



Brother Print Support App

User's Guide

Copyright

©2026 Brother Industries, Ltd. All rights reserved.

Information in this document is subject to change without notice. The software described in this document is furnished under a license agreement. The software may be used or copied only in accordance with the terms of that agreement. No part of this publication may be reproduced in any form or by any means without the prior written permission of Brother Industries, Ltd.

Trademarks

Brother is either a trademark or a registered trademark of Brother Industries, Ltd.

Any trade names and product names of companies appearing on Brother products, related documents and any other materials are all trademarks or registered trademarks of those respective companies.

Important Note

Some functions may not be available depending on the model.

Screen images in this guide are for illustrative purposes only and may differ from what you see on your screen depending on your printer model or software version.

The contents of this document and the specifications of this app are subject to change without notice.

Table of Contents

What is the Brother Print Support App?.....	1
System Requirements	1
Before Using the Brother Print Support App.....	2
Install the Brother Print Support App	3
Network Connection.....	3
USB Connection	3
Print Using the Brother Print Support App.....	4
Brother Print Support App Print Settings	5
Basic	5
Layout.....	7
Advanced.....	9

What is the Brother Print Support App?

Windows operating system (OS) includes standard printer drivers, such as the Microsoft IPP Class Driver, which allow you to print without installing printer drivers provided by the printer manufacturer. However, these standard printer drivers offer only basic functionality. For example, you may not be able to specify the paper size, use 2-sided printing, or configure multi-page printing (2-in-1 or 4-in-1).

Windows 11 and Windows Server 2025 include a security feature called Windows Protected Print (WPP) mode. When WPP mode is enabled, it enhances the security of the printing system and helps prevent printer driver vulnerabilities. In a Windows 11 x64 environment, Brother-supplied printer drivers cannot be used while the WPP mode is enabled, and only Windows standard printer drivers (such as the Microsoft IPP Class Driver) are available. In a Windows 11 Arm64 environment, Brother-supplied printer drivers cannot be installed regardless of the WPP mode status.


The Brother Print Support App addresses these limitations by extending the functionality of standard Windows printer drivers. When Brother-supplied printer drivers cannot be installed and only Windows standard printer drivers are available, the Brother Print Support App allows you to use printing features similar to those provided by Brother-supplied printer drivers.

System Requirements

- Windows 11 x64/Arm64 24H2 or later
- For installation instructions and a list of supported models, visit <https://support.brother.com/g/d/ahs8>.

Before Using the Brother Print Support App

Before using the Brother Print Support App, confirm which printer driver is installed on your computer by following the steps below.

1. Check that the printer you want to use is supported by the Brother Print Support App. For information on the supported models, visit <https://support.brother.com/g/d/ahs8>.
2. Click  > **Settings** > **Bluetooth & devices** > **Printers & scanners**.
3. Click the printer you want to use. If it isn't listed, install the Brother Print Support App - see [Install the Brother Print Support App](#).
4. Click **Printer properties**.
5. Click the **Advanced** tab, and then check the **Driver** field:
 - If you see your printer's model name, the Brother-supplied printer driver is installed. If you want to install the Brother Print Support App, go to [Install the Brother Print Support App](#).
 - If you see **Microsoft IPP Class Driver**, go to Step 6.
 - If you see anything else, the Brother-supplied printer driver is installed. If you want to install the Brother Print Support App, go to [Install the Brother Print Support App](#).
6. Close the **Printer properties** window.
 - If you see **Open printer app**, the Brother Print Support App is already installed. Go to [Print from the Brother Print Support App](#) to learn how to print using this app.
 - If you see **Get the app**, the Microsoft IPP Class Driver is currently installed. You can continue using this driver, or click **Get the app** to install the Brother Print Support app for extended functionality.

Install the Brother Print Support App

Install the Brother Print Support App according to your connection type.



Make sure your printer model is supported by the Brother Print Support App.
For information on the supported models, visit <https://support.brother.com/g/d/ahs8>.

Network Connection

Make sure your printer and Windows computer are connected to the same network.

