

Quick Setup Guide

Start Here

CE
DCP-9270CDN

Please read Safety and Legal Booklet first before you set up your machine. Then, please read this Quick Setup Guide for the correct setup and installation. To view the Quick Setup Guide in other languages, please visit <http://solutions.brother.com/>.

⚠ WARNING	WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.
⚠ CAUTION	CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

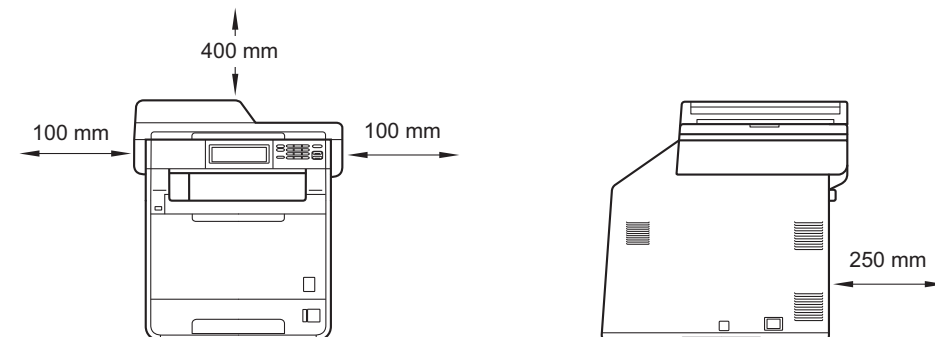
1 Unpack the machine

⚠ WARNING

- Plastic bags are used in the packaging of your machine. Plastic bags are not toys. To avoid danger of suffocation, please keep these bags away from babies and children and dispose of them correctly.
- This machine is heavy and weighs approximately 28.5 kg. To prevent possible injuries at least two people should lift the machine. Be careful not to pinch your fingers when you put the machine down.
- If you use a Lower Tray, carry it separately from your machine.

Note

- Keep a minimum gap around the machine as shown in the illustration.



- The components included in the box may differ depending on your country.
- We recommend that you save the original packaging.
- If for any reason you must ship your machine, carefully repack the machine in the original packaging to avoid any damage during transit. The machine should be adequately insured with the carrier. For how to repack the machine, see *Packing and shipping the machine* in the *Advanced User's Guide*.
- The interface cable is not a standard accessory. Buy the appropriate interface cable for the interface you want to use (USB or Network).

USB cable

- It is recommended to use a USB 2.0 cable (Type A/B) that is no longer than 2 metres.
- DO NOT connect the interface cable at this time. Connecting the interface cable is done during MFL-Pro installation process.

Network cable

Use a straight-through Category5 (or greater) twisted-pair cable for 10BASE-T or 100BASE-TX Fast Ethernet Network.

2

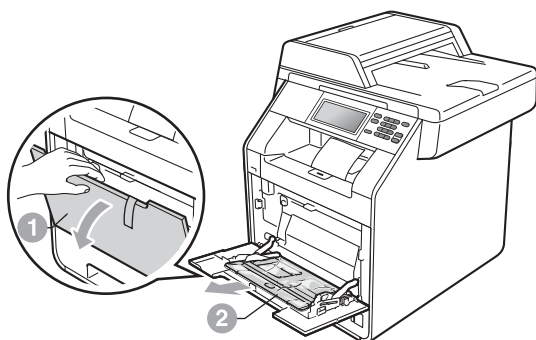
Remove the packing material from the machine

! IMPORTANT

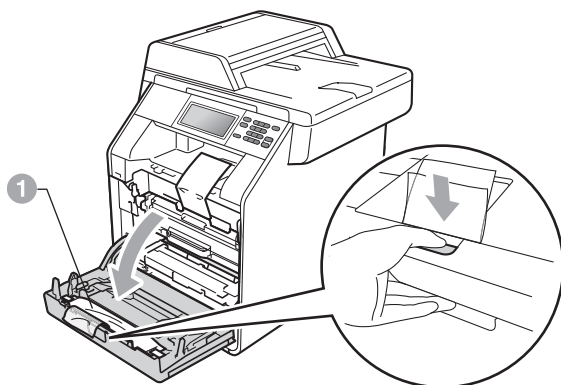
DO NOT connect the AC power cord yet.

a Remove the packing tape from the outside of the machine.

b Open the MP tray **1**, and remove the plastic sheet **2** from the MP tray support, then close the MP tray.



c Press the front cover release button and open the front cover. Remove the silica gel pack **1**.



