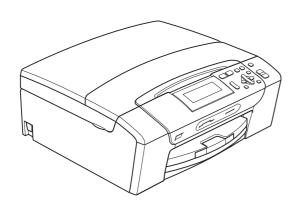


# USER'S GUIDE



DCP-385C DCP-585CW

# If you need to call Customer Service Please complete the following information for future reference: Model Number: DCP-385C and DCP-585CW (Circle your model number) Serial Number: Date of Purchase: Place of Purchase: 1 The serial number is on the back of the unit. Retain this User's Guide with your sales receipt as a permanent record of your purchase, in the event of

### Register your product on-line at

theft, fire or warranty service.

http://www.brother.com/registration/

By registering your product with Brother, you will be recorded as the original owner of the product. Your registration with Brother:

- may serve as confirmation of the purchase date of your product should you lose your receipt; and
- may support an insurance claim by you in the event of product loss covered by insurance.

### **Compilation and Publication Notice**

Under the supervision of Brother Industries Ltd., this manual has been compiled and published, covering the latest product descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

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# **Section I**

# General

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1

### **General Information**

# Using the documentation

Thank you for buying a Brother machine! Reading the documentation will help you make the most of your machine.

# Symbols and conventions used in the documentation

The following symbols and conventions are used throughout the documentation.

Bold Bold typeface identifies specific

button on the machine's control panel, on the computer screen.

Italics Italicized typeface emphasizes

an important point or refers you

to a related topic.

Courier New Text in Courier New font identifies messages on the LCD of the machine.



Warnings tell you what to do to prevent possible personal injury.



Cautions specify procedures you must follow or avoid to prevent possible damage to the machine or other objects.



Electrical Hazard icons alert you to possible electrical shock.



Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.



Improper Setup icons alert you to devices and operations that are not compatible with the machine.

# Accessing the Software User's Guide and Network User's Guide

This User's Guide does not contain all the information about the machine such as how to use the advanced features of Printer, Scanner and Network (DCP-585CW only). When you are ready to learn detailed information about these operations, read the Software User's Guide and Network User's Guide.

### **Viewing Documentation**

# Viewing Documentation (For Windows®)

To view the documentation, from the **Start** menu, point to **Brother**, **DCP-XXXX** (where XXXX is your model name) from the programs group, and then choose **User's Guides in HTML format**.

If you have not installed the software, you can find the documentation by following the instructions below:

- 1 Turn on your PC. Insert the Brother CD-ROM into your CD-ROM drive.
- 2 If the model name screen appears, click your model name.

If the language screen appears, click your language. The CD-ROM Main Menu will appear.





If this window does not appear, use Windows® Explorer to run the start.exe program from the root directory of the Brother CD-ROM.

- 4 Click **Documentation**.
- 5 Click the documentation you want to read.
  - HTML documents: Software User's Guide and Network User's Guide in HTML format.

This format is recommended for viewing on your computer.

■ PDF documents: User's Guide for stand-alone operations, Software User's Guide and Network User's Guide in PDF format.

This format is recommended for printing the manuals. Click to go to the Brother Solutions Center, where you can view or download the PDF documents. (Internet access and PDF Reader software are required.)

### **How to find Scanning instructions**

There are several ways you can scan documents. You can find the instructions as follows:

### Software User's Guide

- Scanning (For Windows<sup>®</sup> 2000 Professional/Windows<sup>®</sup> XP and Windows Vista<sup>®</sup>)
- ControlCenter3
  (For Windows<sup>®</sup> 2000
  Professional/Windows<sup>®</sup> XP and Windows Vista<sup>®</sup>)
- Network Scanning (DCP-585CW only)

# ScanSoft™ PaperPort™ 11SE with OCR How-to-Guides

■ The complete ScanSoft<sup>™</sup> PaperPort<sup>™</sup> 11SE with OCR How-to-Guides can be viewed from the Help selection in the ScanSoft<sup>™</sup> PaperPort<sup>™</sup> 11SE application.

# Presto!<sup>®</sup> PageManager<sup>®</sup> User's Guide (Hong Kong users only)

■ Instructions for scanning directly from Presto!<sup>®</sup> PageManager<sup>®</sup>. The complete Presto!<sup>®</sup> PageManager<sup>®</sup> User's Guide can be viewed from the Help selection in the Presto!<sup>®</sup> PageManager<sup>®</sup> application.

# How to find Network setup instructions (DCP-585CW only)

Your machine can be connected to a wireless or wired network. You can find basic setup instructions in the Quick Setup Guide. If your wireless access point supports

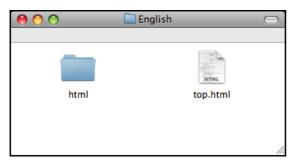
SecureEasySetup™, Wi-Fi Protected Setup™ or AOSS™, follow the steps in the Quick Setup Guide. For more information about network setup please see the Network User's Guide.

# Viewing Documentation (For Macintosh®)

Turn on your Macintosh®. Insert the Brother CD-ROM into your CD-ROM drive. The following window will appear.



- 2 Double-click the Documentation icon.
- 3 Double-click your language folder.
- Double-click top.html to view the Software User's Guide and Network User's Guide in HTML format.



- 5 Click the documentation you want to read.
  - Software User's Guide
  - Network User's Guide (DCP-585CW only)

### **How to find Scanning instructions**

There are several ways you can scan documents. You can find the instructions as follows:

### Software User's Guide

- Scanning (For Mac OS® X 10.2.4 or greater)
- ControlCenter2 (For Mac OS® X 10.2.4 or greater)
- Network Scanning (For Mac OS® X 10.2.4 or greater) (DCP-585CW only)

### Presto!® PageManager® User's Guide

■ The complete Presto!® PageManager® User's Guide can be viewed from the Help selection in the Presto!® PageManager® application.

# How to find Network setup instructions (DCP-585CW only)

Your machine can be connected to a wireless or wired network. You can find basic setup instructions in the Quick Setup Guide. If your wireless access point supports
SecureEasySetup™, Wi-Fi Protected Setup™ or AOSS™, follow the steps in the Quick Setup Guide. For more information about network setup please see the Network User's Guide.

# Accessing Brother Support (For Windows®)

You can find all the contacts you will need, such as Web support (Brother Solutions Center).

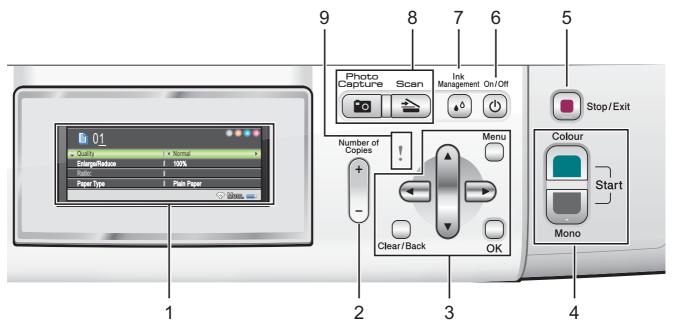
Click Brother Support on the Main Menu. The following screen will appear:



- To access our web site (<a href="http://www.brother.com">http://www.brother.com</a>), click **Brother Home Page**.
- For the latest news and product support information (<a href="http://solutions.brother.com">http://solutions.brother.com</a>), click **Brother Solutions Center**.
- To visit our web site for original Brother Supplies (<u>http://www.brother.com/original/</u>), click Supplies Information.
- To access the Brother CreativeCenter (<a href="http://www.brother.com/creativecenter/">http://www.brother.com/creativecenter/</a>) for FREE photo projects and printable downloads, click **Brother Creative** Center.
- To return to the main page, click Back or if you have finished, click Exit.

### **Control panel overview**

The **DCP-385C** and **DCP-585CW** have the same control panel keys.



### 1 LCD (liquid crystal display)

Displays messages on the screen to help you set up and use your machine.

Also, you can adjust the angle of the LCD screen by lifting it.

### 2 Number of Copies

Use this key to make multiple copies.

### 3 Menu keys:

### ■ or >

Press to scroll backward or forward to a menu selection.

Also, press to choose options.

### ■ A or ▼

Press to scroll through the menus and options.

### ■ Clear/Back

Press to go back to the previous menu level.

### ■ Menu

Lets you access the main menu to program the machine.

### OK

Lets you choose a setting.

### 4 Start keys:

# Colour Start

Lets you start making copies in full colour. Also lets you start a scanning operation (in colour or mono, depending on the scanning setting in the ControlCenter software).

### ■ Mono Start

Lets you start making copies in monochrome. Also lets you start a scanning operation (in colour or mono, depending on the scanning setting in the ControlCenter software).

### 5 Stop/Exit

Stops an operation or exits from a menu.

### 6 On/Off

You can turn the machine on and off.

If you turn the machine off, it will still periodically clean the print head to maintain print quality. To maintain print quality, prolong print head life, and provide the best ink cartridge economy, you should keep your machine connected to the power at all times.

### 7 Ink Management

Lets you clean the print head, print a test page to check the print quality, and check the available ink volume.

### 8 Mode keys:



Lets you access Scan mode.

■ Photo Capture

Lets you access PhotoCapture Center™ mode.

### 9 Warning LED

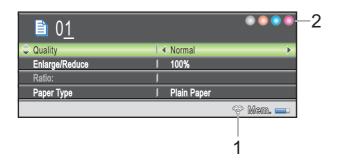
Turns orange and blinks when the LCD displays an error or an important status message.



Most of the illustrations in this User's Guide show the DCP-385C.

### LCD display indications

The LCD display screen shows the mode the machine is in, the current settings, and the available ink volume.



### 1 Wireless Status (DCP-585CW only)

A four level indicator shows the current wireless signal strength if you are using a wireless connection.



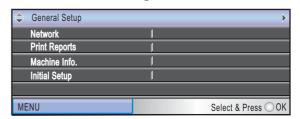
### 2 Ink indicator

Lets you see the available ink volume.

### **Basic Operations**

The following steps show how to change a setting in the machine. In this example the Paper Type setting is changed from Plain Paper to Inkjet Paper.

- 1 Press Menu.
- Press ▲ or ▼ to choose
  General Setup.



Press OK.

- 3 Press A or V to choose Paper Type.
- 4 Press ∢or ▶ to choose Inkjet Paper. Press OK.

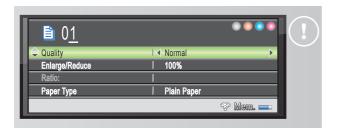
You can see the current setting on the LCD:



5 Press Stop/Exit.

### **Warning LED indications**

The Warning LED (light emitting diode) is a light that shows the status of the machine, as shown in the table.



LED	DCP status	Description
Off	Ready	The DCP is ready for use.
Orange	Cover open	The cover is open. Close the cover. (See <i>Error</i> and <i>Maintenance</i> messages on page 71.)
	Cannot Print	Replace the ink cartridge with a new one. (See Replacing the ink cartridges on page 76.)
	Paper error	Put paper in the tray or clear the paper jam. Check the LCD message. (See Error and Maintenance messages on page 71.)
	Other messages	Check the LCD message. (See Error and Maintenance messages on page 71.)

# 2

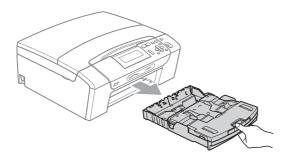
# Loading documents and paper

# Loading paper and other print media



To print on 10 x 15 cm or Photo L paper, you must use the photo paper tray. (See *Loading photo paper* on page 13.)

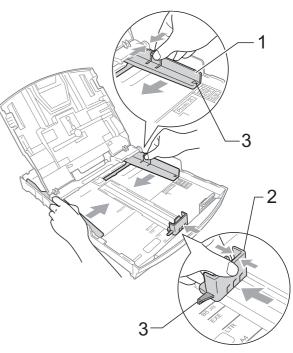
1 If the paper support flap is open, close it, and then close the paper support. Pull the paper tray completely out of the machine.



2 Lift the paper tray cover (1).

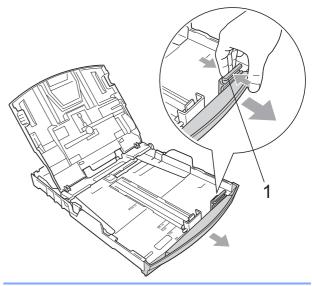


With both hands, gently press and slide the paper side guides (1) and then the paper length guide (2) to fit the paper size. Make sure that the triangular marks (3) on the paper side guides (1) and paper length guide (2) line up with the mark for the paper size you are using.

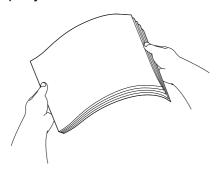




When you use Legal size paper, press and hold the universal guide release button (1) as you slide out the front of the paper tray.



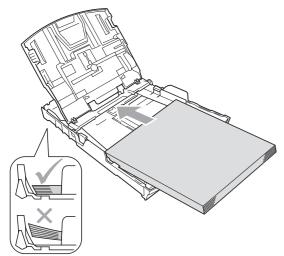
4 Fan the stack of paper well to avoid paper jams and misfeeds.



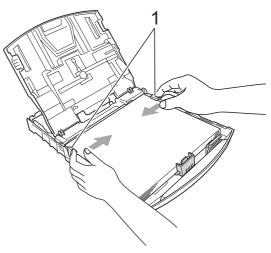


Always make sure that the paper is not curled.

Gently put the paper into the paper tray print side down and top edge in first.
Check that the paper is flat in the tray.



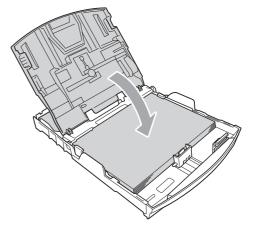
6 Gently adjust the paper side guides (1) to the paper with both hands. Make sure the paper side guides touch the sides of the paper.



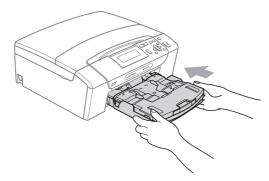


Be careful that you do not push the paper in too far; it may lift at the back of the tray and cause feed problems.

7 Close the paper tray cover.



8 Slowly push the paper tray completely into the machine.



While holding the paper tray in place, pull out the paper support (1) until it clicks, and then unfold the paper support flap (2).





Do not use the paper support flap for Legal paper.

# Loading envelopes and post cards

### **About envelopes**

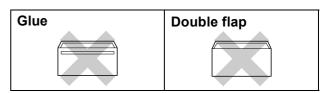
- Use envelopes that weigh between 80 to 95 gsm.
- Some envelopes need margin settings to be set in the application. Make sure you do a test print first before printing many envelopes.



### CAUTION

DO NOT use any of the following types of envelopes, as they will cause paper feed problems:

- That are of a baggy construction.
- That are embossed (have raised writing on them).
- That have clasps or staples.
- That are pre-printed on the inside.



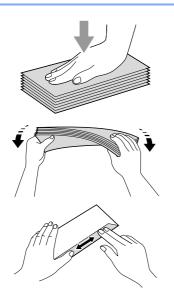
Occasionally you may experience paper feed problems caused by the thickness, size and flap shape of the envelopes you are using.

### How to load envelopes and postcards

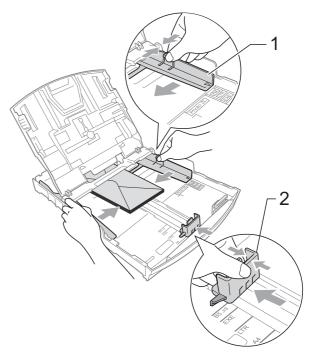
Before loading, press the corners and sides of envelopes or post cards to make them as flat as possible.



If envelopes or post cards are 'double-feeding,' put one envelope or post card in the paper tray at a time.

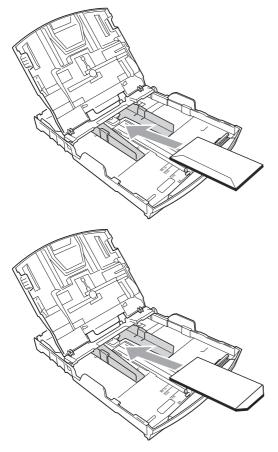


Put envelopes or post cards in the paper tray with the address side down and the leading edge (top of the envelopes) in first. With both hands, gently press and slide the paper side guides (1) and paper length guide (2) to fit the size of the envelopes or post cards.



# If you have problems when printing on envelopes, try the following suggestions:

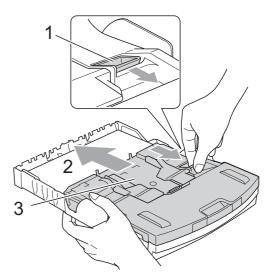
- 1 Make sure the flap is either to the side of the envelope or to the back edge of the envelope when printing.
- Adjust the size and margin in your application.



### Loading photo paper

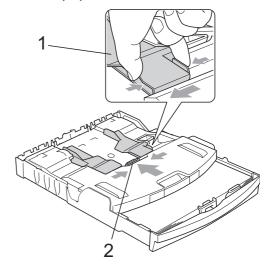
Use the photo paper tray which has been assembled on the top of the paper tray cover to print on Photo 10  $\times$  15 cm and Photo L size paper. When you use the photo paper tray, you do not have to take out the paper that is in the tray beneath it.

1 Squeeze the blue photo paper tray release button (1) using your right index finger and thumb and push the photo paper tray forward until it clicks into the photo printing position (2).



3 Photo Paper Tray

Press and slide the paper side guides (1) and paper length guide (2) to fit the paper size.



### Chapter 2

3 Put the photo paper into the photo paper tray and gently adjust the paper side guides to the paper.

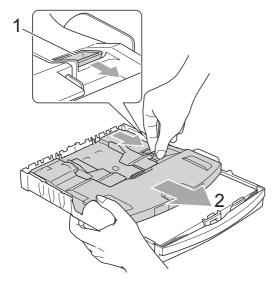
Make sure the paper side guides touch

Make sure the paper side guides touch the sides of the paper.



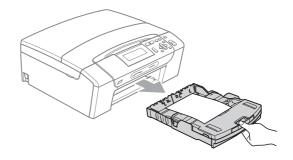
- Be careful that you do not push the paper in too far; it may lift at the back of the tray and cause feed problems.
- Always make sure that the paper is not curled.
- When you have finished printing photos return the photo paper tray to the normal printing position.

Squeeze the blue photo paper tray release button (1) using your right index finger and thumb and pull the photo paper tray backward until it clicks (2).



