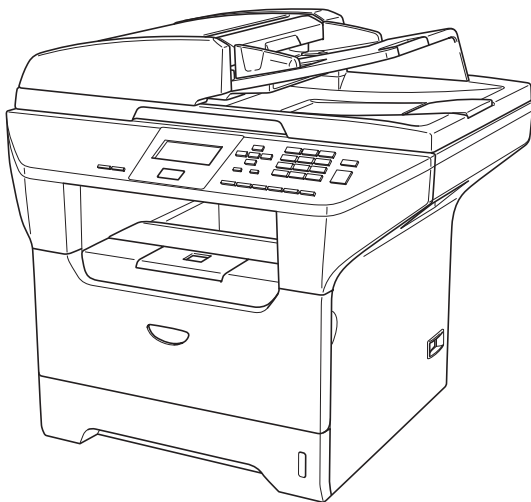


# USER'S GUIDE



DCP-8060  
DCP-8065DN

## **If you need to call Customer Service**

**Please complete the following information for future reference:**

**Model Number:** DCP-8060 and DCP-8065DN  
(Circle your model number)

**Serial Number:** <sup>1</sup> \_\_\_\_\_

**Date of Purchase:** \_\_\_\_\_

**Place of Purchase:** \_\_\_\_\_

<sup>1</sup> The serial number is on the back of the unit. Retain this User's Guide with your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.

**Register your product on-line at**

**<http://www.brother.com/registration>**

By registering your product with Brother, you will be recorded as the original owner of the product. Your registration with Brother:

- may serve as confirmation of the purchase date of your product should you lose your receipt; and,
- may support an insurance claim by you in the event of product loss covered by insurance.

# Compilation and Publication Notice

Under the supervision of Brother Industries Ltd., this manual has been compiled and published, covering the latest product descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

# Table of Contents

## Section I General

### 1 General information

---

Using the documentation .....	2
Symbols and conventions used in the documentation .....	2
Accessing the complete User's Guide .....	2
Viewing documentation .....	2
Control panel overview .....	4
Status LED indications .....	6

### 2 Loading documents and paper

---

Loading documents .....	8
Using the ADF .....	8
Using the scanner glass (Flatbed) .....	9
Acceptable paper and other media .....	9
Handling and using media .....	10
Loading paper and other media .....	12
Loading paper .....	12
Loading envelopes and other media .....	13
Printable Area .....	14

### 3 General setup

---

Paper settings .....	15
Paper Type .....	15
Paper Size .....	15
Tray use in Copy mode .....	16
Tray use in Print mode .....	16
Volume Settings .....	17
Beeper volume .....	17
Ecology features .....	17
Toner save .....	17
Sleep time .....	17
Turning off the scanner lamp .....	18
LCD Contrast .....	18
User Settings Report .....	18

### 4 Security features

---

Security .....	19
Secure Function Lock .....	19

## Section II Copy

### 5 Making copies

---

How to copy .....	24
Making a single copy .....	24
Making multiple copies .....	24
Stop copying .....	24
Copy options .....	24
Changing copy quality .....	25
Changing text copy resolution .....	25
Enlarging or reducing the image copied .....	26
Making N in 1 copies or a poster .....	27
Duplex (2-sided) copying (DCP-8065DN only) .....	29
Sorting copies using the ADF .....	31
Adjusting contrast .....	31
Tray Select .....	32
Out of Memory message .....	32

## Section III Software

### 6 Software and Network features

---

Software and Network features .....	34
-------------------------------------	----

## Section IV Appendices

### A Safety and Legal

---

Choosing a location .....	36
Important Information .....	37
Safety precautions .....	37
Important Information .....	40
IEC 60825-1 Specification .....	40
Disconnect device .....	40
Wiring information .....	40
LAN connection .....	41
Radio interference .....	41
Important Information for Australia .....	42
Important Information for New Zealand .....	44
Important Information for Some Countries .....	45
Trademarks .....	47

### B Options

---

Optional Paper Tray (LT-5300) .....	48
Memory Board .....	48
DIMM types .....	48
Installing extra memory .....	49

## **C Troubleshooting and routine maintenance**

---

Troubleshooting .....	50
Solutions to common problems .....	50
Improving the print quality .....	54
Error messages .....	59
Document jams .....	62
Paper jams .....	63
Routine maintenance .....	67
Cleaning the outside of the machine .....	67
Cleaning the scanner glass .....	69
Cleaning the laser scanner window .....	69
Cleaning the corona wire .....	71
Cleaning the drum unit .....	72
Replacing the toner cartridge (TN-3145/TN-3185) .....	73
Replacing the toner cartridge .....	73
Replacing the drum unit (DR-3115) .....	76
Replacing periodic maintenance parts .....	78
How to change the LCD language You can change the LCD language .....	78
Packing and shipping the machine .....	78
Machine Information .....	79
Checking the serial number .....	79
Checking the page counters .....	79
Checking remaining life of parts .....	80

## **D Menu and Features**

---

On-screen programming .....	81
Menu table .....	81
Memory storage .....	81
Menu keys .....	81
Menu Table .....	83
Entering Text .....	89

## **E Specifications**

---

General .....	91
Print media .....	92
Copy .....	93
Scan .....	94
Print .....	95
Interfaces .....	95
Computer requirements .....	96
Consumable items .....	97
Ethernet wired network (DCP-8065DN only) .....	98

## **F Glossary**

---

Glossary .....	99
----------------	----

## **G Index**

---

Index .....	100
-------------	-----



# General

---

General information	2
Loading documents and paper	8
General setup	15
Security features	19

## Using the documentation

Thank you for buying a Brother machine! Reading the documentation will help you make the most of your machine.

### Symbols and conventions used in the documentation

The following symbols and conventions are used throughout the documentation.

<b>Bold</b>	Bold style identifies keys on the machine control panel or computer screen.
<i>Italics</i>	Italicized style emphasises an important point or refers you to a related topic.
<code>Courier New</code>	Courier New font identifies the messages shown on the LCD of the machine.



Warning icons tell you what to do to avoid the risk of injury.



Electrical Hazard icons alert you to a possible electrical shock.



Hot Surface icons warn you not to touch MFC parts that are hot.



Caution icons tell you about procedures you must follow to prevent damaging the machine.



Incorrect setup icons alert you to devices and operations that are not compatible with the machine.



Note icons give useful tips.

## Accessing the complete User's Guide

The printed User's Guide does not contain all the information about your machine. The advanced features of the Printer, Network, and Scanner, are explained in the complete User's Guide that you can find on the CD-ROM.

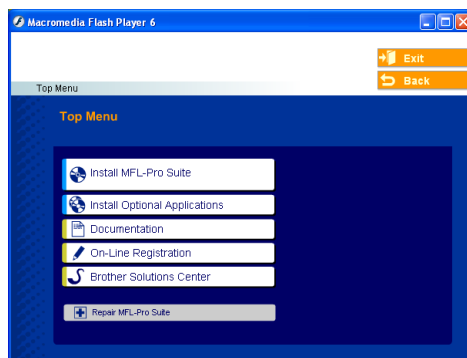
### Viewing documentation

#### Viewing documentation (Windows®)

To view the documentation, from the **Start** menu, point to **Brother, MFL Pro Suite** from the program group, and then click **User's Guide**.

If you have not installed the software, you can find the documentation by following the instructions below:

- 1 Turn on your PC. Insert the Brother CD-ROM labelled Windows® into your CD-ROM drive.
- 2 If the language selection screen appears, click your language.
- 3 If the model name screen appears, click your model name. The CD-ROM main menu will appear.





*If this window does not appear, use Windows® Explorer to find and run the setup.exe program from the root directory of the Brother CD-ROM.*

- 4 Click **Documentation**.
- 5 Click the documentation you want to read:
  - **Setup Guide:** Setup and software installation instructions.
  - **User's Guide:** User's Guide for stand-alone operations, Network User's Guide, and Software User's Guide.
  - **PaperPort User's Guide:** Document management software.

## How to find Scanning instructions

There are several ways you can scan documents. You can find the instructions as follows:

### Software User's Guide:

- Scanning a document using the TWAIN driver in Chapter 2
- Scanning a document using the WIA driver (For Windows® XP only) in Chapter 2
- Using ControlCenter2 in Chapter 3
- Network Scanning (For models with built-in network support) in Chapter 4

### PaperPort® User's Guide

- Instructions for scanning directly from ScanSoft® PaperPort®

## Viewing Documentation (Macintosh®)

- 1 Turn on your Macintosh®. Insert the Brother CD-ROM labelled Macintosh® into your CD-ROM drive. The following window will appear.



- 2 Double-click the **Documentation** icon.
- 3 If the language selection screen appears, double-click your language.
- 4 Double-click the documentation you want to read:
  - **Setup Guide:** Setup and Software installation instructions.
  - **User's Guides:** User's Guide for stand-alone operations, Network User's Guide, and Software User's Guide.

## How to find Scanning instructions

There are several ways you can scan documents. You can find the instructions as follows:

### Software User's Guide:

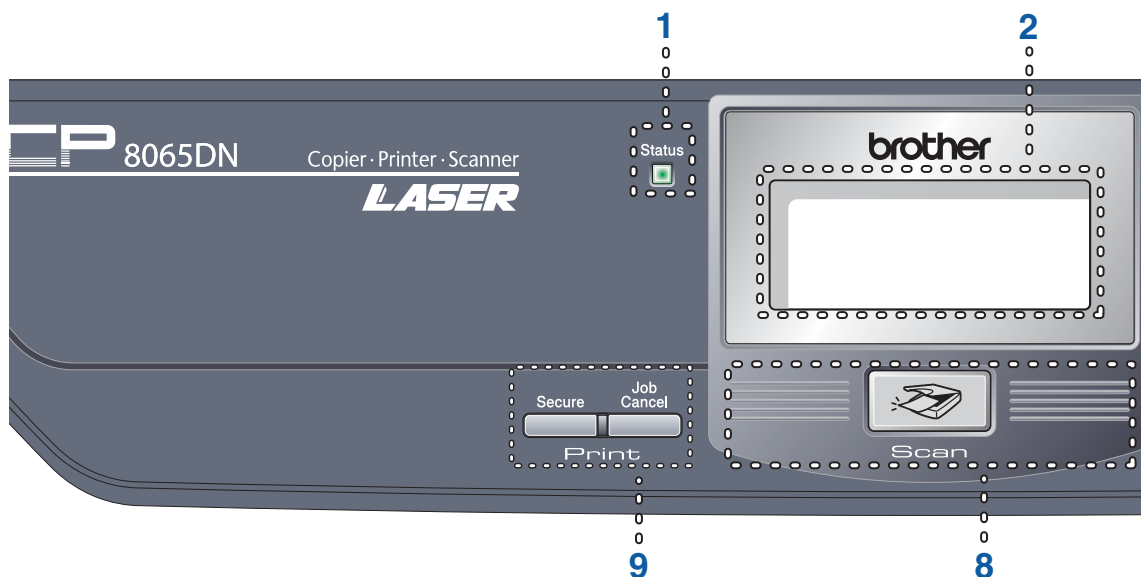
- Scanning from a Macintosh® in Chapter 8 (For Mac OS® 9.1-9.2/Mac OS® X 10.2.4 or greater)
- Using ControlCenter2 in Chapter 9 (For Mac OS® X 10.2.4 or greater)
- Network Scanning in Chapter 10 (For Mac OS® X 10.2.4 or greater)

### Presto!® PageManager® User's Guide

- Instructions for scanning directly from Presto!® PageManager®

# Control panel overview

DCP-8060 and DCP-8065DN have similar control keys.



## 1 Status LED (light emitting diode)

The LED will flash and change colour depending on the machine's status.

## 2 LCD (liquid crystal display)

Displays messages to help you use your machine.

## 3 Menu keys:

### Menu

Accesses the main menu.

### Clear/Back

Deletes entered data or lets you exit the menu.

### OK

Selects a setting.

### ◀ or ▶

Scrolls backwards or forwards through menu selections.

### ▲ or ▼

Scrolls through the menus and options.

## 4 Dial pad

Used to enter text.

## 5 Stop/Exit

Stops an operation or exits from a menu.

## 6 Start

Starts copying or scanning.

## 7 Copy keys

### Duplex (DCP-8065DN only)

You can choose Duplex to copy on both sides of the paper.

### Contrast/Quality (DCP-8065DN only)

Lets you change the quality or contrast for the next copy.

### Contrast (DCP-8060 only)

Lets you change the contrast for the next copy.

### Quality (DCP-8060 only)

Lets you change the quality for the next copy.

### Enlarge/Reduce

Reduces or enlarges copies.

### Tray Select

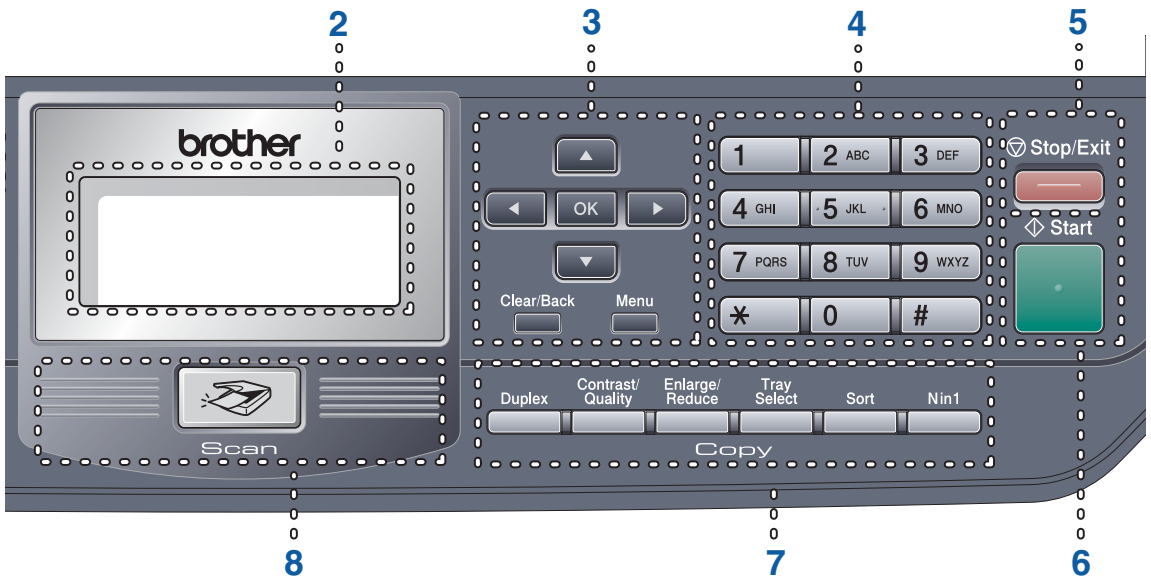
Lets you change which tray will be used for the next copy.

### Sort

Sorts multiple copies using the ADF.

### N in 1

You can choose N in 1 to copy 2 or 4 pages onto one page.



## 8 Scan

Puts the machine in Scan mode.  
(For details about scanning, see *Software User's Guide on the CD-ROM*.)

## 9 Print keys

### Secure

When using Secure Function Lock, you can switch restricted users by holding down ◀ as you press **Secure**. (See *Secure Function Lock* on page 19.)

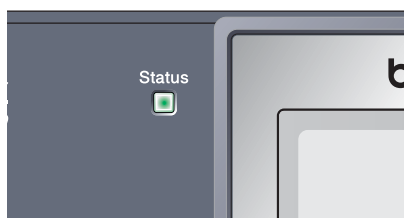
You can print data saved in memory by entering your four-digit password.  
(For details about using the Secure key, see the *Software User's Guide on the CD-ROM*.)

### Job Cancel








Press this key to cancel a print job and clear the machine's memory.






## Status LED indications



The **Status** LED (light emitting diode) will flash and change color depending on the machine's status.



The LED indications shown in the table below are used in the illustrations in this chapter.

LED				LED Status
				LED is off.
	Green		Yellow	LED is on.
	Red			
	Green		Yellow	LED is blinking.
	Red			

LED	Machine Status	Description
	Sleep Mode	The power switch is off or the machine is in Sleep mode.
 Green	Warming Up	The machine is warming up for printing.
 Green	Ready	The machine is ready to print.
 Yellow	Receiving Data	The machine is either receiving data from the computer, processing data in memory, or printing data.
 Yellow	Data Remaining in Memory	Print data remains in the machine memory.

 Red	Service error	<p>Follow the steps below.</p> <ol style="list-style-type: none"> <li>1. Turn off the power switch.</li> <li>2. Wait a few seconds, and then turn it back on and try to print again.</li> </ol> <p>If you cannot clear the error and see the same service call indication after turning the machine back on, please call your Brother dealer for service.</p>
 Red	Cover open	The front cover or fuser cover is open. Close the cover.
	Toner Life End	Replace the toner cartridge with a new one.
	Paper error	Put paper in the tray or clear the paper jam. Check the LCD message.
	Scan lock	Check that the scanner lock lever is released.
	Others	Check the LCD message.
	Out of memory	Memory is full.

**Note**

When the power switch is off or the machine is in Sleep mode, the LED is off.

## Loading documents

All scan and copy operations can be performed from the ADF or the scanner glass (Flatbed).

### Using the ADF

You can use the ADF (automatic document feeder) to scan or copy sheets of paper. The ADF feeds each sheet one at a time.

When loading the ADF, make sure that documents written with ink are completely dry.

#### Single-Sided Document

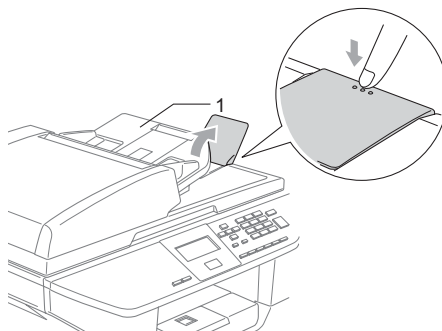
Documents must be from 148.0 to 215.9 mm wide (5.8 to 8.5 inches) wide and from 148.0 to 355.6 mm (5.8 to 14 inches) long, and of a standard weight (80 gsm (20 lb)).

#### 2-Sided Document (DCP-8065DN only)

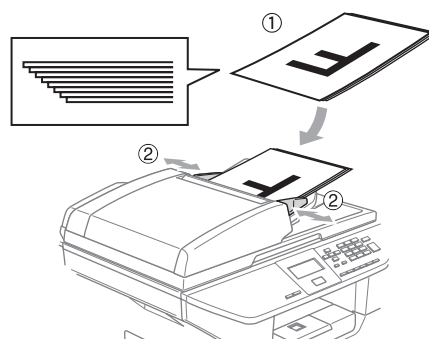
When you load a 2-sided document, the document must be from 148.0 to 215.9 mm (5.8 to 8.5 inches) wide and from 148.0 to 297.0 mm (5.8 to 11.7 inches) long.

For information on the capacity of the ADF see *Specifications* on page 91.

- 1 Unfold the ADF document output support flap (1).



- 2 Fan the pages well.
- 3 Place your documents face up, top edge first in the ADF until you feel them touch the feed roller.
- 4 Adjust the paper guides to fit the width of your documents.



### ! CAUTION

To avoid damaging your machine while using the ADF, do not pull on the document while it is feeding.

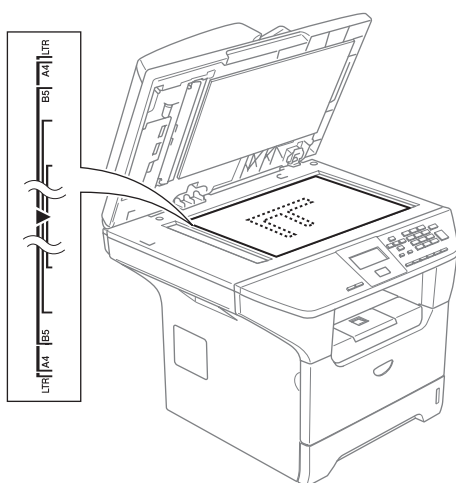
To scan non-standard documents see *Using the scanner glass (Flatbed)* on page 9.

## Using the scanner glass (Flatbed)

You can use the scanner glass to scan, or copy the pages of a book or single sheets of paper. Documents can be up to 215.9 mm wide and up to 355.6 mm long (8.5 inches wide to 14 inches long).

*To use the scanner glass, the ADF must be empty.*

- 1 Lift the document cover.



- 2 Using the document guidelines on the left, center the document face down on the scanner glass.
- 3 Close the document cover.

### ! CAUTION

If the document is a book or is thick, do not slam the cover or press on it.

## Acceptable paper and other media

Print quality may vary according to the type of paper you use.

