brother

Basic User's Guide

DCP-L8400CDN

ICAUTION Before using this product, read carefully these instructions for correct operation. Keep the User's Guide in a secure place for future reference.

Version A CHN-ENG

To create a better environment

Please cooperate

Firstly, thank you very much indeed for using our Brother products!

Brother focuses on the earth environment concerned. And make a basic policy which is to concern about the earth environment, including any workflow from product development to discard. The local citizen should be responsible for local society and its environment during these environment protection activities.

Therefore, we hope you'll take part in this environment plan, and pay attention to environment protection points as below while discarding used supplies.

- 1 Please deliver the used package materials to relevant waste disposaloffice for recycle.
- 2 When you discard used supplies, please follow and carry on relevant local regulations properly.
- 3 When the machine need replacing parts for the maintenance and repair, please discard used circuit boards, used electrical parts and products as disposed electrical materials.
- 4 The power consumption is 0 W after you turn off the machine and unplug it from the AC outlet.
- 5 Some parts in the machine can be used on the same series model machines which are produced in the same factory.

Note: If you want to replace the parts, please contact Brother Authorize Service Centers.

CHINA ENVIRONMENTAL LABELLING NOTICE

- 1 Machines with an LWAd > 63.0 dB(A) are recommended to be set up in separate rooms due to their noise emissions.
- 2 The machine can use recycled paper.
- 3 Ensure that during use the machine is used in a well ventilated area.
- 4 Brother will accept machines and supplies for recycling. For details of the return scheme please refer to the webpage http://www.brother.cn/company/info/declaration/20090304.html.

Register your product on-line at

http://www.brother.com/html/registration/

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User's Guides and where do I find them?

Which Guide?	What's in it?	Where is it?
Product Safety Guide	Read this Guide first. Read the Safety Instructions before you set up your machine. See this Guide for trademarks and legal limitations.	For Chinese: Printed / In the box For English: (Windows [®]) PDF file / CD-ROM / In the Box (Macintosh) PDF file / Brother Solutions Center ¹
Quick Setup Guide	Follow the instructions for setting up your machine and installing the drivers and software for the operating system and connection type you are using.	For Chinese: Printed / In the box For English: (Windows [®]) PDF file / CD-ROM / In the Box (Macintosh) PDF file / Brother Solutions Center ¹
Basic User's Guide	Learn the basic Copy, Scan and Direct Print operations and how to replace supplies. See troubleshooting tips.	For Chinese: Printed / In the box For English: (Windows [®]) PDF file / CD-ROM / In the Box (Macintosh) PDF file / Brother Solutions Center ¹
Advanced User's Guide	Learn more advanced operations: Copy, security features, printing reports and performing routine maintenance.	(Windows [®]) PDF file / CD-ROM / In the Box (Macintosh) PDF file / Brother Solutions Center ¹
Software and Network User's Guide	This Guide provides instructions for Scanning, Printing and other operations that can be performed by connecting your Brother machine to a computer. You can also find useful information about using the Brother ControlCenter utility, using your machine in a network environment, and frequently used terms.	(Windows [®]) HTML file / CD-ROM / In the Box (Macintosh) HTML file / Brother Solutions Center ¹
Google Cloud Print Guide	This Guide provides details on how to configure your Brother machine to a Google account and use Google Cloud Print services for printing over the Internet.	PDF file / Brother Solutions Center ¹

Chapter

Which Guide?	What's in it?	Where is it?
Mobile Print/Scan Guide for Brother iPrint&Scan	This Guide provides useful information about printing from your mobile device and scanning from your Brother machine to your mobile device when connected on a Wi-Fi network.	PDF file / Brother Solutions Center ¹
¹ Visit http://solutions.brot	her.com/	

Visit http://solutions.brother.com/.

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Table of Contents (Advanced User's Guide)

You can view the Advanced User's Guide.

Windows[®]: PDF file / CD-ROM / In the Box

Macintosh: PDF file / Brother Solutions Center at <u>http://solutions.brother.com/</u>

The Advanced User's Guide explains the following features and operations.

1 General Setup

Memory storage Set tone or pulse dialling mode Set the Time Zone Ecology features Quiet mode feature Touchscreen Dial Prefix (MFC models only) Setting the Fax Logic (sending and receiving sequence)

2 Security features

Secure Function Lock 3.0 Active Directory Authentication IPSec Setting Lock Dial Restriction (MFC models only)

3 Sending a fax (MFC models only)

Additional sending options Additional sending operations

4 Receiving a fax (MFC models only)

Memory Receive Options Remote retrieval Additional receiving operations

5 Dialling and storing numbers (MFC models only)

Additional dialling operations Additional ways to store numbers

6 Printing reports

Fax reports (MFC models only) Reports

7 Making copies

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A Routine maintenance

Checking the machine Replacing periodic maintenance parts Packing and shipping the machine

B Options

Options Optional paper tray Memory board

C Glossary

D Index

1

General information

Using the documentation

Thank you for buying a Brother machine! Reading the documentation will help you make the most of your machine.

Symbols and conventions used in the documentation

The following symbols and conventions are used throughout the documentation.

<u>WARNING</u> indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.

IMPORTANT

<u>IMPORTANT</u> indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.

NOTE

Notes tell you how you should respond to a situation that may arise or give tips about how the current operation works with other features.



Electrical Hazard icons alert you to a possible electrical shock.



Fire Hazard icons alert you to the possibility of fire.



Hot Surface icons warn you not to touch machine parts that are hot.



Prohibition icons indicate actions that must not be performed.

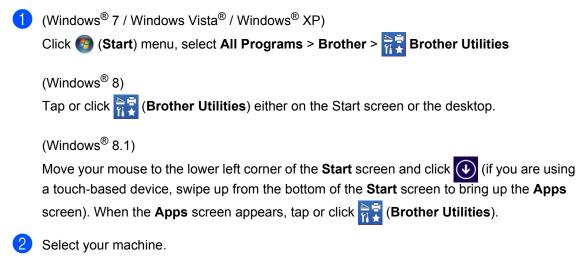
Bold	Bold style identifies the numerical pad numbers of the Touchpanel or on the computer screen.
Italics	Italicized style emphasizes an important point or refers you to a related topic.
Courier New	Courier New font identifies the messages shown on the Touchscreen of the machine.

Follow all warnings and instructions marked on the product.

Chapter 1

Accessing Brother Utilities (Windows[®])

Brother Utilities is an application launcher that offers convenient access to all Brother applications installed on your device.





Choose the operation you want to use.

Accessing the **Advanced User's** Guide, and Software and Network User's Guide

This Basic User's Guide does not contain all the information about the machine such as how to use the advanced features for Copy, Printer, Scanner and Network. When you are ready to learn detailed information about these operations, read the Advanced User's Guide and Software and Network User's Guide that are on the CD-ROM.

NOTE

Macintosh: You can find the Advanced User's Guide, and Software and Network User's Guide on the Brother Solutions Center at http://solutions.brother.com/.

Viewing Documentation

Viewing Documentation (Windows[®])

(Windows[®] 7 / Windows Vista[®] / Windows[®] XP)

To view the documentation, from (Start) menu, select All Programs > Brother >

Brother Utilities. Click the drop-down list and select your model name (if not already selected). Click Support in the left navigation bar, and then click User's Guides.

(Windows[®] 8)

Click **Brother Utilities**), and then click the drop-down list and select your model name (if not already selected). Click Support in the left navigation bar, and then click User's Guides.

If you have not installed the software, you can find the documentation on the CD-ROM by following these steps:

> Turn on your computer. Insert the CD-ROM into your CD-ROM drive.

NOTE

٢D

If the Brother screen does not appear, go to Computer (My Computer).

(Windows[®] 8: Click [1] (File Explorer)

on the taskbar, and then go to **Computer** (This PC).) Double-click the CD-ROM icon, and then double-click start.exe.

- 2 If the model name screen appears, click vour model name.
- 3) If the language screen appears, click your language. The CD-ROM Top Menu appears.

Multi-Function Center		brothe
Top Menu		
Install MFL-Pro Suite		
Full Driver & Software Package (Includes Wireless & Wired Network Setup)		
User's Guides		
Custom Installation		
Additional Applications		
GA Brother Support		
On-Line Registration		
© 20/0C-20/0X Brother Industries, Ltd. All Rights Reserved.	Back	* Exit

4 Click User's Guides.

download the documentation.

5 Click User's guides on the CD-ROM. If the country screen appears, select your country. After the list of User's Guides appears, select the Guide you want.

Viewing Documentation (Macintosh)

You can view and download User's Guides from the Brother Solutions Center at: http://solutions.brother.com/. Click Manuals on your model's page to

How to find Scanning instructions

There are several ways you can scan documents. You can find the instructions as follows:

Software and Network User's Guide

- Scanning
- ControlCenter
- Network Scanning

Presto! PageManager User's Guide

NOTE

- Presto! PageManager must be installed before use.
- (Macintosh users) Presto! PageManager must be downloaded and installed before use (for further instructions, see Accessing Brother Support (Macintosh) on page 5.
- The complete Presto! PageManager User's Guide can be viewed from the Help section in the Presto! PageManager application.

How to find Network setup instructions

Your machine can be connected to a wired network.

- Basic setup instructions: (see Quick Setup Guide.)
- More information about network setup: (see Software and Network User's Guide.)

How to access the User's Guides for Advanced Features

You can view and download these Guides from the Brother Solutions Center at:

http://solutions.brother.com/

Click **Manuals** on your model's page to download the documentation.

Google Cloud Print Guide

This Guide provides information about how to configure your Brother machine to a Google account and use Google Cloud Print[™] services for printing over the Internet.

Mobile Print/Scan Guide for Brother iPrint&Scan

This Guide provides useful information about printing from your mobile device and scanning from your Brother machine to your mobile device when connected on a Wi-Fi network.

Accessing Brother Support (Windows[®])

You can find all the contacts you will need, such as web support (Brother Solutions Center) on the CD-ROM.

Click Brother Support on the Top Menu. The Brother Support screen appears.

Multi-Function C	enter	brother
	Top Menu ≪	
Brother Support		
Brother Home Page		
Brother Solutions Center		
Supplies Information		
Brother CreativeCenter		

- To access our website, click Brother Home Page.
- For the latest news and product support information, click Brother Solutions Center.
- To visit our website for original Brother Supplies, click Supplies Information.
- To access the Brother CreativeCenter for FREE photo projects and printable downloads, click Brother CreativeCenter.
- To return to the Top Menu, click Back or if you have finished, click Exit.

Accessing Brother Support (Macintosh)

You can find all the contacts you will need, such as web support.

Visit the Brother Solutions Center at <u>http://solutions.brother.com/</u>.

Chapter 1

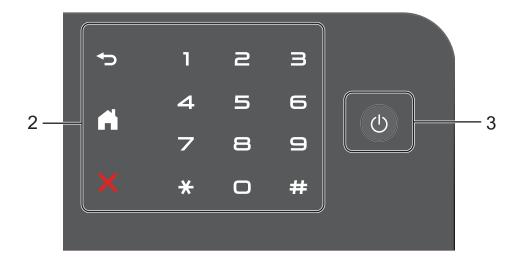
Control panel overview

DCP-L8400CDN has a 3.7 in. (93.4 mm) Touchscreen LCD and Touchpanel.



1 Touchscreen LCD (Liquid Crystal Display)

This is a Touchscreen LCD. You can access the menus and options by pressing them when they are displayed on this screen.



2 Touchpanel:

Back

Press to go back to the previous menu level.

Home

Press to return to the Home screen. The factory setting displays the date and time, but you can change the Home screen's default setting (see *Setting the Ready screen* on page 11.)

Cancel

Press to cancel an operation.

Numerical Pad

Press the numbers on the Touchpanel to enter the number of copies.

3 (b) Power On/Off

Press () to turn on the machine.

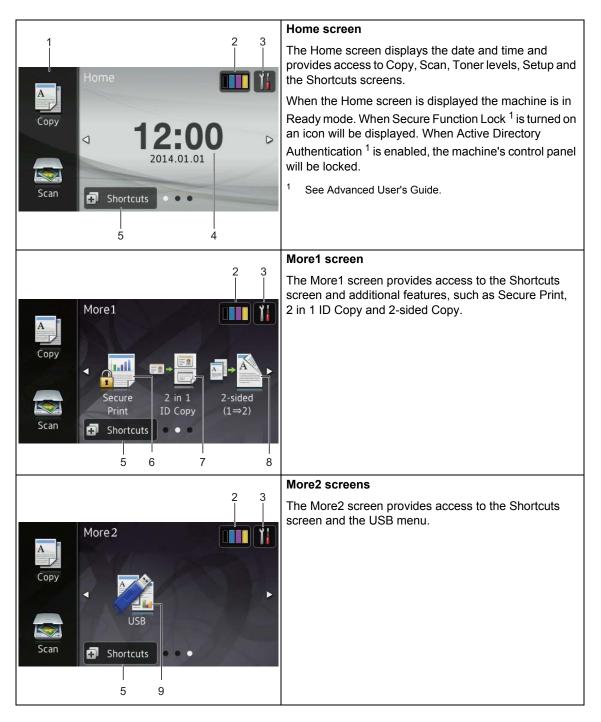
Press and hold down (U) to turn off the

machine. The Touchscreen LCD displays Shutting Down and stays on for a few seconds before going off.

Touchscreen LCD

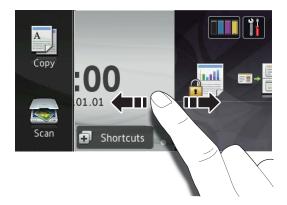
You can select three types of screens for the Home screen. When the Home screen is displayed, you can change the displayed screen by swiping left or right, or pressing ◀ or ►.

The following screens display the machines status when the machine is idle.



NOTE

Swiping is a type of user operation on the Touchscreen that is performed by brushing your finger across the screen to display the next page or item.



1 Modes:

🔳 Сору

Lets you access Copy mode.

🔳 Scan

Lets you access Scan mode.

2 (Toner)

See the remaining toner life.

Press to access the Toner menu.

NOTE

The remaining toner life will vary depending on the types of documents printed and customer's usage.

3 (Settings)

Press to access the main settings (for more information, see *Settings screen* on page 11).

4 Date and Time

See the date and time that has been set in the machine.

5 🗗 Shortcuts (Shortcuts)

Press to set up Shortcuts.

You can quickly copy and scan using the options set as Shortcuts.

NOTE



Eight Shortcut tabs are available. You can set up to six Shortcuts in each Shortcut tab. A total of 48 Shortcuts are available.

6 Secure Print

Lets you access the secure print menu.

7 2 in 1 ID Copy

Lets you access the 2 in 1 ID copy preset.

8 2-sided Copy

Lets you access the 2-sided copy preset.

9 **USB**

Press to access the Direct Print and Scan to USB menus.





The warning icon ! appears when there is an error or maintenance message; press Detail to view it, and then press

X to return to Ready mode.

For details, see *Error and maintenance messages* on page 96.

NOTE

- This product adopts the font of ARPHIC TECHNOLOGY CO.,LTD.
- MascotCapsule UI Framework and MascotCapsule Tangiblet developed by HI CORPORATION are used.
 MascotCapsule is a registered trademark of HI CORPORATION in Japan.

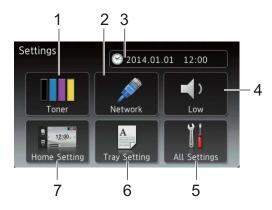


Settings screen

The Touchscreen displays the machines

settings when you press

You can check and access all the machine's settings from the following screen.



1 Toner

See the remaining toner life.

Press to access the Toner menu.

2 Network

Press to set up a network connection.

3 (Date & Time)

See the date and time.

Press to access the ${\tt Date \ \& \ Time \ menu}.$

4 Beep

See the selected Beep volume level.

Press to access the Beep volume setting.

5 All Settings

Press to access the full settings menu.

6 Tray Setting

See the selected paper size. Press to change the paper size and paper type settings if needed.

7 Home Settings

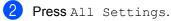
Press to set the screen that is displayed when you press

Setting the Ready screen

Set the Ready screen to either Home, Morel or More2.

When the machine is idle or you press , the Touchscreen will return to the screen you set.

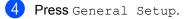




NOTE

You can also press Home Settings.

3 Swipe up or down, or press ▲ or ▼ to display General Setup.



- 5 Swipe up or down, or press ▲ or ▼ to display Button Settings.
- 6 Press Button Settings.
- **7 Press** Home Button Settings.
- 8 Press Home, Morel or More2.

9 Press 🎧

The machine will go to your chosen Home screen.

Basic Operations

Press your finger on the Touchscreen to operate it. To display and access all the screen menus or options, swipe left, right, up, down, or press ◀ ► or ▲ ▼ to scroll through them.

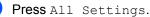
IMPORTANT

DO NOT press the Touchscreen with a sharp object, such as a pen or stylus. It may damage the machine.

The following steps explain how to change a setting in the machine. In this example, the Touchscreen Backlight setting is changed from Light to Med.



2

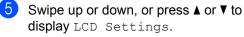


3 Swipe up or down, or press ▲ or ▼ to display General Setup.





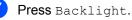
Press General Setup.



General Setup	
Tray Setting	
Volume	ب د
LCD Settings	
Button Settings	



6 Press LCD Settings.



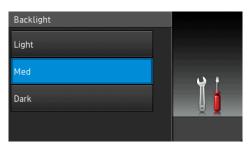






Dim Timer

Press Med.



NOTE

Press 5 to go back to the previous level.



Shortcut Settings

You can add the copy and scan settings you use most frequently by setting them as your Shortcuts. Later you can recall and apply these settings quickly and easily. You can add up to 48 Shortcuts.

Adding Copy Shortcuts

The following settings can be included in a copy Shortcut:

- Quality
- Enlarge/Reduce
- Density
- Contrast
- Stack/Sort
- Page Layout
- Colour Adjust
- 2-sided Copy
- Tray Use
- Remove Background Colour
- Press 🖬
 - Shortcuts
- Press a tab from 1 to 8.
- 3 Press 井 where you have not added a Shortcut.
- 4 Press Copy.
- 5 Read the information on the Touchscreen, and then confirm it by pressing OK.
- 6 Swipe up or down, or press ▲ or ▼ to display the copy presets, and then press the preset you want.
- Swipe up or down, or press ▲ or ▼ to display the available settings, and then press the setting you want.

Swipe up or down, or press ▲ or ▼ to display the available options for the setting, and then press the option you want.

Repeat steps 7 and 8 until you have selected all the settings for this Shortcut.

- When you have finished changing the settings, press Save as Shortcut.
- $\mathbf{1}$ Read and confirm the displayed list of settings you selected, and then press OK.
- 1 Enter a name for the Shortcut using the keyboard on the machine's Touchscreen. (To help you enter characters, see Entering text on page 172.) Press OK.
- - Press OK to save your Shortcut.

Adding Scan Shortcuts

The following settings can be included in a scan Shortcut:

to USB

- Scan Type
- Resolution
- File Type
- Glass Scan Size
- File Name
- File Size
- Remove Background Colour

to E-mail Server (Supported only after Scan to E-mail Server is downloaded)

- Address
- Scan Type
- Resolution
- File Type
- Glass Scan Size
- File Size
- to OCR/to File/to Image/to E-mail
- PC Select
- to FTP/SFTP/to Network
- Profile Name

Press 😱 Shortcuts

- Press a tab from 1 to 8.
- 3 Press 井 where you have not added a Shortcut.
- Press Scan.
- 5 Swipe up or down, or press ▲ or ▼ to display the type of scan you want, and then press it.

6 Do one of the following:

- If you pressed to USB, read the information on the Touchscreen, and then press OK to confirm it. Go to step (9).
- If you pressed to E-mail Server, read the information on the Touchscreen, and then press OK to confirm it. Go to step 7.
- If you pressed to OCR, to File, to Image or to E-mail, read the information on the Touchscreen, and then press OK to confirm it. Go to step 8.
- If you pressed to FTP/SFTP or to Network, read the information on the Touchscreen, and then press OK to confirm it.

Swipe up or down, or press ▲ or ▼ to display the Profile Name, and then press it.

Press OK to confirm the Profile Name you have selected. Go to step ().

NOTE

To add a Shortcut for to FTP/SFTP and to Network you must have added the Profile Name beforehand.



- 7 Do one of the following:
 - To enter an E-mail address manually, press Manual. Enter the E-mail address using the keyboard on the machine's Touchscreen. (To help you enter letters, see Entering text on page 172.)

Press OK.

To enter an E-mail address from the Address Book, **press** Address Book. Swipe up or down, or press ▲ or ▼ to display the E-mail address you want, and then press it.

Press OK.

After you confirm the E-mail address you entered, press OK. Go to step (9).

NOTE

Press Detail to view the list of addresses you have entered.

- 8 Do one of the following:
 - When the machine is connected to a computer using a USB connection:

Press OK to confirm USB is selected as the PC Name. Go to step ().

When the machine is connected to a network:

Swipe up or down, or press ▲ or ▼ to display the PC Name, and then press it. Press OK to confirm the PC Name you selected. Go to step ().

- 9 Press Options.
- Swipe up or down, or press ▲ or ▼ to display the available settings, and then press the setting you want.
- Swipe up or down, or press ▲ or ▼ to display the available options for the setting, and then press the option you want.

Repeat steps () and () until you have selected all the settings for this Shortcut. Press OK.

- 12 Review the settings you have selected:
 - If you need to make additional changes, return to step ().
 - If you are satisfied with your changes, press Save as Shortcut.
- Review your settings on the Touchscreen, and then press OK.
- 14 Enter a name for the Shortcut using the keyboard on the machine's Touchscreen. (To help you enter letters, see Entering text on page 172.) Press OK.
- **15** Read the information on the Touchscreen, and then press OK to save your Shortcut.

Changing Shortcuts

You can change the settings in a Shortcut.

Press 🖬 Shortcuts

- Press a tab from 1 to 8 to display the Shortcut you want to change.
- 3 Press the Shortcut you want. The settings for the Shortcut that you chose are displayed.
- 4 Change the settings for the Shortcut you chose in step (3) (for more information, see Shortcut Settings on page 13).
- When you have finished changing settings, press Save as Shortcut.
- Press OK to confirm.
- Do one of the following:
 - To overwrite the Shortcut, press Yes. Go to step (9).
 - If you do not want to overwrite the Shortcut, press No to enter a new Shortcut name. Go to step 8.



8 To create a new Shortcut, hold down

to delete the current name, and then enter a new name using the keyboard on the machine's Touchscreen. (To help you enter letters, see Entering text on page 172.) Press OK.

9 Press OK to confirm.

Editing Shortcut Names

You can edit a Shortcut name.



and Shortcut Settings.

- 4 Press the Shortcut.
- Press Edit Shortcut Name.
- 6 To edit the name, hold down 💌 to delete the current name, and then enter a new name using the keyboard on the machine's Touchscreen. (To help you enter letters, see Entering text on page 172.) Press OK.

Deleting Shortcuts

You can delete a Shortcut.

1 Press 🗗 Shortcuts .
Press a tab from 1 to 8 to display the Shortcut you want.
3 Press 11.
NOTE
You can also press H , All Settings and Shortcut Settings.
Press the Shortcut.
5 Press Delete to delete the Shortcut that you chose in step 4.
6 Press Yes to confirm.
De sellin y Obersteade

Recalling Shortcuts

The Shortcut settings are displayed on the Shortcut screen. To recall a Shortcut, simply press the Shortcut name.

Set the date and time

The Touchscreen displays the date and time.





3 Press Date.

Enter the last two digits of the year using the numbers on the Touchscreen, and then press OK.

Date				8
Year	:20 <mark>1</mark>	4		
	1	2	3	
	4	5	6	
	7	8	9	
		0		ок

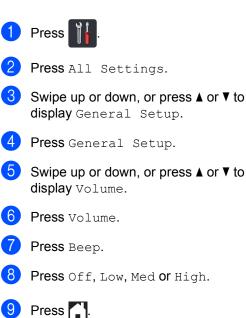
(e.g., Enter 1, 4 for 2014.)

- 5 Enter the two digits for the month using the numbers on the Touchscreen, and then press OK.
- 6 Enter the two digits for the day using the numbers on the Touchscreen, and then press OK.
- **7** Press Time.
- 8 Enter the time in 24-hour format using the numbers on the Touchscreen, and then press OK.
- 🧐 Press 🏹

Volume settings

Beeper volume

When the beeper is on, the machine will beep when you press a button or make a mistake. You can choose from a range of volume levels.



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2
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Loading paper

Loading paper and print media

The machine can feed paper from the standard paper tray, multi-purpose tray or optional lower tray.

NOTE

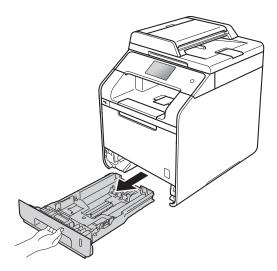
If your application software supports paper size selection on the print menu, you can select it through the software. If your application software does not support it, you can set the paper size in the printer driver or by pressing the buttons on the Touchscreen.

Loading paper in the standard paper tray and the optional lower tray

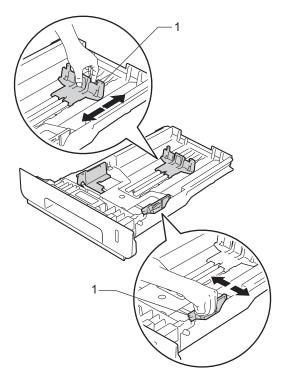
You can load up to 250 sheets in the standard paper tray (Tray 1). You can also load up to 500 sheets in the optional lower tray (Tray 2). Paper can be loaded up to the maximum paper mark ($\nabla \nabla \nabla$) on the right side of the paper tray (for recommended paper, see *Acceptable paper and other print media* on page 28).

Printing on plain paper, thin paper or recycled paper from Tray 1 and Tray 2

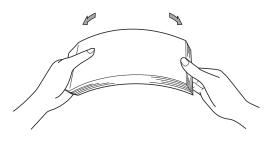
Pull the paper tray completely out of the machine.



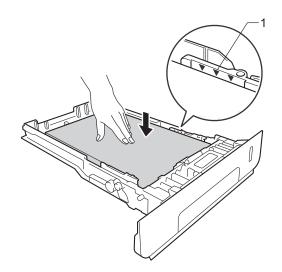
2 While pressing the blue paper-guide release levers (1), slide the paper guides to fit the paper you are loading in the tray. Make sure the guides are firmly in the slots.



3 Fan the stack of paper well to avoid paper jams and misfeeds.

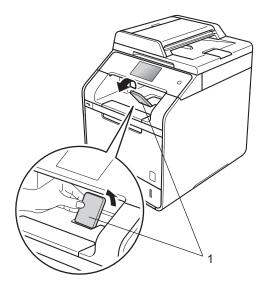


- 4 Load paper in the tray and make sure:
 - The paper is below the maximum paper mark (▼ ▼ ▼) (1), as overfilling the paper tray will cause paper jams.
 - The side to be printed on is *face down*.
 - The paper guides touch the sides of the paper so it will feed correctly.



5 Put the paper tray *firmly* back in the machine. Make sure the tray is completely inserted into the machine.

6 Lift up the support flap (1) to prevent paper from sliding off the face-down output tray, or remove each page as soon as it comes out of the machine.



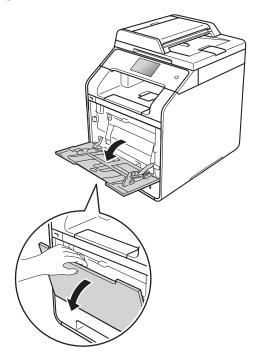
Send the print job to the machine.

Loading paper in the multipurpose tray (MP tray)

You can load up to three envelopes, one sheet of glossy paper, other special print media, or up to 50 sheets of plain paper in the MP tray. Use this tray to print or copy on thick paper, bond paper, labels, envelopes or glossy paper. (For the recommended paper to use, see Acceptable paper and other print media on page 28).

Printing on plain paper, thin paper, recycled paper, bond paper or glossy paper from the MP tray

Open the MP tray and lower it gently.



2

Pull out the MP tray support (1) and unfold the flap (2).

