

# Quick Setup Guide

# Start Here

CE !  
MFC-9970CDW

Please read Safety and Legal Booklet first before you set up your machine. Then, please read this Quick Setup Guide for the correct setup and installation. To view the Quick Setup Guide in other languages, please visit <http://solutions.brother.com/>.

<b>⚠ WARNING</b>	<b>WARNING</b> indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.
<b>⚠ CAUTION</b>	<b>CAUTION</b> indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

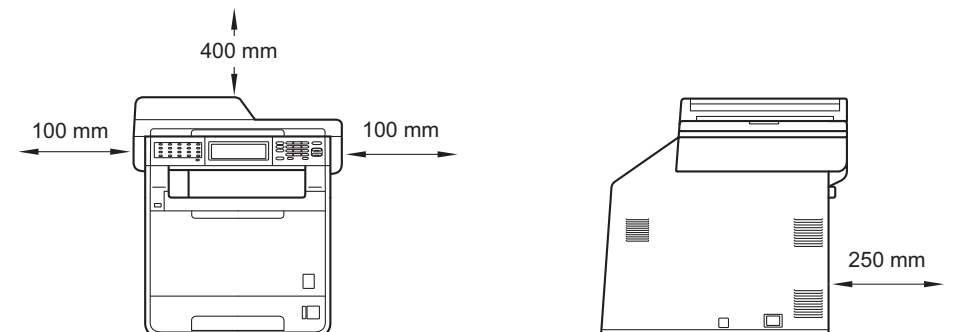
## 1 Unpack the machine

### ⚠ WARNING

- Plastic bags are used in the packaging of your machine. Plastic bags are not toys. To avoid danger of suffocation, please keep these bags away from babies and children and dispose of them correctly.
- This machine is heavy and weighs approximately 28.5 kg. To prevent possible injuries at least two people should lift the machine. Be careful not to pinch your fingers when you put the machine down.
- If you use a Lower Tray, carry it separately from your machine.

### Note

- Keep a minimum gap around the machine as shown in the illustration.



- The components included in the box may differ depending on your country.
- We recommend that you save the original packaging.
- If for any reason you must ship your machine, carefully repack the machine in the original packaging to avoid any damage during transit. The machine should be adequately insured with the carrier. For how to repack the machine, see *Packing and shipping the machine* in the *Advanced User's Guide*.
- The interface cable is not a standard accessory. Buy the appropriate interface cable for the interface you want to use (USB or Network).

#### USB cable

- It is recommended to use a USB 2.0 cable (Type A/B) that is no longer than 2 metres.
- DO NOT connect the interface cable at this time. Connecting the interface cable is done during MFL-Pro installation process.

#### Network cable

Use a straight-through Category5 (or greater) twisted-pair cable for 10BASE-T or 100BASE-TX Fast Ethernet Network.

# 2

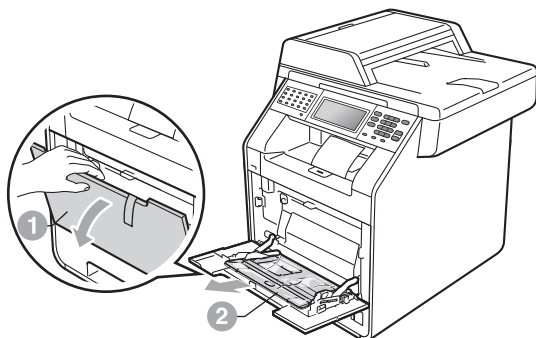
## Remove the packing material from the machine

### ! IMPORTANT

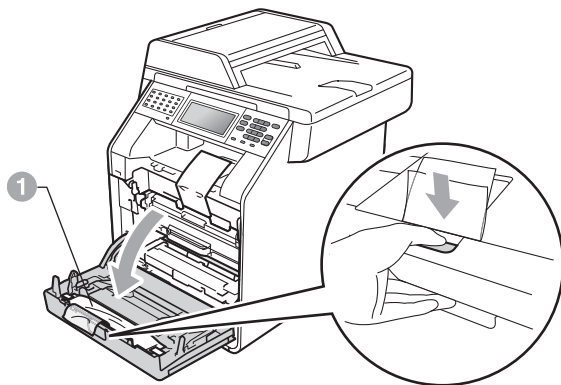
DO NOT connect the AC power cord yet.

**a** Remove the packing tape from the outside of the machine.

**b** Open the MP tray ①, and remove the plastic sheet ② from the MP tray support, then close the MP tray.



**c** Press the front cover release button and open the front cover. Remove the silica gel pack ①.



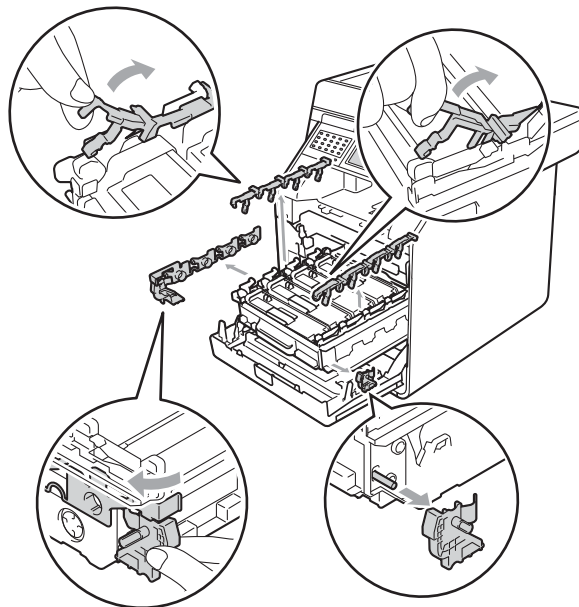
### ! CAUTION

DO NOT eat the Silica Pack. Discard immediately.

**d** Hold the green handle of the drum unit and pull it out until it stops.

**e** Gently pull the orange packing material towards the front of the machine to remove it.

**f** Remove the packing tape and the 4 orange packing pieces.

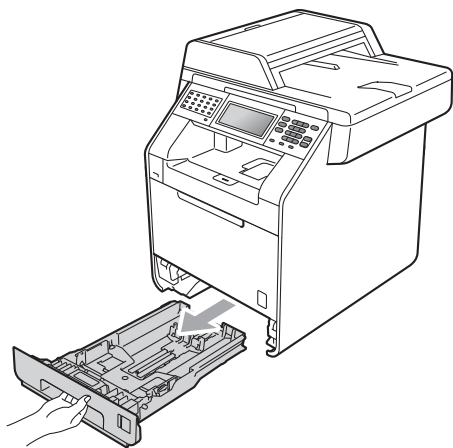


**g** Push the drum unit firmly back into the machine.

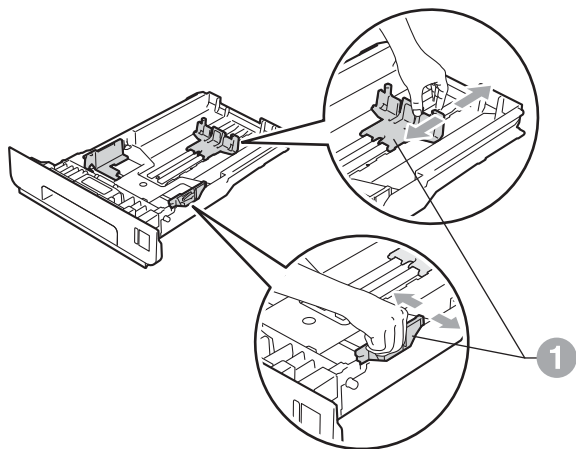
**h** Close the front cover of the machine.

### 3 Load paper in the paper tray

- a** Pull the paper tray completely out of the machine.

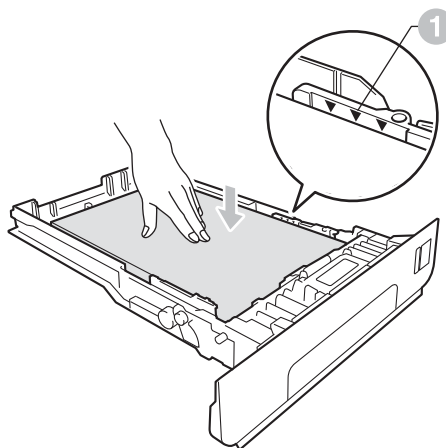


- b** While pressing the green paper-guide release lever ①, slide the paper guides to fit the paper size you are loading in the tray. Make sure that the guides are firmly in the slots.



