dust collects on the bobbin thread sensor, the sensor may not operate correctly.
- Do not apply oil to the bobbin case.
Attaching the Embroidery Foot

This section describes how to attach the embroidery foot.

**Attaching the embroidery Foot “Q”**

Attach the embroidery foot “Q” when embroidering. Have the included embroidery foot “Q” and a screwdriver ready.

![Embroidery foot bar](image1)

1. Embroidery foot bar
2. Caught by the presser foot holder screw

**CAUTION**

- Always use the embroidery foot “Q” when embroidering. If the wrong presser foot is used, the needle may hit the presser foot and break or bend.

1. Press (Needle position button) once or twice to raise the needle.

![Needle position button](image2)

1. Needle position button

2. Turn off the machine.

**CAUTION**

- Before attaching the embroidery foot, be sure to turn off the machine, otherwise injuries may occur if (Start/stop button) is accidentally pressed and the machine starts embroidering.

3. Raise the presser foot lever.

![Presser foot lever](image3)

1. Presser foot lever

   - The embroidery foot is raised.

   - At the time of purchase, the presser foot lever is up.

4. Hold the embroidery foot with your right hand, as shown.

   Hold the embroidery foot with your index finger wrapped around the lever at the back of the foot.

![Lever](image4)

1. Lever

5. While pressing in the lever with your finger, fit the embroidery foot bar over the needle clamp screw to attach the embroidery foot to the presser foot bar.

![Embroidery foot bar](image5)

1. Embroidery foot bar
2. Needle clamp screw
6 Secure the embroidery foot with the presser foot holder screw. Set the embroidery foot perpendicular.

7 Firmly tighten the presser foot holder screw. Turn the screwdriver toward the front.

**CAUTION**
- Do not hit the needle with your finger or the embroidery foot when attaching it. The needle may break or cause injury.
- Be sure to tighten the screw with the included screwdriver. If the screw is loose, the needle may hit the embroidery foot and break or bend.
- Before embroidering, always turn the handwheel toward you (counterclockwise) slowly to make sure that the needle does not hit the embroidery foot. Otherwise, the needle may break or bend.
## Troubleshooting

