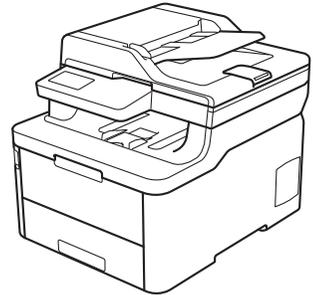




# Reference Guide

Brief explanations for routine operations

**HL-L3290CDW**  
**DCP-L3551CDW**  
**MFC-L3710CW**  
**MFC-L3750CDW**  
**MFC-L3770CDW**



Brother recommends keeping this guide next to your Brother machine for quick reference.



## **Online User's Guide**

For more advanced instructions, information, and product specifications, see the *Online User's Guide* at [support.brother.com/manuals](http://support.brother.com/manuals)



**To request a printed version of the Online User's Guide, please contact us at:**

**Chile and Bolivia:**

Tel: 800-541-000 / Email: [info@brother.cl](mailto:info@brother.cl)

**Peru:**

Tel: 0800-00-066 / Email: [info@brother.com.pe](mailto:info@brother.com.pe)

**Mexico:**

Tel: 01-800-759-6000 / 01-800-759-8000

**Argentina, Paraguay and Uruguay:**

In Argentina: [www.brother.com.ar](http://www.brother.com.ar)

In Paraguay: [www.brother.com.py](http://www.brother.com.py)

In Uruguay: [www.brother.com.uy](http://www.brother.com.uy)

**Other countries in Latin America and the Caribbean:**

Tel: 888-800-7303\* (Eastern Standard Time, USA.)

Email: [CALASales@brother.com](mailto:CALASales@brother.com)

\* AT&T USADirect® Service is not available in all locations. Calling this number may incur charges. Contact your local telephone company for more information.

# User's Guides and Where to Find Them

Which Guide?	What's in It?	Where Is It?
Product Safety Guide	Read this Guide first. Please read the Safety Instructions before you set up your machine. See this Guide for trademarks and legal limitations.	Printed / In the box
Quick Setup Guide	Follow the instructions for setting up your machine, and installing the <b>Full Driver &amp; Software Package</b> for the operating system and connection type you are using.	Printed / In the box
Reference Guide	Learn the basic Fax, Copy and Scan operations and basic machine maintenance. See troubleshooting tips.	Printed or on Brother Installation Disc / In the Box
Online User's Guide	<p>This guide includes the additional contents of the <i>Reference Guide</i>.</p> <p>In addition to information about the Print, Scan, Copy, Fax, mobile device functions, Brother ControlCenter operations and troubleshooting, other useful information is included about using the machine on a network.</p>	Brother Solutions Center <sup>1</sup>

<sup>1</sup> Visit [support.brother.com/manuals](http://support.brother.com/manuals).

# The Online User's Guide Helps You Get the Most Out of Your Machine

We hope that you find this guide helpful. To learn more about your machine's features, please take a look at our *Online User's Guide*. It offers:

## Quicker Navigation!

- ✓ Search box
- ✓ Navigation index in a separate panel

## Comprehensive Format!

- ✓ Every topic in one guide

## Simplified Layout!

- ✓ Step-by-step instructions
- ✓ Feature summary at the top of the page



1. Search Box
2. Navigation
3. Summary
4. Step-by-Step Instructions

## To View Online User's Guides

To view the *Online User's Guide* and other available guides, visit [support.brother.com/manuals](http://support.brother.com/manuals).

(Windows®)

You can also access your machine's guides using Brother Utilities. The Brother Utilities tool is included in the standard installation and, when installed, you can find it either as a shortcut on your desktop, or from the Windows® **Start** menu.

# Questions or Problems? Take a Look at our FAQs, Solutions, and Videos Online.

Go to your model's **FAQs & Troubleshooting** page on the Brother Solutions Center at [support.brother.com](http://support.brother.com).

