Using the Documentation

Please read this guide before attempting to operate the product, or before attempting any maintenance. Failure to follow these instructions may result in an increased risk of personal injury or damage to property, including through fire, electrical shock, burns or suffocation. Brother shall not be liable for damage caused where the product owner has failed to follow the instructions set out in this guide.

Read all of the instructions. Save them for later reference.

Symbols and conventions used in the documentation

The following symbols and conventions are used throughout the documentation.

⚠️ WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.

⚠️ CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

IMPORTANT

IMPORTANT indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.

NOTE

Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.

⚠️ Hot Surface icons warn you not to touch product parts that are hot.

🚫 Prohibition icons indicate actions that must not be performed.

**Bold** Bold typeface identifies specific keys on the product’s control panel or on the computer screen.

*Italicics* Italicized typeface emphasizes an important point or refers you to a related topic.

Courier New Text in Courier New font identifies messages on the LCD of the product.

Follow all warnings and instructions marked on the product.

**NOTE**

The illustrations in this guide show the HL-3170CDW and MFC-9330CDW.
Compilation and Publication

Under the supervision of Brother Industries, Ltd., this manual has been compiled and published, covering the latest product descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

Choosing a location

Put your product on a flat, level, stable surface free from vibration and shocks, such as a desk. Put the product near a telephone wall jack (MFC only) and a standard grounded AC power outlet. Choose a location where the temperature remains between 10°C and 32.5°C and the humidity is between 20% to 80% (without condensation).

WARNING

⚠️ ⚠️

DO NOT expose the product to direct sunlight, excessive heat, open flames, corrosive gasses, moisture or dust. Doing so may create a risk of an electrical shock, short circuit or fire. It may also damage the product and/or render it inoperable.

⚠️ ⚠️

DO NOT place the product near heaters, air conditioners, electrical fans, refrigerators, or water. Doing so may create the risk of an electrical shock, short circuit or fire, as water may come into contact with the product (including condensation caused by heating/air conditioning/ventilation equipment).
DO NOT place the product near chemicals or in a place where chemicals could be spilled on it. Should chemicals come into contact with the product, there may be a risk of fire or electric shock. In particular, organic solvents or liquids such as benzene, paint thinner, polish remover, or deodorizer may melt or dissolve the plastic cover and/or cables, resulting in a risk of fire or electric shock. These or other chemicals may also cause the product to malfunction or become discolored.

DO NOT put the product in a location that blocks or obstructs any slot or opening in the product. These slots and openings are provided for ventilation. Blocking the product’s ventilation could create a risk of overheating and/or fire.

Instead:

- Keep a gap of at least 150 mm between the ventilation hole and the wall.
- Place the product on a solid level surface.
- DO NOT place this product near or over a radiator or heater.
- DO NOT place this product in a “built-in” installation unless adequate ventilation is provided.

DO install your product near an AC power outlet that is easily accessible. In the event of an emergency, easy access to the plug and outlet will allow you to shut off power to the product quickly and completely.

Plastic bags are used in the packing of your product. Plastic bags are not toys. To avoid the danger of suffocation, keep these bags away from babies and children and dispose of them properly.
CAUTION

Avoid placing your product in a high-traffic area. If you must place it in a high-traffic area, ensure that the product is in a safe location where it cannot be accidentally knocked over, which could cause injury to you or others and serious damage to the product. Also ensure that cords are secured so as not to pose a tripping hazard.

DO NOT eat the silica gel pack, please throw it away. If ingested seek medical attention immediately.

DO NOT place heavy objects on the product.

DO NOT place this product on an unstable cart, stand, or table, particularly if children are expected to be near the product. The product is heavy and may fall, causing injury to you or others and serious damage to the product. For MFC products, there is an added risk of injury if the scanner glass should break.

IMPORTANT

• DO NOT put objects on top of the product. Doing so could increase the risk of overheating should the product malfunction.