1. Click  > **Settings** > **Bluetooth & devices** > **Printers & scanners**.
2. Click the **Add device** button.
3. A list of available printers will appear. Click the **Add device** button next to the printer you want to add.
The Brother Print Support App will be installed automatically on your computer.

USB Connection

Connect your printer to your computer using a USB cable. The Brother Print Support App will be installed automatically from the Microsoft Store.

Print Using the Brother Print Support App

When you change an application's print settings, the changes apply only to documents printed with that application.

1. Select the print command in your application.
2. Select your printer's model name, and then click the printer's properties or preferences button.
The **Print Settings** window appears.
3. Load paper in the paper tray.
Make sure you have loaded the correct paper size.
4. Change the print settings as needed.
For example, to change the paper size, click **Basic** in the left menu, and then select the **Paper Size** option.
5. Click **OK**.
6. Click **Print**.

Brother Print Support App Print Settings

When you change this app's print settings, the changes only apply to documents printed using this app.



Screen images in this guide are for illustrative purposes only and may differ from what you see on your screen depending on your printer model or software version.

[Basic](#)
[Layout](#)
[Advanced](#)

Basic

The screenshot shows the 'Brother Print Settings' application window. The 'Basic' tab is selected in the left sidebar. The main area contains the following settings:

- Paper Size:** A4 (dropdown menu), with an 'Edit User Defined Size >' button.
- Borderless:**
- Orientation:** Portrait, Landscape
- Copies:** 1 (spinner), with a note: 'Please enter a value within the range of 1 to 999.' Below are Collate and Reverse Order.
- Media Type:** Plain Paper (dropdown menu)
- Print Quality:** Normal (dropdown menu)
- Color / Grayscale:** Color (dropdown menu with color bar icon)
- 2-sided / Booklet:** 2-sided (dropdown menu), with a 'Settings >' button.
- Default:** A button at the bottom of the settings list.

On the right side, a preview of a document is shown with a page number '1' and a '2' on the next page. Below the preview, the following settings are listed:

- Paper Size: A4
- Copies: 1
- Media Type: Plain Paper
- Print Quality: Normal
- 2-sided / Booklet: 2-sided
- Color / Grayscale: Color

At the bottom right of the preview area is an 'Add Profile...' button. At the bottom of the window are three buttons: 'OK', 'Apply', and 'Cancel'.

1. Paper Size

Select the paper size you want to use. You can either choose from standard paper sizes or registered user-defined sizes.

Edit User Defined Size

Click this button to create or edit a custom paper size.

Borderless

Select this option to print photos without borders. The image data is created slightly larger than the selected paper size, which may result in cropping of the photo edges. You may not be able to select the Borderless option for some combinations of media type and print quality, or in some applications.

2. Orientation

Select the orientation (portrait or landscape) of your printout.

3. Copies

Select or type the number of copies (1-999) you want to print in this field.

Collate

Select this option to print sets of multi-page documents in the original page order.

When this option is selected, complete copies of the document are printed one set at a time, according to the number of copies you specify. If this option is not selected, each page is printed the specified number of times before the next page of the document is printed.

Reverse Order

Select this option to print your document in reverse order. The last page of your document will be printed first.

4. Media Type

Select the media type you want to use. To achieve the best print results, your Brother machine automatically adjusts its print settings according to the selected media type.

5. Print Quality

Select the print quality you want. Print quality and speed are related - the higher the quality, the longer it will take to print the document.

6. Color / Grayscale

Select color or grayscale printing. Print speed is faster in grayscale mode than in color mode. If you select grayscale mode, any color content in your document will be printed in shades of gray.