- **Provides several ways to search**
- **Displays related questions for more information**
- **Receives regular updates based on customer feedback**

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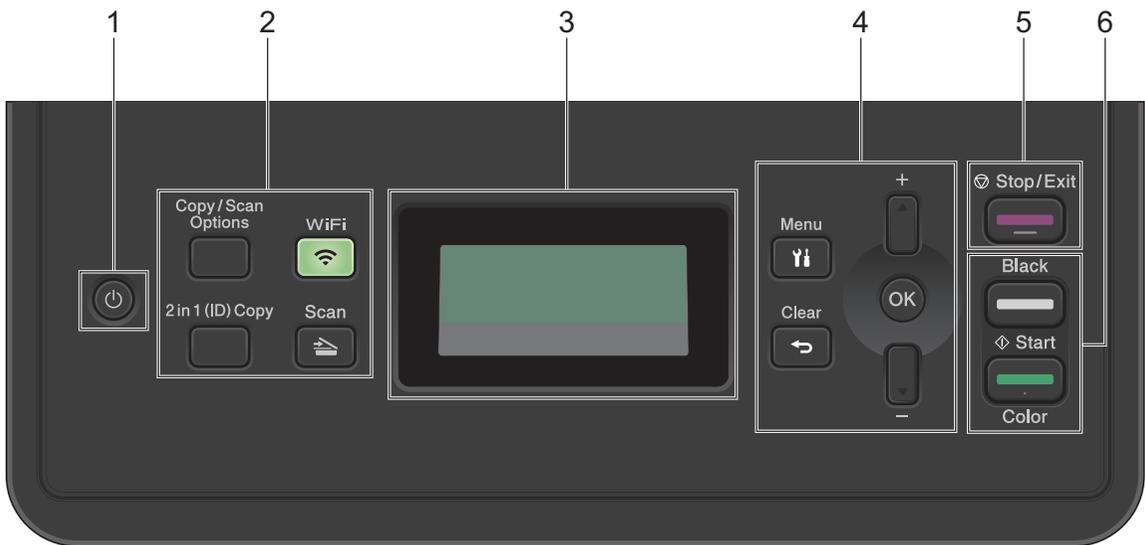
# 1

## General Information

### Control Panel Overview

The control panel may vary depending on your model.

#### HL-L3290CDW/DCP-L3551CDW



#### 1. Power On/Off

- Turn on the machine by pressing .
- Turn off the machine by pressing and holding . The LCD displays [Shutting Down] and stays on for a few seconds before turning off.

#### 2. Function Buttons

##### Copy/Scan Options

Press to access temporary settings for scanning or copying.

##### WiFi (for wireless models)

Press the **WiFi** button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

When the **WiFi** light is on, your Brother machine is connected to a wireless access point. When the **WiFi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

##### Scan

Press to switch the machine to Scan Mode.

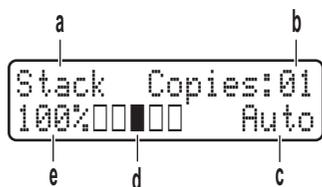
## 2 in 1 (ID) Copy

Press to copy both sides of an identification card onto a single page.

### 3. Liquid Crystal Display (LCD)

Displays messages to help you set up and use the machine.

If the machine is in Ready Mode or Copy Mode, the LCD displays:



- a. Type of copy
- b. Number of copies
- c. Quality
- d. Contrast
- e. Copy ratio

### 4. Menu Buttons

#### Menu

Press to access the Menu for programming your machine settings.

#### Clear

- Press to delete entered data.
- Press to cancel the current setting.

#### OK

Press to store your machine settings.