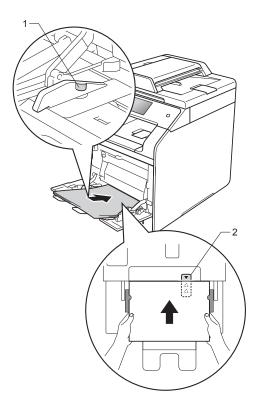


3 Load paper in the MP tray and make sure:

- The paper stays under the maximum paper tab (1).
- The top edge of the paper is

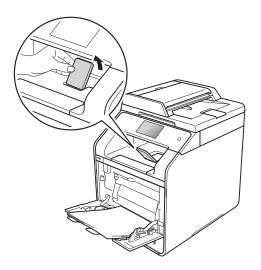
positioned between the \blacktriangle and \checkmark arrows (2).

- The side to be printed on must be face up with the leading edge (top of the paper) in first.
- The paper guides touch the sides of the paper so it will feed correctly.



NOTE

When you are using glossy paper, put only one sheet at a time in the MP tray to avoid a paper jam. Lift up the support flap to prevent paper from sliding off the face-down output tray, or remove each page as soon as it comes out of the machine.





Send the print job to the machine.

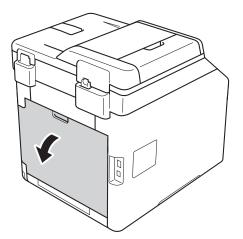
Printing on thick paper, labels and envelopes from the MP tray

When the back cover (face-up output tray) is pulled down, the machine has a straight paper path from the MP tray through to the back of the machine. Use this paper feed and output method when you want to print on thick paper, labels or envelopes. (For recommended paper to use, see *Acceptable paper and other print media* on page 28 and

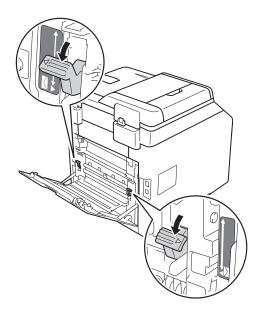
Envelopes on page 31.) Before loading, press the corners and sides of the envelopes to make them as flat as possible.



Open the back cover (face-up output tray).

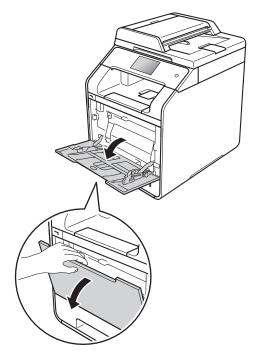


(For printing envelopes only) Pull down the two grey levers, one on the left side and one on the right side, as shown in the illustration below.





3 Open the MP tray and lower it gently.



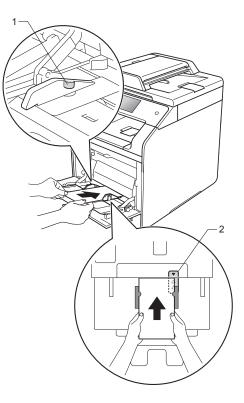
4 Pull out the MP tray support (1) and unfold the flap (2).



- 5 Load paper, labels or envelopes in the MP tray. Make sure:
 - The number of envelopes in the MP tray does not exceed three.
 - The paper, labels or envelopes stay under the maximum paper tab (1).
 - The top edge of the paper is

positioned between the \blacktriangle and \checkmark arrows (2).

The side to be printed on must be face up.



Chapter 2



Send the print job to the machine.

NOTE

- Remove each envelope as soon as it has been printed. Stacking the envelopes may cause them to jam or curl.
- If envelopes or thick paper get smudged during printing set the Media Type to Env. Thick or Thicker Paper to increase the fixing temperature.
- If the envelopes are creased after they are printed, see *Improving the print quality* on page 120.
- If your thick paper curls during printing, load only one sheet at a time in the MP tray.
- Envelope joints that are sealed by the manufacturer should be secure.
- All sides of the envelope should be correctly folded without wrinkles or creases.
- (For printing envelopes only)
 When you have finished printing, reset the two grey levers that you pulled down in step 2 back to their original positions.
- 8 Close the back cover (face-up output tray).

NOTE

- For 2-sided printing of copies, see Advanced User's Guide.
- For 2-sided printing using your computer, see Software and Network User's Guide.

Unscannable and unprintable areas

The figures in the table show maximum unscannable and unprintable areas. These areas may vary depending on the paper size or settings in the application you are using.

	Usage	Document	Тор (1)	Left (2)
1		Size	Bottom (3)	Right (4)
	Copy [*]	Letter	4 mm	4 mm
2→← 4	[*] a single copy or a 1 in 1 copy	A4	4 mm	3 mm
		Legal	4 mm	4 mm
3	Scan	Letter	3 mm	3 mm
		A4	3 mm	3 mm
		Legal (ADF)	Approx. 3 mm	Approx. 3 mm
	Print	Letter	4.2 mm	4.2 mm
		A4	4.2 mm	4.2 mm
		Legal	4.2 mm	4.2 mm

Paper settings

Paper Size

When you change the size of paper in the tray, you must also change the setting for paper size at the same time so your machine can fit the document on the page.

You can use the following sizes of paper.

For printing copies:

A4, Letter, Legal, Executive, B5(JIS), A5, A5 L (Long Edge), A6 and Folio (215.9 mm \times 330.2 mm)



- 2 Press Tray Setting.
- **3 Press** Paper Size.
- Press MP Tray, Tray #1 or Tray #2¹.
- Swipe up or down, or press ▲ or V to display A4, Letter, B5(JIS), B5(ISO)², A5, A5(Long Edge)³, A6³, Executive, Legal, Folio, Com-10², Monarch², C5², DL², 16K(195x270mm), 16K(184x260mm), 16K(197x273mm) and press the option you want.



- 1 $\mbox{ Tray #2 appears only if the optional lower tray is installed.$
- 2 MP Tray only
- ³ MP Tray and Tray #1 only

Paper Type

To get the best print quality set the machine for the type of paper you are using.



- Press Tray Setting.
- **3) Press** Paper Type.
 - Press MP Tray, Tray #1 or Tray #2¹.
- Swipe up or down, or press ▲ or ▼ to display Thin, Plain Paper, Thick², Thicker², Recycled Paper, Bond Paper², Label², Envelope², Env. Thin², Env. Thick², Glossy Paper², and press the option you want.

6 Press 🎦

- Tray #2 appears only if the optional lower tray is installed.
- 2 MP Tray only

Tray Use in Copy mode

You can change the priority tray that the machine will use for printing copies.

When you choose Tray#1 Only, MP Only or Tray#2 Only¹, the machine pulls the paper only from that tray. If the selected tray is out of paper, No Paper will appear on the Touchscreen. Insert the paper in the empty tray.

To change the tray setting follow the instructions below:





Press Tray Setting.

- **3 Press** Tray Use: Copy.
- Swipe up or down, or press ▲ or ▼ to choose Tray#1 Only, Tray#2 Only¹, MP Only, MP>T1>T2¹, MP>T2>T1¹, T1>T2>MP¹ or T2>T1>MP¹, and press the option you want.

5 Press 🎦

1 Tray#2 Only and T2 appear only if the optional lower tray is installed.

NOTE

- When loading the documents in the ADF and MP>T1>T2, T1>T2>MP or T2>T1>MP is selected, the machine looks for the tray with the most suitable paper and pulls paper from that tray. If no tray has suitable paper, the machine pulls paper from the higher priority tray.
- When using the scanner glass, your document is copied from the higher priority tray even if more suitable paper is in another paper tray.

Tray Use in Print mode

You can change the default tray the machine will use for printing from your computer and for Direct Print.



Press Tray Setting.

3 Swipe up or down, or press ▲ or ▼ to display Tray Use: Print.

- Press Tray Use: Print.
- 5 Swipe up or down, or press ▲ or V to choose Tray#1 Only, Tray#2 Only ¹, MP Only, MP>T1>T2 ¹, MP>T2>T1 ¹, T1>T2>MP ¹ or T2>T1>MP ¹, and press the option you want.

6 Press 🏠

1 Tray#2 Only and T2 appear only if the optional lower tray is installed.

Acceptable paper and other print media

Print quality may vary according to the type of paper you are using.

You can use the following types of print media: plain paper, thin paper, thick paper, thicker paper, bond paper, recycled paper, labels, envelopes or glossy paper (see *Print media* on page 177).

For best results, follow these instructions:

- DO NOT load different types of paper in the paper tray at the same time because it may cause the paper to jam or misfeed.
- For correct printing, you must choose the same paper size from your software application as the paper in the tray.
- Avoid touching the printed surface of the paper immediately after printing.
- Before you buy a lot of paper, test a small quantity to make sure the paper is appropriate for the machine.
- Use labels that are designed for use in laser machines.

Recommended paper and print media

Paper Type	Item
Plain paper	APP Blue Flag Ship 70 g/m ²
	APP Gold Flag Ship 80 g/m ²
	Advanced Agro Double A 80 g/m ²

Paper type and size

The machine feeds paper from the installed standard paper tray, multi-purpose tray or optional lower tray.

The names for the paper trays in the printer driver and this Guide are as follows:

Tray and optional unit	Name
Multi-purpose tray	MP tray
Standard paper tray	Tray 1
Optional lower tray unit	Tray 2

Loading paper

Paper Tray Capacity

	Paper size	Paper types	No. of sheets
Multi-purpose tray (MP tray)	Width: 76.2 to 215.9 mm Length: 127 to 355.6 mm	Plain paper, Thin paper, Thick paper, Thicker paper, Recycled paper, Bond paper, Labels, Envelopes, Env. Thin, Env.Thick and Glossy Paper ¹	up to 50 sheets (80 g/m ²) 3 Envelopes 1 Glossy paper
Standard paper tray (Tray 1)	A4, Letter, Legal, B5 (JIS), Executive, A5, A5 (Long Edge) ² , A6 ² ,	Plain paper, Thin paper and Recycled paper	up to 250 sheets (80 g/m ²)
Optional lower tray (Tray 2)	Folio ³ , 16K(195x270mm), 16K(184x260mm), 16K(197x273mm)		up to 500 sheets (80 g/m ²)

¹ Load only one sheet of Glossy in the MP tray

² Tray 2 does not support.

 3 $\,$ Folio size is 215.9 mm \times 330.2 mm.

Recommended paper specifications

The following paper specifications are appropriate for this machine.

70-90 g/m ²
80-110 μm
Higher than 20 sec.
90-150 cm ³ /100
Long grain
10e ⁹ -10e ¹¹ ohm
10e ⁹ -10e ¹² ohm-cm
CaCO ₃ (Neutral)
Below 23 wt%
Higher than 80%
Higher than 85%

■ Use plain paper that is appropriate for laser/LED machines to make copies.

■ Use paper that is 70 to 90 g/m².

■ Use long grain paper with a neutral Ph value, and a moisture content of approximately 5%.

This machine can use recycled paper that meets DIN 19309 specifications.

Handling and using special paper

The machine is designed to work well with most types of xerographic and bond paper. However, some paper variables may have an effect on print quality or handling reliability. Always test samples of paper before purchasing to ensure desirable performance. Store paper in its original packaging and keep it sealed. Keep the paper flat and away from moisture, direct sunlight and heat.

Some important guidelines when selecting paper are:

- DO NOT use inkjet paper because it may cause a paper jam or damage your machine.
- Preprinted paper must use ink that can withstand the 200 °C temperature of the machine's fusing process.
- If you use bond paper, paper that has a rough surface, or paper that is wrinkled or creased, the paper may exhibit degraded performance.

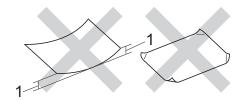
Types of paper to avoid

IMPORTANT

Some types of paper may not perform well or may cause damage to your machine.

DO NOT use paper:

- that is highly textured
- · that is extremely smooth or shiny
- · that is curled or warped



- 1 A curl of 2 mm or greater may cause jams to occur.
- that is coated or has a chemical finish
- · that is damaged, creased or folded
- that exceeds the recommended weight specification in this guide
- · with tabs and staples
- with letterheads using low temperature dyes or thermography
- · that is multipart or carbonless
- · that is designed for inkjet printing

The types of paper listed above may damage your machine. This damage is not covered under any Brother warranty or service agreement.

Envelopes

The machine is designed to work well with most envelopes. However, some envelopes may have feed and print quality problems because of the way they have been made. Envelopes should have edges with straight, well-creased folds. Envelopes should lie flat and not be of baggy or flimsy construction. Use only quality envelopes from a supplier who understands that you will be using the envelopes in a laser machine.

Envelopes can only be fed through the multipurpose tray.

We recommend that you print a test envelope to make sure the print results are what you want.

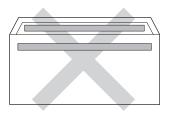
Types of envelopes to avoid

IMPORTANT

DO NOT use envelopes:

- that are damaged, curled, wrinkled or an unusual shape
- · that are extremely shiny or textured
- with clasps, staples, snaps or tie strings
- · with self-adhesive closures
- · that are of a baggy construction
- · that are not sharply creased
- that are embossed (raised writing)
- that were previously printed by a laser or LED machine
- that are pre-printed on the inside
- that cannot be arranged neatly when stacked
- that are made of paper that weighs more than the paper weight specifications for the machine
- with edges that are not straight or consistently square
- with windows, holes, cut-outs or perforations

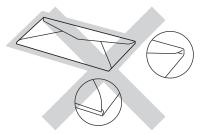
• with glue on the surface as shown in the figure below



• with double flaps as shown in the figure below



- with sealing flaps that are not folded down when purchased
- with each side folded as shown in the figure below



If you use any of the types of envelopes listed above, they may damage your machine. This damage may not be covered under any Brother warranty or service agreement.

Occasionally you may experience paper feed problems caused by the thickness, size and flap shape of the envelopes you are using.

Labels

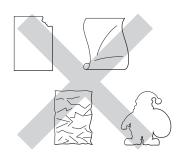
The machine will print on most types of labels designed for use with a laser machine. Labels should have an adhesive that is acrylic-based since this material is more stable at the high temperatures in the fuser unit. Adhesives should not come in contact with any part of the machine, because the label stock may stick to the drum unit or rollers and cause jams and print quality problems. No adhesive should be exposed between the labels. Labels should be arranged so that they cover the entire length and width of the sheet. Using labels with spaces may result in labels peeling off and causing serious jams or print problems.

All labels used in this machine must be able to withstand a temperature of 200 °C for a period of 0.1 seconds.

Labels can only be fed through the multipurpose tray.

Types of labels to avoid

Do not use labels that are damaged, curled, wrinkled or an unusual shape.



IMPORTANT

- DO NOT feed part used label sheets. The exposed carrier sheet will damage your machine.
- DO NOT reuse or insert labels that have previously been used or are missing a few labels on the sheet.
- Label sheets should not exceed the paper weight specifications described in this User's Guide. Labels exceeding this specification may not feed or print correctly and may cause damage to your machine.

3

Loading documents

How to load documents

You can make copies, and scan from the ADF (Automatic Document Feeder) and the scanner glass.

Using the automatic document feeder (ADF)

The ADF can hold up to 35 pages and feeds each sheet individually. We recommend you use standard 80 g/m² paper and always fan the pages before putting them in the ADF.

Document Sizes Supported

Length:	147.3 to 355.6 mm
Width:	147.3 to 215.9 mm
Weight:	64 to 90 g/m ²

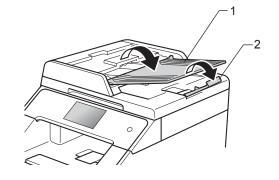
How to load documents

IMPORTANT

- DO NOT leave thick documents on the scanner glass. If you do this, the ADF may jam.
- DO NOT use paper that is curled, wrinkled, folded, ripped, stapled, paperclipped, pasted or taped.
- DO NOT use cardboard, newspaper or fabric.
- To avoid damaging your machine while using the ADF, DO NOT pull on the document while it is feeding.

NOTE

- To scan documents that are not appropriate for the ADF, see Using the scanner glass on page 34.
- It is easier to use the ADF if you are loading a multiple page document.
- Make sure documents with correction fluid or written with ink are completely dry.
- Unfold the ADF document support (1). Lift up and unfold the ADF document output support flap (2).

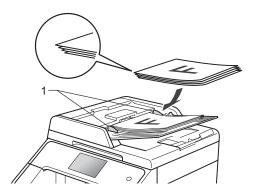




Fan the pages well.

Stagger the pages of your document face up top edge first, in the ADF until the Touchscreen displays ADF Ready and you feel the top page touch the feed rollers.

- 4
- Adjust the paper guides (1) to fit the width of your document.



NOTE

To scan non-standard documents, see *Using the scanner glass* on page 34.

Using the scanner glass

You can use the scanner glass to copy or scan pages of a book, one page at a time.

Document Sizes Supported

Length:	Up to 297.0 mm
Width:	Up to 215.9 mm
Weight:	Up to 2.0 kg

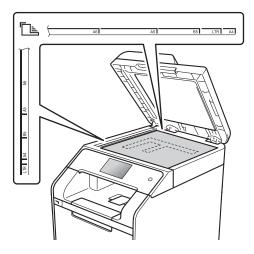
How to load documents

NOTE

To use the scanner glass, the ADF must be empty.

Lift the document cover.

2 Using the document guidelines on the left and top, place the document *face down* in the upper left corner of the scanner glass.





3 Close the document cover.

IMPORTANT

If the document is a book or is thick do not slam the cover or press on it.

Making copies

How to copy

The following steps explain the basic copy operation.

- Do one of the following to load your document:
 - Place the document face up in the ADF (see Using the automatic document feeder (ADF) on page 33).
 - Load your document face down on the scanner glass (see Using the scanner glass on page 34).
 - Press the Copy button on the Touchscreen.



The Touchscreen displays:



1 No. of Copies

You can enter the number of copies by using the dial pad.

- 3 For multiple copies, enter the two-digit number (up to 99).
 - **Press** Colour Start **or** Mono Start.

Stop copying

To stop copying, press X.

Copy preset settings

You can copy with a variety of settings that are already set up for you in the machine simply by pressing them.

The following preset settings are available.

- Receipt
- Normal
- 2in1(ID)
- 🔳 2in1
- 2-sided(1⇒2)
- Paper Save
- Load your document.
- 2 Press 🧾 (Copy).
 - Swipe left or right to display Receipt, Normal, 2in1(ID), 2in1, 2-sided(1⇒2) or Paper Save, and press the preset you want.
- 4 Enter the number of copies you want.
- 5 Do one of the following:
 - To change more settings, go to step 6.
 - If you have finished changing settings, go to step 1.
- 6 P
- Press Options.
 - Swipe up or down, or press ▲ or ▼ to display the available settings, and then press the setting you want.

Chapter 4

Swipe up or down, or press ▲ or ▼ to display the available options, and then press your new option. Repeat steps ⑦ and ③ for each setting you want.

NOTE

If you want to save the settings as a Shortcut, press Save as Shortcut.

9 Press OK.

Press Colour Start **or** Mono Start.

Copy Settings and Options

You can change the following copy settings.

(Basic User's Guide)

For details about changing the following settings, see *Paper settings* on page 26.

- Tray Setting (Paper Size and Type)
- Tray Use: Copy

Press Copy and then press Options. Swipe up or down, or press ▲ or ▼ to scroll through the copy settings. When the setting you want is displayed, press it and choose your option. When you have finished changing the options, press OK.

(Advanced User's Guide)

For more information about changing the following settings, see Advanced User's Guide:

- Quality
- Enlarge/Reduce
- 2-sided Copy
- Tray Use
- Density
- Contrast
- Stack/Sort
- Page Layout
- 2in1(ID)
- Colour Adjust
- Remove Background Colour
- Save as Shortcut

5 Printing from a USB flash drive or digital camera supporting mass storage

With the Direct Print feature, you do not need a computer for printing. You can print by just plugging your USB flash drive into the machine's USB direct interface. You can also connect and print directly from a camera set to USB mass storage mode.

You can use a USB flash drive that has the following specifications:

USB Class	USB Mass Storage Class
USB Mass Storage Sub Class	SCSI or SFF-8070i
Transfer protocol	Bulk transfer Only
Format ¹	FAT12/FAT16/FAT32
Sector size	Max. 4096 Byte
Encryption	Encrypted devices are not supported.

¹ NTFS format is not supported.

NOTE

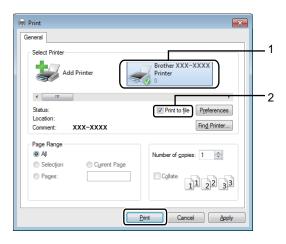
- Some USB flash drives may not work with the machine.
- If your camera is in PictBridge mode, you cannot print from it. See the documentation supplied with your camera to switch from PictBridge mode to mass storage mode.

Creating a PRN file for direct printing

NOTE

The screens in this section may vary depending on your application and operating system.

- From the menu bar of an application, click File, then Print.
- 2 Choose Brother DCP-XXXX Printer (1) and check the Print to file box (2). Click Print.



Choose the folder you want to save the file to and enter the file name if prompted.

If you are prompted for a file name only, you can also specify the folder you want to save the file in by entering the directory name. For example:

C:\Temp\FileName.prn

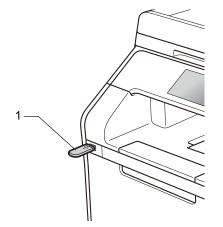
If a USB flash drive is connected to your computer, you can save the file directly to the USB flash drive.

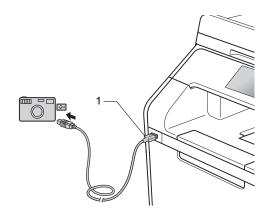
Printing directly from the USB flash drive or digital camera supporting mass storage

NOTE

- Make sure your digital camera is turned on.
- Your digital camera must be switched from PictBridge mode to mass storage mode.

Connect your USB flash drive or digital camera to the USB direct interface (1) on the front of the machine. The Touchscreen will automatically display the USB menu to confirm the USB device is correctly connected.





NOTE

- If an error occurs, the USB menu will not appear on the Touchscreen.
- When the machine is in Deep Sleep mode, the Touchscreen does not display any information even if you connect a USB flash drive to the USB direct interface.
 Press the Touchscreen to wake up the machine.
- To prevent damage to your machine, DO NOT connect any device other than a digital camera or USB flash drive to the USB direct interface.



Press Direct Print.

NOTE

If your machine has been set to Secure Function Lock On, you may not be able to access Direct Print (see Advanced User's Guide).

3 Swipe up or down, or press ▲ or ▼ to choose the folder name and file name you want.

If you have selected the folder name, swipe up or down, or press ▲ or ▼ to choose the file name you want.

NOTE

If you want to print an index of the files, press Index Print on the Touchscreen. Press Colour Start or Mono Start to start printing.

Press Print Settings if you want

to change them. Go to step 6.

If you do not want to change the current settings, go to step 8.

Swipe up or down, or press ▲ or ▼ to

display the setting you want.

4 Do one of the following:

6 Press the option you want.

NOTE

You can choose the following settings:

Paper Type Paper Size Multiple Page Orientation 2-sided

Collate

Tray Use

- Print Quality
- PDF Option
- Depending on the file type, some of these settings may not appear.
- 7 Do one of the following:
 - To change another setting, repeat step 5.
 - If you do not want to change other settings, press OK and go to step 8.
- 8 Enter the number of copies you want using the touchpanel.
- 9 Press Colour Start or Mono Start to start printing.

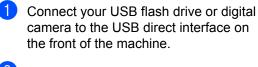
IMPORTANT

DO NOT remove the USB flash drive or digital camera from the USB direct interface until the machine has finished printing.



Changing the default settings for direct print

You can change the default settings for Direct Print.



- **2 Press** Direct Print.
- **3 Press** DefaultSettings.
- Swipe up or down, or press ▲ or ▼ to display the setting you want. Press the setting.
- 5 Press the new option you want.
- 6 Repeat steps (4) and (5) for each setting you want to change.
- 7 Press OK.
- 8 Press 🏠

6

How to print from a computer

Printing a document

The machine can receive a document from your computer and print it. To print from a computer, you must install the printer driver.

(For more information about printer driver settings, see Software and Network User's Guide)

- 1 Install the Brother printer driver from the CD-ROM or Brother Solutions Center at http://solutions.brother.com/. (see Quick Setup Guide).
- 2 From your application, choose the Print command.
- Choose the name of your machine in the Print dialog box and click Properties (or Preferences, depending on the application you are using).
- 4 Choose the settings you want to change in the Properties dialog box, and then click OK.
 - Paper Size
 - Orientation
 - Copies
 - Media Type
 - Print Quality
 - Color / Mono
 - Document Type
 - Multiple Page
 - 2-sided / Booklet
 - Paper Source



5 Click **Print** to begin printing.

How to scan to a computer

Before scanning

To use the machine as a scanner, install a scanner driver. If the machine is on a network, configure it with a TCP/IP address.

- Install the scanner drivers from the CD-ROM or Brother Solutions Center at <u>http://solutions.brother.com/</u>, (see Quick Setup Guide).
- Configure the machine with a TCP/IP address if network scanning does not work (see Software and Network User's Guide).

Scanning a document as a PDF file using ControlCenter4 (Windows[®])

(For Macintosh, see Software and Network User's Guide.)

NOTE

The screens on your computer may vary depending on your model.

ControlCenter4 is a software utility that lets you quickly and easily access the applications you use most often. Using ControlCenter4 eliminates the need to manually launch specific applications.



Load your document (see *How to load documents* on page 33).

Follow the instructions for the operating system you are using.

■ (Windows[®] XP, Windows Vista[®] and Windows[®] 7)

Open ControlCenter4 by clicking 🚱 (Start) > All Programs > Brother > 👬 Brother Utilities. Click the drop-down list and select your model name (if not already selected). Click SCAN in the left navigation bar, and then click ControlCenter4. The ControlCenter4 application will open.

■ (Windows[®] 8)

Click **Rother Utilities**), and then click the drop-down list and select your model name (if not already selected). Click SCAN in the left navigation bar, and then click ControlCenter4. The ControlCenter4 application will open.

6		
L C	3 If the ControlCenter4 Mode screen appears	, choose the Advanced Mode and then click OK
		

ControlCenter4 Mode	×
	Consider Constant Image: Ima
🔘 Home Mode	Advanced Mode
Home Mode offers basic functions such as Photo Print, Scan and PC-Fax with simple easy to use operations.	In addition to the features available in Home Mode, Advance Mode includes the added ability to configure detailed settings and store them. Offering easy operation of pre-configured button settings.
	OK Cancel

Make sure the machine you want to use is selected from the Model drop-down list.

C	ha	pte	er	7

5 Click File.

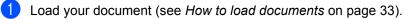


6 Press Scan.

The machine starts the scanning process. The folder where the scanned data is saved will open automatically.

File - ControlCenter4			
File Type		File size	
PDF (*.pdf)	•	Small	Large
File Name	(Date) (Num		
CCF	(Date) (Numb 20140101_xxxx.pd		s Window
Scan Location		Insert Date in	File Name
Folder SharePoint		Insert Date in	The Name
C:\Users\sample_user\Pictures\ControlCenter	4\Scan	Show Folder	
PreScan			
Resolution	Brig	ghtness	
300 x 300 dpi	-	0	
Scan Type			
24bit Color	▼ Cor	ntrast	
Document Size			<u></u>
A4 210 x 297 mm (8.3 x 11.7 in)			0
		Continuous Scanning	
	_		
		ID Card Scan	
Don't show me again.			
Default Advanced Settin	gs Sca	an Cancel	Help

How to scan a document as a PDF file using the Touchscreen



Press Scan.



3 Swipe left or right to display to File.

will be displayed in the centre of the Touchscreen highlighted in blue.

4 Press OK.

When the machine is connected to a network, press the computer name. Do one of the following:

■ If you want to use the default settings, go to step ⑧.

■ If you want to change the default settings, go to step ⑤.

- **5 Press** Options. Scan Settings will change to Set at Device.
- 6 Choose the settings for Scan Type, Resolution, File Type, Scan Size and Remove Background Colour as needed.
- 7 Press ок.
- 8 Press Start. The machine starts the scanning process.

NOTE

The following scan modes are available.

- to USB
- to Network ($Windows^{(\mathbb{R})}$)
- to FTP/SFTP
- to E-mail Server
- to E-mail
- to Image
- to OCR
- to File
- WS Scan¹ (Web Services Scan)
- ¹ Windows[®] only (Windows Vista[®] SP2 or later, Windows[®] 7 and Windows[®] 8 (See Software and Network User's Guide.)

A

Routine maintenance

Replacing supplies

You must replace supplies when the machine indicates that the life of the supply is over. You can replace the following supplies yourself:

Using non-Brother supplies may affect the print quality, hardware performance, and machine reliability.