- c** Fan the stack of paper well to avoid paper jams and misfeeds.

- d** Put paper in the tray and make sure:
- The paper is below the maximum paper mark (▼▼▼) ①.
  - Over filling the paper tray will cause paper jams.
  - The side to be printed on must be face down.
  - The paper guides touch the sides of the paper so it will feed correctly.



- e** Put the paper tray firmly back in the machine. Make sure that it is completely inserted into the machine.



For more information about recommended paper, see *Recommended paper and print media* in the *Basic User's Guide*.

# 4

## Attach the control panel cover

- a** Open the document cover.
- b** Choose your language and attach the control panel cover to the machine.



### Note

If the control panel cover is not fitted correctly, the key operations will not work.

# 5

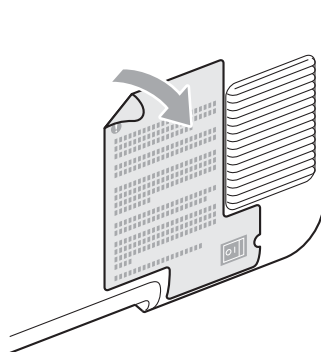
## Connect the power cord and telephone line

### ! IMPORTANT

**DO NOT** connect the interface cable yet.

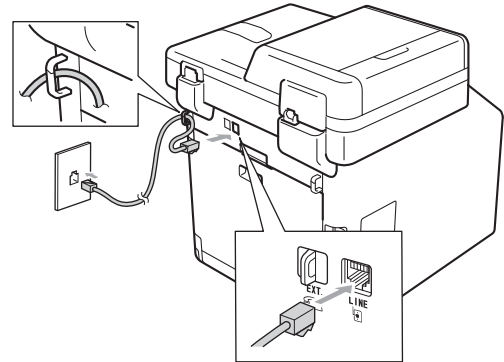


- a** Connect the AC power cord to the machine, and then plug it into an electrical socket.
- b** Remove the label covering the machine's power switch, and then switch the machine on.



### C

Connect the telephone line cord. Connect one end of the telephone line cord to the socket on the machine marked **LINE** and the other end to a telephone wall socket.



### ! IMPORTANT

The telephone line cord **MUST** be connected to the socket on the machine marked **LINE**.

### ! WARNING

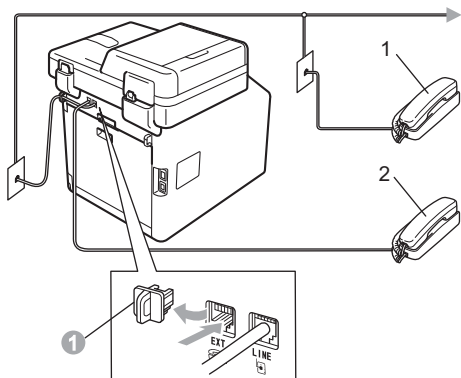
The machine must be grounded using an earthed plug.

Since the machine is grounded through the electrical socket, you can protect yourself from potentially hazardous electrical conditions on the telephone network by keeping the power cord connected to your machine when you connect it to a telephone line. Similarly, you can protect yourself when you want to move your machine by disconnecting the telephone line first and then the power cord.

## Note

If you are sharing one telephone line with an external telephone, connect it as shown below.

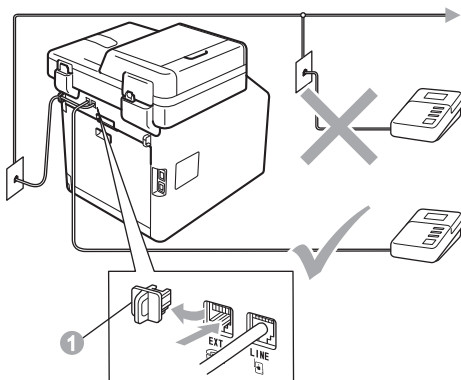
Before you connect the external telephone, remove the protective cap ① from the **EXT.** socket on the machine.



## Note

If you are sharing one telephone line with an external telephone answering machine, connect it as shown below.

Before you connect the external telephone answering machine, remove the protective cap ① from the **EXT.** socket on the machine.



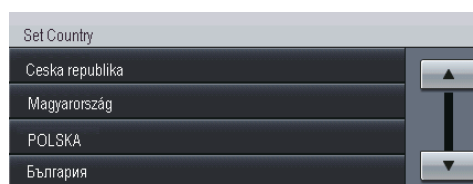
Set the receive mode to **External TAD** if you have an external answering machine. See *Choose a Receive Mode* on page 6. For additional details, see *Connecting an external TAD* in the *Basic User's Guide*.

# 6

## Set your Country

You must set your country so that the machine works correctly on local telecommunication lines in each country.

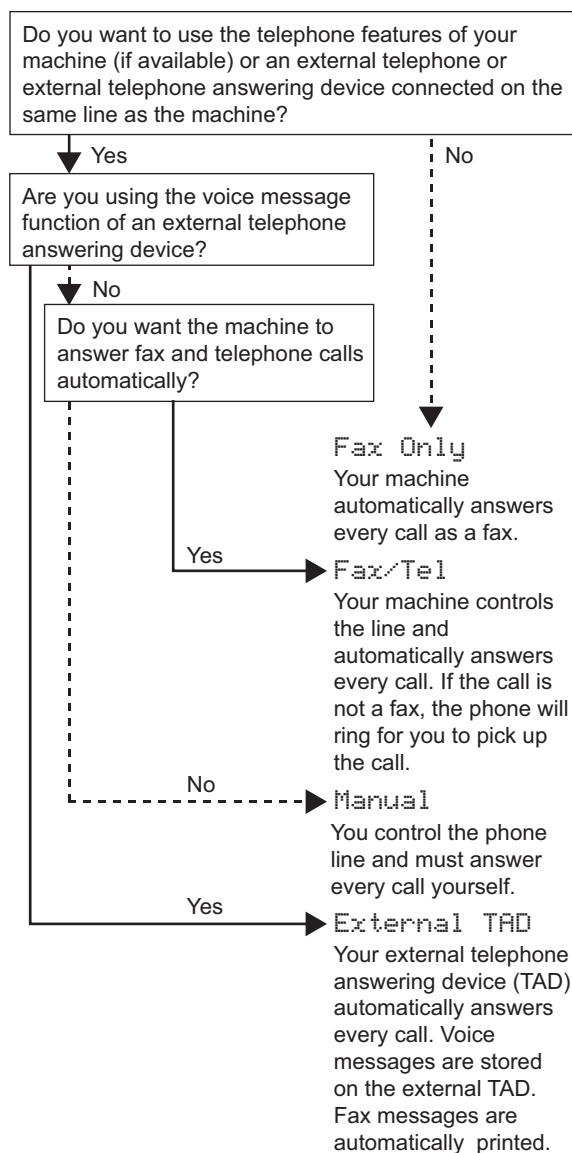
- a** Check that the power is turned on by plugging in the power cord and turn the power switch on.
- b** Press your country on the Touchscreen, when the LCD shows countries.



- c** The LCD prompts you to make sure of the country again.  
Do one of the following:
  - If the LCD shows the correct country, press **Yes** to go to step **d**.  
—OR—
  - Press **No** to go back to step **b** to choose the country again.
- d** After the LCD shows **Accepted**, the machine will restart automatically. After the restart, the LCD shows **Please wait**.

## 7 Choose a Receive Mode

There are four possible receive modes: Fax Only, Fax/Tel, Manual and External TAD.



- a** Press MENU.
  - b** Press ▲ or ▼ to display Initial Setup.  
Press Initial Setup.
  - c** Press ▲ or ▼ to display Receive Mode.  
Press Receive Mode.
  - d** Press your receive mode.
  - e** Press **Stop/Exit**.
- For more details, see *Receiving a fax* in the *Basic User's Guide*.

## 8 Set the LCD brightness (if needed)

If you are having difficulty reading the LCD, try changing the brightness setting.

- a** Press MENU.
- b** Press ▲ or ▼ to display General Setup.  
Press General Setup.
- c** Press ▲ or ▼ to display LCD Settings.  
Press LCD Settings.
- d** Press Backlight.
- e** Press Light, Med or Dark.
- f** Press **Stop/Exit**.