# Removing small printouts from the machine

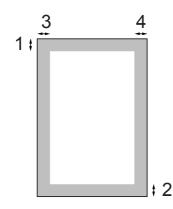
When the machine ejects small paper onto the paper tray you may not be able to reach it. Make sure printing has finished, and then pull the tray completely out of the machine.



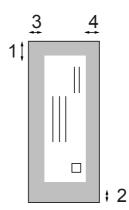
### Printable area

The printable area depends on the settings in the application you are using. The figures below show the unprintable areas on cut sheet paper and envelopes. The machine can print in the shaded areas of cut sheet paper when the Borderless print feature is available and turned on. (See *Printing* for Windows<sup>®</sup> or *Printing* and *Faxing* for Macintosh<sup>®</sup> in the Software User's Guide on the CD-ROM.)

### **Cut Sheet Paper**



### **Envelopes**



	Top (1)	Bottom (2)	Left (3)	Right (4)
Cut Sheet	3 mm	3 mm	3 mm	3 mm
Envelopes	12 mm	24 mm	3 mm	3 mm



The Borderless feature is not available for envelopes.

# Acceptable paper and other print media

The print quality can be affected by the type of paper you use in the machine.

To get the best print quality for the settings you have chosen, always set the Paper Type to match the type of paper you load.

You can use plain paper, inkjet paper (coated paper), glossy paper, transparencies and envelopes.

We recommend testing various paper types before buying large quantities.

For best results, use the Brother paper.

- When you print on inkjet paper (coated paper), transparencies and glossy paper, be sure to choose the correct print media in the 'Basic' tab of the printer driver or in the Paper Type setting of the menu (See Paper Type on page 30).
- When you print on Brother Photo paper, load one extra sheets of the same photo paper in the paper tray. An extra sheet has been included in the paper package for this purpose.
- When you use transparencies or photo paper, remove each sheet at once to prevent smudging or paper jams.
- Avoid touching the printed surface of the paper immediately after printing; the surface may not be completely dry and may stain your fingers.

### Recommended print media

To get the best print quality, we suggest using Brother paper. (See table below.)

If Brother paper is not available in your country, we recommend testing various papers before purchasing large quantities.

We recommend using '3M Transparency Film' when you print on transparencies.

### **Brother paper**

Paper Type	Item
A4 Plain	BP60PA
A4 Glossy Photo	BP71GA4
A4 Inkjet (Matte)	BP60MA
10 x 15 cm Glossy	BP71GP

# Handling and using print media

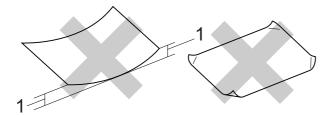
- Store paper in its original packaging, and keep it sealed. Keep the paper flat and away from moisture, direct sunlight and heat.
- Avoid touching the shiny (coated) side of photo paper. Load photo paper with the shiny side facing down.
- Avoid touching either side of transparencies because they absorb water and perspiration easily, and this may cause decreased output quality. Transparencies designed for laser printers/copiers may stain your next document. Use only transparencies recommended for inkjet printing.
- You can only print on both sides of the paper with PC printing. See *Printing* for Windows<sup>®</sup> in the Software User's Guide on the CD-ROM.



### **(Name of the little of the li**

DO NOT use the following kinds of paper:

· Damaged, curled, wrinkled, or irregularly shaped paper



### 1 2 mm or greater

- Extremely shiny or highly textured paper
- Paper that cannot be arranged uniformly when stacked
- · Paper made with a short grain

### Paper capacity of the paper tray

Up to 50 sheets of 20 lb Letter or 80 gsm A4 paper.

■ Transparencies and photo paper must be picked up from the paper tray one page at a time to avoid smudging.

## **Choosing the right print media**

### Paper type and size for each operation

Paper Type	Paper Size		Usage		
			Сору	Photo Capture	Printer
Cut Sheet	Letter	$216 \times 279 \text{ mm } (8 \text{ 1/2} \times 11 \text{ in.})$	Yes	Yes	Yes
	A4	210 $\times$ 297 mm (8.3 $\times$ 11.7 in.)	Yes	Yes	Yes
	Legal	216 $\times$ 356 mm (8 1/2 $\times$ 14 in.)	Yes	_	Yes
	Executive	184 $\times$ 267 mm (7 1/4 $\times$ 10 1/2 in.)	_	_	Yes
	JIS B5	$182\times257$ mm (7.2 $\times$ 10.1 in.)	_	_	Yes
	A5	148 $\times$ 210 mm (5.8 $\times$ 8.3 in.)	Yes	_	Yes
	A6	$105\times148$ mm (4.1 $\times$ 5.8 in.)	_	_	Yes
Cards	Photo	10 × 15 cm (4 × 6 in.)	Yes	Yes	Yes
	Photo L	$89\times127$ mm (3 1/2 $\times5$ in.)	_	_	Yes
	Photo 2L	$13 \times 18$ cm (5 × 7 in.)	_	Yes	Yes
	Index Card	127 $\times$ 203 mm (5 $\times$ 8 in.)	_	_	Yes
	Post Card 1	100 $\times$ 148 mm (3.9 $\times$ 5.8 in.)	_	_	Yes
	Post Card 2 (Double)	148 × 200 mm (5.8 × 7.9 in.)	_	_	Yes
Envelopes	C5 Envelope	162 × 229 mm (6.4 × 9 in.)	_	_	Yes
	DL Envelope	110 $\times$ 220 mm (4.3 $\times$ 8.7 in.)	_	_	Yes
	COM-10	$105\times241$ mm (4 1/8 $\times$ 9 1/2 in.)	_	_	Yes
	Monarch	$98\times191$ mm (3 7/8 $\times$ 7 1/2 in.)	_	_	Yes
	JE4 Envelope	$105 \times 235 \text{ mm } (4.1 \times 9.3 \text{ in.})$	_	_	Yes
Transparencies	Letter	216 × 279 mm (8 1/2 × 11 in.)	Yes	_	Yes
	A4	210 $\times$ 297 mm (8.3 $\times$ 11.7 in.)	Yes		Yes

### Paper weight, thickness and capacity

Paper Type		Weight	Thickness	No. of sheets
Cut	Plain Paper	64 to 120 gsm	0.08 to 0.15 mm	100 <sup>1</sup>
Sheet	Inkjet Paper	64 to 200 gsm	0.08 to 0.25 mm	20
	Glossy Paper	Up to 220 gsm	Up to 0.25 mm	20 <sup>2</sup>
Cards	Photo Card	Up to 220 gsm	Up to 0.25 mm	20 <sup>2</sup>
	Index Card	Up to 120 gsm	Up to 0.15 mm	30
	Post Card	Up to 200 gsm	Up to 0.25 mm	30
Envelop	es	75 to 95 gsm	Up to 0.52 mm	10
Transpa	rencies	_	-	10

 $<sup>^{1}</sup>$  Up to 100 sheets of 80 gsm (20 lb) paper.

 $<sup>^2</sup>$  For Photo 10×15cm paper and Photo L paper, use the photo paper tray. (See *Loading photo paper* on page 13.)

### **Loading documents**

You can make copies and scan from the scanner glass.

### Using the scanner glass

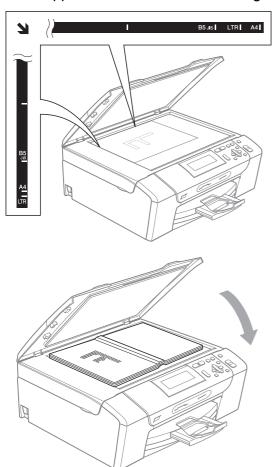
You can use the scanner glass to copy or scan pages of a book one page at a time.

### **Document Sizes Supported**

Length:	Up to 297 mm
Width:	Up to 215.9 mm
Weight:	Up to 2 kg

### How to load documents

- 1 Lift the document cover.
- Using the document guidelines on the left and top, place the document face down in the upper left corner of the scanner glass.



3 Close the document cover.

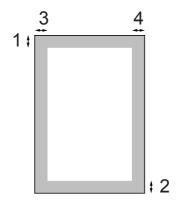


### **CAUTION**

If you are scanning a book or thick document, DO NOT slam the cover down or press on it.

### Scannable area

The scannable area depends on the settings in the application you are using. The figures below show the areas you cannot scan on A4 or Letter paper.



Usage	Document	Top (1)	Left (3)
	Size	Bottom (2)	Right (4)
Сору	All paper sizes	3 mm	3 mm
Scan	All paper sizes	3 mm	3 mm

# 3

# **General setup**

### **Paper settings**

### **Paper Type**

To get the best print quality, set the machine for the type of paper you are using.

- 1 Press Menu.
- Press ▲ or ▼ to choose
  General Setup.
  Press OK.
- 3 Press ▲ or ▼ to choose Paper Type.
- Press ◀ or ▶ to choose Plain Paper,
  Inkjet Paper, Brother BP71,
  Other Glossy Or Transparency.
  Press OK.
- 5 Press Stop/Exit.



The machine ejects paper with printed surfaces face up onto the paper tray in front of the machine. When you use transparencies or glossy paper, remove each sheet at once to prevent smudging or paper jams.

### **Paper Size**

You can use five sizes of paper for printing copies: Letter, Legal, A4, A5, and  $10 \times 15$  cm. When you load a different size of paper in the machine, you will need to change the paper size setting at the same time.

- 1 Press Menu.
- Press ▲ or ▼ to choose
  General Setup.
  Press OK.
- 3 Press ▲ or ▼ to choose Paper Size.
- Press ◀ or ▶ to choose A4, A5, 10x15cm, Letter or Legal. Press OK.
- 5 Press Stop/Exit.

### **Sleep Mode**

You can choose how long the machine must be idle (from 1 to 60 minutes) before it goes into sleep mode. The timer will restart if any operation is carried out on the machine.

- 1 Press Menu.
- Press ▲ or ▼ to choose

  General Setup.

  Press OK.
- 3 Press A or V to choose Sleep Mode.
- 4 Press ◀ or ▶ to choose 1Min, 2Mins, 3Mins, 5Mins, 10Mins, 30Mins or 60Mins which is the length of time the machine is idle before entering sleep mode.

Press OK.

5 Press Stop/Exit.

### LCD display

### **Changing LCD language**

You can change the LCD language.

- 1 Press Menu.
- Press ▲ or ▼ to choose
  Initial Setup.
  Press OK.
- 3 Press A or ▼ to choose
  Local Language.
  Press OK.
- Press ▲ or ▼ to choose your language. Press OK.
- 5 Press Stop/Exit.

### LCD Contrast

You can adjust the LCD contrast for a sharper and more vivid display. If you are having difficulty reading the LCD, try changing the contrast setting.

- 1 Press Menu.
- Press ▲ or ▼ to choose
  General Setup.
  Press OK.
- 3 Press A or ▼ to choose LCD Settings. Press OK.
- 4 Press A or V to choose LCD Contrast.
- 5 Press ◀ or ▶ to choose Light, Med or Dark.
  Press OK.
- 6 Press Stop/Exit.

# Setting the backlight brightness

If you are having difficulty reading the LCD, try changing the brightness setting.

- 1 Press Menu.
- Press ▲ or ▼ to choose

  General Setup.

  Press OK.
- 3 Press A or ▼ to choose LCD Settings. Press OK.
- Press ▲ or ▼ to choose Backlight.
- Press ◀ or ▶ to choose Light, Med or Dark. Press OK.
- 6 Press Stop/Exit.

# Setting the Dim Timer for the backlight

You can set how long the LCD backlight stays on after you go back to the Ready screen.

- 1 Press Menu.
- Press ▲ or ▼ to choose
  General Setup.
  Press OK.
- 3 Press A or ▼ to choose LCD Settings. Press OK.
- 4 Press ▲ or ▼ to choose Dim Timer.
- 5 Press ◀ or ▶ to choose 10Secs, 20Secs, 30Secs or Off.
  Press OK.
- 6 Press Stop/Exit.

### **Printing Reports**

The following reports are available:

- Help List
  - A help list showing how to program your machine.
- User Settings
  Lists your settings.
- Network Config (DCP-585CW only)
  Lists your Network settings.

### How to print a report

- 1 Press Menu.
- Press ▲ or ▼ to choose
  Print Reports.
  Press OK.
- Press ▲ or ▼ to choose the report you want.
  Press OK.
- 4 Press Mono Start.
- 5 Press Stop/Exit.

# **Section II**



# Copy

Making copies

26

# **Making copies**

### How to copy

### Making a single copy

- 1 Load your document. (See *Loading documents* on page 20.)
- Press Mono Start for B&W copy or Colour Start for colour copy.

### Making multiple copies

You can make up to 99 copies in one print run.

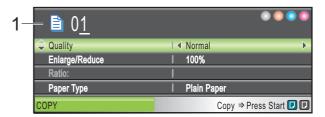
- 1 Load your document. (See Loading documents on page 20.)
- Press + or repeatedly until the number of copies you want appears (up to 99).
- Press Mono Start for B&W copy or Colour Start for colour copy.

### Stop copying

To stop copying, press Stop/Exit.

### **Copy options**

You can change the copy settings from the default display. The LCD shows:



### 1 No of Copies

You can enter the number of copies you want by pressing + or - repeatedly.

Press ▲ or ▼ to scroll through the copy options menu.

- Quality (See page 27.)
- Enlarge/Reduce (See page 27.)
- Paper Type (See page 30.)
- Paper Size (See page 30.)
- Brightness (See page 29.)
- Contrast (See page 29.)
- Page Layout (See page 28.)
- Book Copy (See page 30.)
- Watermark Copy (See page 31.)
- Set New Default (See page 32.)
- Factory Reset (See page 32.)

When the option you want is highlighted, press **OK**.



Book Copy and Watermark Copy features are supported by technology

from Reallusion, Inc.



You can change the copy settings temporarily for the next copy.

The machine returns to its default settings after 1 minute.

If you have finished choosing settings, press **Mono Start** or **Colour Start**.

If you want to choose more settings, press  $\blacktriangle$  or  $\blacktriangledown$ .



You can save some of the settings that you use most often by setting them as default. These settings will stay until you change them again. (See Setting your changes as a new default on page 32.)

# Changing copy speed and quality

You can choose the copy quality. The factory setting is Normal.

Fast	Fast copy speed and lowest amount of ink used. Use this setting to save time (documents to be proof read, large documents or many copies).
Normal	Recommended setting for ordinary print outs. Good copy quality with adequate copy speed.
Best	Use this setting to copy precise images such as photographs. The highest resolution and slowest speed.

- 1 Load your document.
- Enter the number of copies you want.
- 3 Press ▲ or ▼ to choose Quality.
- Press ◀ or ▶ to choose Fast, Normal or Best. Press OK.
- 5 If you do not want to change additional settings, press **Mono Start** or **Colour Start**.

# Enlarging or reducing the image copied

You can choose an enlargement or reduction ratio.If you choose Fit to Page, your machine will adjust the size automatically to the paper size you set.

- 1 Load your document.
- 2 Enter the number of copies you want.
- 3 Press ▲ or ▼ to choose Enlarge/Reduce.
- 4 Press ◀ or ▶ to choose 100%, Enlarge, Reduce, Fit to Page Or Custom (25-400%).
- 5 Do one of the following:
  - If you choose Enlarge or Reduce press OK and press or to choose the enlargement or reduction ratio you want. Press OK and go to step 6.
  - If you choose Custom(25-400%), press OK. Press + or to enter an enlargement or reduction ratio from 25% to 400%. Press OK. Go to step ⑥.
  - If you choose 100% or Fit to Page, press OK. Go to step ⑥.

100%	
198% 10x15cm→A4	
186% 10x15cm→LTR	
142% A5→A4	
97% LTR→A4	
93% A4→LTR	
83%	
69% A4→A5	
47% A4→10x15cm	
Fit to Page	
Custom(25-400%)	

If you do not want to change additional settings, press Mono Start or Colour Start.



- Page Layout is not available with Enlarge/Reduce.
- Fit to Page options are not available with Page Layout, Book Copy and Watermark Copy.
- Fit to Page does not work properly if the document on the scanner glass is skewed by more than 3 degrees. Using the document guidelines on the left and top, place your document in the upper left hand corner, with the document face down on the scanner glass.
- Fit to Page options are not available when using Legal size paper.

### Making N in 1 copies or a poster (Page Layout)

The N in 1 copy feature can help you save paper by letting you copy two or four pages onto one printed page.

You can also make a poster. When you use the poster feature your machine divides your document into sections, then enlarges the sections so you can assemble them into a poster.

### **Important**

- Make sure paper size is set to Letter or Α4.
- You cannot use the Enlarge/Reduce setting with the N in 1 and Poster features.
- If you are producing multiple colour copies, N in 1 copy is not available.
- (P) means Portrait and (L) means Landscape.
- You can only make one poster copy at a time.



Watermark Copy, Book Copy and Enlarge/Reduce are not available with Page Layout.

- Load your document.
- Enter the number of copies you want.
- Press ▲ or ▼ to choose Page Layout.
- Press  $\triangleleft$  or  $\triangleright$  to choose Off (1 in 1), 2 in 1 (P), 2 in 1 (L),4 in 1 (P), 4 in 1 (L) or Poster  $(3 \times 3)$ . Press OK.
- If you do not want to change additional settings, press Mono Start or Colour Start to scan the page. If you are making a poster the machine scans the pages and starts printing. Go to 6.
- 6 After the machine scans the page, press + (Yes) to scan the next page.
- Place the next page on the scanner glass. Press **OK**.

Repeat 6 and 7 for each page of the layout.

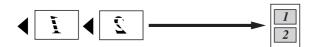
After all the pages have been scanned, press - (No) to finish.

### Place your document face down in the direction shown below.





■ 2 in 1 (L)



■ 4 in 1 (P)

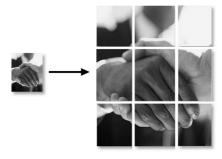


■ 4 in 1 (L)



■ Poster (3 x 3)

You can make a poster size copy of a photograph.



## Adjusting Brightness and Contrast

#### **Brightness**

You can adjust the copy brightness to make copies darker or lighter.

- 1 Load your document.
- Enter the number of copies you want.
- 3 Press A or V to choose Brightness.
- Press to or to make a lighter or a darker copy.
  Press OK.
- If you do not want to change additional settings, press Mono Start or Colour Start.

#### Contrast

You can adjust the copy contrast to help an image look sharper and more vivid.

- 1 Load your document.
- 2 Enter the number of copies you want.
- 3 Press A or ▼ to choose Contrast.
- Press ◀ or ▶ to increase or decrease the contrast.
  Press OK.
- If you do not want to change additional settings, press Mono Start or Colour Start.