NOTE

The drum unit and toner cartridge are two separate supplies. Make sure both are installed. If the toner cartridge is placed in the machine without the drum unit, the message Drum ! may be displayed.

Toner cartridge	Drum unit
See Replacing the toner cartridges on page 51.	See Replacing the drum unit on page 56.
Model Name: TN-376BK, TN-376C, TN-376M, TN-376Y, TN-379BK, TN-379C, TN-379M, TN-379Y	Model Name: DR-371CL
Belt unit	Waste toner box
See Replacing the belt unit on page 63.	See Replacing the waste toner box on page 68.
Model Name: BU-320CL	Model Name: WT-320CL
Contraction of the second seco	

The messages in the table appear on the Touchscreen. These messages provide advanced warnings to replace the supply items before they reach end of life. To avoid any inconvenience, you may want to buy spare supply items before the machine stops printing.

Touchscreen messages	Supply to prepare	Approximate life	How to replace	Model name
Toner Low: X	Toner cartridge	<black></black>	See page 51.	TN-376BK ⁵ ,
	Х = ВК, С, М, Ү	4,000 pages ^{1 2 5}		TN-376C ⁵ ,
	BK = Black	6,000 pages ^{1 2 6}		TN-376M ⁵ ,
	c = Cyan	<cyan, magenta,<="" td=""><td></td><td>TN-376Y ⁵, TN-379BK ⁶,</td></cyan,>		TN-376Y ⁵ , TN-379BK ⁶ ,
	M = Magenta	Yellow>		TN-379C ⁶ ,
	Y = Yellow	3,500 pages ^{1 2 5}		TN-379M ⁶ ,
		6,000 pages ^{1 2 6}		TN-379Y ⁶
Drum End Soon	Drum unit	25,000 pages ^{1 3 4}	See page 56.	DR-371CL
Belt End Soon	Belt unit	50,000 pages ^{1 7}	See page 63.	BU-320CL
WT Box End Soon	Waste toner box	50,000 pages ¹	See page 68.	WT-320CL

¹ A4 or Letter size single-sided pages.

- ² Approximate cartridge yield is declared in accordance with ISO/IEC 19798.
- ³ 1 page per job
- ⁴ Drum life is approximate and may vary by type of use.
- ⁵ High yield toner cartridge
- ⁶ Super high yield toner cartridge
- ⁷ 5 pages per job

You must clean the machine regularly and replace the supply items when the messages in the table are displayed on the Touchscreen.

Touchscreen messages	Supply to replace	Approximate life	How to replace	Model name
Replace Toner	Toner cartridge The Touchscreen displays the toner cartridge colour that you must replace. BK = Black C = Cyan M = Magenta Y = Yellow	<black> 4,000 pages ^{1 2 5} 6,000 pages ^{1 2 6} <cyan, magenta,<br="">Yellow> 3,500 pages ^{1 2 5} 6,000 pages ^{1 2 6}</cyan,></black>	See page 51.	TN-376BK ⁵ , TN-376C ⁵ , TN-376M ⁵ , TN-376Y ⁵ , TN-379BK ⁶ , TN-379C ⁶ , TN-379M ⁶ , TN-379Y ⁶
Replace Drum Drum Stop Replace Belt	Drum unit Drum unit Belt unit	25,000 pages ^{1 3 4} 50,000 pages ^{1 7}	See page 56. See page 63.	DR-371CL BU-320CL
Replace WT Box Replace Fuser	Waste toner box Fuser unit	50,000 pages ¹ 100,000 pages ¹	See page 68. WT-320CL Contact Brother customer service or your local Brother dealer to replace the fuser unit. Contact Brother customer service or your local Brother dealer to replace the paper feeding kit. Contact Brother customer service or your local Brother dealer to replace the paper feeding kit. Contact Brother customer service or your local Brother dealer to replace the laser unit.	
Replace PF Kit MP Replace PF Kit1 Replace PF Kit2	Paper feeding kit Paper feeding kit Paper feeding kit	50,000 pages ¹ 100,000 pages ¹ 100,000 pages ¹		
Replace Laser	Laser unit	100,000 pages ¹		

¹ A4 or Letter size single-sided pages.

² Approximate cartridge yield is declared in accordance with ISO/IEC 19798.

- ³ 1 page per job
- ⁴ Drum life is approximate and may vary by type of use.
- ⁵ High yield toner cartridge
- ⁶ Super high yield toner cartridge
- ⁷ 5 pages per job

NOTE

- Discard the used supplies according to local regulations, keeping it separate from domestic waste. If you have questions, contact your local waste disposal office (see Product Safety Guide). Be sure to reseal the used supplies tightly so that the material inside does not spill.
- We recommend placing used supply items on a piece of paper to prevent accidentally spilling or scattering the material inside.
- If you use paper that is not a direct equivalent for the recommended paper, the life of supply items and machine parts may be reduced.
- The projected life for each of the toner cartridges is based on ISO/ICE 19798. Frequency of replacement will vary depending on the print volume, percentage of coverage, types of media used, and powering on/off the machine.
- Frequency of replacement supplies except toner cartridges will vary depending on the print volume, types of media used, and powering on/off the machine.

Replacing the toner cartridges

Model Name: TN-376BK ¹, TN-376C ¹, TN-376M ¹, TN-376Y ¹, TN-379BK ², TN-379C ², TN-379M ², TN-379Y ²

The High Yield toner cartridge can print approximately 4,000 pages ³ (Black) or approximately 3,500 pages ³ (Cyan, Magenta, Yellow). The Super High Yield toner cartridge can print approximately 6,000 pages ³ (Black, Cyan, Magenta, Yellow). Actual page count will vary depending on your average type of document.

When a toner cartridge is running low, the Touchscreen displays Toner Low.

The toner cartridges that come supplied with the machine must be replaced after approximately 4,000 pages ³ (Black) or approximately 3,500 pages ³ (Cyan, Magenta, Yellow).

- ¹ High yield toner cartridge
- ² Super high yield toner cartridge
- ³ Approximate cartridge yield is declared in accordance with ISO/IEC 19798.

NOTE

- The indication of remaining toner life will vary depending on the types of documents printed and customer's usage.
- It is a good idea to keep a new toner cartridge ready for use when you see the Toner Low warning.
- To ensure high quality printing, we recommend that you use only Brother Original toner cartridges. When you want to buy toner cartridges, contact Brother customer service or your local Brother dealer.
- We recommend that you clean the machine when you replace the toner cartridge (see *Cleaning and Checking the machine* on page 75).
- DO NOT unpack the new toner cartridge until you are ready to install it.

Toner Low: X

If the Touchscreen displays Toner Low: X, buy a new toner cartridge for the colour indicated on the Touchscreen and have it ready before you get a Replace Toner message.

Replace Toner

When the Touchscreen displays Replace Toner the machine will stop printing until you replace the toner cartridge.

The Touchscreen indicates the toner cartridge colour that you must replace. (BK=Black, C=Cyan, M=Magenta, Y=Yellow).

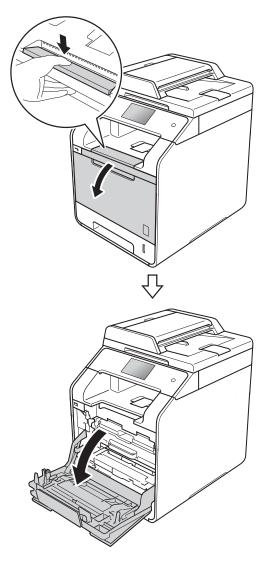
A new Brother Original toner cartridge will reset the Replace Toner message.

NOTE

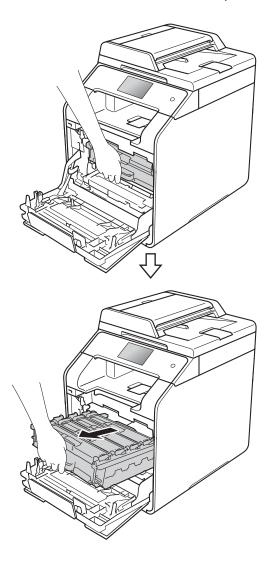
For more information about how the toner cartridge life is calculated, see *Important information for the toner cartridge life* on page 186.

Replacing the toner cartridges

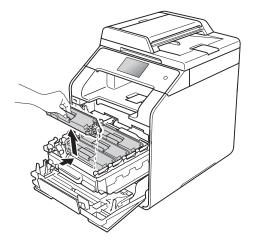
- 1 Make sure the machine is turned on.
- 2 Press the front cover release button and pull open the front cover.



3 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.



4 Hold the handle of the toner cartridge and gently push it toward the machine to unlock it. Then pull it out of the drum unit. Repeat this for all the toner cartridges.



WARNING

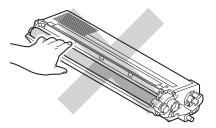
- DO NOT put a toner cartridge into a fire. It could explode, resulting in injuries.
- DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the machine. Doing so could cause a fire or electrical shock. Instead, use only a dry, lint-free cloth.

(See Product Safety Guide)



IMPORTANT

- Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe or wash it off with cold water.
- To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.
- <Toner cartridge>



• We recommend that you place the toner cartridge on a clean, flat, level, stable surface with a sheet of disposable paper or cloth underneath it in case you accidentally spill or scatter toner.

NOTE

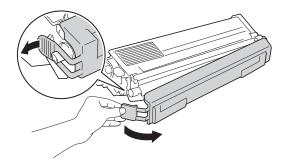
- Be sure to seal up the used toner cartridge tightly in a bag so that toner powder does not spill out of the cartridge.
- Discard the used supplies according to local regulations, keeping it separate from domestic waste. If you have questions, contact your local waste disposal office (See Product Safety Guide). Be sure to reseal the used supplies tightly so that the material inside does not spill.

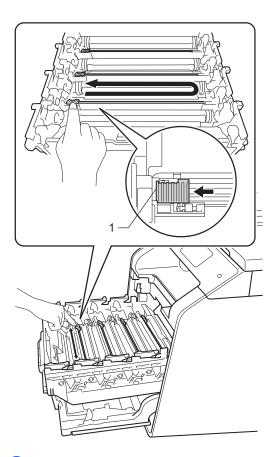
5 Clean the corona wire inside the drum unit by gently sliding the blue tab from left to right and right to left several times.

IMPORTANT

Be sure to return the tab to the home position (1). If you do not, printed pages may have a vertical stripe.

7 Unpack the new toner cartridge, then pull off the protective cover.

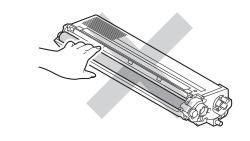




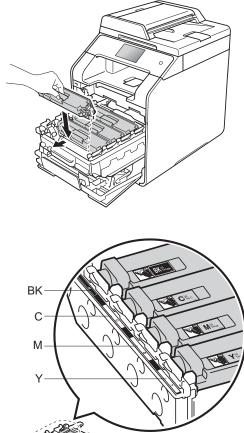
6 Repeat step **(5)** to clean each of the three remaining corona wires.

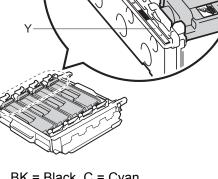
IMPORTANT

- Unpack the toner cartridge just before you put it in the machine. If a toner cartridge is left unpacked for a long time, the toner life will be shortened.
- If an unpacked drum unit is placed in direct sunlight (or room light for long periods of time), the unit may be damaged.
- Brother machines are designed to work with toner of a particular specification and will work to a level of optimum performance when used with Brother Original toner cartridges. Brother cannot guarantee this optimum performance if toner or toner cartridges of other specifications are used. Brother does not therefore recommend the use of cartridges other than Brother Original cartridges with this machine, or the refilling of empty cartridges with toner from other sources. If damage is caused to the drum unit or other parts of this machine as a result of the use of toner or toner cartridges other than Brother Original products due to the incompatibility or lack of suitability of those products with this machine, any repairs required as a result may not be covered by the warranty.
- Put the new toner cartridge in the drum unit immediately after you remove its protective cover. To prevent any degradation to the print quality, DO NOT touch the shaded parts shown in the illustrations.



8 Hold the handle of the toner cartridge and slide the toner cartridge into the drum unit then gently pull it toward you until you hear it click into place. Make sure that you match the toner cartridge colour to the same colour label on the drum unit. Repeat this for all the toner cartridges.





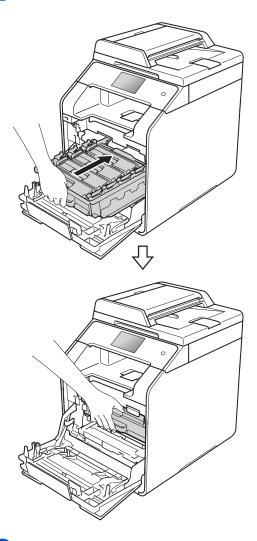
BK = Black, C = Cyan, M = Magenta, Y= Yellow

NOTE

Make sure you installed the toner cartridge correctly or it may separate from the drum unit.

55

9 Push the drum unit in until it stops.



10 Close the front cover of the machine.

NOTE

After replacing a toner cartridge, DO NOT turn off the machine or open the front cover until the Touchscreen clears the Please wait. message and returns to Ready mode.

Replacing the drum unit

Model Name: DR-371CL

A new drum unit can print approximately 25,000 A4 or Letter size single-sided pages. ¹

¹ Drum life is approximate and may vary by type of use.

IMPORTANT

For best performance, use a Brother Original drum unit and Brother Original toner units. Printing with a third-party drum unit or toner unit may reduce not only the print quality but also the quality and life of the machine itself. Warranty coverage may not apply to problems caused by the use of a third-party drum unit or toner unit.

Drum !

The corona wires are coated with paper dust or toner. Clean the corona wires in the four drums (see *Cleaning the corona wires* on page 82).

If you cleaned the corona wires and the Drum ! error is still displayed on the Touchscreen, then the drum unit is at the end of its life. Replace the drum unit with a new set.

Drum End Soon

The drum unit is nearing the end of its rated life and will require replacement. We recommend you keep a Brother Original drum unit ready for installation. Buy a new drum unit (DR-371CL) and have it ready before you get a Replace Drum message.

Replace Drum

The drum unit has exceeded its rated life. Replace the drum unit with a new one. We recommend a Brother Original drum unit be installed at this time.

When you replace the drum unit with a new one, you must reset the drum counter. Instructions of how to do this can be found in the box your new drum unit came in.

Drum Stop

We cannot guarantee the print quality. Replace the drum unit with a new one. We recommend a Brother Original drum unit be installed at this time.

When you replace the drum unit with a new one, you must reset the drum counter. Instructions of how to do this can be found in the box your new drum unit came in.

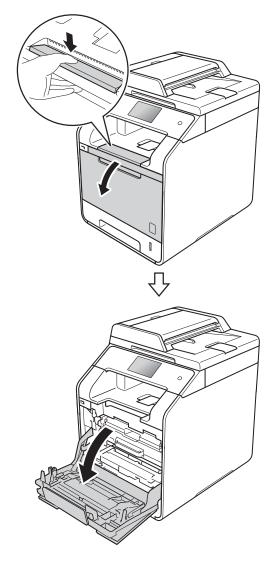
Replacing the drum unit

IMPORTANT

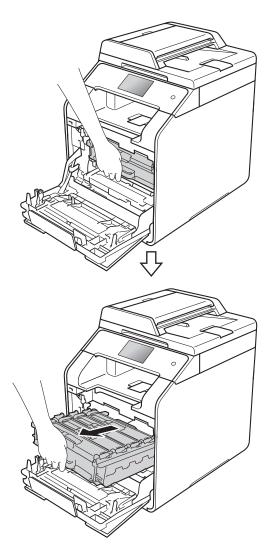
- While removing the drum unit, handle it carefully because it may contain toner. If toner scatters on your hands or clothes, wipe or wash it off with cold water at once.
- Every time you replace the drum unit, clean the inside of the machine (see *Cleaning and Checking the machine* on page 75).
- DO NOT unpack the new drum unit until you are ready to install it. Exposure to direct sunlight (or room light for long periods of time) may damage the drum unit.

Make sure the machine is turned on.

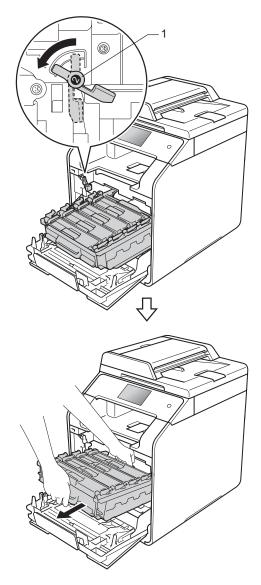
Press the front cover release button and pull open the front cover.



3 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.

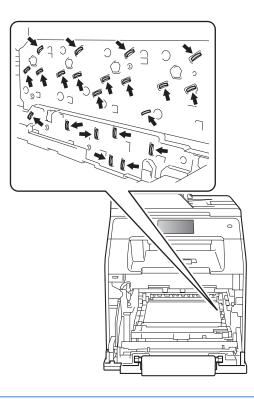


4 Turn the blue lock lever (1) at the left of the machine counterclockwise to the release position. Holding the blue handles of the drum unit, lift the front of the drum unit and remove it from the machine.

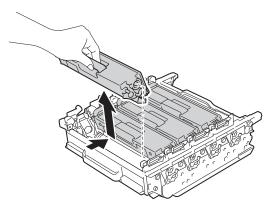


IMPORTANT

- We recommend that you place the drum unit on a clean, flat surface with a piece of disposable paper underneath it in case you accidentally spill or scatter toner.
- To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



5 Hold the handle of the toner cartridge and gently push it forward to unlock it. Then pull it out of the drum unit. Repeat this for all the toner cartridges.



WARNING



- DO NOT put a toner cartridge into a fire. It could explode, resulting in injuries.
- DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the machine. Doing so could cause a fire or electrical shock. Instead, use only a dry, lint-free cloth.

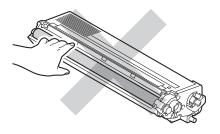
(See Product Safety Guide)



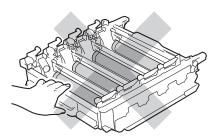
IMPORTANT

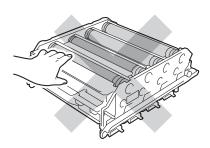
- Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe or wash it off with cold water.
- To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.

<Toner cartridge>



<Drum unit>



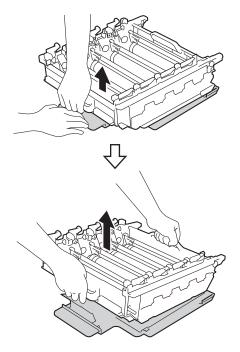


• We recommend that you place the toner cartridge on a clean, flat, level, stable surface with a sheet of disposable paper or cloth underneath it in case you accidentally spill or scatter toner.

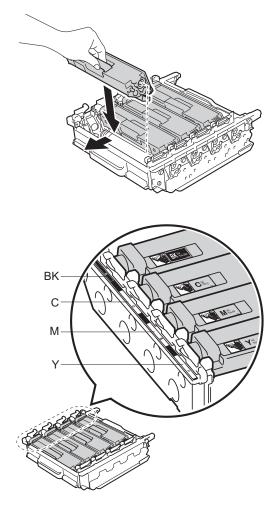
NOTE

- Be sure to seal up the used drum unit tightly in a bag so that toner powder does not spill out of the drum unit.
- Discard the used supplies according to local regulations, keeping it separate from domestic waste. If you have questions, contact your local waste disposal office (see Product Safety Guide). Be sure to reseal the used supplies tightly so that the material inside does not spill.

6 Unpack the new drum unit and remove the protective cover.



7 Hold the handle of the toner cartridge and slide it into the appropriate coloured section of the drum unit until it clicks into place.

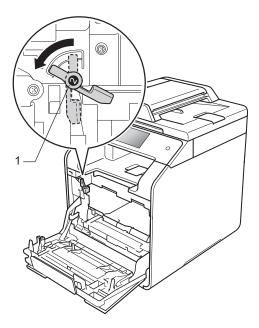


BK = Black, C = Cyan, M = Magenta, Y= Yellow

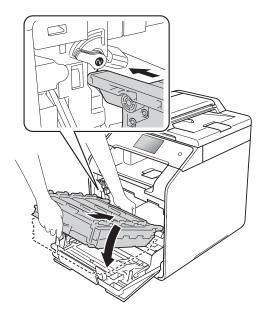
NOTE

Make sure you install the toner cartridge correctly or it may separate from the drum unit.

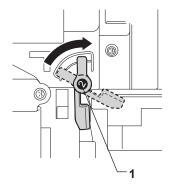
8 Make sure the blue lock lever (1) is in the release position as shown in the illustration.



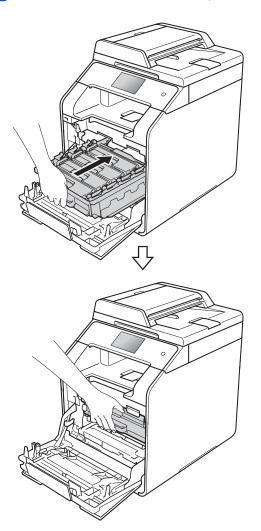
9 Gently slide the drum unit into the machine until it stops at the blue lock lever.



10 Turn the blue lock lever (1) clockwise to the lock position.



1 Push the drum unit in until it stops.





12 Close the front cover of the machine.

13 When you replace the drum unit with a new one, you must reset the drum counter. Instructions of how to do this can be found in the box your new drum unit came in.

Replacing the belt unit

Model name: BU-320CL

A new belt unit can print approximately 50,000 (5 pages per job) A4 or Letter size single-sided pages. ¹

¹ Belt unit life is approximate and may vary by type of use.

Belt End Soon

If the Touchscreen displays Belt End Soon, it means the belt unit is near the end of its life. Buy a new belt unit and have it ready before you get a Replace Belt message. To replace the belt unit, see *Replacing the belt unit* on page 63.

Replace Belt

When the Replace Belt message appears on the Touchscreen, you must replace the belt unit.

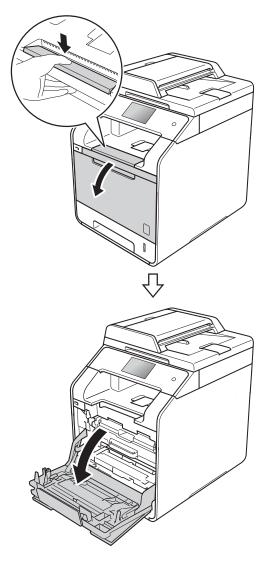
When you replace the belt unit with a new one, you must reset the belt unit counter. Instructions of how to do this can be found in the box your new belt unit came in.

IMPORTANT

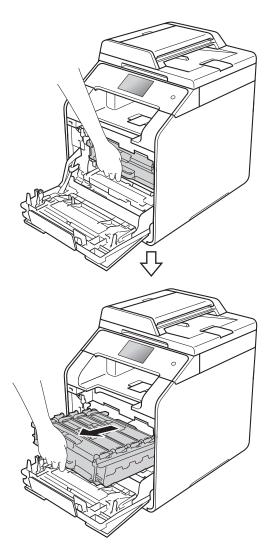
- DO NOT touch the surface of the belt unit. If you touch it, it could decrease print quality.
- Damage caused by incorrect handling of the belt unit may void your warranty.

Replacing the belt unit

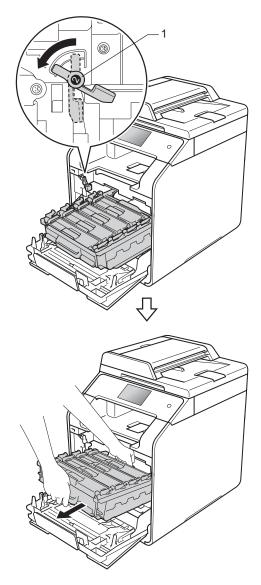
- Make sure the machine is turned on.
- 2 Press the front cover release button and pull open the front cover.



3 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.

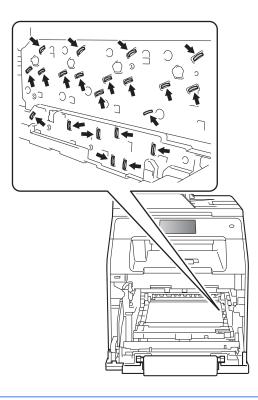


4 Turn the blue lock lever (1) at the left of the machine counterclockwise to the release position. Holding the blue handles of the drum unit, lift the front of the drum unit and remove it from the machine.

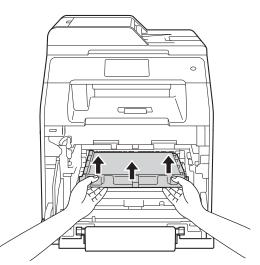


IMPORTANT

- We recommend that you place the drum unit on a clean, flat surface with disposable paper underneath it in case you accidentally spill or scatter toner.
- To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.

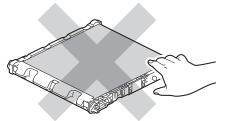


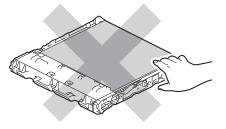
5 Hold the blue handle of the belt unit with both hands and lift the belt unit up, then pull it out.



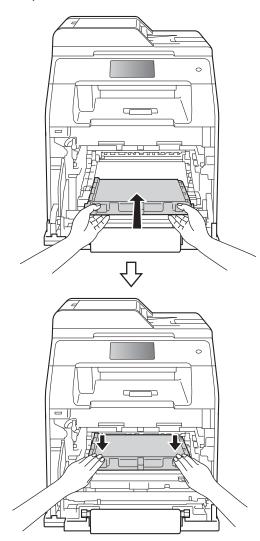
IMPORTANT

To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.

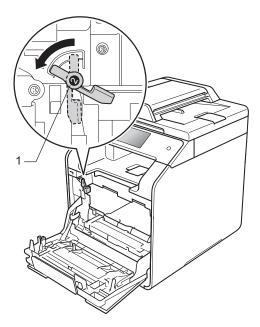




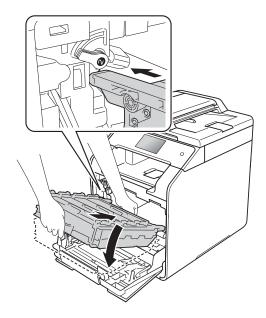
6 Unpack the new belt unit and install the new belt unit in the machine. Make sure the belt unit is level and fits firmly into place.



7 Make sure the blue lock lever (1) is in the release position as shown in the illustration.

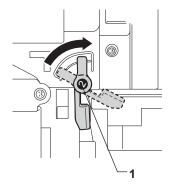


8 Gently slide the drum unit into the machine until it stops at the blue lock lever.

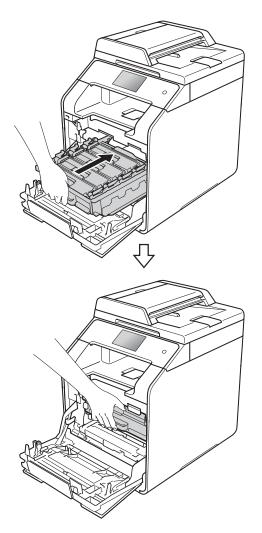


Routine maintenance

9 Turn the blue lock lever (1) clockwise to the lock position.



10 Push the drum unit in until it stops.



- 1 Close the front cover of the machine.
- 12 When you replace the belt unit with a new one, you need to reset the belt unit counter. Instructions of how to do this can be found in the box your new belt unit came in.

Replacing the waste toner box

Model name: WT-320CL

The life of a waste toner box is approximately 50,000 A4 or Letter size single-sided pages.¹

¹ Waste toner box life is approximate and may vary by type of use.

WT Box End Soon

If the Touchscreen displays WT Box End Soon, it means the waste toner box is near the end of its life. Buy a new waste toner box and have it ready before you get a Replace WT Box message.

Replace WT Box

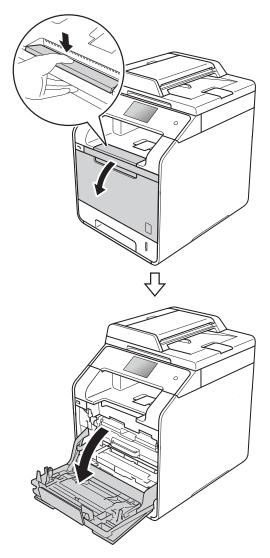
When the Replace WT Box message appears on the Touchscreen, you must replace the waste toner box.