#### ▲ or ▼

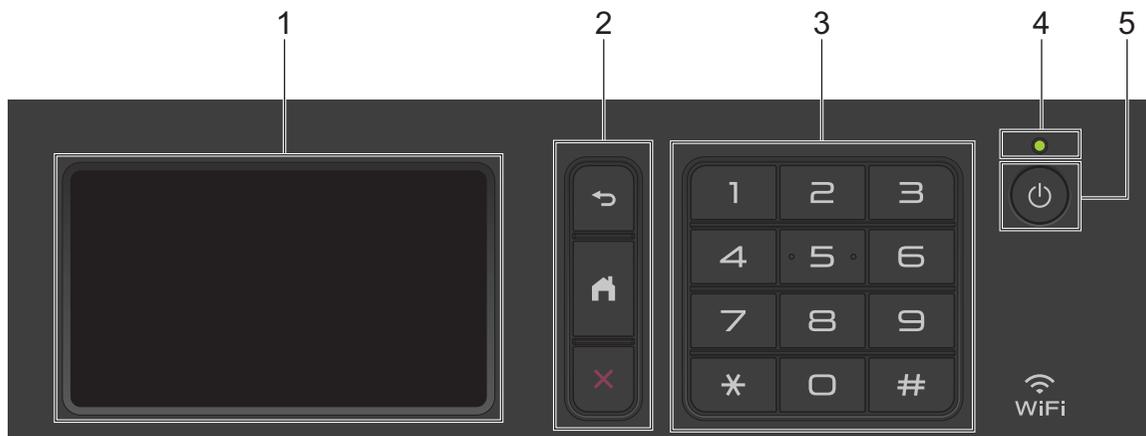
Press to scroll up or down through menus and options.

### 5. Stop/Exit

- Press to stop an operation.
- Press to exit from a menu.

### 6. Start buttons

- **Black Start**
  - Press to start making copies in black and white.
  - Press to start scanning documents (in color, gray, or black and white depending on the scan setting).
- **Color Start**
  - Press to start making copies in full color.
  - Press to start scanning documents (in color, gray, or black and white depending on the scan setting).



## 1. Touchscreen Liquid Crystal Display (LCD)

Access menus and options by pressing them on the touchscreen.

## 2. Menu Buttons



(Back)

Press to go back to the previous menu.



(Home)

Press to return to the Main Home screen.



(Cancel)

Press to cancel an operation.

## 3. Dial Pad (Numerical buttons)

Press the Numerical buttons to dial telephone or fax numbers and to enter the number of copies.

## 4. LED Power Indicator

The LED lights up depending on the machine's power status.

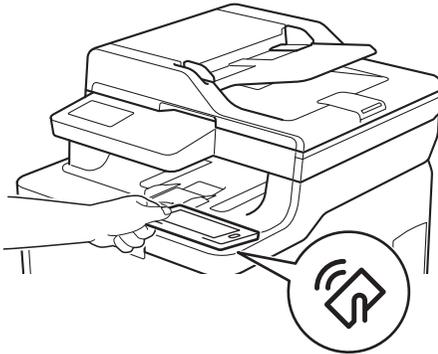
## 5. Power On/Off

- Turn on the machine by pressing .
- Turn off the machine by pressing and holding down . The LCD displays [Shutting Down] for a few seconds before going off. If you have an external telephone or TAD connected, it is always available.



## Near Field Communication (NFC) (MFC-L3770CDW)

If your Android™ device supports the NFC feature, you can print from your device or scan documents to your device by touching it to the NFC symbol.



## How to Navigate the Touchscreen LCD

### Related Models:

MFC-L3710CW/MFC-L3750CDW/MFC-L3770CDW

Press your finger on the LCD to operate it. To display and access all the options, swipe left, right, up, down or press ◀▶ or ▲▼ on the LCD to scroll through them.

### IMPORTANT

DO NOT press the LCD with a sharp object, such as a pen or stylus. It may damage the machine.

### NOTE

DO NOT touch the LCD immediately after plugging in the power cord or turning on the machine. Doing this may cause an error.

# Touchscreen LCD Overview

## Related Models:

MFC-L3710CW/MFC-L3750CDW/MFC-L3770CDW

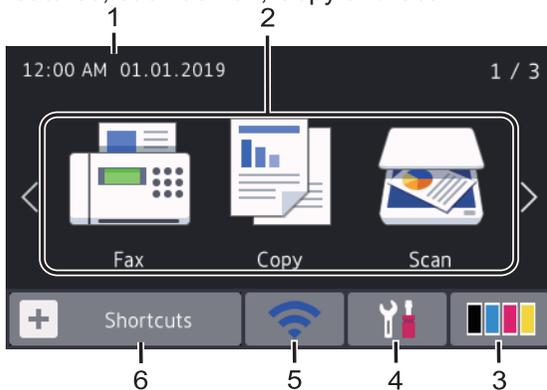
You can select from two types of screens to set as the Main Home screen: Home screens and Shortcuts screens. When a Home screen is displayed, swipe left or right or press ◀ or ▶ to display the other Home screens.

