brother

Web Connect Guide



Applicable models

This User's Guide applies to the following models:

DCP-J4110DW, MFC-J2310/J2510/J4310DW/J4410DW/J4510DW/J4610DW/J4710DW

Definitions of notes

We use the following note style throughout this user's guide:

Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.
tips about now the operation works with other reatures.

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IMPORTANT NOTE

- Please go to the Brother Solutions Center at <u>http://solutions.brother.com/</u> and click Manuals on your model page to download the other manuals.
- Not all models are available in all countries.
- For DCP users; This documentation is for both MFC and DCP models. Where it says 'MFC' in this user's guide, please read 'MFC-xxxx' as 'DCP-xxxx'.

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Brother Web Connect Feature

Certain websites provide services that allow users to upload and view images and files on the website. Your Brother machine can scan images and upload them to these services, and also print images that are already uploaded to these services.



1 Photos and documents

Accessible services

The following services can be accessed from your Brother machine:

■ PICASA Web Albums™

PICASA Web Albums[™] is an online photo sharing service. Images can be uploaded, organized into albums, and shared with other users.

URL: http://picasaweb.google.com/

■ GOOGLE DRIVE[™]

GOOGLE DRIVE[™] is an online document editing and sharing service.

URL: <u>http://drive.google.com/</u>

■ FLICKR[®]

FLICKR[®] is an online photo sharing service. Images can be uploaded, organized into albums, and shared with other users.

URL: http://www.flickr.com/

Facebook

Facebook is a social networking service that also allows images to be uploaded and shared with other users.

URL: <u>http://www.facebook.com/</u>

EVERNOTE

EVERNOTE is an online file storage and managing service.

URL: http://www.evernote.com/

Dropbox

Dropbox is an online file storage, sharing and file synchronization service.

URL: http://www.dropbox.com/

■ SkyDrive[®]

SkyDrive[®] is an online file storage, sharing and managing service.

URL: http://skydrive.live.com/

Box

Box is an online document editing and sharing service.

URL: http://www.box.com/

For details about any of these services, refer to the respective service's website. The following table describes which types of files can be used with each Brother Web Connect feature:

Accessible Services	PICASA Web Albums™ FLICKR [®] Facebook	GOOGLE DRIVE™ EVERNOTE Dropbox Box SkyDrive [®]
Download and print images or save them to media	JPEG	JPEG, PDF
Upload scanned images	JPEG	JPEG, PDF
Upload images saved on media	JPEG	JPEG

NOTE

(For Hong Kong, Taiwan and Korea)

Brother Web Connect supports only file names written in English. Files named in the local language will not be downloaded or uploaded.

Conditions for using Brother Web Connect

Service account

In order to use Brother Web Connect, you must have an account with the desired service. If you do not already have an account, use a computer to access the website of the service and create an account.

Internet connection

In order to use Brother Web Connect, your Brother machine must be connected to a network that has access to the Internet through either a wired or wireless connection. See the Quick Setup Guide to connect and configure the machine appropriately.

For network setups that use a proxy server, the machine must also be configured to use a proxy server (see *Proxy server settings* on page 4).

NOTE

A proxy server is a computer that serves as an intermediary between computers without a direct Internet connection, and the Internet.

MFL-Pro Suite installation

The initial installation of Brother Web Connect requires a computer that has access to the Internet and has Brother MFL-Pro Suite installed. Follow the steps outlined in the Quick Setup Guide to install the MFL-Pro Suite (from the supplied installer CD-ROM) and configure the machine to be able to print over your wired or wireless network.

Proxy server settings

If the network uses a proxy server, the following proxy server information must be configured on the machine:

- Proxy server address
- Port number
- User name
- Password

For MFC-J2510/J4510DW/J4710DW



Press All Settings.

3 Swipe up or down, or press ▲ or ▼ to display Network. Press Network.



Setting up Brother Web Connect

Step-by-step overview

Configure the settings using the following procedure:





Enter the temporary ID to enable the service on the machine. Specify the account name as you would like it to be displayed on the machine, and enter a PIN if you would like to use one.



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The machine can now use the service.

How to create an account for each of the desired services

In order to use Brother Web Connect to access an online service, you must have an account with that online service. If you do not already have an account, use a computer to access the website of the service and create an account. After creating an account, log on and use the account once with a computer before using the Brother Web Connect feature. Otherwise, you may not be able to access the service using Brother Web Connect.

If you already have an account, there is no need to create an additional account.

Continue with the next procedure, How to apply for Brother Web Connect access on page 7.