Replacing the waste toner box

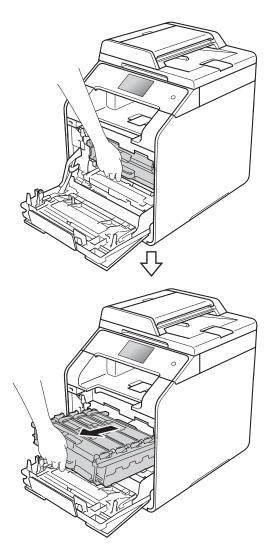


Make sure the machine is turned on.

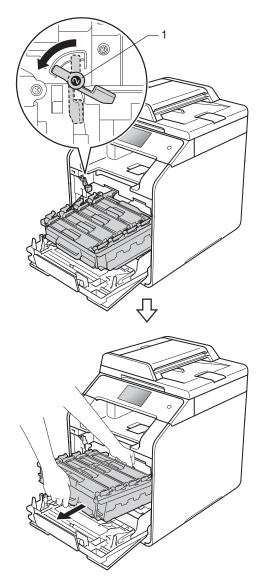
Press the front cover release button and pull open the front cover.



3 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.

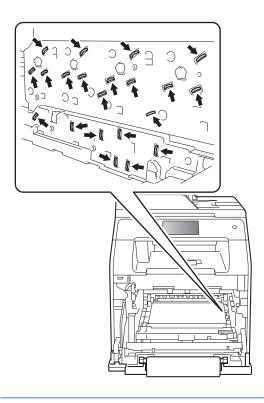


4 Turn the blue lock lever (1) at the left of the machine counterclockwise to the release position. Holding the blue handles of the drum unit, lift the front of the drum unit and remove it from the machine.

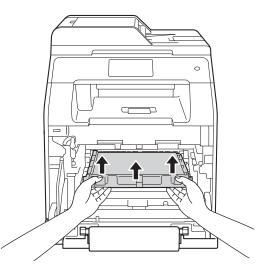


IMPORTANT

- We recommend that you place the drum unit on a clean, flat surface with disposable paper underneath it in case you accidentally spill or scatter toner.
- To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.

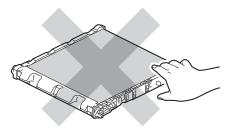


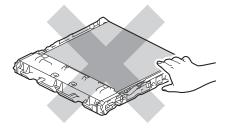
5 Hold the blue handle of the belt unit with both hands and lift the belt unit up, then pull it out.



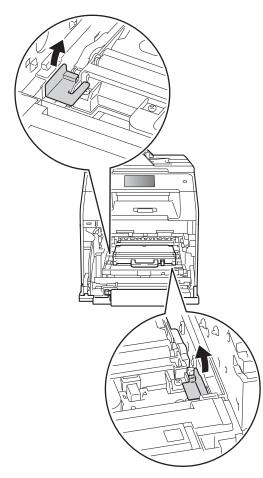
IMPORTANT

To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.





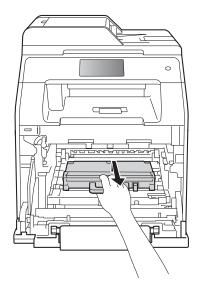
6 Remove the two pieces of orange packing material and discard them.



NOTE

This step is only necessary when you are replacing the waste toner box for the first time, and is not required for the replacement waste toner box. The orange packing pieces are installed at the factory to protect your machine during shipment. 7

Hold the blue handle of the waste toner box and remove the waste toner box from the machine.



IMPORTANT

DO NOT reuse the waste toner box.

WARNING

<u>A</u> <u>A</u>

- DO NOT put the waste toner box into a fire. It could explode, resulting in injuries.
- DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the machine. Doing so could cause a fire or electrical shock. Instead, use only a dry, lint-free cloth.

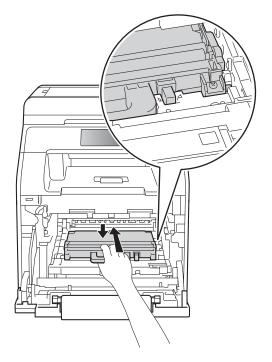
(See Product Safety Guide)



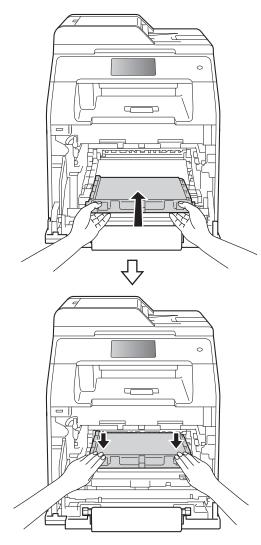
NOTE

- Be sure to seal up the waste toner box tightly in an appropriate bag so that toner powder does not spill out of the waste toner box.
- Discard the used waste toner box according to local regulations, keeping it separate from domestic waste. If you have questions, call your local waste disposal office.

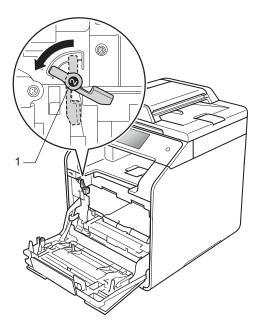
8 Unpack the new waste toner box and install the new waste toner box in the machine using the blue handle. Make sure the waste toner box is level and fits firmly into place.



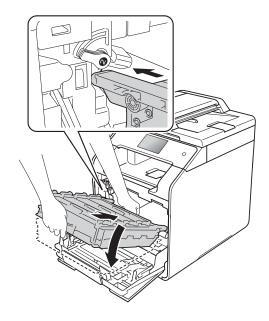
9 Slide the belt unit back into the machine. Make sure the belt unit is level and fits firmly into place.



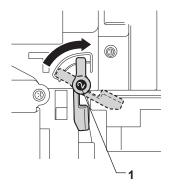
10 Make sure the blue lock lever (1) is in the release position as shown in the illustration.



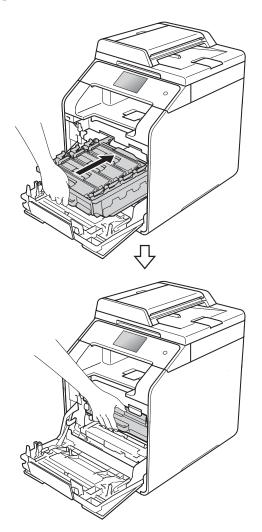
Gently slide the drum unit into the machine until it stops at the blue lock lever.



12 Turn the blue lock lever (1) clockwise to the lock position.



13 Push the drum unit in until it stops.



14 Close the front cover of the machine.

Cleaning and Checking the machine

Clean the outside and inside of the machine regularly with a dry, lint-free cloth. When you replace the toner cartridge or the drum unit, make sure that you clean the inside of the machine. If printed pages are stained with toner, clean the inside of the machine with a dry, lint-free cloth.

WARNING



- DO NOT put a toner cartridge into a fire. It could explode, resulting in injuries.
- DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the machine. Doing so could cause a fire or electrical shock. Instead, use only a dry, lint-free cloth.

(See Product Safety Guide)



IMPORTANT

- Use neutral detergents. Cleaning with volatile liquids such as thinner or benzine will damage the surface of the machine.
- DO NOT use cleaning materials that contain ammonia.
- DO NOT use isopropyl alcohol to remove dirt from the control panel. It may crack the panel.

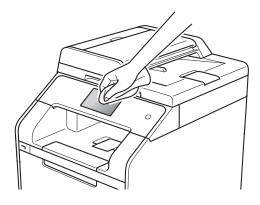
Cleaning the outside of the machine

IMPORTANT

DO NOT use any type of liquid cleaners (including ethanol).

Cleaning the Touchscreen

- Press and hold down (1) to turn the machine off.
- Clean the Touchscreen with a *dry*, soft lint-free cloth.



3 Turn on the machine.

Cleaning the outside of the machine

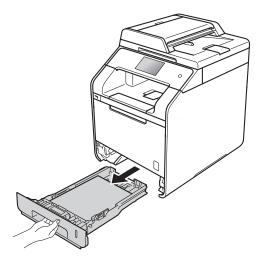
1 Press and hold down (1) to turn the machine off.

2 Wipe the outside of the machine with a dry, lint-free cloth to remove dust.





Pull the paper tray completely out of the machine.

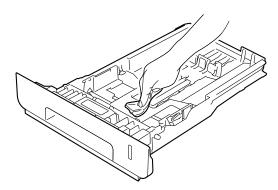




If paper is loaded in the paper tray, remove it.

5 Remove anything that is stuck inside the paper tray.

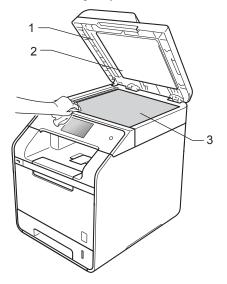
6 Wipe the inside and the outside of the paper tray with a dry, lint-free cloth to remove dust.



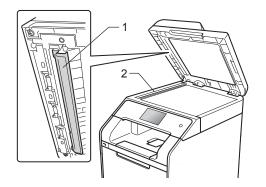
- **7** Re-load the paper and put the paper tray firmly back in the machine.
- 8 Turn on the machine.

Cleaning the scanner glass

- Press and hold down (1) to turn the machine off.
- Lift the document cover (1). Clean the white plastic surface (2) and scanner glass (3) underneath it with a soft lint-free cloth gently moistened with water.



3 In the ADF unit, clean the white bar (1) and the scanner glass strip (2) underneath it with a soft lint-free cloth gently moistened with water.



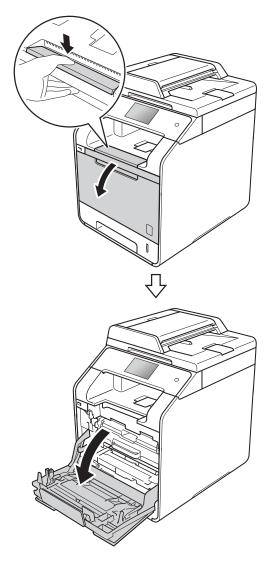
NOTE

In addition to cleaning the scanner glass and glass strip with a soft lint-free cloth gently moistened with water, run your finger tip over the glass to see if you can feel anything on it. If you feel dirt or debris, clean the glass again concentrating on that area. You may need to repeat the cleaning process three or four times. To test, make a copy after each cleaning.

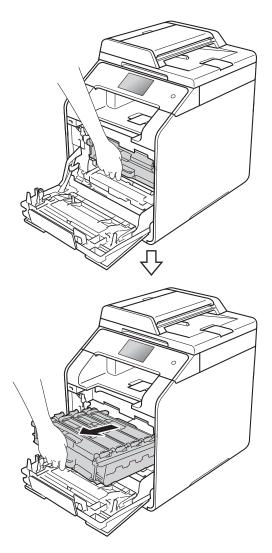
- 4 Close the document cover.
- 5 Turn on the machine.

Cleaning the laser scanner windows

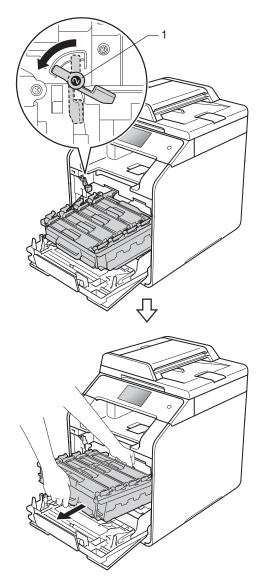
- Press and hold down (b) to turn the machine off.
- Press the front cover release button and pull open the front cover.



3 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.

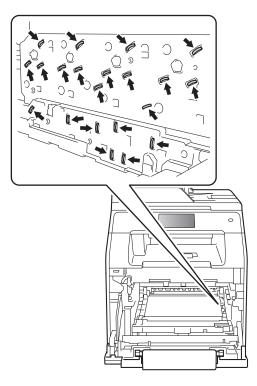


4 Turn the blue lock lever (1) at the left of the machine counterclockwise to the release position. Holding the blue handles of the drum unit, lift the front of the drum unit and remove it from the machine.



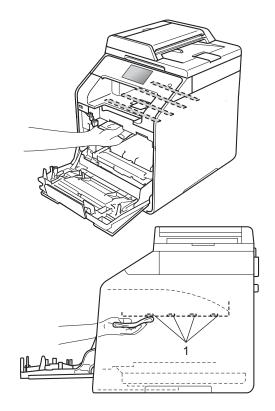
IMPORTANT

- We recommend that you place the drum unit on a clean, flat surface with disposable paper underneath it in case you accidentally spill or scatter toner.
- To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.

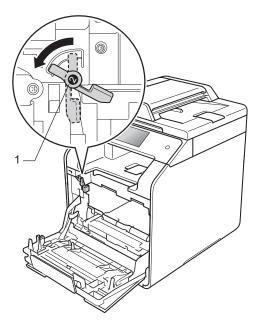


• Hold the blue handles of the drum unit when you carry it. DO NOT hold the sides of the drum unit.

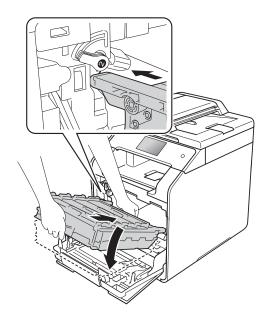
5 Wipe the four scanner windows (1) with a dry, lint-free cloth.



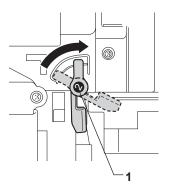
6 Make sure the blue lock lever (1) is in the release position as shown in the illustration.



7 Gently slide the drum unit into the machine until it stops at the blue lock lever.

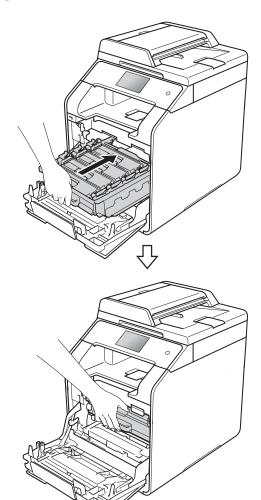


8 Turn the blue lock lever (1) clockwise to the lock position.





9 Push the drum unit in until it stops.



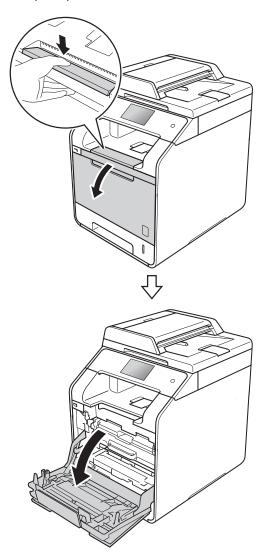
- 10 Close the front cover of the machine.
- 1 Turn on the machine.

Cleaning the corona wires

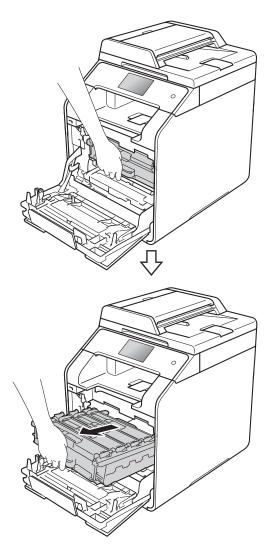
If you have print quality problems or the Touchscreen shows Drum !, clean the corona wires as follows:

- Make sure that the machine is turned on.
- 2 Pre

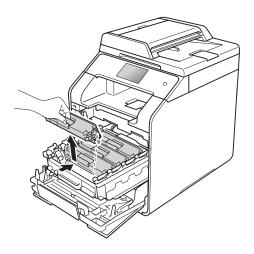
Press the front cover release button and pull open the front cover.



3 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.



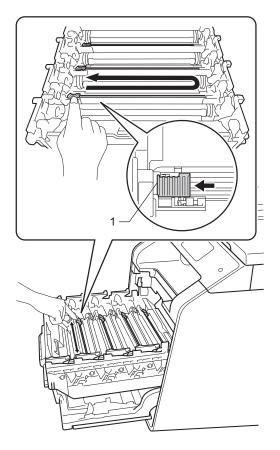
4 Hold the handle of the toner cartridge and gently push it toward the machine to unlock it. Then pull it out of the drum unit. Repeat this for all the toner cartridges.



IMPORTANT

- We recommend that you place the toner cartridge on a piece of disposable paper or cloth in case you accidentally spill or scatter toner.
- Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe or wash it off with cold water.

5 Clean the corona wire inside the drum unit by gently sliding the blue tab from left to right and right to left several times.

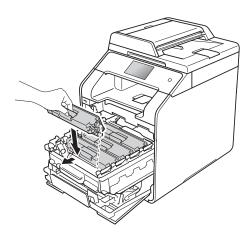


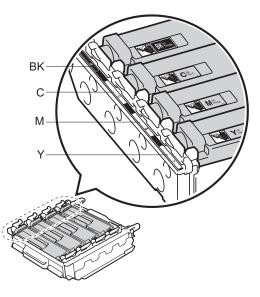
NOTE

Be sure to return the tab to the home position (1). If you do not, printed pages may have a vertical stripe.

6 Repeat step 6 to clean each of three remaining corona wires.

7 Hold the handle of the toner cartridge and slide the toner cartridge into the drum unit then gently pull it toward you until you hear it click into place. Make sure that you match the toner cartridge colour to the same colour label on the drum unit. Repeat this for all the toner cartridges.

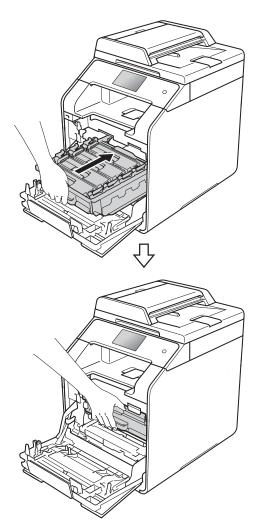




BK = Black, C = Cyan, M = Magenta, Y= Yellow



8 Push the drum unit in until it stops.



9 Close the front cover of the machine.

Cleaning the drum unit

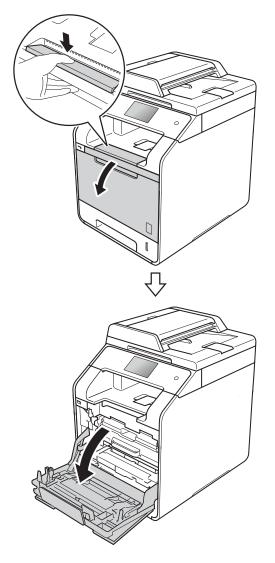
If your printout has dots at 94 mm intervals, follow the steps below to solve the problem.

Make sure that the machine is in the Ready mode.

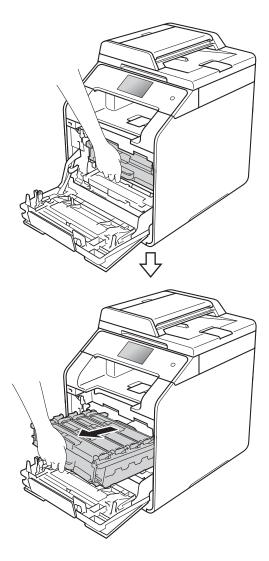
2 Press	
---------	--

- 3 Press All Settings.
- Swipe up or down, or press ▲ or ▼ to display Print Reports.
- 5 Press Print Reports.
- 6 Swipe up or down, or press ▲ or ▼ to display Drum Dot Print.
- 7 Press Drum Dot Print.
- 8 The machine will display Press [OK]. Press OK.
- 9 The machine will print the Drum Dot Check Sheet. Then press
- 10 Press and hold down (10) to turn the machine off.

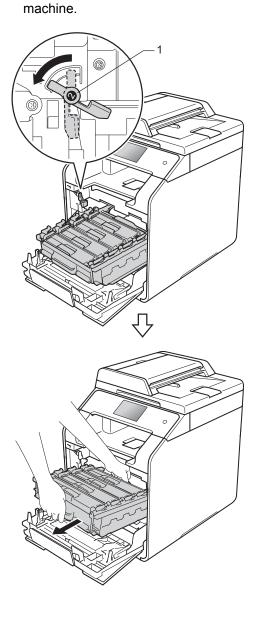
1 Press the front cover release button and pull open the front cover.



- 12 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.

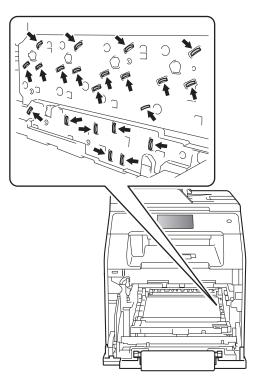


13 Turn the blue lock lever (1) at the left of the machine counterclockwise to the release position. Holding the blue handles of the drum unit, lift the front of the drum unit and remove it from the



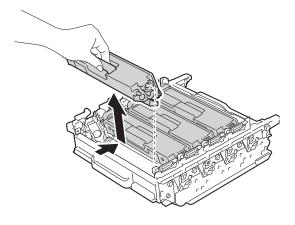
IMPORTANT

- We recommend that you place the drum unit on a piece of disposable paper or cloth in case you accidentally spill or scatter toner.
- To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



• Hold the blue handles of the drum unit when you carry it. DO NOT hold the sides of the drum unit.

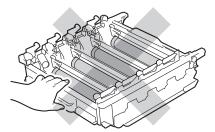
14 Hold the handle of the toner cartridge and gently push it forward to unlock it. Then pull it out of the drum unit. Repeat this for all the toner cartridges.

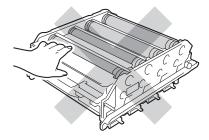


IMPORTANT

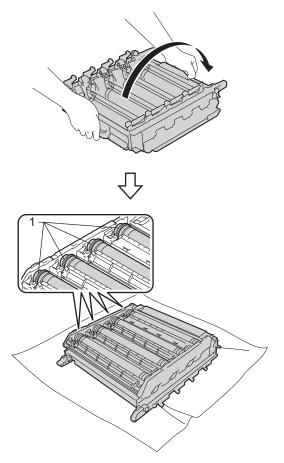
- Handle the toner cartridges carefully. If toner scatters on your hands or clothes, immediately wipe or wash it off with cold water.
- To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.

<Drum unit>



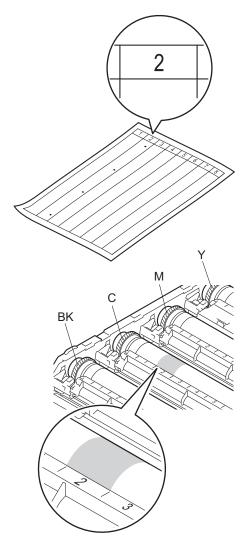


15 Turn the drum unit over by holding the blue handles. Make sure that the drum unit gears (1) are on the left hand side.

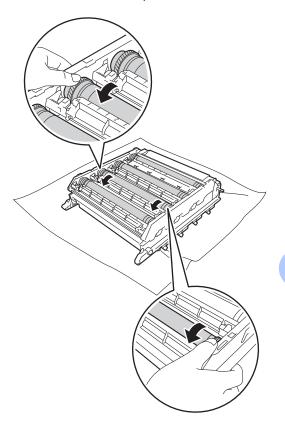


- 16 Check the drum dot check sheet for the following issues:
 - Dot Colour problem: The colour of printed dots is the colour of the drum you should clean.
 - Dot location: The sheet has eight numbered columns. The number of the column with the printed dot in it is used to find the dot position on the drum.

17 Use the numbered markers next to the drum roller to find the mark. For example, a cyan dot in column 2 on the check sheet would mean that there is a mark in the "2" region of the cyan drum.



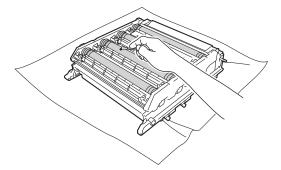
Once the drum has been selected, place one hand on the drum gear and at the other end of that drum place your other hand on the edge, then rotate the drum slowly towards you while looking at the surface of the suspected area.



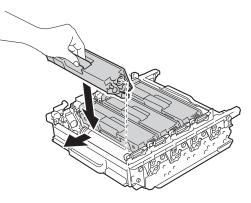
IMPORTANT

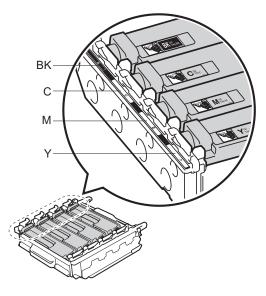
- To avoid print quality problems, DO NOT touch the surface of the drum unit with your bare hands.
- DO NOT clean the surface of the photosensitive drum with a sharp object or any liquids.

(19) When you have found the mark on the drum that matches the drum dot check sheet, wipe the surface of the drum gently with a cotton swab until the mark on the surface comes off.



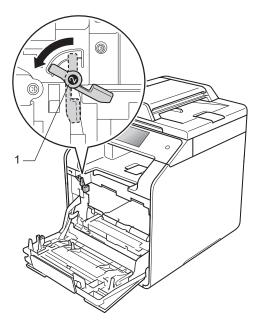
20 Hold the handle of the toner cartridge and slide the toner cartridge into the drum unit, then gently pull it toward you until you hear it click into place. Make sure that you match the toner cartridge colour to the same colour label on the drum unit. Repeat this for all the toner cartridges.



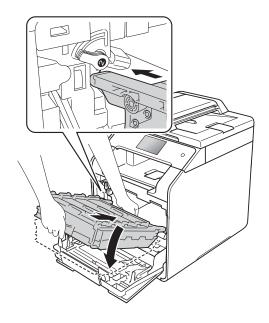


BK = Black, C = Cyan, M = Magenta, Y= Yellow

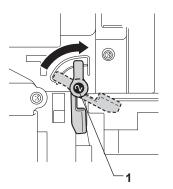
21 Make sure the blue lock lever (1) is in the release position as shown in the illustration.



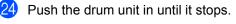
22 Gently slide the drum unit into the machine until it stops at the blue lock lever.

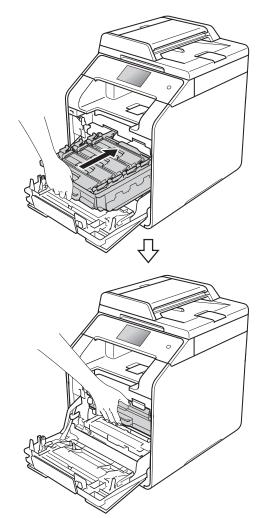


23 Turn the blue lock lever (1) clockwise to the lock position.









25 Close the front cover of the machine.

26 Turn on the machine and try a test print.

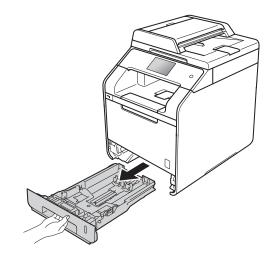
Cleaning the paper pick-up rollers

Cleaning the paper pick-up roller periodically may prevent paper jams by ensuring correct paper feeding.

If you have paper feed problems, clean the pick-up rollers as follows:

1 Press and hold down 🕐 to turn the machine off.

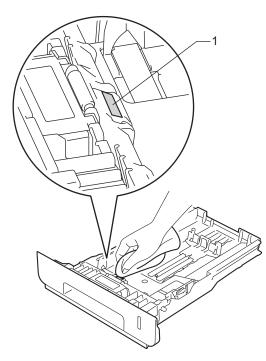
2 Pull the paper tray completely out of the machine.



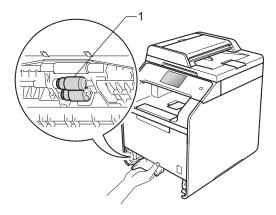
3 If paper is loaded in the paper tray, remove it.

4 Remove anything that is stuck inside the paper tray.

5 Tightly wring out a lint-free cloth soaked in lukewarm water, and then wipe the separator pad (1) on the paper tray to remove dust.



6 Wipe the two pick-up rollers (1) inside the machine to remove dust.





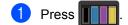
7 Reload the paper and put the paper tray firmly back in the machine.



8 Turn on the machine.

Colour Calibration

The output density for each colour may vary depending on the machine's environment, such as temperature and humidity. Calibration helps you to improve the colour density.



- **Press** Calibration.
 - Press Calibrate.
- Press Yes to confirm.
- 5 The machine will display Completed.

🜔 Press 🏹

You can reset the calibration parameters back to the factory settings.

1	Press
2	Press Calibration.
3	Press Reset.
4	Press Yes to confirm.

- The machine will display Completed.
- 6 Press 🏹.

NOTE

• If an error message is displayed, press OK and try again.

(For more information, see *Error and maintenance messages* on page 96.)