## 9 Set the date and time

The machine displays the time, and if you set up the station ID the date and time will be added to each fax you send.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.  
Press **Initial Setup**.
- c** Press **▲** or **▼** to display **Date&Time**.  
Press **Date&Time**.
- d** Press **Date&Time** again.
- e** Enter the last two digits of the year using the buttons on the Touchscreen, and then press **OK**.  
(e.g. Enter 1, 1 for 2011.)
- f** Enter the two digits for the month using the buttons on the Touchscreen, and then press **OK**.  
(e.g. Enter 0, 3 for March.)
- g** Enter the two digits for the day using the buttons on the Touchscreen, and then press **OK**.  
(e.g. Enter 2, 5 for 25th.)
- h** Enter the time in 24-hour format using the buttons on the Touchscreen, and then press **OK**.  
(e.g. Enter 1, 5, 2, 5 for 3:25 P.M.)
- i** Press **Stop/Exit**.

## 10 Enter personal information (Station ID)

The machine displays the date and time, and if you set up the Station ID, it will add it to each fax you send.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.  
Press **Initial Setup**.
- c** Press **▲** or **▼** to display **Station ID**.  
Press **Station ID**.
- d** Enter your fax number (up to 20 digits) using the buttons on the Touchscreen, and then press **OK**.
- e** Enter your telephone number (up to 20 digits) using the buttons on the Touchscreen, and then press **OK**. If your telephone number and fax number are the same, enter the same number again.
- f** Use the buttons on the Touchscreen to enter your name (up to 20 characters), and then press **OK**.



### Note

- To enter numbers or special letters, press **A 1 0** repeatedly until the character you want to enter appears, then press the character you want.
- If you entered a letter incorrectly and want to change it, press **◀** or **▶** to move the cursor to the incorrect character, and press **<X>**.
- To enter a space, press the space key button or **▶**.



For more details, see *Entering text* in the *Basic User's Guide*.

- g** Press **Stop/Exit**.



### Note

If you make a mistake and want to start again, press **Stop/Exit** and go back to step **a**.

## 11 Fax Transmission Report

Your Brother machine is equipped with a Transmission Verification Report that can be used as confirmation that you sent a fax. This report lists the name or fax number of the receiving party, the date, time, and duration of the transmission, the number of pages transmitted, and whether or not the transmission was successful. If you want to use the Fax Transmission Report feature see *Printing reports* in the *Advanced User's Guide*.

## 12 Set tone or pulse dialling mode

Your machine comes set for Tone dialling service. If you have Pulse dialling service (rotary), you need to change the dialling mode.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.  
Press **Initial Setup**.
- c** Press **▲** or **▼** to display **Tone/Pulse**.  
Press **Tone/Pulse**.
- d** Press **Pulse (or Tone)**.
- e** Press **Stop/Exit**.

## 13 Set the telephone line compatibility

If you are connecting the machine to a VoIP service (over the Internet) you need to change the compatibility setting.



### Note

If you are using an analogue telephone line you can skip this step.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Fax**.  
Press **Fax**.
- c** Press **▲** or **▼** to display **Miscellaneous**.  
Press **Miscellaneous**.
- d** Press **Compatibility**.
- e** Press **Basic (for VoIP)**.
- f** Press **Stop/Exit**.



## 14 Set the telephone line type

If you are connecting the machine to a line that features a PABX (PBX) or ISDN to send and receive faxes, it is also necessary to change the phone line type accordingly by completing the following steps.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.  
Press **Initial Setup**.
- c** Press **▲** or **▼** to display **Phone Line Set**.  
Press **Phone Line Set**.
- d** Press **Normal**, **ISDN** or **PBX**.  
Do one of the following:
  - If you choose **ISDN** or **Normal**, go to step **h**.
  - If you choose **PBX**, go to step **e**.
- e** Do one of the following:
  - If you want to change the current prefix number, press **On** or **Always** and go to step **f**.
  - If you do not want to change the current prefix number, go to step **h**.



### Note

- The default setting is **!**.
- If you choose **On**, pressing **Tel/R** (the screen displays **!**) will let you access an outside line.
- If you choose **Always**, you can access an outside line without pressing **Tel/R**.

- f** Press **Dial Prefix**.
- g** Enter the prefix number (up to 5 digits) using the buttons on the Touchscreen, and then press **OK**.



### Note

- You can use the number 0 to 9, #, \* and !.
- You cannot use ! with any other numbers or characters.
- If your telephone system requires a timed break recall, press **Tel/R** to enter the break.

- h** Press **Stop/Exit**.



### Note

#### PBX and TRANSFER

The machine is initially set to **Normal**, which lets the machine connect to a standard PSTN (Public Switched Telephone Network) line. However, many offices use a central telephone system or Private Automatic Branch Exchange (PABX). Your machine can be connected to most types of PABX (PBX). The machine's recall feature supports timed break recall only (TBR). TBR will work with most PABX (PBX) systems allowing you to gain access to an outside line, or transfer calls to another extension. The feature works when **Tel/R** is pressed.

## 15 Automatic Daylight Savings Time

You can set the machine to change automatically for daylight savings time. It will reset itself forward one hour in the Spring and backward one hour in the Autumn.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.  
Press **Initial Setup**.
- c** Press **▲** or **▼** to display **Date&Time**.  
Press **Date&Time**.
- d** Press **Auto Daylight**.
- e** Press **On** (or **Off**).
- f** Press **Stop/Exit**.

# 16

## Set the Time Zone

You can set the time zone (not summer time but standard time) on the machine for your location. For example, the time zone for Eastern Time in the USA and Canada is UTC-05:00.

- a** Press MENU.
- b** Press ▲ or ▼ to display Initial Setup.  
Press Initial Setup.
- c** Press ▲ or ▼ to display Date&Time.  
Press Date&Time.
- d** Press Time Zone.
- e** Press + or - to set your time zone.  
Press OK.
- f** Press **Stop/Exit**.

# 17

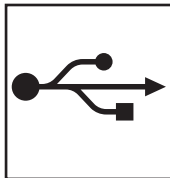
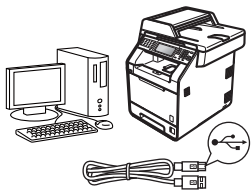
## Choose your connection type

These installation instructions are for Windows® 2000 Professional, Windows® XP Home/Windows® XP Professional, Windows® XP Professional x64 Edition, Windows Vista®, Windows® 7, and Mac OS X (versions 10.4.11, 10.5.x and 10.6.x).



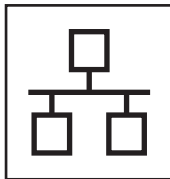
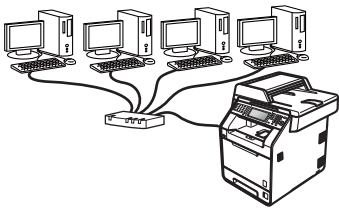
### Note

For Windows Server® 2003/2003 x64 Edition/2008/2008 R2, visit your model page at <http://solutions.brother.com/>.



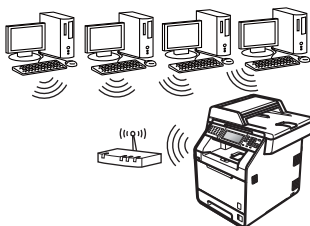
### For USB Interface Users

Windows®, go to page 12  
Macintosh, go to page 14



### For Wired Network

Windows®, go to page 16  
Macintosh, go to page 18



### For Wireless Network

Windows® and Macintosh,  
go to page 20



### Note

You can download the latest drivers and utilities for your machine from the Brother Solutions Center at <http://solutions.brother.com/>.

USB	Windows®
	Macintosh
Wired Network	Windows®
	Macintosh
Wireless Network	Windows®
	Macintosh



## For USB Interface Users (Windows® 2000 Professional/XP/XP Professional x64 Edition/ Windows Vista®/Windows® 7)

# 18

## Before you install

- a** Make sure that your computer is ON and you are logged on with Administrator rights.



### Note

The installation CD-ROM includes ScanSoft™ PaperPort™ 12SE. This software supports Windows® XP (SP3 or greater), XP Professional x64 Edition (SP2 or greater), Windows Vista® (SP2 or greater) and Windows® 7. Update to the latest Windows® Service Pack before installing MFL-Pro Suite. For Windows® 2000 (SP4 or greater) users, when the ScanSoft™ PaperPort™ 11SE download screen appears during the installation of MFL-Pro Suite, follow the on-screen instructions.

- b** Turn off the machine and make sure the USB interface cable is **NOT** connected to the machine. If you have already connected the cable, disconnect it.

# 19

## Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.



### Note

If the Brother screen does not appear automatically, go to **My Computer (Computer)**, double-click the CD-ROM icon, and then double-click **start.exe**.

