Label Printer

QL-810W/820NWB  Quick Setup Guide (English)
Thank you for purchasing the QL-810W/820NWB!

Read the Product Safety Guide first, then read this Quick Setup Guide for the correct setup procedure. After reading this guide, keep it in a safe place.

NOTE
• The information provided in this document is subject to change without notice.
• Unauthorized duplication or reproduction of any or all content of this document is prohibited.

Models may vary depending on your country.
For FAQs, troubleshooting, and to download software and manuals, visit support.brother.com

To download and install printer drivers, software and manuals, visit our website. install.brother

For more information on installing the driver and software, see Installing the Software and Printer Drivers to a Computer.

Available Applications for Computers

<table>
<thead>
<tr>
<th>Applications</th>
<th>Features</th>
<th>Computer</th>
<th>Connection</th>
<th>Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td>P-touch Editor</td>
<td>Label creation software for computers. This application comes with built-in drawing tools that allow you to print a wide variety of custom labels in complex layouts with text of different fonts and styles, frames, imported images, barcodes and more.</td>
<td>Windows® / Mac</td>
<td>Wi-Fi / USB / Wired Network (QL-820NWB only) / Bluetooth (QL-820NWB only)</td>
<td>See 10. Printing Using a Computer (P-touch Editor).</td>
</tr>
<tr>
<td>P-touch Editor Lite</td>
<td>Label creation software for computers. With P-touch Editor Lite, you do not need to install any application or printer driver. Printing is possible by simply connecting a USB cable. This application allows you to create and print simple labels with text, frames and images.</td>
<td>Windows® USB</td>
<td>Wireless Direct / Wi-Fi</td>
<td>See 11. Printing Using a Computer (P-touch Editor Lite for QL-810W only).</td>
</tr>
</tbody>
</table>

For more information, see the User's Guide.

Available Applications for Mobile Devices

<table>
<thead>
<tr>
<th>Applications</th>
<th>Feature</th>
<th>Mobile Device</th>
<th>Connection</th>
<th>Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brother iPrint&amp;Label</td>
<td>Create and print labels using templates on a smartphone, tablet or other mobile device directly to your printer.</td>
<td>Apple iPhone / iPad / iPod touch or Android™ device</td>
<td>Wireless Direct / Wi-Fi</td>
<td>See 12. Printing Using the Mobile Device.</td>
</tr>
<tr>
<td>Mobile Transfer Express</td>
<td>Allows you to use a mobile device to download databases and label data, which you created on a computer using P-touch Editor and saved to a cloud service, and send them to your printer.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For more information, see the User's Guide.

Thank you for purchasing the QL-810W/820NWB!
1. Unpacking the Printer

Check that the package contains the following before using the printer. If any item is missing or damaged, contact your Brother dealer.

- Product Safety Guide
- Protective Sheet
- Label Printer
- AC Power Cord (The plug may differ by country.)
- Warranty Card
- AC Adapter
- Quick Setup Guide
- Cleaning Sheet
- DK Roll (starter roll)
- DK Roll Compartment Cover
- Control Panel Buttons
- Roll Spool Arm
- Roll Spool Guide
- Label Output Slot
- LCD
- Power Button
- Status LED
- Battery LED
- WPS Button
- Editor Lite LED
- Cutter Button
- Menu Button
- Cancel Button
- Up Arrow Button
- OK Button
- Down Arrow Button
- USB Port
- LAN Port
- AC Adapter Port
- USB Host
- USB Port

NOTE
The Brother QL-810W/820NWB includes the following two starter rolls:
• One starter roll of DK Die-cut Standard Address Labels (100 labels)
• One starter roll of DK Continuous Length Black/Red on White Tape (6.2cm x 500cm)
For more information about using the Cleaning Sheet, see the User’s Guide.

2. Parts Description

Front

- QL-810W
- QL-820NWB

Front

NOTE
Press and hold the Cutter Button to feed (for QL-820NWB).

Rear

- QL-810W
- QL-820NWB

NOTE
The Brother QL-810W/820NWB includes the following two starter rolls:
• One starter roll of DK Die-cut Standard Address Labels (100 labels)
• One starter roll of DK Continuous Length Black/Red on White Tape (6.2cm x 500cm)
For more information about using the Cleaning Sheet, see the User’s Guide.
3. Setting the DK Roll

1. Make sure that the label printer is turned off. Hold the printer by the front, and firmly lift the DK Roll Compartment Cover to open it. Remove the protective sheet from the Label Output Slot.