#### **Paper options**

#### Paper Type

If you are copying on special paper, set the machine for the type of paper you are using to get the best print quality.

- 1 Load your document.
- 2 Enter the number of copies you want.
- 3 Press ▲ or ▼ to choose Paper Type.
- 4 Press ◀ or ▶ to choose Plain Paper, Inkjet Paper, Brother BP71, Other Glossy Or Transparency. Press OK.
- If you do not want to change additional settings, press Mono Start or Colour Start.

#### Paper Size

If copying on paper other than A4 size, you will need to change the paper size setting.

You can copy only on Letter, Legal, A4, A5 or Photo 10 cm  $\times$  15 cm paper.

- 1 Load your document.
- 2 Enter the number of copies you want.
- 3 Press A or ▼ to choose Paper Size.
- Press ◀ or ▶ to choose Letter, Legal,
  A4, A5 or 10x15cm.
  Press OK.
- 5 If you do not want to change additional settings, press **Mono Start** or **Colour Start**.

#### **Book Copy**

Book copy corrects dark borders and skew. Your machine can correct the data automatically or you can make specific corrections.

- 1 Load your document.
- 2 Enter the number of copies you want.
- 3 Press A or V to choose Book Copy.
- 4 Do one of the following:
  - If you want to correct the data yourself, press or to choose On (Preview).

Press OK.

Press Mono Start or Colour Start and go to step **5**.

- If you want the machine to correct the data automatically, press o or to choose on and go to step o.
- Adjust the skewed data using ◀ or ▶. Remove the shadows by using ▲ or ▼.
- 6 If you have finished making corrections, press **Mono Start** or **Colour Start**.



Book Copy is not available with Page Layout, Fit to Page and Watermark Copy.

#### **Watermark Copy**

You can place a logo or text into your document as a Watermark. You can select one of the template watermarks, data from your media cards or USB Flash memory drive, or scanned data.



Watermark Copy is not available with Fit to Page, Page Layout and Book Copy.

#### Using a template data

- 1 Load your document.
- Enter the number of copies you want.
- 3 Press A or ▼ to choose
  Watermark Copy
  Press OK.
- 4 Press **∢** or **▶** to choose on.
- 5 Press ▲ or ▼ to choose
  Current Setting.
  Press OK.
- 6 Press ▲ or ▼ to choose Template.
  Press OK.
- 7 Change the settings from the options displayed on the LCD if required.
- 8 If you do not want to change additional settings, press Mono Start or Colour Start.

## Using media cards or a USB Flash memory drive data

- 1 Load your document.
- 2 Enter the number of copies you want.
- Press ▲ or ▼ to choose
  Watermark Copy.
  Press OK.
  - 4 Press **∢** or **▶** to choose on.
- Press A or ▼ to choose Current Setting. Press OK.
- 6 Press ▲ or ▼ to choose Media. Insert a media card or USB Flash memory drive.
- Press OK and press 

  or 

  to choose the data you want to use for the watermark.
- 8 Press **OK** and change any additional settings from the options shown on the LCD.
- 9 If you do not want to change additional settings, press Mono Start or Colour Start.

#### **CAUTION**

DO NOT take out the memory card or USB Flash memory drive while **Photo Capture** is blinking to avoid damaging the card, USB Flash memory drive or data stored on the card.

## Using a scanned paper document as your watermark

- 1 Enter the number of copies you want.
- Press ▲ or ▼ to choose
  Watermark Copy.
  Press OK.
- 3 Press **∢** or **▶** to choose on.
- 4 Press ▲ or ▼ to choose
  Current Setting.
  Press OK.
- 5 Press ▲ or ▼ to choose Scan. Press OK and set the page that you want to use as a watermark on the scanner glass.
- 6 Press Mono Start or Colour Start.
- Take out the watermark document you scanned and load the document you want to copy.
- 8 Press ◀ or ▶ to change the Transparency of the watermark. Press OK.
- If you do not want to change any additional settings, press Mono Start or Colour Start.



You cannot enlarge or reduce the scanned watermark.

## Setting your changes as a new default

You can save the copy settings for Quality, Enlarge/Reduce, Brightness, Contrast and Page Layout that you use most often by setting them as the default settings. These settings will stay until you change them again.

- Press ▲ or ▼ to choose your new setting. Press OK. Repeat this step for each setting you want to change.
- 2 After changing the last setting, press ▲ or ▼ to choose Set New Default. Press OK.
- 3 Press + to choose Yes.
- 4 Press Stop/Exit.

## Restoring all settings to the factory settings

You can restore all the settings you have changed back to the factory settings. These settings will stay until you change them again.

- 1 Press ▲ or ▼ to choose Factory Reset. Press OK.
- Press + to choose Yes.
- 3 Press Stop/Exit.

### **Section III**



## **Direct Photo Printing**

Printing photos from a memory card or USB	
Flash memory drive	34
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# Printing photos from a memory card or USB Flash memory drive

### PhotoCapture Center™ Operations

## Printing from a memory card or USB Flash memory drive without a PC

Even if your machine is not connected to your computer, you can print photos directly from digital camera media or a USB Flash memory drive. (See *Print Images* on page 37.)

#### Scanning to a memory card or USB Flash memory drive without a PC

You can scan documents and save them directly to a memory card or USB Flash memory drive. (See *Scan to a memory card or USB Flash memory drive* on page 49.)

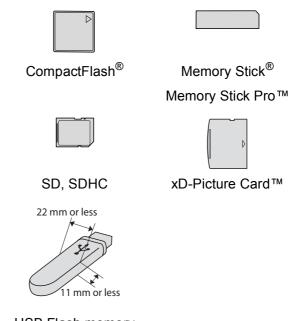
## Using PhotoCapture Center™ from your computer

You can access a memory card or USB Flash memory drive that is inserted in the front of the machine from your PC.

(See PhotoCapture Center™ for Windows® or Remote Setup & PhotoCapture Center™ for Macintosh® in the Software User's Guide on the CD-ROM.)

## Using a memory card or USB Flash memory drive

Your Brother machine has media drives (slots) for use with the following popular digital camera media: CompactFlash<sup>®</sup>, Memory Stick<sup>®</sup>, Memory Stick Pro™, SD, SDHC, xD-Picture Card™ and USB Flash memory drives.



- USB Flash memory drive
- miniSD™ can be used with a miniSD™ adapter.
- microSD can be used with a microSD adapter.
- Memory Stick Duo<sup>™</sup> can be used with a Memory Stick Duo<sup>™</sup> adapter.
- Memory Stick Pro Duo<sup>™</sup> can be used with a Memory Stick Pro Duo<sup>™</sup> adapter.
- Memory Stick Micro(M2) can be used with a Memory Stick Micro(M2) adapter.
- Adapters are not included with the machine. Contact a third party supplier for adapters.

The PhotoCapture Center™ feature lets you print digital photos from your digital camera at high resolution to get photo quality printing.

## Memory cards or a USB Flash memory drive folder structure

Your machine is designed to be compatible with modern digital camera image files and memory cards or USB Flash memory drive; however, please read the points below to avoid errors:

- The image file extension must be .JPG (Other image file extensions like .JPEG, .TIF, .GIF and so on will not be recognized).
- PhotoCapture Center<sup>™</sup> printing must be performed separately from PhotoCapture Center<sup>™</sup> operations using the PC. (Simultaneous operation is not available.)
- IBM Microdrive<sup>™</sup> is not compatible with the machine.
- The machine can read up to 999 files on a memory card or USB Flash memory drive.
- CompactFlash<sup>®</sup> Type II is not supported.
- This product supports xD-Picture Card<sup>™</sup> Type M / Type M<sup>+</sup> / Type H (Large Capacity).
- The DPOF file on the memory cards must be in a valid DPOF format. (See *DPOF* printing on page 44.)

Please be aware of the following:

- When printing the Print Index or Print Images, the PhotoCapture Center™ will print all valid images, even if one or more images have been corrupted. Corrupted images will not be printed.
- (memory card users)

Your machine is designed to read memory cards that have been formatted by a digital camera.

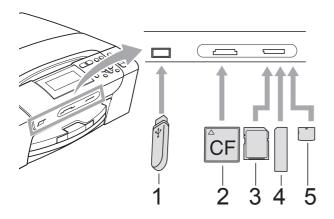
When a digital camera formats a memory card it creates a special folder into which it copies image data. If you need to modify the image data stored on a memory card with your PC, we recommend that you do not modify the folder structure created by the digital camera. When saving new or modified image files to the memory card we also recommend you use the same folder your digital camera uses. If the data is not saved to the same folder, the machine may not be able to read the file or print the image.

(USB Flash memory drive users)

This machine supports USB Flash memory drives that has been formatted by Windows<sup>®</sup>.

#### **Getting started**

Firmly put a memory card or USB Flash memory drive into the correct slot.

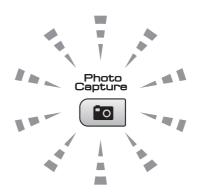


- 1 USB Flash memory drive
- 2 CompactFlash®
- 3 SD, SDHC
- 4 Memory Stick<sup>®</sup>, Memory Stick Pro™
- 5 xD-Picture Card™



The USB direct interface supports only a USB Flash memory drive, a PictBridge compatible camera, or a digital camera that uses the USB mass storage standard. Any other USB devices are not supported.

#### Photo Capture key indications:



- Photo Capture light is on, the memory card or USB Flash memory drive is correctly inserted.
- Photo Capture light is off, the memory card or USB Flash memory drive is not correctly inserted.
- Photo Capture light is blinking, the memory card or USB Flash memory drive is being read or written to.



DO NOT unplug the power cord or remove the memory card or USB Flash memory drive from the media drive (slot) or USB direct interface while the machine is reading or writing to the memory card or USB Flash memory drive (the **Photo Capture** key is blinking). **You will lose your data or damage the card.** 

The machine can only read one device at a time.

#### **Entering PhotoCapture mode**

After you insert the memory card or USB Flash memory drive, press the

(Photo Capture) key to illuminate it in blue and display the PhotoCapture options on the LCD.

#### The LCD shows:



Press ▲ or ▼ to scroll through the **Photo Capture** key options.

- View Photo(s) (See page 37.)
- Print Index (See page 38.)
- Print Photos (See page 38.)
- Enhance Photos (See page 39.)
- Search by Date (See page 42.)
- Print All Photos (See page 43.)
- Slide Show (See page 43.)
- Trimming (See page 44.)



If your digital camera supports DPOF printing, see *DPOF printing* on page 44.

When the option you want is highlighted, press **OK**.

#### **Print Images**

#### View Photo(s)

You can preview your photos on the LCD before you print them. If your photos are large files there may be a delay before each photo is displayed on the LCD.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose
  View Photo(s).
  Press OK.
- 3 Press ◀ or ▶ to choose your photo.
- 4 Press + or repeatedly to enter the number of copies you want.
- 5 Repeat step 3 and step 4 until you have chosen all the photos.



Press **Clear/Back** to go back to the previous level.

- 6 After you have chosen all the photos, do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.

#### **Print Index (Thumbnails)**

The PhotoCapture Center™ assigns numbers for images (such as No.1, No.2, No.3, and so on).

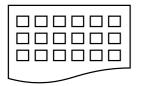


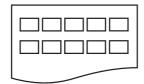
The PhotoCapture Center™ uses these numbers to identify each picture. You can print a thumbnail page. This will show all the pictures on the memory card.



Only file names that are 8 characters or less will be printed correctly on the index sheet.

- 1 Make sure you have put the memory card or USB Flash memory drive in the correct slot.
  - Press (Photo Capture).
- Press A or ▼ to choose Print Index. Press OK.
- 3 Press ▲ or ▼ to choose
  Layout Format. Press ◀ or ▶ to
  choose 6 Images/Line or
  5 Images/Line.
  Press OK.





6 Images/Line

5 Images/Line

Print time for 5 Images/Line will be slower than 6 Images/Line, but the quality is better.

4 Press ▲ or ▼ to choose the paper settings, Paper Type and Paper Size.

Do one of the following:

■ If you chose Paper Type, press ◀ or ▶ to choose the type of paper you are using, Plain Paper, Inkjet Paper, Brother BP71 or Other Glossy.

Press OK.

■ If you chose Paper Size, press ◀ or ▶ to choose the paper size you are using, A4 or Letter.

Press OK.

- If you do not want to change the paper settings, go to 6.
- Press Colour Start to print.

#### **Printing Photos**

Before you can print an individual image, you have to know the image number.

Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2 Print the Index. (See Print Index (Thumbnails) on page 38.)
- 3 Press A or ▼ to choose Print Photos. Press OK.
- Press ▲ repeatedly to choose the image number that you want to print from the Index page (Thumbnails). If you want to choose a two digit number, press ▶ to move the cursor to the next digit. (For example, enter 1, ▶, 6 to print image No.16.) Press OK.



Press ▼ to decrease the image number.

6 Repeat step 4 until you have entered all the image numbers that you want to print.

(For example, enter 1, OK, 3, OK, 6, OK to print images No.1, No.3 and No.6.)



You can enter up to 12 characters (including commas) for the image numbers you want to print.

- 6 After you have chosen all the image numbers, press **OK** again.
- Press + or repeatedly to enter the number of copies you want.
- 8 Do one of the following:
  - Change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.

#### **Enhance Photos**

You can edit and add effects to your photos and view them on the LCD before printing.



- After adding each effect, you can enlarge the view of the image by pressing Ink Management. To go back to the original size, press Ink Management again.
- The Enhance Photos feature is supported by technology from Reallusion, Inc.



#### **Auto Correct**

Auto Correct is available for most photos. The machine decides the suitable effect for your photo.

- Make sure you have put a memory card or USB Flash memory drive in the correct slot.
  - Press (Photo Capture).
- Press ▲ or ▼ to choose
  Enhance Photos.
  Press OK.
  - Press ◀ or ▶ to choose your photo. Press OK.
- 4 Press A or ▼ to choose Auto Correct. Press OK.
- 5 Press **OK**. Then press **+** or **-** repeatedly to enter the number of copies you want.
- 6 Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.



If Remove Red-Eye appears on the LCD, press ▲ to attempt to remove red-eye from your photo.

#### **Enhance Skin-Tone**

Enhance Skin-Tone is best used for adjusting portrait photographs. It detects human skin colour in your photos and adjusts the image.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose
  Enhance Photos.
  Press OK.
- 3 Press ◀ or ▶ to choose your photo. Press **OK**.
- 4 Press ▲ or ▼ to choose
  Enhance Skin-Tone.
  Press OK.
- 5 Do one of the following:
  - Press **OK** if you do not want to change any settings.
  - Press A or V to adjust the effect level manually. Press OK when you have finished.
- 6 Press + or repeatedly to enter the number of copies you want.
- 7 Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press Colour Start to print.

#### **Enhance Scenery**

Enhance Scenery is best used for adjusting landscape photographs. It highlights green and blue areas in your photo, so that the landscape looks more sharp and vivid.

1 Make sure you have put the memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2 Press ▲ or ▼ to choose Enhance Photos. Press OK.
- 3 Press ◀ or ▶ to choose your photo. Press **OK**.
- 4 Press ▲ or ▼ to choose
  Enhance Scenery.
  Press OK.
- 5 Do one of the following:
  - Press **OK** if you do not want to change any settings.
  - Press A or V to adjust the effect level manually. Press OK when you have finished.
- 6 Press + or repeatedly to enter the number of copies you want.
- Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.

#### Remove Red-Eye

The machine detects eyes in your photos and will attempt to remove red-eye from your photo.



There are some cases when red-eye may not be removed.

- When the face is too small in the image.
- When the face is turning too far up, down, left or right.
- 1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2 Press A or V to choose Enhance Photos. Press OK.
- Press ◀ or ▶ to choose your photo. Press OK.
- 4 Press ▲ or ▼ to choose
  Remove Red-Eye.
  Press OK.
  - When Remove Red-Eye is successful, the photo with the effect is shown. The adjusted part is shown in a red frame. Press **OK**.
  - When Remove Red-Eye is unsuccessful,
    Unable to Detect. is shown.

Press **OK** to go back to the previous level.



Press ▲ to try Remove Red-Eye again.

- 5 Press + or repeatedly to enter the number of copies you want.
- 6 Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press Colour Start to print.

#### Monochrome

You can convert your photo to monochrome.

- 1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.
  - Press (Photo Capture).
- Press ▲ or ▼ to choose
  Enhance Photos.
  Press OK.
- 3 Press ◀ or ▶ to choose your photo. Press OK.
- 4 Press ▲ or ▼ to choose Monochrome.
  Press OK.
- 5 Press **OK**. Then press **+** or **-** repeatedly to enter the number of copies you want.
- 6 Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press Colour Start to print.

#### Sepia

You can convert the colour of your photo to sepia.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose
  Enhance Photos.
  Press OK.
- 3 Press ◀ or ▶ to choose your photo. Press OK.
- Press A or ▼ to choose Sepia. Press OK.
- 5 Press **OK**. Then press **+** or **-** repeatedly to enter the number of copies you want.
- 6 Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press Colour Start to print.

#### Search by Date

You can find your photos based on date.

- 1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.
  - Press (Photo Capture).
- Press ▲ or ▼ to choose
  Search by Date.
  Press OK.
- 3 Press ▲ or ▼ to choose the date that you want to search from.
  Press OK.
- Press ◀ or ▶ to choose your photo.



You can view photos with other dates by pressing ◀ or ▶ continuously. Press ◀ to view an older photo and ▶ to view a more recent photo.

- 5 Press + or repeatedly to enter the number of copies you want.
- 6 Repeat step 4 and step 5 until you have chosen all your photos.
- 7 After you have chosen all your photos, do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.

#### **Print All Photos**

You can print all the photos on your memory card or USB Flash memory drive.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose
  Print All Photos.
  Press OK.
- 3 Press + or repeatedly to enter the number of copies you want.
- 4 Do one of the following:
  - Change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.

#### Slide show

You can view all your photos on the LCD using Slide show. You can also choose a photo during the operation.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- 2 Press ▲ or ▼ to choose Slide Show. Press OK.
- 3 Press **Stop/Exit** to finish Slide show.

#### Printing a photo during a Slide show

- 1 Press **OK** to stop at one image while Slide show is operating.
- Press + or repeatedly to enter the number of copies you want.
- Oo one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press Colour Start to print.

#### **Trimming**

You can trim your photo and print a part of the image.



If your photo is very small or of irregular proportions you may not be able to trim the photo. The LCD will display

Image Too Small. or
Image Too Long.

