

Multi-Protocol On-board Ethernet Multi-function Print Server

NETWORK USER'S GUIDE

MFC-7840N

Please read this manual thoroughly before using this machine on your network. You can view this manual in HTML format from the CD-ROM at any time, please keep the CD-ROM in a convenient place for quick and easy reference at all times. You can also download the manual in PDF format from the Brother Solutions Center (http://solutions.brother.com/).

The Brother Solutions Center (<u>http://solutions.brother.com/</u>) is your one stop resource for all your printing needs. Download the latest drivers and utilities for your machine, read FAQs and troubleshooting tips or learn about special printing solutions.

Note: Not all models are available in all countries.

Definitions of notes

We use the following icon throughout this User's Guide:



Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.

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IMPORTANT NOTE

- Windows[®] XP in this document represents Windows[®] XP Professional, Windows[®] XP Professional x64 Edition and Windows[®] XP Home Edition.
- Windows[®] Server 2003 in this document represents Windows[®] Server 2003 and Windows[®] Server 2003 x64 Edition.
- Windows Vista[®] in this document represents all editions of Windows Vista[®].

Internet address

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For Frequently Asked Questions (FAQs), Product Support, Driver Updates and Utilities: http://solutions.brother.com/

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Introduction

Overview

The Brother machine can be shared on a 10/100 Mb wired Ethernet network using the internal network print server. The print server supports various functions and methods of connection depending on the operating system you are running on a network supporting TCP/IP. These functions include printing, scanning, PC Fax send, PC Fax receive, Remote Setup and Status Monitor. The following chart shows what network features and connections are supported by each operating system.

| Operating Systems | Windows [®] 2000 Windows [®] XP Windows [®] XP Professional x64 Edition Windows Vista [®] | Windows Server [®] 2003 Windows Server [®] 2003 x64 Edition | Mac OS [®] X 10.2.4 or greater |
|--|---|---|--|
| 10/100BASE-TX Wired Ethernet (TCP/IP) | V | ~ | ~ |
| Printing | ~ | ~ | ✓ |
| BRAdmin Light | ~ | ~ | ✓ |
| BRAdmin Professional ¹ | ~ | ~ | |
| Web BRAdmin ¹ | ~ | ~ | |
| Web Based Management (web browser) | V | ~ | ~ |
| Internet Printing (IPP) | ~ | ~ | |
| Scanning | ~ | | ✓ |
| PC Fax Send | ~ | | ✓ |
| PC Pax Receive | ~ | | |
| Remote Setup | ~ | | ✓ |
| Status Monitor | ~ | | ✓ |
| Driver Deployment Wizard | v | ~ | |

¹ BRAdmin Professional and Web BRAdmin are available as a download from <u>http://solutions.brother.com/</u>.

To use the Brother machine through a network, you need to configure the print server, and set up the computers you use.

Network features

Your Brother machine has the following basic network features.

Network printing

The print server provides printing services for Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 supporting the TCP/IP protocols and Macintosh[®] (Mac OS[®] X 10.2.4 or greater) supporting the TCP/IP protocols.

Network scanning

You can scan documents over the network to your computer (See *Network Scanning* in the Software User's Guide).

Network PC Fax

You can directly send a PC file as a PC Fax over your network (See *Brother PC-FAX Software for Windows*[®] *and Sending a Fax for Macintosh*[®] in the Software User's Guide for a complete description). Windows[®] users can also PC Fax receive (See *PC-FAX receiving* in the Software User's Guide).

Management utilities

BRAdmin Light

BRAdmin Light is a utility for initial setup of Brother network connected devices. This utility can search for Brother products on your network, view the status and configure basic network settings, such as IP address. The BRAdmin Light utility is available for Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 and Mac OS[®] X 10.2.4 or greater computers. For installing BRAdmin Light on Windows[®], please see the Quick Setup Guide provided with the machine. For Macintosh[®] users, BRAdmin Light will be installed automatically when you install the printer driver. If you have already installed the printer driver, you don't have to install it again.

For more information on BRAdmin Light, visit us at http://solutions.brother.com/

BRAdmin Professional (for Windows®)

BRAdmin Professional is a utility for more advanced management of network connected Brother devices. This utility can search for Brother products on your network, view the status and configure the network settings from a computer running Windows[®]. BRAdmin Professional has additional features from BRAdmin Light.

For more information and to download the software, visit us at http://solutions.brother.com/

Web BRAdmin (for Windows®)

Web BRAdmin is a utility for managing network connected Brother devices. This utility can search for Brother products on your network, view the status and configure the network settings. Unlike BRAdmin Professional, which is designed for Windows[®] only, Web BRAdmin is a server based utility that can be accessed from any client PC with a web browser that supports JRE (Java Runtime Environment). By installing the Web BRAdmin server utility on a computer running IIS¹, administrators can connect to the Web BRAdmin server using a web browser, which then communicates with the device itself.

For more information and to download the software, visit us at http://solutions.brother.com/

¹ Internet Information Server 4.0 or Internet Information Service 5.0/5.1/6.0/7.0

Remote Setup

The Remote Setup software allows you to configure network settings from a Windows[®] or Macintosh[®] (Mac OS[®] X 10.2.4 or greater) computer. (See *Remote Setup* in the Software User's Guide).

Web Based Management (web browser)

The Web Based Management allows you to monitor Brother printer's status or change some of its configuration settings using a web browser.

Note

We recommend Microsoft Internet Explorer $6.0^{\text{®}}$ (or greater) or Firefox[®] 1.0 (or greater) for Windows[®] and Safari[™] 1.0 for Macintosh[®]. Please also make sure that JavaScript and Cookies are always enabled in whichever browser you use. We recommend you upgrade to Safari[™] 1.2 or greater to enable JavaScript. If a different web browser is used, make sure it is compatible with HTTP 1.0 and HTTP 1.1.

Internet fax/scan to E-mail server (download only)

The Brother machine can be assigned an E-mail address allowing you to send, receive or forward documents over a Local Area Network or the Internet to PC's or other Internet fax machines. In order to use this function, please download the necessary software from our web site, The Brother Solutions Center (<u>http://solutions.brother.com/</u>). Before using this function, you have to configure the necessary machine settings by using the machine's control panel. For details, please refer to the user's guide for Internet fax on the web site listed above.

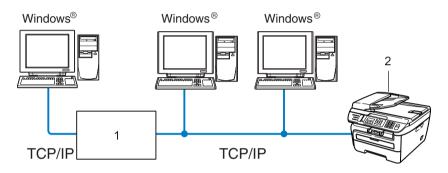
Types of network connections

Network connection example

Generally there are two types of network connections: Peer-to-Peer and Network Shared environment.

Peer-to-Peer printing using TCP/IP

In a Peer-to-Peer environment, each computer directly sends and receives data to each device. There is no central server controlling file access or printer sharing.



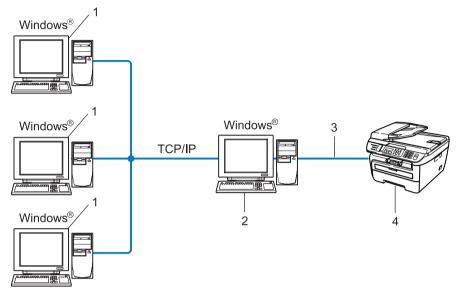
1 Router

2 Network printer (your machine)

- In a smaller network of 2 or 3 computers, we recommend the Peer-to-Peer printing method as it is easier to configure than the Network Shared printing method described on the following page. See Network Shared printing on page 5.
- Each computer must use the TCP/IP Protocol.
- The Brother machine needs to have an appropriate IP address configuration.
- If you are using routers, the Gateway address must be configured on the computers and the Brother machine.
- The Brother machine can also communicate with Macintosh[®] (TCP/IP compatible operating systems).

Network Shared printing

In a Network Shared environment, each computer sends data via a centrally controlled computer. This type of computer is often called a "Server" or a "Print Server". Its job is to control the printing of all print jobs.



- 1 Client computer
- 2 Also known as "Server" or "Print server"
- 3 TCP/IP or USB (where available)
- 4 Printer (your machine)
- In a larger network, we recommend a Network Shared printing environment.
- The "server" or the "print server" must use the TCP/IP print protocol.
- The Brother machine needs to have an appropriate IP address configuration unless the machine is connected via the USB interface at the server.

Protocols

TCP/IP protocols and functionalities

Protocols are the standardized sets of rules for transmitting data on a network. Protocols allow users to gain access to network connected resources.

The print server used on this Brother product supports the TCP/IP (Transmission Control Protocol/Internet Protocol) protocol.

TCP/IP is the most popular set of protocols used for communication such as Internet and E-mail. This protocol can be used in almost all operating systems such as Windows[®], Macintosh[®] and Linux.

The following TCP/IP protocols are available on this Brother product.

🖉 Note

- You can configure the protocol settings by using the HTTP (web browser). See *How to configure the print* server settings using Web Based Management (web browser) on page 53.
- For security features, see Security methods for E-mail notification on page 55.

DHCP/BOOTP/RARP

By using the DHCP/BOOTP/RARP protocols, the IP address can be automatically configured.

Mote

To use the DHCP/BOOTP/RARP protocols, please contact your network administrator.

APIPA

If you do not assign an IP address manually (using the control panel of the machine or the BRAdmin software) or automatically (using a DHCP/BOOTP/RARP server), the Automatic Private IP Addressing (APIPA) protocol will automatically assign an IP address from the range 169.254.10 to 169.254.254.255.

DNS client

The Brother print server supports the Domain Name System (DNS) client function. This function allows the print server to communicate with other devices by using its DNS name.

LPR/LPD

Commonly used printing protocols on a TCP/IP network.

SMTP client

Simple Mail Transfer Protocol (SMTP) client is used to send E-mails via Internet or Intranet.

Port9100

Another commonly used printing protocol on a TCP/IP network.

IPP

The Internet Printing Protocol (IPP Version 1.0) allows you to print documents directly to any accessible printer via the internet.

mDNS

mDNS allows the Brother print server to automatically configure itself to work in a Mac $OS^{\mathbb{R}} \times Simple$ Network Configured system. (Mac $OS^{\mathbb{R}} \times 10.2.4$ or greater).

TELNET

The Brother print server supports TELNET server for command line configuration.

SNMP

The Simple Network Management Protocol (SNMP) is used to manage network devices including computers, routers and Brother network ready machines in a TCP/IP network.

LLMNR

The Link-Local Multicast Name Resolution protocol (LLMNR) resolves the names of neighboring computers, if the network does not have a Domain Name System (DNS) server. The LLMNR Responder function works in both the IPv4 or IPv6 environment when using a computer that has the LLMNR Sender function such as Windows Vista[®].

Web services

The Web Services protocol enables Windows Vista[®] users to install the Brother printer driver by right clicking the machine icon from the **Start** / **Network** selection. (See *Installation when using web services (For Windows Vista[®] users)* on page 71). The Web Services also lets you check the current status of the machine from your computer.

Web server (HTTP)

The Brother print server is equipped with a built in web server that allows you to monitor its status or change some of its configuration settings using a web browser.

🖉 Note

We recommend Microsoft Internet Explorer $6.0^{\text{(e)}}$ (or greater) or Firefox^(e) 1.0 (or greater) for Windows^(e) and SafariTM 1.0 for Macintosh^(e). Please also make sure that JavaScript and Cookies are always enabled in whichever browser you use. We recommend you upgrade to SafariTM 1.2 or greater to enable JavaScript. If a different web browser is used, make sure it is compatible with HTTP 1.0 and HTTP 1.1.

FTP

The File Transfer Protocol (FTP) allows the Brother machine to scan black and white or color documents directly to an FTP server located locally on your network or on the internet.

IPv6

This machine is compatible with IPv6, the next generation internet protocol. For more information on the IPv6 protocol, visit <u>http://solutions.brother.com</u>.

Other protocol

LLTD

The Link Layer Topology Discovery protocol (LLTD) lets you locate the Brother machine easily on the Windows Vista[®] network map. Your Brother machine will be shown with a distinctive icon and the node name. The default setting for this protocol is Off.

2

Configuring your machine for a network

Overview

Before using your Brother machine on your network, you must install the Brother software and also configure the appropriate TCP/IP network settings on the machine itself. To do this, we recommend that you use the Brother installer on the Brother CD-ROM as this will guide you through the software and network installation.

Please follow the instructions in the supplied Quick Setup Guide.

Note

If you do not wish to, or are unable to use the Brother installer or any of Brother's software tools, you can also use the machine's control panel to change network settings. For more information, see *Control panel setup* on page 18.