You can use the following types of media: plain paper, transparencies, labels or envelopes.

For best results, follow the instructions below:

- Use paper made for plain paper copying.
- Use paper that is 75 to 90 gsm (20 to 24 lb).
- Use labels or transparencies which are designed for use in laser printers.
- When using transparencies remove each sheet immediately to prevent smudging or paper jams.
- Let printed paper cool down before removing it from the output tray.
- Use long grain paper with a neutral Ph value, and a moisture content around 5%.

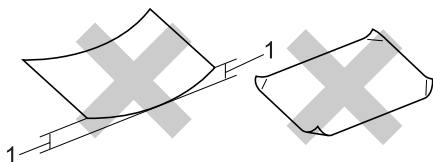
We recommend using “3M Transparency Film” when you print on transparencies.

## Handling and using media

- Store paper in its original packaging and keep it sealed. Keep the paper flat and away from moisture, direct sunlight and heat.
- Avoid touching either side of transparencies, as this can decrease the print quality.
- Only use transparencies recommended for laser printing.
- Only use sharply creased envelopes.

### Improper Setup

Do not use any of the following paper, as they will cause paper feed problems:  
*damaged, coated, curled, wrinkled, highly textured, irregularly shaped, or paper that has previously been printed on by a printer.*



**1** 4 mm (0.08 in.) or longer



## Paper capacity of the paper tray

	Paper size	Paper types	No. of sheets
Paper Tray (Tray #1)	A4, Letter, Executive, A5, A6, B5 and B6	Plain paper, Recycled paper and Bond paper	up to 250 [80 gsm (20 lb)]
		Transparency	up to 10
Multi-purpose tray (MP tray)	Width: 69.9 to 215.9 mm (2.75 to 8.5 in.) Length: 116.0 to 406.4 mm (4.57 to 16.0 in.)	Plain paper, Recycled paper, Bond paper, Envelope and Labels	up to 50 [80 gsm (20 lb)]
		Transparency	up to 10
Paper Tray (Tray #2)	A4, Letter, Executive, A5, B5 and, B6	Plain paper, Recycled paper and Bond paper	up to 250 [80 gsm]

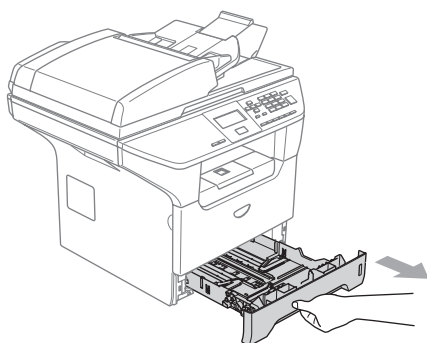
# Loading paper and other media

When printing on plain paper 60 to 105 gsm (16 to 28 lb) or laser transparencies use the paper tray.

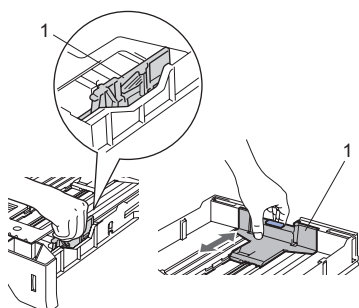
For printing on other types of media use the MP tray (Multi-purpose tray).

## Loading paper

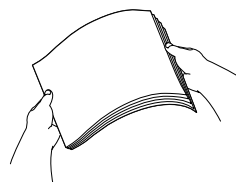
- 1 Unfold the output paper tray support flap.
- 2 Pull the paper tray completely out of the machine.



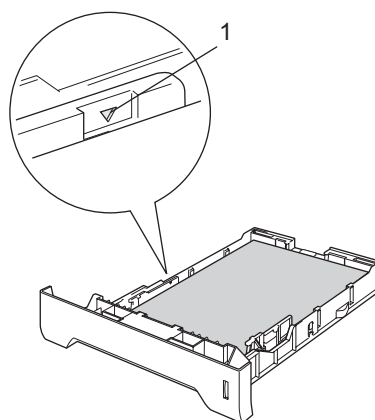
- 3 While pressing the blue paper-guide release lever (1), slide the paper guides to fit the paper size. Make sure that the guides are firmly in the slots.



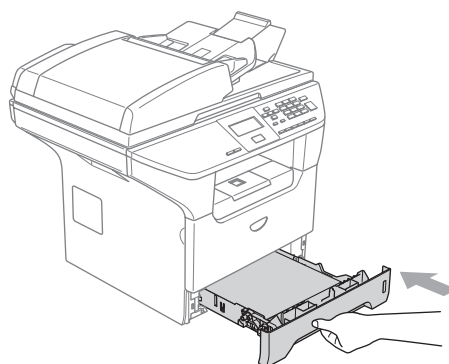
- 4 Fan the stack of paper well to avoid paper feeding problems.



- 5 Insert the paper into the paper tray with the top edge of the paper first and the print side down. Make sure that the paper is flat in the tray and below the maximum paper mark (1).



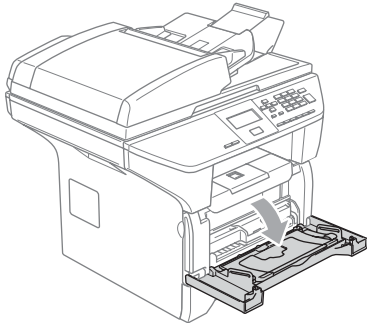
- 6 Push the paper tray firmly back into the machine.



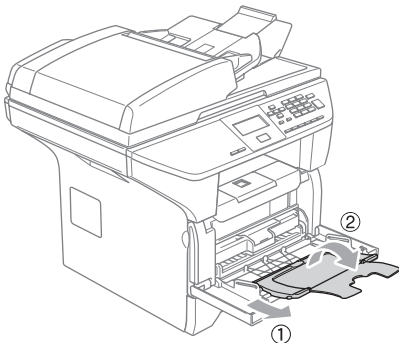
## Loading envelopes and other media

Use the MP tray when printing envelopes, labels, and thick paper.

- 1 Open the MP tray and lower it gently.



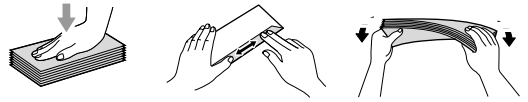
- 2 Pull out the MP tray support.



- 3 Insert the media into the MP tray with the top edge first and the printing side face up.

## Loading Envelopes

Before loading, press the corners and sides of the envelopes to make them as flat as possible.



### ! CAUTION

Do not use the following types of envelopes, as they will cause paper feed problems:

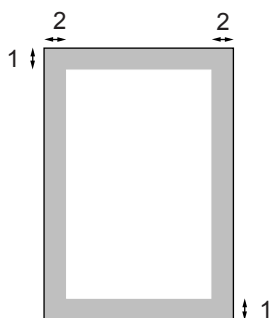
- 1 Envelopes with a baggy construction.
- 2 Embossed envelopes (those with a raised surface).
- 3 Envelopes with clasps or staples.
- 4 Envelopes that are pre-printed on the inside.

Glue	Rounded flap	Double flap	Triangular flap

## Printable Area

### Printable Area for copies

The printable area of your machine begins at approximately 3mm (0.12 in.) from the top and bottom and 2.05 mm (0.08 in.) from both sides of the paper.



- 1 3 mm (0.12 in.)
- 2 2.05 mm (0.08 in.)



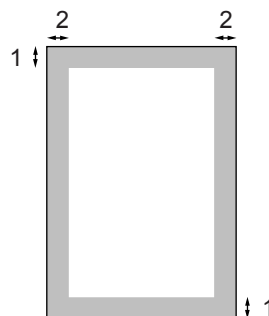
#### Note

This printable area shown above is for a single copy or a 1 in 1 copy using A4 size paper. The printable area changes with the paper size.

### Printable Area when printing from a computer

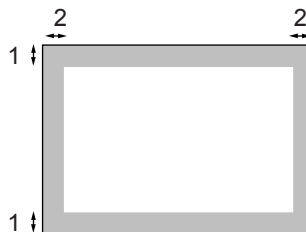
When using the default driver the printable area is smaller than the paper size, as shown below.

#### Portrait



- 1 4.23 mm (0.16 in.)
- 2 6.01 mm (0.24 in.)

#### Landscape



- 1 4.23 mm (0.16 in.)
- 2 5 mm (0.19 in.)



#### Note

The printable area shown above is for A4 size paper. The printable area changes with the paper size.

## Paper settings

### Paper Type

Set up the machine for the type of paper you are using. This will give you the best print quality.

- 1 Choose one of the options below:
  - To set the paper type for the MP Tray press **Menu, 1, 1, 1**.
  - To set the paper type for Tray#1 press **Menu, 1, 1, 2**.
  - To set the paper type for Tray#2 press **Menu, 1, 1, 3** if you installed the optional tray.

```

11.Paper Type
  1.MP Tray
  ▲ Plain
  ▼ Thick
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **Thin**, **Plain**, **Thick**, **Thicker**, **Transparency** or **Recycled Paper**. Press **OK**.
- 3 Press **Stop/Exit**.



#### Note

- Transparency is not available for the optional Tray #2.
- You can choose **Transparency** only if **A4**, **Letter**, **Legal** or **Folio** size was chosen as the paper size.

### Paper Size

You can use nine sizes of paper for printing copies: **A4**, **Letter**, **Legal**, **Executive**, **A5**, **A6**, **B5**, **B6** and **Folio**.

So that the auto tray select and auto reduction features of your machine can work properly, when you change the size of paper in the tray you will also need to change the paper size setting at the same time.

- 1 Choose one of the options below:
  - To set the paper size for the MP Tray press **Menu, 1, 2, 1**.
  - To set the paper size for Tray#1 press **Menu, 1, 2, 2**.
  - To set the paper size for Tray#2 press **Menu, 1, 2, 3** if you installed the optional tray.

```

12.Paper Size
  1.MP Tray
  ▲ A4
  ▼ Letter
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **A4**, **Letter**, **Legal**, **Executive**, **A5**, **A6**, **B5**, **B6**, **Folio** or **Any**. Press **OK**.

- 3 Press **Stop/Exit**.



#### Note

- **Any** (size) appear only when you select the MP tray (**Menu, 1, 2, 1**).
- If you select **Any** for the MP Tray Paper Size: You must choose **MP Only** for the Tray Use setting. You cannot use the **Any** Paper Size selection for the MP tray when making N in 1 copies. You must choose one of the other available Paper Size selections for the MP tray.
- A6 size is not available for the optional Tray #2.

## Tray use in Copy mode

You can change the default tray priority that the machine will use for printing copies.

When you select **Tray#1 Only**, **MP Only** or **Tray#2 Only**<sup>1</sup>, the machine loads the paper only from that tray. If the selected tray is out of paper, **No Paper** will appear on the LCD. Insert the paper in the empty tray.

When you select **T1>T2>MP**, the machine takes paper from **Tray #1** until it is empty, then from **Tray #2**, then from the **MP** tray. When you select **MP>T1>T2**, the machine takes paper from the **MP** tray until it is empty, then from **Tray #1**, then from **Tray #2**.

To change the tray setting follow the instructions below:

- 1 Press **Menu**, **1**, **5**, **1**.

```

15.Tray Use
 1.Copy
▲  MP>T1
▼  T1>MP
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **Tray#1 Only**, **Tray#2 Only**<sup>1</sup>, **MP Only**, **MP>T1>T2**<sup>1</sup> or **T1>T2**<sup>1</sup>>**MP**. Press **OK**.

<sup>1</sup> **Tray#2 Only** and **T2** appear only if the optional tray is installed.

- 3 Press **Stop/Exit**.



### Note

- When loading the documents from the ADF and **MP>T1>T2** or **T1>T2>MP** is selected, the machine looks for the tray with the most suitable paper and takes paper from that tray. If no tray has suitable paper, the machine takes paper from the tray with the highest priority.
- When using the scanner glass, your document is copied from the tray with the highest priority even if more suitable paper is in another paper tray.

## Tray use in Print mode

You can change the default tray priority the machine will use for printing from your computer.

When you select **Tray#1 Only**, **MP Only** or **Tray#2 Only**<sup>1</sup>, the machine loads the paper only from that tray. If the selected tray is out of paper, **No Paper** will appear on the LCD. Insert the paper in the empty tray.

When you select **T1>T2>MP**, the machine takes paper from **Tray #1** until it is empty, then from **Tray #2**, then from the **MP** tray. When you select **MP>T1>T2**, the machine takes paper from the **MP** tray until it is empty, then from **Tray #1**, then from **Tray #2**.

- 1 Press **Menu**, **1**, **5**, **2**.

```

15.Tray Use
 2.Print
▲  MP>T1
▼  T1>MP
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **Tray#1 Only**, **Tray#2 Only**<sup>1</sup>, **MP Only**, **MP>T1>T2**<sup>1</sup> or **T1>T2**<sup>1</sup>>**MP**. Press **OK**.

<sup>1</sup> **Tray#2 Only** and **T2** appear only if the optional tray is installed.



### Note

- The setting in the printer driver will take priority over the setting made on the control panel.
- If the control panel is set to **Tray#1 Only**, **Tray#2 Only**, **MP Only** or **MP>T1>T2** and you choose 'Auto Select' in the printer driver, the tray use will be **MP>T1>T2**.  
If the control panel is set to **T1>T2>MP** and you choose 'Auto Select' in the printer driver, the tray use will remain **T1>T2>MP**.

## Volume Settings

### Beeper volume

When the beeper is on, the machine will beep when you press a key and make a mistake. You can select a ring volume level from a range of settings, from **High** to **Off**.

- 1 Press **Menu**, **1**, **3**.

```

13.Beeper
▲ Low
  Med
▼ High
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **Off**, **Low**, **Med** or **High**. Press **OK**.
- 3 Press **Stop/Exit**.

## Ecology features

### Toner save

You can save toner using this feature. When you set toner save to **On**, print appears lighter. The default setting is **Off**.

- 1 Press **Menu**, **1**, **4**, **1**.

```

14.Ecology
  1.Toner Save
  ▲ On
    Off
▼ Off
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to choose **On** (or **Off**). Press **OK**.
- 3 Press **Stop/Exit**.

### Sleep time

Setting the sleep time reduces power consumption by turning off the fuser while the machine is idle.

You can choose how long the machine must be idle (from 00 to 99 minutes) before it goes into sleep mode. When the machine receives computer data or makes a copy, the timer will be reset. The default setting is 05 minutes.

While the machine is in sleep mode the LCD will display **Sleep**. When printing or copying in sleep mode, there will be a short delay while the fuser warms up.

- 1 Press **Menu**, **1**, **4**, **2**.

```

14.Ecology
  2.Sleep Time

Sleep Time:05Min
Enter & OK Key
  
```

- 2 Enter the length of time the machine is idle before entering sleep mode (00 to 99). Press **OK**.
- 3 Press **Stop/Exit**.

To turn off sleep mode, press **Secure** and **Job Cancel** at the same time in ②. Press **▲** or **▼** to select **Off** (or **On**). Press **OK**.



#### Note

When you turn off sleep mode, the setting will take effect the next time the machine copies, prints or is turned off and on.

## Turning off the scanner lamp

The scanner lamp stays on for 16 hours before automatically switching off to preserve the life of the lamp and reduce power consumption.

To turn the scanner lamp off manually press the ◀ and ▶ keys simultaneously. The scanner lamp will remain turned off until the next time you use the scanning feature.



### Note

Turning the lamp off regularly will reduce the lamp's life.

## LCD Contrast

You can change the contrast to make the LCD look lighter or darker.

- 1 Press **Menu**, 1, 6.

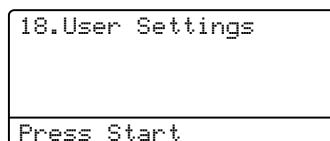


- 2 Press ▶ to make the LCD darker. Or, press ◀ to make the LCD lighter. Press **OK**.
- 3 Press **Stop/Exit**.

## User Settings Report

You can print a list of the Settings you programmed.

- 1 Press **Menu**, 1, 8.



- 2 Press **Start**.



## Security

### Secure Function Lock

Secure Function Lock lets you restrict Public access to certain operations (Copy, Scan and PCprint). This feature also prevents users from changing the default settings of the machine by limiting access to the Menu settings.

Disabling at least one function is required to turn on Secure Function Lock for the Public user.

Access to restricted operations can be enabled by creating a restricted user. Restricted users must select the stored name and enter a password to use the machine.

Make a careful note of your password. If you forget it, please call Brother Customer Service.



#### Note

- You can set up to 25 individual users and one Public user.
- When you set up a Public user, you can restrict one or more of the machine's functions to all users who do not have a password.
- Only administrators can set limitations and make changes for each user.
- When PCprint is disabled, computer print jobs will be lost without notification.

### Setting the password for the administrator

The password you set in these steps is for the administrator. This password is used to set up users and to turn Secure Function Lock on or off. See *Setting up restricted users* on page 20 and *Turning Secure Function Lock on* on page 21.

- 1 Press **Menu**, **1**, **7**.

17.Function Lock
New Passwd:XXXX
Enter & OK Key

- 2 Enter a four-digit number for the password. Press **OK**.
- 3 Re-enter the password when the LCD shows *Verify:*. Press **OK**.
- 4 Press **Stop/Exit**.

## Setting up the Public user

You can set up the Public user. Public users do not need to enter a password.



### Note

You must disable at least one function.

- 1 Press **Menu**, 1, 7.

```
17.Function Lock
▲ Lock Off→On
  Set Password
▼ Setup User
Select ▲▼ & OK
```

- 2 Press ▲ or ▼ to select **Setup User**. Press **OK**.

- 3 Enter the administrator password. Press **OK**.

```
17.Function Lock
  Setup User
▲ Public
▼ User01
Select ▲▼ & OK
```

- 4 Press ▲ or ▼ to select **Public**. Press **OK**.
- 5 Press ▲ or ▼ to select **Enable** or **Disable** for Copy. Press **OK**. After you have set Copy, repeat this step for Scan and PCprint<sup>1</sup>. Press **OK**.

<sup>1</sup> You can set PCprint for only the Public user.

- 6 Press **Stop/Exit**.

## Setting up restricted users

You can set up users with restrictions and a password.

- 1 Press **Menu**, 1, 7.

```
17.Function Lock
▲ Lock Off→On
  Set Password
▼ Setup User
Select ▲▼ & OK
```

- 2 Press ▲ or ▼ to select **Setup User**. Press **OK**.

- 3 Enter the administrator password. Press **OK**.

```
17.Function Lock
  Setup User
▲ Public
▼ User01
Select ▲▼ & OK
```

- 4 Press ▲ or ▼ to select **User01**. Press **OK**.

- 5 Use the dial pad to enter the user name. (See *Entering Text* on page 89.) Press **OK**.

- 6 Enter a four-digit password for the user. Press **OK**.

- 7 Press ▲ or ▼ to select **Enable** or **Disable** for Copy. Press **OK**. After you have set Copy, repeat this step for Scan. Press **OK**.

- 8 Repeat 4 to 7 for entering each additional user and password.

- 9 Press **Stop/Exit**.

## Turning Secure Function Lock on/off

If you enter the wrong password when following the instructions below, the LCD will show **Wrong Password**. Re-enter the correct password.

### Turning Secure Function Lock on

- 1 Press **Menu**, 1, 7.

```

17.Function Lock
▲   Lock Off→On
    Set Password
▼   Setup User
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **Lock Off→On**. Press **OK**.
- 3 Enter your four-digit administrator password. Press **OK**.

### Turning Secure Function Lock off

- 1 Press **Menu**, 1, 7.

```

17.Function Lock
▲   Lock On→Off
▼   Change User
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select **Lock On→Off**. Press **OK**.
- 3 Enter your four-digit administrator password. Press **OK**.

## Switching Users

This setting allows a restricted user to log on the machine when Secure Function Lock is turned on.



### Note

After a restricted user has finished using the machine, it will return to the Public setting in one minute.