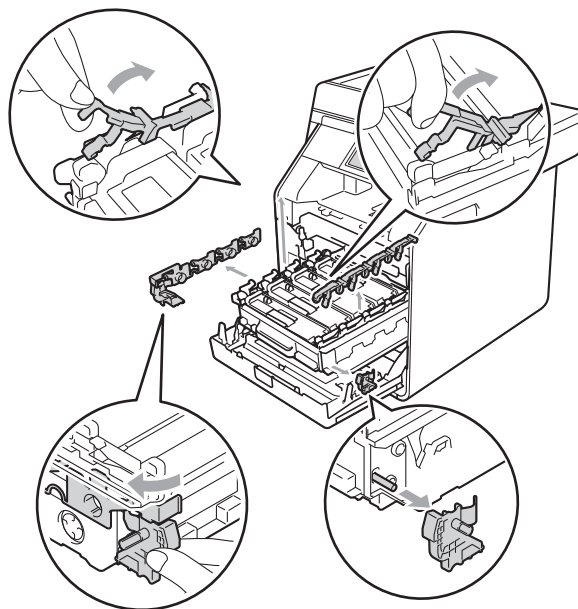
! CAUTION

DO NOT eat the Silica Pack. Discard immediately.

d Hold the green handle of the drum unit and pull it out until it stops.

e Gently pull the orange packing material towards the front of the machine to remove it.

f Remove the packing tape and the 4 orange packing pieces.

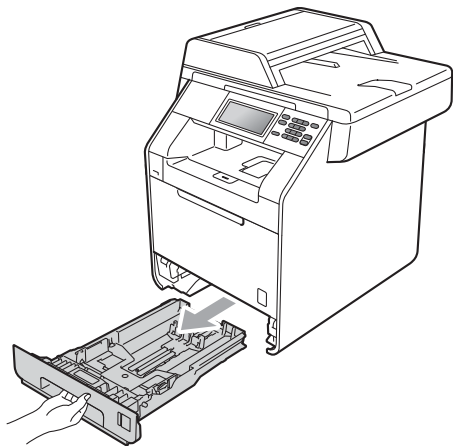


g Push the drum unit firmly back into the machine.

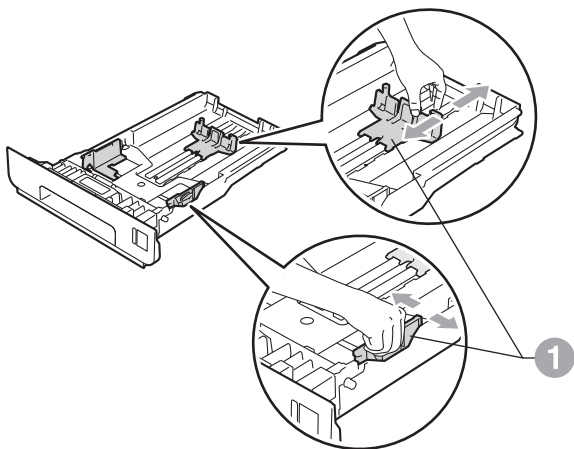
h Close the front cover of the machine.

3 Load paper in the paper tray

- a** Pull the paper tray completely out of the machine.



- b** While pressing the green paper-guide release lever ①, slide the paper guides to fit the paper size you are loading in the tray. Make sure that the guides are firmly in the slots.

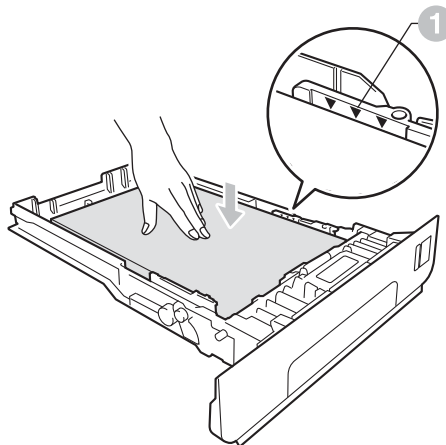


- c** Fan the stack of paper well to avoid paper jams and misfeeds.

d

Put paper in the tray and make sure:

- The paper is below the maximum paper mark (▼▼▼) ①.
- Over filling the paper tray will cause paper jams.
- The side to be printed on must be face down.
- The paper guides touch the sides of the paper so it will feed correctly.



e

Put the paper tray firmly back in the machine. Make sure that it is completely inserted into the machine.