1 Make sure you have put a memory card or USB Flash memory drive in the correct slot.

Press (Photo Capture).

- Press ▲ or ▼ to choose Trimming. Press OK.
- 3 Press ◀ or ▶ to choose your photo. Press OK.
- Adjust the red frame around your photo.

  The part inside of the red frame will be printed.
  - Press + or to enlarge or reduce the frame size.
  - Press each arrow key to move the position of the frame.
  - Press Ink Management to rotate the frame
  - Press **OK** when you have finished adjusting the frame setting.
- 5 Press + or repeatedly to enter the number of copies you want.
- 6 Do one of the following:
  - Press **OK** and change the print settings. (See page 45.)
  - If you do not want to change any settings, press Colour Start to print.

#### **DPOF** printing

DPOF stands for Digital Print Order Format.

Major digital camera manufacturers (Canon Inc., Eastman Kodak Company, Fuji Photo Film Co. Ltd., Matsushita Electric Industrial Co. Ltd. and Sony Corporation) created this standard to make it easier to print images from a digital camera.

If your digital camera supports DPOF printing, you will be able to choose on the digital camera display the images and number of copies you want to print.

When a memory card containing DPOF information is put into your machine, you can print the chosen image easily.

1 Make sure you have put a memory card in the correct slot.

Press (Photo Capture). The machine will ask you if you want to use DPOF setting.

The DPOF file on the memory card must be in a valid DPOF format.

- Press + to choose Yes.
- 3 Do one of the following:
  - Change the print settings. (See page 45.)
  - If you do not want to change any settings, press **Colour Start** to print.



An Invalid DPOF File error can occur if the print order that was created on the camera has been corrupted. Delete and recreate the print order using your camera to correct this problem. For instructions on how to delete or recreate the print order, refer to your camera manufacturer's support website or accompanying documentation.

#### PhotoCapture Center™ print settings

You can change the print settings temporarily for the next print.

The machine returns to its default settings after 3 minutes.



You can save the print settings you use most often by setting them as default. (See *Setting your changes as a new default* on page 49.)



#### 1 No. of prints

(For View Photo(s), Search by Date, Slide Show)

You can see the total number of photos that will be printed.

(For Print All Photos, Print Photos, Enhance Photos, Trimming)

You can see the number of copies of each photo that will be printed.

(For DPOF printing) This does not appear.

Menu Selections	Options 1	Options 2	Page
Print Quality	Normal/Photo	_	46
(Not available for DPOF printing)			
Paper Type	Other Glossy/Plain Paper/ Inkjet Paper/Brother BP71	_	46
Paper Size	10x15cm/13x18cm/A4/Letter	(When A4 or Letter is chosen)	46
		Max. Size	
		8 x 10cm	
		9 x 13cm	
		10 x 15cm	
		13 x 18cm	
		15 x 20cm	
Brightness	■ 0 Dark Light ►	_	47
(Not available when Enhance Photos is chosen)			
Contrast	40+▶	_	47
(Not available when Enhance Photos is chosen)			

Menu Selections	Options 1	Options 2	Page
Color Enhance	On/Off	_	47
(Not available when Enhance Photos is chosen)	White Balance do- do		
	Sharpness∢0-		
	Color Density∢o-		
	Exit		
Cropping	On/Off	_	48
Borderless	On/Off	_	48
Date Print	Off/On	_	48
(Not available for DPOF printing)			
Set New Default	Yes/No	_	49
Factory Reset	Yes/No	_	49

#### **Print Speed and Quality**

- 1 Press ▲ or ▼ to choose
  Print Quality.
- Press ◀ or ▶ to choose Normal or
  Photo.
  Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.

#### **Paper options**

#### **Paper Type**

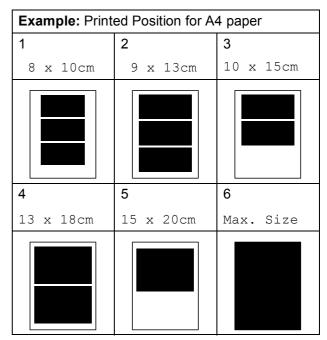
- 1 Press ▲ or ▼ to choose Paper Type.
- Press ◀ or ▶ to choose the paper type you are using, Plain Paper, Inkjet Paper, Brother BP71 or Other Glossy.

  Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.

#### Paper and print size

- Press A or ▼ to choose Paper Size.
- Press ◀ or ▶ to choose the paper size you are using, Letter, 10x15cm, 13x18cm or A4.

  Press OK.
- 3 If you chose Letter or A4, press **OK**. Then press **◄** or **▶** to choose the print size. Press **OK**.



4 If you do not want to change additional settings, press **Colour Start** to print.

## Adjusting Brightness, Contrast and Colour

#### **Brightness**

- 1 Press ▲ or ▼ to choose Brightness.
- Press ◀ or ▶ to make a darker or lighter print. Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.

#### Contrast

You can choose the contrast setting. More contrast will make an image look sharper and more vivid.

- Press ▲ or ▼ to choose Contrast.
- Press to ► to change the contrast. Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.

#### Colour Enhancement

You can turn on the colour enhancement feature to print more vivid images. Printing time will be slower.

- 1 Press ▲ or ▼ to choose
  Color Enhance.
  Press OK.
- 2 Do one of the following:
  - If you want to customize the White Balance, Sharpness or Colour Density, press or to choose on, and then go to step 3.
  - If you do not want to customize, press ◀ or ▶ to choose Off.

Press **OK** and then go to step **6**.

- 3 Press ▲ or ▼ to choose
  White Balance, Sharpness Or
  Color Density.
- Press ◀ or ▶ to adjust the degree of the setting.
  Press OK.
- 5 Do one of the following:
  - If you want to customize another colour enhancement, press ▲ or ▼ to choose another option.
  - If you want to change other settings, press A or V to choose Exit, and then press OK.
- 6 If you do not want to change additional settings, press Colour Start to print.



#### White Balance

This setting adjusts the hue of the white areas of an image. Lighting, camera settings and other influences will effect the appearance of white. The white areas of a picture may be slightly pink, yellow or some other colour. By using this setting, you can correct that effect and bring the white areas back to pure white.

#### Sharpness

This setting enhances the detail of an image, similar to adjusting the fine focus on a camera. If the image is not in true focus and you cannot see the fine details of the picture, then adjust the sharpness.

#### Colour Density

This setting adjusts the total amount of colour in the image. You can increase or decrease the amount of colour in an image to improve a washed out or weak picture.

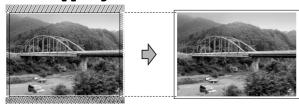
#### **Cropping**

If your photo is too long or wide to fit the available space on your chosen layout, part of the image will automatically be cropped.

The factory setting is On. If you want to print the whole image, turn this setting to Off. If you are also using the Borderless setting, turn Borderless to Off. (See Borderless printing on page 48.)

- 1 Press ▲ or ▼ to choose Cropping.
- Press ◀ or ▶ to choose Off (or On). Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.

#### Cropping: On



Cropping: Off



#### **Borderless printing**

This feature expands the printable area to the edges of the paper. Printing time will be slightly slower.

- 1 Press A or V to choose Borderless.
- Press ◀ or ▶ to choose Off (or On). Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.

#### **Date Print**

You can print the date if it is already in the data on your photo. The date will be printed on the lower right corner. If the data doesn't have the date information, you cannot use this function.

- 1 Press A or ▼ to choose Date Print.
- Press ◀ or ▶ to choose on (or off).
  Press OK.
- If you do not want to change additional settings, press **Colour Start** to print.



The DPOF setting on your camera must be turned off to use the Date Print feature.

## Setting your changes as a new default

You can save the print settings you use most often by setting them as the default settings. These settings will stay until you change them again.

- Press ▲ or ▼ to choose your new setting. Press OK. Repeat this step for each setting you want to change.
- After changing the last setting, press ▲ or ▼ to choose Set New Default. Press OK.
- 3 Press + to choose Yes.
- 4 Press Stop/Exit.

## Restoring all settings to the factory settings

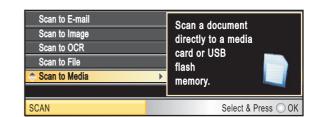
You can restore all the settings you have changed to the factory settings. These settings will stay until you change them again.

- Press ▲ or ▼ to choose
  Factory Reset.
  Press OK.
- Press + to choose Yes.
- 3 Press Stop/Exit.

# Scan to a memory card or USB Flash memory drive

#### **Entering Scan mode**

When you want to scan to a memory card or USB Flash memory drive, press (Scan). The LCD shows:



Press ▲ or ▼ to choose Scan to Media.

#### Press OK.

If you are not connected to your computer only the Scan to Media selection will appear on the LCD.

(See *Scanning* for Windows<sup>®</sup> or Macintosh<sup>®</sup> in the Software User's Guide on the CD-ROM for details about the other menu options.)

## How to scan to a memory card or USB Flash memory drive

You can scan monochrome and colour documents into a memory card or USB Flash memory drive. Monochrome documents will be stored in PDF (\*.PDF) or TIFF (\*.TIF) file formats. Colour documents may be stored in PDF (\*.PDF) or JPEG (\*.JPG) file formats. The factory setting is Color 150 dpi and the default file format is PDF. The machine automatically creates file names based on the current date.(For details, see Quick Setup Guide.) For example, the fifth image scanned on July 1, 2009 would be named 01070905.PDF. You can change the colour and quality.

Quality	Selectable File Format
Color 150 dpi	JPEG/PDF
Color 300 dpi	JPEG/PDF
Color 600 dpi	JPEG/PDF
B/W 200x100 dpi	TIFF/PDF
B/W 200 dpi	TIFF/PDF

Insert a CompactFlash<sup>®</sup>, Memory Stick<sup>®</sup>, Memory Stick Pro™, SD, SDHC, xD-Picture Card™ or USB Flash memory drive into your machine.

#### **Q** CAUTION

DO NOT take out the memory card while **Photo Capture** is blinking to avoid damaging the card or USB Flash memory drive or the data stored on them.

- 2 Load your document.
- 3 Press (Scan).
- 4 Press ▲ or ▼ to choose
  Scan to Media.
  Press OK.

- 5 Do one of the following:
  - To change the quality, press A or V to choose Quality. Go to step 6.
  - Press Mono Start or Colour Start to start scanning without changing additional settings.
- 6 Press ◀ or ▶ to choose

  Color 150 dpi, Color 300 dpi,

  Color 600 dpi, B/W 200x100 dpi

  or B/W 200 dpi.

  Press OK.
- 7 Do one of the following:
  - To change the file type, go to step 8.
  - Press Mono Start or Colour Start to start scanning without changing additional settings.
- Press ▲ or ▼to choose File Type.
  Press ◀ or ▶ to choose JPEG, PDF or
  TIFF.
  Press OK.



- If you chose colour in the Quality setting, you cannot choose TIFF.
- If you chose monochrome in the Quality setting, you cannot choose JPEG.
- 9 Press Mono Start or Colour Start.

#### How to set new default

You can set your own default setting.

- 1 Press (Scan).
- 2 Press A or ▼ to choose Scan to Media. Press OK.
- 3 Press ▲ or ▼ to choose
  Set New Default.
  Press OK.
- 4 Press + to choose Yes.
- 5 Press Stop/Exit.

## How to reset to factory settings

You can reset the machine to factory settings.

- 1 Press (Scan).
- Press ▲ or ▼ to choose
  Scan to Media.
  Press OK.
- Press ▲ or ▼ to choose
  Factory Reset.
  Press OK.
- 4 Press + to choose Yes.
- 5 Press Stop/Exit.

## **Understanding the Error Messages**

Once you are familiar with the types of errors that can occur while you are using PhotoCapture Center™, you can easily identify and troubleshoot any problems.

■ Hub is Unusable.

This message will appear if a Hub or USB Flash memory drive with a Hub has been put into the USB direct interface.

■ Media Error

This message will appear if you put in a memory card that is either bad or not formatted, or when there is a problem with the media drive. To clear this error, take out the memory card.

■ No File

This message will appear if you try to access a memory card or USB Flash memory drive in the drive (slot) that does not contain a .JPG file.

■ Out of Memory

This message will appear if you are working with images that are too large for the machine's memory. This message will also appear when a memory card or USB Flash memory drive you are using does not have enough available space for the scanned document.

■ Media is Full.

This message will appear if you are trying to save more than 999 files in a memory card or USB Flash memory drive.

■ Unusable Device

This message will appear if a USB device or USB Flash memory drive that is not supported has been connected to the USB direct interface. (For more information, visit us at http://solutions.brother.com.)

This message can also appear if you connect a broken device to the USB direct interface.

## Printing photos from a camera

# Printing photos directly from a PictBridge camera



Your Brother machine supports the PictBridge standard, allowing you to connect to and print photos directly from any PictBridge compatible digital camera.

If your camera is using the USB Mass Storage standard, you can also print photos from a digital camera without PictBridge. See Printing photos directly from a digital camera (without PictBridge) on page 53.

#### PictBridge requirements

To avoid errors, remember the following points:

- The machine and the digital camera must be connected using a suitable USB cable.
- The image file extension must be .JPG (other image file extensions like .JPEG, .TIF, .GIF and so on will not be recognized).
- PhotoCapture Center<sup>™</sup> operations are not available when using the PictBridge feature.

#### Setting your digital camera

Make sure your camera is in PictBridge mode. The following PictBridge settings may be available from the LCD of your PictBridge compatible camera.

Depending on your camera some of these settings may not be available.

Comono Marri	Ontions
Camera Menu Selections	Options
Selections	
Paper Size	Letter, A4, 10x15cm, Printer
	Settings (Default setting) <sup>2</sup>
Paper Type	Plain Paper, Glossy Paper,
	Inkjet Paper, Printer Settings
	(Default setting) <sup>2</sup>
Layout	Borderless: On, Borderless:
	Off, Printer Settings
	(Default setting) <sup>2</sup>
DPOF setting <sup>1</sup>	-
Print Quality	Normal, Fine, Printer Settings
	(Default setting) <sup>2</sup>
Color	On, Off, Printer Settings
Enhancement	(Default setting) <sup>2</sup>
Date Print	On, Off, Printer Settings
	(Default setting) <sup>2</sup>

- See DPOF printing on page 53 for more details.
- If your camera is set to use the Printer Settings (Default setting), the machine will print your photo using the following settings.

Settings	Options
Paper Size	10x15cm
Paper Type	Other Glossy
Layout	Borderless: On
Print Quality	Photo
Color Enhancement	Off
Date Print	Off

- When your camera does not have any menu selections, those settings are also used.
- The names and availability of each setting depends on the specification of your camera.

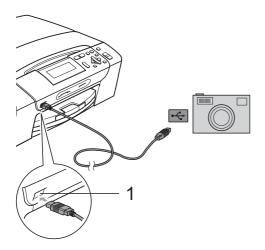
Please refer to the documentation supplied with your camera for more detailed information on changing PictBridge settings.

#### **Printing Images**



Remove any memory cards or USB Flash memory drive from the machine before connecting a digital camera.

Make sure that your camera is turned off. Connect your camera to the USB direct interface (1) on the machine using the USB cable.



#### **USB** direct interface

- Turn on the camera. When the machine has recognized the camera, the LCD shows Camera Connected.
- Choose the photo you want to print following the instructions from your camera. When the machine starts printing a photo, the LCD will show Printing.



#### **WARNING**

To prevent damage to your machine, do not connect any device other than a digital camera or USB Flash memory drive to the USB direct interface.

#### **DPOF** printing

DPOF stands for Digital Print Order Format.

Major digital camera manufacturers (Canon Inc., Eastman Kodak Company, Fuji Photo Film Co. Ltd., Matsushita Electric Industrial Co. Ltd. and Sony Corporation) created this standard to make it easier to print images from a digital camera.

If your digital camera supports DPOF printing, you will be able to choose on the digital camera display the images and number of copies you want to print.



An invalid DPOF File error can occur if the print order that was created on the camera has been corrupted. Delete and recreate the print order using your camera to correct this problem. For instructions on how to delete or recreate the print order, refer to your camera manufacturer's support website or accompanying documentation.

### **Printing photos directly** from a digital camera (without PictBridge)

If your camera supports the USB Mass Storage standard, you can connect your camera in storage mode. This enables you to print photos from your camera.

If you would like to print photos in PictBridge mode, see Printing photos directly from a PictBridge camera on page 52.



#### <sup>°</sup>Note

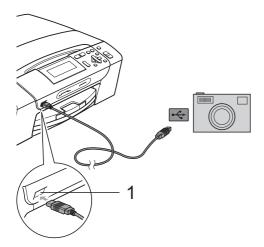
The name, availability and operation differ among digital cameras. Please refer to the documentation supplied with your camera for detailed information, such as how to switch from PictBridge mode to mass storage mode.

#### **Printing Images**



Remove any memory cards or USB Flash memory drive from the machine before connecting a digital camera.

1 Make sure that your camera is turned off. Connect your camera to the USB direct interface (1) on the machine using the USB cable.



- 1 USB direct interface
- 2 Turn on the camera.
- 3 Follow the steps in *Print Images* on page 37.



#### **WARNING**

To prevent damage to your machine, do not connect any device other than a digital camera or USB Flash memory drive to the USB direct interface.

## **Understanding the Error Messages**

Once you are familiar with the types of errors that can occur while you are using PictBridge, you can easily identify and troubleshoot any problems.

■ Out of Memory

This message will appear if you are working with images that are too large for the machine's memory.

■ Unusable Device

This message will appear if you connect a camera that is not using the USB Mass Storage standard. This message will also appear if you connect a broken device to the USB direct interface.

For more detailed solutions see *Error and Maintenance messages* on page 71.

## **Section IV**



## **Software**

**Software and Network features** 

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7

### **Software and Network features**

The CD-ROM includes the Software User's Guide and Network User's Guide (DCP-585CW only) for features available when connected to a computer (for example, printing and scanning). The guide has easy to use links that, when clicked, will take you directly to a particular section.

You can find information on these features:

- Printing
- Scanning
- ControlCenter3 (for Windows®)
- ControlCenter2 (for Macintosh<sup>®</sup>)
- PhotoCapture Center™
- Network Printing (DCP-585CW only)
- Network Scanning (DCP-585CW only)
- Wired and Wireless Network (DCP-585CW only)

#### How to read the HTML User's Guide

This is a quick reference for using the HTML User's Guide.

#### For Windows®



If you have not installed the software, see *Viewing Documentation* on page 2.

