Artspira App
Quick Guide
(for SDX series cutting machines)

English
Version D

USING THIS GUIDE

The Artspira app provides cutting data content and can be used to transfer data from your mobile device to your Brother cutting machine (SDX series) via a server.

This guide provides basic operating procedures for using the Artspira app as well as for using the machine to retrieve content provided by the app. For detailed instructions on using the machine, refer to the Operation Manual supplied with it.

PRECAUTIONS

- In order to use the functions of the app, the machine's software must be updated to the latest version.
- The release period for the software supporting the app may differ depending on the product sales region.
- We recommend using the latest version of the app so that it can be used under optimal conditions.
- Note that the screens and icons shown in the procedures may differ from the actual ones.

TRADEMARKS

Google Play is a trademark of Google Inc. Use of this trademark is subject to Google Permissions.

App Store is a service mark of Apple Inc., registered in the United States and other countries.

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BASIC OPERATIONS

■ Installing the app

1 Access Google Play or the App Store on your mobile device.

2 Install the [Brother Artspira] app.

■ Connecting

1 Connect the machine to the wireless network.

For details on making connections, refer to the Operation Manual supplied with the machine.

2 Tap the Artspira icon on your mobile device to open the app.

3 Log in to the Artspira app.

4 Tap in the home screen to start connecting with your machine.

Memo

- Up to 10 compatible embroidery machines and cutting machines can be linked with the Artspira app.

5 After selecting your machine type, tap [Connect] and then follow the instructions that appear in the app to connect the machine with the app.

▶ When setup is finished, data can be transferred to the machine from the app.

■ Transferring data from the app

1 Select content from the home screen or, from your favorite category, a pattern to be transferred. If necessary, edit it before transferring. In order to create new cutting data to be transferred, tap [New] in the home screen, and then select one of function listed in the cutting data editing menu.

2 After editing is finished, tap [Transfer] to transfer the data to the server.

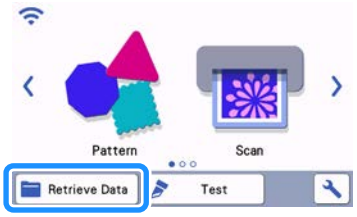
Memo

- Data transferred to the server will be deleted after a certain period of time has passed.
- Data for only one pattern at a time can be transferred. If data had already been transferred to the server, it will be overwritten. If a single project contains multiple cutting data, use the cutting machine to retrieve the previously transferred data before transferring the next one.

■ Using the cutting machine to retrieve data

Using a WLAN-compatible cutting machine that supports the app, retrieve the data transferred to the server.

1 Touch [Retrieve Data] in the home screen.



2 Touch  to open the pattern transferred to the server.



▶ The mat layout screen appears.

TROUBLESHOOTING

If a problem occurs while opening data from the Artspira app, find a solution for the corresponding issue from those listed below. If this product stops operating correctly, check the following possible problems as well as the Q&A on the Brother support website (https://s.brother/csyai/). If the problem persists, contact Brother Customer Service or a Brother authorized service center. If a problem occurs while cutting, refer to the manual supplied with your machine.

Symptom	Possible cause (or result)	Solution
 is not available.	Connection of the machine with the Artspira app has not been completed.	Tap  in the app, and then connect the machine.
The pattern transferred from the Artspira app does not appear on the screen of the machine.	A machine different than the one to be used was selected when the data was transferred from the Artspira app.	Select the correct machine in the Artspira app, and then transfer the data again.
	The storage period on the server has elapsed.	Data is erased from the server after a certain period of time has elapsed since the data was transferred. Retrieve the data on the machine as soon as possible after transferring the data.
	The machine's software has not been updated to the latest version; therefore, an app pattern cannot be retrieved.	Update the software of the machine to the latest version. For details on updating the machine, refer to the Operation Manual supplied with it.
Data cannot be saved to the machine.	There is not enough of the machine's memory available.	Delete unwanted data, and then try saving again.
	Certain patterns may not be saved to the machine's memory.	Save to [My Creations] in the Artspira app.
Data cannot be saved to a USB flash drive.	Data from the Artspira app cannot be saved to external memory.	Save to the machine's memory or to [My Creations] in Artspira app.