For more information about recommended paper, see *Recommended paper and print media* in the *Basic User's Guide*.

4 Attach the control panel cover

- a** Open the document cover.
- b** Choose your language and attach the control panel cover to the machine.



Note

If the control panel cover is not fitted correctly, the key operations will not work.

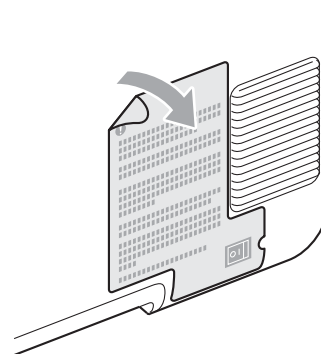
5 Connect the power cord

! IMPORTANT

DO NOT connect the interface cable yet.

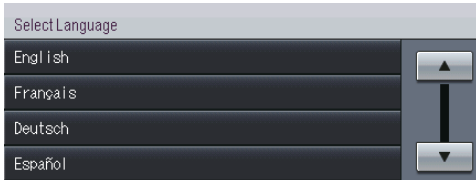


- a** Connect the AC power cord to the machine, and then plug it into an electrical socket.
- b** Remove the label covering the machine's power switch, and then switch the machine on.



6 Choose your language

- a** After turning the power switch on, the LCD shows:



Press ▲ or ▼ to display your language and press your language.

- b** The LCD prompts you to confirm your selection.
If the LCD shows the correct language, press Yes.
—OR—
Press No to go back to step **a** to choose the language again.



Note

If you have set the wrong language, you can change the language from the MENU button on the Touchscreen. (MENU, Initial Setup, Local Language)

7 Set the LCD brightness (if needed)

If you are having difficulty reading the LCD, try changing the brightness setting.

- a** Press MENU.
b Press ▲ or ▼ to display General Setup.
Press General Setup.
c Press ▲ or ▼ to display LCD Settings.
Press LCD Settings.
d Press Backlight.
e Press Light, Med or Dark.
f Press Stop/Exit.

8

Set the date and time

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.
Press **Initial Setup**.
- c** Press **Date&Time**.
- d** Press **Date&Time** again.
- e** Enter the last two digits of the year using the buttons on the Touchscreen, and then press **OK**.
(e.g. Enter 1, 1 for 2011.)
- f** Enter the two digits for the month using the buttons on the Touchscreen, and then press **OK**.
(e.g. Enter 0, 3 for March.)
- g** Enter the two digits for the day using the buttons on the Touchscreen, and then press **OK**.
(e.g. Enter 2, 5 for 25th.)
- h** Enter the time in 24-hour format using the buttons on the Touchscreen, and then press **OK**.
(e.g. Enter 1, 5, 2, 5 for 3:25 P.M.)
- i** Press **Stop/Exit**.

9

Automatic Daylight Savings Time

You can set the machine to change automatically for daylight savings time. It will reset itself forward one hour in the Spring and backward one hour in the Autumn.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.
Press **Initial Setup**.
- c** Press **Date&Time**.
- d** Press **Auto Daylight**.
- e** Press **On (or Off)**.
- f** Press **Stop/Exit**.

10

Set the Time Zone

You can set the time zone (not summer time but standard time) on the machine for your location. For example, the time zone for Eastern Time in the USA and Canada is UTC-05:00.

- a** Press **MENU**.
- b** Press **▲** or **▼** to display **Initial Setup**.
Press **Initial Setup**.
- c** Press **Date&Time**.
- d** Press **Time Zone**.
- e** Press **+** or **-** to set your time zone.
Press **OK**.
- f** Press **Stop/Exit**.

11

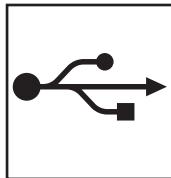
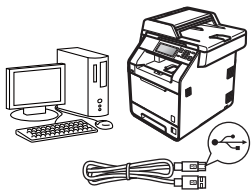
Choose your connection type

These installation instructions are for Windows® 2000 Professional, Windows® XP Home/Windows® XP Professional, Windows® XP Professional x64 Edition, Windows Vista®, Windows® 7, and Mac OS X (versions 10.4.11, 10.5.x and 10.6.x).