- 1 From the Start menu, point to Brother, DCP-XXXX (where XXXX is your model number) from the programs group, then click User's Guides in HTML format.
- Click SOFTWARE USER'S GUIDE (or NETWORK USER'S GUIDE) from the top menu.



3 Click the heading you would like to read from the list at the left of the window.



#### For Macintosh®

- Make sure your Macintosh® is turned on. Insert the Brother CD-ROM into your CD-ROM drive.
- 2 Double-click the **Documentation** icon.
- 3 Double-click your language folder, and then double-click top.html.
- 4 Click SOFTWARE USER'S GUIDE (or NETWORK USER'S GUIDE) in the top menu, and then click the heading you would like to read from the list at the left of the window.



## **Section V**



## **Appendixes**

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<b>Troubleshooting and Routine Maintenance</b>	66
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## Safety and Legal

#### **Choosing a location**

Put your machine on a flat, stable surface that is free of vibration and shocks, such as a desk. Put the machine near a standard grounded electrical socket. Choose a location where the temperature remains between  $10^{\circ}$  C and  $35^{\circ}$  C.



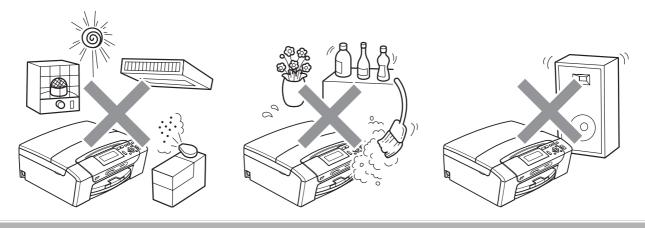
#### **WARNING**

DO NOT put the machine near heaters, air conditioners, refrigerators, medical equipment, chemicals or water.

DO NOT connect your machine to electrical sockets on the same circuit as large appliances or other equipment that might disrupt the power supply.

#### **CAUTION**

- Avoid placing your machine in a high-traffic area.
- · Avoid placing your machine on carpet.
- DO NOT expose the machine to direct sunlight, excessive heat, moisture, or dust.
- DO NOT connect your machine to electrical sockets controlled by wall switches or automatic timers.
- Disruption of power can wipe out information in the machine's memory.
- DO NOT tip the machine, or place it on any tilted surface. Doing this may cause ink spillage and internal damage to your machine.



#### A

#### To use the machine safely

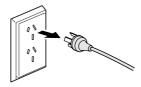
Please keep these instructions for later reference and read them before attempting any maintenance.



#### WARNING



There are high voltage electrodes inside the machine. Before you clean the inside of the machine, make sure you have unplugged the power cord from the electrical socket. Doing this will prevent an electrical shock.





DO NOT handle the plug with wet hands. Doing this may cause an electrical shock.

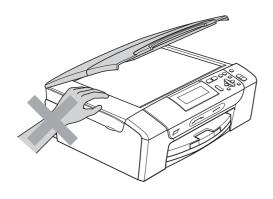


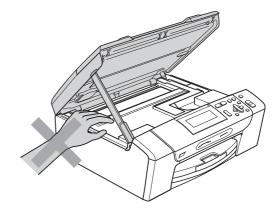


DO NOT pull on the middle of the AC power cord. Doing this may cause an electrical shock.



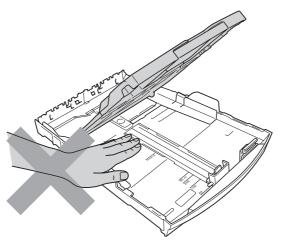
DO NOT put your hands on the edge of the machine under the document cover or the scanner cover. Doing this may cause injury.





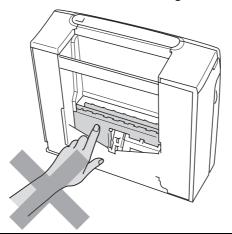


DO NOT put your hands on the edge of the paper tray under the paper tray cover. Doing this may cause injury.



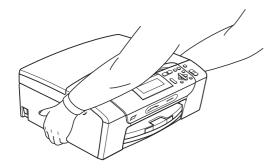


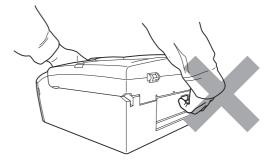
DO NOT touch the area shaded in the illustration. Doing this may cause injury.





When moving the machine you must lift it from the base, by placing a hand at each side of the unit as shown in the illustration. DO NOT carry the machine by holding the scanner cover or the Jam Clear Cover.







DO NOT use flammable substances, any type of spray liquid or aerosol cleaners to clean the inside or outside of the machine. Doing this may cause a fire or electrical shock.





If the machine becomes hot, releases smoke, or generates any strong smells, immediately turn off the power switch and unplug the machine from the electrical socket. Call your Brother dealer or Brother Customer Service.



If metal objects, water or other liquids get inside the machine, immediately unplug the machine from the electrical socket. Call your Brother dealer or Brother Customer Service.



This product must be installed near an electrical socket that is easily accessible. In case of an emergency, you must unplug the power cord from the electrical socket to shut off the power completely.



This product should be connected to an AC power source within the range indicated on the rating label. DO NOT connect it to a DC power source or inverter. If you are not sure, contact a qualified electrician.



Always make sure the plug is fully inserted.



DO NOT use the machine if the power cord is frayed or damaged, doing so may cause a fire.

#### Important safety instructions

- 1 Read all of these instructions.
- 2 Save them for later reference.
- 3 Follow all warnings and instructions marked on the product.
- 4 DO NOT use this product near water.
- 5 DO NOT place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 6 Slots and openings in the cabinet and the back or bottom are provided for ventilation. To ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should never be placed in a built-in installation unless adequate ventilation is provided.
- 7 Use only the power cord supplied with this machine.
- 8 This product is equipped with a 3-wire grounded plug, a plug having a third (grounded) pin. This plug will only fit into a grounded power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. DO NOT defeat the purpose of the grounded plug.
- 9 DO NOT allow anything to rest on the power cord. DO NOT place this product where people can walk on the cord.
- 10 DO NOT place anything in front of the machine that will block printing. DO NOT place anything in the path of printing.
- 11 Wait until pages have exited the machine before picking them up.
- 12 Unplug this product from the power socket and refer all servicing to Brother Authorized Service Personnel under the following conditions:
  - If liquid has been spilled into the product.
  - If the product has been exposed to rain or water.
  - If the product does not operate normally when the operating instructions are followed, adjust only those controls that are covered by the operating instructions. Incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - If the product has been dropped or the casing has been damaged.
  - If the product exhibits a distinct change in performance, indicating a need for service.
- 13 To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).
- 14 To reduce the risk of fire, electric shock and injury to people, note the following:
  - DO NOT use this product near appliances that use water, a swimming pool, or in a wet basement.
  - DO NOT attempt to operate the machine during an electrical storm or gas leak.

#### **IMPORTANT - For your safety**

To ensure safe operation, the supplied three-pin plug must be inserted only into a standard three-pin electrical socket that is effectively grounded through the normal household wiring.

The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

#### LAN connection (DCP-585CW only)



#### **CAUTION**

DO NOT connect this product to a LAN connection that is subject to over-voltages.

#### Radio interference

This product complies with EN55022 (CISPR Publication 22)/class B. When connecting the machine to a computer, ensure that you use a USB cable which does not exceed 2.0 metres in length.

### International ENERGY STAR® Compliance Statement

The purpose of the International ENERGY STAR® Program is to promote the development and popularization of energy-efficient office equipment.

As an ENERGY STAR $^{\circledR}$  Partner, Brother Industries, Ltd. has determined that this product meets the ENERGY STAR $^{\circledR}$  guidelines for energy efficiency.



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- Certificates of Deposit
- Armed Forces Service or Draft papers.
- Passports
- Postage Stamps (cancelled or uncancelled)
- Immigration Papers
- Welfare documents
- Cheques or Drafts drawn by Governmental Agencies
- Identification Documents, badges or insignias
- Licences and Certificates of Title to motor vehicles

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#### Δ

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B

# **Troubleshooting and Routine Maintenance**

# **Troubleshooting**

If you think there is a problem with your machine, check the chart below and follow the troubleshooting tips.

Most problems can be easily resolved by yourself. If you need additional help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips. Visit us at http://solutions.brother.com.

# If you are having difficulty with your machine

#### **Printing**

Difficulty	Suggestions	
No printout	Check the interface cable on both the machine and your computer. (See the <i>Quick Setup Guide</i> .)	
	Make sure the machine is plugged in and not turned off.	
	Check to see if the LCD is showing an error message. (See Error and Maintenance messages on page 71.)	
	One or more ink cartridges are empty. (See Replacing the ink cartridges on page 76.)	
	If the LCD says Cannot Print and Replace Ink, see Replacing the ink cartridges on page 76.	
	Check that the correct printer driver has been installed and chosen.	
	Make sure that the machine is online. Click <b>Start</b> and then <b>Printers and Faxes</b> . Choose <b>Brother DCP-XXXX</b> (where XXXX is your model name), and make sure that <b>Use Printer Offline</b> is unchecked.	
	When you choose the <b>Print Odd Pages</b> and <b>Print Even Pages</b> settings, you may see a print error message on your computer, as the machine pauses during the printing process. The error message will disappear after the machine re-starts printing.	

# **Printing (continued)**

Difficulty	Suggestions
Poor print quality	Use only Genuine Brother Consumables as ink from other manufactures can cause print quality problems.
	Check the print quality. (See Checking the print quality on page 82.)
	Make sure that the Media Type setting in the printer driver or the Paper Type setting in the machine's menu matches the type of paper you are using.  (See <i>Printing</i> for Windows® or <i>Printing</i> and <i>Faxing</i> for Macintosh® in the Software User's Guide on the CD-ROM and <i>Paper Type</i> on page 21.)
	Make sure that your ink cartridges are fresh. The following may cause ink to clog:
	The expiration date written on the cartridge package has passed. (Brother Original cartridge stay usable for up to two years if kept in their original packaging.)
	■ The ink cartridge was in your machine over six months.
	■ The ink cartridge may not have been stored correctly before use.
	Try using the recommended types of paper. (See Acceptable paper and other print media on page 16.)
	The recommended environment for your machine is between 20° C to 33° C.
White horizontal lines appear in text or graphics.	Clean the print head. (See Cleaning the print head on page 81.)
	Make sure you are using Brother Original Innobella™ ink.
	Try using the correct types of paper. (See Acceptable paper and other print media on page 16.)
	If you want to print on Photo L or $10 \times 15$ cm paper, make sure you use the photo paper tray. (See <i>Loading photo paper</i> on page 13.)
The machine prints blank pages.	Clean the print head. (See <i>Cleaning the print head</i> on page 81.)
Characters and lines are stacked.	Check the printing alignment. (See <i>Checking the print alignment</i> on page 83.)
Printed text or images are skewed.	Make sure the paper is loaded correctly in the paper tray and the paper side guides are adjusted correctly. (See <i>Loading paper and other print media</i> on page 9.)
	Make sure the Jam Clear Cover is closed correctly.
Smudged stain at the top centre of the printed page.	Make sure the paper is not too thick or curled. (See Acceptable paper and other print media on page 16.)
Smudged stain at the right or left corner of the printed page.	Make sure the paper is not curled when you print on the back side of the paper with the <b>Print Odd Pages</b> and <b>Print Even Pages</b> settings.
Printing appears dirty or ink seems to run.	Make sure you are using the recommended types of paper. (See Acceptable paper and other print media on page 16.) Don't handle the paper until the ink is dry.
	If you are using photo paper, make sure that you have set the correct paper type. If you are printing a photo from your PC, set the <b>Media Type</b> in the <b>Basic</b> tab of the printer driver.
	Make sure you are using Brother Original Innobella™ ink.
Stains appear on the reverse side or at the bottom of the page.	Make sure the printer platen is not dirty with ink. (See <i>Cleaning the machine printer platen</i> on page 80.)
	Make sure you are using the paper support flap. (See <i>Loading paper and other print media</i> on page 9.)
The machine prints dense lines on the page.	Check <b>Reverse Order</b> in the <b>Basic</b> tab of the printer driver.

# Printing (continued)

Difficulty	Suggestions	
The printouts are wrinkled.	In the printer driver <b>Advanced</b> tab, click <b>Colour Settings</b> , and uncheck <b>Bi- Directional Printing</b> .	
	Make sure you are using Brother Original Innobella™ ink.	
Cannot perform 'Page Layout' printing.	Check that the paper size setting in the application and in the printer driver are the same.	
Print speed is too slow.	Try changing the printer driver setting. The highest resolution needs longer data processing, sending and printing time. Try the other quality settings in the printed driver <b>Advanced</b> tab. Also, click the <b>Colour Settings</b> , and make sure you unched <b>Colour Enhancement</b> .	
	Turn the borderless feature off. Borderless printing is slower than normal printing. (See <i>Printing</i> for Windows <sup>®</sup> or <i>Printing and Faxing</i> for Macintosh <sup>®</sup> in the Software User's Guide on the CD-ROM.)	
Colour Enhancement is not working correctly.	If the image data is not full colour in your application (such as 256 colour), Colour Enhancement will not work. Use at least 24 bit colour data with the Colour Enhancement feature.	
Photo paper does not feed properly.	When you print on Brother Photo paper, load one extra sheet of the same photo paper in the paper tray. An extra sheet has been included in the paper package for this purpose.	
	Clean the paper pick-up roller. (See Cleaning the paper pick-up roller on page 81.)	
Machine feeds multiple pages.	Make sure the paper is loaded correctly in the paper tray. (See <i>Loading paper and other print media</i> on page 9.)	
	Check that more than two types of paper are not loaded in the paper tray at any one time.	
Printed pages are not stacked neatly.	Make sure you are using the paper support flap. (See Loading paper and other print media on page 9.)	
Machine does not print from Adobe Illustrator.	Try to reduce the print resolution. (See <i>Printing</i> for Windows <sup>®</sup> or <i>Printing and Faxing</i> for Macintosh <sup>®</sup> in the Software User's Guide on the CD-ROM.)	

# **Copying Difficulties**

Difficulty	Suggestions
Vertical streaks appear on copies.	Vertical black lines or streaks on copies are typically caused by dirt or correction fluid on the scanner. Clean scanner glass and white plastic above it. (See <i>Cleaning the scanner glass</i> on page 80.)
Fit to Page does not work properly.	Make sure the document is not skewed on the scanner glass.

# **Scanning Difficulties**

Difficulty	Suggestions
TWAIN/WIA errors appear when starting to scan.	Make sure the Brother TWAIN/WIA driver is chosen as the primary source. In PaperPort TM 11SE with OCR, click <b>File</b> , <b>Scan or Get Photo</b> and click <b>Select</b> to choose the Brother TWAIN/WIA driver.
	(Hong Kong users only)
	Make sure the Brother TWAIN/WIA driver is chosen as the primary source. In Presto!® PageManager® with OCR, click <b>File</b> , <b>Select Source</b> and choose the Brother TWAIN/WIA driver.
OCR does not work.	Try increasing the scanner resolution.

#### **Software Difficulties**

Difficulty	Suggestions	
Cannot install software or print.	Run the <b>Repair MFL-Pro Suite</b> program on the CD-ROM. This program will repair and reinstall the software.	
'Device Busy'	Make sure the machine is not showing an error message on the LCD.	
Cannot print images from FaceFilter Studio.	To use FaceFilter Studio, you must install the FaceFilter Studio application from the CD-ROM supplied with your machine. To install FaceFilter Studio see the <i>Quick Setup Guide</i> .	
	Also, before you start FaceFilter Studio for the first time, you must make sure your Brother machine is turned On and connected to your computer. This will allow you to access all the functions of FaceFilter Studio.	

# PhotoCapture Center™ Difficulties

Difficulty	Suggestions	
Removable Disk does not work	1 Have you installed the Windows® 2000 update? If not, do the following:	
correctly.	1) Unplug the USB cable.	
	2) Install the Windows <sup>®</sup> 2000 update using one of the following methods.	
	■ Install MFL-Pro Suite from the CD-ROM. (See the Quick Setup Guide.)	
	■ Download the latest service pack from the Microsoft Web site.	
	<ol><li>Wait about 1 minute after you restart the PC, and then connect the USB cable.</li></ol>	
	2 Take out the memory card or USB Flash memory drive and put it back in again.	
	3 If you have tried 'Eject' from within Windows <sup>®</sup> , take out the memory card or USB Flash memory drive before you continue.	
	4 If an error message appears when you try to eject the memory card or USB Flash memory drive, it means the card is being accessed. Wait a while and then try again.	
	If all of the above do not work, turn off your PC and machine, and then turn them on again. (You will have to unplug the power cord of the machine to turn it off.)	
Cannot access Removable Disk from Desktop icon.	Make sure that you have correctly inserted the memory card or USB Flash memory drive.	
Part of my photo is missing when printed.	Make sure that Borderless Printing and Cropping are turned off. (See <i>Borderless printing</i> on page 48, and <i>Cropping</i> on page 48.)	

#### **Network Difficulties**

Difficulty	Suggestions
Cannot print over the Network.	Make sure that your machine is powered on and is online and in Ready mode. Print a Network Configuration list (see <i>Printing Reports</i> on page 23) and check the current Network settings printed in this list. Reconnect the LAN cable to the hub to verify that the cabling and network connections are good. If possible, try connecting the machine to a different port on your hub using a different cable. If the connections are good, the machine shows LAN Active for 2 seconds.  (If you are having Network problems, see the <i>Network User's Guide</i> on the CD-ROM for more information.)
The network scanning feature does not work.	(For Windows <sup>®</sup> users only) Firewall settings on your PC may be rejecting the necessary network connection. Follow the instructions below to configure the Firewall. If you are using personal Firewall software, see the User's Guide for your software or contact the software manufacturer.
	For Windows <sup>®</sup> XP SP2 and Windows Vista <sup>®</sup> users, see <i>Firewall settings</i> in the Software User's Guide on the CD-ROM.
	For Windows <sup>®</sup> XP SP1 user's, please visit the Brother Solutions Center.
Your computer cannot find your machine.	<windows® users=""> Firewall settings on you PC may be rejecting the necessary network connection. For details, see the instruction above.</windows®>
	<macintosh<sup>® users&gt; Re-select your machine in the Device Selector application located in Macintosh HD/Library/Printers/Brother/Utilities/DeviceSelector or from the model list in ControlCenter2.</macintosh<sup>

# **Error and Maintenance messages**

As with any sophisticated office product, errors may occur. If this happens, your machine identifies the error and shows an error message. The most common error and maintenance messages are shown below.

