Quick Setup Guide Start Here

Please read the Product Safety Guide first, then read this Quick Setup Guide for the correct setup and installation procedure. To view the Quick Setup Guide in other languages, please visit <u>http://solutions.brother.com/</u>.



WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.
<u>CAUTION</u> indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

WARNING

Plastic bags are used in the packing of your machine. Plastic bags are not toys. To avoid the danger of suffocation, keep these bags away from babies and children, and dispose of them correctly.

NOTE

• Keep a minimum gap around the machine as shown in the illustration.





- We recommend that you save the original packaging.
- If for any reason you must ship your machine, carefully repack the machine in the original packaging to avoid any damage during transit. The machine should be adequately insured with the carrier. For details on how to repack the machine, see User's Guide: *Packing and shipping the machine*.
- Illustrations in this Quick Setup Guide are based on the HL-3170CDW.
- To ensure safe operation the supplied plug must be inserted only into a standard power outlet that is properly grounded through the standard electrical wiring. Non grounded equipment may cause an electrical shock hazard, and may cause excessive electrical noise radiation.
- The network cable is not a standard accessory. Buy the appropriate interface cable for the connection you want to use.

USB cable

We recommend using a USB 2.0 cable (Type A/B) that is no longer than 2 meters.

Network cable

Use a straight-through Category 5 (or greater) twisted-pair cable for 10BASE-T or 100BASE-TX Fast Ethernet Network.



A CAUTION

DO NOT eat the silica gel pack, please throw it away. If ingested, seek medical attention immediately.

IMPORTANT

- DO NOT connect the AC power cord yet.
- **a** Remove the packing tape from the outside of the machine.
- Fully open the top cover by lifting up on the handle **1**.



C Slide all eight yellow drum locks in the direction of the arrows as shown in the illustration below.



C Take out all four drum and toner cartridge assemblies.



IMPORTANT

f

To avoid print quality problems, DO NOT touch the shaded part shown in the illustration.



Remove the orange packing piece from the belt unit.



Remove the orange packing piece from each drum and toner cartridge assembly.



g Using both hands, hold each drum and toner cartridge assembly level, and gently shake it from side to side several times to distribute the toner evenly inside the assembly.



h Slide all four drum and toner cartridge assemblies into the machine. Make sure the toner cartridge color matches the same color label on the machine.



M - Magenta

ī Close the top cover of the machine.



Load paper in the paper tray

a Pull the paper tray completely out of the machine.



b While pressing the green paper-guide release lever ①, slide the paper guides to fit the paper size you are loading in the tray. Make sure the guides are firmly in the slots.



С Fan the stack of paper well to avoid paper jams and misfeeds.

d

Load paper in the tray and make sure:

- The paper is below the maximum paper mark (VVV) ①. Overfilling the paper tray will cause paper jams.
- The side to be printed on is face down.
- The paper guides touch the sides of the paper so it will feed properly.



- Put the paper tray firmly back in the machine. Make sure it is completely inserted into the machine.
- If Lift the support flap to prevent paper from sliding off the face-down output tray.



For information about recommended paper: see User's Guide: *Recommended paper*.



Turn on the machine

IMPORTANT

DO NOT connect the interface cable yet.



- Connect the AC power cord to the machine and then connect it to an AC power outlet.
- Press and hold down (2) on the control panel.



- C Do one of the following:
 - For HL-3170CDW: Go to step 5.
 - For HL-3150CDN: Go to step 6.



Wireless setup for WLAN

a For mobile device users: press ▲ to choose Yes.

> Go to step 9 on page 17 to continue the wireless setup.

After finishing the wireless setup, return to step 6 to finish the machine setup.

NOTE

To change the language on your machine first, you can choose No. You will be able to configure the wireless settings later.

b For all other users: press ▼ to choose No. Then go to step 6.

> Wireless setup for Windows[®] and Macintosh users will be covered in later steps.



Print a test page



Press **Go**. The machine will print a test page. Check that the test page has printed correctly.



NOTE

This function will no longer be available after the first print job you send from your computer.



Set your language

- a **Press** ▲ or **▼** to choose General Setup. Press OK.
- b Press OK to choose Local Language.
- С Press \blacktriangle or \triangledown to choose your language. Press OK.
- d Press Cancel.

NOTE

Chinese is not supplied on the LCD.

Now go to

Next page to install the printer driver.



Choose your connection type

These installation instructions are for Windows[®] XP Home/XP Professional/XP Professional x64 Edition, Windows Vista[®], Windows[®] 7, Windows[®] 8, Windows Server[®] 2003/2003 x64 Edition/2008/2008 R2/2012, and Mac OS X v10.6.8, 10.7.x and 10.8.x.

NOTE

You can visit us at <u>http://solutions.brother.com/</u> where you can get product support, the latest driver updates and utilities, and answers to frequently asked questions (FAQs).





For USB Interface Cables

Windows[®], go to page 8 Macintosh, go to page 10





For Wired Network

Windows[®], go to page 11 Macintosh, go to page 15



For Wireless Network

Windows $^{\ensuremath{\mathbb{R}}}$ and Macintosh, go to page 17

NOTE

To connect your iOS or Android[™] device or Windows[®] Phone to your Brother machine using Wi-Fi Direct[™], please download the Wi-Fi Direct[™] Guide at <u>http://solutions.brother.com/</u>.

Wired Network

USB

Wireless Network



For Windows[®] USB Interface Cable Users



Before you install

IMPORTANT

- If there are any programs running, close them.
- The screens may differ depending on your operating system.
- A Make sure your computer is ON and you are logged on with Administrator rights.
- Press and hold down (1) to turn off the machine.