2. Place the DK Roll into the Roll Spool Guide.
   - Make sure that the Roll Spool Arm is inserted firmly in the Roll Spool Guide.
   - Make sure the Stabiliser (1) slides into the notch of the printer.

3. Thread the DK Roll through the printer.
   - Align the edge of the DK Roll with the upright edge of the Label Output Slot.
   - Insert the first label into the slot inside the compartment.
   - Push the label through the Label Output Slot until the end reaches the mark, as shown.

4. Close the DK Roll Compartment Cover.
   When you press the Power ( ) Button to turn the printer on, the end of the DK Roll aligns automatically.

**IMPORTANT**
- Do not throw away the protective sheet.
- When the printer is not in use, lift the DK Roll Compartment Cover and remove any DK Rolls from inside the printer. Reinsert the protective sheet into the Label Output Slot to maintain good printing quality.

4. Connecting the AC Adapter

Connect the AC Power Cord to the printer and to the AC Adapter. Then, plug the AC Power Cord into an earthed electrical socket.

The PA-BU-001 (optional battery unit) can also be used.

5. Using the Battery Unit (Available to Purchase Separately)

The battery unit includes a rechargeable Li-ion battery.

**Charging the Battery Unit**

1. Make sure the Battery Unit is installed in the printer.
2. Use the AC Adapter and AC Power Cord to connect the printer to an electrical socket.
   - Press the Power ( ) Button to turn the printer on if it is not on already.
   - For QL-810W, the Battery ( ) LED lights in orange while charging, and it goes off when the Battery Unit is fully charged.
   - For QL-820NWB, the Battery Power is shown on the LCD.

**NOTE**
If the Battery Unit is not fully charged and you use the printer to print, feed, or perform another operation, the Battery Unit temporarily stops charging, and continues automatically after the operation is completed.

**Stopping Battery Unit Charging**
To stop charging the Battery Unit, disconnect the AC Adapter.

**Notes on Using the Battery Unit**
- Before use, fully charge the Battery Unit. Do not use it until it is fully charged.
- Charge the Battery Unit in environments between 50°F and 95°F (10°C and 35°C), otherwise the Battery Unit will not charge.
- If the charging stops because the environment temperature is too low or too high, place the printer in the environment between 50°F and 95°F (10°C and 35°C) and try charging again.
- If the temperature is used to print, feed, or perform another operation when both the battery is installed and the AC Adapter is connected, the charging may stop even if the battery is not fully charged. When the operation to the printer stops, the battery continue to charge.

**Battery Unit Characteristics**
To ensure the best performance and longest life from the Battery Unit:
- Do not use or store the Battery Unit in a location exposed to extreme high or low temperatures as it may discharge more quickly. This may happen when using a Battery Unit with a high charge (90% charged or more) in a location exposed to high temperatures.
- Remove the Battery Unit when storing the printer for a long period of time.
- Store a Battery Unit with a less than 50% charge in a cool dry place out of direct sunlight.
- Recharge the Battery Unit every six months if it is stored for a long period of time.
- If you touch a part of the printer while the Battery Unit is charging, that part of the printer may feel warm. This is normal, and the printer may be used safely; however, if the printer becomes extremely hot, discontinue use and allow to cool.

**IMPORTANT**
- Do not leave any printed labels in the printer. Doing so will cause the labels to jam.
- When not in use, close the DK Roll Compartment Cover to prevent dust and debris from gathering in the printer.

**NOTE**
Press the Cutter Button for one second to feed the tape automatically (for QL-820NWB).
6. Installing the Coin Cell Battery (QL-820NWB only)

A coin cell battery is used as a backup power supply to maintain the settings for the internal clock. Please note that battery power will be consumed even if the printer is not in use.

1. Make sure that the printer is turned off. Hold the printer by the front, and firmly lift the DK Roll Compartment Cover to open it.
2. Pull out the insulation seal on the coin cell battery.

