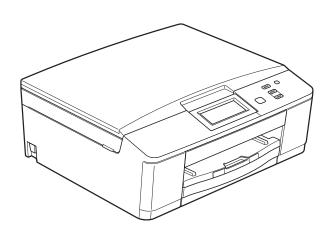


# BASIC USER'S GUIDE



# DCP-J525W DCP-J725DW

# If you need to call Customer Service

Please complete the following information for future reference:

Model Number: DCP-J525W and DCP-J725DW (Circle your model number)

Place of Purchase:

The serial number is on the back of the unit. Retain this User's Guide with your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.

Register your product on-line at

http://www.brother.com/registration/

# **User's Guides and where do I find it?**

Which manual?	What's in it?	Where is it?
Product Safety Guide	Read this Guide first. Please read the Safety Instructions before you set up your machine. See this Guide for trademarks and legal limitations.	Printed / In the box
Quick Setup Guide	Follow the instructions for setting up your machine and installing the drivers and software for the operating system and connection type you are using.	Printed / In the box
Basic User's Guide	Learn the basic Copy, Scan and PhotoCapture Center <sup>™</sup> <sup>1</sup> operations and how to replace consumables. See troubleshooting tips.	
Advanced User's Guide	Learn more advanced operations: Copy, printing reports and performing routine maintenance.	PDF file / CD-ROM
Software User's Guide	Follow these instructions for Printing, Scanning, Network Scanning, PhotoCapture Center™ <sup>1</sup> , Web Services (Scan), and using the Brother ControlCenter utility.	PDF file / CD-ROM
Network Glossary	This Guide provides basic information about advanced network features of Brother machines along with explanations about general networking and common terms.	PDF file / CD-ROM
Network User's Guide	This Guide provides useful information about wireless network settings and security settings using the Brother machine. You can also find supported protocol information for your machine and detailed troubleshooting tips.	PDF file / CD-ROM
Mobile Print/Scan Guide	This Guide provides useful information about printing data from your mobile phone and transmitting scanned data from the Brother machine to your mobile phone.	PDF file / Brother Solutions Center <sup>2</sup>

<sup>&</sup>lt;sup>1</sup> DCP-J725DW only

<sup>&</sup>lt;sup>2</sup> Visit us at <a href="http://solutions.brother.com/">http://solutions.brother.com/</a>.

# **Table of Contents** (BASIC USER'S GUIDE)

1	General information	1
	Using the documentation	1
	Symbols and conventions used in the documentation	1
	Accessing the Advanced User's Guide, Software User's Guide,	
	Network User's Guide, and Network Glossary	1
	Viewing Documentation	1
	Accessing Brother Support (Windows®)	3
	Accessing Brother Support (Macintosh)	4
	Control panel overview	
	LCD screen indications	6
	Status LED (DCP-J725DW only)	6
	Basic Operations	
	Favourite Settings	8
	Registering Favourite Settings	8
	Changing Favourite Settings	9
	Deleting Favourite Settings	9
	Recalling Favourite Settings	9
	Beeper Volume	9
	LCD display	10
	Setting the backlight brightness	10
2	Loading paper	11
2		
2	Loading paper and other print media	11
2	Loading paper and other print mediaLoading envelopes and postcards	11
2	Loading paper and other print media Loading envelopes and postcards Loading photo paper (DCP-J725DW only)	11 14
2	Loading paper and other print media Loading envelopes and postcards Loading photo paper (DCP-J725DW only) Printable area	11 14 16
2	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings	11 14 16 18
2	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type	11 16 18 19
2	Loading paper and other print media	11 16 18 19 19
2	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type  Paper Size  Acceptable paper and other print media	11 16 18 19 19
2	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type  Paper Size  Acceptable paper and other print media  Recommended print media	11 16 18 19 19 19 20
2	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type  Paper Size  Acceptable paper and other print media	1116181919192020
3	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type  Paper Size  Acceptable paper and other print media  Recommended print media  Handling and using print media  Choosing the right print media  Loading documents	1116181919192020
	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type  Paper Size  Acceptable paper and other print media  Recommended print media  Handling and using print media  Choosing the right print media  Loading documents	1116181919202122
	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only).  Printable area  Paper settings  Paper Type  Paper Size.  Acceptable paper and other print media  Recommended print media  Handling and using print media  Choosing the right print media  Loading documents  How to load documents	1116191919202122
	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only)  Printable area  Paper settings  Paper Type  Paper Size  Acceptable paper and other print media  Recommended print media  Handling and using print media  Choosing the right print media  Loading documents  Using the ADF (DCP-J725DW only)	111418191920212224
	Loading paper and other print media  Loading envelopes and postcards  Loading photo paper (DCP-J725DW only).  Printable area  Paper settings  Paper Type  Paper Size.  Acceptable paper and other print media  Recommended print media  Handling and using print media  Choosing the right print media  Loading documents  How to load documents	111618191920212222242425

4	Making copies	27
	How to copy	27
	Stop copying	
	Copy settings	
	Paper Options	
5	Printing photos from a memory card or USB Flash mem (DCP-J725DW only)	ory drive 29
	PhotoCapture Center™ operations (Photo mode)	29
	Using a memory card or USB Flash memory drive	
	Getting started	
	Print Images	
	View Photos	
	PhotoCapture Center™ print settings	
	How to scan to a memory card or USB Flash memory drive	
6	How to print from a computer	34
	Printing a document	34
7	How to scan to a computer	35
	Scanning a document	35
	Scanning using the scan button	
	Scanning using a scanner driver	
	Scanning using the ControlCenter	
Α	Routine maintenance	37
	Replacing the ink cartridges	27
	Cleaning and checking the machine	
	Cleaning the scanner glass	
	Cleaning the scarner glass	
	· ·	
	Checking the print quality Checking the print alignment	
В	Troubleshooting	43
Ь	Troubleshooting	43
	Error and Maintenance messages	
	Error animations display	
	Document jam (DCP-J725DW)	
	Printer jam or paper jam	
	Troubleshooting	55
	If you are having difficulty with your machine	
	Machine Information	
	Checking the serial number	
	Reset functions	
	How to reset the machine	60

С	Menu and features	61
On-screen programming		61
	Menu table	62
	Entering Text	75
	Inserting spaces	75
	Making corrections	75
	Repeating letters	75
D	Specifications	76
	General	76
	Print media	79
	Copy	80
	PhotoCapture Center™ (DCP-J725DW only)	81
	PictBridge (DCP-J725DW only)	82
	Scanner	83
	Printer	84
	Interfaces	84
	Computer requirements	85
	Consumable items	86
	Network (LAN)	87
E	Index	88

# Table of Contents (ADVANCED USER'S GUIDE)

The Advanced User's Guide explains the following features and operations.

You can view the Advanced User's Guide on the CD-ROM.

### 1 General setup

IMPORTANT NOTE
Memory storage
Setting Daylight Saving Time
(MFC models only)
Sleep Mode
Auto Power Down (DCP models only)
LCD display
Mode Timer (MFC models only)

# 2 Security features (MFC models only)

TX Lock

# 3 Sending a fax (MFC models only)

Additional sending options Additional sending operations Polling overview

# 4 Receiving a fax (MFC models only)

Memory Receive (Monochrome only) Remote Retrieval Additional receiving operations Polling overview

# 5 Dialling and storing numbers (MFC models only)

Additional dialling operations
Additional ways to store numbers

# 6 Printing reports

Fax reports (MFC models only) Reports

# 7 Making copies

Copy settings

## 8 Printing photos from a memory card or USB Flash memory drive (MFC-J625DW and DCP-J725DW only)

PhotoCapture Center™ operations
Print Images
PhotoCapture Center™ print settings
Scan to a memory card or USB Flash
memory drive

# 9 Printing photos from a camera (MFC-J625DW and DCP-J725DW only)

Printing photos directly from a PictBridge camera Printing photos directly from a digital camera (without PictBridge)

#### A Routine maintenance

Cleaning and checking the machine Packing and shipping the machine

## B Glossary

#### C Index

# 1

# **General information**

# Using the documentation

Thank you for buying a Brother machine! Reading the documentation will help you make the most of your machine.

# Symbols and conventions used in the documentation

The following symbols and conventions are used throughout the documentation.

**Bold** Bold typeface identifies

specific buttons on the

machine's control panel, or on

the computer screen.

Italicis Italicized typeface emphasizes

an important point or refers

you to a related topic.

Courier New Text in the Courier New font identifies messages on the

LCD of the machine.



## **WARNING**

<u>WARNING</u> indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.



#### CAUTION

<u>CAUTION</u> indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.



## **IMPORTANT**

<u>IMPORTANT</u> indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.



Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.



Electrical Hazard icons alert you to possible electrical shocks.

# Accessing the Advanced User's Guide, Software User's Guide, Network User's Guide, and Network Glossary

This Basic User's Guide does not contain all the information about the machine, such as how to use the advanced features of the Copy, PhotoCapture Center™ (DCP-J725DW only), Printer, Scanner, and Network. When you are ready to learn detailed information about these operations, you can read the Advanced User's Guide, Software User's Guide, Network User's Guide, and Network Glossary that are on the CD-ROM.

# **Viewing Documentation**

# Viewing Documentation (Windows®)

To view the documentation, from the **Start** menu, select **Brother**, **DCP-XXXX** (where XXXX is your model name) from the programs list, and then choose **User's Guides**.

If you have not installed the software, you can find the documentation on the CD-ROM by following the instructions below:

1 Turn on your PC. Insert the Brother CD-ROM into your CD-ROM drive.



If the Brother screen does not appear automatically, go to

My Computer (Computer), double-click the CD-ROM icon, and then double-click start.exe.

- 2 If the model name screen appears, click your model name.
- If the language screen appears, click your language. The CD-ROM Top Menu will appear.



- 4 Click **Documentation**.
- 5 Click **PDF documents**. If the country screen appears, choose your country. After the list of User's Guides appears, choose the guide you want to read.

# Viewing Documentation (Macintosh)

Turn on your Macintosh. Insert the Brother CD-ROM into your CD-ROM drive. The following window will appear.



- 2 Double-click the **Documentation** icon.
- 3 Double-click your language folder.
- Double-click **top.pdf**.

  If the country screen appears, choose your country.
- 5 After the list of User's Guides appears, choose the guide you want to read.

## How to find Scanning instructions

There are several ways you can scan documents. You can find the instructions as follows:

#### Software User's Guide

- Scanning
- ControlCenter
- Network Scanning

ScanSoft™ PaperPort™12SE with OCR How-to-Guides (DCP-J725DW only) (Windows<sup>®</sup> users) (Not available in Hong Kong and Taiwan)

■ The complete ScanSoft™ PaperPort™12SE with OCR How-to-Guides can be viewed from the Help section in the ScanSoft™ PaperPort™12SE application.

## Presto! PageManager User's Guide (Windows<sup>®</sup> users) (Hong Kong and Taiwan users only)

Instructions for scanning directly from Presto! PageManager. The complete Presto! PageManager User's Guide can be viewed from the Help section in the Presto! PageManager application.

# Presto! PageManager User's Guide (DCP-J725DW only) (Macintosh users)



Presto! PageManager must be downloaded and installed before use. See Accessing Brother Support (Macintosh)

>> page 4 for further instructions.

The complete Presto! PageManager User's Guide can be viewed from the Help section in the Presto! PageManager application.

# How to find Network setup instructions

Your machine can be connected to a wireless network.

Basic setup instructions
➤➤ Quick Setup Guide

If your wireless access point or router supports Wi-Fi Protected Setup or AOSS™➤➤ Quick Setup Guide

Network setup ➤➤Network User's Guide

# Accessing Brother Support (Windows®)

You can find all the contacts you will need, such as Web support (Brother Solutions Center) on the CD-ROM.

■ Click **Brother Support** on the **Top Menu**. The following screen will appear:



- To access our website (<a href="http://www.brother.com/">http://www.brother.com/</a>), click Brother Home Page.
- For the latest news and product support information (http://solutions.brother.com/), click Brother Solutions Center.
- To visit our website for original Brother Supplies (<u>http://www.brother.com/original/</u>), click **Supplies Information**.
- To access the Brother CreativeCenter (<a href="http://www.brother.com/creativecenter/">http://www.brother.com/creativecenter/</a>) for FREE photo projects and printable downloads, click **Brother CreativeCenter**.
- To return to the top menu, click **Back** or if you have finished, click **Exit**.

# Accessing Brother Support (Macintosh)

You can find all the contacts you will need, such as Web support (Brother Solutions Center) on the CD-ROM.

■ Double-click the **Brother Support** icon. The following screen will appear:



- (DCP-J725DW only) To download and install Presto! PageManager, click Presto! PageManager.
- To register your machine from the Brother Product Registration Page (<a href="http://www.brother.com/registration/">http://www.brother.com/registration/</a>), click On-Line Registration.
- For the latest news and product support information (<u>http://solutions.brother.com/</u>), click Brother Solutions Center.
- To visit our website for original Brother Supplies (<a href="http://www.brother.com/original/">http://www.brother.com/original/</a>), click Supplies Information.

# **Control panel overview**

The DCP-J525W and DCP-J725DW have the same control panel keys.



#### 1 LCD (Liquid Crystal Display)

This is a Touchscreen LCD. You can access the menus and options by pressing buttons displayed on the screen.

Also, you can adjust the angle of the screen by lifting it.



Lets you return to the Ready mode.

#### 3 Start keys:



Lets you start making copies in monochrome. Also lets you start a scanning operation (in colour or mono depending on the scan setting in the ControlCenter software).

# ■ Colour Start

Lets you start making copies in full colour. Also lets you start a scanning operation (in colour or mono, depending on the scan setting in the ControlCenter software).

# 4 🛈

You can turn the machine on and off.

Press to turn the machine on.

Press and hold down to turn the machine off. The LCD will show Shutting Down and will stay on for a few seconds before going off.

If you turn the machine off using the



button, it will still periodically clean the print head to maintain print quality. To prolong print head life, provide the best ink cartridge economy, and maintain print quality, you should keep your machine connected to the power at all times.

# 5 Stop/Exit

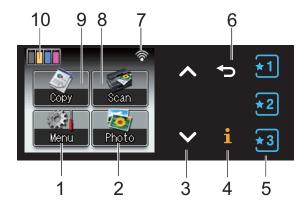
Stops an operation or exits the menu.



Most of the illustrations in this User's Guide show the DCP-J525W.

#### LCD screen indications

The LCD shows the current machine status when the machine is idle.



#### 1 Menu

Lets you access the main menu.

2 Photo (DCP-J725DW only)
Lets you access the PHOTO mode.

#### 3 ∧ or ∨

Press to display the previous or next page. The Up and Down arrow buttons do not light up when there is only one page.

## 4 **i**

If the Information button lights up, you can press it to view information about machine functions or error messages.

# 5 1 2 3

Press to recall present Favourite settings. These buttons are always lit, even when you have not registered your Favourite settings. Press a Favourite button to display instructions about how to set up a Favourite.

# 6

Press to go back to the previous menu level. It does not light up when its performance is rejected.

#### 7 Wireless Status

A four level indicator shows the current wireless signal strength if you are using a wireless connection.



#### 8 Scan

Lets you access the SCAN mode.

### 9 Сору

Lets you access the COPY mode.

#### 10 Ink indicator

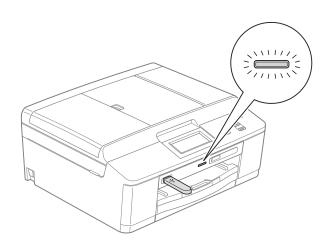
Lets you see the available ink volume. Also, lets you access the Ink menu.

# Status LED (DCP-J725DW only)

When you turn the machine on, the status LED lights up.

When the memory card or USB Flash memory drive is being read or written to, the status LED blinks.

When the machine is in Sleep Mode, the status LED will be off.



# **Basic Operations**

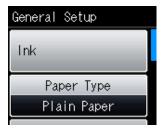
To operate the Touchscreen, use your finger to press the Menu or option button directly on the Touchscreen. To display and access all the screen menus or options in a setting, press ∧ or ∨ to scroll through them.

The following steps show how to change a setting in the machine. In this example the Paper Type setting is changed from Plain Paper to Inkjet Paper.

- 1 Press Menu.
- Press ∧ or ∨ to display
  General Setup.



- 3 Press General Setup.
- Press or to display Paper Type.



- 5 Press Paper Type.
- 6 Press ∧ or ∨ to display Inkjet Paper.
- **7 Press** Inkjet Paper.





Press to go back to the previous level if necessary.

8 Press Stop/Exit.

# **Favourite Settings**

You can register the copy and scan settings you use most often by setting them as your Favourite Settings. Later you can recall and apply those settings quickly and easily. You can register three Favourites.