NOTE

If the USB cable is connected to your computer before the installation, the dialog box will automatically appear to inform that your computer found new hardware. Please cancel it to close the screen.



Install the printer driver

Put the CD-ROM into your CD-ROM drive. If prompted, select your model and language.

NOTE

- If the Brother screen does not appear automatically, go to Computer (My Computer), double-click the CD-ROM icon, and then double-click start.exe.
- For Windows Vista[®], Windows[®] 7 and Windows[®] 8 users: when the **User Account Control** screen appears, permit the window to continue the installation.

Click **Install Printer Driver**, and click **Yes** if you accept the license agreement.

Adote Flack Player (2	6.0
XX-XXXXXXX Color Privater Utilities	brother
Top Menu	
Sinstall Printer Driver	install the printer driver after the initial setup phase is complete.
User's Ouldes	-
Custom Installation	
Q1 Brother Bupport	
Q1 Brother Support	
8 2011-2012 Brother Helington, Life All Fights Parameter	D Back - B Ealt



b

Choose Local Connection (USB), and then click Next.

NOTE

For HL-3170CDW: to install the PS driver (BR-Script3 printer driver), choose **Custom Install**, and then follow the on-screen instructions.

C Follow the on-screen instructions until the **Plug** in the USB cable screen appears.



Connect the USB cable to the USB port marked with the 😪 symbol on your machine, and then connect the cable to your computer.





Windows®

Press and hold down (1) to turn on the machine.

The installation will automatically continue. The installation screens appear one after another. If prompted, follow any on-screen instructions.

IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few minutes for all screens to appear.

9 When the **Setup is Complete** screen appears, make your selection, and then click **Finish**.

NOTE

Depending on your security settings when using the machine or its software, a Windows[®] Security or antivirus software window may appear. Please allow or permit the window to continue.



The installation is now complete.

NOTE

- If the Brother manuals included on the CD-ROM are in PDF format, use Adobe[®] Reader[®] to open them. If Adobe[®] Reader[®] is installed on your computer but cannot open the files, change the file association for ".pdf" to "Adobe[®] Reader[®]" in your Control Panel. For more information, see the FAQ section for this model at <u>http://solutions.brother.com/.</u>
- XML Paper Specification Printer Driver The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista[®], Windows[®] 7 and Windows[®] 8 when printing from applications that use the XML Paper Specification. Please download the latest driver from the Brother Solutions Center at http://solutions.brother.com/.

Windows[®] Macintosh USB



For Macintosh USB Interface Cable Users



IMPORTANT

For users of Mac OS X v10.6.7 or lower: upgrade to Mac OS X v10.6.8, 10.7.x, 10.8.x. (For the latest drivers and information for the Mac OS X you are using, visit <u>http://solutions.brother.com/</u>.)

Make sure your machine is connected to an AC power source and your Macintosh is ON. You must be logged on with Administrator rights.

Connect the USB cable to the USB port marked with the e symbol on your machine, and then connect the cable to your Macintosh.





b

Make sure your machine is turned on.



- Put the CD-ROM into your CD-ROM drive, and then double-click the BROTHER icon on your desktop.
- Double-click the **Start Here OSX** icon. If prompted, select your model.



Choose Local Connection (USB), and then

C The installation screens appear one after another. If prompted, follow any on-screen instructions.

NOTE

It may take a few minutes for the installation to complete.

Choose your machine from the list, and then click **Next**.



- When the Add Printer screen appears, click Add Printer.
- **9** Choose your machine from the list, click **Add**, and then click **Next**.

NOTE

- For HL-3170CDW: to add the PS driver (BR-Script3 printer driver), select it from the **Print Using (Use)** pop-up menu.
- When the Brother Support screen appears, make your selection and follow the on-screen instructions.



The installation is now complete.

С

(HL-3170CDW)

click Next.



For Windows[®] Wired Network Interface Cable / Peer-to-Peer Network Users



Router Machine

IMPORTANT

- If there are any programs running, close them.
- The screens may differ depending on your operating system.

NOTE

If you are going to connect the machine to your network, we recommend that you contact your system administrator prior to installation.

- Make sure your computer is ON and you are logged on with Administrator rights.
- Remove the protective cap from the Ethernet port marked with a 🚼 symbol on your machine.



C Connect the network interface cable to the Ethernet port, and then connect it to a free port on your hub.





Make sure your machine is turned on.

Install the printer driver

Put the CD-ROM into your CD-ROM drive. If prompted, select your model and language.

NOTE

- If the Brother screen does not appear automatically, go to Computer (My Computer), double-click the CD-ROM icon, and then double-click start.exe.
- For Windows Vista[®], Windows[®] 7 and Windows[®] 8 users: when the User Account Control screen appears, permit the window to continue the installation.
- Click Install Printer Driver, and click Yes if you accept the license agreement.



Choose Wired Network Connection (Ethernet), and then click Next.

NOTE

С

d

For HL-3170CDW: to install the PS driver (BR-Script3 printer driver), choose **Custom Install**, and then follow the on-screen instructions.

Choose Brother Peer-to-Peer Network Printer, and then click Next.



NOTE

Choose your Firewall setting preference, and then click **Next**.

C The installation will automatically continue. The installation screens appear one after another. If prompted, follow any on-screen instructions.

IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few minutes for all screens to appear.

