

USER'S GUIDE



MFC-5890CN MFC-6490CW

Version A

ARL/ASA/NZ

If you need to call Customer Service
Please complete the following information for future reference:
Model Number: MFC-5890CN and MFC-6490CW (Circle your model number)
Serial Number: ¹
Date of Purchase:
Place of Purchase:
¹ The serial number is on the back of the unit. Retain this User's Guide with your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.

Register your product on-line at

http://www.brother.com/registration/

By registering your product with Brother, you will be recorded as the original owner of the product. Your registration with Brother:

- may serve as confirmation of the purchase date of your product should you lose your receipt; and
- may support an insurance claim by you in the event of product loss covered by insurance.

Approval Information and Compilation and Publication Notice

THIS EQUIPMENT IS DESIGNED TO WORK WITH A TWO WIRE ANALOGUE PSTN LINE FITTED WITH THE APPROPRIATE CONNECTOR.

APPROVAL INFORMATION

Brother advises that this product may not function correctly in a country other than where it was originally purchased, and does not offer any warranty in the event that this product is used on public telecommunication lines in another country.

Compilation and Publication Notice

Under the supervision of Brother Industries Ltd., this manual has been compiled and published, covering the latest product descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

Table of Contents

Section I General

1	General Information	2
	Using the documentation	2
	Symbols and conventions used in the documentation	
	Accessing the Software User's Guide and Network User's Guide	3
	Viewing Documentation	3
	Accessing Brother Support (For Windows [®])	5
	MFC-6490CW Control panel overview	6
	LCD screen indications	8
	Basic Operations	8
2	Loading paper and documents	9
	Loading paper and other print media	9
	Loading paper in paper tray #1	
	Loading paper in paper tray #2 (MFC-6490CW only)	
	Loading envelopes and postcards	15
	Removing small printouts from the machine	16
	Printable area	
	Acceptable paper and other print media	18
	Recommended print media	18
	Handling and using print media	19
	Choosing the right print media	20
	Loading documents	22

Loading documents	
Using the ADF	
Using the scanner glass	
Scannable area	

General setup 3

25
25
25
25
26
26
27
29
29
29

Sleep Mode	
LCD screen	
LCD Contrast	
Setting the backlight brightness	
Setting the Dim Timer for the backlight	
Setting the Wallpaper	32

4 Security features

40

33
34
35
36
37
37
37

Section II Fax

5 Sending a Fax

Entering Fax mode	40
Faxing from the ADF	40
Faxing from the scanner glass	41
Setting scanner glass size for faxing (MFC-5890CN only).	41
Setting scanner glass size for faxing (MFC-6490CW only)	42
Colour fax transmission	42
How to preview an outgoing fax	42
Cancelling a fax in progress	42
Broadcasting (Monochrome only)	43
Cancelling a Broadcast in progress	44
Additional sending operations	44
Sending faxes using multiple settings	44
Contrast	45
Changing fax resolution	45
Dual access (Monochrome only)	46
Real time transmission	46
Overseas Mode	46
Delayed Faxing (Monochrome only)	46
Delayed Batch Transmission (Monochrome only)	
Checking and cancelling waiting jobs	
Setting your changes as a new default	
Restoring all settings to the factory settings	47
Sending a fax manually	
Out of Memory message	

6 Receiving a Fax

Receive modes	49
Choose the Receive Mode	49
Using receive modes	50
Fax only	50
Fax/Tel	50
Manual	50
External TAD	50
Receive mode settings	51
Ring Delay	51
F/T Ring Time (Fax/Tel mode only)	51
Fax Detect	
Additional receiving operations	52
Printing a reduced incoming fax	52
Setting Receiving Priority	53
Printing a fax from the memory	54
Out of Paper Reception	54
Memory Receive (Monochrome only)	54
Fax Forwarding	55
Fax Storage	55
PC Fax Receive	
Changing the destination PC	57
Turning off Memory Receive Operations	57
Changing Memory Receive Operations	58
Fax Preview (Monochrome only)	58
How to preview a received fax	
Changing the settings to turn off Fax Preview	60
Remote Retrieval	60
Setting a Remote Access Code	60
Using your Remote Access Code	
Remote Fax commands	
Retrieving fax messages	63
Changing your Fax Forwarding number	63

7 Telephone and External devices

Voice operations	64
Tone or Pulse (Not Available for New Zealand)	
Fax/Tel mode	
Fax/Tel mode in Power Save condition	
Telephone Service for Australia	
Telstra [®] FaxStream [®] Duet [®] (Distinctive Ring)	
Caller ID.	
How Does the Caller ID Work?	
The Caller ID is Stored in Your Machine Memory	
Telephone Service for New Zealand	
FaxAbility	
Caller ID.	
How Does the Caller ID Work?	
Telephone Service for Some Countries	
Distinctive Ring (For Singapore and Hong Kong)	70
Caller ID (For Singapore and Hong Kong)	
Connecting an external TAD (telephone answering device)	
Connections	
Recording outgoing message (OGM) on an external TAD	72
Multi-line connections (PABX)	
External and extension telephones	73
Connecting an external or extension telephone	
Operation from extension telephones	
Using a cordless external telephone	
Using remote codes	
-	

8 Dialling and storing numbers

How to Dial	75
Manual dialling	
One Touch Dialling	
Speed Dialling	
Search	
Fax Redial	
Outgoing Call history	
Caller ID history	
Storing numbers	
Storing a pause	
Storing One Touch Dial numbers	
Storing Speed Dial numbers	
Changing One Touch or Speed Dial names or numbers	
Setting up groups for broadcasting	
Combining Quick Dial numbers	

9 Printing Reports

8	5

75

Fax reports	85
Transmission Verification Report	
Fax Journal (activity report)	
Reports	
How to print a report	

10 Polling

Polling overview	
Polling receive	87
Setup to receive polling	87
Setup to receive polling with secure code	87
Setup to receive delayed polling	87
Sequential polling (Monochrome only)	88
Polled transmit (Monochrome only)	89
Setup for polled transmit	89
Setup for polled transmit with secure code	89

87

Section III Copy

Making copies	92
How to copy	92
Entering Copy mode	
Making a single copy	92
Making multiple copies	
Stop copying	
Copy settings	
Changing copy speed and quality	
Enlarging or reducing the image copied	
Making N in 1 copies or a poster (Page Layout)	94
Sorting copies using the ADF	96
Adjusting Brightness and Contrast	96
Paper Options	
Skew Adjustment (MFC-6490CW only)	
Book Copy	
Watermark Copy	
Setting your changes as a new default	
Restoring all settings to the factory settings	
'Out of Memory' message	

Section IV Direct Photo Printing

12 Printing photos from a memory card or USB Flash memory drive

PhotoCapture Center™ Operations	
Printing from a memory card or USB Flash memory drive without a PC	104
Scanning to a memory card or USB Flash memory drive without a PC	104
Using PhotoCapture Center™ from your computer	104
Using a memory card or USB Flash memory drive	104
Memory cards or a USB Flash memory drive folder structure	105
Getting started	106
Entering PhotoCapture mode	107
Print Images	107
View Photo(s)	107
Print Index (Thumbnails)	108
Printing Photos	109
Enhance Photos	
Search by Date	112
Print All Photos	112
Slide show	112
Trimming	113
DPOF printing	113
PhotoCapture Center™ print settings	114
Print Speed and Quality	115
Paper options	
Adjusting Brightness, Contrast and Colour	116
Cropping	117
Borderless printing	117
Date Print	
Setting your changes as a new default	118
Restoring all settings to the factory settings	
Scan to a memory card or USB Flash memory drive	118
Entering Scan mode	
How to scan to a memory card or USB Flash memory drive	118
Glass Scan Size (MFC-6490CW only)	120
How to change the file name	120
How to set a new default	
How to reset to factory settings	
Understanding the Error Messages	121

13 Printing photos from a camera

Printing photos directly from a PictBridge camera	
PictBridge requirements	
Setting your digital camera	
Printing Images	123
DPOF printing	
Printing photos directly from a digital camera (without PictBridge)	124
Printing Images	
Understanding the Error Messages	

122

Section V Software

14 Software and Network features

Section VI Appendixes

Safety and Legal Α

Choosing a location	
To use the machine safely	
IMPORTANT-For Your Safety	
LAN connection	
Radio interference	
International ENERGY STAR [®] Compliance Statement	
Important Information for Australia	137
Important safety instructions	
Important Information for New Zealand	
Important Safety Instructions	
Important Information for Some Countries	141
Important Safety Instructions	141
Legal limitations for copying	143
Trademarks	

Troubleshooting and Routine Maintenance В

oubleshooting and Routine Maintenance	145
Troubleshooting	
If you are having difficulty with your machine	
Dial Tone detection	
Telephone line interference	
Error and Maintenance messages	
Error animations Display	
Transferring your faxes or Fax Journal report	
Document jam	
Printer jam or paper jam (MFC-5890CN only)	
Printer jam or paper jam (MFC-6490CW only)	
Routine maintenance	
Replacing the ink cartridges	
Cleaning the outside of the machine	
Cleaning the scanner glass	
Cleaning the machine printer platen	
Cleaning the paper pick-up roller	
Cleaning the print head	
Checking the print quality	
Checking the print alignment	
Checking the ink volume	
Machine Information	175
Checking the serial number	
Packing and shipping the machine	

C Menu and Features

On-screen programming	
Menu table	
Memory storage	
Mode and menu keys	
Menu table	
Entering Text	
-	

D Specifications

Е

F

207

Index	226
Glossary	222
Wireless one-push configuration	
Network (LAN)	
Consumable items	
Computer requirements	
Interfaces	
Printer	
Scanner	
PictBridge	
PhotoCapture Center™	
Сору	
Fax	
Print media	
General	

X

Section I

General

General Information	2
Loading paper and documents	9
General setup	25
Security features	33

1

General Information

Using the documentation

Thank you for buying a Brother machine! Reading the documentation will help you make the most of your machine.

Symbols and conventions used in the documentation

The following symbols and conventions are used throughout the documentation.

- Bold Bold typeface identifies specific buttons on the machine's control panel, or on the computer screen.
- *Italics* Italicized typeface emphasizes an important point or refers you to a related topic.
- Courier Text in Courier New font New identifies messages on the LCD of the machine.



Warnings tell you what to do to prevent possible personal injury.



Cautions specify procedures you must follow or avoid to prevent possible damage to the machine or other objects.



Electrical Hazard icons alert you to possible electrical shock.

Ø

Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.



Improper Setup icons alert you to devices and operations that are not compatible with the machine.

Accessing the Software User's Guide and Network User's Guide

This User's Guide does not contain all the information about the machine such as how to use the advanced features of the Printer, Scanner, PC Fax and Network. When you are ready to learn detailed information about these operations, read the **Software User's Guide** and **Network User's Guide** that are on the CD-ROM.

Viewing Documentation

Viewing Documentation (For Windows[®])

To view the documentation, from the **Start** menu, point to **Brother**, **MFC-XXXX** (where XXXX is your model name) from the programs group, and then choose **User's Guides in HTML format**.

If you have not installed the software, you can find the documentation by following the instructions below:

- Turn on your PC. Insert the Brother CD-ROM into your CD-ROM drive.
 - If the model name screen appears, click your model name.

3 If the language screen appears, click your language. The CD-ROM Main Menu will appear.



🖉 Note

If this window does not appear, use Windows[®] Explorer to run the start.exe program from the root directory of the Brother CD-ROM.

- Click Documentation.
- Click the documentation you want to read.
 - HTML documents: Software User's Guide and Network User's Guide in HTML format.

This format is recommended for viewing on your computer.

PDF documents: User's Guide for stand-alone operations, Software User's Guide and Network User's Guide in PDF format.

This format is recommended for printing the manuals. Click to go to the Brother Solutions Center, where you can view or download the PDF documents. (Internet access and PDF Reader software are required.)

How to find Scanning instructions

There are several ways you can scan documents. You can find the instructions as follows:

Software User's Guide

- Scanning (For Windows[®] 2000 Professional/Windows[®] XP and Windows Vista[®])
- ControlCenter3 (For Windows[®] 2000 Professional/Windows[®] XP and Windows Vista[®])
- Network Scanning

ScanSoft™ PaperPort™ 11SE with OCR How-to-Guides

The complete ScanSoft[™] PaperPort[™] 11SE with OCR How-to-Guides can be viewed from the Help selection in the ScanSoft[™] PaperPort[™] 11SE application.

Presto![®] PageManager[®] User's Guide

(Hong Kong users only)

Instructions for scanning directly from Presto![®] PageManager[®]. The complete Presto![®] PageManager[®] User's Guide can be viewed from the Help selection in the Presto![®] PageManager[®] application.

How to find Network setup instructions (MFC-6490CW only)

Your machine can be connected to a wireless or wired network. You can find basic setup instructions in the Quick Setup Guide. If your wireless access point supports SecureEasySetup[™], Wi-Fi Protected Setup[™] or AOSS[™], follow the steps in the Quick Setup Guide. For more information about network setup please see the Network User's Guide.

Viewing Documentation (For Macintosh[®])

Turn on your Macintosh[®]. Insert the Brother CD-ROM into your CD-ROM drive. The following window will appear.

0 0) 😽 MFL	–Pro Suite	\odot
×			
	Start Here OSX	Presto! PageManager	
	Utilities	Documentation	
Bro	ther Solutions Center	On-Line Registration	•

- Double-click the Documentation icon.
- Double-click your language folder.
- 4 Double-click top.html to view the Software User's Guide and Network User's Guide in HTML format.



- Olick the documentation you want to read:
 - Software User's Guide
 - Network User's Guide

How to find Scanning instructions

There are several ways you can scan documents. You can find the instructions as follows:

Software User's Guide

- Scanning (For Mac OS[®] X 10.2.4 or greater)
- ControlCenter2 (For Mac OS[®] X 10.2.4 or greater)
- Network Scanning (For Mac OS[®] X 10.2.4 or greater)

Presto![®] PageManager[®] User's Guide

The complete Presto![®] PageManager[®] User's Guide can be viewed from the Help selection in the Presto![®] PageManager[®] application.

How to find Network setup instructions (MFC-6490CW only)

Your machine can be connected to a wireless or wired network. You can find basic setup instructions in the Quick Setup Guide. If your wireless access point supports SecureEasySetup[™], Wi-Fi Protected Setup[™] or AOSS[™], follow the steps in the Quick Setup Guide. For more information about network setup please see the Network User's Guide.

Accessing Brother Support (For Windows[®])

You can find all the contacts you will need, such as Web support (Brother Solutions Center).

Click Brother Support on the main menu. The following screen will appear:

🥙 Macromedia Flash Player 8		
		brother
Multi-Function Center ®		
	Brother Support	
	Brother Home Page	
	Brother Solutions Center	
	Supplies Information	
	Brother CreativeCenter	
© 2001-2007 Brother Industries, Ltd. All rights reserved.	Bacl	K Exit

- To access our web site (<u>http://www.brother.com</u>), click Brother Home Page.
- For the latest news and product support information (<u>http://solutions.brother.com</u>), click Brother Solutions Center.
- To visit our web site for original Brother Supplies (<u>http://www.brother.com/original/</u>), click Supplies Information.
- To access the Brother CreativeCenter (<u>http://www.brother.com/creativecenter/</u>) for FREE photo projects and printable downloads, click Brother CreativeCenter.
- To return to the main page, click Back or if you have finished, click Exit.

Chapter 1

MFC-6490CW Control panel overview

The MFC-5890CN and MFC-6490CW have the same control panel keys.



🖉 Note

Most of the illustrations in this User's Guide show the MFC-6490CW.

1 Fax and telephone keys:

Fax Preview

Lets you preview incoming and outgoing faxes on the LCD.

Hook

Press before dialing if you want to make sure a fax machine will answer, and then press **Mono Start** or **Colour Start**.

Also, press this key after picking up the handset of an external telephone during the F/T pseudo/double-ring.

Redial/Pause

Redials one of the last 30 numbers called. It also inserts a pause when programming quick dial numbers.

2 Dial Pad

Use these keys to dial telephone and fax numbers and as a keyboard for entering information into the machine.

The **#** key lets you temporarily switch the dialling mode during a telephone call from Pulse to Tone. (Not Available in New Zealand)

3 Mode keys:

■ **Fax** Lets you access Fax mode.

- Scan Lets you access Scan mode.
- Copy Lets you access Copy mode.
- Photo Capture Lets you access PhotoCapture Center™ mode.
- 4 Menu keys:
 - Volume keys

 $\blacksquare) \blacklozenge \models \blacksquare)))$

When the machine is idle, you can press these keys to adjust the ring volume.

Phone Book key

Press to store One Touch, Speed Dial and Group numbers in the machine's memory. Lets you store, look up, and dial numbers that are stored in the memory.



■ < or >

Press to scroll backward or forward to a menu selection.

Also, press to choose options.

■ ▲ or ▼

Press to scroll through the menus and options.

Menu

Access the main menu.

Choose a setting.

Clear/Back

Press to delete characters or to go back to the previous menu level.

5 Start keys:

Colour Start

Lets you start sending faxes or making copies in full colour. Also lets you start a scanning operation (in colour or mono, depending on the scanning setting in the ControlCenter software).

Mono Start

Lets you start sending faxes or making copies in monochrome. Also lets you start a scanning operation (in colour or mono depending on the scanning setting in the ControlCenter software).

6 Power Save

Lets you put the machine into Power Save mode.

7 \bigcirc Stop/Exit

Stops an operation or exits from a menu.

8 Ink Management

Lets you clean the print head, print a test page to check the print quality, and check the available ink volume.

9 LCD (liquid crystal display)

Displays messages on the screen to help you set up and use your machine.

Also, you can adjust the angle of the LCD by lifting it.

10 One Touch keys

These 3 keys give you instant access to 6 previously stored numbers.

Shift

To access One Touch numbers 4 to 6, hold down Shift as you press the One Touch key. Also, if no number is assigned to the key, you can directly store the number by pressing the empty key.

LCD screen indications

The LCD shows the current machine status when the machine is idle.



 Wireless Status (MFC-6490CW only) A four level indicator shows the current wireless signal strength if you are using a wireless connection.

0 Max

2 Memory Status

Lets you see the available memory in the machine.

3 Ink indicator

Lets you see the available ink volume.

4 Current Receive Mode

Lets you see the current receive mode.

- Fax (Fax only)
- F/T (Fax/Tel)
- TAD (External TAD)
- Mnl (Manual)

5 Faxes in memory

Shows how many received faxes are in the memory.



(MFC-6490CW)

If you receive a fax containing multiple paper sizes (for example, a page of A4 data and a page of A3 data), the machine may create and store a file for each paper size. The LCD may show that more than one fax job has been received.

Basic Operations

The following steps show how to change a setting in the machine. In this example the Mode Timer setting is changed from 2 minutes to 30 seconds.



 General Setup 		►
Fax		
Network		
Print Reports		
Machine Info.		
Initial Setup	1	
MENU	Select & Press	ОК

Press OK.

 Press ▲ or ▼ to choose Mode Timer.

 IGeneral Setup

 Mode Timer

 Mode Timer

 Tray Setting

 IVolume

 Daylight Save

 J

 On

 P. Save Setting

 I

 Fax Receive : On

 MENU

 Select & Press ○OK

Press ◀ or ▶ to choose 30Secs.

General Setup	
🗢 Mode Timer	I ◀ 30Secs ►
Tray Setting	1
Volume	
Daylight Save	l On
P. Save Setting	Fax Receive : On
MENU	Select & Press OK

Press OK.

You can see the current setting on the LCD:

General Setup	
🗢 Mode Timer	I ◀ 30Secs
Tray Setting	l
Volume	
Daylight Save	l On
P. Save Setting	I Fax Receive : On
MENU	Select & Press OOK

Press Stop/Exit.

2

Loading paper and documents

Loading paper and other print media

Note

(MFC-6490CW only)

- For Tray #2, see *Loading paper in paper tray* #2 (*MFC-6490CW only*) on page 12.
- If the tray used for Fax mode is set to Auto Select you should open and close the scanner cover to reset the machine after refilling paper tray #1.

Loading paper in paper tray #1

If the paper support flap is open, close it, and then close the paper support. Pull the paper tray completely out of the machine.



🖉 Note

 When you are using A3, Legal or Ledger size paper, press and hold the universal guide release button (1) as you slide out the front of the paper tray.



- If you are using A5 or smaller size paper, make sure that the paper tray is not extended.
- 2 Open the paper tray cover (1).



3 With both hands, gently press and slide the paper side guides (1) and then the paper length guide (2) to fit the paper size. Make sure that the triangular marks (3) on the paper side guides (1) and paper length guide (2) line up with the mark for the paper size you are using.



4 Fan the stack of paper well to avoid paper jams and misfeeds.



🖉 Note

Always make sure that the paper is not curled.

5 Gently put the paper into the paper tray print side down and top edge in first. Check that the paper is flat in the tray.



 Gently adjust the paper side guides to the paper with both hands.
 Make sure the paper side guides touch the sides of the paper.



Mote

Be careful that you do not push the paper in too far; it may lift at the back of the tray and cause feed problems. Close the paper tray cover.
 Check that the paper is flat in the tray and below the maximum paper mark (1).



8 *Slowly* push the paper tray completely into the machine.



WARNING

DO NOT push Tray #1 into the machine too quickly. Doing this may cause injury to your hand by trapping it between Tray #1 and Tray #2. Please push Tray #1 slowly.

9 While holding the paper tray in place, pull out the paper support (1) until it clicks and unfold the paper support flap (2).



🖉 Note

When you shorten Tray#1, take the paper out of the tray. Then shorten the tray by pressing the universal guide release button (1). Adjust the paper length guide (2) to fit the paper size you are going to use. Then put the paper into the tray.



Loading paper in paper tray #2 (MFC-6490CW only)

🖉 Note

You can only use plain paper sizes A3, A4, Ledger, Letter, Legal or Executive in Tray #2.

Pull the paper tray completely out of the machine.



Take off the paper tray cover (1).



3 With both hands, gently press and slide the paper side guides (1) and then the paper length guide (2) to fit the paper size.

Make sure that the triangular marks (3) on the paper side guides (1) and paper length guide (2) line up with the mark for the paper size you are using.



🖉 Note

If you are using Ledger, Legal or A3 size paper, press and hold the universal guide release button (1) as you slide out the front of the paper tray.



4 Fan the stack of paper well to avoid paper jams and misfeeds.

🖉 Note

Always make sure that the paper is not curled.

5 Gently put the paper into the paper tray print side down and top edge in first. Check that the paper is flat in the tray and below the maximum paper mark (1).



6 Gently adjust the paper side guides with both hands to fit the paper stack. Make sure the paper side guides touch the sides of the paper.



🖉 Note

Be careful that you do not push the paper in too far; it may lift at the back of the tray and cause feed problems.



8 Slowly push the paper tray back into the machine.



 If you are using A3, Ledger or Legal size paper, complete the following steps.
 Pull Tray #1 out of the machine.



10 Press and hold the universal guide release button (1) as you slide out the front of the paper tray.



1 Open the paper tray cover and adjust the paper length guide (1) for the paper.



12 Close the paper tray cover and *slowly* push the paper tray into the machine. Pull out the paper support (1) until it clicks and unfold the paper support flap (2).





If you are finished using A3, Ledger or Legal size paper and want to use a smaller paper size, take the paper out of the tray. Then shorten the tray by pressing the universal guide release button (1). Adjust the paper length guide (2) to fit the paper size you are going to use. Then put the smaller paper into the tray.



Loading envelopes and postcards

About envelopes

- Use envelopes that weigh between 80 to 95 gsm.
- Some envelopes need margin settings to be set in the application. Make sure you do a test print first before printing many envelopes.



DO NOT use any of the following types of envelopes, as they will cause paper feed problems:

- That are of a baggy construction.
- That are embossed (have raised writing on them).
- That have clasps or staples.
- That are pre-printed on the inside.



Occasionally you may experience paper feed problems caused by the thickness, size and flap shape of the envelopes you are using.

How to load envelopes and postcards

Before loading, press the corners and sides of envelopes or post cards to make them as flat as possible.



If envelopes or post cards are 'doublefeeding', put one envelope or post card in

the paper tray at a time.



2 Put envelopes or post cards in the paper tray with the address side down and the leading edge (top of the envelopes) in first. With both hands, gently press and slide the paper side guides (1) and paper length guide (2) to fit the size of the envelopes or post cards.



If you have problems when printing on envelopes, try the following suggestions:

1 Make sure the flap is either to the side of the envelope or to the back edge of the envelope when printing.

Adjust the size and margin in your application.



Removing small printouts from the machine

When the machine ejects small paper onto the output paper tray you may not be able to reach it. Make sure printing has finished, and then pull the tray completely out of the machine.



Printable area

The printable area depends on the settings in the application you are using. The figures below show the unprintable areas on cut sheet paper and envelopes. The machine can print in the shaded areas of cut sheet paper when the Borderless print feature is available and turned on. (See *Printing* for Windows[®] or *Printing and Faxing* for Macintosh[®] in the Software User's Guide on the CD-ROM.)

Cut Sheet Paper



Envelopes



	Тор (1)	Bottom (2)	Left (3)	Right (4)
Cut Sheet	3 mm	3 mm	3 mm	3 mm
Envelopes	12 mm	24 mm	3 mm	3 mm

🖉 Note

The Borderless feature is not available for envelopes.

Acceptable paper and other print media

The print quality can be affected by the type of paper you use in the machine.

To get the best print quality for the settings you have chosen, always set the Paper Type to match the type of paper you load.

You can use plain paper, inkjet paper (coated paper), glossy paper, transparencies and envelopes.

We recommend testing various paper types before buying large quantities.

For best results, use Brother paper.

- When you print on inkjet paper (coated paper), transparencies and photo paper, be sure to choose the correct print media in the 'Basic' tab of the printer driver or in the Paper Type setting of the menu. (See Paper Size and Type (MFC-6490CW only) on page 27.)
- When you print on Brother Photo paper, load one extra sheet of the same photo paper in the paper tray. An extra sheet has been included in the paper package for this purpose.
- When you use transparencies or photo paper, remove each sheet at once to prevent smudging or paper jams.
- Avoid touching the printed surface of the paper immediately after printing; the surface may not be completely dry and may stain your fingers.

Recommended print media

To get the best print quality, we suggest using Brother paper. (See table below.)

If Brother paper is not available in your country, we recommend testing various papers before purchasing large quantities.

We recommend using '3M Transparency Film' when you print on transparencies.

Brother paper

Paper Type	ltem
A3 Plain	BP60PA3
A3 Glossy Photo	BP71GA3
A3 Inkjet (Matte)	BP60MA3
A4 Plain	BP60PA
A4 Glossy Photo	BP71GA4
A4 Inkjet (Matte)	BP60MA
10 x 15 cm Glossy Photo	BP71GP

Handling and using print media

- Store paper in its original packaging, and keep it sealed. Keep the paper flat and away from moisture, direct sunlight and heat.
- Avoid touching the shiny (coated) side of photo paper. Load photo paper with the shiny side facing down.
- Avoid touching either side of transparencies because they absorb water and perspiration easily, and this may cause decreased output quality. Transparencies designed for laser printers/copiers may stain your next document. Use only transparencies recommended for inkjet printing.
- You can only print on both sides of the paper with PC printing. (See *Printing* for Windows[®] in the Software User's Guide on the CD-ROM.)

Improper Setup

DO NOT use the following kinds of paper:

• Damaged, curled, wrinkled, or irregularly shaped paper



- 1 2 mm or greater
- · Extremely shiny or highly textured paper
- Paper that cannot be arranged uniformly when stacked

Paper capacity of the paper tray

Up to 50 sheets of 80 gsm A4 paper.

Transparencies and photo paper must be picked up from the output paper tray one page at a time to avoid smudging.

Choosing the right print media

Paper type and size for each operation

Paper Type Paper Size		Usage				
			Fax	Сору	Photo Capture	Printer
Cut Sheet	Ledger	279.4 \times 431.8 mm (11 \times 17 in.)	Yes	Yes	Yes	Yes
	A3	297 \times 420 mm (11.7 \times 16.5 in.)	Yes	Yes	Yes	Yes
	Letter	215.9×279.4 mm (8 1/2 \times 11 in.)	Yes	Yes	Yes	Yes
	A4	210 \times 297 mm (8.3 \times 11.7 in.)	Yes	Yes	Yes	Yes
	Legal	215.9×355.6 mm (8 1/2 \times 14 in.)	Yes	Yes	_	Yes
	Executive	184×267 mm (7 1/4 \times 10 1/2 in.)	_	_	_	Yes
	JIS B4	257×364 mm (10.1 \times 14.3 in.)	_	_	_	Yes
	JIS B5	182×257 mm (7.2 \times 10.1 in.)	_	_	_	Yes
	A5	148 \times 210 mm (5.8 \times 8.3 in.)	_	Yes	-	Yes
	A6	105 $ imes$ 148 mm (4.1 $ imes$ 5.8 in.)	_	_	_	Yes
Cards	Photo	10 × 15 cm (4 × 6 in.)	-	Yes	Yes	Yes
	Photo L	89 imes 127 mm (3 1/2 $ imes$ 5 in.)	_	_	_	Yes
	Photo 2L	13×18 cm (5 \times 7 in.)	_	_	Yes	Yes
	Index Card	127 \times 203 mm (5 \times 8 in.)	_	_	_	Yes
	PostCard 1	100×148 mm (3.9 \times 5.8 in.)	_	_	_	Yes
	PostCard2 (Double)	148×200 mm (5.8 \times 7.9 in.)	_	_	_	Yes
Envelopes	C5 Envelope	162 × 229 mm (6.4 × 9 in.)	_	_	_	Yes
	DL Envelope	110 \times 220 mm (4.3 \times 8.7 in.)	_	_	_	Yes
	COM-10	105 \times 241 mm (4 1/8 \times 9 1/2 in.)	_	_	_	Yes
	Monarch	98 × 191 mm (3 7/8 × 7 1/2 in.)	_	_	_	Yes
	JE4 Envelope	105 \times 235 mm (4.1 \times 9.3 in.)	_	_	_	Yes
Transparencies	Letter	215.9×279.4 mm (8 1/2 \times 11 in.)	_	Yes	_	Yes
	A4	210 \times 297 mm (8.3 \times 11.7 in.)	-	Yes	-	Yes

Paper Type		Weight	Thickness	No. of sheets
Cut	Plain Paper	64 to 120 gsm	0.08 to 0.15 mm	150 ¹
Sheet	(Tray #2) Plain Paper	(MFC-6490CW) 64 to 105 gsm	0.08 to 0.15 mm	250 ²
	Inkjet Paper	64 to 200 gsm	0.08 to 0.25 mm	20
	Glossy Paper	Up to 220 gsm	Up to 0.25 mm	20
Cards	Photo Card	Up to 220 gsm	Up to 0.25 mm	20
	Index Card	Up to 120 gsm	Up to 0.15 mm	30
	PostCard	Up to 200 gsm	Up to 0.25 mm	30
Envelo	pes	75 to 95 gsm	Up to 0.52 mm	10
Transparencies		-	-	10

Paper weight, thickness and capacity

¹ Up to 150 sheets of 80 gsm paper.

² Up to 250 sheets of 80 gsm paper.

Loading documents

You can send a fax, make copies, and scan from the ADF (automatic document feeder) and from the scanner glass.

Using the ADF

The ADF can hold up to 50 pages and feeds each sheet individually. Use standard 80 gsm paper and always fan the pages before putting them in the ADF.

Recommended environment

Temperature:	20° C to 30° C
Humidity:	50% to 70%
Paper:	80 gsm

Document Sizes Supported

Length:	(MFC-5890CN) 148 to 355.6 mm (MFC-6490CW) 148 to 431.8 mm
Width:	(MFC-5890CN) 148 to 215.9 mm (MFC-6490CW) 148 to 297 mm
Weight:	64 to 90 gsm

How to load documents

DO NOT pull on the document while it is feeding.

DO NOT use paper that is curled, wrinkled, folded, ripped, stapled, paper clipped, pasted or taped.

DO NOT use cardboard, newspaper or fabric with the ADF. Instead use the scanner glass.

- Make sure documents written with ink are completely dry.
- Unfold the ADF Document Support (1) and the ADF Document Output Support Flap (2).



Fan the pages well.

Adjust the paper guides (1) to fit the width of your documents.



4 Place your documents, **face up, top** edge first in the ADF until you feel them touch the feed roller.

🖉 Note

(MFC-6490CW only)

Insert A4/Letter documents short-edge first.



DO NOT leave thick documents on the scanner glass. If you do this, the ADF may jam.

Using the scanner glass

You can use the scanner glass to fax, copy or scan pages of a book one page at a time.

Document Sizes Supported

Length:	(MFC-5890CN)
	Up to 297 mm
	(MFC-6490CW)
	Up to 431.8 mm
Width:	(MFC-5890CN)
	Up to 215.9 mm
	(MFC-6490CW)
	Up to 297 mm
Weight:	Up to 2 kg

How to load documents

🖉 Note

To use the scanner glass, the ADF must be empty.



Lift the document cover.

Using the document guidelines on the left and top, place the document face down in the upper left corner of the scanner glass.



Close the document cover.

CAUTION

If you are scanning a book or thick document, DO NOT slam the cover down or press on it.

Scannable area

The scannable area depends on the settings in the application you are using. The figures below show the unscannable area.



Usage	Document Size	Top (1) Bottom (2)	Left (3) Right (4)
Fax	Ledger	3 mm	3.7 mm
	(MFC- 6490CW only)		
	A3	3 mm	4.5 mm
	(MFC- 6490CW only)		
	Letter	3 mm	4 mm
	A4	3 mm	(Scanner Glass) 3 mm
			(ADF) 1 mm
	Legal	3 mm	4 mm
Сору	All paper sizes	3 mm	3 mm
Scan	All paper sizes	3 mm	3 mm
3

General setup

Power Save mode

To maintain print quality, prolong print head life, and provide the best ink cartridge economy, you should keep your machine connected to the power at all times.

You can put the machine into Power Save mode by pressing the **Power Save** key. You can still receive telephone calls in Power Save mode. For further information on receiving faxes in the Power Save condition, please see the table on page 25. The delayed faxes that have been set up will be sent. You can even retrieve faxes using Remote Retrieval if you are away from your machine. If you want to do other operations, you must take the machine out of Power Save mode.

🖉 Note

If you have connected an external telephone or TAD, it is always available.

Putting your machine in Power Save mode

 Press and hold down the Power Save key until the LCD shows Shutting Down.
 The LCD will stay on for a few seconds before going off.

Bringing your machine out of Power Save mode

1 Press the **Power Save** key. The LCD shows the date and time.

- Even if you have put the machine into Power Save mode, it will periodically clean the print head to preserve print quality.
- You can customize Power Save mode so that, apart from automatic head cleaning, no machine operations are available. (See *Power Save setting* on page 25.)

Power Save setting

You can customize the machine's **Power Save** key. The factory setting is Fax Receive:On. Your machine can receive faxes or calls even when the machine is in Power Save mode. If you do not want your machine to receive faxes or calls, turn this setting to Fax Receive:Off.

- Press Menu.
 - Press ▲ or ▼ to choose General Setup. Press OK.
- 3

3 Press ▲ or ▼ to choose P.Save Setting.

Press ◀ or ► to choose
Fax Receive:Off
(or Fax Receive:On).
Press OK.

5 Press Stop/Exit.

On/Off setting	Receive mode	Available operations
Fax Receive: On ¹ (factory setting)	Fax Only External TAD	Fax Receive Fax Detect Delayed Fax ³ Fax Forward ³ Fax Storage ³ Fax Preview ³ PC Fax Receive ³ Remote Retrieval ³
	Manual Fax/Tel ²	Fax Detect Delayed Fax ³
Fax Receive: Off		No machine operations will be available other than cleaning the print head.

- ¹ You cannot receive a fax with **Mono Start** or **Colour Start**.
- 2 You cannot receive a fax automatically if you have set the receive mode to ${\tt Fax/Tel}.$
- ³ Set before you switch off the machine.

[🖉] Note

Mode Timer

The machine has four temporary mode keys on the control panel: **Fax**, **Scan**, **Copy** and **Photo Capture**. You can change the amount of time the machine takes after the last Scan, Copy or PhotoCapture operation before it returns to Fax mode. If you choose Off, the machine stays in the mode you used last by default.



- 1 Press Menu.
 - Press ▲ or ▼ to choose General Setup. Press OK.
 - 3) Press ▲ or ▼ to choose Mode Timer.
- 4 Press ◀ or ► to choose OSec, 30Secs, 1Min, 2Mins, 5Mins or Off. Press OK.
- 5 Press Stop/Exit.

Paper settings

Paper Size and Type (MFC-5890CN only)

Paper Type

To get the best print quality, set the machine for the type of paper you are using.



4 Press ◀ or ▶ to choose Plain Paper, Inkjet Paper, Brother BP71, Other Glossy or Transparency. Press OK.



🖉 Note

The machine ejects paper with printed surfaces face up onto the paper tray in front of the machine. When you use transparencies or glossy paper, remove each sheet at once to prevent smudging or paper jams.

Paper Size

You can use seven sizes of paper for printing copies: A4, A5, A3, 10×15 cm (4 × 6 in.), Letter, Legal and Ledger and five sizes for printing faxes: Ledger, Letter, Legal, A3 and A4. When you change the size of paper you load in the machine, you will need to change the paper size setting at the same time so your machine can fit an incoming fax on the page.

1

Press Menu.

- Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose Paper Size.
- Press ◀ or ► to choose A4, A5, A3, 10x15cm, Letter, Legal, and Ledger. Press OK.
 - Press Stop/Exit.

