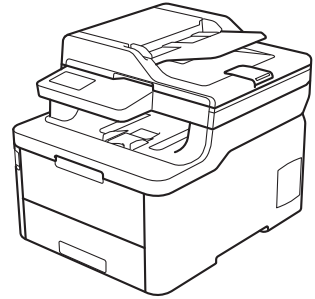




Reference Guide

Brief explanations for routine operations

DCP-9030CDN
MFC-9150CDN
MFC-9350CDW



!CAUTION Before using this product, read carefully these instructions for correct operation.
Keep the User's Guide in a secure place for future reference.



Online User's Guide

For more advanced instructions, information, and product specifications, see the *Online User's Guide* at support.brother.com/manuals



To create a better environment

Please cooperate.

Firstly, thank you very much indeed for using our Brother products!

Brother focuses on the earth environment concerned. And make a basic policy which is to concern about the earth environment, including any workflow from product development to discard. The local citizen should be responsible for local society and its environment during these environment protection activities.

Therefore, we hope you'll take part in this environment plan, and pay attention to environment protection points as below while discarding used consumables.

1. Please deliver the used package materials to relevant waste disposal office for recycle.
2. When you discard used consumables, please follow and carry on relevant local regulations properly.
3. When the machine need replacing parts for the maintenance and repair, please discard used circuit boards, used electrical parts and products as disposed electrical materials.
4. The power consumption is 0 W after you turn off the machine and unplug it from the AC outlet.
5. Some parts in the machine can be used on the same series model machines which are produced in the same factory.
Note: If you want to replace the parts, please contact Brother Authorized Service Centers.
6. Machines with an LWAd > 63.0 dB(A) are recommended to be set up in separate rooms due to their noise emissions.
7. The machine can use recycled paper.
8. Ensure that during use the machine is used in a well ventilated area.
9. Brother will accept machines and consumables for recycling. For details of the return scheme please refer to the webpage www.brother.cn/company/info/declaration/20090304.html.

User's Guides and Where to Find Them

Which Guide?	What's in It?	Where Is It?
Product Safety Guide	Read this Guide first. Please read the Safety Instructions before you set up your machine. See this Guide for trademarks and legal limitations.	Printed / In the box
Quick Setup Guide	Follow the instructions for setting up your machine, and installing the Full Driver & Software Package for the operating system and connection type you are using.	Printed / In the box
Reference Guide	Learn the basic Fax, Copy and Scan operations and basic machine maintenance. See troubleshooting tips.	Printed or on Brother Installation Disc / In the Box
Online User's Guide	<p>This guide includes the additional contents of the <i>Reference Guide</i>.</p> <p>In addition to information about the Print, Scan, Copy, Fax, mobile device functions, Brother ControlCenter operations and troubleshooting, other useful information is included about using the machine on a network.</p>	Brother Solutions Center ¹

¹ Visit support.brother.com/manuals.

The Online User's Guide Helps You Get the Most Out of Your Machine

We hope that you find this guide helpful. To learn more about your machine's features, please take a look at our *Online User's Guide*. It offers:

Quicker Navigation!

- ✓ Search box
- ✓ Navigation index in a separate panel

Comprehensive Format!

- ✓ Every topic in one guide

Simplified Layout!

- ✓ Step-by-step instructions
- ✓ Feature summary at the top of the page



1. Search Box
2. Navigation
3. Summary
4. Step-by-Step Instructions

To View Online User's Guides

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.

(Windows®)

You can also access your machine's guides using Brother Utilities. The Brother Utilities tool is included in the standard installation and, when installed, you can find it either as a shortcut on your desktop, or from the Windows® **Start** menu.

Questions or Problems? Take a Look at our FAQs, Solutions, and Videos Online.

Go to your model's **FAQs & Troubleshooting** page on the Brother Solutions Center at support.brother.com.

- **Provides several ways to search**
- **Displays related questions for more information**
- **Receives regular updates based on customer feedback**

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Table of Contents

1	General Information	1
	Control Panel Overview	1
	How to Navigate the Touchscreen LCD.....	2
	Touchscreen LCD Overview	3
2	Load Paper	5
	Load Paper in the Paper Tray	5
	Load Paper in the Multi-purpose Tray (MP Tray)	5
	Load Paper in the Manual Feed Slot.....	6
A	Troubleshooting	7
	Identify the Problem.....	7
	Error and Maintenance Messages.....	8
	Document and Paper Jams	9
	Solutions for Wireless Connection.....	9
B	Appendix	10
	Supplies.....	10

Control Panel Overview



1. Touchscreen Liquid Crystal Display (LCD)

Access menus and options by pressing them on the touchscreen.