If the machine stops operating correctly, check the following possible problems before requesting service. If the problem persists, contact your retailer or the nearest authorized service center.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Probable Cause</th>
<th>Remedy</th>
<th>Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The machine does not operate.</strong></td>
<td>The machine is not turned on.</td>
<td>Turn on the machine.</td>
<td>page 19</td>
</tr>
<tr>
<td></td>
<td>The start/stop button was not pressed.</td>
<td>Press the start/stop button.</td>
<td>page 58</td>
</tr>
<tr>
<td></td>
<td>The presser foot lever is raised.</td>
<td>Lower the presser foot lever.</td>
<td>page 58</td>
</tr>
<tr>
<td></td>
<td>The embroidery unit is not attached on the machine.</td>
<td>Attach the embroidery unit.</td>
<td>page 15</td>
</tr>
<tr>
<td><strong>The needle breaks.</strong></td>
<td>The needle is incorrectly installed.</td>
<td>Correctly install the needle.</td>
<td>page 36</td>
</tr>
<tr>
<td></td>
<td>The needle clamp screw is loose.</td>
<td>Use the screwdriver to firmly tighten the screw.</td>
<td>page 36</td>
</tr>
<tr>
<td></td>
<td>The needle is bent or blunt.</td>
<td>Replace the needle.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The upper thread tension is too tight.</td>
<td>Loosen the upper thread tension.</td>
<td>page 64</td>
</tr>
<tr>
<td></td>
<td>The spool is incorrectly installed.</td>
<td>Correctly install the spool.</td>
<td>page 30</td>
</tr>
<tr>
<td></td>
<td>The area around the hole in the needle plate is scratched, or has a burr on it.</td>
<td>Replace the needle plate. Contact your retailer or the nearest authorized service center.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The area around the hole in the embroidery foot is scratched, or has a burr on it.</td>
<td>Replace the embroidery foot. Contact your retailer or the nearest authorized service center.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The bobbin case is scratched, or has a burr on it.</td>
<td>Replace the bobbin case. Contact your retailer or the nearest authorized service center.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A bobbin designed specifically for this machine is not used.</td>
<td>Incorrect bobbins will not work properly. Only use a bobbin designed specifically for this machine.</td>
<td>page 24</td>
</tr>
<tr>
<td><strong>The upper thread breaks.</strong></td>
<td>The upper thread was not threaded correctly (for example, the spool is not installed correctly, the spool cap is too big for the spool being used, or the thread has come out of the needle bar thread guide).</td>
<td>Correct the upper threading.</td>
<td>page 30</td>
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<tr>
<td></td>
<td>There are knots or tangles in the thread.</td>
<td>Remove any knots or tangles.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The upper thread tension is too tight.</td>
<td>Loosen the upper thread tension.</td>
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<td>Probable Cause</td>
<td>Remedy</td>
<td>Reference</td>
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<td>----------------</td>
<td>--------</td>
<td>-----------</td>
</tr>
<tr>
<td><strong>The upper thread breaks.</strong></td>
<td>The thread is tangled, for example, in the bobbin case.</td>
<td>Remove the tangled thread. If the thread is tangled in the bobbin case, clean the race.</td>
<td>page 70</td>
</tr>
<tr>
<td></td>
<td>The needle is bent or blunt.</td>
<td>Replace the needle.</td>
<td>page 35</td>
</tr>
<tr>
<td></td>
<td>The needle is incorrectly installed.</td>
<td>Correctly install the needle.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The area around the hole in the needle plate is scratched, or has a burr on it.</td>