The Main Home screen displays the machine's status when the machine is idle. When displayed, this screen indicates that your machine is ready for the next command.

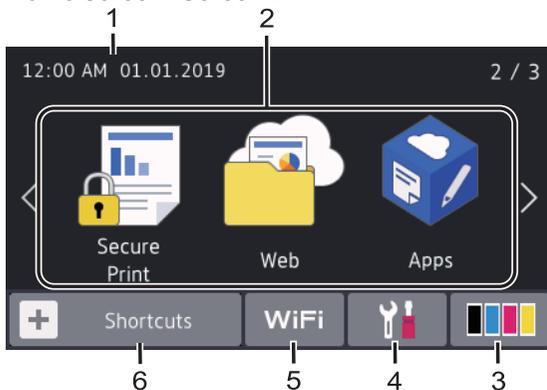
The available features vary depending on your model.

## Home screen: Screen 1

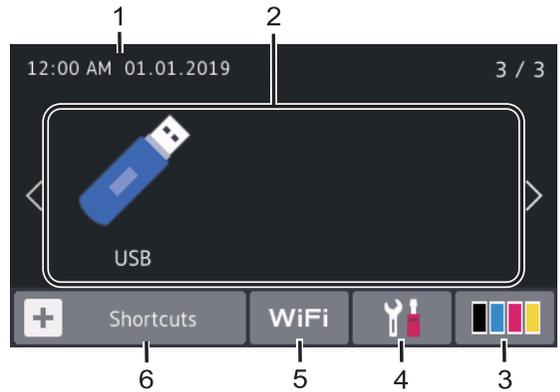
The Home screens provide access to features, such as Fax, Copy and Scan.



## Home screen: Screen 2



## Home screen: Screen 3

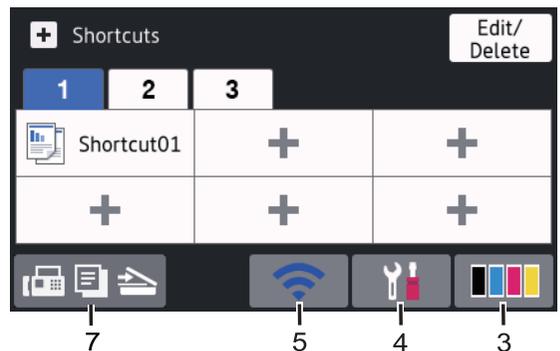


## Shortcuts screen

Create Shortcuts for frequently-used operations, such as sending a fax, copying, scanning and using Web Connect.



Three Shortcuts tabs are available with six Shortcuts on each Shortcuts tab. A total of 18 Shortcuts are available.



### 1. Date & Time

Displays the date and time set on the machine.

### 2. Modes

-  [Fax]  
Press to access Fax mode.
-  [Copy]  
Press to access Copy mode.
-  [Scan]  
Press to access Scan mode.
-  [Secure Print]  
Press to access the [Secure Print] option.

-  [Web]

Press to connect the Brother machine to an Internet service.

-  [Apps]

Press to connect the Brother machine to the Brother Apps service.

-  [USB]

Press to access the USB menu and select [Scan to USB] or [Direct Print] options.

3.  (Toner)

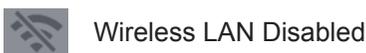
Displays the remaining toner life. Press to access the [Toner] menu.

4.  (Settings)

Press to access the [Settings] menu. If Setting Lock has been turned on, a lock  icon appears on the LCD. You must unlock the machine to change settings.

5.  or  (Wireless Status)

Press to configure wireless settings. If you are using a wireless connection, a four-level indicator displays the current wireless signal strength.