• DO NOT place your product next to devices that contain magnets or generate magnetic fields. Doing so may interfere with the operation of the product, causing print quality problems.

• DO NOT place your product next to sources of interference, such as speakers or the base units of non-Brother cordless telephones. Doing so may interfere with the operation of the product's electronic components.

• DO NOT connect your product to an AC power outlet controlled by wall switches or automatic timers. Disruption of power can delete information from the product's memory.

• DO NOT connect your product to an AC power outlet on the same circuit as large appliances or other equipment that requires a significant amount of electricity to operate. Operating this product in conjunction with the other product(s) could create an overvoltage, tripping your circuit breaker or blowing your fuse.
To use the product safely

Please keep these instructions for later reference and read them before attempting any maintenance. If you do not follow these safety instructions, there is a possibility of a fire, electrical shock, burn or suffocation.

**WARNING**

**ELECTRICAL HAZARDS**

*Failure to follow the warnings in this section may create the risk of an electrical shock. In addition, you could create an electrical short, which may create the risk of a fire.*

There are high voltage electrodes inside the product. Before you access the inside of the product, including for routine maintenance such as cleaning, make sure you have unplugged the telephone line cord first (MFC only) and then the power cord from the AC power outlet, as well as any telephone (RJ-11) (MFC only) or Ethernet (RJ-45) cables (Network models only) from the product. Never push objects of any kind into this product through cabinet slots, since they may touch dangerous voltage points or short out parts.

**DO NOT** handle the plug with wet hands.

Always make sure the plug is fully inserted. **DO NOT** use the product or handle the cord if the cord has become worn or frayed.

**DO NOT** use this product during an electrical storm.
DO NOT allow this product to come into contact with water. This product should not be used around standing water, including a bath tub, sink, or swimming pool; around appliances containing water, including a refrigerator; or in a wet basement.

This product should be connected to an AC power source within the range indicated on the rating label. DO NOT connect it to a DC power source or inverter. If you are not sure what kind of power source you have, contact a qualified electrician.

Power Cord Safety:

• This product is equipped with a 3-wire grounded plug. This plug will only fit into a grounded power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. DO NOT attempt to defeat the purpose of the grounded plug.

• Only use the power cord supplied with this product.

• This product should be positioned so that nothing pinches or constricts the power cord. DO NOT allow anything to rest on the power cord. DO NOT place this product where people may step on the cord. DO NOT place this product in a position where the cord is stretched or where strain is otherwise put on the cord. Doing so may cause the cord to become worn or frayed.

• Brother strongly recommends that you DO NOT use any type of extension cord.

(MFC only)

Use caution when installing or modifying telephone lines. Never touch telephone wires or terminals that are not insulated unless the telephone line has been unplugged from the wall jack.

Never install telephone wiring during a lightning storm. Never install a telephone wall jack in a location that is wet or may become wet, for example, near a refrigerator or other appliance that produces condensation.
• DO NOT put a toner cartridge, a toner cartridge and drum unit assembly, or a waste toner box into a fire. It could explode, resulting in injuries.

• DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the product. Doing so could cause a fire or electrical shock. Instead, use only a dry, lint-free cloth. For instructions on how to clean the product: see User's Guide/Basic User's Guide: Routine Maintenance.

---

DO NOT attempt to operate this product when a paper jam or stray pieces of paper are inside the product. Prolonged contact of the paper with the fuser unit could cause a fire.

---

DO NOT use a vacuum cleaner to clean up scattered toner. Doing this might cause the toner dust to ignite inside the vacuum cleaner, potentially starting a fire. Please carefully clean the toner dust with a dry, lint-free soft cloth and dispose of it according to local regulations.
Should you come into contact with toner, follow these instructions:

- **Inhalation**
  Obtain immediate medical attention. In case of accident by inhalation remove casualty to fresh air and keep at rest.