IP addresses, subnet masks and gateways

To use the machine in a networked TCP/IP environment, you need to configure the IP address and subnet mask. The IP address you assign to the print server must be on the same logical network as your host computers. If it is not, you must properly configure the subnet mask and the gateway address.

IP address

An IP address is a series of numbers that identifies each computer connected to a network. An IP address consists of four numbers separated by dots. Each number is between 0 and 255.

Example: In a small network, you would normally change the final number.

- 192.168.1.<u>1</u>
- 192.168.1.2
- 192.168.1.<u>3</u>

How the IP address is assigned to your print server:

If you have a DHCP/BOOTP/RARP server in your network (typically a UNIX[®]/Linux or Windows[®] 2000/XP, Windows Vista[®] or Windows Server[®] 2003 network) the print server will automatically obtain its IP address from the DHCP server and register its name with any RFC 1001 and 1002-compliant dynamic name services.

Note

On smaller networks, the DHCP server may be the router.

For more information on DHCP, BOOTP and RARP, see Using DHCP to configure the IP address on page 66, Using BOOTP to configure the IP address on page 67 and Using RARP to configure the IP address on page 68.

If you do not have a DHCP/BOOTP/RARP server, the Automatic Private IP Addressing (APIPA) protocol will automatically assign an IP address from the range 169.254.1.0 to 169.254.254.255. For more information on APIPA, see *Using APIPA to configure the IP address* on page 68.

If the APIPA protocol is disabled, the IP address of a Brother print server is 192.0.0.192. However, you can easily change this IP address number to match with the IP address details of your network. For information on how to change the IP address, see *Setting the IP address and subnet mask* on page 12.

Subnet mask

Subnet masks restrict network communication.

Example: Computer 1 can talk to Computer 2

Computer 1

IP Address: 192.168.1.2

Subnet Mask: 255.255.255.0

Computer 2

IP Address: 192.168.1.3

Subnet Mask: 255.255.255.0

Note

0 denotes that there is no limit to communication at this part of the address.

In the above example, we can communicate with anything that has an IP address that begins with 192.168.1.x.

Gateway (and router)

A gateway is a network point that acts as an entrance to another network and sends data transmitted via the network to an exact destination. The router knows where to direct data that arrives at the gateway. If a destination is located on an external network, the router transmits data to the external network. If your network communicates with other networks, you may need to configure the Gateway IP address. If you do not know the Gateway IP address then contact your Network Administrator.

See page 12

Step by step chart

1 Configure the TCP/IP settings.

- Configure the IP address
 → See page 12
 Configure the subnet mask
 → See page 12
- Configure the gateway

2 Change the print server settings.

| e page 15 |
|-----------|
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| |

2

Setting the IP address and subnet mask

Using the BRAdmin Light utility to configure your machine as a network printer

BRAdmin Light

The BRAdmin Light utility is designed for initial setup of the Brother network connected devices. It also can search for Brother products in a TCP/IP environment, view the status and configure basic network settings, such as IP address. The BRAdmin Light utility is available for Windows[®] 2000/XP, Windows Vista[®], Windows Server[®] 2003 and Mac OS[®] X 10.2.4 or greater.

How to configure your machine using the BRAdmin Light utility

Note

- Please use the BRAdmin Light utility version that was supplied on the CD-ROM with your Brother product. You can also download the latest Brother BRAdmin Light utility version from http://solutions.brother.com/.
- If you require more advanced printer management, use the latest version of BRAdmin Professional utility that is available as a download from <u>http://solutions.brother.com/</u>. This utility is only available for Windows[®] users.
- If you are using personal Firewall software, disable it. Once you are sure that you can print, re-start your personal Firewall software.
- Node name: The node name appears in current BRAdmin Light. The default node name of the network card in the printer is "BRNxxxxxxxx".
- The default password for Brother print servers is "access".
- Start the BRAdmin Light utility.
 - For Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 users

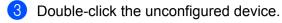
Click Start / All Programs ¹ / Brother / BRAdmin Light / BRAdmin Light.

- ¹ **Programs** for Windows[®] 2000 users
- For Mac OS[®] X 10.2.4 or greater users

Double-click Mac OS X or Macintosh HD (Startup Disk) / Library / Printers / Brother / Utilities / BRAdmin Light.jar file.

2 BRAdmin Light will search for new devices automatically.

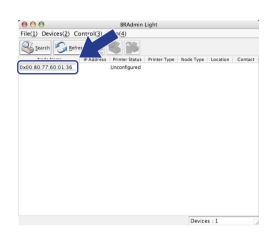
12



Windows®



Macintosh[®]



🖉 Note

- If the print server is set to its factory default settings without using a DHCP/BOOTP/RARP server, the device will appear as **Unconfigured** in the BRAdmin Light utility screen.
- You can find the node name and Ethernet address (MAC address) by printing the Network Configuration List. See *Printing the Network Configuration List* on page 27.
- 4 Choose **STATIC** from **Boot Method**. Enter the **IP Address**, **Subnet Mask** and **Gateway** (if needed) of your print server.

Windows®

| etwork | | | |
|-------------|--------------|---------------|--|
| | -Boot Method | | |
| | O AUTO | | |
| | ● STATIC | | |
| | ODHCP | | |
| | ORARP | | |
| | OBOOTP | | |
| | | | |
| | | | |
| IP A | ddress | 192.168.0.5 | |
| <u>S</u> ub | net Mask | 255.255.255.0 | |
| Gab | вway | 192.168.0.1 | |

Macintosh®

| 🖲 🔿 🕤 Conf | igure TCP/IP Address |
|-------------|----------------------|
| BOOT Method | |
| O AUTO | |
| STATIC | |
| O DHCP | |
| O RARP | |
| O BOOTP | |
| IP Address | 192.168.0.5 |
| Subnet Mask | 255.255.255.0 |
| Gateway | 192.168.0.1 |
| | OK Cancel |

5 Click OK.

6 With the correctly programmed IP address, you will see the Brother print server in the device list.

Using the control panel to configure your machine for a network

You can configure your machine for a network using the control panel LAN menu. See *Control panel setup* on page 18.

Using other methods to configure your machine for a network

You can configure your machine for a network using other methods. See Other ways to set the IP address (for advanced users and administrators) on page 66.

Changing the print server settings

Using the BRAdmin Light utility to change the print server settings

1 Start the BRAdmin Light utility.

■ For Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 users

Click Start / All Programs ¹/ Brother / BRAdmin Light / BRAdmin Light.

¹ **Programs** for Windows[®] 2000 users

■ For Mac OS[®] X 10.2.4 or greater users

Double-click Mac OS X or Macintosh HD (Startup Disk) / Library / Printers / Brother / Utilities / BRAdmin Light.jar file.

2 Choose the print server which you want to change the settings.

- 3 Choose **Network Configuration** from the **Control** menu.
- 4 Enter a password. The default password is "access".
- 5 You can now change the print server settings.

🖉 Note

If you want to change more advanced settings, use the BRAdmin Professional utility that is available as a download from <u>http://solutions.brother.com/</u>.

Using the BRAdmin Professional utility to change print server settings (for Windows $^{\ensuremath{\mathbb{R}}}$)

🖉 Note

- Please use the latest version of the BRAdmin Professional utility that is available as a download from http://solutions.brother.com/ This utility is only available for Windows[®] users.
- Node name: The Node name for each Brother device on the network appears in BRAdmin Professional. The default Node name is "BRNxxxxxxxx".
- Start the BRAdmin Professional utility (from Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003), by clicking Start / All Programs¹ / Brother Administrator Utilities / Brother BRAdmin Professional 3 / BRAdmin Professional 3.
 - ¹ **Programs** for Windows[®] 2000 users

| BRAdminPro3 | | | | | |
|--|---------------|--------------------|-------------|--|--|
| Eile Edit ⊻iew ⊆ontrol <u>T</u> ools <u>H</u> elp | | | | | |
| BRAdmin Professional | | Solutions Center | brother | | |
| 8 8 9 9 8 | | | | | |
| Status : All Devices 💌 Filter : | All Devices | 🔽 👬 🔋 Column : | Default | | |
| Node Name Model Name | Device Status | IP Address Log | Location 🔼 | | |
| SBRN0080778 Brother HL-2170W series | Ready | XXX. XXX. XXX. XXX | | | |
| × | | | > | | |
| Critical Error: 0 Non-Critical Error: 0 Communication Error: | 0 | | Devices : 1 | | |

- 2 Choose the print server which you want to configure.
- 3 Choose **Configure Device** from the **Control** menu.
- 4 Enter a password. The default password is "access".
- 5 You can now change the print server settings.

Note

- If the print server is set to its factory default settings without using a DHCP/BOOTP/RARP server, the device will appear as APIPA in the BRAdmin Professional utility screen.
- You can find the node name and Ethernet address (MAC address) by printing out the Network Configuration List. See *Printing the Network Configuration List* on page 27 for information on how to print the Network Configuration List on your print server.

Using the control panel to change the print server settings

You can configure and change the print server settings using the control panel LAN menu. See *Control panel setup* on page 18.

Using Web Based Management (web browser) to change the print/scan server settings

A standard web browser can be used to change your print server settings using the HTTP (Hyper Text Transfer Protocol). See *How to configure the print server settings using Web Based Management (web browser)* on page 53.

Using Remote Setup to change the print server settings (not available for Windows Server[®] 2003)

Remote Setup for Windows[®]

The Remote Setup application allows you to configure network settings from a Windows[®] application. When you access this application, the settings on your machine will be downloaded automatically to your PC and displayed on your PC screen. If you change the settings, you can upload them directly to the machine.

1 Click the Start button, All Programs¹, Brother, MFC-7840N LAN, then Remote Setup.

- ¹ **Programs** for Windows[®] 2000 users
- 2 Enter a password. The default password is "access".
- Click TCP/IP.
- 4 You can now change the print server settings.

Remote Setup for Macintosh[®]

The Remote Setup application allows you to configure many MFC settings from a Macintosh[®] application. When you access this application, the settings on your machine will be downloaded automatically to your Macintosh[®] and displayed on your Macintosh[®] screen. If you change the settings, you can upload them directly to the machine.

- Double click the Mac OS X or Macintosh HD (Startup Disk) icon on your desktop, Library, Printers, Brother, then Utilities.
- 2 Double click the **Remote Setup** icon.
- 3 Enter a password. The default password is "access".
- 4 Click TCP/IP.
- 5 You can now change the print server settings.

Using other methods to change print server settings

You can configure your network printer using other methods. See Other ways to set the IP address (for advanced users and administrators) on page 66.

3

Control panel setup

LAN menu

Before using your Brother product in a network environment, you need to configure the correct TCP/IP settings.

In this chapter, you will learn how to configure the network settings using the control panel, located on the front of the machine.

The LAN menu selections of the control panel allow you to set up the Brother machine for your network configuration. Press **Menu**, then press ▲ or ▼ to choose LAN. Proceed to the menu selection you wish to configure. See *Function table and default factory settings* on page 75.

Please note that the machine is supplied with the BRAdmin Light utility and Remote Setup applications for Windows[®] and Macintosh[®], which also can be used to configure many aspects of the network. See *Changing the print server settings* on page 15.

TCP/IP

This menu has ten sections: BOOT Method, IP Address, Subnet Mask, Gateway, Node Name, WINS Config, WINS Server, DNS Server, APIPA and IPv6.

BOOT Method

This selection controls how the machine obtains an IP address. The default setting is Auto.



If you do not want your print server configured via DHCP, BOOTP or RARP, you must set the BOOT Method to Static so that the print server has a static IP address. This will prevent the print server from trying to obtain an IP address from any of these systems. To change the BOOT Method, use the machine's control panel, BRAdmin Light utility, Remote Setup or Web Based Management (web browser).

| 1 | Press Menu. |
|---|---|
| 2 | Press ▲ or V to choose LAN. Press OK. |
| 3 | Press ▲ or V to choose TCP/IP. Press OK. |
| 4 | Press ▲ or V to choose BOOT Method. Press OK. |
| 5 | Press \blacktriangle or \lor to choose Auto ¹ , Static ² , RARP ³ , BOOTP ⁴ or DHCP ⁵ . Press OK . |
| | ■ If you chose Auto, RARP, BOOTP or DHCP, go to ⑥. |
| | If you chose Static, go to 7. |

6 Enter how many times the machine tries to obtain the IP address. We recommend you to enter 3 or more. Press **OK**.

7 Press Stop/Exit.

Auto mode

In this mode, the machine will scan the network for a DHCP server, if it can find one, and if the DHCP server is configured to allocate an IP address to the machine, then the IP address supplied by the DHCP server will be used. If no DHCP server is available, then the machine will scan for a BOOTP server. If a BOOTP server is available, and it is configured correctly, the machine will take its IP address from the BOOTP server. If a BOOTP server is not available, the machine will scan for a RARP server. If a RARP server also does not answer, the IP Address is set using the APIPA protocol, see *Using APIPA to configure the IP address* on page 68. After the machine is initially powered ON, it may take a few minutes for the machine to scan the network for a server.

