

Product Safety Guide

DCP-T220 / DCP-T225 / DCP-T226 / DCP-T420W / DCP-T425W /
DCP-T426W / DCP-T520W / DCP-T525W / DCP-T720DW /
DCP-T725DW / DCP-T820DW / DCP-T825DW / MFC-T920DW /
MFC-T925DW

Brother Industries, Ltd.
15-1, Naeshiro-cho, Mizuho-ku, Nagoya 467-8561, Japan

Read this guide before attempting to operate the product, or before attempting any maintenance. Failure to follow these instructions may result in an increased risk of personal injury or damage to property, including through fire, electrical shock, burns or suffocation. Brother shall not be liable for damage caused where the product owner has failed to follow instructions set out in this guide.

How to use this guide:

1. Read the whole guide before using your product and keep it for later reference.
2. Carefully follow the instructions set out in this guide and always ensure that you follow all warnings and instructions marked on the product.
3. If you have concerns about how to use your product after reading this guide, contact Brother customer service or your local Brother dealer.
4. To ensure you understand all of the instructions, study the Symbols and Conventions used in the documentation.

For more advanced instructions, information, and product specifications, see the *Online User's Guide* at support.brother.com/manuals.

Symbols and Conventions Used in the Documentation

The following symbols and conventions are used throughout the documentation.

Follow all warnings and instructions marked on the product.

WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.

CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

IMPORTANT

IMPORTANT indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.

NOTE

NOTE specifies the operating environment, conditions for installation, or special conditions of use.



Electrical Hazard icons alert you to possible electrical shock.



Fire Hazard icons alert you to the possibility of a fire.



Prohibition icons indicate actions that must not be performed.



This icon indicates that flammable sprays must not be used.



This icon indicates that organic solvents such as alcohol, or other liquids must not be used.



This icon warns you not to swallow ink.



This icon indicates that the ink bottle must be held upright.

Bold

Bold typeface identifies specific keys on the product's control panel or on the computer screen.

Italics

Italicized style emphasizes an important point or refers you to a related topic.

Courier New

Text in Courier New font identifies messages on the LCD of the product.

NOTE

- Not all models are available in all countries.
 - The illustrations in this guide show the DCP-T720DW/MFC-T920DW.
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Compilation and Publication Notice

Under the supervision of Brother Industries, Ltd., this product's manuals have been compiled and published, covering the latest product descriptions and specifications.

The contents of all manuals and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential)

caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

Choose a Safe Location for Your Product

WARNING



Choose a location where the temperature remains between 50°F and 95°F (10°C and 35°C), the humidity is between 20% and 80%, and where there is no condensation.



DO NOT allow this product to come into contact with water. This product should not be used around standing water, including a bathtub, sink, or swimming pool; around appliances containing water, including a refrigerator; or in a wet basement.



DO NOT expose the product to direct sunlight, excessive heat, open flames, corrosive gasses, moisture, or dust. Doing so may create a risk of an electrical shock, short circuit, or fire, causing damage to the product and/or rendering it inoperable.



DO NOT place the product near chemicals or in a place where chemicals could be spilled on it. Should chemicals come into contact with the product, there may be a risk of fire or electrical shock. In particular, organic solvents or liquids such as benzene, paint thinner, polish remover, or deodorizer may melt or dissolve the plastic cover and/or cables, resulting in a risk of fire or electrical shock. These or other chemicals may cause the product to malfunction or become discolored.

CAUTION

Put your product on a flat, level, stable surface (such as a desk), that is free from vibration and shocks. Put the product near a telephone wall jack (MFC models only) and a standard AC power outlet or a standard grounded AC power outlet (for Canada and Latin America).

DO NOT place this product on an unstable cart, stand, or table, particularly if children are expected to be near the product. The product is heavy and may fall, causing injury to you or others and serious damage to the product. For the products with scanning functionality, there is an added risk of injury if the scanner glass should break.

Avoid placing your product in a busy area. If you must place it in a busy area, ensure that the product is in a safe location where it cannot be accidentally knocked over, which could cause injury to you or others and serious damage to the product.

Ensure that cables and cords leading to the product are secured so as not to pose a tripping hazard.

DO NOT place heavy objects on the product.

DO NOT place any objects around the product. Such objects block the access to the power outlet in case of emergency. It is important that the product can be unplugged whenever needed.

IMPORTANT

- DO NOT place your product next to devices that contain magnets or generate magnetic fields. Doing so may interfere with the operation of the product, causing print quality problems.
- DO NOT tip or turn the product upside down after ink tanks are filled. Doing so may cause ink spillage and internal damage to the product.
- DO NOT place your product next to sources of interference, such as speakers or the base units of non-Brother cordless telephones. Doing so may interfere with the operation of the product's electronic components.
- DO NOT place anything in front of the product that will block received faxes (MFC models only) or printed pages.