- If you are using the Windows[®] printer driver, the driver will get the calibration data automatically if both Use Calibration Data and Get Device Data Automatically are selected. These settings are enabled by default. (see Software and Network User's Guide).
- If you are using the Macintosh printer driver, you must perform the calibration using the Status Monitor. Open the Status Monitor, and then select Color Calibration from the Control menu (see Software and Network User's Guide).

Colour Registration

If solid areas of colour or images have cyan, magenta or yellow fringes, you can use the auto-registration feature to correct the problem.



- **Press** Registration.
- **3** Press Yes to confirm.
- 4 The machine will display Completed.
- 5 Press 🏠

Auto Correction

You can set if the colour correction (Colour Calibration and Colour Registration) occurs automatically. The default setting is on. The colour correction process consumes some amount of the toner.

- 1 Press 🕌.
 - **Press** All Settings.
- 3 Press Printer.
- 4 Swipe up or down, or press ▲ or ▼ to display Colour Correction.
- 5 Press Colour Correction.
- 6 **Press** Auto Correction.
- 7 Press On or Off.

8 Press 🚺.



Troubleshooting

If you think there is a problem with your machine, check each of the items below first and follow the troubleshooting tips.

You can correct most problems yourself. If you need additional help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit http://solutions.brother.com/.

Identifying the problem

First, check that:

- The machine's power cord is connected correctly and the machine's power is on. If the machine does not turn on after connecting the power cord, see Other difficulties on page 119.
- All of the protective parts have been removed.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer, or the wireless connection is set up on both the machine and your computer.
- Touchscreen Messages

(See Error and maintenance messages on page 96.)

If you did not solve the problem with the above checks, identify the problem and go to the page suggested below.

Paper handling and Printing problems:

- Printing difficulties on page 115
- Paper handling difficulties on page 116

Copying problems:

Copying difficulties on page 117

Scanning problems:

Scanning difficulties on page 117

Software and Network problems:

- Software difficulties on page 117
- Network difficulties on page 118

Error and maintenance messages

As with any sophisticated office product, errors may occur and supplies may be replaced. If this happens, your machine identifies the error or required routine maintenance and displays the appropriate message. The most common error and maintenance messages are shown in the table.

You can clear most errors and perform routine maintenance yourself. If you need more help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips:

Visit http://solutions.brother.com/.

NOTE

The Touchscreen names are as follows.

- Multi-purpose tray: MP Tray
- Standard paper tray: Tray1
- Optional lower tray: Tray2

Error Message	Cause	Action	
2-sided Disabled	The back cover of the machine is not closed completely.	Close the back cover of the machine until it locks into the closed position.	
2-sided Disabled	Although the size of paper in the paper tray matches the	Make sure the paper tray contains only the size of paper you select in either the control panel or	
Reload paper, then press [Retry].	paper size that was selected from the control panel or printer driver, the machine has stopped printing when it encountered an additional, different size of paper in the tray.	printer driver, then press Colour Start or Mono Start.	
	The paper tray was pulled out before the machine completed printing on both sides of the paper.	Reinstall the paper tray and press Colour Start OF Mono Start.	
Access Denied	The function you want to use is restricted by Secure Function Lock.	Contact your administrator to check your Secure Function Lock Settings.	
Access Error	The device was removed from the USB direct interface while the data was processing.	Press X. Reinsert the device and try to print with Direct Print.	
Belt End Soon	The belt unit is near the end of its life.	Buy a new belt unit before you get a Replace Belt message.	

Error Message	Cause	Action
Calibration failed.	Calibration failed.	Press OK and try it again.
		Press and hold down by to turn off the machine.
		Wait a few seconds, and then turn on the machine again.
		Perform the colour calibration again using the Touchscreen or the printer driver (see <i>Colour Calibration</i> on page 93).
		Put in a new belt unit (see Replacing the belt unit on page 63).
		If the problem continues, contact Brother customer service or your local Brother dealer.
Cartridge Error	The toner cartridge is not installed correctly.	Pull out the drum unit, take out the toner cartridge for the colour that is indicated on the Touchscreen, and put it back into the drum unit again. Put the drum unit back in the machine.
		If the problem continues, contact Brother customer service or your local Brother dealer.
Condensation	One of the issues that can cause this error is that condensation may form inside the machine after a room temperature change.	Leave the machine turned on. Wait for 30 minutes with the front cover fully opened. Then turn off the machine and close the cover. Turn it on again.
Cooling Down	The temperature of the drum	Make sure you can hear the fan in the machine
Wait for a while.	unit or toner cartridge is too hot. The machine will pause its	spinning and that the exhaust outlet is not blocked by something.
	current print job and go into cooling down mode. During the cooling down mode, you will hear the cooling fan running while the Touchscreen	If the fan is spinning, remove any obstacles that surround the exhaust outlet, and then leave the machine turned on but do not use it for several minutes.
	displays Cooling Down, and Wait for a while	If the fan is not spinning, disconnect the machine from the power for several minutes, then reconnect it.

Error Message	Cause	Action
Cover is Open.	The front cover is not completely closed.	Close the front cover of the machine.
	The fuser cover is not completely closed or paper was jammed in the back of the machine when you turned on the power.	 Close the fuser cover located inside the back cover of the machine. Make sure paper is not jammed behind the fuser cover at the back of the machine, then close the fuser cover and press Start (see Paper is jammed at the back of the machine on page 108).
	The ADF cover is not completely closed.	Close the ADF cover of the machine.
	The ADF cover is open while loading a document.	Close the ADF cover of the machine, then press X.
DIMM Error	 The DIMM is not installed correctly. The DIMM is broken. 	 Turn off the machine and unplug the power cord. Remove the DIMM. (See Advanced User's Guide)
	The DIMM does not meet the required specifications.	 Confirm the DIMM meets the required specifications. (See Advanced User's Guide)
		Reinstall the DIMM correctly. Wait a few seconds, plug in the power cord, and then turn the machine on again.
		 If this error message appears again, replace the DIMM with a new one. (See Advanced User's Guide)
Document Jam	The document was not inserted or fed correctly, or the document scanned from the ADF was too long.	See Document is jammed in the top of the ADF unit on page 104 or Using the automatic document feeder (ADF) on page 33.
Drum End Soon	The drum unit is near the end of its life.	Order a new drum unit before you get a Replace Drum message.
Drum !	The corona wires on the drum unit must be cleaned.	Clean all four corona wires inside the drum unit by sliding the blue tab (see <i>Cleaning the</i> <i>corona wires</i> on page 82).
	The drum unit is not installed correctly.	Remove the drum unit, remove the toner cartridges from the drum unit, and reinstall the toner cartridges back into the drum unit. Reinstall the drum unit back in the machine.
Drum Stop	It is time to replace the drum unit.	Replace the drum unit, (see <i>Replacing the drum unit</i> on page 57).
Jam 2-sided	The paper is jammed underneath the paper tray or the fuser unit.	See Paper is jammed underneath the paper tray on page 113.
Jam Inside	The paper is jammed inside the machine.	See <i>Paper is jammed inside the machine</i> on page 110.

Error Message	Cause	Action
Jam MP Tray	The paper is jammed in the multi-purpose tray of the machine.	See <i>Paper is jammed in the multi-purpose tray</i> on page 106.
Jam Rear	The paper is jammed in the back of the machine.	See Paper is jammed at the back of the machine on page 108.
Jam Trayl Jam Tray2	The paper is jammed in the paper tray of the machine.	See Paper is jammed in the Paper Tray 1 or Tray 2 on page 107.
Limit Exceeded	The number of pages you are allowed to print has been exceeded. The print job will be cancelled.	Contact your administrator to check your Secure Function Lock Settings.
Log Access Error	The machine could not access the print log file in the server.	Contact your administrator to check the Store Print Log to Network settings.
		For more information, see Software and Network User's Guide.
No Belt Unit	The belt unit is not installed correctly.	Reinstall the belt unit, (see the steps in <i>Replacing the belt unit</i> on page 63).
No Drum Unit	The drum unit is not installed correctly.	Reinstall the drum unit, (see the steps in <i>Replacing the drum unit</i> on page 57.)
No HUB Support	A USB hub device is connected to the USB direct interface.	Disconnect the USB hub device from the USB direct interface.
No Paper	The machine is out of paper in	Do one of the following:
	the paper tray, or paper is not correctly loaded in the paper tray.	Refill paper in the paper tray. Make sure the paper guides are set to the correct size.
		Remove the paper and load it again. Make sure the paper guides are set to the correct size.
		 If the problem is not resolved, the paper pick-up roller may need to be cleaned. Clean the paper pick-up roller. (See Cleaning the paper pick-up rollers on page 92)
No Permission	Printing colour documents is restricted by Secure Function Lock. The print job will be cancelled.	Contact your administrator to check your Secure Function Lock Settings.
No Toner	The toner cartridge for the colour indicated on the Touchscreen is not installed correctly.	Remove the drum unit, remove the toner cartridge for the colour indicated on the Touchscreen from the drum unit, and reinstall the toner cartridge back into the drum unit. Reinstall the drum unit back in the machine. If the problem continues, replace the toner cartridge (see <i>Replacing the toner cartridges</i> on page 51).

Error Message	Cause	Action
No Tray	The paper tray indicated on the Touchscreen is not installed or not installed correctly.	Reinstall the paper tray indicated on the Touchscreen.
No Waste Toner	The waste toner box is not installed correctly.	Reinstall the Waste Toner Box, (see the steps in <i>Replacing the waste toner box</i> on page 68).
Out of Memory	The machine's memory is full.	Copy operation in progress
		Do one of the following:
		Press Partial Print or Quit to copy the scanned pages.
		Press and wait until the other operations in progress finish, and then try again.
		Add optional memory (see Advanced User's Guide).
		Print operation in process
		Do one of the following:
		Reduce the print resolution
		(see Software and Network User's Guide).
		Add optional memory (see Advanced User's Guide).
Print Data Full	The machine's memory is full.	Press and delete the previously stored secure print jobs.
		 Add optional memory (see Advanced User's Guide).
Print Unable XX	The machine has a mechanical	Do one of the following:
	problem.	Press and hold down (1) to turn the
		machine off, wait a few minutes, and then turn it on again.
		If the problem continues, contact Brother customer service for support.

Error Message	Cause	Action
Registration failed.	Registration failed.	Press OK and try again.
		Press and hold down to turn off the machine.
		Wait a few seconds, then turn it on again.
		Perform the automatic colour registration using the Touchscreen (see <i>Colour Registration</i> on page 94).
		Put in a new belt unit (see Replacing the belt unit on page 63).
		If the problem continues, contact Brother customer service.
Rename the File	There is already a file on the USB flash drive with the same name as the file you are trying to save.	Change the file name of the file on the USB flash drive or the file you are trying to save.
Replace Belt	It is time to replace the belt unit.	Replace the belt unit (see <i>Replacing the belt unit</i> on page 63).
Replace Drum	It is time to replace the drum unit.	Replace the drum unit (see <i>Replacing the drum unit</i> on page 56).
	The drum unit counter was not reset when a new drum was installed.	Reset the drum unit counter by following the instructions included with the new drum unit.
Replace Fuser	It is time to replace the fuser unit.	Contact Brother customer service or your local Brother dealer to replace the fuser unit.
Replace Laser	It is time to replace the laser unit.	Contact Brother customer service or your local Brother dealer to replace the laser unit.
Replace PF Kit MP	It is time to replace the paper	Contact Brother customer service or your local
Replace PF Kit1	feeding kit.	Brother dealer to replace the paper feeding kit.
Replace PF Kit2		
Replace Toner ¹ ¹ The Touchscreen indicates the toner cartridge colour that you must replace. BK=Black, C=Cyan, M=Magenta, Y=Yellow	The toner cartridge is at the end of its life. The machine will stop all print operations.	Replace the toner cartridge for the colour indicated on the Touchscreen (see <i>Replacing the toner cartridges</i> on page 51).
Replace WT Box	It is time to replace the waste toner box.	Replace the waste toner box (see <i>Replacing the waste toner box</i> on page 68).

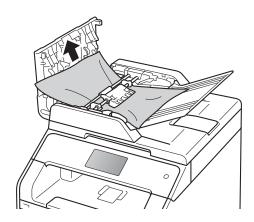
Error Message	Cause	Action
Scan Unable	The machine has a mechanical problem.	 Press and hold down to turn the machine off, and then turn it on again. If the problem continues, contact Brother customer service for support.
Self-Diagnostic	The temperature of the fuser unit does not rise to a specified temperature within the specified time.	Press and hold down to turn the machine off, wait a few seconds, and then turn it on again. Leave the machine idle for 15 minutes with the power on.
	The fuser unit is too hot.	
Short paper	The length of the paper in the tray is too short for the machine to deliver it to the face-down output tray.	Open the back cover (face-up output tray) to let the printed page exit onto the face up output tray. Remove the printed pages and then press Retry.
Size Error	The paper size defined in the printer driver is not supported by the defined tray.	Choose a paper size which is supported by each tray (see <i>Paper type and size</i> on page 28.)
Size Error 2-sided	The paper size defined in the printer driver and the Touchscreen menu is not available for automatic 2-sided printing.	Press X. Choose a paper size that is supported by 2-sided printing. The paper size you can use for automatic 2-sided printing is A4.
	The paper in the tray is not the correct size and is not available for automatic 2-sided printing.	Load the correct size of paper in the tray and set the size of paper for the tray (see <i>Paper</i> <i>Size</i> on page 26).
		The paper size you can use for automatic 2-sided printing is A4.
Size mismatch	The paper in the tray is not the	Do one of the following:
	correct size.	Put the same size of paper in the paper tray that is selected in the printer driver, and then press Start.
		In the printer driver select the size of paper that you loaded in the indicated paper tray.
Small paper	The paper size specified in the printer driver is too small for the machine to deliver it to the face-down output tray.	Open the back cover (back output tray) to let the printed paper out on the face-up output tray and then press Retry.
Toner Error	One or more toner cartridges are not installed correctly.	Pull out the drum unit. Remove all of the toner cartridges, and then put them back into the drum unit.

Error Message	Cause	Action
Toner Low: X ¹ (X) indicates the toner cartridge colour that is near the end of its life. BK=Black, C=Cyan, M=Magenta, Y=Yellow	If the Touchscreen displays Toner Low you can still print; however, the machine is telling you that the toner cartridge is near the end of its life.	Order a new toner cartridge for the colour that is indicated on the Touchscreen now so a replacement toner cartridge will be available when the Touchscreen displays Replace Toner.
Too Many Files	There are too many files stored on the USB flash drive.	Reduce the number of files stored on the USB flash drive.
Touchscreen Initialisation Failed	The Touchscreen was pressed before the power on initialization was completed.	Make sure nothing is touching or resting on the Touchscreen.
	Debris may be stuck between the lower part of the Touchscreen and its frame.	Insert a piece of stiff paper between the lower part of the Touchscreen and its frame and slide it back and forth to push out the debris.
Tray2 Error	The optional lower tray is not installed correctly.	Reinstall the optional lower tray.
Unusable Device Remove the Device. Turn the power off and back on again.	A defective USB device or a high power consumption USB device has been connected to the USB direct interface.	Unplug the device from the USB direct interface. Press and hold down to turn the machine off, and then turn it on again.
Unusable Device	A USB device or USB flash drive that is not supported/is encrypted has been connected to the USB direct interface.	Unplug the device from the USB direct interface (see the specifications for supported USB flash drives in <i>Printing from a USB flash</i> <i>drive or digital camera supporting mass</i> <i>storage</i> on page 37).
USB Write-protected	The protect switch of the USB flash drive is on.	Turn off the protect switch of the USB flash drive.
WT Box End Soon	The waste toner box is near the end of its life.	Buy a new waste toner box before you get a Replace WT Box message.

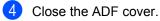
Document Jams

Document is jammed in the top of the ADF unit

- Remove any paper from the ADF that is not jammed.
- Open the ADF cover.
- 3 Pull the jammed document out to the left.



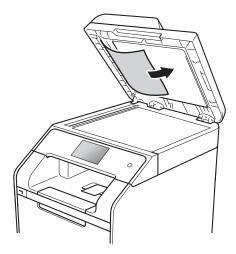
If the document rips or tears, be sure you remove all small paper scraps to prevent future jams.





Document is jammed under the document cover

- Remove any paper from the ADF that is not jammed.
- 2 Lift the document cover.
- 3 Pull the jammed document out to the right.



If the document rips or tears, be sure you remove all small paper scraps to prevent future jams.

Close the document cover.

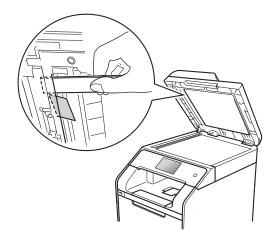


Removing small documents jammed in the ADF

1 I

Lift the document cover.

Insert a piece of stiff paper, such as cardstock, into the ADF to push any small paper scraps through.



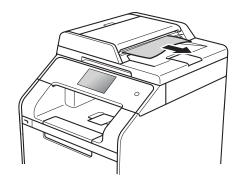


Close the document cover.



Document is jammed at the output tray

- Remove any paper from the ADF that is not jammed.
- Pull the jammed document out to the right.





Paper Jams

Always remove the remaining paper from the paper tray and straighten the stack when you are adding new paper. This helps prevent multiple sheets of paper from feeding through the machine at one time and prevents paper jams.

Paper is jammed in the multipurpose tray

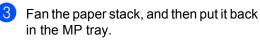
If the Touchscreen displays Jam MP Tray, follow these steps:



Remove the paper from the MP tray.

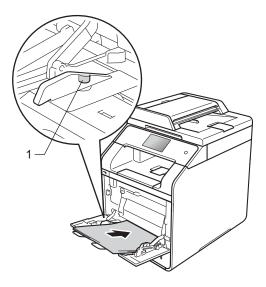
2 Remove any jammed paper from in and around the MP tray.







4 When loading paper in the MP tray, make sure that the paper stays under the maximum paper height guides (1) on both sides of the tray.





5 Press Retry to resume printing.

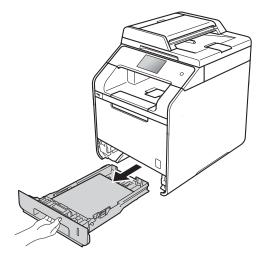
Paper is jammed in the Paper Tray 1 or Tray 2

If the Touchscreen displays Jam Tray1 or Jam Tray2, follow these steps:

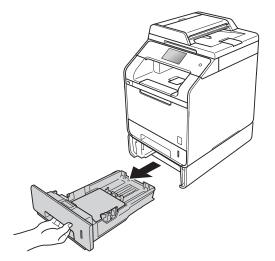


Pull the paper tray completely out of the machine.

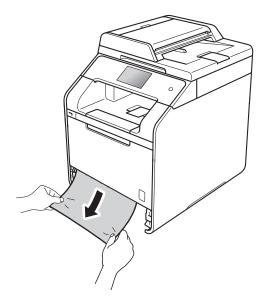
For Jam Tray1:



For Jam Tray2:



Use both hands to slowly pull out the jammed paper.



NOTE

Pulling the jammed paper downward allows you to remove the paper more easily.

3 Make sure the paper is below the maximum paper mark ($\nabla \nabla \nabla$) in the paper tray. While pressing the blue paper-guide release lever, slide the paper guides to fit the paper size. Make sure the guides are firmly in the slots.

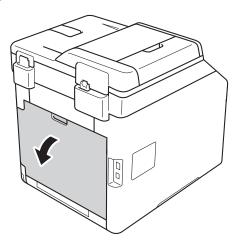
Put the paper tray firmly back in the machine.

Paper is jammed at the back of the machine

If the Touchscreen displays Jam Rear, follow these steps:

- Leave the machine turned on for 10 minutes for the internal fan to cool the extremely hot parts inside the machine.

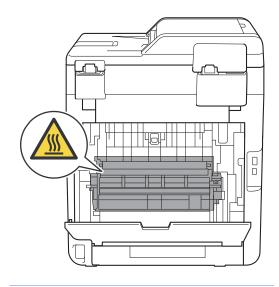
2 Open the back cover.



WARNING

A HOT SURFACE

After you have just used the machine, some internal parts of the machine will be extremely hot. Wait for the machine to cool down before you touch the internal parts.



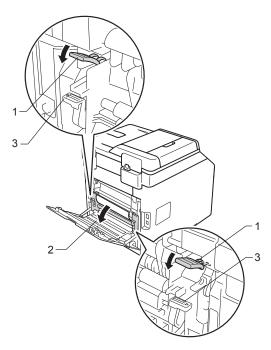
Use both hands to gently pull the

jammed paper out of the fuser unit.

0

4

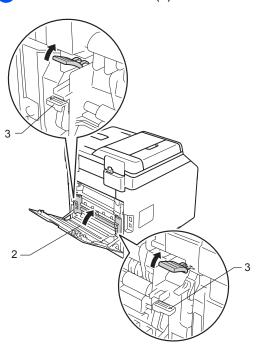
3 Pull the blue tabs (1) at the left and right sides down to release the fuser cover (2).



NOTE

If the envelope levers (3) inside the back cover are pulled down to the envelope position, lift these levers to the original position before pulling the blue tabs (1) down.

5 Close the fuser cover (2).



NOTE

If you print on envelopes, pull down the envelope levers (3) to the envelope position again before closing the back cover.

6 Close the back cover.

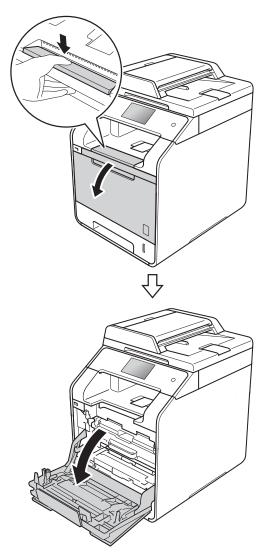
109

В

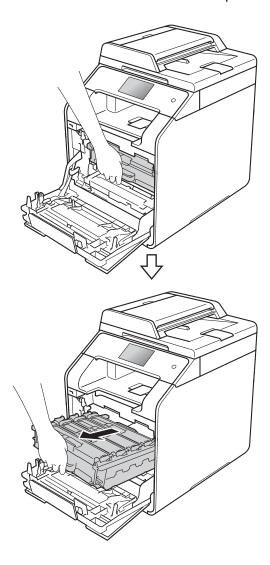
Paper is jammed inside the machine

If the Touchscreen displays <code>Jam Inside</code>, follow these steps:

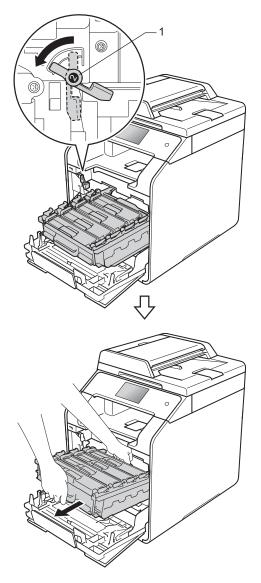
Press the front cover release button and pull open the front cover.



2 Hold the blue handle of the drum unit. Pull the drum unit out until it stops.

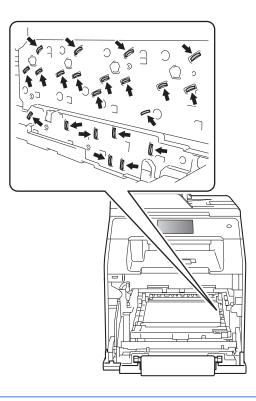


3 Turn the blue lock lever (1) at the left of the machine counterclockwise to the release position. Holding the blue handles of the drum unit, lift the front of the drum unit and remove it from the machine.

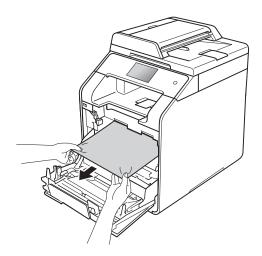


IMPORTANT

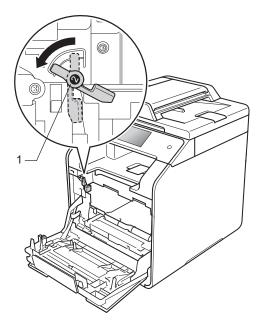
- We recommend that you place the drum unit on a piece of disposable paper or cloth in case you accidentally spill or scatter toner.
- To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



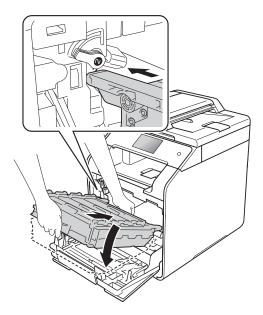
4 Pull out the jammed paper slowly.



5 Make sure the blue lock lever (1) is in the release position as shown in the illustration.

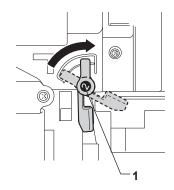


6 Gently slide the drum unit into the machine until it stops at the blue lock lever.



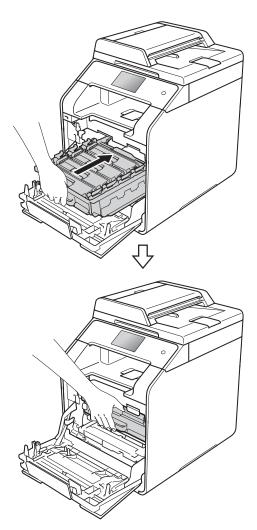
7

Turn the blue lock lever (1) clockwise to the lock position.





8 Push the drum unit in until it stops.



9 Close the front cover of the machine.

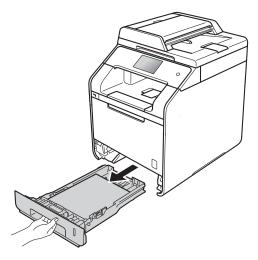
NOTE

If you turn off the machine while Jam Inside is on the Touchscreen, the machine will print incomplete data from your computer when it is turned on. Before you turn on the machine, delete the job from your computer's print spooler.

Paper is jammed underneath the paper tray

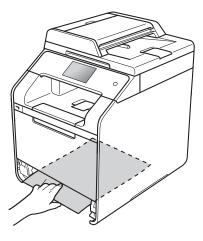
If the Touchscreen displays Jam 2-sided, follow these steps:

- Leave the machine turned on for 10 minutes for the internal fan to cool the extremely hot parts inside the machine.
- Pull the paper tray completely out of the machine.

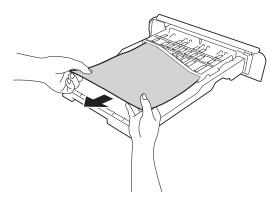




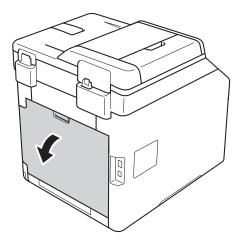
Make sure the jammed paper is not inside the machine.



If paper is not caught inside the machine, check underneath the paper tray.



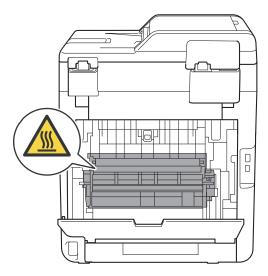
5 If the paper is not caught in the paper tray, open the back cover.



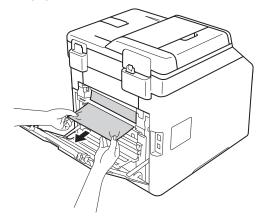
WARNING

A HOT SURFACE

After you have just used the machine, some internal parts of the machine will be extremely hot. Wait for the machine to cool down before you touch the internal parts.



6 Use both hands to gently pull the jammed paper out of the back of the machine.



7 Close the back cover until it locks in the closed position.

8 Put the paper tray firmly back in the machine.

If you are having difficulty with your machine

IMPORTANT

- For technical help, you must call Brother customer service or your local Brother dealer.
- If you think there is a problem with your machine, check the chart below and follow the troubleshooting tips. You can correct most problems yourself.
- If you need additional help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit http://solutions.brother.com/.