2. Menu Buttons



(Back)

Press to go back to the previous menu.



(Home)

Press to return to the Main Home screen.



(Cancel)

Press to cancel an operation.



3. Dial Pad (Numerical buttons)

Press the Numerical buttons to dial telephone or fax numbers and to enter the number of copies.

4. LED Power Indicator

The LED lights up depending on the machine's power status.

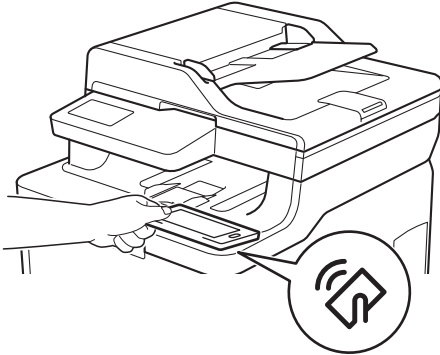
5. Power On/Off

- Turn the machine on by pressing .
- Turn the machine off by pressing and holding down . The LCD displays [Shutting Down] for a few seconds before going off. If you have an external telephone or TAD connected, it is always available.



Near Field Communication (NFC) (MFC-9350CDW)

If your Android™ device supports the NFC feature, you can print from your device or scan documents to your device by touching it to the NFC symbol.



How to Navigate the Touchscreen LCD

Press your finger on the LCD to operate it. To display and access all the options, swipe left, right, up, down or press ◀▶ or ▲▼ on the LCD to scroll through them.

IMPORTANT

DO NOT press the LCD with a sharp object, such as a pen or stylus. It may damage the machine.

NOTE

DO NOT touch the LCD immediately after plugging in the power cord or turning on the machine. Doing this may cause an error.

Touchscreen LCD Overview

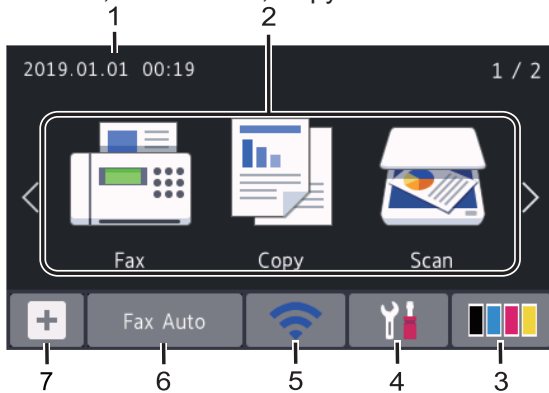
You can select from two types of screens to set as the Main Home screen: Home screens and Shortcuts screens. When a Home screen is displayed, swipe left or right or press ◀ or ▶ to display the other Home screens.

The Main Home screen displays the machine's status when the machine is idle. When displayed, this screen indicates that your machine is ready for the next command.

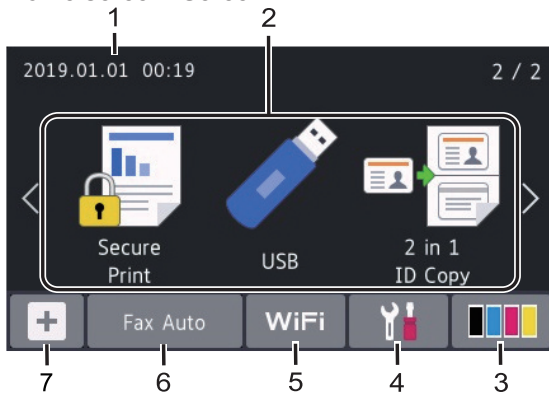
The available features vary depending on your model.

Home screen: Screen 1

The Home screens provide access to features, such as Fax, Copy and Scan.



Home screen: Screen 2

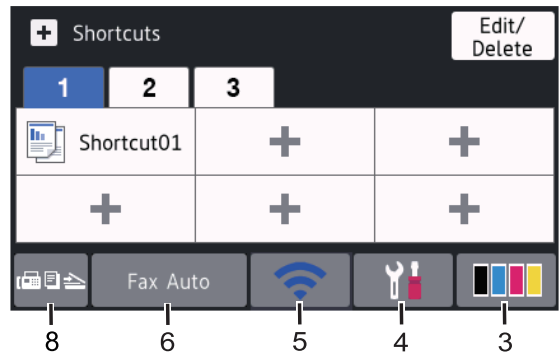


Shortcuts screen

Create Shortcuts for frequently-used operations, such as sending a fax, making a copy and scanning.



