brother

Quick Setup Guide

Read the *Product Safety Guide* first, then read this guide for the correct installation procedure.
Keep this guide next to your machine for quick reference.

CHN-ENG
Version A

DCP-C421W

You must follow steps ⬜1 **to** ⬜6 **to complete the setup.**

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1 Unpack the machine and check the components

Inbox Ink Bottles*4
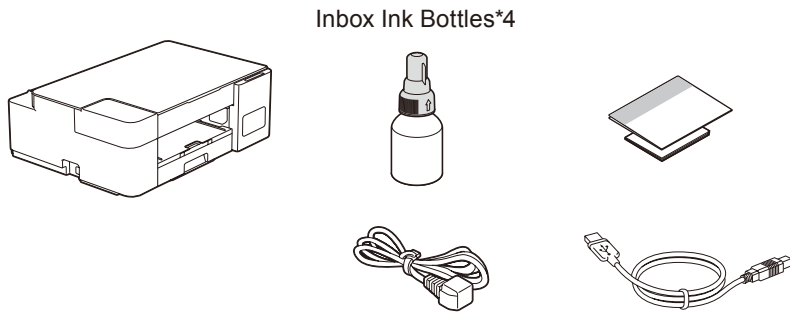
Remove the protective tape and the film covering the machine.

NOTE
• Save all packing materials and the box in case you must ship your machine.
• We recommend using a USB 2.0 cable (Type A/B) that is no more than 2 meters long.
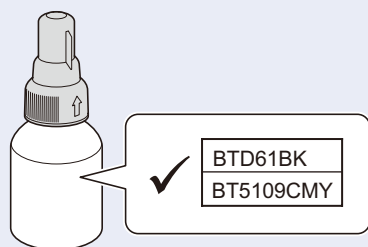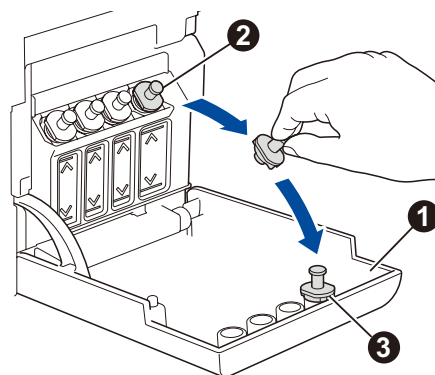
Operation Videos

www.95105369.com

Installation & Using Videos

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2 Fill the ink tanks with inbox ink

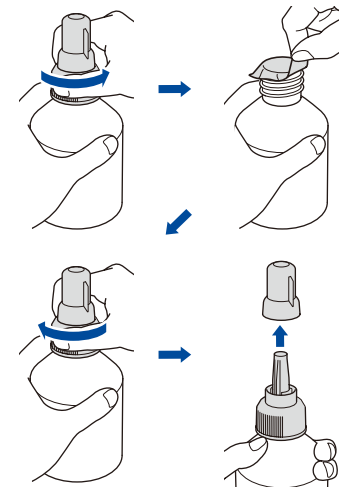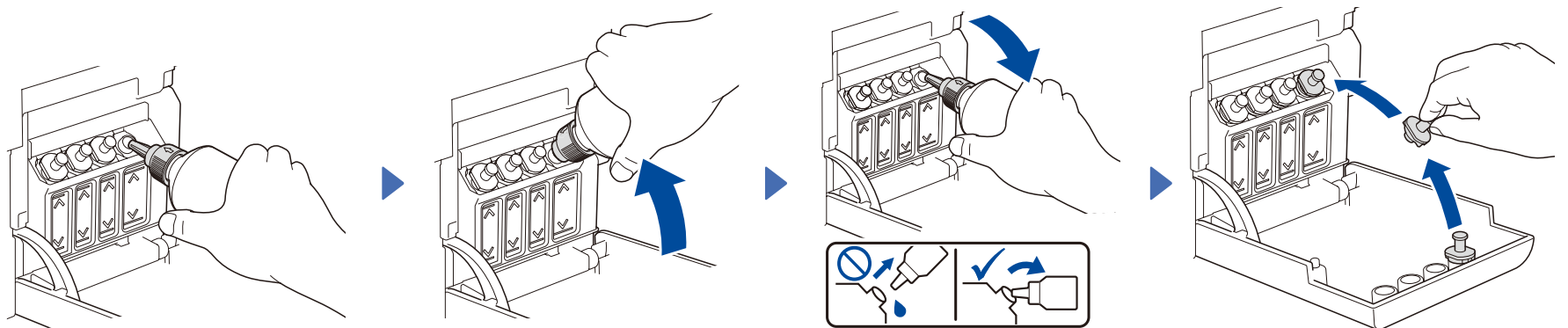| BTD61BK |
|---|
| BT5109CMY |

✓

IMPORTANT

Check the ink bottle model name on the label. Using the incorrect ink may cause damage to the machine.