- 1 Hold down **◀** as you press **Secure**.

```

Function Lock
Change User
▲   John
▼   Mary
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select the registered name of the user to be logged on. Press **OK**.
- 3 Enter your four-digit password. Press **OK**.





# Copy

---

**Making copies**

24

# 5

## Making copies

### How to copy

#### Making a single copy

- 1 Load your document.
- 2 Press **Start**.

#### Making multiple copies

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 Press **Start**.



#### Note

To sort your copies, press **Sort**. (See *Sorting copies using the ADF* on page 31.)

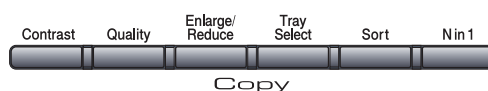
#### Stop copying

To stop copying, press **Stop/Exit**.

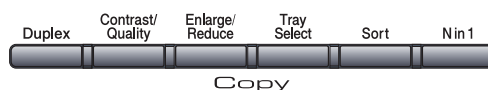
### Copy options

When you want to quickly change the copy settings temporarily for the next copy, use the Copy keys. You can use different combinations.

(DCP-8060)



(DCP-8065DN)



The machine returns to its default settings 60 seconds after it finishes copying.

## Changing copy quality

You can select from a range of quality settings. The default setting is **Auto**.

### ■ Auto

Auto is the recommended mode for ordinary printouts. Suitable for documents that contain both text and photographs.

### ■ Text

Suitable for documents containing only text.

### ■ Photo

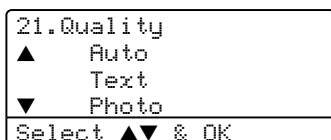
Suitable for copying photographs.

To *temporarily* change the quality setting, follow the instruction below:

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 (DCP-8060)  
Press **Quality**.  
(DCP-8065DN)  
Press **Contrast/Quality**.  
Then press ▲ or ▼ to choose **Quality**.  
Press **OK**.
- 4 Press ◀ or ▶ to choose **Auto**, **Text** or **Photo**.  
Press **OK**.
- 5 Press **Start**.

To change the default setting, follow the instructions below:

- 1 Press **Menu, 2, 1**.



- 2 Press ▲ or ▼ to choose the copy quality. Press **OK**.
- 3 Press **Stop/Exit**.

## Changing text copy resolution

You can change the text copy resolution to 1200x600dpi if you have selected **Text** from the **Quality** or **Contrast/Quality** options, and make a copy with 100% ratio using the scanner glass. To change the text copy resolution, follow the instructions below:

- 1 Put your document on the scanner glass.
  - 2 Press **Menu, 2, 2**.
- 22.FB Txt Quality


▲ 1200x600dpi

▼ 600dpi

Select ▲▼ & OK
- 3 Press ▲ or ▼ to choose the text copy resolution. Press **OK**.
  - 4 Press **Stop/Exit**.

## Enlarging or reducing the image copied

You can select the following enlargement or reduction ratios:

Press <b>Enlarge/Reduce</b>	<b>100%*</b>
	104% EXE→LTR
	141% A5→A4
	200%
	Auto
	Custom (25-400%)
	50%
	70% A4→A5
	78% LGL→LTR
	83% LGL→A4
	85% LTR→EXE
	91% Full Page
	94% A4→LTR
97% LTR→A4	

Custom (25-400%) allows you to enter a ratio from 25% to 400%.

Auto sets the machine to calculate the reduction ratio that best fits the size of paper.

To enlarge or reduce the next copy follow the instructions below:

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 Press **Enlarge/Reduce**.
- 4 Press **Enlarge/Reduce** or ►.

- 5 Choose one of the options below:
  - Press ▲ or ▼ to select the enlargement or reduction ratio you want. Press **OK**.
  - Press ▲ or ▼ to select *Custom* (25-400%). Press **OK**. Use the dial pad to enter an enlargement or reduction ratio from 25% to 400%. (For example, press **5 3** to enter 53%.) Press **OK**.

- 6 Press **Start**.



### Note

- The Auto setting is available only when loading from the ADF.
- Page Layout Options 2 in 1(P), 2 in 1(L), 4 in 1(P), 4 in 1(L) or Poster are not available with Enlarge/Reduce. (P) means Portrait and (L) means Landscape.



## Making N in 1 copies or a poster

You can reduce the amount of paper used when copying by using the N in 1 copy feature. This allows you to copy two or four pages onto one page, which lets you save paper.

You can also make a poster. When you use the poster feature your machine divides your document into sections, then enlarges the sections so you can assemble them into a poster. If you want to print a poster, use the scanner glass.

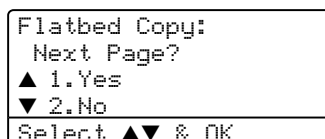
### Important

- Please make sure the paper size is set to Letter, A4, Legal or Folio.
- (P) means Portrait and (L) means Landscape.
- You cannot use the Enlarge/Reduce setting with the N in 1 and poster features.
- You can only make one poster copy at a time.

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 Press **N in 1**.
- 4 Press **▲** or **▼** to select 2 in 1 (P), 2 in 1 (L), 4 in 1 (P), 4 in 1 (L), Poster (3 x 3) or Off (1 in 1). Press **OK**.
- 5 Press **Start** to scan the page. If you are making a poster or placed the document in the ADF, the machine scans the pages and starts printing.

If you are using the scanner glass, go to 6.

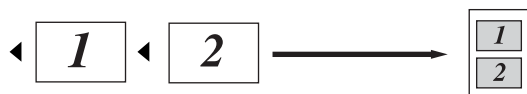
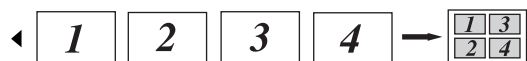
- 6 After the machine scans the page, press **1** to scan the next page.



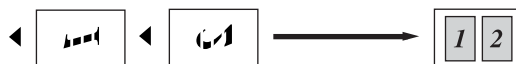
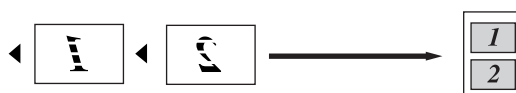
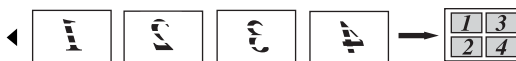
- 7 Put the next page on the scanner glass. Press **OK**. Repeat 6 and 7 for each page of the layout.
- 8 After all the pages have been scanned, press **2** to finish.

**If you are copying from the ADF:**

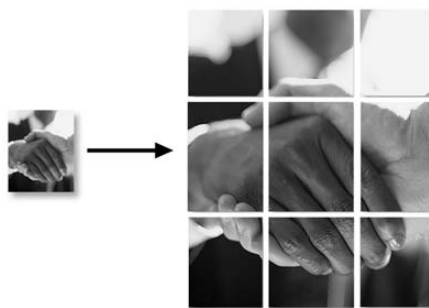
Insert your document face up in the direction shown below:

■ **2 in 1 (P)**■ **2 in 1 (L)**■ **4 in 1 (P)**■ **4 in 1 (L)****If you are copying from the scanner glass:**

Insert your document face down in the direction shown below:

■ **2 in 1 (P)**■ **2 in 1 (L)**■ **4 in 1 (P)**■ **4 in 1 (L)**■ **Poster (3x3)**

You can make a poster size copy of a photograph.



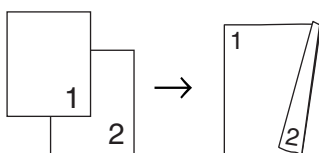
## Duplex (2-sided) copying (DCP-8065DN only)

If you want to use the duplex copy feature, load your document in the ADF.

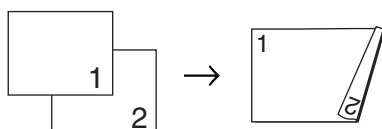
### Duplex Copy

#### ■ 1 sided → 2 sided

Portrait

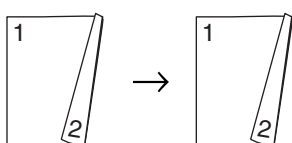


Landscape

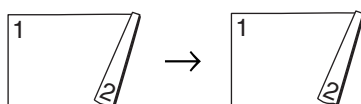


#### ■ 2 sided → 2 sided

Portrait

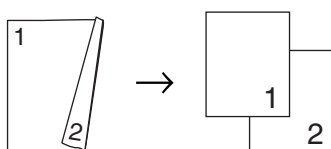


Landscape

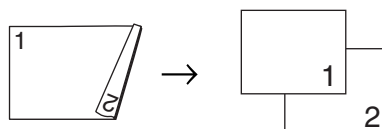


#### ■ 2 sided → 1 sided

Portrait



Landscape



- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 Press **Duplex** and **▲** or **▼** to select  
1sided → 2sided,  
2sided → 2sided or  
2sided → 1sided.

```
Duplex
▲1sided → 2sided
2sided → 2sided
▼2sided → 1sided
Select ▲▼ & OK
```

Press **OK**.

- 4 Press **Start** to scan the document.



#### Note

Duplex copy using a 2-sided legal size document is not available from the ADF.

If you are using the scanner glass, go to 5.

- 5 After the machine scans the page, press **1** to scan the next page.

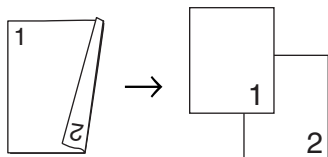
```
Flatbed Copy:
Next Page?
▲ 1.Yes
▼ 2.No
Select ▲▼ & OK
```

- 6 Put the next page on the scanner glass. Press **OK**. Repeat 5 and 6 for each page of the layout.
- 7 After all the pages have been scanned, press **2** in 5 to finish.

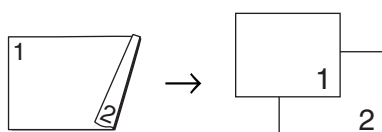
## Advanced Duplex Copy

### ■ Advanced 2 sided → 1 sided

Portrait

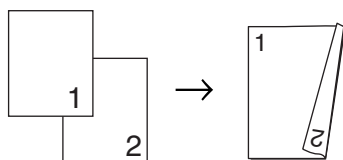


Landscape

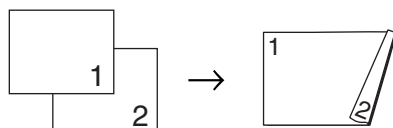


### ■ Advanced 1 sided → 2 sided

Portrait



Landscape



- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).

- 3 Press **Duplex** and **▲** or **▼** to select Advanced.

```
Duplex
▲1sided → 2sided
▼2sided → 1sided
Select ▲▼ & OK
```

Press **OK**.

- 4 Press **▲** or **▼** to select  
2sided → 1sided or  
1sided → 2sided. Press **OK**.

```
Duplex Advanced
▲2sided → 1sided
▼1sided → 2sided
Select ▲▼ & OK
```

- 5 Press **Start** to scan the document.



### Note

Duplex copy using a 2-sided legal size document is not available from the ADF.

If you are using the scanner glass, go to 6.

- 6 After the machine scans the page, press **1** to scan the next page.

```
Flatbed Copy:
Next Page?
▲ 1.Yes
▼ 2.No
Select ▲▼ & OK
```

- 7 Put the next page on the scanner glass. Press **OK**. Repeat 6 and 7 for each page of the layout.
- 8 After all the pages have been scanned, press **2** in 6 to finish.

## Sorting copies using the ADF

You can sort multiple copies. Pages will be stacked in the order 1 2 3, 1 2 3, 1 2 3, and so on.

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 Press **Sort**.
- 4 Press **Start**.

## Adjusting contrast

### Contrast

Adjust the contrast to help an image look sharper and more vivid.

To temporarily change the contrast setting, follow the instruction below:

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 (DCP-8060)  
Press **Contrast**.  
(DCP-8065DN)  
Press **Contrast/Quality**.  
Then press ▲ or ▼ to choose Contrast. Press **OK**.

```

Contrast:-□□■□□+ ▶
Quality :Auto
Enlg/Red:100%
Tray    :MP>T1
Select ◀ ▶ & OK
  
```

- 4 Press ◀ or ▶ to increase or decrease the contrast. Press **OK**.
- 5 Press **Start**.

To change the default setting follow the instructions below:

- 1 Press **Menu**, 2, 3.

```

23.Contrast
      -□□■□□+
Select ◀ ▶ & OK
  
```

- 2 Press ◀ or ▶ to change the contrast. Press **OK**.
- 3 Press **Stop/Exit**.

## Tray Select

You can change the tray use only for the next copy.

- 1 Load your document.
- 2 Use the dial pad to enter the number of copies (up to 99).
- 3 Press **Tray Select**.