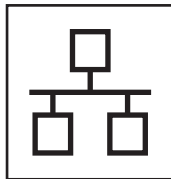
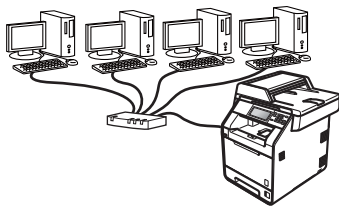
Note

For Windows Server® 2003/2003 x64 Edition/2008/2008 R2, visit your model page at <http://solutions.brother.com/>.



For USB Interface Users

Windows®, go to page 8
Macintosh, go to page 10



For Wired Network

Windows®, go to page 12
Macintosh, go to page 14



Note

You can download the latest drivers and utilities for your machine from the Brother Solutions Center at <http://solutions.brother.com/>.

USB	Windows®
	Macintosh
Wired Network	Windows®
	Macintosh



For USB Interface Users (Windows® 2000 Professional/XP/XP Professional x64 Edition/ Windows Vista®/Windows® 7)

12

Before you install

- a** Make sure that your computer is ON and you are logged on with Administrator rights.



Note

The installation CD-ROM includes ScanSoft™ PaperPort™ 12SE. This software supports Windows® XP (SP3 or greater), XP Professional x64 Edition (SP2 or greater), Windows Vista® (SP2 or greater) and Windows® 7. Update to the latest Windows® Service Pack before installing MFL-Pro Suite. For Windows® 2000 (SP4 or greater) users, when the ScanSoft™ PaperPort™ 11SE download screen appears during the installation of MFL-Pro Suite, follow the on-screen instructions.

- b** Turn off the machine and make sure the USB interface cable is **NOT** connected to the machine. If you have already connected the cable, disconnect it.

13

Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.



Note

If the Brother screen does not appear automatically, go to **My Computer (Computer)**, double-click the CD-ROM icon, and then double-click **start.exe**.

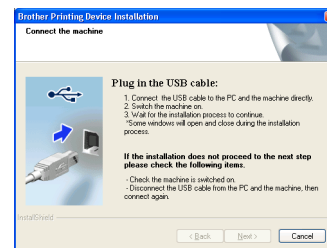
- b** Click **Initial Installation** and then **Install MFL-Pro Suite**.
- c** Click **Yes** if you accept the license agreements.




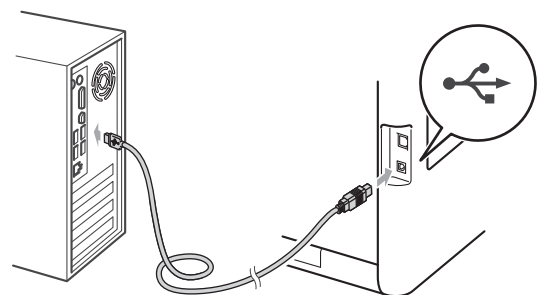
Note

- If the installation does not continue automatically, open the top menu again by ejecting and then reinserting the CD-ROM or double-click the **start.exe** program from the root folder, and continue from step **b** to install MFL-Pro Suite.
- For Windows Vista® and Windows® 7 users, when the **User Account Control** screen appears, click **Allow** or **Yes**.
- If you want to install the PS driver (BR-Script3 printer driver), choose **Custom Install** and then follow the on-screen instructions.

- d** Follow the on-screen instructions until this screen appears.



- e** Connect the USB cable to the USB connector marked with the  symbol on your machine and then connect the cable to your computer.



- f** Turn the machine on, and follow the on-screen instructions to complete setup.

! IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few seconds for all screens to appear.



Note

If an error message appears during the software installation, run the **Installation Diagnostics** located in **start/All Programs/Brother/DCP-XXXX** (where DCP-XXXX is your model name).

Finish

The installation is now complete.



Note

- Depending on your security settings, a Windows Security or antivirus software window may appear when using the machine or its software. Please allow or permit the window to continue.
- **XML Paper Specification Printer Driver**
The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista® and Windows® 7 when printing from the applications that use the XML Paper Specification documents. Please download the latest driver by accessing the Brother Solutions Center at <http://solutions.brother.com/>.



