Reference Guide

Brief explanations for routine operations

DCP-L2535D
DCP-L2550DW
MFC-L2715DW
MFC-L2716DW
MFC-L2750DW
MFC-L2751DW
MFC-L2771DW

Brother recommends keeping this guide next to your Brother machine for quick reference.

Online User's Guide
For more advanced instructions, information, and product specifications, see the Online User's Guide at support.brother.com/manuals
## User's Guides and Where to Find Them

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<td>Quick Setup Guide</td>
<td>Follow the instructions for setting up your machine, and installing the <strong>Full Driver &amp; Software Package</strong> for the operating system and connection type you are using.</td>
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<td>Online User's Guide</td>
<td>This guide includes the additional contents of the <strong>Reference Guide</strong>. In addition to information about the Print, Scan, Copy, Fax, mobile device functions, Brother ControlCenter operations and troubleshooting, other useful information is included about using the machine on a network.</td>
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¹ Visit [support.brother.com/manuals](http://support.brother.com/manuals).
The Online User's Guide Helps You Get the Most Out of Your Machine

We hope that you find this guide helpful. To learn more about your machine’s features, please take a look at our Online User's Guide. It offers:

**Quicker Navigation!**
- ✔ Search box
- ✔ Navigation index in a separate panel

**Comprehensive Format!**
- ✔ Every topic in one guide

**Simplified Layout!**
- ✔ Step-by-step instructions
- ✔ Feature summary at the top of the page

1. Search Box
2. Navigation
3. Summary
4. Step-by-Step Instructions

To View Online User's Guides

To view the Online User's Guide and other available guides, visit support.brother.com/manuals.

(Windows®)

You can also access your machine’s guides using Brother Utilities. The Brother Utilities tool is included in the standard installation and, when installed, you can find it either as a shortcut on your desktop, or from the Windows® Start menu.
Questions or Problems? Take a Look at our FAQs, Solutions, and Videos Online.

Go to your model’s FAQs & Troubleshooting page on the Brother Solutions Center at support.brother.com

- Provides several ways to search
- Displays related questions for more information
- Receives regular updates based on customer feedback

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Control Panel Overview

Related Models:
DCP-L2535D/DCP-L2550DW/MFC-L2715DW/MFC-L2716DW

The control panel may vary depending on your model.

MFC-L2715DW/MFC-L2716DW

1. One Touch buttons
   Store and recall up to eight fax and telephone numbers.
   To access stored One Touch fax and telephone numbers 1-4, press the One Touch button assigned to that number. To access stored One Touch fax and telephone numbers 5-8, press and hold Shift as you press the button.

2. Function buttons
   Redial/Pause
   Press to dial the last number you called. This button also inserts a pause when programming quick dial numbers or when dialling a number manually.

   Tel/R
   Press Tel/R to have a telephone conversation after picking up the external handset during the F/T fast double-ring.
   When connected to a PBX, use this button to gain access to an outside line, to recall an operator, or to transfer a call to another extension.
WiFi (for wireless models)
Press the WiFi button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

When the WiFi light is on, your Brother machine is connected to a wireless access point. When the WiFi light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

Resolution (for certain models only)
Press to change the Fax resolution.

2 in 1 (ID) Copy
Press to copy both sides of an identification card onto a single page.

2-sided
Press to copy on both sides of a sheet of paper.

Options
Press to access temporary settings for faxing, scanning, or copying.

3. Liquid Crystal Display (LCD)
Displays messages to help you set up and use the machine.

If the machine is in Fax Mode, the LCD displays:

```
01/01 12:00
Fax Only
```

a. Date & Time
b. Receive Mode

When you press COPY, the LCD displays:

```
Stack Copies: 01
100%  Auto
```

c. Type of copy
d. Number of copies
e. Quality
f. Contrast
g. Copy ratio
4. Mode buttons

**FAX**
Press to switch the machine to FAX Mode.

**SCAN**
Press to switch the machine to SCAN Mode.

**COPY**
Press to switch the machine to COPY Mode.

5. Menu buttons

**Clear**
Press to delete entered data or cancel the current setting.

**Menu**
Press to access the Menu for programming your machine settings.

**OK**
Press to store your machine settings.

**◄ or ►**
Press to scroll back or forward through menu selections.

**▲ or ▼**
- Press to scroll up or down through menus and options.
- Press to change the resolution in Fax Mode.

**epad**
Press to access speed dial numbers.

6. Dial Pad
- Use to dial fax and telephone numbers.
- Use as a keyboard to enter text or characters.
7.  

**Power On/Off**

- Turn on the machine by pressing \(\text{Power Button}\).
- Turn off the machine by pressing and holding \(\text{Power Button}\). The LCD displays [Shutting Down] and stays on for a few seconds before turning off. If you have an external telephone or TAD connected, it is always available.