- Using a coin or similar object, slowly turn the coin cell battery cover in the direction of the arrow on the battery cover until it stops, and then remove the coin cell battery cover. Do not turn the coin cell battery cover past the unlock position, or you may damage it.

- Replace the coin cell battery. Be sure to insert the new battery with the + and - sides facing the correct direction. Using a coin or similar object, slowly turn the coin cell battery cover in the opposite direction of the arrow on the battery cover until it locks into place.

7. Turning Power On/Off

On: Press the Power ( ) Button to turn the printer on. The Status LED turns green.
Off: Press and hold the Power ( ) Button again to turn the printer off. The Status LED may light in orange until the power is off.

8. Setting LCD Language (QL-820NWB only)

1. Press the Menu Button.
2. Press the [↑] or [↓] Button to select the [Administration] menu, and then press the [OK] Button.
3. Select [Language], scroll to select your language, and then press the [OK] Button.

9. LED Indicators

The indicators light and flash to indicate the printer status.

**QL-810W**

<table>
<thead>
<tr>
<th>Status LED</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not lit</td>
<td>Power Off</td>
</tr>
<tr>
<td>Steady green</td>
<td>Power On</td>
</tr>
<tr>
<td>Flashing green</td>
<td>Feeding mode / Printing mode / Cutting mode / Cleaning mode</td>
</tr>
<tr>
<td>Steady orange</td>
<td>The DK Roll Compartment Cover is open. Close the DK Roll Compartment Cover correctly. Label resetting mode is on or the Cutter Button was pressed while resetting. For more information on resetting the printer, see the User’s Guide.</td>
</tr>
<tr>
<td>Flashing orange</td>
<td>The orange light flashes at 0.5 second intervals: • Continuously: The printer is in cooling mode. • Three times: The printer is being discovered by another device.</td>
</tr>
<tr>
<td>Steady red</td>
<td>Boot mode</td>
</tr>
<tr>
<td>Flashing red</td>
<td>If the red light flashes at 1 second intervals, one of the following errors has occurred: • End of DK Roll • Feed error • The DK Roll Compartment Cover is opened while the Label Printer is in use. • Transmission error • Database search error • Access point search error • Access point connection error • Security error • No template selected</td>
</tr>
</tbody>
</table>

**QL-820NWB**

<table>
<thead>
<tr>
<th>Status LED</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not lit</td>
<td>Power Off</td>
</tr>
<tr>
<td>Steady green</td>
<td>Power On</td>
</tr>
<tr>
<td>Flashing green</td>
<td>Feeding mode / Printing mode / Cutting mode / Cleaning mode</td>
</tr>
<tr>
<td>Steady orange</td>
<td>The DK Roll Compartment Cover is open. Close the DK Roll Compartment Cover correctly.</td>
</tr>
<tr>
<td>Flashing orange</td>
<td>If the orange light flashes at 0.5 second intervals: • Cooling mode</td>
</tr>
<tr>
<td>Steady red</td>
<td>Boot mode</td>
</tr>
<tr>
<td>Flashing red</td>
<td>If the red light flashes at 1 second intervals, one of the following errors has occurred: • End of DK Roll • Feed error • The DK Roll Compartment Cover is opened while the Label Printer is in use. • Transmission error • Database search error • Access point search error • Access point connection error • Security error • No template selected</td>
</tr>
</tbody>
</table>

*“Rapidly” means 0.3 second intervals.*

**Wi-Fi LED**

<table>
<thead>
<tr>
<th>Wi-Fi LED</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not lit</td>
<td>WLAN Off</td>
</tr>
<tr>
<td>Flashing blue</td>
<td>If the blue light is on for one second, and off for two seconds, WLAN is on, but not connected.</td>
</tr>
<tr>
<td>Steady blue</td>
<td>WLAN is on and connected.</td>
</tr>
</tbody>
</table>

**Battery LED**

<table>
<thead>
<tr>
<th>Battery LED</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flashing orange</td>
<td>• If the orange light flashes once every second, the battery needs recharging. • If the orange light flashes twice every four seconds, the battery power is low. • If the orange light flashes once every four seconds, the battery power is half.</td>
</tr>
<tr>
<td>Steady orange</td>
<td>The battery is charging.</td>
</tr>
<tr>
<td>Not lit</td>
<td>The battery is fully charged.</td>
</tr>
</tbody>
</table>
To print from your Windows® computer or Mac, install the printer drivers, P-touch Editor, and other applications to your computer.