You can correct most errors and routine maintenance by yourself. If you need more help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com.

Error Message	Cause	Action
B&W Print Only	One or more of the colour ink cartridges is empty.	Replace the empty ink cartridges. (See Replacing the ink cartridges on page 76.)
	While this message appears on the LCD, each operation works in the following way:	
	■ Printing If you click <b>Greyscale</b> in the Advanced tab of the printer driver you can use the machine as a monochrome printer for approximately four weeks depending on the number of pages you print.	
	■ Copying  If the paper type is set to  Plain Paper or  Inkjet Paper you can  make copies in monochrome.	
	If the paper type is set to Other Glossy or Brother BP71, the machine will stop all print operations. If you unplug the machine, or take out the empty ink cartridge, you cannot use the machine until you change to a new ink cartridge.	
Cannot Detect	You installed a new ink cartridge too quickly and the machine did not detect it.	Take out the new ink cartridge and re-install it slowly.
	If you are using non Brother Original ink the machine may not detect the ink cartridge.	Replace the cartridge with a Brother Original ink cartridge. If the error message remains, contact your Brother dealer.
Cannot Print	One or more of the ink cartridges are empty. The machine will stop all print operations.	Replace the empty ink cartridges. (See Replacing the ink cartridges on page 76.)

Error Message	Cause	Action
Cover is Open	The scanner cover is not closed completely.	Lift the scanner cover and then close it again.
	The ink cartridge cover is not completely closed.	Firmly close the ink cartridge cover until it clicks.
Data Remaining	Print data is left in the machine's memory.	Press <b>Stop/Exit</b> . The machine will cancel the job and clear it from the memory. Try to print again.
High Temperature	The print head is too warm.	Allow the machine to cool down.
Hub is Unusable.	A Hub or USB Flash memory drive with Hub has been connected to the USB direct interface.	A Hub or USB Flash memory drive with Hub are not supported. Unplug the device from the USB direct interface.
Image Too Long.	The proportions of your photo are irregular so effects could not be added.	Choose a regularly proportioned image.
Image Too Small.	The size of your photo is too small to trim.	Choose a larger image.
Ink low	One or more of the ink cartridges are running out of ink.	Order a new ink cartridge.
Low Temperature	The print head is too cold.	Allow the machine to warm up.
Media Error	The memory card is either corrupted, incorrectly formatted, or there is a problem with the memory card.	Put the card firmly into the slot again to make sure it is in the correct position. If the error remains, check the media drive (slot) of the machine by putting in another memory card that you know is working.
Media is Full.	The memory card or USB Flash memory drive you are using already contains 999 files.	Your machine can only save to your memory card or USB Flash memory drive if it contains less than 999 files. Try deleting unused files to free some space and try again.
No Cartridge	An ink cartridge is not installed correctly.	Take out the ink cartridge and put it in again seating it properly. (See Replacing the ink cartridges on page 76.)
No File	The memory card or USB Flash memory drive in the media drive does not contain a .JPG file.	Put the correct memory card or USB Flash memory drive into the slot again.

Error Message	Cause	Action
No Paper Fed	The machine is out of paper or paper is not properly loaded in the paper tray.	Do one of the following:
		Refill the paper in the paper tray, and then press Mono Start or Colour Start.
		Remove the paper and load it again and then press Mono Start or Colour Start.
	The Jam Clear Cover is not closed properly.	Check that the Jam Clear Cover is closed. (See <i>Printer jam or paper jam</i> on page 74.)
	The paper is jammed in the machine.	See <i>Printer jam or paper jam</i> on page 74.
Out of Memory	The machine's memory is full.	Copy operation in progress
		Press <b>Stop/Exit</b> and wait until the other operations in progress finish and then try again.
	The memory card or USB Flash memory drive you are using does not have enough free space to scan the documents.	Delete unused files from your memory card or USB Flash memory drive to make some free space and then try again.
Paper Jam	Paper is jammed in the machine.	Remove the jammed paper by following the steps in <i>Printer jam or paper jam</i> on page 74.
		Make sure the paper length guide is adjusted to the correct paper side.
Unable to CleanXX Unable to Init. XX	The machine has a mechanical problem.	Open the scanner cover and look on the left, middle and right hand side under the
Unable to Print XX	-OR-	covers for foreign objects and paper scraps. If the error message continues,
Unable to Scan XX	A foreign object such as a clip or ripped paper is in the machine.	disconnect the machine from the power for several minutes, then reconnect it.
Unusable Device	A broken device has been	Unplug the device from the USB direct
Disconnect device	connected to the USB direct interface.	interface, then press <b>On/Off</b> to turn the machine off and then on again.
from front connector & turn machine off &		indomino on and mon on again.
then on		
Unusable Device	A USB device or USB Flash	Unplug the device from the USB direct
Please Disconnect USB Device.	memory drive that is not supported has been connected to the USB direct interface.	interface.
	For more information, visit us at http://solutions.brother.com	
Wrong Paper Size	Paper is not the correct size.	Check that the machine's "Paper Size" setting matches the size of paper in the tray. (See <i>Paper Size</i> on page 21.)

#### **Error** animation

Error animation displays step-by-step instructions when paper gets jammed. You can read the steps at your own pace by pressing ▶ to see the next step and ◀ to go backward. If you do not press a key, after 1 minute the animation starts running automatically again.

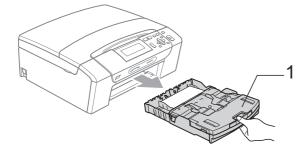


You can press ◀, ▶ or **OK** to pause the auto-animation and go back to step-by-step mode.

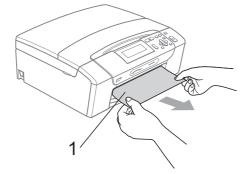
#### Printer jam or paper jam

Take out the jammed paper depending on where it is jammed in the machine. Open and close the scanner cover to clear the error.

1 Pull the paper tray (1) out of the machine.

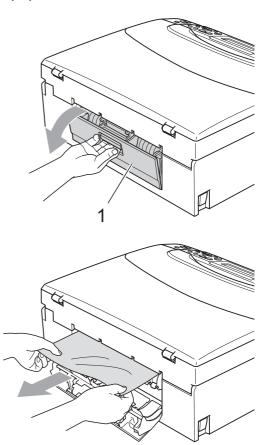


2 Pull out the jammed paper (1).

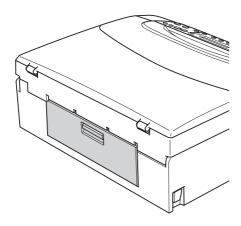


If you cannot remove the jammed paper from the front, or the error message still appears on the LCD after you have removed the jammed paper, please go to the next step.

- Reset the machine by lifting the scanner cover from the front of the machine and then close it.
  - If you cannot remove the jammed paper from the front of the machine, or the error message still appears on the LCD after you have removed the jammed paper, please go to the next step.
- 4 Open the Jam Clear Cover (1) at the back of the machine. Pull the jammed paper out of the machine.

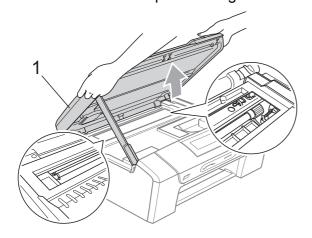


Close the Jam Clear Cover. Make sure the cover is closed properly.



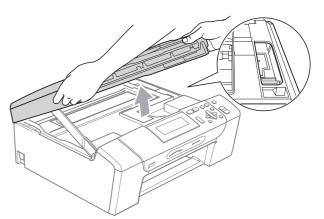
6 Using both hands, use the finger holds on both sides of the machine to lift the scanner cover (1) until it locks securely in the open position.

Make sure that there is no jammed paper left inside the machine. Check both ends of the print carriage.

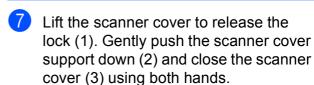


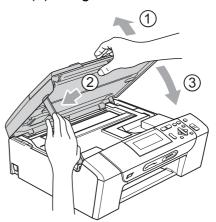
#### Note

- If the paper is jammed under the print head, unplug the machine from the power source, and then move the print head to take out the paper.
- If the print head has stopped in the right corner like the illustration, you cannot move the print head. Hold down Stop/Exit until the print head moves to the middle. Then unplug the machine from the power source, and take out the paper.



 If ink gets on your skin or clothing immediately wash it off with soap or detergent.

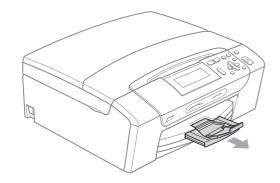




8 Push the paper tray firmly back into the machine. While holding the paper tray in place, pull out the paper support until it clicks and unfold the paper support flap.



Make sure you pull out the paper support until it clicks.



## **Routine maintenance**

#### Replacing the ink cartridges

Your machine is equipped with an ink dot counter. The ink dot counter automatically monitors the level of ink in each of the 4 cartridges. When the machine detects an ink cartridge is running out of ink, the machine will tell you with a message on the LCD.



For example, when one of the ink cartridge is nearly empty, the LCD will display Ink Low (name of colour).

You should purchase a replacement cartridge in preparation for when the machine indicates the colour is completely empty.

When one of the ink cartridge is empty, the LCD will display Cannot Print or B&W Print Only.

You should only replace the actual ink cartridge when this message Cannot Print or B&W Print Only appears on the LCD.

The LCD will tell you which ink cartridge is low or needs replacing. Be sure to follow the LCD prompts to replace the ink cartridges in the correct order.

Even though the machine tells you that an ink cartridge is empty, there will be a small amount of ink left in the ink cartridge. It is necessary to keep some ink in the ink cartridge to prevent air from drying out and damaging the print head assembly.

# 0

#### **CAUTION**

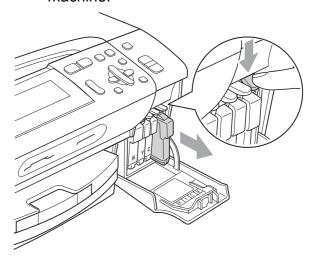
Brother multifunction machines are designed to work with ink of a particular specification and will work to a level of optimum performance and reliability when used with genuine Brother Branded ink cartridges. Brother cannot guarantee this optimum performance and reliability if ink or ink cartridges of other specifications are used. Brother does not therefore recommend the use of cartridges other than genuine Brother Branded cartridges or the refilling of empty cartridges with ink from other sources. If damage is caused to the print head or other parts of this machine as a result of using other brands of ink or ink cartridges, any repairs required as a result may not be covered by the warranty.

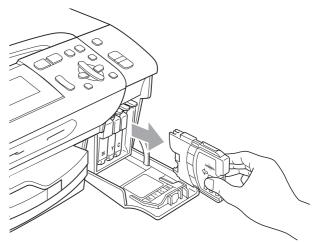
- 1 Open the ink cartridge cover.

  If one or more ink cartridges are empty,
  for example Black, the LCD shows

  Cannot Print and

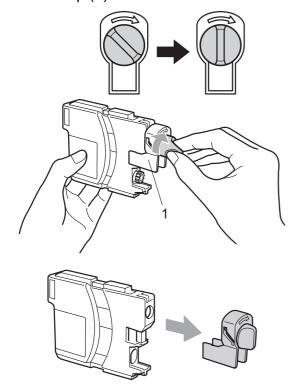
  Replace Ink BK.
- Press the lock release lever as shown to release the cartridge indicated on the LCD. Remove the cartridge from the machine.



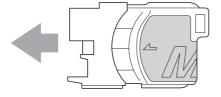


3 Open the new ink cartridge bag for the colour shown on the LCD, and then take out the ink cartridge.

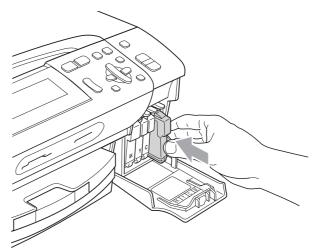
4 Turn the green knob on the protective yellow cap clockwise until it clicks to release the vacuum seal, then remove the cap (1).



5 Each colour has its own correct position. Insert the ink cartridge in the direction of the arrow on the label.



6 Gently push the ink cartridge until it clicks, and then close the ink cartridge cover.



The machine will automatically reset the ink dot counter.



- example Black, the LCD may ask you to verify that it was a brand new one (Did You Change BK Black). For each new cartridge you installed, press + (Yes) to automatically reset the ink dot counter for that colour. If the ink cartridge you installed is not a brand new one, be sure to press (No).
- If the LCD shows No Cartridge or Cannot Detect after you install the ink cartridges, check that the ink cartridges are installed correctly.



#### **WARNING**

If ink gets in your eyes, wash them out with water at once and call a doctor if you are concerned.

#### CAUTION

DO NOT take out ink cartridges if you do not need to replace them. If you do so, it may reduce the ink quantity and the machine will not know the quantity of ink left in the cartridge.

DO NOT touch the cartridge insertion slots. If you do so, the ink may stain your skin.

If ink gets on your skin or clothing immediately wash it off with soap or detergent.

If you mix the colours by installing an ink cartridge in the wrong position, clean the print head several times after correcting the cartridge installation.

Once you open an ink cartridge, install it in the machine and use it up within six months of installation. Use unopened ink cartridges by the expiration date written on the cartridge package.

DO NOT dismantle or tamper with the ink cartridge, this can cause the ink to leak out of the cartridge.

#### Cleaning the outside of the machine



#### **CAUTION**

Use neutral detergents. Cleaning with volatile liquids such as thinner or benzine will damage the outside surface of the machine.

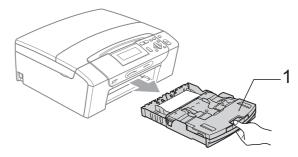
DO NOT use cleaning materials that contain ammonia.

DO NOT use isopropyl alcohol to remove dirt from the control panel. It may crack the panel.

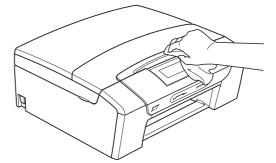
#### Clean the outside of the machine as follows:



Pull the paper tray (1) completely out of the machine.

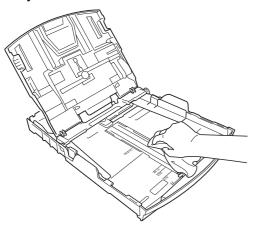


Wipe the outside of the machine with a soft cloth to remove dust.



Lift the paper tray cover and remove anything that is stuck inside the paper tray.

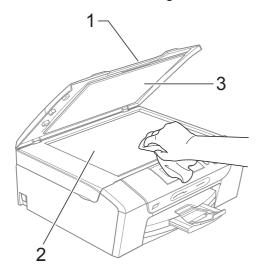
Wipe the inside and outside of the paper tray with a soft cloth to remove dust.



Close the paper tray cover and put the paper tray firmly back in the machine.

### Cleaning the scanner glass

1 Lift the document cover (1). Clean the scanner glass (2) and the white plastic (3) with a soft lint-free cloth moistened with a non-flammable glass cleaner.



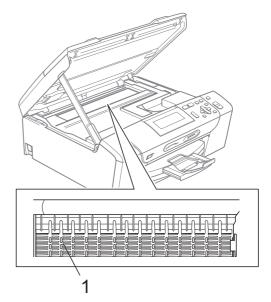
# Cleaning the machine printer platen

## A

#### **WARNING**

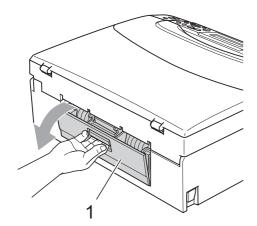
Be sure to unplug the machine from the electrical socket before cleaning the printer platen (1).

- 1 Lift the scanner cover until it locks securely into the open position.
- Clean the machine printer platen (1) and the area around it, wiping off any scattered ink with a safe, dry lint-free cloth.

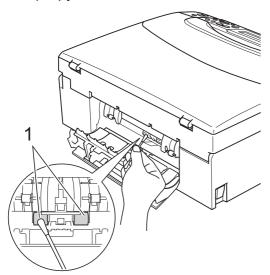


# Cleaning the paper pick-up roller

- 1 Pull the paper tray completely out of the machine.
- 2 Unplug the machine from the electrical socket and open the Jam Clear Cover (1) at the back of the machine.



3 Clean the paper pick-up roller (1) with isopropyl alcohol on a cotton swab.



- 4 Close the Jam Clear Cover. Make sure the cover is closed properly.
- 6 Re-connect the power cord.
- 6 Slowly push the paper tray completely back into the machine.

#### Cleaning the print head

To maintain print quality, the machine will automatically clean the print head when needed. You can start the cleaning process manually if there is a print quality problem.

Clean the print head and ink cartridges if you get a horizontal line or blank text in the text or graphics on your printed pages. You can clean Black only, three colours at a time (Yellow/Cyan/Magenta), or all four colours at once.

Cleaning the print head consumes ink. Cleaning too often uses ink unnecessarily.



DO NOT touch the print head. Touching the print head may cause permanent damage and may void the print head's warranty.

- 1 Press Ink Management.
- 2 Press ▲ or ▼ to choose Cleaning. Press OK.
- 3 Press A or ▼ to choose Black, Color or All.

Press OK.

The machine cleans the print head. When cleaning is finished, the machine will go back to standby mode automatically.



If you clean the print head at least five times and the print has not improved, try installing a new genuine Brother Branded replacement cartridge for each problem color. Try cleaning the print head again up to five more times. If the print has not improved call your Brother dealer.

## Checking the print quality

If faded or streaked colours and text appear on your output, some of the nozzles may be clogged. You can check this by printing the Print Quality Check Sheet and looking at the nozzle check pattern.

- 1 Press Ink Management.
- Press ▲ or ▼ to choose Test Print.
  Press OK.
- 3 Press ▲ or ▼ to choose
  Print Quality.
  Press OK.
- Press Colour Start.
  The machine begins printing the Print Quality Check Sheet.
- 5 Check the quality of the four colour blocks on the sheet.
- 6 Do one of the following:
  - If all lines are clear and visible, press + to choose Yes, and go to step ⑩.
  - If you can see missing short lines as shown below, press to choose No.

OK Poor





- The LCD asks you if the print quality is OK for black and three colours.

  Press + (Yes) or (No).
- 8 The LCD asks you if you want to start cleaning.

Press + (Yes).

The machine starts cleaning the print head.

After cleaning is finished, press Colour Start.

The machine starts printing the Print Quality Check Sheet again and then returns to step **5**.