```
Contrast:-□□■□□+
Quality :Auto
Enlg/Red:100%
Tray    :MP>T1
Select ◀ ▶ & OK
```

- 4 Press ◀ or ▶ to select the tray usage.  
Press **OK**.
- 5 Press **Start**.

Press <b>Tray Select</b>	MP>T2 or M>T1>T2
	T1>MP or T1>T2>M
	#1 (XXX) *
	#2 (XXX) *
	MP (XXX) *

\* XXX is the paper size you set in **Menu, 1, 2**.



### Note

- T2 and #2 appear only if the optional paper tray is installed.
- To change the Tray Select setting, see *Tray use in Copy mode* on page 16

## Out of Memory message

If the memory becomes full while you are making copies, the LCD message will guide you through the next step.

If you get an **Out of Memory** message while scanning a subsequent page, you will have the option to press **Start** to copy the pages scanned so far, or to press **Stop/Exit** to cancel the operation.

If you run out of memory, you can add it. See *Memory Board* on page 48.



# Software

---

**Software and Network features**

**34**

The User's Guide on the CD-ROM includes the Software User's Guide and Network User's Guide for features available when connected to a computer (for example, Printing and Scanning).

## ■ Printing

(For Windows<sup>®</sup>, see *Chapter 1 in the Software User's Guide on the CD-ROM.*)

(For Macintosh<sup>®</sup>, see *Chapter 7 in the Software User's Guide on the CD-ROM.*)

## ■ Scanning

(For Windows<sup>®</sup>, see *Chapter 2 in the Software User's Guide on the CD-ROM.*)

(For Macintosh<sup>®</sup>, see *Chapter 8 in the Software User's Guide on the CD-ROM.*)

## ■ ControlCenter2

(For Windows<sup>®</sup>, see *Chapter 3 in the Software User's Guide on the CD-ROM.*)

(For Macintosh<sup>®</sup>, see *Chapter 9 in the Software User's Guide on the CD-ROM.*)

## ■ Network Printing (DCP-8065DN only)

(See *the Network User's Guide on the CD-ROM.*)

## ■ Network Scanning (DCP-8065DN only)

(For Windows<sup>®</sup>, see *Chapter 4 in the Software User's Guide on the CD-ROM.*)

(For Macintosh<sup>®</sup>, see *Chapter 10 in the Software User's Guide on the CD-ROM.*)



### Note

See *Accessing the complete User's Guide* on page 2.





# Appendices

---

<b>Safety and Legal</b>	36
<b>Options</b>	48
<b>Troubleshooting and routine maintenance</b>	50
<b>Menu and Features</b>	81
<b>Specifications</b>	91
<b>Glossary</b>	99

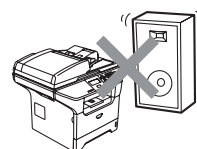
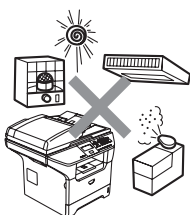
# A

## Safety and Legal

### Choosing a location

Place your machine on a flat, stable surface that is free of vibration. Put the machine near a standard grounded electrical socket. Choose a location where the temperature remains between 10° and 32.5° C.

- Make sure cables leading to the machine do not constitute a trip hazard.
- Avoid placing your machine on the carpet.
- Do not place near heaters, air conditioners, water, chemicals, or refrigerators.
- Do not expose the machine to direct sunlight, excessive heat, moisture, or dust.
- Do not connect your machine to electrical sockets controlled by wall switches or automatic timers, or to the same circuit as large appliances that might disrupt the power supply.
- Avoid sources of interference, such as speakers, or the base units of cordless phones.



# Important Information

## Safety precautions

---

Please read these instructions before attempting any maintenance, and keep them for later reference.

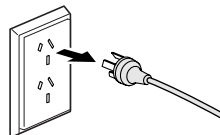
- Do not use this product near water, or in a damp environment.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- We do not advise using an extension lead.
- If any cables become damaged, disconnect your machine, and contact your Brother dealer.
- Do not place any objects on the machine, or obstruct the air vents.
- Do not use flammable substances near the machine.  
Doing this might cause a fire or electrical shock.
- This product should be connected to an adjacent grounded AC power source within the range indicated on the rating label. Do NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.



## WARNING



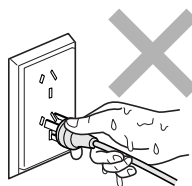
Before cleaning the inside of the machine, unplug the power cord from the electrical socket.



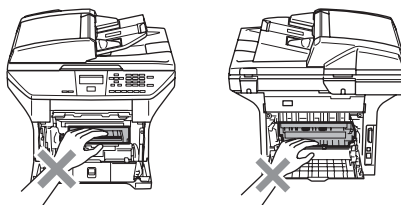
Do not handle the plug with wet hands. Doing this might cause an electrical shock.



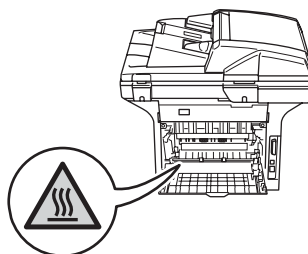
Always make sure the plug is fully inserted.



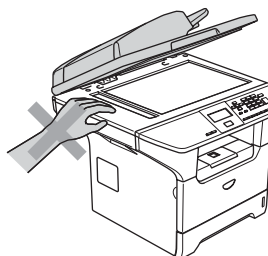
After you have just used the machine, some internal parts of the machine will be extremely hot. When you open the front or back cover of the machine, DO NOT touch the shaded parts shown in the illustration.



The fuser unit is marked with a caution label. DO NOT remove or damage the label.

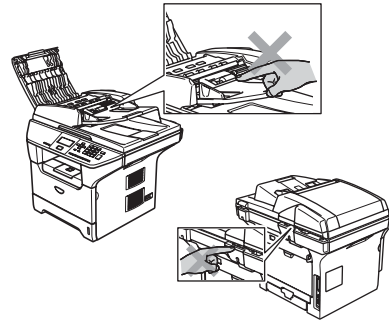


To prevent injuries, be careful not to put your hands on the edge of the machine under the document cover as shown in the illustration.



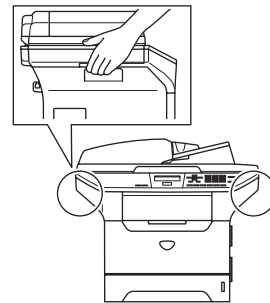


To prevent injuries, DO NOT put your fingers in the area shown in the illustrations.



DO NOT use a vacuum cleaner to clean up scattered toner. Doing this might cause the toner dust to ignite inside the vacuum cleaner, potentially starting a fire. Please carefully clean the toner dust with a dry, lint-free cloth and dispose of it according to local regulations.

If moving your machine, use the handholds provided. First making sure to disconnect any cables.

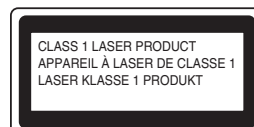


# Important Information

## IEC 60825-1 Specification

This machine is a Class 1 laser product as defined in IEC 60825-1 specifications. The label shown below is attached in countries where required.

This machine has a Class 3B Laser Diode which emits invisible laser radiation in the Scanner Unit. The Scanner Unit should not be opened under any circumstances.



### Laser Diode

Wave length: 770 - 810 nm

Output: 5 mW max.

Laser Class: Class 3B



### WARNING

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

## Disconnect device

This product must be installed near an electrical socket that is easily accessible. In case of emergency, you must disconnect the power cord from the electrical socket to shut off power completely.

## Wiring information

If you need to replace the plug fuse, fit a fuse that is approved by ASTA to BS1362 with the same rating as the original fuse.

Always replace the fuse cover. Never use a plug that does not have a cover. If in any doubt, call a qualified electrician. **Warning - This printer must be earthed.**

The wires in the mains lead are coloured in line with the following code:

- Green and Yellow: Earth
- Blue: Neutral
- Brown: Live

## LAN connection

---

### CAUTION

DO NOT connect this product to a LAN connection that is subject to over-voltages.

---

## Radio interference

---

This product complies with EN55022 (CISPR Publication 22)/Class B. When connecting the machine to a computer, ensure that you use the following interface cables.

- 1 A shielded parallel interface cable with twisted-pair conductors and that is marked IEEE 1284 compliant. The cable must not exceed 2.0 metres in length.
- 2 A USB cable which must not exceed 2.0 metres in length.

## Important Information for Australia

---

### IMPORTANT-For Your Safety

To ensure safe operation the three-pin plug supplied must be inserted only into a standard three-pin power point which is effectively grounded through the normal household wiring.

Extension cords used with the equipment must be three-conductor and be correctly wired to provide connection to ground. Incorrectly wired extension cords are a major cause of fatalities.

The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

### Important safety instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 Unplug this product from the wall socket before cleaning the outside of the machine and the scanner glass. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 Do not use this product near water.
- 6 Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 7 Slots and openings in the casing at the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should never be placed in a built-in installation unless adequate ventilation is provided.
- 8 This product should be connected to an AC power source within the range indicated on the rating label. Do NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.



- 9 This product is equipped with a 3-wire grounded plug, a plug having a third (grounded) pin. This plug will only fit into a grounded power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounded plug.
- 10 Do not place anything on top of the power cord including this machine. Do not allow the power cord to be stepped on.
- 11 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
- 12 Do not touch a document during printing.
- 13 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 14 Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.
- 15 Wait until pages have exited the machine before picking them up.
- 16 Unplug this product from the wall outlet and refer servicing to Authorized Service Personnel under the following conditions:
  - When the power cord is damaged or frayed.
  - If liquid has been spilled into the product.
  - If the product has been exposed to rain or water.
  - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - If the product has been dropped or the casing has been damaged.
  - If the product exhibits a distinct change in performance, indicating a need for service.

## Important Information for New Zealand

### Important Safety Instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 Unplug this product from the wall outlet before cleaning the outside of the machine and the scanner glass. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 Do not place this product on an unstable surface, stand, or table. The product may fall, causing serious damage to the product.
- 6 Slots and openings in the casing and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should not be placed in a built-in installation unless proper ventilation is provided.
- 7 This product should be connected to an AC power source within the range indicated on the rating label. Do NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.
- 8 This product is equipped with a 3-wire earthed plug. This plug will fit into only an earthed socket. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete socket. Do not defeat the purpose of an earthed plug.
- 9 Do not place anything on top of the power cord including this machine. Do not allow the power cord to be stepped on.
- 10 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
- 11 Do not touch a document during printing.
- 12 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 13 Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.
- 14 Unplug this product from the mains power and telephone line sockets, and refer servicing to qualified Service Personnel under the following conditions:
  - If the power cord is damaged or frayed.
  - If liquid has been spilled into the product.
  - If the product has been exposed to rain or water.

- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the casing has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

### IMPORTANT-For Your Safety

To ensure safe operation the three-pin plug supplied must be inserted only into a standard three-pin power point which is effectively grounded through the normal household wiring.

Extension cords used with the equipment must be three-conductor and be correctly wired to provide connection to ground. Incorrectly wired extension cords are a major cause of fatalities.

The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

### IMPORTANT NOTICE

Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use in emergencies.

## Important Information for Some Countries

### Important Safety Instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 Unplug this product from the wall outlet before cleaning the outside of the machine and the scanner glass. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 Do not place this product near water.
- 6 Do not place this product on an unstable cart, stand, or table. The product may drop, causing serious damage to the product.
- 7 Slots and openings in the casing at the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or on a radiator or heater. This product should never be placed in a built-in installation unless adequate ventilation is provided.
- 8 This product should be connected to an AC power source within the range indicated on the rating label. DO NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.

- 9 This product is equipped with a 2-wire grounding type plug or a 3-wire grounding type plug (Only for Singapore, Malaysia, Hong Kong and India), a plug having two or three pins. This plug will only fit into only a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounding-type plug.
- 10 Do not place anything on top of the power cord including this machine. Do not allow the power cord to be stepped on.
- 11 If an extension cord is used with this product, make sure that the total ampere ratings on the products plugged into the extension cord do not exceed the extension cord ampere rating.
- 12 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
- 13 Do not touch a document during printing.
- 14 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in the risk of fire or electric shock. Never spill liquid of any kind on the product.
- 15 Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points and/or other risks, and may void your warranty. Please refer all servicing to our Authorized Service Personnel. A list of Authorized Service Centres has been included for your convenience, or you may contact the Brother Dealer for Service.
- 16 Unplug this product from the wall outlet and refer servicing to Authorized Service Personnel under the following conditions:
- If the power cord is damaged or frayed.
  - If the product has been spilled by liquid.
  - If the product has been exposed to rain or water.
  - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - If the product has been dropped or the casing has been damaged.
  - If the product exhibits a distinct change in performance, indicating a need for service.
- 17 To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).



#### WARNING

For protection against the risk of electrical shock, always disconnect all cables from the wall outlet before servicing, modifying or installing the equipment.

This equipment may not be used on coin service lines provided by the telephone company or connected to party lines. Brother cannot accept any financial or other responsibilities that may be the result of your use of this information, including direct, special or consequential damages. There are no warranties extended or granted by this document.

## Trademarks

---

The Brother logo is a registered trademark of Brother Industries, Ltd.

Brother is a registered trademark of Brother Industries, Ltd.

Multi-Function Link is a registered trademark of Brother International Corporation.

Windows and Microsoft are registered trademarks of Microsoft in the U.S. and other countries.

Macintosh and TrueType are registered trademarks of Apple Computer, Inc.

PaperPort is a registered trademark of ScanSoft, Inc.

Presto! PageManager is a registered trademark of NewSoft Technology Corporation.

BROADCOM, SecureEasySetup and the SecureEasySetup logo are trademarks or registered trademarks of Broadcom Corporation in the United States and/or other countries.

Java and all Java-based trademarks and logos are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries.

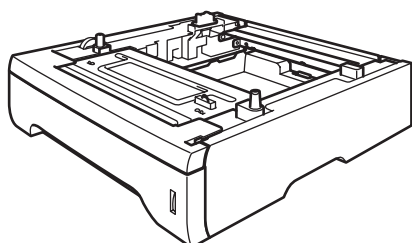