Paper Size and Type (MFC-6490CW only)

To get the best print quality, set the machine for the type of paper you are using.

You can use seven sizes of paper for printing copies: A3, A4, A5, 10×15 cm (4 × 6 in.), Ledger, Letter and Legal and five sizes for printing faxes: A3, A4, Ledger, Letter and Legal. When you load a different size of paper in the machine, you will need to change the paper size setting at the same time so your machine can fit an incoming fax on the page.

1

Press Menu.

- Press ▲ or ▼ to chose General Setup. Press OK.
- Press ▲ or ▼ to chose Tray Setting. Press OK.

Press ▲ or ▼ to choose Tray#1 or Tray#2. Press OK.

- Do one of the following:
 - If you chose Tray#1, press ◀ or ▶ to choose Plain Paper, Inkjet Paper, Brother BP71, Other Glossy Or Transparency.

Press OK.

Press ▲ or ▼ to choose Paper Size and press ◀ or ▶ to choose A4, A5, A3, 10x15cm, Letter, Legal Or Ledger.

Press OK.

If you chose Tray#2, press ▲ or ▼ to choose Paper Size and press
◀ or ▶ to choose A4, A3, Letter, Legal Or Ledger.

Press OK.



🖉 Note

- You can only use plain paper and paper sizes A3, A4, Ledger, Letter or Legal in Tray #2.
- The machine ejects paper with printed surfaces face up onto the paper tray in front of the machine. When you use transparencies or glossy paper, remove each sheet at once to prevent smudging or paper jams.

Tray use in Copy mode (MFC-6490CW only)

You can change the default tray the machine will use for printing copies.

To change the default setting follow the instructions below:

- 1 Press Menu.
- 2 Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose Tray Setting. Press OK.
- 4 Press ▲ or ▼ to choose Tray Use:Copy.
- 5 Press ◀ or ► to choose Tray#1 or Tray#2. Press OK.
- 6 Press Stop/Exit.
- 🖉 Note

You can change the paper size and tray selection temporarily for the next copy. (See *Paper Size* on page 97 and *Tray Select (MFC-6490CW only)* on page 97.)

Tray use in Fax mode (MFC-6490CW only)

You can change the default tray the machine will use for printing received faxes.

Auto Select will allow your machine to take paper from Tray #1 first, or from Tray #2 if:

- Tray #1 is out of paper.
- Tray #2 is set to a different paper size that is more suitable for the received faxes.
- Both trays are using the same size paper and Tray #1 is not set to use plain paper.
- Press Menu.
- 2 Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose Tray Setting. Press OK.
- 4 Press ▲ or ▼ to choose Tray Use: Fax.
- 5 Press ◀ or ► to choose Tray#1, Tray#2 or Auto Select. Press OK.
- 6 Press Stop/Exit.

Secure Paper Feed mode for A3 size Short Grain Paper

If your printed pages have smudge problems when using A3 paper, your paper may be short grain paper. Choose

A3 - Short Grain and set it to On to avoid this problem.

- - Press Menu.
 - Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose A3 - Short Grain.
- 4 Press ← or ► to choose On. Press OK
 - Press OK.
- 5 Press Stop/Exit.

🖉 Note

- If you are not sure about the type of paper you are using, consult the paper packaging or manufacturer for paper specifications.
- Printing will be slower when using the A3 Short Grain setting.

Volume Settings

Ring Volume

You can choose a range of ring volume levels, from High to Off.

While the machine is idle, press I < or <p>I
I or I
I or I
I or I
II or II o

Setting the Ring Volume from the menu



- Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose Volume. Press OK.
- 4 Press ▲ or ▼ to choose Ring.
- 5 Press ◀ or ► to choose Low, Med, High or Off. Press OK.
- 6 Press Stop/Exit.

Beeper Volume

When the beeper is on, the machine will beep when you press a key, make a mistake or after you send or receive a fax.

You can choose a range of volume levels, from High to Off.

1	Press Menu.

Press ▲ or ▼ to choose General Setup. Press OK.

- 3 Press ▲ or ▼ to choose Volume. Press OK.

4 Press ▲ or ▼ to choose Beeper.

- 5 Press ◀ or ▶ to choose Low, Med, High or Off. Press OK.
- 6 Press Stop/Exit.

Speaker Volume

You can choose a range of speaker volume levels, from High to Off.



Press ▲ or ▼ to choose General Setup. Press OK.

- 3 Press ▲ or V to choose Volume. Press OK.
- 4 Press ▲ or ▼ to choose Speaker.
- 5 Press ◀ or ▶ to choose Low, Med, High or Off. Press OK.
- 6 Press Stop/Exit.

Setting Daylight **Savings Time**

You can set the machine to change for daylight savings time. It will reset itself forward one hour in the Spring and backward one hour in the Autumn. Make sure you have set the correct date and time in the Date&Time setting.



3 Press **▲** or **▼** to choose

Press OK.



3

Sleep Mode

You can choose how long the machine must be idle (from 1 to 60 minutes) before it goes into sleep mode. The timer will restart if any operation is carried out on the machine.

1

Press Menu.

Press ▲ or ▼ to choose General Setup. Press OK.

- 3 Press ▲ or ▼ to choose Sleep Mode.
- 5 Press Stop/Exit.

LCD screen

LCD Contrast

You can adjust the LCD contrast for a sharper and more vivid display. If you are having difficulty reading the LCD, try changing the contrast setting.

 Press Menu.
 Press ▲ or ▼ to choose General Setup. Press OK.
 Press ▲ or ▼ to choose LCD Settings. Press OK.
 Press ▲ or ▼ to choose LCD Contrast.
 Press ▲ or ▶ to choose LCD Contrast.
 Press ▲ or ▶ to choose Light, Med or Dark. Press OK.
 Press Stop/Exit.
 Setting the backlight

brightness

If you are having difficulty reading the LCD, try changing the brightness setting.

 Press Menu.
 Press ▲ or ▼ to choose General Setup. Press OK.
 Press ▲ or ▼ to choose LCD Settings. Press OK.
 Press ▲ or ▼ to choose Backlight.
 Press ▲ or ▶ to choose Light, Med or Dark. Press OK.
 Press OK.
 Press Stop/Exit.

Setting the Dim Timer for the backlight

You can set how long the LCD backlight stays on after the last key press.



Press Menu.

 Press ▲ or ▼ to choose General Setup. Press OK.

- 3 Press ▲ or ▼ to choose LCD Settings. Press OK.
- 4 Press ▲ or V to choose Dim Timer.
- 5 Press **∢ or ▶ to choose** 10Secs, 20Secs, 30Secs or Off. Press OK.
- 6 Press Stop/Exit.

Setting the Wallpaper

You can change the wallpaper.

- Press Menu.
- Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose LCD Settings. Press OK.
- 4 Press ▲ or ▼ to choose Wallpaper. Press OK.
- 5 Press ▲ or ▼ to choose your wallpaper from the four available designs. Press OK.
- 6 Press Stop/Exit.

4

Security features

Secure Function Lock

Secure Function Lock lets you restrict public access to certain machine functions (Fax,

Copy, Scan, Print¹ and PCC).

This feature also prevents users from changing the default settings of the machine by limiting access to the menu settings.

Before using the security features you must first enter an administrator password.

Access to restricted operations can be enabled by creating a restricted user. Restricted users must enter a user password to use the machine.

Make a careful note of your password. If you forget it, please call your Brother dealer for service.

¹ Print includes PC-Fax Send as well as all print jobs.

🖉 Note

- Only administrators can set limitations and make changes for each user.
- When Print is disabled, PC print jobs will be lost without notification.
- If Fax Tx is disabled, you cannot use any function in the Fax menu.
- Polling Receive is enabled only when the both Fax Tx and Fax Rx are enabled.

Setting and changing the Administrator Password

Setting the password

The password you set in these steps is for the administrator. This password is used to set up users and to turn Secure Function Lock on or off. (See Setting up and changing restricted users on page 35 and Turning Secure Function Lock on/off on page 36.)

- 1 Press Menu.
- Press ▲ or ▼ to choose General Setup. Press OK.
- 3 Press ▲ or ▼ to choose Function Lock. Press OK.
- Enter a four-digit number for the password using numbers 0-9. Press OK.
- 5 Re-enter the password when the LCD shows Verify:. Press **OK**.
- 6 Press Stop/Exit.

Changing the password Press Menu. Press ▲ or ▼ to choose General Setup. Press OK. 3 Press ▲ or ▼ to choose Function Lock. Press OK. **Press ▲ or ▼ to choose** Set Password. Press OK. 5 Enter the registered four-digit password. Press OK. 6 Enter a four-digit number for the new password. Press OK. 7 If the LCD shows Verify:, re-enter the new password. Press OK.

B Press Stop/Exit.

Setting up and changing the Public user

Public users do not need to enter a password. You can set up one Public user.

- Press Menu. Press ▲ or ▼ to choose General Setup. Press OK. 3 Press ▲ or ▼ to choose Function Lock. Press OK. Press ▲ or ▼ to choose Setup User. Press OK. 5 Enter the administrator password. Press OK. 6 **Press ▲** or **▼** to choose Public. Press OK. Do one of the following: To set up the Public user, press ✓ or ► to choose Enable or Disable for Fax Tx. After you have set Fax Tx, press ▲ or ▼ to choose the settings for Fax Rx, Copy(Color), Copy(B&W), Scan, Print and PCC by repeating this step. Press OK
 - To change the Public user setting, press ▲ or ▼ to choose the setting you want to change.

Press ◀ or ▶ to choose Enable or Disable.

Repeat this step until you finish changing settings. Press **OK**

🖉 Note

If you disable PC Print and PhotoCapture printings (PCC) for Public users it will also disable those functions for all restricted users.

Press Stop/Exit.

Setting up and changing restricted users

Setting up restricted users

You can set up users with restrictions and a password. You can set up to 20 ristricted users.

1	Press Menu.
2	Press ▲ or ▼ to choose General Setup. Press OK.
3	Press ▲ or ▼ to choose Function Lock. Press OK.
4	Press ▲ or ▼ to choose Setup User. Press OK.
5	Enter the administrator password. Press OK .
6	Press ▲ or ▼ to choose User01. Press OK.
7	Use the numeric keys to enter the user name. (See <i>Entering Text</i> on page 206.) Press OK .
8	Enter a four-digit password for the user. Press OK .
9	Press ◀ or ► to choose Enable or Disable for Fax Tx. Press OK. After you have set Fax Tx, press ▲ or ▼ and repeat this step for Fax Rx, Copy (Color), Copy (B&W) and Scan.
10	Press ▲ or ▼ to choose Exit. Press OK.
1	Repeat 6 to 10 for entering each additional user and password.
12	Press Stop/Exit.
	Note
لت ۲	You cannot use the same password as
	nother year's password

another user's password.

Changing user name, password or settings for restricted users

- Press Menu.
 - Press ▲ or ▼ to choose General Setup. Press OK.
- Oress ▲ or ▼ to choose Function Lock.
 Press OK.
- Press ▲ or ▼ to choose Setup User. Press OK.
- 5 Enter the administrator password. Press **OK**.
- 6 Press ▲ or ▼ to choose the existing restricted user you want to change. Press OK.
- Press ▲ or ▼ to choose Change. Press OK.
- 8 Do one of the following:
 - If you want to change the name press Clear/Back, and then enter the new name. (See Entering Text on page 206.) Press OK.
 - To leave the name unchanged press OK.
- 9 Enter a new four-digit password for this user.
 Press OK.
- Press ◀ or ► to choose Enable or Disable for Fax Tx. Press OK. After you have set Fax Tx, press ▲ or ▼ and repeat this step for Fax Rx, Copy (Color), Copy (B&W) and Scan.
- Press ▲ or ▼ to choose Exit. Press OK.
- Repeat 6 to 1 if you want to change more users and settings.
- Bress Stop/Exit.

Reset existing restricted users

You can reset restricted users one by one.

- Press Menu.
 - Press ▲ or ▼ to choose General Setup. Press OK.
- Oress ▲ or ▼ to choose Function Lock. Press OK.
- 4 Press ▲ or V to choose Setup User. Press OK.
- 5 Enter the administrator password. Press OK.
- 6 Press ▲ or ▼ to choose the existing restricted user you want to reset. Press OK.
- 7 Press ▲ or V to choose Reset. Press OK.
- 8 Press 1 to choose Yes.

- 9 Do one of the following:
 - Set a new restricted user. (See Setting up restricted users on page 35.)
 - If you do not want to set a new restricted user, go to step ().
- **60** Repeat 6 to 9 if you want to reset more users.
 - Press Stop/Exit.

Turning Secure Function Lock on/off

🖉 Note

If you enter the wrong password, the LCD will show Wrong Password. Re-enter the correct password.

Turning Secure Function Lock on



Press ▲ or ▼ to choose General Setup. Press OK.



- 4 Press ▲ or V to choose Lock Off→On. Press OK.
- 5 Enter your four-digit administrator password. Press OK.

Turning Secure Function Lock off

- Press Menu.
- **Press ▲** or **▼** to choose Lock On→Off. Press OK.
- Enter your four-digit administrator password. Press OK.

Switching users

This setting allows a restricted user to log on the machine when Secure Function Lock is turned on.

 Hold down Shift as you press *.
 Or, press Menu. Then press ▲ or ▼ to choose Change User and press OK.

- Press ▲ or ▼ to choose your user name. Press OK.
- 3 Enter your four-digit password. Press **OK**.

Changing to the Public mode

Press Menu.

Press ▲ or ▼ to choose Go to Public. Press OK.

Note

After a restricted user has finished using the machine, it will return to the Public setting within the same time as the Mode Timer setting. (See *Mode Timer* on page 26.)

Reset all users

You can reset all settings and passwords for the Public user and all restricted users.

1	Press Menu.
2	Press ▲ or ▼ to choose General Setup. Press OK.
3	Press ▲ or ▼ to choose Function Lock. Press OK.
4	Press ▲ or V to choose Reset All Users. Press OK.
5	Enter your four-digit administrator password. Press OK .
6	Press 1 to reset.
7	Press Stop/Exit.

Chapter 4

Section II

Fax

Sending a Fax	40
Receiving a Fax	49
Telephone and External devices	64
Dialling and storing numbers	75
Printing Reports	85
Polling	87

Sending a Fax

Entering Fax mode

When you want to send a fax, or change fax send or receive settings, press the

(**Fax**) key to illuminate it in blue.



The LCD shows:

د د			
Fax Resolution	(Standard	•
Contrast		Auto	
Glass ScanSize		A4	
Phone Book	1		
FAX			Fax ⇒ Press Start 💽 💽

Press ▲ or ▼ to scroll through the Fax key options. Some functions are only available when sending monochrome faxes.

- Fax Resolution (See page 45.)
- Contrast (See page 45.)
- Glass ScanSize (MFC-5890CN: See page 41.) (MFC-6490CW: See page 42.)
- Phone Book (See page 75.)
- Outgoing Call (See page 76.)
- Caller ID hist. (See page 77.)
- Broadcasting (See page 43.)
- Delayed Fax (See page 46.)
- Batch TX (See page 47.)
- Real Time TX (See page 46.)
- Polled TX (See page 89.)
- Polling RX (See page 87.)
- Overseas Mode (See page 46.)
- Set New Default (See page 47.)
- Factory Reset (See page 47.)

When the option you want is highlighted, press **OK**.

Faxing from the ADF

- Press 🛛 🖬 (Fax).
- Place the document face up in the ADF. (See Using the ADF on page 22.)
- Enter the fax number using the dial pad, One Touch, Speed Dial or Search.



M Note

You can preview a fax message before sending it by pressing Fax Preview. (See How to preview an outgoing fax on page 42.)

4

Press Mono Start or Colour Start. The machine starts scanning the document.



- To cancel, press Stop/Exit.
- If you send a mono fax when the memory is full it will be sent in real time.
- You can send colour faxes up to A4 in size.

Faxing from the scanner glass

You can use the scanner glass to fax pages of a book one at a time. The documents can be up to A3 size for MFC-6490CW, and A4 size for MFC-5890CN.

You cannot send colour faxes with multiple pages.

🖉 Note

- Since you can only scan one page at a time, it is easier to use the ADF if you are sending a multiple page document.
- (MFC-6490CW only) You can send colour faxes up to A4 in size.

Press 🖬 (Fax).

- 2 Load your document face down on the scanner glass. (See Using the scanner glass on page 23.)
- 3 Enter the fax number using the dial pad, One Touch, Speed Dial or Search.

🖉 Note

You can preview a fax message before sending it by pressing **Fax Preview**. For details, see *How to preview an outgoing fax* on page 42.

4

Press Mono Start or Colour Start.

- If you press Mono Start, the machine starts scanning the first page. Go to step 6.
- If you press Colour Start, the machine starts sending the document.

- 5 Do one of the following:
 - To send a single page, press 2 to choose No (or press Mono Start again).

The machine starts sending the document.

- To send more than one page, press 1 to choose Yes and go to step 6.
- 6 Place the next page on the scanner glass. Press **OK**.

The machine starts scanning the page. (Repeat steps **6** and **6** for each additional page.)

Setting scanner glass size for faxing (MFC-5890CN only)

When documents are Letter size, you need to set scan size to Letter. If you do not, the side portion of the faxes will be missing.

1 Press 🖬 (Fax).

- 2 Press ▲ or ▼ to choose Glass ScanSize.
- 3 Press ◀ or ► to choose Letter (or A4). Press OK.

🖉 Note

- You can save the setting you use most often by setting it as default. (See Setting your changes as a new default on page 47.)
- This setting is only available for sending documents from the scanner glass.

Setting scanner glass size for faxing (MFC-6490CW only)

To fax a A3, Letter, Legal or Ledger size document from the scanner glass, you need to change the glass scan size setting.

1 Press 📠 (Fax).



3 Press < or ▶ to choose A4, A3, Letter, Legal or Ledger.

🖉 Note

You can save the setting you use most often by setting it as default. (See Setting your changes as a new default on page 47.)

Colour fax transmission

Your machine can send a colour fax to machines that support this feature.

Colour faxes cannot be stored in the memory. When you send a colour fax, the machine will send it in real time (even if Real Time TX is set to Off).

How to preview an outgoing fax

You can preview a fax message before you send it. You must set the Real Time Transmission and Polling RX to off before you use this feature.



- 2 Load the document.
- Enter the fax number using the dial pad, One Touch or Speed Dial.

4 Press Fax Preview.

The machine starts scanning the document and the outgoing fax appears on the LCD. When the fax is open the control panel keys will perform the operations shown below.

Key	Description
¥	Enlarge the fax.
#	Reduce the fax.
▲ or ▼	Scroll vertically.
I or ►	Scroll horizontally.
0	Rotate the fax clockwise.
7 PQRS	Go back to the previous page.
9 wxyz	Go to the next page.

Press Mono Start.

🖉 Note

The fax message in the memory will be sent and then erased when you press **Mono Start**.

Cancelling a fax in progress

If you want to cancel a fax while the machine is scanning, dialling or sending, press **Stop/Exit**.

Broadcasting (Monochrome only)

Broadcasting is when the same fax message is automatically sent to more than one fax number. You can include Groups, One Touch, Speed Dial numbers and up to

50 manually dialled numbers in the same broadcast.

After the broadcast is finished, a Broadcast Report will be printed.



Press (Fax).

2

Load your document.

- Press ▲ or ▼ to choose Broadcasting. Press OK.
- 4 You can add numbers to the broadcast in the following ways:
 - Press ▲ or ▼ to choose Add Number and enter a number using a dial pad.

Press OK.

Press A or V to choose Phone Book and OK. Press A or V to choose Alphabetical Order Or Numerical Order and OK. Press A or V to select a number and OK.

Note

One Touch Dial locations begin with *. Speed Dial locations begin with **#**.

After you have entered all the fax numbers by repeating step ④, press
 ▲ or ▼ to choose Complete.
 Press OK.

6 Press Mono Start.

🖉 Note

- If you did not use up any of the numbers for Groups, you can 'broadcast' faxes to as many as 216 (MFC-5890CN) or 256 (MFC-6490CW) different numbers.
- The available memory will vary depending on the types of jobs in the memory and the number of locations used for broadcasting. If you broadcast to the maximum numbers available, you will not be able to use dual access and delayed fax.
- If the memory is full, press Stop/Exit to stop the job. If more than one page has been scanned, press Mono Start to send the portion that is in the memory.

Cancelling a Broadcast in progress

Press Menu.



Press ▲ or ▼ to choose Fax. Press OK.

3

Press ▲ or ▼ to choose

Remaining Jobs.

Press **OK**. The LCD will show the fax number being dialled and the Broadcast job number.



The LCD will ask you the following message: Cancel Job? Yes → Press 1 No → Press 2

5 Press 1 to cancel the number being dialled.

The LCD will then show the Broadcast job number.

6 Press OK.

The LCD will ask you the following message: Cancel Job?

Yes → Press 1 No → Press 2



Press 1 to cancel the Broadcast.

Press Stop/Exit.

Additional sending operations

Sending faxes using multiple settings

When you send a fax you can choose any combination of these settings: resolution, contrast, glass scan size, overseas mode, delayed fax timer, polling transmission and real time transmission.

1	Press 👍 (Fax).
	The LCD shows:

<u>ر</u>			
Fax Resolution	◀	Standard	•
Contrast	1	Auto	
Glass ScanSize	1	A4	
Phone Book	1		
FAX			Fax ⇒ Press Start 💽 💽

- Press ▲ or ▼ to choose a setting you want to change.
- 3 Press ◀ or ► to choose an option.
- 4 Go back to **2** to change more settings.

Note

- Most settings are temporary and the machine returns to its default settings after you send a fax.
- You can save some of the settings you use most often by setting them as default. These settings will stay until you change them again. (See Setting your changes as a new default on page 47.)

Contrast

If your document is very light or very dark, you may want to change the contrast. For most documents the factory setting Auto can be used. It automatically chooses the suitable contrast for your document.

Use Light when sending a light document. Use Dark when sending a dark document.

- 1
 - Press **G** (Fax).
 - **Press** ▲ or **V** to choose Contrast.
 - Press ◀ or ▶ to choose Auto, Light or Dark. Press OK.
- R Note

Even if you choose Light or Dark, the machine will send the fax using the Auto setting in any of the following conditions:

- · When you send a colour fax.
- When you choose Photo as the Fax Resolution.

Changing fax resolution

The quality of a fax can be improved by changing the fax resolution.

1	Press	(Fax)

Press ▲ or ▼ to choose Fax Resolution.

Press ◀ or ► to choose the resolution you want. Press OK.

🕅 Note

You can choose four different resolution settings for monochrome faxes and two for colour.

Monochrome	Monochrome		
Standard	Suitable for most typed documents.		
Fine	Good for small print and transmits a little slower than Standard resolution.		
S.Fine	Good for small print or artwork and transmits slower than Fine resolution.		
Photo	Use when the document has varying shades of grey or is a photograph. This has the slowest transmission.		

Colour	
Standard	Suitable for most typed documents.
Fine	Use when the document is a photograph. The transmission time is slower than Standard resolution.

If you choose S. Fine or Photo and then use the Colour Start key to send a fax, the machine will send the fax using the Fine setting.

Dual access (Monochrome only)

You can dial a number and start scanning the fax into memory—even when the machine is sending from memory, receiving faxes or printing PC data. The LCD shows the new job number and available memory.

The number of pages you can scan into the memory will vary depending on the data that is printed on them.



If the Out of Memory message appears while scanning documents, press Stop/Exit to cancel or Mono Start to send the scanned pages.

Real time transmission

When you are sending a fax, the machine will scan the documents into the memory before sending. Then, as soon as the telephone line is free, the machine will start dialling and sending.

If the memory is full and you are sending a black & white fax from the ADF, the machine will send the document in real time (even if Real Time TX is set to Off).

Sometimes, you may want to send an important document immediately, without waiting for memory transmission. You can turn on Real Time TX.

- 1 Press 📠 (Fax).
 - 2) Press ▲ or ▼ to choose Real Time TX.
- 3 Press ◀ or ► to choose On (or Off). Press OK.
- 🖉 Note

In real time transmission, the automatic redial feature does not work when using the scanner glass.

Overseas Mode

If you are having difficulty sending a fax overseas due to possible interference on the telephone line, we recommend that you turn on the Overseas mode. After you send a fax using this feature, the feature will turn itself off.



- 3 Press ▲ or ▼ to choose Overseas Mode.
- Press ◀ or ► to choose On (or Off). Press OK.

Delayed Faxing (Monochrome only)

During the day you can store up to 50 faxes in the memory to be sent within 24-hours. These faxes will be sent at the time of day you enter in step **6**.

1 Press 📠 (Fax).



- Press ▲ or ▼ to choose Delayed Fax.
- Press ◀ or ► to choose On. Press OK.
- Enter the time you want the fax to be sent (in 24-hour format).
 (For example, enter 19:45 for 7:45 PM.) Press OK.

🖉 Note

The number of pages you can scan into the memory depends on the amount of data that is printed on each page.

Delayed Batch Transmission (Monochrome only)

Before sending the delayed faxes, your machine will help you economize by sorting all the faxes in the memory by destination and scheduled time. All delayed faxes that are scheduled to be sent at the same time to the same fax number will be sent as one fax to save transmission time.

- 🚺 Press 🛛 📠 📄 (Fax).
 - **Press ▲** or **▼** to choose Batch TX.
 - Press *d* or *b* to choose On. Press OK.

Press Stop/Exit.

Checking and cancelling waiting jobs

You can check which jobs are still waiting in the memory to be sent and cancel a job. (If there are no jobs, the LCD shows No Jobs Waiting.)

- - Press Menu.
 - Press ▲ or V to choose Fax. Press OK.
- Press ▲ or ▼ to choose Remaining Jobs. Press OK.

Any waiting jobs appear on the LCD.

Press ▲ or ▼ to scroll through the jobs and choose the job you want to cancel. Press OK.



- 5 Do one of the following:
 - To cancel, press 1 to choose Yes.

If you want to cancel another job go to step 4.

- To exit without cancelling, press 2 to choose No.
- When you have finished, press Stop/Exit.

Setting your changes as a new default

You can save the fax settings for Fax Resolution, Contrast, Glass ScanSize and Real Time TX you use most often by setting them as default. These settings will stay until you change them again.



- Press ▲ or ▼ to choose the menu option that you want to change. Press ◄ or ► to choose your new setting. Repeat this step for each setting you
- 3 After changing the last setting, press ▲ or V to choose Set New Default. Press OK.
- Press 1 to choose Yes.

want to change.

Press Stop/Exit.

Restoring all settings to the factory settings

You can restore all the settings you have changed to the factory settings. These settings will stay until you change them again.



- Press ▲ or ▼ to choose Factory Reset. Press OK.
- Press 1 to choose Yes.
- Press Stop/Exit.

Sending a fax manually

Manual transmission lets you hear the dialling, ringing and fax-receiving tones while sending a fax.





- 2 Load your document.
- 3 To listen for a dial tone pick up the handset of an external telephone.
- 4 Dial the fax number.
- 5 When you hear the fax tone, press Mono Start or Colour Start. If you are using the scanner glass press 1 on the machine to send a fax.
- 6 Replace the handset.

Out of Memory message

If you get an Out of Memory message while scanning the first page of a fax, press Stop/Exit to cancel the fax.

If you get an Out of Memory message while scanning a subsequent page, you will have the option to press Mono Start or Colour Start to send the pages scanned so far, or to press Stop/Exit to cancel the operation.

Rote

If you do not want to delete your stored faxes to clear the memory, you can change the setting to send the fax in real time. (See Real time transmission on page 46.)

Receiving a Fax

Receive modes

6

You must choose a receive mode depending on the external devices and telephone services you have on your line.

Choose the Receive Mode

By default, your machine will automatically receive any faxes that are sent to it. The diagram below will help you choose the correct mode.

For more detailed information on the receive modes, see Using receive modes on page 50.



To set a receive mode follow the instructions below.

- 1 Press Menu.
- 2 Press ▲ or ▼ to choose Initial Setup. Press OK.
- 3 Press ▲ or ▼ to choose Receive Mode.

5 Press Stop/Exit.

The LCD will display the current receive mode.

Using receive modes

Some receive modes answer automatically (Fax Only and Fax/Tel). You may want to change the ring delay before using these modes. (See *Ring Delay* on page 51.)

Fax only

Fax only mode will automatically answer every call as a fax call.

Fax/Tel

Fax/Tel mode helps you automatically manage incoming calls, by recognizing whether they are fax or voice calls and dealing with them in one of the following ways:

- Faxes will be automatically received.
- Voice calls will start the F/T ring to tell you to pick up the line. The F/T ring is a fast double ring made by your machine.

(Also see *F/T Ring Time (Fax/Tel mode only*) on page 51 and *Ring Delay* on page 51.)

Manual

To receive a fax in manual mode lift the handset of an external telephone. When you hear fax tones (short repeating beeps), press **Mono Start** or **Colour Start** and choose Receive. You can also use the Fax Detect feature to receive faxes by lifting a handset on the same line as the machine.

(Also see Fax Detect on page 52.)

External TAD

External TAD mode lets an external answering device manage your incoming calls. Incoming calls will be dealt with in one of the following ways:

- Faxes will be automatically received.
- Voice callers can record a message on the external TAD.

(For more information see *Connecting an external TAD (telephone answering device)* on page 71.)

🖉 Note

- When changing your Receive Mode, if the message appears DR Mode in Use, please go to page 65 to turn Distinctive Ring Off. Then return to change your receive mode.
- Do not turn off Distinctive Ring if you are subscribed to FaxStream[®] Duet[®].

Receive mode settings

Ring Delay

The Ring Delay sets the number of times the machine rings before it answers in Fax Only or Fax/Tel mode. If you have external or extension telephones on the same line as the machine choose the maximum number of rings.

(See Operation from extension telephones on page 73 and Fax Detect on page 52.)

- Press Menu.
 - Press ▲ or V to choose Fax. Press OK.
- Press ▲ or ▼ to choose Setup Receive. Press OK.
- 4 Press ▲ or ▼ to choose Ring Delay.
- the line rings before the machine answers (2-10 for Australia, 1-10 for New Zealand, 0-10 for some countries). Press OK.

If you choose 0, the line will not ring at all.

Press Stop/Exit.

F/T Ring Time (Fax/Tel mode only)

When somebody calls your machine, you and your caller will hear the normal telephone ring sound. The number of rings is set by the ring delay setting.

If the call is a fax, then your machine will receive it; however, if it is a voice call the machine will sound the F/T ring (a fast double-ring) for the time you have set in the F/T ring time setting. If you hear the F/T ring it means that you have a voice caller on the line.

Because the F/T ring is made by the machine, extension and external telephones will not ring; however, you can still answer the call on any telephone. (For more information see Using remote codes on page 73.)

- Press Menu.
 - Press ▲ or ▼ to choose Fax. Press OK.
- Press ▲ or ▼ to choose Setup Receive. Press OK.



Press ▲ or ▼ to choose F/T Ring Time.

- 5 Press < or ► to choose how long the machine will ring to alert you that you have a voice call (20, 30, 40 or 70 seconds for Australia and some countries, 20, 30, 40 or 55 seconds for New Zealand). Press OK.
- 6 Press Stop/Exit.

M Note

Even if the caller hangs up during the pseudo/double-ringing, the machine will continue to ring for the set time.

Fax Detect

If Fax Detect is On:

Fax Detect is turned On as default.

The machine receives a fax call automatically, even if you answer the call. When you see Receiving on the LCD or when you hear "chirps" through the handset you are using, just replace the handset. Your machine will do the rest.

If Fax Detect is Off:

If you are at the machine and answer a fax call by lifting the handset, press **Mono Start** or **Colour Start**, then press **2** to receive the fax.

If you answered at an extension telephone, press * **5 1** (* **9 1** for New Zealand). (See Operation from extension telephones on page 73.)



- If this feature is set to On, but your machine does not connect a fax call when you lift an extension or external telephone handset, press the remote activation code
 * 5 1 (* 9 1 for New Zealand).
- If you send faxes from a computer on the same telephone line and the machine intercepts them, set Fax Detect to Off.



- Press ▲ or ▼ to choose Fax. Press OK.
- 3 Press ▲ or ▼ to choose Setup Receive. Press OK.
- 4 Press ▲ or ▼ to choose Fax Detect.
- 5 Press ◀ or ► to choose On (or Off). Press OK.
- 6 Press Stop/Exit.

Additional receiving operations

Printing a reduced incoming fax

If you choose On, the machine automatically reduces each page of an incoming fax to fit on one page of A4, Letter or Legal size paper. The machine calculates the reduction ratio by using the page size of the fax and your Paper Size setting. (See Paper Size and Type (MFC-5890CN only) on page 26 or Paper Size and Type (MFC-6490CW only) on page 27.)

- 1 Press Menu.

 - Press ▲ or ▼ to choose Fax. Press OK.
 - Press ▲ or ▼ to choose Setup Receive. Press OK.
- 4 Press ▲ or ▼ to choose Auto Reduction.
- 5 Press ◀ or ► to choose On (or Off). Press OK.
- 6 Press Stop/Exit.

Setting Receiving Priority

If a A3 Colour fax is sent to your machine, your machine will receive either a A3 mono fax or a A4 Colour fax depending on the Receiving Priority setting. If you choose Mono (Max.A3), you will receive a A3 mono fax. If you choose Colour (Max.A4), you will receive a A4 Colour fax.

🖉 Note

The default setting is Mono (Max.A3), so the machine cannot receive A4 colour fax by default.

	Receiving Priority Sent		Document Received	Fax Preview	Storage OFF	Memory Receive (On)	
						Fax Storage	PC-FAX
						Fax Forward	
CLR (Max. A4)		A4	Colour A4	N/A (Colour Printout)	(Colour Printout)	N/A (Colour Printout)	N/A (Colour Printout)
	Colour	A3	ColourA4 ¹ (Reduced)				
		A4	Mono A4	Available	(Mono Printout)	Available	Available (Up to A4 size)
	Mono	A3	Mono A4 ¹ (Reduced)				
Mono (Max. A3)	Colour	A4	Mono A4 ¹				
		A3	Mono A3 ¹				
	Mono	A4	Mono A4				
	Mono A3 Mono A3						

¹ These results may vary depending on the sending machine's ability.

1 Press Menu.

- Press ▲ or ▼ to choose Fax. Press OK.
- 3 Press ▲ or ▼ to choose Setup Receive. Press OK.
- 4 Press ▲ or ▼ to choose Mono/Colour.
- 5 Press ◀ or ► to choose Mono (Max.A3) or Colour (Max.A4). Press OK.
- 6 Press Stop/Exit.

Printing a fax from the memory

If you have chosen fax storage, you can still print a fax from the memory when you are at your machine. If you have chosen **Fax Preview**, see *Fax Preview* (Monochrome only) on page 58.

1 Press Menu.

Press ▲ or ▼ to choose Fax. Press OK.

Press ▲ or ▼ to choose Print Document. Press OK.

4 Press Mono Start.

5 Press Stop/Exit.



When you print a fax from the memory, the fax data will be erased.

Out of Paper Reception

As soon as the paper tray becomes empty during fax reception, the LCD shows No Paper Fed. Put some paper in the paper tray. (See Loading paper and other print media on page 9.)

The machine will carry on receiving the fax, with the remaining pages being stored in memory, if enough memory is available.

Further incoming faxes will also be stored into memory until the memory is full. When the memory is full the machine will stop automatically answering calls. To print the faxes, put fresh paper in the tray.

Memory Receive (Monochrome only)

You can only use one Memory Receive operation at a time:

- Fax Forwarding
- Fax Storage
- PC Fax Receive
- Off

You can change your selection at any time. If received faxes are still in the machine's memory when you change the Memory Receive operations, a message will appear on the LCD. (See *Changing Memory Receive Operations* on page 58.)

🖉 Note

When you receive a colour fax, the machine will treat the data as a colour or monochrome fax depending on the Receive Priority setting. (See Setting Receiving Priority on page 53.)

Fax Forwarding

When you choose Fax Forward, your machine stores the received fax in the memory. The machine will then dial the fax number you have programmed and forward the fax message.

- 1
 - Press Menu.
- Press ▲ or ▼ to choose Fax. Press OK.
- 3 Press ▲ or ▼ to choose Setup Receive. Press OK.
- Press ▲ or ▼ to choose Memory Receive. Press OK.
- 5 Press ▲ or ▼ to choose Fax Forward. Press OK.
- 6 Enter the forwarding number (up to 20 digits). Press **OK**.
 - Press ▲ or ▼ to choose Backup Print:On Or Backup Print:Off. Press OK.



- If you choose Backup Print:On, the machine will also print the fax at your machine so you will have a copy. This is a safety feature in case there is a power failure before the fax is forwarded or a problem at the receiving machine. This Backup Print:On feature will not work if Fax Preview is on.
- The machine can store faxes approximately 24 hours if there is a power failure.
- 8 Press Stop/Exit.

Fax Storage

If you choose Fax Storage, your machine stores the received fax in the memory. You will be able to retrieve fax messages from another location using the remote retrieval commands.

If you have set Fax Storage, a backup copy will automatically be printed at the machine.

- 1 Press Menu.
 - Press ▲ or ▼ to choose Fax. Press OK.
- 3 Press ▲ or ▼ to choose Setup Receive. Press OK.
- Press ▲ or ▼ to choose Memory Receive. Press OK.
- 5 Press ▲ or ▼ to choose Fax Storage. Press OK.
- Press Stop/Exit.

PC Fax Receive

If you turn on the PC-Fax Receive feature your machine will store received faxes in memory and send them to your PC automatically. You can then use your PC to view and store these faxes.

Even if you have turned off your PC (at night or on the weekend, for example), your machine will receive and store your faxes in its memory. The number of received faxes that are stored in the memory will appear at the bottom left side of the LCD.