NOTE

You do not need to create an account if you will use the service as a guest. You can only use certain services as a guest. If the service you want to use does not have this option, you must create an account.

How to apply for Brother Web Connect access

In order to use Brother Web Connect to access online services, you must first apply for Brother Web Connect access using a computer that has Brother MFL-Pro Suite installed:

Turn on your computer.

Access the Brother Web Connect application web page.

Windows[®]

If you have already installed MFL-Pro Suite, choose **(3)** / **All Programs** / **Brother** / **MFC-XXXX** (where XXXX is your model name) / **Brother Web Connect**.

The web browser will start and access the application page.

NOTE

You can also access the page directly by typing "<u>https://moi.bwc.brother.com/portal/</u>" into your web browser's address bar.

Macintosh

If you have already installed MFL-Pro Suite, double-click **Macintosh HD / Applications / Brother /** Utilities / Brother Web Connect.

The web browser will start and access the application page.

NOTE

You can also access the page directly in the following ways:

- From the supplied installer CD-ROM
 - **1** Put the supplied installer CD-ROM into your CD-ROM drive. Double-click the **Brother Support** icon.
 - 2 Click the Brother Web Connect icon.
- · From your web browser

Type "https://moi.bwc.brother.com/portal/" into your web browser's address bar.





4 Follow the on-screen instructions and apply for access.

When finished, your temporary ID will be displayed. This temporary ID is needed when registering accounts to the machine, so make a note of the ID. The temporary ID is valid for 24 hours.

other

5 Close the web browser.

Continue with the next procedure, How to register and delete accounts on the machine on page 9.

1

How to register and delete accounts on the machine

Enter the account information and configure the machine so that it can access the service:

Register an account

For MFC-J2510/J4510DW/J4710DW

- Before you register an account, confirm that the correct time and date are set on the machine's control panel. See the Quick Setup Guide included with your machine for instructions on setting the correct time and date.
- 2 Swipe left or right, or press d or ► to display the More screen.
- 3 Press Web.

Information regarding the Internet connection is displayed on the machine's LCD. Read the information and press OK.

You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

- 5 Choose the desired service.
- If information regarding Brother Web Connect is displayed, press OK.
- **7 Press** Register/Delete Account.



- 9 A message is displayed prompting you to enter the temporary ID you received when you applied for Brother Web Connect access. Press OK.
- 10 Enter the temporary ID. Press OK.

NOTE

An error message will appear on the LCD if the information you entered does not match the temporary ID you received when you applied for access or if the temporary ID has expired. Either enter the temporary ID correctly or apply for access again and receive a new temporary ID (see *How to apply for Brother Web Connect access* on page 7).

A message is displayed, prompting you to enter a name for the account as you want it to be displayed on the LCD. Press OK.

12	E
	F

- Enter the name using the buttons on the LCD. Press OK.
- 13 Do one of the following:
 - To set a PIN for the account, press Yes. Enter a four-digit number and press OK. (A PIN prevents unauthorized access to the account.)
 - If you do not want to set a PIN, press No.
- 14 You will be asked if you want to register the account information you entered.
 - Press Yes to register.
 - Press No to enter the information again. Go back to step ①.
- 15 Account registration is complete. Press OK.

16 Press 🌅.

NOTE

Up to 10 accounts can be registered on the machine.

For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

- Before you register an account, confirm that the correct time and date are set on the machine's control panel. See the Quick Setup Guide included with your machine for instructions on setting the correct time and date.
- Press ∧ or ∨ to display Web. Press Web.
- 3 Information regarding the Internet connection is displayed on the machine's LCD. Read the information and press OK.

You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

5 Choose the desired service.

- 6 If information regarding Brother Web Connect is displayed, press OK.
- **7 Press** Register/Delete.
- 8 Press Register Account.

9 A message is displayed prompting you to enter the temporary ID you received when you applied for Brother Web Connect access. Press OK.

Enter the temporary ID. Press OK.

NOTE

An error message will appear on the LCD if the information you entered does not match the temporary ID you received when you applied for access or if the temporary ID has expired. Either enter the temporary ID correctly or apply for access again and receive a new temporary ID (see *How to apply for Brother Web Connect access* on page 7).

- A message is displayed, prompting you to enter a name for the account as you want it to be displayed on the LCD. Press OK.
- 12 Enter the name using the buttons on the LCD. Press OK.

13 Do one of the following:

- To set a PIN for the account, press Yes. Enter a four-digit number and press OK. (A PIN prevents unauthorized access to the account.)
- If you do not want to set a PIN, press No.
- 14 You will be asked if you want to register the account information you entered.
 - Press Yes to register.
 - Press No to enter the information again. Go back to step **(**).