<td>Replace the needle plate. Contact your retailer or the nearest authorized service center.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>The area around the hole in the embroidery foot is scratched, or has a burr on it.</td>
<td>Replace the embroidery foot. Contact your retailer or the nearest authorized service center.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>The bobbin case is scratched, or has a burr on it.</td>
<td>Replace the bobbin case. Contact your retailer or the nearest authorized service center.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>A bobbin designed specifically for this machine is not used.</td>
<td>Incorrect bobbins will not work properly. Only use a bobbin designed specifically for this machine.</td>
<td>page 24</td>
</tr>
<tr>
<td><strong>Bobbin thread does not wind neatly on the bobbin.</strong></td>
<td>The thread that was pulled out was not wound onto the bobbin correctly.</td>
<td>Wind the thread that was pulled off around the bobbin five or six times clockwise.</td>
<td>page 26</td>
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<tr>
<td></td>
<td>The bobbin thread is incorrectly installed.</td>
<td>Correctly install the bobbin thread.</td>
<td>page 28</td>
</tr>
<tr>
<td></td>
<td>The bobbin is scratched or does not rotate smoothly, or has a burr on it.</td>
<td>Replace the bobbin.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>The thread is tangled.</td>
<td>Remove the tangled thread and clean the race.</td>
<td>page 70</td>
</tr>
<tr>
<td></td>
<td>A bobbin designed specifically for this machine is not used.</td>
<td>Incorrect bobbins will not work properly. Only use a bobbin designed specifically for this machine.</td>
<td>page 24</td>
</tr>
<tr>
<td><strong>The lower thread is tangled or breaks.</strong></td>
<td>The upper thread was not threaded correctly.</td>
<td>Correct the upper threading.</td>
<td>page 30</td>
</tr>
<tr>
<td></td>
<td>The bobbin thread is incorrectly installed.</td>
<td>Correctly install the bobbin thread.</td>
<td>page 28</td>
</tr>
<tr>
<td></td>
<td>The thread tension is incorrect.</td>
<td>Adjust the tension of the upper thread.</td>
<td>page 64</td>
</tr>
<tr>
<td></td>
<td>A bobbin designed specifically for this machine is not used.</td>
<td>Incorrect bobbins will not work properly. Only use a bobbin designed specifically for this machine.</td>
<td>page 24</td>
</tr>
<tr>
<td>Symptom</td>
<td>Probable Cause</td>
<td>Remedy</td>
<td>Reference</td>
</tr>
<tr>
<td>--------------------------------------------------</td>
<td>--------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Stitches are skipped.</td>
<td>The upper thread was not threaded correctly.</td>
<td>Correct the upper threading.</td>
<td>page 30</td>
</tr>
<tr>
<td></td>
<td>The needle is bent or blunt.</td>
<td>Replace the needle.</td>
<td>page 35</td>
</tr>
<tr>
<td></td>
<td>The needle is incorrectly installed.</td>
<td>Correctly install the needle.</td>
<td>page 36</td>
</tr>
<tr>
<td></td>
<td>Dust has accumulated under the needle plate or in the bobbin case.</td>
<td>Remove the needle plate cover and clean the race.</td>
<td>page 70</td>
</tr>
<tr>
<td>A high-pitched noise is made while embroidering.</td>
<td>Dust has accumulated in the bobbin case.</td>
<td>Clean the race.</td>
<td>page 70</td>
</tr>
<tr>
<td></td>
<td>The upper thread was not threaded correctly.</td>
<td>Correct the upper threading.</td>
<td>page 30</td>
</tr>
<tr>
<td></td>
<td>The bobbin case is scratched, or has a burr on it.</td>
<td>Replace the bobbin case. Contact your retailer or the nearest authorized service center.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>A bobbin designed specifically for this machine is not used.</td>
<td>Incorrect bobbins will not work properly. Only use a bobbin designed specifically for this machine.</td>
<td>page 24</td>
</tr>
<tr>
<td>The thread does not pass through the eye of the needle.</td>
<td>The needle has not been raised to the correct position.</td>