When you start your PC and the PC-FAX Receiving software runs, your machine transfers your faxes to your PC automatically.

To transfer the received faxes to your PC you must have the PC-FAX Receiving software running on your PC. (For details, see *PC-FAX receiving* in the Software User's Guide on the CD-ROM.)

If you choose Backup Print:On the machine will also print the fax.

1 Pre

Press Menu.

2 Press ▲ or ▼ to choose Fax. Press OK.

3 Press ▲ or ▼ to choose Setup Receive. Press OK.

Press ▲ or ▼ to choose Memory Receive. Press OK.

5 Press ▲ or ▼ to choose PC Fax Receive. Press OK.

6 Press ▲ or ▼ to choose <USB> or the PC you want to receive. Press OK.

Press ▲ or ▼ to choose Backup Print:On Or Backup Print:Off. Press OK.

8 Press Stop/Exit.

🖉 Note

- PC Fax Receive is not supported in the Mac OS[®].
- Before you can set up PC Fax Receive you must install the MFL-Pro Suite software on your PC. Make sure your PC is connected and turned on. (For details see PC-FAX receiving in the Software User's Guide on the CD-ROM.)
- In the event of a power failure, the machine will store your faxes in the memory for approximately 24 hours. However, if you choose Backup Print: On the machine will print the fax, so you will have a copy if there is a power failure before it is sent to the PC.
- If you get an error message and the machine cannot print the faxes in memory, you can use this setting to transfer your faxes to your PC. (For details, see *Error and Maintenance messages* on page 153.)

Changing the destination PC

		_
	Press Menu.	
2	Press ▲ or V to choose Fax.	Press Menu.
	Press OK.	Press ▲ or ▼ to choose Fax. Press OK.
3	Press ▲ or ▼ to choose	Fless OR .
	Setup Receive.	3 Press ▲ or ▼ to choose
	Press OK.	Setup Receive.
4	Press ▲ or ▼ to choose	Press OK .
	Memory Receive.	4 Press ▲ or ▼ to choose
	Press OK .	Memory Receive.
5	Press ▲ or ▼ to choose	Press OK.
	PC Fax Receive.	5 Press ▲ or ▼ to choose Off.
	Press OK.	Press OK.
6	Press ▲ or ▼ to choose Change.	
	Press OK.	6 Press Stop/Exit.
		Note
	Press ▲ or V to choose <usb> or the PC</usb>	The LCD will give you more op
	you want to receive. Press OK .	there are received faxes still in
		machine's memory. (See Chan
8	Press ▲ or ▼ to choose	Memory Receive Operations or
	Backup Print:On Or	

9 Press Stop/Exit.

Press OK.

Backup Print:Off.

Turning off Memory Receive Operations

	Setup Receive. Press OK .			
	Press ▲ or ▼ to choose Memory Receive. Press OK.			
	Press ▲ or V to choose Off. Press OK.			
	Press Stop/Exit.			
Ø	Note			
The LCD will give you more options if there are received faxes still in your machine's memory. (See <i>Changing</i> <i>Memory Receive Operations</i> on page 58.)				

57

Changing Memory Receive Operations

If received faxes remain in your machine's memory when you change the Memory Receive Operations, the LCD will ask you one of the following questions:

Erase	e Z	411	Doc	c?
Yes	→	Pre	SS	1
No	→	Pre	SS	2
Print	t I	411	Faz	k?
Yes	→	Pre	SS	1
No	→	Pre	SS	2

- If you press 1, faxes in the memory will be erased or printed before the setting changes. If a backup copy has already been printed it will not be printed again.
- If you press **2**, faxes in the memory will not be erased or printed and the setting will be unchanged.

If received faxes are left in the machine's memory when you change to PC Fax Receive from another option [Fax Forward or Fax Storage], press▲or ▼ to choose the PC.

The LCD will ask you the following question:

```
Send Fax to PC?
Yes → Press 1
No → Press 2
```

- If you press 1, faxes in the memory will be sent to your PC before the setting changes. You will be asked if you want to turn on Backup Print. (For detail, see PC Fax Receive on page 56.)
- If you press **2**, faxes in the memory will not be erased or transferred to your PC and the setting will be unchanged.

Fax Preview (Monochrome only)

How to preview a received fax

You can view received faxes on the LCD by pressing the **Fax Preview** key. When the machine is in Ready mode, a popup message will appear on the LCD to alert you of new faxes.

Setting Fax Preview



Press 1 to choose Yes. LCD asks you again to make sure that faxes will not be printed. Press 1 to choose OK.

🖉 Note

- When you receive colour fax, the machine will treat the data as colour fax or monochrome fax depend on your setting for Memory Receive. (See Setting Receiving Priority on page 53.)
- When Fax Preview is turned On, a backup copy of received faxes will not be printed, even if you have set Backup Print On.
- (For Singapore and Hong Kong)
 Fax Preview is not available when Fax
 Forwarding is turned on.

Using Fax Preview

When you receive a fax, you will see the popup message on the LCD. (For example: New Fax(es): 02)



Press Fax Preview. You can see the new fax list.

Note

• (MFC-6490CW)

If you receive a fax containing multiple paper sizes (for example, a page of A4 data and a page of A3 data), the machine may create and store a file for each paper size. The LCD may show that more than one fax job has been received.

- You can also see your old fax list by pressing *. Press # to go back to your new fax list.
- 2 Press ▲ or ▼ to choose the fax you want to see. Press OK.

🖉 Note

- · If your fax is large there may be a delay before it is displayed on the LCD.
- The LCD will show the current page number and total pages of the fax message. When your fax message is over 99 pages the total number of pages will be shown as "xx".



3 Press Stop/Exit.

When a fax is open the control panel keys will perform the operations shown below.

Key	Description		
*	Enlarge the fax.		
#	Reduce the fax.		
▲ or ▼	Scroll vertically.		
I or I is a standard in the standard in th	Scroll horizontally.		
0	Rotate the fax clockwise.		
2 ABC	Delete the fax.		
	Press 1 to confirm.		
7 PQRS	Go back to the previous page.		
9 wxyz	Go to the next page.		
ОК	Go to the next step.		
	(Print, Back and Exit are available.)		
Clear / Back	Go back to the fax list.		
	Print the fax.		
Mono Start	Do one of the following:		
Mono Start	Press 1 to print the whole message.		
	Press 2 to print only the displayed page.		
	Press 3 to print from the displayed page.		
	(After printing, you can choose to delete or re-print the fax.)		

How to delete all faxes in the list



Press Fax Preview.

Press ▲ or **▼** to choose Delete All. Press OK. Press 1 to confirm.

3 Press Stop/Exit.

How to print all faxes in the list



- 1 Press Fax Preview.
- **Press ▲** or **▼** to choose Print All. Press OK.
- 3 Press Stop/Exit.

Changing the settings to turn off Fax Preview

- Press Fax Preview.
- Press ▲ or ▼ to choose Fax Preview → Off. Press OK.



3 Press 1 to choose Yes.



- If you do not want to print the stored faxes, press 1. The machine asks you to confirm the deletion of the stored faxes. Press 1 to confirm.
- If you want to print all the stored faxes, press 2.
- If you want to cancel the setting, press 3.

Press Stop/Exit.

Remote Retrieval

You can call your machine from any touch tone telephone or fax machine, then use the remote access code and remote commands to retrieve fax messages.

Setting a Remote Access Code

The remote access code lets you access the remote retrieval features when you are away from your machine. Before you can use the remote access and retrieval features, you have to set up your own code. The factory default code is the inactive code (---*).

Press Menu.

- - Press ▲ or V to choose Fax. Press OK.
- Press ▲ or ▼ to choose Remote Access.
- Enter a three-digit code using numbers 0-9, *, or #. Press OK. (The preset '*' cannot be changed.)

Note

Do not use the same code as your Remote Activation Code (* 51 (* 91 for New Zealand)) or Remote Deactivation Code (# 5 1 (# 9 1 for New Zealand)). (See Operation from extension telephones on page 73.)

5 Press Stop/Exit.

M Note

You can change your code at any time by entering a new one. If you want to make your code inactive, press Clear/Back in step 4 to restore the inactive setting (---*) and press OK.
Using your Remote Access Code



If your machine is set to Manual mode and you want to use the remote retrieval features, wait for about 100 seconds after it starts ringing, and then enter the remote access code within 30 seconds. This function may not be available in some countries e.g. Australia. 6

Remote Fax commands

Follow the commands below to access features when you are away from the machine. When you call the machine and enter your remote access code (3 digits followed by *), the system will give two short beeps and you must enter a remote command.

Remote commands		Operation details
95	Change the Fax Forwarding or Fax Storage settings	
	1 OFF	You can choose Off after you have retrieved or erased all your messages.
	2 Fax Forwarding	One long beep means the change is accepted. If you hear three short beeps, the change was not accepted because something has not been set up (for example, a Fax Forwarding number has not been registered). You can register your Fax Forwarding number by entering 4. (See <i>Changing your Fax Forwarding number</i> on page 63.) Once you have registered the number, Fax Forwarding will work.
	4 Fax Forwarding number	
	6 Fax Storage	
96	Retrieve a fax	
	2 Retrieve all faxes	Enter the number of a remote fax machine to receive stored fax messages. (See <i>Retrieving fax messages</i> on page 63.)
	3 Erase faxes from the memory	If you hear one long beep, fax messages have been erased from the memory.
97	Check the receiving status	
	1 Fax	You can check whether your machine has received any faxes. If yes, you will hear one long beep. If no, you will hear three short beeps.
98	Change the Receive Mode	
	1 External TAD	If you hear one long beep, your change has been accepted.
	2 Fax/Tel	
	3 Fax Only	
90	Exit	Pressing 9 0 allows you to exit remote retrieval. Wait for the long beep, then replace the handset.

Retrieving fax messages

You can call your machine from any touch tone telephone and have your fax messages sent to a machine. Before you use this feature, you have to turn on Fax Storage.

Dial your fax number.

- When your machine answers, enter your remote access code (3 digits followed by *) at once. If you hear one long beep, you have messages.
- 3 When you hear two short beeps, press **9 6 2**.
 - Wait for the long beep, enter the number (up to 20 digits) of the remote fax machine you want your fax messages sent to using the dial pad, then enter **##**.

🖉 Note

You cannot use * and # as dial numbers. However, press **#** if you want to create a pause.

5 Hang up after you hear your machine beep. Your machine will call the other fax machine, which will then print your fax messages.

Changing your Fax Forwarding number

You can change the default setting of your fax forwarding number from another touch tone telephone or fax machine.

- Dial your fax number.
- When your machine answers, enter your remote access code (3 digits followed by *) at once. If you hear one long beep, you have messages.
- 3 When you hear two short beeps, press **9 5 4**.
- Wait for the long beep, enter the new number (up to 20 digits) of the remote fax machine you want your fax messages forwarded to using the dial pad, then enter **# #**.

🖉 Note

You cannot use * and # as dial numbers. However, press **#** if you want to create a pause.

- 5 Press **9 0** when you have finished.
- Hang up after you hear your machine beep.

7

Telephone and External devices

Voice operations

Voice calls can be made either with an extension or external telephone, by dialling manually, or by using Quick Dial numbers.

Tone or Pulse (Not Available for New Zealand)

If you have a Pulse dialling service, but need to send Tone signals (for example, for telephone banking), follow the instructions below:

- Pick up the handset of the external telephone.
- 2 Press **#** on the machine's control panel. Any digits dialled after this will send tone signals.

When you hang up, the machine will return to the Pulse dialling service.

Fax/Tel mode

When the machine is in Fax/Tel mode, it will use the F/T Ring Time (pseudo/double-ringing) to alert you to pick up a voice call.

If you are at an external telephone, lift the handset of the external telephone, and then press **Hook** to answer.

If you are at an extension telephone, you'll need to lift the handset during the F/T Ring Time and then press **# 5 1** (**# 9 1** for New Zealand) between the pseudo/double rings. If no one is on the line, or if someone wants to send you a fax, send the call back to the machine by pressing * **5 1** (* **9 1** for New Zealand).

Fax/Tel mode in Power Save condition

When the machine is in Power Save mode you can receive faxes if the Power Save setting is Fax Receive:On. (See Power Save setting on page 25.)

Fax/Tel mode does not work in the Power Save condition. The machine will not answer telephone or fax calls and will keep ringing. If you are at an external or extension telephone, lift the handset and talk. If you hear fax tones, hold the handset until Fax Detect activates your machine. If the other party says they want to send you a fax, activate the machine by pressing * **5 1** (* **9 1** for New Zealand).

Telephone Service for Australia

Telstra[®] FaxStream[®] Duet[®] (Distinctive Ring)

Telstra[®] FaxStream[®] Duet[®] is an enhanced Public Switched Telephone Service (PSTS) offered by Telstra[®] that allows you to have an additional number on one phone line, with its own distinctive ring pattern. Telstra[®] FaxStream[®] Duet[®] is a call handling feature that helps users distinguish voice and facsimile calls. With FaxStream[®] Duet[®], incoming calls to a fax number are announced by a different, distinctive ring signal. Only one call can be answered (or made) at any one time and while this call is in progress, incoming calls to either number will be presented with a busy tone.

Your machine has a Distinctive Ring function, allowing you to dedicate one phone number just for receiving faxes.

🖉 Note

After you have set the Distinctive Ring feature to On, the receive mode is set to Manual automatically. Your Distinctive Ring Number does not allow Voice calls - only Faxes. You can not change the receive mode from Manual mode while the Distinctive Ring is set to on.

What is the Advantage of using Telstra[®] FaxStream[®] Duet[®] Function?

Using Telstra[®] FaxStream[®] Duet[®] is the most efficient way to receive both fax and telephone calls on the same line. When the voice call comes in, all phones (extension and external) and the fax machine will ring to alert you to pick it up. If a fax call comes in, the fax machine will answer automatically without ringing, whereas the extension and external phones will ring twice with a distinctive ring pattern. It is also a more efficient way of operating a Fax machine with an extension phone as you do not have to use the remote activation codes. It gives you two independent numbers without the higher cost of a second line.

How does Telstra[®] FaxStream[®] Duet[®] Work?

Incoming calls to the voice number, will have the standard ring pattern of long, long tone, followed by a pause, repeated, while the new fax number will have a different ring pattern of three short bursts of ring, repeated at regular intervals.

When FaxStream[®] Duet[®] is On and you receive a voice call all extension and external phones will ring with a standard ring pattern. The fax machine will ring on the third ring with a standard ring pattern. All external and the extension phones will continue to ring, until you or a telephone answering device can answer the voice number.

When FaxStream[®] Duet[®] is On and you receive a fax call on the Duet[®] number the Fax machine will answer and automatically receive the fax message without ringing. On the other hand, all extension and external phones will ring twice with a distinctive ring pattern. Do not answer the phone as you are receiving a fax message.



Registering the Distinctive Ring pattern

Very Important!

After you have set the Distinctive Ring feature to on, the receive mode is set to Manual automatically. Your Distinctive Ring Number does not allow Voice calls - only Faxes. You cannot change the receive mode to another mode while the Distinctive Ring is set to on.



Caller ID

Caller ID is a telephone service that allows the subscriber to see a display of the caller's phone number or name as the telephone rings. It is a fast way to screen your calls. You can respond quickly to calls you missed, because Caller IDs are received and stored in your machine memory.



To get the Caller ID Service: apply for the Caller ID service at your local telephone company, if available.

Advantages of Caller ID

For Business

All businesses profit from a quicker response to customer calls. Businesses that provide mail order services, money-lending services or provide confidential information, can protect themselves from false orders or acceptance of false identification.

At Home

Residential customers can protect themselves from unwanted calls.

How Does the Caller ID Work?

The Caller ID Appears on the Display When Your Telephone Rings

As your telephone rings, the display shows you the caller's phone number or name if the name has stored in the One-Touch and Speed-Dial. Once you answer the call, the caller's ID disappears. You will see up to the first 18 characters of the number on the display.

🖉 Note

- If ID Unknown appears on the display, it means that the call came from outside your caller ID service area or a public phone.¹
- If ID Withheld appears on the display, it means the caller intentionally blocked the transmission of his/her ID.¹

Depends on network function.

The Caller ID is Stored in Your **Machine Memory**

The machine can store a maximum of the last 30 incoming caller IDs in the memory, along with the time and date of reception. The 31st call will cause the oldest ID to be erased.

The Caller ID information stored in the memory can be used for the following.

Printing the Caller ID List.

You can review calls you received by checking the Caller IDs in memory. This report will list the Date, Time, Phone Number (Caller ID) name, and type of Call (Comment) if available. (See How to print a report on page 86.)

Telephone Service for New Zealand

FaxAbility

FaxAbility is a service offered by Telecom that allows you to have an additional number on one phone line, with its own distinctive ring pattern. This way, when you get an incoming call, you can identify the number being called by its ring.

How Will the Fax Machine Treat All Other Numbers?

FaxAbility mode ensures that the machine will answer calls to the FaxAbility (secondary) number. When a call comes in to your main number, all the phones will ring. You can set an external answering device (TAD) to answer calls on the other number(s). (See the chart in the following page.)

What is the Advantage of Using the FaxAbility Function?

Using FaxAbility is the most efficient way to receive both fax and telephone calls on the same line. It is much easier for your callers who dial manually. The fax machine will answer with receiving tones so they will not have to press an activation code. And the people who call to talk on your main number will not have to talk to your fax machine. Basically, it gives you two independent numbers without the higher cost of a second line.

How Does FaxAbility Work?

Your telephone number will have the standard ring pattern of long, long tone, while the new number will have a ring pattern of long, silence, long, etc. When FaxAbility is On, you will not hear the first ring of all incoming calls on the fax machine. Extension phones will ring as usual. If the fax machine recognizes the ring pattern, all ringing will stop and the fax machine will answer and automatically receive the fax message. Otherwise, you will hear the extension phones and the fax machine continue to ring. The fax machine always listens to the ring pattern before it answers, so do not pick up the phone during that time. You will guickly learn to recognize the ring pattern for faxes, so you will not be tempted to answer that number. Either you or a telephone answering device can answer the main number(s).

Flowchart Sequence of Incoming call



🖉 Note

After you have set the FaxAbility feature to On, the receive mode is set to Manual automatically. Unless you have a TAD or Voice Mail set up on the FaxAbility number, Manual mode means you must answer all the call yourself. You can not change the receive mode to the other mode while the FaxAbility is set to on.

How to Turn FaxAbility OFF or ON

The FaxAbility function is designed to accommodate the FaxAbility service provided by Telecom. To change the setting, repeat steps (1-6); Step (5) is where you can choose either On or Off.

Call Waiting beeps caused by incoming calls on your main number can affect fax transmissions. If you have FaxAbility Service but don't have Call Waiting, you need do nothing at this stage. If you do have Call Waiting as well as FaxAbility, set the Call Waiting menu option to On. See below.

1 Press Menu.

> Press ▲ or V to choose Fax. Press OK.

- Press ▲ or ▼ to choose Miscellaneous. Press OK.
- 4 Press ▲ or ▼ to choose Faxability.
 - Press < or ► to set FaxAbility to On (or Off). If you have FaxAbility service, choose On. Press OK.
- 6 Press ▲ or ▼ to choose Call Waiting. Press **∢** or **▶** to set Call Waiting to Οn

If you have Call Waiting service, choose On to avoid the trouble caused by Call Waiting. Press OK.

Press Stop/Exit.

Caller ID

Caller ID is a telephone service that allows the subscriber to see a display of the caller's phone number and name if available as the telephone rings. It is a fast way to screen your calls. You can respond quickly to calls you missed, because Caller IDs are received and stored in your machine memory.

Ø Note

To get the Caller ID Service, apply for the Caller ID service at your local telephone company, if available.

Advantages of Caller ID

For Business

All businesses profit from a quicker response to customer calls. Businesses that provide mail order services, money-lending services or provide confidential information, can protect themselves from false orders or acceptance of false identification.

At Home

Residential customers can protect themselves from unwanted calls.

How Does the Caller ID Work?

The Caller ID Appears on the Display When Your Telephone Rings

As your telephone rings, the display shows you the caller's phone number or name if available. Once you answer the call, the caller's ID disappears. You will see up to the first 18 characters of the number and name if available on the display. (See How to print a report on page 86.)

🖉 Note

- If ID Unknown appears on the display, it means that the call came from outside your caller ID service area.¹
- If ID Withheld appears on the display, it means the caller intentionally blocked the transmission of his/her ID.¹
- Depends on network function.

Telephone Service for Some Countries

Distinctive Ring (For Singapore and Hong Kong)

This machine feature lets you use the Distinctive Ring subscriber service offered by some telephone companies, which allows you to have several telephone numbers on one phone line. Each phone number has its own Distinctive Ring pattern, so you will know which phone number is ringing. This is one way you can have a separate phone number for your machine.

Your machine has a Distinctive Ring function, allowing you to dedicate one phone number just for receiving faxes. You will need to set Distinctive Ring to On.

🖉 Note

You can switch it off temporarily, then turn it back on. When you get a new fax number, make sure you reset this function.

• The machine will answer only calls to the Distinctive Ring number.

Registering the Distinctive Ring pattern

Very Important!

After you have set the Distinctive Ring feature to on, the receive mode is set to Manual automatically. Unless you have a TAD or Voice Mail set up on the Distinctive Ring number, Manual mode means you must answer all the calls yourself. You cannot change the receive mode to another mode while the Distinctive Ring is set to on.

- Press Menu.
- Press ▲ or ▼ to choose Fax. Press OK.
 - Press ▲ or ▼ to choose Miscellaneous. Press OK.
- 4 Press ▲ or ▼ to choose Distinctive.
- 5 Press ◀ or ► to choose On. Press OK.
- 6 Press Stop/Exit. Distinctive Ring is now set to on.

Turning off Distinctive Ring

- Press Menu.
- Press ▲ or ▼ to choose Fax.
 Press OK.
- 3 Press ▲ or ▼ to choose Miscellaneous. Press OK.
- 4 Press ▲ or ▼ to choose Distinctive.
- 5 Press ◀ or ► to choose Off. Press OK.
- 6 Press Stop/Exit.

Note

If you turn off Distinctive Ring, the machine will stay in Manual receive mode. You will need to set the Receive Mode again. (See *Choose the Receive Mode* on page 49.)

Caller ID (For Singapore and Hong Kong)

The Caller ID feature of this machine lets you use the Caller ID subscriber service offered by many local phone companies. Call your telephone company for details. This service provides you, by means of the screen display, the telephone number (or name) of your caller as the line rings.

After a few rings, the screen displays the telephone number of your caller (or name, if available). Once you answer the call, the Caller ID information disappears from the screen, but the call information remains stored in the Caller ID memory.

- You will see the first 18 characters of the number or name.
- ID Unknown display means call originates outside your Caller ID service area.
- ID Withheld display means the caller has intentionally blocked transmission of information.

🖉 Note

You can print a list of Caller ID information received by your machine. (See *How to print a report* on page 86.)

Caller ID service varies with different carriers. Call your local phone company to determine the kind of service available in your area.

Connecting an external TAD (telephone answering device)

You may choose to connect an external answering device. However, when you have an **external** TAD on the same telephone line as the machine, the TAD answers all calls and the machine 'listens' for fax calling (CNG) tones. If it hears them, the machine takes over the call and receives the fax. If it does not hear CNG tones, the machine lets the TAD continue playing your outgoing message so your caller can leave you a voice message.

The TAD must answer within two rings (the recommended setting is two rings). The machine cannot hear CNG tones until the TAD has answered the call, and with four rings there are only 8 to 10 seconds of CNG tones left for the fax 'handshake'. Make sure you carefully follow the instructions in this guide for recording your outgoing message. We do not recommend using the toll saver feature on your external answering machine if it exceeds five rings.

🖉 Note

If you do not receive all your faxes, shorten the Ring Delay setting on your external TAD.



1 TAD

When the TAD answers a call, the LCD shows Telephone.



DO NOT connect a TAD elsewhere on the same telephone line.

Connections

The external TAD must be connected as shown in the previous illustration.

- Set your external TAD to one or two rings. (The machine's Ring Delay setting does not apply.)
- Record the outgoing message on your external TAD.
- 3 Set the TAD to answer calls.
- 4 Set the Receive Mode to External TAD. (See Choose the Receive Mode on page 49.)

Recording outgoing message (OGM) on an external TAD

Timing is important in recording this message. The message sets up the ways to handle both manual and automatic fax reception.

 Record 5 seconds of silence at the beginning of your message. (This allows your machine time to listen for the fax CNG tones of automatic transmissions before they stop.)



Limit your speaking to 20 seconds.

Mote

We recommend beginning your OGM with an initial 5-second silence because the machine cannot hear fax tones over a resonant or loud voice. You may try omitting this pause, but if your machine has trouble receiving, then you must re-record the OGM to include it.

Multi-line connections (PABX)

Most offices use a central telephone system.

Brother recommends that all our machines be connected to a discreet (dedicated) line. Although a particular PABX may appear to work with a particular model of fax machine, we cannot guarantee that the unit will operate correctly.

While it is often relatively simple to connect a fax machine to a PABX, (Private Automatic Branch Exchange), we suggest that you contact the company that installed your telephone system and ask them to connect the fax machine for you.

Brother does not recommend the use of a PABX line. PABX limitations in general can cause some functions of the fax machine not to work correctly.

External and extension telephones

Connecting an external or extension telephone

You can connect a separate telephone to your machine as shown in the diagram below.



- 1 Extension telephone
- 2 External telephone

When you are using an external or extension telephone, the LCD shows Telephone.

Operation from extension telephones

If you answer a fax call on an extension or an external telephone, you can make your machine take the call by using the Remote Activation Code. When you press the Remote Activation Code * **5 1** (* **9 1** for New Zealand), the machine starts to receive the fax.

If the machine answers a voice call and pseudo/double-rings for you to take over, use the Remote Deactivation Code **#51** (**#91** for New Zealand) to take the call at an extension telephone. (See *F/T Ring Time (Fax/Tel mode only)* on page 51.)

If you answer a call and no one is on the line:

You should assume that you're receiving a manual fax.

Press * **5 1** (* **9 1** for New Zealand) and wait for the chirp or until the LCD shows Receiving, and then hang up.

🖉 Note

You can also use the Fax Detect feature to make your machine automatically take the call. (See *Fax Detect* on page 52.)

Using a cordless external telephone

If your cordless telephone is connected to the telephone line cord (See *External and extension telephones* on page 73) and you typically carry the cordless handset elsewhere, it is easier to answer calls during the Ring Delay.

If you let the machine answer first, you will have to go to the machine so you can press **Hook** to send the call to the cordless handset.

Using remote codes

Remote Activation code

If you answer a fax call on an extension telephone, you can tell your machine to receive it by dialling the Remote Activation Code * **5 1** (* **9 1** for New Zealand). Wait for the chirping sounds then replace the handset. (See *Fax Detect* on page 52.) Your caller will have to press **Start** to send the fax.

If you answer a fax call at the external telephone, you can make the machine receive the fax by pressing **Mono Start** and **choose** Receive.

Remote Deactivation code

If you receive a voice call and the machine is in F/T mode, it will start to sound the F/T (double) ring after the initial ring delay. If you pick up the call on an extension telephone you can turn the F/T ring off by pressing **# 5 1** (**# 9 1** for New Zealand) (make sure you press this *between* the rings).

If the machine answers a voice call and pseudo/double-rings for you to take over, you can take the call at the external telephone by pressing **Hook**.

Changing the remote codes

If you want to use Remote Activation, you have to turn on the remote codes. The preset Remote Activation Code is *** 5 1** (*** 9 1** for New Zealand). The preset Remote Deactivation Code is **# 5 1** (**# 9 1** for New Zealand). If you want to, you can replace them with your own codes.

- 1 Press Menu.
- Press ▲ or ▼ to choose Fax.
 Press OK.
- 3 Press ▲ or ▼ to choose Setup Receive. Press OK.
- 4 Press ▲ or ▼ to choose Remote Codes.
- 5 Press **∢** or **▶**to choose On (or Off). Press **OK**.
- 6 Enter the new Remote Activation Code. Press **OK**.
- Press ▲ or ▼ to choose Deact.Code: and enter the new Remote Deactivation Code. Press OK.
- 8 Press Stop/Exit.

🖉 Note

- If you are always disconnected when accessing your external TAD remotely, try changing the Remote Activation Code and Remote Deactivation Code to another three-digit code using the numbers 0-9, *, #.
- Remote Codes might not work with some telephone systems.

8

Dialling and storing numbers

How to Dial

Manual dialling

Press all of the digits of the fax or telephone number.



One Touch Dialling

Your machine has 3 One Touch keys where you can store 6 fax or telephone numbers for automatic dialling.



Press the One Touch key that stores the number you want to call. (See *Storing One Touch Dial numbers* on page 77.) To access numbers 4 to 6, hold down **Shift** as you press the One Touch key.

Speed Dialling





You can also choose Phone Book by pressing (Fax).

- 2 Press ▲ or ▼ to choose Search. Press OK.
- 3 Press the two-digit Speed Dial number. (See Storing Speed Dial numbers on page 79.)
- If you have two numbers in the location, press ▲ or ▼ to choose the number you want to call.
 Press OK.



If the LCD shows Not Registered when you enter or search a One Touch or Speed Dial number, a number has not been stored at this location.

Search

You can search for names you have stored in the One Touch and Speed Dial memory.

1 Press 🌇 (Phone Book). You can also choose Phone Book by pressing **G** (Fax).



2 Press ▲ or ▼ to choose Search. Press OK.

3 Press ▲ or ▼ to choose Alphabetical Order or Numerical Order. Press OK.

⁷Note

- Press * to make the LCD font size larger.
- · Press # to make the LCD font size smaller.
- 4) If you chose Alphabetical Order in step 3, use the dial pad to enter the first letter of the name, and then press ▲ or ▼ to choose the name and number you want to call. Press OK.

Fax Redial

If you are sending a fax manually and the line is busy, press Redial/Pause, and then press Mono Start or Colour Start to try again. If you want to make a second call to a number you recently dialled, you can press Redial/Pause and choose one of the last 30 numbers from the Outgoing Call List.

Redial/Pause only works if you dialled from the control panel. If you are sending a fax automatically and the line is busy, the machine will automatically redial up to three times at five minute intervals.



Press Redial/Pause.

Press ▲ or ▼ to choose the number you want to redial. Press OK.

- **Press ▲** or **▼** to choose Send a fax. Press OK.

Press Mono Start or Colour Start.

Note

In Real Time Transmission the automatic redial feature does not work when using the scanner glass.

Outgoing Call history

The last 30 numbers you sent a fax to will be stored in the outgoing call history. You can choose one of these numbers to fax to, add to One Touch or Speed Dial, or delete from the history.

1 Press Redial/Pause.

You can also choose Outgoing Call by pressing [🖬] (Fax).

- Press ▲ or ▼ to choose the number you want. Press OK.
- Do one of the following:
 - To send a fax, press ▲ or ▼ to choose Send a fax.

Press OK.

Press Mono Start or Colour Start.

If you want to store the number, press ▲ or ▼ to choose Add To Phone Book.

Press OK.

(See Storing One Touch numbers from Outgoing Calls on page 78 or Storing Speed Dial numbers from Outgoing Calls on page 80.)

■ Press ▲ or V to choose Delete.

Press OK.

Press 1 to confirm.

Press Stop/Exit.

Caller ID history

This feature requires the Caller ID subscriber service offered by many local telephone companies. (See Caller ID on page 67.) (See Caller ID on page 69.) (See Caller ID (For Singapore and Hong Kong) on page 71.)

The number, or name if available, from the last 30 faxes and telephone calls you received will be stored in the Caller ID history. You can view the list or choose one of these numbers to fax to, add to One Touch or Speed Dial, or delete from the history. When the thirty-first call comes in to the machine, it replaces information about the first call.



🊺 Press 🖬 🖬 🛛 (Fax).

- Press ▲ or ▼ to choose Caller ID hist. Press OK.
- 3 Press ▲ or ▼ to choose the number you want. Press OK.
- 4 Do one of the following:
 - To send a fax, press ▲ or ▼ to choose Send a fax.

Press OK.

Press Mono Start or Colour Start.

If you want to store the number, press ▲ or ▼ to choose Add To Phone Book.

Press OK.

(See Storing Speed Dial numbers from Outgoing Calls on page 80.)

■ Press ▲ or V to choose Delete.

Press OK

Press 1 to confirm.

Press Stop/Exit.

Note

You can print the Caller ID list. (See How to print a report on page 86.)

Storing numbers

You can set up your machine to do the following types of easy dialling: One Touch, Speed Dial and Groups for broadcasting faxes. When you dial a Quick Dial number, the LCD shows the name, if you stored it, or the number.

🖉 Note

If you lose electrical power, the Quick Dial numbers that are in the memory will not be lost.

Storing a pause

Press Redial/Pause to put a 3.5-second pause between numbers. If you are dialling overseas, you can press Redial/Pause as many times as needed to increase the length of the pause.

Storing One Touch Dial numbers

Your machine has 3 One Touch keys where you can store 6 fax or telephone numbers for automatic dialling. To access numbers 4 to 6 hold down Shift as you press the One Touch key.

f D Press the One Touch key where you want to store the number. Press 1 to choose Yes.

Note

You can also store one Touch Dial numbers pressing $\stackrel{\square}{\bullet}$ (**Phone Book**).

Press ▲ or ▼ to choose Set One Touch Dial. Press OK.

Press \blacktriangle or ∇ to choose the location where you want to store the number in. Press OK.

2

Do one of the following:

Enter the name (up to 16 characters) using the dial pad.

Press OK.

(To help you enter letters, see Entering Text on page 206.)

- To store the number without a name. press OK.
- Enter the fax or telephone number (up to 20 digits). Press OK.

Note

(MFC-6490CW only)

If you want to store an E-mail address to use with Internet fax or Scan to E-mail server, press ▲ to choose Dial Type, and then press \triangleleft or \triangleright to change the option to E-Address. Press ▼ to choose FAX/TEL/MAIL and then enter the E-mail address. (See Entering Text on page 206.)

4) Press ▲ or ▼ to choose Complete. Press OK.

Press Stop/Exit.

Storing One Touch numbers from **Outgoing Calls**

You can store One Touch numbers from the Outgoing Call history.

- Press Redial/Pause. You can also choose Outgoing Call by pressing **[[[[[[(Fax)**.
- Press ▲ or V to choose the name or number you want to store. Press OK.
 - Press ▲ or ▼ to choose Add To Phone Book. Press OK.

Press ▲ or ▼ to choose the One Touch Dial number where you want to store the number. Press OK.



One Touch Dial numbers begin with * (for example, *** 0 2**).

5 Do one of the following:

Enter the name using the dial pad (up to 16 characters).

Press OK.

(To help you enter letters, see Entering Text on page 206.)

- To store the number without a name, press OK.
- 6 Press **OK** to confirm the fax or telephone number.
- **Press ▲** or **▼** to choose Complete. Press OK.
- 8 Press Stop/Exit.

Storing One Touch numbers from the **Caller ID history**

If you have the Caller ID subscriber service from your telephone company you can also store One Touch numbers from incoming calls in the Caller ID History. (See Caller ID on page 67.) (See Caller ID on page 69.) (See Caller ID (For Singapore and Hong Kong) on page 71.)

- Press (📠) (Fax).
 - Press ▲ or ▼ to choose Caller ID hist. Press OK.
- 3 Press ▲ or ▼ to choose the number you want to store. Press OK.
- Press ▲ or ▼ to choose Add To Phone Book. Press OK.

5 Press ▲ or ▼ to choose the 2-digit One Touch location where you want to store the number in. Press OK.

M Note

One Touch Dial numbers begin with * (for example, *** 0 2**).



Do one of the following:

Enter the name (up to 16 characters) using the dial pad.

Press OK.

(To help you enter letters, see Entering Text on page 206.)

- To store the number without a name. press OK.
- Press OK to confirm the fax or telephone number.
- 8 Press ▲ or ▼ to choose Complete. Press OK.
- 9 Press Stop/Exit.

Storing Speed Dial numbers

You can store up to 80 (MFC-5890CN) or 100 (MFC-6490CW) 2-digit Speed Dial locations with a name, and each name can have two numbers. When you dial you will only have to press a few keys (For example:

(Phone Book), the two-digit number, and Mono Start or Colour Start).



1 Press 🏠 (Phone Book).

Press ▲ or ▼ to choose Set Speed Dial. Press OK.

Press ▲ or ▼ to choose the Speed Dial location where you want to store the number in. Press OK.

- - 4 Do one of the following:
 - Enter the name (up to 16 characters) using the dial pad.

Press OK.

(To help you enter letters, see Entering Text on page 206.)

To store the number without a name, press OK.

5) Enter the fax or telephone number (up to 20 digits). Press OK.

Note

(MFC-6490CW only)

If you want to store an E-mail address to use with Internet fax or Scan to E-mail server, press ▲ to choose Dial Type, and then press ◀ or ► to change the option to E-Address. Press ▼ to choose FAX/TEL/MAIL, and then enter the E-mail address and press OK. (See Entering Text on page 206.)

Do one of the following:

Enter the second fax or telephone number (up to 20 digits).

Press OK.

- If you do not want to store a second number, press OK.
- **Press** ▲ or **V** to choose Complete. Press OK.
- 8 Do one of the following:
 - To store another Speed Dial number, go to step 3.
 - To finish the setting, press Stop/Exit.

8

Storing Speed Dial numbers from **Outgoing Calls**

You can also store Speed Dial numbers from the Outgoing Call history.