- **Skin contact**
  Remove contaminated clothing immediately and wash affected skin with plenty of water or soap and water.

- **Eye contact**
  Obtain medical attention. If substance has got into the eyes, immediately wash out with plenty of water for at least 15 minutes.

- **Ingestion**
  Obtain immediate medical attention. Wash out mouth with water and give 200 - 300 ml of water to drink.

For more safety information regarding the toners used in your product, please visit the following web address to read the Safety Data Sheets (SDS) [http://sds.brother.co.jp/sdsapp/index.html](http://sds.brother.co.jp/sdsapp/index.html).

---

**HOT SURFACE**

After you have just used the product, some internal parts of the product will be extremely hot. Wait at least 10 minutes for the product to cool down before you touch the internal parts of the product.
This product is heavy and weighs more than 20.0 kg. To prevent possible injuries, at least two people should lift the product. One person should hold the front of the product, and one person should hold the back, as shown in the illustration below. Be careful not to trap your fingers when you put the product down.

---

**CAUTION**

Some areas of the product can cause injury if covers (shaded) are closed with force. Take care when placing your hand in the areas shown in the illustrations, and DO NOT close the covers with force.
(MFC only)

To prevent injuries, be careful not to put your fingers in the areas shown in the illustrations.

IMPORTANT

DO NOT remove or damage any of the caution or warning labels inside the product.
Important safety instructions

1. Read all of these instructions.
2. Save these instructions for later reference.
3. Follow all warnings and instructions marked on the product.
4. DO NOT place anything in front of the product that will block received faxes (MFC only) or printed pages. DO NOT place anything in the path of received faxes (MFC only) or printed pages.
5. Wait until pages have exited the product before picking them up.
6. DO NOT dismantle this product.
   Dismantling this product could cause a fire or electric shock. DO NOT attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltage points and other risks and may void your warranty. Refer all servicing to a Brother Authorized Service Center.

   For the location of your nearest Brother Authorized Service Center, please call:

   **Toll Free Number:** 0800600211
   **Service Hour:** 9am ~ 6pm

7. Unplug this product from the AC power outlet and refer all servicing to Brother Authorized Service Personnel under the following conditions:
   - When the power cord is damaged or frayed. (DO NOT touch the damaged/frayed part of the power cord while unplugging your product.)
   - If liquid has been spilled into the product.
   - If the product has been exposed to rain or water.
   - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are discussed in the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
   - If the product has been dropped or the casing has been damaged.
   - If the product exhibits a distinct change in performance, indicating a need for service.

8. Please place the product in a clean area to prevent insects or foreign objects from damaging the product or causing danger.
Regulation

WARNING

(MFC only)

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to people. These important safety precautions include the following:

1. DO NOT use this product near water or locations that may become wet, for example, near a bath tub, wash bowl, kitchen sink or washing machine, in a wet basement or near a swimming pool.

2. Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

3. DO NOT use this product to report a gas leak in the vicinity of the leak.

4. Use only the power cord provided with the product.

Read all of the instructions. Save them for later reference.

(MFC only)

To reduce the risk of shock or fire, use only a No. 26 AWG or larger telecommunication line cord.

Disconnect device

This product must be installed near an AC power outlet that is easily accessible. In case of emergencies, you must disconnect the power cord from the AC power outlet to shut off power completely.

LAN connection (Network models only)

CAUTION

DO NOT connect this product to a LAN connection that is subject to over-voltages.
International ENERGY STAR® Qualification Statement

The purpose of the International ENERGY STAR® Program is to promote the development and popularization of energy-efficient office equipment.

As an ENERGY STAR® Partner, Brother Industries, Ltd. has determined that this product meets the ENERGY STAR® specifications for energy efficiency.

For WLAN models

Administrative Regulations on Low Power Radio Waves Radiated Devices

Unless granted permission by Taiwan DGT, any company, enterprise or user is not allowed to change the frequency, enhance the transmitting power or alter the original design characteristics or operating functions of an approved low-power radio frequency device.