² Static mode

In this mode the machine's IP address must be manually assigned. Once entered the IP address is locked to the assigned address.

³ RARP mode

The Brother print server IP address can be configured using the Reverse ARP (RARP) service on your host computer. For more information on RARP, see *Using RARP to configure the IP address* on page 68.

⁴ BOOTP mode

BOOTP is an alternative to RARP that has the advantage of allowing configuration of the subnet mask and gateway. For more information on BOOTP, see *Using BOOTP to configure the IP address* on page 67.

⁵ DHCP mode

Dynamic Host Configuration Protocol (DHCP) is one of several automated mechanisms for IP address allocation. If you have a DHCP server in your network (typically a UNIX[®], Windows[®] 2000/XP, Windows Vista[®] network) the print server will automatically obtain its IP address from a DHCP server and register its name with any RFC 1001 and 1002 compliant dynamic name services.

🖉 Note

On smaller networks, the DHCP server may be the router.

IP Address

This field displays the current IP address of the machine. If you have chosen a BOOT Method of Static, enter the IP address that you wish to assign to the machine (check with your network administrator for the IP address to use). If you have chosen a method other than Static, the machine will attempt to determine its IP address using the DHCP or BOOTP protocols. The default IP address of your machine will probably be incompatible with the IP address numbering scheme of your network. We recommend that you contact your network administrator for an IP address for the network the unit will be connected on.

| 1 | Press | Menu |
|---|-------|------|
|---|-------|------|

Press ▲ or ▼ to choose LAN.
 Press OK.

3 Press ▲ or ▼ to choose TCP/IP. Press OK.

4 Press ▲ or ▼ to choose IP Address. Press OK.

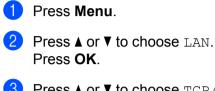
5 Press 1 to choose Change.

6 Enter the IP address. Press OK.

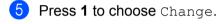


Subnet Mask

This field displays the current subnet mask used by the machine. If you are not using DHCP or BOOTP to obtain the subnet mask, enter the desired subnet mask. Check with your network administrator for the subnet mask to use.



- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- 4 Press ▲ or ▼ to choose Subnet Mask. Press OK.



6 Enter the Subnet Mask address. Press OK.

7 Press Stop/Exit.

Gateway

This field displays the current gateway or router address used by the machine. If you are not using DHCP or BOOTP to obtain the gateway or router address, enter the address you wish to assign. If you do not have a gateway or router, leave this field blank. Check with your network administrator if you are unsure.

1 Press Menu.

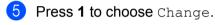
- Press ▲ or ▼ to choose LAN. Press OK.
- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- 4 Press ▲ or ▼ to choose Gateway. Press OK.
- 5 Press 1 to choose Change.
- 6 Enter the Gateway address. Press OK.
- 7 Press Stop/Exit.

Node Name

You can register the machine name on the Network. This name is often referred to as a NetBIOS name; it will be the name that is registered by the WINS server on your network. Brother recommends the name "BRNxxxxxxxxxx".

1 Press Menu.

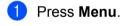
- Press ▲ or ▼ to choose LAN. Press OK.
- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- 4 Press ▲ or ▼ to choose Node Name. Press OK.



- 6 Enter the Node Name. Press **OK**.
- 7 Press Stop/Exit.

WINS Config

This selection controls how the machine obtains the IP address of the WINS server.



- Press ▲ or ▼ to choose LAN. Press OK.
- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- 4 Press ▲ or ▼ to choose WINS Config. Press OK.
- 5 Press ▲ or ▼ to choose Auto or Static. Press OK.
- 6 Press Stop/Exit.

Auto

Automatically uses a DHCP request to determine the IP addresses for the primary and secondary WINS servers. You must set the BOOT Method to Auto for this feature to work.

Static

Uses a specified IP address for the primary and secondary WINS servers.

WINS Server

Primary WINS Server IP Address

This field specifies the IP address of the primary WINS (Windows[®] Internet Name Service) server. If set to a non-zero value, the machine will contact this server to register its name with the Windows[®] Internet Name Service.

Secondary WINS Server IP Address

This field specifies the IP address of the secondary WINS server. It is used as a backup to the Primary WINS server address. If the Primary server is unavailable, the machine still can register itself with a secondary server. If set to a non-zero value, the machine will contact this server to register its name with the Windows[®] Internet Name Service. If you have a primary WINS server, but no secondary WINS server, simply leave this field blank.

- 1 Press Menu.
- 2 Press ▲ or ▼ to choose LAN. Press OK.
- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- Press ▲ or ▼ to choose WINS Server. Press OK.
- 5 Press ▲ or ▼ to choose Primary or Secondary. Press OK.
- 6 Press 1 to choose Change.
- 7 Enter the WINS Server address. Press OK.
- 8 Press Stop/Exit.

DNS Server

Primary DNS Server IP Address

This field specifies the IP address of the primary DNS (Domain Name System) server.

Secondary DNS Server IP Address

This field specifies the IP address of the secondary DNS server. It is used as a backup to the Primary DNS server address. If the Primary server is unavailable, the machine will contact the Secondary DNS server. If you have a primary DNS server, but no secondary DNS server, simply leave this field blank.

- Press Menu.
 Press ▲ or ▼ to choose LAN. Press OK.
 Press ▲ or ▼ to choose TCP/IP. Press OK.
 Press ▲ or ▼ to choose DNS Server. Press OK.
 Press ▲ or ▼ to choose Primary or Secondary. Press OK.
 Press 1 to choose Change.
 Enter the DNS Server address. Press OK.
- 8 Press Stop/Exit.

APIPA

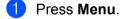
The setting of On will cause the print server to automatically allocate a Link-Local IP address in the range (169.254.1.0 - 169.254.254.255) when the print server cannot obtain an IP address through the BOOT Method you have set (see *BOOT Method* on page 18). Choosing Off means the IP address doesn't change, when the print server cannot obtain an IP address through the BOOT Method you have set.



- Press ▲ or ▼ to choose LAN. Press OK.
- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- Press ▲ or ▼ to choose APIPA. Press OK.
- 5 Press ▲ or ▼ to choose On or Off. Press OK.
- 6 Press Stop/Exit.

IPv6

This machine is compatible with IPv6, the next generation internet protocol. If you want to use the IPv6 protocol, choose On. The default setting for IPv6 is Off. For more information on the IPv6 protocol, visit <u>http://solutions.brother.com/</u>.

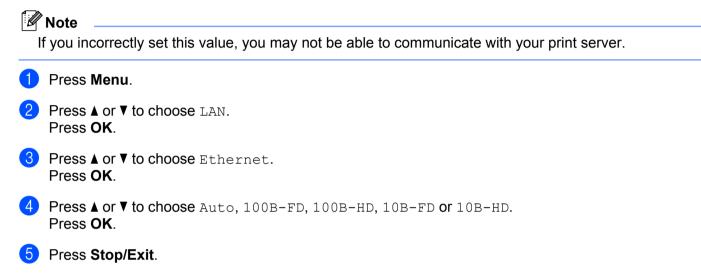


- Press ▲ or ▼ to choose LAN. Press OK.
- 3 Press ▲ or ▼ to choose TCP/IP. Press OK.
- Press ▲ or ▼ to choose IPv6. Press OK.
- 5 Press ▲ or ▼ to choose On or Off. Press OK.
- 6 Press Stop/Exit.

Ethernet

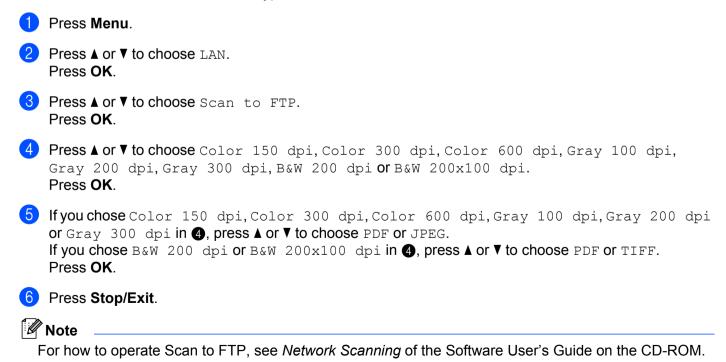
Ethernet link mode. Auto allows the print server to operate in 100BASE-TX full or half duplex, or in 10BASE-T full or half duplex mode by auto negotiation.

You can fix the server link mode to 100BASE-TX Full Duplex (100B-FD) or Half Duplex (100B-HD) and 10BASE-T Full Duplex (10B-FD) or Half Duplex (10B-HD). This change is valid after the print server has been reset (default is Auto).



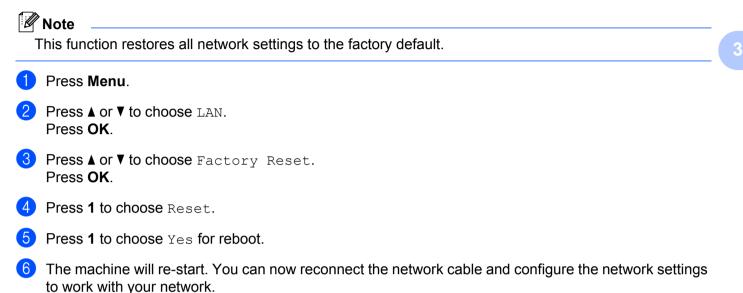
Scan to FTP

You can choose the default color file type for the Scan to FTP function.



Restoring the network settings to factory default

If you wish to reset the print server back to its default factory settings (resetting all information such as the password and IP address information), please follow these steps:



Printing the Network Configuration List

Note

Node name: Node name appears in the Network Configuration List. The default node name is "BRNxxxxxxxxxxx".

The Network Configuration List prints a report listing all the current network configuration including the network print server settings.



1 Press **Reports**.

Press ▲ or ▼ to choose Network Config. 2 Press OK.

4 Driver Deployment Wizard (Windows[®] only)

Overview

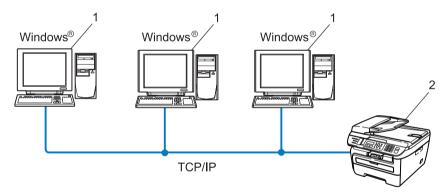
The Driver Deployment Wizard software can be used to ease the installation or even automate the installation of a locally connected or network connected printer. The Driver Deployment Wizard can also be used to create self running executable files which when run on a remote PC, completely automates the installation of a printer driver. The remote PC does not have to be connected to a network.

Connection methods

The Driver Deployment Wizard supports the two connection methods.

Peer-to-peer

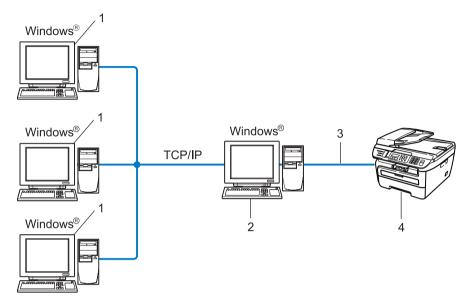
The device is connected to the network but each user prints directly to the printer WITHOUT printing through a central queue.



- 1 Client computer
- 2 Network printer (your machine)

Network Shared

The device is connected to a network and a central print queue is used to manage all print jobs.



- 1 Client computer
- 2 Also known as "Server" or "Print Server"
- 3 TCP/IP or USB
- 4 Printer (your machine)

How to install the Driver Deployment Wizard software

1 Put the supplied CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.

- 2 The CD-ROM main menu will appear. Click Install Other Drivers or Utilities.
- 3 Choose the **Driver Deployment Wizard** installation program.
- 🖉 Note

For Windows Vista[®], when the User Account Control screen appears, click Continue.

- 4 Click **Next** in response to the Welcome message.
- 5 Read the license agreement carefully. Then follow the on-screen instructions.
- 6 Click **Finish**. Now the Driver Deployment Wizard software has been installed.