For USB Interface Users (Mac OS X 10.4.11 - 10.6.x)

12 Before you install


- a** Make sure your machine is connected to the power and your Macintosh is ON. You must be logged on with Administrator rights.

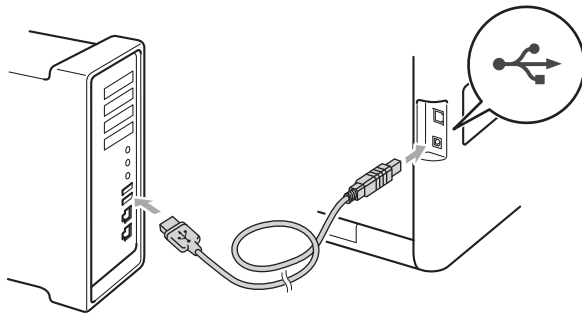
! IMPORTANT

For Mac OS X 10.4.10 users, upgrade to Mac OS X 10.4.11 - 10.6.x. (For the latest drivers and information on the Mac OS X you are using, visit <http://solutions.brother.com/>.)

Note

If you want to setup the PS driver (BR-Script3 printer driver), please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Downloads on your model page and visit FAQ's for setup instructions.

- b** Connect the USB cable to the USB connector marked with the  symbol on your machine and then connect the cable to your Macintosh.



- c** Make sure your machine's power switch is on.

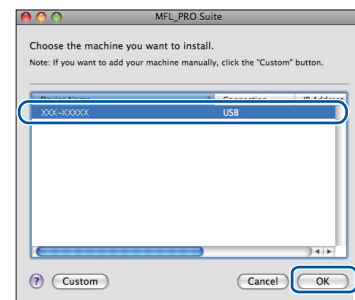
13 Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive.
- b** Double-click the **Start Here OSX** icon. Follow the on-screen instructions.

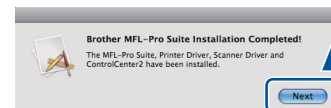
Note

It may take a few minutes for installation to complete.

- c** Follow the on-screen instructions until this screen appears. Choose your machine from the list, and then click **OK**.



- d** When this screen appears, click **Next**.



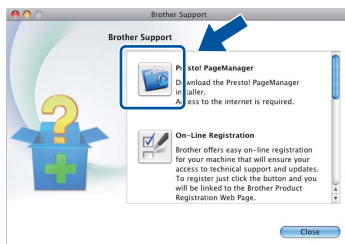
The installation of MFL-Pro Suite is now complete.
Go to step 14 on page 11.



14 Download and install Presto! PageManager

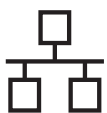
When Presto! PageManager is installed OCR capability is added to Brother ControlCenter2. You can easily scan, share and organize photos and documents using Presto! PageManager.

- a** On the **Brother Support** screen, click **Presto! PageManager** and follow the on-screen instructions.



Finish

The installation is now complete.




For Wired Network Interface Users (Windows® 2000 Professional/XP/XP Professional x64 Edition/ Windows Vista®/Windows® 7)

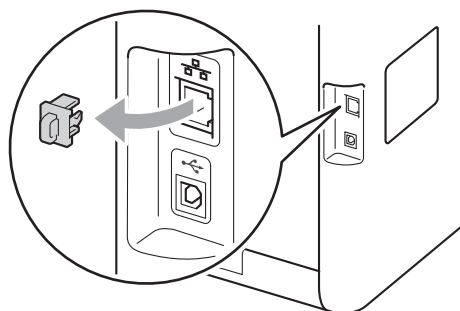
12 Before you install

- a** Make sure that your computer is ON and you are logged on with Administrator rights.

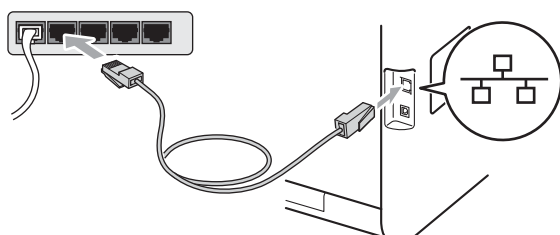
Note

- The installation CD-ROM includes ScanSoft™ PaperPort™ 12SE. This software supports Windows® XP (SP3 or greater), XP Professional x64 Edition (SP2 or greater), Windows Vista® (SP2 or greater) and Windows® 7. Update to the latest Windows® Service Pack before installing MFL-Pro Suite. For Windows® 2000 (SP4 or greater) users, when the ScanSoft™ PaperPort™ 11SE download screen appears during the installation of MFL-Pro Suite, follow the on-screen instructions.
- Disable all personal firewall software (other than Windows® Firewall), anti-spyware or antivirus applications for the duration of the installation.