**For Windows®:**
- Printer Driver, P-touch Editor, P-touch Address Book, P-touch Update Software, Printer Setting Tool, BRAdmin Light and BRAdmin Professional

**For Mac:**
- Printer Driver, P-touch Editor, P-touch Update Software, Printer Setting Tool and Wireless Device Setup Wizard

**NOTE**
QL-810W only: When printing with P-touch Editor, press and hold the P-touch Editor Lite Button until the green Editor Lite LED turns off.

1. Visit our website (install.brother) and download the Software Installer for the latest software and manuals.
2. Double-click the downloaded EXE file (for Windows®) or DMG file (for Mac), and follow the on-screen instructions to proceed with the installation.

**NOTE**
To connect the printer to a computer using a wireless connection, we recommend the following:
• Configure the wireless network settings while installing the software. You can change the settings later using the Printer Setting Tool. For more information, see the User’s Guide.
• Install the software on a computer wirelessly connected to your network and configure the printer using a USB cable.
• Make a note of the SSID (network name) and password (network key) of the wireless network in advance.
• If your wireless access point/router supports WPS, you can use WPS (Wi-Fi Protected Setup) to quickly configure the wireless network settings.
3. Close the dialog box when the installation is complete.

**Connecting the Printer to a Computer**

You can connect the printer to a Windows® computer or Mac using a USB cable, wireless LAN, or wired LAN. For more information, see the User’s Guide.

**Connecting Using USB**
1. Connect the USB cable to the USB Port on the back of the printer.
2. Connect the USB cable to the USB Port on the computer.
3. Turn the printer on.

**Connecting Using Wi-Fi**

For QL-810W
1. Turn the printer on.
2. Press and hold the Wi-Fi (WiFi) Button on your printer for one second to turn the Wi-Fi function on. The Wi-Fi (WiFi) LED starts flashing in blue once every three seconds.

**Connecting Using Wi-Fi**

For QL-820NWB
1. Press the Menu Button.
2. Press the [▲] or [▼] Button to select the [WLAN] menu.
3. Press the OK Button.
4. Press the [▲] or [▼] Button to set [WLAN (On/Off)] to [On]. Wi-Fi communication is now available. For more information, see the User’s Guide.

**Connecting Using a Wired LAN (QL-820NWB only)**

1. Turn off the printer before connecting the LAN cable.
2. Connect the LAN cable to the LAN Port on the back of the printer.
3. Connect the LAN cable to an active LAN Port on the network.
4. Turn the printer on.

**NOTE**
The printer’s communication settings can be changed under [Communication Settings] in the Printer Setting Tool. For more information, see the User’s Guide.

**NOTE**
- For more information and instructions on how to use P-touch Editor Lite, see the User’s Guide.
- For more information and instructions on using a two-tone print roll through P-touch Editor, see the User’s Guide.
1. Turn on the printer, then press and hold down the Editor Lite Button until the green Editor Lite LED lights up.

2. Connect the USB cable to your computer.

3. After the USB cable is connected, a dialog box appears on the computer screen. (The following screens may differ depending on your operating system, but the operating procedures are same.)

   - **Windows® 7 / 8 / 8.1 / 10**
     - Click Open folder to view files.
     - Double-click PTLITE10.

   - **Windows Vista®**
     - Click P-touch Editor Lite.

   - **NOTE**
     - If you are connecting the printer via a USB hub, it may not be detected correctly. Unplug the USB cable and make sure the printer is on.

4. P-touch Editor Lite starts.

5. **NOTE**
   - QL-810W: Editor Lite is set as the default mode.
   - If you do not see the dialog box, it may be hidden behind an open software program window. Minimise all windows to show the dialog box.
   - It will take longer than usual to start P-touch Editor Lite when connecting the printer to your computer for the first time. If the software does not start automatically when you connect the printer, you may launch it from [My Computer]. Start P-touch Editor Lite by double-clicking PTLITE10.EXE.