10 Press Stop/Exit.

If you repeat this procedure at least five times and the print quality is still poor, replace the ink cartridge for the clogged colour.

After replacing the ink cartridge, check the print quality. If the problem still exists, repeat the cleaning and test print procedures at least five times for the new ink cartridge. If ink is still missing, call your Brother dealer.

# **Q** CAUTION

DO NOT touch the print head. Touching the print head may cause permanent damage and may void the print head's warranty.





When a print head nozzle is clogged the printed sample looks like this.



After the print head nozzle is cleaned, the horizontal lines are gone.

#### Е

## Checking the print alignment

You may need to adjust the print alignment after transporting the machine if your printed text becomes blurred or images become faded.

- 1 Press Ink Management.
- Press A or V to choose Test Print.
  Press OK.
- 3 Press ▲ or ▼ to choose Alignment. Press OK.
- 4 Press Mono Start or Colour Start.
  The machine starts printing the Alignment Check Sheet.
- 5 Check the 600 dpi and 1200 dpi test prints to see if number 5 most closely matches number 0.
  - If the number 5 samples of both the 600 dpi and 1200 dpi test prints are the best matches, press + (Yes) to finish Alignment Check, and go to step 3.
  - If another test print number is a better match for either 600 dpi or 1200 dpi, press (No) to choose it.
- For 600 dpi, press ◀ or ▶ to choose the number of the test print that most closely matches the number 0 sample (1-8). Press OK.
- For 1200 dpi, press ◀ or ▶ to choose the number of the test print that most closely matches the number 0 sample (1-8). Press OK.
- 8 Press Stop/Exit.

# Checking the ink volume

You can check the ink that is left in the cartridge.

- 1 Press Ink Management.
- Press ▲ or ▼ to choose Ink Volume.

  Press OK.

  The LCD shows the ink volume.
- 3 Press Stop/Exit.



You can check the ink volume from your computer. (See *Printing* for Windows<sup>®</sup> or *Printing and Faxing* for Macintosh<sup>®</sup> in the Software User's Guide on the CD-ROM.)

### **Machine Information**

### Checking the serial number

You can see the machine's serial number on the LCD.

- 1 Press Menu.
- Press A or ▼ to choose Machine Info. Press OK.
- 3 Press A or ▼ to choose Serial No. Press OK.
- 4 Press Stop/Exit.

# Packing and shipping the machine

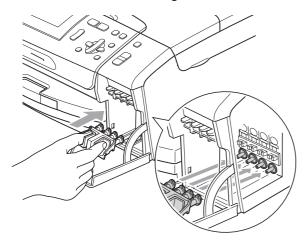
When you transport the machine, use the packing materials that came with your machine. Follow the instructions below to properly pack your machine. Damage caused to your machine during transit is not covered by your warranty.



#### **CAUTION**

It is important to allow the machine to 'park' the print head after a print job. Listen carefully to the machine before unplugging it to make sure that all mechanical noise has stopped. Not allowing the machine to finish this parking process may lead to print problems and possible damage to the print head.

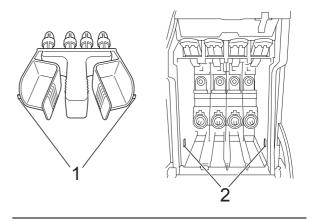
- 1 Open the ink cartridge cover.
- Press the ink release lever to release the ink cartridge and take out all the ink cartridges. (See Replacing the ink cartridges on page 76.)
- Install the green protective part and then close the ink cartridge cover.



# 0

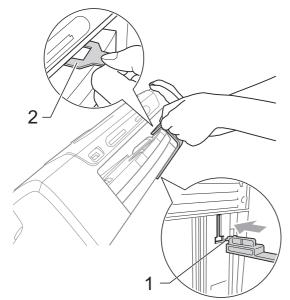
#### **CAUTION**

Make sure that the plastic tabs on both sides of the green protective part (1) have securely clicked into place (2).

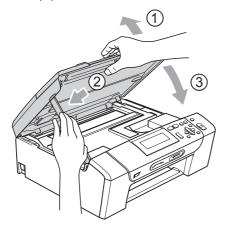


If you are not able to find the green protective part, DO NOT remove the ink cartridges before shipping. It is essential that the machine be shipped with either the green protective part or the ink cartridges in position. Shipping without them will cause damage to your machine and may void your warranty.

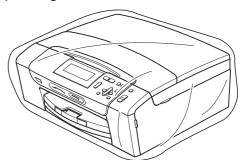
4 Lift the front of the machine and hook the long end (1) of the green protective part into the T-shaped hole underneath the machine. Push the forked end (2) onto the top of the paper tray.



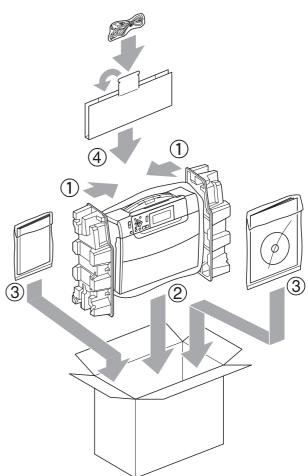
- 5 Unplug the machine from the electrical socket.
- 6 Using both hands, use the plastic tabs on both sides of the machine to lift the scanner cover until it locks securely into the open position. Then unplug the interface cable from the machine, if it is connected.
- 7 Lift the scanner cover to release the lock (1). Gently push the scanner cover support down (2) and close the scanner cover (3).



8 Wrap the machine in the bag and put it in the original carton with the original packing material.



Pack the printed materials in the original carton as shown below. Do not pack the used ink cartridges in the carton.



Olose the carton and tape it shut.

# C

# **Menu and Features**

# On-screen programming

Your machine is designed to be easy to operate with LCD on-screen programming using the menu keys. User-friendly programming helps you take full advantage of all the menu selections your machine has to offer.

Since your programming is done on the LCD, we have created step-by-step on-screen instructions to help you program your machine. All you need to do is follow the instructions as they guide you through the menu selections and programming options.

#### Menu table

You can program your machine by using the Menu table that begins on page 87. These pages list the menu selections and options.

# Mode and menu keys

Photo Capture Scan  Menu	Access the main menu, PhotoCapture menu or Scan menu.
<b>A Y</b>	Scroll through the current menu level.
•	Go back to the previous menu level.
•	Go to the next menu level.
	Go to the next menu level.
ок	Accept an option.
Stop/Exit	Stop the current operation.

### Menu table

The menu table will help you understand the menu selections and options that are found in the machine's programs. The factory settings are shown in Bold with an asterisk.



Level 1	Level 2	Level 3	Options	Descriptions	Page
General Setup	Paper Type	_	Plain Paper*	Sets the type of paper in the	21
			Inkjet Paper	paper tray.	
			Brother BP71		
			Other Glossy		
			Transparency		
	Paper Size	_	Letter	Sets the size of the paper in	21
			Legal	the paper tray.	
			A4*		
			A5		
			10x15cm		
	LCD Settings	LCD Contrast	Light	Adjusts the contrast of the LCD.	22
			Med*		
			Dark		
		Backlight	Light*	You can adjust the	23
			Med	brightness of the LCD backlight.	
			Dark	buokiight.	
		Dim Timer	Off	You can set how long the	23
			10Secs	LCD backlight stays on for after the last key press.	
			20Secs	and the last ney preser	
			30Secs*		
	Sleep Mode	_	1Min	You can choose how long	22
			2Mins	the machine must be idle before it goes into sleep	
			3Mins	mode.	
			5Mins*		
			10Mins		
			30Mins		
			60Mins		

# Network menu (DCP-585CW only)

Level1	Level2	Level3	Level4	Options	Descriptions
Network	Wired LAN	TCP/IP	BOOT Method	Auto*	Chooses the
				Static	BOOT method that best suits
				RARP	your needs.
				BOOTP	
				DHCP	
			IP Address	[000-255].	Enter the IP
				[000-255].	address.
				[000-255].	
				[000-255]	
			Subnet Mask	[000-255].	Enter the Subnet
				[000-255].	mask.
				[000-255].	
				[000-255]	
			Gateway	[000-255].	Enter the
				[000-255].	Gateway address.
				[000-255].	
		Node Na		[000-255]	
			Node Name	BRNXXXXXXXXXX	Enter the Node name.
			WINS Config	Auto*	Chooses the
				Static	WINS configuration mode.
			WINS Server	(Primary) 000.000.000	Specifies the IP address of the
				(Secondary)	primary or secondary server.
			DNS Server	(Primary) 000.000.000.000	Specifies the IP address of the
				(Secondary)	primary or secondary server.
			APIPA	On* Off	Automatically allocates the IP address from the link-local address range.
	See Network User	s Guide on the CD-	ROM.		

The factory

Level1	Level2	Level3	Level4	Options	Descriptions
Network	Wired LAN	Ethernet	_	Auto*	Chooses the
(Continued)	(Continued)			100B-FD	Ethernet link mode.
				100B-HD	
				10B-FD	
				10B-HD	
	WLAN	TCP/IP	BOOT Method	Auto*	Chooses the
				Static	BOOT method that best suits
				RARP	your needs.
				BOOTP	
				DHCP	
			IP Address	[000-255].	Enter the IP
				[000-255].	address.
				[000-255].	
				[000-255]	
			Subnet Mask	[000-255].	Enter the Subnet
				[000-255].	mask.
				[000-255].	
				[000-255]	
			Gateway	[000-255].	Enter the
				[000-255].	Gateway address.
				[000-255].	
				[000-255]	
			Node Name	BRWXXXXXXXXXXX	Enter the Node name.
			WINS Config	Auto*	Chooses the
				Static	WINS configuration mode.
			WINS Server	(Primary) 000.000.000	Specifies the IP address of the primary or
				(Secondary)	secondary server.
			DNS Server	(Primary) 000.000.000.000	Specifies the IP address of the
				(Secondary)	primary or secondary server.

Level1	Level2	Level3	Level4	Options	Descriptions
Network (Continued)	WLAN (Continued)	TCP/IP (Continued)	APIPA	On*	Automatically allocates the IP address from the link-local address range.
		Setup Wizard	_	_	You can configure your print server.
		SES/WPS/AOSS	_		You can easily configure your wireless network settings using the one-button push method.
		WPS w/PIN Code	_	_	You can easily configure your wireless network settings using WPS with a PIN code.
		WLAN Status	Status	_	You can see the current wireless network status.
			Signal		You can see the current wireless network signal strength.
			SSID	_	You can see the current SSID.
			Comm. Mode	_	You can see the current Communication Mode.
	Network I/F	_	Wired LAN* WLAN	_	You can choose the network connection type.
	Factory Reset	_	_	Yes	Restores all wired and wireless network

See Network User's Guide on the CD-ROM.



# Menu (Menu) (continued)

Level1	Level2	Level3	Options	Descriptions	Page
Print Reports	Help List	_	_	You can print these lists	23
	User Settings	_	_	and reports.	
	Network Config	_	_		
Machine Info.	Serial No.	_	_	Lets you check the serial number of your machine.	83
Initial Setup	Date&Time	_	_	Puts the date and time on the LCD and in headings of faxes you send.	See Quick Setup Guide.
	Local Language		(Choose the language you want to use)	Allows you to change the LCD language for your country.	22
	The factory settings	s are shown in Bold	d with an asterisk.		1

# Copy (Default display)

Level1	Level2	Level3	Options	Descriptions	Page
Quality	_	_	Fast	Choose the Copy resolution	27
			Normal*	for your type of document.	
			Best		
Enlarge/Reduce	100%*	_	_	_	27
	Enlarge	_	142% A5→A4	You can choose the	27
			186% 10x15cm→LTR	enlargement or reduction ratio for your type of	
			198% 10x15cm→A4	document.	
	Reduce	_	47% A4→10x15cm	You can choose the	27
			69% A4→A5	enlargement or reduction ratio for your type of	
			83%	document.	
			93% A4→LTR		
			97% LTR→A4		
	Fit to Page	_	_	Your machine will adjust the size automatically to the paper size you set.	27
	Custom(25-400%)	_	_	You can choose the enlargement or reduction ratio for your type of document.	27

Level1	Level2	Level3	Options	Descriptions	Page
Paper Type	_	_	Plain Paper*	Choose the paper type that	30
			Inkjet Paper	matches the paper in the tray.	
			Brother BP71		
			Other Glossy		
			Transparency		
Paper Size	_	_	A4*	Choose the paper size that	30
			A5	matches the paper in the tray.	
			10x15cm	uay.	
			Letter		
			Legal		
Brightness	-	_	Light	Adjusts the brightness of	29
			Light +2	copies.	
			o <u>'                                   </u>		
			-1		
			-2 -2 Dark		
Contrast	_	_	+2	Adjusts the contrast of	29
			+1	copies.	
			0 -1 -1 -1		
			-2		
Page Layout	_	Off(1 in 1)*	_	You can make N in 1 or	28
		2 in 1 (P)		Poster copies.	
		2 in 1 (L)			
		4 in 1 (P)			
		4 in 1 (L)			
		Poster(3 x 3)			
Book Copy	On	_	_	Corrects dark borders and	30
	On (Preview)	(Skew	_	skew when copying from the scanner glass.	
		Adjustment)		une scanner glass.	
		(Shadow Revise)	_		
	Off*	<b>  -</b>	_		



Level1	Level2	Level3	Options	Descriptions	Page
Watermark Copy	Watermark Copy	_	On  Off*  (If you choose On, see the watermark copy settings in the following table.)	You can place a logo or text into your document as a Watermark.	31
	Current Setting	_	_		
	Exit	_	_		
Set New Default	_	_	Yes No	You can save your copy settings.	32
Factory Reset	_	_	Yes No	You can restore all settings to the factory settings.	32
	The factory setting	s are shown in Bold	with an asterisk.		

### **Watermark Copy Settings**

Option1	Option2	Option3	Option4	Descriptions	Page
<b>Template</b>	-	Text	CONFIDENTIAL*	Places a text into your	31
			DRAFT	document as a Watermark using a template.	
			COPY		
		Position	А		
		В			
			С		
			D		
			E*		
			F		
			G		
		Н			
		I			
		Pattern			
		Size	Small		
			Medium*		
		Large			
	Angle	-90°			
			-45°*		
			0°		
			45°		
			90°		
		Transparency	-2		
			-1		
			0*		
			+1		
			+2		
		Color	Red		
			Orange		
			Yellow		
			Blue		
			Green		
			Purple		
			Black*		
		Apply	1_	1	

Option1	Option2	Option3	Option4	Descriptions	Page
Media	(Select image	Position	А	Places a logo or text into	31
	from media)		В	your document as a Watermark using an image	
			С	from removable media.	
			D		
			E*		
			F		
			G		
			Н		
			I		
			Pattern		
		Size	Small		
			Medium*		
			Large		
		Angle	-90°		
			-45°*		
			0°		
			45°		
			90°		
		Transparency	-2		
			-1		
			0*		
			+1		
			+2		
		Apply	_		
Scan	(Set page and	Transparency	-2	Places a logo or text into	32
	press start)		-1	your document as a Watermark using a	
			0*	scanned image.	
			+1		
			+2		
		Apply	_		

# PhotoCapture ( )

Level 1	Level 2	Level 3	Options	Descriptions	Page
View Photo(s)	_	_	See the print settings in the following table.	You can preview your photos on the LCD.	37
Print Index	_	Layout Format	6 Images/Line*	You can print a thumbnail	38
			5 Images/Line	page.	
		Paper Type	Plain Paper*		
			Inkjet Paper		
			Brother BP71		
			Other Glossy		
		Paper Size	Letter		
			A4*		
Print Photos	_	_	See the print settings in the	You can print an individual image.	38
Enhance Photos	Auto Correct	_		You can adjust your photos	39
	Enhance Skin-Tone			with these settings.	
	Enhance Scenery				
	Remove Red-Eye				
	Monochrome				
	Sepia				
Search by Date	_	_		You can search your photos from date.	42
Print All Photos	_	_	You can pryour media Flash mem The machi Show of you can triand print a	You can print all photos in your media card or USB Flash memory drive.	43
Slide Show	_	_		The machine starts a Slide Show of your photos.	43
Trimming	_	_		You can trim your photo and print a part of the image.	44

### **Print Settings**

Option1	Option2	Option3	Option4	Descriptions	Page
Print Quality	Normal	_	_	Choose the print quality.	46
(Not available for DPOF printing)	Photo*				
Paper Type	Plain Paper	_	_	Choose the paper type.	46
	Inkjet Paper				
	Brother BP71				
	Other Glossy*				
Paper Size	10x15cm*	(When A4 or	_	Choose the paper and print	46
	13x18cm	Letter is chosen)		size.	
	A4	8 x 10cm			
	Letter	9 x 13cm			
		10 x 15cm			
		13 x 18cm			
		15 x 20cm			
		Max. Size*			
Brightness (Not available when Enhance Photos is chosen)	Light +2			Adjusts the brightness.	47
Contrast (Not available when Enhance Photos is chosen)	+2 · · · · · · · · · · · · · · · · · · ·	_	_	Adjusts the contrast.	47
Color Enhance (Not available when Enhance Photos is chosen)	On Off*	White Balance	+2 · · · · · · · · · · · · · · · · · · ·	Adjusts the hue of the white areas.	47
		Sharpness	+2 · · · · · · · · · · · · · · · · · · ·	Enhances the detail of the image.	
		Color Density	+2	Adjusts the total amount of colour in the image.	
	The factory settings	s are shown in Bold	with an asterisk.		