- b** Remove the protective cap from the LAN connector marked with a  symbol.



- c** Connect the network interface cable to the LAN connector and then connect it to a free port on your hub.



- d** Make sure your machine's power switch is on.

13 Install MFL-Pro Suite

- a** Put the installation CD-ROM into your CD-ROM drive. If the model name screen appears, choose your machine. If the language screen appears, choose your language.

Note

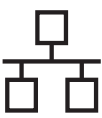
If the Brother screen does not appear automatically, go to **My Computer (Computer)**, double-click the CD-ROM icon, and then double-click **start.exe**.

- b** Click **Initial Installation** and then **Install MFL-Pro Suite**.

- c** Click **Yes** if you accept the license agreements.

Note

- If the installation does not continue automatically, open the top menu again by ejecting and then reinserting the CD-ROM or double-click the **start.exe** program from the root folder, and continue from step **b** to install MFL-Pro Suite.
- For Windows Vista® and Windows® 7 users, when the **User Account Control** screen appears, click **Allow** or **Yes**.
- If you want to install the PS driver (BR-Script3 printer driver), choose **Custom Install** and then follow the on-screen instructions.



- d** When the **Firewall/AntiVirus detected** screen appears, choose **Change the Firewall port settings to enable network connection and continue with the installation. (Recommended)** and click **Next**. (Not for Windows® 2000 users)

If you are not using the Windows® Firewall, see the user's guide for your software for information on how to add the following network ports.

- For network scanning, add UDP port 54925.
- If you still have trouble with your network connection, add UDP port 137.

- e** Follow the on-screen instructions to complete setup.

! IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few seconds for all screens to appear.

Note

- If your machine is not found over the network, confirm your settings by following the on-screen instructions.
- For Windows Vista® and Windows® 7 users, when the **Windows Security** screen appears, select the check box and click **Install** to complete the installation correctly.
- If an error message appears during the software installation, run the **Installation Diagnostics** located in **start/All Programs/Brother/DCP-XXXX LAN** (where DCP-XXXX is your model name).

14 Install MFL-Pro Suite on additional computers (if needed)

If you want to use your machine with multiple computers on the network, install MFL-Pro Suite on each computer. Go to step **13** on page 12.

Note

Network license (Windows®)

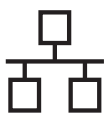
This product includes a PC license for up to 5 users. This license supports the installation of the MFL-Pro Suite including ScanSoft™ PaperPort™ 12SE or ScanSoft™ PaperPort™ 11SE on up to 5 PCs on the network. If you want to use more than 5 PCs with ScanSoft™ PaperPort™ 12SE or ScanSoft™ PaperPort™ 11SE installed, please purchase the Brother NL-5 pack which is a multiple PC license agreement pack for up to 5 additional users. To purchase the NL-5 pack, contact your authorized Brother dealer or contact Brother customer service.

Finish

The installation is now complete.

Note

- If you use a specified IP Address for the machine, you must set the Boot Method to Static by using the control panel. For more information, see *Network menu* in the *Network User's Guide*.
- Depending on your security settings, a Windows Security or antivirus software window may appear when using the machine or its software. Please allow or permit the window to continue.
- **XML Paper Specification Printer Driver**
The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista® and Windows® 7 when printing from the applications that use the XML Paper Specification documents. Please download the latest driver by accessing the Brother Solutions Center at <http://solutions.brother.com/>.