Each company whose software title is mentioned in this manual has a Software License Agreement specific to its proprietary programs.

**All other brand and product names mentioned in this User's Guide, the Software User's Guide, and the Network User's Guide are registered trademarks of their respective companies.**

## Optional Paper Tray (LT-5300)

An optional lower tray can be installed, and it can hold up to 250 sheets of 80 gsm (20 lb) paper.

When an optional tray is installed, the machine can hold up to 550 sheets of plain paper. If you want to buy an optional lower tray unit, contact your Brother dealer.



For setup, see the User's Guide that we have supplied with the lower tray unit.

## Memory Board

This machine has 32 MB of standard memory and one slot for optional memory expansion. You can expand the memory up to 544 MB by installing dual in-line memory modules (DIMMs). When you add the optional memory, it increases the performance for both copier and printer operations.

## DIMM types

You can install the following DIMM:

- 128 MB Buffalo Technology  
VN133-D128 / VN133-X128
- 256 MB Buffalo Technology  
VN133-D256
- 512 MB Buffalo Technology  
VN133-D512
- 64 MB TechWorks 12165-0004
- 128 MB TechWorks 12462-0001
- 256 MB TechWorks 12485-0001
- 512 MB TechWorks 12475-0001



### Note

- For more information, visit the Buffalo Technology site at <http://www.buffalotech.com>.
- For more information, visit the Techworks web site at <http://www.techworks.com>.

In general, the DIMM must have the following specifications:

Type: 144 pin and 64 bit output

CAS latency: 2

Clock frequency: 100 MHz or more

Capacity: 64, 128, 256 or 512 MB

Height: 1.25 in. (31.75 mm)

Dram Type: SDRAM 2 Bank

SDRAM can be used.

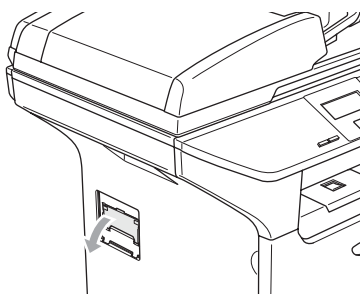
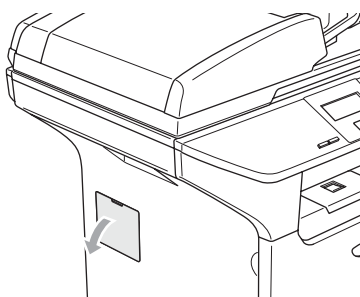


### Note

- There might be some DIMMs that will not work with the machine.
- For more information, contact your Brother dealer.

## Installing extra memory

- 1 Turn off the machine's power switch.
- 2 Disconnect the interface cable from the machine, and then unplug the power cord from the electrical socket.
- 3 Remove the DIMM cover and interface access cover.

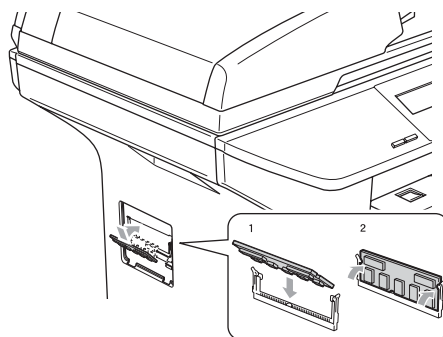


- 4 Unpack the DIMM and hold it by its edges.

### ! CAUTION

To prevent damage to the machine from static electricity, DO NOT touch the memory chips or the board surface.

- 5 Hold the DIMM by the edges and align the notches in the DIMM with the protrusions in the slot. Insert the DIMM diagonally (1), then tilt it toward the interface board until it clicks into place (2).



- 6 Put the interface access cover and the DIMM cover back on.
- 7 Plug the machine's power cord back into the electrical socket first, and then connect the interface cable.
- 8 Turn on the machine's power switch.

## Troubleshooting

If you think there is a problem with your machine, check the chart below and follow the troubleshooting tips.

Most problems can be easily resolved by yourself. If you need additional help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips. Visit us at <http://solutions.brother.com>.

## Solutions to common problems

If you think there is a problem with your machine make a copy first. If the copy looks good, the problem may not be your machine. Check the chart below and follow the troubleshooting tips.

### Copy Quality Difficulties

Difficulties	Suggestions
Vertical streaks appear in copies.	Either the scanner or the primary corona wire for printing is dirty. Clean them both. (See <i>Cleaning the scanner glass</i> on page 69 and <i>Cleaning the corona wire</i> on page 71.)

### Printing Difficulties

Difficulties	Suggestions
Poor print quality	See <i>Improving the print quality</i> on page 54.
Vertical black lines on copies or printouts	<p>The primary corona wire may be dirty. Clean the primary corona wire. (See <i>Cleaning the corona wire</i> on page 71.)</p> <p>If the problem continues, call Brother or your dealer for service.</p>
No printout.	<ul style="list-style-type: none"> <li>■ Check that the machine is plugged in and the power switch is turned on.</li> <li>■ Check that the toner cartridge and drum unit are installed properly. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> <li>■ Check the interface cable connection on both the machine and your computer. (See <i>the Quick Setup Guide</i>.)</li> <li>■ Check that the correct printer driver has been installed and chosen.</li> <li>■ Check to see if the LCD is showing an error message. (See <i>Error messages</i> on page 59.)</li> <li>■ The machine is online. On your PC, click <b>Start</b>, then <b>Settings</b>, and then <b>Printers and Faxes</b>. Right-click 'Brother DCP-XXXX (where XXXX is your model name)'. Make sure that 'Use Printer Offline' is unchecked.</li> </ul>
The machine prints unexpectedly or it prints garbage.	<ul style="list-style-type: none"> <li>■ Pull out the paper tray and wait until the machine stops printing, then switch off the machine and disconnect from the power for several minutes.</li> <li>■ Check the settings in your application to make sure it is set up to work with your machine.</li> <li>■ If you are using the parallel port connection, check that the port is set to BRMFC and not LPT1.</li> </ul>



## Printing Difficulties (Continued)

Difficulties	Suggestions
The machine prints the first couple of pages correctly, then some pages have text missing.	Your computer is not recognizing the machine's input buffer's full signal. Make sure that you connected the interface cable correctly. (See <i>the Quick Setup Guide</i> .)
The machine cannot print full pages of a document.  Out of Memory message appears.	<ul style="list-style-type: none"> <li>■ Reduce the printing resolution. (See <i>Advanced tab in the Software User's Guide on the CD-ROM</i>.)</li> <li>■ Reduce the complexity of your document and try again. Reduce the graphic quality or the number of font sizes within your application.</li> <li>■ Add more memory. See <i>Installing extra memory</i> on page 49.</li> </ul>
The headers or footers in the document are displayed on the screen but they do not show up when it is printed.	There is an unprintable area on the top and bottom of the page. Adjust the top and bottom margins in your document to allow for this.
The machine does not print on both sides of the paper even though the printer driver setting is Duplex. (DCP-8065DN only)	Check the paper size setting in the printer driver. You need to select either A4, Letter, Legal or Folio.
The machine is not printing or has stopped printing and the machine's status LED is yellow.	Press <b>Job Cancel</b> . As the machine cancels the job and clears it from the memory it may produce an incomplete printout. Try to print again.

## Scanning Difficulties

Difficulties	Suggestions
TWAIN errors appear while scanning.	Make sure that the Brother TWAIN driver is chosen as the primary source. In PaperPort®, click <b>File, Scan</b> and choose the <b>Brother TWAIN driver</b> .

## Software Difficulties

Difficulties	Suggestions
Cannot install software or print.	Run the <b>Repair MFL-Pro Suite</b> program on the CD-ROM. This program will repair and reinstall the software.
Cannot perform '2 in 1' or '4 in 1' printing.	Check that the paper size setting in the application and in the printer driver are the same.
The machine does not print from Adobe Illustrator.	Try to reduce the print resolution. (See Advanced tab in the Software User's Guide on the CD-ROM.)
When using ATM fonts, some characters are missing or some characters are printed in their place.	If you are using Windows® 98/98SE/Me, click <b>Start</b> , <b>Settings</b> , and then <b>Printers</b> . Right-click <b>Brother DCP-XXXX</b> (where XXXX is your model name) and click <b>Properties</b> . Click <b>Spool Setting</b> on the <b>Details</b> tab. Choose <b>RAW</b> from <b>Spool Data Format</b> .
'Unable to write to LPT1', 'LPT1 already in use' or 'MFC is Busy' error message appears.	Make sure that the machine is on (plugged into the electrical socket and the power switch turned on) and that it is connected directly to the computer using the IEEE-1284 bi-directional parallel cable. The cable must not go through another peripheral device (such as a Zip Drive, External CD-ROM Drive, or Switch box).
	Make sure that the LCD does not show an error message.
	Make sure no other device drivers, which also communicate through the parallel port, are running automatically when you turn on the computer (such as, drivers for Zip Drives, External CD-ROM Drive, etc.) Suggested areas to check: (Load=, Run=command lines in the win.ini file or the Setup Group)
	Check with your computer manufacturer to confirm that the computer's parallel port settings in the BIOS are set to support a bi-directional machine; i.e. (Parallel Port Mode – ECP)

## Paper Handling Difficulties

Difficulties	Suggestions
The machine does not load paper.  The LCD shows No Paper or a Paper Jam message.	<ul style="list-style-type: none"> <li>■ If there is no paper, load a new stack of paper into the paper tray.</li> <li>■ If there is paper in the paper tray, make sure it is straight. If the paper is curled, you should straighten it. Sometimes it is helpful to remove the paper, turn the stack over and put it back into the paper tray.</li> <li>■ Reduce the amount of paper in the paper tray, and then try again.</li> <li>■ Check that the MP tray mode is not selected in the printer driver.</li> <li>■ If the LCD shows a Paper Jam message and you still have a problem, see <i>Paper jams</i> on page 63.</li> </ul>
The machine does not feed paper from the MP tray.	<ul style="list-style-type: none"> <li>■ Fan the paper well and put it back in the tray firmly.</li> <li>■ Make sure that MP tray mode is chosen in the printer driver.</li> </ul>
I need to know how to load envelopes.	You can load envelopes from the MP tray. Your application must be set up to print the envelope size you are using. This is usually done in the Page Setup or Document Setup menu of your application. See your application's manual for more information.
I need to know which paper is good to use.	You can use plain paper, recycled paper, envelopes, transparencies and labels that are made for laser machines. (For details, see <i>Acceptable paper and other media</i> on page 9.)
There is a paper jam.	See <i>Paper jams</i> on page 63.



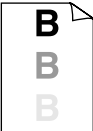

## Print Quality Difficulties



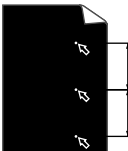
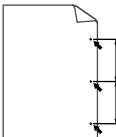

Difficulties	Suggestions
Printed pages are curled.	<ul style="list-style-type: none"> <li>■ Low quality thin or thick paper or not printing on the recommended side of the paper could cause this problem. Try turning over the stack of paper in the paper tray.</li> <li>■ Make sure that you choose the Paper Type that suits the media type you are using. (See <i>Acceptable paper and other media</i> on page 9.)</li> </ul>
Printed pages are smeared.	The Paper Type setting may be incorrect for the type of print media you are using, or the print media may be too thick or have a rough surface. (See <i>Acceptable paper and other media</i> on page 9 and <i>Basic tab in the Software User's Guide on the CD-ROM</i> .)
Printouts are too light.	<ul style="list-style-type: none"> <li>■ If this problem occurs when making copies turn Toner Save mode to off in the machine menu setting. (See <i>Toner save</i> on page 17.)</li> <li>■ Set Toner Save mode to off in the Advanced tab in the printer driver. (See <i>Advanced tab in the Software User's Guide on the CD-ROM</i>.)</li> </ul>



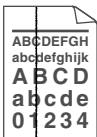


## Network Difficulties (DCP-8065DN only)




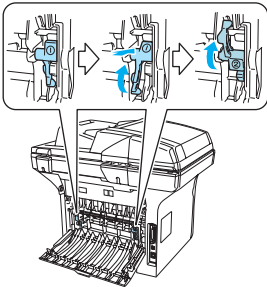

Difficulties	Suggestions
Cannot print over a wired Network.	<ul style="list-style-type: none"> <li>■ Make sure your machine is powered on and is on-line and in Ready mode. Print the Network Configuration list to see your current Network settings. Reconnect the LAN cable to the hub to verify that the cabling and network connections are good. If possible, try connecting the machine to a different port on your hub using a different cable. If the connections are good, the upper LED of the back panel of the machine will be green.</li> <li>■ If you are using a wireless connection or are having Network problems see the Network User's Guide on the CD-ROM for more information.</li> </ul>
The network scanning feature does not work.	<p>(For Windows® only) The firewall setting on your PC may be rejecting the necessary network connection. Follow the instructions below to configure the firewall. If you are using a third party firewall (anything other than the built-in Windows firewall), see the instructions for that software or contact the software manufacturer.</p> <p>&lt;Windows® XP SP2&gt;</p> <ol style="list-style-type: none"> <li>1. Click the Start button, 'Settings', 'Control Panel' and then 'Windows Firewall'. Make sure that Windows Firewall on the 'Basic' tab is set to on.</li> <li>2. Click the 'Exceptions' tab and 'Add port' button.</li> <li>3. Enter any name, port number (54295 for network scanning), select 'UPD' and click 'OK'.</li> <li>4. Make sure if the new setting is added and is checked, and then click 'OK'.</li> </ol> <p>For Windows® XP SP1, please visit the Brother Solutions Center.</p>
Your computer cannot find your machine.	<p>&lt;For Windows® users&gt;</p> <p>The firewall setting on your PC may be rejecting the necessary network connection. For detail, see the instruction above.</p> <p>&lt;For Macintosh® users&gt;</p> <p>Re-select your machine in the DeviceSelector application located in Macintosh HD/Library/Printers/Brother/Utilities or from the model of ControlCenter2.</p>


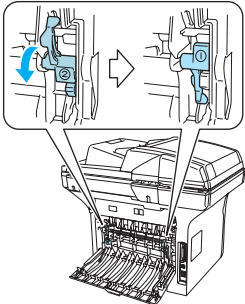
## Improving the print quality

Examples of poor print quality	Recommendation
 <p><b>Faint</b></p>	<ul style="list-style-type: none"> <li>■ Check the machine's environment. Conditions such as humidity, high temperatures, and so on, may cause this print fault. (See <i>Choosing a location</i> on page 36.)</li> <li>■ If the whole page is too light, Toner Save mode may be on. Turn off Toner Save mode in the machine's menu settings or in the printer Properties of the driver. (See <i>Toner save</i> on page 17 or <i>Advanced tab in the Software User's Guide on the CD-ROM</i>.)</li> </ul> <p>If this problem occurs when making copies, turn off Toner Save mode in the machine's menu setting. (See <i>Toner save</i> on page 17.)</p> <ul style="list-style-type: none"> <li>■ Clean the scanner window and the primary corona wire of the drum unit. (See <i>Cleaning the laser scanner window</i> on page 69 and <i>Cleaning the corona wire</i> on page 71.) If the print quality has not improved, put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> <li>■ Put in a new toner cartridge. (See <i>Replacing the toner cartridge (TN-3145/TN-3185)</i> on page 73.)</li> </ul>
 <p><b>Grey background</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that you use paper that meets our specifications. (See <i>Acceptable paper and other media</i> on page 9.)</li> <li>■ Check the machine's environment. Conditions such as high temperatures and high humidity can increase the amount of background shading. (See <i>Choosing a location</i> on page 36.)</li> </ul> <p>Install a new toner cartridge. (See <i>Replacing the toner cartridge (TN-3145/TN-3185)</i> on page 73.)</p> <ul style="list-style-type: none"> <li>■ Clean the primary corona wire and the drum unit. (See <i>Cleaning the corona wire</i> on page 71 and <i>Cleaning the drum unit</i> on page 72.) If the print quality has not improved, put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>