Option1	Option2	Option3	Option4	Descriptions	Page
Cropping	On* Off	_	_	Crops the image around the margin to fit the paper size or print size. Turn this feature off if you want to print whole images or prevent unwanted cropping.	48
Borderless	On*	_	_	Expands the printable area to fit the edges of the paper.	48
Date Print (Not available for DPOF printing)	On Off*	_	_	Prints the date on your photo.	48
Set New Default	_	_	Yes No	You can save your print settings.	49
Factory Reset	_	_	Yes	You can restore all the settings to factory settings.	49



# Scan (놀)

Level 1	Option 1	Option 2	Option 3	Descriptions	Page
Scan to E-mail	_	_	_	You can scan a monochrome or a colour document into your E-mail application.	See Software User's Guide on the CD-ROM.
Scan to Image	_	_	_	You can scan a colour picture into your graphics application.	
Scan to OCR	_	_	_	You can have your text document converted to an editable text file.	
Scan to File	_	_	_	You can scan a monochrome or a colour document into your computer.	
Scan to Media	Quality	_	Color 150 dpi*	You can choose the scan resolution and file format for your document.	50
(When a memory			Color 300 dpi		
card or USB Flash memory drive is inserted.)			Color 600 dpi		
			B/W 200x100 dpi		
			B/W 200 dpi		
	File Type	_	(If you chose Colour option in Quality setting)		
			PDF*		
			JPEG		
			(If you chose Mono option in Quality setting)		
			PDF*		
			TIFF		
	Set New Default	_	Yes		
			No		
	Factory Reset	_	Yes		
			No		



# **Specifications**

### **General**

Printer Type Inkjet

**Print Method** Black: Piezo with 94 × 1 nozzle

Colour: Piezo with  $94 \times 3$  nozzles

**Memory Capacity** (DCP-385C)

32 MB

(DCP-585CW)

40 MB

LCD (liquid crystal display) Wide 3.3 in. (83.8 mm) Color LCD

Power Source AC 220 to 240V 50/60Hz

Power Consumption (DCP-385C)

Off: Average 0.5 W
Sleep Mode: Average 2.5 W
Standby: Average 4 W

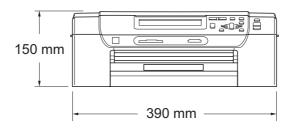
Operating: Average 21 W

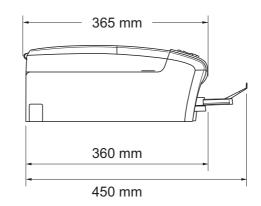
(DCP-585CW)

Off: Average 0.5 W
Sleep Mode: Average 4 W
Standby: Average 6 W
Operating: Average 23 W

### **Dimensions**

### (DCP-385C and DCP-585CW)





Weight (DCP-385C)

7.2 kg

(DCP-585CW)

7.2 kg

**Noise** Operating: 50 dB or less <sup>1</sup>

**Temperature** Operating: 10 - 35° C

Best Print 20 - 33° C

Quality:

**Humidity** Operating: 20 - 80% (without condensation)

Best Print 20 - 80% (without condensation)

Quality:

Paper Tray 100 Sheets [80 gsm]

This depends on printing conditions.

### **Print media**

### **Paper Input**

### **Paper Tray**

■ Paper type:

Plain paper, inkjet paper (coated paper), glossy paper <sup>2</sup>, transparencies <sup>1 2</sup> and envelopes

■ Paper size:

Letter, Legal, Executive, A4, A5, A6, JIS B5, envelopes (commercial No.10, DL, C5, Monarch, JE4), Photo 2L, Index card and Post card <sup>3</sup>.

Width: 89 mm (3.5 in.) - 216 mm (8.5 in.)

Length: 127 mm (5.0 in.) - 356 mm (14.0 in.)

For more details, see *Paper weight, thickness and capacity* on page 19.

Maximum paper tray capacity: Approx. 100 sheets of 80 gsm (20 lb) plain paper

### **Photo Paper Tray**

■ Paper type:

Plain paper, inkjet paper (coated paper) and glossy paper <sup>2</sup>

■ Paper size:

Photo 10×15cm and Photo L.

Width: 89 mm (3.5 in.) - 101.6 mm (4.0 in.)

Length: 127 mm (5.0 in.) - 152.4 mm (6.0 in.)

Maximum paper tray capacity:

Approx. 20 sheets

### **Paper Output**

Up to 50 sheets of A4 plain paper (face up print delivery to the paper tray) <sup>2</sup>

Use only transparencies recommended for inkjet printing.

For glossy paper or transparencies, we recommend removing printed pages from the paper tray immediately after they exit the machine to avoid smudging.

<sup>3</sup> See Paper type and size for each operation on page 18.

### D

# Copy

Colour/Monochrome Yes/Yes

**Document Size** Scanner Glass Width: Max. 215.9 mm

Scanner Glass Length: Max. 297 mm

Copy Width: Max. 210 mm

Copy Speed (DCP-385C)

Monochrome: Up to 20 pages/minute (A4 paper) <sup>1</sup>

Colour: Up to 18 pages/minute (A4 paper) 1

(DCP-585CW)

Monochrome: Up to 22 pages/minute (A4 paper) <sup>1</sup>

Colour: Up to 20 pages/minute (A4 paper) <sup>1</sup>

Multiple Copies Stacks up to 99 pages

**Enlarge/Reduce** 25% to 400% (in increments of 1%)

**Resolution** (Monochrome)

■ Scans up to 1200×1200 dpi

■ Prints up to 1200×1200 dpi

(Colour)

■ Scans up to 600×1200 dpi

■ Prints up to 600×1200 dpi

Based on Brother standard pattern (Fast mode/Stack Copy). Copy speeds vary with the complexity of the document.

### PhotoCapture Center™

Compatible Media <sup>1</sup> CompactFlash®

(Type I only)

(Microdrive™ is not compatible)

(Compact I/O cards such as Compact LAN card and

Compact Modem card are not supported.)

Memory Stick®

Memory Stick Pro™

Memory Stick Duo™ with adapter

Memory Stick Micro (M2) with adapter

 $SD^2$ 

SDHC<sup>3</sup>

microSD with adapter miniSD™ with adapter

xD-Picture Card <sup>™</sup> <sup>4</sup>

USB Flash memory drive 5

Up to 1200 × 2400 dpi Resolution

DPOF, EXIF, DCF **File Extension** Photo Print: JPEG 6 (Media Format)

Scan to Media: JPEG, PDF (Colour) (Image Format)

TIFF, PDF (Black)

**Number of Files** Up to 999 files

(The folder inside memory cards or USB Flash memory drive

is also counted)

Folder File must be stored in the 4th folder level of the memory card

or USB Flash memory drive.

Letter, A4, Photo 10×15 cm, Photo 2L 13×18 cm<sup>7</sup> **Borderless** 

- Memory cards, adapters and USB Flash memory drive are not included.
- 2 16MB to 2GB
- 4GB to 8GB
- xD-Picture Card ™ Conventional Card from 16MB to 512MB

xD-Picture Card™ Type M from 256MB to 2GB xD-Picture Card™ Type M<sup>+</sup> 1GB and 2GB xD-Picture Card™ Type H from 256MB to 2GB

USB 2.0 standard

USB Mass Storage standard from 16 MB to 8 GB

Support format: FAT12/FAT16/FAT32

- Progressive JPEG format is not supported.
- See Paper type and size for each operation on page 18.

### D

# **PictBridge**

**Compatibility** Supports the Camera & Imaging Products Association

PictBridge standard CIPA DC-001. Visit

http://www.cipa.jp/pictbridge for more information.

Interface USB direct interface

### **Scanner**

Colour/Monochrome Yes/Yes

TWAIN Compliant

Yes (Windows® 2000 Professional/XP/XP Professional x64)

Edition/Windows Vista®)

Mac OS® X 10.2.4 or greater

WIA Compliant

Yes (Windows® XP <sup>1</sup>/Windows Vista®)

**Colour Depth** 36 bit colour Processing (Input)

24 bit colour Processing (Output)

(Actual Input: 30 bit colour/Actual Output: 24 bit colour)

**Resolution** Up to  $19200 \times 19200$  dpi (interpolated) <sup>2</sup>

Up to  $1200 \times 2400$  dpi (optical)

Scanning Speed Colour: up to 4.83 sec.

Monochrome: up to 3.44 sec.

(A4 size at 100 × 100 dpi)

**Document Size** Scanner Glass Width: Max. 215.9 mm

Scanner Glass Length: Max. 297 mm

Scanning Width Up to 210 mm

Greyscale 256 levels

Windows® XP in this User's Guide includes Windows® XP Home Edition, Windows® XP Professional, and Windows® XP Professional x64 Edition.

Maximum  $1200 \times 1200$  dpi scanning when using the WIA Driver for Windows<sup>®</sup> XP and Windows Vista<sup>®</sup> (resolution up to  $19200 \times 19200$  dpi can be chosen by using the Brother scanner utility)

### Б

### **Printer**

Printer Driver Windows® 2000 Professional/XP/XP Professional x64

Edition/Windows Vista® driver supporting Brother Native

Compression mode

Mac OS® X 10.2.4 or greater: Brother Ink Driver

 $\textbf{Resolution} \hspace{1.5cm} \textbf{Up to } 1200 \times 6000 \ \textbf{dpi}$ 

 $1200 \times 2400 \text{ dpi}$   $1200 \times 1200 \text{ dpi}$   $600 \times 1200 \text{ dpi}$   $600 \times 600 \text{ dpi}$  $600 \times 300 \text{ dpi}$ 

600 × 150 dpi (Colour)

450 × 150 dpi (Monochrome)

Print Speed (DCP-385C)

Black: Up to 30 pages/minute <sup>1</sup> Color: Up to 25 pages/minute <sup>1</sup>

(DCP-585CW)

Black: Up to 33 pages/minute <sup>1</sup> Color: Up to 27 pages/minute <sup>1</sup>

Printing Width 204 mm (210 mm)<sup>2</sup>

Borderless Letter, A4, A6, Photo 10×15cm, Index Card, Photo L,

Photo 2L, Post Card <sup>3</sup>

Based on Brother standard pattern. A4 size in draft mode.

<sup>&</sup>lt;sup>2</sup> When you set the Borderless feature to On.

See Paper type and size for each operation on page 18.

### **Interfaces**

**USB** 12

A USB 2.0 interface cable that is no longer than 2.0 m.

LAN cable <sup>3</sup> (DCP-585CW only) Wireless LAN (DCP-585CW only) Ethernet UTP cable category 5 or greater.

Your machine supports IEEE 802.11b/g wireless communication with your wireless LAN using Infrastructure mode or a wireless Peer-to-Peer connection in Ad-hoc Mode.

<sup>1</sup> (DCP-585CW)

Your machine has a Hi-speed USB 2.0 interface. The machine can also be connected to a computer that has a USB 1.1 interface.

(DCP-385C)

Your machine has a full-speed USB 2.0 interface. This interface is compatible with Hi-Speed USB 2.0; however, the maximum data transfer rate will be 12 Mbits/s. The machine can also be connected to a computer that has a USB 1.1 interface.

- <sup>2</sup> Third party USB ports are not supported for Macintosh<sup>®</sup>.
- <sup>3</sup> See the *Network User's Guide* on the CD-ROM for detailed network specification.

## **Computer requirements**

SUPPORTED OPERATING SYSTEMS AND SOFTWARE FUNCTIONS								
Computer Platform & Operating System Version		Supported PC Software Functions	PC Interface	Processor Minimum Speed	Minimum RAM	Recommended RAM	Hard Disk Space to install	
							For Drivers	For Applications
Windows <sup>®</sup> Operating System <sup>1</sup>	2000 Professional <sup>4</sup>	Printing, Removable Disk	USB, 10/100 BaseTx (Ethernet), Wireless 802.11b/g	Intel <sup>®</sup> Pentium <sup>®</sup> II or equivalent	64 MB	256 MB	110 MB	340 MB
	XP Home <sup>2 4</sup> XP Professional <sup>2 4</sup>				128 MB		110 MB	340 MB
	XP Professional x64 Edition <sup>2</sup>			64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU	256 MB	512 MB	110 MB	340 MB
	Windows Vista <sup>® 2</sup>			Intel <sup>®</sup> Pentium <sup>®</sup> 4 or equivalent 64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU	512 MB	1 GB	600 MB	530 MB
Macintosh <sup>®</sup> Operating System <sup>5</sup>	Mac OS <sup>®</sup> X 10.2.4 - 10.4.3	Printing, Removable Disk	USB <sup>3</sup> , 10/100 BaseTx (Ethernet), Wireless 802.11b/g	PowerPC G4/G5 PowerPC G3 350MHz	128 MB	256 MB	80 MB	400 MB
	Mac OS <sup>®</sup> X 10.4.4 or greater	Printing, Removable Disk	USB <sup>3</sup> , 10/100 BaseTx (Ethernet), Wireless 802.11b/g	PowerPC G4/G5 Intel <sup>®</sup> Core <sup>™</sup> Processor	512 MB	1 GB		

### Conditions:

- Microsoft<sup>®</sup> Internet Explorer 5.5 or greater.
- For WIA, 1200 x 1200 resolution. Brother Scanner Utility enables to enhance up to 19200 x 19200 dpi.
- Third party USB ports are not supported.
- PaperPort™ 11SE supports Microsoft® SP4 or higher for Windows® 2000 and SP2 or higher for XP.
- Presto!® PageManager® on the CD-ROM supports Mac OS® X 10.3.9 or higher. For Mac OS® X 10.2.4-10.3.8 Presto!® PageManager® is available as a download from the Brother Solutions Center.

For the latest driver updates, visit <a href="http://solutions.brother.com/">http://solutions.brother.com/</a>

All trademarks, brand and product names are property of their respective companies.

### Consumable items

Ink The machine uses individual Black, Yellow, Cyan and Magenta ink

cartridges that are separate from the print head assembly.

Service Life of Ink Cartridge

The first time you install a set of ink cartridges the machine will use an amount of ink to fill the ink delivery tubes for high quality printouts. This process will only happen once. With all following ink

cartridges you can print the specified number of pages.

The cartridges provided with your machine have a lower yield than

standard cartridges (65%).

### **Replacement Consumables**

#### Ink cartridge

Black	Yellow	Cyan	Magenta
LC67BK	LC67Y	LC67C	LC67M

Black - Approximately 450 pages 1

Yellow, Cyan and Magenta - Approximately 325 pages 1

For more information about the replacement consumables, visit us at http://www.brother.com/pageyield.

#### What is Innobella™?

Innobella™ is a range of genuine consumables offered by Brother. The name "Innobella™" derives from the words "Innovation" and "Bella" (meaning "Beautiful" in Italian) and is a representation of the "innovative" technology providing you with "beautiful" and "long lasting" print results.



When you print photo images, Brother recommends Innobella™ glossy photo paper (BP71 series) for high quality. Brilliant prints are made easier with Innobella™ Ink and paper.

Approx. cartridge yield is declared in accordance with ISO/IEC 24711.

### D

# Network (LAN) (DCP-585CW only)

**LAN** You can connect your machine to a network for Network Printing,

Network Scanning and Remote Setup <sup>1</sup> (Windows<sup>®</sup> only). Also

included is Brother BRAdmin Light <sup>2</sup> Network Management software.

Support for Windows® 2000 Professional/XP/XP Professional x64

Edition/Windows Vista®

Mac OS® X 10.2.4 or greater

Ethernet 10/100 BASE-TX Auto Negotiation (Wired LAN)

IEEE 802.11 b/g (Wireless LAN)

**Protocols** TCP/IP for IPv4: ARP, RARP, BOOTP, DHCP, APIPA (Auto

IP), NetBIOS/WINS, LPR/LPD,

Custom Raw Port/Port9100, DNS Resolver, mDNS, FTP Server, TELNET, SNMPv1, TFTP, Scanner Port, LLTD responder,

Web Services

Network Security SSID/ESSID, 128 (104) / 64 (40) bit WEP, WPA/WPA2-PSK

(TKIP/AES)

Setup Support Utility SecureEasySetup™ Yes (simple setup with your

SecureEasySetup™-capable access

point/router)

**AOSS™** Yes (simple setup with your AOSS™-capable

access point/router)

**WPS** Yes (simple setup with your Wi-Fi Protected

Setup<sup>™</sup>-capable access point/router)

See the Computer Requirements chart on page 109.

If you require more advanced printer management, use the latest Brother BRAdmin Professional utility version that is available as a download from http://solutions.brother.com.

### Wireless one-push configuration

If your wireless access point supports either SecureEasySetup™, Wi-Fi Protected Setup™ (PBC ¹) or AOSS™, you can configure the machine easily without a computer. By pushing a button on the wireless LAN router / access point and the machine, you can set up the wireless network and security settings. See the users guide for your wireless LAN router / access point for instructions on how to access one-push mode.

Push Button Configuration



Routers or access points that support SecureEasySetup™, Wi-Fi Protected Setup™ or AOSS™ have the symbols shown below.







# Glossary

This is a comprehensive list of features and terms that appear in Brother manuals. Availability of these features depends on the model you purchased.

### **Brightness**

Changing the Brightness makes the whole image lighter or darker.

#### **Contrast**

Setting to compensate for dark or light documents, by making copies of dark documents lighter and light documents darker.

#### **Colour Enhancement**

Adjusts the colour in the image for better print quality by improving sharpness, white balance and colour density.

#### Greyscale

The shades of grey available for copying and scanning.

### **Help list**

A printout of the complete Menu table that you can use to program your machine when you do not have the User's Guide with you.

#### Innobella™

Innobella™ is a range of genuine consumables offered by Brother.For best quality results Brother recommends Innobella™ Ink and Paper.

### LCD (liquid crystal display)

The display screen on the machine that shows interactive messages during On-Screen Programming.

### Menu mode

Programming mode for changing your machine's settings.

### OCR (optical character recognition)

The bundled ScanSoft™ PaperPort™ 11SE with OCR or

Presto!<sup>®</sup> PageManager<sup>®</sup> software application converts an image of text to text you can edit.

### PhotoCapture Center™

Allows you to print digital photos from your digital camera at high resolution for photo quality printing.

### **PictBridge**

Allows you to print photos directly from your digital camera at high resolution for photo quality printing.

### Scanning

The process of sending an electronic image of a paper document into your computer.

#### Scan to Media

You can scan a monochrome or colour document into a memory card or USB Flash memory drive. Monochrome images can be in TIFF or PDF file format and colour images may be in PDF or JPEG file format.

### **Temporary settings**

You can choose certain options for each copy without changing the default settings.

### **User Settings**

A printed report that shows the current settings of the machine.

# Index

11, 12, 13, 18 s on LCD71
nly71 71
72
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es
volume
74

loading ......20

LCD (liquid crystal display)       86       Paper       16, 100         Brightness       23       capacity       19         Contrast       22       loading       9, 11, 11         Dim Timer       23       printable area       19         Help List       23       size       18, 2         Language       22       type       18, 2         Language       22       type       18, 2         PaperPort™ 11SE with OCR       See Software User's Guide on the       CD-ROM and Help in the PaperPort™         LSE application to access       How-to-Guides       How-to-Guides         Photo Paper Tray       11       11         Maintenance, routine       Photo Paper Tray       11         replacing ink cartridges       76       Adding Effect       33         Menu Table       86       Borderless       4         Mode, entering       CompactFlash®       3         PhotoCapture       7       Cropping       4         Scan       7       Date Print       4         DPOF printing       4
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Help List
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