NOTE

- If prompted, choose your machine from the list, and then click **Next**.
- If there is more than one of the same model connected on your network, the IP Address and Node Name will be displayed to help you identify the machine.
- You can find your machine's IP Address and the Node Name by printing out the Printer Settings Page (see *Print the Printer Settings Page* on page 31).
- When the Setup is Complete screen appears, make your selection, and then click Finish.

NOTE

Depending on your security settings when using the machine or its software, a Windows[®] Security or antivirus software window may appear. Please allow or permit the window to continue.



The installation is now complete.

NOTE

- If the Brother manuals included on the CD-ROM are in PDF format, use Adobe[®] Reader[®] to open them. If Adobe[®] Reader[®] is installed on your computer but cannot open the files, change the file association for ".pdf" to "Adobe[®] Reader[®]" in your **Control Panel**. For more information, see the FAQ section for this model at <u>http://solutions.brother.com/</u>.
- XML Paper Specification Printer Driver The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista[®], Windows[®] 7 and Windows[®] 8 when printing from applications that use the XML Paper Specification. Please download the latest driver from the Brother Solutions Center at http://solutions.brother.com/.



For Windows® Wired Network Interface Cable / Shared Network Users



Machine

IMPORTANT

- If there are any programs running, close them.
- The screens may differ depending on your operating system.

NOTE

If you are going to connect the machine to your network, we recommend that you contact your system administrator prior to installation.

- A Make sure your computer is ON and you are logged on with Administrator rights.
- Make sure your machine is turned on.

10 Install the printer driver

Put the CD-ROM into your CD-ROM drive. If prompted, select your model and language.

NOTE

- If the Brother screen does not appear automatically, go to Computer (My Computer), double-click the CD-ROM icon, and then double-click start.exe.
- For Windows Vista[®], Windows[®] 7 and Windows[®] 8 users: when the User Account Control screen appears, permit the window to continue the installation.
- Click Install Printer Driver, and click Yes if you accept the license agreement.

XX-XXXXXXX Color Printer Utilities	brother
Top Menu	
install Printer Driver	the printer driver after the initial phase is complete.
User's Ouldee	
Custom Installation	
QL Brother Dupport	

C Choose Wired Network Connection (Ethernet), and then click Next.

NOTE

For HL-3170CDW: to install the PS driver (BR-Script3 printer driver), choose **Custom Install**, and then follow the on-screen instructions.

C Choose Network Shared Printer, and then click Next.

Choose your machine's queue, and then click **OK**.



NOTE

Contact your administrator if you do not know the location or the name of the machine queue on the network.





IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few minutes for all screens to appear.

When the **Setup is Complete** screen appears, make your selection, and then click **Finish**.

NOTE

Depending on your security settings when using the machine or its software, a Windows[®] Security or antivirus software window may appear. Please allow or permit the window to continue.



The installation is now complete.

NOTE

- If the Brother manuals included on the CD-ROM are in PDF format, use Adobe[®] Reader[®] to open them. If Adobe[®] Reader[®] is installed on your computer but cannot open the files, change the file association for ".pdf" to "Adobe[®] Reader[®]" in your **Control Panel**. For more information, see the FAQ section for this model at <u>http://solutions.brother.com/</u>.
- XML Paper Specification Printer Driver The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista[®], Windows[®] 7 and Windows[®] 8 when printing from applications that use the XML Paper Specification. Please download the latest driver from the Brother Solutions Center at <u>http://solutions.brother.com/</u>.

g



For Macintosh Wired Network Interface Cable Users



Before you install

IMPORTANT

For users of Mac OS X v10.6.7 or lower: upgrade to Mac OS X v10.6.8, 10.7.x, 10.8.x. (For the latest drivers and information for the Mac OS X you are using, visit <u>http://solutions.brother.com/</u>.)

- A Make sure your machine is connected to an AC power source and your Macintosh is ON. You must be logged on with Administrator rights.
- Remove the protective cap from the Ethernet port marked with a 🚼 symbol on your machine.



C Connect the network interface cable to the Ethernet port, and then connect it to a free port on your hub.



C Make sure your machine is turned on.



Install the printer driver

- Put the CD-ROM into your CD-ROM drive, and then double-click the BROTHER icon on your desktop.
 - Double-click the Start Here OSX icon. If prompted, select your model.



C (HL-3170CDW)

Choose Wired Network Connection (Ethernet), and then click Next.

C The installation screens appear one after another. If prompted, follow any on-screen instructions.

NOTE

b

It may take a few minutes for the installation to complete.

Choose your machine from the list, and then click **Next**.



NOTE

f

- If there is more than one of the same model connected on your network, the IP Address will be displayed to help you identify the machine.
- You can find your machine's IP Address by printing out the Printer Settings Page (see *Print the Printer Settings Page* on page 31).
- When the Add Printer screen appears, click Add Printer.

Wired Network



9 Choose your machine from the list, click **Add**, and then click **Next**.

(OS X v10.8.x)

Select **HL-XXXX CUPS** driver from the **Use** pop-up menu. (Where XXXX is your model name.)

NOTE

- For HL-3170CDW: to add the PS driver (BR-Script3 printer driver), select it from the **Print Using (Use)** pop-up menu.
- When the **Brother Support** screen appears, make your selection and follow the on-screen instructions.



The installation is now complete.