Three Shortcuts tabs are available with six Shortcuts on each Shortcuts tab. A total of 18 Shortcuts are available.



1. Date & Time

Displays the date and time set on the machine.


2. Modes

- [Fax]
Press to access Fax mode.
- [Copy]
Press to access Copy mode.
- [Scan]
Press to access Scan mode.
- [Secure Print]
Press to access the [Secure Print] option.
- [USB]
Press to access the USB menu and select [Scan to USB] or [Direct Print] options.
- [2 in 1 ID Copy]
Press to access the 2 in 1 ID Copy option.

3. (Toner)

Displays the remaining toner life. Press to access the [Toner] menu.

4. (Settings)

Press to access the [Settings] menu.
If Setting Lock has been turned on, a lock  icon appears on the LCD. You must unlock the machine to change settings.


5. **Wired LAN Status or Wireless Status**

- Wired Network Models:

(Wired LAN Status)

Press to configure the Wired LAN settings.

The icon displays the current wired network status.

 Network cable is connected

 No cable connection

- Wireless Network Models:

WiFi or (Wireless Status)

Press to configure wireless settings.

If you are using a wireless connection, a four-level indicator displays the current wireless signal strength.



 Wireless LAN Disabled

6. **Receive Mode**

Displays the current Receive Mode. Press to access the [Receive Mode] menu.

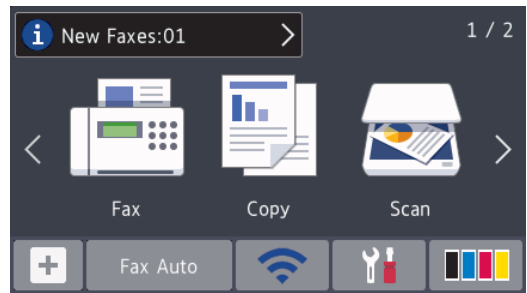
7. [Shortcuts]

Press to access the [Shortcuts] screen.

8. (Home screen)

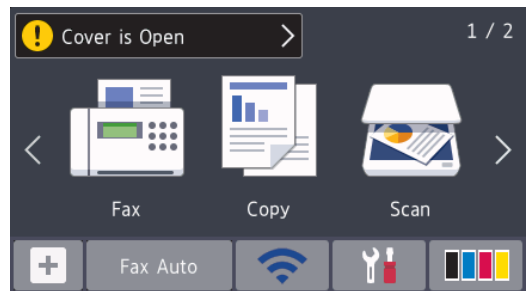
Press to access the Home screens.



New Fax (MFC models)



When [Fax Preview] is set to [On], the number of new faxes you received into the memory appears at the top of the screen.

Warning icon



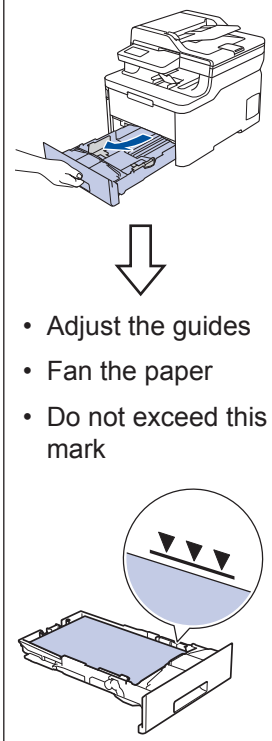
The warning icon  appears when there is an error or maintenance message. Press the message area to view it, and then press  to return to the Main Home screen.

NOTE

This product adopts the font of ARPHIC TECHNOLOGY CO.,LTD.

Load Paper in the Paper Tray

Use the paper tray when printing on the following media:

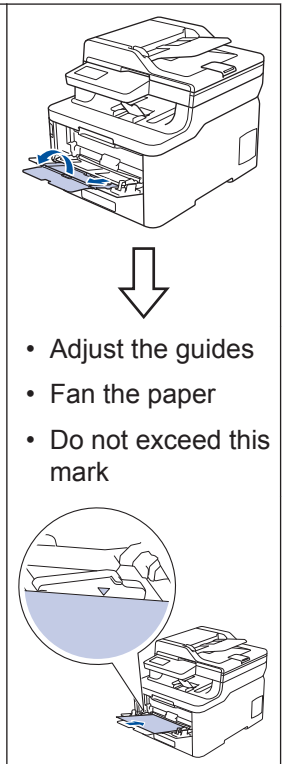
<p>Plain paper Thin paper Recycled paper Thick paper</p>	 <ul style="list-style-type: none"> • Adjust the guides • Fan the paper • Do not exceed this mark
--	--

For more detailed information, see the *Online User's Guide: Load Paper in the Paper Tray*.

