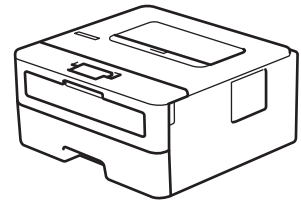**brother**

Reference Guide

Brief explanations for routine operations

HL-L2310D
HL-L2335D
HL-L2350DW
HL-L2351DW
HL-L2370DN
HL-L2375DW
HL-L2376DW
HL-L2385DW
HL-L2386DW

Brother recommends keeping this guide next to your Brother machine for quick reference.

Online User's Guide
For more advanced instructions, information, and product specifications, see the *Online User's Guide* at support.brother.com/manuals

User's Guides and Where to Find Them

Which Guide?	What's in It?	Where Is It?
Product Safety Guide	Read this guide first. Please read the Safety Instructions before you set up your machine. See this guide for trademarks and legal limitations.	Printed / In the box
Quick Setup Guide	Follow the instructions for setting up your machine, and installing the **Full Driver & Software Package** for the operating system and connection type you are using.	Printed / In the box
Reference Guide	Learn the basic operations and basic machine maintenance. See troubleshooting tips.	Printed or on Brother Installation Disc / In the box
Online User's Guide	In addition to information about the Print operations, mobile device functions, troubleshooting, and other useful information is included about using the machine on a network.	Brother Solutions Center [1]

[1] Visit support.brother.com/manuals.

The Online User's Guide Helps You Get the Most Out of Your Machine

We hope that you find this guide helpful. To learn more about your machine's features, please take a look at our *Online User's Guide*. It offers:

Quicker Navigation!

✓ Search box

✓ Navigation index in a separate panel

Comprehensive Format!

✓ Every topic in one guide

Simplified Layout!

✓ Step-by-step instructions

✓ Feature summary at the top of the page

1. Search Box
2. Navigation
3. Summary
4. Step-by-Step Instructions

To View Online User's Guides

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.

(Windows®)

You can also access your machine's guides using Brother Utilities. The Brother Utilities tool is included in the standard installation and, when installed, you can find it either as a shortcut on your desktop, or from the Windows® **Start** menu.

Questions or Problems? Take a Look at our FAQs, Solutions, and Videos Online.

Go to your model's **FAQs & Troubleshooting** page on the Brother Solutions Center at
support.brother.com

- **Provides several ways to search**
- **Displays related questions for more information**
- **Receives regular updates based on customer feedback**

1 General Information

Control Panel Overview

HL-L2310D/HL-L2335D

1. ⏻ **Power On/Off Button**

   • Turn on the machine by pressing ⏻.

   • Turn off the machine by pressing and holding ⏻.

2. **Toner LED**

   The **Toner** LED indicates that the Toner is low.

3. **Drum LED**

   The **Drum** LED indicates that the Drum Unit must be replaced soon.