For Wireless Network Interface Users (HL-3170CDW)



Before you begin

First you must configure the wireless network settings of your machine to communicate with your wireless access point/router. After the machine is configured to communicate with your wireless access point/router, the computers and mobile devices on your network will have access to the machine. To use the machine from a computer, you must install the printer driver. The following steps will guide you through the configuration and installation process:

IMPORTANT

- If you are going to connect the machine to your network, we recommend that you contact your system administrator prior to installation. You must know your wireless network settings before you proceed with this installation.
- If you have previously configured the wireless settings of the machine, you must reset the network settings before you can configure the wireless settings again.
 - 1. On your machine, press ▲ or ▼ to choose Network, and press OK.
 - 2. Press ▲ or V to choose Network Reset, and press OK.
 - 3. When Reboot OK? appears, press ▲ to choose Yes.

NOTE

 To achieve optimum results with normal everyday document printing, place the Brother machine as close to the wireless access point/router as possible, with minimal obstructions. Large objects and walls between the two devices and interference from other electronic devices can affect the data transfer speed of your documents.

Due to these factors, wireless may not be the best method of connection for all types of documents and applications. If you are printing large files, such as multi-page documents with mixed text and large graphics, you may want to consider choosing wired Ethernet for a faster data transfer or USB for the fastest throughput speed.

- Although the Brother HL-3170CDW can be used in both a wired and a wireless network, only one of the connection methods can be used at a time.
- If you use your machine in an IEEE 802.1x supported wireless network, see Network User's Guide: *Using IEEE 802.1x authentication*.

Infrastructure Mode



- Wireless access point/router
- Wireless Network machine (your machine)
- Wireless capable computer connected to the wireless access point/router
- Wired computer connected to the wireless access point/router
- Mobile device connected to the wireless access point/router





The following instructions will offer three methods for setting up your Brother machine on a wireless network. If you began the wireless setup from step **5** on page 6 (for mobile devices), go to method **b** (Setup Wizard). For all other users, choose the method you prefer for your environment.

NOTE

For instructions on setting up your machine in any other wireless environment, see Network User's Guide.

a Setup using the CD-ROM and temporarily using a USB cable (Windows[®] and Macintosh) We recommend using a computer wirelessly connected to your network for this method. IMPORTANT · You need to temporarily use a USB cable during configuration. • If you are using Windows[®] XP, or using a network cable to connect your computer to your wireless access point/router, you need to know the SSID and Network Key of your wireless access point/router before you proceed. Please write down your wireless network settings in the area below. • If you need assistance during setup and want to contact Brother Customer Service, make sure you have your SSID (Network Name) and Network Key ready. We cannot assist you in locating this information. Item Record the current wireless network settings SSID (Network Name) Network Key* (Security Key/Encryption Key) * The Network Key may also be described as the Password, Security Key, or Encryption Key. NOTE • If you do not know this information (SSID and Network Key), you cannot continue the wireless setup. To find this information (SSID and Network Key): 1. Check the documentation provided with your wireless access point/router. 2. The default Network Name could be the access point/router manufacturer's name or the model name. 3. If you do not know the security information, please consult the router manufacturer, your system administrator, or your internet provider. page 20 Now go to

Manual setup from the control panel using the Setup Wizard (Windows $^{\ensuremath{\mathbb{R}}}$, Macintosh and mobile devices)

If your wireless access point/router does not support WPS (Wi-Fi Protected Setup[™]) or AOSS[™], **write down the wireless network settings** of your wireless access point/router in the area below.

IMPORTANT

b

If you need assistance during setup and want to contact Brother Customer Service, make sure you have your SSID (Network Name) and Network Key ready. We cannot assist you in locating this information.

Item	Record the current wireless network settings
SSID (Network Name)	
Network Key* (Security Key/Encryption Key)	

* The Network Key may also be described as the Password, Security Key, or Encryption Key.

NOTE

- If you do not know this information (SSID and Network Key), you cannot continue the wireless setup.
- To find this information (SSID and Network Key):
 - 1. Check the documentation provided with your wireless access point/router.
 - 2. The default Network Name could be the access point/router manufacturer's name or the model name.
 - 3. If you do not know the security information, please consult the router manufacturer, your system administrator, or your internet provider.

Now go to



Windows®

Macintosh

page 22



Setup using the CD-ROM and temporarily using a USB cable (Windows[®] and Macintosh)



Set up the wireless settings

IMPORTANT

- You need to temporarily use a USB cable during configuration.
- If you are using Windows[®] XP, or using a network cable to connect your computer to your wireless access point/router, you need to know the SSID and Network Key of your wireless access point/router that you wrote down in step **10-a** on page 18 before you proceed.

NOTE

- If you use your machine in an IEEE 802.1x supported wireless network, see Network User's Guide: *Using IEEE 802.1x authentication*.
- The screens in this step are from Windows[®]. The screens on your computer will vary depending on your operating system.
- **2** Put the CD-ROM into your CD-ROM drive.

NOTE

(Windows®)

- If prompted, select your model and language.
- If the Brother screen does not appear automatically, go to **Computer (My Computer)**, double-click the CD-ROM icon, and then double-click **start.exe**.
- For Windows Vista[®], Windows[®] 7 and Windows[®] 8 users: when the User Account Control screen appears, permit the window to continue the installation.
- (Windows[®])

Click **Install Printer Driver**, and click **Yes** if you accept the license agreement.



(Macintosh)

Double-click the **BROTHER** icon on your desktop, and then double-click the **Start Here OSX** icon on the screen. If prompted, select your model.



C Choose Wireless Network Connection, and then click Next.

- For Windows[®], go to **d**.
- For Macintosh, go to e.

NOTE

(Windows®)

For HL-3170CDW: to install the PS driver (BR-Script3 printer driver), choose **Custom Install**, and then follow the on-screen instructions.