The following settings can be included in a copy or scan Favourite:

#### Сору

- Quality
- Paper Type
- Paper Size
- Enlarge/Reduce
- Density
- Stack/Sort <sup>1</sup>
- Page Layout
- Duplex Copy <sup>1</sup>

Scan (Scan to Media) 1

- Quality
- File Type
- File Name
- <sup>1</sup> DCP-J725DW only

# Registering Favourite Settings

- 1 Press Menu.
- Press ∧ or ∨ to display
  Favorite Settings.
  Press Favorite Settings.
- 3 Press a Favourite displayed as "-Blank-".



Each Favourite button will show the word "-Blank-" next to it before you register it.

- 4 Press Next to display the modes Copy and Scan.
- 5 Press Copy or Scan for the mode you want to register.
- 6 Press or ➤ to display the available settings for the mode you chose in step ⑤, and then press the setting you want to store.
- Press A or ➤ to display the available options for the setting, and then press the option you want.
  Repeat steps ⑤ and ⑦ until you have chosen all the settings for this Favourite.
- 8 When you finish, press OK.
- Use the buttons on the Touchscreen to enter a name for the Favourite. (To help you enter letters, see Entering Text
   ➤> page 75.)
   Press OK.
- To finish and register the settings for this Favourite, press Yes.
- 11 Press OK to confirm.
- Press Stop/Exit.

#### 1

# **Changing Favourite Settings**

You can change the settings registered to a Favourite.

- 1 Press Menu.
- Press ∧ or ∨ to display
  Favorite Settings.
  Press Favorite Settings.
- 3 Press the Favourite (1, 2, or 3) you want to change.
- 4 Press Change, and then Yes to confirm.
- Press A or ➤ to display the available settings, and then press the setting you want to change.
- 6 Press ∧ or ∨ to display the available options, and then choose your new option.

Repeat steps **6** and **6** to change other settings as needed.

- 7 Press OK when you are finished changing settings.
- 8 To edit the name, hold down ☑ to delete the current name, and then enter a new name by pressing the buttons on the Touchscreen. (To help you enter letters, see *Entering Text* ➤➤ page 75.) Press OK.
- To finish and register the settings for this Favourite, press Yes.
- 10 Press OK to confirm.
- 11 Press Stop/Exit.

# **Deleting Favourite Settings**

You can delete a Favourite.

- 1 Press Menu.
- Press ∧ or ∨ to display
  Favorite Settings.
  Press Favorite Settings.
- Press the Favourite (1, 2, or 3) that you want to delete.
- Press Delete to delete the Favourite that you chose in step 3.

  Press Yes to confirm.
- 5 Press Stop/Exit.

# **Recalling Favourite Settings**



Buttons for each Favourite are always displayed on the screen. To recall a Favourite, simply press its button.

# **Beeper Volume**

When the beeper is on, the machine will beep when you press a key, or make a mistake.

You can choose from a range of beeper volume levels, from High to Off.

- 1 Press Menu.
- Press ∧ or ∨ to display
  General Setup.
- 3 Press General Setup.
- 4 Press ∧ or ∨ to display Beeper.
- 5 Press Beeper.
- 6 Press Low, Med, High or Off.
- Press Stop/Exit.

# **LCD** display

# Setting the backlight brightness

If you are having difficulty reading the LCD, try changing the brightness setting.

- 1 Press Menu.
- 2 Press ∧ or ∨ to display
  General Setup.
- 3 Press General Setup.
- 4 Press ∧ or ∨ to display LCD Settings.
- 5 Press LCD Settings.
- 6 Press ∧ or ∨ to display Backlight.
- 7 Press Backlight.
- 8 Press Light, Med or Dark.
- 9 Press Stop/Exit.

# 2

# Loading paper

# Loading paper and other print media

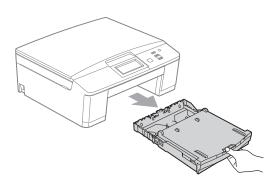


(DCP-J725DW only)

To print on Photo ( $10 \times 15$  cm) or Photo L ( $89 \times 127$  mm) paper, you must use the photo paper tray. (See *Loading photo paper (DCP-J725DW only)*  $\rightarrow$  page 16.)

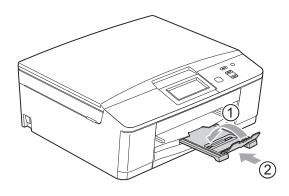
Load only one size of paper and one type of paper in the paper tray at any one time.

1 Pull the paper tray completely out of the machine.

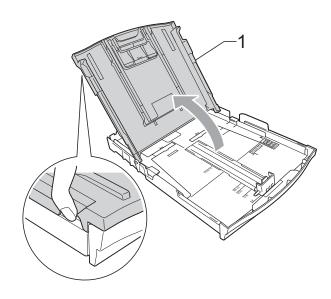




If the paper support flap (1) is open, close it, and then close the paper support (2).

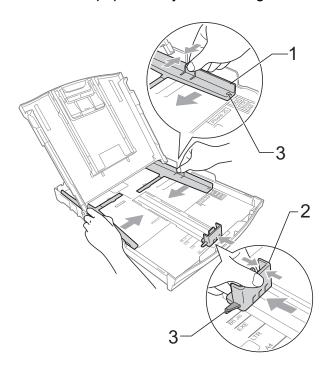


2 Lift the output paper tray cover (1).



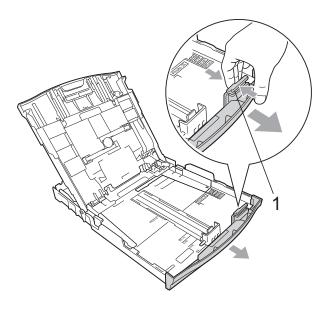
With both hands, gently press and slide the paper side guides (1) and then the paper length guide (2) to fit the paper size.

Make sure that the triangular marks (3) on the paper side guides (1) and paper length guide (2) line up with the marks for the paper size you are using.

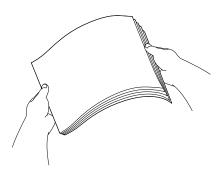




When you are using Legal size paper, press and hold the universal guide release button (1) as you slide out the front of the paper tray. (Only available for some countries.)



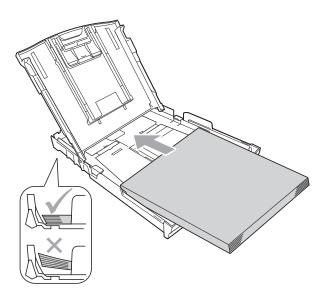
4 Fan the stack of paper well to avoid paper jams and misfeeds.



Note

Always make sure that the paper is not curled or wrinkled.

Gently put the paper into the paper tray print side down and top edge in first.
Check that the paper is flat in the tray.



# ! IMPORTANT

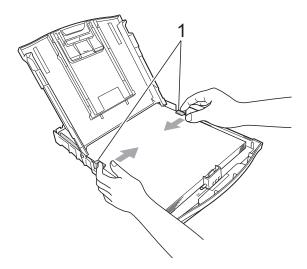
Be careful not to push the paper in too far; it may lift at the back of the tray and cause paper feed problems.



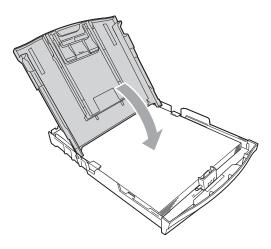
When there are only a few sheets of paper left in the paper tray, the machine may start to misfeed. Load at least 10 sheets of paper into the paper tray.

6 Gently adjust the paper side guides (1) to fit the paper using both hands.

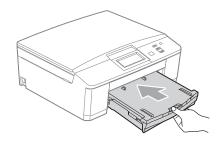
Make sure the paper side guides touch the sides of the paper.



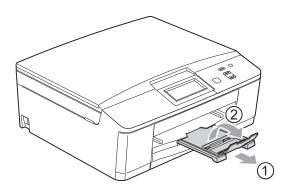
7 Close the output paper tray cover.



8 Slowly push the paper tray completely into the machine.



9 While holding the paper tray in place, pull out the paper support (1) until it clicks, and then unfold the paper support flap (2).



# ! IMPORTANT

DO NOT use the paper support flap for Legal size paper. (Only available for some countries.)

# Loading envelopes and postcards

### **About envelopes**

- Use envelopes that weigh between 80 to 95 gsm.
- Some envelopes need margin settings to be set in the application. Make sure you do a test print first before printing many envelopes.

# IMPORTANT

DO NOT use any of the following types of envelopes, as they will cause paper feed problems:

- That are of a baggy construction.
- · That have windows.
- That are embossed (have raised writing on them).
- That have clasps or staples.
- That are pre-printed on the inside.

Glue	Double flaps

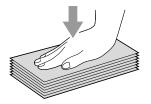
Occasionally you may experience paper feed problems caused by the thickness, size and flap shape of the envelopes you are using.

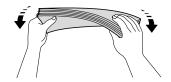
## Loading envelopes and postcards

1 Before loading, press the corners and sides of envelopes or postcards to make them as flat as possible.

## IMPORTANT

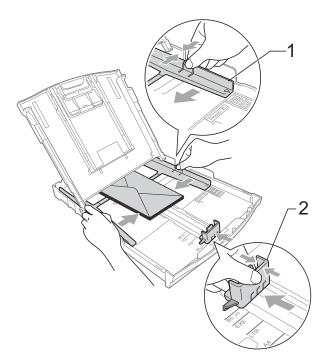
If envelopes or postcards are "double-feeding", put one envelope or postcard in the paper tray at a time.





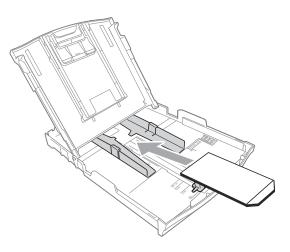


2 Put envelopes or postcards in the paper tray with the address side down and the leading edge (top of the envelopes) in first as shown in the illustration. Using both hands, gently press and slide the paper side guides (1) and paper length guide (2) to fit the size of the envelopes or postcards.



If you have problems printing on envelopes with the flap on the short edge, try the following:

- 1 Open the envelope flap.
- 2 Put the envelope into the paper tray with the address side down and the flap positioned as shown in the illustration.



3 Select **Reverse Print** in the printer driver's dialogue box and then adjust the size and margin in your application.

➤➤Software User's Guide: *Printing* (Windows®)

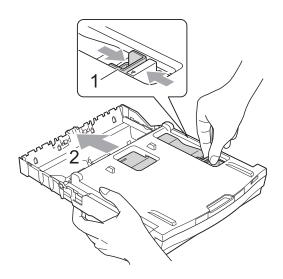
➤➤Software User's Guide: Printing and

Faxing (Macintosh)

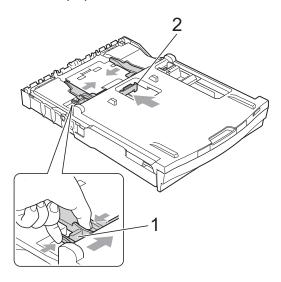
# Loading photo paper (DCP-J725DW only)

Use the photo paper tray which has been assembled on the top of the output paper tray cover, to print on Photo  $(10 \times 15 \text{ cm})$  and Photo L  $(89 \times 127 \text{ mm})$  size paper. When you use the photo paper tray, you do not have to take out the paper that is in the tray beneath it. (For the maximum number of photo cards you can load, see *Paper weight, thickness and capacity*  $\triangleright$  page 23.)

1 Squeeze the blue photo paper tray release button (1) using your right index finger and thumb and push the photo paper tray forward until it clicks into the photo printing position (2).



Press and slide the paper side guides (1) and paper length guide (2) to fit the paper size.



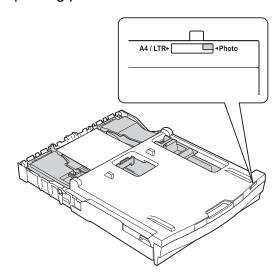
Put the photo paper into the photo paper tray and gently adjust the paper side guides to the paper.

Make sure the paper side guides touch the sides of the paper.

Check that the paper is flat in the tray.

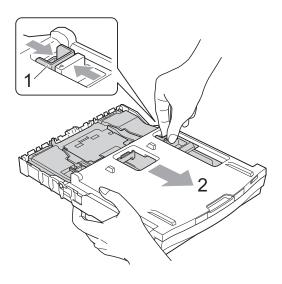


- Always make sure that the paper is not curled or wrinkled.
- The Photo indicator confirms that the photo paper tray is in the *Photo* printing position. The A4/LTR indicator confirms that the photo paper tray is in the *Normal* printing position.



When you have finished printing photos return the photo paper tray to the Normal printing position. If you do not, you will get a No Paper Fed error when using A4 sized paper.

Squeeze the blue photo paper tray release button (1) using your right index finger and thumb and pull the photo paper tray back until it clicks (2).



# IMPORTANT

If you do not return the photo paper tray to the *Normal* printing position after printing photos, you will get a No Paper Fed error when you use cut sheet paper.

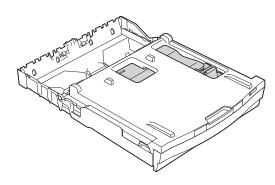


Photo paper tray in the normal printing position

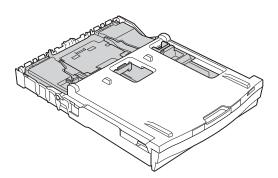


Photo paper tray in the photo printing position

## Printable area

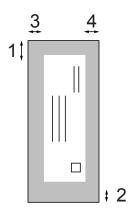
The printable area depends on the settings in the application you are using. The figures below show the unprintable areas on cut sheet paper and envelopes. The machine can print in the shaded areas of cut sheet paper when the Borderless print feature is available and turned on.

- >>Software User's Guide: Printing (Windows®)
- >>Software User's Guide: Printing and Faxing (Macintosh)

### **Cut Sheet Paper**

# 1 1 2

### **Envelopes**



	Top (1)	Bottom (2)	Left (3)	Right (4)
Cut Sheet	3 mm	3 mm	3 mm	3 mm
Envelopes	22 mm	22 mm	3 mm	3 mm



The Borderless feature is not available for envelopes and duplex printing.

# Paper settings

# **Paper Type**

To get the best print quality, set the machine for the type of paper you are using.

- 1 Press Menu.
- Press ∧ or ∨ to display
  General Setup.
- 3 Press General Setup.
- Press or to display Paper Type.
- 5 Press Paper Type.
- 6 Press ∧ or ∨ to display Plain Paper, Inkjet Paper, Brother BP71, Brother BP61, Other Glossy or Transparency, and then press the option you want to set.
- Press Stop/Exit.



The machine ejects paper with printed surfaces face up onto the paper tray at the front of the machine. When you use transparencies or glossy paper, remove each sheet at once to prevent smudging or paper jams.

# **Paper Size**

You can use five sizes of paper for printing copies: A4, A5, Letter, Legal  $^1$  and  $10 \times 15$  cm. When you change the size of paper you load in the machine, you will need to change the paper size setting at the same time.

- 1 Press Menu.
- 2 Press ∧ or ∨ to display General Setup.
- 3 Press General Setup.
- 4 Press ∧ or ∨ to display Paper Size.
- 5 Press Paper Size.
- 6 Press ∧ or ∨ to display A4, A5, 10x15cm, Letter or Legal <sup>1</sup>, and then press the option you want to set.
- 7 Press Stop/Exit.

Only available for some countries.

# Acceptable paper and other print media

The print quality can be affected by the type of paper you use in the machine.

To get the best print quality for the settings you have chosen, always set the Paper Type to match the type of paper that is loaded in the tray.

You can use plain paper, inkjet paper (coated paper), glossy paper, transparencies and envelopes.

We recommend testing various paper types before buying large quantities.

For best results, use Brother paper.

- When you print on inkjet paper (coated paper), transparencies and glossy paper, be sure to choose the correct print media in the "Basic" tab of the printer driver or in the Paper Type setting of the menu. (See Paper Type ➤➤ page 19.)
- When you print on Brother Photo paper, load one extra sheet of the same photo paper in the paper tray. An extra sheet has been included in the paper package for this purpose.
- When printing on transparencies, load one extra sheet in the paper tray.
- When you use transparencies or photo paper, remove each sheet at once to prevent smudging or paper jams.
- Avoid touching the printed surface of the paper immediately after printing; the surface may not be completely dry and may stain your fingers.

## Recommended print media

To get the best print quality, we suggest using Brother paper. (See the table below.)

If Brother paper is not available in your country, we recommend testing various papers before purchasing large quantities.

We recommend using "3M Transparency Film" when you print on transparencies.