Connect the Product Safely

WARNING



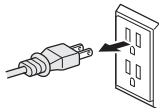
ELECTRICAL HAZARDS

Failure to follow the warnings in this section may create the risk of an electrical shock. In addition, you could create an electrical short, which may create the risk of a fire.



There are high-voltage electrodes inside the product. Before you access the inside of the product, including for routine maintenance such as cleaning, make sure you have unplugged the telephone line cord first (MFC models only) and then the power cord from the AC power outlet, as well as any telephone/RJ-11 (MFC models only) or Ethernet/RJ-45 cables (Network models only) from the product.

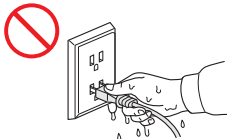
DO NOT push objects of any kind into this product through slots or openings in the product, as they may touch dangerous voltage points or short-out parts.



(Example for USA)



DO NOT handle the plug with wet hands. Doing this might cause an electrical shock.



(Example for USA)



Always make sure the plug is fully inserted. DO NOT use the product or handle the cord if the cord has become worn or frayed.



Unplug the power plug regularly to clean it. Use a dry cloth to clean the root of the plug blades and between the blades. If the power plug is plugged into the outlet over a long period, dust accumulates around the plug blades, which may cause a short circuit, resulting in a fire.



DO NOT dismantle this product. Dismantling this product could cause a fire or electrical shock.

DO NOT attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltage points and other risks and may void your warranty. Refer all servicing to Brother Authorized Service Center.



DO NOT drop any metal objects or any type of liquid on the power plug of the product. It may cause an electrical shock or a fire.



If water, other liquids, or metal objects get inside the product, immediately unplug the product from the AC power outlet and contact Brother Authorized Service Personnel.



This product should be connected to an AC power source within the range indicated on the rating label (You can find the rating label on your machine). DO NOT connect it to a DC power source or inverter. If you are not sure what kind of power source you have, contact a qualified electrician.

Use the Product Safely

WARNING



ELECTRICAL HAZARDS

Failure to follow the warnings in this section may create the risk of an electrical shock. In addition, you could cause an electrical short, which may lead to a fire.



If the product has been dropped or the casing has been damaged, there may be the possibility of an electrical shock. Unplug the product from the AC power outlet and contact Brother Authorized Service Personnel.



DO NOT use this product during a thunderstorm. There may be a remote risk of an electrical shock from lightning.

FIRE HAZARDS

Failure to follow the warnings in this section may create the risk of a fire.



DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the product. Doing so could cause a fire. Instead, use only a dry, lint-free cloth. For instructions on how to clean the product, see the *Online User's Guide*.

(Models with Wireless LAN function only)

DO NOT use the product near any medical electrical equipment. The radio waves emitted from the product may affect medical electrical equipment and cause a malfunction, which may result in accident or injury.

For users with pacemakers:

This product generates a weak magnetic field. If you feel anything wrong with the operation of your pacemaker when near the product, move away from the product and consult a doctor immediately.



DO NOT place metal objects, such as clips, staples, or jewelry on the product. If these objects contact the electrical parts inside the product, it may cause a fire or electrical shock.



DO NOT place a container holding water or liquid on the product. The water or liquid in the container may spill into the product making contact with the electrical parts inside the product, which may cause a fire or electrical shock.



If the product becomes unusually hot, releases smoke, generates any strong smells, or if you accidentally spill any liquid on it, immediately unplug the product from the AC power outlet. Contact Brother Authorized Service Personnel.

Plastic bags are used in the packing of this product. Plastic bags are not toys. To avoid the danger of suffocation, keep these bags away from babies and children, and dispose of them correctly.



(MFC models only)

Use caution when installing or modifying telephone lines. Never touch telephone wires or terminals that are not insulated unless the telephone line has been unplugged from the wall jack.

Never install telephone wiring during a thunderstorm. Never install a telephone wall jack in a location that is wet or may become wet, for example, near a refrigerator or other appliance that produces condensation.