4. **Paper LED**

   The **Paper** LED indicates that there is an error relating to paper feeding.
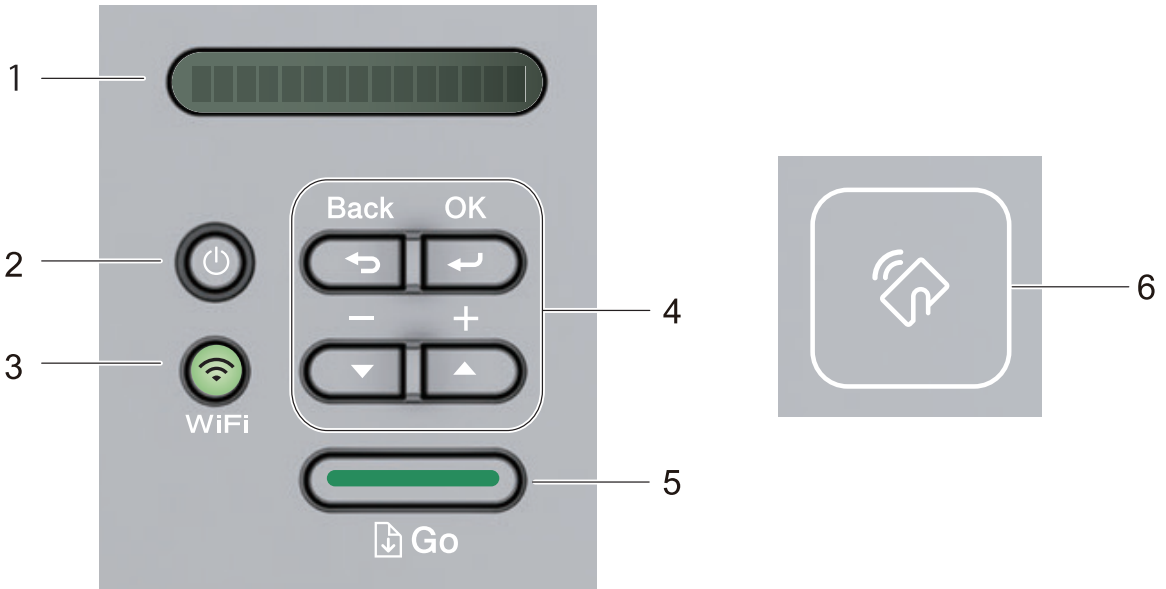
5. **Ready LED**

   The **Ready** LED blinks to indicate the machine's status.

6. **Go Button**

   • Press **Go** to clear certain errors.

   • Press **Go** to print any data remaining in the machine's memory.

   • Press and hold **Go** for about two seconds to cancel a print job.

HL-L2350DW/HL-L2351DW/HL-L2370DN/HL-L2375DW/ HL-L2376DW/HL-L2385DW/HL-L2386DW

The control panel will vary depending on your model.

1. LCD (Liquid Crystal Display)

Displays messages to help you set up and use your machine.

Wireless Models:

A four-level indicator shows the wireless signal strength if you are using a wireless connection.

0   Max

2. ⏻ **Power On/Off Button**

- Turn on the machine by pressing ⏻.

- Turn off the machine by pressing and holding ⏻. The LCD displays [Shutting Down] for a few seconds before going off.

3. Network Buttons

- Wired Models:

  Network

  Press **Network** to set up wired network settings.

- Models with Wireless Function:

  WiFi

  Press the **WiFi** button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

When the **WiFi** light is on, your Brother machine is connected to a wireless access point. When the **WiFi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

4. **Menu Buttons**

   OK

   Press to store your machine settings. After you change a setting, the machine returns to the previous menu level.

   Back

   • Press to go back one level in the menu.

   • Press to select the previous digit when setting numbers.

   ▲ or ▼ (+ or -)

   • Press to scroll through menus and options.

   • Press to enter a number or to increase or decrease the number. Press and hold down ▲ or ▼ to scroll faster. When you see the number you want, press **OK**.
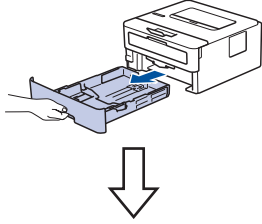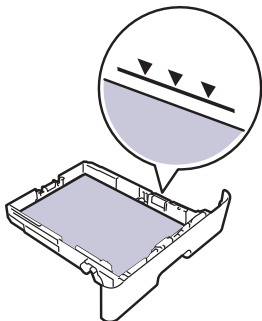
5. **Go Button**

   • Press to clear certain error messages. To clear all other errors, follow the control panel instructions.

   • Press to print any data remaining in the machine's memory.

   • Press to select the displayed option. After you change a setting, the machine returns to Ready Mode.

   • Press and hold **Go** for about two seconds to cancel a print job.

