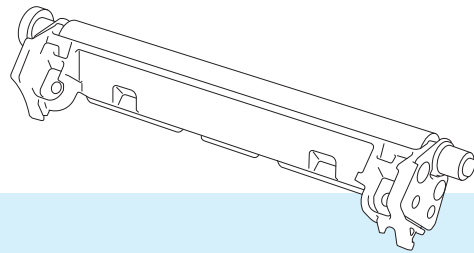


# User's Guide

## Linerless Platen Kit (PA-LPR-001)



Before using this product, be sure to read this User's Guide.

We suggest that you keep this manual in a handy place for future reference.

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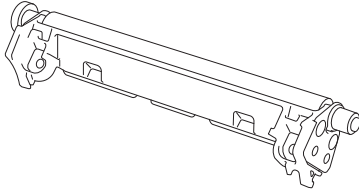
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# 1

## Introduction

### Parts Description

Linerless Platen



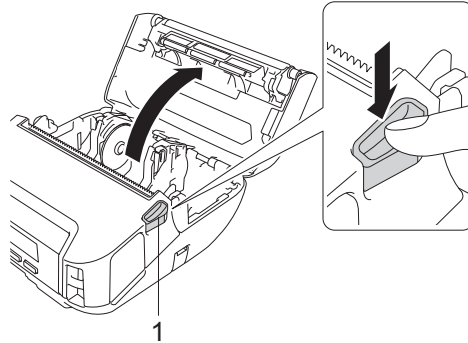
Screws (2)



# 2

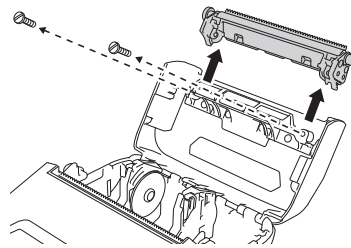
## Installation

- 1 Push the roll cover release lever to open the roll compartment cover.



### 1 Roll cover release lever

- 2 Remove the default platen by removing the two screws shown in the illustration.



## ⚠ CAUTION

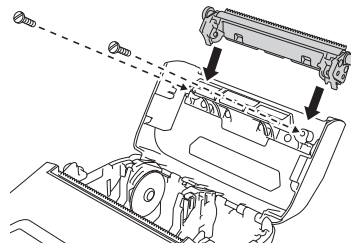
Do not touch the blade when removing the default platen.



### Note

It is recommended that the tightening torque be  $0.55 \pm 0.049$  N·m.

- 3 Install the Linerless Platen, and fasten it using the two screws included in the Linerless Platen Kit.





**Note**

The lower tear bar cannot be used when the Linerless Platen is installed.



Set [**Linerless**] to [**On**] in the [**Advanced**] tab of the Printer Setting Tool.



**Note**

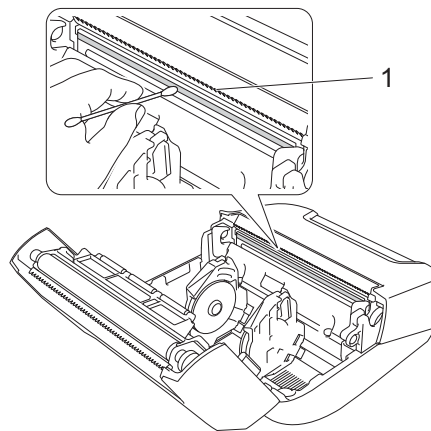
- When [**Linerless**] is set to [**On**], [**Tear Bar**] in [**Settings**] and [**Auto Detect**] in [**Media**] cannot be selected on the printer's LCD.
- For best performance, make sure the paper's head margin is at least 9 mm.
- When using the Linerless Platen, paper dust may stick to the print head. Clean the print head regularly (see *Linerless Platen Maintenance* on page 5).

**Note**

Do not clean the roller of the linerless platen to prevent its deterioration.

## Linerless Platen Maintenance

When using the Linerless Platen, paper dust may stick to the print head. Clean the print head regularly with a lint-free cloth or cotton swab dipped in isopropyl alcohol or ethanol as shown in the illustration.



1 Print head

After cleaning the print head, make sure that no lint or other material remains on the print head.

# 4

## Product Specifications

Items	
<b>Printing</b>	
Print speed*	Maximum 76 mm/s
<b>Environment</b>	
Operating temperature	The battery: 10°C to 30°C If the internal temperature of the battery is out of this range, charging may stop.
Operating humidity	20% to 50% (No condensation, Maximum wet bulb temperature: 27°C)

\*Using Brother's print test data (7% coverage, 102 × 29 mm) at 23°C when performing continuous printing using a USB connection with a new, fully-charged battery.

This chapter explains how to resolve typical problems you may encounter when using the Linerless Platen. If you have any problems with the printer, first make sure you have performed the following tasks correctly:

- Remove all protective packaging from the printer.
- Close the roll compartment cover completely.
- Install the battery (see the *User's Guide*).
- Connect the AC adapter (see the *User's Guide*).
- Connect the car adapter (see the *User's Guide*).
- Install and select the correct printer driver (see the *User's Guide*).
- Connect the printer to a Windows computer or mobile device (see the *User's Guide*).
- Insert the roll correctly (see the *User's Guide*).

If you still have problems, read the troubleshooting tips in this chapter. If, after reading this chapter, you are unable to resolve your problem, visit the Brother support website at [support.brother.com](http://support.brother.com).

## Problems with the Linerless Platen

Problem	Solution
The print quality is poor.	<ul style="list-style-type: none"> <li>■ Install the Linerless Platen correctly.</li> <li>■ Clean the print head.</li> </ul>
The printer does not feed paper.	<ul style="list-style-type: none"> <li>■ Install the Linerless Platen correctly.</li> <li>■ Set the roll correctly.</li> <li>■ Check if a label or adhesive has stuck under the roll compartment cover. If so, clean the inside of the cover.</li> </ul>
The media is jammed.	<ul style="list-style-type: none"> <li>■ Install the Linerless Platen correctly.</li> <li>■ Wipe any adhesive residue left along the ejection path of the paper.</li> <li>■ Try using a different roll (with a weaker adhesive).</li> </ul>

## Error Messages from the Printer

Error Message	Cause/Remedy
High Temp!	<p>Is the printer temperature too high?</p> <p>If the printer overheats when the Linerless setting is enabled, wait until the printer cools down and then try printing again.</p>



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