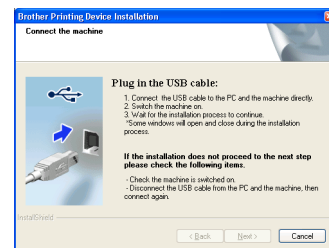
- b** Click **Initial Installation** and then **Install MFL-Pro Suite**.
- c** Click **Yes** if you accept the license agreements.




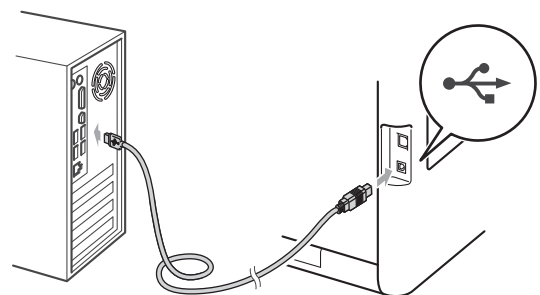
### Note

- If the installation does not continue automatically, open the top menu again by ejecting and then reinserting the CD-ROM or double-click the **start.exe** program from the root folder, and continue from step **b** to install MFL-Pro Suite.
- For Windows Vista® and Windows® 7 users, when the **User Account Control** screen appears, click **Allow** or **Yes**.
- If you want to install the PS driver (BR-Script3 printer driver), choose **Custom Install** and then follow the on-screen instructions.

- d** Follow the on-screen instructions until this screen appears.



- e** Connect the USB cable to the USB connector marked with the  symbol on your machine and then connect the cable to your computer.



- f** Turn the machine on, and follow the on-screen instructions to complete setup.

## ! IMPORTANT

**DO NOT** cancel any of the screens during the installation. It may take a few seconds for all screens to appear.



## Note

- For Windows Vista® and Windows® 7 users, when the **Windows Security** screen appears, select the check box and click **Install** to complete the installation correctly.
- If an error message appears during the software installation, run the **Installation Diagnostics** located in **start/All Programs/Brother/MFC-XXXX** (where MFC-XXXX is your model name).

## Finish

**The installation is now complete.**



## Note

- Depending on your security settings, a Windows Security or antivirus software window may appear when using the machine or its software. Please allow or permit the window to continue.
- **XML Paper Specification Printer Driver**  
The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista® and Windows® 7 when printing from the applications that use the XML Paper Specification documents. Please download the latest driver by accessing the Brother Solutions Center at <http://solutions.brother.com/>.



## For USB Interface Users (Mac OS X 10.4.11 - 10.6.x)

### 18 Before you install


- a** Make sure your machine is connected to the power and your Macintosh is ON. You must be logged on with Administrator rights.

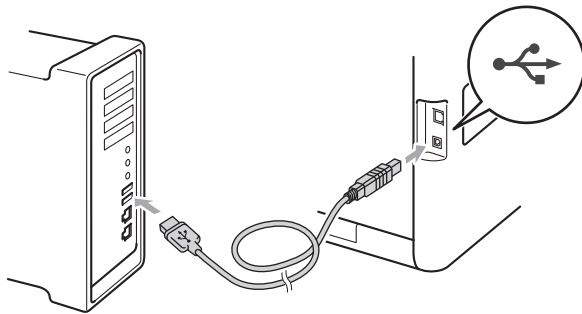
#### ! IMPORTANT

For Mac OS X 10.4.10 users, upgrade to Mac OS X 10.4.11 - 10.6.x. (For the latest drivers and information on the Mac OS X you are using, visit <http://solutions.brother.com/>.)

#### Note

If you want to setup the PS driver (BR-Script3 printer driver), please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Downloads on your model page and visit FAQ's for setup instructions.

- b** Connect the USB cable to the USB connector marked with the  symbol on your machine and then connect the cable to your Macintosh.



- c** Make sure your machine's power switch is on.

### 19 Install MFL-Pro Suite

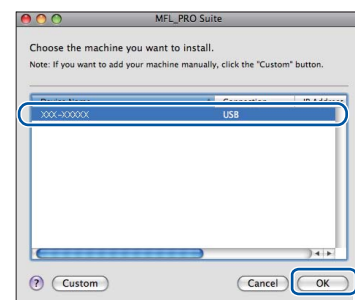
- a** Put the installation CD-ROM into your CD-ROM drive.
- b** Double-click the **Start Here OSX** icon. Follow the on-screen instructions.



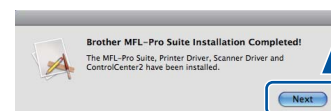
#### Note

It may take a few minutes for installation to complete.

- c** Follow the on-screen instructions until this screen appears. Choose your machine from the list, and then click **OK**.



- d** When this screen appears, click **Next**.



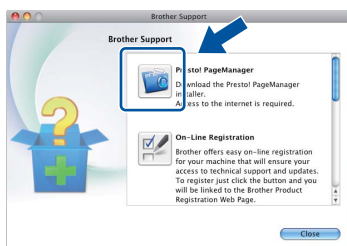
The installation of MFL-Pro Suite is now complete.  
Go to step 20 on page 15.



## 20 Download and install Presto! PageManager

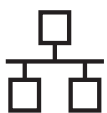
When Presto! PageManager is installed OCR capability is added to Brother ControlCenter2. You can easily scan, share and organize photos and documents using Presto! PageManager.

- a** On the **Brother Support** screen, click **Presto! PageManager** and follow the on-screen instructions.



**Finish**

**The installation is now complete.**




## For Wired Network Interface Users (Windows® 2000 Professional/XP/XP Professional x64 Edition/ Windows Vista®/Windows® 7)

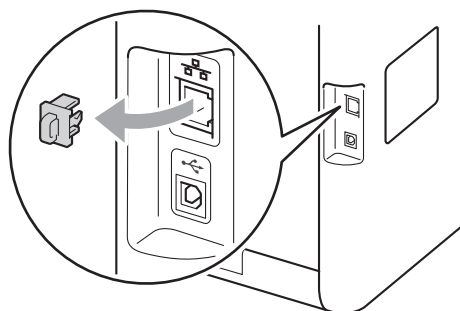
### 18 Before you install

- a** Make sure that your computer is ON and you are logged on with Administrator rights.

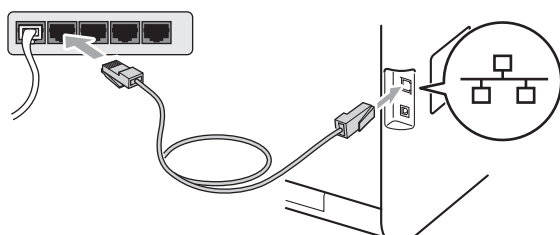
#### Note

- The installation CD-ROM includes ScanSoft™ PaperPort™ 12SE. This software supports Windows® XP (SP3 or greater), XP Professional x64 Edition (SP2 or greater), Windows Vista® (SP2 or greater) and Windows® 7. Update to the latest Windows® Service Pack before installing MFL-Pro Suite. For Windows® 2000 (SP4 or greater) users, when the ScanSoft™ PaperPort™ 11SE download screen appears during the installation of MFL-Pro Suite, follow the on-screen instructions.
- Disable all personal firewall software (other than Windows® Firewall), anti-spyware or antivirus applications for the duration of the installation.

- b** Remove the protective cap from the LAN connector marked with a  symbol.



- c** Connect the network interface cable to the LAN connector and then connect it to a free port on your hub.



- d** Make sure your machine's power switch is on.

### 19 Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.

#### Note

If the Brother screen does not appear automatically, go to **My Computer (Computer)**, double-click the CD-ROM icon, and then double-click **start.exe**.

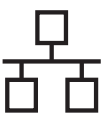
- b** Click **Initial Installation** and then **Install MFL-Pro Suite**.

- c** Click **Yes** if you accept the license agreements.

#### Note

- If the installation does not continue automatically, open the top menu again by ejecting and then reinserting the CD-ROM or double-click the **start.exe** program from the root folder, and continue from step **b** to install MFL-Pro Suite.
- For Windows Vista® and Windows® 7 users, when the **User Account Control** screen appears, click **Allow** or **Yes**.
- If you want to install the PS driver (BR-Script3 printer driver), choose **Custom Install** and then follow the on-screen instructions.





- d** When the **Firewall/AntiVirus detected** screen appears, choose **Change the Firewall port settings to enable network connection and continue with the installation. (Recommended)** and click **Next**. (Not for Windows® 2000 users)

If you are not using the Windows® Firewall, see the user's guide for your software for information on how to add the following network ports.