Using the Driver Deployment Wizard software

- 1 When you run the Wizard for the first time you will see a welcome screen. Click **Next**.
- 2 Choose **MFC**, and then click **Next**.
- 3 Choose your connection type to the printer that you want to print to.
- Choose the option you require, and follow the on-screen instructions. If you choose Brother Peer-to-Peer Network Printer, the following screen is displayed.

| Driver Deployment Wi | zard | | | |
|-------------------------|------------------|-------------------|-----------|--------|
| Select Printer | | | - A | A |
| | | | | \sim |
| Select the appropriate | network printer. | | | |
| Node Name | Node Address | Printer Name | Location | |
| BRN XXXXXXXXXX | | Brother MFC-X000X | Location | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | ~ |
| Port Driver | | | | |
| LPR (Recom Set by No | | | Configure | P |
| C NetBIOS | de Name | | Refresh | _ |
| C IPP | | | | |
| | | | | |
| Help | | < Back | Next> | Cancel |
| | | | | |

Setting the IP Address

If the printer does not have an IP address, the Wizard will allow you to change the IP address by selecting the printer from the list and by selecting the **Configure IP** option. A dialog box then appears which allows you to specify information such as the IP address, subnet mask and also the gateway address.

| Configure T | CP/IP Address | |
|--|---------------|--------|
| Enter the TCP/IP configration for this Print Server | | (OK) |
| | | Cancel |
| IP Address | 0.0.0 | |
| Subnet Mask | 0.0.0 | |
| Gateway | 0.0.0 | |
| | | |

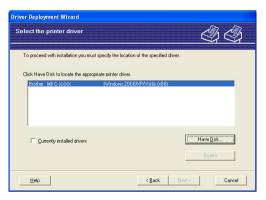
5 Choose the printer driver if you wish to install.

■ If the printer driver you wish to use is installed on your computer:

Check the box of **Currently installed drivers** and choose the printer you wish to install, and then click **Next**.

If the driver you wish to use is not installed on your computer:

Click Have Disk and then specify the path of the printer driver.



6 Click **Next** after you choose the correct driver.

7 A summary screen will appear. Confirm the settings of the driver.

| Driver Deployment Wiza | rd | |
|---|---|--|
| Completing the Driv | er Deployment Wizard 🥳 🥳 | |
| You have successfully o | mpleted the Driver Deployment Wizard g printer settings: | |
| Printer Information Printer Name : Driver Name : Shared as : Default : IP Address : Node Name : Port Driver : Port Driver : Port Name : Version : | Brother MFC-3000X Brother MFC-3000X Not Shared Yes SOCK-SOCK-SOCK BR900000000000X LPR IP SOCK-SOCK-SOCK Writes OWD/Writes (de6) | |
| users. | this PC and create an installation program for other <u>Settings</u> inon Program for other users] Cystom | |
| Help | < <u>B</u> ack <u>Einish</u> Cancel | |

Creating an executable file

The Driver Deployment Wizard software can also be used to create self running .EXE files. These self-running .EXE files can be saved to the network, copied to a CD-ROM, USB flash memory drive or even E-mailed to another user. Once run, the driver and its settings are automatically installed without any user intervention.

Copy the Driver files to this PC and create an installation program for other users.

Choose this option if you wish to install the driver onto your computer and also create a self-running executable file for use with another computer using the same operating system as your own.

Only Create an Installation Program for other users.

Choose this option if the driver is already installed on your computer and you wish to create a self-running executable file without installing the driver again on your own computer.

🖉 Note

- If you work in a "queue" based network and you create an executable file for another user who does not have access to the same printer queue that you define into the executable file, the driver when installed on the remote computer will default to LPT1 printing.
- If you check the box of **Currently installed drivers** in (5), you can change the default settings of the printer driver, such as paper size by clicking **Custom...**.

8 Click **Finish**. The driver is automatically installed to your computer.

5

Network printing from Windows[®]: basic TCP/IP Peer-to-Peer printing

Overview

To connect your printer to your network, you need to follow the steps in the Quick Setup Guide. We recommend that you use the Brother installer application on the CD-ROM which we have provided with the printer. By using this application, you can easily connect your printer to your network and install the network software and printer driver which you need to complete the configuration of your printer for a network. You will be guided by the on-screen instructions until you are able to use your Brother network printer.

If you are a Windows[®] user and want to configure your machine without using the Brother installer application, use the TCP/IP protocol in a Peer-to-Peer environment. Please follow the instructions in this chapter. This chapter explains how to install the network software and the printer driver which you will need to be able to print using your network printer.

Note

- You must configure the IP address on your machine before you proceed with this chapter. If you need to configure the IP address, see *Setting the IP address and subnet mask* on page 12 first.
- Verify the host computer and the machine are either on the same subnet, or that the router is properly configured to pass data between the two devices.
- If you are connecting to a Network Print Queue or Share (printing only), see *Installation when using a Network Print Queue or Share (printer driver only)* on page 72 for installation details.
- The default password for Brother print server is "access".

Configuring the standard TCP/IP port

Printer driver not yet installed

- Put the supplied CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.
- 2 The CD-ROM main menu will appear. Click Install Other Drivers or Utilities.
- 3 Click Printer Driver (Only, for Network).
- 4 Click **Next** in response to the Welcome message. Follow the on-screen instructions.
- 5 Choose Standard Installation and click Next.
- 6 Choose Brother Peer-to-Peer Network Printer, and then click Next.
- **7** Follow the on-screen instruction, and then click **OK**.
- 🖉 Note

Contact your administrator if you are not sure about the location and name of the printer on the network.

8 Continue through the wizard clicking **Finish** when complete.

Printer driver already installed

If you have already installed the printer driver and wish to configure it for network printing, follow these steps:

 For Windows Vista[®]: Click the Start button, Control Panel, Hardware and Sound, and then Printers. For Windows[®] XP and Windows Server[®] 2003: Click the Start button and choose Printers and Faxes windows. For Windows[®] 2000. Click the Start button and choose Settings and then Printers.

- 2 Right click on the printer driver you wish to configure, and then choose **Properties**.
- 3 Click the **Ports** tab and click **Add Port**.
- Choose the port that you wish to use. Typically this would be Standard TCP/IP Port. Then click the New Port... button.
- 5 The Standard TCP/IP Port Wizard will start.
- 6 Enter the IP address of your network printer. Click Next.
- 7 Click Finish.
- 8 Close Printer Ports and Properties dialog box.

Network printing from Windows[®]: basic TCP/IP Peer-to-Peer printing

Other sources of information

See Configuring your machine for a network on page 9 to learn how to configure the IP address of the printer.

6

Internet printing for Windows[®]

Overview

Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 users can print using TCP/IP and the standard Network Printing IPP protocol software built into Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 installation.

🖉 Note

- You must configure the IP address on your printer before you proceed with this chapter. If you need to configure the IP address, see *Chapter 2* first.
- Verify the host computer and machine are either on the same subnet, or that the router is properly configured to pass data between the two devices.
- The default password for Brother print servers is "access".

IPP printing for Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003

Use the following instructions if you wish to use the IPP printing capabilities of Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003.

For Windows Vista[®]

- 1 Click the Start button, Control Panel, Hardware and Sound, and then Printers.
- 2 Click Add a printer.
- 3 Choose Add a network, wireless or Bluetooth printer.
- 4 Click The printer that I want isn't listed.
- 5 Choose Select a shared printer by name and then enter the following in the URL field: http://printer's IP address:631/ipp (where "printer's IP address" is the printer's IP address or the node name.)

Note

If you have edited the hosts file on your computer or are using a Domain Name System (DNS), you can also enter the DNS name of the print server. As the print server supports TCP/IP and NetBIOS names, you can also enter the NetBIOS name of the print server. The NetBIOS name can be seen in the Network Configuration List. To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 27. The NetBIOS name assigned is the first 15 characters of the node name and by default it will appear as "BRNxxxxxxxxx".

6 When you click **Next**, Windows Vista[®] will make a connection with the URL that you specified.

■ If the printer driver has already been installed:

1 You will see the printer selection screen in the Add Printer Wizard. Click OK.

If the appropriate printer driver is already installed on your computer, Windows Vista[®] will automatically use that driver. In this case, you will simply be asked if you wish to make the driver the default printer, after which the **Add Printer Wizard** will complete. You are now ready to print.

- 2 Go to **①**.
- If the printer driver has NOT been installed:

One of the benefits of the IPP printing protocol is that it establishes the model name of the printer when you communicate with it. After successful communication you will see the model name of the printer automatically. This means that you do not need to inform Windows Vista[®] about the type of printer driver to be used.

Go to 🕜.

If your printer is not in the list of supported printers, click **Have Disk**. You will then be asked to insert the driver disk.

- 8 Click **Browse** and choose the appropriate Brother printer driver that is contained on the CD-ROM or in the network share. Click **Open**.
- 9 Click OK.
- **10** Specify the model name of the printer. Click **OK**.

🖉 Note

- When the User Account Control screen appears, click Continue.
- If the printer driver that you are installing does not have a Digital Certificate you will see a warning message. Click Install this driver software anyway to continue with the installation. The Add Printer Wizard will then complete.
- 1 You will see the **Type a printer name** screen in the **Add Printer Wizard**. Check the **Set as the default printer** check box if you want to use this printer as the default printer, and then click **Next**.
- 12 To test the printer connection, click **Print a test page**, and then click **Finish**. The printer is now configured and ready to print.

For Windows[®] 2000/XP and Windows Server[®] 2003

1 For Windows[®] XP and Windows Server[®] 2003: Click the Start button and choose Printers and Faxes. For Windows[®]2000: Click the Start button and choose Settings and then Printers. For Windows[®] XP and Windows Server[®] 2003: Click Add a printer to start the Add Printer Wizard. For Windows[®] 2000: Double click the Add Printer icon to start the Add Printer Wizard. 3 Click Next when you see the Welcome to the Add Printer Wizard screen. 4 Choose Network Printer. For Windows[®] XP and Windows Server[®] 2003: Choose A network printer, or a printer attached to another computer. For Windows[®] 2000: Choose Network Printer. 5 Click Next. 6 For Windows[®] XP and Windows Server[®] 2003: Choose Connect to a printer on the Internet or on a home or office network and then enter the following in the URL field: http://printer's IP address:631/ipp (where "printer's IP address" is the printer's IP address or the node name.) For Windows[®] 2000: Choose Connect to a printer on the Internet or on your intranet and then enter the following in the URL field: http://printer's IP address:631/ipp (Where "printer's IP address" is the printer's IP address or the node name). M Note

If you have edited the hosts file on your computer or are using a Domain Name System (DNS), you can also enter the DNS name of the print server. As the print server supports TCP/IP and NetBIOS names, you can also enter the NetBIOS name of the print server. The NetBIOS name can be seen in the Network Configuration List. To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 27. The NetBIOS name assigned is the first 15 characters of the node name and by default it will appear as "BRNxxxxxxxxx".

When you click Next, Windows[®] 2000/XP and Windows Server[®] 2003 will make a connection with the URL that you specified.

■ If the printer driver has already been installed:

1 You will see the printer selection screen in the Add Printer Wizard.

If the appropriate printer driver is already installed on your computer, Windows[®] 2000/XP and Windows Server[®] 2003 will automatically use that driver. In this case, you will simply be asked if you wish to make the driver the default printer, after which the **Add Printer Wizard** will complete. You are now ready to print.

2 Go to 😰.

■ If the printer driver has NOT been installed:

One of the benefits of the IPP printing protocol is that it establishes the model name of the printer when you communicate with it. After successful communication you will see the model name of the printer automatically. This means that you do not need to inform Windows[®] 2000/XP and Windows Server[®] 2003 about the type of printer driver to be used.

Go to 8.

8 The driver installation starts automatically.

🖉 Note

If the printer driver that you are installing does not have a Digital Certificate you will see a warning message. Click **Continue Anyway**¹ to continue with the installation.

Yes for Windows[®] 2000 users

9 For Windows[®] XP and Windows Server[®] 2003:

Click **Have Disk**. You will then be asked to insert the driver disk. For Windows[®] 2000:

Click OK when you see the Insert Disk screen.

10 Click **Browse** and choose the appropriate Brother printer driver that is contained on the CD-ROM or in the network share.

For example, choose the "X:\driver\win2kxpvista ¹\your language" folder (where X is your drive letter). Click **Open**.

¹ winxpx64vista64 for 64-bit OS users

1 Click OK.

2 Check **Yes** if you want to use this printer as the default printer. Click **Next**.

Click Finish and the printer is now configured and ready to print. To test the printer connection, print a test page.

Specifying a different URL

Please note that there are several possible entries that you can enter for the URL field.

http://printer's IP address:631/ipp

This is the default URL and we recommend that you use this URL.

http://printer's IP address:631/ipp/port1

This is for ${\rm HP}^{{\mathbb R}}$ ${\rm Jetdirect}^{{\mathbb R}}$ compatibility.

http://printer's IP address:631/

Note

If you forget the URL details, you can simply enter the above text (http://printer's IP address/) and the printer will still receive and process data.