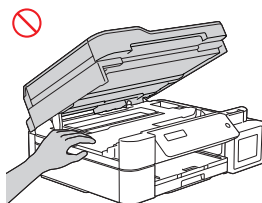
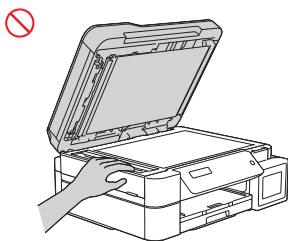
Power Cord Safety:

- (For Canada and Latin America) (DCP-T520W/DCP-T525W/DCP-T720DW/DCP-T725DW/DCP-T820DW/DCP-T825DW/MFC-T920DW/MFC-T925DW) This product is equipped with a grounded plug. This plug will only fit into a grounded power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. DO NOT attempt to defeat the purpose of the grounded plug.
- DO NOT allow anything to rest on the power cord.
- DO NOT place this product where people might step on the cord.
- DO NOT place this product in a position where the cord is stretched or strained, as it may become worn or frayed.
- DO NOT use the product if the power cord is frayed or damaged. Doing so may cause an electrical shock or fire.
- DO NOT pull on the middle of the AC power cord; pulling on the middle may cause the cord to separate from the plug. Doing this might cause an electrical shock.
- DO NOT use any undesignated cables (or optional devices). Doing so may cause a fire or injuries. Installation must be performed correctly according to the *Quick Setup Guide*.
- Brother strongly recommends that you DO NOT use any type of extension cord.
- This product should be positioned so that nothing pinches or constricts the power cord.
- DO NOT use cables that do not meet the cable specifications described in the *Quick Setup Guide*. Doing so may cause a fire or injuries.
- If the power cord is provided with this product, use ONLY the provided cord. Installation must be performed correctly as described in the *Quick Setup Guide*.

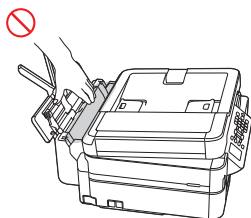
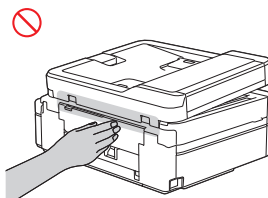
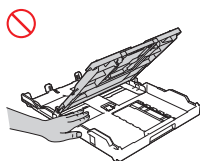
CAUTION

Wait until pages have exited the product before picking them up. Failure to do this may cause injury to your fingers by trapping them inside the machine.

To prevent injuries, be careful not to put your fingers in the areas shown in the illustrations.

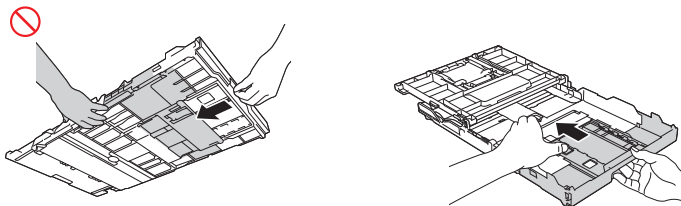


(DCP-T520W/DCP-T525W/DCP-T720DW/
DCP-T725DW/DCP-T820DW/
DCP-T825DW/MFC-T920DW/
MFC-T925DW)

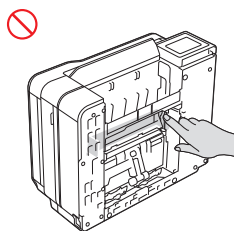


(DCP-T820DW/DCP-T825DW/
MFC-T920DW/MFC-T925DW)

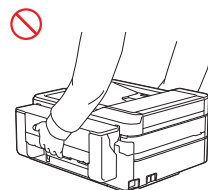
When changing the tray size from the Legal size to the original size, be careful not to pinch your fingers in the gaps or slots in the bottom of the tray. It may cause injury to you.



DO NOT touch the edges of the metal parts behind the rollers in the gray shaded area shown in the illustration. These parts have sharp edges and touching the metal parts behind the rollers may cut your fingers or otherwise injure them.

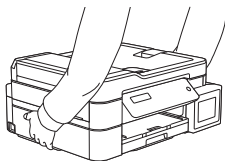


DO NOT carry the product by holding the scanner cover (some models only), the Jam Clear Cover, the manual feed slot cover (some models only), or the control panel. Doing this may cause the product to slip out of your hands and may result in injury.



(DCP-T820DW/DCP-T825DW/
MFC-T920DW/MFC-T925DW)

Only carry the machine by placing your hands under the entire machine.



When multiple devices, including this product, are connected to a computer using USB cables, you may feel an electric charge when you touch metal parts of the product.



Storage of Ink Bottles:

- Be careful not to get the ink in your eye or mouth when refilling the ink tank.
- Keep the ink bottle out of the reach of children.
- DO NOT shake the ink bottle. The ink may leak out if the bottle is shaken or twirled.
- DO NOT store the ink bottle in a place subject to temperature changes.
- DO NOT expose the ink bottle to direct sunlight.
- DO NOT drop or damage the ink bottle.
- DO NOT swallow ink. If you swallow any ink, spit it out, rinse your mouth and consult your doctor immediately.
- Avoid tilting the ink bottle or storing it on its side; it may leak.
- If any ink remains in the ink bottle, fasten the cap tightly and store the ink bottle on a level surface in a cool, dark place.
- DO NOT let children or anyone else swallow the ink bottle cap or the ink tank cap.