- Press **Redial/Pause**. You can also choose Outgoing Call by pressing [🖬] (Fax).
- Press ▲ or ▼ to choose the name or number you want to store. Press OK.
 - Press ▲ or ▼ to choose Add To Phone Book. Press OK.
 - Press ▲ or ▼ to choose the Speed Dial location you want to store the number in. Press OK.

[®]Note

Speed Dial numbers begin with # (for example, # 0 2).

5 Do one of the following:

Enter the name (up to 16 characters) using the dial pad. Press OK.

(To help you enter letters, see Entering Text on page 206.)

- To store the number without a name, press OK.
- 6 Press **OK** to confirm the fax or telephone number.



- Enter the second fax or telephone number (up to 20 digits). Press OK.
- If you do not want to store a second number, press OK.
- 8 Press ▲ or ▼ to choose Complete. Press OK.
 - Press Stop/Exit.

Storing Speed Dial numbers from the Caller ID history

If you have the Caller ID subscriber service from your telephone company you can also store Speed Dial numbers from incoming calls in the Caller ID History. (See Caller ID on page 67.) (See Caller ID on page 69.) (See Caller ID (For Singapore and Hong Kong) on page 71.)

- 1 Press 🖬 (Fax).
 - Press ▲ or ▼ to choose

Caller ID hist. Press OK.

- 3 Press ▲ or ▼ to choose the number you want to store. Press OK.
- 4 Press ▲ or ▼ to choose Add To Phone Book. Press OK.
- 5 Press ▲ or ▼ to choose the 2-digit Speed Dial location you want to store the number in. Press OK.

🖉 Note

Speed Dial numbers begin with # (for example, # 0 2).

6 Do one of the following:

- Enter the name (up to 16 characters) using the dial pad. Press OK. (To help you enter letters, see
 - Entering Text on page 206.)
- To store the number without a name, press OK.
- Press OK to confirm the fax or telephone number.
- 8 Do one of the following:
 - Enter the second fax or telephone number (up to 20 digits). Press OK.
 - If you do not want to store a second number, press **OK**.
- 9 Press ▲ or ▼ to choose Complete. Press OK.
- Press Stop/Exit.

Changing One Touch or Speed Dial names or numbers

You can change a One Touch or Speed Dial name or number that has already been stored.



Press (Phone Book).

Press ▲ or ▼ to choose Set One Touch Dial Or Set Speed Dial. Press OK.

- 3 Press ▲ or ▼ to choose the 2-digit One Touch or Speed Dial location you want to change. Press OK.
- 4 Do one of the following:
 - Press ▲ or ▼ to choose Change. Press OK.
 - Press ▲ or V to choose Delete. Press OK. Press 1 to confirm. Go to step 8.

🖉 Note

How to change the stored name or number:

If you want to change a character, press ✓ or ► to position the cursor under the character you want to change, and then press Clear/Back. Re-enter the character.

- 5 Do one of the following:
 - If you want to change the name, press ▲ or ▼ to choose Name. Press **OK** and enter the name (up to 16 characters) using the dial pad.

Press OK.

(See Entering Text on page 206.)

- If you do not want to change the name, go to step 6.
- 6 Do one of the following:
 - If you want to change the fax or telephone number, press ▲ or ▼ to choose Fax/Tel1:. You can also change Fax/Tel2: if you are changing Speed Dial. Press OK and enter the new fax or telephone number (up to 20 digits).

Press OK.

- If you do not want to change the number, go to step 7.
- **Press** ▲ or **V** to choose Complete. Press OK



Press Stop/Exit.

Setting up groups for broadcasting

Groups, which can be stored in a One Touch key or a Speed Dial location, allow you to send the same fax message to many fax numbers by pressing only a One Touch key

or 💭 (Phone Book), the two-digit location and Mono Start. First, you'll need to store each fax number in a One Touch key or Speed-Dial location. Then you can include them as numbers in the Group. Each Group uses up a One Touch key or Speed Dial location. You can have up to six Groups, or you can assign up to 165 (MFC-5890CN), 205 (MFC-6490CW) numbers in a large Group.

(See Storing Speed Dial numbers on page 79 and Broadcasting (Monochrome only) on page 43.)

1 Press 🏧 (Phone Book).

- Press ▲ or ▼ to choose Setup Groups. Press OK.
- 3 Press ▲ or ▼ to choose GROUP1, GROUP2, GROUP3, GROUP4, GROUP5 or GROUP6 for the Group name where you will store the fax numbers. Press OK.
 - Press ▲ or ▼ to choose the 2-digit One Touch or Speed Dial location you want to add to the Group. Press OK.

🖉 Note

Speed Dial numbers start with #. One Touch numbers start with *.

Press ▲ or **▼** to choose Add Number. Press OK

6 To add numbers to the group, press ▲ or **▼** to choose

Alphabetical Order or Numerical Order and OK. Press ▲ or V to select a number and OK.



Speed Dial numbers start with #. One Touch numbers start with *.

After you have finished adding numbers by repeating steps **⑤** to **⑥**, press ▲ or **▼** to choose Complete. Press OK.

Press Stop/Exit.

Ńote

You can print a list of all the One Touch and Speed Dial numbers. Group numbers will be marked in the GROUP column. (See Reports on page 86.)

Changing a Group name

- 1 Press 🕰 (Phone Book).
- **Press** ▲ or **V** to choose Setup Groups. Press OK.
- Press ▲ or ▼ to choose the Group name you want to change. Press OK.

4 Press ▲ or ▼ to choose Change Group Name. Press OK.

Note

How to change the stored name or number:

If you want to change a character, press ✓ or ► to position the cursor under the character you want to change, and then press Clear/Back. Re-enter the character.

5 Enter the new name (up to 16 characters) using the dial pad. Press OK. (See Entering Text on page 206. For example, type NEW CLIENTS.)

- 6 Press ▲ or ▼ to choose Complete. Press OK.
 - Press Stop/Exit.

Deleting a Group

- 1 Press 🛱 (Phone Book).
- 2 Press ▲ or V to choose Setup Groups. Press OK.
- 3 Press ▲ or ▼ to choose the Group you want to delete. Press OK.
- 4 Press ▲ or ▼ to choose Delete. Press OK. Press 1 to confirm.
- 5 Press Stop/Exit.

Deleting a number from a Group



- 1 Press 🛱 (Phone Book).
- 2 Press ▲ or V to choose Setup Groups. Press OK.
- Oress ▲ or ▼ to choose the Group you want to change. Press OK.
- 4 Press ▲ or ▼ to choose the number you want to delete. Press OK. Press 1 to confirm.
- 5 Press ▲ or ▼ to choose Complete. Press OK.
 - Press Stop/Exit.

Combining Quick Dial numbers

Sometimes you may want to choose from several long distance carriers when you make a call. Rates may vary depending on the time and destination. To take advantage of low rates, you can store the access codes of long-distance carriers and credit card numbers as One Touch and Speed Dial numbers. You can store these long dialling sequences by dividing them and setting them up as separate One Touch and Speed Dial numbers in any combination. You can even include manual dialling using the dial pad. (See Storing Speed Dial numbers on page 79.)

For example, you might have stored '555' on Speed Dial: 03 and '7000' on One Touch: 02. You can use them both to dial '555-7000' if you press the following keys:

- 1 Press (Phone Book).
 - **Press** ▲ or **V** to choose Search. Press OK.
- Press ▲ or ▼ to choose Numerical Order. Press OK.
- 4 Press ▲ or ▼ to choose #03. Press OK.

🖉 Note

Speed Dial numbers start with #. One Touch numbers start with *.

- 5 Press OK to choose Send a fax.
- 6 Press ▲ or ▼ to choose Phone Book. Press OK.
- 7 Press ▲ or ▼ to choose Search. Press OK.
- 8 Press ▲ or ▼ to choose Numerical Order. Press OK.

Chapter 8

- 9 Press ▲ or ▼ to choose *02. Press OK.

10 Press OK to choose Send a fax.

1 Press Mono Start or Colour Start. You will dial '555-7000'.

To temporarily change a number, you can substitute part of the number with manual dialling using the dial pad. For example, to change the number to 555-7001 you could

press (Phone Book), choose Search, press 03 and then press 7001 using the dial pad.



If you must wait for another dial tone or signal at any point in the dialling sequence, create a pause in the number by pressing Redial/Pause. Each key press adds a 3.5-second delay.

9

Printing Reports

Fax reports

You need to set up the Transmission Verification Report and Journal Period using the **Menu** keys.

Transmission Verification Report

You can use the Transmission Verification Report as proof that you sent a fax. This report lists the time and date of transmission and whether the transmission was successful (OK). If you choose On or On+Image, the report will print for every fax you send.

If you send a lot of faxes to the same place, you may need more than the job numbers to know which faxes you must send again. Choosing On+Image, Off+Image or Off2+Image (MFC-6490CW) will print a section of the fax's first page on the report to help you remember.

(MFC-5890CN)

When the Verification Report is turned Off or Off+Image, the Report will only print if there is a transmission error, and the fax could not be sent.

(MFC-6490CW)

When the Transmission Verification Report is turned Off or Off+Image, the Report will print if there is a transmission error and the fax was not sent. It will also print if there is a transmission error, with images reduced to a smaller size.

When the Transmission Verification Report is set to Off2 or Off2+Image, the Report will only print if there is a transmission error, and the fax could not be sent.



If you choose On+Image or Off+Image the image will only appear on the Transmission Verification Report if Real Time Transmission is set to Off. (See *Real time transmission* on page 46.)

- Press Menu.
- Press ▲ or ▼ to choose Fax. Press OK.
- 3 Press ▲ or ▼ to choose Report Setting. Press OK.
- **Press ▲ or ▼ to choose** Transmission.
- 5 (MFC-5890CN)
 Press ◀ or ► to choose On, On+Image,
 Off or Off+Image.
 Press OK.

(MFC-6490CW)
Press ◀ or ► to choose On, On+Image,
Off, Off+Image, Off2 or
Off2+Image.
Press OK.



Fax Journal (activity report)

You can set the machine to print a journal at specific intervals (every 50 faxes, 6, 12 or 24 hours, 2 or 7 days). If you set the interval to Off, you can still print the report by following the steps in *How to print a report* on page 86. The factory setting is Every 50 Faxes.

- 1 Press Menu.
- 2 Press ▲ or ▼ to choose Fax. Press OK.
- 3 Press ▲ or ▼ to choose Report Setting. Press OK.
- 4 Press ▲ or ▼ to choose Journal Period.
- 5 Press ◀ or ► to choose an interval. Press OK.

(If you choose 7 days, the LCD will ask you to choose the first day for the 7-day countdown.)

6, 12, 24 hours, 2 or 7 days

The machine will print the report at the chosen time and then erase all jobs from its memory. If the machine's memory is filled with the maximum 200 jobs before the time you chose has passed, the machine will print the Journal early and then erase all jobs from the memory. If you want an extra report before it is due to print, you can print it without erasing the jobs from the memory.

Every 50 Faxes

The machine will print the Journal when the machine has stored 50 jobs.

Enter the time to start printing in 24-hour format.
 Press OK.

(For example: enter 19:45 for 7:45 PM.)

Press Stop/Exit.

Reports

The following reports are available:

XMIT Verify

Prints a Transmission Verification Report for your last transmission.

Help List

A help list showing how to program your machine.

Quick Dial

Lists names and numbers stored in the One Touch and Speed Dial memory, in alphabetical or numerical order.

Fax Journal

Lists information about the last incoming and outgoing faxes. (TX: Transmit.) (RX: Receive.)

User Settings

Lists your settings.

Network Config

Lists your Network settings.

Caller ID hist.

Lists the available Caller ID information about the last 30 received faxes and telephone calls.

How to print a report

- Press Menu.
- Press **▲** or **▼** to choose

Print Reports. Press OK.

- 3 Press ▲ or ▼ to choose the report you want. Press OK.
- 4 Press Mono Start.
- 5 Press Stop/Exit.

Polling

Polling overview

Polling lets you set up your machine so other people can receive faxes from you, but they pay for the call. It also lets you call somebody else's fax machine and receive a fax from it, so you pay for the call. The polling feature needs to be set up on both machines for this to work. Not all fax machines support polling.

Polling receive

Polling receive lets you call another fax machine to receive a fax.

Setup to receive polling

- 1 Press 📠 (Fax).
- 2 Press ▲ or ▼ to choose Polling RX.
- 3 Press **∢** or **▶** to choose Standard. Press OK.
- Enter the fax number you are polling.
- 5 Press Mono Start or Colour Start.

Setup to receive polling with secure code

Secure Polling lets you restrict who can get the documents you set up to be polled.

Secure Polling only works with Brother fax machines. If you want to get a fax from a secured Brother machine you have to enter the secure code.



Press **(Fax**).

Press ▲ or ▼ to choose Polling RX.

- 3 Press ◀ or ► to choose Secure. Press OK.
- Enter a four-digit secure code. This is the same as the security code of the fax machine you are polling. Press OK.
- 5 Enter the fax number you are polling.
- 6 Press Mono Start or Colour Start.

Setup to receive delayed polling

Delayed polling lets you set the machine to begin polling receive at a later time. You can only set up *one* delayed polling operation.

- 1 Press 🖬 (Fax).
- 2 Press ▲ or ▼ to choose Polling RX.
- 3 Press < or > to choose Timer. Press OK.
- Enter the time (in 24-hour format) you want to start polling.
 For example, enter 21:45 for 9:45 PM.
 Press OK.
- 5 Enter the fax number you are polling.

6 Press Mono Start or Colour Start. The machine makes the polling call at the time you entered.

Sequential polling (Monochrome only)

Sequential polling lets you request documents from several fax machines in one operation.

- 1 Press 📠 (Fax).
- 2 Press ▲ or ▼ to choose Polling RX.
- 3 Press ◀ or ► to choose Standard, Secure or Timer. Press OK.
- 4 Do one of the following:
 - If you chose Standard. Press OK and go to step 6.
 - If you chose Secure, press OK and enter a four-digit number.
 Press OK, go to step 6.
 - If you chose Timer, press OK and enter the time (24-hour format) you want to begin polling. Press OK, go to step 6.
- 5 Press ▲ or ▼ to choose Broadcasting. Press OK.



- 6 Do one of the following:
 - Press ▲ or V to choose Add Number and enter a number using a dial pad. Press OK.
 - Press A or V to choose Phone Book and OK. Press A or V to choose Alphabetical Order Or Numerical Order and OK. Press A or V to select a number and OK.

🖉 Note

One Touch Dial locations begin with *. Speed Dial locations begin with **#**.

After you have entered all the fax numbers by repeating step ⑥, press ▲ or ▼ to choose Complete. Press OK.



8 Press Mono Start.

The machine polls each number or group in turn for a document.

Press **Stop/Exit** while the machine is dialling to cancel the polling process.

To cancel all sequential polling receive jobs, see *Checking and cancelling waiting jobs* on page 47.

Polled transmit (Monochrome only)

Polled transmit lets you set up your machine to wait with a document so another fax machine can call and retrieve it.

The document will be stored and can be retrieved by any other fax machine until you delete it from the memory. (See Checking and cancelling waiting jobs on page 47.)

Setup for polled transmit

- Press 🛛 🖬 🗋 (Fax).
 - Load your document.
- 3 Press ▲ or V to choose Polled TX.
- **Press ∢** or **▶** to choose Standard. Press OK.
- Oress ▲ or ▼ to choose any settings you want to change. Press \triangleleft or \triangleright to choose the settings. After each setting is accepted, you can continue to change more settings.

6 Press Mono Start.

If you are using the scanner glass, the LCD will prompt you to choose one of the options.

- Press 1 to send another page. Go to 8.
- Press 2 or Mono Start to send the document.
- 8 Place the next page on the scanner glass, press OK. Repeat 7 and 8 for each additional page. Your machine will automatically send the fax.

Setup for polled transmit with secure code

Secure Polling lets you restrict who can get the documents you set up to be polled.

Secure Polling only works with Brother fax machines. If another person wants to retrieve a fax from your machine, they will have to enter the secure code.

- 1) Press 🖬 (Fax).
- Load your document.
- **Press ▲** or **▼** to choose Polled TX.
- Press **∢** or **▶** to choose Secure. Press OK.
- 5 Enter a four-digit number. Press OK.
- 6 Press ▲ or ▼ to choose any settings you want to change.

Press \triangleleft or \triangleright to choose the settings. After each setting is accepted, you can continue to change more settings.

Press Mono Start.

Chapter 10

Section III

Сору

Making copies

92

11 Making copies

How to copy

Entering Copy mode





The LCD shows:



1 No. of Copies

You can enter the number of copies you want by using the dial pad.

Press \blacktriangle or \blacksquare to scroll through the **Copy** key options.

- Quality (See page 93.)
- Enlarge/Reduce (See page 93.)
- Tray Select (MFC-6490CW)
 (See page 97.)
- Paper Type (See page 97.)
- Paper Size (See page 97.)
- Brightness (See page 96.)
- Contrast (See page 97.)
- Stack/Sort (See page 96.)
- Page Layout (See page 94.)
- Skew Adjustment (MFC-6490CW) (See page 98.)
- Book Copy (See page 98.)
- Watermark Copy (See page 99.)
- Set New Default (See page 100.)
- Factory Reset (See page 100.)

When the option you want is highlighted, press **OK**.

🖉 Note

- The default setting is Fax mode. You can change the amount of time that the machine stays in Copy mode after the last copy operation. (See *Mode Timer* on page 26.)
- Book Copy and Watermark Copy features are supported by technology

from Reallusion, Inc.

Making a single copy

- 1 Press 🔳 (Copy).
 - Load your document. (See Loading documents on page 22.)
- 3 Press Mono Start for B&W copy or Colour Start for colour copy.

Making multiple copies

You can make up to 99 copies in one print run.

- 1 Press 🔳 (Copy).
 - Load your document. (See *Loading documents* on page 22.)
- 3 Enter the number of copies you want.
- 4 Press Mono Start for B&W copy or Colour Start for colour copy.

🖉 Note

To sort the copies, press ▲ or ▼ to choose Stack/Sort. (See Sorting copies using the ADF on page 96.)

Stop copying

To stop copying, press Stop/Exit.

Copy settings

You can change the copy settings temporarily for the next multiple copies.

The machine returns to its default settings after 1 minute, or if the Mode Timer returns the machine to Fax mode. (See Mode Timer on page 26.)

If you have finished choosing settings, press Mono Start or Colour Start.

If you want to choose more settings, press ▲ or ▼.

🖉 Note

You can save some of the settings that you use most often by setting them as default. These settings will stay until you change them again. (See Setting your changes as a new default on page 100.)

Changing copy speed and quality

You can choose from a range of quality. The factory setting is Normal.

Fast

Fast copy speed and lowest amount of ink used. Use to save time printing documents to be proof-read, large documents or many copies.

Normal

Normal is the recommended mode for ordinary print outs. This produces good copy quality with good copy speed.

Best

Use best mode to copy precise images such as photographs. This provides the highest resolution and slowest speed.





- Load your document.

Enter the number of copies you want.

- 4 Press ▲ or ▼ to choose Quality.
- Best. Press OK.
- 6 If you do not want to change additional settings, press Mono Start or Colour Start.

Enlarging or reducing the image copied

You can choose an enlargement or reduction ratio. If you choose Fit to Page, your machine will adjust the size automatically to the paper size you set.

(MFC-5890CN only) If you use this setting, use the scanner glass.

- 1 Press 🔲 🗉 (Copy).
- Load your document.
 - Enter the number of copies you want.
- 4 Press ▲ or ▼ to choose Enlarge/Reduce.

Press d or ▶ to choose 100%, Enlarge, Reduce, Fit to Page Or Custom (25-400%).

- 6 Do one of the following:
 - If you chose Enlarge or Reduce, press OK and press ◀ or ► to choose the enlargement or reduction ratio you want. Press OK.
 - If you chose Custom (25-400%), press **OK** and then enter an enlargement or reduction ratio from 25% to 400%. Press OK.
 - If you chose 100% or Fit to Page, go to step 7.

11

100%		
198% 10x15cm→A4		
186% 10x15cm→LTR		
142% A4→A3, A5→A4		
97% LTR→A4		
93% A4→LTR		
83% LGL→A4		
69% A3→A4 (MFC-6490CW only), A4→A5		
47% A4→10x15cm		
Fit to Page		
Custom(25-400%)		

If you do not want to change additional settings, press **Mono Start** or **Colour Start**.

🖉 Note

- Page Layout and Skew Adjustment are not available with Enlarge/Reduce.
- Book Copy, Sort and Watermark Copy are not available with Fit to Page.
- Fit to Page does not work properly if the document on the scanner glass is skewed by more than 3 degrees. Using the document guidelines on the left and top, place your document in the upper left hand corner, with the document face down on the scanner glass.
- Fit to Page is not available for a Legal size document.

Making N in 1 copies or a poster (Page Layout)

The N in 1 copy feature can help you save paper by letting you copy two or four pages onto one printed page.

(MFC-6490CW) The 1 to 2 feature copies one A3 or Ledger size page onto two A4 or Letter size pages. If you use this setting, use the scanner glass.

You can also produce a poster. When you use the poster feature your machine divides your document into sections, then enlarges the sections so you can assemble them into a poster. If you want to print a poster, use the scanner glass.

Important

- Make sure paper size is set to Letter, Ledger, A4 or A3.
- You cannot use the Enlarge/Reduce setting with the N in 1 and Poster features.
- If you are producing multiple colour copies, N in 1 copy is not available.
- (P) means Portrait and (L) means Landscape.
- You can only make one poster copy and 1 to 2 copy at a time.

🖉 Note

- Watermark Copy, Book Copy, Sort, Enlarge/Reduce and Skew Adjustment are not available with Page Layout.
- (MFC-5890CN)
 4 in 1 and Poster (3 × 3) are not available if you are using A3 or Ledger size paper.

Press 📃 (Copy). Load your document. Enter the number of copies you want. 4 Press ▲ or V to choose Page Layout. (MFC-5890CN) **Press ◄** or **▶** to choose Off(1 in 1), 2 in 1 (P), 2 in 1 (L), 4 in 1 (P), 4 in 1 (L), Poster(2 x 2) **or** Poster(3 x 3). Press OK. Go to step 7. (MFC-6490CW) Press ◀ or ▶ to choose Off(1 in 1), 2 in 1 (P), 2 in 1 (L), 4 in 1 (P), 4 in 1 (L), 1 to 2, Poster (2×2) or Poster (3×3) . Press OK. If you chose 2 in 1 or Poster (2 x 2) with A3 or Ledger, go to step 6 to choose the paper size of your document. If you choose another setting, go to step 7. (MFC-6490CW) Do one of the following: ■ If you chose 2 in 1 (P) or 2 in 1 (L), press ▲ or V to choose Layout Format. Press ◀ or ► to choose LGRx2 → LGRx1, LTRx2 → LGRx1, A3x2 → A3x1 or A4x2 → A3x1. ■ If you chose Poster(2 x 2), press ▲ or ▼ to choose Layout Format. Press ◀ or ▶ to choose LGRx1 → LGRx4, LTRx1 → LGRx4, A3x1 → A3x4 or

A4x1 → A3x4.

7 If you do not want to change additional settings, press Mono Start or Colour Start to scan the page. If you placed the document in the ADF or are making a poster, the machine scans the pages and starts printing. If you are using the scanner glass, go to step ③.

8 After the machine scans the page, press **1** to scan the next page.

Place the next page on the scanner glass.

Press OK.

Repeat steps (3) and (9) for each page of the layout.

10 After all the pages have been scanned, press **2** to finish.

If you are copying from the ADF, insert the document face up in the direction shown below:

= 2 in 1 (P) = 2 in 1 (L) = 4 in 1 (P) = 4 in 1 (L) = 4 in 1 (L)

If you are copying from the scanner glass, place the document face down in the direction shown below:

■ 2 in 1 (P)





■ 1 to 2 (MFC-6490CW)



■ 4 in 1 (P)



■ 4 in 1 (L)



Poster (2 x 2)

You can make a poster size copy of a photograph.





Poster (3 x 3)

You can make a poster size copy of a photograph.



Sorting copies using the ADF

You can sort multiple copies. Pages will be sorted in the order 321, 321, 321, and so on.

- Press (Copy).
 Load your document.
 Enter the number of copies you want.
 Press ▲ or ▼ to choose Stack/Sort.
 Press ◀ or ► to choose Sort. Press OK.
 If you do not want to change additional
- If you do not want to change additional settings, press Mono Start or Colour Start.

🖉 Note

Fit to Page, Page Layout and Book Copy are not available with Sort.

Adjusting Brightness and Contrast

Brightness

You can adjust the copy brightness to make copies darker or lighter.

- Press 🔳 (Copy).
- 2 Load your document.
- 3 Enter the number of copies you want.
- 4 Press ▲ or ▼ to choose Brightness.
- 5 Press ◀ or ► to make a darker or lighter copy. Press OK.
- 6 If you do not want to change additional settings, press Mono Start or Colour Start.
Contrast

You can adjust the copy contrast to help an image look sharper and more vivid.



- 2 Load your document.
- 3 Enter the number of copies you want.
- 4 Press ▲ or ▼ to choose Contrast.
- 5 Press ◀ or ► to change the contrast. Press OK.
- 6 If you do not want to change additional settings, press Mono Start or Colour Start.

Paper Options

Paper Type

If you are copying on special paper, set the machine for the type of paper you are using to get the best print quality.



- 2 Load your document.
- 3 Enter the number of copies you want.
- Press ▲ or ▼ to choose Paper Type.
- 5 Press ◀ or ▶ to choose Plain Paper, Inkjet Paper, Brother BP71, Other Glossy Or Transparency. Press OK.
- 6 If you do not want to change additional settings, press Mono Start or Colour Start.

Paper Size

If copying on paper other than A4 size, you will need to change the paper size setting. You can copy only on Ledger, A3, Letter, Legal, A4, A5 or Photo 10 cm \times 15 cm paper.



- 2 Load your document.
- 3 Enter the number of copies you want.
- 4 Press ▲ or ▼ to choose Paper Size.
- 5 Press ◀ or ► to choose A4, A5, A3, 10x15cm, Letter, Legal or Ledger. Press OK.
- 6 If you do not want to change additional settings, press Mono Start or Colour Start.

Tray Select (MFC-6490CW only)

You can change the tray that will be used for the next copy. To change the default tray see *Tray use in Copy mode (MFC-6490CW only)* on page 28.

- 1 Make sure you are in Copy mode.
- 2 Load your document.
- 3 Enter the number of copies you want.
- 4) Press ▲ or ▼ to choose Tray Select.
- 5 Press ◀ or ► to choose Tray#1 or Tray#2. Press OK.
- If you do not want to change additional settings, press Mono Start or Colour Start.

11

Skew Adjustment (MFC-6490CW only)

If your copy is scanned skewed, your machine can correct the data automatically. This setting is only available when using the scanner glass and 100% copy.





- 3 Enter the number of copies you want.
- 4 Press ▲ or ▼ to choose Skew Adjustment.
- 5 Press ◀ or ► to choose Auto (or Off). Press OK.
- 6 If you do not want to change additional settings, press Mono Start or Colour Start.

🖉 Note

- Page Layout, Enlarge/Reduce, Book Copy and Watermark Copy are not available with Skew Adjustment.
- You cannot use this setting with Ledger, A3 or paper smaller than 64 mm \times 91 mm.
- This setting is only available for paper that is rectangular or square.
- Skew Adjustment is only available if the document is skewed by less than 3 degrees.
- Skew Adjustment may not work correctly if your document is too thick.

Book Copy

Book copy corrects dark borders and skew. Your machine can correct the data automatically or you can make specific corrections.

If you use this setting, use the scanner glass.

- 1 Press 🔳 (Copy).
- Load your document.
- 3 Enter the number of copies you want.
- 4 Press ▲ or ▼ to choose Book Copy.
- Do one of the following:
 - If you want to correct the data yourself, press < or > to choose On (Preview).

Press **Mono Start** or **Colour Start** and go to step **(6)**.

- If you want the machine to correct the data automatically, press ◄ or ► to choose On and go to step .
- 6 Adjust the skewed data by using **#** or ★. Remove the shadows by using **▲** or **▼**.
- 7 If you have finished making corrections, press **Mono Start** or **Colour Start**.

🖉 Note

Book Copy **is not available with** Page Layout, Sort, Fit to Page, Skew Adjustment **Or** Watermark Copy.

Watermark Copy

You can place a logo or text into your document as a Watermark. You can select one of the template watermarks, data from your media cards or USB Flash memory drive, or scanned data.

🖉 Note

Watermark Copy is not available with Fit to Page, Page Layout, Skew Adjustment and Book Copy.

Using a template



- 🚺 Press 🛛 🗉 🗎 (Copy).
- Load your document.
- Enter the number of copies you want.
- Press ▲ or ▼ to choose Watermark Copy. Press OK.
- 5 Press **∢** or **▶** to choose On.
- 6 Press ▲ or ▼ to choose Current Setting. Press OK.
- 7 Press ▲ or ▼ to choose Template. Press **OK**.
- If you want to change any of the displayed settings, press ▲ or ▼ to choose the setting, and then press ✓ or ► to choose the option you want.
- 9 When you are finished changing settings, press ▲ or ▼ to choose Apply. Press OK.
- **60** Press Mono Start or Colour Start.

Using data from a media card or USB Flash memory drive data

- Press (**Copy**).
- Load your document.
- Enter the number of copies you want.
- Press ▲ or ▼ to choose Watermark Copy. Press OK.
- 5 Press **∢ or ► to choose** On.
- Press ▲ or ▼ to choose Current Setting. Press OK.
- Insert a media card or USB Flash memory drive. Press ▲ or ▼ to choose Media. Press OK.
- 8 Press ◀ or ► to choose the data you want to use for the watermark. Press OK.
- 9 If you want to change any of the displayed settings, press \blacktriangle or \triangledown to choose the setting, and then press ✓ or ► to choose the option you want.
- 10 When you are finished changing settings, press ▲ or ▼ to choose Apply. Press OK.
- Press Mono Start or Colour Start.

CAUTION

DO NOT take out the memory card or USB Flash memory drive while Photo Capture is blinking to avoid damaging the card, USB Flash memory drive or data stored on the card.

Using a scanned paper document as your watermark



Enter the number of copies you want.

3 Press ▲ or ▼ to choose Watermark Copy. Press OK.

- Press **∢** or **▶** to choose On.
 - Press ▲ or ▼ to choose Current Setting. Press OK
- 6 Press ▲ or ▼ to choose Scan. Press OK, and place the page that you want to use as a watermark on the scanner glass.
- Press Mono Start or Colour Start.
- 8 Take out the watermark document you scanned and load the document you want to copy.
- Transparency of the watermark. Press OK.

Press Mono Start or Colour Start.

Note

You cannot enlarge or reduce the scanned watermark.

Setting your changes as a new default

You can save the copy settings for Quality, Enlarge/Reduce, Tray Select (MFC-6490CW only), Brightness, Contrast, Page Layout Or Skew Adjustment (MFC-6490CW only) that you use most often by setting them as the default settings. These settings will stay until you change them again.



- Press ▲ or ▼ to choose your new setting. Press OK. Repeat this step for each setting you want to change.
- 3 After changing the last setting, press ▲ or V to choose Set New Default. Press OK.
- Press 1 to choose Yes.
- Press Stop/Exit.

Restoring all settings to the factory settings

You can restore all the settings you have changed back to the factory settings. These settings will stay until you change them again.



- Press 1 to choose Yes.
- Press Stop/Exit.

'Out of Memory' message

If the Out of Memory message appears while scanning documents, press Stop/Exit to cancel or Mono Start or Colour Start to copy the scanned pages.

You will need to clear some jobs from the memory before you can continue.

To free up extra memory, do the following:

- Turn off Memory Receive. (See Memory Receive (Monochrome only) on page 54.)
- Print the faxes that are in the memory. (See Printing a fax from the memory on page 54.)

When you get an Out of Memory message, you may be able to make copies if you first print incoming faxes in the memory to restore the memory to 100%. Chapter 11

Section IV

Direct Photo Printing

Printing photos from a memory card or	
USB Flash memory drive	104
Printing photos from a camera	122

12 Printing photos from a memory card or USB Flash memory drive

PhotoCapture Center™ Operations

Printing from a memory card or USB Flash memory drive without a PC

Even if your machine is not connected to your computer, you can print photos directly from digital camera media or a USB Flash memory drive. (See *Print Images* on page 107.)

Scanning to a memory card or USB Flash memory drive without a PC

You can scan documents and save them directly to a memory card or USB Flash memory drive. (See *Scan to a memory card or USB Flash memory drive* on page 118.)

Using PhotoCapture Center™ from your computer

You can access a memory card or USB Flash memory drive that is inserted in front of the machine from your PC.

(See PhotoCapture Center[™] for Windows[®] or Remote Setup & PhotoCapture Center[™] for Macintosh[®] in the Software User's Guide on the CD-ROM.)

Using a memory card or USB Flash memory drive

Your Brother machine has media drives (slots) for use with the following popular digital camera

media: CompactFlash[®], Memory Stick[®], Memory Stick Pro[™], SD, SDHC, xD-Picture Card[™] and USB Flash memory drives.





Memory Stick[®] Memory Stick Pro™





SD, SDHC



xD-Picture Card™

USB Flash memory

- drive
- miniSD[™] can be used with a miniSD[™] adapter.
- microSD can be used with a microSD adapter.
- Memory Stick Duo[™] can be used with a Memory Stick Duo[™] adapter.
- Memory Stick Pro Duo[™] can be used with a Memory Stick Pro Duo[™] adapter.
- Memory Stick Micro(M2) can be used with a Memory Stick Micro(M2) adapter.
- Adapters are not included with the machine. Contact a third party supplier for adapters.

The PhotoCapture Center[™] feature lets you print digital photos from your digital camera at high resolution to get photo quality printing.

Memory cards or a USB Flash memory drive folder structure

Your machine is designed to be compatible with modern digital camera image files, memory cards and USB Flash memory drive; however, please read the points below to avoid errors:

- The image file extension must be .JPG (Other image file extensions like .JPEG, .TIF, .GIF and so on will not be recognized).
- PhotoCapture Center[™] printing must be performed separately from PhotoCapture Center[™] operations using the PC. (Simultaneous operation is not available.)
- IBM Microdrive[™] is not compatible with the machine.
- The machine can read up to 999 files on a memory card or USB Flash memory drive.
- CompactFlash[®] Type II is not supported.
- This product supports xD-Picture Card™ Type M / Type M⁺ / Type H (Large Capacity).
- The DPOF file on the memory cards must be in a valid DPOF format. (See DPOF printing on page 113.)

Please be aware of the following:

- When printing Print Index or Print Images, the PhotoCapture Center[™] will print all the valid images, even if one or more images have been corrupted. Corrupted images will not be printed.
- (memory card users)

Your machine is designed to read memory cards that have been formatted by a digital camera.

When a digital camera formats a memory card it creates a special folder into which it copies image data. If you need to modify the image data stored on a memory card with your PC, we recommend that you do not modify the folder structure created by the digital camera. When saving new or modified image files to the memory card we also recommend you use the same folder your digital camera uses. If the data is not saved to the same folder, the machine may not be able to read the file or print the image.

(USB Flash memory drive users)

This machine supports USB Flash memory drives that have been formatted by Windows[®].

Getting started

Firmly put a memory card or USB Flash memory drive into the correct slot.



- 1 USB Flash memory drive
- 2 CompactFlash[®]
- 3 SD, SDHC

- 4 Memory Stick[®], Memory Stick Pro[™]
- 5 xD-Picture Card™

CAUTION

The USB direct interface supports only a USB Flash memory drive, a PictBridge compatible camera, or a digital camera that uses the USB mass storage standard. Any other USB devices are not supported. Photo Capture key indications:



- Photo Capture light is on, the memory card or USB Flash memory drive is correctly inserted.
- Photo Capture light is off, the memory card or USB Flash memory drive is not correctly inserted.
- Photo Capture light is blinking, memory card or USB Flash memory drive is being read or written to.

DO NOT unplug the power cord or remove the media from the media drive (slot) or USB direct interface while the machine is reading or writing to the media (the **Photo Capture** key is blinking). **You will lose your data or damage the card.**

The machine can only read one device at a time.

Entering PhotoCapture mode

After you insert the memory card or USB Flash memory drive, press the

(Photo Capture) key to illuminate it in blue and display the PhotoCapture options on the LCD.

The LCD shows:

View Photo(s) Print Index Print Photos Enhance Photos Search by Date Print All Photos	View photos on the LCD and select the images you want to print.
РНОТО	Select & Press 🔘 OK

Press ▲ or ▼ to scroll through the PhotoCapture key options.

- View Photo(s) (See page 107.)
- Print Index (See page 108.)
- Print Photos (See page 109.)
- Enhance Photos (See page 109.)
- Search by Date (See page 112.)
- Print All Photos (See page 112.)
- Slide Show (See page 112.)
- Trimming (See page 113.)

🖉 Note

If your digital camera supports DPOF printing, see *DPOF printing* on page 113.

When the option you want is highlighted, press **OK**.

Print Images

View Photo(s)

You can preview your photos on the LCD before you print them. If your photos are large files there may be a delay before each photo is displayed on the LCD.



Make sure you have put a memory card or USB Flash memory drive in the correct slot.
 Press (Photo Capture).

- Press ▲ or ▼ to choose View Photo(s). Press OK.
- 3

Press \blacktriangleleft or \triangleright to choose your photo.

🖉 Note

Instead of scrolling through your photos, you can use the dial pad to enter the number of the image from the index page. (See *Print Index (Thumbnails)* on page 108.)

- Press ▲ or ▼ to increase or decrease the number of copies.
- 5 Repeat step (3) and step (4) until you have chosen all the photos.