- For network scanning, add UDP port 54925.
- For network PC-Fax receiving, add UDP port 54926.
- If you still have trouble with your network connection, add UDP port 137.

- e** Follow the on-screen instructions to complete setup.

## ! IMPORTANT

**DO NOT cancel any of the screens during the installation. It may take a few seconds for all screens to appear.**

### Note

- If your machine is not found over the network, confirm your settings by following the on-screen instructions.
- For Windows Vista® and Windows® 7 users, when the **Windows Security** screen appears, select the check box and click **Install** to complete the installation correctly.
- If an error message appears during the software installation, run the **Installation Diagnostics** located in **start/All Programs/Brother/MFC-XXXX LAN** (where MFC-XXXX is your model name).

## 20 Install MFL-Pro Suite on additional computers (if needed)

If you want to use your machine with multiple computers on the network, install MFL-Pro Suite on each computer. Go to step **19** on page 16.

### Note

#### Network license (Windows®)

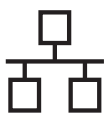
This product includes a PC license for up to 5 users. This license supports the installation of the MFL-Pro Suite including ScanSoft™ PaperPort™ 12SE or ScanSoft™ PaperPort™ 11SE on up to 5 PCs on the network. If you want to use more than 5 PCs with ScanSoft™ PaperPort™ 12SE or ScanSoft™ PaperPort™ 11SE installed, please purchase the Brother NL-5 pack which is a multiple PC license agreement pack for up to 5 additional users. To purchase the NL-5 pack, contact your authorized Brother dealer or contact Brother customer service.

## Finish

**The installation is now complete.**

### Note

- If you use a specified IP Address for the machine, you must set the Boot Method to Static by using the control panel. For more information, see *Network menu* in the *Network User's Guide*.
- Depending on your security settings, a Windows Security or antivirus software window may appear when using the machine or its software. Please allow or permit the window to continue.
- **XML Paper Specification Printer Driver**  
The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista® and Windows® 7 when printing from the applications that use the XML Paper Specification documents. Please download the latest driver by accessing the Brother Solutions Center at <http://solutions.brother.com/>.



## For Wired Network Interface Users (Mac OS X 10.4.11 - 10.6.x)

### 18 Before you install


- a** Make sure your machine is connected to the power and your Macintosh is ON. You must be logged on with Administrator rights.

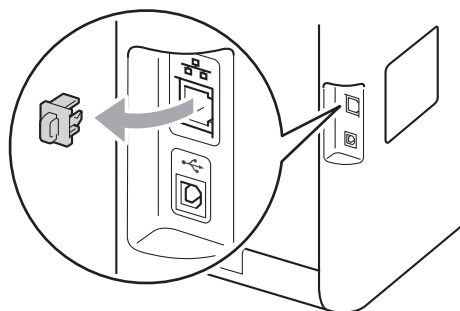
#### ! IMPORTANT

For Mac OS X 10.4.10 users, upgrade to Mac OS X 10.4.11 - 10.6.x. (For the latest drivers and information on the Mac OS X you are using, visit <http://solutions.brother.com/>.)

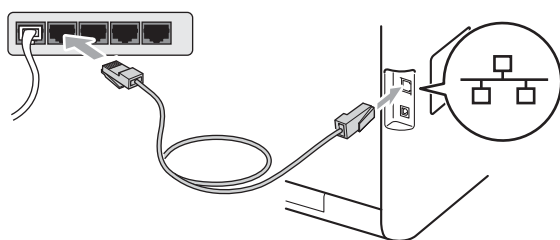
#### Note

If you want to setup the PS driver (BR-Script3 printer driver), please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Downloads on your model page and visit FAQ's for setup instructions.

- b** Remove the protective cap from the LAN connector marked with a  symbol.



- c** Connect the network interface cable to the LAN connector and then connect it to a free port on your hub.



- d** Make sure your machine's power switch is on.

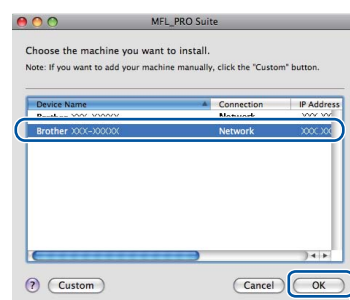
### 19 Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive.
- b** Double-click the **Start Here OSX** icon. Follow the on-screen instructions.

#### Note

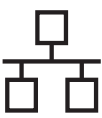
It may take a few minutes for installation to complete.

- c** Follow the on-screen instructions until this screen appears. Choose your machine from the list, and then click **OK**.



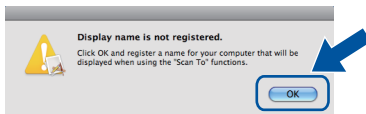
#### Note

If your machine is not found over the network, confirm your network settings. See *Before you install* on page 18.

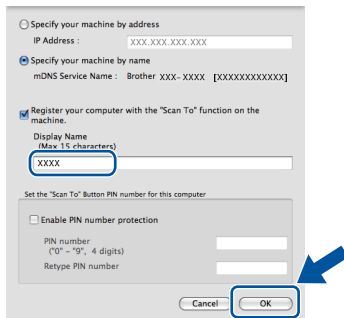



## Note

- If this screen appears click **OK**.

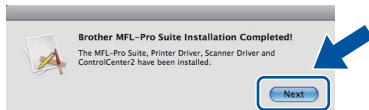


Enter a name for your Macintosh in **Display Name** up to 15 characters long and click **OK**. Go to **d**.



- If you want to use the machine's **SCAN** key to scan over the network, you must check the **Register your computer with the "Scan To" function on the machine box**.
- The name you enter will appear on the machine's LCD when you press  (**SCAN**) and choose a scan option. (For more information, see *Network Scanning* in the *Software User's Guide*.)

**d** When this screen appears, click **Next**.

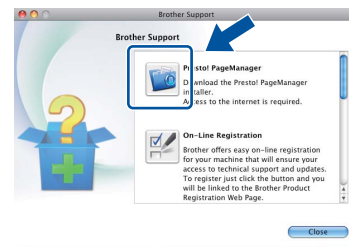


The installation of MFL-Pro Suite is now complete.  
Go to step **20** on page 19.

## 20 Download and install Presto! PageManager

When Presto! PageManager is installed OCR capability is added to Brother ControlCenter2. You can easily scan, share and organize photos and documents using Presto! PageManager.

**a** On the **Brother Support** screen, click **Presto! PageManager** and follow the on-screen instructions.



## 21 Install MFL-Pro Suite on additional computers (if needed)

If you want to use your machine with multiple computers on the network, install MFL-Pro Suite on each computer. Go to step **19** on page 18.

### Finish

The installation is now complete.

## Note

If you use a specified IP Address for the machine, you must set the Boot Method to Static by using the control panel. For more information, see *Network menu* in the *Network User's Guide*.



## For Wireless Network Interface Users

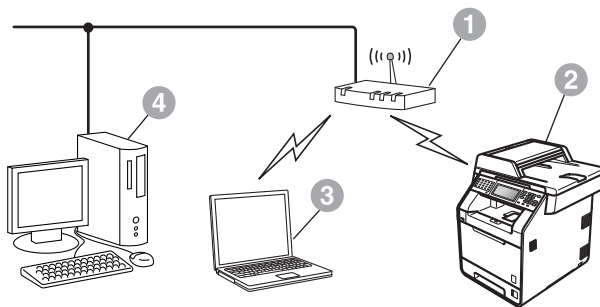
# 18

## Before you begin

### ! IMPORTANT

- If you are going to connect the machine to your network, we recommend that you contact your system administrator prior to installation. You must know your wireless network settings before you proceed with this installation.
- If you have previously configured the wireless settings of the machine you must reset the network (LAN) settings before you can configure the wireless settings again.
  1. On your machine, press **MENU**.
  2. Press **▲** or **▼** to display **Network**, and press **Network**.
  3. Press **▲** or **▼** to display **Network Reset**, and press **Network Reset**.
  4. Press **Yes**.
  5. Press **Yes** for 2 seconds.

### Infrastructure Mode



- ① Access point/router
- ② Wireless Network machine (your machine)
- ③ Wireless capable computer connected to the access point/router
- ④ Wired computer connected to the access point/router



## 19

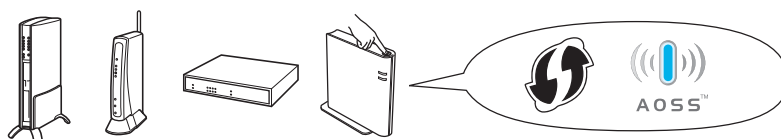
### Confirm your network environment (Infrastructure Mode)

The following instructions will offer two methods for installing your Brother machine in a wireless network environment.