C Choose Brother Peer-to-Peer Network Printer or Network Shared Printer, and then click Next.

NOTE

- If you choose **Network Shared Printer**, choose your machine's queue, and then click **OK**.
- Choose your Firewall setting preference, and then click **Next**.
- Choose Yes, I have a USB cable to use for installation., and then click Next.

Veeleni Device Setup Wittend	and the second
Wireless Device Setup	(((@P
Using a USB cable temporarily connect wireless installation method.	ted to your wireless computer is the recommended
De you have a USB cable?	
* (Nex, I have a USB cable to use fit	
I file, I do not have a USB cable Note: If you do not have a USB cal Method).	ble you can still setup your device wirely virtual and
	(Back Next) Carcol

NOTE

If the **Important Notice** screen appears, read the notice. Check the box after you confirm the SSID and Network Key, and then click **Next**.



Temporarily connect the USB cable directly to the computer and the machine.



- **9** Do one of the following:
 - If the Installation confirmation screen appears, check the box and click Next, and then go to h.
 - If the Installation confirmation screen does not appear, go to i.
- Check Yes if you want to connect with the listed SSID. Click Next, and then go to k.

Veeless Device Setup Wisard		
Detecting existing wireless network settings on your Computer		P
The wireless network settings of your computer or wireless as	ceus point have b	een detected.
The winless return name detected (Wireless Access Point SSD: HELLO	(Router name)	
Would you like to contect to the windess network using the	a satings?	
	liest >	Cancel

The wizard will search for available wireless networks from your machine. Choose the SSID that you wrote down for your network in step **10-a** on page 18, and then click **Next**.



NOTE

- If the list is blank, check that the wireless access point/router has power and is broadcasting the SSID. See if the machine and the wireless access point/router are within range for wireless communication. Click **Refresh**.
- If your wireless access point/router is set to not broadcast the SSID, manually add it by clicking the Advanced button. Follow the on-screen instructions for entering the Name(SSID), and then click Next.

Enter the **Network Key** you wrote down in step **10-a** on page 18, and then click **Next**.

ලා
key?

NOTE

If your network is not configured for Authentication and Encryption, the **ATTENTION!** screen will appear. To continue configuration, click **OK**.

Ŀ	۲	

Confirm the wireless network settings, and then click **Next**. The settings will be sent to your machine.

Dick "Next" to submit following settings in the device P Address <u>Auto</u> Communication mode <u>Infrastructure</u> Hourse (SSID) <u>HELLO</u>	
P Address Auto Communication mode Inflatitucture Name (SDI) PELLO	
	Address

NOTE

- The settings will remain unchanged if you click **Cancel**.
- To manually enter the IP address settings of your machine, click **Change IP Address** and enter the necessary IP address settings for your network.
- If the wireless setup failure screen appears, click **Retry**.
- Disconnect the USB cable between the computer and the machine, and then click **Next**.



Wireless setup is now complete. A four-level indicator at the right of your machine's LCD will show the wireless signal strength of your wireless access point/router.

To install the printer driver, continue to step **13**.

For Windows[®] Users:

Now go to step**13-e** on page 28 For Macintosh Users: Now go to

step 13-d on page 30



Manual setup from the control panel using the Setup Wizard (Windows[®], Macintosh and mobile devices)



Set up the wireless settings

IMPORTANT

You must have the wireless settings you wrote down for your network in step **10-b** on page 19 before you proceed.

NOTE

If you use your machine in an IEEE 802.1x supported wireless network, see Network User's Guide: *Using IEEE 802.1x authentication*.

- If you began the wireless setup from step 5 on page 6 (for mobile devices), go to c.
 All other users, go to b.
- On your machine, press ▲ or ▼ to choose Network and press OK. Press ▲ or ▼ to choose WLAN and press OK.
- C Press ▲ or V to choose Setup Wizard and press OK.

When WLAN Enable? is displayed, press \blacktriangle to accept. This will start the wireless setup wizard.

To cancel the wireless setup wizard and exit, press **Cancel**.

C The machine will search for available SSIDs. It will take a few minutes to display a list of available SSIDs.

If a list of SSIDs is displayed, use the ▲ or ▼ key to choose the SSID you wrote down in step **10-b** on page 19, then press **OK**.

Do one of the following:

- If the wireless access point/router of the selected SSID supports WPS and WPS is available appears, press ▲ and go to f.
- If you are using an authentication and encryption method that requires a Network Key, go to g.
- If your authentication method is Open System and your encryption mode is None, go to h.

NOTE

- If the list is blank, check that the wireless access point/router has power and is broadcasting the SSID. Move your machine closer to the wireless access point/router and try starting from **b** again.
- If your wireless access point/router is set to not broadcast the SSID you will have to manually add the SSID name. For details, see Network User's Guide: *Configuring your machine when the SSID is not broadcast.*
- To connect your machine using the automatic wireless mode, press ▲ to choose Yes. (If you choose No, go to g to enter the Network Key.) When Press WPS on rtr appears, press the WPS button on your wireless access point/router, and then press ▲ twice. Go to h.
- **9** Enter the Network Key you wrote down in step **10-b** on page 19.

To enter a character or number, hold down or repeatedly press the \blacktriangle or \triangledown key until the character you want appears, and then press **OK**.

To delete the characters you have entered, press the **Back** key.

For more information, see *Entering Text for Wireless Settings* on page 27.

Press **OK** when you have entered all the characters, and then press ▲ for Yes to apply your settings.

Your machine will now try to connect to your wireless network using the information you have entered.