Account registration is complete. Press OK.



NOTE

Up to 10 accounts can be registered on the machine.

Delete an account

For MFC-J2510/J4510DW/J4710DW



2 Press Web.

If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.

3 You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

-

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

4	Choose the desired service.
5	Press Register/Delete Account.
6	Press Delete Account.
7	Press the accounts that you want to delete. The selected accounts will be indicated by check marks.
8	Press OK.
9	You will be asked to confirm your selections. Press Yes to delete.
10	Account deletion is complete. Press OK.
1	Press 1.
For	DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW
1	Press ∧ or ∨ to display Web. Press Web.
2	If information regarding the Internet connection is displayed on the machine's LCD, read the information and press ${\tt OK}.$
3	You will be asked if you want to display this information again in the future. Press Yes or No.
	TE f there are announcements about new features, and so on, the latest information will be displayed. Read he information and press OK.
4	Choose the desired service.
5	Press Register/Delete.
6	Press Delete Account.
7	Press the accounts that you want to delete. The selected accounts will be indicated by check marks.
8	Press OK.

Introduction



9 You will be asked to confirm your selections. Press Yes to delete.

10 Account deletion is complete. Press OK.





Downloading and printing images

Images that have been uploaded to the service can be downloaded directly to the machine and printed. Images that other users have uploaded for sharing can also be downloaded as long as you have viewing privileges for those images.

Certain services allow guest users to view images that are public. When accessing as a guest user, you can view images for which the owner has made public (i.e., there are no viewing restrictions).

For information about services and supported features, see Accessible services on page 2.

NOTE

(For Hong Kong, Taiwan and Korea)

Brother Web Connect supports only file names written in English. Files named in the local language will not be downloaded.

For MFC-J2510/J4510DW/J4710DW

Swipe left or right, or press ◀ or ► to display the More screen.

2 Press Web.

If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.

3 You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.



4 Choose the desired service.

- 5 Do one of the following:
 - To log on to the service with your account, swipe up or down, or press A or V to display your account name, and press it. Go to step 6.
 - To access the service as a guest user, swipe down or press V to display Use Service as a Guest User, and press it. When the information regarding access as a guest user is displayed, press OK. Go to step 7.
- 6) If the PIN entry screen is displayed, enter the four-digit PIN and press OK.

Press Download to Print. Do one of the following:

■ If you logged on to the service with your account, go to step ⑧.

- If you accessed the service as a guest user, go to step ④.
- 8 Do one of the following:

(For PICASA Web Albums™, FLICKR[®] and Facebook)

- To download your own images from the service, press Your Album. Go to step .
- To download other users' images from the service, press Other User's Album. Go to step ④.

(For GOOGLE DRIVE[™], Dropbox, EVERNOTE, SkyDrive[®] and Box)

Go to step ①.

NOTE

In order to download other users' images, you must have access privileges to view the corresponding albums or images.

Using the buttons on the LCD, type the account name of the user whose images you want to download. Press OK.

NOTE

Depending on the service, you may have to select the account name from a list of other users that is displayed.

Swipe up or down, or press ▲ or ▼ to display the desired album ¹, and press it. Some services do not require images to be saved in albums. For images not saved in albums, select Show Unsorted Photos to select images. Other users' images cannot be downloaded if they are not saved in an album.

¹ An album is a collection of images. However, the actual term may differ depending on the service you use. When using EVERNOTE, you must select the notebook, and then select the note.

 Press the thumbnail of the desired image. Confirm the image on the LCD and press OK. Repeat this step until you have chosen all the images that you want to print (you can select up to 10 images).

12 After you have chosen all of the desired images, press OK.

13 The print settings screen will be displayed. Do one of the following:

- To change print settings, see How to change print settings on page 18. After changing the print settings, go to step .
- If you do not want to change print settings, press OK.
- Press OK to print.

The machine starts downloading and printing the image(s).

Download

15 Press 🚺.

NOTE

(For MFC-J4610DW/J4710DW)

When downloading and printing JPEG files, you cannot print from Tray2.

For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

Press ∧ or ∨ to display Web.
 Press Web.

- 2 If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.
- 3 You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.