#### **Brother paper**

Paper Type	Item
A4 Plain	BP60PA
A4 Glossy Photo	BP71GA4
A4 Inkjet (Matte)	BP60MA
10 × 15 cm Glossy Photo	BP71GP

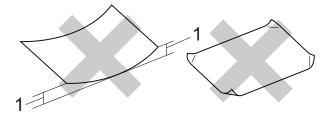
# Handling and using print media

- Store paper in its original packaging and keep it sealed. Keep the paper flat and away from moisture, direct sunlight and heat.
- Avoid touching the shiny (coated) side of photo paper. Load photo paper with the shiny side facing down.
- Avoid touching either side of transparencies because they absorb water and perspiration easily, and this may cause decreased output quality. Transparencies designed for laser printers/copiers may stain your next document. Use only transparencies recommended for inkjet printing.

## IMPORTANT

DO NOT use the following kinds of paper:

 Damaged, curled, wrinkled, or irregularly shaped paper



- 1 2 mm or greater curl may cause jams to occur.
- Extremely shiny or highly textured paper
- Paper that cannot be arranged uniformly when stacked
- · Short grain paper

# Paper capacity of the output paper tray cover

Up to 50 sheets of 80 gsm A4 paper.

Transparencies and photo paper must be picked up from the output paper tray cover one page at a time to avoid smudging.

# **Choosing the right print media**

# Paper type and size for each operation

Paper Type	Paper Size			Usage		
			Сору	Photo Capture <sup>1</sup>	Printer	
Cut Sheet	A4	$210\times297$ mm (8.3 $\times$ 11.7 in.)	Yes	Yes	Yes	
	Letter	215.9 $\times$ 279.4 mm (8 1/2 $\times$ 11 in.)	Yes	Yes	Yes	
	Legal <sup>2</sup>	215.9 $\times$ 355.6 mm (8 1/2 $\times$ 14 in.)	Yes	_	Yes	
	Executive	184 $\times$ 267 mm (7 1/4 $\times$ 10 1/2 in.)	_	_	Yes	
	JIS B5	$182 \times 257 \text{ mm } (7.2 \times 10.1 \text{ in.})$	_	_	User Defined	
	A5	148 $\times$ 210 mm (5.8 $\times$ 8.3 in.)	Yes	_	Yes	
	A6	$105\times148$ mm (4.1 $\times5.8$ in.)	_	_	Yes	
Cards		$10 \times 15$ cm (4 × 6 in.)	Yes	Yes	Yes	
		$89\times127$ mm (3 1/2 $\times5$ in.)	_	_	Yes	
		$13 \times 18$ cm (5 × 7 in.)	_	Yes	Yes	
		$127 \times 203$ mm (5 $\times$ 8 in.)	_	_	Yes	
	Postcard 1	$100 \times 148 \text{ mm } (3.9 \times 5.8 \text{ in.})$	-	_	User Defined	
	Postcard 2 (Double)	$148 \times 200 \text{ mm } (5.8 \times 7.9 \text{ in.})$	_	_	User Defined	
Envelopes	C5 Envelope	162 × 229 mm (6.4 × 9 in.)	_	_	Yes	
	DL Envelope	110 $ imes$ 220 mm (4.3 $ imes$ 8.7 in.)	_	_	Yes	
	COM-10	105 $\times$ 241 mm (4 1/8 $\times$ 9 1/2 in.)	_	_	Yes	
	Monarch	$98\times191$ mm (3 $7/8\times7$ 1/2 in.)	_	_	Yes	
	Y4 Envelope	$105 \times 235 \text{ mm } (4.1 \times 9.3 \text{ in.})$	_	_	User Defined	
Transparencies	A4	210 × 297 mm (8.3 × 11.7 in.)	Yes	_	Yes	
	Letter	215.9 $\times$ 279.4 mm (8 1/2 $\times$ 11 in.)	Yes	_	Yes	
	Legal <sup>2</sup>	215.9 $\times$ 355.6 mm (8 1/2 $\times$ 14 in.)	Yes	_	Yes	
	A5	148 $\times$ 210 mm (5.8 $\times$ 8.3 in.)	Yes	_	Yes	

<sup>&</sup>lt;sup>1</sup> DCP-J725DW only.

<sup>&</sup>lt;sup>2</sup> Only available for some countries.

# Paper weight, thickness and capacity

Paper Type		Weight	Thickness	No. of sheets
Cut Sheet	Plain Paper	64 to 120 gsm	0.08 to 0.15 mm	100 <sup>1</sup>
	Inkjet Paper	64 to 200 gsm	0.08 to 0.25 mm	20
	Glossy Paper	Up to 220 gsm	Up to 0.25 mm	20 <sup>2 3</sup>
Cards	Photo Card	Up to 220 gsm	Up to 0.25 mm	20 <sup>2 3</sup>
	Index Card	Up to 120 gsm	Up to 0.15 mm	30
	Postcard	Up to 200 gsm	Up to 0.25 mm	30
Envelopes	•	75 to 95 gsm	Up to 0.52 mm	10
Transparen	cies	_	_	10

<sup>&</sup>lt;sup>1</sup> Up to 100 sheets of 80 gsm paper.

<sup>(</sup>DCP-J725DW only)
For Photo 10 x 15 cm paper and Photo L 89 x 127 mm paper, use the photo paper tray. (See *Loading photo paper (DCP-J725DW only)* ➤➤ page 16.)

BP71 (260 gsm) paper is especially designed for Brother inkjet machines.

# **Loading documents**

# How to load documents

You can make copies and scan from the ADF (automatic document feeder) (DCP-J725DW only) and from the scanner glass.

# Using the ADF (DCP-J725DW only)

The ADF can hold up to 15 pages <sup>1</sup> and feeds each sheet individually. Use 90 gsm paper and always fan the edges of the pages before placing them in the ADF.

1 The ADF can hold up to 20 pages, if you stagger the pages and meet the following conditions:

Temperature: 20 - 26 °C

Humidity: 40 - 50% without condensation

Paper: XEROX4200 75 gsm

## **Document Sizes and Weights**

Length: 148 to 355.6 mm

Width: 148 to 215.9 mm

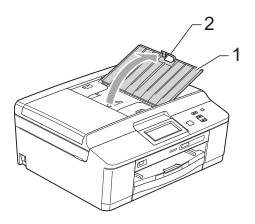
Weight: 64 to 90 gsm

#### How to load documents

## ! IMPORTANT

- DO NOT pull on the document while it is feeding.
- DO NOT use paper that is curled, wrinkled, folded, ripped, stapled, paper clipped, pasted or taped.
- DO NOT use cardboard, newspaper or fabric with the ADF. Instead use the scanner glass.

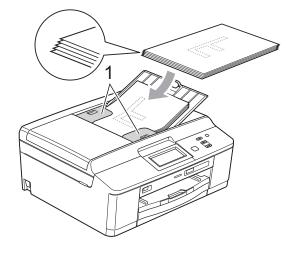
Make sure documents written with ink or modified with correction fluid are completely dry. 1 Unfold the ADF Document Support (1) and the ADF Document Support Flap (2).





DO NOT use the ADF Document Support Flap for Legal size paper. (Only available for some countries.)

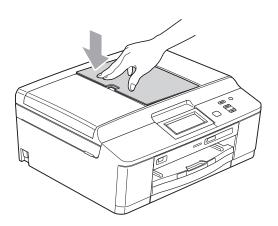
- 2 Fan the pages well.
- 3 Adjust the paper guides (1) to fit the width of your documents.
  Stagger the pages of the documents and place them face down, top edge first in the ADF underneath the guides until you feel them touch the feed rollers.
  The screen will display ADF Ready.



# IMPORTANT

DO NOT leave thick documents on the scanner glass. If you do this, the ADF may jam.

After using the ADF, fold down the ADF Document Support Flap and then close the ADF Document Support. Then push down on the upper-left portion of the ADF Document Support to close it completely.



# Using the scanner glass

You can use the scanner glass to copy or scan pages of a book or one page at a time.

### **Document Sizes Supported**

Length: Up to 297 mm Width: Up to 215.9 mm Weight: Up to 2 kg

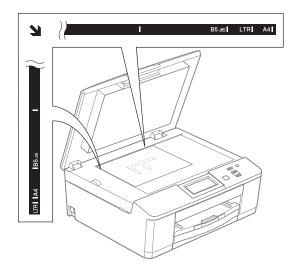
#### How to load documents

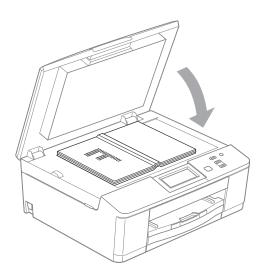


## 🛮 🗷 Note

To use the scanner glass, the ADF must be empty. (DCP-J725DW only)

- Lift the document cover.
- Using the document guidelines on the left and top, place the document face down in the upper left corner of the scanner glass.





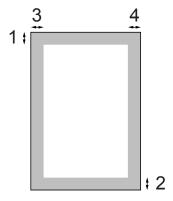
Close the document cover.

# ! IMPORTANT

If you are scanning a book or thick document, DO NOT slam the cover down or press on it.

## Unscannable area

The scannable area depends on the settings in the application you are using. The figures below show unscannable areas.



Usage	Document	Top (1)	Left (3)
Size		Bottom (2)	Right (4)
Сору	All paper	3 mm	3 mm
Scan	sizes		

# 4

# Making copies

# How to copy

The following steps show the basic copy operation.

- 1 Make sure you are in copy mode, press Copy.
  - The LCD shows:



#### 1 No. of Copies

You can enter the number of copies by pressing – or + on the screen (as shown above).

- 2 Do one of the following to load your document:
  - Place the document face down in the ADF. (DCP-J725DW only)

(See Using the ADF (DCP-J725DW only) ➤➤ page 24.)

■ Place the document *face down* on the scanner glass.

(See *Using the scanner glass* **>>** page 25.)

- If you want more than one copy, enter the number (up to 99).
- 4 Press Mono Start or Colour Start.

## Stop copying

To stop copying, press **Stop/Exit**.

# **Copy settings**

You can change the following copy settings. Press Copy and then press Options. Press 

◆ or ✔ to scroll through the copy settings.
When the setting you want is displayed, press it and choose your option.

(Basic User's Guide)

For details about changing the following copy settings ➤>page 28.

- Paper Type
- Paper Size

(Advanced User's Guide)

For details about changing the following copy settings

- ➤➤Advanced User's Guide: Copy settings
- Quality
- Enlarge/Reduce
- Page Layout
- 2in1(ID)
- Stack/Sort (DCP-J725DW only)
- Density
- Duplex Copy (DCP-J725DW only)
- Set New Default
- Factory Reset



If you want to sort copies, use the ADF. (DCP-J725DW only)

## **Paper Options**

## **Paper Type**

If you are copying on a special type of paper, set the machine for the type of paper you are using to get the best print quality.

- 1 Press Copy.
- 2 Load your document.
- 3 Enter the number of copies you want.
- 4 Press Options.
- 6 Press or to display Paper Type.
- 6 Press Paper Type.
- 7 Press ∧ or ∨ to display Plain Paper, Inkjet Paper, Brother BP71, Brother BP61, Other Glossy Or Transparency, and then press the option you want to set.
- 8 If you do not want to change additional settings, press **Mono Start** or **Colour Start**.

#### **Paper Size**

If you are copying on paper other than A4 size, you will need to change the Paper Size setting. You can copy only on A4, A5, Photo  $10 \times 15$  cm, Letter or Legal <sup>1</sup> paper.

- 1 Press Copy.
- 2 Load your document.
- 3 Enter the number of copies you want.
- 4 Press Options.
- 6 Press ∧ or ∨ to display Paper Size.
- 6 Press Paper Size.
- 7 Press ∧ or ∨ to display A4, A5, 10x15cm, Letter or Legal <sup>1</sup>, and then press the option you want to set.
- 8 If you do not want to change additional settings, press Mono Start or Colour Start.

Only available for some countries.

# 5

# Printing photos from a memory card or USB Flash memory drive (DCP-J725DW only)

# PhotoCapture Center™ operations (Photo mode)

Even if your machine is *not* connected to your computer, you can print photos directly from digital camera media or a USB Flash memory drive. (See *Print Images* >> page 32.)

You can scan documents and save them directly to a memory card or USB Flash memory drive. (See How to scan to a memory card or USB Flash memory drive

>> page 33.)

If your machine is connected to a computer, you can access a memory card or USB Flash memory drive that is inserted in the front of the machine from your computer.

➤➤Software User's Guide: *PhotoCapture* Center<sup>™</sup> (Windows<sup>®</sup>)

➤➤Software User's Guide: Remote Setup & PhotoCapture Center™ (Macintosh)

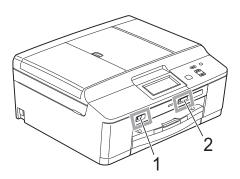
# Using a memory card or USB Flash memory drive

Your Brother machine has media drives (slots) for use with the following popular digital camera media: Memory Stick™, Memory Stick PRO™, Memory Stick Duo™, Memory Stick PRO Duo™, SD Memory Card, SDHC Memory Card, SDXC Memory Card, MultiMedia Card, MultiMedia Card plus and USB Flash memory drives.

The PhotoCapture Center™ feature lets you print digital photos from your digital camera at high resolution to get photo quality printing.

# **Getting started**

Firmly put a memory card or USB Flash memory drive into the correct slot.



#### 1 USB Flash memory drive



## IMPORTANT

The USB direct interface supports only a USB Flash memory drive, a PictBridge-compatible camera, or a digital camera that uses the USB mass storage as standard. Any other USB devices are not supported.

#### 2 Memory card slot

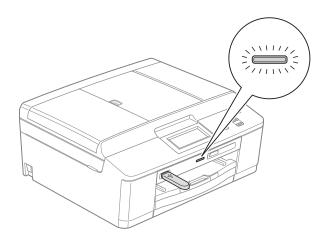
Slot	Compatible memory cards	
Upper slot		Memory Stick™
4.	4	Memory Stick PRO™
		Memory Stick Duo™
	< <	Memory Stick PRO Duo™
		Memory Stick Micro™ (Adapter required)
Lower slot		SD Memory Card
1.		SDHC Memory Card
		SDXC Memory Card
		MultiMedia Card
		MultiMedia Card plus
		mini SD (Adapter required)
		mini SDHC (Adapter required)
		micro SD (Adapter required)
		micro SDHC (Adapter required)
		MultiMedia Card mobile (Adapter required)

# IMPORTANT

DO NOT insert a Memory Stick Duo™ into the lower SD slot, this may cause damage to the machine.

#### Status LED

When the memory card or USB Flash memory drive is being read or written to, the status LED blinks.



## IMPORTANT

DO NOT unplug the power cord or remove the memory card or USB Flash memory drive from the media drive (slot) or USB direct interface while the machine is reading or writing to the memory card or USB Flash memory drive (the status LED is blinking). **You will lose your data or damage the card.** 

The machine can only read one device at a time.

# **Print Images**

#### **View Photos**

You can preview your photos on the LCD before you print them. If your photos are large files there may be a delay before each photo is displayed on the LCD.

- 1 Make sure you have put the memory card or USB Flash memory drive in the correct slot.

  Press Photo.
- 2 Press View Photos.
- 3 Press or to display the photo you want to print.
- 4 Press + or to select the number of copies you want to print.
- 5 Repeat step 3 and 4 until you have chosen all the photos that you want to print.

  Press OK.
- 6 You now have the following options.
  - If you want to change the print settings, press Options. (>>Advanced User's Guide: PhotoCapture Center™ print settings)
  - If you do not want to change any settings, go to step **⑦**.
- Press Colour Start to print.

# PhotoCapture Center™ print settings

You can change the print settings temporarily for the next print.

The machine returns to its default settings after 3 minutes.



You can save the print settings you use most often by setting them as the default. (➤➤Advanced User's Guide: Setting your changes as a new default)



# How to scan to a memory card or USB Flash memory drive

You can scan monochrome and colour documents onto a memory card or USB Flash memory drive. Monochrome documents will be stored in PDF (\*.PDF) or TIFF (\*.TIF) file formats. Colour documents may be stored in PDF (\*.PDF) or JPEG (\*.JPG) file formats. The factory setting is Color 200 dpi and the default file format is PDF. The machine automatically creates file names based on the current date. (>>Quick Setup Guide) For example, the fifth image scanned on July 1, 2011 would be named 01071105.PDF. You can change the colour and quality.

Quality	Selectable File Format
Color 100 dpi	JPEG / PDF
Color 200 dpi	JPEG/PDF
Color 300 dpi	JPEG/PDF
Color 600 dpi	JPEG/PDF
B/W 100 dpi	TIFF/PDF
B/W 200 dpi	TIFF / PDF
B/W 300 dpi	TIFF / PDF

1 Make sure you have put the memory card or USB Flash memory drive in the correct slot.

### IMPORTANT

DO NOT take out the memory card or USB Flash memory drive while the status LED is blinking to avoid damaging the card, USB Flash memory drive or data stored on them.