A connection result message appears on the LCD and a WLAN report will automatically be printed.

If the connection failed, check the error code on the printed report and refer to *Troubleshooting* on page 25.

Press OK.

For Wireless Network Users



Wireless setup is now complete. A four-level indicator at the right of your machine's LCD will show the wireless signal strength of your wireless access point/router.

For computer users: please install the printer driver.

For Windows[®] Users:

Now go to

step 12 on page 28

For Macintosh Users:

Now go to

step 12 on page 30

For mobile device users who began the setup from step **5** on page 6, go back to step **6** on page 6 to continue the machine setting.

NOTE

For Mobile Device users, see the Advanced Network User's Guides for details on how to use your machine with your mobile device(s). To download the User's Guide for the application you are using, visit the Brother Solutions Center at <u>http://solutions.brother.com/</u> and click Manuals on your model's page.

> Windows[®] Macintosh Wireless Network



One-push setup using WPS (Wi-Fi Protected Setup) or AOSS[™] (Windows[®], Macintosh and mobile devices)



Configure the wireless settings

Confirm that your wireless access point/router has the WPS or AOSS[™] symbol as shown below.



Place the Brother machine within range of your WPS or AOSS[™] access point/router. The range may differ depending on your environment (see the instructions provided with your wireless access point/router).

If you began the wireless setup from step ${\bf 5}$ on page 6, go to ${\bf d}.$

All other users, go to \mathbf{c} .

- C On your machine, press ▲ or ▼ to choose Network and press OK. Press ▲ or ▼ to choose WLAN and press OK.
- C Press ▲ or ▼ to choose wPS/AOSS and press OK.

When WLAN Enable? is displayed, press \blacktriangle to accept. This will start the wireless setup wizard.

To cancel the wireless setup wizard and exit, press **Cancel**.

When Press Key on rtr appears, press the WPS or AOSS™ button on your wireless access point/router (for more information, see the instructions provided with your wireless access point/router), and then press ▲ on your machine.



This feature will automatically detect which mode (WPS or AOSS[™]) your wireless access point/router uses to configure your machine.

NOTE

If your wireless access point/router supports WPS (PIN Method) and you want to configure your machine using the PIN (Personal Identification Number) Method, see Network User's Guide: *Configuration using the PIN Method of WPS* (*Wi-Fi Protected Setup*).

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A connection result message appears on the LCD and a WLAN report will automatically be printed.

If the connection failed, check the error code on the printed report and refer to *Troubleshooting* on page 25.

Press OK.



Wireless setup is now complete. A four-level indicator at the right of your machine's LCD will show the wireless signal strength of your wireless access point/router.

To install the printer driver, continue to step **12**.

For Windows[®] Users:

Now go to

page 28

For Macintosh Users:

Now go to

page 30

NOTE

For Mobile Device users, see the Advanced Network User's Guides for details on how to use your machine with your mobile device(s). To download the User's Guide for the application you are using, visit the Brother Solutions Center at <u>http://solutions.brother.com/</u> and click Manuals on your model's page.

Troubleshooting

IMPORTANT

If you need assistance during setup and want to contact Brother Customer Service, make sure you have your SSID (Network Name) and Network Key ready. We cannot assist you in locating this information.

To find the wireless settings (Network Name (SSID) and Network Key)*

- 1. Check the documentation provided with your wireless access point/router.
- 2. The default Network Name could be the access point/router manufacturer's name or the model name.
- 3. If you do not know the security information, please consult the router manufacturer, your system
- administrator, or your internet provider.
- * The Network Key may also be described as the Password, Security Key, or Encryption Key.
- * If the wireless access point/router is set not to broadcast the SSID, the SSID will not be detected automatically. You must manually enter the SSID name (see Network User's Guide: *Configuring your machine when the SSID is not broadcast*).

WLAN report

If the printed WLAN report shows that the connection failed, check the error code on the printed report and refer to the following instructions:

Error Code	Recommended Solutions
	The wireless setting is not activated, turn the wireless setting to ON.
TS-01	 If a LAN cable is connected to your machine, disconnect it and turn the wireless setting of your machine to ON.
	1. On your machine, press ▲ or ▼ to choose Network and press OK.
	2. Press ▲ or ▼ to choose WLAN and press OK.
	3. Press ▲ or ▼ to choose Setup Wizard and press OK.
	 When WLAN Enable? is displayed, press ▲ to accept. This will start the wireless setup wizard.
	The wireless access point/router cannot be detected.
TS-02	 Check the following four points: Make sure the wireless access point/router is powered on. Move your machine to an obstruction-free area, or closer to the wireless access point/router. Temporarily place your machine within about one meter from the wireless access point/router when you are configuring the wireless settings. If your wireless access point/router is using MAC address filtering, confirm that the MAC address of the Brother machine is allowed in the filter (see <i>Print the Printer Settings Page</i> on page 31). If you manually entered the SSID and security information (SSID/authentication method/encryption method/Network Key), the information may be incorrect. Confirm the SSID and security information (see <i>To find the wireless settings (Network Name (SSID) and Network Key)*</i> on page 25). Re-enter the correct information, if