Difficulty	Suggestions
No printout.	Check that the correct printer driver has been installed and selected.
	Check to see if the Touchscreen is showing an error message (see <i>Error and maintenance messages</i> on page 96).
	Check the machine is online: (Windows [®] 7 and Windows Server [®] 2008 R2)
	Click the 🚱 (Start) button > Devices and Printers. Right-click Brother DCP-XXXX Printer and click See what's printing. Click Printer in the menu bar. Make sure Use Printer Offline is cleared.
	(Windows Vista [®] and Windows Server [®] 2008)
	Click the 🚱 (Start) button > Control Panel > Hardware and Sound > Printers. Right-click Brother DCP-XXXX Printer. Make sure Use Printer Online is not listed. If it is listed, click this option to set the driver Online.
	(Windows [®] XP and Windows Server [®] 2003) Click the Start button > Printers and Faxes . Right-click Brother DCP-XXXX Printer . Make sure Use Printer Online is not listed. If it is listed, click this option to set the driver Online.
	(Windows [®] 8 and Windows Server [®] 2012) Move your mouse to the lower right corner of your desktop. When the menu bar appears, click Settings > Control Panel . In the Hardware and Sound (Hardware) group, click View devices and printers . Right-click the Brother DCP-XXXX Printer > See what's printing . If printer driver options appear, select your printer driver. Click Printer in the menu bar and make sure that Use Printer Offline is not selected.
	(Windows Server [®] 2012 R2) Click Control Panel on the Start screen. In the Hardware group, click View devices and printers . Right-click the Brother DCP-XXXX Printer > See what's printing . If printer driver options appear, select your printer driver. Click Printer in the menu bar and make sure that Use Printer Offline is not selected.
	Contact your administrator to check your Secure Function Lock settings.
The machine is not printing or has stopped printing.	Press X.
	The machine will cancel the print job and clear it from the memory. The printout may be incomplete.

Printing difficulties

B

Printing difficulties (continued)

Difficulty	Suggestions
The headers or footers appear when the document is displayed on the screen but they are not on the printed page.	There is an unprintable area on the top and bottom of the page. Adjust the top and bottom margins in your document to allow for this (see <i>Unscannable and unprintable areas</i> on page 25).
The machine prints unexpectedly or it prints garbage.	Press 🗙 to cancel print jobs.
	Check the settings in your application to make sure they are set to work with your machine.
The machine prints the first couple of pages correctly, then some pages have missing text.	Check that the print settings in your application are available in the machine's printer driver.
	Your computer is not recognising the full signal of the machine's input buffer. Make sure you connected the interface cable correctly (see Quick Setup Guide).
The machine does not print on both sides of the paper even though the printer driver setting is 2-sided.	Check the paper size setting in the printer driver. You must choose A4 (60 to 105 g/m^2).
The machine does not display the USB menu when a USB flash drive is connected to the USB direct interface.	When the machine is in Deep Sleep mode, the machine does not wake up even if you connect a USB flash drive to the USB direct interface. Press the Touchscreen to wake up the machine.
Cannot perform 'Page Layout' printing.	Check that the paper size setting in the application and in the printer driver are the same.
Print speed is too slow.	Try changing the printer driver setting. The highest resolution needs longer data processing, sending and printing time.
	If the machine is in Quiet mode, print speed is slower. Check the Quiet mode setting (see Advanced User's Guide).
The machine does not print from Adobe [®] Illustrator [®] .	Try to reduce the print resolution (see Software and Network User's Guide).
Poor print quality	See Improving the print quality on page 120.

Paper handling difficulties

Difficulty	Suggestions
The machine does not feed paper.	If the Touchscreen shows a Paper Jam message and you still have a problem, see <i>Error and maintenance messages</i> on page 96.
	If the paper tray is empty, load a new stack of paper into the paper tray.
	If there is paper in the paper tray, make sure it is straight. If the paper is curled, straighten it. Sometimes it is helpful to remove the paper, turn the stack over and put it back in the paper tray.
	Reduce the amount of paper in the paper tray, and then try again.
	Make sure MP Tray is not selected for Paper Source in the printer driver.
	Clean the paper pick-up rollers (see <i>Cleaning the paper pick-up rollers</i> on page 92).
The machine does not feed paper	Make sure MP Tray is selected in the printer driver.
from the MP tray.	Fan the paper well and put it back in the tray firmly.
How do I print on envelopes?	Load three envelopes at a time in the MP tray. Your application must be set to print the envelope size you are using. This is usually done in the Page Setup or Document Setup menu of your application (see your application's manual for more information).

Copying difficulties

Difficulty	Suggestions
Cannot make a copy.	Make sure you pressed \mathtt{Copy} and the machine is in Copy mode (see How to copy on page 35).
	Contact your administrator to check your Secure Function Lock Settings.
Vertical black line appears in copies.	Black vertical lines on copies are typically caused by dirt or correction fluid on the scanner glass, or the corona wires are dirty. Clean the glass strip and scanner glass and also the white bar and white plastic above them (see <i>Cleaning the scanner glass</i> on page 77 and <i>Cleaning the corona wires</i> on page 82).
Copies are blank.	Make sure you are loading the document correctly (see Using the automatic document feeder (ADF) on page 33 or Using the scanner glass on page 34).

Scanning difficulties

Difficulty	Suggestions
TWAIN or WIA errors appear when starting to scan. (Windows $^{\textcircled{0}}$)	Make sure the Brother TWAIN or WIA driver is selected as the primary source. In PageManager, click File > Select Source and choose the Brother TWAIN/WIA driver.
TWAIN or ICA errors appear when starting to scan. (Macintosh)	Make sure the Brother TWAIN driver is selected as the primary source. In PageManager, click File > Select Source and choose the Brother TWAIN driver.
	Macintosh can also scan documents using the ICA Scanner Driver (see Software and Network User's Guide).
OCR does not work.	Try increasing the scanning resolution.
	(Macintosh) Presto! PageManager must be downloaded and installed before use. For further instructions, see <i>Accessing Brother Support (Macintosh)</i> on page 5.
Network scanning does not work.	see Network difficulties on page 118.
Cannot scan.	Contact your administrator to check your Secure Function Lock Settings.

Software difficulties

Difficulty	Suggestions
Cannot install software or print.	(Windows [®] only)
	Run the Repair MFL-Pro Suite program on the CD-ROM. This program will repair and reinstall the software.

Network difficulties

Difficulty	Suggestions
Cannot print and scan over a network after completing the software installation.	When the <i>Cannot print to the networked printer</i> . screen appears, follow the on-screen instructions.
	If the problem is not solved, see Software and Network User's Guide.
The network scanning feature does not work.	(Windows [®] and Macintosh)
	The network scanning feature may not work due to the firewall settings. Change or disable the firewall settings. It is necessary to set the third-party Security/Firewall Software to allow Network scanning. To add port 54925 for Network scanning, enter the information below:
	In Name: Enter any description, for example Brother NetScan.
	In Port number: Enter 54925.
	In Protocol: Make sure UDP is selected.
	See the instruction manual that came with your third-party Security/Firewall Software or contact the software manufacturer.
	For more information, you can read FAQs and troubleshooting suggestions at http://solutions.brother.com/.
	(Macintosh)
	Re-select your machine in the Device Selector window from the Model pop-up menu in the main screen of ControlCenter2 .
The Brother software cannot be installed.	(Windows [®]) If the Security Software warning appears on the computer screen during the installation, change the Security Software settings to permit the Brother product setup program or other program to run.
	(Macintosh) If you are using a firewall function of anti-spyware or antivirus security software, temporarily disable it and then install the Brother software.

Other difficulties

Difficulty	Suggestions
The machine will not turn on.	Adverse conditions on the power connection (such as lightning or a power surge) may have triggered the machine's internal safety mechanisms. Press and hold
	down 🕐 to turn off the machine and unplug the power cord. Wait for ten
	minutes, then plug in the power cord and press of to turn on the machine.
	If the problem is not solved and you are using a power breaker, disconnect it to make sure it is not the problem. Plug the machine's power cord directly into a different known working wall electrical socket. If there is still no power, try a different power cable.
The machine cannot print EPS data that includes binary with the BR-Script3 printer driver.	(Windows[®]) To print EPS data, do the following:
	1 Windows [®] 7 and Windows Server [®] 2008 R2:
	Click the 🚱 (Start) button > Devices and Printers.
	Windows Vista [®] and Windows Server [®] 2008:
	Click the 🚱 (Start) button > Control Panel > Hardware and Sound >
	Printers. Windows [®] XP and Windows Server [®] 2003: Click the Start button > Printers and Faxes. Windows [®] 8 and Windows Server [®] 2012: Move your mouse to the lower right corner of your desktop. When the menu bar appears, click Settings > Control Panel. In the Hardware and
	Sound ¹ group, click View devices and printers.
	Windows Server [®] 2012 R2: Click Control Panel on the Start screen. In the Hardware group, click View devices and printers.
	Right-click the Brother DCP-XXXX BR-Script3 icon, select Printer properties ² .
	3 From the Device Settings tab, choose TBCP (Tagged binary communication protocol) in Output Protocol .
	(Macintosh) If your machine is connected to a computer with a USB interface, you cannot print EPS data that includes binary. You can print the EPS data at the machine through a network. For help installing the BR-Script3 printer driver through the network, visit the Brother Solutions Center at <u>http://solutions.brother.com/</u> .

¹ Windows Server[®] 2012 and Windows Server[®] 2012 R2: **Hardware**.

² Windows[®] XP, Windows Vista[®], Windows Server[®] 2003 and Windows Server[®] 2008: **Properties**.

Improving the print quality

If you have a print quality problem, print a test page first (

Options, Test Print). If the printout looks good, the problem is probably not the machine. Check the interface cable connections and try printing a different document. If the printout or test page printed from the machine has a quality problem, check the following steps first. And then, if you still have a print quality problem, check the chart below and follow the recommendations.

NOTE

Brother does not recommend the use of cartridges other than Brother Original cartridges or the refilling of used cartridges with toner from other sources.

To get the best print quality, we suggest using recommended paper. Make sure you use paper that meets our specifications (see *Acceptable paper and other print media* on page 28).

Check that the drum unit and toner cartridges are installed correctly.

Examples of poor print quality	Recommendation
B B B B B B B B B B B C D B C D F G H b c defghijk A B C D E F G H b c defghijk A B C D E F G H b c defghijk A B C D E F G H b c defghijk A B C D E F G H b c defghijk A B C D E F G H b c defghijk A B C D E F G H b c defghijk A B C D E F G H b c defghijk A B C D S C D E F G H b c defghijk A B C D S S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S C D S S C D S C D S C D S C D S S C D S C D S S S C D S S S S	Adjust the print margins on your application and reprint the document.
horizontal stripes appear, or characters in the top, bottom, left and right margins are cut off	
	Choose Text or Receipt in the copy quality setting (see Advanced User's Guide).
01234567801234567801 98765432108765432108 012345678 987654321 0123455 987654321 012345 987654321 012345678 987654321 012345678 987654321 012345 987654321	Adjust the copy density and contrast (see Advanced User's Guide).
Coloured letters and thin letters in the original document are unclear in the copy	

Troubleshooting

Examples of poor print quality	Recommendation
	Perform the calibration using the Touchscreen or the printer driver (see Colour Calibration on page 93).
	 Adjust the copy density and contrast if you are copying (see Advanced User's Guide).
	Make sure Toner Save mode is off in the Touchscreen or the printer driver.
	Make sure the media type setting in the driver matches the type of paper you are using (see Acceptable paper and other print media on page 28).
Colours are light or unclear on the	Shake all four toner cartridges gently.
whole page	Wipe the laser scanner windows with a dry lint free soft cloth (see Cleaning the laser scanner windows on page 78).
	Wipe the laser scanner windows with a dry lint free soft cloth (see Cleaning the laser scanner windows on page 78).
	Wipe the scanner glass strip with a <i>dry</i> lint free soft cloth (see <i>Cleaning the scanner glass</i> on page 77).
	Make sure foreign material such as a torn piece of paper, sticky notes or dust is not inside the machine or around the drum unit and toner cartridge.
White streaks or bands down the page	

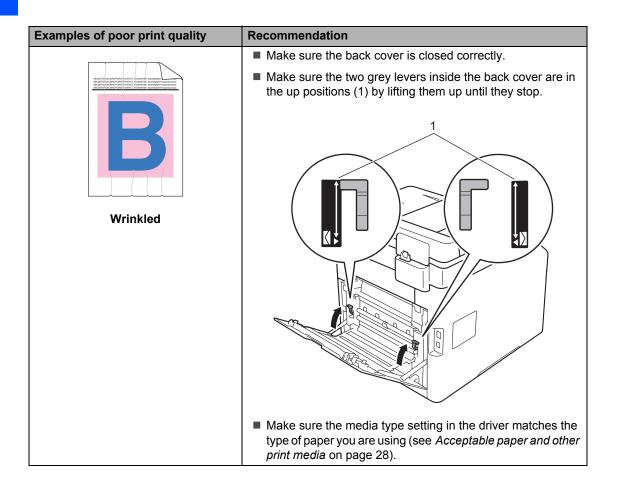
Examples of poor print quality	Recommendation
	 Wipe the scanner glass strip with a <i>dry</i> lint free soft cloth (see <i>Cleaning the scanner glass</i> on page 77). Clean all four corona wires (one for each colour) inside the drum unit by sliding the blue tab (see <i>Cleaning the corona wires</i> on page 82). Make sure the blue tab of the corona wire is at the home position (1).
Coloured streaks or bands down the page	
	 Replace the toner cartridge that matches the colour of the streak or band (see <i>Replacing the toner cartridges</i> on page 52). To identify the colour of the toner cartridge, visit
	<u>http://solutions.brother.com/</u> to view our FAQs and troubleshooting tips.
	Put in a new drum unit (see Replacing the drum unit on page 57.)

Examples of poor print quality	Recommendation
	If coloured lines appear at 30 mm intervals, identify the colour causing the problem and replace the toner cartridge that matches the colour of the line (see <i>Replacing the toner cartridges</i> on page 52).
	To identify the colour of the toner cartridge, visit <u>http://solutions.brother.com/</u> to view our FAQs and troubleshooting tips.
Coloured lines across the page	If coloured lines appear at 94 mm intervals, put a new drum unit (see <i>Replacing the drum unit</i> on page 57).
	Make sure the media type setting in the driver matches the type of paper you are using (see Acceptable paper and other print media on page 28).
	Check the machine's environment. Conditions such as high humidity can cause hollow print (see Product Safety Guide).
	If the problem is not solved after printing a few pages, foreign material, such as glue from a label, may be stuck on the drum surface (see <i>Cleaning the drum unit</i> on page 85).
White spots or hollow print	Put in a new drum unit (see Replacing the drum unit on page 57).
	Identify the colour causing the problem and put in a new toner cartridge (see <i>Replacing the toner cartridges</i> on page 52).
	To identify the colour of the toner cartridge, visit <u>http://solutions.brother.com/</u> to view our FAQs and troubleshooting tips.
	Put in a new drum unit (see <i>Replacing the drum unit</i> on page 57).
Blank page or some colours are missing	
<u>94 mm</u>	If the problem is not solved after printing a few blank pages, foreign material, such as glue from a label, may be stuck on the drum surface. Clean the drum unit (see <i>Cleaning the</i> <i>drum unit</i> on page 85).
94 mm	Put in a new drum unit (see <i>Replacing the drum unit</i> on page 57).
Coloured spots at 94 mm	

Examples of poor print quality	Recommendation
30 mm 30 mm	 Identify the colour causing the problem and put in a new toner cartridge (see <i>Replacing the toner cartridges</i> on page 52). To identify the colour of the toner cartridge, visit http://solutions.brother.com/ to view our FAQs and troubleshooting tips.
Coloured spots at 30 mm	
	 Check the machine's environment. Conditions such as high humidity and high temperatures may cause this print quality problem. Identify the colour causing the problem and put in a new toner cartridge (see <i>Replacing the toner cartridges</i> on page 52).
	To identify the colour of the toner cartridge, visit <u>http://solutions.brother.com/</u> to view our FAQs and troubleshooting tips.
Toner scatter or toner stain	Put in a new drum unit (see Replacing the drum unit on page 57).
The colour of your printouts is not what you expected	To improve the colour density, calibrate the colours using first the Touchscreen and then the printer driver (see Colour Calibration on page 93).
	To adjust the print position of colours for sharper edges, perform the colour registration using the Touchscreen (see Colour Registration on page 94).
	 Adjust the copy density and contrast if you are copying (see Advanced User's Guide).
	Make sure Toner Save mode is off in the Touchscreen or the printer driver (see Software and Network User's Guide).
	If the print quality is poor, clear the Improve Gray Color check box in the printer driver (see Software and Network User's Guide).
	If the print quality of the black portion is not what you expected, select the Enhance Black Printing check box in the printer driver (see Software and Network User's Guide).
	Identify the colour causing the problem and put in a new toner cartridge (see <i>Replacing the toner cartridges</i> on page 52).
	To identify the colour of the toner cartridge, visit <u>http://solutions.brother.com/</u> to view our FAQs and troubleshooting tips.
	Put in a new drum unit (see Replacing the drum unit on page 57).

Troubleshooting

Examples of poor print quality	Recommendation
	Make sure the machine is on a solid level surface.
	Perform the colour registration using the Touchscreen (see Colour Registration on page 94).
BB	Put in a new drum unit (see Replacing the drum unit on page 57).
	Put in a new belt unit (see Replacing the belt unit on page 63).
Colour misregistration	
	Perform the calibration using the Touchscreen or the printer driver (see Colour Calibration on page 93).
	 Adjust the copy density and contrast if you are copying (see Advanced User's Guide).
	Clear the Improve Gray Color check box in the printer driver. (See Software and Network User's Guide.)
	Identify the colour causing the problem and put in a new toner cartridge (see <i>Replacing the toner cartridges</i> on page 52).
Uneven density appears periodically across the page	To identify the colour of the toner cartridge, visit <u>http://solutions.brother.com/</u> to view our FAQs and troubleshooting tips.
	Put in a new drum unit (see Replacing the drum unit on page 57).
	Make sure Toner Save mode is off in the Touchscreen or the printer driver (see Software and Network User's Guide).
	Change the print resolution.
Missing thin lines in images	



Examples of poor p	orint quality	Recommendation
	B	 Check the machine's environment. Conditions such as low humidity and low temperatures may cause this print quality problem (see Product Safety Guide).
	В	Make sure the media type setting in the driver matches the type of paper you are using (see Acceptable paper and other print media on page 28).
	B	Make sure the two grey levers inside the back cover are in the up positions (1) by lifting them up until they stop.
Gho	st	Put in a new drum unit (see Replacing the drum unit)
		Put in a new drum unit (see Replacing the drum unit on page 57).

Examples of poor print quality	Recommendation
	Make sure the two grey levers inside the back cover are in the up positions (1) by lifting them up until they stop.
Poor fixing	
	Make sure the media type setting in the driver matches the type of paper you are using (see Acceptable paper and other print media on page 28).
	Choose Improve Toner Fixing mode in the printer driver (see Software and Network User's Guide).
	If this selection does not provide enough improvement, change the printer driver setting in Media Type to a thick setting. If you are printing an envelope, choose Env. Thick in the media type setting.
	Choose Reduce Paper Curl mode in the printer driver (see Software and Network User's Guide).
	If the problem is not solved, choose Plain Paper in the media type setting.
RR	If you are printing an envelope, choose Env. Thin in the media type setting.
	If you do not use the machine often, the paper may have been in the paper tray too long. Turn over the stack of paper in the paper tray. Also, fan the paper stack and then rotate the paper 180° in the paper tray.
Curled or wavy	Store the paper where it will not be exposed to high temperatures and high humidity.
	Open the back cover (face-up output tray) to let the printed paper exit onto the face-up output tray.

Troubleshooting

Examples of poor print quality	Recommendation
NUTHOJE BEDVELOPE Envelope Creases	 Make sure the envelope levers inside the back cover are pulled down to the envelope position when you print envelopes (see <i>Loading paper in the multi-purpose tray (MP tray)</i> on page 20). NOTE When you have finished printing, open the back cover and reset the two grey levers back to their original positions (1) by lifting them up until they stop. If creases occur with the envelope levers in the envelope position, print with the back cover opened and feed one envelope at a time from the MP tray.

Machine Information

Checking the Serial Number

You can see the machine's Serial Number on the Touchscreen.



- Press All Settings.
- 3 Swipe up or down, or press ▲ or ▼ to display Machine Info..
- 4 Press Machine Info..
- 5 Press Serial No..
- 6 The Touchscreen displays the machine's Serial Number.
- 7 Press 🊺

Checking the Firmware Version

You can see the machine's firmware version on the Touchscreen.

- 1 Press 🎁
- 2 P
 - Press All Settings.
- 3 Swipe up or down, or press ▲ or ▼ to display Machine Info..
- 4 Press Machine Info..
- 5 **Press** Firmware Version.
- 6 The Touchscreen displays the machine's firmware version.



Reset operations

The following reset functions are available:

1 Machine Reset

You can reset the machine partially back to its factory settings. The settings that will *not* be reset are Address Book, Setting Lock, Secure Function Lock and the Network settings.

2 Network

You can reset the internal print server back to the factory settings by resetting only the network information (such as the password and IP address).

3 All Settings

You can reset all the machine's settings quickly back to the factory default.

4 Factory Reset

This operation resets *all* the machine's settings back to factory default. Factory Reset takes more time than All Settings.

Brother strongly recommends you perform this operation when you dispose of the machine.

NOTE

Unplug the interface cable before you choose Network, All Settings or Factory Reset.

How to reset the machine



С

Settings and features tables

Using the Settings Tables

Press the Touchscreen and Touchpanel buttons to choose the settings and options you want to set as they are displayed on the Touchscreen.

See the step-by-step Settings Tables and Features Tables for all the available choices for each setting and feature. You can use these tables to quickly set up your preferred settings in the machine.

Settings Tables

The Settings tables will help you understand the menu settings and options that are found in the machine's programs. The factory settings are shown in Bold with an asterisk.



Level 1	Level 2	Level 3	Options	Descriptions	See Page
	Date	—	—	Add the date and time	17
	Time	—	—	on the Touchscreen.	
(Date & Time)	Time Zone	-	UTCXXX:XX	Set the time zone for your country.	See ♦.
	See Toner on page	164.		Access the Toner menus.	164
(Toner)					
Network	Wired LAN	See Wired LAN on	page 143.	Access the Wired LAN setting menus.	143
	—	—	Off	Access the beep	17
			Low*	volume setting menu.	
(Beep)			Med		
			High		
Home Setting	—	—	Home*	Set the screen that is	11
			Morel	displayed when you	
			More2	press Home () on the Touchpanel.	
	Advanced User's	Guide			
	The factory settings	are shown in Bold wi	th an asterisk.		

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Tray Setting	Paper Type	MP Tray	Thin	Set the type of paper	26
			Plain Paper*	in the paper tray.	
			Thick		
			Thicker		
			Recycled Paper		
			Bond Paper		
			Label		
			Envelope		
			Env. Thin		
			Env. Thick		
			Glossy Paper		
		Tray #1	Thin		
			Plain Paper*		
			Recycled Paper		
		Tray #2	Thin		
		(This menu only	Plain Paper*		
		appears if you installed Tray 2.)	Recycled Paper		
	Paper Size	MP Tray	A4*	Set the size of paper	26
			Letter	in the paper tray.	
			B5(JIS)		
			B5(ISO)		
			A5		
			A5(Long Edge)		
			A6		
			Executive		
			Legal		
			Folio		
			Com-10		
			Monarch		
			C5		
			DL		
			16K(195x270mm)		
			16K(184x260mm)		
			16K(197x273mm)		
	Advanced User'	s Guide	•		
Ĩ	The factory setting	s are shown in Bold wit	th an asterisk.		

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Tray Setting	Paper Size	Tray #1	A4*	Set the size of paper	26
(continued)	(continued)		Letter	in the paper tray.	
			B5(JIS)		
			A5		
			A5(Long Edge)		
			A6		
			Executive		
		Legal			
			Folio		
			16K(195x270mm)		
			16K(184x260mm)		
			16K(197x273mm)		
		Tray #2	A4*		
		(This menu only	Letter		
		appears if you installed Tray 2.)	B5(JIS)		
			A5		
			Executive		
			Legal		
			Folio		
			16K(195x270mm)		
			16K(184x260mm)		
			16K(197x273mm)		
	Check Size	—	On*	Choose whether to	
			Off	display the message to check that the size of the paper in the machine matches and the machine's Paper Size setting.	
	Advanced Use	r's Guide			
		rs Guide gs are shown in Bold w	ith an asterisk.		

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Tray Setting	Tray Use: Copy	—	Tray#1 Only	Choose the tray that will be used for Copy or Print mode.	27
(continued)			Tray#2 Only		
			MP Only		
			MP>T1>T2*		
			MP>T2>T1		
			T1>T2>MP		
			T2>T1>MP		
		a it	(Tray#2 Only and T2 appear only if you installed Tray 2.)		
	Tray Use: Print		Tray#1 Only		27
			Tray#2 Only		
			MP Only		
			MP>T1>T2*		
			MP>T2>T1		
			T1>T2>MP		
			T2>T1>MP		
			(Tray#2 Only and T2 appear only if you installed Tray 2.)		
All Settings	See All Settings on	bage 137		Select your default settings.	137
	Advanced User's	Guide			
	The factory settings	are shown in Bold w	ith an asterisk.		

Settings and features tables

All Settings

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
General	Tray	Paper Type	MP Tray	Thin	Set the type of paper	26
Setup	Setting			Plain Paper*	in the paper tray.	
				Thick		
				Thicker		Page
				Recycled Paper		
				Bond Paper		
				Label		
				Envelope		
				Env. Thin		
				Env. Thick		
				Glossy Paper		
			Tray #1	Thin		
				Plain Paper*		
				Recycled Paper		
			Tray #2	Thin		
			(This menu	Plain Paper*		
			only appears if you installed Tray 2.)	Recycled Paper		
	Advanced	User's Guide				
	The factory s	ettings are shown i	n Bold with an as	terisk.		

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
General	Tray	Paper Size	MP Tray	A4*	Set the size of paper	26
Setup	Setting			Letter	in the paper tray.	
continued)	(continued)			B5(JIS)		
				B5(ISO)		
				А5		
				A5(Long Edge)		
				A6		
				Executive		
				Legal		
				Folio		
				Com-10		
				Monarch		
				C5		
				DL		
				16K(195x270mm)		
				16K(184x260mm)		
				16K(197x273mm)		
			Tray #1	A4*	-	
				Letter		
				B5(JIS)		
				А5		
				A5(Long Edge)		
				A6		
				Executive		
				Legal		
				Folio		
				16K(195x270mm)		
				16K(184x260mm)		
				16K(197x273mm)		
		Jser's Guide				

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
General	Tray	Paper Size	Tray #2	A4*	Set the size of paper	26
Setup	Setting	(continued)	(This menu	Letter	in the paper tray.	
(continued)	(continued)		only appears if you installed	B5(JIS)		
			Tray 2.)	A5		
				Executive		
				Legal		
				Folio		
				16K(195x270mm)		
				16K(184x260mm)		
				16K(197x273mm)		
		Check Size	—	On*	Choose whether to	26
				Off	display the message to check that the size of the paper in the machine matches and the machine's Paper Size setting.	
l		Tray Use:	—	Tray#1 Only	Choose the tray that	27
		Сору		Tray#2 Only	will be used for Copy or Print mode.	
			MP Only			
				MP>T1>T2*		
				MP>T2>T1		
				T1>T2>MP		
				T2>T1>MP		
				(Tray#2 Only and T2 appear only if you installed Tray 2.)		
		Tray Use:	—	Tray#1 Only		27
		Print		Tray#2 Only		
				MP Only		
				MP>T1>T2*		
				MP>T2>T1		
				T1>T2>MP		
				T2>T1>MP		
				(Tray#2 Only and T2 appear only if you installed Tray 2.)		
	Advanced Us	ser's Guide				
	The factory set	ings are shown i	n Bold with an as	terisk.		

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
General	Volume	Веер	—	Off	Adjust the beeper	17
Setup				Low*	volume.	
(continued)				Med		
				High		
	LCD	Backlight	—	Light*	Adjust the brightness	See
	Settings			Med	of the Touchscreen backlight.	
				Dark	2001g.i	
		Dim Timer	—	Off*	Set how long the	
				10Secs	Touchscreen backlight stays on for	
				20Secs	after the last button	
				30Secs	press.	
	Button	Home	—	Home*	Set the screen that is	11
	Settings	Button Settings		Morel	displayed when you	
E		Sectings		More2	press Home () on the Touchpanel.	
	Ecology	Toner Save	—	On	Increase the page	See •
				Off*	yield of the toner cartridge.	
					If your machine has been set to Toner Save On, you cannot set Quiet Mode to On.	
		Sleep Time	-	Range varies depending on the model.	Conserve power.	
				3 Mins*		
		Quiet Mode	-	On	Decrease printing	
				Off*	noise.	
					If your machine has been set to Quiet	
					Mode On, you cannot	
					set Toner Save to On.	
		Auto Power	_	Off*	Set the number of	
		Off		lhour	hours that the	
				2hours	machine will remain in Deep Sleep mode	
				4hours	before going into	
				8hours	Power Off mode.	
	Advanced			011041.5		

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page		
General Setup	Setting Lock	Set Password	—	Verify:	Stop unauthorized users from changing	See ♦.		
(continued)		Lock Off⇒On	—	—	the machine's settings. Change the shortcut			
Shortcut Settings	(Choose shortcut button.)	Edit Shortcut Name	—	—	Change the shortcut name.	16		
		Delete	_	—	Delete the shortcut.	16		
	Advanced Us	ser's Guide						
	The factory settings are shown in Bold with an asterisk.							

