Brother's History

The Brother Group Has Followed a Trajectory of Business Transformation and Growth while Responding to Customer and Social Needs

In the history of more than 110 years since its establishment in 1908 as a sewing machine repair business, the Brother Group has been promoting the diversification and globalization of its business. In every generation, at the foundation of our business activities has always been the spirit of "At your side." - the company spirit that places our customers first everywhere, every time. With our starting point being to always meet our customers' needs from their perspective, we will continue to create and provide value by demonstrating the competitive advantage we have cultivated while adapting to changes in the times or environment without fear of reform.

The starting point for all creation is "At your side."

In 1908, the Yasui brothers, the founders of Brother who started in sewing machine repairs, decided to use the product knowledge they gained through repairs and began to develop domestically-produced machines that wouldn't break easily. As they had no capital for production equipment, they used their originality and ingenuity to improve their own factory, and in 1928, they finally completed the chainstitch sewing machine for making straw hats that they had been longing for. The sewing machine that they sold gained a reputation for being more durable than foreign-made sewing machines, was popular with customers and even contributed to the revitalization of the domestic industry. The predecessor

of Brother Industries, NIPPON SEWING MACHINE MANUFACTURING CO. was established in 1934. The Prospectus of Establishment demonstrates the brothers hope to produce sewing machines

domestically, and contains their passionate feelings towards solving issues in society through enterprise.

Passing on the spirit of foundation that seeks to contribute to society through business, today, it has





 Create work for people wishing to work pleasant atmosphere Develop the import-

Prospectus of

Spirit of Foundation

•Create factories with a based industry into the export-based industry

Changes in sales revenue



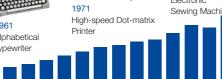
Chain-Stitch Sewing Machine for the Production of Straw Hats

1932 Machine

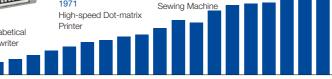
Home Sewina

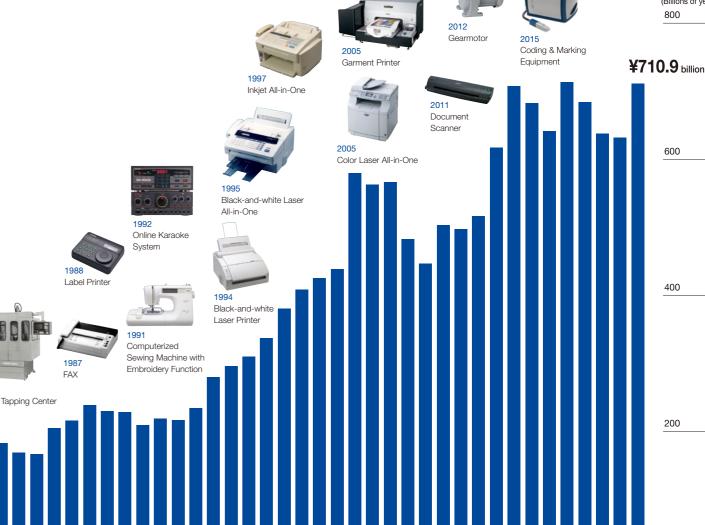
1936 Industrial Lockstitch

Sewing Machine



reached and impacted all employees around the world as the spirit of "At your side."





* Sales until FY2015 were based on generally accepted accounting principles in Japan (JGAAP), while sales revenue from FY2016 is based on the International Financial Reporting Standard (IFRS)

Diversifying Through Domestic Production of Sewing Machines and Applying Core Technologies

Kanekichi Yasui, the father of the founding brothers, established a sewing machine repair business in 1908. At the time, Japan relied on imports for sewing machines, which were precision industrial products. With no work due to the recession, the eldest son Masayoshi, who was helping in the family business, made the decision to create work for people wishing to work, begin domestic production of sewing machines, and develop the import-based industry into an export-based industry. Joining forces, the brothers developed a chain-stitch sewing machine for the production of straw hats in 1928. In 1932, they completed development of the long-awaited domestic home sewing machine. Then, in 1947, the first sewing machine exports began. In 1954, they expanded overseas with the establishment of a facility in the United States. Utilizing technologies cultivated through sewing machines, they started diversifying and developed consumer electronics such as knitting machines, washing machines and vacuum cleaners.