<td>Press the needle position button.</td>
<td>page 32</td>
</tr>
<tr>
<td></td>
<td>The needle is incorrectly installed.</td>
<td>Correctly install the needle.</td>
<td>page 36</td>
</tr>
<tr>
<td>The stitch is not sewn correctly.</td>
<td>The thread tension is incorrect.</td>
<td>Adjust the tension of the upper thread.</td>
<td>page 64</td>
</tr>
<tr>
<td></td>
<td>The thread is tangled, for example, in the bobbin case.</td>
<td>Remove the tangle thread. If the thread is tangled in the bobbin case, clean the race.</td>
<td>page 70</td>
</tr>
<tr>
<td>The lamps do not come on.</td>
<td>The lamps are damaged.</td>
<td>Contact your retailer or the nearest authorized service center.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>The machine is not turned on.</td>
<td>Turn on the machine.</td>
<td>page 19</td>
</tr>
<tr>
<td>Nothing appears on the LCD.</td>
<td>The brightness of the LCD is either too light or too dark.</td>
<td>Adjust the brightness of the LCD.</td>
<td>page 81</td>
</tr>
<tr>
<td>Machine does not operate when button is pressed.</td>
<td>An animation is displayed on the LCD.</td>
<td>Touch the LCD with your finger, and the animation will disappear.</td>
<td>page 20</td>
</tr>
<tr>
<td>Embroidery unit does not move.</td>
<td>No pattern selected.</td>
<td>Select a pattern.</td>
<td>page 49</td>
</tr>
<tr>
<td></td>
<td>The embroidery unit is not set up correctly.</td>
<td>Set up the embroidery unit correctly.</td>
<td>page 15</td>
</tr>
<tr>
<td>Embroidering continues although the bobbin thread ran out.</td>
<td>Dust has collected on the bobbin thread sensor.</td>
<td>Remove any dust from the bobbin thread sensor.</td>
<td>page 70</td>
</tr>
<tr>
<td>Symptom</td>
<td>Probable Cause</td>
<td>Remedy</td>
<td>Reference</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Embroidery not neatly done.</td>
<td>The fabric is not fully stretched on the embroidery frame. The fabric is loose.</td>
<td>Stretch the fabric properly on the embroidery frame.</td>
<td>page 43</td>
</tr>
<tr>
<td></td>
<td>No stabilizer material is attached.</td>
<td>Always use stabilizer material for embroidery with stretch fabrics, thin fabrics, fabrics with a loose weave and fabrics where stitches easily contract.</td>
<td>page 42</td>
</tr>
<tr>
<td></td>
<td>The thread is tangled and the bobbin case, etc., is plugged up.</td>
<td>Remove the tangled thread. When the bobbin case is plugged up, clean the race.</td>
<td>page 70</td>
</tr>
<tr>
<td></td>
<td>The thread tension is incorrect.</td>
<td>Adjust the tension of the upper thread.</td>
<td>page 64</td>
</tr>
<tr>
<td></td>
<td>Objects are placed near the carriage or embroidery frame.</td>
<td>If the embroidery unit carriage or embroidery frame bumps into objects, the pattern will be misaligned. Do not place objects within the range of embroidery frame motion.</td>
<td>page 16</td>
</tr>
<tr>
<td></td>
<td>Material coming out of the embroidery frame is causing problems.</td>
<td>Stretch the fabric on the frame once again so that the material coming out of the embroidery frame does not cause problems, rotate the pattern and embroider.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>When embroidering on a heavy fabric, the fabric is hanging off the table.</td>
<td>If embroidery is done with the fabric hanging off the table, the embroidery unit movement will be impaired. Support the fabric while embroidering.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>The fabric is catching. It is pinched.</td>
<td>Stop the machine and set up the fabric correctly.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>The carriage was moved while the embroidery frame was being removed or attached during embroidery.</td>
<td>If the carriage is moved during the process, the pattern may be misaligned. Be careful when removing or attaching the embroidery frame.</td>
<td>–</td>
</tr>
</tbody>
</table>
## Error messages