Open the ink tank cover ❶, remove the cap ❷, and place it on the back of the cover ❸.

Remove the film and tighten the cap firmly.

Remove the nozzle cap and insert the bottle nozzle firmly into the ink tank so that the ink does not spill.

The bottle is self-standing and the ink fills automatically until the bottle is empty. To fill the ink tank faster, squeeze the bottle on both sides.

When finished, remove the bottle, pointing the nozzle upward so the ink does not spill.

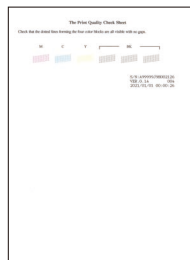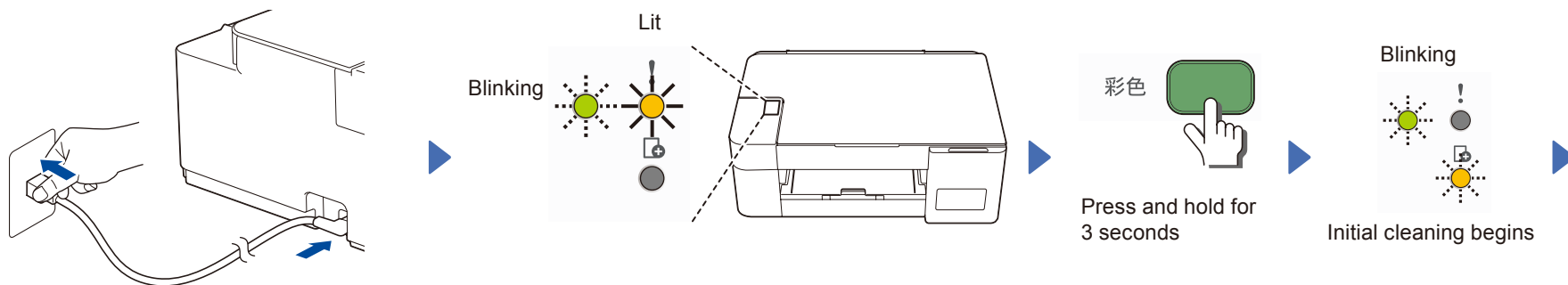Replace the ink tank cap. Repeat step **2** for the other ink tanks, and then close the ink tank cover.

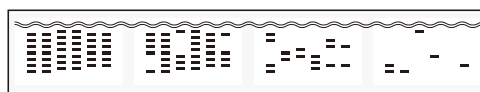---

3 Load plain A4 paper in the paper tray
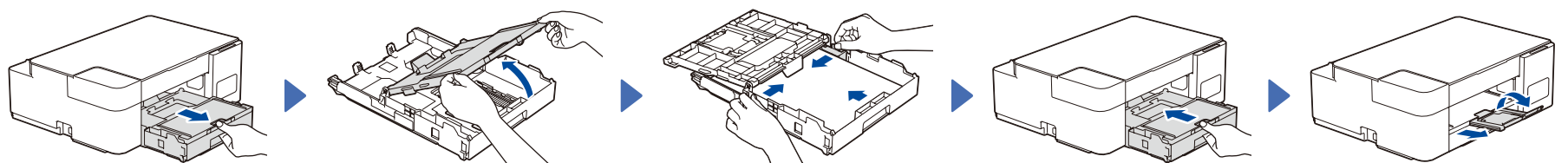
Fan the paper well.

4 Start the initial cleaning

Lit

Blinking

Blinking

彩色

Press and hold for
3 seconds

Initial cleaning begins

The machine prints
the Print Quality
Check Sheet.

Check the Print Quality Check Sheet.

Good ⟷ Poor

To improve the print quality,
clean the print head. See
Improve Print Quality in this
guide.

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5 Charge printable pages

Make sure you have installed WeChat to
your mobile device.

1. Visit setup.brother.com and install **Brother
   Mobile Connect** to use your machine and
   charge printable pages from your mobile
   device.

   setup.brother.com

2. Start **Brother Mobile Connect** on your
   mobile device.

3. Follow the on-screen instructions to register your
   machine to **Brother Mobile Connect**.
   When the registration is completed, the Home screen
   of **Brother Mobile Connect** displays your model
   name as shown on the right.

