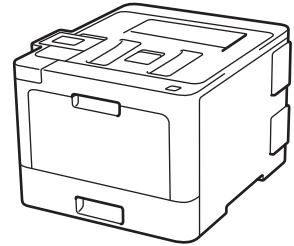




Reference Guide

Brief explanations for routine operations

HL-L9310CDW



Brother recommends keeping this guide next to your Brother machine for quick reference.



Online User's Guide

This *Reference Guide* contains basic instructions and information for your Brother machine. For more advanced instructions and information, and product specifications, see the *Online User's Guide* at solutions.brother.com/manuals



User's Guides and Where to Find Them

Which Guide?	What's in It?	Where Is It?
Product Safety Guide	Read this Guide first. Please read the Safety Instructions before you set up your machine. See this Guide for trademarks and legal limitations.	Printed / In the box
Quick Setup Guide	Follow the instructions for setting up your machine, and installing the drivers and software for the operating system and connection type you are using.	Printed / In the box
Reference Guide	Learn the basic operations and basic machine maintenance. See troubleshooting tips.	Printed / In the box
Online User's Guide	In addition to information about the Print operations, mobile device functions, troubleshooting, and other useful information is included about using the machine on a network.	Brother Solutions Center ¹
Mobile Print/Scan Guide for Brother iPrint&Scan	This Guide provides useful information about printing from your mobile device when connected to a Wi-Fi® network.	Brother Solutions Center ¹

¹ Visit solutions.brother.com/manuals.

The Online User's Guide Helps You Get the Most Out of Your Machine

We hope that you find this guide helpful. To learn more about your machine's features, please take a look at our *Online User's Guide*. It offers:

Quicker Navigation!

- ✓ Search box
- ✓ Navigation index in a separate panel

Comprehensive Format!

- ✓ Every topic in one guide

Simplified Layout!

- ✓ Step-by-step instructions
- ✓ Feature summary at the top of the page



1. Search Box
2. Navigation
3. Summary
4. Step-by-Step Instructions

To View Online User's Guides

To view the *Online User's Guide* and other available guides, visit solutions.brother.com/manuals.

(Windows®)

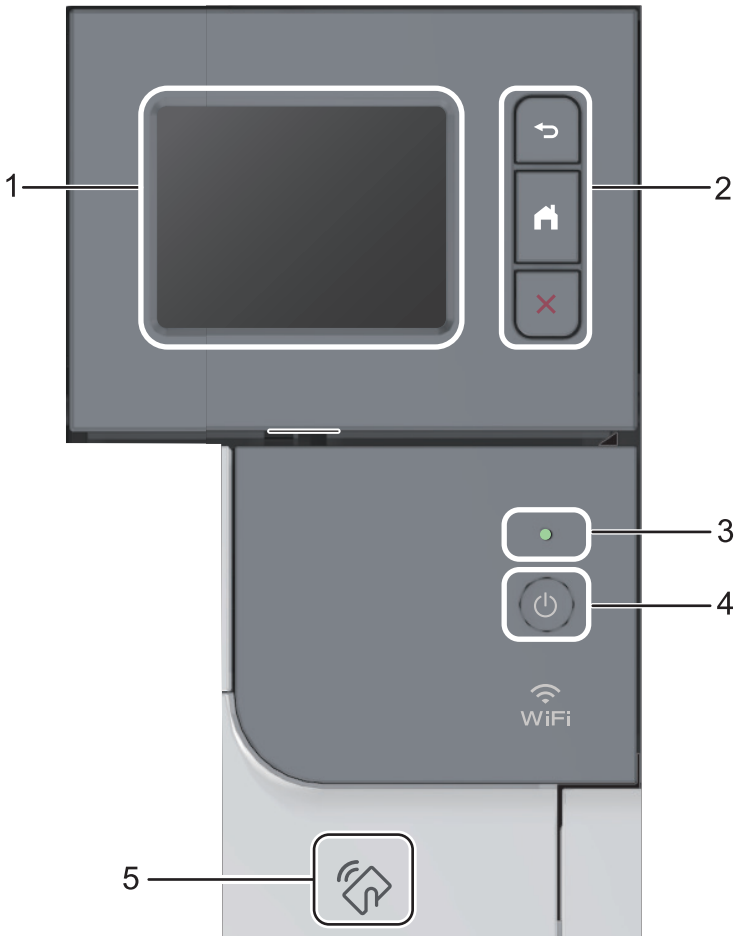
You can also access your machine's guides using Brother Utilities. The Brother Utilities tool is included in the standard installation and, when installed, you can find it either as a shortcut on your desktop, or from the Windows® **Start** menu.

Questions or Problems? Take a Look at our FAQs, Solutions, and Videos Online.