Note

Press **Clear/Back** to go back to the previous level.

6 After you have chosen all the photos, do one of the following:

- Press OK and change the print settings. (See page 114.)
- If you do not want to change any settings, press Colour Start to print.

Print Index (Thumbnails)

The PhotoCapture Center[™] assigns numbers for images (such as No.1, No.2, No.3, and so on).



The PhotoCapture Center™ uses these numbers to identify each picture. You can print a thumbnail page to show all the pictures on the memory card or USB Flash memory drive.

🖉 Note

Only file names that are 8 characters or less will be printed correctly on the index sheet.

1 Make sure you have put the memory card or USB Flash memory drive in the correct slot.

Press (**10**) (**Photo Capture**).

Press ▲ or ▼ to choose Print Index. Press OK.

Oress ▲ or ▼ to choose Layout Format. Press ◀ or ► to choose 6 Images/Line or 5 Images/Line. Press OK.





6 Images/Line

5 Images/Line

Print time for 5 Images/Line will be slower than 6 Images/Line, but the quality is better.

4 Do one of the following:

■ Press ▲ or ▼ to choose Paper Type, and press ◀ or ► to choose the type of paper you are using, Plain Paper, Inkjet Paper, Brother BP71 or Other Glossy.

Press OK.

■ Press ▲ or V to choose Paper Size and press \blacktriangleleft or \blacktriangleright to choose the paper size you are using, A4 or Letter.

Press OK.

If you do not want to change the paper settings, go to 5.

Press Colour Start to print.

Printing Photos

Before you can print an individual image, you have to know the image number.



Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2 Print the Index. (See *Print Index* (*Thumbnails*) on page 108.)
- Press ▲ or ▼ to choose Print Photos. Press OK.
- Enter the image number that you want to print from the thumbnails printed on the Index page. Press OK.
- 5 Repeat step ④ until you have entered the image numbers that you want to print.

🖉 Note

- You can enter the numbers at one time by using the * key for a comma or the # key for a hyphen. For example, Enter 1, *, 3, *, 6 to print images No.1, No.3 and No.6. Enter 1, #, 5 to print images No.1 to No.5.
- You can enter up to 12 characters (including commas) for the image numbers you want to print.
- 6 After you have chosen the image numbers, press **OK** again.
- 7 Enter the number of copies you want using the dial pad.
- 8 Do one of the following:
 - Change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Enhance Photos

You can edit and add effects to your photos and view them on the LCD before printing.



- After adding each effect, you can enlarge the view of the image by pressing *. To go back to the original size, press * again.
- The Enhance Photos feature is supported by technology from Reallusion, Inc.



Auto Correct

Auto Correct is available for most photos. The machine decides the suitable effect for your photo.

 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2 Press ▲ or ▼ to choose Enhance Photos. Press OK.
- Oress ◄ or ► to choose your photo. Press OK.
- 4 Press ▲ or ▼ to choose Auto Correct. Press OK.
- 5 Press **OK** and **▲** or **▼** to increase or decrease the number of copies.

6 Do one of the following.

- Press OK and change the print settings. (See page 114.)
- If you do not want to change any settings, press Colour Start to print.

🖉 Note

If Remove Red-Eye appears on the LCD, press # to attempt to remove red-eye from your photo.

12

Enhance Skin-Tone

Enhance Skin-Tone is best used for adjusting portrait photographs. It detects human skin colour in your photos and adjusts the image.



Press ▲ or ▼ to choose Enhance Photos. Press OK.

- Press ◀ or ► to choose your photo. Press OK.
- Press ▲ or ▼ to choose Enhance Skin-Tone. Press OK.
- 5 Do one of the following:
 - Press OK if you do not want to change any settings.
 - Press ▲ or ▼ to adjust the effect level manually.

Press **OK** when you have finished.

- 6 Press ▲ or ▼ to increase or decrease the number of copies.
- Do one of the following.
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Enhance Scenery

Enhance Scenery is best used for adjusting landscape photographs. It highlights green and blue areas in your photo, so that the landscape looks more sharp and vivid.

Make sure you have put the memory card or USB Flash memory drive in the correct slot.

Press Press (**Photo Capture**).

- Press ▲ or ▼ to choose Enhance Photos. Press OK.
- Press \triangleleft or \triangleright to choose your photo. Press OK.
- Press ▲ or ▼ to choose Enhance Scenery. Press OK.
- Do one of the following:
 - Press OK if you do not want to change any settings.
 - Press ▲ or ▼ to adjust the effect level manually.

Press OK when you have finished.

- 6 Press ▲ or ▼ to increase or decrease the number of copies.
- Do one of the following.
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Remove Red-Eye

The machine detects eyes in your photos and will attempt to remove red-eye from your photo.

🖉 Note

There are some cases when red-eye may not be removed.

- When the face is too small in the image.
- When the face is turning too far up, down, left or right.
- Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose Enhance Photos. Press OK.
- 3 Press ◀ or ► to choose your photo. Press OK.
 - Press ▲ or ▼ to choose Remove Red-Eye. Press OK.
 - When Remove Red-Eye is successful, the photo with the effect is shown. The adjusted part is shown in a red frame.
 - When Remove Red-Eye is unsuccessful,

Unable to Detect. is shown.

Press **OK** to go back to the previous level.

🖉 Note

Press # to try Remove Red-Eye once again.

- 5 Press OK and ▲ or ▼ to increase or decrease the number of copies.
- 6 Do one of the following.
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Monochrome

You can convert your photo to monochrome.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose Enhance Photos. Press OK.
- 3 Press ◀ or ► to choose your photo. Press OK.
- Press ▲ or ▼ to choose Monochrome. Press OK.
- 5 Press **OK** and **▲** or **▼** to increase or decrease the number of copies.
- 6 Do one of the following.
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Sepia

You can convert the colour of your photo to sepia.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose Enhance Photos. Press OK.
- 3 Press ◀ or ► to choose your photo. Press OK.
- Press ▲ or ▼ to choose Sepia. Press OK.
- 5 Press **OK** and **▲** or **▼** to increase or decrease the number of copies.
- 6 Do one of the following.
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Search by Date

You can find your photos based on date.

Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

 Press ▲ or ▼ to choose Search by Date. Press OK.

- 3 Press ▲ or ▼ to choose the date that you want to search from. Press OK.
- Press
 I or

 to choose your photo.

🖉 Note

You can view photos with other dates by pressing ◀ or ► continuously. Press ◀ to view an older photo and > to view a more recent photo.

- Press ▲ or ▼ to increase or decrease the number of copies.
- 6 Repeat step 4 and step 6 until you have chosen all your photos.
- 7 After you have chosen all your photos, do one of the following:
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Print All Photos

You can print all the photos on your memory card or USB Flash memory drive.

Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (**Photo Capture**).



- 3) Enter the number of copies you want using the dial pad.
- Do one of the following:
 - Change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Slide show

You can view all your photos on the LCD using Slide show. You can also choose a photo during the operation.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2) **Press ▲** or **▼** to choose Slide Show. Press OK.
- Press **Stop/Exit** to finish Slide show.

Printing a photo during a Slide show

Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- **Press ▲** or **▼** to choose Slide Show. Press OK.
- 3 Press **OK** to stop at one image while Slide show is operating.
- 4 Press ▲ or ▼ to increase or decrease the number of copies.
- 5) Do one of the following:
 - Press OK and change the print settings. (See page 114.)
 - If you do not want to change any settings, press Colour Start to print.

Trimming

You can trim your photo and print a part of the image.



If your photo is very small or of irregular proportions you may not be able to trim the photo. The LCD will display Image Too Small. Or Image Too Long.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press [**10**] (**Photo Capture**).

- 2 Press ▲ or V to choose Trimming. Press OK.
- 3 Press < or ► to choose your photo. Press OK.
- 4 Adjust the red frame around your photo. The part inside of the red frame will be printed.
 - Press * or # to enlarge or reduce the frame size.
 - Press each arrow key to move the position of the frame.
 - Press 0 to rotate the frame.
 - Press OK when you have finished adjusting the frame setting.



Press ▲ or ▼ to increase or decrease the number of copies.

6 Do one of the following:

- Press OK and change the print settings. (See page 114.)
- If you do not want to change any settings, press Colour Start to print.

DPOF printing

DPOF stands for Digital Print Order Format.

Major digital camera manufacturers (Canon Inc., Eastman Kodak Company, Fuji Photo Film Co. Ltd., Matsushita Electric Industrial Co. Ltd. and Sony Corporation) created this standard to make it easier to print images from a digital camera.

If your digital camera supports DPOF printing, you will be able to choose on the digital camera display the images and number of copies you want to print.

When a memory card containing DPOF information is put into your machine, you can print the chosen image easily.

Make sure you have put a memory card 1 in the correct slot.

Press (**10**) (**Photo Capture**). The machine will ask you if you want to use DPOF setting.

The DPOF file on the memory card must be in a valid DPOF format.

Press 1 to choose Yes.

Do one of the following:

- Change the print settings. (See page 114.)
- If you do not want to change any settings, press Colour Start to print.

Note

An Invalid DPOF File error can occur if the print order that was created on the camera has been corrupted. Delete and recreate the print order using your camera to correct this problem. For instructions on how to delete or recreate the print order, refer to your camera manufacturer's support website or accompanying documentation.

PhotoCapture Center[™] print settings

You can change the print settings temporarily.

The machine returns to its default settings after 3 minutes, or if the Mode Timer returns the machine to Fax mode. (See *Mode Timer* on page 26.)



You can save the print settings you use most often by setting them as the default. (See Setting your changes as a new default on page 118.)

Print Setting	₽ 000 <u>1</u>
Print Quality	I
Paper Type	Other Glossy
Paper Size	10 x 15 cm
Print Size	Max. Size
Brightness	1 0
РНОТО	Print ⇒ Press Start [] []

1 No. of prints

(For View Photo(s), Search by Date, Slide Show)

You can see the total number of photos that will be printed.

(For Print All Photos, Print Photos, Enhance Photos, Trimming)

You can see the number of copies of each photo that will be printed.

(For DPOF printing) This does not appear.

Menu Selections	Options 1	Options 2	Page
Print Quality	Normal/Photo	—	115
(Not available for DPOF printing)			
Paper Type	Plain Paper/Inkjet Paper/	—	115
	Brother BP71/Other Glossy		
Paper Size	10x15cm/13x18cm/	(When A4 or Letter is chosen)	115
	A4/A3/Letter/Ledger	8 x 10cm/ 9 x 13cm/ 10 x 15cm/13 x 18cm/ 15 x 20cm/Max. Size	
Brightness	■ 0 DarkLight ►	_	116
(Not available when Enhance Photos is chosen)			
Contrast	4 0 - <u> </u>	—	116
(Not available when Enhance Photos is chosen)			

Printing photos from a memory card or USB Flash memory drive

Menu Selections	Options 1	Options 2	Page
Color Enhance	On/Off	—	116
(Not available when Enhance Photos is chosen)	White Balance do- Sharpness do- Color Density do- t t t t t t t t		
Cropping	On/Off	—	117
Borderless	On/Off	—	117
Date Print	On/Off	—	117
(Not available for DPOF printing)			
Set New Default	Yes/No	—	118
Factory Reset	Yes/No	_	118

Print Speed and Quality

- Press ▲ or ▼ to choose Print Quality.
- Press ◀ or ▶ to choose Normal or Photo. Press OK.
- 3 If you do not want to change additional settings, press Colour Start to print.

Paper options

Paper Type

- 1 Press ▲ or ▼ to choose Paper Type.
- Press ◀ or ► to choose the paper type you are using, Plain Paper, Inkjet Paper, Brother BP71 or Other Glossy. Press OK.
- 3 If you do not want to change additional settings, press Colour Start to print.

Paper and print size

1 Press ▲ or V to choose Paper Size.

Press ◀ or ▶ to choose the paper size you are using, 10x15cm, 13x18cm, A4, A3, Letter **or** Ledger. Press OK.

3 If you chose A4 or Letter, press ◄ or ► to choose the Print Size. Press OK.



If you do not want to change additional settings, press Colour Start to print.

Adjusting Brightness, **Contrast and Colour**

Brightness

- 1 Press ▲ or V to choose Brightness.
- print. Press OK.
- If you do not want to change additional settings, press Colour Start to print.

Contrast

You can choose the contrast setting. More contrast will make an image look sharper and more vivid.



Press ▲ or ▼ to choose Contrast.

- Press
 I or

 to change the contrast. Press OK.
- 3 If you do not want to change additional settings, press Colour Start to print.

Colour Enhancement

You can turn on the colour enhancement feature to print more vivid images. Printing time will be slower.

ы	

Press ▲ or ▼ to choose Color Enhance. Press OK.



2 Do one of the following:

- If you want to customize the White Balance, Sharpness or Colour Density, press *◄* or *▶* to choose On, and then go to step 3.
- If you do not want to customize, press **∢** or **▶** to choose Off.

Press **OK** and then go to step **6**.

Press ▲ or ▼ to choose

White Balance, Sharpness Or Color Density.

- 4 Press < or ► to adjust the degree of the setting. Press OK.
- 5 Do one of the following:
 - If you want to customize another colour enhancement, press ▲ or ▼ to choose another option.
 - If you want to change other settings, press ▲ or ▼ to choose Exit, and then press OK.
- If you do not want to change additional settings, press Colour Start to print.

Note

White Balance

This setting adjusts the hue of the white areas of an image. Lighting, camera settings and other influences will affect the appearance of white. The white areas of a picture may be slightly pink, yellow or some other colour. By using this setting, you can correct that effect and bring the white areas back to pure white.

Sharpness

This setting enhances the detail of an image, similar to adjusting the fine focus on a camera. If the image is not in true focus and you cannot see the fine details of the picture, then adjust the sharpness.

Colour Density

This setting adjusts the total amount of colour in the image. You can increase or decrease the amount of colour in an image to improve a washed out or weak picture.

Cropping

If your photo is too long or wide to fit the available space on your chosen layout, part of the image will automatically be cropped.

The factory setting is On. If you want to print the whole image, turn this setting to Off. If vou are also using the Borderless setting, turn Borderless to Off. (See Borderless printing on page 117.)

- Press ▲ or ▼ to choose Cropping.
 - Press ◀ or ▶ to choose Off (or On). Press OK.

3 If you do not want to change additional settings, press Colour Start to print.

Cropping: On



Cropping: Off





Borderless printing

This feature expands the printable area to the edges of the paper. Printing time will be slightly slower.

- - **Press ▲** or **▼** to choose Borderless.
- Press ◀ or ▶ to choose Off (or On). Press OK.
- 3 If you do not want to change additional settings, press Colour Start to print.

Date Print

You can print the date if it is already in the data on your photo. The date will be printed on the lower right corner. If the data doesn't have the date information, you cannot use this function.



Press ▲ or **V** to choose Date Print.

- Press ◀ or ▶ to choose On (or Off). Press OK.
 - If you do not want to change additional settings, press Colour Start to print.

M Note

The DPOF setting on your camera must be turned off to use Date Print.

Setting your changes as a new default

You can save the print settings you use most often by setting them as the default settings. These settings will stay until you change them again.

 Press ▲ or ▼ to choose your new setting. Press OK. Repeat this step for each setting you want to change.

- 2 After changing the last setting, press ▲ or V to choose Set New Default. Press OK.
- **3** Press 1 to choose Yes.
- 4 Press Stop/Exit.

Restoring all settings to the factory settings

You can restore all the settings you have changed to the factory settings. These settings will stay until you change them again.



Press 1 to choose Yes.

3 Press Stop/Exit.

Scan to a memory card or USB Flash memory drive

Entering Scan mode

When you want to scan to a memory card or USB Flash memory drive, press



The LCD shows:

Scan to E-mail	Scan a document
Scan to Image	directly to a media
Scan to OCR	card or USB
Scan to File	flash
Scan to Media	memory.
SCAN	Select & Press 🔘 OK

Press ▲ or ▼ to choose Scan to Media.

Press OK.

If you are not connected to your computer only the Scan to Media selection will appear on the LCD.

(See *Scanning* for Windows[®] or Macintosh[®] in the Software User's Guide on the CD-ROM for details about the other menu options.)

How to scan to a memory card or USB Flash memory drive

You can scan monochrome and colour documents onto a memory card or USB Flash memory drive. Monochrome documents will be stored in PDF (*.PDF) or TIFF (*.TIF) file formats. Colour documents may be stored in PDF (*.PDF) or JPEG (*.JPG) file formats. The factory setting is Color 150 dpi and the default file format is PDF. The machine automatically creates file names based on the current date. (For details, see the Quick Setup Guide.) For example, the fifth image scanned on July 1, 2009 would be named 01070905.PDF. You can change the colour and quality. Printing photos from a memory card or USB Flash memory drive

Quality	Selectable File Format
Color 150 dpi	JPEG / PDF
Color 300 dpi	JPEG / PDF
Color 600 dpi	JPEG / PDF
B/W 200x100 dpi	TIFF / PDF
B/W 200 dpi	TIFF/PDF

 Insert a CompactFlash[®], Memory Stick[®], Memory Stick Pro[™], SD, SDHC, xD-Picture Card[™] or USB Flash memory drive into your machine.

CAUTION

DO NOT take out the memory card while **Photo Capture** is blinking to avoid damaging the card or data stored on the card.

2 Load your document.



- Press ▲ or ▼ to choose
- Press OK.



Scan to Media.

- To change the quality, press ▲ or ▼ to choose Quality.
 - Go to step 6.
- Press Mono Start or Colour Start to start scanning without changing additional settings.

🖉 Note

(MFC-6490CW only)

If you are using the scanner glass of the machine you can change the glass scan size.

Press ▲ or ▼ to choose Glass ScanSize
and ◀ or ► to choose A4, A3, Letter,
Legal or Ledger.

6 Press ◀ or ► to choose

Color 150 dpi,Color 300 dpi, Color 600 dpi,B/W 200x100 dpi or B/W 200 dpi. Press OK.

- 7 Do one of the following:
 - To change the file type, go to step 3.
 - Press Mono Start or Colour Start to start scanning without changing additional settings.
- 8 Press ▲ or ▼ to choose File Type. Press ◀ or ► to choose JPEG, PDF or TIFF. Press OK.

🖉 Note



- If you chose monochrome in the resolution setting, you cannot choose JPEG.
- 9 Do one of the following:
 - To change the file name, go to step ①.
 - Press Mono Start or Colour Start to start scanning without changing additional settings.
- 10 The file name is set automatically however, you can set a name of your choice using the dial pad. Press ▲ or ▼ to choose File Name. Enter the new name. (See Entering Text on page 206.) You can only change the first 6 characters. Press OK.

🖉 Note

Press **Clear/Back** to delete the current name.



Press Mono Start or Colour Start.

Glass Scan Size (MFC-6490CW only)

To scan a Letter, Legal, Ledger, or A3 size document, you need to change the Glass ScanSize setting. The default setting is A4.

1	Press		(Scan).
---	-------	--	---------

- Press ▲ or ▼ to choose Scan to Media. Press OK.
- Oress ▲ or ▼ to choose Glass ScanSize.
- 4 Press **∢** or **▶** to choose A4, A3, Letter, Legal **or** Ledger.

🖉 Note

- You can save the setting you use most often by setting it as the default. (See Setting your changes as a new default on page 118.)
- This setting is only available for scanning documents from the scanner glass.

How to change the file name

You can change the file name.

- 1) Press 🕋 (Scan).
- Press ▲ or ▼ to choose Scan to Media. Press OK.
- 3 Press ▲ or V to choose File Name.
- 4 Enter the new name using the dial pad. You can only change the first 6 digits. (See Entering Text on page 206.)

How to set a new default

You can set your own default setting.

- Press 🔁 (Scan). Press ▲ or ▼ to choose Scan to Media. Press OK.
 - Press ▲ or ▼ to choose Set New Default. Press OK and 1 to choose Yes.
- 4 Press Stop/Exit.

How to reset to factory settings

You can restore the machine to factory settings.

- Press [🚖 🗋 (Scan). Press ▲ or ▼ to choose
- Scan to Media. Press OK.
- 3 Press **▲** or **▼** to choose
 - Factory Reset. Press OK and 1 to choose Yes.



Understanding the Error Messages

Once you are familiar with the types of errors that can occur while you are using PhotoCapture Center™, you can easily identify and troubleshoot any problems.

Hub is Unusable.

This message will appear if a Hub or USB Flash memory drive with a Hub has been put into the USB direct interface.

Media Error

This message will appear if you put in a memory card that is either bad or not formatted, or when there is a problem with the media drive. To clear this error, take out the memory card.

■ No File

This message will appear if you try to access a memory card or USB Flash memory drive in the drive (slot) that does not contain a .JPG file.

Out of Memory

This message will appear if you are working with images that are too large for the machine's memory. This message will also appear when a memory card or USB Flash memory drive you are using does not have enough space available for the scanned document.

Media is Full.

This message will appear if you are trying to save more than 999 files in a memory card or USB Flash memory drive.

Unusable Device

This message will appear if a USB device or USB Flash memory drive that is not supported has been connected to the USB direct interface. For more information, visit us at <u>http://solutions.brother.com</u>. This message will also appear if you connect a broken device to the USB direct interface. Printing photos from a camera

Printing photos directly from a PictBridge camera

PictBridge

Your Brother machine supports the PictBridge standard, allowing you to connect to and print photos directly from any PictBridge compatible digital camera.

If your camera is using the USB Mass Storage standard, you can also print photos from a digital camera without PictBridge. (See *Printing photos directly from a digital camera (without PictBridge)* on page 124.)

PictBridge requirements

To avoid errors, remember the following points:

- The machine and the digital camera must be connected using a suitable USB cable.
- The image file extension must be .JPG (other image file extensions like .JPEG, .TIF, .GIF and so on will not be recognized).
- PhotoCapture Center[™] operations are not available when using the PictBridge feature.

Setting your digital camera

Make sure your camera is in PictBridge mode. The following PictBridge settings may be available from the LCD of your PictBridge compatible camera.

Depending on your camera some of these settings may not be available.

Camera Menu Selections	Options
Paper Size	Ledger, A3, Letter, A4, 10x15cm, Printer Settings (Default setting) ²
Paper Type	Plain Paper, Glossy Paper, Inkjet Paper, Printer Settings (Default setting) ²
Layout	Borderless: On, Borderless: Off, Printer Settings (Default setting) ²
DPOF setting ¹	-
Print Quality	Normal, Fine, Printer Settings (Default setting) ²
Color Enhancement	On, Off, Printer Settings (Default setting) ²
Date Print	On, Off, Printer Settings (Default setting) ²

- ¹ See *DPOF printing* on page 123 for more details.
- ² If your camera is set to use the Printer Settings (Default setting), the machine will print your photo using the following settings.

Settings	Options
Paper Size	10x15cm
Paper Type	Other Glossy
Layout	Borderless: On
Print Quality	Photo
Color Enhancement	Off
Date Print	Off

- When your camera does not have any menu selections, these settings are also used.
- The names and availability of each setting depends on the specification of your camera.

Please refer to the documentation supplied with your camera for more detailed information on changing PictBridge settings.

Printing Images

Note

Remove any memory cards or USB Flash memory drive from the machine before connecting a digital camera.

1 Make sure that your camera is turned off. Connect your camera to the USB direct interface (1) on the machine using the USB cable.



1 USB direct interface

- 2 Turn on the camera. When the machine has recognized the camera, the LCD shows Camera Connected.
- Choose the photo you want to print following the instructions from your camera.

When the machine starts printing a photo, the LCD will show Printing.

CAUTION

To prevent damage to your machine, do not connect any device other than a digital camera or USB Flash memory drive to the USB direct interface.

DPOF printing

DPOF stands for Digital Print Order Format.

Major digital camera manufacturers (Canon Inc., Eastman Kodak Company, Fuji Photo Film Co. Ltd., Matsushita Electric Industrial Co. Ltd. and Sony Corporation) created this standard to make it easier to print images from a digital camera.

If your digital camera supports DPOF printing, you will be able to choose on the digital camera display the images and number of copies you want to print.



An Invalid DPOF File error can occur if the print order that was created on the camera has been corrupted. Delete and recreate the print order using your camera to correct this problem. For instructions on how to delete or recreate the print order, refer to your camera manufacturer's support website or accompanying documentation.

Printing photos directly from a digital camera (without PictBridge)

If your camera supports the USB Mass Storage standard, you can connect your camera in storage mode. This enables you to print photos from your camera.

(If you would like to print photos in PictBridge mode, see *Printing photos directly from a PictBridge camera* on page 122.)

🖉 Note

The name, availability and operation differ among digital cameras. Please refer to the documentation supplied with your camera for detailed information, such as how to switch from PictBridge mode to USB mass storage mode.

Printing Images



Remove any memory cards or USB Flash memory drive from the machine before connecting a digital camera.

1 Make sure that your camera is turned off. Connect your camera to the USB direct interface (1) on the machine using the USB cable.



- Turn on the camera.
- Follow the steps in *Print Images* on page 107.

CAUTION

To prevent damage to your machine, do not connect any device other than a digital camera or USB Flash memory drive to the USB direct interface.

Understanding the Error Messages

Once you are familiar with the types of errors that can occur while you are printing from a camera, you can easily identify and troubleshoot any problems.

Out of Memory

This message will appear if you are working with images that are too large for the machine's memory.

Unusable Device

This message will appear if you connect a camera which is not using the USB Mass Storage standard. This message will also appear if you connect a broken device to the USB direct interface.

(For more detailed solutions see *Error and Maintenance messages* on page 153.)

Chapter 13

Section V

Software

Software and Network features

128

Software and Network features

The CD-ROM includes the Software User's Guide and Network User's Guide for features available when connected to a computer (for example, printing and scanning). These guides have easy to use links that, when clicked, will take you directly to a particular section.

You can find information on these features:

- Printing
- Scanning
- ControlCenter3 (for Windows[®])
- ControlCenter2 (for Macintosh[®])
- Remote Setup
- Faxing from your computer
- PhotoCapture Center™
- Network Printing
- Network Scanning
- Wired and Wireless Network (MFC-6490CW only)

How to read HTML User's Guide

This is a quick reference for using the HTML User's Guide.

For Windows[®]



If you have not installed the software, see Viewing Documentation on page 3.

- From the **Start** menu, point to **Brother**, MFC-XXXX (where XXXX is your model number) from the programs group, then click User's Guides in HTML format.
- Click SOFTWARE USER'S GUIDE (or NETWORK USER'S GUIDE) from the top menu.



3 Click the heading you would like to view from the list at the left of the window.



For Macintosh[®]

- Make sure your Macintosh[®] is turned on. Insert the Brother CD-ROM into your CD-ROM drive.
- Double-click the **Documentation** icon.
- 3 Double-click your language folder, and then double-click top.html.
- 4 Click SOFTWARE USER'S GUIDE (or NETWORK USER'S GUIDE) in the top menu, and then click the heading you would like to read from the list at the left of the window



Section VI

Appendixes

Safety and Legal	130
Troubleshooting and Routine Maintenance	145
Menu and Features	178
Specifications	207
Glossary	222

Α

Safety and Legal

Choosing a location

Put your machine on a flat, stable surface that is free of vibration and shocks, such as a desk. Put the machine near a telephone socket and a standard grounded electrical socket. Choose a location where the temperature remains between 10° C and 35° C.

WARNING

DO NOT put the machine near heaters, air conditioners, refrigerators, medical equipment, chemicals or water.

DO NOT connect your machine to electrical sockets on the same circuit as large appliances or other equipment that might disrupt the power supply.

CAUTION

- · Avoid placing your machine in a high-traffic area.
- Avoid placing your machine on a carpet.
- DO NOT expose the machine to direct sunlight, excessive heat, moisture, or dust.
- DO NOT connect your machine to electrical sockets controlled by wall switches or automatic timers.
- Disruption of power can wipe out information in the machine's memory.
- Avoid interference sources, such as other cordless telephone systems or speakers.
- DO NOT tip the machine, or place it on any tilted surface. Doing this may cause ink spillage and internal damage to your machine.



To use the machine safely

Please keep these instructions for later reference and read them before attempting any maintenance.



Ńote _

If there are faxes in the machine's memory, you need to print them or save them before you unplug the machine from the AC power outlet for more than 24 hours. (To print the faxes in memory, see *Printing a fax from the memory* on page 54. To save the faxes in memory, see *Transferring faxes to another fax machine* on page 159 or *Transferring faxes to your PC* on page 159.)

WARNING



There are high voltage electrodes inside the machine. Before you clean the inside of the machine, make sure you have unplugged the telephone line cord first and then the power cord from the electrical socket. Doing this will prevent an electrical shock.



DO NOT handle the plug with wet hands. Doing this might cause an electrical shock.



DO NOT pull on the middle of the AC power cord. Doing this might cause an electrical shock.

DO NOT put your hands on the edge of the machine under the document cover or the scanner cover. Doing this may cause injury.



DO NOT put your hands in front of the machine under the scanner cover. Doing this may cause injury.



A

DO NOT put your hands on the edge of the paper tray under the paper tray cover. Doing this may cause injury.


DO NOT touch the area shaded in the illustration. Doing this may cause injury.



When moving the machine you must lift it from the base, by placing a hand at each side of the unit as shown in the illustration. DO NOT carry the machine by holding the scanner cover or the Jam Clear Cover.



DO NOT use flammable substances, any type of spray, liquid or aerosol cleaners to clean the inside or outside of the machine. Doing this may cause a fire or electrical shock.



If the machine becomes hot, releases smoke, or generates any strong smells, immediately unplug the machine from the electrical socket. Call your Brother dealer or Brother Customer Service.

If metal objects, water or other liquids get inside the machine, immediately unplug the machine from the electrical socket. Call your Brother dealer or Brother Customer Service.

Use caution when installing or modifying telephone lines. Never touch telephone wires or terminals that are not insulated unless the telephone line has been unplugged at the wall socket. Never install telephone wiring during a lightning storm. Never install a telephone wall socket in a wet location.

This product must be installed near an electrical socket that is easily accessible. In case of an emergency, you must unplug the power cord from the electrical socket to shut off the power completely.

This product should be connected to an AC power source within the range indicated on the rating label. DO NOT connect it to a DC power source or inverter. If you are not sure, contact a qualified electrician.

Always make sure the plug is fully inserted.



DO NOT use the machine if the power cord is frayed or damaged, doing so may cause a fire.

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to people, including the following:

- 1 DO NOT use this product near water, for example, near a bath tub, wash bowl, kitchen sink or washing machine, in a wet basement or near a swimming pool.
- 2 Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- 3 DO NOT use this product to report a gas leak in the vicinity of the leak.
- 4 DO NOT dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

IMPORTANT-For Your Safety

To ensure safe operation the two-pin plug or the three-pin plug supplied must be inserted only into a standard two-pin power point or three-pin power point which is effectively grounded through the normal household wiring.

Extension cords used with the equipment must be two-conductor or three-conductor and be correctly wired to provide connection to ground. Incorrectly wired extension cords are a major cause of fatalities.

The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

Disconnect device

This product must be installed near an electrical socket that is easily accessible. In case of emergencies, you must disconnect the power cord from the electrical socket to shut off power completely.

LAN connection

CAUTION

DO NOT connect this product to a LAN connection that is subject to over-voltages.

A

Radio interference

This product complies with EN55022 (CISPR Publication 22) /Class B. When connecting the machine to a computer, ensure that you use a USB cable which does not exceed 2.0 m in length.

International ENERGY STAR[®] Compliance Statement

The purpose of the International ENERGY STAR[®] Program is to promote the development and popularization of energy-efficient office equipment.

As an ENERGY STAR[®] Partner, Brother Industries, Ltd. has determined that this product meets the ENERGY STAR[®] guidelines for energy efficiency.



Important Information for Australia

Important safety instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 Unplug this product from the wall socket before cleaning the outside of the machine and the scanner glass. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 Do not use this product near water.
- 6 Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 7 Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should never be placed in a built-in installation unless adequate ventilation is provided.
- 8 This product should be connected to an AC power source within the range indicated on the rating label. Do NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.
- 9 This product is equipped with a 3-wire grounded plug, a plug having a third (grounded) pin. This plug will only fit into a grounded power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounded plug.
- 10 Do not place anything on top of the power cord including this machine. Do not allow the power cord to be stepped on.
- 11 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
- 12 Do not touch a document during printing.
- 13 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 14 Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.
- 15 Wait until pages have exited the machine before picking them up.

- 16 Unplug this product from the electrical socket and refer servicing to Authorized Service Personnel under the following conditions:
 - When the power cord is damaged or frayed.
 - If liquid has been spilled into the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - If the product has been dropped or the cabinet has been damaged.
 - If the product exhibits a distinct change in performance, indicating a need for service.
- 17 Small metallic objects such as pins and staples may be attracted to the phone's earpiece.

Important Information for New Zealand

Important Safety Instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 Unplug this product from the wall outlet before cleaning the outside of the machine. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
- 6 This equipment does not fully meet Telecom's impedance requirements. Performance limitations may occur when used in conjunction with some parts of the network. Telecom will accept no responsibility should difficulties arise in such circumstances.
- 7 If a charge for local calls is acceptable, the "Dial Button" should not be used for local calls. Only the 7-digits of the local number should be dialled from your telephone. Do not dial the area code digit or the "0" prefix.
- 8 This equipment shall not be set to make automatic calls to the Telecom '111' Emergency Service.
- 9 This equipment should not be used under any circumstances which may constitute a nuisance to other Telecom customers.
- 10 Not all telephones will respond to incoming ringing when connected to the extension socket.
- 11 The answer delay setting of this equipment shall not be set to less than the default setting as this will destroy Caller ID information.

- 12 All persons using this device for recording telephone conversations shall comply with New Zealand law. This requires that at least one party to the conversation is to be aware that it is being recorded. In addition, the Principles enumerated in the Privacy Act 1993 shall be complied with in respect to the nature of the personal information collected, the purpose for its collection, how it is to be used and what it disclosed to any other party.
- 13 Do not place this product on an unstable surface, stand, or table. The product may fall, causing serious damage to the product.
- 14 Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should not be placed in a built-in installation unless proper ventilation is provided.
- 15 This product should be connected to an AC power source within the range indicated on the rating label. Do NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.
- 16 This product is equipped with a 3-wire earthed plug. This plug will fit into only an earthed socket. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete socket. Do not defeat the purpose of an earthed plug.
- 17 Do not place anything on top of the power cord including this machine. Do not allow the power cord to be stepped on.
- 18 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
- 19 Do not touch a document during printing.
- 20 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 21 Do not attempt to service this product yourself, because opening or removing covers may expose you to dangerous voltage points and/or other risks. Refer all servicing to service personnel.
- 22 Unplug this product from the mains power and telephone line sockets, and refer servicing to qualified Service Personnel under the following conditions:
 - If the power cord is damaged or frayed.
 - If liquid has been spilled into the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - If the product has been dropped or the cabinet has been damaged.
 - If the product exhibits a distinct change in performance, indicating a need for service.

- 23 This unit will only work in conjunction with a tone signalling (DTMF) telephone, but some telephones are not compatible. Since noise or speech from the telephone can upset dialling from this unit, errors may result if the devices are used together in other than quiet conditions.
- 24 Where it is necessary to dial prefix digits, such as a Caller Display override code ("0196" or "0197"), this unit will have to be used in conjunction with an associated tone signalling (DTMF) telephone.
- 25 Note that some telephones are not compatible with this unit and dialling errors may result if the two devices are used together in other than quiet conditions. The Telecom Faults Service is not to be called should such problems arise. In such cases, it is recommended that the prefix and wanted number are dialled manually.
- 26 This equipment may not provide for the effective hand-over of a call to another device connected to the same line.
- 27 This equipment is not capable, under all operating conditions, of correct operation at the higher speeds for which it is designed. Telecom will accept no responsibility should difficulties arise in such circumstances. This condition typically applies to 56 kbit/s modems and facsimile machines operating at >14.4 kbit/s.
- 28 When using the Caller Line Identification incorporated in this device, verify the integrity of the recorded digits prior to dialling.
- 29 Some parameters required for compliance with Telecom's Telepermit requirements are dependent on the equipment (PC) associated with this device. The associated equipment shall be set to operate within the following limits for compliance with Telecom's Specifications:
 - There shall be no more than 10 call attempts to the same number within any 30 minute period for any single manual call initiation.
 - The equipment shall go on-hook for a period of not less than 30 seconds between the end of one attempt and the beginning of the next call attempt.
 - Automatic calls to different numbers are spaced such that there is not less than 5 seconds between the end of one call attempt and the beginning of another.
 - Equipment shall be set to ensure that calls are answered within 3 and 30 seconds of the receipt of ringing.
- 30 In the event of any problem with this device, it is to be disconnected, and a CPE item connected to one of its terminal ports may be connected directly in its place. The user should then arrange for the product to be repaired. Should the matter be reported to Telecom as a wiring fault and the fault is proven to be due to this product, a call out charge will be incurred by the customer.
- 31 The Caller ID telephone numbers that are displayed and stored in this equipment include the caller's area code but not the toll access "0" prefix. When calling back it is necessary to add a "0" to the telephone number, or if the telephone number is a local number, omit the area code digit. If the toll services of a service provider other than Telecom are being used then a toll charge may be incurred if the "0" prefix toll access code and area code are used.