   Home

   DCP-XXXX
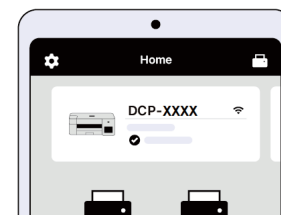
If the registration
fails, try to set up the
connection manually.
Visit FAQs and
troubleshooting tips,
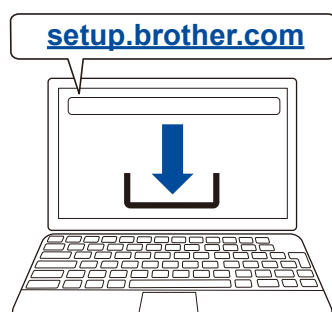search for the keyword
"WPS".

www.95105369.com

FAQs

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4. Tap **Charge Function Settings** on the Home screen.

5. Follow the on-screen instructions to add an administrator's account for charging.

6. Charge the number of printable pages using WeChat Mini Program for charging.
   The print feature becomes available after charging.

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6 Connect with your PC (if necessary)

setup.brother.com

Visit setup.brother.com
to download and install
Brother software with
your computer.

Follow the on-screen instructions and prompts.

Setup Complete

Connect with WeChat

Your machine can print through an applet of WeChat, which is called "兄弟畅享印".
"兄弟畅享印" lets you wirelessly print photos and documents without the need to install an app or a driver.

Binding your printer before using WeChat print function for the first time. Please scan the two-dimensional code on
the right for operation instructions.

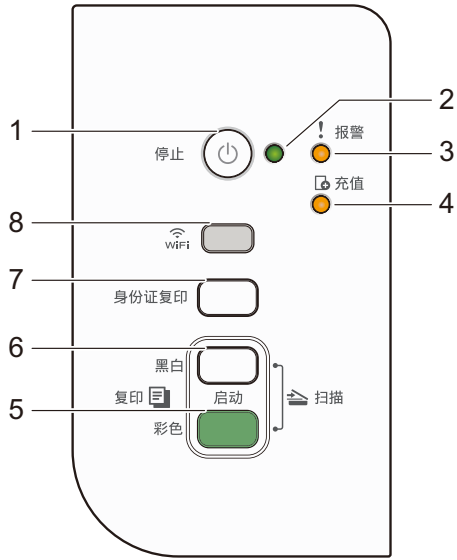For detailed machine operation including scanning and troubleshooting tips, see the *Online User's Guide*:

www.95105369.com

→ Using & Troubleshooting

Control Panel Overview

1	Power / Stop button	5	Color Start button
2	Power LED	6	Mono Start button
3	Warning LED	7	Copy Shortcut button
4	Charge LED	8	Wi-Fi button / LED

停止

报警

充值

WiFi

身份证复印

黑白

复印   启动   扫描

彩色

Press ⏻ to turn the machine on. Press and hold ⏻ to turn the machine off.

Machine Settings

To change machine settings, access Web Based Management using either **Brother Mobile Connect** on your mobile device or **Brother iPrint&Scan** on your computer.

Important Notice for Network Security: The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". We recommend immediately changing the default password to protect your machine from unauthorized access. See the *Online User's Guide*.

LED Indications

Lit	Blinking		• Standby		• Busy (blinking) • Sleep (blinking slowly and faintly)		• Wrong paper size

	• Initial cleaning: After filling the ink for the first time, press and hold **Color Start** for 3 seconds. • Check ink level: See *Check Ink Volume* in this guide. When finished, press **Stop**.		• Paper jam (blinking simultaneously): See *Remove Jammed Paper* in this guide.

	• No paper loaded: Load paper in the tray, and then press **Mono Start** or **Color Start**. • Tray not detected: Slowly push the paper tray completely into the machine.		• Printable pages charge near empty		• Printable pages charge empty

	• Out of memory		• Machine error	For solutions, see the *Online User's Guide*: www.95105369.com