   - **When using Windows Vista®**
     - When connecting the device for the first time, perform the scan and then select the [Always do this for software and games] check box on the dialog box displayed when the scan completes. P-touch Editor Lite will start automatically the next time you connect the QL-810W.

   - **IMPORTANT**
     - Do not turn off the power or disconnect the printer while using P-touch Editor Lite.

   - **When using Macintosh**
     - P-touch Editor Lite is not available for Macintosh. The [QL-810W] icon is displayed when the printer is connected to a Mac in the Editor Lite mode. Open [QL-810W] from the desktop, and then execute [Start Here Mac]. If P-touch Editor 5.1 and the driver are not installed, a message advising to install is displayed. Install them, and use P-touch Editor 5.1.
Brother offers various applications for use with your printer, including applications that allow you to print directly from your Apple iPhone, iPad, and iPod touch or Android™ smartphone or tablet, and applications that allow you to transfer data wirelessly, such as templates, symbols, and databases created using a computer, to your printer. The following free Brother applications can be downloaded from the App Store or Google Play™:

- Brother iPrint&Label
- Mobile Transfer Express

### Installing Applications for Use with Mobile Devices

1. Confirm the Wireless Direct settings of the printer, and then connect the printer to your computer using a USB cable.
   - For Windows®
     a) Start the Printer Setting Tool on your computer.
     b) Click the [Communication Settings] button.
     c) Click the [General] tab.
     d) Confirm [Infrastructure and Wireless Direct] or [Wireless Direct] is selected for [Selected Interface].
   - For Mac
     a) Start the Printer Setting Tool on your computer.
     b) Click the [Communication Settings] button.
     c) Click the [Wireless LAN] tab.
     d) Confirm that [Wireless Direct] is set to [On].

2. For QL-810W
   Press and hold the Wi-Fi () Button on the printer for one second to turn the Wi-Fi function On.
   The Wi-Fi () LED starts flashing blue once every three seconds.

   For QL-820NWB
   Press the Menu and [▼] Buttons to select the [WLAN] menu, and then press the [OK] Button.
   Set [WLAN (On/Off)] to [On] to turn the Wi-Fi function On.
   The Wi-Fi () icon appears on the LCD.

3. In the Wi-Fi settings screen of your mobile device, select the SSID of the printer and enter the password.

   - **NOTE**
     - The factory default SSID and password are as follows:
       SSID: “DIRECT-*****_QL-810W” or “DIRECT-*****_QL-820NWB” where ***** is the last five digits of the product serial number.
       (You can find the product serial number label in the DK Roll Compartment of the printer.)
       The password: “810*****” for QL-810W /“820*****” for QL-820NWB. ***** is the last five digits of the product serial number.
     - You can connect the printer to a mobile device in the Infrastructure Mode via a wireless access point/router.

### Connecting the Label Printer to a Mobile Device

1. Start the mobile printing application on your mobile device.

   - **NOTE**
     Make sure that the printer is connected to your mobile device.
     See Connecting the Label Printer to a Mobile Device.

2. Select a label template or design.

   - **NOTE**
     You can also select a previously designed label or image and print it.

3. Tap [Print] in the application menu.

### Printing from a Mobile Device

## 12. Printing Using the Mobile Device

### Installing Applications for Use with Mobile Devices

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Confirm the Wireless Direct settings of the printer, and then connect the printer to your computer using a USB cable.</td>
</tr>
</tbody>
</table>
|      |   • For Windows®
|      |     a) Start the Printer Setting Tool on your computer. |
|      |     b) Click the [Communication Settings] button. |
|      |     c) Click the [General] tab. |
|      |     d) Confirm [Infrastructure and Wireless Direct] or [Wireless Direct] is selected for [Selected Interface]. |
|      |   • For Mac
|      |     a) Start the Printer Setting Tool on your computer. |
|      |     b) Click the [Communication Settings] button. |
|      |     c) Click the [Wireless LAN] tab. |
|      |     d) Confirm that [Wireless Direct] is set to [On]. |
| 2    | For QL-810W
|      | Press and hold the Wi-Fi () Button on the printer for one second to turn the Wi-Fi function On. |
|      | The Wi-Fi () LED starts flashing blue once every three seconds. |
|      | For QL-820NWB
|      | Press the Menu and [▼] Buttons to select the [WLAN] menu, and then press the [OK] Button. |
|      | Set [WLAN (On/Off)] to [On] to turn the Wi-Fi function On. |
|      | The Wi-Fi () icon appears on the LCD. |
| 3    | In the Wi-Fi settings screen of your mobile device, select the SSID of the printer and enter the password. |
|      |   • **NOTE**
|      |     - The factory default SSID and password are as follows:
|      |       SSID: “DIRECT-*****_QL-810W” or “DIRECT-*****_QL-820NWB” where ***** is the last five digits of the product serial number. |
|      |       (You can find the product serial number label in the DK Roll Compartment of the printer.)
|      |       The password: “810*****” for QL-810W /“820*****” for QL-820NWB. ***** is the last five digits of the product serial number. |
|      |     - You can connect the printer to a mobile device in the Infrastructure Mode via a wireless access point/router. |
## Main Specifications