 <p><b>Ghost</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that you use paper that meets our specifications. Rough-surfaced paper or thick paper may cause this problem.</li> <li>■ Make sure that you choose the correct media type in the printer driver or in the machine's Paper Type menu setting. (See <i>Acceptable paper and other media</i> on page 9 and <i>Basic tab in the Software User's Guide on the CD-ROM</i>.)</li> <li>■ Put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>
 <p><b>Toner specks</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that you use paper that meets our specifications. Rough-surfaced paper may cause the problem. (See <i>Acceptable paper and other media</i> on page 9.)</li> <li>■ Clean the primary corona wire and the drum unit. (See <i>Cleaning the corona wire</i> on page 71 and <i>Cleaning the drum unit</i> on page 72.) If the print quality has not improved, put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>

Examples of poor print quality	Recommendation
 <p><b>Hollow print</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that you use paper that meets our specifications. (See <i>Acceptable paper and other media</i> on page 9.)</li> <li>■ Choose <b>Thick paper</b> mode in the printer driver or in the machine's Paper Type menu setting, or use thinner paper than you are currently using. (See <i>Paper Type</i> on page 15 and <i>Basic tab in the Software User's Guide on the CD-ROM</i>.)</li> <li>■ Check the machine's environment. Conditions such as high humidity can cause hollow print. (See <i>Choosing a location</i> on page 36.)</li> <li>■ Clean the primary corona wire on the drum unit. (See <i>Cleaning the corona wire</i> on page 71.) If the print quality has not improved, put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>
 <p><b>All black</b></p>	<ul style="list-style-type: none"> <li>■ Clean the primary corona wire on the drum unit. (See <i>Cleaning the corona wire</i> on page 71.)</li> <li>■ The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>
 <p><b>White Spots on black text and graphics at 94mm (3.7 in.) intervals</b></p>  <p><b>Black Spots at 94 mm (3.7 in.) intervals</b></p>	<p>Dust, paper powder, glue, or other substances so on may stick to the surface of the photosensitive drum (OPC) and cause black or white spots to appear on printed documents.</p> <p>Make a few copies of a blank, white sheet of paper. (See <i>Making multiple copies</i> on page 24.)</p> <p>If you still see the spots on printed documents after making multiple copies, clean the drum unit (see <i>Cleaning the drum unit</i> on page 72).</p> <p>If the print quality still has not improved you need to install a new drum. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</p>
 <p><b>Black toner marks across the page</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that you use paper that meets our specifications. (See <i>Acceptable paper and other media</i> on page 9.)</li> <li>■ If you use label sheets for laser printers, the glue from the sheets may sometimes stick to the OPC drum surface. Clean the drum unit. (See <i>Cleaning the drum unit</i> on page 72.)</li> <li>■ Do not use paper that has clips or staples because they will scratch the surface of the drum.</li> <li>■ If the unpacked drum unit is in direct sunlight or room light, the unit may be damaged.</li> <li>■ The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>

Examples of poor print quality	Recommendation
 <p><b>White lines across the page</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that you use paper that meets our specifications. A rough surfaced paper or thick print media can cause the problem. (See <i>Acceptable paper and other media</i> on page 9.)</li> <li>■ Make sure that you choose the correct media type in the printer driver or in the machine's Paper Type menu setting. (See <i>Acceptable paper and other media</i> on page 9 and <i>Basic tab in the Software User's Guide on the CD-ROM</i>.)</li> <li>■ The problem may disappear by itself. Print multiple pages to clear this problem, especially if the machine has not been used for a long time.</li> <li>■ Clean the scanner window with a soft cloth. (See <i>Cleaning the laser scanner window</i> on page 69.)</li> <li>■ The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>
 <p><b>Lines across the page</b></p>	<ul style="list-style-type: none"> <li>■ Clean the primary corona wire in the drum unit. (See <i>Cleaning the corona wire</i> on page 71.)</li> <li>■ Clean the scanner window with a soft cloth. (See <i>Cleaning the laser scanner window</i> on page 69.)</li> <li>■ The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> </ul>
 <p><b>Black lines down the page</b></p> <p>Printed pages have toner stains or stripes down the page.</p>	<ul style="list-style-type: none"> <li>■ Clean the primary corona wire of the drum unit. (See <i>Cleaning the corona wire</i> on page 71.)</li> <li>■ Make sure the primary corona wire's blue tab is at the home position (▲).</li> <li>■ The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-3115)</i> on page 76.)</li> <li>■ The toner cartridge may be damaged. Put in a new toner cartridge. (See <i>Replacing the toner cartridge (TN-3145/TN-3185)</i> on page 73.)</li> <li>■ The fuser unit may be smudged. Call Brother or your dealer for service.</li> </ul>
 <p><b>White lines down the page</b></p>	<ul style="list-style-type: none"> <li>■ Clean the laser scanner window with a soft cloth. (See <i>Cleaning the laser scanner window</i> on page 69.)</li> <li>■ The toner cartridge may be damaged. Put in a new toner cartridge. (See <i>Replacing the toner cartridge (TN-3145/TN-3185)</i> on page 73.)</li> </ul>
 <p><b>Page skewed</b></p>	<ul style="list-style-type: none"> <li>■ Make sure the paper or other print media is loaded properly in the paper tray and that the guides are not too tight or too loose against the paper stack.</li> <li>■ Set the paper guides correctly.</li> <li>■ If you are using the MP tray, see <i>Loading envelopes and other media</i> on page 13.</li> <li>■ The paper tray may be too full.</li> <li>■ Check the paper type and quality. (See <i>Acceptable paper and other media</i> on page 9.)</li> </ul>

Examples of poor print quality	Recommendation
 <p><b>Curled or wave</b></p>	<ul style="list-style-type: none"> <li>■ Check the paper type and quality. High temperatures and high humidity will cause paper to curl.</li> <li>■ If you do not use the machine often, the paper may have been in the paper tray too long. Turn over the stack of paper in the paper tray. Also, fan the paper stack and then rotate the paper 180° in the paper tray.</li> </ul>
 <p><b>Wrinkles or creases</b></p>	<ul style="list-style-type: none"> <li>■ Make sure that paper is loaded properly.</li> <li>■ Check the paper type and quality. (See <i>Acceptable paper and other media</i> on page 9.)</li> <li>■ Turn over the stack of paper in the tray or rotate the paper 180° in the input tray.</li> </ul>
 <p><b>Envelope creases</b></p>	<ol style="list-style-type: none"> <li>1 Open the back cover.</li> <li>2 Press against the "1" on the blue levers on either side of the machine as shown below.</li> <li>3 As the top of the lever rotates backward, lift the bottom portion of the lever from below until it stops.</li> <li>4 Close the back cover and resend the print job.</li> </ol>  <p><b>Note</b>  When you have finished printing, open the back cover and reset the two blue levers back to their original position.</p>

Examples of poor print quality	Recommendation
 <p data-bbox="216 479 341 508"><b>Poor fixing</b></p>	<p data-bbox="463 289 1218 349">Open the back cover and make sure that the two blue levers on the left and right hand sides are in the down position.</p> 



# Error messages

As with any sophisticated office product, errors may occur. If this happens, your machine will identify the problem and display an error message. The most common error messages are shown below.

Error Message	Cause	Action
Check Paper Size	Paper is not the correct size.	Load the correct size of paper (A4, Letter, Legal or Folio) and then set the Paper Size ( <b>Menu, 1, 2</b> ). (See <i>Paper Size</i> on page 15.) Then, set the Tray Use for copying and printing ( <b>Menu, 1, 5, 1</b> or <b>Menu, 1, 5, 2</b> ). (See <i>Tray use in Copy mode</i> on page 16 and <i>Tray use in Print mode</i> on page 16.)
Cooling Down Wait for a while	The temperature of the drum unit or toner cartridge is too hot. The machine will pause its current print job and go into cooling down mode. During the cooling down mode, you will hear the cooling fan running while the LCD shows <i>Cooling Down, and Wait for a while</i> .	Make sure that you can hear the fan in the machine spinning and that the exhaust outlet isn't blocked by something.  If the fan is spinning, remove any obstacles that surround the exhaust outlet, and then leave the machine turned on but do not use it for several minutes.  If the fan is not spinning follow the suggestions below.  Turn off the machine's power switch and then turn it on again. If the error message continues leave the machine for several minutes and then try it again.
Cover is Open	The front cover is not closed completely.	Close the front cover of the machine.
	The fuser cover is not closed completely or the paper is jammed at the fuser unit.	Open the back cover, and then open the fuser cover. Remove jammed paper if there is any, and then close the fuser cover and the back cover.
Document Jam	The document was not inserted or fed properly, or the document scanned from the ADF was too long.	See <i>Document jams</i> on page 62 or <i>Using the ADF</i> on page 8.
Drum Near End	The drum unit is near the end of its life.	Use the drum unit until you have a print quality problem; then replace the drum unit with a new one.  See <i>Replacing the drum unit (DR-3115)</i> on page 76.
	The drum counter was not reset when a new drum was installed.	1. Open the front cover, and then press <b>Clear/Back</b> . 2. Press <b>1</b> to reset.

Error Message	Cause	Action
Duplex Disabled (DCP-8065DN only)	The duplex tray is not installed properly.	Remove the duplex tray and install it again.
Dust On Drum	The primary corona wire on the drum unit needs to be cleaned.	Clean the primary corona wire on the drum unit. (See <i>Cleaning the corona wire</i> on page 71.)
Fuser Error	The temperature of the fuser unit does not rise at a specified temperature within a specified time.	Turn the power switch off, wait a few seconds, and then turn it on again. Leave the machine for 15 minutes with the power on.
	The fuser unit is too hot.	
No Paper	The machine is out of paper or paper is not properly loaded in the paper tray.	Do one of the following: <ul style="list-style-type: none"> <li>■ Refill the paper in the paper tray or MP tray.</li> <li>■ Remove the paper and load it again.</li> </ul>
No Tray	The paper tray is not completely closed.	Close the paper tray properly.
Out of Memory	The machine's memory is full.	<p><b>Copy operation in progress</b></p> <p>Do one of the following:</p> <ul style="list-style-type: none"> <li>■ Press <b>Start</b> to copy the scanned pages.</li> <li>■ Press <b>Stop/Exit</b> and wait until the other operations in progress finish, and then try again.</li> </ul> <p><b>Printing operation in process</b></p> <p>Do one of the following:</p> <ul style="list-style-type: none"> <li>■ Reduce print resolution. (See <i>Advanced tab in the Software User's Guide on the CD-ROM.</i>)</li> <li>■ Turn on the Page Protection function. (See <i>Device Options in the Software User's Guide on the CD-ROM.</i>)</li> <li>■ Clear the data from the memory by pressing <b>Job Cancel</b>.</li> </ul>
Paper Jam Back	The paper is jammed in the back of the machine.	(See <i>Paper jams</i> on page 63.)
Paper Jam Duplex	The paper is jammed in the duplex tray.	(See <i>Paper jams</i> on page 63.)
Paper Jam Inside	The paper is jammed inside the machine.	(See <i>Paper jams</i> on page 63.)
Paper Jam MPTray	The paper is jammed in the MP tray of the machine.	(See <i>Paper jams</i> on page 63.)
Paper Jam Tray1 Paper Jam Tray2	The paper is jammed in the paper tray of the machine.	(See <i>Paper jams</i> on page 63.)

Error Message	Cause	Action
Replace Fuser	It is time to replace the fuser unit.	Call Brother Customer Service to replace the fuser unit.
Replace Laser	It is time to replace the laser unit.	Call Brother Customer Service to replace the laser unit.
Replace PF Kit1	It is time to replace the paper feeding kit for Tray 1.	Call Brother Customer Service to replace the PF Kit 1.
Replace PF Kit2	It is time to replace the paper feeding kit for Tray 2.	Call Brother Customer Service to replace the PF Kit 2.
Replace PF KitMP	It is time to replace the paper feeding kit for the MP tray.	Call Brother Customer Service to replace the PF Kit MP.
Scanner Locked	The scanner glass's sensor does not move to the home position.	Open the document cover, then release the scanner lock lever, and press <b>Stop/Exit</b> .
Toner Error	The toner cartridge and drum unit assembly is not installed properly.	Reinstall the toner cartridge.
Toner Life End	The toner cartridge and drum unit assembly is not installed properly, or the toner cartridge is used up and printing is not possible.	Do one of the following: <ul style="list-style-type: none"> <li>■ Re-install the toner cartridge and drum unit assembly.</li> <li>■ Replace the toner cartridge with a new one. (See <i>Replacing the toner cartridge (TN-3145/TN-3185)</i> on page 73.)</li> </ul>
Toner Low	If the LCD shows <b>Toner Low</b> , you can still print; however, the machine is telling you that the toner cartridge is near the end of its life and the toner will soon run out.	Order a new toner cartridge now.
Too Many Trays	More than one optional tray is installed.	The maximum number of optional trays is one. Remove any additional trays.
Unable to Init. (Initialize) Unable to Print	The machine has a mechanical problem.	Turn off the machine's power switch and then turn it on again. If the error message continues leave the machine for several minutes before you try to print, copy or scan again.
Unable to Scan	The machine has a mechanical problem.	Turn off the machine's power switch and then turn it on again. If the error message continues leave the machine for several minutes and then try it again.
	Document is too long for duplex scanning.	Press <b>Stop/Exit</b> . Use a suitable size of paper for duplex scanning. See <i>Scan</i> on page 94.

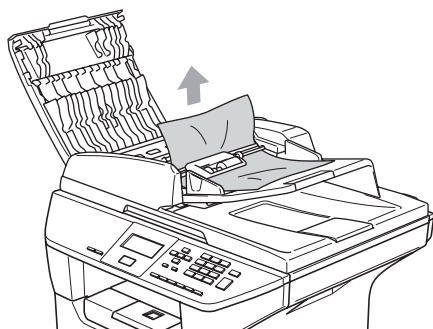
## Document jams

If the document is jammed, follow the steps below.

### Document is jammed in the top of the ADF unit

The document may get jammed if it is not inserted or fed properly, or if it is too long. Follow the steps below to clear a document jam.

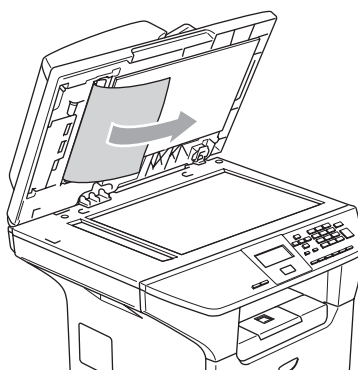
- 1 Take out any paper from the ADF that is not jammed.
- 2 Open the ADF cover.
- 3 Pull the jammed document out to the left.



- 4 Close the ADF cover.
- 5 Press **Stop/Exit**.

### Document is jammed inside the ADF unit

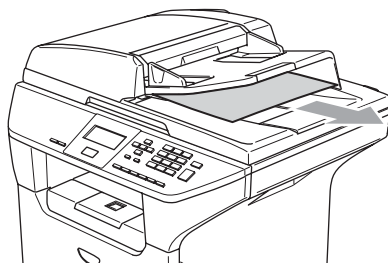
- 1 Take out any paper from the ADF that is not jammed.
- 2 Lift the document cover.
- 3 Pull the jammed document out to the right.



- 4 Close the document cover.
- 5 Press **Stop/Exit**.

### Document is jammed at the output tray

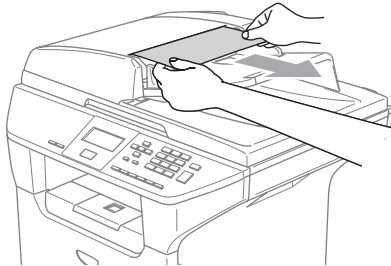
- 1 Take out any paper from the ADF that is not jammed.
- 2 Pull the jammed document out to the right.



- 3 Press **Stop/Exit**.

### Document is jammed in the duplex slot (DCP-8065DN only)

- 1 Take out any paper from the ADF that is not jammed.