- 2 Load your document.
- 3 Press Scan.
- 4 Press Scan to Media.

- 5 Press Options.
  Do one of the following:
  - To change the quality, press ∧ or ∨ to display Quality.

    Press Quality and choose

    Color 100 dpi,

    Color 200 dpi,

    Color 300 dpi,

    Color 600 dpi,B/W 100 dpi,

    B/W 200 dpi or B/W 300 dpi.
  - To change the file type, press or to display File Type.

    Press File Type and choose PDF,

    JPEG or TIFF.
  - If you want to change the file name, press or to display File Name. Press File Name and enter the file name.

You can only change the first 6 characters.

Press OK.

■ To start scanning without changing additional settings, go to step **6**.



- If you chose colour in the resolution setting, you cannot choose the file type TIFF.
- If you chose monochrome in the resolution setting, you cannot choose the file type JPEG.
- 6 Press Mono Start or Colour Start.

# How to print from a computer

# **Printing a document**

The machine can receive data from your computer and print it. To print from a computer, you must install the printer driver.

- ➤➤ Software User's Guide: *Printing* (Windows<sup>®</sup>)
- >> Software User's Guide: *Printing and Faxing* (Macintosh)
- 1 Install the Brother printer driver from the CD-ROM. (➤➤Quick Setup Guide)
- 2 From your application, choose the Print command.
- 3 Choose the name of your machine in the **Print** dialog box and click **Preferences**.
- 4 Choose the settings you want to change in the Properties dialog box.
  - Media Type
  - Print Quality
  - Paper Size
  - Orientation
  - Colour/Greyscale
  - Ink Save Mode
  - Scaling
- Click **OK**.
- 6 Click Print to begin printing.

# 7

# How to scan to a computer

# Scanning a document

There are several ways to scan documents. You can use the Scan button on the screen or the scanner drivers on your computer.

- 1 To use the machine as a scanner, you must install a scanner driver. If the machine is on a Network, configure it with a TCP/IP address.
  - Install the scanner drivers from the CD-ROM. (➤➤Quick Setup Guide)
  - Configure the machine with a TCP/IP address if network scanning does not work. (>>Software User's Guide: Configuring Network Scanning for Windows® and Configuring network scanning for Macintosh)
- 2 Load your document. (See How to load documents ➤➤ page 24.)
  - Use the ADF to scan multiple pages of documents. It feeds each sheet automatically. (DCP-J725DW only)
  - Use the scanner glass to scan a page of a book or one sheet at a time.
- Oo one of the following:
  - To scan using the Scan button on the screen, go to Scanning using the scan button.
  - To scan using a scanner driver at your computer, go to Scanning using a scanner driver.

# Scanning using the scan button

For more information

➤➤Software User's Guide: Using the Scan

- 1 Press Scan.
- Press ∧ or ∨ to display the available scan modes, and then press the scan mode you want to use.
  - Scan to File
  - Scan to Media
    (DCP-J725DW only)
  - Scan to email
  - Scan to OCR <sup>1</sup> (DCP-J725DW only)
  - Scan to Image
  - Web Service <sup>2</sup>
    (Web Services Scan)
  - (Macintosh users) Presto! PageManager must be downloaded and installed before use. See Accessing Brother Support (Macintosh) >> page 4 for further instructions.
  - Windows<sup>®</sup> users only) (➤➤Software User's Guide: Using Web Services for scanning (Windows Vista<sup>®</sup> SP2 or later and Windows<sup>®</sup> 7) on your network)
- (For network users)
  Choose the computer you want to send the data to.
- 4 Press **Start** to begin scanning.

# Scanning using a scanner driver

- ➤➤ Software User's Guide: Scanning a document using the TWAIN driver (Windows®)
- ➤➤ Software User's Guide: Scanning a document using the WIA driver (Windows®)
- >> Software User's Guide: Scanning a document using the TWAIN driver (Macintosh)
- >> Software User's Guide: Scanning a document using the ICA driver (Mac OS X 10.6.x)
- 1 Start a scanning application and click the **Scan** button.
- Adjust the settings such as Resolution, Brightness and Scan Type in the Scanner Setup dialog box.
- 3 Click **Start** or **Scan** to begin scanning.

# Scanning using the ControlCenter

- ➤➤ Software User's Guide: ControlCenter4 (Windows®)
- ➤➤ Software User's Guide: ControlCenter2 (Macintosh)

# A

# **Routine maintenance**

# Replacing the ink cartridges

Your machine is equipped with an ink dot counter. The ink dot counter automatically monitors the level of ink in each of the four cartridges. When the machine detects an ink cartridge is running out of ink, the machine will display a message on the LCD.



For example, when one of the ink cartridges is nearly empty, the LCD will display Ink low (name of colour).

You should purchase a replacement cartridge in preparation for when the machine indicates the colour is completely empty.

When one of the ink cartridges is empty, the LCD will display Cannot Print or B&W Print Only.

You should only replace the actual ink cartridge when this message
Cannot Print or B&W Print Only appears on the LCD.

The LCD will show which ink cartridge is low or needs replacing. Be sure to follow the LCD prompts to replace the ink cartridges in the correct order.

Even though the machine tells you to replace an ink cartridge, there will be a small amount of ink left in the ink cartridge. It is necessary to keep some ink in the ink cartridge to prevent air from drying out and damaging the print head assembly.

#### **A** CAUTION

If ink gets in your eyes, wash it out with water at once and call a doctor if you are concerned.

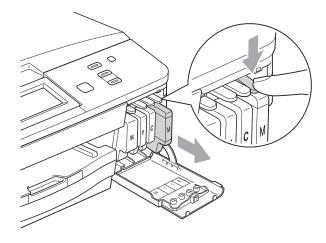
### ! IMPORTANT

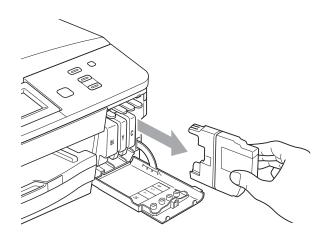
Brother multifunction machines are designed to work with ink of a particular specification and will work to a level of optimum performance and reliability when used with Brother Original ink cartridges. Brother cannot guarantee this optimum performance and reliability if ink or ink cartridges of other specifications are used. Brother does not therefore recommend the use of cartridges other than Brother Original cartridges or the refilling of used cartridges with ink from other sources. If damage is caused to the print head or other parts of this machine as a result of using incompatible products with this machine, any repairs required as a result may not be covered by the warranty.

Open the ink cartridge cover.

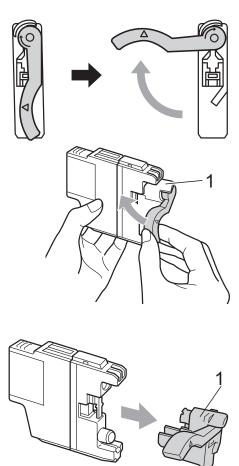
If one or more of the ink cartridges have reached the end of their life, the LCD shows B&W Print Only or Cannot Print.

Press the lock release lever as shown to release the cartridge indicated on the LCD. Remove the cartridge from the machine.

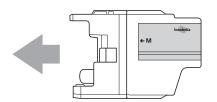




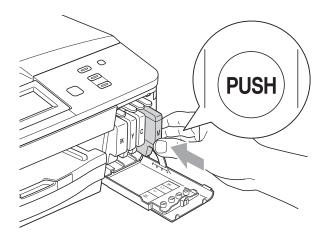
Open the new ink cartridge bag for the colour shown on the LCD, and then take out the ink cartridge. Turn the green release lever on the orange protective packing (1) clockwise until it clicks to release the vacuum seal. Then remove the orange protective packing as shown.



5 Each colour has its own correct position. Insert the ink cartridge in the direction of the arrow on the label.



Gently push the back of the ink cartridge marked "PUSH" until it clicks, and then close the ink cartridge cover.



7 The machine will automatically reset the ink dot counter.



- If you replaced an ink cartridge, for example Black, the LCD may ask you to verify that it was a brand new one (for example, Did You Change BK Black). For each new cartridge you installed, press Yes to automatically reset the ink dot counter for that colour. If the ink cartridge you installed is not a brand new one, be sure to press No.
- If the LCD shows No Ink Cartridge or Cannot Detect after you install the ink cartridges, check that the ink cartridges are brand new Original Brother and that they are installed correctly.

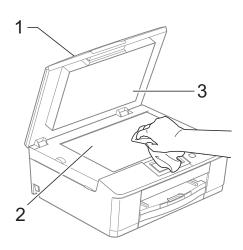
### IMPORTANT

- DO NOT take out ink cartridges if you do not need to replace them. If you do so, it may reduce the ink quantity and the machine will not know the quantity of ink left in the cartridge.
- DO NOT touch the cartridge insertion slots. If you do so, the ink may stain your skin.
- If ink gets on your skin or clothing immediately wash it off with soap or detergent.
- If you mix the colours by installing an ink cartridge in the wrong position, clean the print head several times after correcting the cartridge installation.
- Once you open an ink cartridge, install it in the machine and use it up within six months of installation. Use unopened ink cartridges by the expiration date written on the cartridge package.
- DO NOT dismantle or tamper with the ink cartridge; this can cause the ink to leak out of the cartridge.

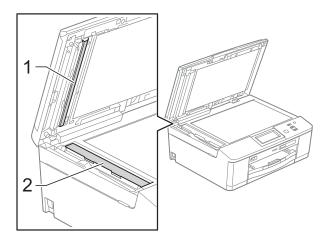
# Cleaning and checking the machine

### Cleaning the scanner glass

- 1 Unplug the machine from the electrical socket.
- 2 Lift the document cover (1). Clean the scanner glass (2) and the white plastic (3) with a soft lint-free cloth moistened with a non-flammable glass cleaner.



(DCP-J725DW only)
In the ADF unit, clean the white bar (1)
and the glass strip (2) with a lint-free
cloth moistened with a non-flammable
glass cleaner.





In addition to cleaning the glass strip with a non-flammable glass cleaner, run your finger tip over the glass strip to see if you can feel anything on it. If you feel dirt or debris, clean the glass strip again concentrating on that area. You may need to repeat the cleaning process three or four times. To test, make a copy after each cleaning attempt.



When there is a spot of dirt or correction fluid on the glass strip the printed sample shows a vertical line.



After the glass strip is cleaned the vertical line is gone.

#### A

#### Cleaning the print head

To maintain good print quality, the machine will automatically clean the print head when needed. You can start the cleaning process manually if there is a print quality problem.

Clean the print head if you get a horizontal line in the text or graphics, or blank text on your printed pages. You can clean Black only, three colours at a time

(Yellow/Cyan/Magenta), or all four colours at once.

Cleaning the print head consumes ink. Cleaning too often uses ink unnecessarily.

#### !MPORTANT

DO NOT touch the print head. Touching the print head may cause permanent damage and may void the print head's warranty.

- Press Cleaning.
- 3 Press ∧ or ∨ to display Black, Color or All, and then press the option you want to clean.

The machine cleans the print head. When cleaning is finished, the machine will go back to the Ready mode automatically.



If you clean the print head at least five times and the print has not improved, try installing a new Brother Original Innobella™ ink cartridge for each problem colour. Try cleaning the print head again up to five more times. If the print has not improved call your Brother dealer.

#### Checking the print quality

If faded or streaked colours and text appear on your printouts, some of the print head nozzles may be clogged. You can check this by printing the Print Quality Check Sheet and looking at the nozzle check pattern.

- 1 Press
- 2 Press Test Print.
- 3 Press Print Quality.
- Press Start.
  The machine begins printing the Print Quality Check Sheet.
- Check the quality of the four colour blocks on the sheet.
- 6 The LCD asks you if the print quality is OK

Do one of the following:

- If all lines are clear and visible, press Yes to finish the Print Quality check and go to step .
- If you can see missing short lines as shown below, press No.

OK Poor





- 7 The LCD asks you if the print quality is OK for black and then the three colours. Press Yes or No.
- 8 The LCD asks you if you want to start cleaning.

Press Yes.

The machine starts cleaning the print head.

9 After the cleaning procedure is finished, press Start.

The machine starts printing the Print Quality Check Sheet again and repeat the procedure from step **5**.

#### 10 Press Stop/Exit.

If you repeat this procedure at least five times and the print quality is still poor, replace the ink cartridge for the clogged colour.

After replacing the ink cartridge, check the print quality. If the problem still exists, repeat the cleaning and test print procedures at least five times for the new ink cartridge. If ink is still missing, call your Brother dealer.

#### ! IMPORTANT

DO NOT touch the print head. Touching the print head may cause permanent damage and may void the print head's warranty.





When a print head nozzle is clogged the printed sample looks like this.



After the print head nozzle is cleaned, the horizontal lines are gone.

#### Checking the print alignment

You may need to adjust the print alignment after transporting the machine, if your printed text becomes blurred or images become faded.

- 2 Press Test Print.
- 3 Press Alignment.
- 4 Press Start.
  The machine starts printing the Alignment Check Sheet.

(A)	(B)	(C)	(D)
1	1	1	1
2	2	2	2
3	3	3	3
4	4	4	4
5	5	5	5
6	6	6	6
7	7	7	7
8	8	8	8
9	9	9	9

- For the "A" pattern, press the number of the test print that has the least visible vertical stripes (1-9).
- 6 For the "B" pattern, press the number of the test print that has the least visible vertical stripes (1-9).
- 7 For the "C" pattern, press the number of the test print that has the least visible vertical stripes (1-9).
- 8 For the "D" pattern, press the number of the test print that has the least visible vertical stripes (1-9).
- 9 Press Stop/Exit.

# B

# **Troubleshooting**

# **Error and Maintenance messages**

As with any sophisticated office product, errors may occur and consumable items may need to be replaced. If this happens, your machine identifies the error and shows an error message. The most common error and maintenance messages are shown below.

You can correct most errors and routine maintenance by yourself. If you need more help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com/.



The information button ( ) lights up when an error message appears on the screen. Press to display the error message screen.

Error Message	Cause	Action
B&W Print Only Replace Ink	One or more of the colour ink cartridges have reached the end of	Replace the ink cartridges. (See Replacing the ink cartridges
Kepiace ink	their life.	<b>&gt;&gt;</b> page 37.)
	You can use the machine in monochrome mode for approximately four weeks depending on the number of pages you print.	If you unplug the machine or take out the ink cartridge, you cannot use the machine until you change to a new ink cartridge.
	While this message appears on the LCD, each operation works in the following way:	
	■ Printing	
	If you choose <b>Greyscale</b> in the <b>Advanced</b> tab of the printer driver you can use the machine as a monochrome printer.	
	Duplex print is not available when this message appears. (DCP-J725DW)	
	■ Copying	
	If the paper type is set to Plain Paper you can make copies in monochrome.	
	Duplex copy is not available when this message appears. (DCP-J725DW)	
	If the paper type is set to Other Glossy, Brother BP71 or Brother BP61 the machine will stop all print operations.	

Error Message	Cause	Action
Cannot Detect	You installed a new ink cartridge too quickly and the machine did not detect it.	Take out the new ink cartridge and re-install it slowly until it clicks.
	If you are using non Brother Original ink the machine may not detect the ink cartridge.	Replace the cartridge with a Brother Original ink cartridge. If the error message remains, contact your Brother dealer.
	An ink cartridge is not installed correctly.	Take out the new ink cartridge and re-install it slowly until it clicks. (See Replacing the ink cartridges  ➤> page 37.)
Cannot Print Replace Ink	One or more of the ink cartridges have reached the end of their life. The machine will stop all print operations.	Replace the ink cartridges. (See Replacing the ink cartridges  >> page 37.)
Cover is Open	The scanner cover is not completely closed.	Lift the scanner cover and then close it again.
	The ink cartridge cover is not completely closed.	Firmly close the ink cartridge cover until it clicks.
Data Remaining	Print data is left in the machine's memory.	Press <b>Stop/Exit</b> . The machine will cancel the job and clear it from the memory. Try to print again.
Document Jam	The document was not inserted or fed correctly, or the document scanned	(See Using the ADF (DCP-J725DW only) >> page 24.)
(DCP-J725DW)	from the ADF was too long.	(See Document jam (DCP-J725DW)  ➤> page 49.)
High Temperature	The print head is too warm.	Allow the machine to cool down.
Hub is Unusable. (DCP-J725DW)	A Hub or USB Flash memory drive with Hub has been connected to the USB direct interface.	Hubs, including USB Flash memory drives that have a hub built-in, are not supported. Unplug the device from the USB direct interface.