- 5 Do one of the following:
 - To log on to the service with your account, press ∧ or ∨ to display your account name, and press it. Go to step ⑤.
 - To access the service as a guest user, press ∧ or ∨ to display Use as a Guest User, and press it. When the information regarding access as a guest user is displayed, press OK. Go to step ⑦.
- **6** If the PIN entry screen is displayed, enter the four-digit PIN and press OK.
- 7 Press Download to Print. Do one of the following:
 - If you logged on to the service with your account, go to step 8.
 - If you accessed the service as a guest user, go to step ④.
- 8 Do one of the following:

(For PICASA Web Albums™, FLICKR[®] and Facebook)

- To download your own images from the service, press Your Album. Go to step ().
- To download other users' images from the service, press Other User's Album. Go to step ④.

(For GOOGLE DRIVE[™], Dropbox, EVERNOTE, SkyDrive[®] and Box)

■ Go to step ①.

NOTE

In order to download other users' images, you must have access privileges to view the corresponding albums or images.

9 Using the buttons on the LCD, type the account name of the user whose images you want to download. Press OK.

NOTE

Depending on the service, you may have to select the account name from a list of other users that is displayed.

10	Press A or V to display the desired album ¹ , and press it. Some services do not require images to be saved in albums. For images not saved in albums, select See Unsorted Photos to select images. Other users' images cannot be downloaded if they are not saved in an album.
	¹ An album is a collection of images. However, the actual term may differ depending on the service you use. When using EVERNOTE, you must select the notebook, and then select the note.
1	Press ∧ or ∨ to display the desired image, and press it. Confirm the image on the LCD and press OK. Repeat this step until you have chosen all the images that you want to print (you can select up to 10 images).
12	After you have chosen all of the desired images, press OK.
13	 The print settings screen will be displayed. Do one of the following: To change print settings, see <i>How to change print settings</i> on page 18. After changing the print settings, go to step . If you do not want to change print settings, press OK.
14	Press OK to print. The machine starts downloading and printing the image(s).
15	Press 👔.
NO (TE For MFC-J4610DW/J4710DW)

When downloading and printing JPEG files, you cannot print from Tray2.

How to change print settings

The print settings screen is displayed after you have selected the images that you want to print:

For MFC-J2510/J4510DW/J4710DW

Print Quality

- 1 Press Print Quality.
- 2 Press Fine or Normal.
- **3** If you do not want to change any other settings, press OK.

Paper Size

- 1) **Press** Paper Size.
- 2 Press the paper size you are using, Letter, A3, Ledger, Legal¹, A4, 4"x6" (10x15cm) or 5"x7" (13x18cm)².
 - ¹ PDF files only
 - ² JPEG files only
- **3** If you do not want to change any other settings, press OK.

NOTE

- You can print using Legal, Ledger and A3 paper only from the manual feed slot.
- (For MFC-J4710DW)

You can also print using Legal, Ledger and A3 paper from Tray2.

Paper Type

- **1 Press** Paper Type.
- 2 Press the paper type you are using, Plain Paper, Inkjet Paper, Brother BP71 or Other Glossy.
- **3** If you do not want to change any other settings, press OK.

NOTE

When downloading and printing PDF files, you can choose only Plain Paper.

Borderless Printing (for JPEG files only)

This feature expands the printable area to the edges of the paper.

1 Press Borderless Print.

Press On (or Off).

Download

3 If you do not want to change any other settings, press OK.

For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

Print Quality

- 1 Press Print Quality.
- 2 Press Fine or Normal.
- **3** If you do not want to change any other settings, press OK.

Paper Size

1 Press Paper Size.

Press the paper size you are using, Letter, A3, Ledger, Legal ¹, A4, 4"x6" (10x15cm) or 5"x7" (13x18cm) ².

¹ PDF files only

² JPEG files only

3 If you do not want to change any other settings, press OK.

NOTE

You can print using Legal, Ledger and A3 paper only from the manual feed slot.

Paper Type

1 Press Paper Type.

2 Press the paper type you are using, Plain Paper, Inkjet Paper, Brother BP71 or Other Glossy.

3 If you do not want to change any other settings, press OK.

NOTE

When downloading and printing PDF files, you can choose only Plain Paper.

Borderless Printing (for JPEG files only)

This feature expands the printable area to the edges of the paper.





If you do not want to change any other settings, press OK.

Downloading and saving images to a memory card or USB Flash memory drive connected to your machine

JPEG and PDF files can be downloaded from a service and saved directly on media connected to the machine. Images that other users have uploaded for sharing can also be downloaded, as long as you have viewing privileges for those images.

Certain services allow guest users to view images that are public. When accessing as a guest user, you can view images for which the owner has made public (i.e., there are no viewing restrictions).

Make sure there is enough available space on your memory card or USB Flash memory drive.

For details about services and supported features, see *Accessible services* on page 2.