Important Information for Some Countries

Important Safety Instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 Unplug this product from the wall outlet before cleaning the outside of the machine and the scanner glass. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 Do not place this product near water.
- 6 Do not place this product on an unstable cart, stand, or table. The product may drop, causing serious damage to the product.
- 7 Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or on a radiator or heater. This product should never be placed in a built-in installation unless proper ventilation is provided.
- 8 This product should be connected to an AC power source within the range indicated on the rating label. Do NOT connect it to a DC power source. If you are not sure, contact a qualified electrician.
- 9 This product is equipped with a 2-wire grounding type plug or a 3-wire grounding type plug (Only for Singapore, Malaysia, Hong Kong and India), a plug having two or three pins. This plug will only fit into only a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounding-type plug.
- 10 Do not place anything on top of the power cord including this machine. Do not allow the power cord to be stepped on.
- 11 If an extension cord is used with this product, make sure that the total ampere ratings on the products plugged into the extension cord do not exceed the extension cord ampere rating.
- 12 Do not place anything in front of the machine that will block received faxes. Do not place anything in the path of received faxes.
- 13 Do not touch a document during printing.
- 14 Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts resulting in the risk of fire or electric shock. Never spill liquid of any kind on the product.
- 15 Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points and/or other risks, and may void your warranty. Please refer all servicing to our Authorized Service Personnel. A list of Authorized Service Centres has been included for your convenience, or you may contact the Brother Dealer for Service.

- 16 Unplug this product from the wall outlet and refer servicing to Authorized Service Personnel under the following conditions:
 - If the power cord is damaged or frayed.
 - If the product has been spilled by liquid.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - If the product has been dropped or the cabinet has been damaged.
 - If the product exhibits a distinct change in performance, indicating a need for service.
- 17 To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).

WARNING

For protection against the risk of electrical shock, always disconnect all cables from the wall outlet before servicing, modifying or installing the equipment.

This equipment may not be used on coin service lines provided by the telephone company or connected to party lines.

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- Passports
- Postage Stamps (cancelled or uncancelled)
- Immigration Papers
- Welfare documents
- Cheques or Drafts drawn by Governmental Agencies
- Identification Documents, badges or insignias

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B

Troubleshooting and Routine Maintenance

Troubleshooting

If you think there is a problem with your machine, check the chart below and follow the troubleshooting tips.

Most problems can be easily resolved by yourself. If you need additional help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips. Visit us at http://solutions.brother.com.

If you are having difficulty with your machine

Printing

Difficulty	Suggestions
No printout	Check the interface cable on both the machine and your computer. (See the Quick Setup Guide.)
	Make sure the machine is plugged in and not in Power Save mode.
	Check to see if the LCD is showing an error message. (See <i>Error and Maintenance messages</i> on page 153.)
	If the LCD says Cannot Print and Replace Ink, see Replacing the ink cartridges on page 166.
	Check that the correct printer driver has been installed and chosen.
	Make sure that the machine is online. Click Start and then Printers and Faxes . Choose Brother MFC-XXXX (where XXXX is your model name), and make sure that Use Printer Offline is unchecked.
	When you choose the Print Odd Pages and Print Even Pages settings, you may see a print error message on your computer, as the machine pauses during the printing process. The error message will disappear after the machine re-starts printing.
Poor print quality	Check the print quality. (See Checking the print quality on page 172.)
	Make sure that the Media Type setting in the printer driver or the Paper Type setting in the machine's menu matches the type of paper you are using. (See <i>Printing</i> for Windows [®] or <i>Printing and Faxing</i> for Macintosh [®] in the Software User's Guide on the CD-ROM and <i>Paper Size and Type (MFC-6490CW only)</i> on page 27.)
	Make sure that your ink cartridges are fresh. The following may cause ink to clog:
	The expiration date written on the cartridge package has passed. (Brother Original cartridges stay usable for up to two years if kept in their original packaging.)
	The ink cartridge was in your machine over six months.
	The ink cartridge may not have been stored correctly before use.
	Make sure that you are using Brother Original Innobella™ ink.
	Try using the recommended types of paper. (See Acceptable paper and other print media on page 18.)
	The recommended environment for your machine is between 20° C to 33° C.

Printing (continued)

Difficulty	Suggestions
White horizontal lines appear in text or graphics.	Clean the print head. (See Cleaning the print head on page 172.)
	Make sure that you are using Brother Original Innobella™ ink.
	Try using the recommended types of paper. (See Acceptable paper and other print media on page 18.)
The machine prints blank pages.	Clean the print head. (See Cleaning the print head on page 172.)
	Make sure that you are using Brother Original Innobella™ ink.
Characters and lines are stacked.	Check the printing alignment. (See Checking the print alignment on page 174.)
Printed text or images are skewed.	Make sure the paper is loaded correctly in the paper tray and the paper side guides are adjusted correctly. (See <i>Loading paper and other print media</i> on page 9.)
	(MFC-6490CW) Make sure the Outer Rear Cover and Inner Rear Cover are closed correctly.
	(MFC-5890CN) Make sure the Jam Clear Cover is closed correctly.
Smudged stain at the top centre of the printed page.	Make sure the paper is not too thick or curled. (See <i>Acceptable paper and other print media</i> on page 18.)
Smudged stain on the data.	If you are using A3 size paper, try using the A3 Secure Feed setting. (See Secure Paper Feed mode for A3 size Short Grain Paper on page 29.)
	If you are printing from a computer, change the paper size to A3 (Long Grain) in
	the driver. (See <i>Printing</i> for Windows [®] or <i>Printing and Faxing</i> for Macintosh [®] in the Software User's Guide on the CD-ROM.)
Smudged stain at the right or left corner of the printed page.	Make sure the paper is not curled when you print on the back side of the paper with the Print Odd Pages and Print Even Pages settings.
Printing appears dirty or ink seems to run.	Make sure you are using the recommended types of paper. (See <i>Acceptable paper and other print media</i> on page 18.) Don't handle the paper until the ink is dry.
	Make sure that you are using Brother Original Innobella™ ink.
	If you are using photo paper, make sure that you have set the correct paper type. If you are printing a photo from your PC, set the Media Type in the Basic tab of the printer driver.
Stains appear on the reverse side or at the bottom of the page.	Make sure the printer platen is not dirty with ink. (See <i>Cleaning the machine printer platen</i> on page 171.)
	Make sure that you are using Brother Original Innobella™ ink.
	Make sure you are using the paper support flap. (See <i>Loading paper and other print media</i> on page 9.)
The machine prints dense lines on the page.	Check Reverse Order in the Basic tab of the printer driver.
The printouts are wrinkled.	In the printer driver Advanced tab, click Colour Settings , and uncheck Bi-Directional Printing for Windows [®] or Bi-Directional Printing for Macintosh [®] .
	Make sure that you are using Brother Original Innobella™ ink.
Cannot perform 'Page Layout' printing.	Check that the paper size setting in the application and in the printer driver are the same.

Printing (continued)

Difficulty	Suggestions
Print speed is too slow.	Try changing the printer driver setting. The highest resolution needs longer data processing, sending and printing time. Try the other quality settings in the printer driver Advanced tab. Also, click Colour Settings , and make sure you uncheck Colour Enhancement .
	Turn the borderless feature off. Borderless printing is slower than normal printing. (See <i>Printing</i> for Windows [®] or <i>Printing and Faxing</i> for Macintosh [®] in the Software User's Guide on the CD-ROM.)
Colour Enhancement is not working correctly.	If the image data is not full colour in your application (such as 256 colour), Colour Enhancement will not work. Use at least 24 bit colour data with the Colour Enhancement feature.
Photo paper does not feed properly.	When you print on Brother Photo paper, load one extra sheet of the same photo paper in the paper tray. An extra sheet has been included in the paper package for this purpose.
	Clean the paper pick-up roller. (See <i>Cleaning the paper pick-up roller</i> on page 171.)
Machine feeds multiple pages.	Make sure the paper is loaded correctly in the paper tray. (See <i>Loading paper and other print media</i> on page 9.)
	Check that more than two types of paper are not loaded in the paper tray at any one time.
Printed pages are not stacked neatly.	Make sure you are using the paper support flap. (See <i>Loading paper and other print media</i> on page 9.)
Machine does not print from Adobe Illustrator.	Try to reduce the print resolution. (See <i>Printing</i> for Windows [®] or <i>Printing and Faxing</i> for Macintosh [®] in the Software User's Guide on the CD-ROM.)

Printing Received Faxes

Difficulty	Suggestions
Condensed print and white streaks across the page or the top and bottom of sentences are cut off.	You probably had a bad connection, with static or interference on the telephone line. Ask the other party to send the fax again.
Vertical black lines when receiving.	The sender's scanner may be dirty. Ask the sender to make a copy to see if the problem is with the sending machine. Try receiving from another fax machine.
Received colour fax prints only in black and white.	Replace the colour ink cartridges that are empty or nearly empty, and then ask the other person to send the colour fax again. (See <i>Replacing the ink cartridges</i> on page 166.)
	Check that Setup Receive is set to Colour(Max.A4). (See Setting Receiving <i>Priority</i> on page 53.)
Left and Right margins are cut off or a single page is printed on two pages.	Turn on Auto Reduction. (See <i>Printing a reduced incoming fax</i> on page 52.)

B

Telephone Line or Connections

Difficulty	Suggestions
Dialling does not work. (No dial tone)	Make sure the machine is plugged in and not in Power Save mode.
	Check the line cord connections.
	(Not available in New Zealand) Change the Tone/Pulse setting. (See the <i>Quick Setup Guide</i> .)
	Lift the external telephone's handset, (or the machine's handset or cordless handset if available), and then dial the number to send a manual fax. Wait to hear fax receiving tones before pressing Mono Start or Colour Start .
The machine does not answer when called.	Make sure the machine is in the correct receiving mode for your setup. (See <i>Choose the Receive Mode</i> on page 49.) Check for a dial tone. If possible, call your machine to hear it answer. If there is still no answer, check the telephone line cord connection. If there is no ringing when you call your machine, ask your telephone company to check the line.

Receiving Faxes

Difficulty	Suggestions
Cannot receive a fax.	Check all line cord connections.
	Make sure the machine is in the correct receiving mode for your setup. (See <i>Receive mode settings</i> on page 51.)
	If you often have interference on the telephone line, try changing the menu setting of Compatibility to Basic (for VoIP). (See Telephone line interference on page 152.)

Sending Faxes

Difficulty	Suggestions
Cannot send a fax.	Check all line cord connections.
	Make sure that the Fax key is illuminated. (See <i>Entering Fax mode</i> on page 40.)
	Ask the other party to check that the receiving machine has paper.
	Print the Transmission Verification Report and check for an error. (See <i>Reports</i> on page 86.)
Transmission Verification Report says 'Result:ERROR'.	There is probably temporary noise or static on the line. Try sending the fax again. If you send a PC FAX message and get 'Result:ERROR' on the Transmission Verification Report, your machine may be out of memory. To gain extra memory, you can turn off Memory Receive (see <i>Turning off Memory Receive Operations</i> on page 57), print fax messages in memory (see <i>Memory Receive (Monochrome</i> <i>only)</i> on page 54) or cancel a Delayed Fax or Polling Job (see <i>Cancelling a fax in</i> <i>progress</i> on page 42 or <i>Checking and cancelling waiting jobs</i> on page 47). If the problem continues, ask the telephone company to check your telephone line.
	If you often get transmission errors due to possible interference on the telephone line, try changing the menu setting of Compatibility to Basic(for VoIP). (See <i>Telephone line interference</i> on page 152.)
Poor fax send quality.	Try changing your resolution to Fine or S.Fine. Make a copy to check your machine's scanner operation. If the copy quality is not good, clean the scanner. (See <i>Cleaning the scanner glass</i> on page 170.)
Vertical black lines when sending.	Black vertical lines on faxes you send are typically caused by dirt or correction fluid on the glass strip. Clean the glass strip. (See <i>Cleaning the scanner glass</i> on page 170.)

Difficulty	Suggestions
The machine 'Hears' a voice as a CNG Tone.	If Fax Detect is set to on, your machine is more sensitive to sounds. It may mistakenly interpret certain voices or music on the line as a fax machine calling and respond with fax receiving tones. Deactivate the machine by pressing Stop/Exit . Try avoiding this problem by turning Fax Detect to off. (See <i>Fax Detect</i> on page 52.)
Sending a fax call to the machine.	If you answered on an external or extension telephone, press your Remote Activation Code (the factory setting is * 5 1 (* 9 1 for New Zealand)). When your machine answers, hang up.
Custom features on a single line.	If you have Call Waiting, Call Waiting/Caller ID, an alarm system or other custom feature on a single telephone line with your machine, it may create a problem sending or receiving faxes.
	For example: If you subscribe to Call Waiting or some other custom service and its signal comes through the line while your machine is sending or receiving a fax, the signal can temporarily interrupt or disrupt the faxes. Brother's ECM (Error Correction Mode) feature should help overcome this problem. This condition is related to the telephone system industry and is common to all devices that send and receive information on a single, shared line with custom features. If avoiding a slight interruption is crucial to your business, a separate telephone line with no custom features is recommended.

Handling Incoming Calls

Copying Difficulties

Difficulty	Suggestions
Cannot make a copy.	Make sure that the Copy key is illuminated. (See <i>Entering Copy mode</i> on page 92.)
Poor copy results when using the ADF.	Try using the scanner glass. (See Using the scanner glass on page 23.)
Vertical black lines or streaks appear in copies.	Vertical black lines or streaks on copies are typically caused by dirt or correction fluid on the glass strip. Clean the glass strip. (See <i>Cleaning the scanner glass</i> on page 170.)
Fit to Page does not work properly.	Make sure your source document is not skewed. Reposition the document and try again.

Scanning Difficulties

Difficulty	Suggestions
TWAIN/WIA errors appear when starting to scan.	Make sure the Brother TWAIN/WIA driver is chosen as the primary source. In PaperPort™ 11SE with OCR, click File , Scan or Get Photo and click Select to choose the Brother TWAIN/WIA driver.
	(Hong Kong users only)
	Make sure the Brother TWAIN/WIA driver is chosen as the primary source. In Presto! [®] PageManager [®] with OCR, click File , Select Source and choose the Brother TWAIN/WIA driver.
Poor scanning results when using the ADF.	Try using the scanner glass. (See Using the scanner glass on page 23.)
OCR does not work.	Try increasing the scanner resolution.

Software Difficulties

Difficulty	Suggestions
Cannot install software or print.	Run the Repair MFL-Pro Suite program on the CD-ROM. This program will repair and reinstall the software.
'Device Busy'	Make sure the machine is not showing an error message on the LCD.
Cannot print images from FaceFilter Studio.	To use FaceFilter Studio, you must install the FaceFilter Studio application from the CD-ROM supplied with your machine. To install FaceFilter Studio see the <i>Quick Setup Guide</i> .
	Also, before you start FaceFilter Studio for the first time, you must make sure your Brother machine is turned On, and connected to your computer. This will allow you to access all the functions of FaceFilter Studio.

PhotoCapture Center™ Difficulties

Difficulty	Suggestions
Removable Disk does not work	1 Have you installed the Windows [®] 2000 update? If not, do the following:
correctly.	1) Unplug the USB cable.
	2) Install the Windows [®] 2000 update using one of the following methods.
	Install MFL-Pro Suite from the CD-ROM. (See the Quick Setup Guide.)
	Download the latest service pack from the Microsoft Web site.
	3) Wait about 1 minute after you restart the PC, and then connect the USB cable.
	2 Take out the memory card or USB Flash memory drive and put it back in again.
	3 If you have tried 'Eject' from within Windows [®] , take out the memory card or USB Flash memory drive before you continue.
	4 If an error message appears when you try to eject the memory card or USB Flash memory drive, it means the card is being accessed. Wait a while and then try again.
	5 If all of the above do not work, turn off your PC and machine, and then turn them on again. (You will have to unplug the power cord of the machine to turn it off.)
Cannot access Removable Disk from Desktop icon.	Make sure that you have correctly inserted the memory card or USB Flash memory drive.
Part of my photo is missing when printed.	Make sure that Borderless Printing and Cropping are turned off. (See <i>Borderless printing</i> on page 117, and <i>Cropping</i> on page 117.)

Network Difficulties

Difficulty	Suggestions	
Cannot print over the Network.	Make sure that your machine is powered on, is online and in Ready mode. Prin Network Configuration list (see <i>Reports</i> on page 86.) and check the current Network settings printed in this list. Reconnect the LAN cable to the hub to ver that the cabling and network connections are good. If possible, try connecting machine to a different port on your hub using a different cable. If the connection are good, the machine shows LAN Active for 2 seconds.	
	(If you are having Network problems, see the Network User's Guide for more information.)	
The network scanning feature does not work.	(For Windows [®] users only) Firewall settings on your PC may be rejecting the necessary network connection. Follow the instructions below to configure the	
The network PC-Fax Receive feature does not work.	Firewall. If you are using personal Firewall software, see the User's Guide for your software or contact the software manufacturer.	
	For Windows [®] XP SP2 and Windows Vista [®] users, see <i>Firewall settings</i> in the Software User's Guide on the CD-ROM.	
	For Windows [®] XP SP1 users, please visit the Brother Solutions Center. (<u>http://solutions.brother.com</u>)	
Your computer cannot find your	<windows<sup>® users></windows<sup>	
machine.	Firewall settings on you PC may be rejecting the necessary network connection. For detail, see the instruction above.	
	<macintosh<sup>® users></macintosh<sup>	
	Re-select your machine in the Device Selector application located in Macintosh HD/Library/Printers/Brother/Utilities/DeviceSelector or from the model list in ControlCenter2.	

Dial Tone detection

When you send a fax automatically, by default your machine will wait for a fixed amount of time before it starts to dial the number. By changing the Dial Tone setting to Detection you can make your machine dial as soon as it detects a dial tone. This setting can save a small amount of time when sending a fax to many different numbers. If you change the setting and start having problems with dialling you should change back to the factory No Detection setting.

1 Press Menu.

Press ▲ or ▼ to choose Initial Setup. Press OK.

- 3) Press ▲ or ▼ to choose Dial Tone.
- 5 Press Stop/Exit.

Telephone line interference

If you are having problems sending or receiving a fax due to possible interference on the telephone line, you can change the compatibility setting, which reduces the modem speed to minimise errors.

Press Menu.

Press ▲ or ▼ to choose Fax. Press OK.

- 3 Press ▲ or ▼ to choose Miscellaneous. Press OK.
- Press ▲ or ▼ to choose Compatibility.



- Basic (for VoIP) cuts the modem speed to 9600 bps. Unless interference is a recurring problem on your telephone line, you may prefer to use it only when needed.
- Normal sets the modem speed at 14400 bps.
- High increases the modem speed to 33600 bps. (factory setting)

Press OK.



🖉 Note

When you change the compatibility to Basic (for VoIP), the ECM feature is only available for colour fax sending.

Error and Maintenance messages

As with any sophisticated office product, errors may occur and consumable items may need to be replaced. If this happens, your machine identifies the error and shows an error message. The most common error and maintenance messages are shown below.

You can correct most errors and routine maintenance by yourself. If you need more help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com.

Error Message	Cause	Action
B&W Print Only	One or more of the colour ink cartridges is empty.	Replace the empty ink cartridges. (See <i>Replacing the ink cartridges</i> on page 166.)
	While this message appears on the LCD, each operation works in the following way:	
	Printing	
	If you click Greyscale in the Advanced tab of the printer driver you can use the machine as a monochrome printer for approximately four weeks depending on the number of pages you print.	
	Copying	
	If the paper type is set to Plain Paper or Inkjet Paper you can make copies in monochrome.	
	Faxing	
	If the paper type is set to Plain Paper or Inkjet Paper the machine will receive and print the faxes in monochrome.	
	If a sending machine has a colour fax, the machine's 'handshake' will ask that the fax be sent as monochrome.	
	If the paper type is set to Other Glossy Or Brother BP71, the machine will stop all print operations. If you unplug the machine, or take out the empty ink cartridge, you cannot use the machine until you change to a new ink cartridge.	

Error Message	Cause	Action
Cannot Detect	You installed a new ink cartridge too quickly and the machine did not detect it.	Take out the new ink cartridge and re-install it slowly until it clicks.
	If you are using non Brother Original ink the machine may not detect the ink cartridge.	Replace the cartridge with a Brother Original ink cartridge. If the error message remains, contact your Brother dealer.
	An ink cartridge is not installed correctly.	Take out the new ink cartridge and re-install it slowly until it clicks. (See <i>Replacing the ink cartridges</i> on page 166.)
Cannot Print	One or more of the ink cartridges are empty. The machine will stop all print operations. While memory is available, black and white faxes will be stored in the memory. If a sending machine has a colour fax, the machine's 'handshake' will ask that the fax be sent as monochrome.	Replace the empty ink cartridges. (See <i>Replacing the ink cartridges</i> on page 166.)
Comm.Error	Poor telephone line quality caused a communication error.	If the problem continues, call the telephone company and ask them to check your telephone line.
Connection Fail	You tried to poll a fax machine that is not in Polled Waiting mode.	Check the other fax machine's polling setup.
Cover is Open	The scanner cover is not closed completely.	Lift the scanner cover and then close it again.
	The ink cartridge cover is not completely closed.	Firmly close the ink cartridge cover until it clicks.
Data Remaining	Print data is left in the machine's memory.	Press Stop/Exit . The machine will cancel the job and clear it from the memory. Try to print again.
Disconnected	The other person or other person's fax machine stopped the call.	Try to send or receive again.
Document Jam	The document was not inserted or	See Using the ADF on page 22.
	fed correctly, or the document scanned from the ADF was too long.	See <i>Document jam</i> on page 160.
High Temperature	The print head is too warm.	Allow the machine to cool down.
Hub is Unusable.	A Hub or USB Flash memory drive with Hub has been connected to the USB direct interface.	A Hub or USB Flash memory drive with Hub are not supported. Unplug the device from the USB direct interface.
Image Too Long.	The proportions of your photo are irregular so effects could not be added.	Choose a regularly proportioned image.
Image Too Small.	The size of your photo is too small to trim.	Choose a larger image.

Error Message	Cause	Action
Ink low	One or more of the ink cartridges are running out of ink. If a sending machine has a colour fax to send, your machine's 'handshake' will ask that the fax be sent as black and white. If the sending machine has the ability to convert it, the colour fax will be printed at your machine as a black and white fax.	Order a new ink cartridge. You can continue printing until the LCD shows Cannot Print. (See Replacing the ink cartridges on page 166.)
Low Temperature	The print head is too cold.	Allow the machine to warm up.
Media Error	The memory card is either corrupted, incorrectly formatted, or there is a problem with the memory card.	Put the card firmly into the slot again to make sure it is in the correct position. If the error remains, check the media drive (slot) of the machine by putting in another memory card that you know is working.
Media is Full.	The memory card or USB flash memory drive you are using already contains 999 files.	Your machine can only save to your memory card or USB flash memory drive if it contains less than 999 files. Try deleting unused files to free some space and try again.
No Caller ID	There is no incoming call history. You did not receive calls or you have not subscribed to the Caller ID service from your telephone company.	If you want to use the Caller ID feature call your telephone company. (See <i>Caller ID</i> on page 67.) (See <i>Caller ID</i> on page 69.) (See <i>Caller ID (For Singapore and Hong</i> <i>Kong</i>) on page 71.)
No Cartridge	An ink cartridge is not installed correctly.	Take out the new ink cartridge and re-install it slowly until it clicks. (See <i>Replacing the ink cartridges</i> on page 166.)
No File	The memory card or USB Flash memory drive in the media drive does not contain a .JPG file.	Put the correct memory card or USB Flash memory drive into the slot again.

E

Error Message	Cause	Action
No Paper Fed	The machine is out of paper or	Do one of the following:
	paper is not properly loaded in the paper tray.	 Refill the paper in the paper tray, and then press Mono Start or Colour Start.
		Remove the paper and load it again and then press Mono Start or Colour Start.
	The paper is jammed in the machine.	Remove the jammed paper by following the steps in <i>Printer jam or paper jam</i> (<i>MFC-5890CN only</i>) on page 161 or <i>Printer jam or paper jam (MFC-6490CW</i> <i>only</i>) on page 163.
	The jam clear cover (MFC-5890CN) or the outer rear cover or inner rear cover (MFC-6490CW) may not be	(MFC-5890CN) Open the jam clear cover and then close it. Make sure the jam clear cover is closed properly.
	closed properly.	(MFC-6490CW) Open the outer rear cover and inner rear cover. Then close the inner rear cover and outer rear cover. Make sure they are closed properly.
No Response/Busy	The number you dialled does not answer or is busy.	Verify the number and try again.
Not Registered	You tried to access a One Touch or Speed Dial number that is not programmed.	Set up the One Touch or Speed Dial number. (See <i>Storing Speed Dial numbers</i> on page 79.)
Out of Memory	The machine's memory is full.	Fax sending or copy operation in progress
		Do one of the following:
		Press Stop/Exit and wait until the other operations in progress finish and then try again.
		Clear the data in the memory. To gain extra memory, you can turn off Memory Receive. (See Memory Receive (Monochrome only) on page 54.)
		Print the faxes that are in the memory. (See Printing a fax from the memory on page 54.)
	The memory card or USB flash memory drive you are using does not have enough free space to scan the documents.	Delete unused files from your memory card or USB Flash memory drive to make some free space and then try again.

Error Message	Cause	Action
Paper Jam	Paper is jammed in the machine.	(MFC-6490CW) Open the Outer Rear Cover and Inner Rear Cover (at the back of the machine) and remove the jammed paper. (See <i>Printer jam or paper jam (MFC-6490CW</i> <i>only)</i> on page 163.)
		(MFC-5890CN) Open the Jam Clear Cover (at the back of the machine) and remove the jammed paper. (See <i>Printer jam or paper jam</i> (<i>MFC-5890CN only</i>) on page 161.)
		Make sure the paper length guide is adjusted to the correct paper size. Do not extend the paper tray when you load A5 or smaller size paper.
Unable to Clean XX	The machine has a mechanical problem. — OR — A foreign object such as a clip or ripped paper is in the machine.	Open the scanner cover and remove any foreign objects inside the machine. If the error message continues, disconnect the machine from the power for several minutes, then reconnect it. (The machine can be turned off for approximately 24 hours without losing faxes stored in the memory. See <i>Transferring your faxes or</i> <i>Fax Journal report</i> on page 159.)
Unable to Init. XX	The machine has a mechanical problem. — OR — A foreign object such as a clip or ripped paper is in the machine.	Open the scanner cover and remove any foreign objects inside the machine. If the error message continues, disconnect the machine from the power for several minutes, then reconnect it. (The machine can be turned off for approximately 24 hours without losing faxes stored in the memory. See <i>Transferring your faxes or</i> <i>Fax Journal report</i> on page 159.)
Unable to Print XX	The machine has a mechanical problem. — OR — A foreign object such as a clip or ripped paper is in the machine.	Open the scanner cover and remove any foreign objects inside the machine. If the error message continues, disconnect the machine from the power for several minutes, then reconnect it. (The machine can be turned off for approximately 24 hours without losing faxes stored in the memory. See <i>Transferring your faxes or</i> <i>Fax Journal report</i> on page 159.)

Error Message	Cause	Action
Unable to Scan XX	The machine has a mechanical problem. — OR — A foreign object such as a clip or ripped paper is in the machine.	Open the scanner cover and remove any foreign objects inside the machine. If the error message continues, disconnect the machine from the power for several minutes, then reconnect it. (The machine can be turned off for approximately 24 hours without losing faxes stored in the memory. See <i>Transferring your faxes or</i> <i>Fax Journal report</i> on page 159.)
Unusable Device Disconnect device from front connector & turn machine off & then on	A broken device has been connected to the USB direct interface.	Unplug the device from the USB direct interface, then press Power Save to turn the machine off and then on again.
Unusable Device Please Disconnect USB Device.	A USB device or USB Flash memory drive that is not supported has been connected to the USB direct interface. (For more information, visit us at http://solutions.brother.com.)	Unplug the device from the USB direct interface.
Wrong Paper Size	Paper is not the correct size.	(MFC-5890CN) Check that the machine's Paper Size setting matches the size of paper in the tray. (See <i>Paper Size</i> on page 27.) (MFC-6490CW) Make sure the machine's Paper Size setting matches the size of paper in the tray. (See <i>Paper Size and Type</i> (<i>MFC-6490CW only</i>) on page 27.) Also, check that the machine is set to use the tray with the paper size you want. (See <i>Tray use in Copy mode (MFC-6490CW</i> <i>only</i>) on page 28 and <i>Tray use in Fax</i> <i>mode (MFC-6490CW only</i>) on page 28.)

Error animations Display

Error animations display step-by-step instructions when paper gets jammed. You can read the steps at your own pace by pressing ► to see the next step and < to go back. If you do not press a key after 1 minute the animation starts running automatically again.

🖉 Note

You can press ◀, ► or **OK** to pause the auto-animation and go back to step-by-step mode.

Transferring your faxes or Fax Journal report

If the LCD shows:

- Unable to Clean XX
- Unable to Init.XX
- Unable to Print XX
- Unable to Scan XX

We recommend transferring your faxes to another fax machine or to your PC. (See *Transferring faxes to another fax machine* on page 159 or *Transferring faxes to your PC* on page 159.)

You can also transfer the Fax Journal report to see if there are any faxes you need to transfer. (See *Transferring Fax Journal report to another fax machine* on page 160.)

🖉 Note

If there is an error message on the machine's LCD, after the faxes have been transferred, disconnect the machine from the power source for several minutes, and then reconnect it.

Transferring faxes to another fax machine

If you have not set up your Station ID, you cannot enter fax transfer mode. (See *Enter personal information (station ID)* in the Quick Setup Guide.)

- Press Stop/Exit to interrupt the error temporarily.
- 2 Press Menu.
- Press ▲ or ▼ to choose Service. Press OK.
- Press ▲ or ▼ to choose Data Transfer. Press OK.
- 5 Press ▲ or ▼ to choose Fax Transfer. Press OK.
- 6 Do one of the following:
 - If the LCD shows No Data, there are no faxes left in the machine's memory.
 - Press Stop/Exit.
 - Enter the fax number to which faxes will be forwarded.
- Press Mono Start.

Transferring faxes to your PC

You can transfer the faxes from your machine's memory to your PC.

- Press **Stop/Exit** to interrupt the error temporarily.
- 2 Make sure you have installed MFL-Pro Suite on your PC, and then turn on PC FAX Receiving on the PC. (For details see PC- FAX receiving for Windows[®] in the Software User's Guide on the CD-ROM.)

- 3 Make sure you have set PC Fax Receive on the machine. (See PC Fax Receive on page 56.) If faxes are in the machine's memory when you set up PC Fax Receive, the LCD will ask if you want to transfer the faxes to your PC.
- 4 Do one of the following:
 - To transfer all faxes to your PC, press 1. You will be asked if you want a backup print.
 - To exit and leave the faxes in the memory, press 2.
- 5 Press Stop/Exit.

Transferring Fax Journal report to another fax machine

If you have not set up your Station ID, you cannot enter fax transfer mode. (See Enter personal information (station ID) in the Quick Setup Guide.)

- Press Stop/Exit to interrupt the error temporarily.



- Press Menu.
- Press ▲ or ▼ to choose Service. Press OK.
- Press ▲ or ▼ to choose Data Transfer. Press OK.
- 5 Press ▲ or V to choose Report Trans. Press OK.
- 6 Enter the fax number to which Fax Journal report will be forwarded.
 - Press Mono Start.

Document jam

Documents can jam in the ADF unit if they are not inserted or fed properly, or if they are too long. Follow the steps below to clear a document jam.

Document is jammed in the top of the ADF unit



- Take out any paper from the ADF that is not jammed.
- Open the ADF cover.
 - Pull the jammed document out to the





- Close the ADF cover.
- Press Stop/Exit.

Note

To avoid document jams close the ADF cover correctly by pushing it gently in the middle.

Document is jammed inside the ADF unit



- (2) Lift the document cover.
- Oull the jammed document out to the right.





Close the document cover.

Press Stop/Exit.

Printer jam or paper jam (MFC-5890CN only)

Take out the jammed paper depending on where it is jammed in the machine. Open and close the scanner cover to clear the error.

Pull the paper tray (1) out of the machine.





Pull out the jammed paper (1) and press Stop/Exit.



- Reset the machine by lifting the scanner cover from the front of the machine and then close it.
 - If you cannot remove the jammed paper from the front side, or the error message still appears on the LCD after you remove the jammed paper, please go to the next step.

Open the Jam Clear Cover (1) from the back of the machine. Pull the jammed paper out of the machine.





5 Close the Jam Clear Cover back on. Make sure the cover is set properly.



6 Using both hands, use the finger holds on both sides of the machine to lift the scanner cover (1) until it locks securely in the open position. Make sure that there is no jammed paper left inside the machine under the plastic covers. Check both ends of the print carriage.



🖉 Note

- If the paper is jammed under the print head, unplug the machine from the power source, and then move the print head to take out the paper.
- If the print head is at the right corner as shown in the illustration, you cannot move the print head. Hold down **Stop/Exit** until the print head moves to the middle. Then unplug the machine from the power source, and take out the paper.



• If ink gets onto your skin, immediately wash with soap and plenty of water.

7 Lift the scanner cover to release the lock (1). Gently push the scanner cover support down (2) and close the scanner cover (3).



8 Push the paper tray firmly back into the machine.

Note

Make sure you pull out the paper support until it clicks.



Printer jam or paper jam (MFC-6490CW only)

Take out the jammed paper depending on where it is jammed in the machine. Open and close the scanner cover to clear the error. Β

Pull the paper tray (1) out of the machine.





2

Pull out the jammed paper (1) and press **Stop/Exit**.



- 3 Reset the machine by lifting the scanner cover from the front of the machine and then close it.
 - If you cannot remove the jammed paper from the front side, or the error message still appears on the LCD after you remove the jammed paper, please go to the next step.

4 Open the Outer Rear Cover (1) from the back of the machine. Pull the jammed paper out of the machine.







5 Close the Inner Rear Cover (1) if it is open like the illustration below.



6 Close the Outer Rear Cover. Make sure the cover is closed correctly.



Using both hands, use the finger holds on both sides of the machine to lift the scanner cover (1) into the open position. Make sure that there is no jammed paper left in the corners of the machine.





- If the paper is jammed under the print head, unplug the machine from the power source, and then move the print head to take out the paper.
- If the print head is at the right corner as shown in the illustration, you cannot move the print head. Hold down **Stop/Exit** until the print head moves to the middle. Then unplug the machine from the power source, and take out the paper.



• If ink gets onto your skin, immediately wash with soap and plenty of water.

8 Gently close the scanner cover (1) using the finger holds on both sides of it.



WARNING

Be careful not to trap your fingers under the scanner cover.

Always use the finger holds provided on both sides of the scanner cover when opening and closing it.

Push paper tray #1 and paper tray #2 firmly back into the machine.

🖉 Note

9)

Make sure you pull out the paper support until it clicks.



Routine maintenance

Replacing the ink cartridges

Your machine is equipped with an ink dot counter. The ink dot counter automatically monitors the level of ink in each of the 4 cartridges. When the machine detects an ink cartridge is running out of ink, the machine will tell you with a message on the LCD.

🖉 Note

For example, when one of the ink cartridge is nearly empty, the LCD will display Ink low (name of colour).

You should purchase a replacement cartridge in preparation for when the machine indicates the colour is completely empty.

When one of the ink cartridge is empty, the LCD will display Cannot Print or B&W Print Only.

You should only replace the actual ink cartridge when this message Cannot Print or B&W Print Only appears on the LCD.

The LCD will tell you which ink cartridge is low or needs replacing. Be sure to follow the LCD prompts to replace the ink cartridges in the correct order.

Even though the machine tells you that an ink cartridge is empty, there will be a small amount of ink left in the ink cartridge. It is necessary to keep some ink in the ink cartridge to prevent air from drying out and damaging the print head assembly. CAUTION

Brother multifunction machines are designed to work with ink of a particular specification and will work to a level of optimum performance and reliability when used with genuine Brother Branded ink cartridges. Brother cannot guarantee this optimum performance and reliability if ink or ink cartridges of other specifications are used. Brother does not therefore recommend the use of cartridges other than genuine Brother Branded cartridges or the refilling of empty cartridges with ink from other sources. If damage is caused to the print head or other parts of this machine as a result of using other brands of ink or ink cartridges, any repairs required as a result may not be covered by the warranty.

- Open the ink cartridge cover. If one or more ink cartridges are empty, for example Black, the LCD shows Cannot Print.
- Press the lock release lever as shown to release the ink cartridge indicated on the LCD. Remove the cartridge from the machine.



Open the new ink cartridge bag for the colour shown on the LCD, and then take out the ink cartridge.

4 Turn the green knob on the protective yellow cap clockwise until it clicks to release the vacuum seal, then remove the cap (1).





5 Each colour has its own correct position. Insert the ink cartridge in the direction of the arrow on the label.



6 Gently push the ink cartridge until it clicks, and then close the ink cartridge cover.



7 The machine will automatically reset the ink dot counter.

🖉 Note

• If you replaced an ink cartridge, for example Black, the LCD may ask you to verify that it was a brand new one (for example, Did You Change

BK Black). For each new cartridge you installed, press **1** (Yes) to automatically reset the ink dot counter for that colour. If the ink cartridge you installed is not a brand new one, be sure to press **2** (No).

• If the LCD shows No Cartridge or Cannot Detect after you install the ink cartridges, check that the ink cartridges are installed correctly.

WARNING

I

If ink gets in your eyes, wash them out with water at once and call a doctor if you are concerned.

DO NOT take out ink cartridges if you do not need to replace them. If you do so, it may reduce the ink quantity and the machine will not know the quantity of ink left in the cartridge.

DO NOT touch the cartridge insertion slots. If you do so, the ink may stain your skin.

If ink gets on your skin or clothing immediately wash it off with soap or detergent.

If you mix the colours by installing an ink cartridge in the wrong position, clean the print head several times after correcting the cartridge installation.