Error Message	Cause	Action
Ink Absorber Full	The ink absorber box or flushing box is full. These components are periodic maintenance items that may require replacement after a period of time to ensure optimum performance from your Brother machine. Because these components are periodic maintenance items, the replacement is not covered under the warranty. The need to replace these items and the time period before replacement is dependent on the number of purges and flushes required to clean the ink system. These boxes acquire amounts of ink during the different purging and flushing operations. The number of times a machine purges and flushes for cleaning varies depending on different situations. For example, frequently powering the machine on and off will cause numerous cleaning cycles since the machine automatically cleans upon power up. The use of non-Brother ink may cause frequent cleanings because non-Brother ink could cause poor print quality which is resolved by cleaning. The more cleaning the machine requires the faster these boxes will fill up.  Note  Repairs resulting from the use of non-Brother supplies may not be covered under the stated product warranty.	The ink absorber box or flushing box will need to be replaced. Contact Brother Customer Service or your local Brother Authorised Service Centre to have your machine serviced.  Other reasons for cleaning are:  1 The machine automatically cleans itself after sitting idle for more than 30 days (infrequent use).  2 The machine automatically cleans itself after the ink cartridges have been replaced 12 times.
InkAbsorberNearFull	The ink absorber box or flushing box is near full.	Call Brother Customer Service / your Brother dealer.
Ink low	One or more of the ink cartridges are near the end of their life.	Order a new ink cartridge. You can continue printing until the LCD shows Cannot Print. (See Replacing the ink cartridges >> page 37.)
Low Temperature	The print head is too cold.	Allow the machine to warm up.
Media Error (DCP-J725DW)	The memory card is either corrupted, incorrectly formatted, or there is a problem with the memory card.	Put the card firmly into the slot again to make sure it is in the correct position. If the error remains, check the media drive (slot) of the machine by putting in another memory card that you know is working.

Error Message	Cause	Action
Media is Full. (DCP-J725DW)	The memory card or USB Flash memory drive you are using has no available space or already contains 999 files.	Your machine can only save to your memory card or USB Flash memory drive if it contains less than 999 files. Delete unused files to free some space and try again.
No File (DCP-J725DW)	The memory card or USB Flash memory drive in the media drive does not contain a .JPG file.	Put the correct memory card or USB Flash memory drive into the slot again.
No Ink Cartridge	An ink cartridge is not installed correctly.	Take out the new ink cartridge and reinstall it slowly until it clicks. (See Replacing the ink cartridges  ➤> page 37.)
No Paper Fed	The Photo Paper Tray is in the <i>Photo</i> printing position. (DCP-J725DW)	Verify that the Photo Paper Tray is in the <i>Normal</i> printing position. (See step ♠ and the Important note in <i>Loading photo paper (DCP-J725DW only)</i> ➤➤ page 16.)
	The machine is out of paper or paper	Do one of the following:
	is not correctly loaded in the paper tray.	Refill the paper in the paper tray, and then press Mono Start or Colour Start.
		■ Remove the paper and load it again, and then press Mono Start or Colour Start. (See Loading paper and other print media  >> page 11.)
	The paper is jammed in the machine.	Remove the jammed paper by following the steps in <i>Printer jam or paper jam</i> >> page 50.
		(DCP-J725DW only)
		If this error occurs often during duplex copying or duplex printing, the paper feed rollers may be stained with ink. Clean the paper feed rollers.  (>>Advanced User's Guide: Cleaning the paper feed rollers)
	Paper dust has accumulated on the surface of the paper pick-up rollers.	Clean the paper pick-up rollers.  (➤➤Advanced User's Guide: Cleaning the paper pick-up rollers)
	The Jam Clear Cover is not closed correctly.	Check the Jam Clear Cover is closed evenly at both ends. (See <i>Printer jam or paper jam</i> ➤➤ page 50.)

Error Message	Cause	Action
Out of Memory	The machine's memory is full.	If a copy operation is in process
		Press <b>Stop/Exit</b> and wait until the other operations that are in progress finish, and then try again.
	The memory card or USB Flash	Press Stop/Exit.
	memory drive you are using does not have enough free space to scan the documents. (DCP-J725DW)	Delete unused files from your memory card or USB Flash memory drive to make some free space and then try again.
Paper Jam [Front] (DCP-J725DW)	Paper is jammed in the machine.	Remove the jammed paper by following the steps in <i>Paper is jammed</i> at the front of the machine (DCP-J725DW) >> page 50.
		Make sure the paper length guide is set to the correct paper size.  DO NOT extend the paper tray when you load A5 or smaller size paper.  (The extendable tray is only available for some countries.)
Paper Jam (DCP-J525W) PaperJam Front, Rear (DCP-J725DW)	Paper is jammed in the machine.	Remove the jammed paper by following the steps in Paper is jammed at the front and back of the machine >> page 52.
(DGI -3723DW)		Make sure the paper length guide is set to the correct paper size.  DO NOT extend the paper tray when you load A5 or smaller size paper.  (The extendable tray is only available for some countries.)
Paper Jam [Rear] (DCP-J725DW)	Paper is jammed in the machine.	Remove the jammed paper by following the steps in Paper is jammed at the back of the machine (DCP-J725DW) >> page 51.
		Make sure the paper length guide is set to the correct paper size.  DO NOT extend the paper tray when you load A5 or smaller size paper.  (The extendable tray is only available for some countries.)
	Paper dust has accumulated on the surface of the paper pick-up rollers.	Clean the paper pick-up rollers.  (➤➤Advanced User's Guide:  Cleaning the paper pick-up rollers)

Error Message	Cause	Action
Screen init. Fail	The Touchscreen was pressed before the power on initialization was completed.	Make sure that nothing is touching or resting on the Touchscreen.
	Debris may be stuck between the lower part of the touchscreen and its frame.	Insert a piece of stiff paper between the lower part of the touchscreen and its frame and slide it back and forth to push out the debris.
Unable to CleanXX	The machine has a mechanical	Open the scanner cover and remove
Unable to Init.XX	problem.	any foreign objects and paper scraps from inside the machine. If the error
Unable to PrintXX	_OR	message continues, disconnect the
Unable to ScanXX	A foreign object such as a paper clip or ripped paper is in the machine.	machine from the power for several minutes and reconnect it.
Unusable Device	A broken device has been connected	Unplug the device from the USB direct
Disconnect device from	to the USB direct interface.	interface, then press (t) to turn the
front connector & turn machine off & then on		machine off and then on again.
(DCP-J725DW)		
Unusable Device	A USB device or USB Flash memory	Unplug the device from the USB direct
Please Disconnect USB Device.	drive that is not supported has been connected to the USB direct interface.	interface. Turn the machine off and then on again.
(DCP-J725DW)	For more information, visit us at <a href="http://solutions.brother.com/">http://solutions.brother.com/</a> .	
Wrong Ink Colour	A colour ink cartridge has been installed in the Black ink cartridge position.	Check which ink cartridges are not matched by colour to their ink cartridge positions and move them to their correct positions.
Wrong Paper Size	The Paper Size setting does not match the size of paper in the tray. Or, you did not set the paper guides in the	Check that the paper size you choose matches the size of paper in the tray.
<u> </u>	tray to the indicators for the paper size you are using.	2 Make sure you loaded the paper in a Portrait position, by setting the paper guides at the indicators for your paper size.
		3 After you have checked the paper size and the paper position, press Mono Start or Colour Start.

### **Error animations display**

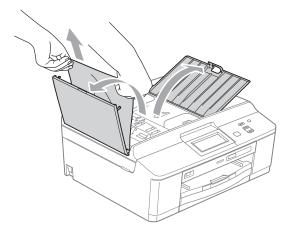
Error animations display step-by-step instructions when paper gets jammed. You can read the steps at your own pace by pressing ➤ to see the next step and ➤ to go back a step.

### **Document jam (DCP-J725DW)**

Documents can jam in the ADF unit if they are not inserted or fed correctly, or if they are too long. Follow the steps below to clear a document jam.

# Document is jammed in the top of the ADF unit

- 1 Take out any paper from the ADF that is not jammed.
- Open the ADF cover.
- Remove the jammed document by pulling it upward.



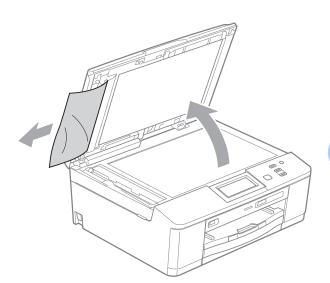
- 4 Close the ADF cover.
- 5 Press Stop/Exit.

### **!** IMPORTANT

To avoid document jams close the ADF cover correctly by pushing it gently in the middle.

# Document is jammed inside the ADF unit

- Take out any paper from the ADF that is not jammed.
- 2 Lift the document cover.
- 3 Pull the jammed document out to the left.



- Close the document cover.
- 5 Press Stop/Exit.

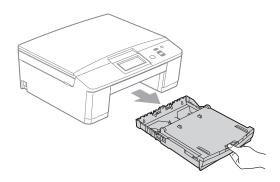
### Printer jam or paper jam

Take out the jammed paper depending on where it is jammed in the machine.

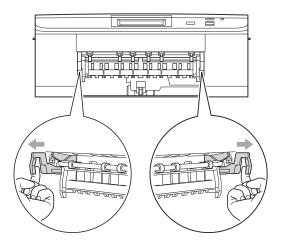
# Paper is jammed at the front of the machine (DCP-J725DW)

If the LCD shows Paper Jam [Front],
follow these steps:

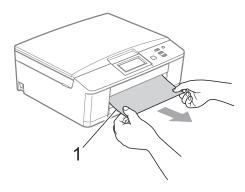
- 1 Unplug the machine from the electrical socket.
- If the paper support flap is open, close it, and then close the paper support. Pull the paper tray completely out of the machine.



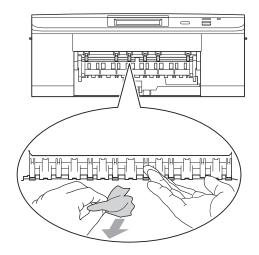
3 Pull the two green levers inside the machine to release the jammed paper.



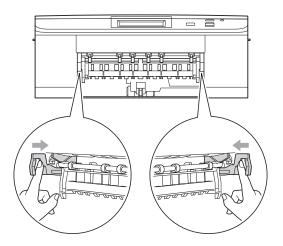
4 Pull out the jammed paper (1).



5 Lift the Jam Clear Flap, and remove the jammed paper.



6 Push the two green levers back to the original positions.



Push the paper tray firmly back into the machine.

8 While holding the paper tray in place, pull out the paper support until it clicks, and then unfold the paper support flap. Make sure you pull out the paper support until it clicks.

### ! IMPORTANT

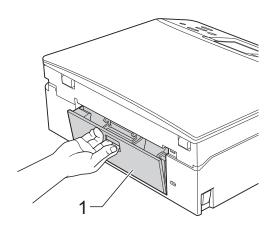
DO NOT use the paper support flap for Legal size paper. (Only available for some countries.)

9 Re-connect the power cord.

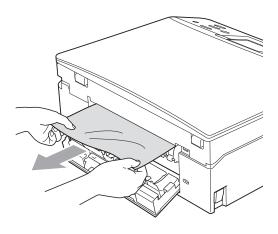
# Paper is jammed at the back of the machine (DCP-J725DW)

If the LCD shows Paper Jam [Rear], follow these steps:

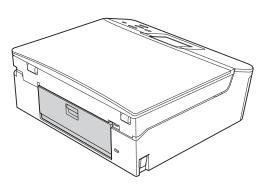
- 1 Unplug the machine from the electrical socket.
- Open the Jam Clear Cover (1) at the back of the machine.



3 Pull the jammed paper out of the machine.



4 Close the Jam Clear Cover.
Make sure the cover is closed correctly.

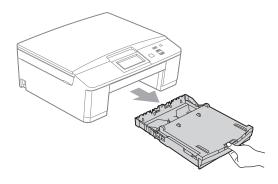


5 Re-connect the power cord.

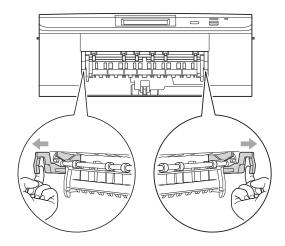
# Paper is jammed at the front and back of the machine

If the LCD shows Paper Jam (DCP-J525W) or PaperJam Front, Rear (DCP-J725DW), follow these steps.

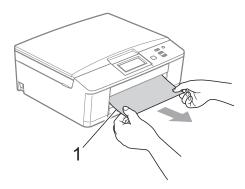
- 1 Unplug the machine from the electrical socket.
- If the paper support flap is open, close it, and then close the paper support. Pull the paper tray completely out of the machine.



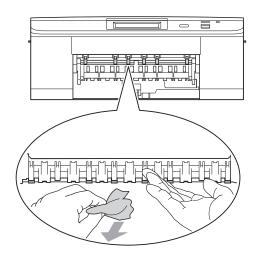
3 Pull the two green levers inside the machine to release the jammed paper.



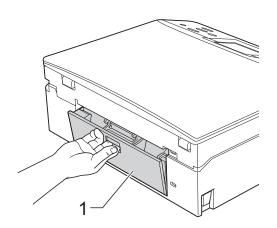
4 Pull out the jammed paper (1).



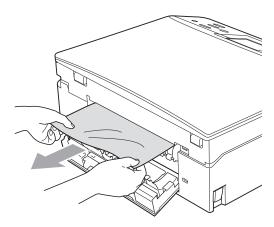
5 Lift the Jam Clear Flap, and remove the jammed paper.



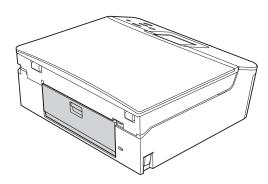
6 Open the Jam Clear Cover (1) at the back of the machine.



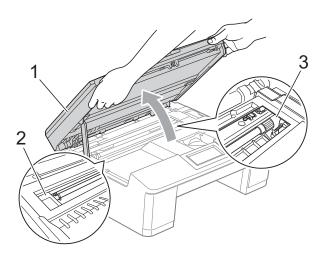
Pull the jammed paper out of the machine.



8 Close the Jam Clear Cover.
Make sure the cover is closed correctly.



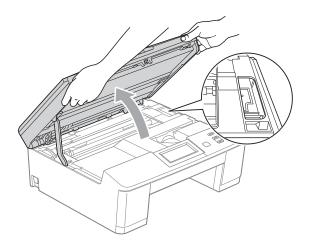
9 Using both hands, use the plastic tabs on both sides of the machine to lift the scanner cover (1) to the open position.



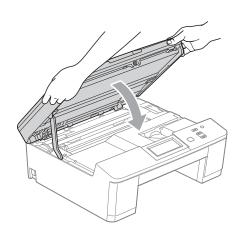
Move the print head (if necessary) to take out any paper remaining in this area. Make sure that jammed paper is not left in the corners of the machine (2) and (3).

### ! IMPORTANT

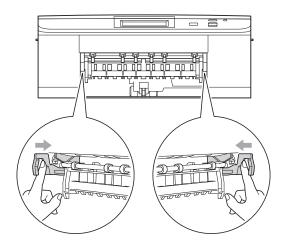
- If the paper is jammed under the print head, unplug the machine from the power source, and then move the print head to take out the paper.
- If the print head is in the right corner as shown in the illustration, you cannot move it. Re-connect the power cord. Hold down Stop/Exit until the print head moves to the centre. Then unplug the machine from the power source and take out the paper.



- If ink gets onto your skin, immediately wash with soap and plenty of water.
- Using both hands, grasp the plastic tabs on both sides of the machine and gently close the scanner cover.



11 Push the two green levers back to the original positions.



- Push the paper tray firmly back into the machine.
- While holding the paper tray in place, pull out the paper support until it clicks, and then unfold the paper support flap. Make sure you pull out the paper support until it clicks.

#### IMPORTANT

DO NOT use the paper support flap for Legal size paper. (Only available for some countries.)

Re-connect the power cord.

# **Troubleshooting**

If you think there is a problem with your machine, check the chart below and follow the troubleshooting tips.

Most problems can be easily resolved by yourself. If you need additional help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips. Visit us at http://solutions.brother.com/.