NOTE

(For Hong Kong, Taiwan and Korea)

Brother Web Connect supports only file names written in English. Files named in the local language will not be downloaded.

For MFC-J2510/J4510DW/J4710DW

- 1 Open the media slot cover.
- Insert a memory card or USB Flash memory drive into your machine. The LCD screen automatically changes.
- **3** Press Web.

If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.

You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

5 Choose the desired service.

- 6 Do one of the following:
 - To log on to the service with your account, swipe up or down, or press ▲ or ▼ to display your account name and press it. Go to step ⑦.
 - To access the service as a guest user, swipe down or press V to display Use Service as a Guest User, and press it. When the information regarding access as a guest user is displayed, press OK. Go to step ⁽³⁾.
 - If the PIN entry screen is displayed, enter the four-digit PIN and press OK.

Download

Press Download to Media.

Do one of the following:

- If you logged on to the service with your account, go to step 9.
- If you accessed the service as a guest user, go to step **()**.
- 9 Do one of the following:

(For PICASA Web Albums™, FLICKR[®] and Facebook)

- To download your own images from the service, press Your Album. Go to step ①.
- To download other users' images from the service, press Other User's Album. Go to step ().

(For GOOGLE DRIVE[™], Dropbox, EVERNOTE, SkyDrive[®] and Box)

Go to step 1.

NOTE

In order to download other users' images, you must have access privileges to view the corresponding albums or images.

Using the buttons on the LCD, type the account name of the user whose images you want to download. Press OK.

NOTE

Depending on the service, you may have to select the account name from a list of other users that is displayed.

Swipe up or down, or press ▲ or ▼ to display the desired album ¹, and press it. Some services do not require images to be saved in albums. For images not saved in albums, select Show Unsorted Photos to select images. Other users' images cannot be downloaded if they are not saved in an album.

¹ An album is a collection of images. However, the actual term may differ depending on the service you use. When using EVERNOTE, you must select the notebook, and then select the note.

Press the thumbnail of the desired image.

Confirm the image on the LCD and press OK.

Repeat this step until you have chosen all the images that you want to download (you can select up to 10 images).

- **13** After you have chosen all of the desired images, press OK.
- Press OK to download. The machine starts downloading the image(s).



NOTE

- Downloaded files are renamed based on the current date. For example, the first image saved on July 1, would be named 07010001.jpg. Note that the region setting also determines the date format of the file name.
- Images are saved in the "BROTHER" folder, which can be found on the root level of the media.

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Download
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For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

- 1 Open the media slot cover.
- 2 Insert a memory card or USB Flash memory drive into your machine. The LCD screen automatically changes.

3 Press 1.

- Press ∧ or ∨ to display Web. Press Web.
- 5 If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.
- 6 You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.



- 8 Do one of the following:
 - To log on to the service with your account, press ∧ or ∨ to display your account name, and press it. Go to step ④.
 - To access the service as a guest user, press ∨ to display Use as a Guest User, and press it. When the information regarding access as a guest user is displayed, press OK. Go to step ①.
- 9 If the PIN entry screen is displayed, enter the four-digit PIN and press OK.
- 10 Press Download to Media. Do one of the following:
 - If you logged on to the service with your account, go to step ①.
 - If you accessed the service as a guest user, go to step **()**.
- 1 Do one of the following:

(For PICASA Web Albums™, FLICKR[®] and Facebook)

- To download your own images from the service, press Your Album. Go to step (3).
- To download other users' images from the service, press Other User's Album. Go to step @.

(For GOOGLE DRIVE[™], Dropbox, EVERNOTE, SkyDrive[®] and Box)

■ Go to step (3).

NOTE

In order to download other users' images, you must have access privileges to view the corresponding albums or images.

Using the buttons on the LCD, type the account name of the user whose images you want to download. Press OK.

NOTE

Depending on the service, you may have to select the account name from a list of other users that is displayed.



- Downloaded files are renamed based on the current date. For example, the first image saved on July 1, would be named 07010001.jpg. Note that the region setting also determines the date format of the file name.
- Images are saved in the "BROTHER" folder, which can be found on the root level of the media.

Scanning and uploading documents

Scanned photos and images can be uploaded directly to a service without using a computer.

For details about services and supported features, see Accessible services on page 2.

For MFC-J2510/J4510DW/J4710DW

- Load your document.
- 2 Swipe left or right, or press d or ► to display the More screen.
- **3** Press Web.

If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.