For Wired Network Interface Users (Mac OS X 10.4.11 - 10.6.x)

12 Before you install


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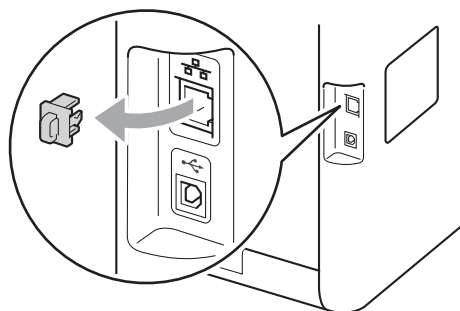
! IMPORTANT

For Mac OS X 10.4.10 users, upgrade to Mac OS X 10.4.11 - 10.6.x. (For the latest drivers and information on the Mac OS X you are using, visit <http://solutions.brother.com/>.)

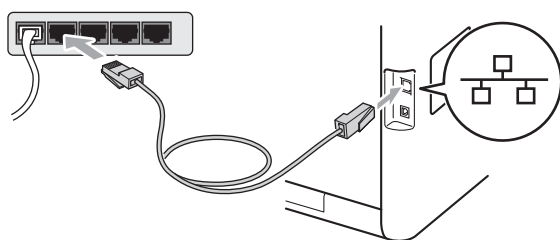
Note

If you want to setup the PS driver (BR-Script3 printer driver), please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Downloads on your model page and visit FAQ's for setup instructions.

- b** Remove the protective cap from the LAN connector marked with a  symbol.



- c** Connect the network interface cable to the LAN connector and then connect it to a free port on your hub.



- d** Make sure your machine's power switch is on.

13 Install MFL-Pro Suite

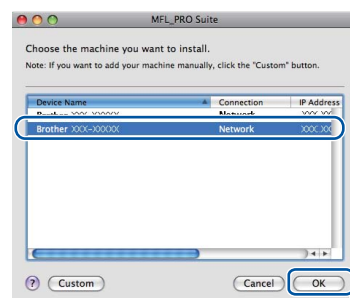
- a** Put the installation CD-ROM into your CD-ROM drive.
- b** Double-click the **Start Here OSX** icon. Follow the on-screen instructions.



Note

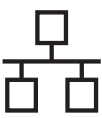
It may take a few minutes for installation to complete.

- c** Follow the on-screen instructions until this screen appears. Choose your machine from the list, and then click **OK**.



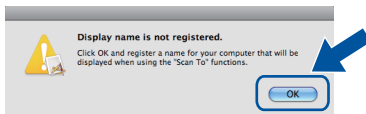
Note

If your machine is not found over the network, confirm your network settings. See *Before you install* on page 14.

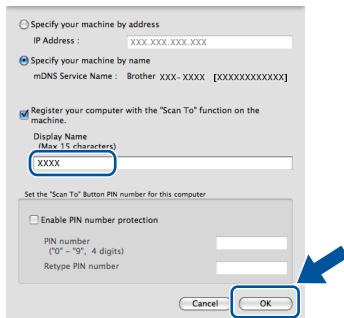



Note

- If this screen appears click **OK**.

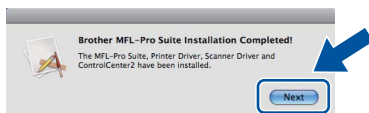


Enter a name for your Macintosh in **Display Name** up to 15 characters long and click **OK**. Go to **d**.



- If you want to use the machine's **SCAN** key to scan over the network, you must check the **Register your computer with the "Scan To" function on the machine box**.
- The name you enter will appear on the machine's LCD when you press  (**SCAN**) and choose a scan option. (For more information, see *Network Scanning* in the *Software User's Guide*.)

d When this screen appears, click **Next**.

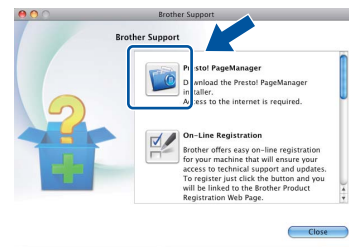


The installation of MFL-Pro Suite is now complete.
Go to **step 14** on page 15.

14 Download and install Presto! PageManager

When Presto! PageManager is installed OCR capability is added to Brother ControlCenter2. You can easily scan, share and organize photos and documents using Presto! PageManager.

- a** On the **Brother Support** screen, click **Presto! PageManager** and follow the on-screen instructions.



15 Install MFL-Pro Suite on additional computers (if needed)

If you want to use your machine with multiple computers on the network, install MFL-Pro Suite on each computer. Go to **step 13** on page 14.

Finish

The installation is now complete.

Note

If you use a specified IP Address for the machine, you must set the Boot Method to Static by using the control panel. For more information, see *Network menu* in the *Network User's Guide*.