**Note**  
To setup your machine in any other wireless environment, you can find instructions in the *Network User's Guide*.

#### a Configuration using Wi-Fi Protected Setup or AOSS™ (one push configuration)

If your WLAN access point/router supports automatic wireless mode (Wi-Fi Protected Setup or AOSS™)



Now go to

page 22

#### b Manual configuration from the control panel

If your WLAN access point/router does not support Wi-Fi Protected Setup or AOSS™, **write down the wireless network settings** of your WLAN access point/router.

#### ! IMPORTANT

Please do not contact Brother Customer Service for assistance without the wireless security information. We cannot assist you in locating your network security settings.

Network name (SSID/ESSID)	Network Key

For example:

Network name (SSID/ESSID)	Network Key
HELLO	12345678

#### **Note**

- If you do not know this information (Network Name (SSID/ESSID) and Network Key), you cannot continue the wireless setup.
- How can I find this information (Network Name (SSID/ESSID) and Network Key)
  1. You should see the documentation provided with your WLAN access point/router.
  2. The initial network name could be the manufacturer's name or the model name.
  3. If you do not know the security information, please consult the router manufacturer, your system administrator or internet provider.

Now go to

page 23



## Connecting the Brother machine to the wireless network

# 20

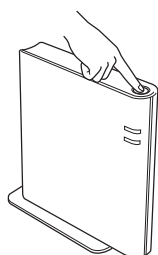
### Configure the wireless settings using the automatic wireless mode

- a** Confirm your WLAN access point/router has the Wi-Fi Protected Setup or AOSS™ symbol as shown below.



- b** Place the Brother machine within range of your Wi-Fi Protected Setup or AOSS™ access point/router. The range may differ depending on your environment. Refer to the instructions provided with your access point/router.

- c** On your machine, press MENU. Press ▲ or ▼ to display Network, and press Network. Press WLAN, and then WPS/AOSS.
- When WLAN Enable? is displayed, press On. This will start the wireless setup wizard.
- Otherwise press **Stop/Exit** to exit from the wireless setup wizard.
- When Start WPS or AOSS on your wireless access point / router , then press OK. appears, press the Wi-Fi Protected Setup or AOSS™ button on your WLAN access point/router. See the user's guide for your WLAN access point/router for instructions. And then press OK.



This feature will automatically detect which mode (Wi-Fi Protected Setup or AOSS™) your access point/router uses to configure your machine.



#### Note

If your WLAN access point/router supports Wi-Fi Protected Setup (PIN Method) and you want to configure your machine using the PIN (Personal Identification Number) Method, see *Using the PIN Method of Wi-Fi Protected Setup* in the *Network User's Guide*.

**d**

A connection result message appears on the LCD and a WLAN report will automatically be printed.

If the connection failed, check the error code on the printed report and refer to *Troubleshooting* on page 24.



**Wireless setup is now complete. A four level indicator at the top right of your machine's LCD will show the wireless signal strength of your access point/router.**

**To install the MFL-Pro Suite, continue to step 21.**

**For Windows® Users:**

**Now go to  
page 28**

**For Macintosh Users:**

**Now go to  
page 30**



## 20 Configure the wireless settings (typical Wireless Setup in infrastructure mode)

### ! IMPORTANT

You must have the wireless settings you wrote down for your network in step 19 on page 21 before you proceed.

- a** On your machine, press **MENU**. Press **▲** or **▼** to display **Network**, and press **Network**. Press **WLAN**, and then **Setup Wizard**. When **WLAN Enable?** is displayed, press **On**. This will start the wireless setup wizard. Otherwise press **Stop/Exit** to exit from the wireless setup wizard.
- b** The machine will search for available SSIDs. If a list of SSIDs is displayed, use **▲** or **▼** to choose the SSID you wrote down in step 19 on page 21. If you are using an authentication and encryption method that requires a Network Key, go to **c**. If your authentication method is Open System and your encryption mode is None, go to **e**. If your WLAN access point/router supports Wi-Fi Protected Setup, The selected access point / router supports WPS. Use WPS? appears. To connect your machine using the automatic wireless mode, press **Yes**. (If you choose **No (Manual)**, go to **c** to enter the Network Key.) When **Start WPS on your wireless access point / router**, then press **Next**. appears, press the **Wi-Fi Protected Setup** button on your WLAN access point/router, and then press **Next**. Go to **e**.

### Note

- It will take several seconds to display a list of available SSIDs.
- If a list of SSIDs is not displayed, make sure your access point is on. Move your machine closer to the access point and try starting from **a** again.

If you use your machine in an IEEE 802.1x supported wireless network, see *Using IEEE 802.1x authentication* in the *Network User's Guide*.

If your access point is set to not broadcast the SSID you will have to manually add the SSID name. For details, see *Configuring your machine when the SSID is not broadcast* in the *Network User's Guide*.

- c** Enter the Network Key you wrote down in step 19 on page 21 using the buttons on the Touchscreen to choose each letter or number. To delete the letters you have entered, press

To enter numbers or special letters, press repeatedly until the character you want to enter appears, then press the character you want. Press to change between upper case and lower case.

For more information, see *Entering Text for Wireless Settings* on page 27.

Press **OK** when you have entered all the characters, then press **Yes** to apply your settings. Go to **d**.

- d** Your machine will now try to connect to your wireless network using the information you have entered.

- e** A connection result message appears on the LCD and a WLAN report will automatically be printed.

If the connection failed, check the error code on the printed report and refer to *Troubleshooting* on page 24.



**Wireless setup is now complete. A four level indicator at the top right of your machine's LCD will show the wireless signal strength of your access point/router.**

**To install the MFL-Pro Suite, continue to step 21.**

**For Windows® Users:**

**Now go to  
page 28**

**For Macintosh Users:**

**Now go to  
page 30**





## Troubleshooting

### ! IMPORTANT

Please do not contact Brother Customer Service for assistance without the wireless security information. We cannot assist you in locating your network security settings.

### How can I find the wireless settings (Network Name (SSID/ESSID) and Network Key)

1. You should see the documentation provided with your WLAN access point/router.
2. The initial network name could be the manufacturer's name or the model name.
3. If you do not know the security information, please consult the router manufacturer, your system administrator or internet provider.

- \* The Network Key may also be described as the Password, Security Key or Encryption Key.
- \* If the WLAN access point/router is set to not broadcast the SSID, the SSID will not automatically be detected. You will have to manually enter the SSID name. See *Configuring your machine when the SSID is not broadcast* in the *Network User's Guide*.

### WLAN report

If the WLAN report that printed shows that the connection failed, check the error code on the printed report and refer to the following instructions.


Error code	Recommended Solutions
TS-01	<p>The wireless setting is not activated, turn the wireless setting to ON.</p> <ul style="list-style-type: none"><li>- If a LAN cable is connected to your machine, disconnect it and turn the wireless setting of your machine to ON.<ol style="list-style-type: none"><li>1. On your machine, press MENU.</li><li>2. Press ▲ or ▼ to display Network, and press Network.</li><li>3. Press WLAN, and then Setup Wizard.</li><li>4. When WLAN Enable? is displayed, press On. This will start the wireless setup wizard.</li></ol></li></ul>
TS-02	<p>The WLAN access point/router cannot be detected.</p> <ol style="list-style-type: none"><li>1. Check the following 4 points.<ul style="list-style-type: none"><li>- Make sure that the WLAN access point/router is powered on.</li><li>- Move your machine to an obstruction-free area, or closer to the WLAN access point/router.</li><li>- Temporarily place your machine within about one metre from the WLAN access point when you are configuring the wireless settings.</li><li>- If your WLAN access point/router is using MAC address filtering, confirm the MAC address of the Brother machine is allowed in the filter.</li></ul></li><li>2. If you manually entered the SSID and security information (SSID/authentication method/encryption method/Network Key) the information may be incorrect. Reconfirm the SSID and security information and reenter the correct information as necessary.<p>See <i>How can I find the wireless settings (Network Name (SSID/ESSID) and Network Key)</i> on page 24 to confirm.</p></li></ol>