8.  

**Stop/Exit**

- Press to stop an operation.
- Press to exit from a menu.

9.  

**Start**

- Press to start sending faxes.
- Press to start copying.
- Press to start scanning documents.
1. **Power On/Off**

   - Turn on the machine by pressing \( \text{Power Button} \).

   - Turn off the machine by pressing and holding \( \text{Power Button} \). The LCD displays \[\text{Shutting Down}\] and stays on for a few seconds before turning off.

2. **Function buttons**

   **Copy/Scan Options**

   Press to access temporary settings for scanning or copying.

   **WiFi (for wireless models)**

   Press the **WiFi** button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

   When the **WiFi** light is on, your Brother machine is connected to a wireless access point. When the **WiFi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

   **Scan**

   Press to switch the machine to Scan Mode.

   **2 in 1 (ID) Copy**

   Press to copy both sides of an identification card onto a single page.

   **2-sided (for certain models only)**

   Press to copy on both sides of a sheet of paper.
3. **Liquid Crystal Display (LCD)**

Displays messages to help you set up and use the machine.

If the machine is in Ready Mode or COPY Mode, the LCD displays:

```
□□■□□
ba
cde
100%        Auto
Stack  Copies:01
```

a. Type of copy  
b. Number of copies  
c. Quality  
d. Contrast  
e. Copy ratio

4. **Menu buttons**

**Menu**

Press to access the Menu for programming your machine settings.

**Clear**

- Press to delete entered data.
- Press to cancel the current setting.

**OK**

Press to store your machine settings.

▲ or ▼

Press to scroll up or down through menus and options.

5. **Stop/Exit**

- Press to stop an operation.
- Press to exit from a menu.

6. **Start**

- Press to start copying.
Control Panel Overview

The control panel may vary depending on your model.

1. **Near Field Communication (NFC)** (MFC-L2750DW/MFC-L2751DW/MFC-L2771DW)
   If your Android™ device supports the NFC feature, you can print from your device or scan documents to your device by touching it to the NFC symbol on the control panel.

2. **Touchscreen Liquid Crystal Display (LCD)**
   Access menus and options by pressing them on the touchscreen.

3. **Menu Buttons**
   - **(Back)**
     Press to go back to the previous menu.
   - **(Home)**
     Press to return to the Home screen.
   - **(Cancel)**
     Press to cancel an operation.

4. **Dial Pad (Numerical buttons)**
   Press the numbers on the touchpanel to dial telephone or fax numbers and to enter the number of copies.

5. **LED Power Indicator**
   The LED lights up depending on the machine’s power status.
6. **Power On/Off**

- Turn on the machine by pressing \( \text{Power On} \).

- Turn off the machine by pressing and holding down \( \text{Power Off} \). The touchscreen LCD displays \text{Shutting Down} and stays on for a few seconds before turning off. If you have an external telephone or TAD connected, it is always available.
Touchscreen LCD Overview

When a Home screen is displayed, press ↓ or ↑ to display the other Home screens.

The Home screen displays the machine’s status when the machine is idle. When displayed, this screen indicates that your machine is ready for the next command.

The available features will vary depending on your model.

1. **Date & Time**
   Displays the date and time set on the machine.

2. **Modes**
   - **[Fax]**
     Press to access Fax mode.
   - **[Copy]**
     Press to access Copy mode.
   - **[Scan]**
     Press to access Scan mode.
   - **[Secure Print]**
     Press to access the [Secure Print] option.

3. **Toner**
   Displays the remaining toner life. Press to access the [Toner] menu.
   When the Toner cartridge is near the end of life or has a problem, an error icon appears on the Toner icon.