Go to your model's **FAQs & Troubleshooting** page on the Brother Solutions Center at support.brother.com

- Provides several ways to search
- Displays related questions for more information
- Receives regular updates based on customer feedback

Control Panel Overview



1. Touchscreen Liquid Crystal Display (LCD)

Access menus and options by pressing them on the Touchscreen.

2. Menu buttons



(Back)

Press to go back to the previous menu.



(Home)

Press to return to the Home screen.





(Cancel)

Press to cancel an operation.

3. LED Power Indicator

The LED lights up depending on the machine's power status.

4. Power On/Off

- Turn on the machine by pressing .
- Turn off the machine by pressing and holding down .

5. Near Field Communication (NFC) Reader

You can use card authentication by touching the IC card to the NFC Reader on the control panel.

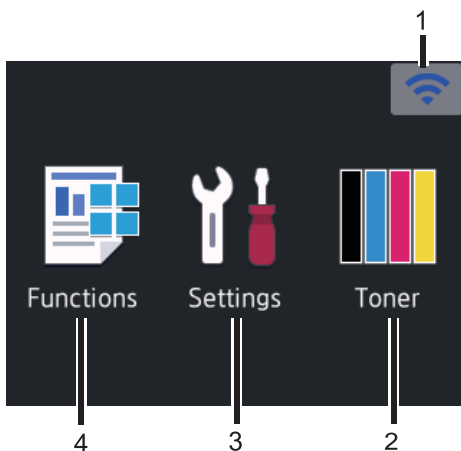
If your Android™ device supports the NFC feature, you can print from your device in the same way.

Touchscreen LCD Overview

From the Home screen, access the WiFi setup, Toner level, Settings, and Functions screens.

The Home screen displays the machine's status when the machine is idle. When displayed, this screen indicates that your machine is ready for the next command.


If Active Directory® Authentication or LDAP Authentication is enabled, the machine's control panel is locked.



1. (Wireless Status)

If you are using a wireless connection, a four-level indicator in the Home screen displays the current wireless signal strength.



- If you see  at the top on the screen, press to select a wireless connection method, or edit an existing wireless connection.


2. (Toner)

Displays the remaining toner life. Press to access the [Toner] menu.

3. [Settings]


Press to access the [Settings] menu.

Use the Settings menu to access all of your Brother machine's settings.

If Setting Lock has been turned on, a lock icon  appears on the LCD. You must unlock the machine to change any settings.

4. [Functions]

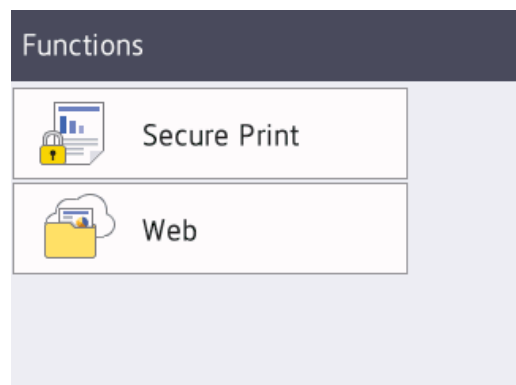
Press to access the Functions screen.

-  [Secure Print]

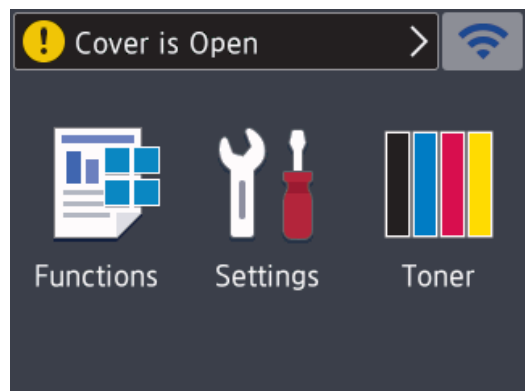
Press to access the Secure Print option.


-  [Web]



Press to connect the Brother machine to an Internet service.



Warning icon



The warning icon  appears when there is an error or maintenance message; press

 to view it, and then press  to return to Ready Mode.

NOTE

This product adopts the font of ARPHIC TECHNOLOGY CO.,LTD.