Error Code	Recommended Solutions		
	The wireless network and securi	ty setting you entered may be in	correct.
TS-03	Confirm that the wireless networ (Network Name (SSID) and Netw	k settings are correct (see <i>To fir</i> <i>work Key</i>)* on page 25).	nd the wireless settings
	 Check if the entered or selected method/UserID/Userpass are 	ed SSID/authentication method/ correct.	encryption
	The Authentication/Encryption m are not supported by your machi	nethods used by the selected win ine.	reless access point/router
	For infrastructure mode, change access point/router. Your machir WPA2 [™] , OPEN and Shared key supports AES for the encryption encryption.	the authentication and encryption ne supports the following authen y. WPA supports TKIP or AES en method. OPEN and Shared key	on methods of the wireless ntication methods WPA™, ncryption methods. WPA2 r correspond to WEP
	If your problem is not solved, the Confirm that the wireless networ (Network Name (SSID) and Netw	e SSID or network settings you e k settings are correct (see <i>To fir</i> work Key)* on page 25).	entered may be incorrect. Ind the wireless settings
TS-04	Combined table of authenticat	tion and encryption methods	
	Authentication method	Encryption method	
	WPA-Personal	TKIP	
		AES	
	WPA2-Personal	AES	
	OPEN	WEP	
	Shared key	WEP	
	For ad-hoc mode, change the au the wireless setting. Your machine supports OPEN a	uthentication and encryption met uthentication method only, with	hods of your computer for optional WEP encryption.
	The security information (SSID/N	Network Key) is incorrect.	
TS-05	Confirm that the SSID and secur wireless settings (Network Name	rity information (Network Key) ar e (SSID) and Network Key)* on p	re correct (see <i>To find the</i> bage 25).
	If your router uses WEP encrypti supports the use of the first WEF	ion, enter the key used as the fire P key only.	st WEP key. Your machine
	The wireless security information is incorrect.	ו (Authentication method/Encryp	otion method/Network Key)
TS-06	Confirm the wireless security information as shown in the "Combined table of authentication and encryption methods" table in error TS-04. If your router uses WEP encryption, enter the key used as the first WEP key. Your machine supports the use of the first WEP key only.		
	Confirm the Network Key (see <i>T</i> <i>Network Key</i>)* on page 25).	io find the wireless settings (Net	work Name (SSID) and

For Wireless Network Users

Error Code	Recommended Solutions
	The machine cannot detect a wireless access point/router that has WPS or AOSS™ enabled.
	To configure your wireless settings using WPS or AOSS™, you must operate both your machine and the wireless access point/router.
TS-07	
	If you do not know how to operate your wireless access point/router using WPS or AOSS™, see the documentation provided with your wireless access point/router, ask the manufacturer of your wireless access point/router, or ask your network administrator.
	Two or more wireless access points/routers that have WPS or AOSS™ enabled are detected.
TS-08	 Confirm that only one wireless access point/router within range has WPS or AOSS™ active and try again.
	- Try starting again after a few minutes in order to avoid interference from other wireless access points/routers.

Entering Text for Wireless Settings

Hold down or repeatedly press the ▲ or ▼ key to select from the following characters:

(space) !"#\$%&'()*+,-./0123456789:;<=>?@ ABCDEFGHIJKLMNOPQRSTUVWXYZ[\]^_`abcdefghijklmnopqrstuvwxyz{|}~

Press **OK** to confirm the current character, and then enter the next character. Press the **Back** key to delete the characters you have entered.



Install the Printer Driver for Windows® (HL-3170CDW)



IMPORTANT

- If there are any programs running, close them.
- The screens may differ depending on your operating system.
- A Make sure your computer is ON and you are logged on with Administrator rights.
- Make sure your machine is turned on.



Install the printer driver

Put the CD-ROM into your CD-ROM drive. If prompted, select your model and language.

NOTE

- If the Brother screen does not appear automatically, go to Computer (My Computer), double-click the CD-ROM icon, and then double-click start.exe.
- For Windows Vista[®], Windows[®] 7 and Windows[®] 8 users: when the User Account Control screen appears, permit the window to continue the installation.
- Click Install Printer Driver, and click Yes if you accept the license agreement.



C Choose Wireless Network Connection, and then click Next.

NOTE

For HL-3170CDW: to install the PS driver (BR-Script3 printer driver), choose **Custom Install**, and then follow the on-screen instructions.

d

Choose Brother Peer-to-Peer Network Printer or Network Shared Printer, and then click Next.

NOTE

- If you choose **Network Shared Printer**, choose your machine's queue, and then click **OK**.
- Choose your Firewall setting preference, and then click **Next**.
- Choose the machine from the list, and then click **Next**.



NOTE

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If you are using WEP and the LCD displays Connected but your machine is not found, make sure you entered the WEP key correctly. The WEP key is case-sensitive.

The installation will automatically continue. The installation screens appear one after another. If prompted, follow any on-screen instructions.

IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few minutes for all screens to appear.

Windows®

9 When the Setup is Complete screen appears, make your selection, and then click Finish.

NOTE

Depending on your security settings when using the machine or its software, a Windows[®] Security or antivirus software window may appear. Please allow or permit the window to continue.



The installation is now complete.

NOTE

- If the Brother manuals included on the CD-ROM are in PDF format, use Adobe[®] Reader[®] to open them. If Adobe[®] Reader[®] is installed on your computer but cannot open the files, change the file association for ".pdf" to "Adobe[®] Reader[®]" in your **Control Panel**. For more information, see the FAQ section for this model at <u>http://solutions.brother.com/</u>.
- XML Paper Specification Printer Driver The XML Paper Specification Printer Driver is the most suitable driver for Windows Vista[®], Windows[®] 7 and Windows[®] 8 when printing from applications that use the XML Paper Specification. Please download the latest driver from the Brother Solutions Center at http://solutions.brother.com/.