- 2 Pull the jammed document out to the right.



- 3 Press **Stop/Exit**.

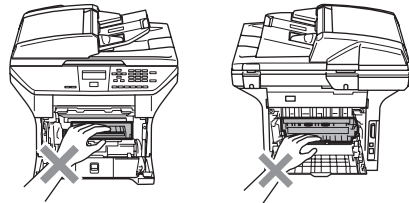
### Paper jams

To clear paper jams, please follow the steps in this section.



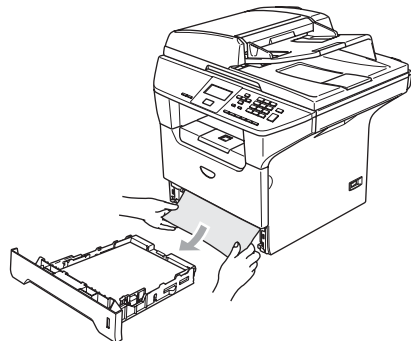
#### HOT SURFACE

After you have just used the machine, some internal parts of the machine will be extremely hot. When you open the front or back cover of the machine, **DO NOT** touch the shaded parts shown in the illustration.

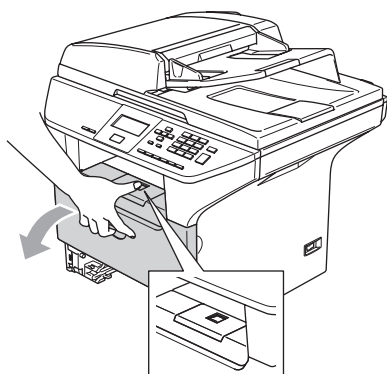


### Paper is jammed inside the machine

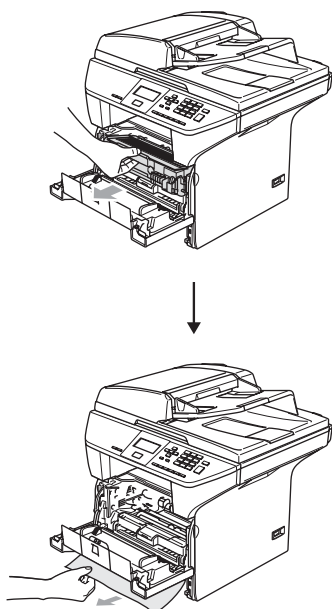
- 1 Pull the paper tray completely out of the machine.
- 2 Use both hands to slowly pull out the jammed paper.



- 3 Press the cover release lever to open the front cover.

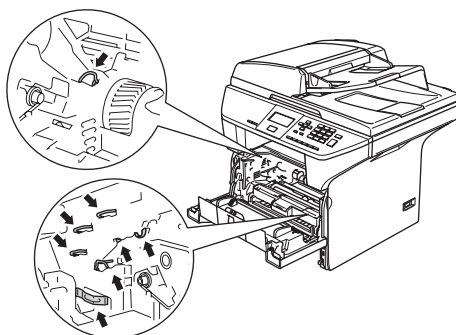


- 4 Slowly take out the drum unit and toner cartridge assembly. The jammed paper may be pulled out with the toner cartridge and drum unit assembly, or this may release the paper so you can pull it out of the paper tray opening.

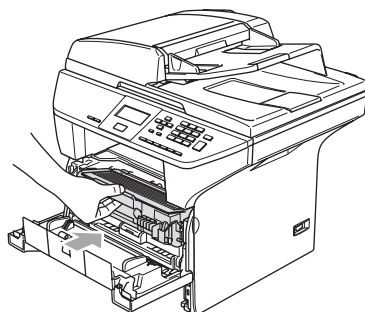


**! CAUTION**

To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



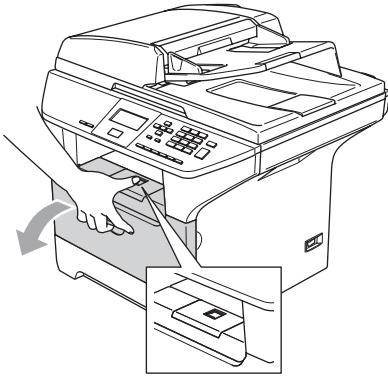
- 5 Put the drum unit and toner cartridge assembly back in the machine.



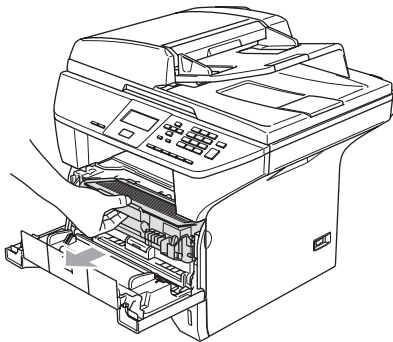
- 6 Close the front cover.
- 7 Put the paper tray firmly back in the machine.

**Paper is jammed at the back of the machine**

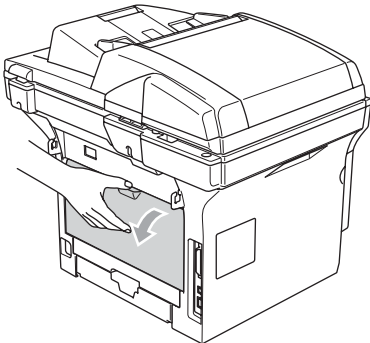
- 1 Press the cover release lever to open the front cover.



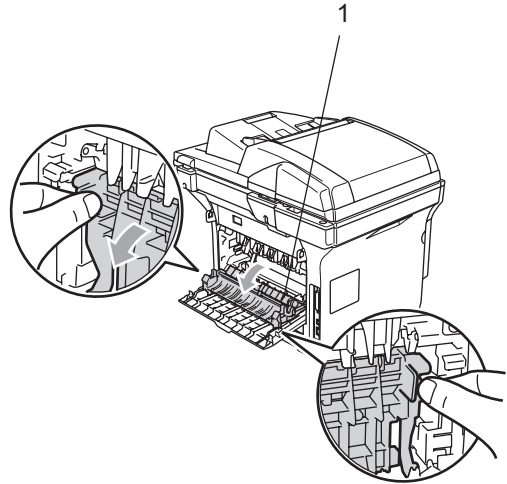
- 2 Take out the drum unit and toner cartridge assembly.



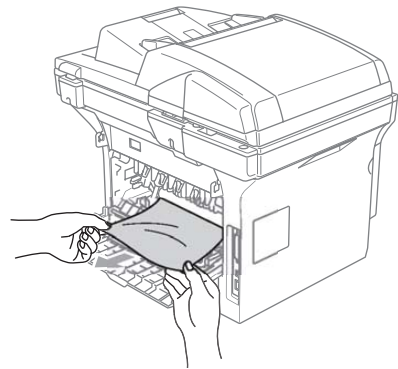
- 3 Open the back cover.



- 4 Pull the tabs at the left and right hand sides toward you to open the fuser cover (1).

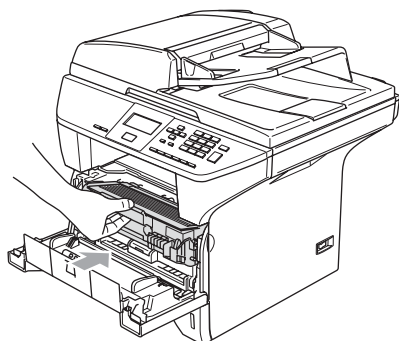


- 5 Using both hands, gently pull the jammed paper out of the fuser unit.

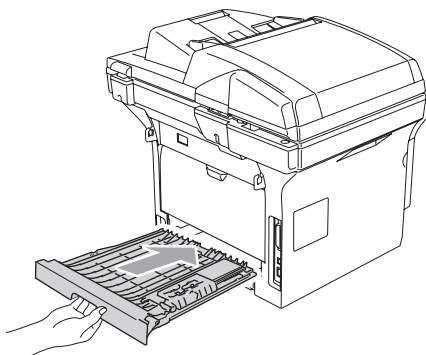


- 6 Close the back cover.

- 7 Put the drum unit and toner cartridge assembly back in the machine.



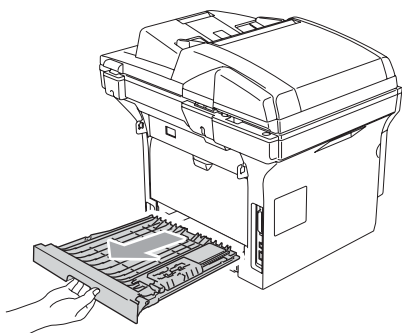
- 3 Put the duplex tray back in the machine.



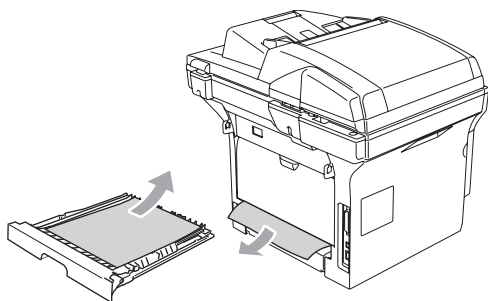
- 8 Close the front cover.

### Paper is jammed in the duplex tray (DCP-8065DN only)

- 1 Pull the duplex tray completely out of the machine.

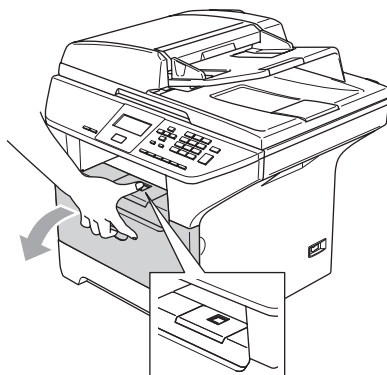


- 2 Pull the jammed paper out of the machine or the duplex tray.

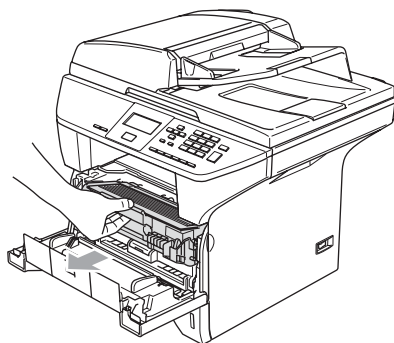


### Paper is jammed inside the drum unit and toner cartridge assembly

- 1 Press the cover release lever to open the front cover.

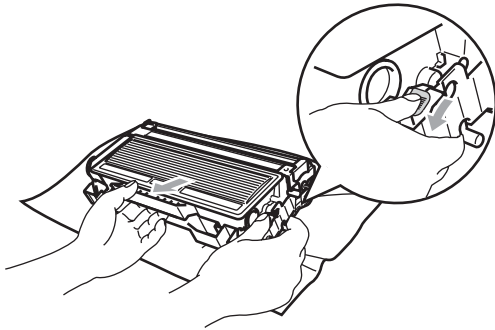


- 2 Take out the drum unit and toner cartridge assembly.

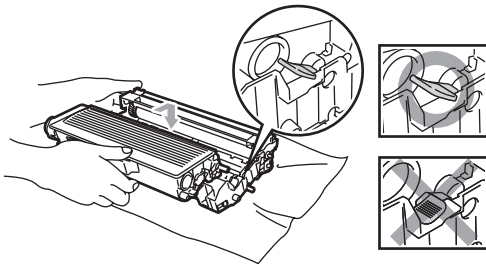




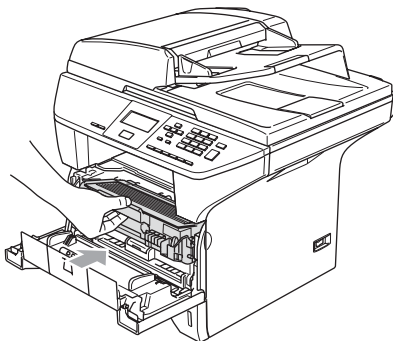
- 3 Hold down the lock lever on the right and take the toner cartridge out of the drum unit.  
Take out the jammed paper if there is any inside the drum unit.



- 4 Put the toner cartridge back into the drum unit until you hear it lock into place. If you put it in properly, the lock lever will lift automatically.



- 5 Put the drum unit and toner cartridge assembly back in the machine.



- 6 Close the front cover.

## Routine maintenance

### ! CAUTION

The drum unit contains toner, so handle it carefully. If toner scatters on your hands or clothes, wipe or wash it off with cold water at once.

## Cleaning the outside of the machine

### ! CAUTION

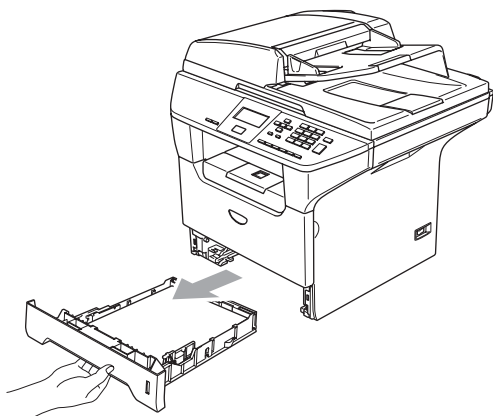
Use neutral detergents. Cleaning with volatile liquids such as thinner or benzene will damage the outside surface of the machine.

DO NOT use cleaning materials that contain ammonia.

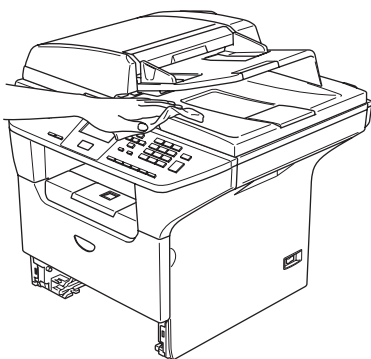
DO NOT use isopropyl alcohol to remove dirt from the control panel. It may crack the panel.

**Clean the outside of the machine as follows:**

- 1 Pull the paper tray completely out of the machine.

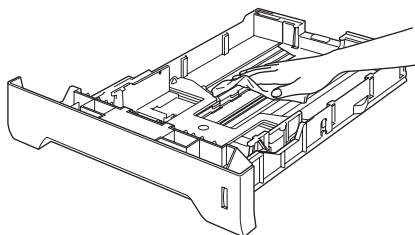


- 2 Wipe the outside of the machine with a soft cloth to remove dust.



- 3 Remove anything that is stuck inside the paper tray.

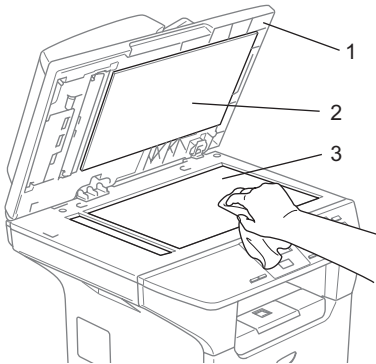
- 4 Wipe the inside of the paper tray with a soft cloth to remove dust.



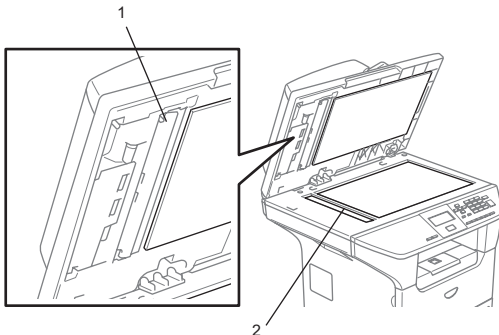
- 5 Re-load the paper and put the paper tray firmly back in the machine.

## Cleaning the scanner glass

- 1 Turn off the machine's power switch.
- 2 Lift the document cover (1). Clean the white plastic surface (2) and scanner glass (3) underneath it with isopropyl alcohol on a soft lint-free cloth.



- 3 In the ADF unit, clean the white plastic bar (1) and the scanner glass strip (2) under it with isopropyl alcohol on a lint-free cloth.



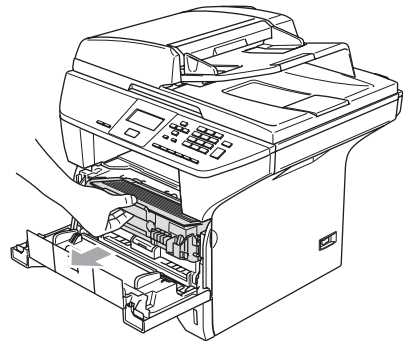
## Cleaning the laser scanner window

### ! CAUTION

DO NOT use isopropyl alcohol to clean the laser scanner window.

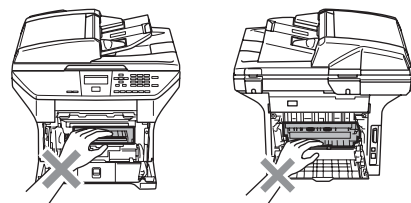
DO NOT touch the laser scanner window with your fingers.

- 1 Turn off the machine's power switch. Unplug the power cord from the electrical socket.
- 2 Open the front cover and take out the drum unit and toner cartridge assembly.



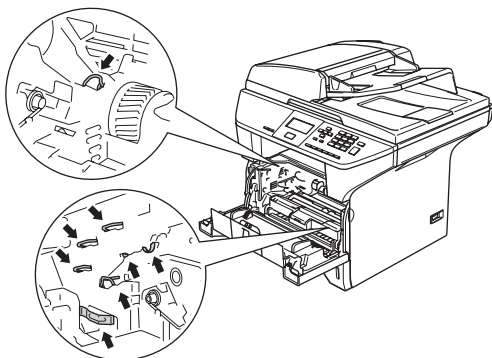
### HOT SURFACE

After you have just used the machine, some internal parts of the machine will be extremely hot. When you open the front cover of the machine, DO NOT touch the shaded parts shown in the illustration.

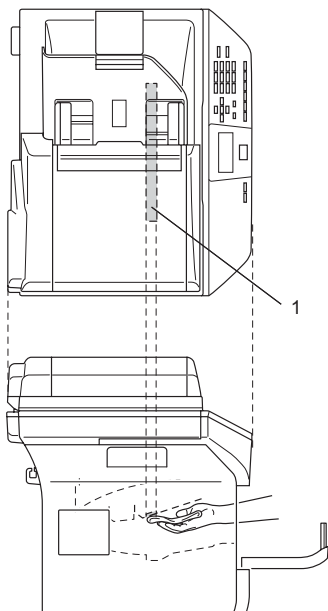


## ! CAUTION

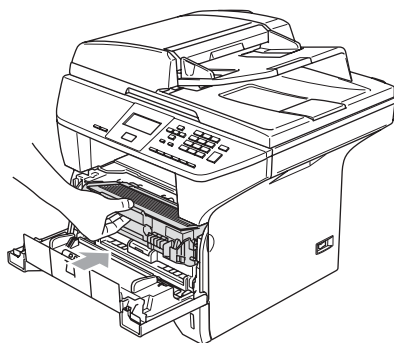
To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



- 3 Gently clean the laser scanner window (1) by wiping it with a clean soft, dry lint-free cloth. Do not use isopropyl alcohol.



- 4 Put the drum unit and toner cartridge assembly back into the machine.

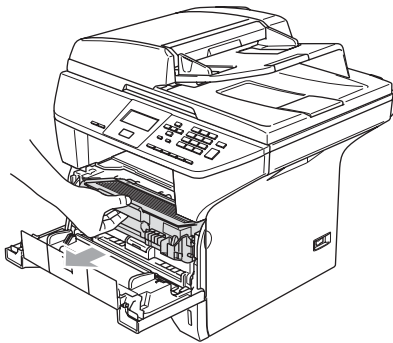


- 5 Close the front cover.
- 6 Plug the machine's power cord back into the electrical socket. Turn on the machine's power switch.

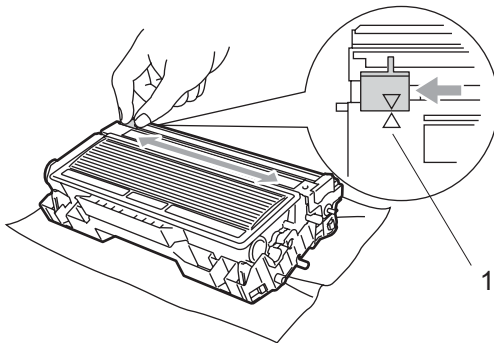
## Cleaning the corona wire

We recommend that you put the drum unit and toner cartridge assembly on a piece of disposable paper or cloth in case you accidentally spill or scatter toner.

- 1 Open the front cover and take out the drum unit and toner cartridge assembly.



- 2 Clean the primary corona wire inside the drum unit by gently sliding the blue tab from right to left and left to right several times.



- 3 Return the blue tab and snap it into the home position (▼).

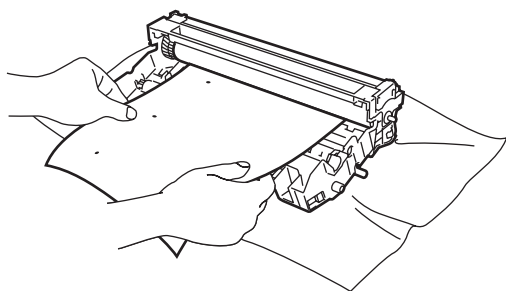
### ! CAUTION

If you do not return the blue tab to the home position (▼), your printed pages may have vertical black stripes on them.

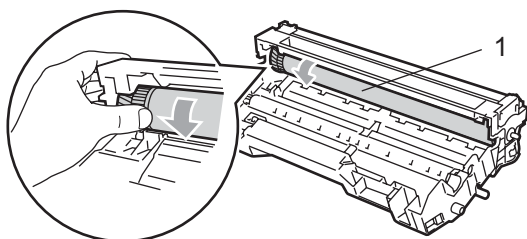
- 4 Put the drum unit and toner cartridge assembly back in the machine.
- 5 Close the front cover.

## Cleaning the drum unit

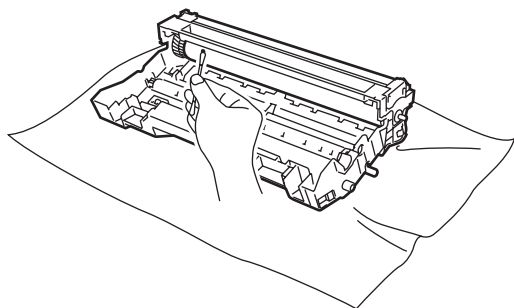
- 1 Take out the drum unit and toner cartridge assembly, and then take out the toner cartridge from the drum unit.
- 2 Put the print sample in front of the drum unit, and find the exact position of the poor print.



- 3 Turn the white gear on the drum as you check the surface of the OPC drum (1).



- 4 When you find the substance on the drum surface that matches the print sample, gently dab the surface of the OPC drum with a cotton swab that is lightly dampened with isopropyl alcohol.



### ! CAUTION

The OPC drum is photosensitive so do not touch it with your fingers.

Do not use a scrubbing or wiping motion because this might damage the drum.

DO NOT clean the surface of the OPC drum with a sharp object, such as a ball-point pen, because this might cause permanent damage to the drum unit.

## Replacing the toner cartridge (TN-3145/TN-3185)

The TN-3185 toner cartridge can print approximately 7,000 pages using a high yield toner cartridge. When the toner cartridge is running low, the LCD shows **Toner Low**. The machine is supplied with a standard TN-3145 toner cartridge that must be replaced after approximately 3,500 pages. Actual page count will vary depending on your average type of document (i.e., standard letter, detailed graphics).



### Note

It is a good idea to keep a new toner cartridge ready for use when you see the **Toner Low** warning.

Discard the used toner cartridge according to local regulations, keeping it separate from domestic waste. You can also check our ecology website [www.brothergreen.co.uk](http://www.brothergreen.co.uk) for recycling information. Be sure to seal up the toner cartridge tightly so that toner powder does not spill out of the cartridge. If you have questions, call your local waste disposal office.

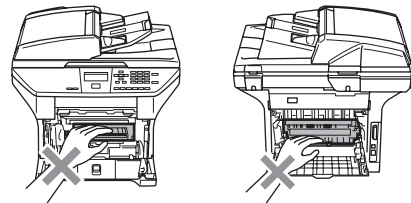
We recommend that you clean the machine and corona wire of the drum unit when you replace the toner cartridge. (See *Cleaning the laser scanner window* on page 69 and *Cleaning the corona wire* on page 71.)

## Replacing the toner cartridge

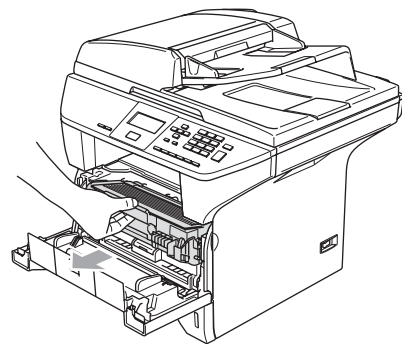


### HOT SURFACE

After you have just used the machine, some internal parts of the machine will be extremely hot. When you open the front or back cover of the machine, DO NOT touch the shaded parts shown in the illustration.

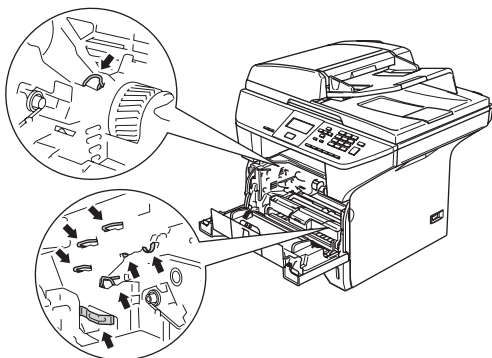


- 1 Open the front cover and take out the drum unit and toner cartridge assembly.

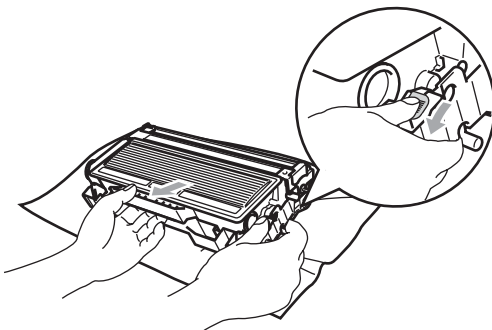


## ! CAUTION

To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



- 2 Hold down the lock lever on the right and take the toner cartridge out of the drum unit.



## ! WARNING

DO NOT put a toner cartridge into a fire. It could explode, resulting in injuries.

## ! CAUTION

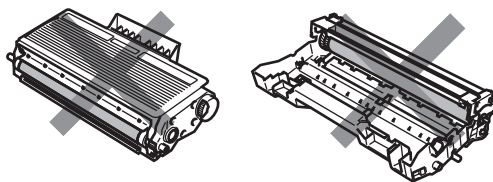
Put the drum unit on a drop cloth or large piece of disposable paper to avoid spilling and scattering the toner.

Handle the toner cartridge carefully. If toner scatters on your hands or clothes, wipe or wash it off with cold water at once.

## ! CAUTION

Brother printers are designed to work with toner of a particular specification and work to a level of optimum performance when used with genuine Brother toner cartridges (TN-3145/TN-3185). Brother cannot guarantee this optimum performance if toner or toner cartridges of other specifications are used. Brother does not therefore recommend the use of cartridges other than Brother cartridges with this printer, or the refilling of empty cartridges with toner from other sources. If damage is caused to the drum unit or other part of this machine as a result of the use of toner or toner cartridges other than genuine Brother products due to the incompatibility or lack of suitability of those products with this machine, any repairs required as a result may not be covered by the warranty.

Unpack the toner cartridge just before you put it in the machine. If a toner cartridge is left unpacked for a long time, the toner life will be shortened.

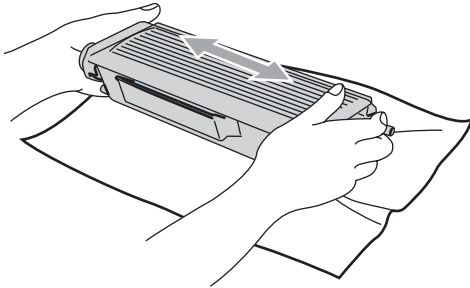


DO NOT touch the shaded parts shown in the illustrations to prevent any degradation to the print quality.

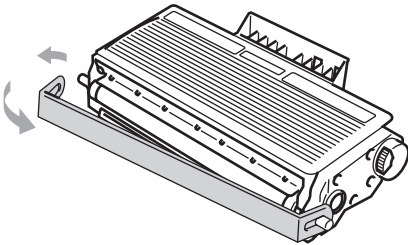


- 3 Unpack the new toner cartridge. Put the used toner cartridge into the aluminium bag and discard it according to local regulations.

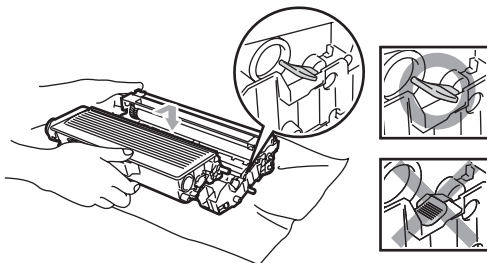
- 4 Gently rock the toner cartridge from side to side five or six times to spread the toner evenly inside the cartridge.



- 5 Pull off the protective cover.



- 6 Put the new toner cartridge firmly into the drum unit until you hear it lock into place. If you put it in properly, the lock lever will lift automatically.



- 7 Clean the primary corona wire inside the drum unit by gently sliding the blue tab from left to right and right to left several times. Be sure to return the blue tab to the home position (▼).
- 8 Put the drum unit and toner cartridge assembly back in the machine.
- 9 Close the front cover.

## Replacing the drum unit (DR-3115)

The machine uses a drum unit to create print images on paper. If the LCD shows **Drum Near End**, the drum unit is near the end of its life and it is time to buy a new one.

Even if the LCD shows **Drum Near End**, you may be able to continue printing without having to replace the drum unit for a while. However, if there is a noticeable deterioration in the output print quality (even before **Drum Near End** appears), then the drum unit should be replaced. You should clean the machine when you replace the drum unit. (See *Cleaning the laser scanner window* on page 69.)

### ! CAUTION

While removing the drum unit, handle it carefully because it may contain toner. If toner scatters on your hands or clothes, wipe or wash it off with cold water at once.

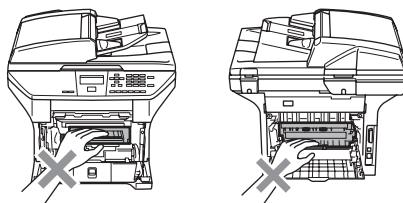
### Note

The drum unit is a consumable item, and it is necessary to replace it periodically. There are many factors that determine the actual drum life, such as temperature, humidity, type of paper and how much toner you use for the number of pages per print job. The estimated drum life is approximately 25,000 pages. The actual number of pages your drum will print may be significantly less than these estimates. Because we have no control over the many factors that determine the actual drum life, we cannot guarantee a minimum number of pages that will be printed by your drum.

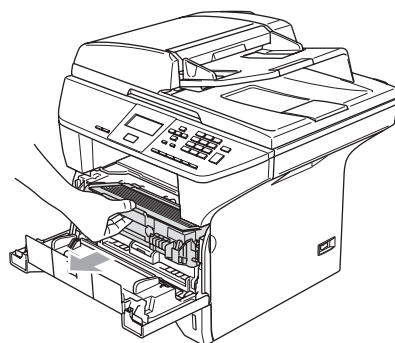


### HOT SURFACE

After you have just used the machine, some internal parts of the machine will be extremely hot. When you open the front or back cover of the machine, DO NOT touch the shaded parts shown in the illustration.

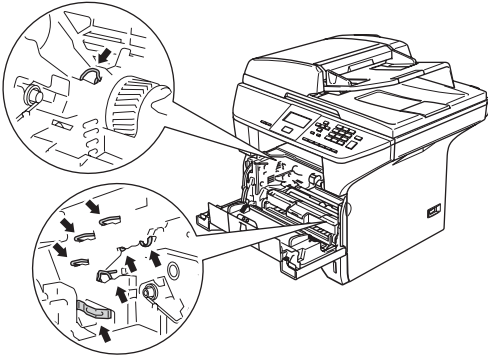


- 1 Open the front cover and take out the drum unit and toner cartridge assembly.

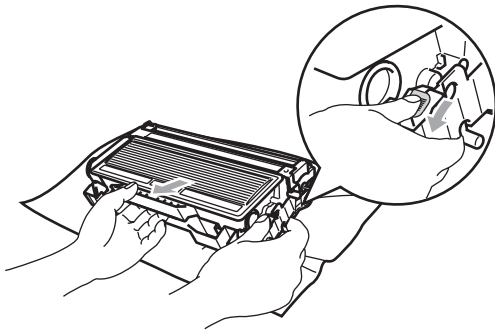


## ! CAUTION

To prevent damage to the printer from static electricity, DO NOT touch the electrodes shown in the illustration.



- 2 Hold down the lock lever on the right and take the toner cartridge out of the drum unit.



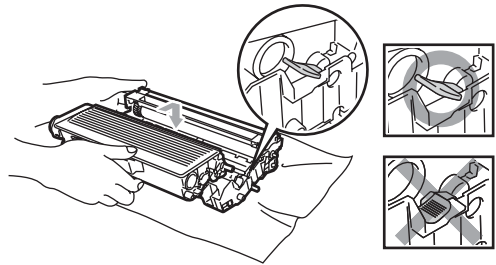
## Note

Discard the used drum unit according to local regulations, keeping it separate from domestic waste. Be sure to seal up the drum unit tightly so that toner powder does not spill out of the unit. If you have questions, call your local waste disposal office.

## ! CAUTION

Unpack the drum unit just before you put it in the machine. Put the old drum unit into the plastic bag.

- 3 Unpack the new drum unit.
- 4 Put the toner cartridge firmly into the new drum unit until you hear it lock into place. If you put it in properly, the lock lever will lift automatically.



- 5 Put the drum unit and toner cartridge assembly back in the machine. Do not close the front cover.
- 6 Press **Clear/Back**.

Replace Drum?	
▲	1.Yes
▼	2.No
Select ▲▼ & OK	

To confirm you are installing a new drum, press 1.

- 7 When the LCD shows *Accepted*, close the front cover.

## ! CAUTION

If toner scatters on your hands or clothes, wipe or wash it off with cold water at once.

## Replacing periodic maintenance parts

The periodic maintenance parts will need to be replaced regularly to maintain the print quality. The parts listed below will have to be replaced after printing approximately 100,000 pages. Please call your Brother dealer for service when the following messages appear on the LCD.

LCD message	Description
Replace PF KitMP	Replace paper feeding kit for MP tray.
Replace PF Kit1	Replace paper feeding kit for Tray 1.
Replace PF Kit2	Replace paper feeding kit for Tray 2.
Replace Fuser	Replace fuser unit.
Replace Laser	Replace laser unit.

## How to change the LCD language You can change the LCD language

- 1 Press **Menu**, **1**, **0**.