Where "printer's IP address" is the printer's IP address or the node name.

• For example:

http://192.168.1.2/ (if the printer's IP address is 192.168.1.2.)

http://BRN123456765432/ (if the printer's node name is BRN123456765432.)

Other sources of information

For how to configure the IP address of the printer, see Configuring your machine for a network on page 9.

7

Network printing from Macintosh[®]

Overview

This chapter explains how to print from a Macintosh[®] on a network using the Simple Network Configuration capabilities on Mac $OS^{\mathbb{R}} \times 10.2.4$ or greater, and how to configure the BR-Script 3 (PostScript[®] 3TM language emulation) printer driver on a Network using Mac $OS^{\mathbb{R}} \times 10.2.4$ or greater.

For more information on how to install the Brother standard printer driver on a Network, see the Quick Setup Guide included with the machine.

Printing from a Macintosh[®] using the Simple Network Configuration capabilities

With the release of Mac OS[®] X 10.2, Apple[®] introduced Simple Network Configuration capabilities.

The Simple Network Configuration capabilities of Mac OS[®] X lets you create an instant network of computers and smart devices by connecting them to each other. The smart devices automatically configure themselves to be compatible with your network. Before using the Simple Network Configuration capabilities, you must install the printer driver. For installing the printer driver, see the Quick Setup Guide we provided with the printer.

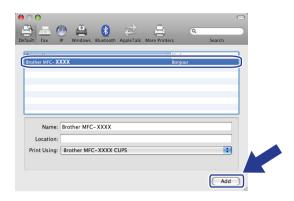
You do not need to manually configure any IP address or network strings within the printer as the printer will automatically configure itself.

How to choose the printer driver (TCP/IP)

For Mac OS[®] X 10.5

- 1 Turn the power of the machine ON.
- 2 From the Apple menu, choose System Preferences.
- 3 Click Print & Fax.
- 4 Click + button to add your machine.

5 Choose **Brother MFC-XXXX** (XXXX is your model name), and then click **Add**.



6 From the **Default Printer** pull-down list choose your model to set as the default printer. The printer is now ready.

| 0 0 | Print & Fax | |
|---|--|----------------------|
| Show All | | ٩ |
| Printers 192.168.11.22 e ide Brother MFC-78 • idie, Default | ABC Brother MFC | |
| | Location: Kind: Brother MFC-78 Status: Idle, Default | 340N CUPS |
| +- | Open Print Queue | e Options & Supply v |
| | fault Printer: Brother MFC-784 | 40N |
| Default Paper Size in | Page Setup: A4 | |
| Click the lock to prevent furt | her changes. | (?) |

For Mac OS[®] X 10.2.4 to 10.4.x

- 1 Turn the power of the machine ON.
- 2 From the **Go** menu, choose **Applications**.
- 3 Open the **Utilities** folder.
- 4 Double click the Printer Setup Utility icon. For Mac OS[®] X 10.2.x, click the Print Center icon.
- 5 Click Add. For Mac OS[®] X 10.4, Go to 7. For Mac OS[®] X 10.2.4 to 10.3.x, Go to 6.

44

6 (For Mac OS[®] X 10.2.4 to 10.3.x) Make the following selection.

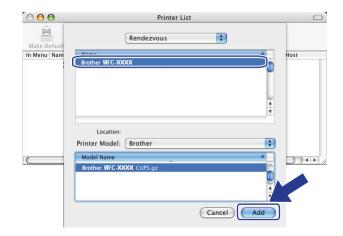


7 Choose Brother MFC-XXXX (XXXX is your model name), and then click Add.

(Mac OS[®] X 10.4.x)

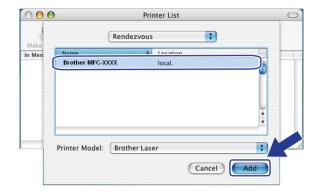
| | | inter Browser | 0 |
|--------------------|---------------|----------------|-------|
| 9 | <u> </u> | Q | |
| ault Browser | IP Printer | Sea | rch |
| Printer Name | | A Conne | ction |
| Brother MFC-X | KXX | Bonjou | |
| | | | U |
| | | | |
| | | | |
| | | | |
| | | | ¥ |
| | | | |
| | | | Ŧ |
| | | | 7 |
| | |) | |
| Name: | Brother MFC-X | (XXX | |
| | Brother MFC-X | (XXX | |
| Name: Location: | Brother MFC-X | (XXX | |
| | | XXXX CUPS v1.1 | |
| Location: | | | |
| Location: | | | |
| Location: | | | |

(Mac OS[®] X 10.3.x)



7

(Mac OS[®] X 10.2.x)



8 Click the printer, then click **Make Default** to set the printer as the default printer. The printer is now ready.

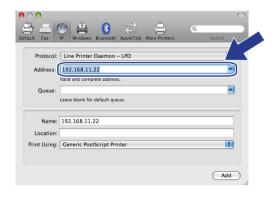
How to choose the BR-Script 3 printer driver (TCP/IP)

For Mac OS[®] X 10.5

- 1 Turn the power of the machine ON.
- Prom the Apple menu, choose System Preferences.
- 3 Click Print & Fax.
- 4 Click + button to add your machine.
- 5 Choose IP.



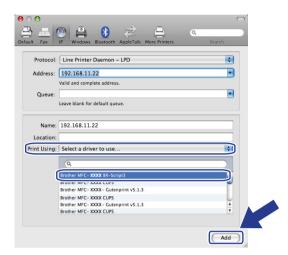
6 Enter the IP address of the printer into the Address box.



🖉 Note

- The Network Configuration List will allow you to confirm the IP address. For more information on how to print the configuration page, see *Printing the Network Configuration List* on page 27.
- When specifying the Queue name, use the value "brnxxxxxxxxx_at".

From the Print Using pull-down list choose Select a driver to use, and then from the printer model pulldown list choose your model. For example, choose Brother MFC-7840N BR-Script3, and then click Add.



8 From the **Default Printer** pull-down list choose your model to set as the default printer. The printer is now ready.

| 0 0 | Print & Fax |
|--|---|
| Show All | ٩ |
| Printers 192.168.11.22 • Idle, Default Prother MFC-78 • Idle | 192.168.11.22 Share this printer |
| | Location: Kild: Brother MFC-X000 BR-Script3 Status: Idle, Default |
| +- | Open Print Queue Options & Supp ¹ v |
| | Default Printer: 192.168.11.22 |
| Default Paper Siz | e in Page Setup: A4 |
| Click the lock to prevent | urther changes. |

For Mac OS[®] X 10.2.4 to 10.4.x

- 1 Turn the power of the machine ON.
- 2 From the **Go** menu, choose **Applications**.
- Open the **Utilities** folder.
- Ouble click the **Printer Setup Utility** icon. (Mac OS[®] X 10.2.x users, click the **Print Center** icon.)
- 5 Click Add.

6 (Mac OS[®] X 10.2.4 to 10.3.x) Choose IP Printing. (Mac OS[®] X 10.4) Choose IP Printer.

0 AppleTalk 2 16 Rluetooth IP Printing Default Brow P Printe 000 Rendezvous 皇 USB Protocol: Line Printer Daemon - LPD + Windows Printing In Menu Nam • PS v1.1 Address **AAAAA** UPS v1.1 Enter host name or IP address. • Queue: 1.1 Leave blank for default queue Name Printer Model: Auto Select A Y Location (Cancel) Add • Print Using: Please select a driver or p ? More Printers... Add

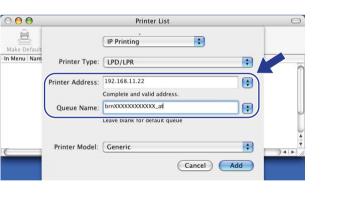
(Mac OS[®] X 10.2.4 to 10.3.x) Enter the IP address of the printer into the **Printer Address** box. (Mac OS[®] X 10.4) Enter the IP address of the printer into the **Address** box.

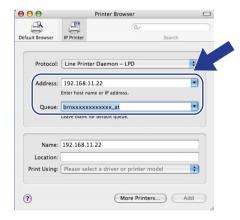
(Mac OS[®] X 10.2.4 to 10.3.x)

(Mac OS[®] X 10.2.4 to 10.3.x)

(Mac OS[®] X 10.4)

(Mac OS[®] X 10.4)





Rote

- · The Network Configuration List will allow you to confirm the IP address. For more information on how to print the configuration page, see Printing the Network Configuration List on page 27.
- When specifying the Queue Name, use the value "brnxxxxxxxxx at".

8 From the **Printer Model** pull-down list choose your model. For example, choose **Brother MFC-7840N BR-Script3**.

(Mac OS[®] X 10.4)

(Mac OS[®] X 10.2.4 to 10.3.x)

| 000 | | Printer List | C |
|--------------|------------------------------|-------------------------------|----------|
| Make Default | | IP Printing | |
| In Menu Nam | Printer Type: | LPD/LPR | ; |
| | Printer Address: | 192.168.11.22 | • |
| | | Complete and valid address. | |
| | Queue Name: | brnXXXXXXXXXXXXXX_at | • |
| | | Leave blank for default queue | |
| | Printer Model: Model Name | Brother | |
| | Brother MFC-XX | XX BR-Script3 | |
| | | | 0 |
| | | (Cancel) | Add |

| | Pr | rinter Browser | | 0 |
|----------------|-------------------|----------------|----------|----------|
| 4 | 2 | (Q,* | | |
| efault Browser | IP Printer | | Search | |
| | | | | |
| Protocol: | Line Printer D | Daemon – LPD | | • |
| Address: | 192.168.11.2 | 2 | | • |
| | Enter host name | or IP address. | | |
| Queue: | brnxxxxxxx | xxxx_at | | • |
| | Leave blank for d | efault queue. | | |
| Name: | 192.168.11.2 | 2 | | |
| Location: | | | | |
| Print Using: | Brother | | | |
| | Brother MFC-XX | VV BB Cogint2 | | 2 |
| | BIOTHEL MILOWA | KAX BRASCIPUS | | y |
| | | | | |
| | | | | 9 |
| | | | | |
| | | | | |
| (?) | | More Printe | ers) Add | |
| 0 | | | | |

9 Click Add and the printer will be available from the **Printer List**.

Network printing from Macintosh®

Other sources of information

For how to configure the IP address of the printer, see *Configuring your machine for a network* on page 9.

7

8

Web Based Management

Overview

A standard Web Browser can be used to manage your machine using the HTTP (Hyper Text Transfer Protocol). You can get the following information from a machine on your network using a web browser.

- Printer status information
- Change Fax configuration items, such as General Setup, Quick-Dial settings and Remote Fax
- Change network settings such as TCP/IP information.
- Configure Scan to FTP
- Software version information of the machine and print server
- Change network and machine configuration details

🖉 Note

We recommend Microsoft Internet Explorer $6.0^{\text{(e)}}$ (or greater) or Firefox^(e) 1.0 (or greater) for Windows^(e) and SafariTM 1.0 for Macintosh^(e). Please also make sure that JavaScript and Cookies are always enabled in whichever browser you use. We recommend you upgrade to SafariTM 1.2 or greater to enable JavaScript. If a different web browser is used, make sure it is compatible with HTTP 1.0 and HTTP 1.1.

You must use the TCP/IP protocol on your network and have a valid IP address programmed into the print server and your computer.

🖉 Note

- To learn how to configure the IP address on your machine, see *Configuring your machine for a network* on page 9.
- You can use a web browser on most computing platforms, for example, Macintosh[®] and UNIX[®] users are
 also able to connect to the machine and manage it.
- You can also use the BRAdmin applications to manage the printer and its network configuration.

How to configure the print server settings using Web Based Management (web browser)

A standard web browser can be used to change your print server settings using the HTTP (Hyper Text Transfer Protocol).

Note

To use a web browser, you will need to know the IP address or node name of the print server.

- 1 Start your web browser.
- 2 Type "http://printer's IP address/" into your browser. (where "printer's IP address" is the printer's IP address or the node name)
 - For example:

```
http://192.168.1.2/ (if the printer's IP address is 192.168.1.2.)
```

http://BRN123456765432/ (if the printer's node name is BRN123456765432.)



- If you have edited the hosts file on your computer or are using a Domain Name System (DNS), you can
 also enter the DNS name of the print server. As the print server supports TCP/IP and NetBIOS names,
 you can also enter the NetBIOS name of the print server. The NetBIOS name can be seen in the Network
 Configuration List. To learn how to print the Network Configuration List, see *Printing the Network
 Configuration List* on page 27. The NetBIOS name assigned is the first 15 characters of the node name
 and by default it will appear as "BRNxxxxxxxxxx".
- For Macintosh[®] users, you can have easy access to the Web Based Management System by clicking the machine icon on Status Monitor screen. For more information, see the Software User's Guide on the CD-ROM.
- 3 Click Network Configuration.
- 4 Enter a user name and a password. The default User Name is "admin" and the default password is "access".
- 5 Click OK.
 - You can now change the printer server settings.