Once you open an ink cartridge, install it in the machine and use it up within six months of installation. Use unopened ink cartridges by the expiration date written on the cartridge package.

DO NOT dismantle or tamper with the ink cartridge, this can cause the ink to leak out of the cartridge.

Cleaning the outside of the machine

Use neutral detergents. Cleaning with volatile liquids such as thinner or benzine will damage the outside surface of the machine.

DO NOT use cleaning materials that contain ammonia.

DO NOT use isopropyl alcohol to remove dirt from the control panel. It may crack the panel.

Clean the outside of the machine as follows:

Pull the paper trays (1) completely out of the machine.





2 Wipe the outside of the machine with a soft cloth to remove dust.



- Remove anything that is stuck inside the paper tray.
- Wipe the paper trays with a soft cloth to remove dust.



5 Put the paper trays firmly back in the machine.

Cleaning the scanner glass

Lift the document cover (1). Clean the scanner glass (2) and the white plastic (3) with a soft lint-free cloth moistened with a non-flammable glass cleaner.



2 In the ADF unit, clean the white bar (1) and the glass strip (2) with a lint-free cloth moistened with a non-flammable glass cleaner.



🖉 Note

In addition to cleaning the glass strip with a non-flammable glass cleaner, run your finger tip over the glass strip to see if you can feel anything on it. If you feel dirt or debris, clean the glass strip again concentrating on that area. You may need to repeat the cleaning process three or four times. To test, make a copy after each cleaning attempt.

Cleaning the machine printer platen

WARNING

Be sure to unplug the machine from the electrical socket before cleaning the printer platen.

- Using both hands, use the finger holds on both sides of the machine to lift the scanner cover until it locks securely into the open position.
- 2 Clean the machine's printer platen (1) and the area around it, wiping off any scattered ink with a soft, dry, lint-free cloth.



Cleaning the paper pick-up roller

Pull the paper trays completely out of the machine.

2

(MFC-5890CN) Unplug the machine from the electrical socket and open the Jam Clear Cover (1) at the back of the machine.



(MFC-6490CW) Unplug the machine from the electrical socket and open the Outer Rear Cover (1) and Inner Rear Cover (2) from the back of the machine.



3 Clean the Paper Pick-up Roller (1) with isopropyl alcohol on a cotton swab.



(MFC-5890CN) Close the Jam Clear Cover properly.

(MFC-6490CW) Close the Inner Rear Cover and the Outer Rear Cover. Make sure the cover is closed correctly.

- 5 Put the paper trays firmly back in the machine.
- 6 Re-connect the power cord.

Cleaning the print head

To maintain print quality, the machine will automatically clean the print head. You can start the cleaning process manually if there is a print quality problem.

Clean the print head and ink cartridges if you get a horizontal line or blank text in the text or graphics on your printed pages. You can clean Black only, three colours at a time (Cyan/Yellow/Magenta), or all four colours at once.

Cleaning the print head consumes ink. Cleaning too often uses ink unnecessarily.



DO NOT touch the print head. Touching the print head may cause permanent damage and may void the print head's warranty.

Press Ink Management.

Press ▲ or **▼** to choose Cleaning. Press OK.

Press ▲ or V to choose Black, Color or All.

Press OK.

The machine cleans the print head. When cleaning is finished, the machine will go back to standby mode automatically.



If you clean the print head at least five times and the print has not improved, try installing a new genuine Brother Branded replacement cartridge for each problem colour. Try cleaning the print head again up to five more times. If the print has not improved call your Brother dealer.

Checking the print quality

If faded or streaked colours and text appear on your output, some of the nozzles may be clogged. You can check this by printing the Print Quality Check Sheet and looking at the nozzle check pattern.

- Press Ink Management.
- **Press** ▲ or **V** to choose Test Print. Press OK.
- Press ▲ or ▼ to choose Print Quality. Press OK.

Press Colour Start. The machine begins printing the Print Quality Check Sheet.

Check the quality of the four colour blocks on the sheet.

6 The LCD asks you if the print quality is OK.

Do one of the following:

- If all lines are clear and visible, press
 1 (Yes) to finish the Print Quality check and go to step 1.
- If you can see missing short lines as shown below, press 2 to choose No.

<Black>

OK

Poor





<Colour>

OK

Poor



- The LCD asks you if the print quality is
 OK for black and three colours.
 Press 1 (Yes) or 2 (No).
- 8 The LCD asks you if you want to start cleaning.

Press 1 (Yes).

The machine starts cleaning the print head.

9 After cleaning is finished, press Colour Start.

> The machine starts printing the Print Quality Check Sheet again and then return to step **6**.

10

Press Stop/Exit.

If you repeat this procedure at least five times and the print quality is still poor, replace the ink cartridge for the clogged colour.

After replacing the ink cartridge, check the print quality. If the problem still exists, repeat the cleaning and test print procedures at least five times for the new ink cartridge. If ink is still missing, call your Brother dealer.

CAUTION

DO NOT touch the print head. Touching the print head may cause permanent damage and may void the print head's warranty.





When a print head nozzle is clogged the printed sample looks like this.



After the print head nozzle is cleaned, the horizontal lines are gone.

Checking the print alignment

You may need to adjust the print alignment after transporting the machine, if your printed text becomes blurred or images become faded.



1 Press Ink Management.

- **Press ▲** or **▼** to choose Test Print. Press OK.
- **Press** ▲ or ▼ to choose Alignment. Press OK.
- 4 Press Mono Start or Colour Start. The machine starts printing the Alignment Check Sheet.
- 5 Check the 600 dpi and 1200 dpi test prints to see if number 5 most closely matches number 0.
- Do one of the following:
 - If the number 5 samples of both the 600 dpi and 1200 dpi test prints are the best matches, press 1 (Yes) to finish the Alignment Check and go to step 9.
 - If another test print number is a better match for either 600 dpi or 1200 dpi, press 2 (No) to choose it.
- 7 For 600 dpi, press the number of the test print that most closely matches the number 0 sample (1-8).
- For 1200 dpi, press the number of the test print that most closely matches the number 0 sample (1-8).



Checking the ink volume

Although an ink volume icon appears on the LCD, you can use the **Ink Management** key to see a large graph showing the ink that is left in each cartridge.



Press ▲ or V to choose Ink Volume. Press OK.

The LCD shows the ink volume.



Press Stop/Exit.

Note

You can check the ink volume from your computer. (See *Printing* for Windows[®] or Printing and Faxing for Macintosh[®] in the Software User's Guide on the CD-ROM.)

Machine Information

Checking the serial number

You can see the machine's serial number on the LCD.



- 2 Press ▲ or ▼ to choose Machine Info. Press OK.
- 3 Press ▲ or ▼ to choose Serial No. Press OK.
- 4 Press Stop/Exit.

Packing and shipping the machine

When you transport the machine, use the packing materials that came with your machine. Follow the instructions below to properly pack your machine. Damage caused to your machine during transit is not covered by your warranty.

CAUTION

It is important to allow the machine to 'park' the print head after a print job. Listen carefully to the machine before unplugging it to make sure that all mechanical noise has stopped. Not allowing the machine to finish this parking process may lead to print problems and possible damage to the print head.

Open the ink cartridge cover.

Press the lock release lever to release the ink cartridge and take out all the ink cartridges. (See *Replacing the ink cartridges* on page 166.)



Install the green protective part and then close the ink cartridge cover.



CAUTION

Make sure that the plastic tabs on both sides of the green protective part (1) have securely clicked into place (2).



If you are not able to find the green protective part, DO NOT remove the ink cartridges before shipping. It is essential that the machine be shipped with either the green protective part or the ink cartridges in position. Shipping without them will cause damage to your machine and may void your warranty. When travelling with the ink cartridges still in the machine please keep the machine upright as this will protect the machine from leakage.

- 4 Unplug the machine from the telephone wall socket and take the telephone line cord out of the machine.
- 5 Unplug the machine from the electrical socket and from the machine.

6 (MFC-5890CN)

Using both hands, use the finger holds on both sides of the machine to lift the scanner cover until it locks securely into the open position. Then unplug the interface cable from the machine, if it is connected.

(MFC-6490CW)

Using both hands, use the finger holds on both sides of the machine to lift the scanner cover into the open position. Then unplug the interface cable from the machine, if it is connected.

(MFC-5890CN)

Lift the scanner cover (1) to release the lock. Gently push the scanner cover support down (2) and close the scanner cover (3).



(MFC-6490CW) Gently close the scanner cover using the finger holds on both sides of it as you push down on the Scanner Cover Support (1).



WARNING

Be careful not to trap your fingers under the scanner cover.

Always use the finger holds provided on both sides of the scanner cover when opening and closing it.

В



8 Wrap the machine in the bag.



- 9 Pack the machine and the printed materials in the original carton with the original packing material as shown below. Do not pack the used ink cartridges in the carton.
 - (MFC-5890CN)



(MFC-6490CW)





Menu and Features

On-screen programming

Your machine is designed to be easy to operate with LCD on-screen programming using the menu keys. User-friendly programming helps you take full advantage of all the menu selections your machine has to offer.

Since your programming is done on the LCD, we have created step-by-step on-screen instructions to help you program your machine. All you need to do is follow the instructions as they guide you through the menu selections and programming options.

Menu table

You can program your machine by using the Menu table that begins on page 179. These pages list the menu selections and options.

Memory storage

Even if there is a power failure, you will not lose the settings you have chosen using the Menu key because they are stored permanently. Also, you will not lose your settings in the PhotoCapture, Fax and Copy mode key menus if you have chosen Set New Default. You may have to reset the date and time.

🖉 Note

During a power failure the machine will retain messages that are in the memory for approximately 24 hours.

Mode and menu keys

Menu	Access the main menu.				
Fax Scan Copy Photo Capture	Press to access the temporary settings for each mode.				
▲ ▼	Scroll through the current menu level.				
•	Go back to the previous menu level.				
►	Go to the next menu level.				
ок	Go to the next menu level.				
	Accept an option.				
Clear /	Cancel the current operation.				
Back	Go back to the previous menu level.				
Stop/Exit	Stop the current operation.				

Menu table

The menu table will help you understand the menu selections and options that are found in the machine's programs. The factory settings are shown in Bold with an asterisk.

Menu (Menu)

Level1	Level2	Level3	Options	Descriptions	Page
General Setup	Mode Timer	—	Off	Sets the time to return to	26
			0Sec	Fax mode.	
			30Secs		
			1Min		
			2Mins*		
			5Mins		
	Paper Type	—	Plain Paper*	Sets the type of paper in	26
	(MFC-5890CN)		Inkjet Paper	the paper tray.	
	Brother B	Brother BP71			
			Other Glossy		
			Transparency		
	Paper Size	—	A4*	Sets the size of the paper	27
	(MFC-5890CN)		A5	in the paper tray.	
			A3		
			10x15cm		
			Letter		
			Legal		
			Ledger		
	The factory setting	s are shown in Bold	with an asterisk.	·	•

Level1	Level2	Level3	Options	Descriptions	Page
General Setup	Tray Setting	Tray#1	Paper Type	Sets the size and type of	27
(Continued)	(MFC-6490CW)		(Options)	paper in paper tray #1.	
			Plain Paper*		
			Inkjet Paper		
		Brother BP71			
		Other Glossy			
		Transparency			
			Paper Size		27
			(Options)		
			A4*		
		A5			
		A3			
			10x15cm		
			Letter		
			Legal		
			Ledger		
		Tray#2	Paper Type	Sets the size of the paper	27
			(Option)	in the paper tray #2.	
			Plain Paper		
			Paper Size		
			(Options)		
			A4*		
			A3		
			Letter		
			Legal		
			Ledger		

Level1	Level2	Level3	Options	Descriptions	Page
General Setup	Tray Setting	Tray Use:Copy	Tray#1*	Choose the tray that will be	28
(Continued)	(MFC-6490CW)		Tray#2	used for Copy mode.	
	(Continued)				
		Tray Use:Fax	Tray#1	Choose the tray that will be	28
			Tray#2	used for Fax mode.	
			Auto Select*		
	Volume	Ring	Off	Adjusts the ring volume.	29
			Low		
			Med*		
			High		
		Beeper	Off	Adjusts the volume level of	30
			Low*	the beeper.	
			Med		
			High		
		Speaker	Off	Adjusts the speaker	30
			Low	volume.	
			Med*		
			High		
	Daylight Save	_	On*	Changes for Daylight	30
			Off	Savings Time manually.	
	P.Save Setting	—	Fax Receive:On*	Customizes the Power Save	25
			Fax Receive:Off	key not to receive faxes in power save mode.	
	LCD Settings	LCD Contrast	Light	Adjusts the contrast of the	31
			Med*	LCD.	
			Dark		
		Backlight	Light*	You can adjust the	31
			Med	brightness of the LCD backlight.	
			Dark		
		Dim Timer	Off	You can set how long the	32
			10Secs	LCD backlight stays on for	
			20Secs	after the last key press.	
			30Secs*		
		Wallpaper	 _	You can choose the	32
	1		1	wallpaper of the LCD.	1

Level1	Level2	Level3	Options	Descriptions	Page
General Setup	Sleep Mode	—	1Min	You can choose how long	31
(Continued)			2Mins	the machine will remain idle before it goes into	
			3Mins	sleep mode.	
			5Mins		
			10Mins*		
			30Mins		
			60Mins		
	A3 - Short Grain	—	On	Turn on this setting when you	29
			Off*	use A3 short grain paper.	
	Function Lock	Set Password	—	You can restrict selected	33
		Lock Off→On		machine operation for up to 20 restricted users and all	
		Setup User		other non-authorized	
		Reset All Users		Public users.	
Fax	Setup Receive	Ring Delay	2 - 10 (2*)	Sets the number of rings before the machine answers in Fax Only or Fax/Tel mode.	51
			(Example for Australia.)		
		F/T Ring Time	20Secs	Sets the pseudo/double-	51
			30Secs*	ring time in Fax/Tel mode.	
			40Secs		
			70Secs		
			(For New Zealand)		
			20Secs		
			30Secs*		
			40Secs		
			55Secs		
		Fax Detect	On*	Receives fax messages	52
			Off	without pressing the Mono Start or Colour Start key.	

.evel1	Level2	Level3	Options	Descriptions	Page
' ax Continued)	Setup Receive	Remote Codes	On*	Allows you to answer all calls at an extension or	73
Jontinuea)	(Continued)		(*51, #51)	external telephone and use	
			(*91, #91 for New Zealand)	codes to turn the machine on or off. You can	
			Off	personalize these codes.	
		Mono/Colour	Mono (Max.A3)*	Choose the receive options	53
		Mono/Colour		for incoming faxes.	55
			Colour(Max.A4)		
		Auto Reduction	On*	Cuts the size of incoming faxes.	52
			Off		
		Memory Receive	Off*	You can set the machine to either forward fax	54
			Fax Forward	messages, store incoming	
			Fax Storage	faxes in the memory (so	
			PC Fax Receive	you can retrieve them while you are away from your	
				machine), or send faxes to	
				your PC.	
				If you choose Fax Forward or PC Fax Receive, you	
				can turn on the safety	
				feature Backup Print.	
	Report Setting	Transmission	On	Initial setup for Transmission Verification Report and Fax Journal Report.	85
		(MFC-5890CN) On+Ima off*	On+Image		
			Off*		
			Off+Image		
		Transmission	On		
		(MFC-6490CW)	On+Image		
			Off*		
			Off+Image		
			Off2		
			Off2+Image		
		Journal Period	Off		86
			Every 50 Faxes*		
			Every 6 Hours		
			Every 12 Hours		
			Every 24 Hours		
			Every 2 Days		
			Every 7 Days		
	Print Document	—		Prints incoming faxes stored in the memory.	54
	Remote Access		*	Set your own code for Remote Retrieval.	60

Level2	Level3	Options	Descriptions	Page
Remaining Jobs	—	—	Check which jobs are in the memory and lets you cancel chosen jobs.	47
Miscellaneous	Compatibility	High* Normal Basic(for VoIP)	Adjusts the modem speed to help resolve transmission problems.	152
	Distinctive (Not available in New Zealand)	On Off*	Use with phone company distincive ringing service allows you to have a voice number and fax number on the one phone line.	65 70
	Faxability (For New Zealand only)	On Off*	If you have FaxAbility from Telecom, you can use this function to store the ringing pattern of your fax number. And if you set in to On , you should use the registered number only.	68
	Call Waiting (For New Zealand only)	On Off*	If you have Call Waiting as well as FaxAbility, set the Call Waiting to on.	69
	Remaining Jobs	Remaining Jobs Miscellaneous Compatibility Distinctive (Not available in New Zealand) Faxability (For New Zealand only) Call Waiting (For New Zealand only)	Remaining Jobs Miscellaneous Compatibility High* Normal Basic (for VoIP) Distinctive On (Not available in New Zealand) Off* Faxability On (For New Zealand only) Off* Call Waiting (For New Zealand Off* On	Remaining Jobs — — Check which jobs are in the memory and lets you cancel chosen jobs. Miscellaneous Compatibility High* Adjusts the modem speed to help resolve transmission problems. Distinctive On On Use with phone company distincive ringing service allows you to have a voice number and fax number on the one phone line. Faxability On Off* If you have FaxAbility from Telecom, you can use this function to store the ringing pattern of your fax number. And if you set in to On, you should use the registered number only. Call Waiting On On If you have Call Waiting as well as FaxAbility, set the Call Waiting to On

Network menu

Level1	Level2	Level3	Level4	Options	Descriptions
Network	Wired LAN	TCP/IP	BOOT Method	Auto*	Chooses the
				Static	BOOT method that best suits
				RARP	your needs.
				BOOTP	
				DHCP	
			IP Address	[000-255].	Enter the IP
				[000-255].	address.
				[000-255].	
				[000-255]	
			Subnet Mask	[000-255].	Enter the Subne
				[000-255].	mask.
				[000-255].	
				[000-255]	
			Gateway	[000-255].	Enter the
				[000-255].	Gateway address.
				[000-255].	address.
				[000-255]	
			Node Name	BRNXXXXXXXXXXXX	Enter the Node name.
			WINS Config	Auto*	Chooses the
				Static	WINS configuration mode.
			WINS Server	(Primary) 000.000.000.000	Specifies the IP address of the
				(Secondary) 000.000.000.000	primary or secondary server.
			DNS Server	(Primary) 000.000.000.000	Specifies the IP address of the
				(Secondary) 000.000.000.000	primary or secondary server.
			APIPA	On*	Automatically
				Off	allocates the IP address from the link-local addres range.
		er's Guide on the		•	·
Ā	The factory setti	ngs are shown in	Bold with an asterisk.		

Level1	Level2	Level3	Level4	Options	Descriptions
Network	Wired LAN	TCP/IP	IPv6	On	Enable or
(Continued)	(Continued)	(Continued)		Off*	Disable the IPv6 protocol. If you
					want to use the
					IPv6 protocol, visit
					http://solutions.
					brother.com for
					more information.
		Ethernet	_	Auto* 100B-FD	Chooses the Ethernet link
				100B-HD	mode.
				10B-FD	
				10B-HD	
	WLAN	TCP/IP	BOOT Method	Auto*	Chooses the
	(MFC-6490CW)			Static	BOOT method
	, , ,			RARP	that best suits your needs.
				BOOTP	, ,
				DHCP	
			IP Address	[000-255].	Enter the IP
				[000-255].	address.
				[000-255].	
				[000-255]	
			Subnet Mask	[000-255].	Enter the Subnet
				[000-255].	mask.
				[000-255].	
				[000-255]	
			Gateway	[000-255].	Enter the
				[000-255].	Gateway address.
				[000-255].	
				[000-255]	
			Node Name	BRWXXXXXXXXXXXXX	Enter the Node name.
			WINS Config	Auto*	Chooses the
				Static	WINS configuration mode.
			WINS Server	(Primary) 000.000.000.000	Specifies the IP address of the
				(Secondary) 000.000.000.000	primary or secondary server.
	See Network Use	's Guide on the C	D-ROM	-	<u>l</u>
	The factory setting	gs are shown in B	old with an asterisk.		

Level1	Level2	Level3	Level4	Options	Descriptions
Network (Continued)	WLAN (MFC-6490CW) (Continued)	TCP/IP (Continued)	DNS Server	(Primary) 000.000.000.000 (Secondary) 000.000.000.000	Specifies the IP address of the primary or secondary server.
			APIPA	On* Off	Automatically allocates the IP address from the link-local address range.
			IPv6	On Off*	Sets the IPv6 protocol On.
		Setup Wizard	—	_	You can configure your print server.
		SES/WPS/AOSS	_	_	You can easily configure your wireless network settings using the one-button push method.
		WPS w/PIN Code			You can easily configure your wireless network settings using WPS with a PIN code.
		WLAN Status	Status	-	You can see the current wireless network status.
			Signal	_	You can see the current wireless network signal strength.
			SSID	_	You can see the current SSID.
			Comm. Mode	-	You can see the current Communication Mode.
	See Network User	r's Guide on the CD-	ROM	•	•
	The factory setting	gs are shown in Bolo	with an asterisk.		

Level1	Level2	Level3	Level4	Options	Descriptions
Network (Continued)	E-mail/IFAX (MFC-6490CW)	Mail Address	Mail Address	_	Enter the mail address. (Up to 60 characters)
	(Available as a download for MFC-5890CN)	Setup Server	SMTP Server	Name (Up to 30 characters) IP Address [000-255]. [000-255].	Enter the SMTP server address.
			SMTP Port	[000-255]. [000-255] [00001-65535]	Enter the SMTP port number.
			Auth. for SMTP	None SMTP-AUTH POP bef.SMTP	Selects the Security method for E-mail notification
			POP3 Server	Name (Up to 30 characters)	Enter the POP3 server address.
				IP Address [000-255].[000-255]. [000-255].[000-255]	
			POP3 Port	[00001-65535]	Enter the POP3 port number.
			Mailbox Name	_	Enter the mail box name. (Up to 20 characters)
			Mailbox Pwd	_	Enter the password to login to the POP3 server. (Up to 20 characters)
			АРОР	On Off*	Enables or disables APOP.
		Setup Mail RX	Auto Polling	On* Off	Automatically checks the POP3 server for new messages.
			Poll Frequency	10Min(s)	Sets the interval for checking for new messages on the POP3 server.
			Header	All Subject+From+To None*	Selects the contents of the mail header to be printed.
	See Network User	's Guide on the CD-	ROM		
	The factory setting	s are shown in Bold	l with an asterisk.		

Level1	Level2	Level3	Level4	Options	Descriptions
Network	E-mail/IFAX	Setup Mail RX	Del Error Mail	On*	Deletes error
(Continued)	(MFC-6490CW)	(Continued)		Off	mails automatically.
	(Available as a download for		Notification	On	Receives
	MFC-5890CN)			MDN	notification messages.
	(Continued)			Off*	meeeugee.
		Setup Mail TX	Sender Subject	_	Displays the subject that is attached to the Internet Fax data.
			Size Limit	On	Limits the size of
				Off*	E-mail documents.
			Notification	On	Sendsnotification
				Off*	messages.
		Setup Relay	Rly Broadcast	On	Relays a
				Off*	document to another fax machine over the internet.
			Relay Domain	_	Registers the Domain name.
			Relay Report	On	Prints the Relay
				Off*	Broadcast Report.
	Scan to FTP	Passive Mode	Off On*		You can set Passive Mode to OFF or ON depending on your FTP server and network firewall configuration.
		Port Number	_	_	You can change the port number used to access the FTP server.
		File Name1	_	_	In addition to the
		File Name2	_		seven preset file names, you can store two user defined file names that can be used for creating an FTP Server Profile.
		Setup Profile	Not Registered	—	You can setup your FTP Profile.
	See Network User	's Guide on the CD-	ROM		
	The factory setting	s are shown in Bold	d with an asterisk.		

Level1	Level2	Level3	Level4	Options	Descriptions
Network	Time Zone	—	UTC+XX:XX	—	Sets the time zone for your
(Continued)	(MFC-6490CW)				country.
	(Available as a download for MFC-5890CN)				
	Network I/F	—	Wired LAN*	—	You can choose
	(MFC-6490CW)		WLAN		the network connection type.
	Factory Reset	_	—	Yes	Restores all
				No	wired and wireless network settings to the factory default.
	See Network User'	s Guide on the CD-	ROM		
	The factory setting	s are shown in Bold	l with an asterisk.		



Level1	Level2	Level3	Options	Descriptions	Page
Print Reports	XMIT Verify	—	—	Prints these lists and reports.	86
	Help List	—	—		
	Quick Dial	_	Alphabetical Order		
			Numerical Order		
	Fax Journal	—	—		
	User Settings	—	—		
	Network Config	—	—		
	Caller ID hist.	—	—		
Machine Info.	Serial No.	—	—	Lets you check the serial number of your machine.	175
Initial Setup	Receive Mode	—	Fax Only*	Choose the receive mode that best suits your needs.	49
			Fax/Tel		
			External TAD		
			Manual		
	Date&Time	_	-	Puts the date and time on the LCD and in headings of faxes you send.	See Quick Setup Guide
	Station ID	—	Fax:	Set your name and fax	
			Name:	number to appear on each page you fax.	
	Tone/Pulse	—	Tone*	Choose the dialling mode.	
New Zea	(Not Available in New Zealand)		Pulse		
	Dial Tone	—	Detection	Turns Dial Tone Detection	152
			No Detection*	on or off.	
	Local Language	—	English*	Allows you to change the	—
			Spanish	LCD language for your country.	
	The factory setting	s are shown in Bol	d with an asterisk.		

Fax (🖬)

Level1	Level2	Level3	Options	Descriptions	Page
Fax Resolution	—	—	Standard*	Sets the resolution for	45
			Fine	outgoing faxes.	
			S.Fine		
			Photo		
Contrast	—	—	Auto*	Changes the lightness or	45
			Light	darkness of faxes you send.	
			Dark		
Glass ScanSize	_	—	A4*	Sets the glass scan size to	42
(MFC-6490CW)			A3	Fax.	
			Letter		
			Legal		
			Ledger		
Phone Book	Search	_	Alphabetical Order	You can dial by pressing only a few keys (and Start).	76
			Numerical Order		
	Set One Touch Dial	_	_	Stores One Touch numbers, so you can dial by pressing only a few keys (and Start).	77
	Set Speed Dial	_	_	Stores Speed Dial numbers, so you can dial by pressing only a few keys (and Start).	79
	Setup Groups	—	-	Sets up a Group number for Broadcasting.	82
Outgoing Call	Send a fax Add To Phone Book Delete	_	_	You can choose a number from the Outgoing Call history and then make a telephone call to it, send a fax to it, add it to Speed Dial, or delete it.	76
Caller ID hist.	Send a fax Add To Phone Book Delete	_	_	You can choose a number from the Caller ID history and then send a fax to it, add it to Speed Dial, or delete it.	77
Broadcasting	Add Number			You can send the same fax	43
	Phone Book			message to more than one fax number.	
	Complete			Coto the time of double	40
Delayed Fax	—	-	On (00:00) Off*	Sets the time of day in 24-hour format that the delayed faxes will be sent.	46

Level1	Level2	Level3	Options	Descriptions	Page
Batch TX	—	—	On	Combines delayed faxes to	47
			Off*	the same fax number at the same time of day into one transmission.	
Real Time TX		_	On	You can send a fax without	46
			Off*	using the memory.	
Polled TX	—	—	Standard	Sets up the document on	89
			Secure	your machine to be retrieved by another fax machine.	
			Off*	by another lax machine.	
Polling RX	—	—	Standard	Sets up your machine to poll another fax machine.	87
			Secure		
			Timer		
			Off*		
Overseas Mode	—	—	On	If you are having difficulty	46
			Off*	sending faxes overseas, set this to On.	
Glass ScanSize	—	—	A4*	Adjust the scan area of the	41
(MFC-5890CN)			Letter	scanner glass to the size of the document.	
Set New Default	—	—	Yes	You can save your fax	47
			No	settings.	
Factory Reset	_	_	Yes	You can restore all settings	47
			No	to the factory settings.	
	The factory setting	s are shown in Bold	with an asterisk.		



Level1	Option1	Option2	Option3	Descriptions	Page
Scan to E-mail	PC	—	_	You can scan a monochrome or a colour document into your E-mail application.	See Software User's
	E-mail Server (MFC-6490CW)	Phone Book	Alphabetical Order	You can search E-mail addresses you have stored in	Guide on the CD-RON
	(Available as a	Numerical Order	your machine.		
	download for	Quality	Color 150 dpi*	Chooses the file format to	
	MFC-5890CN)	1FC-5890CN)	Color 300 dpi	send the scanned data via E-mail server.	
			Color 600 dpi		
			B/W 200x100 dpi		
			B/W 200 dpi		
		File Type	(If you chose colour option in Quality setting)		
			PDF*		
			JPEG		
			(If you chose Mono option in Quality setting)		
			PDF*		
			TIFF		
		Glass ScanSize	A4*	Sets the glass scan size to Scan. You can save your scan	
		(MFC-6490CW)	A3		
			Letter		
			Legal		
			Ledger		
		Set New Default	Yes		
			No	settings.	
		Factory Reset	Yes	You can restore all settings to	t
			No	the factory settings.	
Scan to Image	—	-	—	You can scan a colour picture into your graphics application.	
Scan to OCR	_	—	_	You can have your text document converted to an editable text file.	

Level1	Option1	Option2	Option3	Descriptions	Page
Scan to File	_	_	_	You can scan a monochrome or a colour document into your computer.	See Software User's Guide on the CD-ROM
Scan to Media Quality (when a memory card or USB Flash memory drive is inserted)	Quality	_	Color 150 dpi* Color 300 dpi Color 600 dpi B/W 200x100 dpi	You can choose the scan resolution, file format and enter a file name for your document.	118
	File Type		B/W 200 dpi (If you chose colour option in Quality setting) PDF*		
			JPEG (If you chose Mono option in Quality setting) PDF* TIFF		
	Glass ScanSize (MFC-6490CW)	_	A4* A3 Letter Legal Ledger	Sets the glass scan size to Scan.	120
	File Name	—	—	You can rename the file.	120
	Set New Default	-	Yes No	You can save your scan settings.	120
F	Factory Reset	 _	Yes	You can restore all settings to the factory settings.	120

Level1	Option1	Option2	Option3	Descriptions	Page
Scan to FTP	(Profile Name)	-	_	Enter the name that you want to use for the profile of the FTP server. This name will be displayed on the LCD screen.	See Software User's Guide
	Manual	Quality	Color 150 dpi*	Chooses the file format to	on the CD-ROM
		Color 300 dpi	send the scanned data via Media.	00-110101	
			Color 600 dpi		
			B/W 200x100 dpi		
			B/W 200 dpi		
		File Type	(If you chose colour option in Quality setting)		
			PDF*		
		JPEG			
		(If you chose Mono option in Quality setting)			
			PDF*		
			TIFF		
	Glass ScanSize	A4*	Sets the glass scan size to	1	
		(MFC-6490CW)	A3	Scan.	
			Letter		
		Legal			
			Ledger		
		File Name	—	You can rename the file.	
		Set New Default	Yes	You can save your scan	
			No	settings.	
		Factory Reset	Yes	You can restore all settings to	
			No	the factory settings.	

Menu and Features

С

Copy (🔳)

Level1	Level2	Level3	Options	Descriptions	Page
Quality	_	—	Fast	Choose the Copy resolution	93
			Normal*	for your type of document.	
			Best		
Enlarge/Reduce	100%*	—	—	—	93
	Enlarge	—	198% 10x15cm→A4	You can choose the	93
			186% 10x15cm→LTR	enlargement ratio for your type of document.	
			142% A4→A3, A5→A4		
	Reduce	—	97% LTR→A4	You can choose the	93
			93% A4→LTR	reduction ratio for your type of document.	
			83% LGL→A4	or document.	
			69% A3→A4		
			(MFC-6490CW),		
			A4→A5		
	D ¹ · · · · D		47% A4→10x15cm	Vour mochine will edinet	02
	Fit to Page	_	_	Your machine will adjust the size automatically to the	93
				paper size you set.	
	Custom(25-400%)	—	_	You can choose the	93
				enlargement or reduction ratio for your type of	
				document.	
Tray Select	_	—	Tray#1*	Choose the tray that will be	97
(MFC-6490CW)			Tray#2	used for Copy mode.	
Paper Type	—	—	Plain Paper*	Choose the paper type that	97
			Inkjet Paper	matches the paper in the tray.	
			Brother BP71		
			Other Glossy		
			Transparency		
Paper Size	_	—	A4*	Choose the paper size that	97
			A5	matches the paper in the tray.	
			A3		
			10x15cm		
			Letter		
			Legal		

Level1	Level2	Level3	Options	Descriptions	Page
Brightness	_	_	Light +2 \cdot	Adjusts the brightness of copies.	96
Contrast	_	-	$\begin{array}{c} +2 & 1 & 1 & 1 & 1 \\ +2 & \underbrace{1 & 1 & 1 & 1 \\ +1 & \underbrace{1 & 1 & 1 \\ 0 & \underbrace{1 & 1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -2 & \underbrace{1 & 1 & 1 \\ -2 & \underbrace{1 & 1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -2 & \underbrace{1 & 1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -1 & 1 \\ -1 & 1 \\ -1 & \underbrace{1 & 1 & 1 \\ -1 & $	Adjusts the contrast of copies.	97
Stack/Sort	—	-	Stack*	You can choose to stack or sort multiple copies.	96
Page Layout		<pre>Off(1 in 1)* 2 in 1 (P) 2 in 1 (L) 4 in 1 (P) 4 in 1 (L) 1 to 2 (MFC-6490CW) Poster(2 x 2) Poster(3 x 3)</pre>	<pre>(MFC-6490CW) If you choose A3 or Ledger. (When 2 in 1 is chosen) LGRx2 → LGRx1 LTRx2 → LGRx1 A3x2 → A3x1 A4x2 → A3x1 (When Poster(2x2) is chosen) LGRx1 → LGRx4 LTRx1 → LGRx4 A4x1 → A3x4 A3x1 → A3x4</pre>	You can make N in 1, 1 to 2 or Poster copies.	94
Skew Adjustment (MFC-6490CW)	_	_	Auto* Off	If your scanned copy is skewed, your machine can correct the data automatically.	98
Book Copy	On On(Preview) Off*	— Skew Adjustment Shadow Revise		Corrects dark borders and skew when copying from the scanner glass.	98

Level1	Level2	Level3	Options	Descriptions	Page
Watermark Copy	Watermark Copy	On	(If you choose On,	You can place a logo or text	99
		Off*	see the watermark copy	into your document as a Watermark.	
	Current Setting	_	settings in the following table.)		
	Exit	—	—		
Set New Default	—	—	Yes	You can save your copy	100
			No	settings.	
Factory Reset	—	—	Yes	You can restore all settings	100
			No	to the factory settings.	
	The factory setting	s are shown in Bold	with an asterisk.	·	

Watermark Copy Settings

Text	CONFIDENTIAL*	Discussion of the state	
	1	Places a text into your	99
	DRAFT	document as a Watermark using a template.	
	COPY		
Position	А		
	В		
	С		
	D		
	E*		
	F		
	G		
	н		
	I		
	Pattern		
Size	Small		
	Medium*		
	Large		
Angle	-90°		
	-45°*		
	0°		
	45°		
	90°		
Transparency	-2		
	-1		
	0*		
	+1		
	+2		
Colour	Red	1	
	Orange		
	Yellow		
	Blue		
	Green		
	Purple		
	Black*		
Apply	1_	-	
The factory setti	App1y ctory settings are shown in Bold	Green Purple Black*	Green Purple Black* Apply —

Option1	Option2	Option3	Option4	Descriptions	Page
Media	(Select image	Position	А	Places a logo or text into	99
	from media.)		В	your document as a Watermark using an image	
			С	from removable media.	
			D		
			E*		
			F		
			G		
			н		
			I		
			Pattern		
	Size	Small			
		5120	Medium*		
			Large		
		Angle	-90°		
			-45°*		
			0°		
			4 5°		
			40°		
		Transparency	-2		
		Transparency	-1		
			0*		
		+1			
			+2		
~	(Cot waterra orly	Apply	-		100
Scan	(Set watermark document and	Transparency	-2	Places a logo or text into your document as a	100
	press Start.)		-1	Watermark using a	
			0*	scanned image.	
			+1		
			+2		
	Apply	-			

Photo Capture (

Level1	Level2	Level3	Options	Descriptions	Page
View Photo(s)	_	_	See the print settings in the following table.	You can preview your photos on the LCD.	107
Print Index	_	Layout Format	6 Images/Line*	You can print a thumbnail	108
			5 Images/Line	page.	
		Paper Type	Plain Paper*		
			Inkjet Paper		
			Brother BP71		
			Other Glossy		
		Paper Size	A4*		
			Letter		
Print Photos	—	_	See the print settings in the following table.	You can print an individual image.	109
Enhance Photos	Auto Correct	—		You can adjust your photos	109
	Enhance Skin- Tone			with these settings.	
	Enhance Scenery				
	Remove Red-Eye				
	Monochrome				
	Sepia				
Search by Date	_	—	—	You can search your photos from date.	112
Print All Photos	—	_	See the print settings in the following table.	You can print all photos in your memory card or USB Flash memory drive.	112
Slide Show	_	—	—	The machine starts a Slide Show of your photos.	112
Trimming	—	—	—	You can trim your photo and print a part of the image.	113

Print Settings

Option1	Option2	Option3	Option4	Descriptions	Page
Print Quality	Normal	_	—	Choose the print quality.	115
(Not available for DPOF printing)	Photo*				
Paper Type	Plain Paper	—	—	Choose the paper type.	115
	Inkjet Paper				
	Brother BP71				
	Other Glossy*				
Paper Size	10x15cm*	(When A4 or	_	Choose the paper and print	115
	13x18cm	Letter is chosen)		size.	
	A4	8 x 10cm			
	A3	9 x 13cm			
	Letter	10 x 15cm			
	Ledger	13 x 18cm			
	leager	15 x 20cm			
		Max. Size*			
Brightness	Light	_		Adjusts the brightness.	116
(Not available when Enhance Photos is chosen)	Light +2 \cdot				
Contrast	Dark			Adjusts the contrast.	116
(Not available when Enhance Photos is chosen)	$\begin{array}{c} +2 \\ +1 \\ -1 \\ -2 \\ -2 \\ -2 \\ -2 \\ -1 \\ -2 \\ -2$				
Color Enhance	On	White Balance	+2	Adjusts the hue of the white	116
(Not available when Enhance Photos is chosen)	Off*		$\begin{array}{c} +2 \\ +1 \\ 0 \\ -1 \\ -2 \\ 0 \\ -2 \\ 0 \\ -1 \\ -2 \\ 0 \\ -1 \\ -2 \\ 0 \\ -1 \\ -1 \\ -2 \\ 0 \\ -1 \\ -1 \\ -1 \\ -1 \\ -1 \\ -1 \\ -1 $	areas.	
		Sharpness	$\begin{array}{c} +2 & \underbrace{ & & & & & & \\ +2 & \underbrace{ & & & & & & \\ +1 & \underbrace{ & & & & & \\ 0 & \underbrace{ & & & & & \\ 0 & \underbrace{ & & & & & \\ -1 & \underbrace{ & & & & & \\ -2 & \underbrace{ & & & & & \\ \end{array}}$	Enhances the detail of the image.	
		Color Density	$\begin{array}{c} +2 & -1 & -1 & -1 \\ +1 & -1 & -1 & -1 \\ 0 & -1 & -1 & -1 \\ -2 & -1 & -1 & -1 \\ \end{array}$	Adjusts the total amount of colour in the image.	