Low-power radio frequency devices shall not influence aircraft security or interfere with legal communications. If such interference occurs, the low-power radio frequency device must immediately cease operations and may not be resumed until the interference problem has been resolved. The above-mentioned “legal communications” is defined as radio communication operations that conform to the Telecommunications Act. Low-power radio-frequency devices must accept any interference received from legal communications, and Industrial, Scientific and Medical (ISM) radio wave devices.
Trademarks

The Brother logo is a registered trademark of Brother Industries, Ltd.
Brother is a trademark of Brother Industries, Ltd.
Microsoft, Windows, Windows Vista, Windows Server, Outlook and Internet Explorer are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
Apple, Macintosh, Safari, Mac OS, iPad, iPhone, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. AirPrint is a trademark of Apple Inc.
Linux is the registered trademark of Linus Torvalds in the U.S. and other countries.
UNIX is a registered trademark of The Open Group in the United States and other countries.
Intel is a trademark of Intel Corporation in the U.S. and other countries.
Adobe, Illustrator, PostScript, PostScript 3 and Reader are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.
Wi-Fi Direct, Wi-Fi Protected Setup (WPS), WPA, WPA2, and Wi-Fi Protected Access are marks of the Wi-Fi Alliance.
Wi-Fi CERTIFIED, Wi-Fi and Wi-Fi Alliance are registered marks of the Wi-Fi Alliance.
FLICKR is a registered trademark of Yahoo! Inc.
AOSS is a trademark of Buffalo Inc.
Google, Google Cloud Print, Google Drive, Picasa, Picasa Web Albums and Android are trademarks of Google Inc. Use of these trademarks are subject to Google Permissions.
Each company whose software title is mentioned in this manual has a Software License Agreement specific to its proprietary programs.

Any trade names and product names of companies appearing on Brother products, related documents and any other materials are all trademarks or registered trademarks of those respective companies.
Open Source Licensing Remarks

This product includes open-source software.
Please visit the Brother Solutions Center at http://solutions.brother.com/ to view the Open Source Licensing Remarks and Copyright information.

Copyright and License

©2012 Brother Industries, Ltd. All rights reserved.
This product includes software developed by the following vendors:
©1983-1998 PACIFIC SOFTWORKS, INC. ALL RIGHTS RESERVED.
©2008 Devicescape Software, Inc. All rights reserved.
This product includes the “KASAGO TCP/IP” software developed by ZUKEN ELMIC, Inc.

Other Information

FlashFX® is a registered trademark of Datalight, Inc.
FlashFX® Copyright 1998-2010 Datalight, Inc.
U.S.Patent Office 5,860,082/6,260,156
FlashFX® Pro™ is a trademark of Datalight, Inc.
Reliance™ is a trademark of Datalight, Inc.
Datalight® is a registered trademark of Datalight, Inc.
Copyright 1989-2010 Datalight, Inc., All Rights Reserved
Unlawful use of copying equipment (MFC only)

It is an offence to make reproductions of certain items or documents with the intent to commit fraud. The following is a non-exhaustive list of documents which it may be unlawful to produce copies of. We suggest you check with your legal adviser and/or the relevant legal authorities if in doubt about a particular item or document:

- Currency
- Bonds or other certificates of debt
- Certificates of Deposit
- Armed forces service or draft papers
- Passports
- Postage stamps (cancelled or uncancelled)
- Immigration papers
- Welfare documents
- Cheques or drafts drawn by governmental agencies
- Identifying badges or insignias

In addition, driving licenses and/or Certificates of Title to motor vehicles may not be copied under certain national laws.

Copyrighted works cannot be copied lawfully, subject to the “fair dealing” exception relating to sections of a copyrighted work. Multiple copies would indicate improper use. Works of art should be considered the equivalent of copyrighted works.