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
Printer	Emulation	_	_	Auto* HP LaserJet BR-Script 3	Choose the emulation mode.	See +.
	Print Options	Internal Font	—	HP LaserJet BR-Script 3	Print a list of the machine's internal fonts.	
		Test Print	—	—	Print a test page.	
	2-sided	_	_	Off* Long Edge Short Edge	Enable or disable 2-sided printing and choose long edge or short edge.	
	Auto Continue	-	_	On* Off	Select this setting if you want the machine to clear paper size errors and to use the paper in the tray.	
	Output Colour	_	—	Auto* Colour Black and White	Choose colour or black & white for printed documents. If you choose Auto, the machine selects an appropriate option for the document (colour or black & white).	
	Reset Printer	—	—	Yes No	Restore the printer settings to the factory settings.	
	Colour Correction	Calibration	Calibrate	Yes No	Adjust the colour density.	93
			Reset	Yes No	Return the colour calibration to the factory settings.	
		Registration	—	Yes No	Adjust the print position of each colour.	94
		Auto Correction	—	On* Off	Choose whether to carry out the colour calibration and registration.	
4		d Network User's				
	The factory set	tings are shown i	n Bold with an a	sterisk.		

Level 1	Level 2	Level 3	Level 4	Level 5	Options	Descriptions
Network +	Wired LAN	TCP/IP	BOOT Method (IP Boot	_	Auto* Static RARP BOOTP DHCP 3 *	Choose the BOOT method that best suits your needs.
			Tries)		[00000-32767]	of attempts the machine will try to obtain an IP address when the BOOT Method is set to any setting except Static.
			IP Address	_	[000-255]. [000-255]. [000-255]. [000-255]	Enter the IP address.
			Subnet Mask	_	[000-255]. [000-255]. [000-255]. [000-255]	Enter the Subnet mask.
			Gateway	_	[000-255]. [000-255]. [000-255]. [000-255]	Enter the Gateway address.
			Node Name	_	BRNXXXXXXXXX XXX	Enter the Node name (up to 32 characters).
			WINS Configuration	—	Auto* Static	Choose the WINS configuration mode.
			WINS Server	Primary	[000-255]. [000-255]. [000-255]. [000-255]	Specify the IP address of the primary or secondary WINS
				Secondary	[000-255]. [000-255]. [000-255]. [000-255]	server.
	+ Software ar	nd Network Use	r's Guide			
	The factory se	ttings are show	n in Bold with ar	n asterisk.		

Level 1	Level 2	Level 3	Level 4	Level 5	Options	Descriptions	
Network + (continued)	Wired LAN (continued)	TCP/IP (continued)	DNS Server	Primary	[000-255]. [000-255]. [000-255]. [000-255]	Specify the IP address of the primary or secondary DNS	
				Secondary	[000-255]. [000-255]. [000-255]. [000-255]	server.	
		APIPA	_	On* Off	Automatically allocate the IP address from the link-local address range.		
			IPv6	_	On Off*	Enable or disable the IPv6 protocol. If you want to use the IPv6 protocol, visit <u>http://solutions.</u> <u>brother.com/</u> for more information.	
		Ethernet	_	_	Auto* 100B-FD 100B-HD 10B-FD 10B-HD	Choose the Ethernet link mode	
		Wired Status	_	_	Active 100B-FD Active 100B-HD Active 10B-FD Active 10B-HD Inactive Wired OFF	You can see the current wired status.	
		MAC Address	—	_	_	View the MAC address of the machine.	
		Set to Default	—	_	Yes No	Restore the wired network setting to the factory setting.	
	+ Software ar	nd Network Use	r's Guide				
	The factory se	ttings are show	n in Bold with ar	n asterisk.			

Level 1	Level 2	Level 3	Level 4	Level 5	Options	Descriptions
Network + (continued)	E-mail (Supported only after	Mail Address	—	_	—	Enter the mail address (up to 60 characters).
	Scan to E-mail Server is downloaded)	Setup Server	SMTP	Server	[000-255]. [000-255]. [000-255]. [000-255]	Enter the SMTP server address, or name (up to 64 characters).
					Name	
				Port	25* [1-65535]	Enter the SMTP port number.
				Auth. for	None*	Select the Security
				SMTP	SMTP-AUTH	method for E-mail notification.
				SSL/TLS	None*	Send or receive an
					SSL	E-mail via an E-mail server that requires
					TLS	secure SSL/TLS communication.
				Verify Cert.	On Off*	Verify the SMTP Server Certificate automatically.
		Setup Mail TX	Sender Subject		Scan to E-mail Server Job*	Display the subject that is attached to the E-mail.
			Size Limit	_	On	Limit the size of
					Off*	E-mail documents.
			Notification	_	On	Send notification
					Off*	messages.
	Security	IPsec	_	_	On	Enable or disable
					Off*	Ipsec.
	Network Reset	_	—	_	Yes No	Restore all network settings to the factory settings.
	+ Software an	d Network User	's Guide		l	
A						
	The factory se	ttings are shown	n in Bold with ar	asterisk.		

Level 1	Level 2	Level 3	Options	Descriptions	See Page	
Print Reports	Address Book (Supported only after Scan to E-mail Server is downloaded.)	_	—	List names and numbers stored in the Address Book.	See ♦.	
	Journal Report (Supported only after Scan to E-mail Server is downloaded.)	_	_	List information about your last 200 outgoing E-mails.		
	User Settings	_	—	List your settings.		
	Printer Settings	_	—	List your Printer settings.		
	Network Configuration	_	—	List your Network settings.		
	Drum Dot Print	_	—	Print the Drum Dot Check Sheet.	85	
	Advanced User's	Guide	•			
	+ Software and Net	work User's Guide				
	The factory settings	are shown in Bold	with an asterisk.			

Machine Info.	Serial No. Firmware Version	— Main Version	-	Check the serial number of your	130
		Main Version		machine.	
	Version	Version Subl Version — your machine.	—	Check the firmware version of	130
		Sub1 Version	—	your machine.	
		Sub2 Version	—		130
		Sub4 Version	—		
	Page Counter	Total	Colour	Check the number of total	See 🔶
			Black and White	colour or monochrome pages the machine has printed during its life.	
		List	Colour		
			Black and White		
		Сору	Colour		
			Black and White		
		Print	Colour		
			Black and White		
	Parts Life	Drum	—	Check the remaining life of a	
		Belt Unit	—	machine part.	
		Fuser	—		
		Laser Unit	-		
		PF Kit MP	—		
		PF Kit 1	—		
		PF Kit 2	—		
	Reset Menu (Appears only when the drum unit	Drum	-	Reset the drum unit life. Appears when you replace the drum unit.	62
	or belt unit has exceeded its rated life.)	Belt Unit	-	Reset the belt unit life. Appears when you replace the belt unit.	67
	Advanced User's	Guide		-	•

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Initial	Date & Time	Date	—	Add the date and time on the	17
Setup		Time	_	Touchscreen.	
		Time Zone	UTCXXX:XX	Set the time zone for your country.	See ♦.
	Reset	Machine Reset	Yes No	Restore the machine settings to the factory settings except for network settings and Address Book.	130
		Network	Yes No	Restore all network settings to the factory settings.	-
		All Settings	Yes No	Restore all the machine's settings quickly to the factory defaults.	
		Factory Reset	Yes No	Restore <i>all</i> the machine's settings to the factory defaults. Perform this operation when you dispose of your machine.	-
	Local Language	_	中文* English	Allow you to change the Touchscreen language.	See ‡.
	Advanced User's	Guide	1		
	‡ Quick Setup Guid	de			
	The factory settings	are shown in Bold v	vith an asterisk.		

Features Tables



Level 1	Level 2	Level 3	Options	Descriptions	See Page
Mono Start	—	—	—	Make a monochrome copy.	_
Colour Start	—	—	—	Make a colour copy.	
Receipt Normal	-	—	—	Choose the desired settings from the preset	35
2in1(ID)				items.	
2in1(1D) 2in1					
2-sided(1⇒2)					
Paper Save					
Options	Quality Enlarge/Reduce		Auto* Text Photo Receipt (When you select 2in1 (ID) in Page Layout) Auto* Lighter 200% 141% A5⇒A4	Choose the Copy resolution for your type of document.	See ♦.
		Reduce	104% EXE⇒LTR 97% LTR⇒A4 94% A4⇒LTR 91% Full Page 85% LTR⇒EXE 83% LGL⇒A4 78% LGL⇒LTR 70% A4⇒A5 50%	Choose a reduction ratio for the next copy.	

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Options	Enlarge/Reduce	Custom(25-	—	You can choose the	See ♦.
(continued)	(continued)	400%)		enlargement or reduction ratio for the next copy.	
	Density	_		Adjust the Density for copies. When you choose 2in1(ID) from the preset items, the default setting is -1.	
	Contrast	_		Adjust the contrast for copies.	
	Stack/Sort	_	Stack*	Choose to stack or sort multiple copies.	
	Page Layout	—	Off(lin1)*	Make N in 1 and 2 in 1 ID	_
			2in1(P)	copies.	
			2in1(L)		
			2in1(ID)		
			4in1(P)		
			4in1(L)		
	Colour Adjust	Red		Adjust the red colour for copies.	
	Advanced User's	Guide	•	•	•
	The factory settings	are shown in Bo	ld with an asterisk.		

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Options (continued)	Colour Adjust (continued)	Green		Adjust the green colour for copies.	See ♦.
		Blue		Adjust the blue colour for copies.	
	2-sided Copy	_	Off* 1-sided⇒2-sided Long Edge Flip 1-sided⇒2-sided Short Edge Flip	Enable or disable 2-sided copying and choose long edge or short edge.	•
	Tray Use	_	Tray#1 Only Tray#2 Only MP Only MP>T1>T2* MP>T2>T1 T1>T2>MP T2>T1>MP (Tray#2 Only and T2 appear only if you installed Tray 2.)	Choose the tray that will be used for Copy mode.	
	Remove Background Colour	_	Off* Low Medium High	Change the amount of background colour that is removed.	
	Advanced User's	Guide			
	The factory settings	are shown in Bo	ld with an asterisk.		

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Options	Save as	—	Quality	Add the current settings as	See ♦.
(continued) s:	Shortcut		Enlarge/Reduce	a shortcut.	
			Density		
			Contrast		
			Stack/Sort		
			Page Layout		
			Red		
			Green		
			Blue		
			2-sided Copy		
			Tray Use		
			Remove Background Colour		
	Advanced Us	er's Guide			•
K	The factory setti	ngs are shown in	Bold with an asterisk.		



to OCR (PC Sel to File (PC Sel to Image (PC Sel to USB Option Save a Shorto	Save as Shortcut Start ect) Options Save as Shortcut Start ect) Options Save as Shortcut Start ect) Start save as Shortcut Start save as Shortcut	See Options (to OCR) on (PC Select) — See Options (to File, to In on page 156. (PC Select) — See Options (to File, to In on page 156. (PC Select) — (to USB) on page 157. Scan Type	Add the current settings as a shortcut. Start scanning. mage and to E-mail) Add the current settings as a shortcut. Start scanning. mage and to E-mail) Add the current settings as a shortcut. Start scanning. mage and to E-mail) Add the current settings as a shortcut. Start scanning. Add the current settings as a shortcut. Start scanning.	See +
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to USB Option Save a	Shortcut Start ect) Options Save as Shortcut Start us See Options as —	See Options (to File, to In on page 156. (PC Select) (to USB) on page 157.	as a shortcut. Start scanning. mage and to E-mail) Add the current settings as a shortcut. Start scanning.	
to USB Option Save a	ect) Options Save as Shortcut Start as See Options as	See Options (to File, to In on page 156. (PC Select) — (to USB) on page 157.	Add the current settings as a shortcut. Start scanning.	-
to USB Option Save a	Save as Shortcut Start is See Options is —	on page 156. (PC Select) — (to USB) on page 157.	Add the current settings as a shortcut. Start scanning.	-
Save a	Shortcut Start s See Options s —	(to USB) on page 157.	as a shortcut.	-
Save a	s See Options			_
Save a	.s —			
		Scan Type		
Shortc		= =	Add the current settings	
	ut	Resolution	as a shortcut.	
		File Type		
		Glass Scan Size		
		File Name		
		File Size		
		Remove Background Colour		
Start	—	_	Start scanning.	
to E-mail (PC Sel	ect) Options	See Options (to File, to In on page 156.	nage and to E-mail)	
	Save as Shortcut	(PC Select)	Add the current settings as a shortcut.	
	Start	—	Start scanning.	7
+ Softw	are and Network User's	Guide	•	-

Level 1	Level 2	Level 3	Options	Descriptions	See Page
to E-mail Server (Supported only after Scan to E-mail Server is downloaded)	Address Book	_	_	Choose the address of the recipient from the address book.	See +.
	Manual	—	_	Manually enter the address of the recipient.	-
	ок	Options	See Options (to E-mail Serv	<i>er)</i> on page 160.	
downloaded)		Save as Shortcut	Address	Add the current settings as a shortcut.	
			Scan Type Resolution		
			File Type		
			Glass Scan Size		
			File Size	Ctart according	
	(Des file as a set a)	Start		Start scanning.	
to FTP/SFTP	(Profile name) Op	Options	See Options (to FTP/SFTP and to Network) on page 162.		
		Save as Shortcut	(Profile name)	Add the current settings as a shortcut.	
		Start	—	Start scanning.	
to Network	(Profile name)	Options	See Options (to FTP/SFTP a on page 162.	ptions (to FTP/SFTP and to Network) je 162.	
		Save as Shortcut	(Profile name)	Add the current settings as a shortcut.	
		Start	—	Start scanning.	-
WS Scan	Scan	—	—	Scan data using the Web	
(Appears if you have installed	Scan for E-mail	—	—	Service protocol.	
the scanner	Scan for Fax	—	—		
driver for your network- connected machine via Web	Scan for Print	—	-	-	
Services.)					
	+ Software and N	Network User's G	Suide		
	The factory settin	gs are shown in	Bold with an asterisk.		

Options (to OCR)

Level 1	Level 2	Options	Descriptions	See Page
Options	Scan Settings	Set at Device	To change settings using	See +.
		Set from Computer*	the Touchscreen, choose Set at Device.	
	Scan Type	Colour	Choose the scan type for	
	(Appears when Scan	Grey	your document.	
	Settings is set to Set at Device.)	Black and White*		-
	Resolution	100 dpi	Choose the scan	
	(Appears when Scan Settings is set to Set at Device.)	200 dpi*	resolution for your document.	
		300 dpi		
		600 dpi		
	File Type	Text*	Choose the file format for	
	(Appears when Scan	HTML	your document	
	Settings is set to Set at Device.)	RTF		
	Scan Size	A4*	Choose the scan size for	
	(Appears when Scan	Letter	your document.	
	Settings is set to Set at Device.)	Legal		
	+Software and Network User's	Guide		
	The factory settings are shown	in Bold with an asterisk.		

Options (to File, to Image and to E-mail)

Level 1	Level 2	Options	Descriptions	See Page
Options	Scan Settings	Set at Device	To change settings using	See +
		Set from Computer*	the Touchscreen, choose Set at Device.	
	Scan Type	Colour*	Choose the scan type for	
	(Appears when Scan	Grey	your document.	
	Settings is set to Set at Device.)	Black and White		
	Resolution	100 dpi	Choose the scan	
	(Appears when Scan	200 dpi*	resolution for your document.	
	Settings is set to Set at Device.)	300 dpi		
	,	600 dpi		
	File Type	(When you select Colour or	Choose the file format for	
	(Appears when Scan	Grey in Scan Type)	your document.	
	Settings is set to Set at Device.)	PDF*		
	Device.)	JPEG		
		(When you select Black and		
		White in Scan Type)		
		PDF*		
		TIFF		
	Scan Size	A4*	Choose the scan size for your document.	
	(Appears when Scan	Letter		
	Settings is set to Set at Device.)	Legal		
	Remove Background	Off*	Change the amount of	
	Colour	Low	background colour that is removed.	
	(Appears when Scan Settings is set to Set at	Medium	This function is not	
	Device.)	High	available for monochrome scanning.	
	+Software and Network User's	s Guide		•
	The factory settings are shown	in Bold with an asterisk.		

Settings and features tables

Options (to USB)

Level 1	Level 2	Options	Descriptions	See Page
Options	Scan Type	Colour*	Choose the scan type for	See +.
		Grey	your document.	
		Black and White		
	Resolution	(When you select Colour in Scan Type)	Choose the scan resolution for your	
		100 dpi	document.	
		200 dpi*		
		300 dpi		
		600 dpi		
		Auto		
		(When you select Grey in Scan Type)		
		100 dpi		
		200 dpi*		
		300 dpi		
		Auto		
		(When you select Black and White in Scan Type)		
		200 dpi*		
		300 dpi		
		200×100		
	+ Software and Netwo	rk User's Guide		
l	The factory settings are	e shown in Bold with an asterisk.		

Level 1	Level 2	Options	Descriptions	See Page
Options	File Type	(When you select Colour or	Choose the file format for	See +.
(continued)		Grey in Scan Type)	your document.	
		PDF*		
		JPEG		
		PDF/A		
		Secure PDF		
		Signed PDF		
		XPS		
		(When you select Black and White in Scan Type)		
		PDF*		
		PDF/A		
		Secure PDF		
		Signed PDF		
		TIFF		
	Glass Scan Size	A4*	To scan a Letter size	
		Letter	document, you must change the Glass Scan Size setting.	
	File Name	XXXXXX	Enter a file name for the	
		(Date & Year)	scanned data.	
	File Size	Small	Choose the file size for	
		Medium*	colour or greyscale scanning.	
		Large	ood mining.	
	Remove Background	Off*	Change the amount of	
	Colour	Low	background colour that is removed.	
		Medium		
		High		
	+ Software and Network Us	er's Guide		
	The factory settings are shown in the	wn in Bold with an asterisk.		

Level 1	Level 2	Options	Descriptions	See Page
Options	Set New Default	Scan Type	Save your scan settings	See +.
(continued)		Resolution	as the default settings.	
		File Type		
	Glass Scan Size			
		File Size	Restore all the scan settings you changed back to the factory settings.	
		Remove Background Colour		
	Factory Reset	Yes		
		No		
	+ Software and Network User's	Guide		
	The factory settings are shown in Bold with an asterisk.			

Options (to E-mail Server)

Level 1	Level 2	Options	Descriptions	See Page
Options	Scan Type	Colour*	Choose the scan type for	See +.
		Grey	your document.	
		Black and White		
1	Resolution	(When you select Colour in Scan Type)	Choose the scan resolution for your	•
		100 dpi	document.	
		200 dpi*		
		300 dpi		
		600 dpi		
		Auto		
		(When you select Grey in Scan Type)		
		100 dpi		
		200 dpi*		
		300 dpi		
		Auto		
		(When you select Black and White in Scan Type)		
		200 dpi*		
		300 dpi		
		200×100		
	+ Software and Netwo	rk User's Guide		
	The factory settings are	e shown in Bold with an asterisk.		

Level 1	Level 2	Options	Descriptions	See Page
Options (continued)	File Type	(When you select Colour or Grey in Scan Type)	Choose the file format for your document.	See +
(continued)		PDF*		
		JPEG		
		PDF/A		
		Secure PDF		
		Signed PDF		
		XPS		
		(When you select Black and White in Scan Type)		
		PDF*		
		PDF/A		
		Secure PDF		
		Signed PDF		
		TIFF		
	Glass Scan Size	A4* Letter	To scan a Letter size document, you must change the Glass Scan Size setting.	
	File Size	Small	Choose the file size for	
		Medium*	colour or greyscale scanning.	
		Large		-
	Set New Default	Scan Type	Save your scan settings as the default settings.	
		Resolution	, i i i i i i i i i i i i i i i i i i i	
		File Type		
		Glass Scan Size		
	Factory Decet	File Size Yes	Restore all the scan	_
	Factory Reset	No	settings you changed back to the factory settings.	
	+ Software and Network U	lser's Guide		ı
	The factory settings are sho	own in Bold with an asterisk.		

Options (to FTP/SFTP and to Network)

Level 1	Level 2	Options	Descriptions	See Page
Options	Scan Type	Colour*	Choose the scan type for	See +
		Grey	your document.	
		Black and White		
	Resolution	(When you select Colour in Scan Type)	Choose the scan resolution and file format	
		100 dpi	for your document.	
		200 dpi*		
		300 dpi		
		600 dpi		
		Auto		
		(When you select Grey in Scan Type)		
		100 dpi		
		200 dpi*		
		300 dpi		
		Auto		
		(When you select Black and White in Scan Type)		
		200 dpi*		
		300 dpi		
		200x100		
	+ Software and Netwo	rk User's Guide		
	The factory settings are	e shown in Bold with an asterisk.		

Level 1	Level 2	Options	Descriptions	See Page
Options (continued)	File Type	(When you select Colour or Grey in Scan Type)	Choose the scan resolution and file format	See +
()		PDF*	for your document.	
		JPEG		
		PDF/A		
		Secure PDF		
		Signed PDF		
		XPS		
		(When you select Black and White in Scan Type)		
		PDF*		
		PDF/A		
		Secure PDF		
		Signed PDF		
		TIFF		
	Glass Scan Size	A4*	To scan a Letter size	
		Letter	document, you must change the Glass Scan Size setting.	
	File Name	BRNXXXXXXXXXXXXXX	Choose preset file names. If you choose <manual>, you can name the file as you like.</manual>	-
	FILE NAME	Estimate		
		Report		
		Order sheet	"XXXXXXXXXXXXXXX" is your machine's MAC	
		Contract sheet	Address/Ethernet	
		Check	Address.	
		Receipt		
		<manual></manual>		
	File Size	Small	Choose the file size for colour or greyscale	
		Medium*	scanning.	
		Large		
	Remove Background	Off*	Change the amount of background colour that is	
	Colour	Low	removed.	
		Medium		
		High		
	User Name	—	Enter the user name.	
	+ Software and Network Us	er's Guide		



Level 1 Level 2 Options Descriptions See Page View the approximate remaining toner life Toner Life _ _ See ♦. for each colour. Print the Test Print page. Test Print _ _ Adjust the colour density or reset calibration Calibration Calibrate Yes 93 to the factory settings. No Reset Yes No Adjust the print position of each colour 94 Registration Yes _ automatically. No Advanced User's Guide Ø The factory settings are shown in Bold with an asterisk.

Shortcuts Shortcuts

Level 1	Level 2	Level 3	Options	Descriptions	See Page
Add	Сору	Receipt	See Copy	Choose the desired settings	13
Shortcut		Normal	on page 149.	from the preset items.	
		2in1(ID)	-		
		2in1			
		2-sided(1⇒2)	-		
		Paper Save	-		
	Scan	to File	(PC Select)	Scan a black & white or a colour document into your computer.	14
		to OCR	(PC Select)	Convert your text document to an editable text file.	14
		to Image	(PC Select)	Scan a colour picture into your graphics application.	14
		to USB	Scan Type	Scan documents into a USB	14
			Resolution	flash drive.	
			File Type		
			Glass Scan Size		
			File Name		
			File Size		
			Remove Background Colour		
		to E-mail	(PC Select)	Scan a black & white or a colour document into your E- mail application.	14
		to E-mail Server	Address	Scan a black & white or a	14
		(Supported only after	Scan Type	colour document into your E- mail Server.	
		Scan to E-mail Server is downloaded.)	Resolution		
			File Type		
			Glass Scan Size		
			File Size		
		to Network	(Profile name)	Send scanned data to a CIFS server on your local network or on the Internet.	14
		to FTP/SFTP	(Profile name)	Send scanned data via FTP or SFTP.	14

Level 1	Level 2	Level 3	Options	Descriptions	See Page		
T	(Choose shortcut	Edit Shortcut Name	—	Change the shortcut name.	16		
(Select a Shortcut to Rename/Delete)	button.)	Delete	_	Delete the shortcut.	16		
	The factory settings are shown in Bold with an asterisk.						

2 in 1 ID Copy (More1 screen)

Level 1	Level 2	Options	Descriptions	See Page			
2in1(ID)	See 2in1(ID) on pa	age 149	Choose the desired settings from the preset items.	35			
	The factory setting	The factory settings are shown in Bold with an asterisk.					

2-sided Copy (More1 screen)

Level 1	Level 2	Options	Descriptions	See Page
2-sided(1⇒2)	See 2-sided(1⇒2)) on page 149	Choose the desired settings from the preset items.	35
The factory settings are shown in Bold with an asterisk.				

USB (More2 screen)

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
Scan to USB	See to USB on	bage 153			•	See +
Direct Print	(Select File)	Print Settings (No. of Prints (001-999))	Paper Type	Thin Plain Paper* Thick Thicker Recycled Paper Bond Paper Label	Set the print media type when printing directly from the USB flash drive.	38
				Envelope Env. Thin Env. Thick Glossy Paper		20
	+ Software and	Network User's G	Paper Size	A4* Letter B5(JIS) B5(ISO) A5 A5(Long Edge) A6 Executive Legal Folio Com-10 Monarch C5 DL 16K(195x270mm) 16K(197x273mm)	Set the paper size when printing directly from the USB flash drive.	38
		Network User's G		risk.		

	Level 2	Level 3	Level 4	Options	Descriptions	See Page
Direct Print (continued)	(Select File) (continued)	Print Settings (No. of Prints (001-999)) (continued)	Multiple Page	<pre>lin1* 2in1 4in1 9in1 16in1 25in1 1 in 2x2 pages 1 in 3x3 pages 1 in 4x4 pages 1 in 5x5</pre>	Set the page layout when printing multiple pages directly from the USB flash drive.	38
			Orientation	pages Portrait* Landscape	Set the page orientation when printing directly from the USB flash drive.	38
			2-sided	Off* Long Edge Short Edge	Choose the 2-sided print format when printing directly from the USB flash drive.	38
			Collate	On* Off	Enable or disable page collation when printing directly from the USB flash drive.	38
			Tray Use	Auto* MP Only Tray#1 Only Tray#2 Only (Tray#2 Only appears only if you installed Tray 2.)	Choose the tray that will be used for printing directly from the USB flash drive.	38
			Print Quality	Normal* Fine	Set the print quality option when printing directly from the USB flash drive.	38
			PDF Option	Document* Document&Markup Document&Stamps	Set the USB direct print setting whether to print comments (Markup) or stamps in the PDF file along	38

Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
Direct Print	Index Print	—	—	-	Print a thumbnail page.	38
(continued)	DefaultSettings	Paper Type	—	Thin	Set the default media	40
				Plain Paper*	type when printing directly from the USB	
				Thick	flash drive.	
				Thicker		
				Recycled Paper		
				Bond Paper		
				Label		
				Envelope		
				Env. Thin		
				Env. Thick		
				Glossy Paper		
		Paper Size	—	A4*	Set the default paper	40
				Letter	size when printing directly from the USB flash drive.	
				B5(JIS)		
				B5(ISO)		
				A5		
				A5 (Long		
				Edge)		
				A6		
				Executive		
				Legal		
				Folio Com-10		
				Monarch		
				C5		
				DL		
				16K(195x270mm)		
				16K(184x260mm)		
				16K(197x273mm)		
	+ Software and N	l Network User's G	uide		1	

Direct Print (continued) DefaultSettings (continued) Multiple Page lin1* 2in1 Set the default page shife when printing multiple pages directly from the USB flash drive. 40 9in1 16in1 25in1 1 <th>Level 1</th> <th>Level 2</th> <th>Level 3</th> <th>Level 4</th> <th>Options</th> <th>Descriptions</th> <th>See Page</th>	Level 1	Level 2	Level 3	Level 4	Options	Descriptions	See Page
Orientation-Portrait* LandscapeSet the default page orientation when printing directly from the USB flash drive.40Collate-On* OffEnable or disable the default page collation when printing directly from the USB flash drive.40Print Quality-Normal* FineSet the default print quality option when printing directly from the USB flash drive.40PDF Option-Normal* FineSet the default print quality option when printing directly from the USB flash drive.40PDF Option-Document* Document&Stamps in the PDF file along with the text.40Index Print-Simple* DetailsSet the default index print option to simple format or details.40	Print	_	-		2in1 4in1 9in1 16in1 25in1 1 in 2x2 pages 1 in 3x3 pages 1 in 4x4 pages 1 in 5x5	style when printing multiple pages directly from the USB	-
Offdefault page collation when printing directly from the USB flash drive.Print Quality—Normal* FineSet the default print quality option when printing directly from the USB flash drive.40PDF Option—Document* Document& Document&StampsSet the default USB direct print setting to print comments (Markup) or stamps in the PDF file along with the text.40Index Print—Simple* DetailsSet the default index print option to simple format or details.40			Orientation	—		orientation when printing directly from	40
QualityFinequality option when printing directly from the USB flash drive.PDF Option—Document* Document& Document&Markup Document&StampsSet the default USB direct print setting to print comments (Markup) or stamps in the PDF file along with the text.40Index Print—Simple* DetailsSet the default index print option to simple format or details.40			Collate	_		default page collation when printing directly from the USB flash	40
Index Print — Simple* Set the default index print option to simple format or details. 40			Quality	—		quality option when printing directly from	40
Details print option to simple format or details.				_	Document&Markup	direct print setting to print comments (Markup) or stamps in the PDF file along	40
+ Software and Network User's Guide			Index Print	_	-	print option to simple	40
		+ Software and N	Network User's G	uide			

Entering text

When you need to enter text into the machine the keyboard will appear on the Touchscreen.