# If you are having difficulty with your machine

#### **Printing**

Difficulty	Suggestions
No printout.	Check the interface cable or wireless connection on both the machine and your computer. (➤➤Quick Setup Guide)
	Check that the machine is plugged in and that the key is on.
	One or more ink cartridges have reached the end of their life. (See <i>Replacing the ink cartridges</i> >> page 37.)
	Check to see if the LCD is showing an error message. (See <i>Error and Maintenance messages</i> ➤➤ page 43.)
	If the LCD shows Cannot Print and Replace Ink, see Replacing the ink cartridges ➤➤ page 37.
	Check that the correct printer driver has been installed and chosen.
	(Windows <sup>®</sup> users only)  Make sure that the machine is online. Click <b>Start</b> and then <b>Printers and Faxes</b> .  Right-click and choose <b>Brother DCP-XXXXX</b> (where XXXXX is your model name), and make sure that <b>Use Printer Offline</b> is unchecked.
Poor print quality.	Check the print quality. (See Checking the print quality ➤➤ page 41.)
	Make sure that the Media Type setting in the printer driver or the Paper Type
	setting in the machine's menu matches the type of paper you are using.
	See Paper Type ➤➤ page 19.
	➤➤Software User's Guide: <i>Printing</i> (Windows <sup>®</sup> )
	➤➤Software User's Guide: <i>Printing and Faxing</i> (Macintosh)
	Make sure that your ink cartridges are fresh. The following may cause ink to clog:
	The expiration date written on the cartridge package has passed. (Brother Original cartridges stay usable for up to two years if kept in their original packaging.)
	■ The ink cartridge has been in your machine for over six months.
	■ The ink cartridge may not have been stored correctly before use.
	Make sure you are using Brother Original Innobella™ ink. Brother does not recommend the use of cartridges other than Brother Original cartridges or the refilling of used cartridges with ink from other sources.
	Try using the recommended types of paper.  (See Acceptable paper and other print media ➤➤ page 20.)
	The recommended environment for your machine is between 20 °C to 33 °C.

# Printing (continued)

Difficulty	Suggestions
White horizontal lines appear in text	Clean the print head. (See Cleaning the print head ➤➤ page 41.)
or graphics.	Make sure you are using Brother Original Innobella™ ink.
	Try using the recommended types of paper.
	(See Acceptable paper and other print media ➤➤ page 20.)
The machine prints blank pages.	Clean the print head. (See Cleaning the print head ➤➤ page 41.)
	Make sure you are using Brother Original Innobella™ ink.
Characters and lines are blurred.	Check the printing alignment. (See <i>Checking the print alignment</i> ➤➤ page 42.)
Printed text or images are skewed.	Make sure the paper is loaded correctly in the paper tray and the paper side guides are adjusted correctly. (See <i>Loading paper and other print media</i> >> page 11.)
	Make sure the Jam Clear Cover is closed correctly.
Smudge or stain at the top centre of the printed page.	Make sure the paper is not too thick or curled.  (See Acceptable paper and other print media ➤➤ page 20.)
Printing appears dirty or ink seems to run.	Make sure you are using the recommended types of paper. (See <i>Acceptable paper and other print media</i> ➤➤ page 20.) Don't handle the paper until the ink is dry.
	Make sure you are using Brother Original Innobella™ ink.
	If you are using photo paper, make sure that you have set the correct paper type. If you are printing a photo from your PC, set the <b>Media Type</b> of the printer driver.
Stains appear on the reverse side or at the bottom of the page.	Make sure the printer platen is not dirty with ink. (➤➤Advanced User's Guide: Cleaning the machine's printer platen)
	Make sure you are using Brother Original Innobella™ ink.
	Make sure you are using the paper support flap. (See Loading paper and other print media ➤➤ page 11.)
	Make sure the paper feed roller is not dirty with ink. (➤➤Advanced User's Guide: Cleaning the paper feed rollers)
The machine prints dense lines on the page.	Check Reverse Order in the Basic tab of the printer driver.
The printouts are wrinkled.	(Windows <sup>®</sup> users) In the printer driver <b>Advanced</b> tab, click <b>Colour Settings</b> , and uncheck
	Bi-Directional Printing.
	(Macintosh users)
	In the printer driver, choose <b>Print Settings</b> , click <b>Advanced</b> , choose <b>Other Print Options</b> , and uncheck <b>Bi-Directional Printing</b> .
	Make sure you are using Brother Original Innobella™ ink.
Cannot perform "Page Layout" printing.	Check that the paper size setting in the application and in the printer driver are the same.
Print speed is too slow.	Try changing the printer driver setting. The highest resolution needs longer data processing, sending and printing time. Try the other quality settings in the printer
	driver <b>Advanced</b> tab (Windows <sup>®</sup> ) or <b>Print Settings</b> (Macintosh). Also, click <b>Colour Settings</b> , and make sure you uncheck <b>Colour Enhancement</b> .
	Turn the borderless feature off. Borderless printing is slower than normal printing.
	➤➤Software User's Guide: <i>Printing</i> (Windows <sup>®</sup> )
	➤➤Software User's Guide: <i>Printing and Faxing</i> (Macintosh)

# **Printing (continued)**

Difficulty	Suggestions
Colour Enhancement is not working correctly.	If the image data is not full colour in your application (such as 256 colour), Colour Enhancement will not work. Use at least 24 bit colour data with the Colour Enhancement feature.
Photo paper does not feed correctly.	When you print on Brother Photo paper, load one extra sheet of the same photo paper in the paper tray. An extra sheet has been included in the paper package for this purpose.
	Clean the paper pick-up rollers. (>>Advanced User's Guide: Cleaning the paper pick-up rollers)
Machine feeds multiple pages.	Make sure the paper is loaded correctly in the paper tray. (See Loading paper and other print media ➤➤ page 11.)
There is a paper jam.	Make sure the paper length guide is set to the correct paper size. Do not extend the paper tray when you load A5 or smaller size paper. (The extendable tray is only available for some countries.) (See <i>Printer jam or paper jam</i> ➤➤ page 50.)
The paper jams when you use	Use one of the jam prevention settings, Duplex1 or Duplex2.
duplex copy or duplex print. (DCP-J725DW)	For copying ➤➤Advanced User's Guide: Duplex (2-sided) copying
	For printing
	➤➤Software User's Guide: Duplex / Booklet (Windows®)  ➤➤Software User's Guide: Duplex Printing (Macintosh)
	If paper jams often when using duplex copy or duplex print, the paper feed rollers may be stained with ink. Clean the paper feed rollers. (>>Advanced User's Guide: Cleaning the paper feed rollers)
Printed pages are not stacked neatly.	Make sure you are using the paper support flap. (See Loading paper and other print media ➤➤ page 11.)
Machine does not print from	Try to reduce the print resolution.
Adobe <sup>®</sup> Illustrator <sup>®</sup> .	➤➤Software User's Guide: <i>Printing</i> (Windows <sup>®</sup> )
	➤➤ Software User's Guide: <i>Printing and Faxing</i> (Macintosh)
Ink is smudged or running when using glossy photo paper.	Make sure to check the front and back of the paper. Place the glossy surface (printing surface) face down. (See <i>Paper Type</i> ➤➤ page 19.)
	If you use glossy photo paper, make sure that the paper type setting is correct.

## **Copying Difficulties**

Difficulty	Suggestions	
Poor copy results when using the ADF.	Try using the scanner glass. (See <i>Using the scanner glass</i> ➤➤ page 25.)	
(DCP-J725DW)		
Vertical black lines or streaks appear in copies.	Vertical black lines or streaks on copies are typically caused by dirt or correction fluid on the glass strip. Clean the glass strip. (See <i>Cleaning the scanner glass</i>	
(DCP-J725DW)	<b>&gt;&gt;</b> page 40.)	
Fit to Page does not work correctly.	Make sure your source document is not skewed. Reposition the document and try again.	

### **Scanning Difficulties**

Difficulty	Suggestions		
TWAIN or WIA errors appear when starting to scan. (Windows®)	(Not available in Hong Kong and Taiwan) Make sure the Brother TWAIN or WIA driver is chosen as the primary source in your scanning application. For example, in PaperPort™12SE with OCR, click Scan Settings, Select to choose the Brother TWAIN/WIA driver. (DCP-J725DW only)		
	(Hong Kong and Taiwan users only) Make sure the Brother TWAIN/WIA driver is chosen as the primary source. In Presto! PageManager with OCR, click <b>File</b> , <b>Select Source</b> and choose the Brother TWAIN/WIA driver.		
TWAIN or ICA errors appear when	Make sure the Brother TWAIN driver is chosen as the primary source.		
starting to scan. (Macintosh)	In PageManager, click <b>File</b> , <b>Select Source</b> and choose the Brother TWAIN driver. (DCP-J725DW only)		
	Mac OS X 10.6.x users can also scan documents using the ICA Scanner Driver.  ➤➤Software User's Guide: Scanning a document using the ICA driver (Mac OS X 10.6.x)		
Poor scanning results when using the ADF.	Try using the scanner glass. (See <i>Using the scanner glass</i> ➤➤ page 25.)		
(DCP-J725DW)			
OCR does not work.	Try increasing the scanner resolution.		
(DCP-J725DW)	(Macintosh users)		
	Presto! PageManager must be downloaded and installed before use.  See Accessing Brother Support (Macintosh) >> page 4 for further instructions.		

#### **Software Difficulties**

Difficulty	Suggestions
Cannot install software or print.	(Windows <sup>®</sup> users only) Run the <b>Repair MFL-Pro Suite</b> program on the CD-ROM. This program will repair and reinstall the software.
"Device Busy"	Make sure the machine is not showing an error message on the LCD.
Cannot print images from FaceFilter Studio.	To use FaceFilter Studio, you must install the FaceFilter Studio application from the CD-ROM supplied with your machine. (➤➤Quick Setup Guide)
	Also, before you start FaceFilter Studio for the first time, you must make sure your Brother machine is turned on and connected to your computer. This will allow you to access all the functions of FaceFilter Studio.

# PhotoCapture Center™ Difficulties (DCP-J725DW)

Difficulty	Suggestions			
Removable Disk does not work correctly.	Take out the memory card or USB Flash memory drive and put it back in again.			
	2 If you have tried "Eject" from within Windows <sup>®</sup> , take out the memory card or USB Flash memory drive before you continue.			
	If an error message appears when you try to eject the memory card or USB Flash memory drive, it means the card is being accessed. Wait a while and then try again.			
	4 If all of the above do not work, turn off your PC and machine, and then turn them on again.			

# PhotoCapture Center™ Difficulties (DCP-J725DW) (continued)

Difficulty	Suggestions
Cannot access Removable Disk from Desktop icon.	Make sure that you have correctly inserted the memory card or USB Flash memory drive.
Part of my photo is missing when printed.	Make sure that Borderless printing and Cropping are turned off.  (>>Advanced User's Guide: Borderless printing and Cropping)

#### **Network Difficulties**

Difficulty	Suggestions	
Cannot print over the network.	Make sure that your machine is powered on and is online and in the Ready mode. Print a Network Configuration Report (>>Advanced User's Guide: Reports) and check the current Network settings printed in this list.	
	If you are using a wireless connection or are having Network problems  Network User's Guide: Troubleshooting	
The network scanning feature does not work.	(Windows® users)	
	It is necessary to configure the third-party Security/Firewall Software to allow Network scanning. To add port 54925 for Network scanning, enter the information below:	
	In Name: Enter any description, for example Brother NetScan.	
	In Port number: Enter 54925.	
	In Protocol: UDP is selected.	
	Please refer to the instruction manual that came with your third-party Security/Firewall Software or contact the software manufacturer.	
	(Macintosh users)	
	Re-select your machine in the <b>Device Selector</b> application located in <b>Macintosh HD/Library/Printers/Brother/Utilities/DeviceSelector</b> or from the model list in ControlCenter2.	
The Brother software cannot be	(Windows® users)	
installed.	Allow network access to the following programs if your security software displays an alert message during MFL-Pro Suite installation.	
	(Macintosh users)	
	If you are using a firewall function of anti-spyware or antivirus security software, temporarily disable it and then install the Brother software.	
Cannot connect to wireless network.	Investigate the problem using the WLAN Report.  Press Menu, and then press ∧ or ∨ to display Print Reports. Press  Print Reports. Press ∧ or ∨ to display WLAN Report, and then press  WLAN Report.  (➤Network User's Guide)	
Reset the network settings.	Press Menu, and then press ∧ or ∨ to display Network. Press Network. Press ∧ or ∨ to display Network Reset, and then press Network Reset. (>>Network User's Guide)	

### **Machine Information**

### Checking the serial number

You can see the machine's serial number on the LCD.

- 1 Press Menu.
- Press ∧ or ∨ to display Machine Info.
- 3 Press Machine Info.
- 4 Press Serial No.
- 5 Press Stop/Exit.

#### **Reset functions**

The following reset functions are available:

1 Network

You can reset the print server back to its default factory settings, such as the password and IP address information.

2 All Settings

You can restore all settings to their factory defaults.

Brother strongly recommends performing this procedure before handing over or disposing of the machine.

#### How to reset the machine

- 1 Press Menu.
- Press or ✓ to display Initial Setup.
- 3 Press Initial Setup.
- Press or to display Reset.
- 5 Press Reset.
- 6 Press the Reset options Network or All Settings you want to reset.
- 7 Press Yes to confirm.
- 8 Press Yes for 2 seconds to reboot the machine.

# C

# Menu and features

# On-screen programming

Your machine is designed to be easy to operate with LCD on-screen programming using the menu buttons on the Touchscreen. User-friendly programming helps you take full advantage of all the menu selections your machine has to offer.

Since your programming is done on the LCD, we have created step-by-step on-screen instructions to help you program your machine. All you need to do is follow the instructions as they guide you through the menu selections and programming options.

# Menu table

The menu table will help you understand the menu selections and options that are found in the machine's programs. The factory settings are shown in Bold with an asterisk.

#### Menu

Level1	Level2	Level3	Options	Descriptions	Page
Favorite Settings	1/2/3	Сору	Quality	Lets you quickly and easily recall and apply your previously registered	8
			Paper Type		
			Paper Size	preferred settings.	
			Enlarge/Reduce		
			Density		
			Stack/Sort (DCP-J725DW only)		
			Page Layout		
			Duplex Copy (DCP-J725DW only)		
		Scan	(Scan to Media)		
		(DCP-J725DW	Quality		
		only)	File Type		
			File Name		
General Setup	Ink	Test Print	Print Quality	Lets you check the print quality or alignment.	41
			Alignment		
		Cleaning	Black	Lets you clean the print head.	41
			Color		
			All		
		Ink Volume	_	Lets you check the available ink volume.	See ◆.
	Paper Type	_	Plain Paper*	Sets the type of paper in	19
			Inkjet Paper	the paper tray.	
			Brother BP71		
			Brother BP61		
			Other Glossy		
			Transparency		
	◆ Advanced User	's Guide			
	The factory setting	s are shown in Bold	with an asterisk.		

er Size		A4* A5 10x15cm Letter Legal Off Low* Med High  Light* Med Dark	Sets the size of paper in the paper tray. (Legal is only available for some countries.)  Adjusts the beeper volume.  Adjust the contrast of the LCD.	19 9 See ◆
		10x15cm Letter Legal Off Low* Med High  Light* Med	only available for some countries.)  Adjusts the beeper volume.  Adjust the contrast of the LCD.	See ◆
		Letter Legal Off Low* Med High  Light* Med	Adjusts the beeper volume.  Adjust the contrast of the LCD.  You can adjust the brightness of the LCD	See ◆
		Legal Off Low* Med High  Light* Med	Adjust the contrast of the LCD.  You can adjust the brightness of the LCD	See ◆
		Off Low* Med High  Light* Med	Adjust the contrast of the LCD.  You can adjust the brightness of the LCD	See ◆
		Low* Med High  Light* Med	Adjust the contrast of the LCD.  You can adjust the brightness of the LCD	See ◆
) Settings		Med High  Light* Med	Adjust the contrast of the LCD.  You can adjust the brightness of the LCD	
) Settings		High  Light* Med	You can adjust the brightness of the LCD	
) Settings		Light*	You can adjust the brightness of the LCD	
) Settings		Light*	You can adjust the brightness of the LCD	
	Backlight	Light*	brightness of the LCD	10
	Backlight	Light*	brightness of the LCD	10
	Backlight	Med	brightness of the LCD	10
	Backlight	Med	brightness of the LCD	10
	Backlight	Med	brightness of the LCD	10
		Dark	Daoraigna.	
			23011191111	
	Dim Timer	Off	You can set how long the LCD backlight stays on for after the last key press.	See ◆.
		10Secs		
		20Secs		
		30Secs*		
ep Mode	_	1Min	You can choose how long	
		2Mins	the machine will remain idle before it goes into Sleep mode.	
		3Mins		
		5Mins*		
		10Mins		
		30Mins		
		60Mins		
Auto Power Down	_	Off	When this feature is set to	
		On*	on the machine will turn itself off one hour after entering Sleep Mode. When set to Off, the machine will not power off automatically.	
		dvanced User's Guide	3Mins 5Mins* 10Mins 30Mins 60Mins  Power Down — Off On*	Smins   Sleep mode.