4. **[Settings]**
   Press to access the [Settings] menu.
   If Secure Function Lock or Setting Lock has been turned on, a lock icon appears on the LCD. You must unlock the machine to use Settings.

5. **[Web]** or **[Apps]**
   (Wireless Status for wireless models)
   Press to configure wireless settings.
   If you are using a wireless connection, a four-level indicator in each of the Home screens displays the current wireless signal strength.

- [Web]
  Press to connect the Brother machine to an Internet service.
- [Apps]
  Press to connect the Brother machine to the Brother Apps service.
6. **[Shortcuts]**

Press to create Shortcuts for frequently-used operations, such as sending a fax, making a copy, scanning and using Web Connect.

- Three Shortcuts screens are available with up to four Shortcuts on each Shortcuts screen. A total of 12 Shortcuts are available.
- To display the other Shortcuts screens, press ◄ or ►.

**stored Fax(es)**

The number of received faxes in memory appears at the top of the screen.

Press [i], and then press [Yes] to print the faxes.

**Warning icon**

The warning icon ![Warning icon] appears when there is an error or maintenance message; press the message area to view it, and then press [X] to return to Ready Mode.

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**NOTE**

- This product adopts the font of ARPHIC TECHNOLOGY CO., LTD.

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**How to Navigate the Touchscreen LCD**

- **Related Models:**
  - MFC-L2750DW/MFC-L2751DW/MFC-L2771DW

Press your finger on the LCD to operate it. To display and access all the options, press ◄ or ► on the LCD to scroll through them.

The following steps explain how to navigate through changing a machine setting. In this example, the LCD Backlight setting is changed from [Light] to [Med].

**IMPORTANT**

DO NOT press the LCD with a sharp object such as a pen or stylus. It may damage the machine.

**NOTE**

DO NOT touch the LCD immediately after plugging in the power cord or turning on the machine. Doing this may cause an error.

1. **Press** ([Settings]).

2. **Press** [All Settings].
3 Press ▲ or ▼ to display the [General Setup] option, and then press [General Setup].

4 Press ▲ or ▼ to display the [LCD Settings] option, and then press [LCD Settings].

5 Press [Backlight].

6 Press [Med].

7 Press  

   Backlight
   Light
   Med
   Dark

   Backlight
   Light
   Dim Timer
   30Secs
Load Paper in the Paper Tray

Use the paper tray when printing on the following media:

- Plain paper
- Thin paper
- Recycled paper
- Thick paper

- Adjust the guides
- Fan the paper
- Do not exceed this mark

For more detailed information, see the Online User's Guide: Load Paper in the Paper Tray.

Load Paper in the Multi-purpose Tray (MP Tray)

Related Models:
- MFC-L2771DW

Use the MP tray when printing on the following media:

- Plain paper
- Thin paper
- Recycled paper
- Bond paper
- Thick paper
- Labels
- Envelopes

- Adjust the guides
- Fan the paper
- Do not exceed this mark

1 Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more detailed information, see the Online User's Guide: Load and Print Using the Multi-purpose Tray (MP Tray).
Load Paper in the Manual Feed Slot

Related Models:
DCP-L2535D/DCP-L2550DW/MFC-L2715DW/
MFC-L2716DW/MFC-L2750DW/MFC-L2751DW

Use the Manual Feed Slot when printing on the following media:

Plain paper
Thin paper
Recycled paper
Bond paper
Thick paper
Labels
Envelopes

• Adjust the guides
• Use both hands to insert one sheet of paper
• Continue pressing the paper against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further

1 Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more detailed information, see the Online User's Guide: Load and Print Paper in the Manual Feed Slot.
Use this section to resolve problems you may encounter when using your Brother machine.

Identify the Problem

Even if there seems to be a problem with your machine, you can correct most problems yourself. First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine’s orange protective parts have been removed.
- (For network models) The access point (for wireless network), router, or hub is turned on and its link indicator is blinking.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the machine's status on your machine or in Brother Status Monitor on your computer.