🖉 Note

If you have changed the protocol settings, restart the printer after clicking **Submit** to activate the configuration.

Password information

Web Based Management offers two levels of password access. Users are able to access to the **General Setup**, **Fax Settings** and **Copy Settings**. The default user name for User is "**user**" (case sensitive) and the default password is "**access**".

Administrators are able to access all settings. The login name for the Administrator is "**admin**" (case sensitive) and the default password is "**access**".

Changing the Scan to FTP configuration using a web browser

You can configure and change the following Scan to FTP settings using a web browser. Click **Administrator Settings** on the MFC-7840N web page, and then click **Scan to FTP**. See *Chapter 4* of the Software User's Guide for more details on Scan to FTP.

- **Profile Name** (Up to 15 characters)
- Host Address (FTP server address)
- Username
- Password
- Store Directory
- File Name
- Quality (Color 150, Color 300, Color 600, B&W 200, B&W 200 x 100, Gray 100, Gray 200 and Gray 300)
- File Type (PDF, JPEG or TIFF)
- Passive Mode (On or Off)
- Port Number

9 Security features

Overview

This chapter explains the security features supported by your Brother machine and how to configure them. You can also learn how to manage your network printer securely.

Security methods for E-mail notification

The Brother print server supports the following security methods for E-mail notification.

POP before SMTP (PbS)

The user authentication method for sending E-mail from a client. The client is given permission to use the SMTP server by accessing the POP3 server before sending the E-mail.

SMTP-AUTH (SMTP Authentication)

SMTP-AUTH expands SMTP (the Internet E-mail sending protocol) to include an authentication method that ensures the true identity of the sender is known.

APOP (Authenticated Post Office Protocol)

APOP expands POP3 (the Internet receiving protocol) to include an authentication method that encrypts the password when the client receives E-mail.

Using E-mail notification with user authentication

To use the E-mail notification function via a secure SMTP server that requires user authentication, you need to use POP before SMTP or SMTP-AUTH method. These methods prevent an unauthorized user from accessing the mail server. You can use Web Based Management (web browser), BRAdmin Professional or Web BRAdmin to configure these settings.

Note

You need to match the settings of POP3/SMTP authentication with one of the E-mail servers. Contact your network administrator or your internet service provider about the configuration before using.

How to configure the POP3/SMTP settings using Web Based Management (web browser).

1 Start your web browser.

Type "http://printer's IP address/" into your browser (where "printer's IP address" is the printer's IP address or the node name.).

For example:

```
http://192.168.1.2/ (if the printer's IP address is 192.168.1.2.)
```

http://BRN123456765432/ (if the printer's node name is BRN123456765432.)

🖉 Note

If you have edited the hosts file on your computer or are using a Domain Name System, you can also enter the DNS name of the print server. As the print server supports TCP/IP and NetBIOS names, you can also enter the NetBIOS name of the print server. The NetBIOS name can be seen in the Network Configuration List. To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 27. The NetBIOS name assigned is the first 15 characters of the node name and by default it will appear as "BRNxxxxxxxxxx".

Click Network Configuration.

Enter a user name and a password.

🖉 Note

The login name for the Administrator is "admin" (case sensitive) and the default password is "access".

5 Click Configure Protocol.

Make sure that the **POP3/SMTP** setting is **Enable**, and then click **Advanced Setting** of **POP3/SMTP**.

7 You can configure the **POP3/SMTP** settings on this page.

| Brother MFC | - 7440N - Microsoft Internet Explorer | |
|-----------------|--|---------------------------------------|
| | ew Favorites Iools Help | 4 |
| Address 🙋 http | o://XX.30X.30X.300(bio/certificate.html | 💌 🔁 Go 🛛 Livis 🎽 🍖 |
| brot MFC-744 | ION ION ION ION ION ION ION ION | Copy Settings |
| | Network Configuration | |
| | Configure POP3/SMTP | |
| | Status | Enable |
| | SMTP Server Address | 0.0.0.0 |
| | SMTP Port | 25 |
| | SMTP Server Authentication Method | • none |
| | | O SMTP-AUTH |
| | | OPOP before SMTP |
| | SMTP-AUTH Account Name | |
| | SMTP-AUTH Account Password | Enter password |
| | | Retype password |
| | Printer E-mail Address | bm884bf5@example.com |
| | | |
| | POP3 Server Address | 0.000 |
| | POP3 Port | 110 |
| | Mailbox Name | |
| | Mailbox Password | |
| | Manbox Fassword | Enter password |
| | | Retype password |
| | Using APOP | |
| | Cancel | Submit |
| | | ▲ |
| | | |
| | Constitute(C) 2000-2007-Restored | Industries, Ltd. All Rights Reserved. |
| | copyright(c) 2000-2007 Brother. | industries, ind. Hill Agins Reserved. |

🖉 Note

- You can also change the SMTP port number using Web Based Management. This is useful if your ISP (Internet Service Provider) implements the "Outbound Port 25 Blocking (OP25B)" service, and you are not using the ISP's SMTP server. By changing the SMTP port number to a specific number which your SMTP server decide (for example, port 587), you will be able to send E-mail via the SMTP server. You will also need to check SMTP-AUTH of SMTP Server Authentication Method to enable the SMTP server authentication.
- If you can use both POP before SMTP and SMTP-AUTH, we recommend choosing SMTP-AUTH.
- If you choose POP before SMTP for the SMTP Server Authentication Method, you need to configure the POP3 settings. You can also use the APOP method.
- For more information, see the Help text in the Web Based Management.
- You can also confirm whether the E-mail settings are correct after configuration by sending a test E-mail.
- 8 After configuring, click **Submit**. The Test E-mail Send Configuration dialog appears.
- 9 Follow the instructions on-screen if you want to test with the current settings.

Managing your network printer securely using BRAdmin Professional (for Windows[®])

To use the BRAdmin Professional utility securely, you need to follow the points below.

- We strongly recommend to use the latest version of the BRAdmin Professional utility or Web BRAdmin that are available as a download from <u>http://solutions.brother.com/</u>. If you use an older version of BRAdmin¹ to manage your brother devices the user authentication will not be secure.
- If you want to prevent access to your printer from older versions of BRAdmin¹, you need to disable access from older versions of BRAdmin¹ from the Advanced Setting of SNMP on Configure Protocol page by using Web Based Management (web browser). See How to configure the print server settings using Web Based Management (web browser) on page 53.
- Disable the TELNET, FTP and TFTP protocols. Accessing the machine using these protocols is not secure. For how to configure the protocol settings, see *How to configure the print server settings using Web Based Management (web browser)* on page 53.
- If you are managing a mixed group of older print servers² and the new NC-6600h print server with BRAdmin Professional, we recommend using a different password in each group. This will ensure security is maintained on the new NC-6600h print server.
- ¹ BRAdmin Professional older than Ver. 2.80, Web BRAdmin older than Ver. 1.40, BRAdmin Light for Macintosh[®] older than Ver. 1.10
- ² NC-2000 series, NC-2100p, NC-3100h, NC-3100s, NC-4100h, NC-5100h, NC-5200h, NC-6100h, NC-6200h, NC-6300h, NC-6400h, NC-8000, NC-100h, NC-110h, NC-120w, NC-130h, NC-140w, NC-8100h, NC-9100h, NC-7100w, NC-7200w, NC-2200w

10 Troubleshooting

Overview

This chapter explains how to resolve typical network problems you may encounter when using the machine. If, after reading this chapter, you are unable to resolve your problem, please visit the Brother Solutions Center at: <u>http://solutions.brother.com/</u>

This chapter is divided into the following sections:

- General problems
- Network print software installation problems
- Printing problems
- Scanning and PC Fax problems
- Protocol-specific troubleshooting

General problems

CD-ROM is inserted, but does not start automatically

If your computer does not support Autorun, the menu will not start automatically after inserting the CD-ROM. In this case, execute **start.exe** in the root directory of the CD-ROM.

My computer cannot find the machine/print server I cannot make a necessary connection to the machine/print server. My machine/print server does not appear in the window of Remote Setup, BRAdmin Light or BRAdmin Professional

■ For Windows[®]

The Firewall setting on your computer may be rejecting the necessary network connection to the machine. In this case, you will need to disable the Firewall on your computer and install the drivers again.

Windows[®] XP SP2 users:

- Click the Start button, Control Panel, Network and Internet Connections.
- 2 Click Windows Firewall.
- 3 Click the General tab. Make sure that Off (not recommended) is selected.
- 4 Click **OK**.

🖉 Note

After the Brother software package is installed, enable your Firewall again.

| Wi | ndows Vista [®] users: |
|--------|---|
| 1 | Click the Start button, Control Panel, Network and Internet, Windows Firewall and click Change settings. |
| 2 | When the User Account Control screen appears, do the following. Users who have administrator rights: Click Continue. For users who do not have administrator rights: Enter the administrator password and click OK. |
| 3 4 | Click the General tab. Make sure that Off (not recommended) is selected. Click OK . |
| Afte | ote er the Brother software package is installed, enable your Firewall again. |
| For | ⁻ Macintosh [®] |

Choose your machine again in the DeviceSelector application located in **Mac OS X** or **Macintosh HD** (Startup Disk)/Library/Printers/Brother/Utilities/DeviceSelector or from the model pull-down list of ControlCenter2.

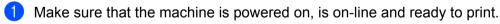
Network print software installation problems

The Brother print server is not found during the setup of the network print software or from the installation of the printer driver of the Brother machine in Windows[®].

The Brother print server is not found using the Simple Network Configuration capabilities of Mac $OS^{\ensuremath{\mathbb{R}}}$ X.

Make sure you have completed the IP address setting of the Brother print server according to Chapter 2 of this User's Guide before installing the network print software or printer driver.

Check the following:



- Check to see if there is any LED activity. Brother print servers have two LEDs on the back panel of the machine. The upper orange LED shows Speed status. The lower green LED shows Link/Activity (Received/Transmit) status.
 - The upper LED is orange: The Speed LED will be orange if the print server is connected to a 100BASE-TX Fast Ethernet network.
 - The upper LED is off: The Speed LED will be off if the print server is connected to a 10BASE-T Ethernet network.
 - The lower LED is green: The Link/Activity LED will be green if the print server is connected to a Ethernet network.

- The lower LED is off: The Link/Activity LED will be off, if the print server is not connected to the network.
- 3 Print the Network Configuration List and check if the settings such as IP address settings are correct for your network. The problem may be the result of a mismatched or duplicate IP address. Verify that the IP address is correctly loaded into the print server, and make sure that no other nodes on the network have this IP address. For information on how to print the Network Configuration List, see *Printing the Network Configuration List* on page 27.
- 4 Verify that the print server is on your network as follows:

■ For Windows[®]

Try pinging the print server from the host operating system command prompt with the command:

Click Start, All Programs¹, Accessories then choose Command Prompt.

¹ **Programs** for Windows[®] 2000 users

ping ipaddress

Where *ipaddress* is the print server IP address (note that in some instances it can take up to two minutes for the print server to load its IP address after setting the IP address).

■ For Mac OS[®] X 10.2.4 or greater

- 1 From the **Go** menu, choose **Applications**.
- 2 Open the Utilities folder.
- **3** Double click the **Terminal** icon.
- **4** Try pinging the print server from the Terminal window:

ping ipaddress

Where *ipaddress* is the print server IP address (note that in some instances it can take up to two minutes for the print server to load its IP address after setting the IP address).

If you have tried ① to ④ above and it does not work, then reset the print server back to the default factory settings and try from the initial setup again. For information on how to reset to the default factory settings, see Restoring the network settings to factory default on page 26.

6 (For Windows[®])

If the installation failed, the Firewall on your computer may be blocking the necessary network connection to the machine. In this case, you will need to disable the Firewall on your computer and reinstall the drivers. For how to disable the Firewall, see *General problems* on page 59. If you are using personal Firewall software, see the User's Guide for your software or contact the software manufacturer.

Printing problems

Print job is not printed

Check the status and configuration of the print server are correct.



Make sure that the machine is powered on, is on-line and ready to print.