Load Paper in the Multi-purpose Tray (MP Tray)

Related Models:
MFC-9350CDW

Use the MP tray when printing on the following media:

<p>Plain paper Thin paper Recycled paper Bond paper Thick paper Labels ¹ Envelopes ¹ Glossy paper ²</p>	 <ul style="list-style-type: none"> • Adjust the guides • Fan the paper • Do not exceed this mark
--	---

¹ Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

² When you print on glossy paper, set only a single sheet on the MP tray.

For more detailed information, see the *Online User's Guide: Load and Print Using the Multi-purpose Tray (MP Tray)*.

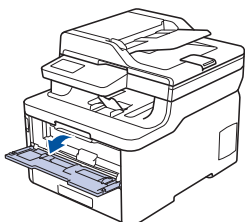
Load Paper in the Manual Feed Slot

Related Models:

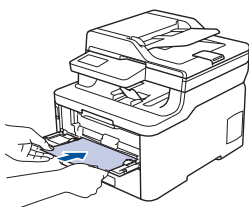
DCP-9030CDN/MFC-9150CDN

Use the Manual Feed Slot when printing on the following media:

Plain paper
Thin paper
Recycled paper
Bond paper
Thick paper
Labels ¹
Envelopes ¹
Glossy paper



- Adjust the guides
- Use both hands to insert one sheet of paper
- Continue pressing the paper against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further



¹ Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more detailed information, see the *Online User's Guide: Load and Print Paper in the Manual Feed Slot*.


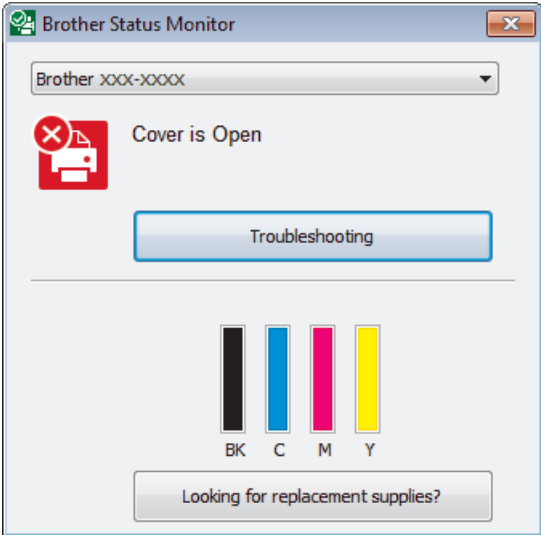




Use this section to resolve problems you may encounter when using your Brother machine.

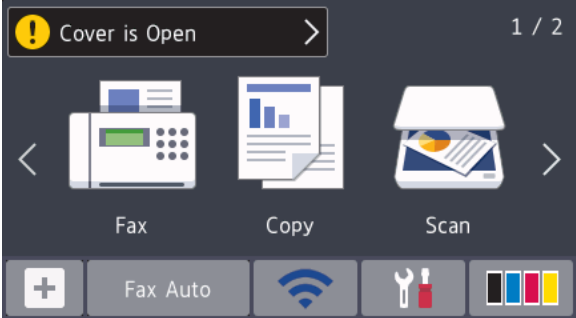
Identify the Problem

Even if there seems to be a problem with your machine, you can correct most problems yourself.

First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine's orange protective parts have been removed.
- (For network models) The access point (for wireless network), router, or hub is turned on and its link indicator is blinking.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the machine's status on your machine or in **Brother Status Monitor** on your computer.

Find the Error	Find the Solution
<p>Using the Status Monitor</p> <ul style="list-style-type: none"> • Double-click the  icon in the task tray.  <ul style="list-style-type: none"> • (Windows®) If you select the Load Status Monitor on Startup check box, the Status Monitor will launch automatically each time you start your computer. 	<ul style="list-style-type: none"> • A green icon indicates the normal stand-by condition. <ul style="list-style-type: none">  • A yellow icon indicates a warning. <ul style="list-style-type: none">  • A red icon indicates an error has occurred. <ul style="list-style-type: none">  • A grey icon indicates the machine is offline. <ul style="list-style-type: none">  • Click the Troubleshooting button to access Brother's troubleshooting website.