<table>
<thead>
<tr>
<th>Items</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Printing method</td>
<td>Direct thermal printing via thermal head</td>
</tr>
<tr>
<td>Interface</td>
<td>USB / Wireless LAN (QL-810W/820NWB) / Wired LAN (QL-820NWB only) / Bluetooth (QL-820NWB only)</td>
</tr>
<tr>
<td>Size (W x H x D)</td>
<td>Approx. 125.3 mm x 145 mm x 234 mm</td>
</tr>
<tr>
<td>Weight</td>
<td>QL-810W: Approx. 1.12 kg (without DK Rolls)</td>
</tr>
<tr>
<td></td>
<td>QL-820NWB: Approx. 1.16 kg (without DK Rolls)</td>
</tr>
</tbody>
</table>

## Operating environment

<table>
<thead>
<tr>
<th>Item</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating temp.</td>
<td>10°C to 35°C</td>
</tr>
<tr>
<td>Operating humid.</td>
<td>20% to 80% (Maximum wet-bulb temperature 27°C)</td>
</tr>
</tbody>
</table>

## Troubleshooting

### Problem: The Status LED is not lit.
- Is the AC Adapter inserted correctly?
  - Check that the AC Adapter is inserted. If it is inserted correctly, try plugging it into another electrical socket.

### Problem: The printer does not print, or a printing error is received.
- Is the cable loose?
  - Check that the cable is connected securely.
- Is the DK Roll installed correctly?
  - If not, remove the DK Roll and reinstall it.
- Is there enough roll remaining?
  - Check that there is enough roll remaining.
- Is the DK Roll Compartment Cover open?
  - Check that the DK Roll Compartment Cover is closed.
- Has a print error or transmission error occurred?
  - Turn off the printer and then turn it on again. If there is still a problem, contact your Brother dealer.
  - If the printer is connected via a USB hub, try connecting it directly to the computer.

### Problem: A data transmission error appears on the computer.
- Is the correct port chosen?
  - Check that the correct port is chosen from the [Print to the following port] list in the [Printer Properties] dialog box.
- Is the printer in cooling mode (the Status LED is flashing in orange)?
  - Wait until the Status LED stops flashing and then try printing again.

### Problem: Labels are jammed in the cutter.
- Contact Brother customer service.

### Problem: The label is not ejected correctly after printing.
- Check that the Label Output Slot is not blocked.
- Check that the DK Roll is set correctly by removing the DK Roll and reinstalling it.
- Ensure that the DK Roll Compartment Cover is closed correctly.

### Problem: Cutter error
- If a cutter error occurs, keep the DK Roll Compartment Cover closed and press the Power ( ) Button. The cutter moves back to the normal position and the printer turns off automatically. After the printer is Off, check the label outlet and remove any jammed labels.

### Problem: After exiting P-touch Editor Lite, how do I restart the program while the printer is still on?
- There are three ways to restart. Perform any of the following:
  - Turn off the printer and then turn it back on.
  - Disconnect and then reconnect the USB cable while the printer is on.
  - Launch P-touch Editor Lite from My Computer.

### Software Development Kit

A software development kit (SDK) is available. Visit the Brother Developer Center (brother.com/product/dev).

The b-PAC SDK and the SDKs for mobile devices (Android, iPhone, and iPad) can be downloaded.
(The SDKs that can be downloaded are subject to change without notice.)