## Network menu

Level1	Level2	Level3	Options	Descriptions	Page
Network TCP/IP	TCP/IP	BOOT Method	Auto*	Chooses the BOOT	See +.
			Static	method that best suits your needs.	
		RARP	Joan Model		
		BOOTP			
		DHCP			
		IP Address	[000-255].	Enter the IP address.	
			[000-255].		
			[000-255].		
			[000-255]		
		Subnet Mask	[000-255].	Enter the Subnet mask.	1
			[000-255].		
			[000-255].		
			[000-255]	Enter the Gateway	-
		Gateway	[000-255].		
			[000-255].	address.	
			[000-255].		
			[000-255]		
	Node Name	BRWXXXXXXXXXXX	Enter the Node name.		
	WINS Config	Auto*	Chooses the WINS		
			Static	configuration mode.	
		WINS Server	(Primary)	Specifies the IP address	
			000.000.000.000	of the primary or secondary WINS server.	
			(Secondary) 000.000.000	coomany vinto conton	
Setup Wizard WPS/AOSS		DNS Server	(Primary)	Specifies the IP address	1
		DIE DELVEI	000.000.000.000	of the primary or	
			(Secondary)	secondary DNS server.	
			000.000.000.000		_
		APIPA	On*	Automatically allocates the IP address from the	
			Off	link-local address range.	
	_	_	You can manually		
			configure your print server for a wireless		
				network.	
	WPS/AOSS	_	_	You can easily configure	1
				your wireless network settings using the one-	
				button push method.	



The factory settings are shown in Bold with an asterisk.

Level1	Level2	Level3	Options	Descriptions	Page
Network (Continued)	WPS w/PIN Code	_	_	You can easily configure your wireless network settings using WPS with a PIN code.	See +.
	WLAN Status	Status	_	You can see the current wireless network status.	
		Signal	_	You can see the current wireless network signal strength.	
		SSID	_	You can see the current SSID.	
		Comm. Mode	_	You can see the current Communication Mode.	
	MAC Address	_	_	You can see your machine's MAC address from the control panel.	
	WLAN Enable	_	On Off*	Lets you use the wireless network connection.	
	Network Reset	_	_	Restore all network settings to factory default.	





# Menu (continued)

Level1	Level2	Level3	Options	Descriptions	Page
Print Reports	User Settings	_	_	Prints these lists and	See ♦.
	Network Config	_	_	reports.	
	WLAN Report	_	_		
Machine Info.	Serial No.	_	_	Lets you check the serial number of your machine.	60
Initial Setup	Date&Time	_	_	Sets the date and time in your machine.	See ‡.
	Reset	Network	_	Resets the print server back to its factory default settings, such as the password and IP address information.	60
		All Settings	_	Resets all the machine's settings back to the factory default.	
	Local Language	_	(Choose the language you want to use)	Allows you to change the LCD language for your country.	See ♦.

<sup>◆</sup> Advanced User's Guide

<sup>‡</sup> Quick Setup Guide



### Scan

Level1	Option1	Option2	Option3	Descriptions	Page
Scan to File	_	_	_	You can scan a monochrome or a colour document into your computer.	See □.
Scan to Media (when a memory card or USB Flash memory drive is inserted)	Start	_	_	Lets you scan directly to a memory card or USB Flash memory drive.	33
(DCP-J725DW only)					
	Options	Quality	Color 100 dpi	You can choose the scan	33
			Color 200 dpi*	resolution and file format for your document.	
			Color 300 dpi	, , , , , , , , , ,	
			Color 600 dpi		
			B/W 100 dpi		
			B/W 200 dpi		
			B/W 300 dpi		
		File Type	(If you choose Colour option in Quality setting)		
			PDF*		
			JPEG		
			(If you choose Mono option in Quality setting)		
			TIFF		
			PDF*		
		File Name	_	You can rename the file.	
		Set New Default	Quality	You can save your scan	See ♦.
			File Type	settings as the default settings.	
		Factory Reset		You can restore all settings back to the original factory default settings.	
	☐ Software User's	Guide		,	
	◆ Advanced User	's Guide			
	The factory setting	s are shown in Bold	with an asterisk.		

Level1	Option1	Option2	Option3	Descriptions	Page
Scan to email	_	_	_	You can scan a monochrome or a colour document into your E-mail application.	See □.
Scan to OCR  (Available after Presto! PageManager is downloaded for Macintosh users. See Accessing Brother Support (Macintosh)  >> page 4.)  (DCP-J725DW				You can have your text document converted to an editable text file.	
only)					
Scan to Image	_	_	_	You can scan a colour picture into your graphics application.	
Web Service	Scan	_	_	You can scan data by	†
(Appears when you install a Web	Scan for E-mail	_	_	using the Web Services protocol.	
Services	Scan for OCR	_	_	protocoi.	
Scanner, which is	Scan for Fax	_	_		
displayed in your computer's Windows <sup>®</sup> Explorer.)	Scan for Print	_	_		
	☐ Software User's	Guide		•	
	◆ Advanced User'	s Guide			
	The factory setting	s are shown in Bold	with an asterisk.		

### Copy

	Quality Paper Type		Fast Normal* Best Plain Paper* Inkjet Paper Brother BP71	Lets you make a monochrome copy.  Lets you make a colour copy.  Choose the Copy resolution for the next copy.  Choose the paper type that matches the paper in	27 See ◆
Options			Normal* Best Plain Paper* Inkjet Paper	copy.  Choose the Copy resolution for the next copy.  Choose the paper type that matches the paper in	
		_	Normal* Best Plain Paper* Inkjet Paper	resolution for the next copy.  Choose the paper type that matches the paper in	
	Paper Type	_	Best Plain Paper* Inkjet Paper	copy.  Choose the paper type that matches the paper in	28
	Paper Type	_	Plain Paper* Inkjet Paper	Choose the paper type that matches the paper in	28
	Paper Type		Inkjet Paper	that matches the paper in	28
				1 · · · · · · · · · · · · · · · · · · ·	20
			Desther DD71	the tray.	
			Brother BP/1	,	
			Brother BP61		
			Other Glossy		
			Transparency		
	Paper Size	_	A4*	Choose the paper size	28
			A5	that matches the paper in the tray. (Legal is only available for some countries.)	
			10x15cm		
			Letter		
			Legal		
	Enlarge/Reduce	100%*	_	_	See ◆
	Enlarge	Enlarge	198% 10x15cm→A4	You can choose the enlargement ratio for the next copy.	
			186% 10x15cm→LTR		
			141% A5→A4	1,7	
		Reduce	97% LTR→A4	You can choose the reduction ratio for the next copy.	
			93% A4→LTR		
			83% (DCP-J525W)		
			83% LGL→A4 (DCP-J725DW)		
			69% A4→A5		
			47% A4→10x15cm		
		Fit to Page	_	Your machine will adjust the size automatically to the paper size you set.	
		Custom(25-400%)	_	You can choose the enlargement or reduction ratio for your type of document.	



Level1	Level2	Level3	Options	Descriptions	Page
Options (Continued)	Density		Light Dark -2 -1 ** 0 ** 11 ** 12 ** 12 ** 12 ** 14 ** 15 ** 16 ** 17 ** 18 ** 19 ** 10 **	Adjusts the density of copies.	See ♦.
	Stack/Sort	_	Stack*	You can choose to stack	İ
	(DCP-J725DW only)		Sort	or sort multiple copies.	
	Page Layout	_	Off(lin1)* 2in1(P) 2in1(L) 2in1(ID)	You can make N in 1, 2 in 1 ID, or Poster copies.	
			4in1(P)		
			4in1(E)		
			Poster (2x1)		
			Poster (2x2)		
			Poster (3x3)		
	Duplex Copy	Off*	_	You can choose the	1
	(DCP-J725DW only)	Portrait LongEdgeFlip	_	duplex print settings.	
		Landscape LongEdgeFlip	_		
		Portrait ShortEdgeFlip	_	_	
		Landscape ShortEdgeFlip	_		
		Advanced	Normal*		
			Duplex1		
			Duplex2		
	Set New Default	_	Quality	You can save your copy settings.	
			Enlarge/Reduce	Journeys.	
			Density		
			Page Layout		
			Duplex Copy (DCP-J725DW only)		
	Factory Reset	_	_	You can restore all the settings to factory default.	

## Photo (DCP-J725DW only)

Level1	Level2	Level3	Options	Descriptions	Page
View Photos	OK	Start	_	You can print your chosen photos.	32
		Options	For details, see the Options in the following table.	You can adjust your photos with the options.	See ◆.
Print All	Start	_	_	You can print all photos in your memory card or USB Flash memory drive.	
	Options	_	For details, see the Options in the following table.	You can adjust your photos with the options.	
Index Print	Index Sheet	6 IMGs/Line 5 IMGs/Line	For details, see Options (for Index Sheet) (DCP-J725DW only) >> page 74.	You can print a thumbnail page.	
	Print Photos	Start	_	You can print an individual image.	
		Options	For details, see the Options in the following table.	You can adjust your photos with the options.	

◆ Advanced User's Guide



# Options (for Photo) (DCP-J725DW only)

Option1	Option2	Option3	Option4	Descriptions	Page
Print Quality	Normal	_	_	Choose the print quality.	See ♦.
(Not available for DPOF printing.)	Photo*				
Paper Type	Plain Paper	_	_	Choose the paper type.	1
	Inkjet Paper				
	Brother BP71				
	Brother BP61				
	Other Glossy*				
Paper Size	10x15cm*	(When A4 or	_	Choose the paper and	1
	13x18cm	Letter is chosen)		print size.	
	A4	8x10cm			
	Letter	9x13cm			
		10x15cm			
		13x18cm			
		15x20cm			
		Max. Size*			
Brightness	Dark Light	_	_	Adjusts the brightness.	
	-2				
	-1				
	*				
	+1				
	+2				
Contrast	+	_	_	Adjusts the contrast.	
	-2				
	-1				
	*				
	+1				
	+2				
	◆ Advanced User	s Guide			-
	The factory setting	s are shown in Bold	with an asterisk.		



Option1	Option2	Option3	Option4	Descriptions	Page
Color Enhance	On Off*	White Balance	- + -2 + -1 + 0 + 1	Adjusts the hue of the white areas.	See ◆.
			+2		
		Sharpness	- + + - 2 + + + +	Enhances the detail of the image.	
		Color Density	+2 - + + -2 -1 ** *	Adjusts the total amount of colour in the image.	
Cropping	On*	_	+2	Crops the image around	
	Off			the margin to fit the paper size or print size. Turn this feature off if you want to print whole images or prevent unwanted cropping.	
Borderless	On*	_	_	Expands the printable area to fit the edges of the paper.	
Date Print	On	_	_	Prints the date on your	
(Not available for DPOF printing.)	Off*			photo.	
Set New Default	Print Quality	_	_	You can save your print	
	Paper Type			settings as the default settings.	
	Paper Size				
	Brightness				
	Contrast				
	Color Enhance				
	Cropping				
	Borderless				
	Date Print				
	◆ Advanced User'	s Guide			

Option1	Option2	Option3	Option4	Descriptions	Page		
Factory Reset	_	_	_	You can restore all the settings to the factory default.	See ◆.		
	◆ Advanced User	▶ Advanced User's Guide					
	The factory setting	The factory settings are shown in Bold with an asterisk.					

# Options (for Index Sheet) (DCP-J725DW only)

Options1	Options2	Options3	Options4	Descriptions	Page		
Paper Type	Plain Paper*	_	_	Choose the paper type.	See ♦.		
	Inkjet Paper						
	Brother BP71						
	Brother BP61						
	Other Glossy						
Paper Size	Letter	_	_	Choose the paper size.			
	A4*						
	◆ Advanced User	s Guide					
	The factory settings are shown in Bold with an asterisk.						

# Ink ([[]])

Level1	Level2	Level3	Options	Descriptions	Page		
Ink	Test Print	_	Print Quality	Lets you check the print	41		
			Alignment	quality or alignment.			
	Cleaning	_	Black	Lets you clean the print	41		
			Color	head.			
			All				
	Ink Volume	_	_	Lets you check the available ink volume.	See ♦.		
	◆ Advanced User'	s Guide	•				
	The factory setting	The factory settings are shown in Bold with an asterisk.					

# **Entering Text**

When you are setting certain menu selections, you may need to enter text into the machine. Press  $\blacksquare$  to cycle between letters, numbers and special characters. Up to four letters are assigned to each letter button on the LCD. By pressing the correct button repeatedly, you can access the character you want.



### **Inserting spaces**

To enter a space, press ♣ to choose special characters, then press the space button \_\_\_\_ or \_\_\_.

Or, you can press the ▶ twice to move the cursor.



The characters available may differ depending on your country.

### **Making corrections**

If you entered an incorrect character and want to change it, press ◀ to move the cursor under the incorrect character. Then press ☒. Enter the correct character. You can also insert letters by moving the cursor and entering a character.

If the screen does not show a ◀ button, press ☑ repeatedly until you have erased the incorrect character. Enter the correct characters.

### Repeating letters

If you need to enter a character that is on the same button as the letter before it, press ▶ to move the cursor to the right before you press the same button again.

# **Specifications**

### General



This chapter provides a summary of the machines' specifications. For additional specifications visit http://www.brother.com/ for details.

Printer Type Inkjet

**Print Head** Mono: Piezo with 210 nozzles × 1

Colour: Piezo with 210 nozzles  $\times$  3

Memory Capacity 40 MB (DCP-J525W)

64 MB (DCP-J725DW)

LCD (Liquid Crystal Display) Touchscreen 1.9 in. (49.0 mm) STN Colour LCD

Power Source (Taiwan)

AC 100 to 120 V 50/60 Hz

(Other Countries)

AC 220 to 240 V 50/60 Hz

Power Consumption <sup>1</sup> (DCP-J525W)

Copying Mode: Approx. 18 W <sup>2</sup>
Ready Mode: Approx. 5 W

Sleep Mode: Approx. 1.2 W
Off: Approx. 0.15 W

(DCP-J725DW)

(India and Indonesia)

Copying Mode: Approx. 19 W <sup>2</sup>

Ready Mode: Approx. 5.5 W Sleep Mode: Approx. 2 W

Off: Approx. 0.45 W

(Other Countries)

Copying Mode: Approx. 18 W <sup>2</sup>

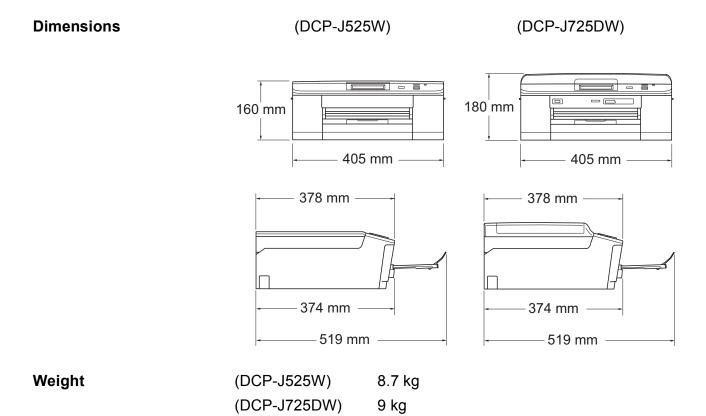
Ready Mode: Approx. 5.5 W Sleep Mode: Approx. 1.3 W

Off: Approx. 0.15 W

Measured when the machine is connected to the USB interface.

When using ADF, single-side printing, resolution: standard / document: ISO/IEC 24712 printed pattern. (DCP-J725DW)

When resolution: standard / document: ISO/IEC 24712 printed pattern. (DCP-J525W)



**Noise** Operating: 50 dB or less <sup>1</sup>

**Temperature** Operating: 10 to 35 °C

Best Print Quality: 20 to 33 °C

**Humidity** Operating: 20 to 80% (without condensation)

Best Print Quality: 20 to 80% (without condensation)

ADF (automatic document feeder) (DCP-J725DW only)

Up to 15 pages <sup>2</sup> (Paper: 90 gsm A4 or Letter size)

Up to 20 pages with conditions <sup>3</sup>

**Document Size** ADF Width: 148 mm to 215.9 mm (DCP-J725DW only)

ADF Length: 148 mm to 355.6 mm (DCP-J725DW only)

Scanner Glass Width: Max. 215.9 mm Scanner Glass Length: Max. 297 mm

Noise depends on printing conditions.

Using standard 64 to 90 gsm paper.

<sup>&</sup>lt;sup>3</sup> Using XEROX4200 75 gsm paper, temperature 20 - 26 °C, humidity 40 - 50% without condensation.

### Print media

### Paper Input Paper Tray

■ Paper type:

Plain paper, inkjet paper (coated paper), glossy paper <sup>1</sup> and transparency <sup>1 2</sup>

■ Paper size <sup>3</sup>:

A4, Legal  $^4$ , Executive, Letter, A5, A6, Envelopes (commercial No.10, DL, C5, Monarch), Photo 10  $\times$  15 cm, Photo 2L 13  $\times$  18 cm and Index Card 127  $\times$  203 mm

Width: 98 mm - 215.9 mm

Length: 148 mm - 355.6 mm

For more details, see *Paper weight, thickness and capacity* **▶▶** page 23.