If the ink contacts your skin or gets into your eye or mouth, follow these steps immediately:

- If your skin comes into contact with the ink, wash your skin with water and soap immediately.
- If the ink gets into your eye, rinse it with water, and consult your doctor immediately. If left as is, it may cause redness or mild inflammation of the eye.
- If the ink gets into your mouth or you swallow it, spit it out, rinse your mouth, and consult your doctor immediately. Failure to seek medical attention could lead to sickness.

DO NOT run your hand over the edge of the paper. The thin and sharp edges of the paper may cause an injury.

IMPORTANT

- A distinct change in the product's performance may indicate a need for service.
 - DO NOT connect your product to an AC power outlet controlled by wall switches or automatic timers, or to the same circuit as a large appliance or other equipment that requires a significant amount of electricity. It could disrupt the power supply. Disruption of the power supply may also delete information from the product's memory, and repeated cycling of the power supply can damage the product.
 - We recommend that you use our genuine ink. Non-genuine ink may cause damage to the print head. They may also result in differences in the colors or storage stability. (Not all non-genuine ink cause these issues.)
 - DO NOT put objects on top of the product. Doing so may cause the product to malfunction.
 - DO NOT put any foreign objects into the ink tank. Doing this may cause the product to malfunction.
-

Important Safety Instructions

DO NOT attempt to service this product yourself because opening or removing covers may expose you to dangerous voltage points and other risks and may void your warranty. Refer all servicing to a Brother Authorized Service Center.

1. Read all of these instructions.
2. Save these instructions for later reference.
3. Follow all warnings and instructions marked on the product.
4. Unplug this product from the AC power outlet and refer all servicing to Brother Authorized Service Personnel under the following conditions:
 - If liquid has been spilled into the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are discussed in the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - If the product exhibits a distinct change in performance, indicating a need for service.
5. For the location of your nearest Brother Authorized Service Center, contact:

In USA: 1-877-BROTHER (1-877-276-8437)

In Canada: www.brother.ca/support

Regulations

WARNING



(MFC models only)

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to people. These important safety precautions include the following:

1. DO NOT use this product near water or locations that may become wet, for example, near a bathtub, wash bowl, kitchen sink or washing machine, in a wet basement, or near a swimming pool.
2. Avoid using this product during a thunderstorm. There may be a remote risk of an electrical shock from lightning.
3. DO NOT use this product to report a gas leak in the vicinity of the leak.
4. Use only the power cord provided with the product (if included in the box).

Read all of the instructions. Save them for later reference.



(MFC models only)

To reduce the risk of fire, electrical shock, and injury to people;

- Use only a No. 26 AWG or larger telecommunication line cord.
-



Disconnect device

This product must be installed near an AC power outlet that is easily accessible. In case of an emergency, you must unplug the power cord from the AC power outlet to shut off the power completely.



For protection against the risk of electrical shock, always disconnect all cables from the wall outlet before the equipment is installed, serviced, or modified.

IMPORTANT

- This equipment may not be used on coin service lines provided by the telephone company or connected to party lines.
 - Brother cannot accept any financial or other responsibilities that may be the result of your use of this information, including direct, special, or consequential damages. There are no warranties extended or granted by this document.
 - A grounded plug should be plugged into a grounded AC power outlet after checking the rating of the local power supply for the product to operate properly and safely.
-

Wireless Connection (Mexico Only) (Wireless Models Only)

The operation of this equipment is subject to the following two conditions:

(1) it is possible that this equipment or device may not cause harmful interference, and (2) this equipment or device must accept any interference, including interference that may cause undesired operation.

La operación de este equipo está sujeta a las siguientes dos condiciones:

(1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

LAN Connection (Models with Wired LAN Function Only)

CAUTION

DO NOT connect this product to a LAN connection that is subject to over-voltages.

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The listing below is intended to be a guide rather than a complete listing of every possible prohibition. In case of doubt, we suggest that you consult with the appropriate authority or advisor with regard to the specific document.

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- Money
- Bonds or other certificates of indebtedness
- Certificates of Deposit
- Internal Revenue Stamps (canceled or uncanceled)
- Selective Service or draft papers
- Passports
- United States/Canadian Postage Stamps (canceled or uncanceled)
- Food Stamps
- Immigration Papers
- Checks or drafts drawn by Governmental agencies
- Identifying badges or insignias
- Licenses and Certificates of Title to motor vehicles, under certain State/Provincial law

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Peru:

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Mexico:

Tel: 01-800-759-6000 / 01-800-759-8000

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