6. **Near Field Communication (NFC) (available only for certain models)**

   If your Android™ device supports the NFC feature, you can print from your device by touching it to the NFC symbol on the control panel.

2 Load Paper

Load Paper in the Paper Tray

Use the paper tray when printing on the following media:

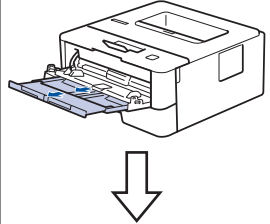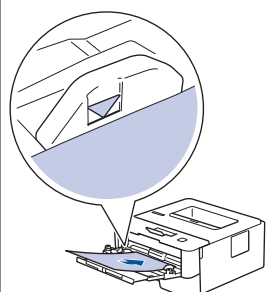|	
Plain paper	
Thin paper	
Recycled paper	
Thick paper	
	• Adjust the guides
	• Fan the paper
	• Do not exceed this mark

For more detailed information, see the *Online User's Guide*: *Load Paper in the Paper Tray*.

Load Paper in the Multi-purpose Tray (MP Tray)

Related Models:
HL-L2385DW/HL-L2386DW

Use the MP tray when printing on the following media:

Plain paper	
Thin paper	
Recycled paper	
Bond paper	
Thick paper	
Labels [1]	• Adjust the guides
Envelopes [1]	• Fan the paper
	• Do not exceed this mark

[1] Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more detailed information, see the *Online User's Guide*: *Load and Print Using the Multi-purpose Tray (MP Tray)*.
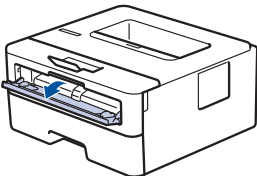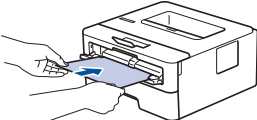
Load Paper in the Manual Feed Slot

Related Models:
HL-L2310D/HL-L2335D/HL-L2350DW/HL-L2351DW/
HL-L2370DN/HL-L2375DW/HL-L2376DW

Use the Manual Feed Slot when printing on the following media:

Plain paper Thin paper Recycled paper Bond paper Thick paper Labels [1] Envelopes [1]	 • Adjust the guides • Use both hands to insert one sheet of paper • Continue pressing the paper against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further

[1] Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

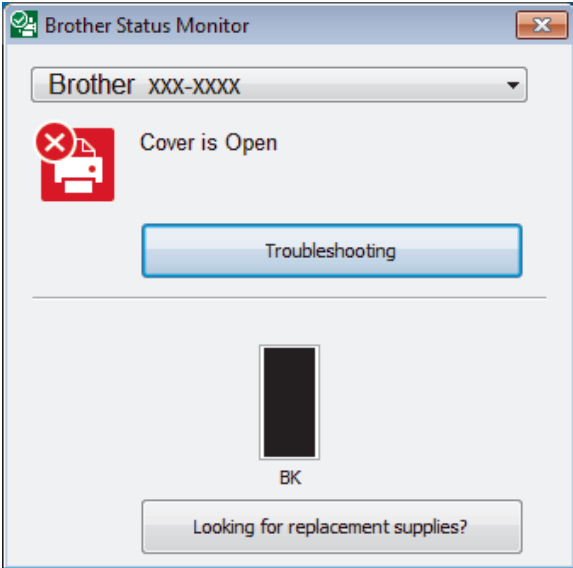For more detailed information, see the *Online User's Guide*: *Load and Print Paper in the Manual Feed Slot*.

A Troubleshooting

Use this section to resolve problems you may encounter when using your Brother machine.
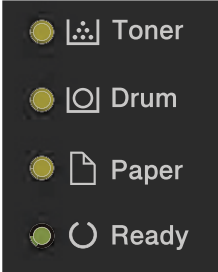
Identify the Problem

Even if there seems to be a problem with your machine, you can correct most problems yourself.