Install the Printer Driver for Macintosh (HL-3170CDW)



Before you install

IMPORTANT

For users of Mac OS X v10.6.7 or lower: upgrade to Mac OS X v10.6.8, 10.7.x, 10.8.x. (For the latest drivers and information for the Mac OS X you are using, visit http://solutions.brother.com/.)

Make sure your machine is connected to an AC power source and your Macintosh is ON. You must be logged on with Administrator rights.



Install the printer driver

- Put the CD-ROM into your CD-ROM drive, and then double-click the BROTHER icon on your desktop.
- Double-click the Start Here OSX icon. If prompted, select your model.



C Choose Wireless Network Connection, and then click Next.

NOTE

If your wireless settings fail, the **Wireless Device Setup Wizard** screen appears. Follow the on-screen instructions to complete the wireless configuration.

C Choose your machine from the list, and then click **Next**.



NOTE

- If there is more than one of the same model connected on your network, the IP Address will be displayed to help you identify the machine.
- You can find your machine's IP Address by printing out the Printer Settings Page (see *Print the Printer Settings Page* on page 31).
- The installation screens appear one after another. If prompted, follow any on-screen instructions.

IMPORTANT

DO NOT cancel any of the screens during the installation. It may take a few minutes for the installation to complete.

- When the Add Printer screen appears, click Add Printer.
- **9** Choose your machine from the list, click **Add**, and then click **Next**.

(OS X v10.8.x)

Select **HL-XXXX CUPS** driver from the **Use** pop-up menu. (Where XXXX is your model name.)

NOTE

- For HL-3170CDW: to add the PS driver (BR-Script3 printer driver), select it from the **Print Using (Use)** pop-up menu.
- When the Brother Support screen appears, make your selection and follow the on-screen instructions.



The installation is now complete.

Web Based Management (web browser)

The Brother print server is equipped with a web server that allows you to monitor its status or change some of its configuration settings using HTTP (Hypertext Transfer Protocol).

NOTE

We recommend Windows[®] Internet Explorer[®] 8.0/9.0 for Windows[®] and Safari 5.0 for Macintosh. Please also make sure JavaScript and Cookies are always enabled in whichever browser you use. To use a web browser, you will need to know the IP Address of the print server, which is listed on the Printer Settings Page.

Open your browser.

Type "http://machine's IP address/" into your browser's address bar (where "machine's IP address" is the IP address of the Brother machine or the print server name).
 For example: http://192.168.1.2/



NOTE

If you have configured an optional login password, you must enter it when prompted to access the Web Based Management.

Q	For more information, see Network User's
	Guide: Web Based Management.

Reset the print server network settings

- Press ▲ or ▼ to choose Network.
 Press OK.
- Press ▲ or ▼ to choose Network Reset. Press OK.
- C When Reboot OK? appears, press ▲ to choose Yes.

The machine will restart.

Print the Printer Settings Page

The Printer Settings Page lists all of the current printer settings, including network settings.

- Press ▲ or ▼ to choose Machine Info.. Press OK.
- Press OK to choose Print Settings. The machine will print the current printer settings.

NOTE

If the **IP Address** on the Printer Settings Page shows **0.0.0.0**, wait for one minute and try printing the page again.

Other Information

Color Correction

The output density and print position of each color may vary depending on the machine's environment. Factors like temperature and humidity can affect color. Color calibration and color registration help you to improve the color density and the print position of each color.

Color Calibration

Calibration helps you to improve the color density.

NOTE

- For HL-3170CDW: if you print using the BR-Script printer driver, you need to perform the calibration from the control panel (see *Using the control panel* on page 32).
- If you print using the Windows[®] printer driver, the driver will get the calibration data automatically if both **Use Calibration Data** and **Get Device Data Automatically** are on (see User's Guide: *Advanced tab*).
- If you print using the Macintosh printer driver, you need to perform the calibration using Status Monitor. After turning Status Monitor on, choose Color Calibration from Control menu (see User's Guide: Color Calibration).

Using the control panel

- Press ▲ or ▼ to choose Color Correction.
 Press OK.
- Press ▲ or ▼ to choose ColorCalibration. Press OK.
- **C** Press **OK** to choose Calibrate.
- C Press **▲** to choose Yes.

The machine performs the Calibration, and then returns to Ready mode.

Color Registration

Auto Registration

Auto registration helps you to improve the print position of each color.

- Press ▲ or ▼ to choose Color Correction.
 Press OK.
- Press ▲ or ▼ to choose Auto Regist.. Press OK.
- **C** Press **OK** to choose Registration.
- Press ▲ to choose Yes.

The machine performs the Registration, and then returns to Ready mode.

Brother CreativeCenter

Get inspired. If you're using Windows[®], double-click the Brother CreativeCenter icon on your desktop to access our FREE website with many ideas and resources for personal and professional use.



Mac users can access Brother CreativeCenter at this web address:

http://www.brother.com/creativecenter/

Consumables

When the time comes to replace consumable items such as toner or drums, an error message will appear on your machine's LCD. For more information about the consumables for your machine, visit us at http://www.brother.com/original/ (Click "Asia/Oceania", and then click "China") or contact your local Brother reseller.

NOTE

O

The drum unit and toner cartridge are two separate parts.

Toner Cartridges	Drum Units
TN-281 (BK), TN-285 (C/M/Y)	DR-281CL*
Belt Unit	Waste Toner Box
BU-220CL	WT-220CL

* DR-281CL 4 pc. Drum Set or single drum units DR-281CL-BK, DR-281CL-CMY.

For more information on replacing the consumable items, see User's Guide: Replacing consumable items.

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