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<th>Find the Solution</th>
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<td>Using the Status Monitor</td>
<td></td>
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<tr>
<td>• Double-click the icon in the task tray.</td>
<td>• A green icon indicates the normal stand-by condition.</td>
</tr>
<tr>
<td><img src="image" alt="Brother Status Monitor" /></td>
<td>• A yellow icon indicates a warning.</td>
</tr>
<tr>
<td><img src="image" alt="Brother Status Monitor" /></td>
<td>• A red icon indicates an error has occurred.</td>
</tr>
<tr>
<td><img src="image" alt="Brother Status Monitor" /></td>
<td>• A grey icon indicates the machine is offline.</td>
</tr>
<tr>
<td><img src="image" alt="Brother Status Monitor" /></td>
<td>• Click the Troubleshooting button to access Brother’s troubleshooting website.</td>
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- (Windows®) If you select the Load Status Monitor on Startup check box, the Status Monitor will launch automatically each time you start your computer.
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<th>Find the Error</th>
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<tr>
<td>Using the LCD</td>
<td>1. Follow the messages on the LCD.</td>
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<td></td>
<td>2. If you cannot resolve the error, refer to the following:</td>
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<tr>
<td></td>
<td>Online User’s Guide: Error and Maintenance Messages</td>
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<tr>
<td></td>
<td>FAQs &amp; Troubleshooting page at support.brother.com</td>
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**Error and Maintenance Messages**

For information on the most common error and maintenance messages, see the *Online User's Guide*.

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.
Document and Paper Jams
An error message indicates where the paper is stuck in your machine.

Error messages:
1. Document Jam
2. Jam Rear
3. Jam 2-sided
4. Jam Tray
5. Jam Inside
See the messages in Brother Status Monitor on your computer.

Solutions for Wireless Connection
If you cannot connect your Brother machine to the wireless network, see the following:

• Online User’s Guide: Print the WLAN Report
• Quick Setup Guide: Alternative wireless setup

To view the Online User’s Guide and other available guides, visit support.brother.com/manuals.
Supplies

When the time comes to replace supplies, such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit [www.brother.com/original/index.html](http://www.brother.com/original/index.html) or contact your local Brother dealer.

* The supply model name will vary depending on your country and region.

### Toner Cartridge

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<th>Supply Model Name</th>
<th>Approximate Life (Page Yield)</th>
<th>Applicable Models</th>
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<tr>
<td>Standard Toner: (Not available in Turkey) TN-2405</td>
<td>Approximately 1,200 pages ¹, ²</td>
<td>DCP-L2535D/DCP-L2550DW/ MFC-L2715DW/ MFC-L2716DW/ MFC-L2750DW/ MFC-L2771DW</td>
</tr>
<tr>
<td>High Yield Toner: TN-2456 (For Turkey)  TN-2455 (For Other countries)</td>
<td>Approximately 3,000 pages ¹, ²</td>
<td>DCP-L2535D/DCP-L2550DW/ MFC-L2715DW/ MFC-L2716DW/ MFC-L2750DW/ MFC-L2751DW/ MFC-L2771DW</td>
</tr>
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</table>

¹ Approximate cartridge yield is declared in accordance with ISO/IEC 19752.
² A4/Letter simplex pages

### Drum Unit

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<tr>
<th>Supply Model Name</th>
<th>Approximate Life (Page Yield)</th>
<th>Applicable Models</th>
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<tbody>
<tr>
<td>DR-2406 (For Turkey)</td>
<td>Approximately 12,000 pages ¹</td>
<td>DCP-L2535D/DCP-L2550DW/ MFC-L2715DW/</td>
</tr>
<tr>
<td>Supply Model Name</td>
<td>Approximate Life (Page Yield)</td>
<td>Applicable Models</td>
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<tr>
<td>DR-2405 (For Other countries)</td>
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<td>MFC-L2716DW/</td>
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<td>MFC-L2750DW/</td>
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<td></td>
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<td>MFC-L2751DW/</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MFC-L2771DW</td>
</tr>
</tbody>
</table>

1  Approximately 12,000 pages based on 1 page per job [A4/Letter simplex pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.

If you are using Windows®, double-click the Brother Creative Center icon on your desktop to access our FREE website designed as a resource to help you easily create and print customised materials for business and home use with photos, text and creativity.

Mac users can access Brother Creative Center at this web address:

www.brother.com/creativecenter
Visit us on the World Wide Web
www.brother.com

These machines are approved for use in the country of purchase only. Local Brother companies or their dealers will support only machines purchased in their own countries.