First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine's orange protective parts have been removed.
- (For network models) The access point (for wireless network), router, or hub is turned on and its link indicator is blinking.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the machine's status on your machine or in **Brother Status Monitor** on your computer.

Find the Error	Find the Solution
Using the Status Monitor • Double-click the icon in the task tray. • (Windows®) If you select the **Load Status Monitor on Startup** check box, the Status Monitor will launch automatically each time you start your computer.	• A green icon indicates the normal stand-by condition. • A yellow icon indicates a warning. • A red icon indicates an error has occurred. • A grey icon indicates the machine is offline. • Click the **Troubleshooting** button to access Brother's troubleshooting website.

A
Troubleshooting

Find the Error	Find the Solution
Using the LED ⬤ |.:.| Toner ⬤ |O| Drum ⬤ 🗋 Paper ⬤ ⭕ Ready	1. Check the indications on the LEDs. 2. If you cannot resolve the error, refer to the following: *Online User's Guide*: *Error and Maintenance Indications* **FAQs & Troubleshooting** page at support.brother.com
Using the LCD Cover is Open	1. Follow the messages on the LCD. 2. If you cannot resolve the error, refer to the following: *Online User's Guide*: *Error and Maintenance Messages* **FAQs & Troubleshooting** page at support.brother.com

Error and Maintenance Messages

See the printed *Quick Setup Guide* for a table of common Printer LED Indications.

For information on the most common error and maintenance messages, see the *Online User's Guide*.

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.

Paper Jams

An error message indicates where the paper is stuck in your machine.
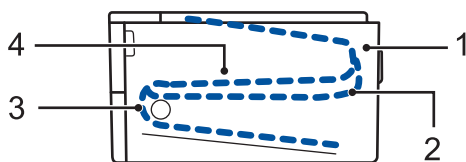
Error messages:

1. Jam Rear
2. Jam 2-sided
3. Jam Tray
4. Jam Inside

See the messages in **Brother Status Monitor** on your computer.

Solutions for Wireless Connection

If you cannot connect your Brother machine to the wireless network, see the following:

• *Online User's Guide*: *Print the WLAN Report*

• *Quick Setup Guide*: *Alternative wireless setup*

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.

Supplies

When the time comes to replace supplies, such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit www.brother.com/original/index.html or contact your local Brother dealer.

🖉
- The supply model name will vary depending on your country and region.

Toner Cartridge
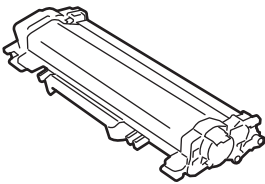
For Australia and New Zealand		
Supply Model Name	**Approximate Life (Page Yield)**	**Applicable Models**
Standard Toner: TN-2430 (For Australia) TN-2415 (For New Zealand)	Approximately 1,200 pages [1] [2]	HL-L2310D/HL-L2350DW/ HL-L2375DW/HL-L2385DW
High Yield Toner: TN-2450 (For Australia) TN-2445 (For New Zealand)	Approximately 3,000 pages [1] [2]	HL-L2310D/HL-L2350DW/ HL-L2375DW/HL-L2385DW
Super High Yield Toner: TN-2454	Approximately 4,500 pages [1] [2]	HL-L2385DW

[1] Approximate cartridge yield is declared in accordance with ISO/IEC 19752.

[2] A4/Letter simplex pages

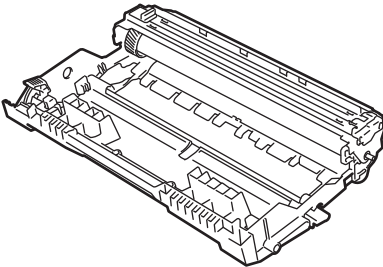| For Other countries		
Supply Model Name	**Approximate Life (Page Yield)**	**Applicable Models**
Standard Toner: (Not available in India and Turkey) TN-2481 (For Indonesia and Vietnam) TN-2405 (For Middle Eastern and African countries)	Approximately 1,200 pages [1] [2]	HL-L2310D/HL-L2335D/ HL-L2350DW/HL-L2370DN/ HL-L2375DW/HL-L2376DW/ HL-L2385DW/HL-L2386DW