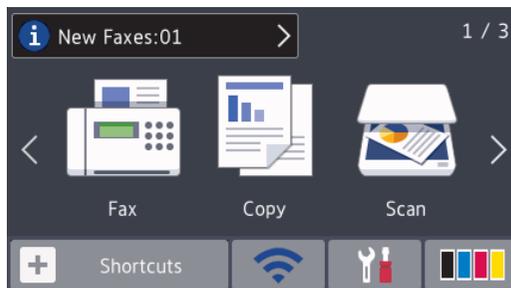
6.  [Shortcuts]

Press to access the [Shortcuts] screen.

7.  (Home screen)

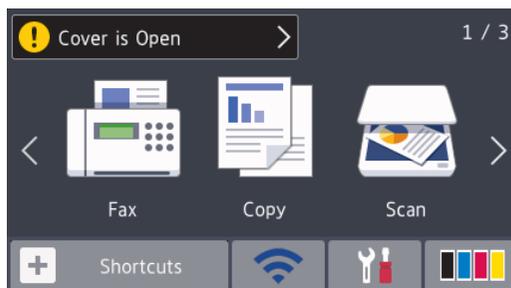
Press to access the Home screens.

## New Fax



When [Fax Preview] is set to [On], the number of new faxes you received into the memory appears at the top of the screen.

## Warning icon



The warning icon  appears when there is an error or maintenance message. Press the message area to view it, and then press  to return to the Main Home screen.

## NOTE

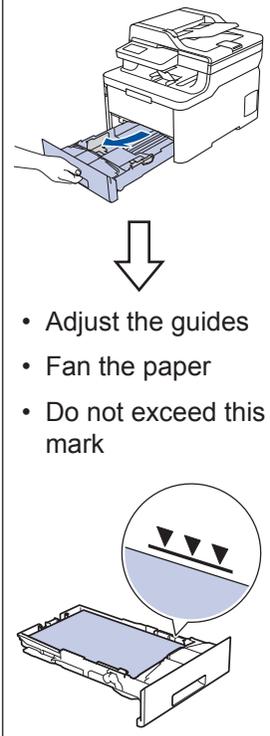
This product adopts the font of ARPHIC TECHNOLOGY CO.,LTD.

# 2

## Load Paper

### Load Paper in the Paper Tray

Use the paper tray when printing on the following media:

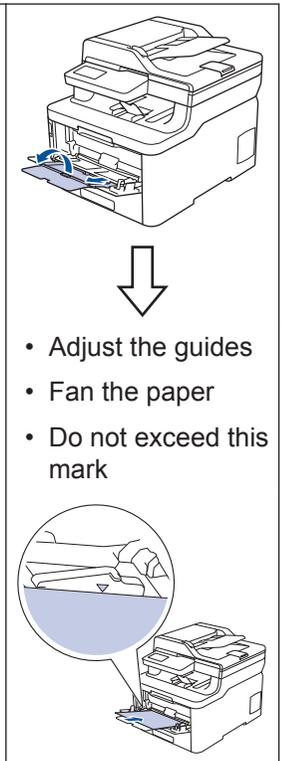
<p>Plain paper Thin paper Recycled paper Thick paper</p>	 <ul style="list-style-type: none"><li>• Adjust the guides</li><li>• Fan the paper</li><li>• Do not exceed this mark</li></ul>
--	--

For more detailed information, see the *Online User's Guide: Load Paper in the Paper Tray*.

### Load Paper in the Multi-purpose Tray (MP Tray)

**Related Models:**  
MFC-L3770CDW

Use the MP tray when printing on the following media:

<p>Plain paper Thin paper Recycled paper Bond paper Thick paper Labels <sup>1</sup> Envelopes <sup>1</sup> Glossy paper <sup>2</sup></p>	 <ul style="list-style-type: none"><li>• Adjust the guides</li><li>• Fan the paper</li><li>• Do not exceed this mark</li></ul>
--	---

- <sup>1</sup> Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.
- <sup>2</sup> When you print on glossy paper, set only a single sheet on the MP tray.

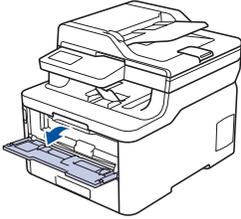
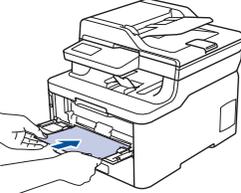
For more detailed information, see the *Online User's Guide: Load and Print Using the Multi-purpose Tray (MP Tray)*.