You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

- 5 Choose the desired service.
- 6 Swipe up or down, or press ▲ or ▼ to display your account name, and press it.
- If the PIN entry screen is displayed, enter the four-digit PIN and press OK.
- 8 **Press** Upload from Scanner.
- If the screen that prompts you to specify the file format of the image to be uploaded is displayed, choose the desired file format.

NOTE

When scanning and uploading JPEG files, black and white scanning is not available, and each page is uploaded as a separate file.

- 10 The scan settings screen will be displayed. Do one of the following:
 - To change scan settings, see *How to change scan settings* on page 26. After changing the scan settings, go to step ①.
 - If you do not want to change any settings, press OK.

If the screen that prompts you to Select a Tag is displayed, select the desired tag.

2 Press OK.

If you placed the document in the automatic document feeder (ADF), the machine scans the document and starts uploading.

If you are using the scanner glass, go to step (8).

- **13** When Next page? is displayed, do one of the following:
 - If there are no more pages to scan, press No.

The machine starts uploading the image.

- To scan more pages, press Yes and go to step .
- 14 Place the next page on the scanner glass.

Press OK.

The machine starts scanning the page. (Repeat steps (B) and (D) for each additional page.)



NOTE

- Uploaded images are saved in an album named "From_BrotherDevice".
- For information regarding restrictions, such as the size or number of images that can be uploaded, refer to the respective service's website.

For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

1 Load your document.

- Press ∧ or ∨ to display Web. Press Web.
- 3 If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.
- You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

- 5 Choose the desired service.
- 6 Press ∧ or ∨ to display your account name, and press it.
- If the PIN entry screen is displayed, enter the four-digit PIN and press OK.
- 8 Press Upload from Scanner.

If the screen that prompts you to specify the file format of the image to be uploaded is displayed, choose the desired file format.

NOTE

When scanning and uploading JPEG files, black and white scanning is not available, and each page is uploaded as a separate file.

- **(1)** The scan settings screen will be displayed. Do one of the following:
 - To change scan settings, see How to change scan settings on page 26. After changing the scan settings, go to step 1.
 - If you do not want to change any settings, press OK.
- 1 If the screen that prompts you to Select a Tag is displayed, select the desired tag.
- Press OK.

If you placed the document in the automatic document feeder (ADF), the machine scans the document and starts uploading.

If you are using the scanner glass, go to step (B).

- (3) When Next Page? is displayed, do one of the following:
 - If there are no more pages to scan, press No.

The machine starts uploading the image.

- To scan more pages, press Yes and go to step ().
- 14 Place the next page on the scanner glass.

Press OK.

The machine starts scanning the page. (Repeat steps (B) and (D) for each additional page.)

15 Press 🌅.

NOTE

- · Uploaded images are saved in an album named "From BrotherDevice".
- For information regarding restrictions, such as the size or number of images that can be uploaded, refer to the respective service's website.

How to change scan settings

The scan settings screen is displayed before you scan the documents that you want to upload (see step 📵 on page 24 or step () on page 26):

For MFC-J2510/J4510DW/J4710DW

Scan Type



1 Press Scan Type on the scan settings screen.





NOTE

When scanning and uploading JPEG files, black and white scanning is not available, and each page is uploaded as a separate file.

Resolution

- **1 Press** Resolution **on the scan settings screen**.
- 2 Choose 100 dpi, 200 dpi, 300 dpi or 600 dpi.
- If you do not want to change additional settings, press OK.

Scan Size

- 1 Press Scan Size on the scan settings screen.
- 2 Choose Letter or A4.
- 3 If you do not want to change additional settings, press OK.

NOTE

You may not be able to choose Letter, depending on your country.

2-sided Scan (For MFC-J4710DW)

- **1 Press** 2-sided Scan **on the scan settings screen**.
- 2 Choose LongEdge, ShortEdge or Off.
- **3** If you do not want to change additional settings, press OK.

NOTE

2-sided Scan is available only when you scan from the ADF. The default setting of 2-sided Scan is "Off".

For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

Scan Type

- **1** Press Scan Type on the scan settings screen.
- 2 Choose Color or B&W.
- **3** If you do not want to change additional settings, press OK.

NOTE

When scanning and uploading JPEG files, black and white scanning is not available, and each page is uploaded as a separate file.

Resolution

- **1** Press Resolution on the scan settings screen.
- 2 Choose 100 dpi, 200 dpi, 300 dpi or 600 dpi.
- **3** If you do not want to change additional settings, press OK.

Scan Size

- **1** Press Scan Size on the scan settings screen.
- **2** Choose Letter or A4.
- **3** If you do not want to change additional settings, press OK.

NOTE

You may not be able to choose Letter, depending on your country.

