Artspira App
Quick Guide
(for WLAN-compatible embroidery machines)

English
Version E

USING THIS GUIDE

The Artspira app provides embroidery data content and can be used to transfer data from your mobile device to your Brother WLAN-compatible embroidery machine via a server. Embroidery data created using the built-in design feature of the app can also be transferred.

This guide provides basic operating procedures for using the Artspira app as well as for using the machine to retrieve content provided by the app. For detailed instructions on using the machine, refer to the Operation Manual supplied with it.

PRECAUTIONS

- In order to use the functions of the app, the machine's software must be updated to the latest version.
- We recommend using the latest version of the app so that it can be used under optimal conditions.
- Note that the screens and icons shown in the procedures may differ from the actual ones.

TRADEMARKS

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App Store is a service mark of Apple Inc., registered in the United States and other countries.

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BASIC OPERATIONS

■ Installing the app

1. **Access Google Play or the App Store on your mobile device.**

2. **Install the [Brother Artspira] app.**

■ Connecting

1. **Connect the machine to the wireless network.**

   For details on making connections, refer to the Operation Manual supplied with the machine.

2. **Tap the Artspira icon on your mobile device to open the app.**

3. **Log in to the Artspira app.**

4. **Tap in the home screen to start connecting with your machine.**

   Memo

   - Up to 10 compatible embroidery machines and cutting machines can be linked with the Artspira app.

5. **After selecting your machine type, tap [Connect] and then follow the instructions that appear in the app to connect the machine with the app.**

   ▶ When setup is finished, data can be transferred to the machine from the app.

■ Transferring data from the app

1. **Select content from the home screen or, from your favorite category, a pattern to be transferred. If necessary, edit it before transferring. In order to create new embroidery data to be transferred, tap [New] in the home screen, and then select one of function listed in the embroidery data editing menu.**

2. **After editing is finished, tap [Transfer] to transfer the data to the server.**

   Memo

   - Data transferred to the server will be deleted after a certain period of time has passed.
   - Data for only one pattern at a time can be transferred. If data had already been transferred to the server, it will be overwritten. If a single project contains multiple embroidery data, use the embroidery machine to retrieve the previously transferred data before transferring the next one.

■ Using the embroidery machine to retrieve data

Using a WLAN-compatible embroidery machine that supports the app, retrieve the data transferred to the server. Since the procedure to retrieve data differs depending on the series, refer to the page for the corresponding series, listed below.

Memo

- Determine the name of the series based on the letters at the beginning of the model name.
- The screens used in these procedures are from the model representing the series. Depending on the model, the patterns that appear may be different.
- The release period for the software supporting the app may differ depending on the product sales region.

<For F, LB, PE, SE, Innov-is BP/NS/NQ/NV/M series> ..... page 4

<For EV, Innov-is XP series> ..... page 5

<For Innov-is BP/BX/XE/XJ series> ..... page 6

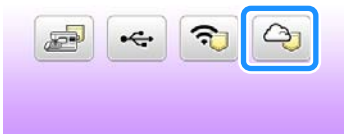
<For PR series> ..... page 7

<For F, LB, PE, SE, Innov-is BP/NS/NQ/NV/M series>

1 Touch in the pattern type selection screen.



2 Touch to open the pattern transferred to the server.



■ Changing/deleting the registered ID

Change or delete the registered ID in the settings screen as shown below.



① Touch this key to register the machine with a different ID. Log in to the app with the ID to be used, and then register the machine again from the machine setting screen of the app.

② Touch this key to completely delete the registered ID from the machine.

<For EV, Innov-is XP series>

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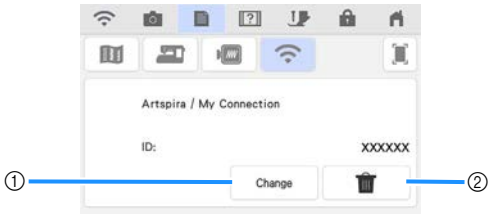


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<For Innov-is BP/BX/XE/XJ series>

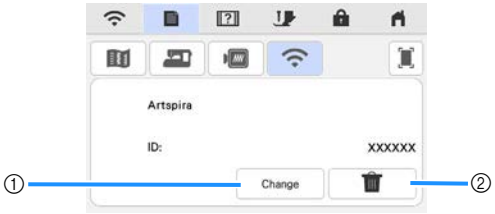
1 Touch in the pattern type selection screen.

▶ The pattern transferred to the server is opened.



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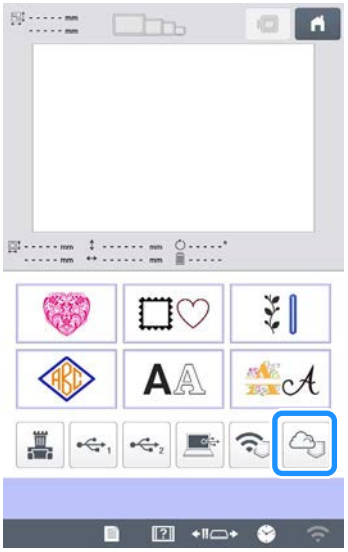
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<For PR series>

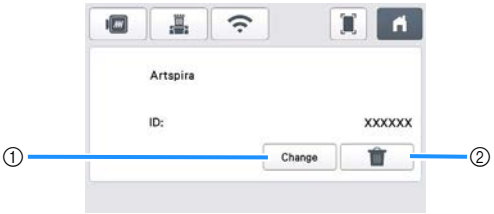
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TROUBLESHOOTING

If a problem occurs while opening data from the Artspira app, find a solution for the corresponding issue from those listed below. If this product stops operating correctly, check the following possible problems as well as the Q&A on the Brother support website (https://s.brother/csyai/). If the problem persists, contact Brother Customer Service or a Brother authorized service center. If a problem occurs while embroidering, refer to the manual supplied with your machine.

Symptom	Possible cause (or result)	Solution
The pattern transferred from the Artspira app does not appear on the screen of the machine.	A machine different than the one to be used was selected when the data was transferred from the Artspira app.	Select the correct machine in the Artspira app, and then transfer the data again.
	The storage period on the server has elapsed.	Data is erased from the server after a certain period of time has elapsed since the data was transferred. Retrieve the data on the machine as soon as possible after transferring the data.
	The machine's software has not been updated to the latest version; therefore, an app pattern cannot be retrieved.	Update the software of the machine to the latest version. For details on updating the machine, refer to the Operation Manual supplied with it.
Data cannot be saved to the machine.	There is not enough of the machine's memory available.	Delete unwanted data, and then try saving again.
	Certain patterns may not be saved to the machine's memory.	Save to [My Creations] in the Artspira app.
Data cannot be saved to a USB flash drive.	Data from the Artspira app cannot be saved to the external memory.	Save to the machine's memory or to [My Creations] in Artspira app.