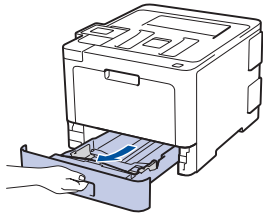
2

Load Paper

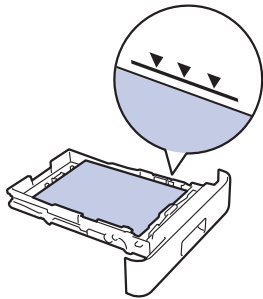
Load Paper in the Paper Tray

Use the paper tray when printing on the following media:

Plain paper
Thin paper
Recycled paper
Letterhead
Colored Paper



- Adjust the guides
- Fan the paper
- Do not exceed this mark

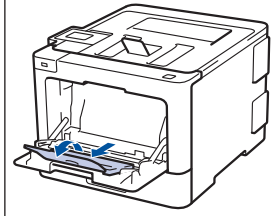


For more information, see the *Online User's Guide: Load Paper in the Paper Tray*.

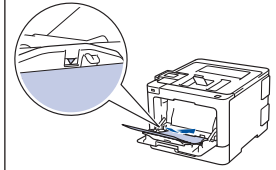
Load Paper in the Multi-purpose Tray (MP Tray)

Use the MP tray when printing on the following media:

Plain paper
Thin paper
Recycled paper
Bond paper
Letterhead
Colored Paper
Thick paper
Labels ¹
Envelopes ¹
Glossy Paper ²



- Adjust the guides
- Fan the paper
- Do not exceed this mark



- ¹ Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.
- ² When you print on glossy paper, set only a single sheet on the MP tray.

For more information, see the *Online User's Guide: Load and Print Using the Multi-purpose Tray (MP Tray)*.

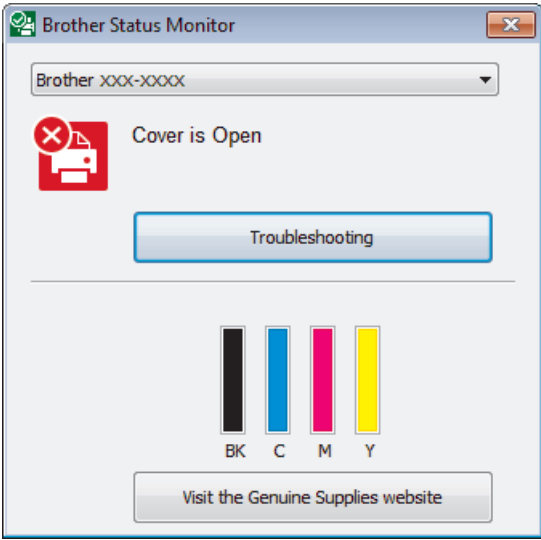





Use this section to resolve problems you may encounter when using your Brother machine.

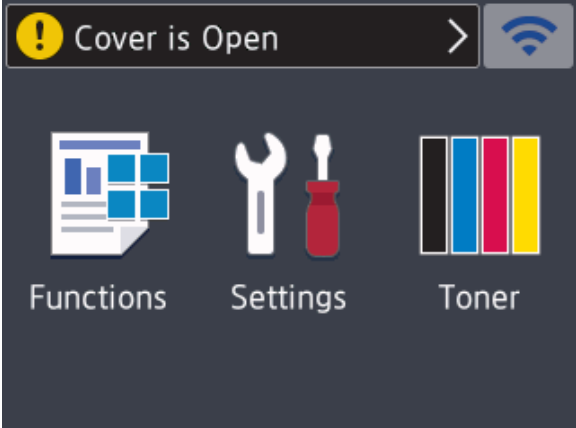
Identify the Problem

Even if there seems to be a problem with your machine, you can correct most problems yourself.

First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine's orange protective parts have been removed.
- (For network models) The access point (for wireless network), router, or hub is turned on and its link indicator is blinking.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the LCD or the machine's status in **Brother Status Monitor** on your computer.

Find the Error	Find the Solution
<p>Using the Status Monitor</p>  <ul style="list-style-type: none"> • Double-click the  icon in the task tray. • (Windows®) If you select the Load Status Monitor on Startup check box, the Status Monitor will launch automatically each time you start your computer. 	<ul style="list-style-type: none"> • A green icon indicates the normal stand-by condition. <ul style="list-style-type: none">  • A yellow icon indicates a warning. <ul style="list-style-type: none">  • A red icon indicates an error has occurred. <ul style="list-style-type: none">  • A gray icon indicates the machine is offline. <ul style="list-style-type: none">  • Click the Troubleshooting button to access Brother's troubleshooting website.

Find the Error	Find the Solution
<p>Using the LCD</p> 	<ol style="list-style-type: none"> 1. Follow the messages on the LCD. 2. If you cannot resolve the error, see the <i>Online User's Guide: Error and Maintenance Messages</i> or see: FAQs & Troubleshooting on the Brother Solutions Center at support.brother.com.