When erroneous operations are performed messages and advice on operation will be displayed on the LCD. Follow what is displayed. If you press \[ \text{CLOSE} \] or do the operation correctly while the error message is displayed, the message disappears.

<table>
<thead>
<tr>
<th>Error Message</th>
<th>Probable Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>![1] Cannot recognize the data. The data may be corrupted.</td>
<td>There is a possibility that the data for the selected pattern is corrupted.</td>
</tr>
<tr>
<td>![2] Cannot sew on this screen.</td>
<td>The start/stop button was pressed at a screen other than the embroidery screen.</td>
</tr>
<tr>
<td>![3] Check and rethread the upper thread.</td>
<td>Upper thread broken. Upper thread not set up correctly. Upper thread has run out. <strong>CAUTION</strong> Be sure to rethread the machine. If you press ( \text{Start/stop button} ) without rethreading the machine, the thread tension may be wrong or the needle may break and cause injury.</td>
</tr>
<tr>
<td><img src="DeletedPattern.png" alt="" /> Deleting...</td>
<td>The machine is deleting a previously saved pattern.</td>
</tr>
<tr>
<td>![4] Insert an embroidery card.</td>
<td>![InsertCard.png] on the LCD was pressed when no card was inserted.</td>
</tr>
<tr>
<td>![5] Lower the presser foot lever.</td>
<td>The start/stop button or thread cutter button was pressed while the embroidery foot was raised.</td>
</tr>
<tr>
<td>![6] Not enough available memory. Delete another pattern?</td>
<td>The memory is full and the pattern cannot be saved.</td>
</tr>
<tr>
<td>![7] OK to delete the selected pattern?</td>
<td>You pressed the back key or the embroidery key while a pattern was selected.</td>
</tr>
<tr>
<td>![8] Press the needle position button to raise the needle.</td>
<td>You tried to select an embroidery pattern or change the layout when the needle was down. The machine is turned on while the needle is lowered.</td>
</tr>
<tr>
<td>Error Message</td>
<td>Probable Cause</td>
</tr>
<tr>
<td>-------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>① Raise presser foot lever.</td>
<td>This message is displayed when the embroidery unit is trying to initialize while the embroidery foot is lowered.</td>
</tr>
<tr>
<td>① Return the bobbin winding shaft to left.</td>
<td>The needle position button or thread cutter button was pressed while the bobbin winder shaft is moved to the right.</td>
</tr>
<tr>
<td>Saving...</td>
<td>A pattern is being stored.</td>
</tr>
<tr>
<td>① Select a pattern.</td>
<td>The start/stop button was pressed when no pattern is selected.</td>
</tr>
<tr>
<td>① The bobbin thread is running out.</td>
<td>Bobbin thread has run out. Little bobbin thread remains.</td>
</tr>
<tr>
<td>△ The carriage of the embroidery unit will move.</td>
<td>When the embroidery unit is attached, and then the machine is turned on.</td>
</tr>
<tr>
<td>① The pattern is too large for the embroidery frame.</td>
<td>You tried to set a number of characters that will not fit within the frame.</td>
</tr>
<tr>
<td>△ The safety device has been activated.</td>
<td>The upper thread has become tangled around the bobbin case, and the needle is bent and hitting the needle plate, etc., so the machine stops (refer to page 74).</td>
</tr>
<tr>
<td>① This embroidery card can not be used on this machine.</td>
<td>A card that cannot be used with this machine has been inserted, and you tried to select a pattern from the card.</td>
</tr>
<tr>
<td>① This embroidery pattern can not be used on this machine.</td>
<td>An embroidery card incompatible with this machine was inserted and a pattern on the card was selected.</td>
</tr>
<tr>
<td>① This pattern cannot be used.</td>
<td>You try to retrieve a pattern downloaded as one for a different machine.</td>
</tr>
<tr>
<td>① Total size of the pattern is too large. Rotate the pattern.</td>
<td>The combined character pattern is too large for the embroidery frame. You can rotate the pattern 90 degrees and continue combining characters.</td>
</tr>
<tr>
<td>Error Message</td>
<td>Probable Cause</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Turn off the machine, and attach the embroidery unit.</td>
<td>The machine was turned on before the embroidery unit was attached.</td>
</tr>
<tr>
<td>Winding bobbin thread...</td>
<td>The bobbin winder is winding the bobbin.</td>
</tr>
</tbody>
</table>
Adjusting the LCD

If nothing appears on the LCD when the machine is turned on, the brightness of the LCD is either too light or too dark. In such a case, perform the following operation.

1. **Turn off the machine.**

2. **Turn on the machine while pressing any of the display panel buttons.**

3. **Press \(-\) or \(+\).**

4. **Turn off the machine, then turn it on again.**

Operation beep

Each time a key is pressed you will hear one beep. If an incorrect operation is performed you will hear two or four beeps.

- **If a key is pressed (correct operation)**
  One beep sounds.

- **If an incorrect operation is performed**
  Two or four beeps sound.

- **If the machine locks up, for example, because the thread is tangled**
  The machine beeps for four seconds and the machine automatically stops.
  Be sure to check for the cause of the error, and correct it before continuing to embroider.
Canceling the operation beep

When the machine is purchased, it is set to beep each time an operation panel key is pressed. This setting can be changed so that the machine does not beep.

1. Turn on the machine.

   
   ◄ The LCD comes on.

2. Press (Settings key) on the operation panel.

   
   ◄ The settings screen appears.

3. Press (Next page key) three times.

4. Press OFF for the buzzer.

   
   ◄ The screen for changing the beep setting appears.

5. Press (Back key).

   
   ◄ The initial screen appears again.
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