```

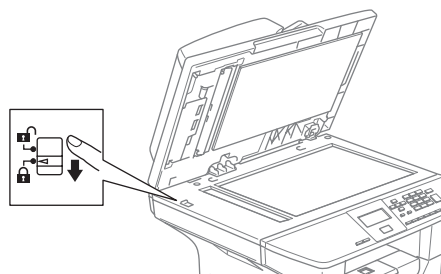
10. Local Language
▲  English
   Français
▼  Deutsch
Select ▲▼ & OK
  
```

- 2 Press **▲** or **▼** to select your language. Press **OK**.
- 3 Press **Stop/Exit**.

## Packing and shipping the machine

When you transport the machine, use the packing materials that came with your machine. If you do not pack the machine properly, you could void your warranty. The machine should be adequately insured with the carrier.

- 1 Turn off the machine's power switch.
- 2 Unplug all the cables and AC power cord from the machine.
- 3 Push the Scanner Lock Lever down to lock the scanner. This lever is located on the left of the scanner glass.

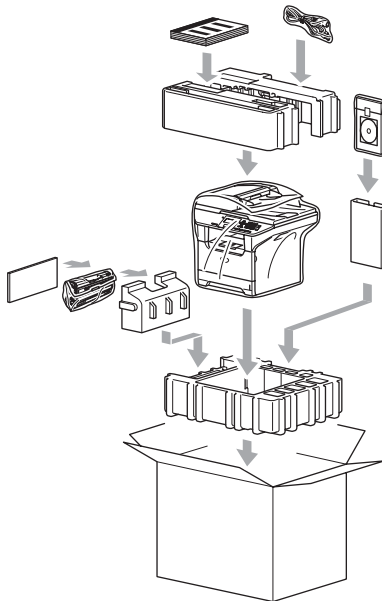


### ! CAUTION

Damage caused to your machine by failure to lock the scanner before packing and shipping may void your warranty.

- 4 Open the front cover.
- 5 Take out the drum unit and toner cartridge assembly. Leave the toner cartridge installed in the drum unit.
- 6 Put the drum unit and toner cartridge assembly into the plastic bag and seal the bag.
- 7 Close the front cover.

- 8 Wrap the machine in the plastic bag and put it in the original carton with the original packing material.
- 9 Pack the drum unit and toner cartridge assembly, AC power cord and printed materials in the original carton as shown below.



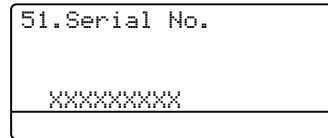
- 10 Close the carton and tape it shut.

## Machine Information

### Checking the serial number

You can see the machine's serial number on the LCD.

- 1 (DCP-8060) Press **Menu**, **4**, **1**.  
(DCP-8065DN) Press **Menu**, **5**, **1**.

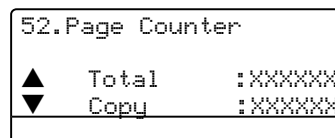


- 2 Press **Stop/Exit**.

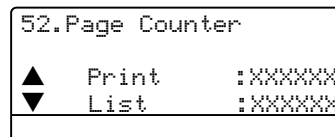
### Checking the page counters

You can see the machine's page counters for copies, printed pages, lists or a summary total.

- 1 (DCP-8060) Press **Menu**, **4**, **2**.  
(DCP-8065DN) Press **Menu**, **5**, **2**.  
The LCD shows number of pages for **Total** and **Copy**.



- 2 Press **▲** or **▼** to see **Print** or **List**.



- 3 Press **Stop/Exit**.

## Checking remaining life of parts

---

You can view the remaining life of maintenance parts on the LCD.

- 1 (DCP-8060) Press **Menu**, **4**, **3**.  
(DCP-8065DN) Press **Menu**, **5**, **3**.

53.Parts Life
1.Drum
2.Fuser
3.Laser
Select ▲▼ & OK

- 2 Press ▲ or ▼ to select 1.Drum, 2.Fuser, 3.Laser, 4.PF Kit MP, 5.PF Kit 1 or 6.PF Kit 2.  
Press **OK**.

53.Parts Life
1.Drum
Remaining:100%



### Note

---

The life check of a part will be accurate only if you have reset that part's life counter when you installed a new part. It will not be accurate if you have reset that part's life counter during the life of a used part.

---

## On-screen programming

Your machine has been designed to be easy to use. The LCD provides on-screen programming using the menu keys.

We have created step by step on-screen instructions to help you program your machine. Simply follow the instructions as they guide you through the menu selections and programming options.

### Menu table

You can program your machine by using the Menu table on page 83. These pages list the menu selections and options.

Press **Menu** followed by the menu numbers to program your machine.

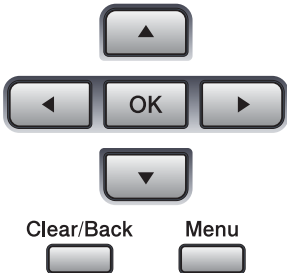






For example, to set **Beeper** volume to **Low**.

- 1 Press **Menu**, 1, 3.
- 2 Press ▲ or ▼ to choose **Low**.
- 3 Press **OK**.

### Memory storage

Your menu settings are stored permanently, and in the event of a power failure will not be lost. Temporary settings (for example, Contrast) will be lost.

## Menu keys

	
<b>Menu</b> 	Access the menu.
	Go to the next menu level. Accept an option.
<b>Clear/Back</b> 	Exit the menu by pressing repeatedly. Go back to the previous menu level.
	Scroll through the current menu level.
	Go back to the previous menu level or forward to the next menu level.
	Exit the menu.

To access the menu mode:

- 1 Press **Menu**.
- 2 Choose an option.
  - Press **1** for General Setup menu.
  - Press **2** for Copy menu.
  - Press **3** for Printer menu.(DCP-8060)
  - Press **4** for Machine Info menu.

(DCP-8065DN)

- Press **4** for LAN menu.
- Press **5** for Machine Info menu.

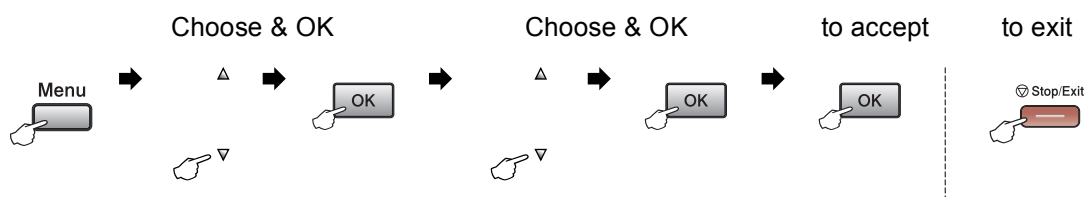
You can also scroll through each menu level by pressing **▲** or **▼** for the direction you want.

- 3 Press **OK** when the option you want is highlighted on the LCD.  
The LCD will then show the next menu level.
- 4 Press **▲** or **▼** to scroll to your next menu selection.
- 5 Press **OK**.  
When you have finished setting an option, the LCD shows *Accepted*.



# Menu Table

The factory settings are shown in Bold with an asterisk.



Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
1.General Setup	1.Paper Type	1.MP Tray	Thin <b>Plain*</b> Thick Thicker Transparency Recycled Paper	Sets the type of paper in the MP tray.	15
		2.Tray#1	Thin <b>Plain*</b> Thick Thicker Transparency Recycled Paper	Sets the type of paper in the paper tray.	15
		3.Tray#2 (This menu only appears if you have the optional tray #2)	Thin <b>Plain*</b> Thick Thicker Recycled Paper	Sets the type of paper in the optional paper tray #2.	15

Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
1.General Setup (Continued)	2.Paper Size	1.MP Tray	<b>A4*</b> Letter Legal Executive A5 A6 B5 B6 Folio Any	Sets the size of the paper in the MP tray.	15
		2.Tray#1	<b>A4*</b> Letter Legal Executive A5 A6 B5 B6 Folio	Sets the size of the paper in the paper tray.	15
		3.Tray#2 (This menu only appears if you have the optional tray #2)	<b>A4*</b> Letter Legal Executive A5 B5 B6 Folio	Sets the size of the paper in the optional paper tray #2.	15
	3.Beeper	—	Off Low <b>Med*</b> High	Adjusts the volume level of the beeper.	17
	4.Ecology	1.Toner Save	On <b>Off*</b>	Increases the page yield of the toner cartridge.	17
		2.Sleep Time	(0-99) <b>05 Min*</b>	Conserves power.	17

Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
1.General Setup (Continued)	5.Tray Use	1.Copy	Tray#1 Only Tray#2 Only MP Only <b>MP&gt;T1&gt;T2*</b> T1>T2>MP (Tray#2 and T2 appear only if you installed the optional paper tray.)	Selects the tray that will be used for Copy mode.	16
		2.Print	Tray#1 Only Tray#2 Only MP Only <b>MP&gt;T1&gt;T2*</b> T1>T2>MP (Tray#2 and T2 appear only if you installed the optional paper tray.)	Selects the tray that will be used for PCprint.	16
	6.LCD Contrast	—	-□□□□■+ -□□□■□+ -□□■□□+* -□■□□□+ -■□□□□+	Adjusts the contrast of the LCD.	18
	7.Function Lock	—	—	Can restrict selected machine operation for up to 25 individual users and all other non-authorized Public users.	19
	8.User Settings	—	—	You can print a list of your settings.	18
	0.Local Language	—	Depending on your country.	Allows you to change the LCD language for your country.	78

Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
2.Copy	1.Quality	—	Auto* Photo Text	You can choose the Copy resolution for your type of document.	25
	2.FB Txt Quality	—	12000×600dpi 600dpi*	You can change to the higher Copy resolution when you make a text copy with 100% ratio using the scanner glass.	25
	3.Contrast	—	-□□□□■+ -□□□■□+ -□□■□□+* -□■□□□+ -■□□□□+	Adjusts the contrast for copies.	31
3.Printer	1.Emulation	—	Auto (EPSON)* Auto (IBM) HP LaserJet BR-Script 3 Epson FX-850 IBM Proprinter	Chooses the emulation mode.	See Software User's Guide on the CD- ROM.
	2.Print Options	1.Internal Font	—	Prints a list of the machine's internal fonts.	
		2.Configuration	—	Prints a list of the machine's printer settings.	
	3.Reset Printer	—	1.Reset 2.Exit	Returns the PCL setting to the default settings.	

Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
4. LAN (DCP-8065DN)	1. TCP/IP	1. BOOT Method	Auto* Static RARP BOOTP DHCP	Chooses the BOOT method that best suits your needs.	See Network User's Guide on the CD-ROM.
		2. IP Address	[000-255]. [000-255]. [000-255]. [000-255]	Enter the IP address.	
		3. Subnet Mask	[000-255]. [000-255]. [000-255]. [000-255]	Enter the Subnet mask.	
		4. Gateway	[000-255]. [000-255]. [000-255]. [000-255]	Enter the Gateway address.	
		5. Node Name	BRN_XXXXXX	Enter the Node name.	
		6. WINS Config	Auto* Static	Chooses the WINS configuration mode.	
		7. WINS Server	(Primary) 000.000.000.000 (Secondary) 000.000.000.000	Specifies the IP address of the primary or secondary WINS server.	
		8. DNS Server	(Primary) 000.000.000.000 (Secondary) 000.000.000.000	Specifies the IP address of the primary or secondary DNS server.	
		9. APIPA	On* Off	Automatically allocates the IP address from the link-local address range.	
		0. IPv6	On Off*		
	2. Ethernet	—	Auto* 100B-FD 100B-HD 10B-FD 10B-HD	Chooses the Ethernet link mode.	

Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
4.LAN (DCP-8065DN)  (Continued)	3.Scan to FTP	1.Color	PDF* JPEG	Chooses the file format to send the scanned data.	See Network User's Guide on the CD-ROM.
		2.B/W	PDF* TIFF		
	0.Factory Reset	1.Reset	1.Yes 2.No	Restores all network settings to factory default.	
		2.Exit	—		
4.Machine Info.  (DCP-8060)  5.Machine Info. (DCP-8065DN)	1.Serial No.	—	—	You can check the serial number of your machine.	79
	2.Page Counter	—	Total Copy Print List	You can check the number of total pages the machine has printed during its life.	79
	3.Parts Life	1.Drum 2.Fuser 3.Laser 4.PF Kit MP 5.PF Kit 1 6.PF Kit 2	—	You can check the percentage of a machine part's life that remains available.  PF Kit 2 appears only when the optional LT-5300 tray is installed.	80

## Entering Text

When setting certain menu selections, you will need to type text characters. The dial pad keys have letters printed on keys. The keys: 0, # and \* do *not* have printed letters because they are used for special characters.

Press the appropriate dial pad key the required number of times to access the characters below:

(For setting a Node Name) (DCP-8065DN only)

Press Key	one time	two times	three times	four times	five times	six times	seven times	eight times
2	a	b	c	A	B	C	2	a
3	d	e	f	D	E	F	3	d
4	g	h	i	G	H	I	4	g
5	j	k	l	J	K	L	5	j
6	m	n	o	M	N	O	6	m
7	p	q	r	s	P	Q	R	S
8	t	u	v	T	U	V	8	t
9	w	x	y	z	W	X	Y	Z

(For setting other menu selections)

Press Key	one time	two times	three times	four times
2	A	B	C	2
3	D	E	F	3
4	G	H	I	4
5	J	K	L	5
6	M	N	O	6
7	P	Q	R	S
8	T	U	V	8
9	W	X	Y	Z

### Inserting spaces

To enter a space in a name, press ► twice between characters.

### Making corrections

If you entered a letter incorrectly and want to change it, press ◀ to move the cursor under the incorrect character, and then press **Clear/Back**.

### Repeating letters

To enter a character on the same key as the previous character, press ► to move the cursor right before pressing the key again.

## Special characters and symbols

Press **✖**, **#** or **0**, then press **◀** or **▶** to move the cursor under the symbol or character you want.  
Press **OK** to select it.

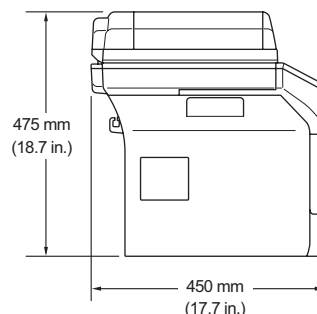
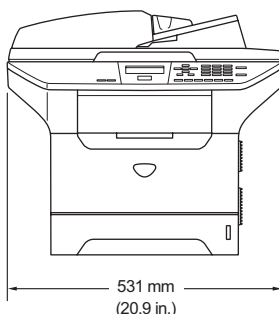
Press <b>✖</b>	for	(space) ! " # \$ % & ' ( ) ✖ + , - . / €
Press <b>#</b>	for	: ; < = > ? @ [ ] ^ _
Press <b>0</b>	for	Ä Ê Ö Ü À Ç È É 0



## General

<b>Memory Capacity</b>	32 MB
<b>ADF (automatic document feeder)</b>	Up to 50 pages (Staggered) Duplex (DCP-8065DN only) Recommended Environment: Temperature: 20 to 30°C (68°F to 86°F) Humidity: 50% - 70%
<b>Paper Tray</b>	250 Sheets [80 gsm (20 lb)]
<b>Printer Type</b>	Laser
<b>Print Method</b>	Electrophotography by semiconductor laser beam scanning
<b>LCD (liquid crystal display)</b>	22 characters × 5 lines
<b>Power Source</b>	220 - 240V 50/60Hz
<b>Power Consumption</b>	Copying: Average 660 W Sleep: Average 15 W Standby: Average 85 W

### Dimensions



<b>Weight</b>	Without Drum/Toner Unit: (DCP-8060) 35.5 lb (16.1 kg) (DCP-8065DN) 36.0 lb (16.3 kg)
<b>Noise level</b>	Sound power Operating (Copying): LWAd = 7.0 Bell Standby: LWAd = 4.6 Bell Sound pressure Operating (Copying): LpAm = 55 dBA Standby: LpAm = 30 dBA
<b>Temperature</b>	Operating: 10 to 32.5°C (50°F to 90.5°F) Storage: 0 to 40°C (32°F to 104°F)
<b>Humidity</b>	Operating: 20 to 80% (without condensation) Storage: 10 to 90% (without condensation)

# Print media

## Paper Input

### Paper Tray

- Paper type:  
Plain paper, Bond Paper, Recycled paper or Transparencies
- Paper size:  
A4, Letter, Executive, A5, A6, B5 and B6
- Paper Weight:  
60 to 105 gsm (16 to 28 lb)
- Maximum paper tray capacity: Up to 250 sheets of  
80 gsm (20 lb) plain paper or up to 10 transparencies

### Multi-purpose tray (MP tray)

- Paper type:  
Plain paper, Recycled paper, Transparencies, Envelopes,  
Bond paper or Labels
- Paper size:  
Width: 69.9 to 215.9 mm (2.75 to 8.5 in.)  
Length: 116 to 406.4 mm (4.57 to 16 in.)
- Paper Weight:  
60 to 161 gsm (16 to 43 lb)
- Maximum paper tray capacity: Up to 50 sheets of 80 gsm (20  
lb) plain paper

## Paper Output

Up to 150 sheets (Face down print delivery to the output paper tray)

# Copy

<b>Colour/Monochrome</b>	Monochrome
<b>Duplex Copying</b>	Yes (DCP-8065DN only)
<b>Single-Sided Document Size</b>	ADF Width: 148.0 to 215.9 mm (5.8 to 8.5 in.) ADF Height: 148.0 to 355.6 mm (5.8 to 14 in.) Scanner Glass Width: Max. 215.9 mm (8.5 in.) Scanner Glass Height: Max. 355.6 mm (14 in.) Copy Width: Max. 211.3 mm (8.32 in.)
<b>2-Sided (Duplex) Document Size (DCP-8065DN only)</b>	ADF Width: 148.0 to 215.9 mm (5.8 to 8.5 in.) ADF Height: 148.0 to 297.0 mm (5.8 to 11.7 in.)
<b>Multiple Copies</b>	Stacks or Sorts up to 99 pages
<b>Reduce/Enlarge</b>	25% to 400% (in increments of 1%)
<b>Resolution</b>	UP to 1200 × 600 dpi <sup>1</sup>
<b>First Copy Out Time</b>	Approx. 10.5 seconds

<sup>1</sup> When making a copy from the scanner glass in text quality mode at the 100% ratio.

# Scan

<b>Colour/Monochrome</b>	Yes
<b>Duplex Scanning</b>	Yes (DCP-8065DN only)
<b>TWAIN Compliant</b>	Yes (Windows® 98/98SE/Me/2000 Professional/XP/Windows NT® Workstation Version 4.0)  Mac OS® 9.1 - 9.2/Mac OS® X 10.2.4 or greater
<b>WIA Compliant</b>	Yes (Windows® XP)
<b>Colour Depth</b>	24 bit colour
<b>Resolution</b>	Up to 19200 × 19200 dpi (interpolated) <sup>1</sup>  Up to 600 × 2400 dpi (optical) <sup>2</sup>
<b>Single-Sided Document Size</b>	ADF Width: 148.0 to 215.9 mm (5.8 to 8.5 in.) ADF Height: 148.0 to 355.6 mm (5.8 to 14 in.) Scanner Glass Width: Max. 215.9 mm (8.5 in.) Scanner Glass Height: Max. 355.6 mm (14 in.)
<b>2-Sided (Duplex) Document Size (DCP-8065DN only)</b>	ADF Width: 148.0 to 215.9 mm (5.8 to 8.5 in.) ADF Height: 148.0 to 297.0 mm (5.8 to 11.7 in.)
<b>Scanning Width</b>	Max. 212 mm (8.35 in.)
<b>Grey Scale</b>	256 levels

<sup>1</sup> Maximum 1200 × 1200 dpi scanning with the WIA driver in Windows® XP (resolution up to 19200 × 19200 dpi can be chosen by using the Brother scanner utility)

<sup>2</sup> When using the scanner glass

# Print

<b>Emulation</b>	PCL6 BR-Script (PostScript) Level 3 IBM® Proprinter XL Epson® FX-850™
<b>Printer Driver</b>	Brother GDI (Graphic Device Interface) printer driver support for Windows® 98/98SE/Me/2000 Professional/XP/Windows NT® Workstation Version 4.0  Brother Laser Driver for Mac OS® 9.1 - 9.2/Mac OS® X 10.2.4 or greater
<b>Resolution</b>	1200 dpi <sup>1</sup> , HQ1200 (2400 × 600 dpi), 600 dpi, 300 dpi
<b>Print Speed</b>	Up to 28 pages/minute (A4 size) <sup>2</sup>
<b>Duplex Printing</b>	Up to 13 pages/minute (DCP-8065DN only)
<b>First Print</b>	Less than 8.5 seconds

<sup>1</sup> If you use the high quality 1200 dpi setting (1200 × 1200 dpi) the print speed will be slower.

<sup>2</sup> From standard paper tray and optional paper tray.

# Interfaces

<b>Parallel</b>	A bi-directional shielded parallel cable that is IEEE 1284 compliant and no longer than 2.0 m (6 feet).
<b>USB</b>	A USB 2.0 interface cable that is no longer than 2.0 m (6 feet). <sup>1</sup>
<b>LAN cable</b>	Ethernet UTP cable category 5 or greater.

<sup>1</sup> Your machine has a Hi-Speed USB 2.0 interface. The machine can also be connected to a computer that has a USB 1.1 interface.

# Computer requirements

Minimum System Requirements and Supported PC Software Functions								
Computer Platform & Operating System Version		Supported PC Software Functions	PC Interface	Processor Minimum Speed	Minimum RAM	Recommended RAM	Available Hard Disk Space	
							For Drivers	For Applications
Windows® Operating System	98, 98SE	Printing, Scanning <sup>3</sup>	Parallel, USB, Ethernet <sup>4</sup>	Intel® Pentium® II or equivalent	32 MB	128 MB	90 MB	130 MB
	Me		Parallel, USB, Ethernet <sup>4</sup>					
	NT® Workstation 4.0		Parallel, Ethernet <sup>4</sup>		64 MB	256 MB		
	2000 Professional		Parallel, USB, Ethernet <sup>4</sup>					
	XP Home <sup>1</sup> XP Professional <sup>1</sup>		Parallel, USB, Ethernet <sup>4</sup>		128 MB	256 MB	150 MB	220 MB
	XP Professional x64 bit Edition <sup>1</sup>		Parallel, USB, Ethernet <sup>4</sup>	AMD Opteron™ AMD Athlon™ 64 Intel® Xeon™ with Intel® EM64T Intel® Pentium® 4 with Intel® EM64T	256 MB	512 MB	150 MB	220 MB
Apple® Macintosh® Operating System	OS 9.1 - 9.2	Printing, Scanning <sup>2</sup>	USB <sup>5</sup> , Ethernet <sup>4</sup>	All base models meet minimum requirements		64 MB	80 MB	200 MB
	OS X 10.2.4 or greater	Printing, Scanning <sup>2</sup>	USB <sup>5</sup> , Ethernet <sup>4</sup>		128 MB	160 MB		

<sup>1</sup> For WIA, 1200x1200 resolution. Brother Scanner Utility enables to enhance up to 19200 x 19200 dpi

<sup>2</sup> Dedicated "Scan to" key functions only in the Mac OS® X 10.2.4 or greater.

<sup>3</sup> Network Scanning not supported in Windows NT® Workstation 4.0 and Mac OS® 9.1-9.2  
[Scan to FTP is supported (DCP-8065DN only).]

<sup>4</sup> DCP-8065DN only

<sup>5</sup> Third party USB ports are not supported.

## Consumable items

<b>Toner Cartridge Life</b>	<b>TN-3145:</b> Standard Toner Cartridge: Approx. 3,500 pages <sup>1</sup>
	<b>TN-3185:</b> High-Yield Toner Cartridge: Approx. 7,000 pages <sup>1</sup>
<b>Drum Unit Life Expectancy</b>	<b>DR-3115:</b> Approx. 25,000 pages

<sup>1</sup> When printing Letter or A4 size paper at 5% print coverage

# Ethernet wired network (DCP-8065DN only)

<b>Model name</b>	NC-6400h
<b>LAN</b>	You can connect your machine to a network for Network Printing and Network Scanning.
<b>Support for</b>	Windows® 98/98SE/Me/2000/XP/Windows NT® Workstation Version 4.0  Mac OS® 9.1 - 9.2/Mac OS® X 10.2.4 or greater <sup>1</sup>
<b>Protocols</b>	IPv4:  TCP/IP  ARP, RARP, BOOTP, DHCP, APIPA (Auto IP), ICMP, WINS/NetBIOS, DNS, mDNS, LPR/LPD, Port/Port9100, NetBIOS Print, IPP, FTP Server, Telnet, SNMP, HTTP, TFTP, SMTP Client  IPv6:  TCP/IP  ICMPv6, NDP, DNS, mDNS, LPR/LPD, Port/Port9100, IPP, FTP Server, Telnet, SNMP, HTTP, TFTP, SMTP Client
<b>Network type</b>	Ethernet 10/100 BASE-TX Auto Negotiation (Wired LAN)
<b>Management utilities</b>	BRAdmin Professional for Windows® 98/98SE/Me/2000/XP/Windows NT® Workstation Version 4.0  BRAdmin Light for Mac OS® X 10.2.4 or greater  Web BRAdmin for Windows® 2000 Professional/Server/Advanced Server, XP Professional (IIS) <sup>2</sup>  Client computers with a web browser supporting Java™ <sup>2</sup>

<sup>1</sup> Mac OS® 9.1 - 9.2 (Brother Laser Driver over TCP/IP)  
Mac OS® X 10.2.4 or greater (mDNS)  
Dedicated 'Scan' key and direct Network Scanning supported in Mac OS® X 10.2.4 or greater.

<sup>2</sup> Web BRAdmin is available as a download from <http://solutions.brother.com>



# F

## Glossary

### **ADF (automatic document feeder)**

The document can be placed in the ADF and scanned one page at a time automatically.

### **Beeper Volume**

Volume setting for the beep when you press a key or make an error.

### **Cancel Job**

Cancels a print job and clear the printer memory.

### **Contrast**

Setting to compensate for dark or light documents, by making copies of dark documents lighter and light documents darker.

### **Gray scale**

The shades of gray available for copying photographs.

### **LCD (liquid crystal display)**

The display screen on the machine that shows interactive messages during On-Screen Programming.

### **Menu mode**

Programming mode for changing your machine's settings.

### **OCR (optical character recognition)**

The bundled ScanSoft® PaperPort® or Presto!® PageManger® software application converts an image of text to text you can edit.

### **Resolution**

The number of vertical and horizontal lines per inch.

### **Scanning**

The process of sending an electronic image of a paper document into your computer.

### **Temporary settings**

You can select certain options for each copy without changing the default settings.

### **User Settings List**

A printed report that shows the current settings of the machine.

**A**

ADF (automatic document feeder)	
using .....	8
ADF cover .....	62
Administrator password .....	19

**C**

Cleaning	
corona wire .....	71
drum unit .....	72
laser scanner window .....	69
scanner glass .....	69
Control panel overview .....	2
Copy	
Contrast key .....	31
duplex .....	29
Enlarge/Reduce key .....	26
keys .....	24
multiple .....	24
N in 1 key (page layout) .....	27
poster .....	27
Quality key .....	25
single .....	24
Sort (ADF only) .....	31
temporary settings .....	24
using ADF .....	24

**D**

Drum unit	
checking (remaining life) .....	80
cleaning .....	71, 72
replacing .....	76
Duplex key (2-sided copying) .....	29, 30

**E**

Enlarge/Reduce key .....	26
Envelopes .....	11, 13
Error messages on LCD	
No Paper Fed .....	60
Out of Memory .....	60
Unable to Init. ....	61
Unable to Print .....	61
Unable to Scan .....	61

**F**

Folio .....	15
-------------	----

**G**

Gray scale .....	94
------------------	----

**H**

HELP	
LCD messages .....	81
using menu keys .....	81
Menu Table .....	81

**J**

Jams	
document .....	62
paper .....	62
Job Cancel key .....	5

**L**

Labels .....	11, 13
LCD	
contrast .....	18
LCD (liquid crystal display) .....	81

**M**

Machine information	
page counters .....	79
remaining life of parts .....	80
serial number .....	79
Maintenance, routine .....	67
replacing	
drum unit .....	76
toner cartridge .....	73
Memory	
adding DIMM (option) .....	48
installing .....	49
Memory Storage .....	81
Menu Table .....	81
using menu keys .....	81

## O

---

Out of Memory message .....32

## P

---

Packing and shipping the machine .....78

Page layout (N in 1 key) .....27

Paper ..... 9, 92

    how to load .....12

    size of document .....8

    type .....15

Poster .....27

Power failure .....81

Print

    drivers .....95

    paper jams .....63

    quality .....54

    resolution .....95

    specifications .....95

Programming your machine .....81

## Q

---

Quality key (copying) .....24

## R

---

Reducing copies .....26

Resolution

    copy .....93

    print .....95

    scan .....94

Restricted users .....20

## S

---

Scanner glass, using .....9

Secure Function Lock .....19

Secure key .....5

Security

    Secure Function Lock .....19

        Public user .....20

        restricted users .....20

Shipping the machine .....78

Sleep Time .....17

Sort key .....31

Status LED .....6

## T

---

Temporary copy settings ..... 24

Text, entering ..... 89

Toner cartridge

    replacing ..... 73

Transparencies ..... 11, 12

Tray Select key ..... 32

Tray use, setting

    copy ..... 16

    print ..... 16

Troubleshooting ..... 50

    document jam ..... 62

    if you are having difficulty

        copy quality ..... 50

        Network ..... 53

        paper handling ..... 52

        print quality ..... 53

        printing ..... 50

        scanning ..... 51

        software ..... 52

        paper jam ..... 63

## V

---

Volume, setting

    beeper ..... 17

For Australia

Warranty – For details about the warranty on your Brother Product, please visit:  
[www.brother.com.au](http://www.brother.com.au)

Repair – For warranty service for your Brother Product you will need evidence of original purchase (e.g. a copy of the sales docket).

Contact Brother International (Aust) Pty Ltd for details about your nearest Authorised Warranty Centre or visit: [www.brother.com.au](http://www.brother.com.au)

Support – For support for your Brother Product other than what you can resolve through the User Guide,

Visit our website: [www.brother.com.au](http://www.brother.com.au)

or visit our Solutions website for FAQs (Frequently Asked Questions), Driver Updates & Utilities, Product Support: <http://solutions.brother.com>

You can contact the Product Support Centre for any technical or customer care/support enquiry you may have about your Brother Product.

Product Support Centre – Australia

Brother International (Aust) Pty Ltd

Phone: 02 8875 6000 Fax: 02 9870 7223

email: [productsupport@brother.com.au](mailto:productsupport@brother.com.au)

<http://www.brother.com.au>



This machine is approved for use in the country of purchase only, local Brother companies or their dealers will only support machines purchased in their own countries.

ARL/ASA/NZ