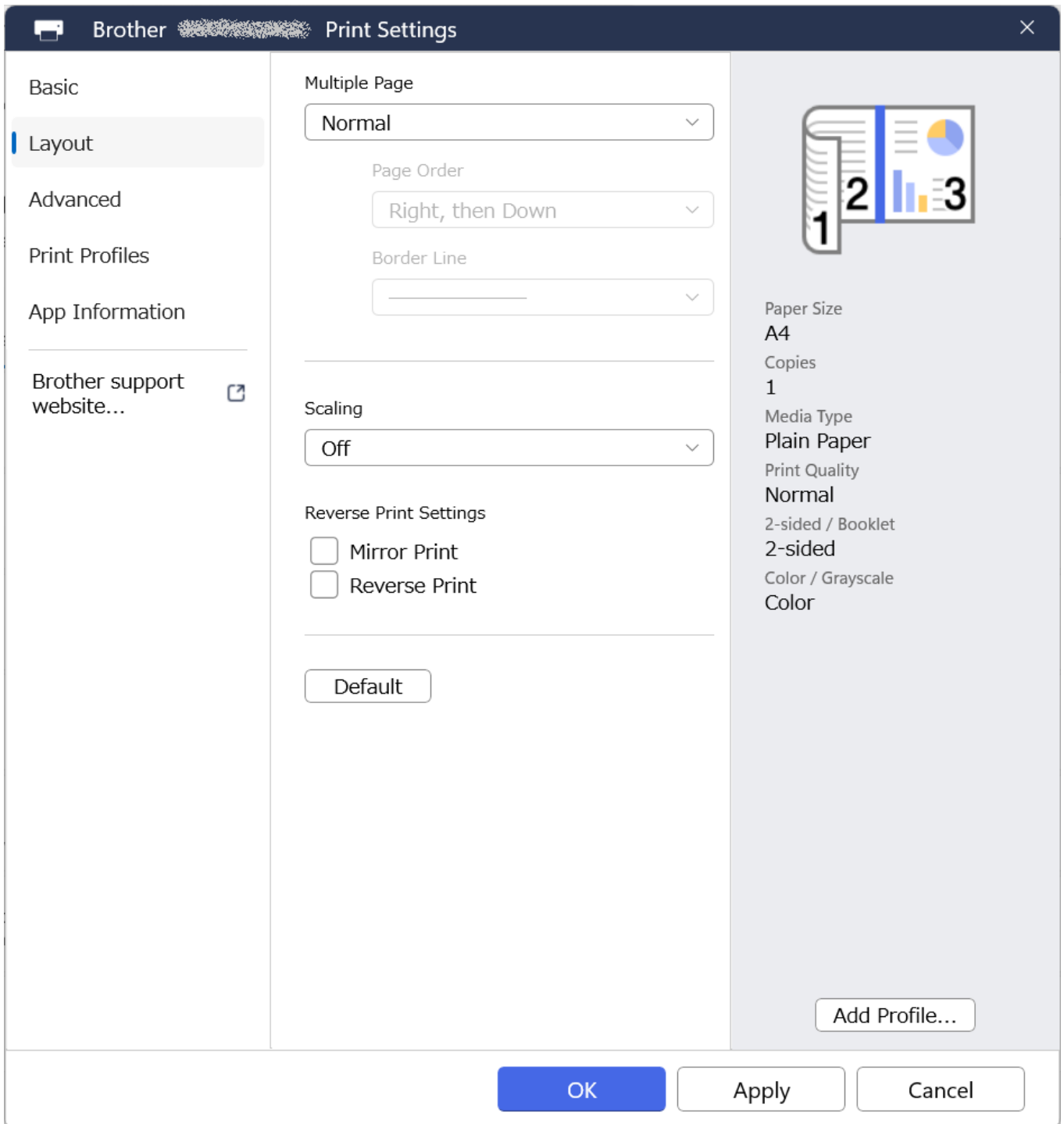
7. 2--sided / Booklet

Select this option to print on both sides of the paper or to print a document in booklet format using 2-sided printing.

Settings

Click this button to select the type of 2-sided binding. Four 2-sided binding types are available for each orientation.

Layout



1. Multiple Page

Select this option to print multiple pages on a single sheet of paper or to print one page of your document on multiple sheets.

Page Order

Select the page order when printing multiple pages on a single sheet of paper.

Border Line

Select the border style to use when printing multiple pages on a single sheet of paper.

2. **Scaling**

Select this option to adjust the document content by either fitting it to the selected paper size or specifying a scaling rate, which may change the printed paper size.