Growth turning points and cultivated competitive advantage against the backdrop of needs

Entering the Office Machine Field and Developing Machine Tools Refined Through a Philosophy of Independence

In response to growing needs in the U.S. market, Brother began manufacturing portable typewriters in 1961. Receiving good reviews for price affordability and performance that was comparable to its competitors, they laid the foundations for Brother to become an office machine manufacturer. With the idea of making its own product-manufacturing machines, the company launched an external sales business for the machine tools it had been developing itself since its foundation. With outstanding machining performance, its tapping machines became a long-selling product. In 1966, it developed a calculator as its first product utilizing electronics technologies. which strengthened its position in the office machine field. While developing its own facilities in Europe, it expanded its overseas business through such moves as the acquisition of a major British sewing machine manufacturer in 1968.

Entering the Information Equipment Field and Promoting Mechatronics

With the spread of compact computers (minicomputers), Brother noticed the limited choices available for printers that support those minicomputers, so it collaborated with venture company Centronics Data Computer Corp. in the United States to co-develop a high-speed dotmatrix printer in 1971. Developing this new market triggered a subsequent expansion of the information equipment business. Electronizing products one after the other, it launched the industry's first computerized home sewing machine in 1979 and an electronic office typewriter in 1980. Furthermore, it launched a numerical control machine tool into the machine tool field and pivoted to the mechatronics field, which combines mechanical and electronic technologies.

Acquiring Printing Technologies and Transforming Business

In 1981, Brother rolled out a global brand strategy as an official supplier of the Los Angeles Olympics. Its unique products began to attract a lot of attention, including launch of the world's smallest personal printer utilizing thermal printing technologies in 1982, and the industry's first popular Japanese word processor in 1984. It was then able to apply the thermal printing technologies and kana-kanii conversion technologies cultivated through this development process to launch labeling systems in 1988. It was able to develop a new market under the P-touch brand. In response to trade friction and an appreciating yen, it expanded its production overseas. Starting to focus on business concentration and selection, Brother withdrew from the consumer electronics and musical instruments businesses and strengthened its investment in the information and communications equipment field instead.

Developing Online Karaoke Systems and Expanding Information and Communications Equipment

Utilizing the content delivery technologies it cultivated through development of vending machines for computer software. Brother launched the industry's first online karaoke system in 1992. In the same year, it developed fax machines for the SOHO market that became a great hit for low prices and differentiated functions. In 1995, it launched a small All-in-Ones with fax machine, printer, copier and other functions condensed into one machine. Adding laser and inkjet technologies to its product lineup, Brother's business expanded rapidly as mass retail stores selling products to emerging business offices grew. Aiming to achieve optimal procurement and production globally, it began producing information and communications equipment in Asia as it went through a capital restructuring of its sales companies and integrated its manufacturing and sales functions.

Expanding Information and Communications Equipment and Strengthening the Business Portfolio

In addition to China, Brother started producing in Vietnam and the Philippines and established a consumables recycling facility in Europe as part of efforts to strengthen its global production base. It also expanded its sales facilities and developed its business foundation globally. It dramatically expanded its business scale as well with a focus on information and communications equipment. In 2002, the company established its Medium-to Long-Term Corporate Vision. Then in 2008, it revised the Brother Group Global Charter, a foundation for all its activities, and embodied Brother's motto, "At your side." throughout its corporate culture. Through mergers and acquisitions, Brother added mobile printers, reducers, and other technologies to its business portfolio. Then in 2015, it acquired all shares in British company Domino Printing Sciences PLC and made its entry into the industrial printing business. It is now driving business expansion in the industrial field

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Brother's Businesses

See page 38.

We Use the Competitive Advantage We Have Cultivated and Contribute to Improving Our Customers' Productivity and Unlocking Their Creativity through Our Businesses

In order to meet the needs of customers, the Brother Group uses the competitive advantage it has cultivated throughout its history of innovation to grow its businesses through manufacturing. Today, through its six businesses-Printing and Solutions (P&S), Machinery, Domino, Nissei, Personal and Home (P&H), and Network and Contents (N&C)-it aims to expand customer value by contributing to improving their