Uploading images saved on the memory card or USB Flash memory drive

Images saved on media connected to the machine can be uploaded directly to a service.

For details about services and supported features, see Accessible services on page 2.

NOTE

(For Hong Kong, Taiwan and Korea)

Brother Web Connect supports only file names written in English. Files named in the local language will not be uploaded.

For MFC-J2510/J4510DW/J4710DW



- Open the media slot cover.
- Insert a memory card or USB Flash memory drive into your machine. The LCD screen automatically changes.
- 3 Press Web.

If information regarding the Internet connection is displayed on the machine's LCD, read the information and press $_{\rm OK}$

4 You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

- 5 Choose the desired service.
- 6 Swipe up or down, or press ▲ or ▼ to display your account name, and press it.
- 7 If the PIN entry screen is displayed, enter the four-digit PIN and press OK.
- 8 Press Upload from Media.
- 9 Press the thumbnail of the desired image. Confirm the image on the LCD and press OK. Repeat this step until you have chosen all the images that you want to upload.
- **10** After you have chosen all of the desired images, press OK.
- Press OK.
 The machine starts uploading the image(s).

12 Press	
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NOTE

- Uploaded images are saved in an album named "From_BrotherDevice".
- For information regarding restrictions, such as the size or number of images that can be uploaded, refer to the respective service's website.

For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW

- 1 Open the media slot cover.
- Insert a memory card or USB Flash memory drive into your machine. The LCD screen automatically changes.
- 3 Press 🏹
- Press ∧ or ∨ to display Web. Press Web.
- 5 If information regarding the Internet connection is displayed on the machine's LCD, read the information and press OK.
- 6 You will be asked if you want to display this information again in the future. Press Yes or No.

NOTE

If there are announcements about new features, and so on, the latest information will be displayed. Read the information and press OK.

- 7 Choose the desired service.
- 8 Press ∧ or ∨ to display your account name, and press it.
- 9 If the PIN entry screen is displayed, enter the four-digit PIN and press OK.
- 10 Press Upload from Media.
- Press ∧ or ∨ to display the desired image, and press it. Confirm the image on the LCD and press OK. Repeat this step until you have chosen all the images that you want to upload.
- 12 After you have chosen all of the desired images, press OK.
- **13** Press OK.

The machine starts uploading the image(s).



NOTE

- Uploaded images are saved in an album named "From_BrotherDevice".
- For information regarding restrictions, such as the size or number of images that can be uploaded, refer to the respective service's website.

4

Shortcut Settings (For MFC-J2510/J4510DW/J4710DW)

Adding Web Connect Shortcuts

The settings for the following services can be included in a Web Connect Shortcut:

- PICASA Web Albums™
- GOOGLE DRIVE™
- FLICKR[®]
- Facebook
- EVERNOTE
- Dropbox
- SkyDrive[®]
- Box
- 1 If the displayed screen is either Home or More, swipe left or right, or press 4 or ▶ to display a Shortcut screen.
- Press + where you haven't added a Shortcut.
- 3 Press Web.
- 4 If Information regarding the Internet connection is displayed, read the information and confirm it by pressing OK.
- 5 Swipe left or right, or press < or ► to display the available services, and then press the desired service.
- Press your account. If the account needs a PIN, enter the PIN for the account using the keyboard on the Touchscreen. Press OK.
- 7 Select the function you want to use.

NOTE

The functions that can be set vary depending on the chosen service.

- 8 Read and confirm the displayed list of functions you have chosen, and then press OK.
- 9 Press OK to save your Shortcut.

NOTE

The Shortcut name will be assigned automatically. To change the Shortcut names, see *How to edit Shortcut Names* on page 33.

How to change Shortcuts

Web Connect Shortcuts cannot be changed. Instead, delete the Shortcut (see *How to delete Shortcuts* on page 33) and create a new Shortcut (see *Adding Web Connect Shortcuts* on page 32).

How to edit Shortcut Names

1 Press and hold the Shortcut until the dialog box appears:			
NOTE			
You can also press 👔, then All Settings, and then press Shortcut Settings.			
2 Press Edit Shortcut Name.			
3 To edit the name, hold down I to delete the current name, and then enter a new name using the keyboard on the Touchscreen. Press OK.			
How to delete Shortcuts			
Press and hold the Shortcut until the dialog box appears:			
NOTE You can also press i, then All Settings, and then press Shortcut Settings.			
Press Delete to delete the Shortcut that you chose in step ●. Press Yes to confirm.			
How to recall Shortcuts			

The Shortcut settings are displayed on the Shortcut screen. To recall a Shortcut, press the Shortcut name.