Colour Correction (if needed)

Colour Calibration

The output density for each colour may vary depending on the environment the machine is in, such as temperature and humidity. Calibration helps you to improve the colour density.



Note

- If you print using the Direct Print feature or the BR-Script printer driver, you need to perform the calibration from the control panel. See *Using the control panel* on page 16.
- If you print using the Windows® printer driver, the driver will get the calibration data automatically if both **Use Calibration Data** and **Get Device Data Automatically** are on. See *Advanced tab* in the *Software User's Guide*.
- If you print using the Macintosh printer driver, you need to perform the calibration using **Status Monitor**. After turning **Status Monitor** on, choose **Color Calibration** from **Control** menu. See *Status Monitor* in the *Software User's Guide*.

Using the control panel

- a** Press MENU.
- b** Press ▲ or ▼ to display **Printer**.
Press **Printer**.
- c** Press ▲ or ▼ to display **Calibration**.
Press **Calibration**.
- d** Press **Calibrate**.
- e** Press **Yes**.
- f** Press **Stop/Exit**.


You can reset the calibration parameters back to those set at the factory.

- a** Press MENU.
- b** Press ▲ or ▼ to display **Printer**.
Press **Printer**.
- c** Press ▲ or ▼ to display **Calibration**.
Press **Calibration**.
- d** Press **Reset**.
- e** Press **Yes**.
- f** Press **Stop/Exit**.

Colour Registration

Auto Registration

You can adjust the print position of each colour automatically.

- a** Press MENU.
 - b** Press ▲ or ▼ to display **Printer**.
Press **Printer**.
 - c** Press ▲ or ▼ to display **Auto Regist..**
Press **Auto Regist..**.
 - d** Press **Yes**.
 - e** Press **Stop/Exit**.
-  To adjust the print position of each colour manually, see *Manual Registration* in the *Basic User's Guide*.

Brother CreativeCenter



BROTHER CREATIVECENTER

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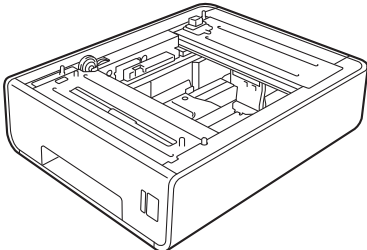
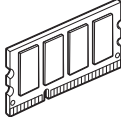
<http://www.brother.com/creativecenter/>

Options and Consumables

Options

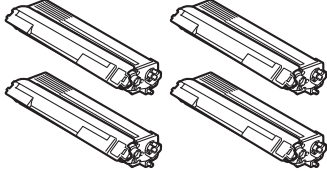
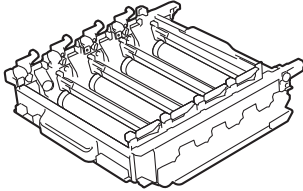
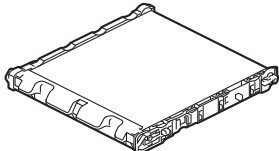
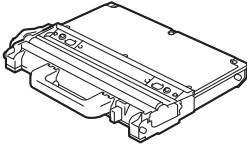
The machine has the following optional accessories. You can expand the capabilities of the machine by adding these items. For more information about the optional Lower Tray Unit and compatible SO-DIMM Memory, visit us at <http://solutions.brother.com/>.

 For installing the SO-DIMM Memory, see *Installing extra memory* in the *Advanced User's Guide*.

Lower Tray Unit	SO-DIMM Memory
LT-300CL	You can increase the memory by installing one SO-DIMM (Small Outline Dual In-line Memory Module).
The lower paper tray unit can hold up to 500 sheets of paper. When the tray is installed, the machine expands total input capacity up to 800 sheets. 	

Consumables

When the time comes to replace consumable items, an error will be indicated by the LCD on the control panel. For more information about the consumables for your machine, visit us at <http://solutions.brother.com/> or contact your local Brother reseller.

Toner cartridges	Drum unit
Standard Toner: TN-320 (C/M/Y/BK) High Capacity Toner: TN-325 (C/M/Y/BK) Super High Capacity Toner: TN-328 (C/M/Y/BK)	DR-320CL
	
Belt Unit	Waste Toner Box
BU-300CL	WT-300CL
	

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