# Load Paper in the Manual Feed Slot

## Related Models:

HL-L3290CDW/DCP-L3551CDW/MFC-L3710CW/  
MFC-L3750CDW

Use the Manual Feed Slot when printing on the following media:

<p>Plain paper Thin paper Recycled paper Bond paper Thick paper Labels <sup>1</sup> Envelopes <sup>1</sup> Glossy paper</p>	 <p style="text-align: center;">↓</p> <ul style="list-style-type: none"><li>• Adjust the guides</li><li>• Use both hands to insert one sheet of paper</li><li>• Continue pressing the paper against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further</li></ul> 
---	--

<sup>1</sup> Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more detailed information, see the *Online User's Guide: Load and Print Paper in the Manual Feed Slot*.

Use this section to resolve problems you may encounter when using your Brother machine.

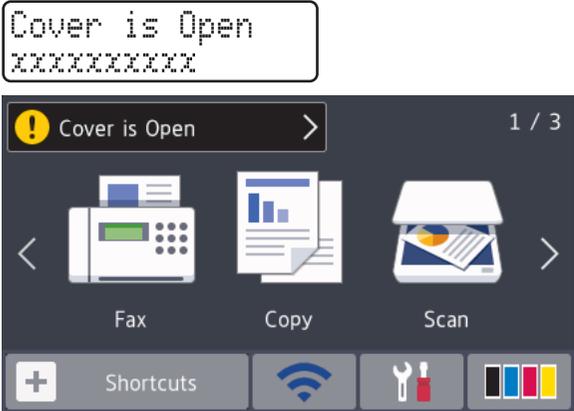
## Identify the Problem

Even if there seems to be a problem with your machine, you can correct most problems yourself.

First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine's orange protective parts have been removed.
- (For network models) The access point (for wireless network), router, or hub is turned on and its link indicator is blinking.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the machine's status on your machine or in **Brother Status Monitor** on your computer.

Find the Error	Find the Solution
<p>Using the Status Monitor</p> <ul style="list-style-type: none"> <li>• Double-click the  icon in the task tray.</li> </ul>  <ul style="list-style-type: none"> <li>• (Windows®) If you select the <b>Load Status Monitor on Startup</b> check box, the Status Monitor will launch automatically each time you start your computer.</li> </ul>	<ul style="list-style-type: none"> <li>• A green icon indicates the normal stand-by condition.           <ul style="list-style-type: none"> <li></li> </ul> </li> <li>• A yellow icon indicates a warning.           <ul style="list-style-type: none"> <li></li> </ul> </li> <li>• A red icon indicates an error has occurred.           <ul style="list-style-type: none"> <li></li> </ul> </li> <li>• A gray icon indicates the machine is offline.           <ul style="list-style-type: none"> <li></li> </ul> </li> <li>• Click the <b>Troubleshooting</b> button to access Brother's troubleshooting website.</li> </ul>

Find the Error	Find the Solution
<p>Using the LCD</p>  <p>The LCD display shows the message "Cover is Open" with a yellow warning icon and a right arrow. Below the message is a grid of printer function icons: Fax, Copy, and Scan. At the bottom of the panel are icons for Shortcuts, Wi-Fi, a wrench and screwdriver, and a color bar.</p>	<ol style="list-style-type: none"> <li>1. Follow the messages on the LCD.</li> <li>2. If you cannot resolve the error, see the <i>Online User's Guide: Error and Maintenance Messages</i> or go to your model's <b>FAQs &amp; Troubleshooting</b> page on the Brother Solutions Center at <a href="http://support.brother.com">support.brother.com</a>.</li> </ol>

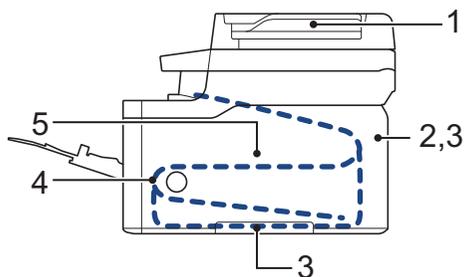
## Error and Maintenance Messages

For information on the most common error and maintenance messages, see the *Online User's Guide*.