For Other countries		
Supply Model Name	**Approximate Life (Page Yield)**	**Applicable Models**
TN-2460 (For Other countries)		
High Yield Toner: TN-2465 (For India) TN-2485 (For Indonesia and Vietnam) TN-2456 (For Turkey) TN-2455 (For Middle Eastern and African countries) TN-2480 (For Other countries)	Approximately 3,000 pages [1] [2]	HL-L2310D/HL-L2335D/ HL-L2350DW/HL-L2351DW/ HL-L2370DN/HL-L2375DW/ HL-L2376DW/HL-L2385DW/ HL-L2386DW

[1] Approximate cartridge yield is declared in accordance with ISO/IEC 19752.

[2] A4/Letter simplex pages

Drum Unit

Supply Model Name	**Approximate Life (Page Yield)**	**Applicable Models**
DR-2425 (For Australia) DR-2415 (For New Zealand) DR-2465 (For India) DR-2485 (For Indonesia and Vietnam) DR-2406 (For Turkey) DR-2405 (For Middle Eastern and African countries) DR-2455 (For Other countries)	Approximately 12,000 pages [1]	HL-L2310D/ HL-L2335D/ HL-L2350DW/ HL-L2351DW/ HL-L2370DN/ HL-L2375DW/ HL-L2376DW/ HL-L2385DW/ HL-L2386DW

[1] Approximately 12,000 pages based on 1 page per job [A4/Letter simplex pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.

BROTHER
CREATIVECENTER

If you are using Windows®, double-click the **Brother Creative Center** icon on your desktop to access our **FREE** website designed as a resource to help you easily create and print customised materials for business and home use with photos, text and creativity.

Mac users can access Brother Creative Center at this web address:

www.brother.com/creativecenter

For Australia Only:

Support – For technical support of your Brother Product other than what you can resolve through the User's Guide, please visit our website or Solutions website (see below) to find an answer to FAQs/Troubleshooting, locating Drivers & Software.

Alternatively, please contact the Product Support Centre for any customer care/technical support enquiry.

To contact Brother International (Aust) Pty Ltd for support on a Brother product please see the details listed below:

Product Support Centre:
Australia
Brother International
(Aust) Pty Ltd

Phone:	02 8875 6000
Solutions Site:	support.brother.com
Website:	http://www.brother.com.au
Email:	To submit an e-mail enquiry, visit http://www.brother.com.au go to Service and Support area and follow the prompts.

Our Technical Support Consultants are available 5 days a week by phone during the hours of 8.30am to 5.00pm (EST/EDST) Monday to Friday.

For New Zealand Only:

For technical support for your Brother Product please refer to this user guide and the FAQ's available on our Brother Solutions website, support.brother.com.

Drivers, software, user guides and technical references are all available on our Brother Solutions website.

If you require further assistance please contact Brother International (NZ) Limited on the following numbers

Technical Brother Support	0800 329 111
Technical Support for those not using Genuine Consumables	0900 552 152
Fax Assistance	0800 837 822

Our Technical Support Consultants are available 7 days a week by phone during the hours of 8.30am to 5pm Monday to Friday and 9am to 5pm Saturday and Sunday.

Email Assistance
Please visit http://www.brother.co.nz and submit a helpdesk enquiry from our Service and Support page.

Web Assistance
Please visit http://www.brother.co.nz under Service and Support for Frequently Asked Questions, Driver downloads, Warranty information and Service Centres.

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Visit us on the World Wide Web
www.brother.com

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Earth

www.brotherearth.com

OCE/ASA/SAF/GLF/TWN
Version B