Option1	Option2	Option3	Option4	Descriptions	Page
Cropping	On* Off	_	_	Crops the image around the margin to fit the paper size or print size. Turn this feature off if you want to print whole images or prevent unwanted cropping.	117
Borderless	On* Off	—	—	Expands the printable area to fit the edges of the paper.	117
Date Print (Not available for DPOF printing)	On Off*	_	_	Prints the date on your photo.	117
Set New Default		—	Yes No	You can save your print settings.	118
Factory Reset	_	—	Yes No	You can restore all the settings to factory settings.	118
	The factory setting	s are shown in Bold	with an asterisk.		•
Phone Book (🏠)

Level1	Level2	Level3	Options	Descriptions	Page
Search	_	_	Alphabetical Order Numerical Order	You can dial by pressing only a few keys (and Start).	76
Set One Touch Dial	_	_	_	Stores One Touch Dial numbers, so you can dial by pressing only a few keys (and Start).	77
Set Speed Dial	_	_	_	Stores Speed Dial numbers, so you can dial by pressing only a few keys (and Start).	79
Setup Groups	_	_	_	Sets up a Group number for Broadcasting.	82
	The factory setting	s are shown in Bold	with an asterisk.	·	

Fax Preview (



Level1	Level2	Level3	Options	Descriptions	Page
Fax Preview	_	_	On Off*	You can view received faxes (and faxes to be sent), on the LCD.	58
	The factory setting	s are shown in Bold	l with an asterisk.		

Entering Text

When you are setting certain menu selections, such as the Station ID, you may need to enter text into the machine. Most dial pad keys have three or four letters printed on keys. The keys for 0, # and * do not have printed letters because they are used for special characters.

By pressing the correct dial pad key repeatedly, you can access the character you want.

Press Key	one time	two times	three times	four times
2	А	В	С	2
3	D	Е	F	3
4	G	Н	I	4
5	J	К	L	5
6	М	Ν	0	6
7	Р	Q	R	S
8	Т	U	V	8
9	W	Х	Y	Z

(MFC-6490CW only)

You can enter the lower case characters to set a E-mail address. Press **Shift+3** to change between upper case and lower case.

Inserting spaces

To enter a space in a fax number, press ► once between numbers. To enter a space in a name, press ► twice between characters.

Making corrections

If you entered an incorrect letter and want to change it, press ◀ to move the cursor under the incorrect character. Then press **Clear/Back**. Re-enter the correct character. You can also back up and insert letters.

Repeating letters

If you need to enter a letter that is on the same key as the letter before, press ► to move the cursor to the right before you press the key again.

Special characters and symbols

Press *, # or 0, repeatedly until you see the special character or symbol you want.

Press *	for	(space) ! " # \$ % & ' () ∗ + , / €
Press #	for	:;<=>?@[]^_
Press 0	for	Ä Ë Ö Ü À Ç È É 0

Specifications

General

Printer Type	Inkjet	
Print Method	Mono:	Piezo with 94 \times 2 nozzle
	Colour:	Piezo with 94 \times 3 nozzles
Memory Capacity	64 MB	
LCD (liquid crystal display)	Wide 3.3 in. (83.8 m	m) Colour LCD
Power Source	AC 220 to 240V 50/	60Hz
Power Consumption	(MFC-5890CN)	
	Power Save Mode:	Average 0.8 W
	Sleep Mode:	Average 4.5 W
	Standby:	Average 6 W
	Operating:	Average 27 W
	(MFC-6490CW)	
	Power Save Mode:	Average 0.9 W
	Sleep Mode:	Average 4.5 W
	Standby:	Average 6 W
	Operating:	Average 29 W
Dimension	(MFC-5890CN)	



(MFC-6490CW)

242 mm



Weight	(MFC-5890CN)	10.9 kg	
	(MFC-6490CW)	15.6 kg	
Noise	Operating:	50 dB or less ¹	
Temperature	Operating:	10 - 35° C	
	Best Print Quality:	20 - 33° C	
Humidity	Operating:	20 - 80% (without condensation)	
	Best Print Quality:	20 - 80% (without condensation)	
ADF (automatic document	Recommended environment for best results:		
feeder)	Up to 50 pages		
	Temperature: 20° C - 30° C		
	Humidity: 50% - 70%		
	Paper: 80 gsm		
Paper Tray #1	150 Sheets 80 gsm (MFC-5890CN and MFC-6490CW)		
Paper Tray #2	250 Sheets 80 gsm (MFC-6490CW)		

¹ This depends on printing conditions.

Print media

Paper Input

Paper Tray

Paper type:

Plain paper, inkjet paper (coated paper), glossy paper², transparencies ^{1 2} and envelopes

Paper size:

Ledger, A3, Letter, Legal, Executive, A4, A5, A6, JIS B4, JIS B5, envelopes (commercial No.10, DL, C5, Monarch, JE4), Photo 10×15cm, Photo L, Photo 2L, Index card and Post card ³.

Width: 89 mm - 297 mm

Length: 127 mm - 431.8 mm

For more details, see *Paper weight, thickness and capacity* on page 21.

Maximum paper tray capacity: Approx. 150 sheets of 80 gsm plain paper

Paper Tray #2 (MFC-6490CW only)

Paper type:

Plain paper

Paper size:

Ledger, A3, Letter, Legal, A4, JIS B5, JIS B4, EXE

Width: 182 mm - 297 mm

Length: 257 mm - 431.8 mm

For more details, see *Paper weight, thickness and capacity* on page 21.

 Maximum paper tray capacity: Approx. 250 sheets of 80 gsm plain paper

Up to 50 sheets of A4 plain paper (face up print delivery to the output paper tray) 2

Paper Output

- ¹ Use only transparencies recommended for inkjet printing.
- ² For glossy paper or transparencies, we recommend removing printed pages from the output paper tray immediately after they exit the machine to avoid smudging.
- ³ See Paper type and size for each operation on page 20.

Fax

Compatibility	ITU-T Super Group 3
Coding System	MH/MR/MMR/JPEG
Modem Speed	Automatic Fallback
	33600 bps
Document Size	(MFC-5890CN)
	ADF Width: 148mm to 215.9 mm
	ADF Length: 148mm to 355.6 mm
	Scanner Glass Width: Max. 215.9 mm
	Scanner Glass Length: Max. 297 mm
	(MFC-6490CW)
	ADF Width: 148 mm to 297 mm
	ADF Length: 148 mm to 431.8 mm
	Scanner Glass Width: Max. 297 mm
	Scanner Glass Length: Max. 431.8 mm
Scanning Width	(MFC-5890CN)
	208 mm (Letter paper)
	204 mm (A4 paper)
	(MFC-6490CW)
	288 mm
Printing Width	291 mm
Greyscale	256 levels
Polling Types	Standard, Secure, Timer Sequential: (Monochrome only)
Contrast Control	Automatic/Light/Dark
	(manual setting)

Resolution	Horizontal 8 dot/mm	
	■ Vertical	
	Standard	
	3.85 line/mm (Mono)	
	7.7 line/mm (Colour)	
	Fine	
	7.7 line/mm (Mono/Colour)	
	Photo	
	7.7 line/mm (Mono)	
	Superfine	
	15.4 line/mm (Mono)	
One Touch Dial	6 (3 × 2)	
Speed Dial	80 stations × 2 numbers (MFC-5890CN)	
	100 stations × 2 numbers (MFC-6490CW)	
Groups	Up to 6	
Broadcasting ¹	216 stations (MFC-5890CN)	
	256 stations (MFC-6490CW)	
Automatic Redial	3 times at 5 minute intervals	
Ring Delay	2, 3, 4, 5, 6, 7, 8, 9 or 10 rings (for Australia)	
	1, 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings (for New Zealand)	
	0, 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10 rings (for some countries)	
Communication Source	Public switched telephone network.	
Memory Transmission	Up to 480 ² /400 ³ pages	
Out of Paper Reception	Up to 480 ² /400 ³ pages	

¹ Monochrome only

² 'Pages' refers to the 'Brother Standard Chart No. 1' (a typical business letter, Standard resolution, MMR code). Specifications and printed materials are subject to change without prior notice.

³ 'Pages' refers to the 'ITU-T Test Chart #1' (a typical business letter, Standard resolution, MMR code). Specifications and printed materials are subject to change without prior notice.

Сору

Colour/Monochrome	Yes/Yes
Document Size	(MFC-5890CN)
	ADF Width: 148 mm to 215.9 mm
	ADF Length: 148 mm to 355.6 mm
	Scanner Glass Width: Max. 215.9 mm
	Scanner Glass Length: Max. 297 mm
	Copy Width: Max. 210mm
	(MFC-6490CW)
	ADF Width: 148 mm to 297 mm
	ADF Length: 148 mm to 431.8 mm
	Scanner Glass Width: Max. 297 mm
	Scanner Glass Length: Max. 431.8 mm
	Copy Width: Max. 291 mm
Copy Speed	Monochrome: Up to 23 pages/minute (A4 paper) ¹
	Colour: Up to 20 pages/minute (A4 paper) ¹
Resolution	Scans up to 1200×1200 dpi
	Prints up to 1200×1200 dpi

¹ Based on Brother standard pattern (Fast mode/Stack Copy). Copy speeds vary with the complexity of the document.

PhotoCapture Center™

Compatible Media ¹	CompactFlash [®] (Type I only) (Microdrive™ is not compatible) (Compact I/O cards such as Compact LAN card and Compact Modem card are not supported.)
	Memory Stick [®]
	Memory Stick Pro™
	Memory Stick Duo™ with adapter Memory Stick Micro (M2) with adapter SD ²
	SDHC ³ microSD with adapter miniSD™ with adapter
	xD-Picture Card ^{™ 4}
	USB Flash memory drive ⁵
Resolution	Up to 1200 × 2400 dpi
File Extension	
(Media Format)	DPOF, EXIF, DCF
(Image Format)	Photo Print: JPEG ⁶
	Scan to Media: JPEG, PDF (Colour)
	TIFF, PDF (Mono)
Number of Files	Up to 999 files (The folder inside memory cards or USB Flash memory drive is also counted)
Folder	File must be stored in the 4th folder level of the memory card or USB Flash memory drive.
Borderless	Ledger, A3, Letter, A4, Photo (10×15 cm), Photo 2L (13×18 cm) ⁷
 Memory cards, adapters and USB Flas 16MB to 2GB 	sh memory drive are not included.

- ² 16MB to 2GB
- ³ 4GB to 8GB
- ⁴ xD-Picture Card[™] Conventional Card from 16MB to 512MB xD-Picture Card[™] Type M from 256MB to 2GB xD-Picture Card[™] Type M⁺ 1GB and 2GB xD-Picture Card[™] Type H from 256MB to 2GB
- ⁵ USB 2.0 Standard USB Mass Storage standard from 16 MB to 8 GB Support format: FAT12/FAT16/FAT32
- ⁶ Progressive JPEG format is not supported.
- ⁷ See *Paper type and size for each operation* on page 20.

PictBridge

Compatibility

Interface

Supports the Camera & Imaging Products Association PictBridge standard CIPA DC-001. VIsit http://www.cipa.jp/pictbridge for more information. USB direct interface

Scanner

Colour/Monochrome	Yes/Yes
TWAIN Compliant	Yes (Windows [®] 2000 Professional/XP/XP Professional x64 Edition/Windows Vista [®])
	Mac OS [®] X 10.2.4 or greater
WIA Compliant	Yes (Windows [®] XP ¹ /Windows Vista [®])
Colour Depth	48 bit colour Processing (Input)
	24 bit colour Processing (Output)
	(Actual Input: 30 bit colour/Actual Output: 24 bit colour)
Resolution	Up to 19200 $ imes$ 19200 dpi (interpolated) ²
	Up to 1200×2400 dpi (optical) (Scanner Glass)
	Up to 1200×600 dpi (optical) (ADF)
Scanning Speed	(MFC-5890CN)
	Monochrome: up to 3.44 sec.
	Colour: up to 4.83 sec.
	(MFC-6490CW)
	Monochrome: up to 3.39 sec.
	Colour: up to 4.49 sec.
	(A4 size at 100 × 100 dpi)
Document Size	(MFC-5890CN)
	ADF Width: 148 mm to 215.9 mm
	ADF Length: 148 mm to 355.6 mm
	Scanner Glass Width: Max. 215.9 mm
	Scanner Glass Length: Max. 297 mm
	(MFC-6490CW)
	ADF Width: 148 mm to 297 mm
	ADF Length: 148 mm to 431.8 mm
	Scanner Glass Width: Max. 297 mm
	Scanner Glass Length: Max. 431.8 mm
Scanning Width	(MFC-5890CN) 210 mm
	(MFC-6490CW) Up to 291 mm
Greyscale	256 levels

¹ Windows[®] XP in this User's Guide includes Windows[®] XP Home Edition, Windows[®] XP Professional, and Windows[®] XP Professional x64 Edition.

² Maximum 1200×1200 dpi scanning when using the WIA Driver for Windows[®] XP and Windows Vista[®] (resolution up to 19200×19200 dpi can be selected by using the Brother scanner utility)

Printer

Printer Driver	Windows [®] 2000 Professional/XP/XP Professional x64 Edition/Windows Vista [®] driver supporting Brother Native Compression mode
	Mac $OS^{\mathbb{8}}$ X 10.2.4 or greater: Brother Ink Driver
Resolution	Up to 1200×6000 dpi
	1200 × 2400 dpi
	1200 × 1200 dpi
	$600 \times 600 \text{ dpi}$
	600 × 300 dpi
	$600 \times 150 \text{ dpi}$ (Colour)
	450 × 300 dpi (Mono)
Print Speed	Up to 35 pages/minute (Mono) ¹
	Up to 28 pages/minute (Colour) ¹
Printing Width	291 mm (297 mm) ² (A3 size)
Borderless	Ledger, A3, Letter, A4, A6, B4, Photo (10×15 cm), Photo L (89×127 mm), Photo 2L (13×18 cm), Index Card, Post Card ³

¹ Based on Brother standard pattern. A4 size in draft mode.

² When you set the Borderless feature to On.

³ See Paper type and size for each operation on page 20.

Interfaces

USB ¹²	A USB 2.0 interface cable that is no longer than 2.0 m.
LAN cable ³	Ethernet UTP cable category 5 or greater.
Wireless LAN (MFC-6490CW)	Your machine supports IEEE 802.11b/g wireless communication with your wireless LAN using Infrastructure mode or a wireless Peer-to-Peer connection in Ad-hoc Mode.

- ¹ Your machine has a Hi-speed USB 2.0 interface. The machine can also be connected to a computer that has a USB 1.1 interface.
- ² Third party USB ports are not supported for Macintosh[®].
- ³ See the *Network User's Guide* for detailed network specifications.

Computer requirements

SUPPORTED OPERATING SYSTEMS AND SOFTWARE FUNCTIONS									
Compute	r Platform &	Supported	PC	Processor	Minimum	Hard Disk Space to insta			
-	ng System ersion	PC Software Functions	Interface	Minimum Speed	Minimum RAM	RAM	For Drivers	For Applications	
Windows [®] Operating	2000 Professional ⁵	Printing, PC Fax ⁴ ,	USB, 10/100	Intel [®] Pentium [®] II	64 MB	256 MB	110 MB	340 MB	
System ¹	XP Home ^{2 5} XP Professional ^{2 5}	Scanning, Removable Disk	BaseTx (Ethernet), Wireless 802.11b/g (MFC- 6490CW only)	(Ethernet), Wireless	or equivalent	128 MB		110 MB	340 MB
	XP Professional x64 Edition ²			64-bit (Intel [®] 64 or AMD64) supported CPU	256 MB	512 MB	110 MB	340 MB	
	Windows Vista ^{® 2}			Intel [®] Pentium [®] 4 or equivalent 64-bit (Intel [®] 64 or AMD64)	512 MB	1 GB	600 MB	530 MB	
Macintosh [®] Operating System ⁶	Mac OS [®] X 10.2.4 - 10.4.3	Printing, PC Fax Send ⁴ , Scanning, Removable	USB ³ , 10/100 BaseTx (Ethernet),	supported CPU PowerPC G4/G5 PowerPC G3 350MHz	128 MB	256 MB	80 MB	400 MB	
	Mac OS [®] X 10.4.4 or greater	Disk	Wireless 802.11b/g (MFC- 6490CW only)	Disk Wireless 802.11b/g (MFC- 6490CW	PowerPC G4/G5 Intel [®] Core™ Processor	512 MB	1 GB		
 ² For WI/ Utility e 19200 x ³ Third p ⁴ PC Fax not sup ⁵ PaperP higher f ⁶ Presto! ⁶ Support OS[®] X 	oft [®] Internet Exp a, 1200 x 1200 re nables to enhance (19200 dpi. arty USB ports (supports black oport Ledger/A3 ort [™] 11SE support or Windows [®] 200 [®] PageManager (s Mac OS [®] X 10 10.2.4-10.3.8 Pr le as a download	esolution. Broth ce up to are not suppo and white onl size paper. orts Microsoft [®] 0 and SP2 or h [®] on the CD-R 0.3.9 or higher esto! [®] PageM	her Scanner orted. y, and does SP4 or higher for XP. COM . For Mac lanager [®] is	For the latest <u>http://solutions</u> All trademarks property of the	<u>s.brother.</u> s, brand a	<u>com/</u> nd produc	t names a	are	

D

Consumable items

Ink	The machine uses individual Black, Yellow, Cyan and Magenta ink cartridges that are separate from the print head assembly.
Service Life of Ink	Replacement Ink Cartridges
Cartridge	The first time you install a set of ink cartridges the machine will use an amount of ink to fill the ink delivery tubes for high quality printouts. This process will only happen once. With all following ink cartridges you can print the specified number of pages.
	For more information about the replacement consumables, visit us at <u>www.brother.com/pageyield</u> .
Replacement Consumables	<standard black=""> LC67BK, <high black="" yield=""> LC67HY-BK <standard cyan=""> LC67C, <high cyan="" yield=""> LC67HY-C <standard magenta="">LC67M, <high magenta="" yield="">LC67HY-M <standard yellow=""> LC67Y, <high yellow="" yield=""> LC67HY-Y</high></standard></high></standard></high></standard></high></standard>

What is Innobella™?

Innobella[™] is a range of genuine consumables offered by Brother. The name "Innobella[™]" derives from the words "Innovation" and "Bella" (meaning "Beautiful" in Italian) and is a representation of the "innovative" technology providing you with "beautiful" and "long lasting" print results.

When you print photo images, Brother recommends Innobella[™] glossy photo paper (BP71 series) for high quality. Brilliant prints are made easier with Innobella[™] Ink and paper.



Network (LAN)

LAN	You can connect your machine to a network for Network Printing, Network Scanning, PC Fax Send, PC Fax Receive (Windows [®] only) and Remote Setup ¹ . Also included is Brother BRAdmin Light ² Network Management software.			
Support for	Windows [®] 2000 Professional/XP/XP Professional x64 Edition/ Windows Vista [®]			
	Mac OS [®] X 10.2.4 or g	reater		
	Ethernet 10/100 BASE	-TX Auto Negotiation (Wired LAN)		
	IEEE 802.11 b/g (Wirel	less LAN)		
Protocols	TCP/IP for IPv4:	ARP, RARP, BOOTP, DHCP, APIPA (Auto IP), NetBIOS/WINS, LPR/LPD, Custom Raw Port/Port9100, DNS Resolver, mDNS, FTP Server, TELNET, SNMPv1, TFTP, Scanner Port, LLTD responder, Web Services, SMTP Client, POP before SMTP, SMTP-AUTH, POP3, APOP, FTP Client		
	TCP/IP for IPv6:	(Turned off as default) NDP, RA, LPR/LPD, Custom Raw Port/Port9100, mDNS, FTP Server, TELNET, SNMPv1, TFTP, Scanner Port, LLTD responder, Web Services, SMTP Client, POP before SMTP, SMTP-AUTH, POP3, APOP, FTP Client		
Network Security	SSID/ESSID, 128 (104 (TKIP/AES)) / 64 (40) bit WEP, WPA/WPA2-PSK		
Setup Support Utility (MFC-6490CW only)	SecureEasySetup™	Yes (simple setup with your SecureEasySetup™-capable access point/router)		
	AOSS™	Yes (simple setup with your AOSS™-capable access point/router)		
	WPS	Yes (simple setup with your Wi-Fi Protected Setup™-capable access point/router)		

¹ See the Computer Requirements chart on page 218.

² If you require more advanced printer management, use the latest Brother BRAdmin Professional utility version that is available as a download from http://solutions.brother.com.

Wireless one-push configuration

If your wireless access point supports either SecureEasySetup[™], Wi-Fi Protected Setup[™] (PBC ¹) or AOSS[™], you can configure the machine easily without a computer. By pushing a button on the wireless LAN router / access point and the machine, you can set up the wireless network and security settings. See the users guide for your wireless LAN router / access point for instructions on how to access one-push mode.

¹ Push Button Configuration

🖉 Note

Routers or access points that support SecureEasySetup[™], Wi-Fi Protected Setup[™] or AOSS[™] have the symbols shown below.



Glossary

This is a comprehensive list of features and terms that appear in Brother manuals. Availability of these features depends on the model you purchased.

ADF (automatic document feeder)

The document can be placed in the ADF and scanned one page at a time automatically.

Auto Reduction

Reduces the size of incoming faxes.

Automatic fax transmission

Sending a fax without picking up the handset of an external telephone.

Automatic Redial

A feature that enables your machine to redial the last fax number after five minutes if the fax did not go through because the line was busy.

Backup Print

Your machine prints a copy of every fax that is received and stored in memory. This is a safety feature so you will not lose messages during a power failure.

Batch Transmission

(Black and white faxes only) As a cost saving feature, all delayed faxes to the same fax number can be sent as one transmission.

Beeper Volume

Volume setting for the beep when you press a key or make an error.

Brightness

Changing the Brightness makes the whole image lighter or darker.

Broadcasting

The ability to send the same fax message to more than one location.

Caller ID

A service purchased from the telephone company that lets you see the number (or name) of the party calling you.

CNG tones

The special tones (beeps) sent by fax machines during automatic transmission to tell the receiving machine that a fax machine is calling.

Coding method

Method of coding the information contained in the document. All fax machines must use a minimum standard of Modified Huffman (MH). Your machine is capable of greater compression methods, Modified Read (MR), Modified Modified Read (MMR) and JPEG, if the receiving machine has the same capability.

Colour Enhancement

Adjusts the colour in the image for better print quality by improving sharpness, white balance and colour density.

Communication error (Comm. Error)

An error during fax sending or receiving, usually caused by line noise or static.

Compatibility group

The ability of one fax unit to communicate with another. Compatibility is assured between ITU-T Groups.

Contrast

Setting to compensate for dark or light documents, by making faxes or copies of dark documents lighter and light documents darker.

Delayed Fax

Sends your fax at a specified time later.

Dual Access

Your machine can scan outgoing faxes or scheduled jobs into memory at the same time it is sending a fax from memory or receiving or printing an incoming fax.

ECM (Error Correction Mode)

Detects errors during fax transmission and resends the pages of the fax that had an error.

Extension telephone

A telephone using the same line as your fax but plugged into a separate wall socket.

External telephone

A TAD (telephone answering device) or telephone that is connected to your machine.

F/T Ring Time

The length of time that the Brother machine rings (when the Receive Mode setting is Fax/Tel) to notify you to pick up a voice call that it answered.

FaxAbility

A subscriber service purchased from the telephone company that provides another phone number on an existing phone line. The Brother fax machine uses the new number to simulate a dedicated fax line.

Fax Detect

Enables your machine to respond to CNG tones if you interrupt a fax call by answering it.

Fax Forwarding

Sends a fax received into the memory to another pre-programmed fax number.

Fax Journal

Lists information about the last 200 incoming and outgoing faxes. TX means Transmit. RX means Receive.

Fax Preview

If you choose Fax Preview you will be able to view received faxes on the LCD by pressing the **Fax Preview** key.

Fax Storage

You can store received faxes in memory.

Fax tones

The signals sent by sending and receiving fax machines while communicating information.

Fax/Tel

You can receive faxes and telephone calls. Do not use this mode if you are using a telephone answering device (TAD).

Fine resolution

Resolution is 203×196 dpi. It is used for small print and graphs.

Greyscale

The shades of grey available for copying, scanning and faxing photographs.

Group number

A combination of One Touch and Speed Dial numbers that are stored on a One Touch key or in a Speed Dial location for Broadcasting.

Help list

A printout of the complete Menu table that you can use to program your machine when you do not have the User's Guide with you.

Innobella™

Innobella[™] is a range of genuine consumables offered by Brother. For best quality results Brother recommends Innobella[™] Ink and Paper.

Journal Period

The pre-programmed time period between automatically printed Fax Journal Reports. You can print the Fax Journal on demand without interrupting the cycle.

LCD (liquid crystal display)

The display screen on the machine that shows interactive messages during On-Screen Programming and shows the date and time when the machine is idle.

Manual fax

When you lift the handset of your external telephone you can hear the receiving fax machine answer before you press **Mono Start** or **Colour Start** to begin sending the fax.

Memory Receive

Receives faxes into the machine's memory when the machine is out of paper.

Menu mode

Programming mode for changing your machine's settings.

OCR (optical character recognition)

The bundled ScanSoft[™] PaperPort[™] 11SE with OCR or Presto![®]

PageManager[®] software application converts an image of text to text you can edit.

One Touch

Keys on the machine's control panel where you can store numbers for easy dialling. You can store a second number on each key if you hold down **Shift** as you press the One Touch key.

Overseas Mode

Makes temporary changes to the fax tones to accommodate noise and static on overseas telephone lines.

Pause

Allows you to place a 3.5 second delay in the dialling sequence while you are dialling using the dial pad or while you are storing One Touch and Speed Dial numbers. Press **Redial/Pause** as many times as needed for longer pauses.

Photo resolution (Mono only)

A resolution setting that uses varying shades of grey for the best representation of photographs.

PhotoCapture Center™

Allows you to print digital photos from your digital camera at high resolution for photo quality printing.

PictBridge

Allows you to print photos directly from your digital camera at high resolution for photo quality printing.

Polling

The process of a fax machine calling another fax machine to retrieve waiting fax messages.

Pulse (Not available in New Zealand)

A form of rotary dialling on a telephone line.

Quick Dial List

A listing of names and numbers stored in One Touch and Speed Dial memory, in numerical order.

Real Time Transmission

When memory is full, you can send faxes in real time.

Remaining jobs

You can check which jobs are waiting in memory and cancel jobs individually.

Remote Access Code

Your own four-digit code (---*) that allows you to call and access your machine from a remote location.

Remote Activation Code

Press this code (* **5 1** (* **9 1** for New Zealand)) when you answer a fax call on an extension or external telephone.

Remote Deactivation Code (For Fax/Tel mode only)

When the machine answers a voice call, it pseudo/double-rings. You can pick up at an extension telephone by pressing this code (**# 5 1** (**# 9 1** for New Zealand)).

Remote Retrieval Access

The ability to access your machine remotely from a touch tone telephone.

Resolution

The number of vertical and horizontal lines per inch. See: Standard, Fine, Super Fine and Photo.

Ring Delay

The number of rings before the machine answers in Fax Only and Fax/Tel modes.

Ring Volume

Volume setting for the machine's ring.

Scan to Media

You can scan a monochrome or colour document into a memory card or USB Flash memory drive. Monochrome images will be in TIFF or PDF file format and colour images may be in PDF or JPEG file format.

Scanning

The process of sending an electronic image of a paper document into your computer.

Search

An electronic, numerical or alphabetical listing of stored One Touch, Speed Dial and Group numbers.

Speed Dial

A pre-programmed number for easy dialling. You must press

(Phone Book), the two digit code, and **Mono Start** or **Colour Start** to start the dialling process.

Standard resolution

 203×97 dpi. It is used for regular size text and quickest transmission.

Station ID

The stored information that appears on the top of faxed pages. It includes the sender's name and fax number.

Super Fine resolution (Mono only)

 392×203 dpi. Best for very small print and line art.

TAD (telephone answering device)

You can connect an external TAD to your machine.

Temporary settings

You can choose certain options for each fax transmission and copy without changing the default settings.

Tone (Not available in New Zealand)

A form of dialling on the telephone line used for Touch Tone telephones.

Transmission

The process of sending faxes over the phone lines from your machine to the receiving fax machine.

Transmission Verification Report

A listing for each fax sent, that shows its date, time and number.

User Settings

A printed report that shows the current settings of the machine.

F Index

Α

Access codes, storing and dialling ADF (automatic document feeder) 22,	40
Answering machine (TAD)	.71
connecting	.72
Apple [®] Macintosh [®]	
See Software User's Guide on the	
CD-ROM.	
Automatic	
fax receive	.49
Fax Detect	

В

Broadcasting	43
setting up Groups for	82

С

77
86
62
47
171
172
171
170
71, 72
73
219
6
98
96
97
93
92
92
101

page layout (N in 1)	
paper size	
paper type	
quality	
return to default	
set new default	100
single	
sort (ADF only)	
tray use	
using ADF	
using scanner glass	
watermark	
using a media card	
using a paper document	100
using a template	
using a USB Flash memory driv	e 99
Cordless telephone	73
Custom telephone features on a	
single line	149

D

Dialling
a pause77 access codes and credit card
numbers
Caller ID history77
Groups 43
manual75
One Touch75
Outgoing Call76
Speed Dial75
Direct printing
from a non-PictBridge camera 124
from a PictBridge camera 122
Distinctive Ring
setting ring pattern66, 70
turning off66, 70
Document
loading22, 23
Dual Access 46

Е

Envelopes	. 15, 20, 21
Error messages on LCD	
B&W Print Only	153
Cannot Detect	
Cannot Print	154
Comm. Error	154
Ink low	155
No Cartridge	
No Paper Fed	
Not Registered	75, 156
Out of Memory	156
while scanning a document .	101
Unable to Clean	157
Unable to Init.	157
Unable to Print	157
Unable to Scan	158
External telephone, connecting	73

F

Fax codes		
changing		
Remote Access Code		60
Remote Activation Code	52,	73
Remote Deactivation Code		73
using		73
Fax Detect		
Fax Forwarding		
changing remotely	62,	63
programming a number		
Fax Storage		
printing from memory		
turning on		
Fax Stream [®] Duet		65
Fax, from PC		
See Software User's Guide on the		
CD-ROM.		
Fax, stand-alone		
receiving		.49
at end of conversation		
difficulties14	5, 1	47
F/T Ring Time, setting		
Fax Detect		
Fax Forwarding		62
Fax Preview		
Fax Stream [®] Duet		
from extension telephone		

from external telephone	73
into PC	56
printing from memory	54
reducing to fit on paper	
retrieving from a remote site	
Ring Delay, setting	
telephone line interference	
tray use	
sending	
Broadcasting	
cancelling from memory	47
contrast	45
delayed batch transmission	47
delayed fax	46
enter Fax mode	40
from ADF	40
from memory (Dual Access)	
from scanner glass	41
manual	48
overseas	
Real Time Transmission	46
Resolution	
return to factory setting	
set new default	
telephone line interference	152
Fax/Tel mode	
answering at extension telephones	
Fax Stream [®] Duet	
Remote Activation Code	
Remote Deactivation Code	
Ring Delay	
Function Lock	33

G

Greyscale	 215
Groups for Broadcasting	 . 82

Η

178
178
178, 179
6

Ink cartridges	
checking ink volume	.174
ink dot counter	.166
replacing	.166
Innobella™	.219

J

Jacks

EXI	
external telephone	71
TAD (answering machine)	71
Jams	
document	160
paper	160

LCD (liquid crystal display)	178
Brightness	31, 32
Contrast	31
Dim Timer	32
Help List	86
Loading envelopes and post cards	s15
Loading paper	9

Μ

Macintosh [®]	
See Software User's Guide on th	е
CD-ROM.	
Maintenance, routine	
replacing ink cartridges	
Manual	
dialling	75
receive	49
transmission	48
Memory Security	89
Memory Storage	178
Menu Table	178
Mode, entering	
Сору	92
Fax	40
PhotoCapture	6
Scan	6
Multi-line connections (PABX)	72

Ν

Network
Printing
See Network User's Guide on the
CD-ROM.
Scanning
See Software User's Guide on the
CD-ROM.

0

One touch	
setting up	 77

Ρ

Packing the machine	
Paper15, 18	, 209
capacity	21
loading9, 1	2, 15
printable area	17
size	
size of document	22
type20, 2	
PaperPort™ 11SE with OCR	
See Software User's Guide on the	
CD-ROM and Help in the PaperPort [™]	М
11SE application to access	
How-to-Guides.	
PhotoCapture Center™	
Adding Effect	109
Borderless	117
CompactFlash [®]	104
Cropping	
DPOF printing	
Enhance Photos	
Auto Correct	109
Enhance Scenery	110
Enhance Skin-Tone	
Monochrome	111
Remove Red-Eye	111
Sepia	
from PC	
See Software User's Guide on the	
CD-ROM.	
Memory Stick Pro™	104
Memory Stick [®]	104
Preview photos	

Print settings		
Brightness		116
Colour enhancement		116
Contrast		116
Paper type & size		
Quality		
Return to factory setting		
Set new default		
Printing		
all photos		112
index		
photos		
Scan to memory card		
Scan to USB flash memory		
SD		
SDHC		
Search by Date		112
Slide-Show		
specifications		213
Trimming		113
xD-Picture Card™		
PictBridge		
DPOF Printing		123
Power failure		
Presto! [®] PageManager [®]		
See Help in Presto!® PageManag	er®	
application		
Print		
difficulties	145,	147
drivers		216
fax from memory		54
paper jams	161,	163
printable area		17
report		86
resolution		216
specifications		216
Printing		
on small paper		16
See Software User's Guide on the		
CD-ROM.		
Programming your machine		178

Q

Quick Dial	77
Broadcasting	
using Groups	
Group dial	
changing	

2
7
7
6
1
9
0
0
5

R

Receive Mode	
External TAD	<u>4</u> 9
Fax Only	
Fax/Tel	
Manual	
Redial/Pause	
Reducing	10
copies	03
incoming faxes	
Remote Retrieval	
access code60,	
commands	
getting your faxes	03
Remote Setup	
See Software User's Guide on the	
CD-ROM.	
Reports	
Caller ID History Report	
Fax Journal	
Journal Period	
Help List	
how to print	
Network Configuration	
Quick Dial List	
Transmission Verification85,	
User Settings	86
Resolution	
сору	
fax	
print	
scan	215
setting for next fax	45
Restricted users	35
Ring Delay, setting	51

S

Safety Instructions	131
Scannable area	
Scanning	
See Software User's Guide on the	
CD-ROM.	
Security	
Secure function lock	
administrator password	.33
Public user	.34
restricted users	.35
Serial Number	
how to find See inside front co	ver
Shipping the machine	175
Sleep Mode	.31
Speed Dial	
changing78, 80,	81
dialling	.75
storing	.79

T

TAD (telephone answering device),

N N	0 //
external	
connecting	
receive mode	
recording OGM	72
Telephone line	
connections	
interference	
multi-line (PABX)72
Text, entering	
special characte	rs206
Transferring your f	axes or Fax Journal
report	
Transparencies	
•	
, ,	

Troubleshooting	145
checking ink volume	174
document jam	
error messages on LCD	153
if you are having difficulty	
copying	149
document jam	160
incoming calls	149
Network	151
PhotoCapture Center™	150
printing	145
printing received faxes	147
receiving faxes	
scanning	149
software	150
telephone line or connections	148
paper jam	161, 163

V

Volume, setting	
beeper	30
ring	
speaker	30

W

Windows [®]	
See Software User's Guide on the	
CD-ROM.	
Wireless Network	
See Quick Setup Guide and Network	
User's Guide on the CD-ROM.	

For Australia Only:

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