To view the *Online User's Guide* and other available guides, visit [support.brother.com/manuals](http://support.brother.com/manuals).

# Document and Paper Jams

An error message indicates where the paper is stuck in your machine.



Error messages:

1. Document Jam
2. Jam Rear
3. Jam 2-sided
4. Jam Tray
5. Jam Inside

See the messages in **Brother Status Monitor** on your computer.

## Solutions for Wireless Connection

If you cannot connect your Brother machine to the wireless network, see the following:

- *Online User's Guide: Print the WLAN Report*
- *Quick Setup Guide: Alternative wireless setup*

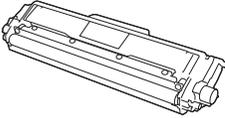
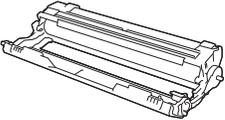
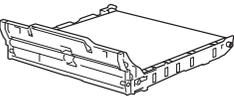
To view the *Online User's Guide* and other available guides, visit [support.brother.com/manuals](http://support.brother.com/manuals).

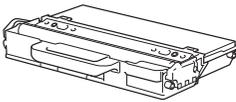
## Supplies

When the time comes to replace supplies, such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit [www.brother.com/original/index.html](http://www.brother.com/original/index.html) or contact your local Brother dealer.



The Supply Order Number (No.) will vary depending on your country and region.

Supply Items	Supply Order No.	Approximate Life (Page Yield)
<b>Toner Cartridge</b> 	Standard Toner: TN-223	<ul style="list-style-type: none"> <li>Black: Approximately 1,400 pages <sup>1 2</sup></li> <li>Cyan / Magenta / Yellow: Approximately 1,300 pages <sup>1 2</sup></li> </ul>
	High Yield Toner: TN-227	<ul style="list-style-type: none"> <li>Black: Approximately 3,000 pages <sup>1 2</sup></li> <li>Cyan / Magenta / Yellow: Approximately 2,300 pages <sup>1 2</sup></li> </ul>
	Starter Toner: (Supplied with your machine)	<ul style="list-style-type: none"> <li>Black: Approximately 1,000 pages <sup>1 2</sup></li> <li>Cyan / Magenta / Yellow: Approximately 1,000 pages <sup>1 2</sup></li> </ul>
<b>Drum Unit</b> 	DR-223CL <sup>3</sup> DR-223CL-BK <sup>4</sup> DR-223CL-CMY <sup>5</sup>	Approximately 18,000 pages <sup>6</sup>
<b>Belt Unit</b> 	BU-223CL	Approximately 50,000 pages <sup>7</sup>

Supply Items	Supply Order No.	Approximate Life (Page Yield)
<b>Waste Toner Box</b>  	WT-223CL	Approximately 50,000 pages <sup>2</sup>

- 1 Approximate cartridge yield is declared in accordance with ISO/IEC 19798.
- 2 Letter or A4 size single-sided pages
- 3 Contains four drum units; one black and three colors.
- 4 Contains one black drum unit.
- 5 Contains one color drum unit.
- 6 Approximately 18,000 pages based on one page per job [A4/Letter single-sided pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.
- 7 Approximately 50,000 pages based on two pages per job [A4/Letter single-sided pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.



If you are using Windows<sup>®</sup>, double-click the **Brother Creative Center** icon  on your desktop to access our **FREE** website designed as a resource to help you easily create and print customized materials for business and home use with photos, text and creativity.

Mac users can access Brother CreativeCenter at this web address:

[www.brother.com/creativecenter](http://www.brother.com/creativecenter)

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200 Crossing Boulevard  
P.O. Box 6911  
Bridgewater, NJ 08807-0911 USA

Brother International Corporation (Canada) Ltd.  
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Dollard-des-Ormeaux, QC, Canada H9B 3H6

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**[www.brother.com](http://www.brother.com)**

These machines are approved for use in the country of purchase only. Local Brother companies or their dealers will support only machines purchased in their own countries.



D00X0G001-00  
USA/CAN  
Version 0