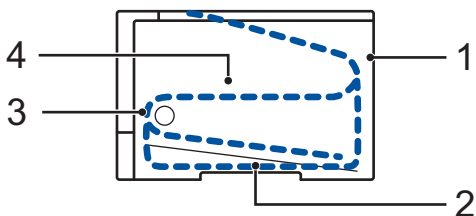
Error and Maintenance Messages

For information on the most common error and maintenance messages, see the *Online User's Guide*.

To view the Online User's Guide and other available guides, visit solutions.brother.com/manuals.

Paper Jams

An error message indicates where the paper is stuck in your machine.



Error messages:

1. Jam Rear
2. Jam 2-sided
3. Jam Tray
4. Jam Inside

Solutions for Wireless Connection

If you cannot connect your Brother machine to the wireless network, see the following:

- *Online User's Guide: Print the WLAN Report*
- *Quick Setup Guide: Alternative wireless setup*

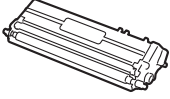
To view the Online User's Guide and other available guides, visit solutions.brother.com/manuals.

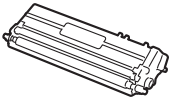
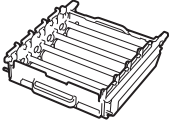
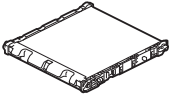
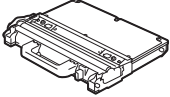
Supplies

When the time comes to replace supplies, such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit www.brother.com/original/index.html or contact your local Brother dealer.



The supply order number will vary depending on your country and region.

Supply Items	Supply order No.	Approximate Life (Page Yield)	Applicable Models
Toner Cartridge 	Super High Yield Toner: <ul style="list-style-type: none"> • Black: TN-436BK • Cyan: TN-436C • Magenta: TN-436M • Yellow: TN-436Y 	<ul style="list-style-type: none"> • Black: Approximately 6,500 pages^{1 2} • Cyan / Magenta / Yellow: Approximately 6,500 pages^{1 2} 	HL-L9310CDW
	Ultra High Yield Toner: <ul style="list-style-type: none"> • Black: TN-439BK • Cyan: TN-439C • Magenta: TN-439M • Yellow: TN-439Y 	<ul style="list-style-type: none"> • Black: Approximately 9,000 pages^{1 2} • Cyan / Magenta / Yellow: Approximately 9,000 pages^{1 2} 	HL-L9310CDW

Supply Items	Supply order No.	Approximate Life (Page Yield)	Applicable Models
Toner Cartridge (Continued) 	Starter Toner: (Supplied with your machine)	<ul style="list-style-type: none"> • Black: Approximately 6,500 pages^{1 2} • Cyan / Magenta / Yellow: Approximately 6,500 pages^{1 2} 	HL-L9310CDW
Drum Unit 	<ul style="list-style-type: none"> • DR-433CL 	<ul style="list-style-type: none"> • Approximately 50,000 pages³ 	HL-L9310CDW
Belt Unit 	<ul style="list-style-type: none"> • BU-330CL 	<ul style="list-style-type: none"> • Approximately 50,000 pages⁴ 	HL-L9310CDW
Waste Toner Box 	<ul style="list-style-type: none"> • WT-320CL 	<ul style="list-style-type: none"> • Approximately 50,000 pages² 	HL-L9310CDW


¹ Approximate cartridge yield is declared in accordance with ISO/IEC 19798.

² Letter or A4 size 1-sided pages

³ Approximately 50,000 pages based on 3 pages per job and 30,000 pages based on 1 page per job [A4/Letter simplex pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.

⁴ Approximately 50,000 pages based on 1 page per job and 130,000 pages based on 3 pages per job [A4/Letter simplex pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.



If you are using Windows[®], double-click the **Brother Creative Center** icon  on your desktop to access our **FREE** website designed as a resource to help you easily create and print customized materials for business and home use with photos, text and creativity.

Macintosh users can access Brother CreativeCenter at this web address:

www.brother.com/creativecenter

Print Using Your Mobile Device

Brother iPrint&Scan allows you to use features of your Brother machine directly from your mobile device, without using a computer. The *Mobile Print/Scan Guide for Brother iPrint&Scan* contains information on printing from your mobile device. Go to your model's **Manuals** page on the Brother Solutions Center at support.brother.com to see the guide.

Brother International Corporation
200 Crossing Boulevard
P.O. Box 6911
Bridgewater, NJ 08807-0911 USA

Brother International Corporation (Canada) Ltd.
1 rue Hôtel de Ville,
Dollard-des-Ormeaux, QC, Canada H9B 3H6

brother

Visit us on the World Wide Web
www.brother.com

This machine is approved for use in the country of purchase only. Local Brother companies or their dealers will support only machines purchased in their own countries.



D00ELB001-00
USA/CAN
Version 0