Error code	Recommended Solutions												
TS-03	<p>The wireless network and security setting you entered may be incorrect. Reconfirm the wireless network settings.</p> <p>* Check if the entered or selected SSID/authentication method/encryption method/UserID/Userpass are correct.</p> <p>See <i>How can I find the wireless settings (Network Name (SSID/ESSID) and Network Key)</i> on page 24 to confirm.</p>												
TS-04	<p>The Authentication/Encryption methods used by the selected WLAN access point/router are not supported by your machine.</p> <p>For infrastructure mode, change the authentication and encryption methods of the WLAN access point/router. Your machine supports the following authentication methods WPA, WPA2, OPEN and Shared key. WPA supports TKIP or AES encryption methods. WPA2 supports AES for the encryption method. OPEN and Shared key correspond to WEP encryption.</p> <p>If your problem is not solved the SSID or network settings you entered may be incorrect. Reconfirm the wireless network settings.</p> <p>Combined table of authentication and encryption methods</p> <table border="1"> <thead> <tr> <th>Authentication method</th><th>Encryption method</th></tr> </thead> <tbody> <tr> <td rowspan="2">WPA-Personal</td><td>TKIP</td></tr> <tr> <td>AES</td></tr> <tr> <td>WPA2-Personal</td><td>AES</td></tr> <tr> <td rowspan="2">OPEN</td><td>WEP</td></tr> <tr> <td>NONE (without encryption)</td></tr> <tr> <td>Shared key</td><td>WEP</td></tr> </tbody> </table> <p>See <i>How can I find the wireless settings (Network Name (SSID/ESSID) and Network Key)</i> on page 24 to confirm.</p> <p>For ad-hoc mode, change the authentication and encryption methods of your computer for the wireless setting.</p> <p>Your machine supports OPEN authentication method only, with optional WEP encryption.</p>	Authentication method	Encryption method	WPA-Personal	TKIP	AES	WPA2-Personal	AES	OPEN	WEP	NONE (without encryption)	Shared key	WEP
Authentication method	Encryption method												
WPA-Personal	TKIP												
	AES												
WPA2-Personal	AES												
OPEN	WEP												
	NONE (without encryption)												
Shared key	WEP												
TS-05	<p>The security information (SSID/Network Key) is incorrect. Reconfirm the SSID and security information (Network Key).</p> <p>If your router uses WEP encryption, enter the key used as the first WEP key. Your Brother machine supports the use of the first WEP key only.</p> <p>See <i>How can I find the wireless settings (Network Name (SSID/ESSID) and Network Key)</i> on page 24 to confirm.</p>												
TS-06	<p>The wireless security information (Authentication method/Encryption method/Network Key) is incorrect. Reconfirm the wireless security information (Authentication method/Encryption method/Network Key) in the table of TS-04.</p> <p>If your router uses WEP encryption, enter the key used as the first WEP key. Your Brother machine supports the use of the first WEP key only.</p> <p>See <i>How can I find the wireless settings (Network Name (SSID/ESSID) and Network Key)</i> on page 24 to confirm.</p>												



Error code	Recommended Solutions
TS-07	<p>The machine cannot detect a WLAN access point/router that has WPS or AOSS™ enabled.</p> <p>If you would like to configure your wireless settings using WPS or AOSS™, you must operate both your machine and the WLAN access point/router.</p> <p>Confirm your WLAN access point/router supports WPS or AOSS™ and try starting again.</p>  <p>If you do not know how to operate your WLAN access point/router using WPS or AOSS™, see the documentation provided with your WLAN access point/router, ask the manufacturer of your WLAN access point/router or ask your network administrator.</p>
TS-08	<p>Two or more WLAN access points that have WPS or AOSS™ enabled are detected.</p> <ul style="list-style-type: none"><li>- Confirm that only one WLAN access point/router within range has the WPS or AOSS™ method active and try again.</li><li>- Try starting again after a few minutes in order to avoid interference from other access points.</li></ul>



## Entering Text for Wireless Settings

When you are setting certain menu selections, you may need to enter text into the machine. Press **Alt** repeatedly to choose between letters, numbers and special characters. Press **Shift** to change between upper case and lower case.



### Inserting spaces

To enter a space, press the space key button or ►.

### Making corrections

If you entered a letter incorrectly and want to change it, press ◀ or ▶ to move the cursor under the incorrect character. Then press **Backspace**. Enter the correct character. You can also insert letters by moving the cursor and entering a character.



### Note

- The characters available may differ depending on your country.
- The keyboard layout may differ depending on the function you are setting.



## Install the Drivers & Software (Windows® 2000 Professional/XP/XP Professional x64 Edition/ Windows Vista®/Windows® 7)

### 21 Before you install

- a** Make sure that your computer is ON and you are logged on with Administrator rights.



#### Note

- The installation CD-ROM includes ScanSoft™ PaperPort™ 12SE. This software supports Windows® XP (SP3 or greater), XP Professional x64 Edition (SP2 or greater), Windows Vista® (SP2 or greater) and Windows® 7. Update to the latest Windows® Service Pack before installing MFL-Pro Suite. For Windows® 2000 (SP4 or greater) users, when the ScanSoft™ PaperPort™ 11SE download screen appears during the installation of MFL-Pro Suite, follow the on-screen instructions.
- Disable all personal firewall software (other than Windows® Firewall), anti-spyware or antivirus applications for the duration of the installation.

### 22 Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.



#### Note

If the Brother screen does not appear automatically, go to **My Computer (Computer)**, double-click the CD-ROM icon, and then double-click **start.exe**.

- b** Click **Initial Installation** and then **Install MFL-Pro Suite**.
- c** Click **Yes** if you accept the license agreements.



#### Note

- If the installation does not continue automatically, open the top menu again by ejecting and then reinserting the CD-ROM or double-click the **start.exe** program from the root folder, and continue from step **b** to install MFL-Pro Suite.
- For Windows Vista® and Windows® 7 users, when the **User Account Control** screen appears, click **Allow** or **Yes**.



- d** Choose **Wireless Network Connection** and click **Next**.



#### Note

If you want to install the PS driver (BR-Script3 printer driver), choose **Custom Install** and then follow the on-screen instructions.



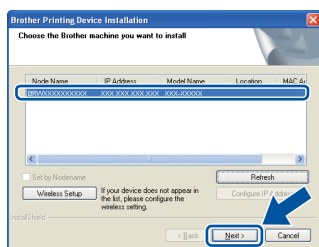
- e** When the **Firewall/AntiVirus detected** screen appears, choose **Change the Firewall port settings to enable network connection and continue with the installation. (Recommended)** and click **Next**. (Not for Windows® 2000 users)

If you are not using the Windows® Firewall, see the user's guide for your software for information on how to add the following network ports.

- For network scanning, add UDP port 54925.
- For network PC-Fax receiving, add UDP port 54926.
- If you still have trouble with your network connection, add UDP port 137.



- f** Follow the on-screen instructions until this screen appears. Choose the machine from the list, and then click **Next**.



## Note

- If your wireless settings fail, the **Wireless Device Setup Wizard** screen appears. Follow the on-screen instructions to complete the wireless configuration.
- If you are using WEP and the LCD displayed 'Connected' but your machine is not found, make sure you entered the WEP key correctly. The WEP key is case sensitive.

- g** Follow the on-screen instructions to complete setup.

## ! IMPORTANT

**DO NOT cancel any of the screens during the installation. It may take a few seconds for all screens to appear.**

## Note

- For Windows Vista® and Windows® 7 users, when the **Windows Security** screen appears, select the check box and click **Install** to complete the installation correctly.
- If an error message appears during the software installation, run the **Installation Diagnostics** located in **start/All Programs/Brother/MFC-XXXX LAN** (where MFC-XXXX is your model name).

## 23 Install MFL-Pro Suite on additional computers (if needed)

If you want to use your machine with multiple computers on the network, install MFL-Pro Suite on each computer. Go to step **22** on page 28.

## Note

### Network license (Windows®)

This product includes a PC license for up to 5 users. This license supports the installation of the MFL-Pro Suite including ScanSoft™ PaperPort™ 12SE or ScanSoft™ PaperPort™ 11SE on up to 5 PCs on the network. If you want to use more than 5 PCs with ScanSoft™ PaperPort™ 12SE or ScanSoft™ PaperPort™ 11SE installed, please purchase the Brother NL-5 pack which is a multiple PC license agreement pack for up to 5 additional users. To purchase the NL-5 pack, contact your authorized Brother dealer or contact Brother customer service.