Find the Error	Find the Solution
<p>Using the LCD</p>  <p>The screenshot shows a dark LCD screen with a yellow warning icon and the text 'Cover is Open' at the top. Below this, there are three main icons: 'Fax' (a printer), 'Copy' (a document with a bar chart), and 'Scan' (a scanner). At the bottom, there is a row of smaller icons: a plus sign, 'Fax Auto', a Wi-Fi symbol, a wrench and screwdriver, and a color calibration strip. The text '1 / 2' is visible in the top right corner of the screen.</p>	<ol style="list-style-type: none">1. Follow the messages on the LCD.2. If you cannot resolve the error, refer to the following: <i>Online User's Guide: Error and Maintenance Messages</i> FAQs & Troubleshooting page at support.brother.com

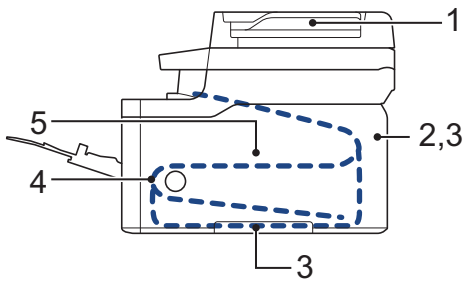
Error and Maintenance Messages

For information on the most common error and maintenance messages, see the *Online User's Guide*.

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.

Document and Paper Jams

An error message indicates where the paper is stuck in your machine.



Error messages:

1. Document Jam
2. Jam Rear
3. Jam 2-sided
4. Jam Tray
5. Jam Inside

See the messages in **Brother Status Monitor** on your computer.

Solutions for Wireless Connection

If you cannot connect your Brother machine to the wireless network, see the following:

- *Online User's Guide: Print the WLAN Report*
- *Quick Setup Guide: Alternative wireless setup*

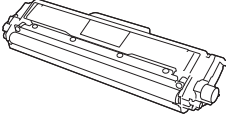
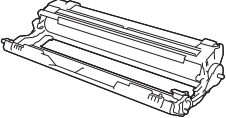

To view the *Online User's Guide* and other available guides, visit support.brother.com/manuals.

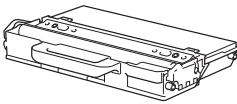
Supplies

When the time comes to replace supplies, such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit www.brother.com/original/index.html or contact your local Brother dealer.




The Supply Model Name will vary depending on your country and region.

Supply Items	Supply Model Name	Approximate Life (Page Yield)
Toner Cartridge 	Standard Toner: TN-283	<ul style="list-style-type: none"> • Black: Approximately 1,400 pages^{1 2} • Cyan / Magenta / Yellow: Approximately 1,300 pages^{1 2}
	High Yield Toner: TN-287	<ul style="list-style-type: none"> • Black: Approximately 3,000 pages^{1 2} • Cyan / Magenta / Yellow: Approximately 2,300 pages^{1 2}
	Inbox Toner: (Supplied with your machine)	<ul style="list-style-type: none"> • Black: Approximately 1,400 pages^{1 2} • Cyan / Magenta / Yellow: Approximately 1,300 pages^{1 2}
Drum Unit 	DR-283CL ³ DR-283CL-BK ⁴ DR-283CL-CMY ⁵	Approximately 18,000 pages ⁶
Belt Unit 	BU-223CL	Approximately 50,000 pages ⁷

Supply Items	Supply Model Name	Approximate Life (Page Yield)
Waste Toner Box 	WT-223CL	Approximately 50,000 pages ²

- 1 Approximate cartridge yield is declared in accordance with ISO/IEC 19798.
- 2 A4 or Letter size single-sided pages
- 3 Contains four drum units; one black and three colours.
- 4 Contains one black drum unit.
- 5 Contains one colour drum unit.
- 6 Approximately 18,000 pages based on one page per job [A4/Letter single-sided pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.
- 7 Approximately 50,000 pages based on two pages per job [A4/Letter single-sided pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.



If you are using Windows[®], double-click the **Brother Creative Center** icon  on your desktop to access our **FREE** website designed as a resource to help you easily create and print customised materials for business and home use with photos, text and creativity.

Mac users can access Brother Creative Center at this web address:

www.brother.com/creativecenter

brother

Visit us on the World Wide Web
www.brother.com

These machines are approved for use in the country of purchase only. Local Brother companies or their dealers will support only machines purchased in their own countries.



CHN-ENG
Version 0