Press A 1 @ to cycle through letters, numbers and special characters.

Press \uparrow aA to cycle between upper and lower case letters.



Inserting spaces

To enter a space, press Space or ▶.

Making corrections

If you entered an incorrect character and want to change it, use the arrow buttons to move the cursor under the incorrect character. Press , and then enter the correct character. You can also insert letters by moving the cursor and entering a character.

If the screen does not display 4, press 💌 repeatedly until you have erased the incorrect character. Enter the correct characters.

NOTE

- The characters available may differ depending on your country.
- The keyboard layout may differ depending on the settings you are entering.

Entering Chinese characters

You can use Chinese characters for some of the text input to your machine if you select "中文" in the Local Language setting (see Quick Setup Guide: Set your language). Simplified Chinese can be converted from Pinyin entry.

NOTE

If 转换 appears on the Touchscreen, conversion of Pinyin to Chinese characters is available.

For example, if you want to enter "Good 公司", follow the procedures:



5 Press OK to complete.

Specifications

General

D

Model		DCP-L8400CDN			
Printer Type		Laser			
Print Method		Electrophotographic Laser Printer (single-pass)			
Memory Capacity	Standard	256 MB			
	Optional	1 slot: DDR2 SO-DIMM (144-pin) up to 256 MB			
LCD (liquid crystal displ	ay)	3.7 in. (93.4 mm) TFT Colour Touchscreen LCD ¹ and Touchpanel			
Power Source		220 - 240 V AC 50/60 Hz			
Power Consumption ²	Peak	Approx. 1200 W			
(Average)	Printing	Approx. 565 W at 25 °C			
	Printing	Approx. 355 W at 25 °C			
	(Quiet Mode)				
	Copying	Approx. 565 W at 25 °C			
	Copying	Approx. 355 W at 25 °C			
	(Quiet Mode)				
	Ready	Approx. 65 W at 25 °C			
	Sleep	Approx. 9.5 W			
	Deep Sleep	Approx. 1.7 W			
	Power Off ³⁴	Approx. 0.04 W			
Dimensions		492 mm			
Weights (with supplies)		28.7 kg			

¹ Measured diagonally

² USB connections to computer

³ Measured according to IEC 62301 Edition 2.0

⁴ Power consumption varies slightly depending on the usage environment or part wear.

Model			DCP-L8400CDN
Noise Level	Sound	Printing	Lpam = 55dB (A)
	Pressure	Printing(Quiet Mode)	LpAm = 52dB (A)
		Ready	Lpam = 28dB (A)
	Sound	Printing	LwAd = 6.73 B (A)
	Power	(Colour)	
		Printing	Lwad = 6.70 B (A)
		(Monochrome)	
		Printing(Quiet Mode)	Lwad = 6.40 B (A)
		Ready	LwAd = 4.05 B (A)
Temperature		Operating	10 to 32 °C ¹
		Storage	0 to 40 °C
Humidity		Operating	20 to 80% (without condensation)
		Storage	10 to 90% (without condensation)
ADF (automa	tic documer	it feeder)	Up to 35 pages
			For best results we recommend:
			Temperature: 20 to 30 °C
			Humidity: 50% to 70%
			Paper: 80 g/m ²

¹ To ensure the high print quality, the maximum ambient temperature we recommend is 32 °C. The maximum ambient temperature to safely use this machine is 35 °C.

Document Size

Model		DCP-L8400CDN
		147.3 to 215.9 mm
		147.3 to 355.6 mm
		Max. 215.9 mm
	Scanner Glass Length	Max. 297.0 mm

Print media

			DCP-L8400CDN		
Paper Input	Paper Tray 1	Paper Type	Plain Paper, Thin Paper, Recycled Paper		
	(Standard)	Paper Size	A4, Letter, B5 (JIS), A5, A5 (Long Edge), A6, Executive, Legal, Folio, 16K(195x270mm), 16K(184x260mm), 16K(197x273mm)		
		Paper Weight	60 to 105 g/m ²		
		Maximum Paper Capacity	Up to 250 sheets of 80 g/m ² Plain Paper		
	Multi- purpose tray (MP tray)	Paper Type	Plain Paper, Thin Paper, Thick Paper, Thicker Paper, Recycled Paper, Bond Paper, Label, Envelope, Env.Thin, Env.Thick, Glossy Paper		
		Paper Size	Width: 76.2 to 215.9 mm		
			Length: 127.0 to 355.6 mm		
		Paper Weight	60 to 163 g/m ²		
		Maximum Paper Capacity	Up to 50 sheets of 80 g/m ² Plain paper		
	Paper Tray 2 (Optional)	Paper Type	Plain Paper, Thin Paper, Recycled Paper		
		Paper Size	A4, Letter, B5 (JIS), A5, Executive, Legal, Folio, 16K(195x270mm), 16K(184x260mm), 16K(197x273mm)		
		Paper Weight	60 to 105 g/m ²		
		Maximum Paper Capacity	Up to 500 sheets of 80 g/m ² Plain Paper		
Paper Output ¹	Face-Down O	utput Tray	Up to 150 sheets of 80 g/m ² Plain paper (face-down delivery to the face-down output paper tray)		
	Face-Up Output Tray		One sheet (face-up delivery to the face-up output tray)		
2-sided	Automatic	Paper Type	Plain Paper, Thin Paper, Recycled Paper, Glossy Paper		
	2-sided Printing	Paper Size	A4		
		Paper Weight	60 to 105 g/m ²		

¹ For labels, we recommend removing printed pages from the output paper tray immediately after they exit the machine to avoid the possibility of smudging.

Chapter D

Сору

Model		DCP-L8400CDN	
Copy Width		Max. 210 mm	
Multiple Copies		Stacks or Sorts up to 99 pages	
Reduce/Enlarge		25% to 400% (in increments of 1%)	
Resolution		Up to 1200 × 600 dpi	
First Copy Out Time ¹ Monochrome		Less than 18 seconds at 23 °C / 230 V	
	Colour	Less than 20 seconds at 23 °C / 230 V	

¹ From Ready mode and standard tray.

Scanner

Model		DCP-L8400CDN		
Colour / Mono		Yes / Yes		
TWAIN Compliant		Yes (Windows [®] XP/ Windows Vista [®] / Windows [®] 7 / Windows [®] 8 / Mac OS X v10.7.5 / 10.8.x / 10.9.x ¹)		
WIA Compliant		Yes (Windows [®] XP / Windows Vista [®] / Windows [®] 7 / Windows [®] 8)		
ICA Compliant		Yes (Mac OS X v10.7.5 / 10.8.x / 10.9.x)		
Colour Depth	Colour	48 bit colour processing (Input)		
		24 bit colour processing (Output)		
	Greyscale	16 bit colour processing (Input)		
		8 bit colour processing (Output)		
Resolution		Up to 19200 \times 19200 dpi (interpolated) ²		
		Up to 1200 \times 2400 dpi (optical) 2 (from Scanner Glass)		
		Up to 1200 \times 600 dpi (optical) ² (from ADF)		
Scanning Width		Max. 210 mm		

¹ For the latest driver updates for the version of OS X you are using, visit <u>http://solutions.brother.com/</u>.

 $\label{eq:main_state} \begin{array}{l} ^2 & \mbox{Maximum 1200} \times \mbox{1200 dpi scanning with the WIA driver in Windows^{\ensuremath{\mathbb{R}}} XP, \mbox{Windows} \mbox{Vista}^{\ensuremath{\mathbb{R}}}, \mbox{Windows}^{\ensuremath{\mathbb{R}}} \mbox{7 and Windows}^{\ensuremath{\mathbb{R}}} \mbox{8 (resolution up to 19200 <math display="inline">\times$ 19200 dpi can be selected by using the scanner utility). \end{array}

Printer

Model		DCP-L8400CDN		
Automatic 2-sided Pri	nt	Yes		
Emulations		PCL6, BR-Script3 (PostScript [®] 3™)		
Resolution		600 × 600 dpi		
Print Speed (2-sided) Monochrome Colour		Up to 14 sides/minute (Up to 7 sheets/minute) (A4 size) ¹		
		Up to 14 sides/minute (Up to 7 sheets/minute) (A4 size) ¹		
Print Speed	Monochrome	Up to 28 pages/minute (A4 size) ¹		
Colour		Up to 28 pages/minute (A4 size) ¹		
First Print Time ²	Monochrome	Less than 15 seconds at 23 °C / 230 V		
	Colour	Less than 15 seconds at 23 °C / 230 V		

¹ The print speed may vary depending on the type of document you print.

² From Ready mode and standard tray.

Interfaces

Model	DCP-L8400CDN
USB	Hi-Speed USB 2.0 ¹²
	It is recommended you use a USB 2.0 cable (Type A/B) that is no more than 2.0 metres long.
Ethernet	10BASE-T / 100BASE-TX
	Use a straight-through Category 5 (or greater) twisted-pair cable.
Wireless LAN	—

¹ Your machine has a Hi-Speed USB 2.0 interface. The machine can also be connected to a computer that has a USB 1.1 interface.

² Third party USB ports are not supported.

D

Network

NOTE

For more information about the Network specifications, see Software and Network User's Guide.

Model		DCP-L8400CDN			
LAN		You can connect your machine to a network for Network Printing and Netwo Scanning ¹ . Also included is Brother BRAdmin Light ^{2 3} Network Management software			
Protocols IPv4		ARP, RARP, BOOTP, DHCP, APIPA(Auto IP), WINS/NetBIOS name resolution, DNS Resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, SMTP Client, IPP/IPPS, FTP Client and Server, CIFS Client, TELNET Server, SNMPv1/v2c/v3, HTTP/HTTPS server, TFTP client and server, ICMP, Web Services (Print/Scan), SNTP Client, LDAP ⁴			
	IPv6	NDP, RA, DNS resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP/IPPS, FTP Client and Server, CIFS Client, TELNET Server, SNMPv1/v2c/v3, HTTP/HTTPS server, TFTP client and server, SMTP Client, ICMPv6, SNTP Client, Web Services (Print/Scan), LDAP ⁴			
Security Protocols	Wired	SMTP-AUTH, SSL/TLS (IPPS, HTTPS, SMTP), SNMP v3, 802.1x (EAP- MD5, EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), Kerberos, IPSec			

¹ See *Computer requirements* on page 184.

² (Windows[®]) Brother BRAdmin Light is available on the CD-ROM provided with the machine. (Macintosh) Brother BRAdmin Light is available as a download from <u>http://solutions.brother.com/</u>.

³ (Windows[®]) If you require more advanced machine management, use the latest Brother BRAdmin Professional utility version that is available as a download from <u>http://solutions.brother.com/</u>.

⁴ supported only after Scan to E-mail Server is downloaded.

Direct Print feature

Model	DCP-L8400CDN
Compatibility	PDF version 1.7 ¹ , JPEG, Exif + JPEG, PRN (created by Brother printer driver), TIFF (scanned by all Brother MFC or DCP models), XPS version 1.0
Interface	USB direct interface

¹ PDF data including a JBIG2 image file, a JPEG2000 image file or a transparency file is not supported.

Computer requirements

Computer Platform & Operating System Version		PC Interface			Hard Disk Space to install		
		USB ² (Ethernet)		Wireless 802.11b/g/n	Processor	For Drivers	For Applications
	Windows [®] XP Home ^{1 3} Windows [®] XP Professional ^{1 3}				32bit (x86) or 64bit (x64) processor	150 MB	500 MB
	Windows [®] XP Professional x64 Edition ^{1 3}	Printing Scannir		N/A	64bit (x64) processor		
	Windows Vista ^{® 1 3}				32bit (x86) or	500 MB	1.2 GB
	Windows [®] 7 ¹³				64bit (x64)	650 MB	1.2 GB
	Windows [®] 8 ¹³				processor	000 MB	1.2 00
Windows [®] Operating System	Windows Server [®] 2003	N/A	Printing	N/A	32bit (x86) or 64bit (x64) processor	50 MB	N/A
	Windows Server [®] 2003 x64 Edition				64bit (x64) processor		
	Windows Server [®] 2008				32bit (x86) or 64bit (x64) processor		
	Windows Server [®] 2008 R2				64bit (x64) processor		
	Windows Server [®] 2012						
	Windows Server [®] 2012 R2						
Macintosh	Mac OS X v10.7.5	Printing			Intel [®]		
Operating	OS X v10.8.x	Scanning		N/A	Intel [®] Processor	80 MB	400 MB
System	OS X v10.9.x						

¹ For WIA, 1200 x 1200 resolution. Brother Scanner Utility enables enhancing up to 19200 x 19200 dpi.

² Third party USB ports are not supported.

³ Presto! PageManager on the CD-ROM supports Microsoft[®] Windows[®] XP, Windows Vista[®], Windows[®] 7 and Windows[®] 8.

For the latest driver updates, visit <u>http://solutions.brother.com/</u>.

All trademarks, brand and product names are the property of their respective companies.

Supplies

Model			DCP-L8400CDN	Model Name
Toner	In the	Black	Approx. 4,000 pages A4 or Letter page ¹	—
Cartridge	box	Cyan	Approx. 3,500 pages A4 or Letter page ¹	—
		Magenta		
		Yellow		
	High	Black	Approx. 4,000 pages A4 or Letter page ¹	TN-376BK
	Yield	Cyan	Approx. 3,500 pages A4 or Letter page ¹	TN-376C
		Magenta		TN-376M
		Yellow		TN-376Y
	Super	Black	Approx. 6,000 pages A4 or Letter page ¹	TN-379BK
	High Yield	Cyan		TN-379C
	Tield	Magenta		TN-379M
		Yellow		TN-379Y
Drum Unit	Drum Unit		Approx. 25,000 pages A4 or Letter page (1 page / job) ²	DR-371CL
Belt Unit			Approx. 50,000 pages A4 or Letter page (5 pages / job) ³	BU-320CL
Waste Tor	ner Box		Approx. 50,000 pages A4 or Letter page ⁴	WT-320CL

¹ Approximate cartridge yield is declared in accordance with ISO/IEC 19798.

² Drum life is approximate and may vary by type of use.

³ Belt life is approximate and may vary by type of use.

⁴ Waste Toner Box life is approximate and may vary by type of use.

NOTE

- Brother does not recommend the use of supplies other than genuine Brother supplies.
- Your machine warranty may not cover any damage arising from the use of non genuine Brother supplies.

Important information for the toner cartridge life

Color/Mono setting on the printer driver

Users can change the Color/Mono settings on the printer driver as follows:

Auto

The machine checks the content of the document for colour. If colour is detected anywhere in the document, it will print the whole of the document using the colour cartridges. In other words, it will mix some of the toners to help achieve every shade detected in the document, increasing the density of toner applied to the page. If no colour content is detected, it will print the document in monochrome.

The default setting on your machine is Auto.

NOTE

The machine's colour sensor is very sensitive and may perceive faded black text or an offwhite background as colour. If you know that your document is black and white and you want to preserve colour toner, select **Mono** mode.

Color

Whether the document contains colour or is just monochrome, your machine will print the document using the colour cartridges.

Mono

Select this mode if the document has only black and greyscale text and/or objects. If your document contains colour, this mode prints the document in 256 levels of grey using the black toner.

NOTE

If either the Cyan, Magenta or Yellow toner reaches the end of its life while printing a colour document, the print job cannot be completed. You can cancel your print job and choose to start the print job again in **Mono** mode, as long as Black toner is available.

For more information about the settings in the printer driver, see Software and Network User's Guide.

Toner Cartridge Life

This product detects the life of the toner cartridges using the following two methods:

- Detection by counting the dots of each colour that are necessary to create an image
- Detection by counting the rotations of the developer roller

This product has a function that will count the dots of each colour used to print every document and the rotations of each toner cartridge's developer roller. The print operation will stop when either one of the upper limits are reached. The upper limit is set above the number of dots or rotations that would be required for the cartridge to perform consistently with its advertised page yield. This function is intended to reduce the risk of poor print quality and damage to the machine. There are two messages that indicate when the toner nears or reaches its life end: Toner Low and Replace Toner.

Toner Low is displayed on the LCD when the number of dots or rotations of the developer roller nears its maximum count: Replace Toner is displayed on the LCD when the number of dots or rotations of the developer roller reaches its maximum count.

Colour Correction

The number of developer roller rotations that are counted may not only be for normal operations such as printing and copying, but also for machine adjustments, such as Colour Calibration and Colour Registration.

Colour Calibration (Adjustment of Colour Density)

To obtain stable print quality, the density of each toner cartridge needs to be maintained at a fixed value. If the density balance between the colours cannot be kept, the tint becomes unstable, and accurate colour reproduction becomes unavailable. The toner density can change due to chemical changes to the toner that affect its electrical charge, deterioration of the developer unit, and temperature and humidity levels in the device. When calibration occurs, the density level adjustment test patterns are printed on the belt unit.

Calibration is mainly performed at the following times:

- When you manually select calibration from the operation panel or the printer driver. (Please perform calibration if colour density needs to be improved.)
- When a used toner cartridge is replaced with a new one.
- When the printer senses that the ambient temperature and humidity have changed.
- When a specified number of printed pages is reached.

Colour Registration (Correction of Colour Position)

In this device, the drum unit and developer unit are prepared for black (K), yellow (Y), magenta (M), and cyan (C), respectively. Four colour images are combined into one image, and therefore colour registration errors (i.e., how the four colour images align) might occur. When registration errors occur, registration correction test patterns are printed on the belt unit.

Registration is mainly performed at the following times:

- When you manually select registration from the operation panel. (Please perform registration if a colour registration error needs to be corrected.)
- When a specified number of printed pages is reached.

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Brother FAX-PRINTER ASCs

Remark:The list was by the end of April,2014. Information in the list is subject to change without further notice. Please visit <u>www.95105369.com</u> to get the latest information.

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	镇江	镇江泽辰电子有 限公司	镇江市健康路6号五环大 楼一楼西	0511	85893058
	扬州	扬州市恒鼎商贸 有限公司	扬州市文昌中路362号 (琼花观西廊坊)	0514	87361860
	扬州	扬州兴华电子有 限公司	江苏扬州大学南路51号	0514	87868649
	泰州	泰州市海陵区蓝 海狮贸易有限公 司	江苏省泰州市海陵区青 年北路219号金茂大厦 711室	0523	86212300

省	城市	维修站名称	维修站地址	区号	电话
上海	上海	上海发思达企业 发展有限公司	上海市闸北区共和新路 1207号7号楼3楼	021	51005128转 804
	上海	上海发思达办公 通信设备有限公 司	上海市虹口区花园路4号	021	56669749
	上海	上海群盛办公设 备有限公司	上海市浦东新区杨高南 路1677弄33号		4008803969
	上海	上海中纺电子系 统有限公司	上海市延安西路1754号	021	52570565
	温州	温州科教数码有 限公司	温州市黎明西路231号 海螺大楼2楼北203-205 室	0577	88861058
	温州	温州市永安数码 有限公司	黎明西路215弄24号常 春公寓B-102室	0577	56588123
	宁波	宁波新中讯数码 产品有限公司	宁波市镇明路516号	0574	87303595
浙江	宁波	宁波海曙蓝海商 贸有限公司	宁波市海曙区药行街31 号灵桥广场15楼1521室		4006574584
	台州	台州市路桥天虹 办公设备商行	台州市路桥区腾达路电 子数码城二楼2646号 (世纪广场西侧)	0576	82531988
	义乌	义乌市剑达通讯 器材有限公司	宾王路文化市场12街8 号(宾王客运中心正对 面)	0579	85553255
	杭州	杭州盛瑞办公用 品有限公司	杭州市教工路123号华 门商务中心502室	0571	56771600

省	城市	维修站名称	维修站地址	区号	电话
	杭州	杭州蓝天电脑服 务有限公司	杭州市文三路402号嘉 麦写字楼1楼(工专路东 方通信西门正对面)	0571	56776573
	杭州	杭州羽腾办公设 备有限公司	杭州黄姑山路23号西溪 软件园1号楼122	0571	56893860
浙江	绍兴	绍兴市越城恒誉 办公设备商店	绍兴市长桥直街110号	0575	85089619
	嘉兴	嘉兴市理想商贸 科技有限公司	嘉兴市越秀北路146号	0573	82117943
	瑞安	瑞安市兄弟办公 通讯设备维修中 心	瑞安市瑞光大道302- 306号	0577	65626699
	安庆	安庆博信网络工 程有限公司	安庆市开发区赛格数码 城A225号	0556	5186117转 202
	合肥	合肥宝龙四凯信 息科技有限公司	合肥市包河区绩溪路宜 购美食广场5楼	0551	63615071
安徽	芜湖	芜湖市先通通讯 器材经营部	芜湖市北京西路7-3-4号	0553	3866100, 3855100
	阜阳	阜阳市诚信电脑 有限公司	阜阳市颍州北路180号 (国贸北150米)	0558	2280008
	滁州	滁州市飞鸿电子 科技有限公司	滁州市紫薇北路1093号 (汽车站西大门)	0550	2155777
	六安	六安宇恒数码科 技有限公司	六安市鼓楼街B区27号	0564	3325602

省	城市	维修站名称	维修站地址	区号	电话
	赣州	赣州金怡和商贸 发展有限公司	赣州市健康路67-4号	0797	8272599
	吉安	吉安市吉州区腾 达科技经营部	吉安市吉州区北门街2- 22号	0796	8235587
	九江	九江杰达网络工 程有限公司	九江市滨江路289号滨 江国际D座1501室	0792	8103338
	南昌	南昌鸿邮办公自 动化有限公司	江西省南昌市八一大道 135号8楼(长运商贸城A 座8楼)	0791	86204110
江西	南昌	江西怡和日上科 技有限公司	南昌市青山湖区洪都中 大道158号鸿雁电子市 场N区2号	0791	88600759
	南昌	南昌盛瑞办公用 品有限公司	南昌市洪都中大道158号 鸿雁电子大市场I区I-03- 3室	0791	82080627 82080622
	上饶	上饶市佳亿通贸 易有限公司	上饶市中山西路86号	0793	8211700
	宜春	袁州区城北伟达 办公设备经营部	宜春市朝阳路1号朝阳电 脑数码城2楼29号	0795	3553168
	常德	常德市鑫南宝电 脑有限公司	常德市武陵区城北办事 处北正街社区育才路49 号	0736	2595522
湖南	长沙	长沙市芙蓉区正 鑫道电子设备商 行	长沙市车站中路159号 凯通公馆6楼604	0731	84130061
	长沙	长沙德恩善电子 科技有限公司	长沙市芙蓉区解放东路 89号1号门面	0731	84226791
	长沙	湖南金悦科技发 展有限公司	湖南长沙解放东路10号	0731	84131467
	岳阳	岳阳天娇数码科 技有限公司	岳阳市巴陵中路天正电 脑城二楼216号	0730	3229848

省	城市	维修站名称	维修站地址	区号	电话
四川	成都	成都欣光电科技 有限责任公司	成都市武侯区致民路34 号2-002号	028	85502261 65813101
	成都	成都新浦科技有 限责任公司	成都市一环路南一段20 号普利大厦B座803室	028	86310343
	重庆	重庆华锐办公通 讯设备有限公司	重庆市渝中区大同路45 号大同方城市公寓13楼 17室	023	63805703
重庆	重庆	重庆西物办公设 备有限责任公司	重庆市九龙坡区科园三 路106号3-2号	023	86123993
	重庆	重庆艺涵科技有 限责任公司	重庆市石桥铺一城精英 国际9-2	023	89128896
	贵阳	贵州华峰志远商 贸有限公司	贵阳市瑞金电子商城2楼 商场服务区	0851	6551690
贵州	贵阳	贵阳新地科技有 限公司	贵阳市都司路128号乡 企城千千代公寓12-5号	0851	5807472
	贵阳	贵州天宇办公设 备有限公司	贵阳市富水中路11号恒 生大厦20楼	0851	8663970
云南	昆明	昆明春秋数码科 技有限公司	昆明市教益路66号戎锦 花园9幢105室	0871	65198286
	福州	福州正威数码科 技有限公司	福州市东大路150号恒 裕大厦西侧二楼	0591	87326462
	南平	南平市省图办公 设备有限公司	南平市八一路274号	0599	8834038
→□ z ⊉	泉州	泉州市新境界数 码科技有限公司	泉州市鲤城区九一路 108号	0595	22176716
福建	厦门	厦门市汉韦电子 有限公司	厦门市湖里区仙岳路龙 门天下680号之11	0592	5500712
	漳州	漳州市瑞宝办公 设备有限公司	漳州市芗城区南昌路电 子城B2栋25号	0596	2097110
	龙岩	龙岩市拓普晟电 子有限公司	龙岩市新罗区交易城数 码广场C-16号	0597	2234520

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	广州	广州市天循办公 设备有限公司	广州市天河区体育东横 街南雅苑66号101室	020	87581765
	广州	广州市安桦办公 设备有限公司	广州市天河区石牌东陶 育路1号之五(国防大厦 东、君紫花园内)	020	38899279
	深圳	深圳市永安创新 办公设备有限公 司	深圳市福田区振兴路上 步工业区505栋3层312 室	0755	83253790
	东莞	东莞市捷诚收款 机有限公司	东莞市东城区南城路一 街一号	0769	22215855
	珠海	珠海市香洲信兴 办公设备商场	珠海市香洲区湾仔沙瀚 高商业广场138号	0756	2132275
广东	广州	广州置安数码科 技有限公司	广州市天河区天河路 490号壬丰大厦1905室	020	38886959
	汕头	汕头市铭虹办公 设备有限公司	汕头市澄海区外环西路 (西门村)老消防斜对面	0754	85717295
	深圳	深圳市恒威佳讯 数码科技有限公 司	深圳市福田区华强北鹏 基上步工业区405栋401 室	0755	83649323
	惠州	惠州市华威达办 公设备有限公司	惠州市黄塘惠州电脑城 新区CA08	0752	2120051
	江门	江门市华信兴智 能科技发展有限 公司	江门市东华一路新华电 脑城A208铺	0750	8221222
	中山	中山市西区天循 办公设备经营部	中山市西区富华道6号西 苑电脑城1107号	0760	86116328

省	城市	维修站名称	维修站地址	区号	电话
广西	南宁	南宁市迪翔科技 有限公司	南宁市星湖路17-3号龙 华大厦西楼3楼318号	0771	5876145
	南宁	南宁市安华办公 设备有限公司	南宁市星湖路南二里3号 星湖综合楼一楼	0771	5357290
	柳州	柳州新然科技有 限公司	柳州市三中路123号	0772	3817355
	玉林	广西玉林耀熔办 公设备销售有限 公司	玉林市电脑电器专业市 场一楼B区6号	0775	2895575
海南	海口	海口美兰天舜办 公设备经营部	海口市海秀路DC商业城 新区二楼212档	0898	66757428

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