## Finish

**The installation is now complete.**

## Note

- If you use a specified IP Address for the machine, you must set the Boot Method to Static by using the control panel. For more information, see *Network menu* in the *Network User's Guide*.
- Depending on your security settings, a Windows Security or antivirus software window may appear when using the machine or its software. Please allow or permit the window to continue.
- **XML Paper Specification Printer Driver**  
The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista® and Windows® 7 when printing from the applications that use the XML Paper Specification documents. Please download the latest driver by accessing the Brother Solutions Center at <http://solutions.brother.com/>.



## Install the Drivers & Software (Mac OS X 10.4.11 - 10.6.x)

### 21

#### Before you install

- a** Make sure your machine is connected to the power and your Macintosh is ON. You must be logged on with Administrator rights.

#### ! IMPORTANT

For Mac OS X 10.4.10 users, upgrade to Mac OS X 10.4.11 - 10.6.x. (For the latest drivers and information on the Mac OS X you are using, visit <http://solutions.brother.com/>.)



#### Note

If you want to setup the PS driver (BR-Script3 printer driver), please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Downloads on your model page and visit FAQ's for setup instructions.

### 22

#### Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive.
- b** Double-click the **Start Here OSX** icon. Follow the on-screen instructions.
- c** Choose **Wireless Network Connection** and click **Next**.

#### ! IMPORTANT

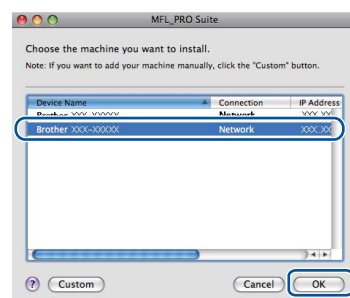
**DO NOT** cancel any of the screens during the installation.



#### Note

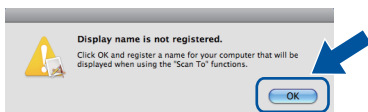
- It may take a few minutes for installation to complete.
- If your wireless settings fail, the **Wireless Device Setup Wizard** screen appears. Follow the on-screen instructions to complete the wireless configuration.

- d** Follow the on-screen instructions until this screen appears. Choose your machine from the list, and then click **OK**.

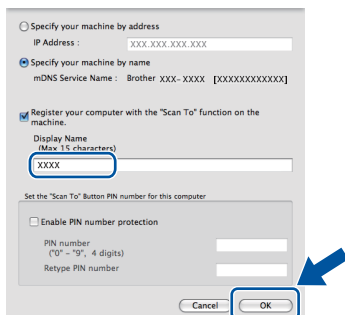


 **Note**

- If this screen appears click **OK**.

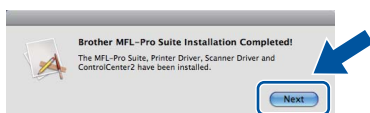


Enter a name for your Macintosh in **Display Name** up to 15 characters long and click **OK**. Go to step **e**.



- If you want to use the machine's **SCAN** key to scan over the network, you must check the **Register your computer with the "Scan To" function on the machine box**.
- The name you enter will appear on the machine's LCD when you press (**SCAN**) and choose a scan option. (For more information, see *Network Scanning* in the *Software User's Guide*.)

- e** When this screen appears, click **Next**.

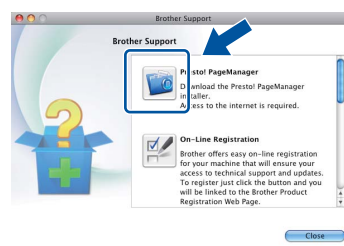


**The installation of MFL-Pro Suite is now complete.**  
Go to step **23** on page 31.

**23** Download and install Presto! PageManager

When Presto! PageManager is installed OCR capability is added to Brother ControlCenter2. You can easily scan, share and organize photos and documents using Presto! PageManager.

- a** On the **Brother Support** screen, click **Presto! PageManager** and follow the on-screen instructions.

**24** Install MFL-Pro Suite on additional computers (if needed)

If you want to use your machine with multiple computers on the network, install MFL-Pro Suite on each computer. Go to step **22** on page 30.

**Finish**

**The installation is now complete.**

**Note**

If you use a specified IP Address for the machine, you must set the Boot Method to Static by using the control panel. For more information, see *Network menu* in the *Network User's Guide*.

## Colour Correction (if needed)

### Colour Calibration

The output density for each colour may vary depending on the environment the machine is in, such as temperature and humidity. Calibration helps you to improve the colour density.



#### Note

- If you print using the Direct Print feature or the BR-Script printer driver, you need to perform the calibration from the control panel. See *Using the control panel* on page 32.
- If you print using the Windows® printer driver, the driver will get the calibration data automatically if both **Use Calibration Data** and **Get Device Data Automatically** are on. See *Advanced tab* in the *Software User's Guide*.
- If you print using the Macintosh printer driver, you need to perform the calibration using **Status Monitor**. After turning **Status Monitor** on, choose **Color Calibration** from **Control** menu. See *Status Monitor* in the *Software User's Guide*.

### Using the control panel

- a** Press MENU.
- b** Press ▲ or ▼ to display **Printer**.  
Press **Printer**.
- c** Press ▲ or ▼ to display **Calibration**.  
Press **Calibration**.
- d** Press **Calibrate**.
- e** Press **Yes**.
- f** Press **Stop/Exit**.


You can reset the calibration parameters back to those set at the factory.

- a** Press MENU.
- b** Press ▲ or ▼ to display **Printer**.  
Press **Printer**.
- c** Press ▲ or ▼ to display **Calibration**.  
Press **Calibration**.
- d** Press **Reset**.
- e** Press **Yes**.
- f** Press **Stop/Exit**.

## Colour Registration

### Auto Registration

You can adjust the print position of each colour automatically.

- a** Press MENU.
  - b** Press ▲ or ▼ to display **Printer**.  
Press **Printer**.
  - c** Press ▲ or ▼ to display **Auto Regist..**  
Press **Auto Regist..**
  - d** Press **Yes**.
  - e** Press **Stop/Exit**.
-  To adjust the print position of each colour manually, see *Manual Registration* in the *Basic User's Guide*.

## Brother CreativeCenter



### BROTHER CREATIVECENTER

Get inspired. If you're using Windows®, double-click the Brother CreativeCenter icon on your desktop to access our FREE web site with many ideas and resources for personal and professional use.



Mac users can access Brother CreativeCenter at this web address:


<http://www.brother.com/creativecenter/>

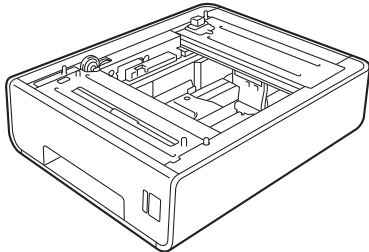
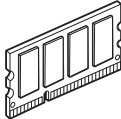


# Options and Consumables

## Options

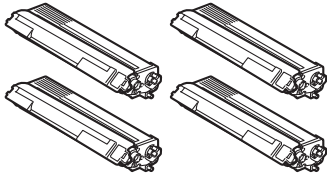
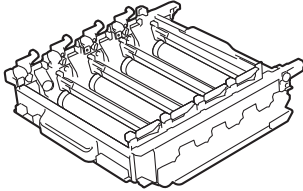
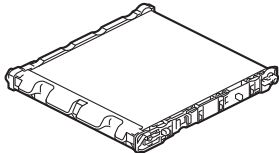
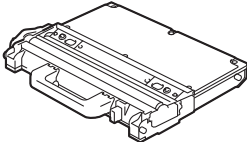
The machine has the following optional accessories. You can expand the capabilities of the machine by adding these items. For more information about the optional Lower Tray Unit and compatible SO-DIMM Memory, visit us at <http://solutions.brother.com/>.

 For installing the SO-DIMM Memory, see *Installing extra memory* in the *Advanced User's Guide*.

Lower Tray Unit	SO-DIMM Memory
LT-300CL	You can increase the memory by installing one SO-DIMM (Small Outline Dual In-line Memory Module).
<p>The lower paper tray unit can hold up to 500 sheets of paper. When the tray is installed, the machine expands total input capacity up to 800 sheets.</p> 	

## Consumables

When the time comes to replace consumable items, an error will be indicated by the LCD on the control panel. For more information about the consumables for your machine, visit us at <http://solutions.brother.com/> or contact your local Brother reseller.

Toner cartridges	Drum unit
Standard Toner: TN-320 (C/M/Y/BK) High Capacity Toner: TN-325 (C/M/Y/BK) Super High Capacity Toner: TN-328 (C/M/Y/BK)	DR-320CL
	
Belt Unit	Waste Toner Box
BU-300CL	WT-300CL
	

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