- Print the Network Configuration List of the machine and check if the settings such as IP address settings are correct for your network. The problem may be the result of mismatched or duplicate IP address. Verify that the IP address is correctly loaded into the print server, and make sure that no other nodes on the network have this IP address. For information on how to print the Network Configuration List, see *Printing the Network Configuration List* on page 27.
- 3 Verify that the print server is on your network as follows:

■ For Windows[®]

1 Try pinging the print server from the host operating system command prompt with the command:

ping ipaddress

Where ipaddress is the print server IP address (note that in some instances it can take up to two minutes for the print server to load its IP address after setting the IP address).

2 If a successful response is received, then proceed to *Windows*[®] 2000/XP, *Windows Vista*[®] and *Windows Server*[®] 2003 *IPP troubleshooting* on page 65. Otherwise, proceed to **4**.

■ For Mac OS[®] X 10.2.4 or greater

- 1 From the **Go** menu, choose **Applications**.
- 2 Open the **Utilities** folder.
- **3** Double click the **Terminal** icon.
- **4** Try pinging the print server from the Terminal window:

ping ipaddress

Where *ipaddress* is the print server IP address (note that in some instances it can take up to two minutes for the print server to load its IP address after setting the IP address).

4 If you have tried **1** to **3** above and it does not work, then reset the print server back to the default factory settings and try from the initial setup again. For information how to reset to the default factory settings, see *Restoring the network settings to factory default* on page 26.

10

Error during printing

If you try to print while other users are printing large amounts of data (e.g. many pages or pages with a large amount of graphics at high resolution), the printer is unable to accept your print job until the ongoing printing is finished. If the waiting time of your print job exceeds a certain limit, a time out situation occurs, which causes the error message. In such situations, execute the print job again after the other jobs are completed.

Scanning and PC Fax problems

The network scanning feature does not work in Windows®

The network PC Fax feature does not work in Windows®

Firewall settings on your PC may be rejecting the necessary network connection. Follow the instructions below to disable the Firewall. if you are using personal Firewall software, see the User's Guide for your software or contact the software manufacturer.

Windows[®] XP SP2 users:

- 1 Click the Start button, Control Panel, Network and Internet Connections and then Windows Firewall. Make sure that Windows Firewall on the General tab is set to On.
- 2 Click the Advanced tab and Settings... button of Network Connection Settings.
- 3 Click the Add button.
- 4 To add port 54925 for network scanning, enter the information below:
 - 1. In Description of service: Enter any description, for example, "Brother Scanner".

2. In Name or IP address (for example 192.168.0.12) or the computer hosting this service on your network: Enter "Localhost".

- 3. In External Port number for this service: Enter "54925".
- 4. In Internal Port number for this service: Enter "54925".
- 5. Make sure **UDP** is selected.
- 6. Click **OK**.
- 5 Click the Add button.
 - To add port 54926 for network PC Fax, enter the information below:
 - 1. In Description of service: Enter any description, for example, "Brother PC Fax".

2. In Name or IP address (for example 192.168.0.12) or the computer hosting this service on your **network**: Enter "Localhost".

- 3. In External Port number for this service: Enter "54926".
- 4. In Internal Port number for this service: Enter "54926".
- 5. Make sure **UDP** is selected.
- 6. Click **OK**.

10

7 If you still have trouble with your network connection, click the Add button.

8 To add port 137 for network scanning, network printing and network PC Fax receiving, enter the information below:

1. In **Description of service**: Enter any description, for example, "Brother PC Fax receiving".

2. In Name or IP address (for example 192.168.0.12) or the computer hosting this service on your network: Enter "Localhost".

- 3. In External Port number for this service: Enter "137".
- 4. In Internal Port number for this service: Enter "137".
- 5. Make sure **UDP** is selected.
- 6. Click **OK**.

9 Make sure if the new setting is added and is checked, and then click **OK**.

🖉 Note

After the Brother software package is installed, enable your Firewall again.

Windows Vista[®] users:

- Click the Start button, Control Panel, Network and Internet, Windows Firewall and click Change settings.
- 2 When the **User Account Control** screen appears, do the following.
 - Users who have administrator rights: Click **Continue**.
 - For users who do not have administrator rights: Enter the administrator password and click OK.
- 3 Make sure that **on (recommended)** is selected on the **General** tab.
- 4 Click the Exceptions tab.
- 5 Click the Add port... button.
- 6 To add port 54925 for network scanning, enter the information below:
 - 1. In Name: Enter any description, for example, "Brother Scanner".
 - 2. In Port number: Enter "54925".
 - 3. Make sure **UDP** is selected.
 - 4. Click **OK**.

- 8 To add port 54926 for network PC Fax, enter the information below:
 - 1. In Name: Enter any description, for example, "Brother PC Fax".
 - 2. In Port number: Enter "54926".
 - 3. Make sure **UDP** is selected.
 - 4. Click **OK**.

9 Make sure that the new setting is added and is checked, and then click **Apply**.

Click the Add port... button.

10 If you still have trouble with your network connection such as network scanning or printing, check **File** and **Printer Sharing** box in the **Exceptions** tab and then click **Apply**.

Note 🖉

After the Brother software package is installed, enable your Firewall again.

Protocol-specific troubleshooting

Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 IPP troubleshooting

I want to use a different Port number other than 631.

If you are using Port 631 for IPP printing, you may find that your firewall may not let the print data through. If this is the case, use a different port number (port 80), or configure your Firewall to allow Port 631 data through.

To send a print job using IPP to a printer using Port 80 (the standard HTTP port) enter the following when configuring your Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 system.

http://ipaddress/ipp

The "Go to printer's Web site" option in Windows[®] XP and Windows Vista[®] is not working The "Get More Info" option in Windows[®] 2000 and Windows Server[®] 2003 is not working

If you are using a URL of:

http://ipaddress:631 or http://ipaddress:631/ipp

the **Get More Info** option in Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 will not function. if you wish to use the **Get More Info** option, use the following URL:

http://ipaddress

This will then force Windows[®] 2000/XP, Windows Vista[®] and Windows Server[®] 2003 to use Port 80 to communicate with the Brother print server.

Web Based Management (web browser) troubleshooting (TCP/IP)

- If you cannot connect to the print server using your web browser it may be worth checking the Proxy Settings of your browser. Look in the Exceptions setting and if necessary, type in the IP address of the print server. This will stop your computer from trying to connect to your ISP or proxy server every time you wish to look at the print server.
- 2 Make sure that you are using the correct web browser, we recommend Microsoft Internet Explorer 6.0[®] (or greater) or Firefox[®] 1.0 (or greater) for Windows[®] and Safari[™] 1.0 for Macintosh[®]. Please also make sure that JavaScript and Cookies are always enabled in whichever browser you use. We recommend you upgrade to Safari[™] 1.2 or greater to enable JavaScript. If a different web browser is used, make sure it is compatible with HTTP 1.0 and HTTP 1.1.

A Appendix A

Using services

A service is a resource that can be accessed by computers that wish to print to the Brother print server. The Brother print server provides the following predefined services (do a SHOW SERVICE command in the Brother print server remote console to see a list of available services): Enter HELP at the command prompt for a list of supported commands.

| Service (Example) | Definition |
|-------------------|---|
| BINARY_P1 | TCP/IP binary |
| TEXT_P1 | TCP/IP text service (adds carriage return after each line feed) |
| PCL_P1 | PCL [®] service (switches PJL-compatible printer to PCL [®] mode) |
| BRNxxxxxxxxxx | TCP/IP binary |
| BRNxxxxxxxxxx_AT | PostScript [®] service for Macintosh [®] |
| POSTSCRIPT_P1 | PostScript [®] service (switches PJL-compatible printer to PostScript [®] mode) |

Where "xxxxxxxxxxx is your machine's Ethernet address (MAC address).

Other ways to set the IP address (for advanced users and administrators)

For information on how to configure your machine for a network using the BRAdmin Light utility, see *Setting the IP address and subnet mask* on page 12.

Using DHCP to configure the IP address

The Dynamic Host Configuration Protocol (DHCP) is one of several automated mechanisms for IP address allocation. If you have a DHCP server in your network, the print server will automatically obtain its IP address from the DHCP server and register its name with any RFC 1001 and 1002-compliant dynamic name services.

Note

If you do not want your print server configured via DHCP, BOOTP or RARP, you must set the BOOT Method to static so that the print server has a static IP address. This will prevent the print server from trying to obtain an IP address from any of these systems. To change the BOOT Method, use the machine's control panel LAN menu, BRAdmin applications, Remote Setup or Web Based Management (web browser).

Using BOOTP to configure the IP address

BOOTP is an alternative to RARP that has the advantage of allowing configuration of the subnet mask and gateway. In order to use BOOTP to configure the IP address make sure that BOOTP is installed and running on your host computer (it should appear in the /etc/services file on your host as a real service; type man bootpd or refer to your system documentation for information). BOOTP is usually started up via the /etc/inetd.conf file, so you may need to enable it by removing the "#" in front of the bootp entry in that file. For example, a typical bootp entry in the /etc/inetd.conf file would be:

#bootp dgram udp wait /usr/etc/bootpd bootpd -i

Depending on the system, this entry might be called "bootps" instead of "bootp".

🖉 Note

In order to enable BOOTP, simply use an editor to delete the "#" (if there is no "#", then BOOTP is already enabled). Then edit the BOOTP configuration file (usually /etc/bootptab) and enter the name, network type (1 for Ethernet), Ethernet address (MAC address) and the IP address, subnet mask and gateway of the print server. Unfortunately, the exact format for doing this is not standardized, so you will need to refer

to your system documentation to determine how to enter this information (many UNIX[®] systems also have template examples in the bootptab file that you can use for reference). Some examples of typical /etc/bootptab entries include:

BRN008077310107 1 00:80:77:31:01:07 192.168.1.2

and:

BRN008077310107:ht=ethernet:ha=008077310107:\

ip=192.168.1.2:

Certain BOOTP host software implementations will not respond to BOOTP requests if you have not included a download filename in the configuration file. If this is the case, simply create a null file on the host and specify the name of this file and its path in the configuration file.

As with RARP, the print server will load its IP address from the BOOTP server when the printer is powered on.

Using RARP to configure the IP address

The Brother print server's IP address can be configured using the Reverse ARP (RARP) facility on your host computer. This is done by editing the /etc/ethers file (if this file does not exist, you can create it) with an entry similar to the following:

00:80:77:31:01:07 BRN008077310107

Where the first entry is the Ethernet address (MAC address) of the print server and the second entry is the name of the print server (the name must be the same as the one you put in the /etc/hosts file).

If the RARP daemon is not already running, start it (depending on the system the command can be rarpd, rarpd -a, in.rarpd -a or something else; type man rarpd or refer to your system documentation for additional information). To verify that the RARP daemon is running on a Berkeley UNIX[®] based system, type the following command:

ps -ax | grep -v grep | grep rarpd

For AT&T UNIX[®]-based systems, type:

ps -ef | grep -v grep | grep rarpd

The Brother print server will get the IP address from the RARP daemon when the printer is powered on.

Using APIPA to configure the IP address

The Brother print server supports the Automatic Private IP Addressing (APIPA) protocol. With APIPA, DHCP clients automatically configure an IP address and subnet mask when a DHCP server is not available. The device chooses it's own IP address in the range 169.254.1.0 through to 169.254.254.255. The subnet mask is automatically set to 255.255.0.0 and the gateway address is set to 0.0.0.0.

By default, the APIPA protocol is enabled. If you want to disable the APIPA protocol, you can disable it using control panel of the machine. For more information, see *APIPA* on page 24.

If the APIPA protocol is disabled, the default IP address of a Brother print server is 192.0.0.192. However, you can easily change this IP address number to match with the IP address details of your network.

Using ARP to configure the IP address

If you are unable to use the BRAdmin application and your network does not use a DHCP server, you can also use the ARP command. The ARP command is available on Windows[®] systems that have TCP/IP installed as well as UNIX[®] systems. To use ARP enter the following command at the command prompt:

arp -s ipaddress ethernetaddress

ping ipaddress

Where ethernetaddress is the Ethernet address (MAC address) of the print server and ipaddress is the IP address of the print server. For example:

68

Windows[®] systems

Windows[®] systems require the dash "-" character between each digit of the Ethernet address (MAC address).

arp -s 192.168.1.2 00-80-77-31-01-07 ping 192.168.1.2

■ UNIX[®]/Linux systems

Typically, UNIX[®] and Linux systems require the colon ":" character between each digit of the Ethernet address (MAC address).

arp -s 192.168.1.2 00:80:77:31:01:07 ping 192.168.1.2

Note 🖉

You must be on the same Ethernet segment (that is, there cannot be a router between the print server and operating system) to use the arp -s command.