Wi-Fi	WiFi	• Off	WiFi	• Connecting	WiFi	• Connected

Copy

Normal Copy

1. Load the paper in the paper tray.

2. Place the document **in the lower right corner** of the scanner glass.

3. Press **Mono Start** or **Color Start**.

■ **Multiple Copy**
Press **Mono Start** or **Color Start** once for each additional copy.
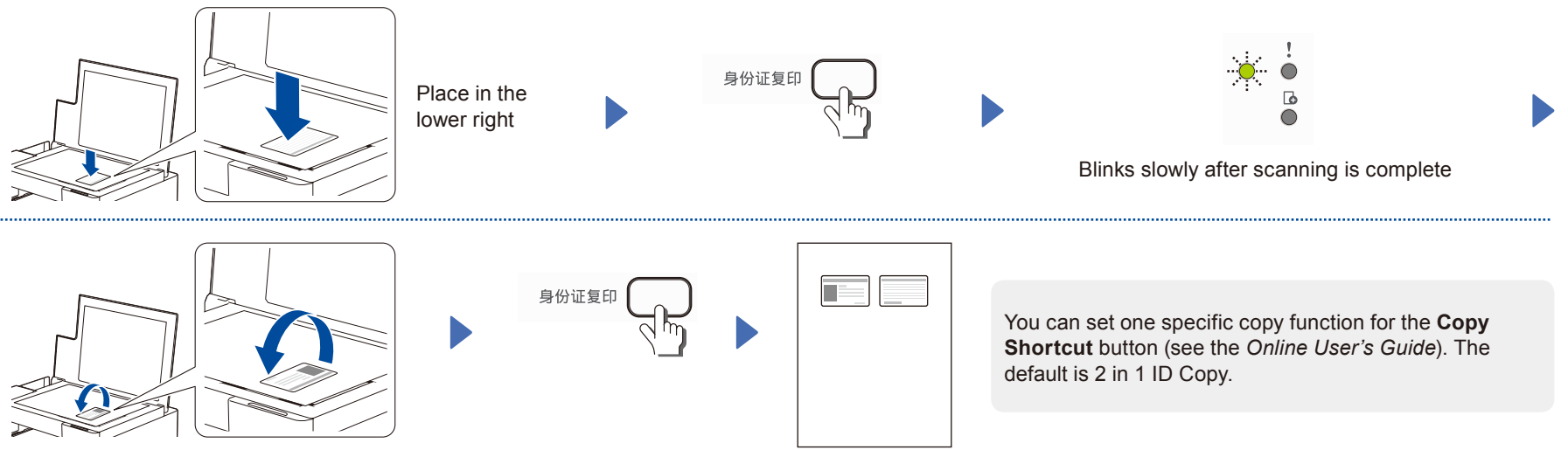
■ **Best Quality Copy**
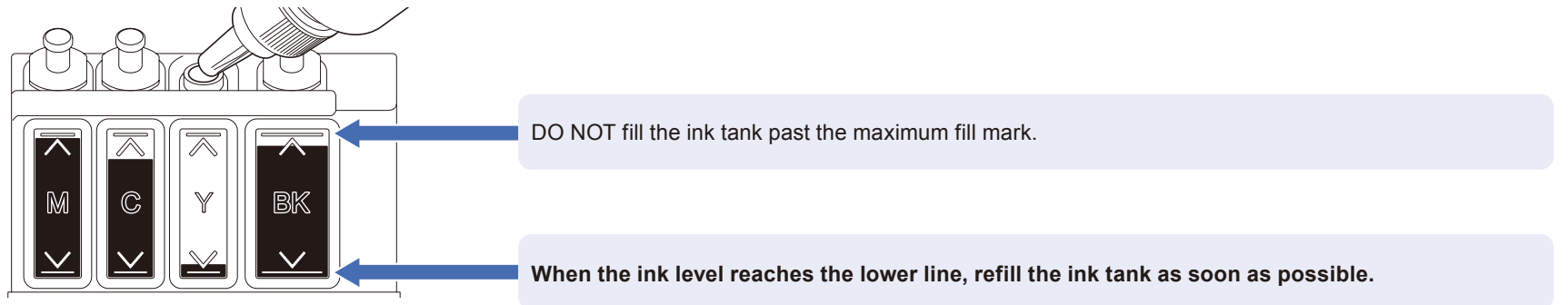Press and hold **Mono Start** or **Color Start** for two seconds.

■ **Other Copy**
Use **Brother Mobile Connect** on your mobile device or **Brother iPrint&Scan** on your computer. See the *Online User's Guide*.

2 in 1 ID Copy

Place in the lower right

身份证复印

Blinks slowly after scanning is complete

身份证复印

You can set one specific copy function for the **Copy Shortcut** button (see the *Online User's Guide*). The default is 2 in 1 ID Copy.

Check Ink Volume

DO NOT fill the ink tank past the maximum fill mark.

When the ink level reaches the lower line, refill the ink tank as soon as possible.

Improve Print Quality

Clean the print head.

停止

身份证复印

Press simultaneously

Blinking

Clean all colors

彩色

Clean black only

黑白

After cleaning, the machine prints the Print Quality Check Sheet.

Good ←——————→ Poor

If the print quality does not improve with normal cleaning, try the Special cleaning (Note that this operation will consume a large amount of ink).
1. Make sure all ink tanks are at least half-full.
2. Use the procedure above, but hold **Mono Start** and **Color Start** simultaneously for five seconds while the **Charge LED** is blinking.

Remove Jammed Paper

Avoid getting ink on your hands.

停止