3. **Reverse Print Settings**

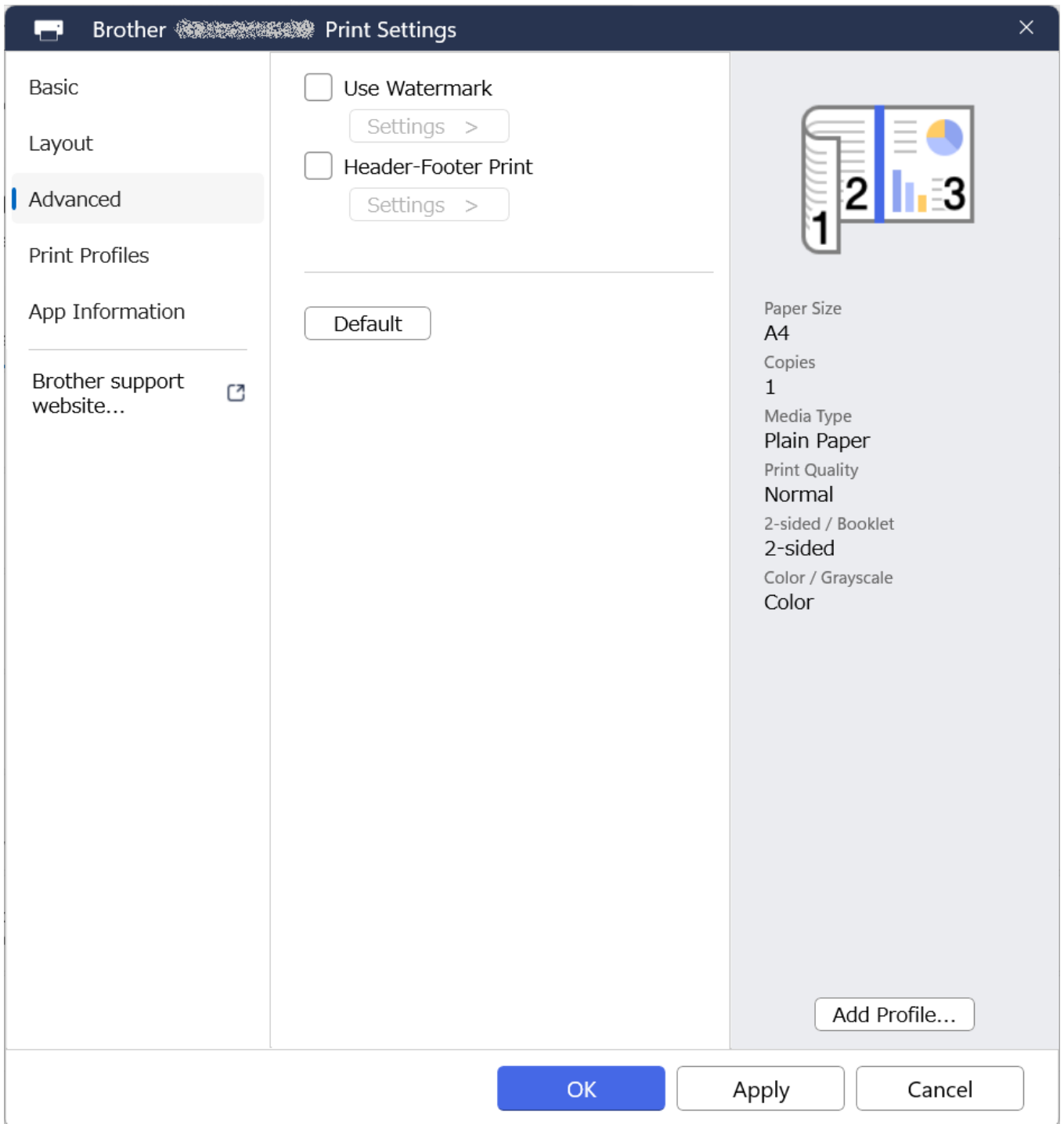
Mirror Print

Select this option to print a horizontally reversed image (mirrored from left to right).

Reverse Print

Select this option to rotate the printed image by 180 degrees (upside down).

Advanced



1. Use Watermark

Select this option to print a logo or text on your document as a watermark. Select one of the preset watermarks, add a new watermark, or use an image file you have created.

2. Header-Footer Print

Select this option to print the date, time, and logged-in username in the header or footer of the document.

brother