If there is a router, you may use BOOTP or other methods described in this chapter to enter the IP address. If your administrator has configured the system to deliver IP addresses using BOOTP, DHCP or RARP your Brother print server can receive an IP address from any one of these IP address allocation systems. In which case, you will not need to use the ARP command. The ARP command only works once. For security reasons, once you have successfully configured the IP address of a Brother print server using the ARP command, you cannot use the ARP command again to change the address. The print server will ignore any attempts to do this. If you wish to change the IP address again, use a Web Based Management (web browser), TELNET (using the SET IP ADDRESS command) or factory reset the print server (which will then allow you to use the ARP command again).

Using the TELNET console to configure the IP address

You can also use the TELNET command to change the IP address.

TELNET is an effective method to change the machine's IP address. But a valid IP address must already be programmed into the print server.

Type TELNET <command line> at the command prompt of the system prompt, where <command line> is the IP address of the print server. When you are connected, push the Return or Enter key to get the "#" prompt. Enter the password "access" (the password will not appear on the screen).

You will be prompted for a user name. Enter anything in response to this prompt.

You will then get the Local> prompt. Type SET IP ADDRESS ipaddress, where ipaddress is the desired IP address you wish to assign to the print server (check with your network administrator for the IP address to use). For example:

Local> SET IP ADDRESS 192.168.1.3

You will now need to set the subnet mask by typing SET IP SUBNET subnet mask, where subnet mask is the desired subnet mask you wish to assign to the print server (check with your network administrator for the subnet mask to use). For example:

Local> SET IP SUBNET 255.255.255.0

If you do not have any subnets, use one of the following default subnet masks:

255.0.0.0 for class A networks

255.255.0.0 for class B networks

255.255.255.0 for class C networks

The leftmost group of digits in your IP address can identify the type of network you have. The value of this group ranges from 1 through 127 for Class A networks (e.g., 13.27.7.1), 128 through 191 for Class B networks (e.g., 128.10.1.30), and 192 through 255 for Class C networks (e.g., 192.168.1.4).

If you have a gateway (router), enter its address with the command SET IP ROUTER routeraddress, where routeraddress is the desired IP address of the gateway you wish to assign to the print server. For example:

Local> SET IP ROUTER 192.168.1.4

Type SET IP METHOD STATIC to set the method of IP access configuration to static.

To verify that you have entered the IP information correctly, type SHOW IP.

Type EXIT or Ctrl-D (i.e., hold down the control key and type "D") to end the remote console session.

Using the Brother Web BRAdmin server software for IIS to configure the IP address

The Web BRAdmin server software is designed to manage all LAN/WAN Brother network connected devices. By installing the Web BRAdmin server software on a computer running IIS ¹, administrators with a web browser can connect to the Web BRAdmin server, which then communicates with the device itself. Unlike the BRAdmin Professional utility, which is designed for Windows[®] systems only, the Web BRAdmin server software can be accessed from any client computer with a web browser that supports Java.

Please note this software is not included on the CD-ROM that was supplied with your Brother product. Please visit <u>http://solutions.brother.com/</u> to learn more about this software and to download it.

¹ Internet Information Server 4.0 or Internet Information Services 5.0/5.1/6.0/7.0

Installation when using web services (For Windows Vista[®] users)

Note

Verify the host computer and print server are either on the same subnet, or that the router is properly configured to pass data between the two devices.

Click Start, then choose Network.

- 2 The machine's Web Services Name will be shown with the printer icon. Right click the machine you want to install.
- 🖉 Note

The Web Services Name for the Brother machine is your model name and the Ethernet address (MAC address) of your machine (e.g. Brother MFC-XXXX [XXXXXXXXXXXX]).

- 3 From the pull down menu, click **Install**.
- When the **User Account Control** screen appears, do the following.
 - Users who have administrator rights: Click **Continue**.
 - For users who do not have administrator rights: Enter the administrator password and click **OK**.
- 5 Choose Locate and install driver software (recommended).
- Insert Brother CD-ROM.
- Choose **Don't search online** and then **Browse my computer for driver software (advanced)** on your computer.
- 8 Choose your CD-ROM drive and then the **driver** \ **win2kxpvista** ¹ \ **your language** folder. Click **OK**.
 - ¹ winxpx64vista64 for 64-bit OS users
- 9 Click **Next** to begin installation.

Installation when using a Network Print Queue or Share (printer driver only)

Note If you are going to connect to a shared printer on your network, we recommend that you ask your system administrator about the queue or share name for the printer prior to installation. Start the CD-ROM installation menu program according to the Quick Setup Guide. 1 Choose the model name and your language (if necessary), and then click Install Other Drivers or Utilities. 3 Click Printer Driver (Only, for Network). Click Next in response to the Welcome message. Follow the on-screen instructions. 4 Choose Standard Installation and click Next. Choose Network Shared Printer, and then click Next. 6 Choose your printer's queue, and then click OK. R Note

Contact your administrator if you are not sure about the location and name of the printer in the network.

8 Click **Finish**. Setup is now complete.

Print server specifications

Ethernet wired network

B

| Network Board Model name | NC-6600h | | | |
|-----------------------------|---|---|--|--|
| LAN | You can connect your machine to a network for Network Printing, Network Scanning, PC Fax and Remote Setup. ^{1 2} | | | |
| Support for | Windows [®] XP P | Professional, Windows [®] XP, rofessional x64 Edition, Windows Vista [®] , [®] 2003 and Windows Server [®] 2003 x64 Edition ² .4 or greater | | |
| Protocols | TCP/IP for IPv4: | ARP, RARP, BOOTP, DHCP, APIPA (Auto IP), WINS/NetBIOS name resolution, DNS resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP, FTP server, FTP client, POP before SMTP, SMTP AUTH, APOP, TELNET, SNMPv1, HTTP server, TFTP client and server, SMTP client, ICMP, Web services | | |
| | TCP/IP for IPv6: | (Turned off as default) NDP, RA, DNS resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP, FTP server, FTP client, POP before SMTP, SMTP AUTH, APOP, TELNET, SNMPv1, HTTP server, TFTP client and server, SMTP client, ICMP, Web services | | |
| | Other: | LLTD responder | | |
| Network type | Ethernet 10/100 | BASE-TX Auto Negotiation (Wired LAN) | | |

| Management utilities ³ | BRAdmin Light for Windows [®] 2000 Professional, Windows [®] XP, Windows [®] XP Professional x64 Edition, Windows Vista [®] , Windows Server [®] 2003, Windows Server [®] 2003 x64 Edition and Mac OS [®] X 10.2.4 or greater |
|-----------------------------------|---|
| | BRAdmin Professional for Windows [®] 2000 Professional, Windows [®] XP, Windows [®] XP Professional x64 Edition, Windows Vista [®] , Windows Server [®] 2003 and Windows Server [®] 2003 x64 Edition |
| | Web BRAdmin for Windows [®] 2000 Professional, Windows [®] XP, Windows [®] XP Professional x64 Edition, Windows Vista [®] , Windows Server [®] 2003 and Windows Server [®] 2003 x64 Edition |
| | Client computers with a web browser supporting Java™ |
| | |

- ¹ PC Fax Send for Mac[®]
- ² Printing only for Windows Server[®] 2003

³ BRAdmin Professional and Web BRAdmin are available as a download from <u>http://solutions.brother.com/</u>

Function table and default factory settings

The factory settings are shown in Bold with an asterisk.

| Main menu | Submenu | Menu selections | Options | | Page |
|----------------|---------------|-----------------------------|---|--|------|
| 5.LAN 1.TCP/IP | 1.BOOT Method | Auto* | | 18 | |
| | | | Static | | |
| | | | RARP | | |
| | | | BOOTP | | |
| | | | DHCP | | |
| | | | | o, RARP, BOOTP or DHCP, you will be many times the machine tries to obtain | |
| | 2.IP Address | [000-255].[000 [000-255] | -255].[000-255]. | 19 | |
| | | | [000].[000].[0 | 000].[000] ^{*1} | |
| | 3.Subnet Mask | [000-255].[000 [000-255] | 0-255].[000-255]. | 20 | |
| | | [000].[000].[0 | 000].[000]* ¹ | | |
| | 4.Gateway | [000-255].[000 [000-255] | 0-255].[000-255]. | 20 | |
| | | | [000].[000].[000]. | | |
| | | | BRNxxxxxxxxxx | | 21 |
| | | | (up to 15 character | rs) | |
| | | 6.WINS Config | Auto* | | 21 |
| | | | Static | | |
| | 7.WINS Server | Primary | [000-255].[000-255]. [000-255].[000-255] | 22 | |
| | | | | [000].[000].[000].[000]* | |
| | | Secondary | [000-255].[000-255]. [000-255].[000-255] | | |
| | | | [000].[000].[000].[000]* | | |
| | 8.DNS Server | Primary | [000-255].[000-255]. [000-255].[000-255] | 23 | |
| | | | [000].[000].[000].[000]* | | |
| | | Secondary | [000-255].[000-255]. [000-255].[000-255] | | |
| | | | | [000].[000].[000].[000]* | |
| | | 9.APIPA | On* | · · · | 24 |
| | | | Off | | |

| Main menu | Submenu | Menu selections | Options | | Page | |
|--------------------|---------------|-----------------|-----------------|------------------------------|------|--|
| 5.LAN | 1.TCP/IP | 0.IPv6 | On | On | | |
| (continued) | (continued) | | Off* | | | |
| | 2.Ethernet | | Auto* | | 25 | |
| | | | 100B-FD | | | |
| | | | 100B-HD | | | |
| | | | 10B-FD | | | |
| | | | 10B-HD | | | |
| | 3.Scan to FTP | | Color 150 dpi* | (If you choose Color option) | 25 | |
| | | | Color 300 dpi | PDF* | | |
| | | | Color 600 dpi | JPEG | | |
| | | | Gray 100 dpi | (If you choose Gray option) | | |
| | | | Gray 200 dpi | PDF | | |
| | | | Gray 300 dpi | JPEG* | | |
| | | | B&W 200 dpi | (If you choose B&W option) | | |
| | | | B&W 200x100 dpi | PDF* | | |
| | | | TIFF | | | |
| 0.Factory Reset | | 1.Reset | 1.Yes | | 26 | |
| | | | 2.No | | | |
| | | 2.Exit | — | | | |
| | | | | | | |

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

Entering Text

When setting certain menu selections, you will need to type text characters. The dial pad keys have letters printed on them. The keys: 0, # and * do not have printed letters because they are used for special characters.

Press the appropriate dial pad key the number of times shown in this reference table to access the character you want.

| Press Key | one time | two times | three times | four times | five times | six times | seven times | eight times | nine times |
|--------------|-------------|--------------|----------------|---------------|---------------|--------------|----------------|----------------|---------------|
| 1 | @ | | / | 1 | @ | • | 1 | 1 | @ |
| 2 | а | b | С | А | В | С | 2 | а | b |
| 3 | d | е | f | D | Е | F | 3 | d | е |
| 4 | g | h | i | G | Н | I | 4 | g | h |
| 5 | j | k | I | J | K | L | 5 | j | k |
| 6 | m | n | 0 | М | Ν | 0 | 6 | m | n |
| 7 | р | q | r | S | Р | Q | R | S | 7 |
| 8 | t | u | v | Т | U | V | 8 | t | u |
| 9 | W | х | у | Z | W | Х | Y | Z | 9 |

For menu selections that do not allow lower case character selection, please use this reference table:

| Press Key | one time | two times | three times | four times | five times |
|--------------|-------------|--------------|----------------|---------------|---------------|
| 2 | А | В | С | 2 | А |
| 3 | D | Е | F | 3 | D |
| 4 | G | Н | I | 4 | G |
| 5 | J | К | L | 5 | J |
| 6 | М | Ν | 0 | 6 | М |
| 7 | Р | Q | R | S | 7 |
| 8 | Т | U | V | 8 | Т |
| 9 | W | Х | Y | Z | 9 |

Inserting spaces

To enter a space in a fax number, press ► once between numbers. To enter a space in a name, press ► twice between characters.

Making corrections

If you entered a letter incorrectly and want to change it, press ◀ to move the cursor to the incorrect character, and then press **Clear/Back**.

Repeating letters

To enter a character on the same key as the previous character, press ► to move the cursor right before pressing the key again.

Special characters and symbols

Press ★, **#** or **0**, and then press **4** or **>** to move the cursor to the symbol or character you want. Press **OK** to choose it. The symbols and characters below will appear depending on your menu selection.

 Press *
 for
 (space) ! " # \$ % & '() * + , - . / €

 Press #
 for
 : ; < = > ? @ []^__¥~ ' | { }

 Press 0
 for
 Ä Ë Ö Ü À Ç È É 0

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