productivity and unlocking their creativity. **Brother's Businesses Printing and Solutions Business** We support the continuously changing business situations of our customers through our compact laser/inkjet printers and All-in-Ones for office and home use, as well as a P&S diverse lineup of labeling systems and label printers for both home and business use. See pages 30-31. **Machinery Business** We contribute to improving the productivity of and creating new value for our customers through machine tools that are ideal for parts processing such as automobile and general Machinery machinery; industrial sewing machines that are easy to use, provide high-quality sewing See pages 32-33. and conserve energy; and garment printers that meet garment digital printing needs. We provide coding & marking equipment (C&M area) that prints information such as best-before dates and lot numbers on plastic bottles, cans and food packaging as well **Domino Business** as digital printing equipment (DP area) that responds to the need for a wide variety Domino of product packaging in smaller quantities and shorter delivery times, contributing to ensuring consumer protection, traceability* and improving productivity at factories. See pages 34-35. * Ability to clarify and maintain records of all food processes, from cultivation and breeding through to processing, manufacturing, and distribution We respond with precision to diversifying customer needs in fields such as automation Nissei and labor saving, which are expected to grow, and contribute to customer value creation Nissei through gearmotors with a wide range of product variations, high stiffness reducers that support industrial robots and factory automation equipment, and gears with high See page 36. precision and quality. **Personal and Home** We propose the joy of making things by hand with products and services that support **Business** customers showing off their creativity, such as home cutting machines, centered on P&H home sewing machines. Our high-end sewing and embroidery machines utilize IoT to expand the new possibilities for handmade items. See page 37. **Network and Contents** We pursue the creation of new customer value by proposing services, products and Business content using the distribution technology that we have cultivated through online karaoke N&C systems as well as by developing and providing JOYSOUND, an online karaoke system for business use

The Value We Provide through Business

Solving customer's problems with high productivity and environmental performance

Achieving security, safety, and operational efficiency by adding information to various things

Brother Group Vision At your side

Continuing to support various work scenes by connecting with customers for years to come

> Filling people's hearts through creativity and fun

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Brother's Value Creation Process

We Seek to Contribute to Society, Help Protect the Earth, and Achieve Sustainable Growth by Expanding

and Global Networks

See page 29.

· Autonomous employees who share the spirit of

"At your side." and are active around the world • A global team that supports high-level coordination of each function · A flat and open organizational culture

· Manufacturing technology for both consumer

· Various printing engines developed in-house Approximately 30,000 patents held worldwide

and industrial use cultivated through business diversification since the Group's founding

Medium-term business strategy "CS B2024" Take off towards our new future

Medium-term business strategy "CS B2024" Take off towards our new future

Business strategy "CS B2024" Take off towards our new future

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Business strategy "CS B2024" Take off Medium-term business strategy "US BZUZ4" lake off toward Management foundation transformation for a sustainable future Brother Value Chain Management (BVCM) A Variety of Unique Technologies

The Brother Group's management system identifies and eliminates barriers to customer's success. With the customer as the starting point, Brother precisely coordinates the functions of each chain and cooperates with external partners to provide superior value by quickly creating and

delivering high-quality products and services. See page 23

Customers

based on customer feedback

during the development stage with a focus on the industrial area

At your side.

· A global customer base

· Global business partners that we grow

with customers and business partners

Information obtained from relationships of trust

The Brother Group Global Charter

See pages 26-27.

See page 29.

See page 29.

· Global production base · A highly cost competitive ar

Natural Capital See pages 42-43.

 Resource consumption (raw materials for products) 208.168 t*2

See pages 24-25. Strong financial base

Investment of 150 billion yen

Financial Capital

 Total energy consumption (crude oil equivalent) 47.564 kl *2

> All business partners involved in the process of providing value to the Brother Group, such as sales channels and material suppliers.

*2 FY2021 results *3 "CS B2024" target

OUTCOMES Materiality Solutions

Pursuing a responsible value chain

Realizing a diverse and active society

Supporting people's value creation

Brother Group Vision At your side

By being "At your side," we enable people's productivity and creativity, contribute to society, and help protect the earth.



Digital Printing

Equipment

Achieving security,

safety, and operational

information to

various things

Coding and efficiency by adding



A Diverse Range of Products, Services,

A Ulverse Hange of Products, Services, Use and Solutions for Consumer and Industrial Use

Marking Equipment

dustrial Sewir Machines

Solving customer's

problems with

high productivity

and environmental

performance

All-in-Ones Continuing to support various work scenes by connecting with customers for years



Printers

line Karaoke Systems for Business Use

Industrial Label Printers

Filling people's hearts through creativity and fun



Home Sewing Machines

Creating New Businesses

Labeling

Helping customer improve their productivity and unlock creativity

> Contributing to the future of the earth

Reducing CO₂ emissions

> Circulating resources

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