Troubleshooting

Error messages

As with any sophisticated office product, errors may occur. If an error occurs, your machine will display an error message. The most common error messages are shown below.

You can correct most errors yourself. If you need more help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com/.

Error Message	Cause	Action
(For MFC-J2510/J4510DW/J4710DW) Network connection failed.	The machine is not connected to a network.	Verify that the network connection is good.
Verify that the network connection is good.		If the Web button was pressed soon after the machine was
(For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)		turned on, the network connection may not have been established yet. Wait and try again.
Network connection failed. Verify that the network connection is good.		you wan and uy agam.
(For MFC-J2510/J4510DW/J4710DW) Connection failed to server.	Network or server settings are incorrect.	Confirm that network settings are correct, or wait and try again later.
Check network settings. (For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)	There is a problem with the network or server.	If the Web button was pressed soon after the machine was turned on, the network connection
Connection failed to server. Check network settings.		may not have been established yet. Wait and try again.
(For MFC-J2510/J4510DW/J4710DW) Connection failed to server. Wrong Date&Time.	Date and time settings are incorrect.	Set the date and time correctly. Note that if the machine's power cord is disconnected, the date and time settings may be incorrect.
(For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)		
Connection failed to server. Wrong Date&Time.		
(For MFC-J2510/J4510DW/J4710DW)	The machine's authentication information (needed to access the service) has expired or is invalid.	Apply for Brother Web Connect
Authentication is invalid. Reissue temporary ID, and register account again.		access again to receive a new temporary ID, and then use the new ID to register the account to the machine (see <i>How to apply for</i>
(For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)		Brother Web Connect access on page 7 and How to register and
Authentication is invalid. Reissue temporary ID, and register account again.		<i>delete accounts on the machine</i> on page 9).

Error Message	Cause	Action
(For MFC-J2510/J4510DW/J4710DW) Failed to upload. Unsupported file or corrupt data. Confirm	There is a problem with the file you are trying to upload, such as one of the following:	The file cannot be used.
data of file. (For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)	The file exceeds the service's limit on number of pixels, file size, etc.	
Failed to upload. Unsupported file or corrupt data. Confirm data of file.	 The file type is not supported. The file is corrupted. 	
<pre>(For MFC-J2510/J4510DW/J4710DW) Service temporarily unavailable. Try again later. (For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW) Service temporarily unavailable. Try again later.</pre>	There is a problem with the service and it cannot be used now.	Wait and try again. Try accessing the service from a computer to confirm whether it is available or not.
<pre>(For MFC-J2510/J4510DW/J4710DW) Incorrect PIN code. Enter PIN correctly. (For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW) Incorrect PIN code. Enter PIN</pre>	The PIN registered to the machine is incorrect. The PIN is the four-digit number that was entered when registering the account to the machine.	Enter the correct PIN.
<pre>correctly. (For MFC-J2510/J4510DW/J4710DW) Incorrect or expired ID. Or this temporary ID is already used. Enter correctly or reissue temporary ID. Temporary ID is valid for 24 hours after it is issued. (For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW) Incorrect or expired ID. Or this temporary ID is already used. Enter correctly or reissue temporary ID. Temporary ID is valid for 24 hours after it is issued.</pre>	The temporary ID that was entered is incorrect. The temporary ID that was entered has expired. A temporary ID is valid for 24 hours.	Enter the correct temporary ID. Apply for Brother Web Connect access again and receive a new temporary ID, and then use the new ID to register the account to the machine (see <i>How to apply for</i> <i>Brother Web Connect access</i> on page 7 and <i>How to register and</i> <i>delete accounts on the machine</i> on page 9).

Error Message	Cause	Action
(For MFC-J2510/J4510DW/J4710DW)	The name entered as the display	Enter a different display name.
Display name has already been registered. Enter another display name.	name has already been registered.	
(For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)		
Display name has already been registered. Enter another display name.		
(For MFC-J2510/J4510DW/J4710DW) Max Qty of accounts reached. Try again after deleting unnecessary accounts. (For DCP-J4110DW, MFC-J2310/J4310DW/J4410DW/J4610DW)	The maximum number of accounts (10) have already been registered.	Delete any unnecessary accounts and try again.
Max Qty of accounts reached. Try again after deleting unnecessary accounts.		
(For MFC-J2510/J4510DW/J4710DW) Account is invalid. Please register account and shortcut again after deleting this shortcut.	The shortcut cannot be used because the account was deleted after the shortcut was registered.	Delete the shortcut, and then register the account and shortcut again.



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