Maximum paper tray capacity:

Approx. 100 sheets of 80 gsm plain paper

### Photo Paper Tray (DCP-J725DW only)

■ Paper type:

Plain Paper, Inkjet Paper (coated paper) and Glossy Paper 1

■ Paper size:

Photo  $10 \times 15$  cm and Photo L  $89 \times 127$  mm

Width: 89 mm - 102 mm

Length: 127 mm - 152 mm

■ Maximum paper tray capacity:

Approx. 20 sheets

#### **Paper Output**

Up to 50 sheets of A4 plain paper (face up print delivery to the output paper tray) <sup>1</sup>

For glossy paper or transparencies, remove printed pages from the output paper tray immediately after they exit the machine to avoid smudging.

<sup>&</sup>lt;sup>2</sup> Use only transparencies recommended for inkjet printing.

See Paper type and size for each operation ➤➤ page 22.

<sup>&</sup>lt;sup>4</sup> Only available for some countries.

# Copy

Colour/Monochrome

**Copy Width** 

**Multiple Copies** 

Enlarge/Reduce

Resolution

Duplex (2-sided) (DCP-J725DW only) Yes/Yes

Max. 210 mm

Stacks/Sorts up to 99 pages (DCP-J725DW)

Stacks up to 99 pages (DCP-J525W)

25% to 400% (in increments of 1%)

Prints up to  $1200 \times 1200$  dpi

Yes

■ Paper type:

Plain paper

■ Paper size:

A4, Letter, A5

# PhotoCapture Center™ (DCP-J725DW only)

Compatible Media <sup>1</sup> Memory Stick™ (16 MB - 128 MB)

Memory Stick PRO<sup>™</sup> (256 MB - 32 GB) Memory Stick Duo<sup>™</sup> (16 MB - 128 MB) Memory Stick PRO Duo<sup>™</sup> (256 MB - 32 GB) Memory Stick Micro<sup>™</sup> (M2<sup>™</sup>) with Adapter

MultiMedia Card (32 MB - 2 GB) MultiMedia Card plus (128 MB - 4 GB)

MultiMedia Card mobile with Adapter (64 MB - 1 GB)

SD Memory Card (16 MB - 2 GB)

miniSD with Adapter microSD with Adapter

SDHC Memory Card (4 GB - 32 GB)

miniSDHC with Adapter microSDHC with Adapter USB Flash memory drive <sup>2</sup>

SDXC Memory Card (48 GB - 64 GB)

**Resolution** Up to  $1200 \times 2400$  dpi

**File Extension** 

(Media Format) DPOF (ver. 1.0, ver. 1.1), Exif DCF (up to ver. 2.1)

(Image Format) Photo Print: JPEG <sup>3</sup>

Scan to Media: JPEG, PDF (Colour)

TIFF, PDF (Monochrome)

Number of Files Up to 999 files

(The folder inside memory cards or USB Flash memory drive is

also counted.)

**Folder** File must be stored in the 4th folder level of the memory card or

USB Flash memory drive.

**Borderless** A4, Letter, Photo  $10 \times 15$  cm, Photo 2L  $13 \times 18$  cm  $^4$ 

USB 2.0 Standard

USB Mass Storage standard from 16 MB to 32 GB Support format: FAT12/FAT16/FAT32/exFAT

- <sup>3</sup> Progressive JPEG format is not supported.
- See Paper type and size for each operation ➤➤ page 22.

Memory cards, adapters and USB Flash memory drive are not included.

# PictBridge (DCP-J725DW only)

**Compatibility** Supports the Camera & Imaging Products Association

PictBridge standard CIPA DC-001.

Visit <a href="http://www.cipa.jp/pictbridge/">http://www.cipa.jp/pictbridge/</a> for more information.

Interface USB direct interface

### **Scanner**

Colour/Monochrome Yes/Yes

**TWAIN Compliant** Yes (Windows® XP <sup>1</sup>/Windows Vista®/Windows® 7)

Mac OS X 10.4.11, 10.5.x, 10.6.x<sup>2</sup>

WIA Compliant

Yes (Windows® XP <sup>1</sup>/Windows Vista®/Windows® 7)

ICA Compliant Yes (Mac OS X 10.6.x)

**Colour Depth** 36 bit colour Processing (Input)

24 bit colour Processing (Output)

**Resolution** Up to  $19200 \times 19200$  dpi (interpolated) <sup>3</sup>

Up to 1200 × 2400 dpi (optical) (Scanner Glass)

Up to  $1200 \times 600$  dpi (optical) (ADF) (DCP-J725DW only)

Scanning Width and Length (Scanner Glass)

Width: Up to 210 mm Length: Up to 291 mm (ADF, DCP-J725DW only)

Width: Up to 210 mm

Length: Up to 349.6 mm

Greyscale 256 levels

Windows® XP in this User's Guide includes Windows® XP Home Edition, Windows® XP Professional, and Windows® XP Professional x64 Edition.

For the latest driver updates for the Mac OS X you are using, visit us at <a href="http://solutions.brother.com/">http://solutions.brother.com/</a>.

Maximum  $1200 \times 1200$  dpi scanning when using the WIA Driver for Windows<sup>®</sup> XP, Windows Vista<sup>®</sup> and Windows<sup>®</sup> 7 (resolution up to  $19200 \times 19200$  dpi can be selected by using the Brother scanner utility).

### **Printer**

**Resolution** Up to  $1200 \times 6000$  dpi

Printing Width <sup>3</sup> 204 mm [210 mm (borderless) <sup>1</sup>]

Borderless <sup>2</sup> A4, Letter, A6, Photo 10 × 15 cm,

Index Card 127  $\times$  203 mm, Photo L 89  $\times$  127 mm

(DCP-J725DW only), Photo 2L  $13 \times 18$  cm

Duplex (2-sided) ■ Paper type: (DCP-J725DW Plain paper

only)

■ Paper size:

A4, Letter, A5, A6, Executive

### Print Speed <sup>4</sup>

When the Borderless feature is set to On.

See Paper type and size for each operation ➤➤ page 22.

When printing on A4 size paper.

<sup>4</sup> For detailed specifications visit http://www.brother.com/.

# **Interfaces**

USB 12 A USB 2.0 interface cable that is no longer than 2 m.

Wireless LAN IEEE 802.11b/g/n (Infrastructure/Ad-hoc Mode)

Your machine has a Hi-Speed USB 2.0 interface. The machine can also be connected to a computer that has a USB 1.1 interface.

<sup>&</sup>lt;sup>2</sup> Third party USB ports are not supported.

# **Computer requirements**

SUPPORTED OPERATING SYSTEMS AND SOFTWARE FUNCTIONS								
Computer Platform & Operating System Version		Supported PC Software Functions	PC Interface	Processor Minimum Speed	Minimum RAM	Recommended RAM	Hard Disk Space to install	
							For Drivers	For Applications
Windows® Operating System	Windows <sup>®</sup> XP Home <sup>1 3</sup> Windows <sup>®</sup> XP Professional <sup>1 3</sup>	Printing, Scanning, Removable Disk <sup>4</sup>	USB, Wireless 802.11b/g/n	Intel <sup>®</sup> Pentium <sup>®</sup> II or equivalent	128 MB	256 MB	150 MB	1 GB
	Windows <sup>®</sup> XP Professional x64 Edition <sup>13</sup>			64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU	256 MB	512 MB	150 MB	1 GB
	Windows Vista <sup>® 1 3</sup>			Intel <sup>®</sup> Pentium <sup>®</sup> 4	512 MB	1 GB	500 MB	1.3 GB
	Windows <sup>®</sup> 7 <sup>1 3</sup>			or equivalent 64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU	1 GB (32 bit) 2 GB (64 bit)	1 GB (32 bit) 2 GB (64 bit)	650 MB	1.3 GB
	Windows Server® 2003 (print only via network)	Printing	Wireless 802.11b/g/n	Intel <sup>®</sup> Pentium <sup>®</sup> III or equivalent	256 MB	512 MB	50 MB	N/A
	Windows Server® 2003 x64 Edition (print only via network)			64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU				
	Windows Server <sup>®</sup> 2003 R2 (print only via network)			Intel <sup>®</sup> Pentium <sup>®</sup> III or equivalent				
	Windows Server® 2003 R2 x64 Edition (print only via network)			64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU	512 MB			
	Windows Server <sup>®</sup> 2008 (print only via network)			Intel <sup>®</sup> Pentium <sup>®</sup> 4 or equivalent 64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU		2 GB		
	Windows Server® 2008 R2 (print only via network)			64-bit (Intel <sup>®</sup> 64 or AMD64) supported CPU				
Macintosh Operating System	Mac OS X 10.4.11, 10.5.x	Printing, Scanning, Removable - Disk <sup>4</sup>	USB <sup>2</sup> , Wireless 802.11b/g/n	PowerPC G4/G5	512 MB	1 GB	80 MB	550 MB
				Intel <sup>®</sup> Processor				
	Mac OS X 10.6.x			Intel <sup>®</sup> Processor	1 GB	2 GB		

#### Conditions:

- For WIA,  $1200 \times 1200$  resolution. Brother Scanner Utility enables to enhance up to  $19200 \times 19200$  dpi.
- Third party USB ports are not supported.
- PaperPort™12SE supports Windows® XP Home (SP3 or greater), XP Professional (SP3 or greater), XP Professional x64 Edition (SP2 or greater), Windows Vista® (SP2 or greater) and Windows® 7.
- Removable disk is a function of PhotoCapture Center™. (DCP-J725DW only)

For the latest driver updates, visit us at http://solutions.brother.com/.

All trademarks, brand and product names are the property of their respective companies.

### Consumable items

Ink The machine uses individual Black, Yellow, Cyan and Magenta ink

cartridges that are separate from the print head assembly.

Service Life of Ink Cartridge

The first time you install a set of ink cartridges the machine will use an amount of ink to fill the ink delivery tubes for high quality printouts. This process will only happen once. After this process is complete the cartridges provided with your machine will have a lower yield than standard cartridges (80% <sup>1</sup>). With all following ink

cartridges you can print the specified number of pages.

### **Replacement Consumables**

	(For other countries)	(For India and Indonesia)
Standard Yield Black	LC40BK	-
Standard Yield Yellow	LC40Y	-
Standard Yield Cyan	LC40C	-
Standard Yield Magenta	LC40M	-

Black, Yellow, Cyan and Magenta - Approximately 300 pages <sup>2</sup>

	(For other countries)	(For India and Indonesia)
High Yield Black	LC73BK	LC400BK
High Yield Yellow	LC73Y	LC400Y
High Yield Cyan	LC73C	LC400C
High Yield Magenta	LC73M	LC400M

Black, Yellow and Cyan, Magenta - Approximately 600 pages <sup>2</sup>

For more information about the replacement consumables, visit us at http://www.brother.com/pageyield/.

#### What is Innobella™?

Innobella™ is a range of genuine consumables offered by Brother. The name "Innobella™" derives from the words "Innovation" and "Bella" (meaning "Beautiful" in Italian) and is a representation of the "innovative" technology providing you with "beautiful" and "long lasting" print results.



When you print photo images, Brother recommends Innobella™ glossy photo paper (BP71 series) for high quality. Brilliant prints are made easier with Innobella™ Ink and paper.

<sup>&</sup>lt;sup>1</sup> For India and Indonesia: 65%

Approx. cartridge yield is declared in accordance with ISO/IEC 24711.

# **Network (LAN)**



For more information about the Network specifications ➤➤ Network User's Guide

**LAN** You can connect your machine to a network for Network Printing,

Network Scanning and access photos from PhotoCapture

Center<sup>™ 1 3</sup>. Also included is Brother BRAdmin Light <sup>2</sup> Network

Management software.

**Wireless Network** 

SSID (32 chr), WEP 64/128 bit, WPA-PSK (TKIP/AES),

Security

WPA2-PSK (AES)

**Setup Support Utility** 

AOSS™ Yes

WPS Yes

See the Computer Requirements chart on page 85.

If you require more advanced printer management, use the latest Brother BRAdmin Professional utility version that is available as a download from http://solutions.brother.com/.

PhotoCapture Center™ is available for DCP-J725DW only.

# Index

A	Unable to Clean	48
	Unable to Init	48
ADF (automatic document feeder)24	Unable to Print	
Apple Macintosh	Unable to Scan	48
See Software User's Guide.	Wrong Paper Size	48
В	F	
Brother	Favourite Settings	
CreativeCenter3	changing	
	deleting	
C	recalling	
Cleaning	registering	8
Cleaning print head41	G	
scanner40		
Consumable items86	Greyscale	83
Control panel overview5		
ControlCenter	Н	
See Software User's Guide.		
Сору	Help	
paper size28	LCD messages	
paper type28	Menu Table	62
using scanner glass25	4	
D	<u> </u>	
	Ink cartridges	
Document	ink dot counter	
loading24, 25	replacing	
_	Innobella™	86
<u>E</u>	1	
Envelopes14, 22, 23	<u> </u>	
Error messages on LCD43	Jams	
B&W Print Only43	document	49
Cannot Detect44	paper	50
Cannot Print44		
Cover is Open44	L	
Data Remaining44		
Document Jam44	LCD (Liquid Crystal Display)	6, 61
Ink Absorber Full45	Brightness	10
Ink low45		
InkAbsorberNearFull45		
No Ink Cartridge46		
No Paper Fed46		
Out of Memory47		
Paper Jam47		

M	Presto! PageManager
	See Software User's Guide. Also see Help
Macintosh	in the Presto! PageManager application.
See Software User's Guide.	Print
Maintenance, routine	difficulties
replacing ink cartridges37	paper jams
Mode, entering	printable area
COPY6	resolution
PHOTO6	specifications 84
SCAN6	Printing
	See Software User's Guide.
N	Programming your machine61
Network	R
Printing	
See Network User's Guide.	Resolution
Scanning	copy 80
See Software User's Guide.	print 84
	scan 83
P	
Paper	<u>S</u>
capacity23	Scanning
loading11, 14	See Software User's Guide.
loading envelopes and postcards14	Serial Number
loading photo paper16	how to findSee inside front cover
printable area18	now to findee made none cover
•	Т
size19 size of document24	<u>'</u>
	Text, entering75
type	Transparencies
PaperPort™12SE with OCR	Troubleshooting55
See Software User's Guide. Also see Help	document jam49
in the PaperPort™12SE application.	
Photo Paper Tray	error messages on LCD
PhotoCapture Center™	if you are having difficulty
from PC	copying57
See Software User's Guide.	document jam
Memory Stick PRO™29	Network
Memory Stick™29	PhotoCapture Center™
MultiMedia Card29	printing
Preview photos	scanning
Print settings32	software
Scan to Media	maintenance messages on LCD 43
change file name33	paper jam50
SD Memory Card29	11
SDHC Memory Card29	U
SDXC Memory Card29	Lineary philosope
specifications81	Unscannable area

### V

Volume, setting beeper ......9

### W

Windows<sup>®</sup>
See Software User's Guide.
Wireless Network
See Quick Setup Guide and Network
User's Guide.

### For Australia Only:

**Support** – For technical support of your Brother Product other than what you can resolve through the User's Guide, please visit our Web Site or Solutions Web Site (see below) to find an answer to FAQs/Troubleshooting, locating Drivers & Software.

Alternatively, please contact the Product Support Centre for any customer care/technical support enquiry.

To contact Brother International (Aust) Pty Ltd for support on a Brother product please see the details listed below:

Product Support Centre: **Australia**Brother International (Aust) Pty Ltd

Phone: 02 8875 6000 Fax: 02 9870 7223

Solutions Site: http://solutions.brother.com/

Web Site: <u>www.brother.com.au</u>

Email: To submit an e-mail enquiry, visit www.brother.com.au go to

Service and Support area and follow the prompts.

Our Technical Support Consultants are available 5 days a week by phone during the hours of 8.30am to 5.00pm (EST/EDST) Monday to Friday.

### For New Zealand Only:

To contact Brother International (NZ) Limited for support with a Brother product please use the following methods.

Phone:

Premium End User 0900 552 152

Assistance

Auto Attendant Self Help 0800 652 152
Brother Recycle Assistance 0800 632 467
Fax Assistance 0800 837 822

Email Assistance Please visit www.brother.co.nz and submit a helpdesk

enquiry from Online Help

Web Assistance Please visit <u>www.brother.co.nz</u> under Online Help for

Frequently Asked Questions, Driver downloads, Warranty

information and Service Centres

Our Technical Support Consultants are available 7 days a week by phone during the hours of 8.30am to 5pm Monday to Friday and 9am to 5pm Saturday and Sunday. Outside of these hours you can find assistance from our Auto Attendant Self Help and our Website <a href="www.brother.co.nz">www.brother.co.nz</a> under Online Help.



Visit us on the World Wide Web http://www.brother.com/

These machines are approved for use in the country of purchase only. Local Brother companies or their dealers will only support machines purchased in their own countries.